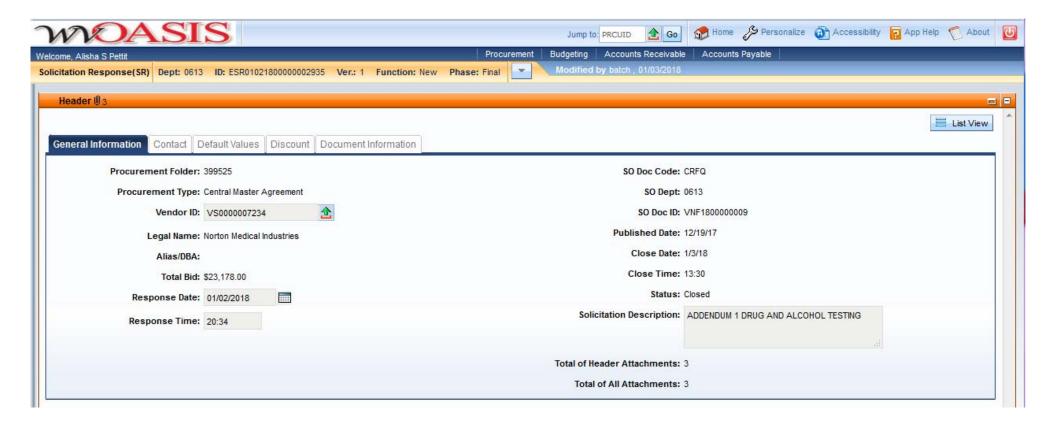
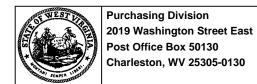


2019 Washington Street, East Charleston, WV 25305 Telephone: 304-558-2306 General Fax: 304-558-6026

Bid Fax: 304-558-3970

The following documentation is an electronicallysubmitted vendor response to an advertised solicitation from the West Virginia Purchasing Bulletin within the Vendor Self-Service portal at wvOASIS.gov. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at WVPurchasing.gov with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.





State of West Virginia Solicitation Response

Proc Folder: 399525

Solicitation Description: ADDENDUM 1 DRUG AND ALCOHOL TESTING

Proc Type: Central Master Agreement

Date issued	Solicitation Closes	Solicitation Response	Version
	2018-01-03 13:30:00	SR 0613 ESR01021800000002935	1

VENDOR

VS0000007234

Norton Medical Industries

Solicitation Number: CRFQ 0613 VNF1800000009

Total Bid: \$23,178.00 **Response Date:** 2018-01-02 **Response Time:** 20:34:17

Comments:

FOR INFORMATION CONTACT THE BUYER

Crystal Rink (304) 558-2402 crystal.g.rink@wv.gov

Signature on File FEIN # DATE

All offers subject to all terms and conditions contained in this solicitation

Page: 1 FORM ID: WV-PRC-SR-001

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Pre-Employment Drug Testing - Laboratory Screen	75.00000	EA	\$62.000000	\$4,650.00
Comm Code	Manufacturer	Specification		Model #	
85121810					
Extended De	scription: PLEASE SEE ATTACHED	SPECS FOR M	ORE DETAIL	.s	
Соі	mments: Local Site Price.				
Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	PRE-EMPLOYMENT ALCOHOL TESTING	75.00000	EA	\$52.000000	\$3,900.00
Comm Code	Manufacturer	Specification		Model #	
85121810					
Extended De	PLEASE SEE ATTACHED mments: Local Site Price.	SPECS FOR M	ORE DETAIL	_S	
Line 3	Comm Ln Desc	Qty 10.00000	Unit Issue	Unit Price \$126.000000	Ln Total Or Contract Amount \$1,260.00
J	REASONABLE SUSPICION DRUG TESTING -PRELIMINARY ON SITE	10.00000	LA	ψ120.000000	ψ1,200.00

Comm Code	Manufacturer	Specification	Model #	
85121810				

Extended Description: PLEASE SEE ATTACHE D SPECS FOR MORE DETAILS

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	REASONABLE SUSPICIAON DRUG TESTING LABORATORY SCREEN	10.00000	EA	\$126.000000	\$1,260.00

