



The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at ***wvOASIS.gov***. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at ***WVPurchasing.gov*** with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.

Header 5

List View

General Information | Contact | Default Values | Discount | Document Information

Procurement Folder: 341217

SO Doc Code: CRFQ

Procurement Type: Central Contract - Fixed Amt

SO Dept: 0702

Vendor ID: VS0000012211

SO Doc ID: TAX1800000002

Legal Name: Gear One Enterprise

Published Date: 8/2/17

Alias/DBA:

Close Date: 8/17/17

Total Bid: \$4,200.00

Close Time: 13:30

Response Date: 08/16/2017

Status: Closed

Response Time: 18:36

Solicitation Description: SMARTNET MAINT.FOR CISCO SWITCHES, OR EQUAL

Total of Header Attachments: 5

Total of All Attachments: 5

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	SMARTNET MAINTENANCE FOR CISCO SWITCHES AND ROUTERS	35.00000	EA	\$120.000000	\$4,200.00

Comm Code	Manufacturer	Specification	Model #
81112201			

Extended Description :	SEE ATTACHED SPECIFICATIONS
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Comments: Extended 4 year maintenance totals 390.00 per unit. The total for 4 years equals \$13,650.00.



Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

State of West Virginia
 Request for Quotation
 21 - Info Technology

Proc Folder: 341217

Doc Description: SMARTNET MAINT.FOR CISCO SWITCHES, OR EQUAL

Proc Type: Central Contract - Fixed Amt

Date Issued	Solicitation Closes	Solicitation No	Version
2017-08-02	2017-08-17 13:30:00	CRFQ 0702 TAX1800000002	1

BID RECEIVING LOCATION

BID CLERK
 DEPARTMENT OF ADMINISTRATION
 PURCHASING DIVISION
 2019 WASHINGTON ST E
 CHARLESTON WV 25305
 US

VENDOR

Vendor Name, Address and Telephone Number:

GEAR ONE ENTERPRISE
 1031 CALLE RECORDO SUITE A
 SAN CLEMENTE, CA 92673
 949.346.5785

FOR INFORMATION CONTACT THE BUYER

Michelle L Childers
 (304) 558-2063
 michelle.l.childers@wv.gov

Signature X

FEIN #

45-4661520

DATE

8/16/2017

All offers subject to all terms and conditions contained in this solicitation

ADDITIONAL INFORMATION:

Request for Quotation

The West Virginia Purchasing Division is soliciting bids on behalf of the West Virginia State Tax Department to establish a contract for the purchase of maintenance on Agency-owned switches and routers.

INVOICE TO		SHIP TO	
OPERATIONS DIVISION TAX DIVISION OF PO BOX 11748		INFORMATION TECHNOLOGY DIVISION TAX DIVISION OF 1001 LEE STREET STE M	
CHARLESTON	WV25339-1748	CHARLESTON	WV 25301
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	SMARTNET MAINTENANCE FOR CISCO SWITCHES AND ROUTERS	35.00000	EA		

Comm Code	Manufacturer	Specification	Model #
81112201			

Extended Description :

SEE ATTACHED SPECIFICATIONS

REQUEST FOR QUOTATION
Cisco SMARTnet or equal

8. MISCELLANEOUS:

- 8.1. Contract Manager: During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below.

Contract Manager: Bridget White
Telephone Number: 949.344.5785
Fax Number: 949.344.3621
Email Address: bridget@gearone.com.com

DESIGNATED CONTACT: Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

Bridget White, Account Manager
(Name, Title)
BRIDGET WHITE, ACCOUNT MANAGER
(Printed Name and Title)
1031 Calle Recodo Ste. A San Clemente CA 92673
(Address)
949-388-5785 FAX: 949-388-3621
(Phone Number) / (Fax Number)
bridget@gearone.com.com
(email address)

