ELECTRONIC BUSINESS WITH WEST VIRGINIA

West Virginia Purchasing Division 2019 Agency Purchasing Conference

OBJECTIVES IN THREE PARTS

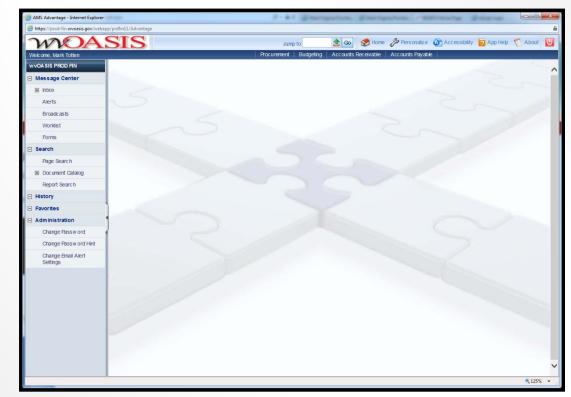
- Electronic Business
 - What electronic options are available to state agencies? To vendors?
 - What are the benefits of electronic processing?
 - What is each audience's perspective?
- Expanding Your Vendor Base
 - Building a larger vendor base
 - Unlimited seats at the table and ways to entice vendors to sit
 - Why we are stronger as a whole?
- The Procurement Officer's Briefcase
 - Tools of the trade
 - Information to reference
 - Available reporting

ELECTRONIC BUSINESS

WHAT DO WE CALL ELECTRONIC BUSINESS?

- Familiar components
 - wvOASIS
 - Vendor Self-Service
 - State agency websites such as WVPurchasing.gov
 - State agency intranet sites for employee-only reference
 - United Nations Standard Products and Services Code (UNSPSC)
- Connected school of thought regarding their relationship
 - The interconnect relationship between state agencies and the vendor communities
 - Each piece has a way to work together in order to benefit all state agencies

- State agency portal (wvOASIS) and vendor portal (VSS) draw from synchronized data
 - wvOASIS
 - How state agencies see electronic business power
 - Vendor Self-Service
 - How vendors see business opportunities with West Virginia
 - Portal for responding
 - Maintain customized company profile for interacting electronically with West Virginia

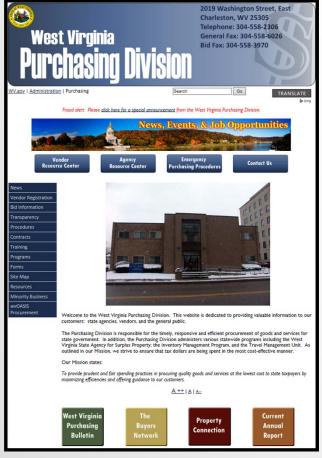


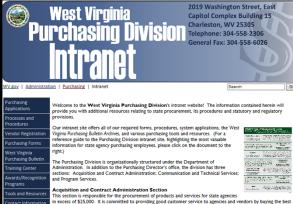
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View Frequently	,, ,		
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	► Announcements	Welcome, Mark	
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			Any request to add a new Commodity that is awaiting approval can be viewed by clicking the View Pending Additions' button. Any request to delete an existing Commodity that is awaiting approval is noted in the 'Pending Deletion' column.
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	Payment Withholding		
	Financial Balance Overview		

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Vendor/Customer						
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Commodity		24102004	Storage racks or shelves			
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Authorized Dept.		44100000	Office machines and their supplies and accessories	R		
Prevent Spending		44102902	Storage accessories for office machines			
Prevent Orders	}	44111515	File storage boxes or organizers			
		56101700	Office furniture			
Certification		56 <mark>111</mark> 903	Industrial storage units			
Disclosures		56 <mark>1</mark> 21701	General storage units			
Vendor User Information	1	72153613	Office furniture lease and maintenance service			