Comm Code	Manufacturer	Specification	Model #	
85121810				

Extended Description : PLEASE SEE ATTACHED SPECS FOR MORE DETAILS

Page: 2

	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
5	REASONABLE SUSPICION ALCOHOL TESTING	15.00000	EA	\$126.000000	\$1,890.00
Comm Code	Manufacturer	Specification		Model #	
35121810		·			
Extended Des	scription: PLEASE SEE ATTACHED	SPECS FOR M	ORE DETAIL	S	
Extended be.	in phone.	OF LOOP OICH	OKE DETAIL	-0	
Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
6	POST ACCIDENT DRUG TESTING PRELIMINARY ON SITE SCREEN	5.00000	EA	\$126.000000	\$630.00
Comm Code	Manufacturer	Specification		Model #	
85121810					
Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
7	POST ACCIDENT DRUG TESTING	5.00000	EA	\$126.000000	\$630.00
	LABORATORY SCREEN				
Comm Code	Manufacturer	Specification		Model #	
		Specification		Model #	
85121810	Manufacturer	-	ORE DETAIL		
85121810	Manufacturer	-	ORE DETAIL		
85121810	Manufacturer	-	ORE DETAIL		
85121810 Extended Des	Manufacturer scription: PLEASE SEE ATTACHED	SPECS FOR M		_S	La Tatal On Contract Amount
85121810 Extended Des	Manufacturer Scription: PLEASE SEE ATTACHED Comm Ln Desc	SPECS FOR M	Unit Issue	_S Unit Price	Ln Total Or Contract Amount
85121810 Extended Des	Manufacturer scription: PLEASE SEE ATTACHED	SPECS FOR M		_S	Ln Total Or Contract Amount \$630.00
85121810 Extended Des	Manufacturer Coription: PLEASE SEE ATTACHED Comm Ln Desc POST ACCIDENT ALCOHOL	SPECS FOR M	Unit Issue	_S Unit Price	
Extended Des Line 8	Manufacturer Scription: PLEASE SEE ATTACHED Comm Ln Desc POST ACCIDENT ALCOHOL TESTING	Qty 5.00000	Unit Issue	Unit Price \$126.000000	
Extended Des Line 8 Comm Code 85121810	Manufacturer Coription: PLEASE SEE ATTACHED Comm Ln Desc POST ACCIDENT ALCOHOL TESTING Manufacturer	Qty 5.00000 Specification	Unit Issue EA	Unit Price \$126.000000 Model #	
Extended Des	Manufacturer Coription: PLEASE SEE ATTACHED Comm Ln Desc POST ACCIDENT ALCOHOL TESTING Manufacturer	Qty 5.00000 Specification	Unit Issue EA	Unit Price \$126.000000 Model #	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
9	RETURN TO WORK DRUG TESTING LABORATORY SCREEN	25.00000	EA	\$71.000000	\$1,775.00
Comm Code	Manufacturer	Specification		Model #	
85121810		•			
Extended De	scription : PLEASE SEE ATTACHED	SPECS FOR M	ORE DETAIL	S	
Co	mments: Local Site Price.				
Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
10	RETURN TO WORK ALCOHOL	25.00000	EA	\$53.000000	\$1,325.00
	TESTING				
Comm Code	Manufacturer	Specification		Model #	
85121810		•			
Extended De	scription : PLEASE SEE ATTACHED	SPECS FOR M	ORE DETAIL	.S	
	mments: PLEASE SEE ATTACHED Local Site Price.	SPECS FOR M	ORE DETAIL	.S	
Co	mments: Local Site Price.			Unit Price	Ln Total Or Contract Amount
		Qty	Unit Issue		Ln Total Or Contract Amount \$1,000.00
Col	mments: Local Site Price. Comm Ln Desc COLLECTION EXPERT TESTIMONY	Qty	Unit Issue	Unit Price	
Con Line 11	mments: Local Site Price. Comm Ln Desc COLLECTION EXPERT TESTIMONY	Qty 10.00000	Unit Issue	Unit Price \$100.000000	
Conm Code	mments: Local Site Price. Comm Ln Desc COLLECTION EXPERT TESTIMONY Manufacturer	Qty 10.00000 Specification	Unit Issue HOUR	Unit Price \$100.000000 Model #	
Comm Code 85121810 Extended De	Comm Ln Desc COLLECTION EXPERT TESTIMONY Manufacturer Scription: PLEASE SEE ATTACHED	Qty 10.00000 Specification	Unit Issue HOUR	Unit Price \$100.000000 Model #	\$1,000.00
Line 11 Comm Code 85121810	mments: Local Site Price. Comm Ln Desc COLLECTION EXPERT TESTIMONY Manufacturer	Qty 10.00000 Specification	Unit Issue HOUR	Unit Price \$100.000000 Model #	
Comm Code 85121810 Extended De	Comm Ln Desc Comm Ln Desc Collection Expert Testimony Manufacturer Scription: PLEASE SEE ATTACHED Comm Ln Desc LABORATORY EXPERT TESTIMONY	Qty 10.00000 Specification SPECS FOR M	Unit Issue HOUR ORE DETAIL	Unit Price \$100.000000 Model #	\$1,000.00 Ln Total Or Contract Amount

