




Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

State of West Virginia
Delivery Order

Order Date: 04-07-2026

CORRECT ORDER NUMBER MUST APPEAR
 ON ALL PACKAGES, INVOICES, AND
 SHIPPING PAPERS. QUESTIONS
 CONCERNING THIS ORDER SHOULD BE
 DIRECTED TO THE DEPARTMENT
 CONTACT.

| | | | | |
|-----------------------|------------------------------------|---|--------------------------|---------|
| Order Number: | CDO 0511 2662 BMS2600000030 1 | Change Order No: | Procurement Folder: | 1941538 |
| Document Name: | CDO for CMA BMS24*03 February 2026 | | Reason for Modification: | |
| Document Description: | CDO for CMA BMS24*03 February 2026 | | | |
| Procurement Type: | Central Delivery Order | | | |
| Buyer Name: | Crystal G Hustead | | | |
| Telephone: | (304) 558-2402 | | | |
| Email: | crystal.g.hustead@wv.gov | | | |
| Shipping Method: | Best Way | Master Agreement Number: CMA 0511 BMS2400000003 1 | | |
| Free on Board: | FOB Dest, Freight Prepaid | | | |

| VENDOR | | DEPARTMENT CONTACT | |
|---------------------------|-------------------------|---|------------------------|
| Vendor Customer Code: | VS0000009556 | Requestor Name: | Stuart Sellears |
| PALCO INC | | Requestor Phone: | 304-352-4319 |
| 501 MILLWOOD CIRCLE STE A | | Requestor Email: | stuart.sellears@wv.gov |
| MAUMELLE | AR 72113 |  | |
| US | | | |
| Vendor Contact Phone: | 501-658-1075 Extension: | | |
| Discount Details: | | | |
| | Discount Allowed | Discount Percentage | Discount Days |
| #1 | No | 0.0000 | 0 |
| #2 | No | | |
| #3 | No | | |
| #4 | No | | |

| INVOICE TO | SHIP TO |
|-----------------------------------|-----------------------------------|
| PROCUREMENT OFFICER: 304-352-4286 | PROCUREMENT OFFICER: 304-352-4286 |
| HEALTH AND HUMAN RESOURCES | HEALTH AND HUMAN RESOURCES |
| BUREAU FOR MEDICAL SERVICES | BUREAU FOR MEDICAL SERVICES |
| 350 CAPITOL ST, RM 251 | 350 CAPITOL ST, RM 251 |
| CHARLESTON WV 25301-3709 | CHARLESTON WV 25301-3709 |
| US | US |

Purchasing Division's File Copy

| | |
|---------------------|--------------|
| Total Order Amount: | \$891,190.00 |
|---------------------|--------------|

CH 4/13/26
 PURCHASING DIVISION AUTHORIZATION
 DATE: *T. ... 4/10/26*
 ELECTRONIC SIGNATURE ON FILE

ENCUMBRANCE CERTIFICATION
 DATE: *4-13-26*
 ELECTRONIC SIGNATURE ON FILE

Extended Description:

Confirming Delivery Order for services provided during the month of February 2026 under invoice 2026-02_WV_PM

Total: \$891,190.00

| Line | Commodity Code | Quantity | Unit | Unit Price | Total Price |
|--------------|----------------|--------------|----------|---------------|--------------|
| 1 | 80000000 | 0.00000 | | \$0.0000 | \$377,160.00 |
| Service From | Service To | Manufacturer | Model No | Delivery Date | |
| 2026-02-01 | 2026-02-28 | | | | |

Commodity Line Description: Fiscal Agent Support OR 2

Extended Description:

Fiscal Agent Support Optional Renewal Year 2

Cost Per Member: \$70.00

5,388 X \$70.00 = \$377,160.00

| Line | Commodity Code | Quantity | Unit | Unit Price | Total Price |
|--------------|----------------|--------------|----------|---------------|-------------|
| 2 | 80000000 | 0.00000 | | \$0.0000 | \$2,170.00 |
| Service From | Service To | Manufacturer | Model No | Delivery Date | |
| 2026-02-01 | 2026-02-28 | | | | |

Commodity Line Description: Fiscal Agency Supp for ADW Comm Trans Svc OR 2

Extended Description:

Fiscal Agency Support for ADW Community Transition Services-Optional Renewal Year 2

