



The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at ***wvOASIS.gov***. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at ***WVPurchasing.gov*** with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.

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List View

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Procurement Folder: 968525

Procurement Type: Central Master Agreement

Vendor ID: VS0000009858

Legal Name: Vitaver & Associates, Inc.

Alias/DBA: Vitaver Staffing

Total Bid: \$780,748.80

Response Date: 12/21/2021

Response Time: 13:05

Responded By User ID: vitaver2016

First Name: Pablo

Last Name: Vitaver

Email: registrations@vitaver.com

Phone: 954-382-0075

SO Doc Code: CRFQ

SO Dept: 0210

SO Doc ID: ISC2200000008

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Status: Closed

Solicitation Description: Addendum #3 Professional Database Admin Services (OT22058)

Total of Header Attachments: 1

Total of All Attachments: 1



Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

State of West Virginia
Solicitation Response

Proc Folder: 968525
Solicitation Description: Addendum #3 Professional Database Admin Services (OT22058)
Proc Type: Central Master Agreement

Solicitation Closes	Solicitation Response	Version
2021-12-21 13:30	SR 0210 ESR12212100000003863	1

VENDOR
VS0000009858
Vitaver & Associates, Inc.

Solicitation Number: CRFQ 0210 ISC2200000008
Total Bid: 780748.8000000000465661287307 **Response Date:** 2021-12-21 **Response Time:** 13:05:13
Comments:

FOR INFORMATION CONTACT THE BUYER
Jessica L Hovanec
304-558-2314
jessica.l.hovanec@wv.gov

Vendor
Signature X **FEIN#** **DATE**

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Professional DBA - Year 1	2080.0000	HOUR	91.000000	189280.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments:

Extended Description:

Professional DBA - Year 1

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Professional DBA - Optional Year 2	2080.0000	HOUR	92.000000	191360.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments:

Extended Description:

Professional DBA - Optional Year 2

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Professional DBA - Optional Year 3	2080.0000	HOUR	94.760000	197100.80

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments:

Extended Description:

Professional DBA - Optional Year 3

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	Professional DBA - Optional Year 4	2080.0000	HOUR	97.600000	203008.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments:

Extended Description:

Professional DBA - Optional Year 4

Vitaver and Associates, Inc.'s Response to:
State of West Virginia
Request for Quote
Professional Database Admin Services
CRFQ-0210-ISC2200000008-1

Due Date and Time:
December 21, 2021 1:30 PM EST

Submitted to:
Jessica Hovanec
Senior Buyer
West Virginia Purchasing Division
Email: Jessica.L.Hovanec@wv.gov

Submitted by:
Mary Vitaver
VP of Client Services
Vitaver and Associates, Inc.
401 East Las Olas Boulevard, Suite 1400
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Vitaver Staffing - Finding Talent since 1993

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COVER PAGE

Company Name and Address: Vitaver and Associates, Inc. 401 East Las Olas Boulevard,
Suite 1400, Fort Lauderdale, FL 33301

Phone Number: (954) 254-9446

Contract Manager: Mary Vitaver

Email Address: mary@vitaver.com

DUNS Number: 009390303

TIN Number: 65-0421909

Small Business Qualification: Small Minority Owned under NAICS code 541519

Vitaver Staffing - Finding Talent since 1993

Vitaver and Associates, Inc. - Minority Business Enterprise and Small Business – Member of American Staffing Association
401 E Las Olas Blvd, Suite 1400, Fort Lauderdale, FL 33301
v. 954.382.0075 – f. 866.256.6365 www.vitaver.com

Account Executive: Mary Vitaver (954) 254-9446

Recruiter: Anna Kim (954) 493 1370

1.1. Skills Matrix and Resume of Ermias Teferi

Position: Database Administrator, West Virginia Office of Technology		
Ermias Teferi		
Alexandria, VA		
\$91.00 per hour		
Knowledge/Skill/Ability/Experience	# of Years	Last Used
Experience working as a Database Administrator	14	2021
Experience working on projects in the Government sector	5	2021
Experience in Microsoft SQL Server 2008 R2, 2012, 2014, 2016, 2019 Availability Groups and Master Data Services	14	2021
Experience in Microsoft SQL Server Reporting Services 2008 R2, 2012, 2014, 2016, 2019	14	2021
Experience in Microsoft SQL Server Integration Services 2008 R2, 2012, 2014, 2016, 2019	14	2021
Experience in Microsoft SQL Server Analysis Services 2008 R2, 2012, 2014, 2016, 2019	8	2019
Experience in Microsoft SQL Management Studio	14	2021
Experience in Microsoft Windows Server 2008 R2, 2012, 2016, 2019	14	2021
Experience in Microsoft PowerShell 4.0 or greater	14	2021
Experience in TIBCO Scribe 7.6.2 and 7.9	0	N/A
Experience in Microsoft Dynamics CRM 2011, 2013, and Dynamics 365	6	2021
Experience in Azure SQL DB/Managed Instance	4	2021
Experience in Azure Data Factory	1	2021
Experience in Red Gate Data Compare	10	2021
Experience in EMC Avamar/Data Direct	4	2019
Experience in Google Workspace: Google Sheets, Google App Sheets, Google Data Studio	5	2019
Experience in Citrix	5	2021

Experience in Time Matters 15	0	N/A
Experience in Creating T-SQL and PowerShell scripts for task automation	14	2021
Experience in utilization of multiple data encryption at rest strategies, including Always Encrypted and TDE	14	2021
Experience in migration of Microsoft Access tables to utilization SQL Server backend instead of local file storage	14	2021
Experience in use of cross-reference tables in TIBCO Scribe for automating and optimizing lookups against large datasets	0	N/A
Experience in schemas utilized in the Offender360 Accelerator for extendable Corrections systems implemented in Dynamics 2011 or greater	0	N/A
Experience in securely transferring inmate data via VINE (Victim Information and Notification Everyday) integration Protocols	0	N/A
Experience in the implementation of the Time Matters 15 application distributed via an integrated Citrix environment	0	N/A
Education:	B.Sc in Management Information System	
Certification(s):	Microsoft Azure Architect (AZ-303 and AZ-304)	

ERMIAS TEFERI

SUMMARY

- Microsoft SQL Database Administrator and Developer with over 12 years of experience in designing, analyzing, adapting, developing, implementing, testing, and maintaining database solutions through Business Intelligence using SQL Server 2016/2014/2012/2008R2/2008/2005, SQL Server Integration(SSIS) and Reporting Services (SSRS).
- Expertise in Database Administration on Production Servers with server configuration, performance tuning, and maintenance with outstanding troubleshooting capabilities.
- Expertise in Database Administration of large and complex databases in SQL Server 2016, 2014, 2012, 2008 R2, 2008 and SQL Server 2005/ 2000 including 24/7 Production support of the databases and round-the-clock database operations.
- Experience and deep knowledge with SQL Server Database Administering high availability and Disaster Recovery Strategies using Clustering, Standby/Replication, Database Mirroring, Log shipping.
- Experienced in Database Monitoring, Performance Tuning, Query Optimization, and Security management
- Expertise in writing T-SQL Queries, Dynamic-queries, sub-queries, and complex joins for generating Complex Stored Procedures, Triggers, User-defined Functions, CTE's Views, and Cursors.
- Strong experience in developing parameterized, drill down, click through, chart, matrix, Ad-Hoc, sub reports using SSRS 2005/2008/2012 using data from a variety of sources.
- Experience in creating a stored procedure for generating reports using Reporting Services (SSRS).
- Cloud/Azure experience includes Azure Services, PaaS, IaaS, and Migrated on-premises databases and Legacy products on Azure, deployed products on Azure, worked on the development and test environment on Azure.
- Proficient in various Extracting, Transforming, and Loading (ETL) tasks, using different transformations like Slowly Changing Dimension, Lookup, Conditional Split, Derived Column to manage data.
- Well-versed in Normalization/ De-Normalization for optimum performance in relational and dimensional database environments and maintaining Referential Integrity by using Triggers, Primary and Foreign Keys.
- Good knowledge of Data Marts, Data Modeling like Dimensional Data Modeling, Star Schema Modeling, Snowflake Modeling, FACT and Dimensions Tables, OLTP Relational Schema, and OLAP Dimensional Modeling.
- Experience in implementing / Designing Transparent Data Encryption (TDE) to encrypt confidential data.
- Experience in building, provisioning, and managing custom SharePoint sites, sub-sites, and web parts.
- Experience in writing PowerShell scripts for installation and automation of certain tasks.
- Experience in Windows server environment (AD, DNS, DHCP, and ADFS) and creating virtual machines using Hyper-V.
- Experienced in Microsoft Dynamics GP installation, implementation, upgrades, and providing support (AP, AR, Payroll, Sales, Inventory, Integration Manager, and Smart List).
- Experience in Microsoft Dynamics CRM 2013 administration, creating workflows, forms, entities, dashboards, reports, user administration, E-mail router configuration, and outlook plug-in installation.

