



Department of Administration  
 Purchasing Division  
 2019 Washington Street East  
 Post Office Box 50130  
 Charleston, WV 25305-0130

State of West Virginia  
**Master Agreement**

Order Date: 2016-10-06

CORRECT ORDER NUMBER  
 MUST APPEAR ON ALL PACKAGES,  
 INVOICES, AND SHIPPING PAPERS.  
 QUESTIONS CONCERNING THIS  
 ORDER SHOULD BE DIRECTED TO  
 THE DEPARTMENT CONTACT.

Order Number: CMA 0212 0212 VOIP13A	Procurement Folder: 150006
Document Name: Change Order #1 - Extension of VOIP13A	Reason for Modification:
Document Description: Change Order #1 - Extension of VOIP13A	An extension of VOIP13A Statewide Contract for the continued provision of services from the existing vendor, Verizon Business, from October 21, 2016 until October 20, 2017.
Procurement Type: Central Master Agreement	
Buyer Name: Stephanie L Gale	
Telephone: (304) 558-8801	
Email: stephanie.l.gale@wv.gov	
Shipping Method: Best Way	Effective Start Date: 2013-10-21
Free on Board: FOB Dest, Freight Prepaid	Effective End Date: 2017-10-20

VENDOR	DEPARTMENT CONTACT
Vendor Customer Code: 000000190764 VERIZON BUSINESS PO BOX 371392  PITTSBURGH PA 152507392  US Vendor Contact Phone: (999) 999-9999 Extension: Discount Percentage: 0.0000 Discount Days: 0	Requestor Name: Larry McDonnell Requestor Phone: (304) 558-9999 Requestor Email: larry.d.mcdonnell@wv.gov

INVOICE TO	SHIP TO
ALL STATE AGENCIES  VARIOUS LOCATIONS AS INDICATED BY ORDER  No City WV 99999  US	STATE OF WEST VIRGINIA  VARIOUS LOCATIONS AS INDICATED BY ORDER  No City WV 99999  US

Total Order Amount	Open End
--------------------	----------

AGENCY COPY

PURCHASING DIVISION AUTHORIZATION SIGNED BY: <i>[Signature]</i> DATE: <i>10/19/16</i> ELECTRONIC SIGNATURE ON FILE	ATTORNEY GENERAL APPROVAL AS TO FORM SIGNED BY: <i>[Signature]</i> DATE: <i>10/25/16</i> ELECTRONIC SIGNATURE ON FILE	ENCUMBRANCE CERTIFICATION SIGNED BY: <i>[Signature]</i> DATE: <i>OCT 26 2016</i> ELECTRONIC SIGNATURE ON FILE
---	--	--

**Extended Description:**

Change Order #1: An extension of VOIP13A Statewide Contract for the continued provision of services from the existing vendor, Verizon Business, from October 21, 2016 until October 20, 2017.

The extension is necessary to provide continued support of the two contracted services; Virtual Contact Center and Hosted VOIP. These services are currently being used by DHHR and the Tax Division. As the WVOT's IP Telephony (IPT) environment implementation continues, these services will be made available for our supported agencies use and the VOIP13A contract services will no longer be required.

All provisions of the original Contract and subsequent Change Orders not modified herein shall remain in full force and effect.

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
1	43220000			LS	\$0.000000
	<b>Service From</b>	<b>Service To</b>			

Commodity Line Description: VOICE OVER INTERNET PROTOCOL (VOIP)

**Extended Description:**



September 27, 2016

State of West Virginia  
Office of Technology  
1900 Kanawha Blvd, East  
Charleston, WV 25305

RE: VOIP13

Dear Mr. McAllister:

Verizon is asking the State of WV to exercise the renewal option of the VOIP13 contract with the contract effective date of 10/21/2016 to 10/20/2017. This renewal will be in accordance with all terms, conditions, prices and specifications contained in the original contract including all authorized change orders.

Verizon commits to provide the best services at the lowest rates possible. I look forward to continuing our business relationship and building an even stronger partnership with the State of West Virginia

Sincerely,

A handwritten signature in cursive script that reads "Sandra Hawkins".

Sandra Hawkins  
*Senior Account Manager*  
*Authorized Contact*  
Verizon  
304-356-3395  
[sandra.k.hawkins@verizon.com](mailto:sandra.k.hawkins@verizon.com)