			Home Help			
	Account Financial Business Solicitation Catalog Information Transactions Opportunities Responses Management					
	Summary Business Info Addresses & Contacts Users Commodities Business	Types Service Areas D	Disclosures			
Welcome, Mark						
View Frequently	Business Types					
	Here is the current list of business types associated with your organization. You can add new business types by cliu Type information click the 'View/Update' link under the Existing Business Types Assignments section next to the re- click the "Delete" link next to the record in the grid that you wish to delete.					
	Any request to add a new Business Type that is awaiting approval can be viewed by clicking the View Pending Add Business Type that is awaiting approval can be viewed by clicking the View Pending Changes' button.	WNDA	SIS		Jump to: VCUST	👌 Go 🔝 Home
	West Virginia Code \$5A-3-59 establishes a procurement certification program in West Virginia for small, women-, ar	Welcome, Mark Totten			Procurement Budg	geting Accounts Receivable
	to the certification program are provided in West Virginia Code of State Rules &148-2-1 et seq. Note that this certific preference that is equivalent to competing resident(West Virginia) vendors that have applied for resident vendor prefe	Close	Vendor/Customer			
	37. This certification may assist resident small, women-, and minority-owned businesses when soliciting business in	Vendor/Customer				
	To apply for the certification, click Add Items and select Business Type ID of "SWAM".	Address	Business Type			
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	Home Help
	Account Financial Business Solicitation Catalog Management
	Summary Business Info Addresses & Contacts Users Commodities Business Types Service Areas Disclosures
Welcome, Mark	
View Frequently	Account Users
Account User	
<u>My Profile</u>	
	Listed in the grid are all the users for your VSS account. You may add account users by selecting the 'Add' button. You may view or modify existing users by selecting the 'View/Modify' link next to the corresponding record. You may delete users by selecting the 'Delete' link next to the corresponding record.
	User ID First Name Last Name Access Level Account Status
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	Lu A. Cottrill Lu Cottrill Display Only Active View /Modify De Summary Business Into Addresses & Contacts Users Commodities Business Types Service Areas Disclosures
	Welcome, Mark
	First Prev Next Last Vew Frequency Addresses & Contacts
	Here are your addresses and contacts that are used for your financial transactions. You can add new addresses and contacts by clicking the 'Assign'Create Addresses & Contacts' button. You can key your requests that are pending approval by selecting the View Pending Additions' button.
	To modify the type of address select the View/Update link under the Existing Address & Contact Assignments section next to the record you wish to update. To
	modify actual addresses and contacts use the "View/Update" link next to the appropriate record under the Update Addresses and Update Contacts sections.
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	First Prev Next Last Assign/Create Addresses & Contacts View Pending Additions
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	AD000005 2700 CHARLES AVE. DJI/BAR. WV. 25064





Acquisition and Contract Administration Section This section is responsible for the procurement of products and services for state agencies in excess of 32.5000. It is committed to providing good outsomer service to agencies and vendors by buying the best quality commodities at the lowest cost to tapapyers. The procurement process is monitored through the Requisition Tracking system from the requisition receipt to the avaid of the purchase order. The Contract Hangement Uha which this section oversees the managing of all contracts and the inspection of purchasing documents to ensure compliance with state laws, regulations, and procedures. This section strives to provide quality services in the most efficient manner.

Communication and Technical Services Section

Communication and Technical Services Section This section is responsible for a variety of services offsetd to agency purchasers, the vendor community and to the general public. It focuses on technology, communication, training, vendor registration and relations, and administrative functions, including records manging purchase order encountance, bid receips, and bid package detablisholin. The Communication Lint provides information related to the division as well as the individual programs which are administered by the division. The relational Service Lint maintains the automated purchasing systems, our networking services and the division's website. In addition, this unit overses the administrative functions cultified above Professional derelopment is also a value agence of the division. Conterence, online training modules, in-house workshop sessions, and segue procurement offices.

The opportunities devices and oversets various administered by the division. The Travel Management Unit offers guidance to state buildess travelers and oversets various statewide contracts for travel-related services. This Unit communicates with agency travel coordinators on various issues relating to services. The Foed Assets Unit maintains the state's inversion of property and ensures the agencies earity their state-over property on a nanual basis. The surplus Property Unit manages the state and feeleral programs for property no longer needed within the respective governments. As pair of this program, tate property that is not sold to eligible cognitations is made valiable to the public through various mechanisms, including absolute auctions, daily retail sale, online sale and statewide sealed build.

