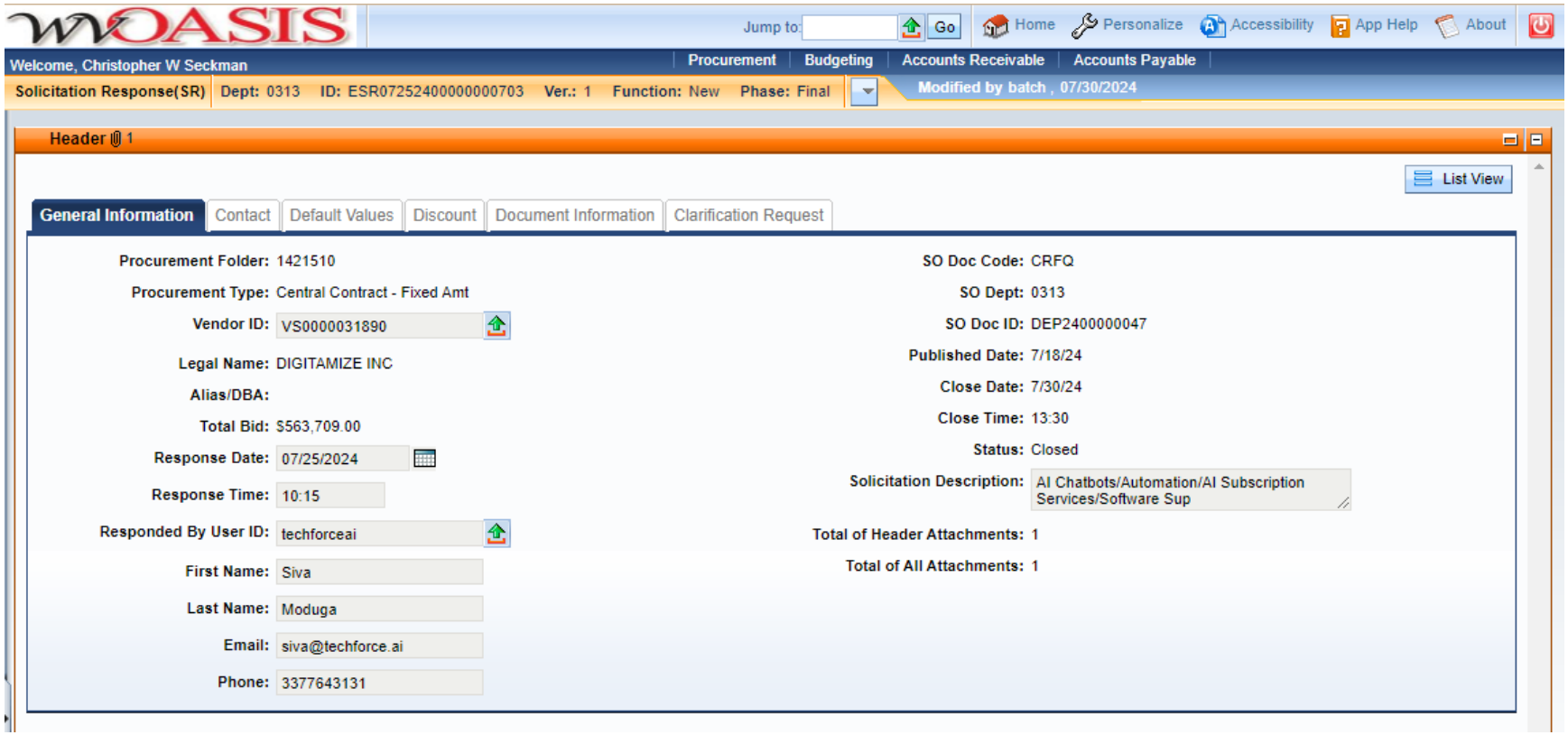
The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at ***wvOASIS.gov***. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at ***WVPurchasing.gov*** with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.


WVOASIS
Jump to:
Go
Home
Personalize
Accessibility
App Help
About
Welcome, Christopher W Seckman
Procurement
Budgeting
Accounts Receivable
Accounts Payable
Solicitation Response(SR) Dept: 0313 ID: ESR07252400000000703 Ver.: 1 Function: New Phase: Final
Modified by batch , 07/30/2024
Header 1
List View
General Information
Contact
Default Values
Discount
Document Information
Clarification Request
Procurement Folder: 1421510
Procurement Type: Central Contract - Fixed Amt
Vendor ID: VS0000031890
Legal Name: DIGITAMIZE INC
Alias/DBA:
Total Bid: $563,709.00
Response Date: 07/25/2024
Response Time: 10:15
Responded By User ID: techforceai
First Name: Siva
Last Name: Moduga
Email: siva@techforce.ai
Phone: 3377643131
SO Doc Code: CRFQ
SO Dept: 0313
SO Doc ID: DEP2400000047
Published Date: 7/18/24
Close Date: 7/30/24
Close Time: 13:30
Status: Closed
Solicitation Description: AI Chatbots/Automation/AI Subscription Services/Software Sup
Total of Header Attachments: 1
Total of All Attachments: 1

Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

State of West Virginia
Solicitation Response

Proc Folder:	1421510
Solicitation Description:	AI Chatbots/Automation/AI Subscription Services/Software Sup
Proc Type:	Central Contract - Fixed Amt

Solicitation Closes	Solicitation Response	Version
2024-07-30 13:30	SR 0313 ESR07252400000000703	1

VENDOR

VS0000031890
DIGITAMIZE INC

Solicitation Number: CRFQ 0313 DEP2400000047

Total Bid: 563709 **Response Date:** 2024-07-25 **Response Time:** 10:15:57

Comments:

FOR INFORMATION CONTACT THE BUYER
Joseph E Hager III
(304) 558-2306
joseph.e.hageriii@wv.gov

Vendor
Signature X **FEIN#** **DATE**

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	AI Chatbots/AI Software Year 1	1.00000	EA	100000.000000	100000.00

Comm Code	Manufacturer	Specification	Model #
43230000			

Commodity Line Comments: We are probably submitting a second time. The system does not indicate if our previous bid was received.

Extended Description:

AI Chatbots/Automation/AI Subscription Services/Software Support.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	AI Chatbots/AI Software Year 2	1.00000	EA	106000.000000	106000.00

Comm Code	Manufacturer	Specification	Model #
43230000			

Commodity Line Comments:

Extended Description:

AI Chatbots/Automation/AI Subscription Services/Software Support.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	AI Chatbots/AI Software Year 3	1.00000	EA	112360.000000	112360.00

Comm Code	Manufacturer	Specification	Model #
43230000			

Commodity Line Comments:

Extended Description:

AI Chatbots/Automation/AI Subscription Services/Software Support.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	AI Chatbots/AI Software Year 4	1.00000	EA	119102.000000	119102.00

Comm Code	Manufacturer	Specification	Model #
43230000			

Commodity Line Comments:

Extended Description:

AI Chatbots/Automation/AI Subscription Services/Software Support.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
5	AI Chatbots/AI Software Year 5	1.00000	EA	126247.000000	126247.00

Comm Code	Manufacturer	Specification	Model #
43230000			

Commodity Line Comments:

Extended Description:

AI Chatbots/Automation/AI Subscription Services/Software Support.

West Virginia Proposal

CRFQ 0313 DEP2400000047

AI Chatbots/Automation/AI Subscription Services/Software Support.

Digitamize Inc, D.B.A. Supervity and Formerly TechForce AI

11921 Freedom Dr Ste 570

Reston VA 20190-5635

West Virginia Proposal 1

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Responsible Party Cleanup 3

AppEnhancer 3

AI Chat bots and Automation with central dashboard 3

Underground Injection Control General Chat bot. 4

Class I Industrial and Municipal Waste Disposal Well Application Chat bot. 4

Class IV Wells for Geologic Sequestration of Carbon Dioxide applications chat bot. 4

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Executive Summary

Supervity AI is a company that combines generative artificial intelligences with other technologies to create an Agent that:

- Understands complex processes with Show-&-Tel AI technology (like understanding how a permit application task is completed).
- Acts with Robotic Process Automation performing manual tasks on computers.
- Sees with optical Character Recognition and computer vision for processing images.
- Understands with Generative Artificial Intelligence to initiate information exchange.
- Engages with interfaces to any application for automation and information exchange.

Our solution Is SaaS (Software as a Service) in the Azure cloud. We are complexly hosted in the United States and all data will reside in the United States.

Our solution is SOC2 TYPE2, ISO 27001 certified, HIPPA, and FedRAMP compliant (on gov cloud).

We propose the following capabilities of our software and actions taken by our company.

