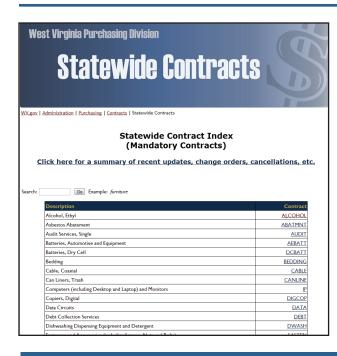
# 5<sup>th</sup> Annual Purchasing Division Open House Tuesday, May 15 / 10 a.m. - 2 p.m.

# THE BUYERS ET WOR MAY 2012 - VOL. 22, ISSUE 5

**THE BUYERS NETWORK** is Published Monthly by the Purchasing Division of the West Virginia Department of Administration to Promote Better Value in Public Purchasing



# Modifications to Purchasing's Website Simplifies Navigating through Statewide Contracts

The Purchasing Division is pleased to unveil its updated Statewide Contracts page on its website which was revised to make it more user-friendly for procurement officers.

"The changes made to the Statewide Contracts page was based primarily on suggestions from those who attended the 2011 Agency Purchasing Conference. Their feedback provided the momentum for the new features to make this web page more straightforward to navigate," said Diane Holley-Brown, Assistant Purchasing Director.

Holley-Brown explained that the Statewide Contracts page previously listed the contracts in alphabetical order by their abbreviated contract number. The revised Statewide Contracts page now lists the description of commodities and services in alphabetical order.

Please see STATEWIDE CONTRACTS, Page 2

#### Last Call to RSVP for Open House Event

The Purchasing Division is making its final preparations for its 5th annual Open House on Tuesday, May 15<sup>th</sup> from 10 a.m. – 2 p.m. at its office at 2019 Washington Street East (Building 15).

This event allows procurement to informally meet with Purchasing Division staff to discuss topics of interest. There are four scheduled 30minute information sessions

Procurement officers can meet with Purchasing Division staff during the 5th Annual Open House on Tuesday, May 15.



- Director's Comments:
  Changes in Legislation
  Brings Modifications to
  Purchasing Requirements
- Adhering to Blackout Period is Vital During Bid Evaluation
- Purchasing Division
   Salutes First Graduates
   of Agency's Advanced
   Certification Program

#### Please see OPEN, Page 7

#### THE DIRECTOR'S COMMENTS

## Legislative Changes Passed this Session Result in Modifications in Purchasing Requirements

#### By Purchasing Director Dave Tincher

This issue of *The Buyers Network* includes an overview of legislation passed during the Regular Session of the State Legislature. It is extremely important for agency purchasers to keep updated on procurement-related changes that affect your responsibilities.

Some of these changes will be incorporated into the contractual terms and conditions, such as the requirement to disclose subcontractors within two hours of the close of bids for public contracts and the Green Buildings Act, which includes design and construction requirements for new facility projects of public agencies and projects receiving state funds.

Other legislation will be addressed using other mechanisms. As with the certification of small, women, and minority-owned (SWAM) businesses and the preference for non-resident SWAM businesses, a legislative rule has been filed with the Secretary of State's Office and will be effective on July 1, 2012. The Vendor Registration and Disclosure

Statement forms (WV-1 and WV-1A) will be modified once the rule is effective to reflect the information necessary for certification. These revised forms will be shared with agency procurement officers soon, along with additional information on this program and the agency reporting requirements.

As a result of House Bill 4263, the Purchasing Division will be working with labor organizations in creating a "Buy American Task Force" to study the use of American made construction materials and goods. A report will be presented to the State Legislature by December 31, 2012 with the task force's recommendations.

A change to the State Property Program of the West Virginia State Agency for Surplus Property affects the retirement of information technol-



ogy equipment. Beginning on June 8, 2012, Surplus Property will no longer be legally able to accept information technology equipment as a result of House Bill 563. The Office of Technology will be statutorily required to handle the retirement of these types of equipment. For additional information on the new procedures, please contact the Office of Technology.