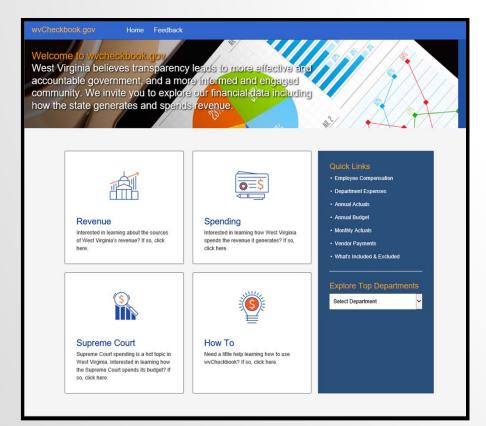
For questions regarding the Purchasing Division's intranet site, please contact our technical staff:

Mark Totten (304) 558-7839 State Cisco Network Extension 57530 Mark.L.Totten@wv.gov

Alisha Pettit (304) 558-0247 State Cisco Network Extension 57512 Alisha.S.Pettit@wv.gov

ne FAQs Search-Code	Membership Library Codeset-Downloads Initiatives Education
Search the Code	Welcome
Version 19.0501 Code Number: (2-6. digits) Code Name:	The United Nations Standard Products and Services Code® (UNSPSC®), managed by GSI US™ for the UN Development Programme (UNDP), is an open, global, multi-sector standard for efficient, accurate and flexible classification system for achieving company-wide visibility of spead anaysis, as well as, enabling procurement to deliver on cost-effectiveness demands and allowing full exploitation of electronic commerce capabilities. Encompassing a five level hierarchical classification codeset, UNSPSC enables expenditure anaysis at grouping levels relevant to your needs. You can dill down or up to the codeset to see more or less detail as is necessary for business analysis.
Renew Membership	The UNSPSC offers a single global classification system that can be used for: Company-wide visibility of spend analysis Cost-effective procurement optimization Full exploitation of electronic commerce capabilities
US	You may browse and download the current version of the code at no cost. Search the code on this website to locate commodity codes that can be used by your company.
	UNSPSC is a member funded and supported initiative. To gain additional benefits, including access to past versions of the code and the opportunity to shape the code's future to best meet your business needs, join the UNSPSC today. Take the first step toward increasing productivity, reducing organizational costs, and improving supply chain efficiency by learning about UNSPSC membership now.
View Our Partner Organizations	A free on-demand webinar is available which provides an overview of the UNSPSC codeset and information describing how and why it is used. Click here to access the webinar.

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Telephone: 1-800-500-4079 Fi	are (00 1) 010 000	
FEIN/SSN:		
WVOASIS VENDOR #:		
PAYMENT ADDRESS 1:		
PAYMENT ADDRESS 2:		
CITY:	STATE:	ZIP CODE:
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FINANCIAL INSTITUTION NAME:		Checking - Attach a voided check
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ARE FUNDS RECEIVED BEING DEPOSITED IN A U.S. FINANCIAL IN FINANCIAL INSTITUTION IN A FOREIGN COUNTRY?		E AMOUNT SUBSEQUENTLY FORWARDED TO A
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VENDOR SELF-SERVICE

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	Account Financial Business Solicitation Catalog Information Transactions Opportunities Responses Management
	Summary Business Info Addresses & Contacts Users Commodities Business Types Service Areas Disclosures
Welcome, Mark	Account Summary
View Frequently	
	This page displays a summary of your account information. If you have any questions please contact your Primary Account Administrator or submit a question using the "Help" link at the top of this page.
	✓ Announcements Type Date Message
	First Prev Next Last
	- Primary Account Administrator
	Primary Account Administrator : Email : Phone : Ext :
	Vendor Code : Vendor Status : Active
	Legal Business Name: 1099 Reportable : No
	✓ EFT Information
	EFT Information may be entered at an account level or at the payment address level. If the Address Level field displays a value of 'At least one address has address-specific EFT Information', navigate to the Addresses page to view the EFT Status for each address.
	Account Level EFT Status : N/A
	Address Level EFT Information Available : No
	- Prevent New Spending
	This section indicates whether new spending/payments are blocked. Refer to Frequently Asked Questions for more information.
	Prevent New Spending : Yes
	This section indicates whether new purchase orders are blocked. Refer to Frequently Asked Questions for more information.
	Prevent New Orders : Yes

VSS WEST VIRGINIA PURCHASING BULLETIN

	Account Financial Busine	ss Soli	citation Catalog ponses Managent	ent					эле мар тпоасу кер
	West Virginia Purchasing Bulletin My W	atchlist S	urplus Auctions	Purchase History					
Welcome, Mark	Search for Solicitations								
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ONLINE SOLICITATIONS IN VSS

