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State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

Request for Quotation

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RFQ NUMBER HHR12052 PAGE

ADDRESS CORRESPONDENCE TO ATTENTION OF:

ROBERTA WAGNER 304-558-0067

HEALTH AND HUMAN RESOURCES
VARIOUS LOCALES AS
INDICATED BY ORDER

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GENERAL TERMS & CONDITIONS REQUEST FOR QUOTATION (RFQ) AND REQUEST FOR PROPOSAL (RFP)

- 1. Awards will be made in the best interest of the State of West Virginia.
- 2. The State may accept or reject in part, or in whole, any bid.

3. Prior to any award, the apparent successful vendor must be properly registered with the Purchasing Division

and have paid the required \$125 fee.

- 4. All services performed or goods delivered under State Purchase Order/Contracts are to be continued for the term of the Purchase Order/Contracts, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods this Purchase Order/Contract becomes void and of no effect after June 30.
- 5. Payment may only be made after the delivery and acceptance of goods or services.
- 6. Interest may be paid for late payment in accordance with the West Virginia Code.
- 7. Vendor preference will be granted upon written request in accordance with the West Virginia Code.
- 8. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
- 9. The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller.
- 10. The laws of the State of West Virginia and the Legislative Rules of the Purchasing Division shall govern the purchasing process.
- 11. Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
- 12. BANKRUPTCY: In the event the vendor/contractor files for bankruptcy protection, the State may deem this contract null and void, and terminate such contract without further order.
- 13. HIPAA BUSINESS ASSOCIATE ADDENDUM: The West Virginia State Government HIPAA Business Associate Addendum (BÁA), approved by the Attorney General, is available online at www.state.wv.us/admin/purchase/vrc/hipaa.html and is hereby made part of the agreement provided that the Agency meets the definition of a Cover Entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.
- 14. CONFIDENTIALITY: The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures, and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in http://www.state.wv.us/admin/purchase/privacy/noticeConfidentiality.pdf.
- 15. LICENSING: Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, and the West Virginia Insurance Commission. The vendor must provide all necessary releases to obtain information to enable the director or spending unit to verify that the vendor is licensed and in good standing with the above entities.
- 16. ANTITRUST: In submitting a bid to any agency for the State of West Virginia, the bidder offers and agrees that if the bid is accepted the bidder will convey, sell, assign or transfer to the State of West Virginia all rights, title and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the State of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the State of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to the bidder.

I certify that this bid is made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership, or person or entity submitting a bid for the same material, supplies, equipment or services and is in all respects fair and without collusion or Fraud. I further certify that I am authorized to sign the certification on behalf of the bidder or this bid.

INSTRUCTIONS TO BIDDERS

- 1. Use the quotation forms provided by the Purchasing Division. Complete all sections of the quotation form.
- 2. Items offered must be in compliance with the specifications. Any deviation from the specifications must be clearly indicated by the bidder. Alternates offered by the bidder as EQUAL to the specifications must be clearly defined. A bidder offering an alternate should attach complete specifications and literature to the bid. The Purchasing Division may waive minor deviations to specifications.

3. Unit prices shall prevail in case of discrepancy. All quotations are considered F.O.B. destination unless alternate shipping terms are clearly identified in the quotation.

4. All quotations must be delivered by the bidder to the office listed below prior to the date and time of the bid opening. Failure of the bidder to deliver the quotations on time will result in bid disqualifications: Department of Administration, Purchasing Division, 2019 Washington Street East, P.O. Box 50130, Charleston, WV 25305-0130

5. Communication during the solicitation, bid, evaluation or award periods, except through the Purchasing Division, is strictly prohibited (W.Va. C.S.R. §148-1-6.6).



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Rev. 08/01/11

REQUEST FOR PROPOSAL

West Virginia Department of Health and Human Resources HHR12052

TABLE OF CONTENTS

Section 1: General Information
Section 2: Project Specifications
Vendor Proposal
Section 4: Evaluation and Award

Section 5: Contract Terms and Conditions

SECTION ONE: GENERAL INFORMATION

- Purpose: The Purchasing Division, hereinafter referred to as the "State," is soliciting proposals pursuant to **West Virginia Code** §5A-310b for the Department of Health and Human Resources, Office of the Secretary, Office of Communications, hereinafter referred to as the "Agency," to provide comprehensive professional advertising and marketing services for the entire West Virginia Department of Health and Human Resources, per the attached Request for Proposal.
- 1.2 By signing and submitting its proposal, the successful Vendor agrees to be bound by all the terms contained in this RFP.

A Request for Proposal (RFP) is generally used for the procurement of services in situations where price is not the sole determining factor and the award will be based on a combination of cost and technical factors (Best Value). Through its proposal, the bidder offers a solution to the objectives, problem, or need specified in the RFP, and defines how it intends to meet (or exceed) the RFP requirements.

1.2.1 Compliance with Laws and Regulations: The Vendor shall procure all necessary permits and licenses to comply with all applicable Federal, State, or municipal laws, along with all regulations, and ordinances of any regulating body.

The Vendor shall pay any applicable sales, use or personal property taxes arising out of this contract and the transactions contemplated thereby. Any other taxes levied upon this contract shall be borne by the Vendor. It is clearly understood that the State of West Virginia is exempt from any taxes regarding performance of the scope of work of this contract.

1.3 Schedule of Events:

Vendor's Written Questions Submission Deadline	12/29/2011
Mandatory Pre-bid Conference	12/28/2011 @ 10:00 AM
	01/17/2012
Bid Opening Date Oral Presentation (Agency Option)	TBD

1.4 Mandatory Pre-bid Conference (Agency Option): A mandatory pre-bid will be conducted on the date listed below:

Date: 12/28/2011 Time: 10:00 AM

Location: One Davis Square, Suite 100E, Charleston, WV

Conference Room 104

All interested Vendors are required to be represented at this meeting. **Failure to attend the mandatory pre-bid shall result in the disqualification of the bid.** No one person may represent more than one Vendor.

