



The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at [wvOASIS.gov](http://wvOASIS.gov). As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at [WVPurchasing.gov](http://WVPurchasing.gov) with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.

## Header 2

List View

### General Information | Contact | Default Values | Discount | Document Information

Procurement Folder: 683437

SO Doc Code: CRFQ

Procurement Type: Central Master Agreement

SO Dept: 0210

Vendor ID: VS0000009860

SO Doc ID: ISC2000000013

Legal Name: SMART SHARED SERVICES LLC

Published Date: 2/13/20

Alias/DBA: RICH EDWARDS

Close Date: 2/25/20

Total Bid: \$773,344.00

Close Time: 13:30

Response Date: 02/25/2020

Status: Closed

Response Time: 13:18

Solicitation Description: Addendum No. 02-Professional Database Administrator (DBA)

Total of Header Attachments: 2

Total of All Attachments: 2



Purchasing Division  
 2019 Washington Street East  
 Post Office Box 50130  
 Charleston, WV 25305-0130

**State of West Virginia  
 Solicitation Response**

**Proc Folder :** 683437

**Solicitation Description :** Addendum No. 02-Professional Database Administrator (DBA)

**Proc Type :** Central Master Agreement

Date issued	Solicitation Closes	Solicitation Response	Version
	2020-02-25 13:30:00	SR 0210 ESR02252000000004884	1

<b>VENDOR</b>
VS0000009860 SMART SHARED SERVICES LLC RICH EDWARDS

**Solicitation Number:** CRFQ 0210 ISC2000000013

**Total Bid :** \$773,344.00      **Response Date:** 2020-02-25      **Response Time:** 13:18:38

**Comments:**

**FOR INFORMATION CONTACT THE BUYER**  
 Jessica S Chambers  
 (304) 558-0246  
 jessica.s.chambers@wv.gov

<b>Signature on File</b>	<b>FEIN #</b>	<b>DATE</b>
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All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Contract Services #1 - Professional Database Administrator	2080.00000	HOUR	\$90.210000	\$187,636.80

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description :** 5.1.1 Contract Services #1 - Professional Database Administrator: The Vendor must provide a (DBA) contractor to provide support of SQL Database, Server Administration, ColdFusion, Biztalk, Dynamics GP, MS Dynamics CRM, Hyland OnBase and PSIGEN.  
For further details on the Contractor's responsibilities please review attached specification document.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Opt Renewal Y2: Contract Services #1 - Professional DBA	2080.00000	HOUR	\$92.010000	\$191,380.80

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description :** 5.1.1 Contract Services #1 - Professional Database Administrator: The Vendor must provide a (DBA) contractor to provide support of SQL Database, Server Administration, ColdFusion, Biztalk, Dynamics GP, MS Dynamics CRM, Hyland OnBase and PSIGEN.  
For further details on the Contractor's responsibilities please review attached specification document.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Opt Renewal Y3: Contract Services #1 - Professional DBA	2080.00000	HOUR	\$93.850000	\$195,208.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description :** 5.1.1 Contract Services #1 - Professional Database Administrator: The Vendor must provide a (DBA) contractor to provide support of SQL Database, Server Administration, ColdFusion, Biztalk, Dynamics GP, MS Dynamics CRM, Hyland OnBase and PSIGEN.  
For further details on the Contractor's responsibilities please review attached specification document.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	Opt Renewal Y4: Contract Services #1 - Professional DBA	2080.00000	HOUR	\$95.730000	\$199,118.40

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description :** 5.1.1 Contract Services #1 - Professional Database Administrator: The Vendor must provide a (DBA) contractor to provide support of SQL Database, Server Administration, ColdFusion, Biztalk, Dynamics GP, MS Dynamics CRM, Hyland OnBase and PSIGEN.  
For further details on the Contractor's responsibilities please review attached specification document.