- Provide audit information for all activities of the Chatbots and robotic process automations and all activities performed by software under this proposal via the show and tell software.
- Automate WVDEP's client server software named ERIS includes all ERIS's particularities as we have before.
- Automate WVDEP's web software named ESS includes all ESS's particularities as we have before.
- Transfer data between WVDEP's ESS and ERIS as we have done before.
- Our Show and Tell software include monitoring and reporting and will include all information from the previous contracts for existing automations as performed by us under the name of TechForce AI.
- Supervity will provide all software licenses to carry out the planned automation including 4 administrative staff and 4 staff members. These licenses will be re-assignable for changing staff.
- Provide Sofware support for this proposal for 8 hours per day between 8am ET and 4pm ET 5 days per week Monday through Friday with a response within 4 hours.
- Gather or Disseminate information using Chat via the web or any internet meeting software such as Microsoft Teams, Zoom or any other meeting software.
- Supervity will perform all installations and configurations on our Azure Government Cloud.

Home Aeration Unit General Permit Reissuance Application Processing

Supervity will work with WVDEP staff to automate ESS and ERIS to perform permit issuance with exceptions for unusual circumstances that may be encountered by the automation with appropriate notification and referral to WVDEP staff. This will leverage Supervity's proprietary in-house technology.

Thank you for Attachment A and the details it provides.

Responsible Party Cleanup

Supervity will work with WVDEP staff to automate ERIS to identify and clean or merge entries of responsible parties in the ERIS system. This will leverage Supervity's proprietary in-house technology.

Thank you for Attachment B and the details it provides.

AppEnhancer

Supervity will work with WVDEP staff to automate AppEnhancer and Gmail to put email approvals into AppEnhancer document management system.

Supervity will be using its Gmail plugin to listen to an inbox and its RPA capabilities to automatically interact with AppEnhancer application

Supervity will work with WVDEP staff to automate AppEnhancer to find and correct miss filed entries and correct them. This will leverage Supervity's proprietary in-house technology.

Thank you for attachment C and the details it provides.

AI Chat bots and Automation with central dashboard

Supervity will work with WVDEP staff to configure an AI Chat bot to answer questions about UIC class I and UIC Class IV permit application process and requirements. Chat bots will only provide information from the materials that WVDEP provides for that purpose and if the documents are posted online the Chat bot will provide a link to the document online from which the answer originated otherwise the Chat bot will provide a reference to the document. The Chat bot will guide the applicant to use and if needed create a google drive account to store the application in an WVDEP shared drive. This will leverage Supervity's proprietary in-house technology.

Underground Injection Control General Chat bot.

Supervity will work with WVDEP staff to configure an AI Chat bot to determine which domain of information is needed UIC Class I or UIC Class IV and direct the applicant to the corresponding chat bot.

This will leverage Supervity's proprietary in-house technology to create data collections for each domain of information. AI Chat bots will only provide information from the materials that WVDEP provides for that purpose.

Class I Industrial and Municipal Waste Disposal Well Application Chat bot.

Supervity will work with WVDEP staff to configure an AI Chat bot to supply information about Class I applications about laws, regulations, and administrative information.

Supervity will support WVDEP goals in all activities pertaining to this proposal. This will leverage Supervity's proprietary in-house technology.

Class IV Wells for Geologic Sequestration of Carbon Dioxide applications chat bot.

Supervity will work with WVDEP staff to configure an AI Chat bot to supply information about Class IV applications about laws, regulations, and administrative information.

Supervity will support WVDEP goals in all activities pertaining to this proposal. This will leverage Supervity's proprietary in-house technology.

Google Shared Drive

Supervity will work with WVDEP staff to configure an AI Chat bot to guide the applicant to use and if needed create a google drive account.

The Chat bot will create a shared folder for the applicant to store the UIC application as a WVDEP shared drive. The Supervity admin page for the application and can download the chats based on the dates.

The chatbot will then guide the applicant to store their application in the newly created folder.

All interactions and automations will be recorded in documents stored in the audit folder for this application. This will leverage Supervity's proprietary in-house technology.

Completeness determination

Supervity will work with WVDEP staff to configure an AI Automation to check the application submitted in Google Drive using Optical Character Recognition as needed. The AI will compare the application with criteria as described in the RFQ and as described by WVDEP staff.

If the AI determines that the application is complete, then the AI will perform data extraction to documents as described by WVDEP Staff. If the AI determines that that the application is incomplete the Chat bot will email the applicant with a list of the missing information and a link to the google drive and a link to the chat bot for assistance. This will leverage Supervity's proprietary in-house technology.

Pricing Pages And ROI

Customer Return on investment = Cost of Business with People – Cost of Business with AI and Automation.
Cost of Business with People = 5 People * $30,000 average salary = $150,000 per year.
For example: with our cost at $100,00 per year.
Customer ROI = $150,000 – 100,000 = $50,000 per year.