All potential Vendors are requested to arrive prior to the starting time for the pre-bid conference. Vendors who arrive late, but prior to the dismissal of the technical portions of the pre-bid conference will be permitted to sign in. Vendors who arrive after conclusion of the technical portion of the pre-bid, but during any subsequent part of the pre-bid will not be permitted to sign the attendance sheet.

An attendance sheet will be made available for all potential Vendors to complete. This will serve as the official document verifying attendance at the mandatory pre-bid. Failure to provide your company and representative name on the attendance sheet will result in the disqualification of your bid. The State will not accept any other documentation to verify attendance. The Vendor is responsible for ensuring they have completed the information required on the attendance sheet. The Purchasing Division and the State Agency will not assume any responsibility for a Vendor's failure to complete the pre-bid attendance sheet. In addition, all potential Vendors are asked to include their email address and fax number.

1.5 Inquiries: Inquiries regarding specifications of this RFP must be submitted in writing to the State Buyer with the exception of questions regarding the proposal submission which may be oral. The deadline for written inquiries is identified in the Schedule of Events, Section 1.3. All inquiries of specification clarification must be addressed to:

Roberta Wagner, Senior Buyer Purchasing Division 2019 Washington Street, East P.O. Box 50130 Charleston, WV 25305-0130 Fax: (304) 558-4115

No contact between the Vendor and the Agency is permitted without the express written consent of the State Buyer. Violation may result in rejection of the bid. The State Buyer named above is the sole contact for any and all inquiries after this RFP has been released.

- 1.6 Verbal Communication: Any verbal communication between the Vendor and any State personnel is not binding, including that made at the mandatory pre-bid conference. Only information issued in writing and added to the RFP specifications by an official written addendum by Purchasing is binding.
- 1.7 Addenda: If it becomes necessary to revise any part of this RFP, an official written addendum will be issued by the Purchasing Division.

SECTION TWO: PROJECT SPECIFICATIONS

- 2.1 Location: Agency is located at One Davis Square, Suite 100E, Charleston, WV 25301.
- 2.2 **Background and Current Operating Environment:** The West Virginia Department of Health and Human Resources is a state government agency serving the citizens of the state demographically in 55 counties; operating local and regional offices and facilities in all aspects of public health and human services, including seven hospital facilities. The agency employs approximately 6,000 people.

The agency's mission is to promote and provide appropriate health and human services for the people of West Virginia, in order to improve their quality of life.

Qualifications and Experience: Vendors will provide in Attachment A: Vendor Response Sheet information regarding their firm, such as staff qualifications and experience in completing similar projects; references; copies of any staff certifications or degrees applicable to this project; proposed staffing plan; descriptions of past projects completed entailing the location of the project, project manager name and contact information, type of project, and what the project goals objectives were and how they were met.

2.3.1 Vendor Capacity

The vendor should describe their agency in detail. Include: size, number and type of accounts (i.e. corporate, health-related, public health-related, national, state agency), length of time in business, in-house capabilities, location of your principle office, number of full and part-time employees, approximate current annual billing and a statement addressing the agency's experience in administering contracts of similar size and scope as this one.

2.4 **Project and Goals:** The project goals and objectives are:

2.4.1 Professional Advertising and Marketing

To procure the services of a professional advertising and marketing vendor capable of providing creative public relations, media and consultation expertise, public health-related research analysis, public health-related outreach and education services and technical assistance to develop and implement comprehensive marketing, advertising and public relations campaigns with input from the agency.

The vendor should provide 2 examples of each of the following professional advertising and marketing services completed within the last three years. Each example should provide contact information for verification purposes.

- 2.4.1.1 Marketing and communication plan development
- 2.4.1.2 Multi-media ad campaign development
- 2.4.1.3 Multi-media advertising placement
- 2.4.1.4 Logo development
- 2.4.1.5 Brochure development
- 2.4.1.6 Social media development associated with a media campaign or a project
- 2.4.1.7 Examples of media effectiveness measures/evaluation

- 2.4.1.8 Demonstrate the process for market analysis/target market identification
- 2.4.1.9 Demonstrate the ability to provide qualitative and quantitative formative research for new projects and interventions to identify and prioritize basic needs, desires, and values within the target populations either in-house or through a third party.
- 2.4.1.10 Plans for public relations associated with a media campaign or a project
- 2.4.1.11 Demonstrate an ability to work under significant time constraints
- 2.4.1.12 Demonstrate an ability to secure strategic earned media
- 2.4.1.13 Demonstrate sound management of project funds/budget.
- 2.4.1.14 Website visual concept design

2.4.2 Event and Conference Planning

To procure the services of a professional advertising and marketing vendor capable of providing event and conference planning for state-wide and regional conferences, workshops and/or meetings; state/regional fair coordination; special meetings involving federal or other official visitors.

The vendor should provide 2 examples of events or conference projects completed within the last five years. Information should include but not be limited to: conference size, plans for catering, registration, accommodations, meeting materials, conference packets, conference theme development, established relationships with local and national sources for entertainment and speakers and demonstrated ability to coordinate multiple conferences/meetings concurrently with on-site coordination and follow-up. Contact information should be provided for verification.

2.4.3. Video/DVD Production

To procure the services of a professional advertising and marketing vendor capable of providing quality video/DVD production services and related materials including web-ready versions.

The vendor should provide 2 examples of each from prior completed projects. Contact information should be provided for verification.

- 2.4.3.1 Demonstrate the ability to record and produce training video/DVD's either as an in-house production or through an established relationship with a third party
- 2.4.3.2 Demonstrate the ability to record and produce a video/DVD from a conference including speakers and/or activities
- 2.4.3.3 Demonstrate the ability to record and produce educational material on video/DVD
- 2.4.3.4 Demonstrate ability to provide video/DVD material for use on websites and social media.

2.4.4 Public Health-Related Experience

To procure the services of a professional vendor capable of providing public health-related advertising and marketing media and consultation expertise.

Vendor should provide two (2) examples of public health related projects/full campaigns completed within the last five (5) years.

