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State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

Request for Quotation

RFQ.NUMBER HHR90023

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ADDRESS CORRESPONDENCE TO ATTENTION OF:

ROBERTA WAGNER

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GENERAL TERMS & CONDITIONS REQUEST FOR QUOTATION (RFQ) AND REQUEST FOR PROPOSAL (RFP)

- 1. Awards will be made in the best interest of the State of West Virginia.
- 2. The State may accept or reject in part, or in whole, any bid.
- 3. All quotations are governed by the **West Virginia Code** and the **Legislative Rules** of the Purchasing Division.
- 4. Prior to any award, the apparent successful vendor must be properly registered with the Purchasing Division and have paid the required \$125.00 registration fee.
- 5. All services performed or goods delivered under State Purchase Orders/Contracts are to be continued for the term of the Purchase Order/Contract, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods, this Purchase Order/Contract becomes void and of no effect after June 30.
- **6.** Payment may only be made after the delivery and acceptance of goods or services.
- 7. Interest may be paid for late payment in accordance with the West Virginia Code.
- 8. Vendor preference will be granted upon written request in accordance with the West Virginia Code.
- 9. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
- 10. The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller.
- 11. The laws of the State of West Virginia and the *Legislative Rules* of the Purchasing Division shall govern all rights and duties under the Contract, including without limitation the validity of this Purchase Order/Contract.
- **12.** Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
- **13. BANKRUPTCY:** In the event the vendor/contractor files for bankruptcy protection, this Contract may be deemed null and void, and terminated without further order.
- 14. HIPAA Business Associate Addendum: The West Virginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, and available online at the Purchasing Division's web site (http://www.state.wv.us/admin/purchase/vrc/hipaa.htm) is hereby made part of the agreement. Provided that, the Agency meets the definition of a Covered Entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.
- 15. West Virginia Alcohol & Drug-Free Workplace Act: If this Contract constitutes a public improvement construction contract as set forth in Article 1D, Chapter 21 of the West Virginia Code ("The West Virginia Alcohol and Drug-Free Workplace Act"), then the following language shall hereby become part of this Contract: "The contractor and its subcontractors shall implement and maintain a written drug-free workplace policy in compliance with the West Virginia Alcohol and Drug-Free Workplace Act, as set forth in Article 1D, Chapter 21 of the West Virginia Code. The contractor and its subcontractors shall provide a sworn statement in writing, under the penalties of perjury, that they maintain a valid drug-free work place policy in compliance with the West Virginia Alcohol and Drug-Free Workplace Act. It is understood and agreed that this Contract shall be cancelled by the awarding authority if the Contractor: 1) Fails to implement its drug-free workplace policy; 2) Fails to provide information regarding implementation of the contractor's drug-free workplace policy at the request of the public authority; or 3) Provides to the public authority false information regarding the contractor's drug-free workplace policy."

INSTRUCTIONS TO BIDDERS

- 1. Use the quotation forms provided by the Purchasing Division.
- 2. SPECIFICATIONS: Items offered must be in compliance with the specifications. Any deviation from the specifications must be clearly indicated by the bidder. Alternates offered by the bidder as EQUAL to the specifications must be clearly defined. A bidder offering an alternate should attach complete specifications and literature to the bid. The Purchasing Division may waive minor deviations to specifications.
- Complete all sections of the quotation form.
- Unit prices shall prevail in cases of discrepancy.
- 5. All quotations are considered F.O.B. destination unless alternate shipping terms are clearly identified in the quotation.
- 6. BID SUBMISSION: All quotations must be delivered by the bidder to the office listed below prior to the date and time of the bid opening. Failure of the bidder to deliver the quotations on time will result in bid disqualifications: Department of Administration, Purchasing Division, 2019 Washington Street East, P.O. Box 50130, Charleston, WV 25305-0130



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State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

Request for Quotation

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RFQ NUMBER HHR90023

ADDRESS CORRESPONDENCE TO ATTENTION OF

ROBERTA WAGNER 304-558-0067

HEALTH AND HUMAN RESOURCES VARIOUS LOCALES AS INDICATED BY ORDER

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ROBERTA WAGNER 304-558-0067

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Department of Administration
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REQUEST FOR PROPOSAL

West Virginia Department of Health and Human Resources, RFP# HHR90023

PART 1 GENERAL INFORMATION, TERMS AND CONDITIONS

1.1 Purpose:

The Acquisition and Contract Administration Section of the Purchasing Division, hereinafter referred to as "State", is soliciting proposals for the Department of Health and Human Resources (DHHR), hereinafter referred to as "Agency", to provide comprehensive professional advertising and marketing services. This solicitation serves as notice, pursuant to West Virginia Code §5A-3-10b, of the commodity or service being sought and is to be considered the opportunity for vendors to indicate their interest in bidding on such commodity or service.

1.2 Project:

The mission or purpose of the project is to obtain the services of a qualified vendor that has experience and expertise to assist DHHR in providing creative public relations services, media and consultation services, research analysis and technical assistance in developing and implementing comprehensive marketing, advertising and public relations campaigns.

The scope of this RFP is defined in Part 3, Section 3.2, "Scope of Work".

1.3 **RFP Format:**

This RFP has four parts. "Part 1" contains general information, terms and conditions; "Part 2" describes the background and working environment of the project; "Part 3" is a statement of the specifications for the services requested pursuant to this RFP, contractual requirements, and special terms and conditions; and "Part 4" explains the required format of the Bidder's response to the RFP, the evaluation criteria the State will use in evaluating the proposals received and how the evaluation will be conducted.

