

SOLE SOURCE DETERMINATION

The Purchasing Division has been requested to approve a sole source purchase for the commodity or service described below. Pursuant to West Virginia Code 5A-3-10c, the Purchasing Division is attempting to determine whether the commodity or service is a sole source procurement. If you believe your company meets the required experience and qualification criteria stated below, please e-mail the Purchasing Division at team@wvadmin.gov to express your interest in the project. Please forward any and all information that will support your company's compliance with required qualification and eligibility criteria along with any other pertinent information relative to this project to the Purchasing Division no later than 08/10/06.

Requisition Number: INS07004

Department/Agency: Insurance Commission

Detailed Description of the Project: The vendor is to perform a high level of discovery of the existing WVIC FileNet System to determine the number, breadth, depth, and complexity of the filenet applications and corresponding data to be migrated to Intellivue. The deliverable from this discovery will be a Statement of Work for performing the migration which will include (1) Summary of all information gathered, (2) Summary of business needs, (3) Project Scope (4) Description of approach, (5) Description of deliverables, (6) System requirements, (7) Pricing associated with the migration.

Discovery Project Timeline estimates:

- Client Kickoff meeting
- Onsite discovery interviews (15 days after kickoff meeting)
- Statement of Work Draft Delivery (45 days after kickoff meeting)
- Statement of Work Final Draft Delivery (50 days after kickoff meeting)

PURCHASE REQUISITION

Req. No. INS07-004	Req. Date 7/20/2006	Buyer 41	PURCHASING DIVISION'S USE ONLY	
FIMS Account # 7152-2007-7882-099-027			Instructions: _____	
Agency/Invoice To: TEAM Code _____ WV INSURANCE COMMISSION ATTN: ACCOUNTS PAYABLE PO BOX 11681 CHARLESTON WV 25339-1681			_____	
Agency/Ship To: TEAM Code _____ WV INSURANCE COMMISSION 1124 SMITH STREET, ROOM 100 CHARLESTON WV 25301			_____	
This Section Only For: Releases, Direct Purchases, Emergency Purchases & Agreements				
Vendor Name & Address: INTELLINETICS, INC. 2190 DIVIDEND DRIVE COLUMBUS, OH 43228			Commodity Code: _____	
WVFIMS Vendor #: 421153	TEAM Vendor # _____	Bid Opening Date _____	Bid Opening Time _____	
SBPO # _____	Terms _____	F.O.B. _____	Advertising Dates _____	

Item No.	Quantity	Description	Unit Price	Amount
		<p>As per attached documentation, the vendor is to perform a high level discovery of the existing WVIC FileNet system to determine the number, breadth, depth, and complexity of the FileNet applications and corresponding data to be migrated to Intellivue. The deliverable from this discovery engagement will be a Statement of Work for performing the migration which will include (1) Summary of all information gathered, (2) Summary of Business Needs, (3) Project Scope, (4) Description of approach, (5) Description of Deliverables, (6) System Requirements, (7) Pricing associated with the migration.</p> <p>Discovery Project Timeline estimates: - Client Kickoff Meeting (to be mutually determined) - Onsite Discovery interviews (15 days after Kickoff Meeting) - Statement of Work Draft Delivery (45 days after Kickoff meeting) - Statement of Work Final Draft Delivery (50 days after Kickoff Meeting)</p> <p style="text-align: center;"><i>Re-Entered in Req Track/Team</i></p> <p style="text-align: center;">By _____ <i>jk</i> Date JUL 24 2006</p>	PURCHASING DIVISION STATE OF WV 2006 JUL 24 P 2:58	RECEIVED

Authorized Signature <u><i>Sam Whitener</i></u> Title <u>Director of Administration</u> Telephone <u>(304) 558-6279 x1217</u>	Total Estimated Value of this Requisition _____ Suggested Vendors: 1. _____ 2. _____ 3. _____
---	---