Enhanced ROI with Additional Benefits of Supervity Automation

1. **Increased Efficiency:**
    - Automation can operate 24/7 without breaks, leading to higher productivity and throughput.
    - Example: Automated processes can handle 200% more workload compared to manual processes in the same time frame.
2. **Reduced Errors:**
    - Automation minimizes human errors, leading to higher quality outputs and fewer costly mistakes.
    - Example: Error rates can be reduced from 5% with human processes to less than 1% with automation.
3. **Scalability:**
    - Automated systems can easily scale up or down based on demand without significant incremental costs.
    - Example: Scaling operations with people may require additional hiring and training, whereas scaling with automation often requires minimal adjustments.
4. **Consistent Performance:**
    - Automated systems deliver consistent performance without the variability associated with human work.
    - Example: Performance consistency improves customer satisfaction and reliability of service delivery.
5. **Compliance and Reporting:**
    - Automated systems can ensure compliance with regulatory requirements and generate accurate reports.
    - Example: Compliance processes that take days for human staff can be completed in real-time with automation.
6. **Enhanced Data Analysis:**
    - AI-driven analytics provide insights that can lead to better decision-making and strategic advantages.
    - Example: Predictive analytics can identify trends and opportunities, providing a competitive edge.

Comprehensive ROI Example:

- Increased efficiency: 50% increase in output = Equivalent to $75,000 value

- Reduced errors: Savings on error correction = $10,000
- Scalability and consistent performance: $15,000
- Compliance and reporting: $5,000
- Enhanced data analysis: $20,000

Total Additional Value: $75,000+$10,000+$15,000+$5,000+$20,000=$125,000

Total Annual Value with Automation: $50,000(direct saving) +$125,000(additional value) =$175,000

Enhanced Customer ROI: $175,000 per year

By integrating Supervity AI automation, the customer will be able to save on direct costs and also realize substantial additional value, resulting in a significantly higher ROI.

	Department of Administration **Purchasing Division** **2019 Washington Street East** **Post Office Box 50130** **Charleston, WV 25305-0130**	**State of West Virginia** **Centralized Request for Quote** **Info Technology**

Proc Folder:	1421510	**Reason for Modification:**
Doc Description:	AI Chatbots/Automation/AI Subscription Services/Software Sup	
Proc Type:	Central Contract - Fixed Amt	

Date Issued	Solicitation Closes	Solicitation No	Version
2024-06-05	2024-06-25 13:30	CRFQ 0313 DEP2400000047	1

BID RECEIVING LOCATION

BID CLERK
DEPARTMENT OF ADMINISTRATION
PURCHASING DIVISION
2019 WASHINGTON ST E
CHARLESTON WV 25305
US

VENDOR

Vendor Customer Code:

Vendor Name : Digitamize Inc

Address : 11921 Freedom Dr Ste 570

Street :

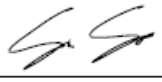
City : Reston

State : VA **Country :** USA **Zip :** 20190-5635

Principal Contact : Siva Moduga

Vendor Contact Phone: 1-337-764-3131 **Extension:**

FOR INFORMATION CONTACT THE BUYER
Joseph E Hager III
(304) 558-2306
joseph.e.hageriii@wv.gov

Vendor Signature X  **FEIN#** 82-0687505 **DATE** 06/18/2024

All offers subject to all terms and conditions contained in this solicitation

ADDITIONAL INFORMATION
The West Virginia Purchasing Division is soliciting bids on behalf of West Virginia Department of Environmental Protection (WVDEP) Division of Water and Waste to establish a contract for purchase of and services for AI Chatbots and Automation/AI Subscription Services & Support per the attached specifications and terms and conditions.

INVOICE TO		SHIP TO	
ENVIRONMENTAL PROTECTION		ENVIRONMENTAL PROTECTION	
DIV OF WASTE AND WATER MGT		DIVISION OF WATER AND WASTE MGT	
601 57TH ST SE		601 57TH ST SE	
CHARLESTON	WV	CHARLESTON	WV
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	AI Chatbots/AI Software Year 1	1.00000	EA	$100,000	$100,000

Comm Code	Manufacturer	Specification	Model #
43230000			

Extended Description:
AI Chatbots/Automation/AI Subscription Services/Software Support.

INVOICE TO		SHIP TO	
ENVIRONMENTAL PROTECTION		ENVIRONMENTAL PROTECTION	
DIV OF WASTE AND WATER MGT		DIVISION OF WATER AND WASTE MGT	
601 57TH ST SE		601 57TH ST SE	
CHARLESTON	WV	CHARLESTON	WV
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	AI Chatbots/AI Software Year 2	1.00000	EA	$106,000	$106,000

Comm Code	Manufacturer	Specification	Model #
43230000			

Extended Description:
AI Chatbots/Automation/AI Subscription Services/Software Support.