2.5 Mandatory Requirements

After the Award of the Contract

The following mandatory requirements must be met by the Vendor after the award of the contract. Failure on the part of the Vendor to meet any of the mandatory specifications shall result in the termination of the contract. The terms "must", "will", "shall", "minimum", "maximum", or "is/are required" identify a mandatory item or factor. Decisions regarding compliance with any mandatory requirements shall be at the sole discretion of the State.

- 2.5.1 The successful vendor must establish a liaison office in West Virginia within a two hour response time for the duration of the contract term.
- 2.5.2 All copies, pictures and layout must be approved, in advance, by the program and the agency.
- 2.5.3 All documents, records, programs, data, film, tape, articles, memoranda including any and all cuts, negatives, positives, artwork, plates, engravings, disc, photos, boards, copies and other materials shall be considered "work for hire" and the vendor transfers any ownership claim to the agency and all such materials will become and will remain the property of the agency and shall be delivered to the agency upon request.
- 2.5.4 Use of these materials, other than related to contract performance by the vendor, without the prior written consent of the agency, is prohibited. During the performance of services specified herein, the vendor shall be responsible for any loss of or damage to these materials developed for or supplied by the agency and used to develop or assist in the services provided herein while the materials are in the possession of the vendor. Any loss or damage thereto shall be restored at the vendor's expense.
- 2.5.5 Vendor must verify by obtaining criminal history background checks that any employees or subcontractor working with children to complete work under this contract has not been convicted of child abuse, offenses against persons, sexual offenses, child neglect, or any other offense bearing a substantial relation to the qualification functions, or duties of the vendor or subcontractors scheduled to work with children or adolescents. The successful vendor must obtain background checks upon award of the contract.
- 2.5.6 Vendor will provide project reporting to the DHHR that will include, but not be limited to, summary reporting, effectiveness reporting, recommendations, results reporting, analysis and survey reporting.

- 2.5.7 Vendor will provide the DHHR with copies of all negatives and artwork. The copies provided will be in a PC (personal computer) format compatible with DHHR software.
- 2.5.8 Vendor must be able to work under short timeframes/deadlines.
- 2.5.9 Vendor must understand an approved purchase order is required prior to proceeding with any type of services or they may be liable for expenses incurred.
- 2.5.10 Vendor is required to develop flexible, culturally competent and alternative solutions to enhance a wide variety of public campaigns, with specific strategies for reaching target populations on an as needed basis for specialized programs.
- 2.5.11 Vendor will have financial wherewithal to make payments to subcontractors prior to receiving final payment from the state.
- 2.6 Oral Presentations (Agency Option): None Required by DHHR State agencies have the option of requiring oral presentations of all Vendors participating in the RFP process. If this option is exercised, it would be listed in the Schedule of Events (Section 1.3) of this RFP. During oral presentations, Vendors may not alter or add to their submitted proposal, but only clarify information.

SECTION THREE: VENDOR PROPOSAL

- 3.1 **Economy of Preparation:** Proposals should be prepared simply and economically providing a straightforward, concise description of the Vendor's abilities to satisfy the requirements of the RFP. Emphasis should be placed on completeness and clarity of the content.
- 3.2 Incurring Cost: Neither the State nor any of its employees or officers shall be held liable for any expenses incurred by any Vendor responding to this RFP, including but not limited to preparation, delivery, or travel.
- 3.3 Proposal Format: Vendors should provide responses in the format listed below:

Title Page: State the RFP subject, number, Vendor's name, business

address, telephone number, fax number, name of contact person,

e-mail address, and Vendor signature and date.

Table of Contents: Clearly identify the material by section and page number.

Attachment A: Within the attached response sheet (Attachment A: Vendor

Response Sheet), provide the following: firm and staff qualifications and experience in completing similar projects; references; copies of any staff certifications or degrees applicable to this project; proposed staffing plan; descriptions of past projects completed entailing the location of the project, project manager name and contact information, type of project, and what the project goals and objectives were and how they were met.

Also, describe the approach and methodology proposed for this project. This should include how each of the goals and objectives listed is to be met.

Attachment B: Complete Attachment B: Mandatory Specification Checklist.

By signing and dating this attachment, the Vendor acknowledges that they meet or exceed each of these specifications as outlined in 2.5 of Section Two: Project Specifications. The State reserves the right to require documentation detailing how each is met at its

discretion.

Attachment C: Complete Attachment C: Cost Sheet included in this RFP and

submit in a separate sealed envelope. Cost should be clearly

marked.

Oral Presentations: If established by the Agency in the Schedule of Events (Section

1.3), all Vendors participating in this RFP will be required to provide an oral presentation, based on the criteria set in Section 2.6. During oral presentations, Vendors may not alter or add to their submitted proposal, but only to clarify information.

3.4 **Proposal Submission:** Proposals must be received in <u>two distinct parts</u>: technical and cost.

- Technical proposals must not contain any cost information relating to the project.
- Cost proposal shall be sealed in a separate envelope and will not be opened initially.

All proposals must be submitted to the Purchasing Division **prior** to the date and time stipulated in the RFP as the opening date. All bids will be dated and time stamped to verify official time and date of receipt.

3.4.1 Vendors should allow sufficient time for delivery. In accordance with *West Virginia Code* §5A-3-11, the Purchasing Division cannot waive or excuse late receipt of a proposal, which is delayed or late for any reason. Any proposal received after the bid opening date and time will be immediately disqualified in accordance with State law.

Vendors responding to this RFP shall submit:

One original technical and cost proposal plus six (6) convenience copies to:

Purchasing Division 2019 Washington Street, East P.O. Box 50130 Charleston, WV 25305-0130 The outside of the envelope or package(s) for both the technical and the cost should be clearly marked:

Vendor:

Buyer: Req #: RW/File 22

Opening Date:

HHR12052 01/17/2012

Opening Time:

1:30 p.m.