1.4 Inquiries:

Additional information inquiries regarding specifications of this RFP must be submitted in writing to the State Buyer with the exception of questions regarding the proposal submission which may be oral. The deadline for written inquiries is identified in the Schedule of Events, Section 1.16. All inquiries of specification clarification must be addressed to:

Roberta Wagner, Senior Buyer Purchasing Division 2019 Washington Street, East P.O. Box 50130 Charleston, WV 25305-0130 Fax: (304) 558-4115 roberta.a.wagner@wv.gov

The vendor, or anyone on the vendor's behalf, is not permitted to make any contact whatsoever with any member of the evaluation committee. Violation may result in rejection of the bid. The State Buyer named above is the sole contact for any and all inquiries after this RFP has been released.

1.5 Vendor Registration:

Vendors participating in this process should complete and file a **Vendor Registration** and **Disclosure Statement** (Form WV-1) and remit the registration fee. Vendor is not required to be a registered vendor in order to submit a proposal, but the **successful bidder must** register and pay the fee prior to the award of an actual purchase order or contract.

1.6 Oral Statements and Commitments:

Vendor must clearly understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any State personnel is **not** binding. Only the information issued in writing and added to the Request for Proposal specifications file by an official written addendum are binding.

1.7 Economy of Preparation:

Proposals should be prepared simply and economically, providing a straightforward, concise description of Vendor's abilities to satisfy the requirements of the RFP. Emphasis should be placed on completeness and clarity of content.

1.8 Labeling of RFP Sections:

The sections within this RFP contain instructions governing how the Vendor's proposal is to be arranged, submitted and to identify the material to be included therein.

1.8.1 Mandatory Requirements.

Any specification or statement containing the word "must", "shall", or "will" are mandatory. Section 3 contains mandatory deliverables required upon contract execution. By signing and submitting a response to this RFP, the Vendor agrees to all mandatory deliverables described herein. Section 4 describes RFP response requirements, which may be mandatory. The Vendor is required to meet all mandatory requirements in order to be eligible for consideration and to continue in the evaluation process. Failure to meet or agree to mandatory items shall result in disqualification of the Vendor's proposal and the evaluation process will be terminated for that vendor. Decisions regarding compliance with any mandatory requirement shall be at the sole discretion of the State.

1.8.2 Contract Terms and Conditions:

This Request for Proposals contains all the contractual terms and conditions under which the State of West Virginia will enter into a contract.

1.8.3 Informational Sections:

All non-mandatory information specifications do not require a response from the Vendor. They are intended to aid the Vendor in structuring an effective proposal capable of meeting the needs of the issuing Agency.

1.9 Proposal Format and Submission:

1.9.1 Each proposal should be formatted as per the outline in Part 4 of this RFP. No other arrangement or distribution of the proposal information may be made by the bidder.

> Failure on the part of the bidder to respond to specific requirements detailed in the RFP may be the basis for disqualification of the proposal. The State reserves the right to waive any informality in the proposal format and minor irregularities.

- 1.9.2 State law requires that the original technical and cost proposal be submitted to the Purchasing Division. All proposals must be submitted to the Purchasing Division prior to the date and time stipulated in the RFP as the opening date. All bids will be dated and time stamped to verify official time and date of receipt.
- 1.9.3 Vendors mailing proposals should allow sufficient time for mail delivery to ensure timely arrival. In accordance with West Virginia Code §5A-3-11, the Purchasing Division cannot waive or excuse late receipt of a proposal which is delayed and late for any reason. Any proposal received after the bid opening date and time will be immediately disqualified in accordance with State law and the administrative rules and regulations.

Vendors responding to this RFP shall submit:

One original technical and cost plus 5 convenience copies to:

Purchasing Division 2019 Washington Street, East P.O. Box 50130 Charleston, WV 25305-0130

The outside of the envelope or package(s) should be clearly marked:

Buyer:

Roberta Wagner

Rea#:

HHR90023

Opening Date:

8/6/2008

Opening Time: 1:30 pm

1.9.4. Best Value Purchasing Standard Format

All Requests for Proposals should follow the standard format defined by the Purchasing Division. This format addresses required areas and enables the agency to modify the background and scope of work to meet its needs.

- 1.9.4.1 Evaluation Criteria: All evaluation criteria must be clearly defined in the specifications section and based on a 100 point total score. Based on a 100 point total, cost shall represent a minimum of 30 of the 100 total points in the criteria.
- 1.9.4.2 Proposal Format and Content: Proposals shall be requested and received in two distinct parts: Technical and Cost. The cost portion shall be sealed in a separate envelope and will not be opened initially.
- 1.9.4.3 Technical Bid Opening: The Purchasing Division will open only the technical proposals on the date and time specified in the Request for Proposal. The Purchasing Division representative will read aloud the names of those who responded to the solicitation. The

Purchasing Division Buyer will confirm that the original packages contain a separately sealed cost proposal prior to providing the courtesy copies to the Agency to begin the evaluation process.

- 1.9.4.4 Technical Evaluation: The pre-selected, approved evaluation committee will review the technical proposals, deduct appropriate points for deficiencies and make a final written consensus recommendation to the Purchasing Division Buyer. If the Buyer approves the committee's recommendation, the technical evaluation will be forwarded to an internal review committee within the Purchasing Division.
- 1.9.4.5 Cost Bid Opening: Upon approval of the technical evaluation from the internal review committee, the Purchasing Division shall schedule a time and date to publicly open and read aloud the cost proposals. The Agency and the vendors shall be notified of this date.
- 1.9.4.6 Cost Evaluation and Resident Vendor Preference: The evaluation committee will review the cost proposals, assign appropriate points and make a final consensus recommendation to the Purchasing Division. In accordance with West Virginia Code §5A-3-37, the Purchasing Division will make the determination of the Resident Vendor Preference, if applicable. Resident Vendor Preference provides an opportunity for qualifying vendors to request at the time of bid preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the West Virginia Code. A certificate of application is used to request this preference. A West Virginia vendor may be eligible for two 2.5% preferences in the evaluation process.
- 1.9.4.7 Contract Approval and Award: After the cost proposals have been opened, the evaluation committee completes its review and prepares the final evaluation making its recommendation for contract award based on the highest scoring vendor. The final evaluation is submitted to the Purchasing Division buyer. Once approved by the buyer, the final evaluation must be reviewed and approved by the Purchasing Division internal review committee. The contract is prepared and signed in the Purchasing Division, forwarded to the Attorney General's Office for approval as to form, encumbered and mailed to the appropriate parties.