85121810	
Extended Description :	PLEASE SEE ATTACHED SPECS FOR MORE DETAILS
	Page: 4

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
13	MRO EXPERT TESTIMONY	10.00000	HOUR	\$100.000000	\$1,000.00
Comm Code	Manufacturer	Specification		Model #	
85121810		- Сресиновинон			
Extended De	scription : PLEASE SEE ATTACHED	SPECS FOR M	ORE DETAIL	_S	
Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
14	COLLECTION EXPERT TESTIMONY AT DEPOSITION	10.00000	HOUR	\$100.000000	\$1,000.00
Comm Code	Manufacturer	Specification		Model #	
85121810					
Extended De	scription : PLEASE SEE ATTACHED	SPECS FOR M	ORE DETAIL	_S	
Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
					Ln Total Or Contract Amount \$1,000.00
Line	Comm Ln Desc LABORATORY EXPERT	Qty	Unit Issue	Unit Price	
Line 15	Comm Ln Desc LABORATORY EXPERT TESTIMONY AT DEPOSITION	Qty 10.00000	Unit Issue	Unit Price \$100.000000	
Line 15 Comm Code	Comm Ln Desc LABORATORY EXPERT TESTIMONY AT DEPOSITION Manufacturer	Qty 10.00000 Specification	Unit Issue HOUR	Unit Price \$100.000000 Model #	
Line 15 Comm Code 85121810	Comm Ln Desc LABORATORY EXPERT TESTIMONY AT DEPOSITION Manufacturer	Qty 10.00000 Specification	Unit Issue HOUR	Unit Price \$100.000000 Model #	
Line 15 Comm Code 85121810 Extended De	Comm Ln Desc LABORATORY EXPERT TESTIMONY AT DEPOSITION Manufacturer scription: PLEASE SEE ATTACHED	Qty 10.00000 Specification SPECS FOR M	Unit Issue HOUR	Unit Price \$100.000000 Model #	\$1,000.00
Line 15 Comm Code 85121810 Extended De	Comm Ln Desc LABORATORY EXPERT TESTIMONY AT DEPOSITION Manufacturer scription: PLEASE SEE ATTACHED Comm Ln Desc MRO EXPERT TESTIMONY AT	Qty 10.00000 Specification SPECS FOR M	Unit Issue HOUR ORE DETAIL	Unit Price \$100.000000 Model #	\$1,000.00 Ln Total Or Contract Amount

Comments: MRO Expert Testimony at Deposition will be included at no additional cost.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
17	BLIND PERFORMANCE TEST - ONCE PER QUARTER	4.00000	EA	\$57.000000	\$228.00

Comm Code	Manufacturer	Specification	Model #	
85121810				

Extended Description :

PLEASE SEE ATTACHED SPECS FOR MORE DETAILS

ORIGINAL PROPOSAL



NORTON MEDICAL INDUSTRIES

Drug Testing Programs to Comply with Federal Regulations

6265 SEPULVEDA BOULEVARD, SUITE 13

VAN NUYS, CALIFORNIA 91411

MRO DR. MARSHALL ZABLEN, M.D.

800.243.7669 | FAX 818.779.1908 | ADMIN@NORTONMEDICAL.COM

CRFQ: VNF180000009
Drug and Alcohol Testing Services



Table of Contents

Proposal Key Personnel	 9 12
Key Personnel	12
Internal Organizational Chart	13
Designated Contact	0
Quotation Requirements Error! Bookmark not de Sections 3 and 4 of Quotation Request	fined.
Collection Site	21
References	
Certifications	
Certificates and Certifications	27
Insurance Certificates	29
Secure Website Demonstration Norton's Web Interface Video Manager Control Center Video Website Screen Captures MIS Reports	31 31 31
Blank Authorization Form	37
Cost - Exhibit A	38
Purchasing Affidavit	40
Addendum Acknowledgement	



Transmittal Letter

Division of Veterans Affairs, West Virginia

Norton Medical Industries has been providing comprehensive drug testing services for DOT (Department of Transportation) clients for more than 25 years. We are an S corporation, a third-party administrator that provides a full-service, anti-drug and alcohol misuse prevention program. Norton has been assisting DOT regulated entities, educational institutions, police departments, and private companies to comply with drug and alcohol programs since 1989. Norton Medical Industries provides drugtesting services including next day reporting with a web-based dashboard. Random testing of your various employee pools can be managed by a manager page, which shows DOT worker pools and also non-DOT worker pools all on one secure website. We also have a full office staff manning our phones, fully trained to promptly handle any questions that you may have.

After careful examination of the specifications and requirements laid out by West Virginia Veteran Affairs Nursing Facility, we are confident that we are a qualified and capable bidder and are prepared to execute the contract in its entirety.

State governmental clients include the State of New Mexico's Department of Transportation, Radcliffe VA Hospital in the State of Kentucky, and the State of Wyoming's Department of Corrections. Our municipal FTA clients include the Golden Empire Transit serving the City of Bakersfield, California, SunLine Transit Agency serving Riverside County, California and Sun Metro Transit serving the County of El Paso, Texas; as well as the Los Angeles County Department of Transportation and County of Orange Taxi Administration Program in California. Our client base is expansive and located throughout the union.

Norton Medical Industries began providing federal compliance administration for county-level transit authorities in the early 1990s. There have been no mergers, acquisitions, or change of control of Norton Medical Industries within the last 10 years.

Norton Medical features an in-house, certified Medical Review Officer and MRO team that responds promptly when non-negative test results are received to deliver accurate, validated results, typically by the next day. Our MRO and staff, headed by Dr. Marshall Zablen MD, can provide litigation support in any case where a test is challenged.

Norton Medical provides Premium data management software for our clients. West Virginia Veteran Affairs Nursing Facility will have a secure online dashboard portal to see and edit employees, test results (once posted) and random selections posted as requested either monthly or quarterly. We constantly improve and refine our proprietary software to optimally fit the needs of companies regulated by the Federal Transit Authority, Federal Motor Carrier Safety



Page 3 of 41

CRFQ: VNF1800000009

Page 4 of 41 CRFQ: VNF1800000009

Administration, and the Federal Aviation Administration. All client information is located on your company's dashboard. In addition, randoms and test results are also available and maintained on this web-accessible secure server portal. Federal auditors have inspected Norton Medical Industries on several occasions over the years and offered suggestions for improvement as well as praise for our system's convenience, clarity, and usability.