INVOICE TO		SHIP TO	
ENVIRONMENTAL PROTECTION		ENVIRONMENTAL PROTECTION	
DIV OF WASTE AND WATER MGT		DIVISION OF WATER AND WASTE MGT	
601 57TH ST SE		601 57TH ST SE	
CHARLESTON	WV	CHARLESTON	WV
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
3	AI Chatbots/AI Software Year 3	1.00000	EA	$112,360	$112,360

Comm Code	Manufacturer	Specification	Model #
43230000			

Extended Description:
AI Chatbots/Automation/AI Subscription Services/Software Support.

INVOICE TO		SHIP TO	
ENVIRONMENTAL PROTECTION		ENVIRONMENTAL PROTECTION	
DIV OF WASTE AND WATER MGT		DIVISION OF WATER AND WASTE MGT	
601 57TH ST SE		601 57TH ST SE	
CHARLESTON	WV	CHARLESTON	WV
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
4	AI Chatbots/AI Software Year 4	1.00000	EA	$119,102	$119,102

Comm Code	Manufacturer	Specification	Model #
43230000			

Extended Description:
AI Chatbots/Automation/AI Subscription Services/Software Support.

INVOICE TO	SHIP TO
ENVIRONMENTAL PROTECTION	ENVIRONMENTAL PROTECTION
DIV OF WASTE AND WATER MGT	DIVISION OF WATER AND WASTE MGT
601 57TH ST SE	601 57TH ST SE
CHARLESTON WV	CHARLESTON WV
US	US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
5	AI Chatbots/AI Software Year 5	1.00000	EA	$126,247	$126,247

Comm Code	Manufacturer	Specification	Model #
43230000			

Extended Description:
AI Chatbots/Automation/AI Subscription Services/Software Support.

SCHEDULE OF EVENTS

Line	Event	Event Date

Insurance

DIGIINC-01 ASIDDIQUI

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY): 2/5/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER	CONTACT NAME: Amir Siddiqui	
Integrated Insurance Solutions 44675 Cape Ct. Suite 100 Ashburn, VA 20147	PHONE (A/C, No, Ext): (703) 962-1698	FAX (A/C, No): (703) 726-0753
	E-MAIL ADDRESS: Asiddiqui@integrated-usa.com	

INSURED	INSURER(S) AFFORDING COVERAGE	NAIC #
Digitamize, Inc 23010 Caterham Dr Ashburn, VA 20148	INSURER A : Citizens Insurance Company of America	31534
	INSURER B : Allmerica Financial Benefit	41840
	INSURER C : Hanover Insurance Company	22292
	INSURER D :	
	INSURER E :	
	INSURER F :	

COVERAGES CERTIFICATE NUMBER: REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	X COMMERCIAL GENERAL LIABILITY						EACH OCCURRENCE	$ 1,000,000
	CLAIMS-MADE X OCCUR	X		OBRD727488	10/5/2023	10/5/2024	DAMAGE TO RENTED PREMISES (Ea occurrence)	$ 300,000
							MED EXP (Any one person)	$ 5,000
							PERSONAL & ADV INJURY	$ 1,000,000
	GEN'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE	$ 2,000,000
	X POLICY PRO-JECT LOC						PRODUCTS - COMP/OP AGG	$ 2,000,000
	OTHER:							$
A	AUTOMOBILE LIABILITY						COMBINED SINGLE LIMIT (Ea accident)	$ 1,000,000
	ANY AUTO						BODILY INJURY (Per person)	$
	OWNED AUTOS ONLY / SCHEDULED AUTOS			OBRD727488	10/5/2023	10/5/2024	BODILY INJURY (Per accident)	$
	X HIRED AUTOS ONLY / X NON-OWNED AUTOS ONLY						PROPERTY DAMAGE (Per accident)	$
								$
A	X UMBRELLA LIAB X OCCUR						EACH OCCURRENCE	$ 2,000,000
	EXCESS LIAB CLAIMS-MADE			OBRD727488	10/5/2023	10/5/2024	AGGREGATE	$ 2,000,000
	DED X RETENTION $ 0							$
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY Y/N						X PER STATUTE OTH-ER	
	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) N	N/A		W2RD727487	10/5/2023	10/5/2024	E.L. EACH ACCIDENT	$ 1,000,000
	If yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - EA EMPLOYEE	$ 1,000,000
							E.L. DISEASE - POLICY LIMIT	$ 1,000,000
C	Prof. Errors & Omiss			LHRH359655	10/5/2023	10/5/2024	Limit	1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
WVDEP as required by written contract is additional insured with respect to the General Liability coverages, per attached endorsement.

