

From: Morgan, Debra K <Debra.K.Morgan@wv.gov>
Sent: Monday, May 17, 2021 8:54 PM
To: Whittaker, Frank M <Frank.M.Whittaker@wv.gov>; Smith, Dusty J <Dusty.J.Smith@wv.gov>
Cc: Harper, Linda B <Linda.B.Harper@wv.gov>; Green, Jeffrey A <Jeffrey.A.Green@wv.gov>
Subject: Re: Emergency for WorkForce

Thank you Frank.

Debbie Morgan
Procurement Manager
WorkForce West Virginia
112 California Avenue
Charleston, WV 25306
304-558-5631 (phone)
304-558-3512 (fax)
Debra.K.Morgan@wv.gov

From: Whittaker, Frank M <Frank.M.Whittaker@wv.gov>
Sent: Monday, May 17, 2021 4:33 PM
To: Morgan, Debra K <Debra.K.Morgan@wv.gov>; Smith, Dusty J <Dusty.J.Smith@wv.gov>
Cc: Harper, Linda B <Linda.B.Harper@wv.gov>
Subject: RE: Emergency for WorkForce

Debbie,

Your request for an emergency Purchase of Web application vulnerability assessment and penetration testing is approved. This approval is not an approval for the use of any particular product or vendor. Please follow the emergency procedures outlined in the Purchasing Division procedures handbook and provide all supporting documentation to this office within 30 days of this approval for processing.

Frank Whittaker, CPPB
Assistant Director
West Virginia Purchasing Division
(304) 558-2316

From: Morgan, Debra K <Debra.K.Morgan@wv.gov>
Sent: Monday, May 17, 2021 4:07 PM
To: Whittaker, Frank M <Frank.M.Whittaker@wv.gov>; Smith, Dusty J <Dusty.J.Smith@wv.gov>
Cc: Harper, Linda B <Linda.B.Harper@wv.gov>
Subject: RE: Emergency for WorkForce

Frank I have modified the emergency request to show numbers that are being affected by the MACC system being out of operation. The email from OT stating that issues have to be resolved before they will approve the system being available to job seekers and employers. I have formally requested their approval as you can see from the attached as well. Employers are now calling the Governor's Office due to the fact they cannot be matched with potential employees. The MACC system being down is affecting the citizens and employers of WV in a negative manner.

Will you please give me an idea if any of the attached will help? Thanks.

From: Whittaker, Frank M <Frank.M.Whittaker@wv.gov>

Sent: Tuesday, May 11, 2021 4:46 PM

To: Morgan, Debra K <Debra.K.Morgan@wv.gov>; Smith, Dusty J <Dusty.J.Smith@wv.gov>

Cc: Harper, Linda B <Linda.B.Harper@wv.gov>

Subject: RE: Emergency for WorkForce

Debbie,

Forgive me for not fully understanding your mission, but I didn't see an emergency situation described in your request, Please provide additional information to fully describe the emergency. Has the Office of Technology approved/weighed in on the request this since they initially shut the system down. I'm glad to take a look at a revised emergency request, or help the agency bid and award the services as quickly as possible.

Just let me know, how you want to proceed and we'll get you going as quickly as possible.

Thank you

Frank

From: Smith, Dusty J <Dusty.J.Smith@wv.gov>

Sent: Tuesday, May 11, 2021 1:16 PM

To: Whittaker, Frank M <Frank.M.Whittaker@wv.gov>

Subject: Emergency for WorkForce

Thank you,

Mrs. Dusty Smith

Buyer

304-558-2063

State of WV Purchasing Division

2019 Washington St. East

Charleston, WV 25305

Email: Dusty.J.Smith@wv.gov

From: Green, Jeffrey A <Jeffrey.A.Green@wv.gov>
Sent: Thursday, May 13, 2021 02:49 PM
To: Morgan, Debra K <Debra.K.Morgan@wv.gov>
Subject: Fwd: Workforce WV Scan Results

----- Forwarded message -----

From: **Cox, Danielle N** <Danielle.N.Cox@wv.gov>
Date: Thu, May 13, 2021 at 1:12 PM
Subject: Workforce WV Scan Results
To: Jeffrey A Green <jeffrey.a.green@wv.gov>
CC: Jeremy J Boykin <jeremy.j.boykin@wv.gov>, Nathan M Merritt <nathan.m.merritt@wv.gov>, Scott A Adkins <scott.a.adkins@wv.gov>

Jeff, Please find attached the scan results and provide to your staff as needed. There are a substantial number of flaws, some of which are very serious.