The link below shows a video displaying the ease of use of the dashboard with a typical DOT client, "Magic School Bus"

Magic School Bus video link: https://www.youtube.com/watch?v=si8Z4H-TZWA

If West Virginia Veteran Affairs Nursing Facility wants to divide employees into different pools with different responsibilities, each pool of workers can be reviewed by the administrators of that pool only. A manager page can be created for your HR department where human resource mangers can view all pools easily from one web site.

Manager Control Panel link: https://www.youtube.com/watch?v=DMMNnfAYQP0

Norton Medical Industries has embraced technology to improve efficiency, but Norton has never abandoned its commitment to providing live, trained administrators based in our offices, answering our phones and addressing client concerns promptly.

How We Make It Easy

- 1) Random List—All of your administrators will receive randoms electronically on their dashboard on the first day of the month. Alternates are given to you on the dashboard immediately.
- 2) Edit Worker Lists—You can edit worker lists electronically on the dashboard. All things necessary for an audit are located on the client dashboard. MIS reports, statistical summaries, and random selection for all years are available as well.
- 3) Manager page— West Virginia Veteran Affairs Nursing Facility human resources will have the means to see every division or company's dashboard on the web to see all divisions' compliance at anytime.
- 4) Your statistical summary reports are available as a PDF on your dashboard, along with MIS forms, post accident decision sheets, shy lung rules, shy bladder rules, and reasonable cause reporting forms.
- 5) You can print authorization forms for workers needing specifically requested alcohol or drug tests. Upon their arrival they will give this form to the collector,



Page 5 of 41 CRFQ: VNF1800000009

which will be used to document their arrival and departure time from the collection site.

Norton Medical Industries' corporate headquarters is its only location, and all correspondence should be directed to its office at:

William Gallock Jr. and Ashley Foley Norton Medical Industries 6265 Sepulveda Blvd Suite 13 Van Nuys CA 91411 admin@nortonmedical.com 800-243-7669

For clarifications or additional information regarding this proposal, please contact Norton Medical's Project Administrator William Gallock or Ashley Foley at the above number or through email.

The person authorized to contractually obligate Norton Medical Industries is Medical Director and MRO Dr. Marshall Zablen. Dr. Zablen can be reached at the above number or by email at drzablen@nortonmedical.com.

Sincerely,

Dr. Marshall Zablen, M.D./

Norton Medical Industries 6265 Sepulveda blvd Suite 13

Van Nuys CA 91411

DrZablen@NortonMedical.com

800-243-7669



Proposal

We understand the scope of this project and are prepared to execute it completely. Upon award of contract, Norton Medical will contact you to further discuss your specific needs and requirements. We want to make this transition as smooth and effortless as possible. We will provide a dashboard or individual dashboards for all your divisions or departments. In addition, we will set up a manager's dashboard that will allow overview of multiple divisions or departments if this is necessary. We will provide customized chain of custody forms with relevant information pre-printed upon them to minimize confusion and mistakes. After confirmation by the West Virginia Veteran Affairs Nursing Facility, the customized forms will be shipped to your divisions or departments, collection sites, the on-site collectors, and assigned personnel.

Page 6 of 41

CRFQ: VNF1800000009

Worker Data

We will need your workers' numbers, names, ID numbers, and telephone numbers in excel format to populate your dashboard on the web. This will allow us to perform random selections using a computer-based, verifiably random process approved by the DOT, either monthly or quarterly, as desired by WV VNF.

Collection

Norton Medical Industries currently provides all of the requested types of testing: preemployment, post-accident, reasonable suspicion, return-to-work, and random testing.

Additionally, we perform data management and MRO services directly, supply chain of custody forms and other necessary supplies, and facilitate collection, testing, storage and all other related services for all of WV VNF's entities. Medtox Laboratories will perform all laboratory screenings, which is SAMHSA certified and one of the most responsive laboratories in the country. MedTox will screen all received urine samples using the FTA-approved EMIT Method, and positive results confirmed via GC/MS. Medtox certification documents are included later in this proposal.

Audit Support

Norton Medical provides for its clients an easy to use system for audit compliance. All the documents needed for your internal audit, such as M.I.S. reports and Statistical Summary Reports can be produced instantly through Norton's secure, password-protected website. Our people can help you personally with anything you need for an audit.



Dashboard

Norton has an online dashboard that allows employers to see how they can comply with the random testing requirements with ease as the year progresses. The employer can edit worker lists on the secure website, and workers who have left the pool because of termination can be deleted from the active worker pool.

Page 7 of 41

CRFQ: VNF1800000009

The random selection will be visible on the dashboard at the first of the month and your supervisor personnel can manage the dispatch of workers for the random commitment from the web page. Tests results are usually returned the next day. Report cards show compliance on a month-by-month basis so companies can view them and make corrections as the year progresses.