CERTIFICATE HOLDER

WVDEP
601 57th St. SE
Charleston, WV 25304

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

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Supervity AI – Background and Experience

About Supervity & AI Agent Platform

Supervity is the pioneer in creating and managing "AI Agents" at scale, with a vision to revolutionize how businesses and agencies streamline operations. The proprietary Supervity AI Agent Platform leverages a suite of technologies - including AI RPA, LLMs, and Integration capabilities - that allow for the creation of robust and custom AI Agents to solve today's business challenges. AI Agents work on top of a business' existing infrastructure and current "as-is" processes, which means that AI Agents can be implemented immediately and easily. Today, Supervity's AI Agent Technology is supporting rapid business efficiency and operations, including customer engagement, employee support, and performing front, middle, and back-office operations. Supervity's AI and Automation Platform emulates human-like actions by comprehending unstructured data/documents, interacting with enterprise applications, and making intelligent decisions. Supervity is based in Reston, Virginia, and supports a global audience of agencies and enterprises in healthcare, retail, finance, government & municipality, IT, and many others. With Supervity, enterprises and agencies are leveraging the power AI today to enable significant cost savings and process efficiency.

Supervity AI has built several automations for the WVDEP. It should be noted that Supervity has increased its capabilities since our previous contract engagement. So, while we are the same company, we are now much faster at implementing our solutions and much more complete in these solutions.

Supervity AI has a foundational experience built around RPA - as we started as an RPA (Robotic Process Automation) company in 2017. We have many other clients in many sectors of business since our AI Agents are capable of a wide range of work. Clients include the US Department of Defense, Citrus Health Network, The John Deer Company, NEC, Appzen, Mondelez international, Daikin, Ask. We have many more clients that we are working with – especially from the state and environmental perspective, such as the United States Environmental Protection Agency, as well as 7 other states looking for technologies to modernize and simplify tasks.

Supervity is a strong partner with other companies such as IBM, Accenture, Microsoft, Capgemini, KPMG, and these companies use us as the vendor of choice for their end customers in regard to RPA and AI Technologies. We do have many more partners in negotiations.

Supervity has offices in Washington DC, West Virginia, Texas, and locations in India. We have customers worldwide. We have approximately 85 employees.

Single Point of contact for contract

Siva Moduga

Email siva@supervity.ai

Mobile Phone +1 3377643131

11921 Freedom Dr Ste 570

Reston VA 20190-5635

Additional Information about Supervity Capabilities.

Videos all in one place.

Watch the video about AI Agent Unstructured Invoice Processing.

Watch the video on AI Agent AWS IAM Interactive Guide.

Watch the Video on AI Agent SAP Interactive Guide.

Watch the video about car insurance processing with Supervity AI.

Watch the video about AI Agent Unstructured Invoice Processing.

Supervity

Scaled AI Agent Transformation - DEP

Supervity is trusted by our customers & the industry

30+ Happy Agencies

citrus HEALTH NETWORK, INC. · DAIKIN · NEC · appzen · STATE OF WEST VIRGINIA · DEPARTMENT OF DEFENSE · dep · UltraTech CEMENT

14 Global Partners

accenture · Microsoft · Capgemini · IBM · KPMG

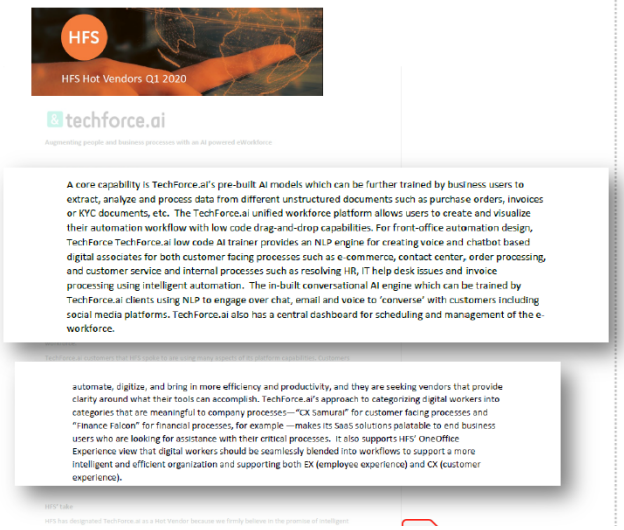
Industry Recognition

FORRESTER NOW TECH · G2 · techforce.ai Recognised as Q1 2020 HFS HOT VENDOR · BARCLAYS Rise Innovation Partner · CREDIT SUISSE Global Innovation Award