CERTIFICATION AND SIGNATURE: By signing below, or submitting documentation through wvOASIS, I certify that I have reviewed this Solicitation in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that I am authorized by the vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

Gear One Enterprise
(Company)

[Signature]
(Authorized Signature) (Representative Name, Title)

Donna Barnes President
(Printed Name and Title of Authorized Representative)

8/16/17
(Date)

949-388-5785 949-388-3621
(Phone Number) (Fax Number)

Exhibit A - Pricing Page
SMARTnet Service or Equal

Item #	Part Number	Item Description	Serial Number	Alternate Part Number	Alternate Manufacturer and Model if bidding or equal	Unit of Measure	QTY	Unit Cost Year 1	Unit Cost Year 2	Unit Cost Year 3	Unit Cost Year 4	Extended Price
3.1.1	WS-C2960S-24PD-L	Catalyst 2960S 24 GigE PoE	FOC1624Z02H			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	C2911-CME-SRST/K9	2911 UC Bundle	FTX1629ANTF			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	C2911-CME-SRST/K9	2911 UC Bundle	FTX1629ANTD			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	C2951-CME-SRST/K9	2951 UC Bundle	FTX1630AJG5			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	C2951-CME-SRST/K9	2951 UC Bundle	FTX1630AHMQ			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-24PS-L	Catalyst 2960S 24 GigE PoE	FOC1628Z43N			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-24PS-L	Catalyst 2960S 24 GigE PoE	FOC1628Z3ZB			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-24PS-L	Catalyst 2960S 24 GigE PoE	FOC1628Z439			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-24PS-L	Catalyst 2960S 24 GigE PoE	FOC1628Z451			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-24PS-L	Catalyst 2960S 24 GigE PoE	FOC1628Z3Z7			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	C2911-CME-SRST/K9	2911 UC Bundle	FTX1629ANU0			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	C2911-CME-SRST/K9	2911 UC Bundle	FTX1629ANU1			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	C2911-CME-SRST/K9	2911 UC Bundle	FTX1629ANU6			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	C2911-CME-SRST/K9	2911 UC Bundle	FTX1629ANU4			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	C2911-CME-SRST/K9	2911 UC Bundle	FTX1629ANU8			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1646W1TN			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1630Z34C			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W4AG			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W4AB			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W4M7			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W4B6			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W4AT			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W4AZ			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	C2951-CME-SRST/K9	2951 UC Bundle	FTX1630AHMS			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-24PS-L	Catalyst 2960S 24 GigE PoE	FOC1628Z437			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0

3.1.1	WS-C2960S-24PS-L	Catalyst 2960S 24 GigE PoE	FOC1628Z44U			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W475			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W4AJ			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W4N7			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W4NH			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W4LS			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W4B0			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W4M4			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W47A			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0
3.1.1	WS-C2960S-48FPS-L	Catalyst 2960S 48 GigE PoE	FOC1627W473			Each	1	\$ 120.00	\$ 105.00	\$ 90.00	\$ 75.00	\$ 390.0

Total Bid Amount

\$ 13,650.0

Bidder/Vendor Information

Name:

Gear One Enterprise

Address:

1031 Calle Recodo Suite A

San Clemente, CA 92673

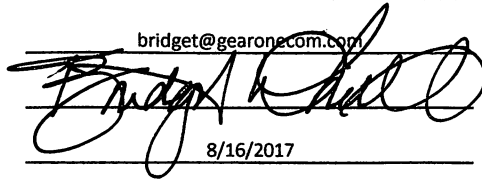
Phone:

949-3888-5785

Email:

bridget@gearone.com

Authorized Signature:



Date:

8/16/2017

State of West Virginia
VENDOR PREFERENCE CERTIFICATE

Certification and application is hereby made for Preference in accordance with *West Virginia Code*, §5A-3-37. (Does not apply to construction contracts). *West Virginia Code*, §5A-3-37, provides an opportunity for qualifying vendors to request (at the time of bid) preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the *West Virginia Code*. This certificate for application is to be used to request such preference. The Purchasing Division will make the determination of the Vendor Preference, if applicable.