**BIJU GEORGE****EXPERIENCE SUMMARY:**

- Skilled Solutions-Oriented Information Technology Professional with over **23 years** of industry experience in architecture, requirement analysis, system design, database administration, data modeling, database design, development and integration of complex Enterprise and Web-based Applications using various technologies.
- Over **8 years** of experience in **SQL Server Database Administration (DBA)**, design, modeling and development (2019,2016,2014,2012, 2008 R2, 2005,2000).
- Extensive experience in installation, configuration **backup/recovery, applying patches and troubleshooting** and maintenance of SQL Server.
- Working knowledge **PowerShell scripts, High Availability** groups, **Resource Governor, Replication, Log Shipping, Dell EMC Data Domain** data duplication storage system.
- Knowledge of **Master Data Services (MDS)** for Master Data Management (MDM) and used **SQL Data Compare** to compare and synchronize data between databases.
- Demonstrated expertise utilizing ETL tools like SQL Server Integration Services (**SSIS**), **Azure Data Factory**, Data Transformation Services (**DTS**)
- Experience in developing complex reports in SQL Server Reporting Services (**SSRS** - 2005, 2008,2012,2014,2016).
- Experience in developing DB **Stored Procedures**, Function, Triggers Views and Constraints in SQL Server (using **T-SQL**) and Packages in **Oracle (PL/SQL)** and **DB2(PL/SQL)**
- Experience in using **IBM Data Studio 4.1** to develop complex DB2 Stored procedures.
- Worked with **Scribe workbench** to migrate data between different systems.
- Established hands-on experience in all stages of **SDLC**, including requirement analysis, design, development, implementation, testing, integration, deployment, documenting and maintenance of web applications with **.NET Framework** (2.0 – 4.5) using both **Web Forms** and **MVC3,4**.
- Expertise in architecture, design and development of Windows applications, Web applications and Web Services using **ColdFusion (MX, 9,11,18)**, **Fuse Box, CFC's, C#.Net, ASP.Net, VBScript, JavaScript, jQuery, Angular v2** and **XML**.
- Extensive knowledge on **Microsoft Dynamics Great Plains (9, 2013, 2016)** accounting system.
- Good knowledge of **BizTalk** Integration Server (2013, 2016, 2018) and integration projects involving complex maps, schemas and orchestrations.
- Experience in **OnBase** Document management system (version 11, 16) and integration with **Microsoft Dynamics CRM** (CRM 4, 2011, 2013).
- Experience in creating projects for **data capture** using **Kofax** Transformation Module and **PSIGEN, PSICapture (6.0, 7.1)**.
- Familiar with **Microsoft Azure cloud services**.
- Well versed in **HIPAA** guidelines.
- Experience in writing Functional and Technical specifications.
- Great team player, highly motivated, adaptive and quick learner with excellent interpersonal, technical and communication skills.
- Experience in various business domains like **Health Care, Insurance, Finance and Government etc.**

**EDUCATION:**

Bachelor of Science in Computer Science, Anna University, India  
Post Graduate diploma in computer applications, NIIT, India  
MS SE (currently pursuing – WVU, West Virginia)

**TECHNICAL SKILLS:**

<b>Operating Systems</b>	Windows 9x/NT/2000/XP/Windows 7/Windows 10/Windows Server 2003/2008R2/2012/2016
<b>Frameworks</b>	Microsoft.Net, Angular v2
<b>Cloud Services</b>	Microsoft Azure
<b>Languages</b>	<b>ASP.Net, C#, CFML, JavaScript, jQuery, T-SQL VBA, PL/SQL, COBOL</b>
<b>Tools</b>	<b>Microsoft Visual Studio, TFS, VSTS, Subversion, Dream weaver, Centura Team Developer, MS Project 2016, TOAD, DNN, Crystal Reports, IBM Data Studio 4.1, Scribe Workbench, SQL Server Management Studio, Red Gate SQL Monitor, SQL Data Compare, SQL SSRS 2008r2, 2012,2016, SQL Server Integrations Services, SSAS, TFS, Git, Hyland OnBase, Kofax Capture, KTM, PSIGEN 7.1 PSICapture, Sublime</b>
<b>Servers</b>	<b>ColdFusion, IIS, BizTalk Server, SharePoint</b>
<b>Authoring</b>	<b>HTML, XML, XSQL, XSLT, CSS</b>
<b>Modeling Languages</b>	Rational Rose, UML, MS Visio
<b>RDBMS</b>	<b>MS SQL Server, Oracle, Sybase, DB2, MySQL, Informix and MS Access</b>
<b>Packages</b>	<b>Microsoft Dynamics GP, Microsoft Dynamics CRM, Baan IV (Services),</b>