From my office's perspective, we would like to see the 52 High risk flaws addressed, as well as the Medium level flaws that concern hard-coded passwords. If your office reduces the SQL database as discussed and your leadership wants to accept the risk associated with the remaining flaws, we'll approve the site being made available to the public again. We will be making some firewall changes as well, to inspect all incoming traffic going to the box.

Nathan and Jeremy can help your technical staff access the tool we used. It's easier for the programmers to use the tool than look at spreadsheets. Please have them reach out for help when they need it. We can setup a call if needed.

Danielle Nicole Cox, CISSP

Chief Information Security Officer

West Virginia Office of Technology

 [1900 Kanawha Boulevard East, Building 6, Rm 123,](#)

 Charleston, West Virginia 25305

 Danielle.N.Cox@wv.gov

 Ph: (304) 957-8181

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--

Jeff Green

Deputy Executive Director | WorkForce West Virginia

Unemployment Compensation, IT/Data Systems, and Economic Research

1900 Kanawha Blvd E, Suite 300

Charleston, WV 25305

P: 304-558-7024



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From: Morgan, Debra K <Debra.K.Morgan@wv.gov>
Sent: Thursday, May 13, 2021 02:41 PM
To: Consulting Services <Consulting.Services@wv.gov>
Subject: Approval Request

WorkForce is seeking approval to enter into a contract for the attached services. It is my understanding that OT has instructed WorkForce that the MACC System cannot be put back into service until this vulnerability issues you found were corrected. Please advise if that is correct, since Purchasing is asking for something from OT to support our emergency purchase request as well as wanting your approval of the services. Thanks.

From: Consulting Services <Consulting.Services@wv.gov>
Sent: Monday, May 17, 2021 07:44 AM
To: Morgan, Debra K <Debra.K.Morgan@wv.gov>
Subject: Re: Approval Request

Hello,

OT request number 2021-7063 has been submitted for your request. The Office of Technology is reviewing it and a Memo will be sent to you.

Thank you.

David

From: "Morgan, Debra K" <Debra.K.Morgan@wv.gov>
Date: Thursday, May 13, 2021 at 2:41 PM
To: Consulting Services <Consulting.Services@wv.gov>
Subject: Approval Request

WorkForce is seeking approval to enter into a contract for the attached services. It is my understanding that OT has instructed WorkForce that the MACC System cannot be put back into service until this vulnerability issues you found were corrected. Please advise if that is correct, since Purchasing is asking for something from OT to support our emergency purchase request as well as wanting your approval of the services. Thanks.

May 11, 2021

Mike Sheets, Director
West Virginia Purchasing Division
2019 Washington Street East
Capitol Complex Building 15
Charleston, West Virginia 25305

RE: Approval for Emergency Purchase Order

WorkForce is seeking approval to process an emergency purchase order to Perspecta to conduct a Web application vulnerability assessment and penetration test from an external adversary perspective using a public (internet)-facing entry point with an estimated cost of \$38,675.80 (shown on page 14 of the attached SOW) and described in the attached SOW as well.

The MACC system, the agency's employment services data system, was taken out of service by the Office of Technology in late April due to the discovery of critical security vulnerabilities. The West Virginia Office of Technology is requiring WorkForce West Virginia to patch and/or eliminate these critical vulnerabilities before placing the MACC back in service. To date the following are the number of WV citizens being affected by the MACC System being down.

Jobseekers: 63301
Employers: 1332
Training Providers: 102

As you can see from the numbers above, the outage is affecting the agency's ability to spend federal dollars granted to offer job opportunities and training that should be offered to West Virginians. Our MACC System is also utilized by the Department of Health and Human Services to match their clients with job positions and then determining the amount/what benefits are paid to them.

1900 Kanawha Blvd. East * Building 3 Suite 300 * Charleston, WV 25305

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www.workforcewv.org

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Perspecta is being chosen for this task because we currently contract with them for ongoing maintenance and support of our MACC system and they have the necessary familiarity with how the MACC is architected, putting them in a position to assist us in a quick turnaround. Since the MACC provides federally mandated services to job seekers and employers it is crucial that the agency return the MACC to service as soon as possible.

Please advise if you need anything further to provide an approval for this emergency contract.

Regards,

A handwritten signature in blue ink, appearing to read "Debbie Morgan". The signature is fluid and cursive, with a large initial "D" and "M".

Debbie Morgan
WorkForce West Virginia
304-558-2631 X23879
Debra.K.Morgan@wv.gov

May 11, 2021

APPROVED
[Signature]
5/17/21

Mike Sheets, Director
West Virginia Purchasing Division
2019 Washington Street East
Capitol Complex Building 15
Charleston, West Virginia 25305

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Debbie Morgan
WorkForce West Virginia
304-558-2631 X23879
Debra.K.Morgan@wv.gov