Cost Per Member: \$70.00

31 X \$70.00 = \$2,170.00

| Line | Commodity Code | Quantity | Unit | Unit Price | Total Price |
|--------------|----------------|--------------|----------|---------------|--------------|
| 3 | 80000000 | 0.00000 | | \$0.0000 | \$511,860.00 |
| Service From | Service To | Manufacturer | Model No | Delivery Date | |
| 2026-02-01 | 2026-02-28 | | | | |

Commodity Line Description: Opt Svc-Resource Consulting (Waivers/TMH)-OR 2

Extended Description:

Optional Service-Resource Consulting (Waivers/TMH)-Optional Renewal Year 2

Cost Per Member: \$95.00

5,388 X \$95.00 = \$511,860.00



www.palcofirst.com
 501 Millwood Circle, Suite A
 Maumelle, AR 72113
 Post Office Box 13260 Maumelle, AR 72113
 Phone: 501.604.9936 or 866.710.0456 - Fax: 501.821.0045
 TDD/TTY: Relay Service 711

Invoice # 2026-02_WV_PM
 Invoice Type: Original
 Invoice Date: 3/5/2026

RECEIVED

Payment Terms: Net 30

MAR 06 2026

BUREAU FOR MEDICAL SERVICES

| | |
|--|--|
| Bill To: Bureau for Medical Services Attn: 350 Capitol Street, Room 251 Charleston, WV 25301-3706 | Make checks payable to Palco, Inc. Payment is due in 30 days. Thank you for your business! |
|--|--|

| | |
|---------------------|-------------------|
| Service Start Date: | Service End Date: |
| 2/1/2026 | 2/28/2026 |

| Description | Quantity | Unit Price | Total |
|--|----------|-------------------|---------------------|
| Fiscal Agent Support (ADW, IDW, TBIW) | 5388 | \$70.00 | \$377,160.00 |
| Resource Consulting (ADW, IDW, TBIW) | 5388 | \$95.00 | \$511,860.00 |
| Fiscal Agency Support for ADW Comm Trans Svc | 31 | \$70.00 | \$2,170.00 |
| | | | |
| | | | |
| | | Total Due: | \$891,190.00 |

I HEREBY CERTIFY THAT THE ITEMS LISTED HEREON HAVE BEEN RECEIVED AND APPROVED FOR PAYMENT.

PROGRAM APPROVAL SIGNATURE: [Signature]
 PRINTED NAME: Cynthia Paras
 DATE: 03/10/20

I HEREBY CERTIFY THAT THE ITEMS LISTED HEREON HAVE BEEN RECEIVED AND APPROVED FOR PAYMENT.

PROGRAM APPROVAL SIGNATURE: [Signature]
 PRINTED NAME: Brian Holstine
 DATE: 3/6/2026

Ok
 Althea [Signature]

Ok
Oliver Greenhouse

| Base Contract Optional Renewal Year 2 (Mandatory Services) | Estimate | Price | Total |
|--|----------|----------|----------------|
| Fiscal Agent Support | 4900 | \$70.00 | \$4,116,000.00 |
| Fiscal Agency Support for ADW Community Transition Services | 25 | \$70.00 | \$21,000.00 |
| Fiscal Management Services for Processing TBIW Community Transition Services | 5 | \$70.00 | \$4,200.00 |
| *Add Hoc Reporting (All-Inclusive Hourly Rate X 10 Hours) | 10 | \$100.00 | \$1,000.00 |
| *Additional Services (All-Inclusive Hourly Rate X 20 Hours) | 20 | \$100.00 | \$2,000.00 |

| | | | |
|--|--|--|----------------|
| Total Optional Renewal Year 2 Mandatory Services | | | \$4,144,200.00 |
|--|--|--|----------------|

| Base Contract Optional Renewal Year 2 (Optional Services) | Estimate | Price | Total |
|---|----------|---------|----------------|
| Resource Consulting (Waivers/TMH) | 4900 | \$95.00 | \$5,586,000.00 |
| Personal Care Fiscal Agent Support | 700 | \$70.00 | \$588,000.00 |
| Personal Care Resource Consulting | 700 | \$95.00 | \$798,000.00 |

| | | | |
|---|--|--|----------------|
| Total Optional Renewal Year 2 Optional Services | | | \$6,972,000.00 |
|---|--|--|----------------|

| | | | |
|---|--|--|-----------------|
| Total Optional Renewal Year 2 Mandatory and Optional Services | | | \$11,116,200.00 |
|---|--|--|-----------------|