The MRO officer's office publishes the website and handles all components required.

Record Keeping and Reporting

Norton specializes specifically in federal compliance testing, record keeping and reporting. We use a proprietary relational database program that has been developed in-house by Norton across decades of drug testing administration.

Each Norton client is assigned a Client ID number and chooses a password that protects access to Norton's reporting website. After Norton receives results from the laboratory, a complete DOT-compliant results PDF, signed by Dr. Zablen, becomes available to print or download through Norton's website, plus you can get reports via email, as well as US mail.

Randomization

A computer system generates random numbers for each name in the pool. The number ranges from 0 to 1 with an infinite number of decimal places. The names are then sorted numerically and those with the lowest numbers are designated for random testing.

Data Management/Administration/Reporting

The individual who will act as your Program Manager is Paula Rojas, Norton's Senior Program Administrator and a 16-year veteran of the company. She can be reached directly at paula@nortonmedical.com, and at (800) 243-7669 Ext. 231.

Every piece of information, from the exact time the officer is notified of the need to test, to the time he or she walks into a collection site, to the moment results are returned, is preserved as data in Norton Medical's system reports.

All data collected as part of this program will remain your property, and at the conclusion of the contract we will transfer it to your MRO, or TPA. Norton Medical's website makes the data available 24-hours-a-day and produces required MIS and statistical summary reports.



Page 8 of 41 CRFQ: VNF1800000009

Training

Dr. Zablen can perform live supervisor training sessions on how to identify a person under the influence of drugs and alcohol for probable cause as well as procedural matters related to drug testing, either in-person at your facilities or a remote webinar using a platform such as WebEx. If a client desires live training, Norton Medical can supply both supervisor and employee training workbooks, each of which features a quiz that serves as proof of training for auditors.

Litigation Support

If testing results are ever challenged, Medtox Laboratory will furnish a "litigation package" featuring a wealth of data testifying to the accuracy of the testing process and adherence to regulations required by the DOT. Certifying scientists are available for testimony, if needed, as well as Dr. Zablen. In most cases, courts will accept Dr. Zablen's testimony by phone. Drug testing has become an accepted safety requirement in the workplace, and challenges are very rare.



Key Personnel

Esther Zablen Owner

Page 9 of 41

CRFQ: VNF1800000009

Norton Medical Industries is proud to be a woman-owned business. Esther Zablen, once aware of the affects of drug abuse concerning the American people, wanted to participate in making the workplace a drug free and safe environment. She recruited her husband, Dr. Marshall Zablen, to serve as Medical Director and put into place a third party administrator company to participate in the drug screening process. She is proud of the progress made by her company in making the world a better, safer place.

• Norton Medical Industries, Founder and Owner, Van Nuys, CA, 1989 to present

Marshall A. Zablen, M.D.

Medical Director - Medical Review Officer

- Van Nuys High School, Van Nuys, CA 1962
- University of California, Los Angeles, B.A., Zoology, LA, CA 1962-66
- University of Cincinnati College of Medicine, M.D., Cincinnati, OH 1966-70
- Los Angeles County USC Medical Center, Internship, LA, CA 1970-72
- Established HEW sponsored Migrant Health Center, General Practice, Lamont, CA, 1971-72
- Sepulveda VA Hospital, Internal Medicine Residency, Sepulveda, CA, 1972-74
- Certification, American Board of Internal Medicine 1974
- UCLA Center for the Health Sciences, Pathology Residency, Los Angeles, CA, 1974-75
- Harbor General Hospital, Pathology Residency, Torrance, CA, 1975-78
- Harbor General Hospital, Chief Resident, Pathology, Torrance, CA, 1978
- Internal Medicine Practice, Panorama City, CA, 1978-83
- Internal Medicine Practice, Sherman Oaks, CA, 1983-90
- Norton Medical Industries, Medical Director, Van Nuys, CA, 1989 to present

ASSOCIATIONS:

Certified, American Board of Internal Medicine Certified, American Association of Medical Review Officers DATIA Member SAPA Member



- **Zablen M., Nieberg R.** Aspergillosis of the Human Female Genital Tract Demonstrated by Endometrial Jet Washings and Pap Smear. Acta Cytol 21:367-8, 1977
- **Sarti D, Zablen, M.A.** "The Ultrasonic Findings In Intussuception of the Blind Loop In A Jejunal-Ileal Bypass For Obesity". *Journal Clinical Ultrasound* 7 (1):50-2, Feb. 1979

Page 10 of 41

CRFQ: VNF1800000009

- Binder M.K., Zablen, M.A., Fleisher E., Sue D.Y., Dwyer R.M., Hanelin L. "Colon Polyps, Sebaceous Cysts, Gastric Polyps and Malignant Brain Tumor in a Family". *American Journal Digestive Disorder* 23:460-6, May 1978
- **Zablen M., Brand N.** "Cleft Lip and Palate with the Anticonvulsant Ethotoin". (Letter) *New England Journal of Medicine* 297:1404,1977
- **Piken E., Dwyer R., Zablen, M.A.** *Gastric Candidiasis. A Report of Two Cases.* JAMA 240 (20):2L8L-2, 10 November 1978.
- **Zablen M., Brand N.** Abstract Cleft Lip and Palate with the Anticonvulsant Ethotoin. May, I.R.L. (c) 1978.