This legislative session was a busy time for the Purchasing Division as several bills were related directly or indirectly to the procurement process. We worked closely with the staff from the various legislative committees as well as our department's legislative liaison to ensure that we provided valuable information on specific procedures and forecasted the fiscal impact of proposed legislation. We will continue to assist our agency designated procurement officers with questions they may have regarding these legislative changes.

#### STATEWIDE CONTRACTS

Continued from Page 1

"The new listings make it easier to find the commodities and services on statewide contracts. For example, computers are listed under the statewide contract 'IP.' Those new to state purchasing may not know to readily look under 'IP.' By making the commodity and service more readily easy to find, we think it will be much easier to find the accompanying link to the statewide contract," said Holley-Brown. "In addition, based on a usage survey from procurement officers, we removed the statewide contracts which were deemed unnecessary and this made navigation of the Statewide Contracts page cleaner and easier."

The search box on the Statewide Contracts page allows users to type in key words to more readily find the statewide contract link they need.

"Procurement officers should find the 'search' function very useful. If the commodity or service is not found on the new page, then this search function will assist procurement officers find what they are looking for in a very timely manner," said Holley-Brown. "The Purchasing Division is currently in the process of updating the secondary contract pages to provide more searchable words to assist in locating the appropriate statewide contract."

Procurement officers can research statewide contracts at <a href="http://www.state.wv.us/admin/purchase/swc/default.html">http://www.state.wv.us/admin/purchase/swc/default.html</a>. Also located on this page is a link to the latest updates on statewide contracts and a link to Purchasing Division buyer assignments.

### Adhering to Blackout Period Vital During Bid Evaluation

One essential element to maintaining a solid level of professionalism during the procurement process is a quality working relationship between the Purchasing Division, state agencies and vendors.

Good communication between all parties helps ensure that the state procurement process is followed in accordance with the state law, legislative rule and Purchasing Division guidelines.

It is important, though, to adhere to the Blackout Period as addressed in Section 4.7.9 of the **Purchasing Division Procedures Handbook** that deals with the evaluation period. When bids are opened and the evaluation period is underway, there is to be no contact between those with vested interests relating to that particular solicitation.

#### Please see BID, Page 5

# Purchasing Division Recognizes its First Advanced Certification Program Recipients

The Purchasing Division's Certification program reached a milestone in late March when two procurement officers became the first graduates of the agency's Advanced Certification program.

Krista Ferrell and Roberta Wagner, buyer supervisors at the Purchasing Division, received their Advanced Certification upon successfully completing a rigorous program designed to provide professional development and recognition to procurement officers whose job duties fall primarily under the authority of *West Virginia Code* §5A-3.

To receive Advanced Certification, individuals must complete the Basic Certification program in addition to the following requirements:

- Attend at least three different Purchasing Conferences (2009 present) and complete 30 different classes or learning sessions. No class or learning session shall be repeated in any one year, regardless of format.
- Achieve three years of experience in



KRISTA FERRELL



ROBERTA WAGNER

public procurement (from January 1, 2009 - present) and receive verification by immediate supervisor and agency head that the scope of work involves a level of 75% or greater of public procurement responsibilities for the respective agency in a professional, not support-level, role.

 Perform training at the agency level on procurement-related topics (i.e. Purchasing cards, Requests for Quotations and/or Proposals, etc.). The Purchasing Division must approve the training content and target audience prior to the scheduled training. The candidate is responsible for planning the logistics.

• Successfully complete an advanced-level examination.

"This is a noteworthy achievement as it demonstrates the willingness of our procurement officials to continually improve their efficiencies in state procurement practices," said Purchasing Director Dave Tincher. "We are continuously adding and upgrading our professional development and our participation numbers are growing. This shows our commitment to sound purchasing practices which earns the trust of all of those with whom we do business and represent, particularly the taxpayers."

There are 10 procurement officers currently enrolled in the Advanced Certification program. To learn more about the Purchasing Certification program, please visit <a href="http://www.state.wv.us/admin/purchase/training/Certification/">http://www.state.wv.us/admin/purchase/training/Certification/</a>.

# HCA's Paula Marshall Achieves Procurement Basic Certification

The Purchasing Division is pleased to recognize the latest graduate in the West Virginia Procurement Basic Certification program.