## **PROFESSIONAL EXPERIENCE:**

**MARLABS INC. on contract to Smart Shared Services, LLC**

**WV OFFICE OF TECHNOLOGY, Charleston, West Virginia  
Dec 2007 – Present**

### **Senior Consultant/Systems Analyst/Database Administrator**

Manage SQL Server databases, configure and maintain databases servers and processes. Worked on the Benefit Administration System (BAS). This system includes many sub systems like the Web Contributions System (WCS – Billing/Payment Portal), Manage My Benefit System (MMB), MS Dynamics Great Plains (GP), Face To Face Weight and Diabetes management System (F2F), Microsoft Dynamics CRM, OnBase Document Management System, PSIGEN Image capturing system, the phone system etc. This system uses multiple databases including DB2 and MS SQL Server. BizTalk is used for integration between the billing/payment system and MS Dynamics GP accounting system and syncing demographic information.

### **Responsibilities:**

- Manage various SQL Server Instances supporting different applications.
- Performed SQL Server backup and recovery, performance tuning, index maintenance, database consistency checks and troubleshooting.
- Monitor System health and performance
- Installed and configured SQL Server cluster during the system upgrade.
- Configured EMC Data domain for SQL Server data storage.
- Configured High Availability groups, Log shipping and Replication.
- Provided database analytics to monitor and analyze system health and storage requirements.
- Worked with SQL Data Compare tools for data comparison of various database entities.
- Build database schemas and various database objects to support various applications.
- Designed several Maintenance plans to take care of routine database tasks.
- Designed and documented database architecture and database entities.
- Wrote several PowerShell scripts for automating routine database tasks.
- Worked on designing data warehousing and business intelligence solutions.
- Developed SSIS/DTS packages for importing and exporting data to and from different sources.
- Designed and developed BizTalk integration for account reconciliation between Benefit Administration System and Great Plains Accounting System.
- Designed and developed the Web Contributions system, the Agency Payment Portal.
- Provided design and implementation mentoring, guidance, and expertise throughout (SDLC) process.
- Developed business components using C# and SQL Server.
- Configured Scribe Workbench for data migrations.
- Administered BizTalk Server (2013) and SQL Server databases (SQL Server 2003/2008R2/2012/2014/2016).

- Worked with Microsoft Consultants in customizing the MS CRM system
- Worked with users in resolving query performance issues.
- Developed custom lookups for CRM (.NET).
- Developed WCF services for syncing data between Mainframe and CRM system.
- Managed the F2F MySQL Database and supported the F2F Web application (.NET, Ext.NET)
- Migrated data from MySQL to SQL Server 2008 R2 during F2F System upgrade.
- Manage the GP/CRM/OnBase/Kofax/PSIGEN Servers
- Created several GP/Accounts Receivables report in SSRS.
- Worked on integrating Microsoft Dynamics CRM with the OnBase document management system.
- Support PISGEN PSICapture imaging system and worked on enhancing functionalities.
- Used JavaScript and jQuery to enhance the UI for the Web Contributions System
- Refined the receivables collection process.
- Developed several management reports for Dynamics CRM.
- Documented the changes and maintained version control.
- Wrote several SQL Server Stored procedures, functions and Native DB2 stored procedures using PL/SQL for web contributions and MMB systems.
- Used SSRS for generating billing statements and several custom reports for CRM and F2F system.
- Designed and developed an Issue tracking system for tracking system issues.
- Participated in design sessions with the users and created technical documentations.
- Designed and developed Kofax projects for document scanning, indexing and storing in OnBase.
- Developed DIP process in OnBase for all documents scanned from PSIGEN and the documents uploaded from Manage My Benefits web application.