TECHNICAL SKILLS

Databases:	Microsoft SQL Server 2016/2014/2012/2008/R2/2005, MS Access, PostgreSQL, Elasticsearch
Platforms:	Windows 2003/2008/2012 server, Windows XP/Vista/7/8, Cloud Computing Microsoft Azure, Amazon Web Service

Tools:	MS Visual Studio 2008/2010/2012, SQL Server Business Intelligence Development Studio (BIDS), SSMS, SSRS, SSIS, SSAS, Crystal Report, SQL Query Analyzer, SQL Profiler, SQL Performance Monitor, Database Tuning Wizard, Import & Export, Red Gate, Idera, Apex SQL Tools, FogBugz, Azure Data Migration Assistant, BigBrother, Solarwinds, Zenoss, JIRA, Pentaho PDI
Software:	Microsoft Office 2003/2007/2010/2013, SharePoint, Microsoft Project 2005, Microsoft SQL Server, Microsoft Visio, SPSS, Tableau, Peachtree, Microsoft Dynamic GP, MS CRM, Management Reporter, IIS Server, ADFS
Programming Languages:	T-SQL, C++, Visual Basic, C#, HTM, CSS, JavaScript, AutoIT Script, PowerShell
Network Topologies	TCP/IP, DNS, WINS, DHCP, FTP, SNMP, SMTP, Active Directory, Hyper-V

EXPERIENCE

Corcentric

McLean, VA January 2018 – Present

Sr. SQL Server Database Administrator

- Upgraded SQL Server 2000 and SQL Server 2005/2008 to SQL Server 2012/2016 on Production/DR/QA Servers.
- Upgrading and consolidation of databases to SQL Server 2012/2014/2016/EC2, RDS, and Azure SQL.
- Configure SQL Server always on available and disaster recovery
- Upgraded SSIS package and SSRS reports to SQL Server 2012.
- Responsible for Query Improvements, Performance Tuning, and the resource bottlenecks.
- Responsible for creating, configuring and migrating, and maintaining the Cloud Databases in AWS.
- Implemented SQL Server partitioned table and index strategies.
- Created complex SQL Queries for multiple projects and fine-tuned T-SQL Queries.
- Monitoring Databases and troubleshoot SQL Server performance issues using Extended event, SQL Server Profiler, Trace, and Index tuning wizard
- Designed, deployed, and scheduled reports using SSRS to generate all daily, weekly, monthly, and quarterly reports.
- Achieved significant performance improvements across multiple applications with index tuning, snapshot isolation, and code refactoring.
- Established data security best practices and achieved full external audit compliance, mitigating the potential of a data breach. Maintained PCI compliance.
- Implemented backup recovery strategies, processes, procedures, and jobs for all SQL instances in the SQL Estate.
- Testing Disaster Recovery procedures and participating in exercises to ensure recovery of database and servers.
- Use of **Query Store** feature for monitoring performance of database systems
- Setup and manage Managed Azure SQL Database

Engility (FDA Scientific Computing Support)

North Bethesda, MD March 2017 – December 2017

Sr. SQL Server Database Administrator

- Responsible for Database support, troubleshooting, planning, and migration. Resource planning and coordination for application migrations with project managers, and application team.
- Automated and enhanced daily administrative tasks, including space management, backup & Recovery, and performance monitoring.
- Responsible for creating a maintenance plan for consistency checks, maintaining indexes and statistics, performing fine Tuning of Database Applications. Cleansing and solving Database troubles.
- Responsible for SQL server logical and physical database design, implementation, maintenance.

- Participated in all database deployments and solved all the critical issues during deployments which prevented the extended downtime of the sites.
- Installed Monthly Security Patches and scheduled regular maintenance to ensure the health and security of the servers.
- Automated the daily routine tasks using PowerShell
- Analyzed Locks, Dead Locks, and handled the isolation Level and Concurrency Effects.
- Monitored Databases and troubleshoot SQL Server performance issues using Extended event, SQL Server Profiler, Trace, and Index tuning wizard
- Prepared the auditing reports for day-to-day as well as weekly/monthly purposes.
- Diagnosed and troubleshoot issues, and conducted performance tuning for optimizations
- Troubleshoot system issues, monitor scheduled jobs, and set up maintenance plans for proactively monitoring the performance of SQL Server databases.
- Calculated and trended database sizes
- Created complex SQL stored procedures, Triggers, Functions, Views, Indexes in SQL Server.
- Configured SSIS packages using Package configuration wizard to allow Packages to run on different environments.
- Used SSIS to create ETL packages to validate, extract, transform and load data to data warehouse databases, data mart databases.

XcelHR

Rockville, MD February 2015 –March 2017

Sr. SQL Server Database Administrator (on-premises and Azure)

- Migrated SQL Server 2008 to SQL Server 2012 in Microsoft Windows Server 2012 Enterprise Edition.
- Set up and monitored High-Availability (HA) and Disaster Recovery (DR) technologies including mirroring, log shipping, replication, failover clustering
- Manage the cloud Services and infrastructure of Microsoft, both Stage, and production.
- Migrated Disaster recovery databases into the cloud - Microsoft AZURE.
- Managed Azure IaaS, creating VM and resource deployment and configuration.
- Rebuilt/monitored the indexes at regular intervals for better performance.
- Optimized SQL queries for improved performance and availability.
- Developed, tested, and implemented a robust database backup and recovery strategy. Recovered the databases from backup.
- Migrated SSIS packages from SQL Server 2008 R2 to SSIS 2012.
- Extensively worked on SQL Server Integration Services (SSIS) and SQL Server Reporting Services (SSRS).
- Created SQL Server Agent jobs for monitoring performance of SQL Server, which covers Database Integrity Checks, Update Database Statistics, and Re-indexing.
- Wrote scripts for operational automation of manual administrative tasks.
- Conducted root cause analysis for database incidents and problems.
- Performed database/infrastructure physical design; apply patches to databases as per application requirements.
- Involved in troubleshooting and fine-tuning of databases for their performance and concurrency.
- Involved in Source Data Analysis, analysis, and designing mappings for data extraction also responsible for Design and Development of SSIS Packages to load the Data from various Databases and Files.
- Responsible for monitoring and making recommendations for performance improvement in hosted databases. This involved index creation, index removal, index modification, file group modifications, and adding scheduled jobs to re-index and update statistics in databases.
- Configured and maintained Database mirroring and log shipping for Disaster Recovery
- Monitored physical and virtual servers using performance metrics and alerts.
- Managed and supported Microsoft Dynamics CRM – creating custom workflow activities, custom dashboards, views, forms, entities, relationships, and JavaScript events.

- Managed and supported SharePoint sites – Created sites, built custom workflows, managed permission, and content; set up document management and integrated with CRM.
- Configured SAML claims authentication with ADFS as an Identity Provider Security Token Service for the SharePoint and CRM web applications

LifeTech ICT Solutions

January 2014 - February 2015

SQL Server DBA

- Installed and configured SQL Server instances
- Troubleshoot performance issues using DMV's, Profiler, and Perfmon.
- Performed Index tuning, Query tuning, and application tuning.
- Installed SQL Server patches, and deployed database code changes
- Migrated SQL servers and databases during Operating System upgrades
- Responsible for installing, configuring, and troubleshooting AlwaysOn, and monitoring and troubleshooting Cluster servers.
- Configured log shipping and mirroring
- Configured database maintenance jobs and alerts
- Created and deployed SSIS packages and SSRS reports
- Monitored and tuned databases to optimize database performance
- Involved in troubleshooting and fine-tuning of databases for performance and concurrency.
- Designed and created databases, tables, views, store procedures, and triggers.

Johns Hopkins University – TSEHAI

Baltimore, MD October 2006 – December 2013

Database Administrator

As part of the PEPFAR initiatives, CDC funded Health Data Management System (HDMS) projects developed and deployed in Ethiopia to help collect data from over 250 hospitals nationally.

- Worked on SharePoint Server and Managing PR Trucking system.
- Participated in the design and development of custom solutions in SharePoint 2010 using Visual Studio and SharePoint designer.
- Restructured the stored procedure, designing, coding, and developing the same using the T_SQL Programming.
- Extensively worked on Dynamic Management Views in SQL Server 2008.
- Installed, authored, and managed reports using SQL Server 2008 Reporting Services.
- Managed the migration of SQL Server 2005 databases to SQL Server 2008.
- Monitored SQL server performance using SQL Profiler to find performance and deadlocks.
- Developed, deployed, and monitored SSIS Packages.
- Performed daily tasks including backup and restore by using SQL Server tools like SQL Server Management Studio, SQL Server Profiler, SQL Server Agent, and Database Engine Tuning Advisor.
- Responsible for unit testing the SSIS packages with respect to their flow and performance issues.
- Monitored and modified Performance using execution plans and Index tuning.
- Extensively worked on DBCC commands and Dynamic Management Objects.
- Involved in troubleshooting and fine-tuning of databases for their performance and concurrency.
- Completed documentation about the database. Recovered the databases from backup in disasters.
- Analyzed long-running slow queries and tune the same to optimize application and system performance.

Action Aid

May 2006 – October 2006

IT Infrastructure / Database Administrator

- Installed, configured, and managed SQL Server 2005 and 2008.
- Created and deployed report using SQL Server Reporting Services (SSRS)
- Database monitoring, backup, and restore of mission-critical databases and system databases

- Performed database performance tuning, troubleshooting, day to day database maintenance tasks, scheduled jobs, and developed Maintenance Plans for database monitoring
- Troubleshoot performance problems and fine-tune databases. Rebuilt the indexes at regular intervals for better performance.
- Designed and implemented comprehensive Backup plan and disaster recovery strategies
- Implemented and scheduled a Replication process for updating our parallel servers.
- Worked extensively in Query analyzer and profiler for tuning queries using a variable for characteristics and query costs.
- Monitored and modified Performance using execution plans and Index tuning.

EDUCATION

Management Information System, B.Sc. (2005)
Unity University, Addis Ababa, Ethiopia

TRAININGS COMPLETED:

- Certified Information Systems Security Professional (CISSP®), Security University, Herndon VA, USA
- CompTIA Security+ (SYO-401)
- Automating Administration with Windows POWERSHELL (M10961).
- Cisco Certified Network Associate (CCNA) Certified.
- Implementing, Managing & maintaining a Microsoft Windows Server Network Infrastructure: Network Services
- Planning, Implementing & Maintaining a Microsoft Windows Server Active Directory Infrastructure
- Managing Microsoft Windows Server Environment
- A+ Core Hardware
- Microsoft Certified System Engineering
- Project Monitoring & Evaluation Fundamentals
- Project Planning and Management

Resumes submitted to Client are confidential and for Client use only. Client agrees that Vitaver and Associates, Inc. ("VA") is a representative of all Candidates for which resumes are submitted to Client by VA. Accordingly, The Client agrees that, absent a previous Agreement executed by Client and VA, any Candidates submitted to Client by VA is hired either directly or indirectly within 180 days of receipt of resume, Client agrees to pay VA a 20% of the employee's annual first year salary, including guaranteed bonuses as a finder's fee.