Paula Marshall of the Health Care Authority is the most recent individual to receive certification since the program's inception. Currently, there are approximately 25 procurement officers enrolled in the program, with 22 having achieved Basic Certification.

State agency procurement officials are encouraged to review the program's requirements and consider enrollment. To review the requirements and steps to enroll, visit <a href="http://www.state.wv.us/admin/purchase/training/Certification/">http://www.state.wv.us/admin/purchase/training/Certification/</a>. Procurement officials interested in this program with additional questions may contact our training staff: Samantha Knapp, Training Development Specialist, at (304) 558-7022 (Samantha.S.Knapp@wv.gov), or Diane Holley-Brown, Assistant Purchasing Director, (304) 558-0661 (Diane.M.Holley@wv.gov).



#### Attention, Attention ... Read All About It!

The Purchasing Division has added a new banner to its website home page titled, "News, Events and Job Opportunities." This banner links visitors to the website to the latest Purchasing Division information. Visit the Purchasing Division website at <a href="http://www.state.wv.us/admin/purchase/">http://www.state.wv.us/admin/purchase/</a>.

## **SAVE THE DATE! 2012 Agency Purchasing Conference ...**

Nov. 13-16, 2012 at Stonewall Resort. Check *The Buyers Network* each month for more new details!

### **Procurement Office Profile**Belinda Burdette Finds Satisfaction in a Job Well Done

When you think of procurement for the Alcohol Beverage Control Administration (ABCA), of course you would think of bulletproof vests and evidence bags, right?

Probably not, said Belinda Burdette, procurement officer for the ABCA. However, bulletproof vests are among the items Burdette said she finds herself purchasing.

Since West Virginia is considered a "control state," where the state houses all of the liquor, and stores and bars purchase the alcohol from the state, the ABCA has an enforcement division. The enforcement agents take care of liquor licenses and inspect bars and restaurants to ensure they are following the law.

"Some of those bars can be dangerous, however," Burdette said. "Oftentimes, the enforcement officers do wear bulletproof vests to protect themselves. They will also utilize evidence bags if anything has to be confiscated and held until a hearing."

Since the agents work from their homes, that means Burdette is responsible for making sure they have everything they need, from computers and printers to cars and office supplies. This is in addition to working with the AB-CA's 180,000 square foot warehouse in Nitro.

Burdette handles all of the procurement for the department with the help of Brian Wilkinson, a purchasing assistant. They agree that it can be a demanding job.

"It is about managing your time well," he said. "You just have to realize what has to be done first."

Burdette began in state government in 1987 with the Division of Natural Resources, where she worked in disbursements for five years before moving to South Carolina. Once she returned to West Virginia, she joined the ABCA in 1997 in licensing, eventually moving into procurement.

Her hard work was recognized at the 2011 Agency Purchasing Conference when she was named Procurement Of-



Alcohol Beverage Control Administration **Procurement** Officer Belinda Burdette and Purchasing Assistant Brian Wilkinson agree that the variety of purchases is among the best parts of their jobs.

ficer of the Year. She said she was surprised when her name was called. "When Purchasing Director Dave Tincher was describing the winner, I thought to myself, 'That person sounds like me.' But I was shocked and honored, and it is nice to see that my work is noticed."

At the end of the day, however, Burdette said the ultimate recognition comes in her sense of accomplishment. "It feels good to know you have taken care of people," she said. "Brian and I often joke that we are the tires that move the vehicle."

### New Online Training Module Discusses Vendor Complaints and Remedies to Problems

What should a state procurement officer do when a vendor protests a contract?

What are the types of protests that can be brought on by a vendor?

Are there reasons why a vendor protest may be necessary?

These are some of the questions discussed in "Vendor Remedies," the latest online training module posted to the Purchasing Division website. This is the 10<sup>th</sup> online training module which is designed for procurement agency officials to review from the convenience of their offices. This module discusses the circumstances which can lead to vendor complaints and protests and the best practices procurement officials should take to address and minimize the chance for them.