**Environment: Environment: Windows Server 2003/2012/2016, MS SQL Server 2005/2008 R2/2012/2016/2019 , SSMS 2005-2019, EMC Data Domain, Data Compare, COBOL, DB2, MySQL, IMB Data Studio, BizTalk Server 2006 R2/2013/2016/2018, Dynamics Great Plains 9/2013/2016, MS CRM 4.0/2011/2013, Visual Studio 2005/2008/2010/2012/2013,2016,2017,2019, TFS, ASP.NET, C#, ext.NET, SSRS, SSIS, VBA, ColdFusion 7/9/11/18, PHP, JavaScript, VBScript, jQuery, CSS, HTML, XML/XSLT, Kofax Capture & Transformation Module, OnBase 9.0/11.0/16.00, PSIGEN PSICapture 6.0/7.1**

**AGILE TECHNICAL SOLUTIONS, Dallas, TX  
June 2006 – Oct 2007**

**PROJECT: Case Management System/Medical Billing**

Agile Case Management System (ACMS) is a web-based application which provides various solutions to the problems faced by the **Health Care** service providers. It has capabilities of managing patient records, claim management, scheduling and much more. The system was previously developed in Cold Fusion MX, which was migrated to ASP.Net and certain new features were added to the system.

**Responsibilities:**

- Developed an ActiveX component and Client application to download, edit and Upload new revisions of documents.
- Wrote ColdFusion components for server application and database interactions.
- Developed document approval system using ColdFusion and JavaScript.
- Created a Windows Services using C#/VB.NET
- Divided tasks into modules and develop each task using the Fusebox 3 methodology.
- Worked on Course Catalog Management Wizard, Calendar Wizard, Essay Writing Wizard, Recommendation Letter Wizard and Acceptance Wizard.
- Other responsibilities included unit testing, documentation and Writing DDL for database operations.
- Used VSS for version control.

**Environment: ASP.net, C#, Infragistics Components, ColdFusion MX 6.1, Microsoft IIS 5.0, MS SQL Server 2005, Dreamweaver 8, Visual Interdev, Visual Source Safe, JavaScript, VBScript, CSS, HTML/DHTML, Windows2003/NT/XP**

**FITCH RATINGS, Chicago, IL and London, UK**

**Apr 2001 - May 2006**

**PROJECT: Portfolio Management System/ Corporate Intranet/ Credit Update System  
Sr. Web Application Developer**

Designed and developed the Portfolio Management Systems which was placed on the Fitchresearch.com web site. This is used by the clients to keep track of companies in their watch list. Developed and implemented the complex portfolio management system using **XML/XSLT/XSQL** Servlet and Oracle backend. Wrote **Triggers, Procedures and Packages** to add and transfer the existing functionality to Oracle database. Documented the changes and maintained the version control using CVS.

Designed and developed Fitch Info WEB corporate intranet, which was used across 40 offices globally.

This intranet has role-based security features to enable users to access various software products. This system also contains various reports which are mostly used by higher management group.

There was a content management tool to let the user update the content of the site whenever they needed. There were many products linked to the Intranet like the Credit Update System, Financial Web Reports, and Market Research etc.

Administered ColdFusion server for Intranet Application, Managed the project environment to including the hardware, software, and version control. Identified, recommend and implement the necessary changes to enhance the performance of the applications by using best practices. Automated and customized different intranet reports. Provided recommendations, time estimate, test plan and change control documents.

Conducted impact analyses of business requirements, ensured business requirements are supported by software implementation. Coordinated with users for testing, validation, functionality and operational reliability of system platform (software & hardware) as per software change requests and predefined business requirements.

**Environment: XSQL Framework, Java, ColdFusion 5.5, XML, VB, VBA, Oracle 9i**

**Blue Square Consulting Inc, Setauket, New York  
Programmer Analyst**

**Feb1999 - Mar 2001**

**PROJECT: Application Migration**

Convert some Legacy application developed using Centura Team Developer1.0 to a new version of the software. The Legacy system was developed by a third party who no longer supported the system. We had to maintain the system and convert it to a newer version for the Centura Team Developer. Gradually the system was phased out.