| Base Contract Optional Renewal Year 3 (Mandatory Services) | Estimate | Price | Total |
|--|----------|----------|----------------|
| Fiscal Agent Support | 4900 | \$70.00 | \$4,116,000.00 |
| Fiscal Agency Support for ADW Community Transition Services | 25 | \$70.00 | \$21,000.00 |
| Fiscal Management Services for Processing TBIW Community Transition Services | 5 | \$70.00 | \$4,200.00 |
| Add Hoc Reporting (All-Inclusive Hourly Rate X 10 Hours) | 10 | \$100.00 | \$1,000.00 |
| Additional Services (All-Inclusive Hourly Rate X 20 Hours) | 20 | \$100.00 | \$2,000.00 |

| | | | |
|--|--|--|----------------|
| Total Optional Renewal Year 3 Mandatory Services | | | \$4,144,200.00 |
|--|--|--|----------------|

| Base Contract Optional Renewal Year 3 (Optional Services) | Estimate | Price | Total |
|---|----------|---------|----------------|
| Resource Consulting (Waivers/TMH) | 4900 | \$95.00 | \$5,586,000.00 |
| Personal Care Fiscal Agent Support | 700 | \$70.00 | \$588,000.00 |
| Personal Care Resource Consulting | 700 | \$95.00 | \$798,000.00 |

| | | | |
|---|--|--|----------------|
| Total Optional Renewal Year 3 Optional Services | | | \$6,972,000.00 |
|---|--|--|----------------|

| | | | |
|---|--|--|-----------------|
| Total Optional Renewal Year 3 Mandatory and Optional Services | | | \$11,116,200.00 |
|---|--|--|-----------------|

| Base Contract Optional Renewal Year 4 (Mandatory Services) | Estimate | Price | Total |
|--|----------|---------|----------------|
| Fiscal Agent Support | 4900 | \$70.00 | \$4,116,000.00 |
| Fiscal Agency Support for ADW Community Transition Services | 25 | \$70.00 | \$21,000.00 |
| Fiscal Management Services for Processing TBIW Community Transition Services | 5 | \$70.00 | \$4,200.00 |



PMPM Billing

TMH Personal Options PMPM Billing: February 2026

| Program | Palco ID | Medicaid No. | First Name | Last Name | Enrollment Status | Current Member Status Date | SD/Traditional |
|---------|----------|--------------|------------|-----------|-------------------|----------------------------|----------------|
| TMH | 103575 | 00700128670 | | | Active | 9/1/2025 | Traditional |
| TMH | 103678 | 00603424942 | | | Active | 9/1/2025 | Traditional |
| TMH | 104493 | 00403835903 | | | Active | 9/15/2025 | Traditional |
| TMH | 104496 | 00800464799 | | | Active | 9/15/2025 | Traditional |
| TMH | 105495 | 00707397169 | | | Active | 9/15/2025 | Traditional |
| TMH | 107003 | 00307593879 | | | Active | 10/13/2025 | Traditional |
| TMH | 120738 | 00604342244 | | | Active | 9/15/2025 | Traditional |
| TMH | 120742 | 00500602787 | | | Active | 9/29/2025 | Traditional |
| TMH | 134806 | 00803373792 | | | Active | 9/29/2025 | Traditional |
| TMH | 134944 | 00207579166 | | | Active | 10/13/2025 | Traditional |
| TMH | 135441 | 00205376992 | | | Active | 10/13/2025 | Traditional |
| TMH | 135442 | 00703399365 | | | Active | 10/13/2025 | Traditional |
| TMH | 149404 | 00600073216 | | | Active | 11/10/2025 | Traditional |
| TMH | 151040 | 00300569362 | | | Active | 11/10/2025 | Traditional |
| TMH | 151042 | 00402135543 | | | Active | 11/10/2025 | Traditional |
| TMH | 156538 | 00600504014 | | | Active | 12/8/2025 | Traditional |
| TMH | 156602 | 00701004436 | | | Active | 12/8/2025 | Traditional |
| TMH | 156604 | 00206577235 | | | Active | 12/8/2025 | Traditional |
| TMH | 157680 | 00500393055 | | | Active | 1/5/2026 | Traditional |
| TMH | 157681 | 00706009426 | | | Active | 12/22/2025 | Traditional |
| TMH | 157682 | 00101949239 | | | Active | 1/5/2026 | Traditional |
| TMH | 158540 | 00100201711 | | | Active | 1/5/2026 | Traditional |
| TMH | 159065 | 00600902577 | | | Active | 1/19/2026 | Traditional |
| TMH | 159484 | 00300553205 | | | Active | 1/19/2026 | Traditional |
| TMH | 159974 | 00203555671 | | | Active-New | 2/2/2026 | Traditional |
| TMH | 161752 | 00103945129 | | | Active-New | 2/19/2026 | Traditional |
| TMH | 161917 | 00300705804 | | | Active-New | 2/24/2026 | Traditional |
| TMH | 161911 | 00103983016 | | | Active-New | 2/11/2026 | Traditional |
| TMH | 161890 | 00602209917 | | | Active-New | 2/26/2026 | Traditional |
| TMH | 161921 | 00200018529 | | | Active-New | 2/25/2026 | Traditional |
| TMH | 161756 | 00600527830 | | | Active-New | 2/3/2026 | Traditional |



