



The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at ***wvOASIS.gov***. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at ***WVPurchasing.gov*** with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.

Header 5

List View

General Information | [Contact](#) | [Default Values](#) | [Discount](#) | [Document Information](#)

Procurement Folder: 364150

SO Doc Code: CRFQ

Procurement Type: Central Purchase Order

SO Dept: 1300

Vendor ID: VS0000012211

SO Doc ID: STO1800000001

Legal Name: GEAR ONE ENTERPRISE CORP

Published Date: 8/14/17

Alias/DBA:

Close Date: 9/6/17

Total Bid: \$21,600.00

Close Time: 13:30

Response Date: 09/06/2017

Status: Closed

Response Time: 13:17

Solicitation Description: Network Infrastructure Maintenance

Total of Header Attachments: 5

Total of All Attachments: 5



Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

**State of West Virginia
 Solicitation Response**

Proc Folder : 364150
Solicitation Description : Network Infrastructure Maintenance
Proc Type : Central Purchase Order

Date issued	Solicitation Closes	Solicitation Response	Version
	2017-09-06 13:30:00	SR 1300 ESR09061700000000877	1

VENDOR
VS0000012211 GEAR ONE ENTERPRISE CORP

Solicitation Number: CRFQ 1300 STO1800000001

Total Bid : \$21,600.00 **Response Date:** 2017-09-06 **Response Time:** 13:17:11

Comments: Gear One Enterprise is Woman Owned Small Business specializing in IT Hardware Maintenance Service Contracts and IT Hardware. We service all 50 states. We use only OEM hardware for replacements as needed. Gear One's Go-Guard plan can supply basic software patches and updates through the manufacturer. We have the opportunity to service many federal, state and local governments. We encourage you to reach out with any questions. We are excellent in our customer service and response for our customers. Thank you for the opportunity to quote. Bridget White Gear One Enterprise 949-388-5785

FOR INFORMATION CONTACT THE BUYER
 Guy Nisbet
 (304) 558-2596
 guy.l.nisbet@wv.gov

Signature on File	FEIN #	DATE
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All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Local area network LAN maintenance or support	1.00000	EA	\$3,300.000000	\$3,300.00

Comm Code	Manufacturer	Specification	Model #
81111803			

Extended Description :	Lenovo Equipment (Section 4.1.2) As per listing/price page "Section 5.2" Pricing Page Instructions Coverage dates shall be 10/26/17-10/25/18 24x7, 4 Hr Response Callback
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Comments: 2nd year renewal=10% off 3rd year renewal=12% off Equipment must be in working condition prior to implementation of contract.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Local area network LAN maintenance or support	1.00000	EA	\$330.000000	\$330.00

Comm Code	Manufacturer	Specification	Model #
81111803			

Extended Description :	Cisco Equipment (Section 4.1.3) As per listing/price page "Section 5.2" Pricing Page Instructions Coverage dates shall be 10/26/17-10/25/18 8x5, NBD on-site
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Comments: 2nd year renewal=10% off 3rd year renewal=12% off Equipment must be in working condition prior to implementation of contract.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Local area network LAN maintenance or support	1.00000	EA	\$17,970.000000	\$17,970.00

Comm Code	Manufacturer	Specification	Model #
81111803			

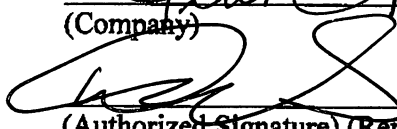
Extended Description :	IBM Equipment (Section 4.1.4) As per listing/price page "Section 5.2" Pricing Page Instructions Coverage dates shall be 10/26/17-7/31/18 24x7, 4 Hour Response Callback
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Comments: 2nd year renewal=10% off 3rd year renewal=12% off Equipment must be in working condition prior to implementation of contract.

DESIGNATED CONTACT: Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

Bridget White Account Manager
 (Name, Title)
Bridget White, Account Manager
 (Printed Name and Title)
1031 Calle Recodo Ste A, San Clemente, CA 92673
 (Address)
949.388.5785, 949.388.3621
 (Phone Number) / (Fax Number)
bridget@gearone.com.com
 (email address)

CERTIFICATION AND SIGNATURE: By signing below, or submitting documentation through wvOASIS, I certify that I have reviewed this Solicitation in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that I am authorized by the vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

GearOne Enterprise
 (Company)

 (Authorized Signature) (Representative Name, Title)
Donna Barnes
 (Printed Name and Title of Authorized Representative)
9/6/17
 (Date)
949-388-5785 949-388-3621
 (Phone Number) (Fax Number)

ADDENDUM ACKNOWLEDGEMENT FORM
SOLICITATION NO.:

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:

(Check the box next to each addendum received)

NONE

- | | |
|---|--|
| <input type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6 |
| <input type="checkbox"/> Addendum No. 2 | <input type="checkbox"/> Addendum No. 7 |
| <input type="checkbox"/> Addendum No. 3 | <input type="checkbox"/> Addendum No. 8 |
| <input type="checkbox"/> Addendum No. 4 | <input type="checkbox"/> Addendum No. 9 |
| <input type="checkbox"/> Addendum No. 5 | <input type="checkbox"/> Addendum No. 10 |

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Gear One Enterprise
Company

[Signature]
Authorized Signature

9/5/2017
Date

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.