Table of Contents

Executive Summary	3
Statement of Work	4
Client Delivery Model	4
<i>Project Assumptions/Constraints</i>	4
<i>Discovery Project Timeline Estimates</i>	4
<i>Responsibility Sets</i>	4
<i>WVIC Responsibilities</i>	4
<i>Intellinetics Responsibilities</i>	5
Project Description	5
<i>Client Kickoff Meeting</i>	5
<i>Discovery Interview Questionnaire & Form Development</i>	5
<i>Onsite Discovery Interviews</i>	5
<i>Department Interviews</i>	5
<i>Application/Directory Services Integration Requirements Interviews</i>	6
<i>FileNet Architecture Review</i>	6
<i>Infrastructure Readiness Review</i>	6
<i>Discovery Interview Analysis and Findings Documentation</i>	7
<i>Deliverable – Statement of Work</i>	7
Pricing & Terms	8
<i>Intellinetics Client Services Pricing</i>	8

Executive Summary

The West Virginia Insurance Commission (WWIC) has been an Intellinetics customer since 2002.

WWIC has requested Intellinetics provide a recommendation proposal to perform a high level discovery of the existing WWIC FileNet system to determine the number, breadth, depth and complexity of the FileNet applications and corresponding data to be migrated to Intellivue. The deliverable from this discovery engagement will be a Statement of Work for perform the migration which will include:

- Summary of all information gathered
- Summary of Business Needs
- Project Scope
- Description of our approach
- Description of Deliverables
- System Requirements
- Pricing associated with the migration

Statement of Work

This Statement of Work (SOW) provides a detailed description of all the services and deliverables that will be provided as part of this FileNet Migration Discovery Engagement.

Client Delivery Model

Intellinetics requests that WWIC establish a Project Team that will remain intact throughout the engagement. We recommend that the WWIC Project Team include, at a minimum, a Project Lead, a System Administrator (preferably a member/members of the IT Staff), and an End User Representative. It is important that this team be empowered with the authority to make decisions so that unnecessary project delays can be avoided.

Intellinetics follows a project management and delivery model known as "Excellence In Motion" (EIM). It follows the best practices within the industry, including methodologies and standards set forth by the Project Management Institute. Our Project Management Philosophy includes planning, execution, and control procedures that will ensure a successful engagement. If changes to project scope, schedule, or deliverables are requested by either party, appropriate change control procedures will be implemented, including the completion of a Project Change Request (PCR) and Authorization form. The impact to the project will be thoroughly documented and communicated. No change will be made to the project without both parties signing a PCR acceptance.

Project Assumptions/Constraints

We encourage West Virginia Insurance Commission to examine these assumptions closely to ensure their validity and to confirm our mutual understanding of the project. Should these assumptions not be realized or should WWIC require changes to this SOW once it has been agreed upon, Intellinetics will follow standard change control procedures, including the creation of a Project Change Request (PCR) form. Any resulting agreed upon effort must be documented, re-planned, and approved by the client and will be billed separately.

- The primary site for the discovery interviews will be at WWIC in Charleston, WV
- All onsite discovery interviews will be held across 2-3 consecutive days
- The conversion of any existing electronic or paper documents/images (including but not limited to FileNet data) is out of scope for this project
- Intellivue application design is out of scope for this project
- Third party hardware/software installation is out of scope for this project

Discovery Project Timeline Estimates¹

- | | |
|--|-------------------------------|
| • Client Kickoff Meeting | To be mutually determined |
| • Onsite Discovery Interviews | 15 days After Kickoff Meeting |
| • Statement of Work Draft(1) Delivery | 45 days After Kickoff Meeting |
| • Statement of Work Final Draft Delivery | 50 days After Kickoff Meeting |

Responsibility Sets

WWIC Responsibilities

- Establish a Project Lead to act as the single point of contact for the duration of the project
- Provide direction to the WWIC resources assigned to this project and ensure necessary assistance to Intellinetics Project Team
- Schedule the WWIC Project Team members to participate in the discovery interview process
- Ensure requested feedback on Intellinetics deliverables is provided in a judicious manner

¹ All timeline estimates are in business days. Intellinetics reserves the right to adjust any project timeline estimates to accommodate resource availability. Timeline will commence upon receipt of a PO from WWIC.