Account Executive: Mary Vitaver (954) 254-9446

Recruiter: Matt Sampson (954) 947-8827

1.2. Skills Matrix and Resume of Shampa Abedin

Position: Database Administrator, West Virginia Office of Technology		
Shampa Abedin		
Alexandria, VA		
\$91.00 per hour		
Knowledge/Skill/Ability/Experience	# of Years	Last Used
Experience working as a Database Administrator	15+	2021
Experience working on projects in the Government sector	12+	2021
Experience in Microsoft SQL Server 2008 R2, 2012, 2014, 2016, 2019 Availability Groups and Master Data Services	8	2021
Experience in Microsoft SQL Server Reporting Services 2008 R2, 2012, 2014, 2016, 2019	6	2019
Experience in Microsoft SQL Server Integration Services 2008 R2, 2012, 2014, 2016, 2019	8	2019
Experience in Microsoft SQL Server Analysis Services 2008 R2, 2012, 2014, 2016, 2019	6	2019
Experience in Microsoft SQL Management Studio	15+	2021
Experience in Microsoft Windows Server 2008 R2, 2012, 2016, 2019	15+	2021
Experience in Microsoft PowerShell 4.0 or greater	1	2021
Experience in TIBCO Scribe 7.6.2 and 7.9	0	N/A
Experience in Microsoft Dynamics CRM 2011, 2013, and Dynamics 365	0	N/A
Experience in Azure SQL DB/Managed Instance	3	2021
Experience in Azure Data Factory	0	N/A
Experience in Red Gate Data Compare	2	2014
Experience in EMC Avamar/Data Direct	0	N/A
Experience in Google Workspace: Google Sheets, Google App Sheets, Google Data Studio	1	Occasionally
Experience in Citrix	8	2019
Experience in Time Matters 15	0	N/A

Experience in Creating T-SQL and PowerShell scripts for task automation	T-SQL 8 PowerShell 1	N/A
Experience in utilization of multiple data encryption at rest strategies, including Always Encrypted and TDE	8	2021
Experience in migration of Microsoft Access tables to utilization SQL Server backend instead of local file storage	1	2021
Experience in use of cross-reference tables in TIBCO Scribe for automating and optimizing lookups against large datasets	0	N/A
Experience in schemas utilized in the Offender360 Accelerator for extendable Corrections systems implemented in Dynamics 2011 or greater	0	N/A
Experience in securely transferring inmate data via VINE (Victim Information and Notification Everyday) integration Protocols	0	N/A
Experience in the implementation of the Time Matters 15 application distributed via an integrated Citrix environment	0	N/A
Education:	Master's in Science	
Certification(s):	Microsoft Certified Professional (MCP) Microsoft Certified Technology Specialist (MCTS) – SQL Server Database Administrator 2008 Microsoft Certified IT Professional (MCITP) - SQL Server Database Administrator 2008 Administering Microsoft SQL Server 2012/2014 () Microsoft Azure Administrator CompTIA A+ (IT Technician) CompTIA A+ ce Security+ ce (DOD 8570 requirements for IAT II)	



Certified Microsoft Professional
Certified Microsoft Azure Administrator
Subject Matter Expert (SME): SQL Server Database Administrator

Objectives

A self-starting, innovative, constructive, and result oriented professional, seeking opportunity to work as a SQL Server Database Administrator. I am looking for a position to a growing Company, where I would find a unique opportunity to provide, invest, and prove my skills and expertise as a SQL Server Database Administrator.

Profile

- Industry Focus: Information Technology, MS SQL Server, DBA
- Job Title: SQL Server Database Administrator
- Experience: 15+ Years
- Visa Status: U.S. Citizen
- References: Available

Education

- Master's in Science, Dhaka University, Dhaka, Bangladesh.
- Bachelor's in Science (With Honors), Dhaka University, Dhaka, Bangladesh.

Professional Certificates

- Microsoft Certified Professional (MCP)
- Microsoft Certified Technology Specialist (MCTS) – SQL Server Database Administrator 2008
- Microsoft Certified IT Professional (MCITP) - SQL Server Database Administrator 2008
- Administering Microsoft SQL Server 2012/2014 (■■■■■)
- Microsoft Azure Administrator
- CompTIA A+ (IT Technician)
- CompTIA A+ ce
- **Security+ ce** (DOD 8570 requirements for IAT II)
- SharePoint 2007 Essentials.

Professional Strength

- 15+ years of Database Administration and Management experience in different environments (Test, Development, Production)
- Working experience in **Enterprise, Virtual** and **Clustered** Environments.
- All aspects of MS SQL Server 2019, 2016, 2014, 2012, 2008R2
- Experience to Upgrade Microsoft SQL Server Software to later version.
- Experience to Migrate database one server to another server for various purpose
- Administration & Management: All aspects of SQL Server & Databases.
- Relational Database Design (Logical, Physical, Conceptual): Create, Modify and Implement.
- Capacity Planning
- Backup, Restore, Maintenance Plan for Disaster Recovery
- SQL Agent Job Automation

- Security Management: SQL Server & Database level (Users, User Group, Accounts, and Permission etc.)
- SQL Server Security: Impersonation
- SQL Server Security: Audit
- Master Data Services (MDS)
- Policy-based management
- Data collector
- Resource Governor
- Data Encryption
- Surface Area Configuration
- Monitoring and Troubleshooting SQL Server and Database Performance
- Database Engine Tuning Advisor(DTA)
- Execution Plan
- Profiler
- PerfMon
- DBCC Command
- Utility Explorer
- **High Availability:** Database Mirroring, LogShipping, Snapshot Replication, Transactional Replication, Peer-to-Peer Replication
- Working experience with clustered Servers & Databases,
- Create ODBC Connection
- Create Linked Server
- SQL Server Reporting Services (SSRS)

Programming

- T-SQL, Store Procedures, Trigger, Functions, PowerShell
- Working experience with ASP, ASP.NET, Cold Fusion.

Operating Systems/Windows

- Good knowledge and working experience with Operating Systems (O/S) includes Windows Server 2012/2016, UNIX, Linux
- Virtual Machine (VMWARE)
- Active Directory

Other

- **SolarWinds**

Tools Used

- **SQL Server Tools:** SQL Server Management Studio, Enterprise Manager, Upgrade Advisor, Query Analyzer, SQL Profiler, Database Tuning Advisor and Index Tuning Wizard, Business Intelligence Development Studio, SQLCMD, Reporting Services Configuration manager
- **Third-Party Tools:** ER-Win, Spotlight, Visio, Idera for SQL Doctor: Health check, patch Analyze, backup Analyze, quick indexing, Speed Lite, Core FTP Lite, RedGate.

Microsoft Office 2003/2007/2010/2013/2016

Computing Environment (CE) Certification
Training Course Completion Awarded Certificate

SQL Server 2008/2008 R2 Training

- Installing and Configuring Microsoft SQL Server 2008

- Database Fundamentals in Microsoft SQL Server 2008
- Creating and Managing Databases in Microsoft SQL Server 2008 R2
- Creating Data Types and Tables in Microsoft SQL Server 2008 R2
- Modifying Data in Tables with Microsoft SQL Server 2008
- Managing Security in Microsoft SQL Server 2008
- Automating Administrative Tasks in Microsoft SQL Server 2008
- Backing Up and Restoring Databases in Microsoft SQL Server 2008
- Data Integrity Using Constraints in Microsoft SQL Server 2008 R2
- Creating and Optimizing Indexes in Microsoft SQL Server 2008 R2
- Managing and Monitoring Transactions in Microsoft SQL Server 2008 R2
- Querying Metadata in Microsoft SQL Server 2008
- Implementing High Availability and Replication in Microsoft SQL Server 2008

SQL Server 2012, 2014 Training

- Installation and Upgrade
- Instance Configuration and Database Creation
- Creating database objects
- Security Management
- Backing up and Restoring Databases
- Database Monitoring and Performance Tuning
- Querying Basics and Modifying Data
- Creating Programming objects and Optimize Queries

SQL Server 2016 Training

- SQL Server Instances and Storage Considerations
- Installing, upgrading, and Migration
- Backing Up databases
- Restoring Databases
- Data Access & Permissions
- High Availability & Disaster Recovery
- Failover Cluster & Always-On Availability Group (AOAG)
- Monitoring SQL Server Instances
- Monitoring Database Activities & Queries
- Managing Indexes and Statistics
- Managing Database Integrity
- Encryption (TDE)
- Auditing

Cloud Computing: Microsoft Azure Training

- AZ-900: Microsoft Azure Fundamentals
- AZ-104: Microsoft Azure Administrator
- AZ-300: Microsoft Azure Database Administrator

SHAREPOINT Training

- SharePoint 2007 essentials
- SharePoint Server 2010 SP1: Administration
- SharePoint Server 2010 SP1: Configuration

CompTIA CASP+ CAS-002 Training

- Technical Integration of Enterprise Concepts
- Security Controls for Hosts
- Research Analysis and Assessment
- Privacy Policies & Procedures and Incident Recovery
- Integration of Computing, Communications, and Disciplines
- Industry Influences, Risk Planning, Strategy, and Control
- Cryptography & Enterprise Storage Concerns
- Application Vulnerabilities and Security Controls
- Advanced Network Design, Management, and Controls

CompTIA CASP+ CAS-003 Training

Implementing Cryptographic Techniques

Microsoft Office & Office 365 Training

- Advanced Skills in Microsoft PowerPoint 2013
- Microsoft PowerPoint 2013 Essentials
- Microsoft Outlook 2013 Essentials
- Advanced Skills in Microsoft Outlook 2013
- Microsoft Excel 2013 Essentials
- Microsoft Office 2013 Excel Expert
- Microsoft Word Essentials
- Microsoft Access 2013 Essentials
 - Access Basics
 - Form Basics
 - Report Basics
 - Backup/Restore
 - Access Storage
 - SQL Views & Macros
 - Export/Import
 - Performance Analyze

Exchange 2016 Training

- Convert User Mailbox to Shared Mailbox in Exchange 2016
- Create Distribution Group in Exchange 2016
- Create Mailbox Database in Exchange 2016
- Create New Mailbox in Exchange 2013
- Create Shared Mailbox in Exchange 2016
- Create User Mailbox in Exchange 2016
- **Microsoft Power BI Training: Installing, Configuring, and Administering**
- **Continue to complete courses for Continue Education Units (CEUs)**