The Purchasing Division continues to add these online training modules to its website and the completion of each online module counts as one credit in a procurement officer's participation in the Purchasing Division Certification Pro-

#### Please see MODULE, Page 7

## **Pre-Bid Conferences Serve as Useful Tools When Reviewing Critical Aspects of Projects with Bidders**

A pre-bid conference is the tool used to allow vendors and agency purchasing personnel to review critical aspects of a complex, oftentimes high-dollar solicitation. It can be an important part of the solicitation process in letting vendors offer input while also clarifying issues and eliminating misunderstandings.

"A pre-bid conference lets both the vendor and the agency communicate directly before the purchasing process, so that all parties understand fully the process, the expectations and the desired outcome," said Krista Ferrell, a buyer supervisor with the Purchasing Division.

A member of the Purchasing Division may participate in pre-bid conferences depending on the need or desire of the agency. "The designated purchasing contact for an agency is responsible for facilitating a pre-bid conference, but if an agency has a huge need, it needs to let us know early so we can be of assistance," Ferrell said.

During the pre-bid conference, the project is identified by its Request for Quotations (RFQ) or Request for Proposal (RFP) number and a generic scope of work. The opportunity is also given to introduce the user agency representative.

"This could include a consultant also, depending on how specialized the project is, like an architect or engineer on a construction project," Ferrell said. "For a RFP pre-bid, it is a more formalized event, where we may have several people speak, including the Purchasing Division buyer, the designated procurement officer, and

### Sign-In Sheet Important Component of the Pre-Bid Conference Requirements

While it could seem like little more than a taking of attendance, the sign-in sheet for a pre-bid conference is extremely valuable, said Krista Ferrell, a buyer supervisor for the Purchasing Division.

"The sign-in sheet is what we use to issue addendums to vendors," Ferrell said. "This sign-up sheet is especially important concerning the vendor. We cannot always depend on the existing vendor registration information because oftentimes contact information can change, so being able to have the most recent information is important."

Ferrell said the sign-in sheet should be sent around first thing in a pre-bid conference so that there is an opportunity to ensure it has been filled out completely and everything is legible. "I encourage my agencies to request a business card from everyone who attends a pre-bid conference, in case there is unclear information on the sign-in sheet."

This ensures that vendors receive any last-minute addendums or changes to the bid opening, Ferrell said.

For additional information on pre-bid conferences, visit Section 7.2.10 of Section 7 of the **Purchasing Division Procedures Handbook** at *http://www.state.wv.us/admin/purchase/Handbook/default.html*.

the agency director. For something like a construction project, it is much more informal, where the vendors will walk around the site and take notes on the needs and scope of the project."

General information is covered during the meeting, such as questions from the vendors, vendor registration, oral presentations, the bid proposal submission process, a time schedule and bonding requirements. The agency representative will open technical specifications for discussion by item, and items that parties agree need amended are recorded by the agency.

"This way, the addendum to the solicitation can be amended to fit these new requirements," Ferrell said.

Formal information concerning the pre-bid process can be found in Section 7.2.10 of the **Purchasing Division Procedures Handbook** at <a href="http://www.state.wv.us/admin/purchase/default.htm">http://www.state.wv.us/admin/purchase/default.htm</a>.

#### **BID**

#### Continued from Page 2

"If the blackout period is not respected, then the possibility of a vendor protest increases. It is important to maintain the integrity of the bid process by staying true to the blackout period," said Tara Lyle, senior buyer. "If you receive a call or a visit from a potential vendor inquiring about the award, refer the vendor to the Purchasing Division buyer."

As stated in the handbook about the Blackout Period:

"Information regarding the contract award, such as the name of the potential vendor and the amount, may only be released **after** an official award is complete. An award is considered complete <u>only</u> if the contract has been signed by the Purchasing Division, approved as to form by the Attorney General's Office, encumbered and placed in the U.S. mail. When contract award information is released *prior* to a contract award, that information may be incor-

rect, premature or erroneous and cause work to begin or vendors to protest.

"Delays may occur due to a number of factors, such as agency evaluation of bids, bond and insurance requests, Office of Technology / IS&C review/approval, etc.

"No person should contact any bidding vendor with regard to the solicitation at hand prior to the award of the contract, without approval of the Purchasing Division."