1. **Application is made for 2.5% vendor preference for the reason checked:**
 Bidder is an individual resident vendor and has resided continuously in West Virginia for four (4) years immediately preceding the date of this certification; or,
 Bidder is a partnership, association or corporation resident vendor and has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification;
 Bidder is a resident vendor partnership, association, or corporation with at least eighty percent of ownership interest of bidder held by another entity that meets the applicable four year residency requirement; or,
 Bidder is a nonresident vendor which has an affiliate or subsidiary which employs a minimum of one hundred state residents and which has maintained its headquarters or principal place of business within West Virginia continuously for the four (4) years immediately preceding the date of this certification; or,
2. **Application is made for 2.5% vendor preference for the reason checked:**
 Bidder is a resident vendor who certifies that, during the life of the contract, on average at least 75% of the employees working on the project being bid are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
3. **Application is made for 2.5% vendor preference for the reason checked:**
 Bidder is a nonresident vendor that employs a minimum of one hundred state residents, or a nonresident vendor which has an affiliate or subsidiary which maintains its headquarters or principal place of business within West Virginia and employs a minimum of one hundred state residents, and for purposes of producing or distributing the commodities or completing the project which is the subject of the bidder's bid and continuously over the entire term of the project, on average at least seventy-five percent of the bidder's employees or the bidder's affiliate's or subsidiary's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years and the vendor's bid; or,
4. **Application is made for 5% vendor preference for the reason checked:**
 Bidder meets either the requirement of both subdivisions (1) and (2) or subdivision (1) and (3) as stated above; or,
5. **Application is made for 3.5% vendor preference who is a veteran for the reason checked:**
 Bidder is an individual resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard and has resided in West Virginia continuously for the four years immediately preceding the date on which the bid is submitted; or,
6. **Application is made for 3.5% vendor preference who is a veteran for the reason checked:**
 Bidder is a resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard, if, for purposes of producing or distributing the commodities or completing the project which is the subject of the vendor's bid and continuously over the entire term of the project, on average at least seventy-five percent of the vendor's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years.
7. **Application is made for preference as a non-resident small, women- and minority-owned business, in accordance with *West Virginia Code* §5A-3-59 and *West Virginia Code of State Rules*.**
 Bidder has been or expects to be approved prior to contract award by the Purchasing Division as a certified small, women- and minority-owned business.

Bidder understands if the Secretary of Revenue determines that a Bidder receiving preference has failed to continue to meet the requirements for such preference, the Secretary may order the Director of Purchasing to: (a) rescind the contract or purchase order; or (b) assess a penalty against such Bidder in an amount not to exceed 5% of the bid amount and that such penalty will be paid to the contracting agency or deducted from any unpaid balance on the contract or purchase order.

By submission of this certificate, Bidder agrees to disclose any reasonably requested information to the Purchasing Division and authorizes the Department of Revenue to disclose to the Director of Purchasing appropriate information verifying that Bidder has paid the required business taxes, provided that such information does not contain the amounts of taxes paid nor any other information deemed by the Tax Commissioner to be confidential.

Bidder hereby certifies that this certificate is true and accurate in all respects; and that if a contract is issued to Bidder and if anything contained within this certificate changes during the term of the contract, Bidder will notify the Purchasing Division in writing immediately.

Bidder: Bridget White

Signed: [Signature]

Date: 8/16/2017

Title: Account Manager

STATE OF WEST VIRGINIA
Purchasing Division

PURCHASING AFFIDAVIT

MANDATE: Under W. Va. Code §5A-3-10a, no contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and: (1) the debt owed is an amount greater than one thousand dollars in the aggregate; or (2) the debtor is in employer default.