PUBLICATIONS:

- <u>Covered Worker Education Book for the United States Department of</u>
 <u>Transportation Anti-Drug and Alcohol Misuse Prevention Program, Discouraging</u>
 <u>Drug and Alcohol use in the Workplace</u>, Copyright 2016
- <u>Supervisor Workbook for the United States Department of Transportation Anti-Drug and Alcohol Misuse Prevention Program, Discouraging Drug and Alcohol</u> use in the Workplace, Copyright 2016
- Anti-Drug and Alcohol Misuse Prevention Program: Policy Book to meet requirements of the Federal Aviation Administration.

Senior Program Administrator

Paula Rojas is the Senior Program Manager at Norton Medical Industries (NMI). Ms. Rojas manages NMI's third-party administration and anti-drug and alcohol misuse prevention program. She specializes in program administration for Federal and Public Utilities Commission (PUC) mandated entities such as municipal transit authorities, school bus transportation, charter shuttle services, Taxi Companies, and Pipeline construction companies regulated by PHMSA - Pipeline and Hazardous Materials Safety Administration. She assists with staff and client management, coordinates training and maintains that our company follows all regulations mandated by the DOT, FAA and PUC. She received her degree in business management from California State University, Northridge. Ms. Rojas has been with Norton since December 1998.



Project Administrators

William Gallock Jr. is a Norton Medical Industries Project Administrator. William is in tasked with creating proposals, assisting new and current clients, and working on various other projects. William is trained in the Federal Drug & Alcohol Abatement Program consistent with 49 CFR Part 40 of the Federal Register, as well as a certified Breath Alcohol Technician. William received his degree in Philosophy from California State University, Northridge.

Page 11 of 41

CRFQ: VNF1800000009

Ashley Foley is a Norton Medical Industries Project Administrator. She is in charge of creating proposals and assisting new and current clients. She is trained in the Federal Drug & Alcohol Abatement Program and 49 CFR Part 40 of the Federal Register, as well as a certified Breath Alcohol Technician. She received her degree in Linguistics from California State University, Northridge.

MRO Assistants

Lital Chelzinger is a Norton Medical Industries Medical Review Officer's assistant, and is also tasked with the maintenance of a large portion of NMI's Taxi division, managing client testing and result information, test coordination, and report distribution. She is currently trained in the Federal Drug & Alcohol Abatement Program and 49 CFR Part 40 of the Federal Register, as well as a certified Breath Alcohol Technician. She has been with the company since March 2008.

Lilian Vartanian is one of Norton Medical Industries' Medical Review Officer's assistants. She is also active in customer service, as well as collections. She is currently trained in the Federal Drug & Alcohol Abatement Program and 49 CFR Part 40 of the Federal Register, as well as a certified Breath Alcohol Technician.

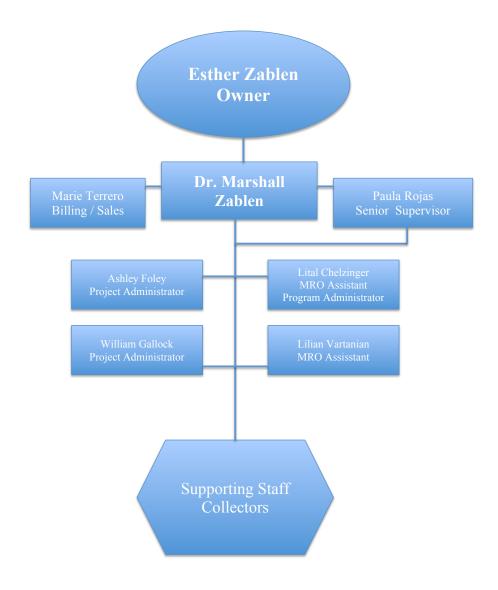
Supporting Staff

Norton Medical Industries' supporting staff is trained in the Federal Drug & Alcohol Abatement Program and 49 CFR Part 40 of the Federal Register, as well as a certified Breath Alcohol Technicians.