Professional Training with Course Completion Certificate (Verified By iatraining.us.army.mil)

Baseline Certification Training

- NETCOM IA CompTIA A+ (220-701 & 220-702)
- NETCOM IA CompTIA A+ (220-801 & 220-802)
- NETCOM IA CompTIA Security+ (SY0-301)
- NETCOM IA CompTIA Security+ (SY0-401)
- NETCOM IA System Security Certified Practitioner (SSCP) 2012

Sustainment Training

- NETCOM IA Information Technology Infrastructure Library (ITIL)2011 Edition

Personal Ability

- Can-Do attitude
- Excellent in clients support
- Ability to adapt to changing environments
- Excellent ability to work as part of a team and independently
- Research new topics & quick, and continuous learner.
- Detail-oriented, proactive in communicating progress and issues,
- Able to manage time too effectively to meet deadlines and prioritize workload.
- Ability to tailor a system to meet specific organizational needs.
- Excellent analytical, interpersonal, problem-solving skills.
- Experience covers all aspects and levels of database Administration.
- Self-motivated,
- Strong communication and documentation skills
- Ability to independently manage projects and meet deadlines.
- Ability to work under pressure in a fast-paced environment
- Deadline-sensitive execution
- Inspiring organizational leadership

Ticketing System

- Create, manage, and assign new tickets to appropriate Technology Experts or Groups.
- Manage, Resolve the assigned tickets (For All Network: NIPR, SIPR, JWICS) including:
 - Incidents related
 - Problem related
 - Change Management related
 - Internal & Customer User Accounts related
 - Database Related
- Coordinate incident tickets between Tier II and III
- Administering, managing and providing accurate and up-to-date Ticket History reports on demand

Change Management Requirements

- Create, Submit and execute Change Request (CR) tasks. (all Networks)
- Create, Submit and execute Change Notification (CN) related to Approved CR
- Support change management process:
 - Submit request through Change Approval Board (CAB)
 - Participate (Weekly) Change Review Board (CRB)
 - Participate (Weekly) Engineering Review Board (ERB)
 - Collaborate between ERB & CRB

Continuity of Operation (COOP)

- Plan, Create, Test & Establish procedures for COOP
- Document Emergency Operating Records which is developed, tested ready-for-use resources, actions, and procedures for COOP Planning.

Patch Update & Maintenance

- Plan, test, and implement new OS and SQL Server Patches on test environment.
- Install, configure, upgrade, and patch to operating systems, Network Operating Systems, SQL Server Systems, System Utility Software, Applications, and third-party software
- Perform operations in a manner that minimizes impact on application downtime

Security Technical Implementation Guide (STIGs)

- Expert level experience to implement all latest Versions MS SQL Server STIGs Versions with new Release
- Expert level experience to create Instance & Databases Checklists
- Expert level experience to Remediation of Open Findings of STIG checklists
- Develop a remediation plan for all outstanding STIGS
- Include and document acceptable mitigations
- Experience to manage POAM for all findings which have not been in compliance
- Expert level experience in create, update, and maintain Server Security Plan.
- Experience to collaborate with Information Assurance Team & Security Specialist
- Experience the preparation and support of annual Commanders Cyber Readiness Inspections (CCRI) & CES

Documentation Skills

- Create, update, and maintain **documentation** for
 - Individual Server Inventory including SQL Server Inventory
 - SQL Server Database & Application—for Developers use
 - Red Book-- for System administrators use
 - Create and Maintain documentation for Server and Database Configurations
 - Operational Database Functionalities
 - Document the issues and solutions
 - After Action Report (AAR)
 - Create Standard Operating Procedure (SOP)
 - Document prior planning to new integration or implementation
 - Provide weekly and monthly status report.
 - Create and maintain documentation to help train employees resolve day to day issues and knowledge transfer

History of Supported Projects

- Defense Intelligence Agency (DIA)
- Naval Criminal Investigative Services (NCIS)
- Information Technology Common Support Unit (ITCSU)
- Headquarters Installation Information System (HQIIS)
- Support US Marine Corp Center for Lesson Learned (MCCLL)
- Support Department of Army Criminal Investigation Command (USACIDC)
- U.S. Army Legal Services Agency (USALSA)
- Support Military Health Care Management
- Support Department of Defense Education Activity (DODEA)

Database Architect, Design, and Re-design

- Ability to create an efficient physical Relational Database (RDB) design from a logical data model and Application Specifications
- Experience to work with Conceptual, Logical, and Physical Data modeling

- Experience to work with database Normalization process
- Strong understanding of Entity Integrity (EI), Referential Integrity (RI), Keys, Constraints
- Experience to work with System and Custom Stored Procedures, Database Triggers, and Functions required to ensuring the structural integrity of the databases.
- Loading and reloading data into a database

Employment History

Current Position

ASRC Federal Holding Company

Sr. System, Software, and SQL Server Database Administrator

Project: Defense Intelligence Agency (DIA)

July 2020 to Present

Statements of Work (SOW)

Serve as a

- Knowledge Management Team (KMT) Key Personnel
- System, Software, and Database Administrator (Technical Team Lead)
- Database Administration (DBA)

General Dynamics Information Technology/CSRA

Job Location: Quantico, VA

Sr. SQL Server Database/System Administrator

IT Engineering Team (NCIS)

(Architectural Deployment & Operation)

Project: Naval Criminal Investigative Service (NCIS)

AND IT Common Support Unit (ITCSU)

December 2015 to July 2020

Professional Solutions Delivered (ProSoDel)

Job Location: Quantico, VA

Sr. SQL Database Administrator/Architect

Project: US Marine Corp Center for Lesson Learned (MCCLL)

June 2015 to November 2015

Micro Technology, LLC

Tysons Corner, VA

Job Location: Arlington, VA

Sr. SQL Database Engineer/Architect

Information Technology: Development/Test/Production

Project: Department of Army Criminal Investigation Command (USACIDC)

June 2013 to May, 2015

Copper River Information Technology, LLC

(Through SOTEC Government Solutions, LLC)

Job Location: Judge Advocate General's Office (JAG) Fort Belvoir, VA

SQL Server Developer/DBA

Project: U.S. Army Legal Services Agency (USALSA)

Information Technology: Development/Production

September, 2012 to May 2013

Amtex Systems INC.

New York

Job Location: Chantilly, VA

Title: SQL Server Database Administration

Project: Military Health Care Management

Information Technology

Production/ Infrastructure Support & Operations,

February, 2012 to August 2012

F.O.W Group

Headquarter (Through CONVERGENZ)

Washington DC

Job Location: Arlington, VA

Title: SQL Server Database Administrator

Project: Department of Defense Education Activity (DODEA)

Information Technology: Operations

November, 2010 to January, 2012

Data Group, USA

Alexandria, VA

SQL Server Database Administrator

Project: Multiple Commercial Projects

Development & Operation

December, 2007- October, 2010

Elegance Marketing LLC

E-Commerce and Data Processing

Title: SQL Server Database Administrator

Woodbridge, VA

Nov, 2005 – 2007

Resumes submitted to Client are confidential and for Client use only. Client agrees that Vitaver and Associates, Inc. ("VA") is a representative of all Candidates for which resumes are submitted to Client by VA. Accordingly, The Client agrees that, absent a previous Agreement executed by Client and VA, any Candidates submitted to Client by VA is hired either directly or indirectly within 180 days of receipt of resume, Client agrees to pay VA a 20% of the employee's annual first year salary, including guaranteed bonuses as a finder's fee.

Account Executive: Mary Vitaver (954) 254-9446

Recruiter: Anna Kim (954) 493-1370

1.3. Skills Matrix and Resume of Mikias Gebrakidan

Position: Database Administrator, West Virginia Office of Technology		
Mikias Gebrakidan		
Alexandria, VA		
\$75.00 per hour		
Knowledge/Skill/Ability/Experience	# of Years	Last Used
Experience working as a Database Administrator	12	2021
Experience working on projects in the Government sector	8	2017
Experience in Microsoft SQL Server 2008 R2, 2012, 2014, 2016, 2019 Availability Groups and Master Data Services	12	2021
Experience in Microsoft SQL Server Reporting Services 2008 R2, 2012, 2014, 2016, 2019	12	2021
Experience in Microsoft SQL Server Integration Services 2008 R2, 2012, 2014, 2016, 2019	8	2021
Experience in Microsoft SQL Server Analysis Services 2008 R2, 2012, 2014, 2016, 2019	6	2021
Experience in Microsoft SQL Management Studio	12	2021
Experience in Microsoft Windows Server 2008 R2, 2012, 2016, 2019	12	2021
Experience in Microsoft PowerShell 4.0 or greater	6	2021
Experience in TIBCO Scribe 7.6.2 and 7.9	0	N/A
Experience in Microsoft Dynamics CRM 2011, 2013, and Dynamics 365	7	2021
Experience in Azure SQL DB/Managed Instance	6	2021
Experience in Azure Data Factory	3	2021
Experience in Red Gate Data Compare	8	2021
Experience in EMC Avamar/Data Direct	6	2021
Experience in Google Workspace: Google Sheets, Google App Sheets, Google Data Studio	0	N/A
Experience in Citrix	7	2017

Experience in Time Matters 15	0	N/A
Experience in Creating T-SQL and PowerShell scripts for task automation	12	2021
Experience in utilization of multiple data encryption at rest strategies, including Always Encrypted and TDE	8	2019
Experience in migration of Microsoft Access tables to utilization SQL Server backend instead of local file storage	6	2015
Experience in use of cross-reference tables in TIBCO Scribe for automating and optimizing lookups against large datasets	0	N/A
Experience in schemas utilized in the Offender360 Accelerator for extendable Corrections systems implemented in Dynamics 2011 or greater	6	2021
Experience in securely transferring inmate data via VINE (Victim Information and Notification Everyday) integration Protocols	0	N/A
Experience in the implementation of the Time Matters 15 application distributed via an integrated Citrix environment	0	N/A
Education:	Master of Business Administration and Information Systems, Osmania University, India (2009) Bachelor in Business Management, Addis Ababa University, Ethiopia (2007)	
Certification(s):	MCSE (Microsoft Certified Solution Expert) Administering Microsoft SQL Server Querying Microsoft SQL Server Implementing a data warehouse with Microsoft SQL Server CCNA Routing and Switching AWS Certified Developer – Associate Microsoft Azure Administrator Associate Security +	