1.10 Rejection of Proposals:

The State shall select the best value solution according to the evaluation criteria. However, the State reserves the right to accept or reject any or all proposals, in part or in whole at its discretion. The State reserves the right to withdraw this RFP at any time and for any reason. Submission of, or receipt by the State of proposals confers no rights upon the bidder nor obligates the State in any manner.

A contract based on this RFP and the Vendor's proposal, may or may not be awarded. Any contract resulting in an award from this RFP is not valid until properly approved and executed by the Purchasing Division and approved as to form by the Attorney General.

1.11 Incurring Costs:

The State and any of its employees or officers shall not be held liable for any expenses incurred by any bidder responding to this RFP for expenses to prepare, deliver the proposal, or to attend any mandatory prebid meeting or oral presentations.

1.12 Addenda:

If it becomes necessary to revise any part of this RFP, an official written addendum will be issued by the State to all bidders of record.

1.13 Independent Price Determination:

A proposal will not be considered for award if the price in the proposal was not arrived at independently without collusion, consultation, communication or agreement as to any matter relating to prices with any competitor unless the proposal is submitted as a joint venture.

1.14 Price Quotations:

The price(s) quoted in the bidder's proposal will not be subject to any increase and will be considered firm for the life of the contract unless specific provisions have been provided for adjustment in the original contract.

1.15 Public Record:

1.15.1 Submissions are Public Record.

All documents submitted to the State Purchasing Division related to purchase orders or contracts are considered public records. All bids, proposals or offers submitted by bidders shall become public information and are available for inspection during normal official business hours in the Purchasing Division Records and Distribution center after the bid opening.

1.15.2 Written Release of Information.

All public information may be released with or without a Freedom of Information request, however, only a written request will be acted upon with duplications fees paid in advance. Duplication fees shall apply to all requests for copies of any document. Currently the fees are \$0.50/page, or a minimum of \$10.00 per request which ever is greater.

1 15 3 Risk of Disclosure.

The only exemptions to disclosure of information are listed in West Virginia Code §29B-1-4. Primarily, only trade secrets, as submitted by a bidder, are exempt to public disclosure. The submission of any information to the State by a vendor puts the risk of disclosure on the vendor. The State does not guarantee non-disclosure of any information to the public.

1.16 **Schedule of Events:** (Dates to be set upon mutually agreed upon (TBA) after submission and approval of the RFP by Purchasing. Events not required may be deleted.).

1.17 Mandatory Prebid Conference: (Agency Option)

A mandatory prebid conference shall be conducted on the date specified above at 1:30 PM. Said conference will be held at State Capitol, Building 3, Room 522, in Charleston, WV. All interested bidders are required to be present at this meeting. Failure to attend the mandatory prebid conference shall automatically result in disqualification. No one person can represent more than one vendor.

1.18 Purchasing Affidavit:

West Virginia Code §5A-3-10a requires that all bidders submit an affidavit regarding any debt owed to the State. The affidavit must be signed and submitted prior to award. It is preferred that the affidavit be submitted with the proposal.

1.19 General Terms and Conditions:

By signing and submitting its proposal, the successful Vendor agrees to be bound by all the terms contained in this RFP.

1.19.1 Conflict of Interest:

Vendor affirms that it, its officers or members or employees presently have no interest and shall not acquire any interest, direct or indirect, which would conflict or compromise in any manner or degree with the performance or its services hereunder. The Vendor further covenants that in the performance of the contract, the Vendor shall periodically inquire of its officers, members and employees concerning such interests. Any such interests discovered shall be promptly presented in detail to the Agency.

1.19.2 Prohibition Against Gratuities:

Vendor warrants that it has not employed any company or person other than a bona fide employee working solely for the vendor or a company regularly employed as its marketing agent to solicit or secure the contract and that it has not paid or agreed to pay any company or person any fee, commission, percentage, brokerage fee, gifts or any other consideration contingent upon or resulting from the award of the contract.

For breach or violation of this warranty, the State shall have the right to annul this contract without liability at its discretion or to pursue any other remedies available under this contract or by law.

1.19.3 Certifications Related to Lobbying:

Vendor certifies that no federal appropriated funds have been paid or will be paid, by or on behalf of the company or an employee thereof, to any person for purposes of influencing or attempting to influence an officer or employee of any Federal entity, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment or modification of any Federal contract,

grant, loan or cooperative agreement.

If any funds other than federally appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee or any agency, a Member of Congress, an officer or employee of Congress or an employee of a Member of Congress in connection with this Federal contract, grant, loan or cooperative agreement, the Vendor shall complete and submit a disclosure form to report the lobbying.

Vendor agrees that this language of certification shall be included in the award documents for all sub-awards at all tiers, including subcontracts, sub-grants, and contracts under grants, loans, and cooperative agreements, and that all sub-recipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this contract was made and entered into.

1.19.4 Vendor Relationship:

The relationship of the Vendor to the State shall be that of an independent contractor and no principal-agent relationship or employer-employee relationship is contemplated or created by the parties to this contract. The Vendor as an independent contractor is solely liable for the acts and omissions of its employees and agents.

Vendor shall be responsible for selecting, supervising and compensating any and all individuals employed pursuant to the terms of this RFP and resulting contract. Neither the Vendor, nor any employees or contractors of the Vendor, shall be deemed to be employees of the State for any purposes whatsoever.