- 3.5 **Purchasing Affidavit:** West Virginia Code §5A-3-10a requires that all bidders submit an affidavit regarding any debt owed to the State. The affidavit must be signed and submitted prior to award. It is preferred that the affidavit be submitted with the proposal.
- 3.6 Resident Vendor Preference: In accordance with West Virginia Code §5A-3-37, Vendors may make application for Resident Vendor Preference. Said application must be made on the attached Resident Vendor Certification form at the time of proposal submission.
- 3.7 Technical Bid Opening: The Purchasing Division will open and announce only the technical proposals received prior to the date and time specified in the Request for Proposal. The technical proposals shall then be provided to the Agency evaluation committee.
- 3.8 Cost Bid Opening: The Purchasing Division shall schedule a date and time to publicly open and announce cost proposals when the Purchasing Division has approved the technical recommendation of the evaluation committee. All cost bids for qualifying proposals will be opened. Cost bids for non-qualifying proposals will not be opened. A proposal may be deemed non-qualifying for a number of reasons including, but not limited to, the bidder's technical proposal failing to meet the minimum acceptable score and the bidder's technical proposal failing to meet a mandatory requirement of the contract. Certain information, such as technical scores and reasons for disqualification, will not be available until after the contract award, pursuant to West Virginia Code §5A-3-11(h) and West Virginia Code of State Rules §148-1-6.2.5.

SECTION FOUR: EVALUATION AND AWARD

4.1 Evaluation Process: Proposals will be evaluated by a committee of three (3) or more individuals against the established criteria with points deducted for deficiencies. The Vendor who demonstrates that they meet all of the mandatory specifications required; and has appropriately presented within their written response and/or during the oral demonstration (if applicable) their understanding in meeting the goals and objectives of the project; and attains the highest overall point score of all Vendors shall be awarded the contract. The selection of the successful Vendor will be made by a consensus of the evaluation committee.

4.2 **Evaluation Criteria**: All evaluation criteria is defined in the specifications section and based on a 100 point total score. Cost shall represent a minimum of 30 of the 100 total points.

The following are the evaluation factors and maximum points possible for technical point scores:

	Vendor Capacity (Section 2.3.1)	20 Points Possible
•	Professional Advertising and Marketing (Section 2.4.1)	20 Points Possible
	Event and Conference Planning (Section 2.4.2)	15 Points Possible
•	Video/DVD Production (Section 2.4.3)	10 Points Possible
•	Public Health-Related Experience (Section 2.4.4)	5 Points Possible
	Cost	30 Points Possible

Total

Each cost proposal cost will be scored by use of the following formula for all Vendors

100 Points Possible

Lowest price of all proposals

X 30 = Price Score

Price of Proposal being evaluated

who attained the minimum acceptable score:

- 4.2.1 <u>Technical Evaluation</u>: The Agency evaluation committee will review the technical proposals, deduct points where appropriate, and make a final written recommendation to the Purchasing Division.
- 4.2.2 Minimum Acceptable Score: Vendors must score a minimum of 70% (49 points) of the total technical points possible. All Vendors not attaining the minimum acceptable score (MAS) shall be considered as non-qualifying; therefore, the cost bids will not be opened. A proposal may be deemed non-qualifying for a number of reasons including, but not limited to, the bidder's technical proposal failing to meet the minimum acceptable score and the bidder's technical proposal failing to meet a mandatory requirement of the contract. Certain information, such as technical scores and reasons for disqualification, will not be available until after the contract award, pursuant to West Virginia Code §5A-3-11(h) and West Virginia Code of State Rules §148-1-6.2.5.
- 4.2.3 <u>Cost Evaluation</u>: The Agency evaluation committee will review the cost proposals, assign appropriate points, and make a final recommendation to the Purchasing Division.
- 4.3 Independent Price Determination: A proposal will not be considered for award if the price in the proposal was not arrived at independently without collusion, consultation, communication, or agreement as to any matter relating to prices with any competitor unless the proposal is submitted as a joint venture.
- 4.4 **Rejection of Proposals:** The State reserves the right to accept or reject any or all proposals, in part or in whole at its discretion. The State further reserves the right to withdraw this RFP at any time and for any reason. Submission of or receipt of proposals by the State confers no rights upon the bidder nor obligates the State in any manner.

4.5 Vendor Registration: Vendors participating in this process should complete and file a Vendor Registration and Disclosure Statement (Form WV-1) and remit the registration fee. Vendor is not required to be a registered Vendor in order to submit a proposal, but the successful bidder must register and pay the fee prior to the award of an actual purchase order or contract.

SECTION FIVE: CONTRACT TERMS AND CONDITIONS

- 5.1 **Contract Provisions:** The RFP and the Vendor's response will be incorporated into the contract by reference. The order of precedence shall be the contract, the RFP and any addendum, and the vendor's proposal in response to the RFP.
- Public Record: All documents submitted to the State Purchasing Division related to purchase orders or contracts are considered public records. All bids, proposals, or offers submitted by Vendors shall become public information and are available for inspection during normal official business hours in the Purchasing Division Records and Distribution center after the bid opening.
 Certain information, such as technical scores and reasons for disqualification, will not be available until after the contract award, pursuant to West Virginia Code §5A-3-11(h) and West Virginia Code of State Rules §148-1-6.2.5.
 - 5.2.1 Risk of Disclosure: The only exemptions to disclosure of information are listed in West Virginia Code §29B-1-4. Any information considered a trade secret must be separated from the Vendor submission and clearly labeled as such. Primarily, only trade secrets, as submitted by a bidder, are exempt from public disclosure. The submission of any information to the State by a Vendor puts the risk of disclosure on the Vendor. The State does not guarantee non-disclosure of any information to the public.
 - 5.2.2 Written Release of Information: All public information may be released with or without a Freedom of Information request; however, only a written request will be acted upon with duplication fees paid in advance. Duplication fees shall apply to all requests for copies of any document. Currently, the fees are 50 cents per page, or a minimum of \$10.00 per request, whichever is greater.
- 5.3 **Conflict of Interest:** Vendor affirms that neither it nor its representatives have any interest nor shall acquire any interest, direct or indirect, which would compromise the performance of its services hereunder. Any such interests shall be promptly presented in detail to the Agency.
- 5.4 **Vendor Relationship:** The relationship of the Vendor the State shall be that of an independent contractor and no principal-agent relationship or employer-employee relationship is contemplated or created by this contract. The Vendor as an independent contractor is solely liable for the acts and omissions of its employees and agents.
 - Vendor shall be responsible for selecting, supervising, and compensating any and all individuals employed pursuant to the terms of this RFP and resulting contract. Neither the Vendor, nor any employees or subcontractors of the Vendor, shall be deemed to be employees of the State for any purpose whatsoever.

