State of West Virginia Purchasing Card Program

Presented by: Travis Mulanax, Assistant Director of Operations John B. McCuskey State Auditor



> Approximately 8,000 P-Cards Statewide

> 192 Master Accounts

> 130+ State Agencies

- Approximately 499,126 transactions were processed on the p-card during FY 2021.
- > Average of \$953.00 per transaction
- > Approximately \$475 million in dollar volume
- Approximately \$31.5 million in cost avoidance savings

Estimates of the cost of the traditional process range from \$50 - \$200.

Large number of check payments are made for low-value items to a large number of suppliers, a costly, inefficient process.

- When the payment method is switched to the p-card, efficiency savings range from 55% to 80%.
- Per the National Association of Purchasing Card Professionals (NAPCP), typical savings equates to \$63 per transaction!

Are we doing our part to ensure that we are saving the State as much money as possible?

Using the p-card as the payment mechanism is the key!

- The p-card is the preferred method of payment providing an efficient and effective process for the payment of State expenditures.
- The use of the p-card effectively decreases accounts payable expenses, cuts administrative program costs and offers increased control and monitoring of payments.

- The State Auditor's Office P-Card Policies and Procedures Manual establishes minimum standards for the use of the State of West Virginia P-Card.
- Each Spending Unit is <u>required</u> to develop and document appropriate internal control procedures to ensure proper program oversight, compliance with p-card policies and procedures and that p-card usage is consistent with this manual.

- It is the Spending Unit's coordinators' and cardholders' responsibility to be knowledgeable of and to follow all p-card policies and procedures, as well as all applicable purchasing laws and guidelines.
- Other members of agency staff with reviewing and approving responsibilities (agency heads, chief financial officers, department heads, directors, managers, supervisors, etc.) should also be knowledgeable of the aforementioned directives.

- The agency head shall serve as, or designate an individual to serve as, the Chief Financial Officer. The CFO is responsible for the administration, monitoring and oversight of a Spending Unit's p-card program.
- The P-Card Division must be notified by the CFO/Agency Head when there is a change to the primary coordinator position.

- Each P-Card Coordinator shall hold a position of knowledge and experience of the responsibilities delegated to them.
- Additionally, the Chief Financial Officer must designate a financial P-Card Coordinator to act as a backup coordinator to approve payments in the event the primary coordinator is unavailable for that function.
- No cardholder shall be their own coordinator without a written waiver from the State Auditor's Office Purchasing Card Division.

- Any member of a Spending Unit's staff finding an instance of unlawful use, possible fraud, misappropriation, or mismanagement with the p-card to report such discovery to the CFO immediately.
- The CFO shall report all aforementioned instances to the State Auditor's Office at pcardselfreport@wvsao.gov within 24 hours of his or her discovery. Internal p-card investigations do not supersede this requirement.

Fraud, Misuse & Abuse

- West Virginia Code §12-3-10b
- Legislative Rule 155 CSR 7
- Failure to comply with p-card policies and procedures, rules, and law associated with the State P-Card Program may result in revocation or limitation of p-card privileges, a period of probation, or mandatory p-card training in addition to any other discipline deemed necessary or appropriate by the Spending Unit.
- Instances of unlawful use, possible fraud, misappropriation, or mismanagement with the p-card shall be reported immediately to the CFO and upon their discovery shall report all aforementioned instances to the State Auditor's Office at pcardselfreport@wvsao.gov within 24 hours of his or her discovery.

Self Reporting – pcardselfreport@wvsao.gov Examples:

- Gift cards without prior approval
- Personal purchases
- Employee fraud

State Auditor's Office Public Integrity and Fraud Unit

- Steve Connolly, General Counsel/Deputy State Auditor/Director steve.connolly@wvsao.gov
- Kelly Snyder, Fraud Unit Case Manager kelly.snyder@wvsao.gov

Types of Purchasing Cards

- State P-Card (One Card)
- Travel Card
- Ghost Account (Department Travel/AP Card)
- Emergency Card
- > Managed Spend Card (Declining Balance)
- Virtual Card
- Fleet Card







- Transactions are permitted on the p-card as long as your agency/institution can provide documentation of its authority for purchases, if requested, and all applicable laws, rules and regulations, purchasing policies, and other governing instruments are adhered to.
- Check with Procurement Officer/Division to ensure the cardholder is aware of any relevant encumbered documents.

- Cardholder must review all transactions to ensure that they are legitimate, for official State business, and that all required documentation is included.
- Cardholder or proxy is responsible for reconciling their individual transactions each month by the scheduled payment date.

Supporting Documentation

- All supporting documentation is documentation required by applicable laws, rules and regulations, p-card policies and procedures, and other governing instruments.
- All supporting documentation must be attached to every transaction within the reconciliation software.
- > Agencies should adopt a "zero tolerance policy" for missing or inadequate documentation.

P-Card Delegation is PROHIBITED!