#### **Our Newest Members of the Purchasing Division**

The Purchasing Division is pleased to welcome Evelyn Melton and Crystal Rink to its staff as purchasing assistants in the **Acquisition and Contract Administration Section** of the Purchasing Division.

A resident of Saint Albans, Melton is a graduate of Holy Spirit Academy in the Philippines and has a Bachelor of Science degree in civil engineering from Saint Louis College, also in the Philippines. She has previously been a construction engineer, an office manager and a medical records specialist. She enjoys playing the guitar and ukulele, cooking, and spending time with her daughter and friends.

Rink is a resident of Chapmanville and a graduate of Harts High School. She has a Bachelor of Arts degree in psychology from Marshall University.

Their duties include assisting in the purchasing activities within the Purchasing Division. This includes reviewing purchasing requisitions and determining if the required commodity is on contract or if bids must be solicited; checking purchase orders for accuracy, completeness and clarity; and composing purchasing orders and other purchasing forms.

Welcome Evelyn and Crystal to the Purchasing Division family!



Evelyn Melton and Crystal Rink have joined the Purchasing Division staff as purchasing assistants in the Acquisition and Contract Administration section.

#### Legislature Enacts New Laws Related to Purchasing

Several new laws which affect the state procurement process were passed during the 2012 Regular Session of the Legislature. The bills which were passed and the changes they will bring are as follows:

#### **HOUSE BILLS**

**HB4142**: Authorizes the Department of Administration to promulgate legislative rule relating to certification for small, women, and minority-owned (SWAM) businesses. This states that non-resident SWAM certified vendors may be provided the same preference made to any resident vendor. In the event that no preference is made available to a resident vendor in a particular solicitation, the nonresident SWAM business will not receive a preference. Any preference granted to a non-resident SWAM business shall not be applied between or among West Virginia resident vendors and non-resident SWAM businesses.

HB4263: Creates a "Buy American Task Force" to study the use of American made construction materials and goods. This requires the Purchasing Division and labor organizations to convene a task force to study the use of

American made construction materials and goods; setting forth the membership of the task force; specifying areas of study; and requiring a report to the Legislature by December 31, 2012.

#### **SENATE BILLS**

SB36: Requires the disclosure of subcontractors within two hours of the close of bids for public contracts. Language has been drafted for inclusion in the new terms and conditions to address this requirement. The bill provides that if this disclosure is not made, the bid will be disqualified. The bill also requires that if no subcontractors are to be used, their non-use will be noted. Additionally, the bill prohibits the substitution of a contractor unless it is to the owner's advantage.

SB76: This "Green Buildings Act" requires new facility projects of public agencies and projects receiving state funds, to be designed and constructed complying with the International Code Council 2009 International Energy Conservation Code and the ANSI/ASHRAE/IESNA Standard 90.1-2007. Language has been drafted for inclusion in the new terms and conditions to

address this requirement.

SB563: Clarifies that the Office of Technology is responsible for the retirement or transfer of information technology equipment that may contain confidential or privileged electronic data. The West Virginia State Agency for Surplus Property will no longer accept state property that is considered information technology equipment. The retirement of this type of commodity will be handled by the Office of Technology.

SB564: Rewrites the current section on funds for travel management. The bill creates the Aviation Fund and the Fleet Management Office Fund. The bill provides that the moneys in these funds do not expire and are to be used for aviation and fleet management purposes, respectively. The bill requires costs and expenses to be borne by the agency or department using the aviation and fleet services.

**SB659**: Requires vendors, contractors, subcontractors and their employees to submit to a criminal background check if they will be at a state facility or have access to sensitive or critical information. Language has been drafted for inclusion in the new terms and conditions to address this requirement.

### **Current Statewide Contract Update**

(As of April 15, 2012)

This page includes a listing of current changes made to statewide contracts issued by the Purchasing Division. Information and dates listed in this **Current Statewide Contract Update** are subject to change. All statewide contracts are available online at *http://www. state.wv.us/admin/purchase/swc*. For more information, please contact your assigned agency buyer.