REQUEST FOR QUOTATION
Network Infrastructure Equipment Maintenance

11. MISCELLANEOUS:

11.2. **Contract Manager:** During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below.

Contract Manager: Brad Barnes & Bridget White
Telephone Number: 949.388.5785
Fax Number: 949.388.3621
Email Address: bridget@gearone.com.com
brad@gearone.com.com

WV-10
Approved / Revised
12/16/15

State of West Virginia
VENDOR PREFERENCE CERTIFICATE

Certification and application is hereby made for Preference in accordance with *West Virginia Code*, §5A-3-37. (Does not apply to construction contracts). *West Virginia Code*, §5A-3-37, provides an opportunity for qualifying vendors to request (at the time of bid) preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the *West Virginia Code*. This certificate for application is to be used to request such preference. The Purchasing Division will make the determination of the Vendor Preference, if applicable.

- 1. **Application is made for 2.5% vendor preference for the reason checked:**
Bidder is an individual resident vendor and has resided continuously in West Virginia for four (4) years immediately preceding the date of this certification; or,
- Bidder is a partnership, association or corporation resident vendor and has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification;
- Bidder is a resident vendor partnership, association, or corporation with at least eighty percent of ownership interest of bidder held by another entity that meets the applicable four year residency requirement; or,
- Bidder is a nonresident vendor which has an affiliate or subsidiary which employs a minimum of one hundred state residents and which has maintained its headquarters or principal place of business within West Virginia continuously for the four (4) years immediately preceding the date of this certification; or,
- 2. **Application is made for 2.5% vendor preference for the reason checked:**
Bidder is a resident vendor who certifies that, during the life of the contract, on average at least 75% of the employees working on the project being bid are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
- 3. **Application is made for 2.5% vendor preference for the reason checked:**
Bidder is a nonresident vendor that employs a minimum of one hundred state residents, or a nonresident vendor which has an affiliate or subsidiary which maintains its headquarters or principal place of business within West Virginia and employs a minimum of one hundred state residents, and for purposes of producing or distributing the commodities or completing the project which is the subject of the bidder's bid and continuously over the entire term of the project, on average at least seventy-five percent of the bidder's employees or the bidder's affiliate's or subsidiary's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years and the vendor's bid; or,
- 4. **Application is made for 5% vendor preference for the reason checked:**
Bidder meets either the requirement of both subdivisions (1) and (2) or subdivision (1) and (3) as stated above; or,
- 5. **Application is made for 3.5% vendor preference who is a veteran for the reason checked:**
Bidder is an individual resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard and has resided in West Virginia continuously for the four years immediately preceding the date on which the bid is submitted; or,
- 6. **Application is made for 3.5% vendor preference who is a veteran for the reason checked:**
Bidder is a resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard, if, for purposes of producing or distributing the commodities or completing the project which is the subject of the vendor's bid and continuously over the entire term of the project, on average at least seventy-five percent of the vendor's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years.
- 7. **Application is made for preference as a non-resident small, women- and minority-owned business, in accordance with *West Virginia Code* §5A-3-59 and *West Virginia Code of State Rules*.**
Bidder has been or expects to be approved prior to contract award by the Purchasing Division as a certified small, women- and minority-owned business.

Bidder understands if the Secretary of Revenue determines that a Bidder receiving preference has failed to continue to meet the requirements for such preference, the Secretary may order the Director of Purchasing to: (a) rescind the contract or purchase order; or (b) assess a penalty against such Bidder in an amount not to exceed 5% of the bid amount and that such penalty will be paid to the contracting agency or deducted from any unpaid balance on the contract or purchase order.

By submission of this certificate, Bidder agrees to disclose any reasonably requested information to the Purchasing Division and authorizes the Department of Revenue to disclose to the Director of Purchasing appropriate information verifying that Bidder has paid the required business taxes, provided that such information does not contain the amounts of taxes paid nor any other information deemed by the Tax Commissioner to be confidential.

Bidder hereby certifies that this certificate is true and accurate in all respects; and that if a contract is issued to Bidder and if anything contained within this certificate changes during the term of the contract, Bidder will notify the Purchasing Division in writing immediately.