EXCEPTION: The prohibition listed above does not apply where a vendor has contested any tax administered pursuant to chapter eleven of the W. Va. Code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

DEFINITIONS:

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.


"Employer default" means having an outstanding balance or liability to the old fund or to the uninsured employers' fund or being in policy default, as defined in W. Va. Code § 23-2c-2, failure to maintain mandatory workers' compensation coverage, or failure to fully meet its obligations as a workers' compensation self-insured employer. An employer is not in employer default if it has entered into a repayment agreement with the Insurance Commissioner and remains in compliance with the obligations under the repayment agreement.

"Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceed five percent of the total contract amount.

AFFIRMATION: By signing this form, the vendor's authorized signer affirms and acknowledges under penalty of law for false swearing (W. Va. Code §61-5-3) that neither vendor nor any related party owe a debt as defined above and that neither vendor nor any related party are in employer default as defined above, unless the debt or employer default is permitted under the exception above.

WITNESS THE FOLLOWING SIGNATURE:

Vendor's Name: Gear One Enterprise Corporation

Authorized Signature:  Date: 8/16/17
Donna Barnes

State of _____

County of _____, to-wit:

Taken, subscribed, and sworn to before me this _____ day of _____, 20____.

My Commission expires _____, 20____.

AFFIX SEAL HERE

NOTARY PUBLIC _____

SEE ATTACHED NOTARIAL CERTIFICATE



1031 Calle Recodo Suite A, San Clemente Ca 952673

EXAMPLE GoGuard Service Agreement

GoGaurd SUPPORT CONTACT TELEPHONE NO: 1-800-506-8395

Contract #
Issuing Office:
Admin POC:

Sales Order #

EQUIPMENT:

See Attached Exhibit A

AGREEMENT TERM:

One (1) Year from 07/01/2017 Through 06/30/2018

SERVICE LEVEL AGREEMENT (SLA):

**1 Year Post Warranty 9X5 Hardware Support, On-Site HW Support
with Toll Free Tech Support Next Business Day Replacement Retain
your Media**

SPECIAL TERMS: N/A

For Service call the 1-800-506-8395
email for support help@myglobalhelp.com

Serial Number will be needed!

SERVICES: For eligible equipment as set forth above ("Equipment"), Gear One will, acting on Your behalf, provide support services as set forth in the above-mentioned service level agreement ("SLA"), Except as provided below, support services hereunder include labor during specified coverage hours and parts. Gear One shall only stock parts in accordance with standard configurations unless otherwise specified. All additions or deletions of Equipment are subject to Gear One approval in.

For eligible Equipment, Gear One will assist You by telephone in diagnosing hardware failures and in replacing failed parts. Upon Gear One's determination of a hardware failure, Gear One will ship any necessary replacement parts to You. Gear One will normally ship replacement parts as set forth in the above SLA.

Services due to the following causes are not subject to coverage unless otherwise agreed to by Gear One in writing: (i) Your, or any third party's negligence; (ii) misuse or abuse, including failure to operate the Equipment in accordance with the OEM's specifications; (iii) movement, transportation, or reconfiguration of the Equipment not in accordance with the OEM's specifications; (iv) maintenance or repair of the Equipment by any party other than Gear One; (v) failure or fluctuation of electrical power, inadequate cooling, acts of God, and damage ordinarily covered by insurance.

With regard to software, Gear One provides telephone technical support and guidance in installing publicly available patches, upgrades and enhancements. Gear One does not assume the software warranty obligations of any manufacturer or maintain software of any kind pursuant to this Agreement.



1031 Calle Recodo Suite A, San Clemente Ca 952673

YOUR OBLIGATIONS: You will maintain the site of the Equipment in accordance with the OEM's then-current specifications. You must also provide safe and adequate working conditions for Gear One's personnel, including space, heat, light, ventilation, electric current and outlets, and local telephone and communication access.