Vendor shall be exclusively responsible for payment of employees and contractors for all wages and salaries, taxes, withholding payments, penalties, fees, fringe benefits, professional liability insurance premiums, contributions to insurance and pension, or other deferred compensation plans, including but not limited to, Workers' Compensation and Social Security obligations, licensing fees, *et cetera* and the filing of all necessary documents, forms and returns pertinent to all of the foregoing.

Vendor shall hold harmless the State, and shall provide the State and Agency with a defense against any and all claims including, but not limited to, the foregoing payments, withholdings, contributions, taxes, Social Security taxes, and employer income tax returns.

The Vendor shall not assign, convey, transfer, or delegate any of its responsibilities and obligations under this contract to any person, corporation, partnership, association, or entity without expressed written consent of the Agency.

- 5.4.1 <u>Subcontracts/Joint Ventures</u>; The Vendor may, with the prior written consent of the State, enter into subcontracts for performance of work under this contract.
- 5.4.2 Indemnification: The Vendor agrees to indemnify, defend, and hold harmless the State and the Agency, their officers, and employees from and against: (1) Any claims or losses for services rendered by any subcontractor, person, or firm performing or supplying services, materials, or supplies in connection with the performance of the contract; (2) Any claims or losses resulting to any person or entity injured or damaged by the Vendor, its officers, employees, or subcontractors by the publication, translation, reproduction, delivery, performance, use, or disposition of any data used under the contract in a manner not authorized by the contract, or by Federal or State statutes or regulations; and (3) Any failure of the Vendor, its officers, employees, or subcontractors to observe State and Federal laws including, but not limited to, labor and wage laws.
- 5.4.3 Governing Law: This contract shall be governed by the laws of the State of West Virginia. The Vendor further agrees to comply with the Civil Rights Act of 1964 and all other applicable laws and regulations as provided by Federal, State, and local governments.
- 5.5. Term of Contract and Renewals: This contract will be effective upon award and shall extend for the period of one (1) year, at which time the contract may, upon mutual consent, be renewed. Such renewals are for a period of up to one (1) year, with a maximum of two (2) one-year renewals, or until such reasonable time thereafter as is necessary to obtain a new contract. The "reasonable time" period shall not exceed twelve (12) months. During the "reasonable time" period, Vendor may terminate the contract for any reason upon giving the Agency ninety (90) days written notice. Notice by Vendor of intent to terminate will not relieve Vendor of the obligation to continue providing services pursuant to the terms of the contract.

- Non-Appropriation of Funds: If funds are not appropriated for the Agency in any succeeding fiscal year for the continued use of the services covered by this contract, the State may terminate the contract at the end of the affected current fiscal period without further charge or penalty. The State shall give the Vendor written notice of such non-appropriation of funds as soon as possible after the Agency receives notice. No penalty shall accrue to the Agency in the event this provision is exercised.
- 5.7 **Changes:** If changes to the contract become necessary, a formal contract change order will be negotiated by the State, the Agency, and the Vendor.

As soon as possible, but not to surpass thirty (30) days after receipt of a written change request from the Agency, the Vendor shall determine if there is an impact on price with the change requested and provide the Agency a written Statement identifying any price impact on the contract. The Vendor shall provide a description of any price change associated with the implementation.

NO CHANGE SHALL BE IMPLEMENTED BY THE VENDOR UNTIL SUCH TIME AS THE VENDOR RECEIVES AN APPROVED WRITTEN CHANGE ORDER FROM THE PURCHASING DIVISION.

- 5.8 **Price Quotations:** The price(s) quoted in the Vendor's proposal will not be subject to any increase and will be considered firm for the life of the contract unless specific provisions have been provided in the original specifications.
- 5.9 **Invoices and Progress Payments:** The Vendor shall submit invoices, in arrears, to the Agency at the address on the face of the purchase order labeled "Invoice To." Progress payments may be made at the option of the Agency on the basis of percentage of work completed if so defined in the final contract.
- 5.10 Liquidated Damages: According to West Virginia Code §5A-3-4(8), Vendor agrees that liquidated damages shall be imposed at the rate of \$500.00 per day for failure to provide deliverables. This clause shall in no way be considered exclusive and shall not limit the State or Agency's right to pursue any other additional remedy which the State or Agency may have legal cause for action.
- 5.11 Contract Termination: The State may terminate any contract resulting from this RFP immediately at any time the Vendor fails to carry out its responsibilities or to make substantial progress under the terms of this RFP and resulting contract. The State shall provide the Vendor with advance notice of performance conditions which may endanger the contract's continuation. If after such notice the Vendor fails to remedy the conditions within the established timeframe, the State shall order the Vendor to cease and desist any and all work immediately. The State shall be obligated only for services rendered and accepted prior to the date of the notice of termination.

The contract may be terminated by the State with thirty (30) days prior notice pursuant to *West Virginia Code of State Rules* § 148-1-7.16.2.

5.12 Special Terms and Conditions:

- 5.12.1 <u>Bid and Performance Bonds:</u> The Vendor shall furnish bonds in the following amounts:
 - Bid Bond in the amount of \$100,000.00

Bonds must be provided in the form of a certified check, irrevocable letter of credit, or bond furnished by a solvent surety company authorized to do business in the State of West Virginia.