Mikias Gebrakidan

PROFESSIONAL SUMMARY

- 12+ years of experience in Database Administration, Development and Design in SQL Server and hands on experience in Installation, Configuration and Migration of SQL Server.
- Involved in Designing and Modeling of databases using Entity Relationship Diagram (ERD) at the Conceptual, logical and physical level.
- Extensive experience in designing, implementing and maintaining high availability and disaster recovery (HA/DR) plans including backup and restore, log shipping, replication. (transactional/merge), database mirroring, failover clustering and always on availability groups
- Extensive experience in performance tuning /analysis, troubleshooting and query optimization using native tools like MSSQL server profiler, activity monitor, performance monitor, event viewer, index tuning advisor, database tuning advisor (DTA), Dynamic Management Views (DMV), services and protocols, and configuration manager.
- Extensive implementation experience in installation, configuration, customization and extension of Microsoft Dynamics CRM as well as doing the deployment, trouble shooting and production support for the applications developed.
- A Self-starter with strong planning, organizing, analytical and problem-solving skills. Consistently manage time and multiple tasks to meet deadlines, established objectives and quality performance standards.
- Configure and maintain cloud services and infrastructure, including Azure IaaS and PaaS.
- PowerShell and Network Monitoring experience
- Microsoft Azure Storage, Hybrid, Disaster Recovery design, implementation and administration experience.
- Hyper-V & VMware virtualization experience.

TRAINING & PROFESSIONAL CERTIFICATIONS

- MCSE (Microsoft Certified Solution Expert)
 - Administering Microsoft SQL Server
 - Querying Microsoft SQL Server
 - Implementing a data warehouse with Microsoft SQL Server
- CCNA Routing and Switching
- AWS Certified Developer – Associate
- Microsoft Azure Administrator Associate
- Security +

TECHNICAL SKILLS

- Platforms: Windows 2008/2012/2012R2/2016/2019 Server, Hyper V Manager, SharePoint 2016/2019, JIRA
- Databases: Microsoft SQL Server 2016/2014/2012/2008/R2/2005, Oracle 10g/11g/12c, Azure SQL
- Languages: T-SQL, PYTHON, C#, JSON, XML
- Tools: Azure, MS Visual Studio, SQL Server Business Intelligence, SQL Server Reporting Services (SSRS), SQL Server Integration Services (SSIS), SQL Server Analysis Services, SQL Query Analyzer, SQL Profiler, SQL Performance Monitor, Database Tuning Wizard, Crystal Report, Red Gate, IDERA, Microsoft Dynamics CRM, SharePoint 2016. Microsoft Dynamics GP, Power BI, Hyper-V manager, V-Center (VMware).
- Networking/Server: Active Directory, SolarWinds, Wireshark, AppDynamics, WhatsUpGold , SPLUNK

PROFESSIONAL EXPERIENCE

Client: Farm Credit Bank of Texas, Austin, TX

July 2020 – Present

Role: Database Administrator

Responsibilities:

- Provision/de-provision users in Microsoft Dynamics CRM in production, development and staging.
- Manage, configure and install SQL Server Always on Nodes.
- Deploy Microsoft Dynamics CRM solutions and SQL Integration Services packages.
- Refresh and manage production databases for staging, test and development environments.
- Assist Development team in troubleshooting issues with network, Active Directory, deployment, Windows and PowerShell.
- Work with development and engineering teams to automate, build and test CRM solutions.
- Configure, implement, monitor and maintain production, development and staging environments.
- Monitor and analyze system performance and provide recommendations for improvement, including system tuning and configuration changes on Front end and back end servers.
- Provide Tier 4 COOP association support.
- Manage and administer Dynamics 365 online on Azure platform.
- Create queries, export including customized reports as needed.
- Provide user training as needed with regular education and guidance on newly released software additions which may improve CRM capability.
- Performed preventative maintenance of the CRM system to ensure the minimal downtime.

- Managing database security. Design, develop, and implement automated data backup and restoration procedures. Provide technical support for database maintenance and disaster recover
- Manage and configure application and database servers using Hyper-V Manager and VMware (V-client).
- Handled database server tuning, application tuning, maintaining documentation, capacity planning and database security.
- Performed database tuning, created database reorganization procedures, scripted database alerts, and monitored scripts.
- Troubleshoot database performance issues and tune database objects. Set up traces and Profiler to troubleshoot performance issues. Analyze deadlocks diagnose issues on the server. Troubleshoot Infrastructure issues related to SQL database server such as memory, CPU, I/O, Disk, etc. Monitor log files to proactively resolve issues.
- Manage hierarchical security access control, permissions for databases and ensure data integrity. Ability to prepare for and participate in security audits and disaster recovery measures.
- Configure and manage Always on availability group nodes.
- Create and deploy SSIS packages on multiple instances using Kingsway Soft.

Client: XcelHR Rockville, MD, US

September 2015– May 2020

Role: Database Administrator

Responsibilities:

- Creating Labs, Virtual Machines along with setting up policies and using Formulas and Custom Images to deploy the network.
- Administer and Configured SQL Server 2016 Always On Availability Groups.
- Working as Cloud Administrator on Microsoft Azure, involved in configuring virtual machines, storage accounts, resource groups.
- Assists in all aspects of the cloud migration initiative, including its impact on networks and security.
- Involved in Analyzing and Upgrading SQL Server 2008 to SQL Server 2016.
- Responsible for SQL server logical and physical database design, implementation, and maintenance.
- Install, configure SQL Server 2008/2008R2/2012/2014/2016 and apply periodic service packs and hotfixes (cumulative updates) for all environments.
- Perform daily checkups on SQL jobs, hardware diagnostics for hard drives, backups, disk-space, SQL and windows error logs as part of proactive maintenance plans.
- Designed and created various Database objects such as Tables, Views, Index, Functions, Stored Procedures, Triggers as per business requirements.
- Manage users and groups (roles), provide appropriate server roles, map them to specific databases and grant specific privileges over selected database securable objects to ensure security and integrity.
- Performed backup, restoration of Databases in Full, Simple & Bulk-Logged Recovery models.
- Performance tuning by analyzing execution plans, creating and maintaining indexes (Rebuild/Reorganize), Update Statistics, Partitions, Client/Server Connectivity, and structure modification.
- Maintain SQL Server 2016 AlwaysOn Availability Groups
- Analyzing Locks, Blocks, Dead Locks, Resource Utilization, handling Isolation Level and Concurrency issues.
- Converts client requirements and functional specifications to technical design with effort estimation Manage the delivery of CRM configuration, custom assembly development and integration code and data migration script for the Microsoft Dynamics CRM-based project.
- Created ETL packages with different data sources and then loaded the data into destination tables by performing different kinds of transformations using SSIS packages.
- Develop reports using SQL Server Reporting Services (SSRS).
- SQL Query Performance Tuning, System Performance Analysis, analyzing the Query Execution Plans, Used SQL Profiler for optimizing the stored procedure.
- Assist in transitions within cloud and onsite services.
- Responsible for managing, patching (Upgrading) and administering Custom SharePoint sites.

Client: Trowbridge & Trowbridge, Washington DC

April 2014 – September 2015

Role: IT Admin

Responsibilities:

- Configure, patch, test, monitor, and support SQL Server 2008/2008R2/2012/2014/2016 instances, maintaining the databases at current release and maintenance levels.
- Involved in Administering the servers by creating User logins with appropriate roles, logins, monitoring the user accounts, creation of groups, granting the privileges to users and groups.
- Develop TSQL scripts to create database objects and perform DML and DDL tasks.
- Creating Constraints, Defaults, Rules, Tables, Indexes, Views, Stored Procedures, Functions, Triggers, Cursors, Temp tables and Dynamic SQL queries.
- Involved in Upgrade of Servers from SQL Server 2008 to SQL Server 2012.
- Used SQL Profiler for Performance Monitoring to resolve Dead Locks and long-running queries by checking appropriate changes and used Database Tuning Advisor to improve the performance of Query.

- Troubleshoot Blocking and Deadlocking issues by making appropriate changes to Transaction Isolation levels and the types of locks being held; avoid keeping transactions open for long durations, breaking large transactions to smaller ones.
- Auditing of databases for Logins, Users transactions, and database activities and resolving orphan users.
- Configured and Monitored Database Mirroring for one of the Business Development scenarios; involved in Configuration, Administration, Implementation using Log Shipping.
- Analyze and deploy scripts and packages in prod/test environments from different developers and CAREPOINT (Guardian RX application vendor) based on CR/change request process and in compliance with HIPAA.
- SQL Query Performance Tuning, System Performance Analysis, analyzing the Query Execution Plans, Used SQL Profiler for optimizing stored procedures.
- Implement database refresh using SSIS packages and automated backup/restore jobs.
- Worked with a team of ETL developers, application developers, network engineers, server administrators, system analysts, and testers.

Client: HPE (Contractor for the FDA), Silver Spring MD

February 2015 – April 2017

Role: NOC Specialist

Responsibilities

- Reviewed security logs to ensure compliance with policies and procedures and identifies potential anomalies.
- Performed monitoring and surveillance, incident management and resolution, technical support, scheduled maintenance, network configuration, and change request support of the entire global IT network infrastructure.
- Responsible for preparing and maintenance of the log troubleshooting notes and network trouble tickets; Create, open, resolve and close escalated tickets.
- Monitored Data Center using third party tools and troubleshoot or escalate the issues, which includes oversee Bandwidth and IP Flow monitoring programs to fix problems. Investigate, analyze and document network issues.
- Work closely with senior network engineers, field technicians, equipment vendors, and telecom carriers to troubleshoot and resolve various types of network issues and outages.