Vendor shall be exclusively responsible for payment of employees and contractors for all wages and salaries, taxes, withholding payments, penalties, fees, fringe benefits, professional liability insurance premiums, contributions to insurance and pension or other deferred compensation plans, including but not limited to, Workers' Compensation and Social Security obligations, and licensing fees, etc. and the filing of all necessary documents, forms and returns pertinent to all of the foregoing.

Vendor shall hold harmless the State, and shall provide the State and Agency with a defense against any and all claims including but not limited to the foregoing payments, withholdings, contributions, taxes, social security taxes and employer income tax returns.

The Vendor shall not assign, convey, transfer or delegate any of its responsibilities and obligations under this contract to any person, corporation, partnership, association or entity without expressed written consent of the Agency.

1.19.5 Indemnification:

The Vendor agrees to indemnify, defend and hold harmless the State and the Agency, their officers, and employees from and against: (1) Any claims or losses for services rendered by any subcontractor, person or firm performing or supplying services, materials or supplies in connection with the performance of the contract; (2) Any claims or losses resulting to any person or entity injured or damaged by the Vendor, its officers, employees, or subcontractors by the publication, translation, reproduction, delivery.

performance, use or disposition of any data used under the contract in a manner not authorized by the contract, or by Federal or State statutes or regulations; and (3) Any failure of the Vendor, its officers, employees or subcontractors to observe State and Federal laws, including but not limited to labor and wage laws.

1.19.6 Contract Provisions:

After the successful Vendor is selected, a formal contract document will be executed between the State and the Vendor. In addition, the RFP and the Vendor's response will be included as part of the contract by reference. The order of precedence is the contract, the RFP and the Vendor's proposal in response to the RFP.

1.19.7 Governing Law:

This contract shall be governed by the laws of the State of West Virginia. The Vendor further agrees to comply with the Civil Rights Act of 1964 and all other applicable laws and regulations, Federal, State and Local Government.

1.19.8 Compliance with Laws and Regulations:

The vendor shall procure all necessary permits and licenses to comply with all applicable laws, Federal, State or municipal, along with all regulations, and ordinances of any regulating body.

The Vendor shall pay any applicable sales, use or personal property taxes arising out of this contract and the transactions contemplated thereby. Any other taxes levied upon this contract, the transaction, or the equipment, or services delivered pursuant here to shall be borne by the contractor. It is clearly understood that the State of West Virginia is exempt from any taxes regarding performance of the scope of work of this contract.

1.19.9 Subcontracts/Joint Ventures:

The Vendor is solely responsible for all work performed under the contract and shall assume prime contractor responsibility for all services offered and products to be delivered under the terms of this contract. The State will consider the Vendor to be the sole point of contact with regard to all contractual matters. The Vendor may, with the prior written consent of the State, enter into written subcontracts for performance of work under this contract; however, the vendor is totally responsible for payment of all subcontractors.

1.19.10 Term of Contract & Renewals:

This contract will be effective (<u>date set upon award</u>) and shall extend for the period of one (1) year, at which time the contract may, upon mutual consent, be renewed. Such renewals are for a period of up to one (1) year, with a maximum of two (2) one year renewals, or until such reasonable time thereafter as is necessary to obtain a new contract. The "reasonable time" period shall not exceed twelve (12) months. During the "reasonable time" period Vendor may terminate the contract for any reason upon giving the Agency ninety (90) days written notice. Notice by Vendor of intent to terminate will not relieve Vendor of the obligation to continue to provide services pursuant to the terms of the contract.

Any change in Federal or State law, or court actions which constitute binding precedent in West Virginia, and which significantly alters the Vendor's required activities or any change in the availability of funds, shall be viewed as binding and shall warrant good faith renegotiation of the compensation paid to the Vendor by the Agency and of such other provisions of the contract that are affected. If such renegotiation proves unsuccessful, the contract may be terminated by the State upon written notice to the Vendor at least thirty (30) days prior to termination of this contract.

1.19.11 Non-Appropriation of Funds:

If the Agency is not allotted funds in any succeeding fiscal year for the continued use of the service covered by this contract by the West Virginia Legislature, the Agency may terminate the contract at the end of the affected current fiscal period without further charge or penalty. The Agency shall give the vendor written notice of such non-allocation of funds as soon as possible after the Agency receives notice. No penalty shall accrue to the Agency in the event this provision is exercised.

1.19.12 Contract Termination:

The State may terminate any contract resulting from this RFP immediately at any time the Vendor fails to carry out its responsibilities or to make substantial progress under the terms of this RFP and resulting contract. The State shall provide the Vendor with advance notice of performance conditions which are endangering the contract's continuation. If after such notice the Vendor fails to remedy the conditions contained in the notice, within the time period contained in the notice, the State shall issue the Vendor an order to cease and desist any and all work immediately. The State shall be obligated only for services rendered and accepted prior to the date of the notice of termination.

The contract may also be terminated by the State with thirty (30) days prior notice.

1.19.13 Changes:

If changes to the original contract become necessary, a formal contract change order will be negotiated by the State, the Agency and the Vendor, to address changes to the terms and conditions, costs of work included under the contract. An approved contract change order is defined as one approved by the Purchasing Division and approved as to form by the West Virginia Attorney General's Office, encumbered and placed in the U.S. Mail prior to the effective date of such amendment. An approved contract change order is required whenever the change affects the payment provision or the scope of the work. Such changes may be necessitated by new and amended Federal and State regulations and requirements.

As soon as possible after receipt of a written change request from the Agency, but in no event more than thirty (30) days thereafter, the Vendor shall determine if there is an impact on price with the change requested and provide the Agency a written statement to identifying any price impact on the contract or to state that there is no impact. In the event that price will be impacted by the change, the Vendor shall provide a description of the price increase or decrease involved in implementing the requested change.