You are solely responsible for: (i) safeguarding all programs, data and removable storage media before Gear One support services begin; and (ii) providing all software support for the support services performed by Gear One, including but not limited to reloading programs and data after the completion of Gear One support services, system recovery, disk initialization and proper application and recovery routines and procedures. You acknowledge that Gear One does not assume the costs or risks associated with such activities. You are responsible for ensuring that the Equipment is in normal operating condition as of the Agreement start date. You agree to allow Gear One to conduct an on-site inspection of the Equipment to confirm that it is in normal operating condition and to inventory the configuration and to obtain component serial numbers. Any service necessary to return Equipment to normal operating condition is Your responsibility.

You are solely responsible for maintaining all appropriate hardware and software licenses (if applicable) from the Original Equipment Manufacturer ("OEM"). Gear One is not responsible for Your expense for items including, but not limited to, right-to use license fees and software media expenses. You expressly grant Gear One (and its subcontractors) the power and authorization to act on Your behalf with all of the rights and privileges available to You from the OEM including (but not limited to) hardware warranty services, software patch management and application, and any other service, including access to OEM's proprietary information You are entitled to access and/or use. Gear One, while acting on Your behalf, will adhere to any confidentiality obligations You owe to the OEM, and You will advise Gear One of any such obligations in writing. No rights or license are transferred or assigned by this agreement. Gear One is simply acting as Your designated agent, acting on Your behalf for supporting the Equipment and systems covered hereunder.

TERM: Shall be in accordance with the terms of the Purchase order and shall have a period of performance from 07/01/2017 through 06/30/2018. Payment terms are net 30 paid in full.

GENERAL: Gear One may subcontract the support services set forth herein, or portions thereof, to third-party service providers.

By: **Gear One Enterprise Corporation**



1031 Calle Recodo Suite A, San Clemente Ca 952673

Exhibit A

DEPT OF HOMELAND SECURITY FEMA

40 TWILL LANE
Ord# : HSFE20-17-J-0020
ANNISTON, AL 36205
Bob Bates
256-231-0118
Bob.Bates@cdpemail.dhs.gov

POP: One (1) Year from 04/10/2017 Through 04/09/2018
(SLA): 1 Year Post Warranty 24X7X4 Hardware Support, On-Site HW Support with Toll Free
Tech Support Next Business Day Replacement
Product Cisco Networking hardware and Phones

FLEET NUMERICAL METEOROLOGY AND OCEAN OGR
7 GRACE HOPPER AVE, STOP 1
MONTEREY CA 93463
ROSY JACOBS
Rosy.Jacobs@navy.mil

Or
Cat Tuong
CatTuong.Hoang@navy.mil
(831) 657-1482

POP: One (1) Year from 04/15/2017 Through 04/14/2018
(SLA): Pro-Support Mission Critical: 4 hour Response, 24 hours/Day x 7 days/week, Keep Your
Hard Drive (4 Hr 24x7 PSMC+KYHD) Service
Dell Power Edge Servers

The U.S. Commodity Futures Trading Commission
1155 21ST ST. NW
Washington DC 20581
Craig Simmons
1155 21ST ST. NW
Washington DC 2058
Customer Ph # 202-418-5678
csimmons@cftc.gov

Product
Cisco Routers and Switches



NETWORK
TIER 4
OVERVIEW
CISCO



ADVANCED ENGINEERING
TEAM
CERTIFICATIONS (5 TEAM
MEMBERS):

- Cisco Certified Internetwork Expert (CCIE)
- Cisco Certified Internetwork Expert Routing and Switching (CCIE-R/S)
- Cisco Certified Internetwork Expert Collaboration (CCIE-Voice)
- Cisco Certified Design Expert (CCDE)
- Cisco Certified Security Professional (CCSP)
- Cisco Certified Design Professional (CCDP)
- Cisco Certified Network Professional (CCNP)
- Cisco Certified Design Associate (CCDA)
- Cisco Certified Network Associate (CCNA)