Client: CBC, Addis Ababa, Ethiopia

November 2009 – December 2013

Role: Database Administrator

Responsibilities:

- Responsible for logical and physical planning of the databases capacity planning.
- Involved in Administering the servers by creating User logins with appropriate roles, logins, monitoring the user accounts, creation of groups, granting the privileges to users and groups.
- Involved in writing Stored Procedures, Functions, and Triggers to handle database automation tasks.
- Maintaining database environments, backup and recovery, and performance tuning.
- Develop, Implement and Administer policies and procedures for ensuring security and integrity.
- Migration of data from MS SQL 2005 and other flat files to MS SQL 2008R2.
- Fixed several SQL Query performance issues by examining execution plans, tuning indexes, creating plan guides, adding hint words.
- Profiled and tuned servers on a monthly basis to ensure fast queries and reports.
- Scheduling and monitoring SQL agent jobs.
- Assisting development teams with data cleansing, migration, and loading in addition to assisting and supporting development teams with reviewing, building, testing and maintaining database structures and SQL scripts.

EDUCATION

- Master of Business Administration and Information Systems, Osmania University, India (2009)
- Bachelor in Business management, Addis Ababa University, Ethiopia (2007)

PROFESSIONAL MEMBERSHIPS

- Professional Association for SQL Server (PASS)

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የኒት ዩኒቨርሲቲ ኮሌጅ
Unity University College

የዩኒት ዩኒቨርሲቲ ኮሌጅ የትምህርት ጉባዔ
ከትምህርት ሚኒስቴር በተሰጠው
ሥልጣን መሠረት፤



The Senate of Unity University College, by virtue of
the powers vested in it by the Ministry of Education
has hereby granted the Degree of

የሳይንስ ባችለር ደግሪ

Bachelor of Science

በ ጥንቋ መንት ሲንፍር መኖሩን ሲስተምስ
ከመሉ ክብሩ፤ ጥቅሙና ግዴታዎቹ ጋር

in Management Infⁿ Systems
with all honors, privileges and obligations

ለ ጌር መደያን ስቶም ተፈሪ

to Ermias Seyoum Teferi

ሰጥቷል።

Pertaining thereto and in witness thereof has
authorized its issuance duly signed, and sealed.

ለዚሁም ምስክር ይሆን ዘንድ የዩኒቨርሲቲ ኮሌጁን
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አዲስ አበባ ሐምሌ ሀያ ሦስት ቀን አሥራ ዘጠኝ መቶ
ዘጠና ሰባት ዓመተ ምህረት ተሰጠ።

Issued in Addis Ababa on this thirtieth day of the
month of July in the year two thousand and five.

ፕሬዝዳንት
President

የአካዳሚክ ም/ፕሬዝዳንት
Academic Vice President

CANDIDATE NO. [REDACTED]

VERIFICATION NO. [REDACTED]



Microsoft Certified

Microsoft Azure Solutions Architect Expert

ERMIAS S TEFERI

Has successfully completed the requirements to be recognized as a Microsoft Certified: Azure Solutions Architect Expert.

Date of achievement: July 17, 2021

Valid until: July 17, 2022



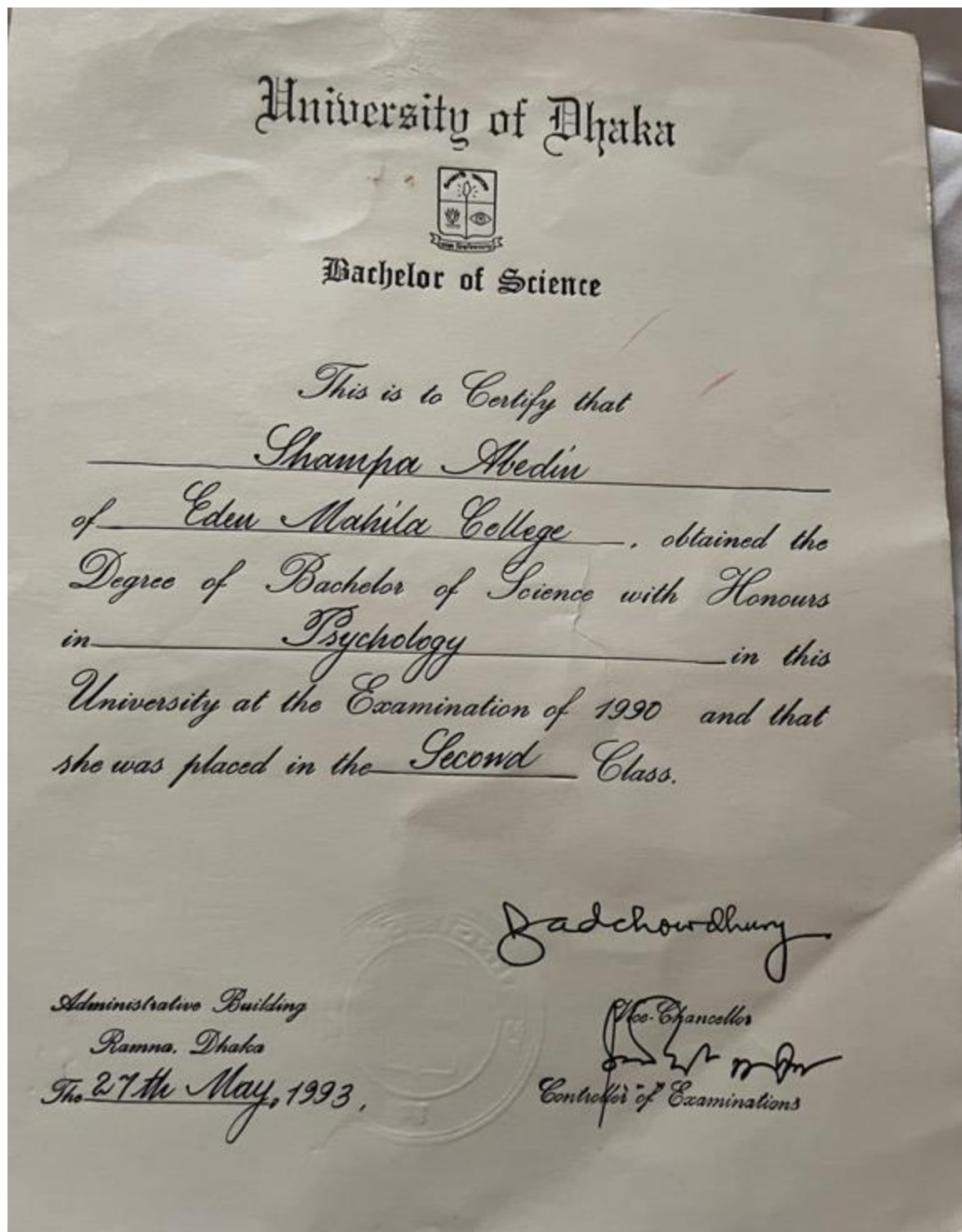
A handwritten signature in black ink, appearing to read "N. Satya Nadella".

Satya Nadella
Chief Executive Officer



Certification number: XXXXXXXXXX

2.2. Educational diploma and certificates for Shampa Abedin



Microsoft Certified

Microsoft Azure Administrator Associate

SHAMPA ABEDIN

Has successfully completed the requirements to be recognized as a Microsoft Certified: Azure Administrator Associate.

Date of achievement: March 06, 2021

Valid until: March 06, 2023

A handwritten signature in black ink, appearing to read "N. Satya Nadella".

Satya Nadella
Chief Executive Officer





Microsoft Certified IT Professional

SHAMPA ABEDIN

Has successfully completed the requirements to be recognized as a Microsoft® Certified IT Professional:
Database Administrator 2008.

Date of achievement: July 26, 2014

Certification number: [REDACTED]

Satya Nadella
Chief Executive Officer

Microsoft
CERTIFIED
IT Professional



Microsoft Certified Technology Specialist

SHAMPA ABEDIN

Has successfully completed the requirements to be recognized as a Microsoft® Certified Technology Specialist: SQL Server 2008, Implementation and Maintenance.

Date of achievement: June 19, 2010

Certification number: [REDACTED]

Satya Nadella
Chief Executive Officer

Microsoft
CERTIFIED
Technology Specialist

Microsoft Certification Official Transcript

Microsoft Certification ID: [REDACTED]



shampa abedin
[REDACTED]

Active Certifications	Achievement Date
Microsoft® Certified IT Professional: Database Administrator 2008 Certification Number: [REDACTED]	July 26, 2014
Microsoft Certified Professional: Microsoft Certified Professional Certification Number: [REDACTED]	April 16, 2012
Microsoft® Certified Technology Specialist: SQL Server 2008, Implementation and Maintenance Certification Number: [REDACTED]	June 19, 2010

Exams	Date Completed
462 Administering Microsoft SQL Server 2012/2014 Databases	January 21, 2017
450 PRO: Designing, Optimizing and Maintaining a Database Administrative Solution Using Microsoft SQL Server 2008	July 26, 2014
432 Microsoft SQL Server 2008, Implementation and Maintenance	June 19, 2010

2.3. Educational diploma and certificates for Mikias Gebrakidan

Microsoft® Certified Professional Transcript

Last Activity Recorded : June 09, 2018

Microsoft Certification ID : [REDACTED]

Microsoft
CERTIFIED
Professional

MIKIAS A GEBRAKIDAN

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

ACTIVE MICROSOFT CERTIFICATIONS:

Microsoft® Certified Solutions Associate

Certification Number : [REDACTED]

Achievement Date : 06/09/2018

Certification/Version : SQL Server 2012/2014

Microsoft Certified Professional

Certification Number : [REDACTED]

Achievement Date : 04/12/2014

Certification/Version : Microsoft Certified Professional

MICROSOFT CERTIFICATION EXAMS COMPLETED SUCCESSFULLY :

Exam ID	Description	Date Completed
463	Implementing a Data Warehouse with Microsoft SQL Server 2012/2014	Jun 09, 2018
461	Querying Microsoft SQL Server 2012/2014	Nov 21, 2014
462	Administering Microsoft SQL Server 2012/2014 Databases	Apr 12, 2014

Microsoft
CERTIFICATION

ID: [REDACTED]



Mikias Gebrakidan

has successfully completed the AWS Certification requirements and has achieved their:

AWS Certified Developer - Associate

Issue Date

November 17, 2018

Expiration Date

November 17, 2020

A handwritten signature in black ink, appearing to read "Maureen Lonergan".