NO CHANGE SHALL BE IMPLEMENTED BY THE VENDOR UNTIL SUCH TIME AS THE VENDOR RECEIVES AN APPROVED WRITTEN CHANGE ORDER.

1.19.14 Invoices, Progress Payments, & Retainage: (Agency Option if appropriate.)

The Vendor shall submit invoices, in arrears, to the Agency at the address on the face of the purchase order labeled "Invoice To" pursuant to the terms of the contract. Progress payments may be made at the option of the Agency on the basis of percentage of work completed if so defined in the final contract. Any provision for progress payments must also include language for a minimum 10% retainage until the final deliverable is accepted.

If progress payments are permitted, Vendor is required to identify points in the work plan at which compensation would be appropriate. Progress reports must be submitted to Agency with the invoice detailing progress completed or any deliverables identified. Payment will be made only upon approval of acceptable progress or deliverables as documented in the Vendor's report. Invoices may not be submitted more than once monthly and State law forbids payment of invoices prior to receipt of services.

Services provided under this contract should be submitted for payment within 30 days after the last day of the month in which the individual project is completed or if the project is a monthly service, invoices should be submitted within 30 days of the end of each month. The purpose of this invoicing schedule is to permit the allocation of charges for services to the appropriate funding source time period in a timely manner. Failure to submit invoices in a timely manner may result in denial of payment.

1.19.15 Liquidated Damages: (Agency Option if appropriate)

According to West Virginia State Code §5A-3-4(8), Vendor agrees that liquidated damages shall be imposed at the rate of \$500.00 per day for failure to provide deliverables, meet mile stones identified to keep the project on target, or failure to meet specified deadlines. This clause shall in no way be considered exclusive and shall not limit the State or Agency's right to pursue to any other additional remedy to which the State or Agency may have legal cause for action including further damages against the Vendor.

1.19.16 Record Retention (Access & Confidentiality):

Vendor shall comply with all applicable Federal and State of West Virginia rules and regulations, and requirements governing the maintenance of documentation to verify any cost of services or commodities rendered under this contract by Vendor. The Vendor shall maintain such records a minimum of five (5) years and make available all records to Agency personnel at Vendor's location during normal business hours upon written request by Agency within 10 days after receipt of the request.

Vendor shall have access to private and confidential data maintained by Agency to the extent required for Vendor to carry out the duties and responsibilities defined in this contract. Vendor agrees to maintain confidentiality and security of the data made available and shall indemnify and hold harmless the State and Agency against any and all claims brought by any party attributed to actions of breech of confidentiality by the Vendor,

subcontractors or individuals permitted access by Vendor.

PART 2 OPERATING ENVIRONMENT

2.1 Location:

Agency is located at
Department of Health and Human Resources
Office of Communications
State Capitol Complex
1900 Kanawha Boulevard, East
Building 3, Room 206
Charleston, WV 25305
Phone: (304) 558-7899
Fax: (304) 558-7075

2.2 Background:

The mission of the Department of Health and Human Resources is to promote and provide appropriate health and human services for the people of West Virginia, in order to improve their quality of life.

The West Virginia Department of Health and Human Resources serves the citizens of West Virginia demographically in 55 counties operating statewide local and regional offices and facilities throughout the state in all aspects of public health and human services, including seven state medical facilities. DHHR has approximately 5,500 employees statewide. (See http://www.wvdhhr.org/)

PART 3 PROCUREMENT SPECIFICATIONS AND DELIVERABLES

3.1 General Requirements:

DHHR requires a professional advertising and marketing Vendor capable of providing a full range of services. These services may include but are not limited to creative public relations, media and consultation, research analysis, outreach and education and technical assistance in developing and implementing comprehensive marketing, advertising and public relations campaigns. Vendor should have the ability to understand and utilize current advertising and marketing trends, and work on multiple Agency projects concurrently.

Vendor is responsible for developing flexible and alternative solutions to enhance a wide variety of public campaigns on an as need basis for specialized programs. Projects may include but not be limited to, how to best reach a variety of target audiences and/or

geographic locations; development, preparation and placement of advertising; planning, coordination and execution of conferences and special events; and the development and production of videos and/or DVDs, i.e. advertising, educational and training. Projects of this nature are generally funded through various grants and may be limited in available funding and require specific timing.

The successful vendor must establish a liaison office in West Virginia within 75 miles of Charleston to enable two hour response time for the duration of the contract term.

All copies, pictures and layout must be approved, in advance, by the using agency.

Vendor will provide the DHHR with copies of all negatives and artwork.

All documents, records, programs, data, film, tape, articles, memoranda including any and all cuts, negatives, positives, artwork, plates, engravings, disc, photos, boards, copies and other materials shall be considered "work for hire" and the Vendor transfers any ownership claim to the Agency and all such materials will become and will remain the property of the Agency and shall be delivered to the Agency upon request.

Use of these materials, other than related to contract performance by the Vendor, without the prior written consent of the Agency, is prohibited. During the performance of services specified herein, the Vendor shall be responsible for any loss of or damage to these materials developed for or supplied by the Agency and used to develop or assist in the services provided herein while the materials are in the possession of the Vendor. Any loss or damage thereto shall be restored the Vendor's expense.

Vendor must verify by obtaining criminal history background checks that any employees or subcontractor working with children to complete work under this contract has not been convicted of child abuse, offenses against persons, sexual offenses, child neglect, or any other offense bearing a substantial relation to the qualification functions, or duties of the vendor or subcontractors scheduled to work with children or adolescents. The successful vendor can obtain background checks upon award of the contract.