Intellinetics Responsibilities

- Work closely with WWIC's Project Lead, System Administrator and IT Staff to ensure a delivery that complies with WWIC's IT standards
- Maintain timely and accurate project communication, written and verbal, to ensure the WWIC Project Team is aware of project status at all times
- Work with WWIC's Project Lead to resolve any concerns and/or changes to the scope of this implementation
- Provide services as outlined in the Project Scope
- Configure and install all hardware and software in accordance with this Statement of Work
- Assist and guide WWIC's Project Team with development of security parameters and system backup plan recommendations

Project Description

Client Kickoff Meeting

Once Intellinetics has been awarded the contract, a teleconference kickoff meeting will be held to cover important project milestones, including discovery interview schedule, dates, and participants.

West Virginia Insurance Commission Project Team Member Roles:

- Project Sponsor (financial stakeholder/decision maker)
- Project Lead
- System Administrator
- End User Representatives

Intellinetics Project Team Member Roles:

- Project Manager
- Technical Consultant
- Business Process Analyst
- Senior Development Architect

Discovery Interview Questionnaire & Form Development

Prior to onsite discovery interviews, Intellinetics will create Discovery Interview Questionnaires & Forms for use in the discovery interviews, including:

- Department Interviews
- Application Integration Requirements Interviews
- FileNet Architecture Review
- Infrastructure Readiness Review

The information gathered on these forms will help understand general use of FileNet within each department.

Onsite Discovery Interviews

Department Interviews

Intellinetics will perform five (5) 2-hour department interviews. Participating department include:

1. OOJ (Adjudication Process)
2. Board of Review (Appeals Process)
3. OP
4. Accounts Receivables
5. Self Insurance Groups

These department interviews will include an inventory of existing FileNet applications and functionality. The interviews are designed to identify the following types of information within each department:

- Number of FileNet applications
- Number of Users, User Groups Defined
- Scope of Document Types and indexes supported
- Number and complexity of Workflows
- Number and types of Reports and Queries
- General Security Requirements/Regulatory Requirements supported
- Number and types of Reports & Queries
- Capacity Requirements (Number of docs, pages, etc.)
- Identify level of process or application specific documentation available

Application/Directory Services Integration Requirements Interviews

Three (3) 4-hour Application Integration Requirements Interviews will be conducted to discuss integration requirements for the following systems:

1. AIMS
2. Directory Services
3. BRAT and EDMS

Information of interest during these interviews will include:

- Supporting Dbase Platforms
- Interface Requirements
- Interface Capabilities/Standards supported, etc.

FileNet Architecture Review

One (1) 4-hour FileNet architecture review will be conducted. Intellinetics requests that internet access be made available for this interview to allow an Intellinetics Senior Development Architect to participate in the interview and FileNet architecture review. The review will include discussion items such as:

- How will we migrate metadata?
- How will we migrate images?
- What is the volume of data to migrate?
- Is FileNet system documentation Available?
- Is technical support available from FileNet?
- Hands-on review of WVIC FileNet architecture

Infrastructure Readiness Review

Lastly, Intellinetics will perform one (1) 4-hour Infrastructure Readiness review, including:

- Server Requirements
 - Use existing server or new server
 - Storage Requirements (SAN)
 - SQL Dbase License, etc.
- Client Requirements
 - Thick Client Requirements
 - Thin Client Requirements (if applicable)
- Login, Remote Access, etc.

Discovery Interview Analysis and Findings Documentation

Once the onsite discovery interviews have been completed Intellinetics will document all information gathered and complete all offsite research necessary to complete a Statement of Work for FileNet migration.

Deliverable – Statement of Work

A detailed Statement of Work will be created and presented to WWIC which describes all the information gathered during the discovery interviews in detail. In addition, Intellinetics will present best practice recommendations for FileNet migration. Discussion areas within the Statement of Work deliverable will include:

- Summary of Business Needs
- Project Scope
- Description of our approach
- Description of Deliverables
- System Requirements
- Pricing associated with the migration

A draft Statement of Work will be presented to WWIC for review and feedback. Mutually-agreed upon edits or modifications will be incorporated into the Statement of Work by Intellinetics before presentation of a final Statement of Work.