Bidder: Bridget White

Signed: 

Date: 9/6/2017

Title: Account Manager

*Check any combination of preference consideration(s) indicated above, which you are entitled to receive.

EXHIBIT A - PRICING PAGE
Network Infrastructure Equipment Maintenance

Lenovo Equipment

Support level: 24x7, 4 hour Response / Term of Coverage Oct. 26, 2017 - Oct 25, 2018

Specification	Service HW Part #	Service Serial #	Description	Qty	UNIT PRICE
4.1.2.2	8852-HC1	0006F8065	Lenovo BladeCenter H (Chassis)	1	165
4.1.2.2	8852-HC1	0006F8060	Lenovo BladeCenter H (Chassis)	1	165
4.1.2.3	7875-AC1	0006CWNV3	Lenovo BladeCenter HS23 (Server)	1	165
4.1.2.3	7875-AC1	0006CWNV5	Lenovo BladeCenter HS23 (Server)	1	165
4.1.2.3	7875-AC1	0006CWNV6	Lenovo BladeCenter HS23 (Server)	1	165
4.1.2.3	7875-AC1	0006CWNV7	Lenovo BladeCenter HS23 (Server)	1	165
4.1.2.3	7875-AC1	0006CWNV8	Lenovo BladeCenter HS23 (Server)	1	165
4.1.2.3	7875-AC1	0006CWNV9	Lenovo BladeCenter HS23 (Server)	1	165
4.1.2.3	7875-AC1	0006CWNW0	Lenovo BladeCenter HS23 (Server)	1	165
4.1.2.3	7875-AC1	0006CWNW1	Lenovo BladeCenter HS23 (Server)	1	165
4.1.2.3	7875-AC1	0006CWNW2	Lenovo BladeCenter HS23 (Server)	1	165
4.1.2.3	7875-AC1	0006CWNW3	Lenovo BladeCenter HS23 (Server)	1	165
4.1.2.3	7875-AC1	0006CWNW4	Lenovo BladeCenter HS23 (Server)	1	165
4.1.2.3	7875-AC1	0006CWNW5	Lenovo BladeCenter HS23 (Server)	1	165
4.1.2.3	7875-AC1	0006CWNW6	Lenovo BladeCenter HS23 (Server)	1	165
4.1.2.3	7875-AC1	0006CWNW7	Lenovo BladeCenter HS23 (Server)	1	165
4.1.2.4	7309-HC3	23A4664	G8264 Rack Switch	1	165
4.1.2.4	7309-HC3	23A5995	G8264 Rack Switch	1	165
4.1.2.4	7309-HC3	23A6003	G8264 Rack Switch	1	165
4.1.2.4	7309-HC3	23A6010	G8264 Rack Switch	1	165
Lenovo Equipment Total					3,300.00

Cisco Equipment

Support level: 8x5, Next Business Day on-site / Term of Coverage Oct. 26, 2017 - Oct 25, 2018

Specification	Service HW Part #	Service Serial #	Description	Qty	UNIT PRICE
4.1.3.2	WS-C2960S-24TS-L	FOC1623W1L4	SMARTNET 8X5XNBD CAT 2960S STK 24 GIGE,4	1	165
4.1.3.2	WS-C2960S-24TS-L	FOC1623W1MS	SMARTNET 8X5XNBD CAT 2960S STK 24 GIGE, 4	1	165
Cisco Equipment Total					330.00

EXHIBIT A - PRICING PAGE
Network Infrastructure Equipment Maintenance

IBM Equipment

Support level: 24x7, 4 hour Response / Term of Coverage Oct. 26, 2017 - July 31, 2018

Specification	Service HW Part #	Service Serial #	Description	Qty	UNIT PRICE
4.1.4.2	2858 E21	0000A6463	N6240 MODEL E21 (Storage Array)	1	8985.00
4.1.4.2.1	5604		FCP SECONDARY	1	INCLUDED
4.1.4.2.2	5606		ISCSI SECONDARY	1	INC
4.1.4.2.3	5608		NFS SECONDARY	1	INC
4.1.4.2.4	5611		SNAPRESTORE	1	INC
4.1.4.2.5	5612		SNAPMIRROR	1	INC
4.1.4.2.6	5614		FLEXCLONE	1	INC
4.1.4.2.7	8255		ONCOMMAND CORE	1	INC
4.1.4.3	2857 006	34664	EXN3500 SAS EXP UNIT	1	INC
4.1.4.3	2857 006	34665	EXN3500 SAS EXP UNIT	1	INC
4.1.4.3	2857 006	34666	EXN3500 SAS EXP UNIT	1	INC
4.1.4.3	2857 006	34667	EXN3500 SAS EXP UNIT	1	INC
4.1.4.3	2857 006	34668	EXN3500 SAS EXP UNIT	1	INC
4.1.4.4	2857 A24	80358	SL STOR NAS PRODUCTS	1	INC
4.1.4.5	2858 E21	0000A6463	N3240 MODEL A24 (Storage Array)	1	8985.00
4.1.4.5.1	A8QR		SNAPRESTORE	1	INCLUDED
4.1.4.5.2	A8QS		SNAPMIRROR	1	INC
4.1.4.5.3	A8QU		FLEXCLONE	1	INC
4.1.4.6	2857 006	34671	EXN3500 SAS EXP UNIT	1	INC
4.1.4.6	2857 006	34672	EXN3500 SAS EXP UNIT	1	INC
4.1.4.6	2857 006	34673	EXN3500 SAS EXP UNIT	1	INC
4.1.4.6	2857 006	34674	EXN3500 SAS EXP UNIT	1	INC
4.1.4.6	2857 006	34675	EXN3500 SAS EXP UNIT	1	INC
4.1.4.7	2857 A24	80358	SL STOR NAS PRODUCTS	1	INC
IBM Equipment Total					17,970.00