WEST VIRGINIA DEPARTMENT OF
**HUMAN
SERVICES**

STATE OF WEST VIRGINIA
DEPARTMENT OF HUMAN SERVICES
BUREAU FOR MEDICAL SERVICES

Christina Mullins, MA
Acting Cabinet Secretary

Christy D. Donohue, CMC
Commissioner

DATE: April 2, 2026

TO: Crystal Husted
Senior Buyer
State of West Virginia Purchasing Division

FROM: Althea Greenhowe *Althea Greenhowe*
Procurement Specialist, Senior
Office of Shared Administration/Purchasing

RE: PF 1941538, CDO BMS26*30
Dept 0511

The West Virginia Bureau for Medical Services (BMS) respectfully requests the approval of the above-referenced CDO for services performed by Palco Inc. during the month of February under PF1815212, CMA BMS24*03.

Due to an internal BMS issue this invoice was not received for processing until 04/01/2026.

The service period is 02/01/2026 – 02/28/2026. The total cost is: \$891,190.00.

Please feel free to contact me if additional documentation or details are needed. I can be reached at 304-352-3924 or althea.m.greenhowe@wv.gov. Thank you for your time and consideration in this matter.





Revolutionary FAR Overhaul Impacts to SAM.gov Show Details
Aug 15, 2025



See All Alerts

Records Retention Policy Impacts Old SAM Registration Data Show Details
May 21, 2025



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e.g. 123456789, Smith Corp

"PALCO INC" ×

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Location ∨

Status ∧

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Business Organization Detail

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PALCO, INC.

| Organization Information | | | | | | | | | |
|--------------------------|----------------|------------------|-------------|---------|--------|----------|------------------|--------------------|--|
| Org Type | Effective Date | Established Date | Filing Date | Charter | Class | Sec Type | Termination Date | Termination Reason | |
| C Corporation | 12/20/2023 | | 12/20/2023 | Foreign | Profit | | | | |

| Organization Information | | |
|---------------------------|---|------------------------------|
| Business Purpose | 6241 - Health Care and Social Assistance - Social Assistance - Individual and Family Services (child, youth, elderly, disabled) | Capital Stock |
| Charter County | | Control Number |
| Charter State | AR | Excess Acres |
| At Will Term | | Member Managed |
| At Will Term Years | | Par Value |
| Authorized Shares | | Young Entrepreneur No |

| Addresses | |
|---|---|
| Type | Address |
| Designated Office Address | 501 MILLWOOD CIR STE A MAUMELLE, AR, 72113 |
| Notice of Process Address | NORTHWEST REGISTERED AGENT LLC 110 MAIN ST BECKLEY, WV, 25801 |
| Principal Office Address | 501 MILLWOOD CIR STE A MAUMELLE, AR, 72113 USA |
| Principal Office Mailing Address | PO BOX 13260 MAUMELLE, AR, 72113 USA |
| Type | Address |

X Close

Hi, I'm SOLO! I can help you file your Annual Report.

| Officers | |
|----------|--------------|
| Type | Name/Address |

President

ALICIA PALADINO
17300 CHENAL PKWY
LITTLE ROCK, AR, 72223

| Type | Name/Address |
|------|--------------|
|------|--------------|

Annual Reports

Filed For

2026

2025

2024

Date filed

For more information, please contact the Secretary of State's Office at 304-558-8000.

Monday, April 13, 2026 — 9:31 AM

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you file your Annual
Report.