Program Oversight and Evaluations

Program Oversight / Program Evaluations

- The State Auditor's Office conducts program evaluations of State agency spending units. The purpose of a program evaluation is to assist our office and agency management in understanding the effectiveness of an agency's purchasing card program and whether it accomplishes objectives.
- Items reviewed may include:
 - Transaction detail
 - Internal controls
 - Operational / accounting procedures

Program Evaluation Process

- The Program Evaluation Section will visit your agency onsite and explain the process.
- Upon completion of a review, a report will be issued.
- The agency will have the opportunity to add comments to the report before it is finalized.
- > A final report will then be issued.
- Unlike an audit, the Program Evaluation Section will then directly assist you in implementing any changes or improving your purchasing card program.

Contact Information

Anthony Woods Deputy State Auditor Director of Program Oversight and Budget Analysis 304-558-2251 ext. 2426 Anthony.Woods@wvsao.gov

Procurement to Payables

How many of you have worked in payables before?

How well do payables and procurement communicate?

How often does the Procurement Officer/Division talk to the Payables Officer/Division, let alone the cardholder?

Is the cardholder required to check with Procurement before making a purchase?

Does a cardholder even know that an award document has been created for them to use?

The existence of a Statewide Contract requires an award document regardless of the dollar amount.

Standard Terms and Conditions

15. PAYMENT METHODS: Vendor must accept payment by electronic funds transfer and P-Card. (The State of West Virginia's Purchasing Card program, administered under contract by a banking institution, processes payment for goods and services through state designated credit cards.)

Revised 06/05/2019

Purchasing Division Handbook

5.6 Payment Process: To promote good public relations, state agencies should establish internal procedures to expedite payment of vendor's invoices. Any questions regarding invoice processing may be directed to the State Auditor's Office at (304) 558-2261.

5.6.1 State Purchasing Card: When possible, the spending unit is encouraged to use the State Purchasing Card. Use of the State Purchasing Card, however, is not justification to avoid utilizing statewide or agency contracts but is simply a method of payment.

Agencies must use statewide contracts, unless specifically exempt by the Purchasing Director. For more information, refer to the State Auditor's Office Purchasing Card Program Procedures located at https://www.wvsao.gov/PurchasingCard/Default#Forms.

5.6.2 Electronic Fund Transfer (EFT): Vendors and agencies not utilizing the Purchasing Card must utilize electronic funds transfer as a method of payment. The West Virginia Auditor's Office will only issue checks in rare circumstances. For more information, visit <u>http://www.wvsao.gov</u>.

Remember that the p-card is just a method of payment but can greatly help out Procurement!

The p-card can be used to release encumbered funds.

Primary P-Card Tables

- PRCUU Unreconciled Transactions
- PRCUT Paid Transactions
- HIERLVL Hierarchy String Table
- PRCUHI Coordinator's assigned to a hierarchy string
- PRCUI List of Cardholders

Add to Favorites option

PLOC – Site IDs

ACTPL – Accounting Template

COMMOB – Commodity Code with Object Code

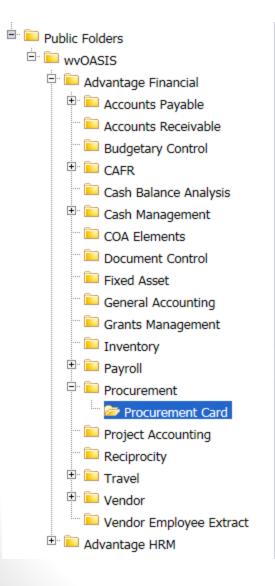
PCCQ – PCC query table

PCNFG – P-Card Cycle Dates

VCUST – Vendor Customer

P-Card Cycle dates found on PCNFG

Billing Cycle Start Date	Billing Cycle End Date	Scheduled Payment Date
06/16/2021	07/15/2021	07/29/2021
07/16/2021	08/16/2021	08/30/2021
08/17/2021	09/15/2021	09/29/2021
09/16/2021	10/15/2021	10/28/2021
10/16/2021	11/15/2021	11/30/2021
11/16/2021	12/15/2021	12/28/2021
12/16/2021	01/17/2022	01/27/2022



	Title 🔺
-	WV-FIN-PCARD-001 - PCard Demographics
-	WV-FIN-PCARD-002 Procurement Card Activity
-	WV-FIN-PCARD-002 Procurement Card Activity-Warehouse
P	WV-FIN-PCARD-005 Non-Reconciled Procurement
-	WV-FIN-PCARD-007 - Travelers Requiring Credit Limit Increases
-	WV-FIN-PCARD-008 Paid and Unpaid Pcard Bank Statements
-	WV-FIN-PCARD-009 Agency Spending Report
-	WV-FIN-PCARD-010 Reconciled Audit Log
-	WV-FIN-PCARD-012 - PCard Coordinator Listing
-	WV-FIN-PCARD-013 Employee to PCard Comparison
-	WV-FIN-PCARD-014 Reconciliation by Agency
P	WV-FIN-PCARD-015 Virtual Purchase Order (VPO) Information
-	WV-FIN-PCARD-016 Summarized Transaction Review
-	WV-FIN-PCARD-040 - PCard Transactions Missing Attachments

Questions? pcardoperations@wvsao.gov