SWITCHING SKILL SETS

- Analyze campus network designs
- Implement VLANs in a network campus/Implement spanning tree/Implement inter-VLAN routing in a campus network
- Implement a highly available network
- Implement high-availability technologies and techniques using multilayer switches
- Implement security features in a switched network
- Integrate WLANs into a campus network/Accommodate voice and video in campus networks

ROUTING SKILL SETS

- Plan and document the configuration and verification of routing protocols and their optimization in enterprise networks.
- Identify the technologies, components, and metrics of EIGRP used to implement and verify EIGRP routing in diverse, large-scale internetworks based on requirements.
- Identify, analyze, and match OSPF multi area routing functions and benefits for routing efficiencies in network operations in order to implement and verify OSPF routing in a complex enterprise network.
- Implement and verify a redistribution solution in a multi-protocol network that uses Cisco IOS features to control path selection and provides a loop-free topology according to a given network design and requirements.
- Evaluate common network performance issues and identify the tools needed to provide Layer 3 path control that uses Cisco IOS features to control the path.
- Implement and verify a Layer 3 solution using BGP to connect an enterprise network to a service provider.
- Plan and document the most commonly performed maintenance functions in complex enterprise networks

LOAD BALANCING SKILL SETS

- Analyze data center network designs
- Implement server farm environments in a network campus
- Implement virtual servers with local and remote real servers
- Implement health checks to verify integrity of virtual servers
- Implement a highly available network
- Implement high-availability technologies and techniques using clustering

FIREWALL MANAGEMENT SKILL SETS

- Optimize Cisco IOS security infrastructure device performance
- Create complex network security rules to meet the security policy requirements
- Optimize security functions, rules, and configuration
- Configure and verify NAT to dynamically mitigate identified threats to the network
- Configure and verify IOS Zone Based Firewalls including advanced application inspections and URL filtering
- Configure and verify the IPS features to identify threats and dynamically block them from entering the network
- Maintain, update and tune IPS signatures
- Configure and verify IOS VPN features
- Configure and verify Layer 2 and Layer 3 security features

**INCIDENT AND PROBLEM
RESOLUTION
MANAGEMENT SKILL
SETS**

- Develop a troubleshooting process to identify and resolve problems in complex enterprise networks
- Select tools that best support specific troubleshooting and maintenance processes in large, complex enterprise networks
- Practice maintenance procedures and fault resolution in switching-based environments
- Practice maintenance procedures and fault resolution in routing-based environments
- Practice maintenance procedures and fault resolution in a secure infrastructure
- Troubleshoot and maintain integrated, complex enterprise networks



Go-Guard IT Hardware Maintenance

Custom Support Packages & Significant Savings Compared to the OEM

Go-Guard Maintenance will provide you with the peace of mind that comes from having a seasoned team of on-site engineers serving even the most mission-critical IT equipment. As an OEM authorized reseller and our Technicians certified by most OEM's, we are the choice for many State/Local and Government Agencies. Our common goal is to provide continual support to our customers through our experienced service team and global anytime access at a price that cannot be beat.

Replacement Parts:

With over 4 Million in on hand inventory we meet the needs of our customers. Gear One only uses OEM original products in your hardware replacements.

Levels of Support:

Help Desk is included for all service levels. In addition to the packages below we can customize any maintenance program to suit your needs.

Current Federal Customers:

Dept. of the Navy, FEMA, Dept. of the Army, Dept. Of Energy, US Securities Exchange and more..

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(Monday - Sunday) 365 Days a Year	Toll Free Tech Support 24 Hours a Day
Hardware and Software Support	7 Days a Week (Monday - Sunday)
Next Business Day	365 Days a Year, including holidays
Keep Your Hard Drive	Hardware and Software Support
Incident Ticket tracking	4 Hour Response
	Next Business Day
	Keep Your Hard Drive
	Incident Ticket tracking

Gear One Women owned Small Business
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