Maureen Lonergan
Director, Training and Certification

Validation Number [REDACTED]

Validate at: <http://aws.amazon.com/verification>



Microsoft Certified Solutions Associate

MIKIAS A GEBRAKIDAN

Has successfully completed the requirements to be recognized as a Microsoft® Certified Solutions Associate: SQL Server 2012/2014.

Date of achievement: 06/09/2018

Certification number [REDACTED]

Satya Nadella
Chief Executive Officer

Microsoft
CERTIFIED
Solutions Associate



Microsoft Certified Professional

MIKIAS A GEBRAKIDAN

Has successfully completed the requirements to be recognized as a Microsoft Certified Professional.

Date of achievement: 04/12/2014

Certification number: [REDACTED]

Satya Nadella
Chief Executive Officer

Microsoft
CERTIFIED
Professional

Mikias Gebrakidan

has successfully completed the requirements to be recognized as



Code: [REDACTED]
Verify at: <http://verify.CompTIA.org>



[REDACTED]
CANDIDATE ID

April 18, 2021

CERTIFICATION DATE

EXP DATE: 04/18/2024

A handwritten signature in black ink.

TODD THIBODEAUX, PRESIDENT & CEO



WWW.WES.ORG

P.O. Box 5087, Bowling Green Station
New York, NY 10274-5087
U.S.A
Tel: 212-966-6311 Fax: 212-739-6120
Email: www.wes.org/contact.asp

06-Sep-2012

Mikias Aklilu GEBRAKIDAN

Reference#: [REDACTED]

Thank you for choosing World Education Services (WES).

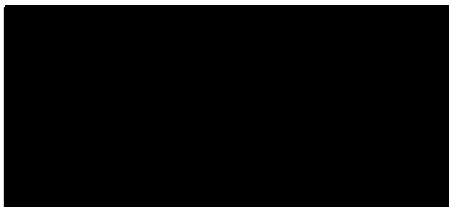
The enclosed evaluation report (Ref: [REDACTED]) was prepared with great care and reflects our best judgment of your educational qualifications. If you have any questions, please contact the Director of Evaluations in writing. To protect your privacy, we do not discuss evaluations over the telephone.

As you requested, your evaluation report and your verified transcripts have been sent to the recipient(s) listed below. Please note that WES sends transcripts only to educational institutions.

Your evaluation report and transcripts are stored at WES and are ready to be sent to any educational institution at anytime. To place future orders log on to our website <https://www.wes.org/appstatus/index.aspx>

Sincerely,

World Education Services



CREDENTIAL EVALUATION AND AUTHENTICATION REPORT

Name: GEBRAKIDAN, Mikias
Date of Birth: June 13, 1985

Date : September 06, 2012
Ref #: [REDACTED]
Page: 2 of 4

2. **Credential Authentication:** *Official transcripts were sent directly by the institution*
- | | |
|--------------------------------|---|
| Country: | India |
| Credential: | Master of Business Administration |
| Year: | 2009 |
| Awarded by: | Osmania University |
| Institution Status: | Accredited |
| Admission requirements: | Bachelor's degree |
| Length of program: | Two years |
| Major/Specialization: | Business Administration |
| U.S. Equivalency: | Bachelor's and master's degree |
| Remarks: | The equivalency for this credential is stated in conjunction with study previously completed (see #1, above). |



COURSE-BY-COURSE ANALYSIS

Name: GEBRAKIDAN, Mikias
Date of Birth: June 13, 1985

Date : September 06, 2012
Ref #: XXXXXXXXXX
Page: 3 of 4

INSTITUTIONS - DATES - SUBJECTS

U.S.
Semester
Credits U.S.
Grades

Addis Ababa University

2003-2004

(L) Principles of Accounting I	3.0	A
(L) Microeconomics I	3.0	C
(L) Sophomore English	3.0	A
(L) Introduction to Management	3.0	B
(L) Introduction to Computer Application in Business	2.0	B
(L) Mathematics for Management	3.0	A
(L) Principles of Accounting II	3.0	A
(L) Microeconomics II	3.0	B
(L) Business Communication	3.0	B
(L) Statistics for Management	3.0	A
(L) Quantitative Methods II	3.0	B

2004-2005

(U) Cost and Management Accounting I	3.0	A
(U) Principles of Marketing	3.0	B
(U) Human Resource Management	3.0	B
(U) Organization and Management	3.0	A
(U) Business Law	3.0	A
(U) Materials Management	3.0	C
(U) Financial Accounting I	4.0	A
(U) Cost and Management Accounting II	3.0	A
(U) Risk Management and Insurance	3.0	B
(U) International Marketing	3.0	B
(U) Management Information Systems	3.0	A
(U) Research Methods	3.0	A

2005-2006

(U) Financial Management I	3.0	B
(L) Civics and Ethics Education	3.0	A
(U) Managerial Economics	3.0	A
(U) Operations Research	3.0	B
(U) System Analysis and Design	3.0	C
(U) Financial Management II	3.0	A
(U) Project Analysis and Management	3.0	A
(U) Money and Banking	3.0	A
Seminar in Management	3.0	B

(Continued on next page)

COURSE-BY-COURSE ANALYSIS

Name: GEBRAKIDAN, Mikias
Date of Birth: June 13, 1985

Date: September 06, 2012
Ref #: [REDACTED]
Page: 4 of 4

INSTITUTIONS - DATES - SUBJECTS	U.S. Semester Credits	U.S. Grades
(U) Operations Management	4.0	B
(U) Business Policy and Strategy	3.0	C
<u>2006-2007</u>		
(L) General Psychology <i>Repeated for grade improvement</i>	3.0	C
<u>Osmania University</u>		
<u>2007-2008</u>		
(U) Management and Organizational Behavior	2.5	A
(U) Managerial Economics	2.5	A
(U) Accounting for Management	2.5	A
(U) Marketing Management	2.5	A
(U) Statistics for Management	2.5	A
(U) Legal Aspects of Business	2.5	A
(U) Information Technology Application for Management	2.0	A
(U) Introduction to Information Technology Lab	1.0	A
(U) Human Resource Management	2.5	A
(U) Business Environment	2.5	A
(U) Financial Management	2.5	A
(U) Marketing Research	2.5	A
(U) Operations Research	2.5	B
(U) Operations Management	2.5	A
(U) Technology and Business	2.5	A
<u>Graduate Study: 2008-2009</u>		
Strategic Management Accounting	2.5	A
Total Quality Management	2.5	B+
Global Business	2.5	A
Financial Risk Management	2.5	B+
Financial Services	2.5	A
Organizational Development	2.5	A
Strategic Management	2.5	A
Supply Chain Management	2.5	A
Entrepreneurial Development	2.5	A
International Finance	2.5	A
Investment Management	2.5	A
Empowerment and Leadership Development	2.5	A
Project	0.0	Pass

SUMMARY

Total Graduate Semester Credits: 30.0 GPA: 3.89
Total Undergraduate Semester Credits: 141.5 GPA: 3.49

CREDENTIAL EVALUATION AND AUTHENTICATION REPORT

Name: GEBRAKIDAN, Mikias
Date of Birth: June 13, 1985

Date : September 06, 2012
Ref #: [REDACTED]
Page: 1 of 4

U.S. EQUIVALENCY SUMMARY

Bachelor's and master's degree from a regionally accredited institution

CREDENTIAL ANALYSIS

- | | |
|-----------------------------------|---|
| Credential Authentication: | <i>Official transcripts were sent directly by the institution</i> |
| Country: | Ethiopia |
| Credential: | Bachelor of Arts |
| Year: | 2007 |
| Awarded by: | Addis Ababa University |
| Institution Status: | Accredited |
| Admission requirements: | Ethiopian Higher Education Entrance Qualification Certificate |
| Length of program: | Three years |
| Major/Specialization: | Management |
| U.S. Equivalency: | Three years of undergraduate study |



ADDENDUM ACKNOWLEDGEMENT FORM
SOLICITATION NO.: CRFQ ISC2200000008

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:

(Check the box next to each addendum received)

<input checked="" type="checkbox"/> Addendum No. 1	<input type="checkbox"/> Addendum No. 6
<input checked="" type="checkbox"/> Addendum No. 2	<input type="checkbox"/> Addendum No. 7
<input checked="" type="checkbox"/> Addendum No. 3	<input type="checkbox"/> Addendum No. 8
<input type="checkbox"/> Addendum No. 4	<input type="checkbox"/> Addendum No. 9
<input type="checkbox"/> Addendum No. 5	<input type="checkbox"/> Addendum No. 10

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Vitaver and Associates, Inc.

Company

Mary Vitaver



Authorized Signature

12/21/2021

Date

NOTE: This addendum acknowledgment should be submitted with the bid to expedite document processing.



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

7/22/2021

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an **ADDITIONAL INSURED**, the policy(ies) must have **ADDITIONAL INSURED** provisions or be endorsed. If **SUBROGATION IS WAIVED**, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Risk Strategies Company 3250 N. 29th Ave Hollywood, FL 33020	CONTACT NAME: PHONE (A/C, No. Ext): 954-963-6666		FAX (A/C, No): 954-963-9776
	E-MAIL ADDRESS: aiucerts@risk-strategies.com		
INSURED Vitaver And Associates, Inc. 401 East Las Olas Blvd., Suite 1400 Fort Lauderdale, FL 33301	INSURER(S) AFFORDING COVERAGE		NAIC #
	INSURER A: Everest National Insurance Company		10120
	INSURER B: Lloyd's of London		
	INSURER C:		
	INSURER D:		
	INSURER E:		
INSURER F:			

COVERAGES

CERTIFICATE NUMBER: 63009245

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:			91ML000954211	7/26/2021	7/26/2022	EACH OCCURRENCE \$1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$200,000 MED EXP (Any one person) \$10,000 PERSONAL & ADV INJURY \$1,000,000 GENERAL AGGREGATE \$3,000,000 PRODUCTS - COMP/OP AGG \$3,000,000 \$
A	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY			91ML000954211	7/26/2021	7/26/2022	COMBINED SINGLE LIMIT (Ea accident) \$1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$			91CU000857211	7/26/2021	7/26/2022	EACH OCCURRENCE \$4,000,000 AGGREGATE \$4,000,000 \$
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A	8600001041211	4/18/2021	4/18/2022	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE - EA EMPLOYEE \$1,000,000 E.L. DISEASE - POLICY LIMIT \$1,000,000
A	Professional Liability			91ML000954211	7/26/2021	7/26/2022	Occurrence: \$1,000,000 Aggregate: \$3,000,000/Each Claim Ded.: \$1K
B	Cyber Liability Retro Active Date: Unlimited			ESJ0128877194	3/1/2021	3/1/2022	Each Claim: \$3,000,000 Aggregate: \$3,000,000/ Ded: \$2,500

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Those usual to the Insured's Operations. FOR INFORMATIONAL PURPOSES ONLY.