Involved in converting the legacy system to a newer version for the software. Had to make sure that all the linked applications worked well with the new version of the system; the system had to be modified so the new lotus notes email system worked well with the newer version of the application.

**Environment: Centura Team developer, Oracle**

**PROJECT: Application Migration**

**NICOR Inc., Naperville, IL  
Consultant**

Convert client's legacy 16-bit application to newer 32bit applications. The Customer tracking system which was developed with Gupta SQL Windows a Legacy 16-bit application needed to be converted to a newer version for the Software, Centura Team Developer. Converted several applications written in Gupta SQL Windows to 32bit Centura Team Developer

**Environment: Gupta SQL Windows, Centura Team Developer, Informix**

**PROJECT: Case Tracking Module  
MarketLynx Inc., San Ramon, CA  
Consultant**

The company was a pioneer in customizing the Aurum CRM system for their various clients. I was involved in Customizing Aurum/Baan Sales module to incorporate a Case Tracking Module. This module enabled the Marketing executives to keep track of their calls. This new module was developed using Centura Team Developer. The customization was done using Centura Team Developer, Visual Basics and Oracle Database.



**HUMANBASE INDIA INC, Bangalore, India**  
**Programmer Analyst**

**Mar 1998 - Jan 1999**

**PROJECT: NEC POS System**

Designed and developed a POS system for NEC. Worked at the client's site in Nagoya, Japan as a project coordinator. Wrote several SQL procedures; Collected requirements, developed documentation and delivered power point presentations for the client. Environment: Visual Basics, MS SQL Server

**LEAAP LOGICS LTD, Chennai, India**  
**Programmer Analyst**

**Jul 1996 - Mar 1998**

**PROJECT: Air Cargo Operating System/ Cost Controlling and Invoicing System/ Transportation Module**

Automated airway bill generation process. Prior to the system being developed the process of generating Airway bill for the clients was a manual process and it consumed a lot of time and effort from the operations team. Cost Controlling and Invoicing System helps to prepare sales Invoice and vendor invoices. To cope with comprehensive business environment CCIS supports multi location and multi-currency. User friendly interfaces minimize learning time. Transportation Module and various other modules were designed for Freight forwarding company; some of the applications running on FoxPro were also converted to Gupta SQL Windows.

**Environment: FoxPro, Gupta SQL Windows, MS SQL Server**

STATE OF WEST VIRGINIA  
Purchasing Division

# PURCHASING AFFIDAVIT

**CONSTRUCTION CONTRACTS:** Under W. Va. Code § 5-22-1(i), the contracting public entity shall not award a construction contract to any bidder that is known to be in default on any monetary obligation owed to the state or a political subdivision of the state, including, but not limited to, obligations related to payroll taxes, property taxes, sales and use taxes, fire service fees, or other fines or fees.

**ALL CONTRACTS:** Under W. Va. Code §5A-3-10a, no contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and: (1) the debt owed is an amount greater than one thousand dollars in the aggregate; or (2) the debtor is in employer default.

**EXCEPTION:** The prohibition listed above does not apply where a vendor has contested any tax administered pursuant to chapter eleven of the W. Va. Code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

**DEFINITIONS:**

**"Debt"** means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

**"Employer default"** means having an outstanding balance or liability to the old fund or to the uninsured employers' fund or being in policy default, as defined in W. Va. Code § 23-2c-2, failure to maintain mandatory workers' compensation coverage, or failure to fully meet its obligations as a workers' compensation self-insured employer. An employer is not in employer default if it has entered into a repayment agreement with the Insurance Commissioner and remains in compliance with the obligations under the repayment agreement.

**"Related party"** means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceeds five percent of the total contract amount.