Page 12 of 41 CRFQ: VNF1800000009

Internal Organizational Chart





D C	DESIGNATED CONTACT: Vendor appoints the individual identified in this Section as the contract Administrator and the initial point of contact for matters relating to this Contract.
	Paula Rojas Program Manager
	(Name, Title) Paula Rojas Program Manager
	(Printed Name and Title) 6265 Sepulveda Blvd Ste. 13, Van Nuys, CA 91411
	(Address)
	800-243-7669 ext 231/ FAX:8187791908
	(Phone Number) / (Fax Number) Paula@nortonmedical.com
	(email address)
	CERTIFICATION AND SIGNATURE: By signing below, or submitting documentation
c b a	product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this pid, offer or proposal for review and consideration; that I am authorized by the vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my
1	knowledge, the vendor has properly registered with any State agency that may require registration.
1	knowledge, the vendor has properly registered with any State agency that may require
	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company Company Compan
	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company Company Compan
	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company Company Compan
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company Company Compan
1	Norton Medical Industries (Company) (Authorized Signature) (Representative Name Title) Marshall Zablen Medical Director
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company) (Authorized Signature) (Representative Name, Title) Marshall Zablen Medical Director (Printed Name and Title of Authorized Representative)
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company (Co
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company (Co
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company (Co
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company (Co
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company (Co
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company) (Authorized Signature) (Representative Name, Title) Marshall Zablen Medical Director (Printed Name and Title of Authorized Representative) 12/21/2017 (Date) 800-243-7669 / 818-779-1908 (Phone Number) (Fax Number)
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company (Co
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company) (Authorized Signature) (Representative Name, Title) Marshall Zablen Medical Director (Printed Name and Title of Authorized Representative) 12/21/2017 (Date) 800-243-7669 / 818-779-1908 (Phone Number) (Fax Number)
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company) (Authorized Signature) (Representative Name, Title) Marshall Zablen Medical Director (Printed Name and Title of Authorized Representative) 12/21/2017 (Date) 800-243-7669 / 818-779-1908 (Phone Number) (Fax Number)
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company) (Authorized Signature) (Representative Name, Title) Marshall Zablen Medical Director (Printed Name and Title of Authorized Representative) 12/21/2017 (Date) 800-243-7669 / 818-779-1908 (Phone Number) (Fax Number)
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company) (Authorized Signature) (Representative Name, Title) Marshall Zablen Medical Director (Printed Name and Title of Authorized Representative) 12/21/2017 (Date) 800-243-7669 / 818-779-1908 (Phone Number) (Fax Number)
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company) (Authorized Signature) (Representative Name, Title) Marshall Zablen Medical Director (Printed Name and Title of Authorized Representative) 12/21/2017 (Date) 800-243-7669 / 818-779-1908 (Phone Number) (Fax Number)
1	knowledge, the vendor has properly registered with any State agency that may require registration. Norton Medical Industries (Company) (Authorized Signature) (Representative Name, Title) Marshall Zablen Medical Director (Printed Name and Title of Authorized Representative) 12/21/2017 (Date) 800-243-7669 / 818-779-1908 (Phone Number) (Fax Number)



Quotation Requirements

Sections 3 and 4 of Quotation Request

 3.1 Norton Medical Industries is a qualified drug and alcohol-testing vendor with over 25 years of experience. Similar clients include Radcliffe Veterans Center, Texas Board of Nursing and Kanawha County.

Page 14 of 41

CRFQ: VNF1800000009

- o **3.2** Sub-contractor is identified below as COLLECTION SITE
- 4.1.1.1 Norton Medical Industries offices are open and fully staffed Monday through Friday from 8am until 5pm.
- 4.1.1.2 Norton Medical Industries will provide 24-hour un-scheduled specimen collection for reasonable suspicion/for cause testing.
- 4.1.1.3 For cause/reasonable suspicion testing will be conducted within two hours of receipt of request. WV Mobile Drug Testing will arrive on location and collect specimen within 24 hours of request.
- 4.1.1.4 Dr. Zablen may be reached 24/7 through our answering service.
 Our 24-hour phone number is: 800-243-7669. Should Dr. Zablen be unable to answer, the call will be forwarded to Program Administrator, Paula Rojas.
- o **4.1.1.5** WV Mobile Drug Testing 24 Hour phone number: 304-933-3651
- 4.1.1.6 Testing procedures will be performed in a private, confidential manner and every effort will be made to protect the employee, the integrity of the drug testing procedure, and the validity of the test result. Information will not be released to any party without expressed written consent of WV VNF.
- 4.1.1.7 Norton Medical will prepare and keep accurate records, which are available online for designated personnel to access 24/7. We will practice professional and appropriate accounting procedures based on your WV VNF guidelines.
- o **4.1.1.8** Records are maintained indefinitely.
- 4.1.1.9 Clients have 24/7 access to records online. Printed copies will be provided within 10 days of notice to WV VNF Assistant Administrator upon written request.
- 4.1.1.10 Norton Medical uses a proprietary web-based dashboard for reporting and records that WV VNF Assistant Administrator and other authorized individuals may view and manage. Screen captures are provided as well as demo videos. User instruction and technical support are also available to WV VNF at no additional cost. This site is secure and is maintained 24/7 to insure security of confidential information. Only designated personnel may log in.
- 4.1.1.11 Norton Medical will provide a detailed summary of services with each invoice.



 4.1.1.12 All drug and alcohol testing policies and procedures outlined in attachment A of WV VNF will be followed with respect to conducting workplace collection, testing, and storing of specimens.