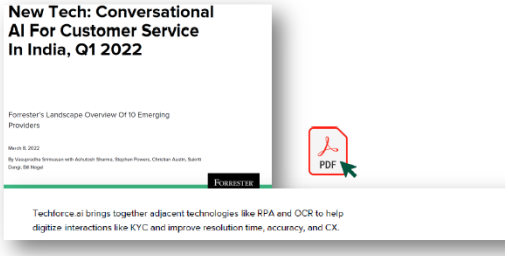
Enterprise Grade Security

SOC 2 TYPE 2 AICPA SOC · Information Security Management System ISO 27001 Certified · HIPAA · FR FedRAMP

Honorable Mentions by Industry Analysts



FORRESTER®



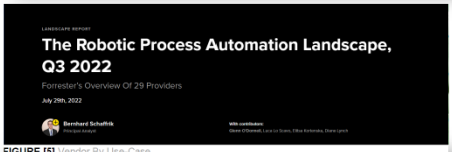


FIGURE [5] Vendor By Use-Case

Vendor	Intelligent content and document processing	Attended automation	Unattended automation	Industry- and use-case-specific, fully pre-built automation	RPA embedded in automation-fabric-like automation platform
Techforce.ai	•		•	•	•

2024 Is The Year Of AI Transformation For Enterprise & Organizations

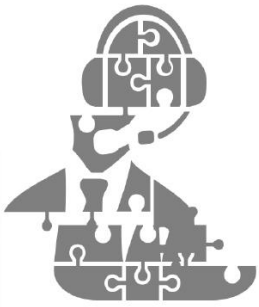
The Good

The technologies: exist today, are intelligent, and are actively being used by people to drive productivity

The Issue

GenAI Technologies are still impractical to incorporate in the business setting, are siloed, and require IT infrastructure

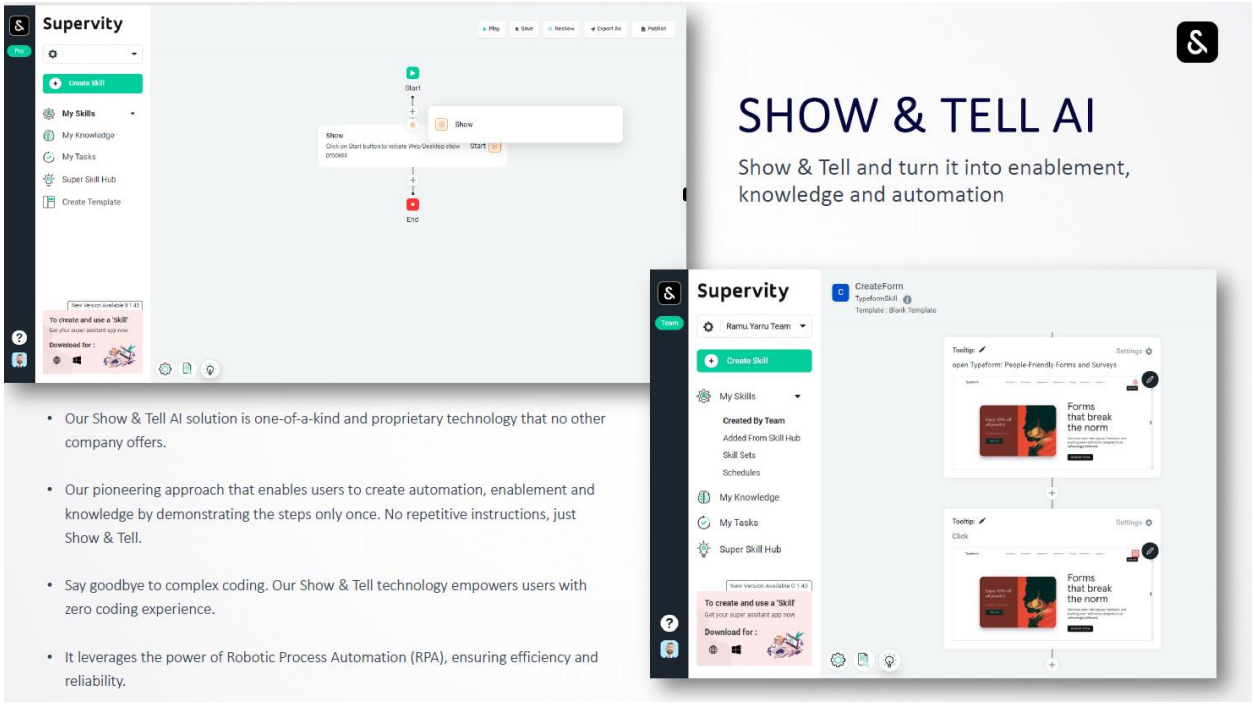
Siloed Automation Tools with 3rd Party AI Services