- Public advertisement via the West Virginia Purchasing Bulletin
- Includes agency-delegated solicitations valued over \$10,000
- Includes centralized solicitations valued over \$25,000
 - Vendors respond to West Virginia's opportunities from varying sources, dollar values, and procurement methods
 - Agency ("A")
 - Centralized ("C")
 - Electronic
 - Paper delivered to Bldg. 15
 - Fax
 - Multiple ways to respond reflect reality of doing business with West Virginia vendors

BENEFITS TO ELECTRONIC PROCUREMENT

- Distribution of information
- Ease of access to the same information
- Reach a wider audience with the same data
 - More vendors at the table can lead to more competition
 - Buying power of <u>all</u> state agencies harnessed together
- Power of the entire state comes together without significant time added to existing agency-level procurement tasks

THE OTHER SIDE'S PERSPECTIVE

- Shape your solicitation so vendors respond in a way that is consistent and clear
- Craft your solicitation so vendors can respond with as few attachments as possible
- Consider audience perspective
 - Technical ability
 - Patience

VSS SOLICITATION ATTACHMENTS

						Home Help Accessible Help Site	Map Privacy Re
Account nformation T	Financial Transactions Opportunities	Solicitation C Responses Man	Catalog nagement				
West Virginia Purch	hasing Bulletin My Watchlist	Surplus Auctions	Purchase Hi	story			
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Buyer Information	Phone:(304) 558 Fax:		Addi	tional Dates Bid Openii	ng Date: Award Date:	More see Events tab	
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RESPONDING ONLINE

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Solicitation Type: Agency Request for Quote	Status: Open		
Description: PHONE SY STEM MAINTENANCE AND EQUIPMENT	Issued Date: 3/23/2017 Closing Date: 3/30/2017		
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	Time Left: 20 Hours, 35 Minutes Public Bid Open Date:		
On Behalf Of Office: West Virginia	Public Bid Open Time: Phone: (304) 260-1210		~
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UPLOADING ATTACHMENTS

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I Respond To Lines I Criteria Response I Attach Your Files I Discounts/Comments I Review/Submit	
Attach Your Files (Optional)	Copy Previous Save Go To Step 4 Exit
If you have files you would like to include as part of your response, click the Attach Files button below.	
Attach Files	
Manage Your Attachments	
The follow ing attachments are currently part of your response. If you need to delete an attachment, click the delete button (36) next to the item you wish to delete.	
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From 1 to 1 Total: 1 First Prev Next Last	
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MAXIMIZING VENDOR SELF-SERVICE

- Not requirements, but suggestions
 - Simplify attachments, if possible; consider vendors' level of technical ability
 - Adobe Acrobat Pro
 - Research and add commodity codes to solicitation document
 - Consider vendor audience when choosing allowed response methods
- Balance technical organization with vendors' response capabilities; avoid restrictive technical requirements that might prohibit a vendor from participating
- State of West Virginia benefits from vendors' ability to understand and respond easily to solicitations

WHO IS WHO?

- wvOASIS VCUST vendor/customer table
 - State of West Virginia's centralized vendor database
- Have your vendors bid with the appropriate vendor/customer ID
 - Federal tax ID is legal thumbprint
 - "TIN" in wvOASIS
 - wvOASIS VCUST "Headquarters" vendor/customer account for that federal tax ID
 - Add additional Ordering and Payment addresses to VCUST Headquartersdesignated record as needed in order to complete both sides of your transaction with vendor, even if multiple vendor/customer numbers exist
 - Discuss with vendor under what legal name your agency will be invoiced.

EXPANDING YOUR VENDOR BASE

Π.

ASSEMBLING A VENDOR BASE

- VCC Document
- VCM Document
- WV-1
- Commodity code-based email alerts
 - VENDCOMM
 - Vendor email entered under Contact Information and NOT just Vendor User
 Information
- Vendor Self-Service
- Utilize Purchasing Division Vendor Registration Program materials
 - Purchasing Division statewide vendor seminars, written content

SAMPLE VENDOR PACKET

- Vendor Registration Ad
- Vendor Procurement Guide
- WVPurchasing.gov Guide for Vendors
- Minority Business Information
- Vendor Webinar Flyer
 - When scheduled
- Statewide Seminar Flyer
 - When scheduled
- WV-1 Form