#### **Out for Bid**

Contract	Description	<b>Bid Opening</b>	Pre-bid?
BEDDING12	Bedding and pillows for all agencies	05/02/2012	No
CABLE13	Data cable and fittings	05/10/2012	No
LABSUP12	Laboratory	05/10/2012	No

#### **Under Evaluation**

Contract	Description	<b>Bid Opening</b>	Under Eva
DFS12	Disposable food service	04/19/2012	Yes
LARMS11	Replace ENTPRZ and select for Microsoft product	, ,	Yes
LGLOVES12	Exam gloves	03/13/2012	Yes
MEDSUP12	Medical supplies	02/14/2012	Yes
MOTL10AF	Motel lodging/ hotel accomodati	12/15/2009 ons	Yes

#### **Contracts Renewals**

Contract	Vendor	Description	Date
MOTL10VE	Cacapon Resort	Hotel	01/01/2012
	State Park	accomodations	-12/31/2012

#### **Contracts Renewals**

Contract	Vendor	Description	Date
SYSFURN10A	Allsteel	Modular	02/01/2012
		furniture	-01/31/2013
SYSFURN10D	Franklin	Modular	02/01/2012
	Interiors	furniture	-01/31/2013
TEMP11A	WV Assoc of	Temporary	05/01/2012
	Rehab Facilities	staffing services	-04/30/2013
TEMP11B	Adecco USA Inc.	Temporary	05/01/2012
		staffing services	-04/30/2013
TEMP11C	Choice Staffing	Temporary	05/01/2012
		staffing services	-04/30/2013
TEMP11D	Saunders	Temporary	05/01/2012
	Staffing	staffing services	-04/30/2013
TEMP11F	Winans Sanitary	Temporary	05/01/2012
	Supply Co. Inc.	staffing services	-04/30/2013

#### **Contracts Reviewed**

Statewide contracts are reviewed approximately three months prior to the actual expiration date. During this month, the following statewide contracts for which their expiration dates are approaching will be examined.

DIGCOP09	Digital copiers
FRMTIRE	Farm tires and tubes
PARTS	. Automobiles, parts and equipment

#### **OPEN**

#### Continued from Page 1

designed to give procurement officers a chance to more formally interact with Purchasing Division staff.

There will also be several 10-minute sessions to better familiarize procurement officers with the inner workings of the agency, including information about the Purchasing Division website, training programs and the State Agency for Surplus Property program.

Refreshments will be available throughout the event. To RSVP or for questions, please contact Tony O'Leary at *Tony.M.Oleary@wv.gov* / (304) 558-4213) or Chad Williamson at *Chad.B.Williamson@wv.gov* / (304) 558-2315).

We hope to see you on May 15th!

#### The Workshop Sessions includes:

 10:30 a.m. – 11 a.m.: High Level Overview of Purchasing

Presented by Purchasing Director Dave Tincher *Targeted Audience*: Agency managers and directors

 11:15 a.m. – 11:45 a.m.: Inspection Services: Notes from the Field

Presented by Contract Manager Don Arrick and Inspectors Junior Blount and Shane Hall *Targeted Audience:* Procurement officers

 Noon – 12:30 p.m.: I'm New to Procurement, Where do I Start?

Offered by Tony O'Leary and Casey Hill Targeted Audience: Procurement officers with two years or less experience

12:45 – 1:30 p.m.: Process Checklists
 Presented by Senior Buyers Tara Lyle and Alan Cummings
 Targeted Audience: Procurement Officers

#### **MODULE**

Continued from Page 4

gram. Instructions to receiving the Certificate of Completion are included in the training modules. Please contact Staff Development Specialist Samantha Knapp at (304) 558-7022 or by e-mail at *Samantha.S.Knapp@wv.gov* for additional information or questions.

For a direct link to the Vendor Remedies and all other online training modules, please visit <a href="http://www.state.wv.us/admin/purchase/training/modules.html">http://www.state.wv.us/admin/purchase/training/modules.html</a>.

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### Questions?...Just Ask Us!

Are you unsure of certain purchasing procedures? Do you need information on the current state travel regulations? Do you have a question regarding travel requests? Would you want to know what surplus property is available?

If you need additional information concerning any function within the Purchasing Division, complete the form below and return to the address below. You also may forward your request via e-mail.

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Organization
Address
Telephone Number
E-Mail Address
Need Information about

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