Total Bid Amount:	\$ 21,600.00
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STATE OF WEST VIRGINIA
Purchasing Division

PURCHASING AFFIDAVIT

CONSTRUCTION CONTRACTS: Under W. Va. Code § 5-22-1(i), the contracting public entity shall not award a construction contract to any bidder that is known to be in default on any monetary obligation owed to the state or a political subdivision of the state, including, but not limited to, obligations related to payroll taxes, property taxes, sales and use taxes, fire service fees, or other fines or fees.

ALL OTHER CONTRACTS: Under W. Va. Code §5A-3-10a, no contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and: (1) the debt owed is an amount greater than one thousand dollars in the aggregate; or (2) the debtor is in employer default.

EXCEPTION: The prohibition listed above does not apply where a vendor has contested any tax administered pursuant to chapter eleven of the W. Va. Code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

DEFINITIONS:

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Employer default" means having an outstanding balance or liability to the old fund or to the uninsured employers' fund or being in policy default, as defined in W. Va. Code § 23-2c-2, failure to maintain mandatory workers' compensation coverage, or failure to fully meet its obligations as a workers' compensation self-insured employer. An employer is not in employer default if it has entered into a repayment agreement with the Insurance Commissioner and remains in compliance with the obligations under the repayment agreement.

"Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceeds five percent of the total contract amount.

AFFIRMATION: By signing this form, the vendor's authorized signer affirms and acknowledges under penalty of law for false swearing (W. Va. Code §61-5-3) that: (1) for construction contracts, the vendor is not in default on any monetary obligation owed to the state or a political subdivision of the state, and (2) for all other contracts, that neither vendor nor any related party owe a debt as defined above and that neither vendor nor any related party are in employer default as defined above, unless the debt or employer default is permitted under the exception above.

WITNESS THE FOLLOWING SIGNATURE:

Vendor's Name: Gear One Enterprise

Authorized Signature: *[Signature]* Date: 9/6/17
Donna Barnes

State of _____

County of _____, to-wit:

Taken, subscribed, and sworn to before me this _____ day of _____, 20____.

My Commission expires _____, 20____ *SEE ATTACHED NOTARIAL CERTIFICATE*

AFFIX SEAL HERE

NOTARY PUBLIC _____



CALIFORNIA JURAT WITH AFFIANT STATEMENT

GOVERNMENT CODE § 8202

- See Attached Document (Notary to cross out lines 1-6 below)
- See Statement Below (Lines 1-6 to be completed only by document signer[s], not Notary)

1 _____
 2 _____
 3 _____
 4 _____
 5 _____
 6 _____

Signature of Document Signer No. 1 *Signature of Document Signer No. 2 (if any)*

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

State of California
 County of Orange

Subscribed and sworn to (or affirmed) before me
 on this 6th day of September, 2017,
 by Donna Barnes
 (1) _____



(and (2) _____),
 Name(s) of Signer(s)

proved to me on the basis of satisfactory evidence to be the person(s) who appeared before me.

Signature Maryanne Scarponi
 Signature of Notary Public

Place Notary Seal and/or Stamp Above

OPTIONAL

Completing this information can deter alteration of the document or fraudulent reattachment of this form to an unintended document.