**AFFIRMATION:** By signing this form, the vendor's authorized signer affirms and acknowledges under penalty of law for false swearing (W. Va. Code §61-5-3) that: (1) for construction contracts, the vendor is not in default on any monetary obligation owed to the state or a political subdivision of the state, and (2) for all other contracts, that neither vendor nor any related party owe a debt as defined above and that neither vendor nor any related party are in employer default as defined above, unless the debt or employer default is permitted under the exception above.

**WITNESS THE FOLLOWING SIGNATURE:**

Vendor's Name: Smart Shared Services, LLC

Authorized Signature: Eva Korodinsky Date: 2-20-2020

State of West Virginia

County of Kanawha, to-wit:

Taken, subscribed, and sworn to before me this 20th day of February, 2020.

My Commission expires Nov 7, 2023.



NOTARY PUBLIC Marie Hoffmann

**ADDENDUM ACKNOWLEDGEMENT FORM**  
**SOLICITATION NO.: ISC 200000003**

**Instructions:** Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

**Acknowledgment:** I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

**Addendum Numbers Received:**

(Check the box next to each addendum received)

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6  |
| <input checked="" type="checkbox"/> Addendum No. 2 | <input type="checkbox"/> Addendum No. 7  |
| <input type="checkbox"/> Addendum No. 3            | <input type="checkbox"/> Addendum No. 8  |
| <input type="checkbox"/> Addendum No. 4            | <input type="checkbox"/> Addendum No. 9  |
| <input type="checkbox"/> Addendum No. 5            | <input type="checkbox"/> Addendum No. 10 |

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Smart Shared Services, LLC  
Company

Eva Kordunsky  
Authorized Signature

2-20-2020  
Date

**NOTE:** This addendum acknowledgment should be submitted with the bid to expedite document processing.  
Revised 6/8/2012

REQUEST FOR QUOTATION  
**Professional Database Administrator (DBA) for PEIA**

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11.1.3 Failure to comply with any laws, rules, and ordinances applicable to the Contract Services provided under this Contract.

11.1.4 Failure to remedy deficient performance upon request.

11.2 The following remedies shall be available to Agency upon default.

11.2.1 Immediate cancellation of the Contract.

11.2.2 Immediate cancellation of one or more release orders issued under this Contract.

11.2.3 Any other remedies available in law or equity.

**12. MISCELLANEOUS:**

12.1 **Contract Manager:** During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below.

ISC200000013

Contract Manager:	Eva Kordusky
Telephone Number:	855-807-6278 x229
Fax Number:	888-680-6555
Email Address:	eva.kordusky@sssllc.email

ISC 2000000013

**DESIGNATED CONTACT:** Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

Eva Kordusky / VP of Business Operations  
(Name, Title)

Eva Kordusky / VP of Business Operations  
(Printed Name and Title)

Po Box 1187, Charleston, WV 25324  
(Address)

855-807-6278 x229, 888-680-6555 fax  
(Phone Number) / (Fax Number)

eva.kordusky@ssslc.email  
(email address)

**CERTIFICATION AND SIGNATURE:** By signing below, or submitting documentation through wvOASIS, I certify that I have reviewed this Solicitation in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that I am authorized by the vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

Smart Shared Services, LLC  
(Company)

Eva Kordusky, Eva Kordusky / VP of Bus. Ops.  
(Authorized Signature) (Representative Name, Title)

Eva Kordusky / VP of Business Operations  
(Printed Name and Title of Authorized Representative)

2-20-2020  
(Date)

855-807-6278 / 888-680-6555  
(Phone Number) (Fax Number)

AGREED:

Name of Agency: \_\_\_\_\_

Signature: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

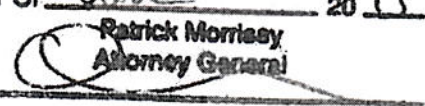
Name of Associate: Biju George

Signature: 

Title: DBA

Date: 02/20/2020

Form - WVBA-012004  
Amended 06.26.2013

APPROVED AS TO FORM THIS 26th  
DAY OF Jan 20 13  
  
Patrick Morrisey  
Attorney General  
BY \_\_\_\_\_