3.2 Scope of Work:

The scope of services required, with input from the agency, may include but not be limited to, each of the following:

3.2.1 Professional Advertising and Marketing

The successful vendor is responsible for the development, preparation and placement of advertising, and management of flexible solutions for various state and countywide multimedia and public relations campaigns. The successful Vendor is responsible for:

- Development of multi-media campaigns: planning, identifying goals, establishing key statements, determining tactics and timeliness, communications planning, public relations planning, summarization of assessments and management of the same
- Market analysis

- Multi-media advertising placement and/or outreach through various media avenues (including but not limited to television, radio, billboards, posters, outdoor and bus signage, press releases, copy writing, photography and design of brochures/flyers, internet/world wide web, other promotional materials)
- Translating brochures and other print media in required number of languages
- Multi-phase, statewide campaigns including the writing, designing, illustrating of marketing material and advertisement, ordering space, time and or other advertising means and endeavors while securing the most advantageous rates available
- Detailed media placement reports
- Comprehensive education and outreach tools
- Incorporating appropriate logos and tag lines into all campaign materials
- Statewide media coverage
- Measuring effectiveness /outcome studies
- Working under short timeframes/deadlines
- Specific strategies for reaching target populations (cultural inclusiveness)
- Justifying all marketing and media strategies recommended per campaign
- · Management of funds/budget
- Sufficient resources to conduct services
- Reporting To include but not limited to summary reporting, effectiveness reporting, recommendations, results reporting, analysis and survey reporting
- Theme development
- Marketing direction
- Creative concepts
- Copyrighting
- Design
- Art direction
- Photography
- Illustration
- Digital production
- Camera ready art work in a universal, user friendly format
- Development of print specifications
- Recommending photos, color, paper stock, fonts, and binding
- Website design

3.2.2 Event and Conference Planning

The successful Vendor is responsible for providing conference and event planning, i.e. state-wide and regional conferences, workshops and/or meetings; state/regional fair coordination; special meetings involving federal or other official visitors. Expectations for this area of coverage may include but not be limited to:

- Proposing planning schedules and specific timelines noted
- Cost estimates
- Catering, registration, accommodations
- Meeting materials, supplies, equipment

- Meeting rooms
- Speakers/entertainment
- Public relations/advertising
- Coordinate multiple conferences/meetings concurrently
- Conduct group sizes of 25 to 500 participants
- On site coordination
- Webinar capabilities

3.2.3 Video/DVD Production

The successful vendor is responsible for providing quality video/DVD production services and related materials including web-ready versions. Expectations for this area may include but not be limited to:

- Recording and producing training video/DVD's
- · Recording and producing conference videos/DVD's
- Recording and producing educational videos/DVD's
- 3.2.4 The Vendor must be a member of a national professional organization such as: The Marketing Research Organization, the Council of American Survey Research Organizations, the Association of Consumer Research, the Public Relations Society of America or the American Marketing Association. Vendor must submit proof of qualifications.

3.3 Special Terms and Conditions:

3.3.1 Bid and Performance Bonds:

The successful Vendor shall furnish bonds in the following amounts:

Bid Bond in the amount of \$100,000.00

Bonds may be provided in the form of a certified check, irrevocable letter of credit, or bond furnished by a solvent surety company authorized to do business in the State of West Virginia.

Failure to submit an appropriate bond or alternate bond with the proposal at the time of bid opening will result in automatic disqualification of the Vendor's proposal and the proposal will be considered non-responsive.

3.3.2 Insurance Requirements:

The Vendor, as an independent contractor, shall be solely liable for the acts and omissions of its employees and agents. The successful shall maintain and furnish proof of coverage of liability insurance for loss, damage, or injury (including death) of third parties arising from acts and omissions on the part of the vendor, its agents and employees in the following amounts:

- For bodily injury (including death): a minimum of \$500,000 per person and \$1,000,000 (one million dollars) per occurrence
- For property damage: a minimum of \$1,000,000 (one million dollars) per occurrence
- Professional liability: a minimum of \$1,000,000 (one million dollars) per occurrence

Insurance policy must remain in effect for the term of the contract.

3.3.3 License Requirements:

Successful Vendor must provide worker's compensation certificate

3.3.4 Litigation Bond:

Not applicable for this RFP.

PART 4 PROPOSAL FORMAT AND RESPONSE REQUIREMENTS

4.1 Vendor's Proposal Format:

The proposal should be formatted in the following order, providing the information listed below:

Title page - Should state the RFP Subject and number, the name of the Vendor, Vendor's business address, telephone number, name of authorized contact person to speak on behalf of the Vendor, dated and signed.

Table of Contents - Clearly identify the material by section and page number.

Section I - <u>Vendor Capacity</u> - Describe your agency in detail. Include: size, number, and type of accounts (i.e. corporate, health-related, national, state agency), length of time in business, in-house capabilities, location of your principal office, number of full and part-time employees and approximate current annual billing.

Section II - Professional Advertising and Marketing

Please provide 2 examples of each from projects completed within the last three years. Contact information should be provided for verification.

- Marketing and communication plan development
- Multi-media ad campaign development
- Multi-media advertising placement
- Logo development
- Brochure development
- Demonstrate the process for market analysis/target market identification
- Demonstrate the ability to provide qualitative and quantitative formative research for new projects and interventions to identify and prioritize basic

needs, desires, and values within the target populations either in-house or through a third party.

- Plans for public relations associated with a media campaign or a project
- Demonstrate an ability to work under significant time constraints
- Demonstrate an ability to secure strategic earned media
- Demonstrate sound management of project funds/budget
- Demonstrate examples of media effectiveness measures/evaluation.

Section III - Event and Conference Planning

Please provide 2 examples of each from projects completed within the last five years. Contact information should be provided for verification.