No Self Learning Capability Across Layers

A Unified Experience Needs:

1) Ability to integrate with any back-end/front-end application
2) No-Code Seamless User Interface
3) GenAI Business Knowledge Processing Abilities
4) Capabilities to Automate Any Type Of Workflow without IT-involvement



SHOW & TELL AI

Show & Tell and turn it into enablement, knowledge and automation

- Our Show & Tell AI solution is one-of-a-kind and proprietary technology that no other company offers.
- Our pioneering approach that enables users to create automation, enablement and knowledge by demonstrating the steps only once. No repetitive instructions, just Show & Tell.
- Say goodbye to complex coding. Our Show & Tell technology empowers users with zero coding experience.
- It leverages the power of Robotic Process Automation (RPA), ensuring efficiency and reliability.

SUPERVITY ENTERPRISE KNOWLEDGE MANAGEMENT

Instant Knowledge Access And Contextual Understanding

- Mine vast internal databases, documents, and resources.
- Deliver precise answers from complex data sets.
- Provide the most relevant answers to queries.
- Bridge the gap between structured & unstructured data.

Seamless Knowledge Management

- Upload any document or knowledge-base with a click of a button
- Supervity's proprietary architecture automatically captures, trains, & prepares information for queries
- Supervity can also be enabled to gather information and answers from open-source knowledge base

Dynamic FAQ Creation

- Auto-generate FAQs based on recurrent internal queries.
- Continuously update FAQs as new information is added or changed.

Adaptive Learning & Feedback

- Learn from user feedback to improve answer accuracy.
- Dynamically adjust to the evolving enterprise knowledge base.

Collaborative Interactions

- Connect employees with experts within the organization based on query content.
- Suggest relevant departments or teams for complex, multi-disciplinary questions.
- Source & categorize implicit knowledge from experienced employees.
- Allow younger workforce to tap into veteran insights & expertise.

Software Adoption, Training, Implementation Made Easy

In-App Walkthroughs and automated skills, powered by Supervity Gen AI can accelerate digital adoption, save time and cost and enable users to skill-up quickly.

Immediate Guidance
Provides users instant and context-sensitive help, reducing the initial learning curve.

Reduced Support Tickets
Directs users on functionalities, decreasing the number of help-desk queries.

Faster Onboarding
Accelerates the training process, allowing new users to become proficient quickly.

Consistent Learning Experience
Ensures every user undergoes the same training quality, eliminating knowledge gaps.

Higher Adoption Rates
Users are more likely to fully utilize the software when they understand its benefits and functionalities.

Feedback Loop
Enables businesses to collect user feedback for continuous improvement.

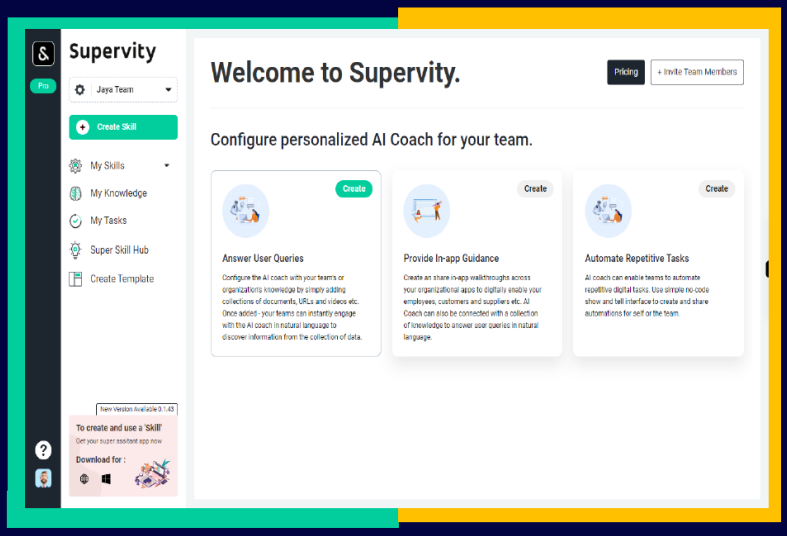
Increased User Confidence
Users feel more comfortable navigating the software with step-by-step instructions.

Supervity No-Code Gen AI Platform To Drive Enterprise Productivity

AI Coach Augments Teams Across Channels

Works with All Enterprise Apps

Comes with 100s of pre-built open skills



Supervity Platform