SWAM AS A DOORWAY

- West Virginia Code §5A-3-59 created Small, Women-, and Minority-Owned Businesses (SWAM) Certification Program in 2012
- Also created an opportunity for West Virginia vendors in states that reciprocate West Virginia's SWAM Certification
- Ability to compete out-of-state may draw West Virginiabased first-time bidders to State of West Virginia bid opportunities
 - Potential increase to vendor's business opportunities
- Creating account in Vendor Self-Service puts vendor in communication with WV state agency bidding opportunities

STRONGER AS A WHOLE

- State agencies' aggressive solicitation advertisement adds vendors to statewide database
- Vendors' utilization of West Virginia Purchasing Bulletin and commodity-code based email alerts brings more vendors to other agencies' solicitations
- Increased competition across all agencies lowers prices of commodities and services

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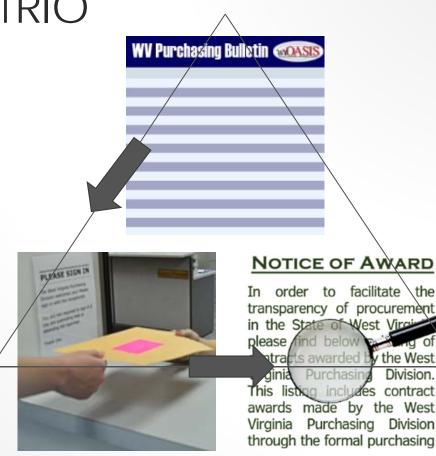
THE PROCUREMENT OFFICER'S BRIEFCASE

TOOLS OF THE TRADE

- Website Reference Guide For Agencies
 - Covering state employee highlights of WVPurchasing.gov
- Intranet Reference Guide For Agencies
 - Covering state employee highlights of Purchasing Division intranet
- Website Reference Guide For Vendors
 - Covering vendor community's points of interest for WVPurchasing.gov
- Vendor Registration Guide for State Agencies
- Vendor/Customer Creation Document Guide

THE TRANSPARENCY TRIO

- Three pieces of the procurement cycle found under *Transparency* at WVPurchasing.gov:
 - West Virginia Purchasing Bulletin
 - What is the state seeking?
 - Bids Received
 - What offers were made?
 - Notice of Award Report
 - What vendors were successful?



VENDOR REGISTRATION AT WVPURCHASING.GOV



- Section of WVPurchasing.gov targeted toward vendor community
- Recommended as a first place of reference for vendors new to doing business with West Virginia
- Can save procurement employee time and explanation when building your vendor base

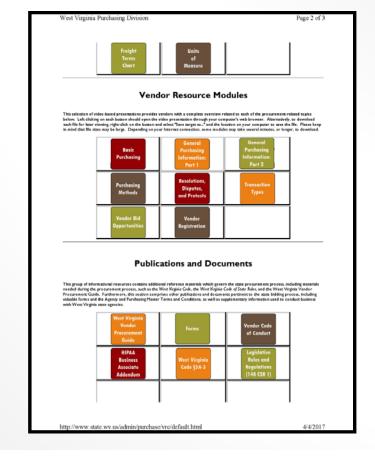
OASIS AT WVPURCHASING.GOV

West Virginia Purchasing Division	Page 1 of 3				
West Virginia Purchasing Division wvOASIS Procurement					
WV.gex Administration Parsbasing wVASIS Procurement A++ A A=	TRANSLATE				
Vendor Webinar					
wvOASIS Procurement					
This web page gives some general information related to the procurement module of the State of West Virginia's E	nterprise Resource Planning				
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http://www.state.wv.us/admin/purchase/casis.html	4/4/2017				

- Evolving section of WVPurchasing.gov
- Includes information on:
- ERP project
- Benefits of creating a VSS account
- Procurement terminology before and after wvOASIS implementation

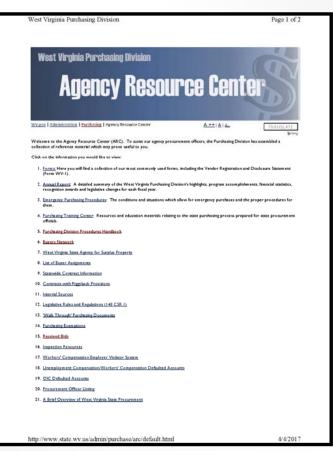
VENDOR RESOURCE CENTER

West Virginia Pur Venc	rchasing Division	·ce Cen t	er S
WV.gov Administration Purch	using Vendor Resource Center	<u>A++</u> A A	TRANSLATE
Welcome to the Vendor Resource business with the State of West Vi	Center (VRC). Here we have assembled a crginia.	ollection of reference material for	1 - 1
wvOASIS I		endor We	binar
Click on the button representing to the VRC to see what resources an Bid Opportunities and Information		Publications and	section, er scroll through Iditional Resources
E	Bid Opportunities ar	d Information	
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AGENCY RESOURCE CENTER