Description of Attached Document

Title or Type of Document: Purchasing agreement

Document Date: 9-6-17 Number of Pages: 1

Signer(s) Other Than Named Above: _____

EXHIBIT A - PRICING PAGE
Network Infrastructure Equipment Maintenance

Lenovo Equipment

Support level: 24x7, 4 hour Response / Term of Coverage Oct. 26, 2017 - Oct 25, 2018

Specification	Service HW Part #	Service Serial #	Description	Qty	UNIT PRICE
4.1.2.2	8852-HC1	0006F8065	Lenovo BladeCenter H (Chassis)	1	165.00
4.1.2.2	8852-HC1	0006F8060	Lenovo BladeCenter H (Chassis)	1	165.00
4.1.2.3	7875-AC1	0006CWNV3	Lenovo BladeCenter HS23 (Server)	1	165.00
4.1.2.3	7875-AC1	0006CWNV5	Lenovo BladeCenter HS23 (Server)	1	165.00
4.1.2.3	7875-AC1	0006CWNV6	Lenovo BladeCenter HS23 (Server)	1	165.00
4.1.2.3	7875-AC1	0006CWNV7	Lenovo BladeCenter HS23 (Server)	1	165.00
4.1.2.3	7875-AC1	0006CWNV8	Lenovo BladeCenter HS23 (Server)	1	165.00
4.1.2.3	7875-AC1	0006CWNV9	Lenovo BladeCenter HS23 (Server)	1	165.00
4.1.2.3	7875-AC1	0006CWNW0	Lenovo BladeCenter HS23 (Server)	1	165.00
4.1.2.3	7875-AC1	0006CWNW1	Lenovo BladeCenter HS23 (Server)	1	165.00
4.1.2.3	7875-AC1	0006CWNW2	Lenovo BladeCenter HS23 (Server)	1	165.00
4.1.2.3	7875-AC1	0006CWNW3	Lenovo BladeCenter HS23 (Server)	1	165.00
4.1.2.3	7875-AC1	0006CWNW4	Lenovo BladeCenter HS23 (Server)	1	165.00
4.1.2.3	7875-AC1	0006CWNW5	Lenovo BladeCenter HS23 (Server)	1	165.00
4.1.2.3	7875-AC1	0006CWNW6	Lenovo BladeCenter HS23 (Server)	1	165.00
4.1.2.3	7875-AC1	0006CWNW7	Lenovo BladeCenter HS23 (Server)	1	165.00
4.1.2.4	7309-HC3	23A4664	G8264 Rack Switch	1	165.00
4.1.2.4	7309-HC3	23A5995	G8264 Rack Switch	1	165.00
4.1.2.4	7309-HC3	23A6003	G8264 Rack Switch	1	165.00
4.1.2.4	7309-HC3	23A6010	G8264 Rack Switch	1	165.00
Lenovo Equipment Total					3,300.00

Cisco Equipment

Support level: 8x5, Next Business Day on-site / Term of Coverage Oct. 26, 2017 - Oct 25, 2018

Specification	Service HW Part #	Service Serial #	Description	Qty	UNIT PRICE
4.1.3.2	WS-C2960S-24TS-L	FOC1623W1L4	SMARTNET 8X5XNBD CAT 2960S STK 24 GIGE,4	1	165.00
4.1.3.2	WS-C2960S-24TS-L	FOC1623W1MS	SMARTNET 8X5XNBD CAT 2960S STK 24 GIGE, 4	1	165.00
Cisco Equipment Total					330.00

EXHIBIT A - PRICING PAGE
Network Infrastructure Equipment Maintenance

IBM Equipment

Support level: 24x7, 4 hour Response / Term of Coverage Oct. 26, 2017 - July 31, 2018

Specification	Service HW Part #	Service Serial #	Description	Qty	UNIT PRICE
4.1.4.2	2858 E21	0000A6463	N6240 MODEL E21 (Storage Array)	1	8,985.00
4.1.4.2.1	5604		FCP SECONDARY	1	Included
4.1.4.2.2	5606		ISCSI SECONDARY	1	Included
4.1.4.2.3	5608		NFS SECONDARY	1	Included
4.1.4.2.4	5611		SNAPRESTORE	1	Included
4.1.4.2.5	5612		SNAPMIRROR	1	Included
4.1.4.2.6	5614		FLEXCLONE	1	Included
4.1.4.2.7	8255		ONCOMMAND CORE	1	Included
4.1.4.3	2857 006	34664	EXN3500 SAS EXP UNIT	1	Included
4.1.4.3	2857 006	34665	EXN3500 SAS EXP UNIT	1	Included
4.1.4.3	2857 006	34666	EXN3500 SAS EXP UNIT	1	Included
4.1.4.3	2857 006	34667	EXN3500 SAS EXP UNIT	1	Included
4.1.4.3	2857 006	34668	EXN3500 SAS EXP UNIT	1	Included
4.1.4.4	2857 A24	80358	SL STOR NAS PRODUCTS	1	Included
4.1.4.5	2858 E21	0000A6463	N3240 MODEL A24 (Storage Array)	1	8,985.00
4.1.4.5.1	A8QR		SNAPRESTORE	1	Included
4.1.4.5.2	A8QS		SNAPMIRROR	1	Included
4.1.4.5.3	A8QU		FLEXCLONE	1	Included
4.1.4.6	2857 006	34671	EXN3500 SAS EXP UNIT	1	Included
4.1.4.6	2857 006	34672	EXN3500 SAS EXP UNIT	1	Included
4.1.4.6	2857 006	34673	EXN3500 SAS EXP UNIT	1	Included
4.1.4.6	2857 006	34674	EXN3500 SAS EXP UNIT	1	Included
4.1.4.6	2857 006	34675	EXN3500 SAS EXP UNIT	1	Included
4.1.4.7	2857 A24	80358	SL STOR NAS PRODUCTS	1	Included
IBM Equipment Total					17,970.00