Failure to submit an appropriate bond or alternate bond with the proposal at the time of bid opening will result in automatic disqualification of the Vendor's proposal and the proposal will be considered non-responsive.

- 5.12.2 <u>Insurance Requirements:</u> The Vendor, as an independent contractor, shall be solely liable for the acts and omissions of its employees and agents. The Vendor shall maintain and furnish proof of coverage of liability insurance for loss, damage, injury (including death) of third parties arising from acts and omissions on the part of the Vendor, its agents and employees in the following amounts:
 - For bodily injury (including death): a minimum of \$500,000 per person and \$1,000,000 (one million dollars) per occurrence
 - For property damage: a minimum of \$1,000,000 (one million dollars) per occurrence
 - Professional liability: a minimum of \$1,000,000 (one million dollars) per occurrence
- 5.12.3 <u>License Requirements:</u> The Vendor shall furnish proof of license for the following:
 - The Vendor must be licensed to do business with the West Virginia Secretary of State and provide a copy of that certificate.
 - The Vendor must provide evidence from the Offices of the Insurance Commissioner as to Worker's Compensation coverage or that the Vendor is exempt from such coverage.
 - The Vendor must provide evidence that the Vendor is in good standing with the State Agency of Unemployment Programs as to Unemployment Compensation coverage.
- 5.12.4 Protest Bond: Any bidder that files a protest of an award shall at the time of filing the protest submit a protest bond in the amount equal to one percent of the lowest bid submitted or \$5,000, whichever is greater.

The entire amount of the bond shall be forfeited if the hearing officer determines that the protest was filed for frivolous or improper purpose, including but not limited to the purpose of harassing, causing unnecessary delay, or needless expense for the Agency. All protest bonds shall be made

payable to the Purchasing Division and shall be signed by the protester and the surety. In lieu of a bond, the protester may submit a cashier's check or bank money order payable to the Purchasing Division. The money will be held in trust in the State Treasurer's office.

If it is determined that the protest has not been filed for frivolous or improper purpose, the bond shall be returned in its entirety.

5.13 Record Retention (Access and Confidentiality): Vendor shall comply with all applicable Federal and State rules, regulations, and requirements governing the maintenance of documentation to verify any cost of services or commodities rendered under this contract by the Vendor. The Vendor shall maintain such records a minimum of five (5) years and make such records available to Agency personnel at the Vendor's location during normal business hours upon written request by the Agency within ten (10) days after receipt of the request.

Vendor shall have access to private and confidential data maintained by the Agency to the extent required for the Vendor to carry out the duties and responsibilities defined in this contract. Vendor agrees to maintain confidentiality and security of the data made available and shall indemnify and hold harmless the State and the Agency against any and all claims brought by any party attributed to actions of breach of confidentiality by the Vendor, subcontractors, or individuals permitted access by the Vendor.

Attachment A: Vendor Response Sheet

Provide a response regarding the following: firm and staff qualifications and experience in completing similar projects; references; copies of any staff certifications or degrees applicable to this project; proposed staffing plan; descriptions of past projects completed entailing the location of the project, project manager name and contact information, type of project, and what the project goals and objectives where and how they were met.

List project goals and objectives contained in Section 2.3:

Section 2.3.1:

Vendor Response:

List project goals and objectives contained in Section 2.4:

Section 2.4.1:

Vendor Response:

Section 2.4.1.1:

Vendor Response:

Section 2.4.1.2:

Vendor Response:

Section 2.4.1.3:

Vendor Response:

Section 2.4.1.4:

Vendor Response:

Section 2.4.1.5:

Vendor Response:

Section 2.4.1.6:

Vendor Response:

Section 2.4.1.7:

Vendor Response:

Section 2.4.1.8:

Vendor Response:

Section 2.4.1.9:

Vendor Response:

Section 2.4.1.10:

Vendor Response:

Section 2.4.1.11:

Vendor Response:

Section 2.4.1.12:

Vendor Response:

Section 2.4.1.13: Vendor Response:

Section 2.4.1.14: Vendor Response:

Section 2.4.2: Vendor Response:

Section 2.4.3: Vendor Response:

Section 2.4.3.1: Vendor Response:

Section 2.4.3.2: Vendor Response:

Section 2.4.3.3: Vendor Response:

Section 2.4.3.4: Vendor Response:

Section 2.4.4: Vendor Response:

Attachment B: Mandatory Specification Checklist

List mandatory specifications contained in Section 2.5: Section 2.5.1: Vendor Response: Section 2.5.2: Vendor Response: Section 2.5.3: Vendor Response: Section 2.5.4: Vendor Response: Section 2.5.5: Vendor Response: Section 2.5.6: Vendor Response: Section 2.5.7: Vendor Response: Section 2.5.8: Vendor Response: Section 2.5.9: Vendor Response: Section 2.5.10: Vendor Response: Section 2.5.11: Vendor Response: I certify that the proposal submitted meets or exceeds all the mandatory specifications of this Request for Proposal. Additionally, I agree to provide any additional documentation deemed necessary by the State of West Virginia to demonstrate compliance with said mandatory specifications. (Company) (Representative Name, Title) (Contact Phone/Fax Number)

(Date)

Attachment C: Cost Sheet

Cost information below as detailed in the Request for Proposal and submitted in a separate sealed envelope. Cost should be clearly marked.

Grand Total Breakdown by task:

A. Advertising Deliverables: Vendor internal agency costs

	All Inclusive	Hourly Rate	Estimated Hours	Total Cost
1.	Television	\$	1,500	\$
2.	Radio	\$	3,700	\$
3.	Survey and Analysis	\$	700	\$
4.	Print Media	\$	450	\$
5.	Outdoor Advertising	\$	250	\$
6.	Billboards (Rate per billboard)	\$	100	\$
7.	Evaluation	\$	350	\$
8.	Website design	\$	250	\$
9.	Contract Administration	\$	120	\$
10.	Consultation	\$	250	\$
11.	Program Specific Event Planning/ Related Costs	\$	600	\$
			Sub Total	\$

NOTE: Vendor shall provide hourly rate information. Vendor shall also provide information regarding hourly rate reductions for any minimum number of hours purchased. The estimated hours are for bid purposes only.