- Proposals of planning schedules and specific timelines noted
- To include but not limited to cost estimates of conferences and events
- Plans for catering
- Plans for registration, including stuffing packets, nametags and miscellaneous
- Plans for accommodations including demonstrated experience in negotiating meeting needs and meeting costs with hotel or meeting location
- Meeting materials, supplies and equipment; including examples of conference packets
- Meeting rooms including how to plan for the effective use of meeting room design and the use of audiovisual and/or audio equipment
- Demonstrate an established relationship with local and national sources for entertainment and speakers
- Demonstrate an ability to develop a conference theme, printed materials using the conference theme, media and special event plans as needed, planned around the conference theme
- Demonstrate the ability to coordinate multiple conferences/meetings concurrently
- Demonstrate the ability to conduct group sizes of 25 to 500 participants
- On-site coordination including conference management and follow-up
- Demonstrate the ability to conduct a webinar.

Section IV - Video/DVD Production

Please provide 2 examples of each from prior completed projects. Contact information should be provided for verification.

- Demonstrate the ability to record and produce training video/DVD's either as an in-house production or through an established relationship with a third party
- Demonstrate the ability to record and produce a video/DVD from a conference including speakers and/or activities

 Demonstrate the ability to record and produce educational material on video/DVD

Section V - Cost

The Cost Proposal Form is to be on a separate page so that they may be filled out and submitted independently from the technical proposal. It can be found attached as Section 4.5.

If applicable, sign and submit the attached Resident Vendor Preference Certificate with the proposal.

4.2 Evaluation Process:

4.2.1 Method of Evaluation:

The proposals will be evaluated by a committee of three (3) or more individuals in accordance with the criteria stated. The Vendor who meets all the mandatory specifications and attains the highest point score of all vendors shall be awarded the contract. The selection of the successful vendor will be made by a consensus of the evaluation committee.

4.3 **Evaluation Criteria**: The following are the evaluation factors and maximum points possible for technical point scores:

A. Vendor Capacity	20 Points Possible
B. Professional Advertising and Marketing	25 Points Possible
C. Event and Conference Planning	15 Points Possible
D. Video/DVD Production	10 Points Possible
E. Cost	30 Points Possible

Total 100 Points Possible

Each cost proposal cost will be scored by use of the following formula for all vendors who attained the Minimum acceptable score:

Lowest price of all proposals	
	X (?)30 = Price Score
Price of Proposal being evaluated	• •

4.4 Minimum Acceptable Score:

Vendors must score a minimum of 70% of the total technical points possible. The

technical points are listed above in Section 4.3. The minimum qualifying score on the technical portion is 49 points. All vendors not attaining the minimum acceptable score (MAS) shall be disqualified and removed from further consideration.

The State will select the successful Vendor's proposal based on best value purchasing which is not necessarily the Vendor with the lowest price. Cost is considered but is not the sole determining factor for award. The State does reserves the right to accept or reject any or all of the proposals, in whole or in part, without prejudice, if to do so is felt to be in the best interests of the State.

Vendor's failure to provide complete and accurate information may be considered grounds for disqualification. The State reserves the right, if necessary, to ask Vendors for additional information to clarify their proposals.

4.5. Cost Proposal Format/Bid Sheets

Cost proposal forms/bid sheets are on the attached pages so that they may be filled out and submitted independently from the technical proposal.

COST PROPOSAL

Grand Total Breakdown by task:

A. Advertising Deliverables: Vendor internal agency costs

	All Inclusive Hourly Rate	Estimated Hours	Total Cost
1. Television	\$	1,500	\$
2. Radio	\$	3,700	\$
3. Survey &Analysis	\$	700_	\$
4. Print Media	\$	450_	\$
5. Outdoor Advertising	\$	250	\$
6. Billboards (Rate per billboard)	\$	100	\$
7. Evaluation	\$	350	\$
8. Website	\$	250	\$
9. Contract Administratio	n \$	120	\$
10. Consultation	\$	250	\$
11. Program Specific Eve Planning/Related Co	ent sts\$	600	\$
		Sub Total	\$

NOTE: Vendor shall provide hourly rate information. Vendor shall also provide information regarding hourly rate reductions for any minimum number of hours purchased. The estimated hours are for bid purposes only.

Travel and all miscellaneous expenses shall be included within all rates.

В.	Media Buying Add-on:
	Add-on for Media Buying is%
	All Vendors responding to this RFP must provide a percentage of add-on for media buying activities, if the Vendor plans to charge an add-on. This percentage will be multiplied by \$2,750,000.00. If the Vendor fails to provide an add-on percentage quote, it shall be interpreted to mean that no add-on charge is required and none shall be granted.
	Bidder's Add-on for Media Buying is:% (flat rate) times \$2,750,000.00 = Sub Total \$
C.	Add-on for Sub-Contracted Purchases:
	Bidder's add-on for Sub-Contracted Purchases is%
	All Vendors responding to this RFP must provide a percentage of add-on for purchases from sub-contractors. This percentage will be multiplied by \$500,000.00. If the Vendor fails to provide an add-on percentage quote, it shall be interpreted to mean that no add-on charge is required and none shall be granted.
	Bidder's add-on for Sub-Contracted Purchases is:
	% times \$500,000.00 = Sub Total \$
-	Total Cost of Proposal \$

STATE OF WEST VIRGINIA Purchasing Division

PURCHASING AFFIDAVIT

VENDOR OWING A DEBT TO THE STATE:

West Virginia Code §5A-3-10a provides that: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owed is an amount greater than one thousand dollars in the aggregate.

PUBLIC IMPROVEMENT CONTRACTS & DRUG-FREE WORKPLACE ACT:

West Virginia Code §21-1D-5 provides that: Any solicitation for a public improvement construction contract shall require each vendor that submits a bid for the work to submit at the same time an affidavit that the vendor has a written plan for a drug-free workplace policy in compliance with Article 1D, Chapter 21 of the West Virginia Code. A public improvement construction contract may not be awarded to a vendor who does not have a written plan for a drug-free workplace policy in compliance with Article 1D, Chapter 21 of the West Virginia Code and who has not submitted that plan to the appropriate contracting authority in timely fashion. For a vendor who is a subcontractor, compliance with Section 5, Article 1D, Chapter 21 of the West Virginia Code may take place before their work on the public improvement is begun.