Total Bid Amount:	21,600.00
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Go-Guard IT Hardware Maintenance

Custom Support Packages & Significant Savings Compared to the OEM

Go-Guard Maintenance will provide you with the peace of mind that comes from having a seasoned team of on-site engineers serving even the most mission-critical IT equipment. As an OEM authorized reseller and our Technicians certified by most OEM's, we are the choice for many State/Local and Government Agencies. Our common goal is to provide continual support to our customers through our experienced service team and global anytime access at a price that cannot be beat.

Replacement Parts:

With over 4 Million in on hand inventory we meet the needs of our customers. Gear One only uses OEM original products in your hardware replacements.

Levels of Support:

Help Desk is included for all service levels. In addition to the packages below we can customize any maintenance program to suit your needs.

Current Federal Customers:

Dept. of the Navy, FEMA, Dept. of the Army, Dept. Of Energy, US Securities Exchange and more..

24X7NBDKYM	24X7X4NBDKYM
Toll Free Tech Support 24 Hours a Day	Pro-Support Mission Critical
(Monday - Sunday) 365 Days a Year	Toll Free Tech Support 24 Hours a Day
Hardware and Software Support	7 Days a Week (Monday - Sunday)
Next Business Day	365 Days a Year, including holidays
Keep Your Hard Drive	Hardware and Software Support
Incident Ticket tracking	4 Hour Response
	Next Business Day
	Keep Your Hard Drive
	Incident Ticket tracking

Gear One Women owned Small Business GSA Schedule GS-35F-231DA Feder ID 45-4661520	Bridget White 949-388-5785 Bridget@gearonecom.com
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Gear One 1031 Calle Recodo. Suite A San Clemente Ca 92673
www.gearonecom.com



Service First Philosophy is what Gear One is all about!

Gear One Enterprise is a Economically Disadvantaged Women-Owned Small Business, with a GSA Schedule 70, specializing in IT Hardware and Maintenance and Commercial off the shelf software. For Servers, Storage and Networking devices for Dell, HP, EMC and more

Passion comes with superior service and dedication. Our customer will receive what they ordered the first time and on time, because that's what we would want.

Location:

1031 Calle Recodo
Suite A
San Clemente Ca 92673

Cage: 75P47**Duns:** 078630172**Status:** WDWOSB, SAM certified**GSA #** GS-35F-231DA**NWBOC #** RWBE16623**Phone:** 949-388-5785**Fax:** 949-388-3621www.gearonecom.comcustomerservice@gearonecom.com

With over three decades of combined experience providing IT Maintenance and IT Hardware. We have extended our reach to cover our United States of America. With 24X7 NBD service for our maintenance and over night shipping for hardware products.

As a registered Economically Disadvantaged Women-Owned Small Business and GSA Federal Supply Schedule contract holder, we are committed to excellence and to creating innovative, flexible solutions for our state and federal government clients.

What sets Gear One apart from the competition?

Affordable IT Hardware Maintenance

Servers, Storage and Networking hardware
24x7x365 – 2 and 4 hour response options -
On-site and remote support - Certified,
experienced Technicians - End-of-Life
service/unsupported equipment service -
Management of in- and out-of-warranty
equipment - Live, domestic call center to
immediately to immediately address and
escalate critical issues – OEM replacement
parts-experienced field service and Level III
engineers

IT Hardware

Servers – Storage – Networking – Rugged
Laptops Wireless – Cable

NAICS Codes:

334118- Computer terminal & other
computer peripheral equipment
manufacturing

334111- Electronic Computer Manufacturing

334112- Computer Storage Device
Manufacturing

423420- Office equipment wholesalers

425120- Wholesale trade agents and brokers

541513- Computer facilities management
services

541519- Other Computer Related Services

811212- Computer and office repair and
maintenance

Contact us at 949-388-5785 or
visit our website www.gearonecom.com

Past Performance

Agency	Dollar 2016-Current	Agency	Dollar 2016-Current
FEMA		Department of the Navy	
IT Hardware Maintenance	\$22,765.00	IT Hardware	\$433,350.41
Library of Congress		Department of Health and Human Services	
IT Hardware	\$103,320.00	IT Hardware	\$6,330.00
Bureau of Reclamation		Federal Bureau of Investigation	
IT Hardware	\$1,120.00	IT Hardware	\$6,795.00
Department of Commerce		Medical Examiner Systems	
IT Hardware	\$130,082.32	IT Hardware	\$23,528.64
Department of Defense		Naval Health Research Center	
IT Hardware	\$25,600.00	IT Hardware	\$2,730.00
Department of Justice		NAVSUP FLC	
IT Hardware	\$6,720.00	IT Hardware	\$2,652.20
Department of State		U.S. Coast Guard	
IT Hardware	\$36,667.68	IT Hardware	\$6,236.20
Department of the Air Force		U.S. Department of Agriculture	
IT Hardware	\$61,497.34	IT Hardware	\$3,740.00
Department of the Army		U.S. Department of Energy	
IT Hardware	\$175,200.00	IT Hardware Maintenance	\$19,250.00
Department of the Interior		US Border Patrol	
IT Hardware	\$17,176.80	IT Hardware Maintenance	\$1,095.00

Commercial Accounts

Company Name		Dollar 2016-Current
Entre Computer	IT Hardware	\$24,179.81
GC Micro Corporation	Mix Hardware & Maintenance	\$124,479.74
JUNOVenture LLC	Mix Hardware & Maintenance	\$62,302.96
Transource Computers	IT Hardware	\$330,615.50

Brad Barnes at 949-388-5785,
brad@gearonecom.com
 Or visit our website www.gearonecom.com

Reference Sheet

1. DEPT OF HOMELAND SECURITY FEMA
40 TWILL LANE Fleet RRTh
ANNISTON, AL 36205
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256-231-0118
Bob.Bates@cdpemail.dhs.gov

2. FLEET NUMERICAL METEOROLOGY AND OCEAN OGR
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Or
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3. The U.S. Commodity Futures Trading Commission
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1031 Calle Recodo Suite A, San Clemente Ca 952673

EXAMPLE GoGuard Service Agreement

GoGaurd SUPPORT CONTACT TELEPHONE NO: 1-800-506-8395

Contract #
Issuing Office:
Admin POC:

Sales Order #

EQUIPMENT:

See Attached Exhibit A

AGREEMENT TERM:

One (1) Year from 07/01/2017 Through 06/30/2018

SERVICE LEVEL AGREEMENT (SLA):

**1 Year Post Warranty 9X5 Hardware Support, On-Site HW Support
with Toll Free Tech Support Next Business Day Replacement Retain
your Media**

SPECIAL TERMS: N/A

For Service call the 1-800-506-8395
email for support help@myglobalhelp.com

Serial Number will be needed!

SERVICES: For eligible equipment as set forth above ("Equipment"), Gear One will, acting on Your behalf, provide support services as set forth in the above-mentioned service level agreement ("SLA"), Except as provided below, support services hereunder include labor during specified coverage hours and parts. Gear One shall only stock parts in accordance with standard configurations unless otherwise specified. All additions or deletions of Equipment are subject to Gear One approval in.

For eligible Equipment, Gear One will assist You by telephone in diagnosing hardware failures and in replacing failed parts. Upon Gear One's determination of a hardware failure, Gear One will ship any necessary replacement parts to You. Gear One will normally ship replacement parts as set forth in the above SLA.

Services due to the following causes are not subject to coverage unless otherwise agreed to by Gear One in writing: (i) Your, or any third party's negligence; (ii) misuse or abuse, including failure to operate the Equipment in accordance with the OEM's specifications; (iii) movement, transportation, or reconfiguration of the Equipment not in accordance with the OEM's specifications; (iv) maintenance or repair of the Equipment by any party other than Gear One; (v) failure or fluctuation of electrical power, inadequate cooling, acts of God, and damage ordinarily covered by insurance.

With regard to software, Gear One provides telephone technical support and guidance in installing publicly available patches, upgrades and enhancements. Gear One does not assume the software warranty obligations of any manufacturer or maintain software of any kind pursuant to this Agreement.



1031 Calle Recodo Suite A, San Clemente Ca 952673

YOUR OBLIGATIONS: You will maintain the site of the Equipment in accordance with the OEM's then-current specifications. You must also provide safe and adequate working conditions for Gear One's personnel, including space, heat, light, ventilation, electric current and outlets, and local telephone and communication access.

You are solely responsible for: (i) safeguarding all programs, data and removable storage media before Gear One support services begin; and (ii) providing all software support for the support services performed by Gear One, including but not limited to reloading programs and data after the completion of Gear One support services, system recovery, disk initialization and proper application and recovery routines and procedures. You acknowledge that Gear One does not assume the costs or risks associated with such activities. You are responsible for ensuring that the Equipment is in normal operating condition as of the Agreement start date. You agree to allow Gear One to conduct an on-site inspection of the Equipment to confirm that it is in normal operating condition and to inventory the configuration and to obtain component serial numbers. Any service necessary to return Equipment to normal operating condition is Your responsibility.

