

ATTACHMENT C- PRICING PAGE

CRFP 1500 AGO 24*1

HOSTED VOICE SERVICES

NOTE: Any line item indicated below that is included in the cost listed for another line, please indicate as "included in above pricing" (identify line)

Additionally, if ANY component of your solution has a cost associated with it and is NOT identified below, please describe in detail at the bottom of the pricing page in the "Comments" sections.

Once the total proposal for the 3 year period has been determined, please provide the total annual costs for 3 optional - 1 year renewals in columns T, U and V.

	Cost/Month/ User	Total Users	Total Monthly Cost	Annual Cost	3 Year Total	RENEWAL COST		
						Year 4	Year 5	Year 6
4.2.1	Managed Voice Services (Dialpad Talk AI Voice Enterprise)	200	\$5,800.00	\$69,600.00	\$208,800.00	\$69,600.00	\$69,600.00	\$69,600.00
4.2.2	Microsoft Outlook Integration	200	\$0.00	\$0.00	\$0.00			
	Encryption Capability	200	\$0.00	\$0.00	\$0.00			
	Live Person Response 24/7/365	200	\$0.00	\$0.00	\$0.00			
	In-Person Training- IT (Administrators)	200	TBD	TBD	TBD			
	In-Person Training- End Users	200	TBD	TBD	TBD			
	Ad Hoc Training	200	\$0.00	\$0.00	\$0.00			
	Remote Training	200	\$0.00	\$0.00	\$0.00			
4.5	Automated Attendant/Voice Menus	200	\$0.00	\$0.00	\$0.00			
	Contact Center	40	\$0.00	\$0.00	\$0.00			
	Hunt Group Division Feature	200	\$0.00	\$0.00	\$0.00			
	Hunt List Feature	200	\$0.00	\$0.00	\$0.00			
HARDWARE	Yealink T54W Desk Phone (Note # 1)	200	\$41,750.00	\$501,000.00	\$1,503,000.00			
	Poly Voyager 5200 https://nam02.safelinks.protection.outlook.com/?url=https://www.poly.com/products/voip-phones/poly-voyager-5200	40	\$8,666.40	\$103,996.80	\$311,990.40			
COMMENTS:	Please use this section to identify ANY cost that could be incurred as part of the solution not listed above.							
Item 1	E 911 RATES	200	\$398.00	\$4,776.00	\$14,328.00			
Item 2	Admin Recovery Fee	200	\$596.00	\$7,152.00	\$21,456.00			
Item 3		200	\$0.00	\$0.00	\$0.00			
Item 4		200	\$0.00	\$0.00	\$0.00			
	Third party pass through expenses (data transmittal, storage, etc)	200	\$0.00	\$0.00	\$0.00			
NOTES:	<p>1. On Site installation costs are not included. T-Mobile has had great success working with Customers remotely to deploy deskphones. On site installation costs can be provided based upon an Agreed upon Scope of Work</p> <p>2. Each Enterprise License includes 1 DID to be assigned to the individual using the license.</p> <p>3. The Agency gets one main number included in solution; however any additional main numbers for other locations (Local or Toll Free) will incur a cost of \$5/month/per number.</p> <p>4. Renewal pricing could change based on NASPO contract renewal extension options.</p> <p>Other fees that may apply:</p> <p>(1) Dialpad charges an additional per minute fee for inbound and outbound calls for Dialpad Contact Center and Dialpad Sales Center of \$0.01 per minute for inbound and \$0.02 per minute for outbound calls. This additional charge is subject to change."</p> <p>(2) Dialpad charges an additional per minute fee of \$0.02 per minute for inbound calls to U.S. Toll Free Numbers. This per minute charge is subject to change.</p> <p>(3) Dialpad Application to Person (A2P) Fees for Campaign Registration apply and can be found at https://help.dialpad.com/en-us/articles/4405455062583-Text-Message-Campaign-Registry-for-Dialpad-Customers. This fee applies to all Dialpad Services. If text messages are sent outside of Dialpad, the charges may apply (for example, when a Dialpad user sends a text message to a cell phone not on Dialpad).</p> <p>(4) Dialpad Fax includes 1000 pages of faxes per month. Each additional fax page will be a charged \$0.10 per page for U.S. faxes. This per page charge is subject to change</p>							
Definitions:	<p>GOVERNMENT TAXES & FEES Government taxes & fees include sales, use, excise, public utility & 911 taxes & governmental charges & fees that we are required by law to bill & remit. Taxes may change without notice.</p> <p>T-MOBILE FEES & CHARGES These fees & charges are T-Mobile recovery charges, not governmentally imposed taxes. What is included in the fees & charges may vary by locale & rate plan & is subject to change. These include:</p> <ol style="list-style-type: none"> Regulatory Programs & Telco Recovery Fee, collected & retained by U.S. <ol style="list-style-type: none"> Regulatory Programs Fee (\$0.50 for voice lines, \$0.12 data only lines) - defrays certain costs for funding & complying with government mandates, programs, & obligations, like 911, and local number portability Telco Recovery Fee (\$2.50 for voice lines, \$1.28 data only lines) - defrays costs and charges imposed on us by other carriers for delivery of calls from our customers to the end user and for certain network facilities (e.g. losses), operations, and services we obtain to provide you service State & Federal Universal Service Fund charges (recovery charge imposed on us by the government to support universal service) Other governmental assessments including, without limitation, gross receipt & excise taxes. 							

Any cost for any feature, configuration, edit or change not noted on this price page is deemed to be provided as part of the solution at NO CHARGE.

3 Year Grand Total

\$1,747,584.00

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 Procurement Division