



State of West Virginia  
Office of the Attorney General

Patrick Morrissey  
Attorney General

(304) 558-2021  
Fax (304) 558-0140

03/05/24

On the morning of February 29, 2024 the storm in Charleston temporarily knocked the power off at 100 Dee Drive, Suite 101 and made the card readers go offline for the entire office. Resetting the card reader was unsuccessful. We called Alpha Technology, the original installer of the equipment, in an emergency situation, to the office to get the card readers working to be compliant with the Federal Government regulations because the building is home to Medicaid Fraud.

The invoice for this work is \$1,581.25.

APO 1500 AGO24\*36

Karen Hunter

A handwritten signature in blue ink that reads "Karen Hunter".

Procurement Officer



State of West Virginia  
**Agency Purchase Order**

CORRECT ORDER NUMBER MUST APPEAR ON ALL PACKAGES, INVOICES, AND SHIPPING PAPERS. QUESTIONS CONCERNING THIS ORDER SHOULD BE DIRECTED TO THE DEPARTMENT CONTACT.

Order Date: 03-06-2024

<b>Order Number:</b>	APO 1500 1500 AGO2400000036 2	<b>Procurement Folder:</b>	1390290
<b>Document Name:</b>	Advantage Technology - To work on door card readers	<b>Reason for Modification:</b> correcting date on the Commodity Line	
<b>Document Description:</b>	Emergency work- Door Card readers not working after storm		
<b>Procurement Type:</b>	Agency Purchase Order		
<b>Buyer Name:</b>	Karen L Hunter		
<b>Telephone:</b>	(304) 558-2021		
<b>Email:</b>	karen.l.hunter@wvago.gov		
<b>Shipping Method:</b>	Best Way	<b>Effective Start Date:</b>	
<b>Free on Board:</b>	FOB Dest, Freight Prepaid	<b>Effective End Date:</b>	

VENDOR		DEPARTMENT CONTACT	
<b>Vendor Customer Code:</b>	000000223571	<b>Requestor Name:</b>	Karen L Hunter
ADVANTAGE TECHNOLOGY LLC		<b>Requestor Phone:</b>	(304) 558-2021
950 KANAWHA BLVD EAST SUITE 100		<b>Requestor Email:</b>	karen.l.hunter@wvago.gov
CHARLESTON	WV 25301		
US			
<b>Vendor Contact Phone:</b>	304-342-0796	<b>Extension:</b>	
<b>Discount Details:</b>			
	<b>Discount Allowed</b>	<b>Discount Percentage</b>	<b>Discount Days</b>
#1	No	0.0000	0
#2	Not Entered		
#3	Not Entered		
#4	Not Entered		

INVOICE TO	SHIP TO
ATTORNEY GENERAL'S OFFICE	ATTORNEY GENERALS OFFICE
1900 KANAWHA BLVD E	1900 KANAWHA BLVD E
BUILDING 1 RM E-26	BUILDING 1 RM E-26
CHARLESTON WV 25305	CHARLESTON WV 25305
US	US

<b>Total Order Amount:</b>	<b>\$1,581.25</b>
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**DEPARTMENT AUTHORIZED SIGNATURE**  
**SIGNED BY:** John Darden Greene  
**DATE:** 2024-03-06  
**ELECTRONIC SIGNATURE ON FILE**

**Extended Description:**

Advantage Technology

Storm knocked card readers offline - would not reset - called in service technicians - the original installer

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
1	46171619	1.00000	LS	1581.250000	1581.25
Service From	Service To	Manufacturer	Model No		
2024-02-29	2024-02-29				

**Commodity Line Description:** Emergency work for card readers on doors

**Extended Description:**

Storm knocked card readers offline - would not reset - called in service technicians from original installer

Advantage Technology, LLC  
 950 Kanawha Blvd E  
 Charleston, WV 25301  
 (304) 342-0796



Date	Invoice
03/01/2024	78147

<b>Bill To:</b>
West Virginia Attorney General's Office Attn: Purchasing Department State Capitol Building 1 Room 26E Charleston, WV 25305 United States

<b>Ship To</b>
West Virginia Attorney General's Office State Capitol Building 1 Room 26E Charleston, WV 25305 United States

<b>Terms</b>	<b>Due Date</b>	<b>PO Number</b>	<b>Reference</b>	<b>Tax Code</b>
Due On Receipt	03/01/2024			

Services	Work Type	Hours	Rate	Amount
<b>Billable Services</b>				
Telecom Level 1	Onsite	5.75	110.00	\$632.50
Telecom Level 4	Onsite	5.75	165.00	\$948.75
<b>Total Services:</b>				<b>\$1,581.25</b>

Make checks payable to Advantage Technology, LLC	<b>Invoice Subtotal:</b>	<b>\$1,581.25</b>
	<b>Sales Tax:</b>	<b>\$0.00</b>
	<b>Invoice Total:</b>	<b>\$1,581.25</b>
	<b>Payments:</b>	<b>\$0.00</b>
	<b>Credits:</b>	<b>\$0.00</b>
	<b>Balance Due:</b>	<b>\$1,581.25</b>

Thank you for doing business with Advantage Technology, LLC.  
 Want to pay online? Go to [www.advantage.tech](http://www.advantage.tech) and click the Pay Now button.

**Invoice Time Detail**

Invoice Number: 78147  
Company: West Virginia Attorney General's Office

Charge To: West Virginia Attorney General's Office / Access Control Trouble Shooting Post Power Outage  
Location: Medicare Fraud Investigation Unit

Date	Staff	Notes	Bill	Hours	Rate
02/29/2024	Brady, Colin	Service Ticket: 18256 Summary: Access Control Trouble Shooting Post Power Outage Travel from office to job site. Logged into atrax program but it would not connect to controller panel. Tried to restart server and controller while waiting to be connected with tech support. No luck with restarts and then go connected with tech support. They asked for virtual connection to find problems and possible solutions. They found that the panel needed to be deleted and reinstalled. After reload we had to add access groups and select doors/readers for each group. System was up and running and found that the front door reader unlocked Vickie's door and Vickie's card reader unlocked the front door. This could not be fixed with software so readers had to be rewired. After this was fixed then Lee asked us to remove soft evidence and replace with hallway doors do they could be in federal compliance. Final thing we worked on was the intercom system. Door release is working on mobile app but not on desktop monitor. Talked to tech support and they suggested we match relay access numbers. This did not fix problem and Eric thought we check with Lee to see how much time he wanted to spend on this since the mobile app was working properly. Travel back to office.	Y	5.75	165.00
02/29/2024	Walker, Bailey	Service Ticket: 18256 Summary: Access Control Trouble Shooting Post Power Outage	Y	5.75	110.00

Subtotal: \$1,581.25

Invoice Time Total: Billable Hours: 11.50