CERTIFICATE HOLDER

CANCELLATION

VITAVER & ASSOCIATES, INC.
 FOR INFORMATIONAL PURPOSES ONLY
 401 E LAS OLAS BLVD STE 1400
 FORT LAUDERDALE, FL 33301-2218

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

RSC Insurance Brokerage

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ACORD 25 (2016/03)

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5.1. Price Sheet for Ermias Teferi



Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

State of West Virginia Centralized Request for Quote Info Technology

Proc Folder: 968525

Doc Description: Addendum #3 Professional Database Admin Services (OT22058)

Reason for Modification:

Addendum #3 is published to move bid opening date from 12/15/2021 to 12/21/2021.

Proc Type: Central Master Agreement

Date Issued	Solicitation Closes	Solicitation No	Version
2021-12-13	2021-12-21 13:30	CRFQ 0210 ISC2200000008	4

BID RECEIVING LOCATION

BID CLERK
DEPARTMENT OF ADMINISTRATION
PURCHASING DIVISION
2019 WASHINGTON ST E
CHARLESTON WV 25305
US

VENDOR

Vendor Customer Code: VS0000009858

Vendor Name : Vitaver and Associates, Inc.

Address : 401 E Las Olas Blvd, Ste 1400

Street :

City : Fort Lauderdale

State : Florida

Country : USA

Zip : 33301

Principal Contact : Mary Vitaver

Vendor Contact Phone: 954-254-9446

Extension:

FOR INFORMATION CONTACT THE BUYER

Jessica L Hovanec
304-558-2314
jessica.l.hovanec@wv.gov

Vendor Vitaver and Associates, Inc., Mary Vitaver

Signature X *Mary Vitaver*

FEIN# 65-0421909

DATE 12/21/2021

All offers subject to all terms and conditions contained in this solicitation

ADDITIONAL INFORMATION

Addendum #3 is published to move bid opening date from December 15, 2021 to December 21, 2021. Bid opening time remains the same at 1:30 PM EST.

The West Virginia Purchasing Division is soliciting bids on behalf of the WV Office of Technology to establish an open-end contract for professional database administrator services per the Terms & Conditions as attached hereto.

INVOICE TO			SHIP TO		
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US			WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US		

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Professional DBA - Year 1	2080.00000	HOUR	\$91.00	\$189,280.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Extended Description:

Professional DBA - Year 1

INVOICE TO			SHIP TO		
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US			WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US		

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	Professional DBA - Optional Year 2	2080.00000	HOUR	\$92.00	\$191,360.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Extended Description:

Professional DBA - Optional Year 2

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
3	Professional DBA - Optional Year 3	2080.00000	HOUR	\$94.76	\$197,100.80

Comm Code	Manufacturer	Specification	Model #
80111609			

Extended Description:

Professional DBA - Optional Year 3

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
4	Professional DBA - Optional Year 4	2080.00000	HOUR	\$97.60	\$203,008.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Extended Description:

Professional DBA - Optional Year 4

SCHEDULE OF EVENTS

<u>Line</u>	<u>Event</u>	<u>Event Date</u>
1	Technical Questions due by December 6, 2021 at 10:00 AM EST	2021-12-06

	Document Phase	Document Description	Page 4
ISC2200000008	Final	Addendum #3 Professional Database Admin Services (OT22058)	

ADDITIONAL TERMS AND CONDITIONS

See attached document(s) for additional Terms and Conditions

5.2. Price Sheet for Shampa Abedin



Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

State of West Virginia Centralized Request for Quote Info Technology

Proc Folder: 968525

Doc Description: Addendum #3 Professional Database Admin Services (OT22058)

Reason for Modification:

Addendum #3 is published to move bid opening date from 12/15/2021 to 12/21/2021.

Proc Type: Central Master Agreement

Date Issued	Solicitation Closes	Solicitation No	Version
2021-12-13	2021-12-21 13:30	CRFQ 0210 ISC2200000008	4

BID RECEIVING LOCATION

BID CLERK
DEPARTMENT OF ADMINISTRATION
PURCHASING DIVISION
2019 WASHINGTON ST E
CHARLESTON WV 25305
US

VENDOR

Vendor Customer Code: VS0000009858

Vendor Name : Vitaver and Associates, Inc.

Address : 401 E Las Olas Blvd, Ste 1400

Street :

City : Fort Lauderdale

State : Florida

Country : USA

Zip : 33301

Principal Contact : Mary Vitaver

Vendor Contact Phone: 954-254-9446

Extension:

FOR INFORMATION CONTACT THE BUYER

Jessica L Hovanec
304-558-2314
jessica.l.hovanec@wv.gov

Vendor Vitaver and Associates, Inc. Mary Vitaver

Signature **Mary Vitaver*

FEIN# 65-0421909

DATE 12/21/2021

All offers subject to all terms and conditions contained in this solicitation

ADDITIONAL INFORMATION

Addendum #3 is published to move bid opening date from December 15, 2021 to December 21, 2021. Bid opening time remains the same at 1:30 PM EST.

The West Virginia Purchasing Division is soliciting bids on behalf of the WV Office of Technology to establish an open-end contract for professional database administrator services per the Terms & Conditions as attached hereto.

INVOICE TO			SHIP TO		
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US			WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US		

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Professional DBA - Year 1	2080.00000	HOURL	\$91.00	\$189,280.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Extended Description:

Professional DBA - Year 1

INVOICE TO			SHIP TO		
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US			WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US		

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	Professional DBA - Optional Year 2	2080.00000	HOURL	\$92.00	\$191,360.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Extended Description:

Professional DBA - Optional Year 2

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
3	Professional DBA - Optional Year 3	2080.00000	HOUR	\$94.76	\$197,100.80

Comm Code	Manufacturer	Specification	Model #
80111609			

Extended Description:

Professional DBA - Optional Year 3

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
4	Professional DBA - Optional Year 4	2080.00000	HOUR	\$97.60	\$203,008.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Extended Description:

Professional DBA - Optional Year 4

SCHEDULE OF EVENTS

<u>Line</u>	<u>Event</u>	<u>Event Date</u>
1	Technical Questions due by December 6, 2021 at 10:00 AM EST	2021-12-06

	Document Phase	Document Description	Page 4
ISC2200000008	Final	Addendum #3 Professional Database Admin Services (OT22058)	

ADDITIONAL TERMS AND CONDITIONS

See attached document(s) for additional Terms and Conditions

5.3. Price Sheet for Mikias Gebrakidan



Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

State of West Virginia
Centralized Request for Quote
Info Technology

Proc Folder: 968525

Doc Description: Addendum #3 Professional Database Admin Services (OT22058)

Reason for Modification:

Addendum #3 is published to move bid opening date from 12/15/2021 to 12/21/2021.

Proc Type: Central Master Agreement

Date Issued	Solicitation Closes	Solicitation No	Version
2021-12-13	2021-12-21 13:30	CRFQ 0210 ISC2200000008	4

BID RECEIVING LOCATION

BID CLERK
DEPARTMENT OF ADMINISTRATION
PURCHASING DIVISION
2019 WASHINGTON ST E
CHARLESTON WV 25305
US

VENDOR

Vendor Customer Code: VS0000009858

Vendor Name : Vitaver and Associates, Inc.

Address : 401 E Las Olas Blvd, Ste 1400

Street :

City : Fort Lauderdale

State : Florida

Country : USA

Zip : 33301

Principal Contact : Mary Vitaver

Vendor Contact Phone: 954-254-9446

Extension:

FOR INFORMATION CONTACT THE BUYER

Jessica L Hovanec
304-558-2314
jessica.l.hovanec@wv.gov

Vendor Vitaver and Associates, Inc., Mary Vitaver

Signature

FEIN# 65-0421909

DATE 12/21/2021

All offers subject to all terms and conditions contained in this solicitation

ADDITIONAL INFORMATION

Addendum #3 is published to move bid opening date from December 15, 2021 to December 21, 2021. Bid opening time remains the same at 1:30 PM EST.

The West Virginia Purchasing Division is soliciting bids on behalf of the WV Office of Technology to establish an open-end contract for professional database administrator services per the Terms & Conditions as attached hereto.

INVOICE TO			SHIP TO		
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US			WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US		

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Professional DBA - Year 1	2080.00000	HOUR	\$75.00	\$156,000.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Extended Description:

Professional DBA - Year 1

INVOICE TO			SHIP TO		
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US			WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US		

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	Professional DBA - Optional Year 2	2080.00000	HOUR	\$76.50	\$159,120.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Extended Description:

Professional DBA - Optional Year 2

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
3	Professional DBA - Optional Year 3	2080.00000	HOUR	\$78.80	\$163,904.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Extended Description:
Professional DBA - Optional Year 3

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
4	Professional DBA - Optional Year 4	2080.00000	HOUR	\$81.00	\$168,480.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Extended Description:
Professional DBA - Optional Year 4

SCHEDULE OF EVENTS

<u>Line</u>	<u>Event</u>	<u>Event Date</u>
1	Technical Questions due by December 6, 2021 at 10:00 AM EST	2021-12-06

	Document Phase	Document Description	Page 4
ISC2200000008	Final	Addendum #3 Professional Database Admin Services (OT22058)	

ADDITIONAL TERMS AND CONDITIONS

See attached document(s) for additional Terms and Conditions