You are solely responsible for maintaining all appropriate hardware and software licenses (if applicable) from the Original Equipment Manufacturer ("OEM"). Gear One is not responsible for Your expense for items including, but not limited to, right-to use license fees and software media expenses. You expressly grant Gear One (and its subcontractors) the power and authorization to act on Your behalf with all of the rights and privileges available to You from the OEM including (but not limited to) hardware warranty services, software patch management and application, and any other service, including access to OEM's proprietary information You are entitled to access and/or use. Gear One, while acting on Your behalf, will adhere to any confidentiality obligations You owe to the OEM, and You will advise Gear One of any such obligations in writing. No rights or license are transferred or assigned by this agreement. Gear One is simply acting as Your designated agent, acting on Your behalf for supporting the Equipment and systems covered hereunder.

TERM: Shall be in accordance with the terms of the Purchase order and shall have a period of performance from 07/01/2017 through 06/30/2018. Payment terms are net 30 paid in full.

GENERAL: Gear One may subcontract the support services set forth herein, or portions thereof, to third-party service providers.

By: **Gear One Enterprise Corporation**



1031 Calle Recodo Suite A, San Clemente Ca 952673

Exhibit A



NETWORK
TIER 4
OVERVIEW
CISCO



ADVANCED ENGINEERING
TEAM
CERTIFICATIONS (5 TEAM
MEMBERS):

- Cisco Certified Internetwork Expert (CCIE)
- Cisco Certified Internetwork Expert Routing and Switching (CCIE-R/S)
- Cisco Certified Internetwork Expert Collaboration (CCIE-Voice)
- Cisco Certified Design Expert (CCDE)
- Cisco Certified Security Professional (CCSP)
- Cisco Certified Design Professional (CCDP)
- Cisco Certified Network Professional (CCNP)
- Cisco Certified Design Associate (CCDA)
- Cisco Certified Network Associate (CCNA)



SWITCHING SKILL SETS

- Analyze campus network designs
- Implement VLANs in a network campus/Implement spanning tree/Implement inter-VLAN routing in a campus network
- Implement a highly available network
- Implement high-availability technologies and techniques using multilayer switches
- Implement security features in a switched network
- Integrate WLANs into a campus network/Accommodate voice and video in campus networks

ROUTING SKILL SETS

- Plan and document the configuration and verification of routing protocols and their optimization in enterprise networks.
- Identify the technologies, components, and metrics of EIGRP used to implement and verify EIGRP routing in diverse, large-scale internetworks based on requirements.
- Identify, analyze, and match OSPF multi area routing functions and benefits for routing efficiencies in network operations in order to implement and verify OSPF routing in a complex enterprise network.
- Implement and verify a redistribution solution in a multi-protocol network that uses Cisco IOS features to control path selection and provides a loop-free topology according to a given network design and requirements.
- Evaluate common network performance issues and identify the tools needed to provide Layer 3 path control that uses Cisco IOS features to control the path.
- Implement and verify a Layer 3 solution using BGP to connect an enterprise network to a service provider.
- Plan and document the most commonly performed maintenance functions in complex enterprise networks

LOAD BALANCING SKILL SETS

- Analyze data center network designs
- Implement server farm environments in a network campus
- Implement virtual servers with local and remote real servers
- Implement health checks to verify integrity of virtual servers
- Implement a highly available network
- Implement high-availability technologies and techniques using clustering

FIREWALL MANAGEMENT SKILL SETS

- Optimize Cisco IOS security infrastructure device performance
- Create complex network security rules to meet the security policy requirements
- Optimize security functions, rules, and configuration
- Configure and verify NAT to dynamically mitigate identified threats to the network
- Configure and verify IOS Zone Based Firewalls including advanced application inspections and URL filtering
- Configure and verify the IPS features to identify threats and dynamically block them from entering the network
- Maintain, update and tune IPS signatures
- Configure and verify IOS VPN features
- Configure and verify Layer 2 and Layer 3 security features

**INCIDENT AND PROBLEM
RESOLUTION
MANAGEMENT SKILL
SETS**

- Develop a troubleshooting process to identify and resolve problems in complex enterprise networks
- Select tools that best support specific troubleshooting and maintenance processes in large, complex enterprise networks
- Practice maintenance procedures and fault resolution in switching-based environments
- Practice maintenance procedures and fault resolution in routing-based environments
- Practice maintenance procedures and fault resolution in a secure infrastructure
- Troubleshoot and maintain integrated, complex enterprise networks