ANTITRUST:

In submitting a bid to any agency for the state of West Virginia, the bidder offers and agrees that if the bid is accepted the bidder will convey, sell, assign or transfer to the state of West Virginia all rights, title and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the state of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the state of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to the bidder.

I certify that this bid is made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership or person or entity submitting a bid for the same materials, supplies, equipment or services and is in all respects fair and without collusion or fraud. I further certify that I am authorized to sign the certification on behalf of the bidder or this bid.

LICENSING:

Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agencies or political subdivision. Furthermore, the vendor must provide all necessary releases to obtain information to enable the Director or spending unit to verify that the vendor is licensed and in good standing with the above entities.

CONFIDENTIALITY:

The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures and rules. Vendors should visit www.state.wv.us/admin/purchase/privacy for the Notice of Agency Confidentiality Policies.

Under penalty of law for false swearing (West Virginia Code §61-5-3), it is hereby certified that the vendor acknowledges the information in this said affidavit and is in compliance with the requirements as stated.

Vendor's Name:		
Authorized Signature:	Date:	

Purchasing Affidavit (Revised 07/01/08)

		Agency REQ.P.O#	30
	віс	BOND	
KNOW ALL MEN B	Y THESE PRESENTS, That we, the	ındersigned,	
of		, as Principal, and	
		corporation organized and existing under the laws of th	
with its pr	incipal office in the City of	, as Surety, are held and firmly bound ur	ito the State
of West Virginia, as Obligee	in the penal sum of	(\$) for the payr	nent of which,
well and truly to be made, w	e jointly and severally bind ourselves,	our heirs, administrators, executors, successors and as	signs.
	•	as the Principal has submitted to the Purchasing Section ereto and made a part hereof, to enter into a contract in	
hereto and shall furnish any agreement created by the ac force and effect. It is expres	be rejected, or be accepted and the Principal shall e other bonds and insurance required b eceptance of said bid, then this obligation	nter into a contract in accordance with the bid or propos y the bid or proposal, and shall in all other respects perf ion shall be null and void, otherwise this obligation shall bility of the Surety for any and all claims hereunder sha	orm the remain in full
	any extension of the time within which	agrees that the obligations of said Surety and its bond the Obligee may accept such bid, and said Surety does	
IN WITNESS WHE	REOF, Principal and Surety have her	unto set their hands and seals, and such of them as are	e corporations
have caused their corporate	seals to be affixed hereunto and thes	e presents to be signed by their proper officers, this	
day of	, 20		
Principal Corporate Seal		(News of Polestee)	
		(Name of Principal)	
		By(Must be President or	<u> </u>
		(Must be President or Vice President)	
		(Title)	

IMPORTANT – Surety executing bonds must be licensed in West Virginia to transact surety insurance. Raised corporate seals must be affixed, a power of attorney must be attached.

(Name of Surety)

Attorney-in-Fact

Surety Corporate Seal

AGENCY	(A)
REO/REP#	(R)

(4)	YYYY Chada A manara	IZNIOW AT		id Bond	TO The torre the readers in the
(A)	WV State Agency (Stated on Page 1 "Spending Unit")	KNOW AL	L MEN BY ITH	O)	TS, That we, the undersigned,
	Request for Quotation Number (upper	as Principal, and	(F)	of	(G)
	right corner of page #1)	(H)	, a corpora	ation organized	d and existing under the laws
(C)	Your Company Name	of the State of		with its princip	oal office in the City of
(D)	City, Location of your Company	(J)	, as Surety	, are held and	firmly bound unto The State
(E)	State, Location of your Company	of West Virginia, as	Obligee, in the p	enal sum of _	(K)
(F)	Surety Corporate Name	(\$ <u>(L)</u>) for the pa	ayment of whi	ch, well and truly to be made,
(G)	City, Location of Surety	* -	•	es, our heirs, a	dministrators, executors,
(H)	State, Location of Surety	successors and assign			
(I)	State of Surety Incorporation				uch that whereas the Principal
(J)	City of Surety Incorporation				artment of Administration
(K)	Minimum amount of acceptable bid			reto and made	a part hereof to enter into a
	bond is 5% of total bid. You may state	contract in writing for		M)	
	"5% of bid" or a specific amount on		(VI)	
(T.)	this line in words. Amount of bond in figures	**************************************			
(L) (M)	Brief Description of scope of work	NOW THE	REEURE		
(N)	Day of the month		oid shall be rejec	ted or	
(O)	Month				rincipal shall enter into a
(P)	Year				ched hereto and shall furnish
(Q)	Name of Corporation				or proposal, and shall in all
(R)	Raised Corporate Seal of Principal				acceptance of said bid then
(S)	Signature of President or Vice				obligation shall remain in ful
	President				eed that the liability of the
(T)	Title of person signing				event, exceed the penal
(U)	Raised Corporate Seal of Surety	amount of this obliga	tion as herein sta	ated	
(V)	Corporate Name of Surety				ulates and agrees that the
(W)	Signature of Attorney in Fact of the				o way impaired or affected by
	Surety				y accept such bid: and said
NOTE:	Dated, Power of Attorney with Raised	Surety does hereby w			
	Surety Seal must accompany this bid				Surety have hereunto set their
	bond.				ns have caused their corporate
					gned by their proper officers,
		this (N) da	y 01	9) , 20	
		Principal Corporate S	Seal		(Q)
					(Name of Principal)
		(R))	Ву	(S)
		()		- J	(Must be President or
					Vice President)
					(T)
				-	Title
		(U))		
		Surety Corporate Sea	.1		(V)
					(Name of Surety)
					(W)
					Attorney-in-Fact

IMPORTANT – Surety executing bonds must be licensed in West Virginia to transact surety insurance. Raised Corporate Seals must be affixed and a Power of Attorney must be attached.