Travel and all miscellaneous expenses shall be included within all rates.

B.	Media Buying Add-on:
	Add-on for Media Buying is%
	All Vendors responding to this RFP must provide a percentage of add-on for media buying activities, if the Vendor plans to charge an add-on. This percentage will be multiplied by \$2,750,000.00. If the Vendor fails to provide an add-on percentage quote, it shall be interpreted to mean that no add-on charge is required and none shall be granted.
	Bidder's Add-on for Media Buying is: % (flat rate) times \$2,750,000.00 = Sub Total \$
C.	Add-on for Sub-Contracted Purchases:
	Bidder's add-on for Sub-Contracted Purchases is%
	All Vendors responding to this RFP must provide a percentage of add-on for purchases from sub-contractors. This percentage will be multiplied by \$500,000.00. If the Vendor fails to provide an add-on percentage quote, it shall be interpreted to mean that no add-on charge is required and none shall be granted.
	Bidder's add-on for Sub-Contracted Purchases is:
	% times \$500,000.00 = Sub Total \$
	Total Cost of Proposal \$
/N/IENIT	METHODOLOGY

PAYMENT METHODOLOGY

Vendor will be paid in arrears upon receipt of monthly invoice.

If applicable, sign and submit the attached Resident Vendor Preference Certificate with the proposal.

AGENCY

BID BOND PREPARATION INSTRUCTIONS

(A)

(C)

(D) (E)

(F)

(G) (H)

(I)

(J)

(K)

(L)

(M)

(N)

(O)

(P)

(Q)

(R)

(S)

(T)

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(V)

(W)

NOTE:

				RFQ/RFP#	(B)
WV State Agency (Stated on Page 1 "Spending Unit") Request for Quotation Number (upper right corner of page #1) Your Company Name City, Location of your Company State, Location of your Company Surety Corporate Name City, Location of Surety State, Location of Surety State of Surety Incorporation City of Surety Incorporation Minimum amount of acceptable bid bond is 5% of total bid. You may state "5% of bid" or a specific amount on this line in words. Amount of bond in figures Brief Description of scope of work Day of the month Month Year Name of Corporation Raised Corporate Seal of Principal Signature of President or Vice President Title of person signing Raised Corporate Seal of Surety Corporate Name of Surety Signature of Attorney in Fact of the Surety Dated, Power of Attorney with Raised Surety Seal must accompany this bid	as Principal, and	L MEN BY THE of	dition organized a with its principal with its principal and fine and sum of ayment of which es, our heirs, ad obligation is surion of the Departeto and made a and made a and the Principal and Spirit of	S, That we, the undersite (E) (G) and existing under the loffice in the City of armly bound unto The (K) h, well and truly to be ministrators, executors that whereas the Printment of Administration part hereof to enter into the hereto and shall further proposal, and shall in acceptance of said bid obligation shall remained that the liability of the eyent, exceed the penal plates and agrees that the way impaired or affect accept such bid: and soon. The control of the undersite in the control of the eyent in the liability of the eyent, exceed the penal plates and agrees that the way impaired or affect accept such bid: and soon. The control of the undersite in the liability of the eyent, exceed the penal plates and agrees that the way impaired or affect accept such bid: and soon. The control of the undersite in the city of the eyent in th	gned, laws State made, ncipal on to a a rnish all then in full he ted by aid
			icto and made a	part hereof to enter in	.0 11
	contract in writing is	JI	MA		
			141)		
Brief Description of scope of work	NOW THE	REFORE.			
	(b) If said	bid shall be acce	pted and the Pri	ncipal shall enter into	a
	contract in accordan	ce with the bid o	r proposal attacl	ned hereto and shall in	rnisn
	any other bonds and	insurance requir	t created by the	acceptance of said bid	au then
	this obligation shall	be null and void.	otherwise this	obligation shall remain	in full
	this obligation shall be null and void, otherwise this obligation shall remain in full force and effect. It is expressly understood and agreed that the liability of the				
Title of person signing	Surety for any and a	Il claims hereund	der shall, in no e	event, exceed the penal	
	amount of this oblig	ation as herein st	tated	.1	
	The Surety	for value receiv	ed, hereby stipu	nates and agrees that it	ie ted hv
	any extension of tim	e within which t	he Obligee may	accept such bid; and s	aid
	Surety does hereby	waive notice of a	ny such extensi	on.	
	IN WITNE	SS WHEREOF,	Principal and S	urety have hereunto se	t their
bond.	hands and seals, and	such of them as	are corporation	s have caused their con	porate
	seals to be affixed h	ereto and these p	resents to be sig	gned by their proper of	ficers,
	this d	ay of(<u>()</u>	<u>(P)</u> .	
	Principal Corporate	Seal		(Q)	
	Timelpui corporate	5		(Name of Principal)	
	(F	R)	Ву	(S)	
				(Must be President o	r
				Vice President)	
				(T) Title	
	J)	D		11110	
	Surety Corporate Se		-	(V)	
	The second secon			(Name of Surety)	
				(W)	
				1	

IMPORTANT - Surety executing bonds must be licensed in West Virginia to transact surety insurance. Raised Corporate Seals must be affixed and a Power of Attorney must be attached.