- ARC section of WVPurchasing.gov includes helpful links for agencies
- Recommend familiarity with both WVPurchasing.gov and resources on intranet
- Information from multiple sources are the true scope of electronic procurement power



WVOASIS

- VCUST
- VENDCOMM
- VNREGEX
 - DEPT

https://prod-fin.wvoasis.gov/webs		a ha har har			
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Vendor Terms	Legal Name :	Miscellaneous Account :			
Accounts Receivable	Alias/DBA :	Internal Account :			
	Vendor Active Status :	Third Party Only :			
eMALL	Vendor Approval Status :	Third Party Vendor :			
Location Information	Customer Active Status :	Third Party Customer :			
Fee and Vendor Compliance Holds	Customer Approval Status :	Inventory Customer :			
	Location Name :	Never Archive :			
Travel	First Name :	Restrict VSS Access :			
Change Management	Middle Name :	Discontinue - No New Business :			
Address	Last Name :	Prevent MA Reference :			
Business Type	Com pany Name :	PunchOut Enabled :			
Service Area	Previous Name:	Re-PunchOut Enabled :			
Commodity	Previous Street :	Electronic Order Enabled :			
Authorized Dept.	Previous City :	Active From :			
Prevent Spending	Previous State/Province :				
Prevent Orders	Previous Country :				
Certification		Department :			
Disclosures		Unit :			
	▼ Headquarters				
Vendor User Information	Headquarters Account :	Web Address http://:			
	Headquarters Account Code :	Catalog DUNS :			
	Headquarters Account Legal Name :	Taxpayer ID Num ber :			

PURCHASING DIVISION INTRANET

Purchasing Applications

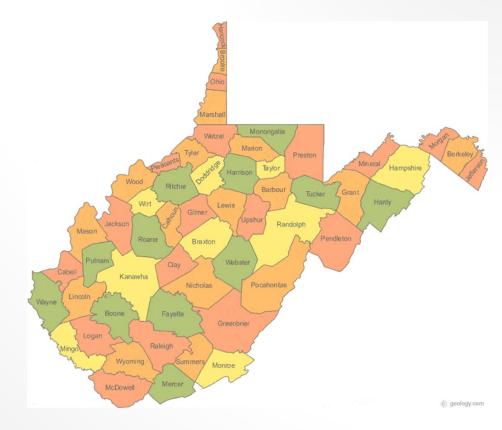
(http://intranet.state.wv.us/admin/purchase/purapps.html)

- Requisition Tracking Report
 - Future reporting ability enhanced with ReqTrak Classic 2.1
- eArchive
 - Notices to Agency-Designated Procurement Officers
- wvOASIS Tips for State Agency Employees
 - Procurement-focused references
- Vendor Registration for State Agency Employees



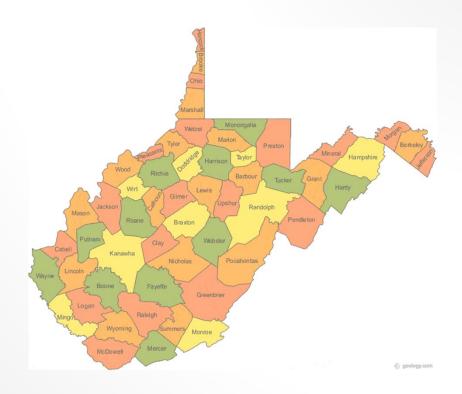
KEY POINTS TO REMEMBER

- The full scope of doing business electronically with West Virginia encompasses a combination of systems, websites, and resources
- Using these tools together with respect to the entire state benefits both agencies and vendors



KEY POINTS TO REMEMBER

- Utilize commodity codebased notifications
- Know the information available at your disposal to aid your procurement processing
- Consider the responding vendor's perspective and technical ability



CONTACT INFORMATION

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 - WVPurchasing.gov / intranet.state.wv.us/admin/purchase
 - Mark.L.Totten@wv.gov