Attorney-in-Fact

	Agency REQ.P.O#				
BID BOND					
KNOW ALL MEN BY THESE PRESENTS TO	hat we, the undersigned,				
	, as Principal, and				
of	, a corporation organized and existing under the laws of the State of				
	, as Surety, are held and firmly bound unto the State				
of West Virginia, as Obligee, in the penal sum of	(\$) for the payment of which,				
	d ourselves, our heirs, administrators, executors, successors and assigns.				
	n that whereas the Principal has submitted to the Purchasing Section of the I, attached hereto and made a part hereof, to enter into a contract in writing for				
NOW THEREFORE,					
hereto and shall furnish any other bonds and insurance agreement created by the acceptance of said bid, the	ncipal shall enter into a contract in accordance with the bid or proposal attached be required by the bid or proposal, and shall in all other respects perform the in this obligation shall be null and void, otherwise this obligation shall remain in fulled that the liability of the Surety for any and all claims hereunder shall, in no event, stated.				
The Surety, for the value received, hereby st way impaired or affected by any extension of the time waive notice of any such extension.	ipulates and agrees that the obligations of said Surety and its bond shall be in no within which the Obligee may accept such bid, and said Surety does hereby				
IN MITNESS MILEDEOF Principal and Sure	ety have hereunto set their hands and seals, and such of them as are corporations				
	nto and these presents to be signed by their proper officers, this				
day of, 20					
day or, 20	et i				
Principal Corporate Seal	(Name of Principal)				
	(Name of Philopal)				
	By(Must be President or				
	Vice President)				
	(Title)				
Surahi Carparata Saal					
Surety Corporate Seal	(Name of Surety)				
	Attorney-in-Fact				

IMPORTANT – Surety executing bonds must be licensed in West Virginia to transact surety insurance. Raised corporate seals must be affixed, a power of attorney must be attached.

State of West Virginia

VENDOR PREFERENCE CERTIFICATE

Certification and application* is hereby made for Preference in accordance with *West Virginia Code*, §5A-3-37. (Does not apply to construction contracts). *West Virginia Code*, §5A-3-37, provides an opportunity for qualifying vendors to request (at the time of bid) preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the *West Virginia Code*. This certificate for application is to be used to request such preference. The Purchasing Division will make the determination of the Resident Vendor Preference, if applicable.

1.	Application is made for 2.5% resident vendor preference for the reason checked: Bidder is an individual resident vendor and has resided continuously in West Virginia for four (4) years immediately preced-					
	ing the date of this certification; or , Bidder is a partnership, association or corporation resident vendor and has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or 80% of the ownership interest of Bidder is held by another individual, partnership, association or corporation resident vendor who has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or , Bidder is a nonresident vendor which has an affiliate or subsidiary which employs a minimum of one hundred state residents and which has maintained its headquarters or principal place of business within West Virginia continuously for the four (4) years immediately preceding the date of this certification; or ,					
2.	Application is made for 2.5% resident vendor preference for the reason checked: Bidder is a resident vendor who certifies that, during the life of the contract, on average at least 75% of the employees working on the project being bid are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,					
3.	Application is made for 2.5% resident vendor preference for the reason checked: Bidder is a nonresident vendor employing a minimum of one hundred state residents or is a nonresident vendor with an affiliate or subsidiary which maintains its headquarters or principal place of business within West Virginia employing a minimum of one hundred state residents who certifies that, during the life of the contract, on average at least 75% of the employees or Bidder's affiliate's or subsidiary's employees are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,					
4.	Application is made for 5% resident vendor preference for the reason checked: Bidder meets either the requirement of both subdivisions (1) and (2) or subdivision (1) and (3) as stated above; or,					
5.	Application is made for 3.5% resident vendor preference who is a veteran for the reason checked: Bidder is an individual resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard and has resided in West Virginia continuously for the four years immediately preceding the date on which the bid is submitted; or,					
6.	Application is made for 3.5% resident vendor preference who is a veteran for the reason checked: Bidder is a resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard, if, for purposes of producing or distributing the commodities or completing the project which is the subject of the vendor's bid and continuously over the entire term of the project, on average at least seventy-five percent of the vendor's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years.					
requir again or de	er understands if the Secretary of Revenue determines that a Bidder receiving preference has failed to continue to meet the rements for such preference, the Secretary may order the Director of Purchasing to: (a) reject the bid; or (b) assess a penalty st such Bidder in an amount not to exceed 5% of the bid amount and that such penalty will be paid to the contracting agency ducted from any unpaid balance on the contract or purchase order.					
autho the re deen	obmission of this certificate, Bidder agrees to disclose any reasonably requested information to the Purchasing Division and prizes the Department of Revenue to disclose to the Director of Purchasing appropriate information verifying that Bidder has paid equired business taxes, provided that such information does not contain the amounts of taxes paid nor any other information ned by the Tax Commissioner to be confidential.					
and .	er penalty of law for false swearing (West Virginia Code, §61-5-3), Bidder hereby certifies that this certificate is true accurate in all respects; and that if a contract is issued to Bidder and if anything contained within this certificate ages during the term of the contract, Bidder will notify the Purchasing Division in writing immediately.					
Bidd	er: Signed:					
Date	Title:					

*Check any combination of preference consideration(s) indicated above, which you are entitled to receive

RFQ No. HHR 12052

STATE OF WEST VIRGINIA Purchasing Division

PURCHASING AFFIDAVIT

West Virginia Code §5A-3-10a states: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owed is an amount greater than one thousand dollars in the aggregate.

DEFINITIONS:

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Debtor" means any individual, corporation, partnership, association, limited liability company or any other form or business association owing a debt to the state or any of its political subdivisions. "Political subdivision" means any county commission; municipality; county board of education; any instrumentality established by a county or municipality; any separate corporation or instrumentality established by one or more counties or municipalities, as permitted by law; or any public body charged by law with the performance of a government function or whose jurisdiction is coextensive with one or more counties or municipalities. "Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceed five percent of the total contract amount.

EXCEPTION: The prohibition of this section does not apply where a vendor has contested any tax administered pursuant to chapter eleven of this code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

Under penalty of law for false swearing (West Virginia Code §61-5-3), it is hereby certified that the vendor affirms and acknowledges the information in this affidavit and is in compliance with the requirements as stated.

WITNESS THE FOLLOWING SIGNATURE

Vendor's Name:		
Authorized Signature:	Date);
State of		
County of, to-wit:		
Taken, subscribed, and sworn to before me this	day of	, 20
My Commission expires	, 20	
AFFIX SEAL HERE	NOTARY PUBLIC	