Page 15 of 41

CRFQ: VNF1800000009

- 4.1.1.13 Using a mobile or on-site collection company, Norton Medical is able to collect specimens on WV VNF premises, unless all parties agree upon arrangements with an alternate collection site. Testing procedures will always be performed in a private, confidential manner. We will create and provide customized chain of custody forms as needed with relevant information pre-printed upon them.
- o **4.1.1.14** Norton Medical will comply with all applicable laws, regulations and industry standards.
- 4.1.1.15 All specimen collection is completed in accordance with the Department of Health and Human Services, and all collection site personnel are professionally trained and certified in accordance with federal regulations that comply with 49 CFR Part 40.
- 4.1.1.16 Norton Medical shall provide all forms, collection kits, supplies for collection, transportation and analysis of specimens.
- 4.1.1.17- 4.1.1.17.9 If testing results are ever challenged, Medtox Laboratory will furnish a "litigation package" featuring a wealth of data testifying to the accuracy of the testing process. Certifying scientists are available for testimony. Norton Medical Industries has been conducting drug & alcohol testing for over 25 years, and have testified on hundreds of cases nationwide. Our MRO, Dr. Marshall Zablen, M.D. is an expert drug & alcohol testimony witness. In most cases, courts will accept Dr. Zablen's testimony by phone. Dr. Zablen's hourly rate for phone testimony is \$100.
- 4.1.2.1 All specimen collection is completed in accordance with the Department of Health and Human Services, and all collection site personnel are professionally trained and certified in accordance with federal regulations that comply with 49 CFR Part 40. All collection protocols and equipment used will conform to current US Department of Transportation regulations.
- o **4.1.2.1** We will provide a confirmatory alcohol test on all positive breath concentrations tests above .01 or higher.
- 4.1.2.2 Using a mobile on-site collection company, we will provide for collection of urine on-site in compliance with WV VNF policy and guildlines.
- 4.1.2.3 Upon request and at no additional cost to WV VNF, preliminary drug test results will be available on-line.
- 4.1.2.4 4.1.2.6 A urine specimen will be collected using the split specimen collection method described in 49 CFR Part 40, as amended for safety sensitive employees. Each specimen will be accompanied by a DOT Chain of Custody and Control Form (CCF) and identified using a unique identification number (Specimen Identification Number) that attributes



the specimen to the correct individual. The specimen analysis will be conducted at an HHS-certified laboratory. An initial drug screen and validity test will be conducted on the primary urine specimen. For those split specimens that are not negative, a confirmatory Gas Chromatography/Mass Spectrometry (GC/MS) test will be performed.

Page 16 of 41

CRFQ: VNF1800000009

4.1.2.7 In response to the concerns arising from laboratory fraud cases and resulting losses of data, time, and costs associated with fraudulently generated data, it was determined that guidance was necessary to deter and detect laboratory fraud. Norton Medical Industries participated in Performance Evaluation Samples (PES) to assess routine performance levels of our laboratories. We send double blinds, single blinds, duplicates, splits, co-located samples, or any combination thereof to different laboratories.

In single blind PES, the concentrations are unknown to the laboratory. Frequent use of this type of PES can be quite effective. If a laboratory has to put experienced personnel on the project and has to ensure proper instrument calibration to handle the single blinds, then laboratory fraud is deterred.

A double blind PES is a sample submitted to evaluate the performance of a laboratory to perform analyses on a sample of known concentration and identity (i.e., known only to the parties submitting the PES to the laboratory). The concentration and identity of the double blind PES is not known by the laboratory. Double blind PES labeling, packaging and chemical composition mimics those of the routine samples, masking the identity of the sample to the laboratory. Double blind PES are submitted concurrently with site samples to increase the overall level of confidence in the defensibility of data when the results submitted by the laboratory fall within acceptance ranges.

These performance tests will be conducted on at least a quarterly basis per request of WV VNF.

- 4.1.2.8 We will perform chemical analyses of specimens to determine use of the following drugs:
 - Amphetamines
 - Cannabinoids
 - Cocaine
 - Opiates
 - Phencyclidines
 - Barbituates
 - Benzodiazepines
 - Methadone
 - Propoxyphene
 - Methagualone
 - Oxycodone



- Marijuana
- Alcohol
- Others as deemed prudent and/or necessary
- 4.1.2.9 A confirmatory Gas Chromatography/Mass Spectrometry (GC/MS) test will be performed on all positive results.

Page 17 of 41

CRFQ: VNF1800000009

o **4.1.2.10**

Norton Medical, as part of its services, will provide a Certified Medical Review Officer (MRO), certified in accordance with 49 CFR Part 40. Proof of certification is provided below.





0

4.1.2.11 After Norton receives results from the laboratory, a PDF of complete DOT-compliant results, signed by Dr. Zablen, becomes available to print or download through Norton's secure site. You can also get reports via email, as well as US mail. Tests results are usually returned the next day. The MRO officer's office publishes the website and handles all components required to ensure results will be viewable by WV VNF's designee within three business days. Norton will not reschedule or alter test dates for result reporting purposes.

Page 18 of 41

CRFQ: VNF1800000009

- o **4.1.2.12** Results will be reported as:
 - o Positive
 - o Negative
 - o Abnormal
 - Safety concern
- o **4.1.2.12.1** "Abnormal" result will be used when the results of chemical analysis indicate that the properties of the sample are inconsistent with normal human values or that the sample if otherwise invalid.
- 4.1.2.12.2 A "safety concern" result is used when the employee has a valid prescription for the medication but the levels present indicate it is not being taken as prescribed or the effects of the medication may pose a safety risk due to the nature of the employee's work.
- **4.1.2.13** If a test result is challenged by an employee, the original specimen may be retested at said employee's expense.
- 4.2 4.2.5 Norton Medical understands and confirms that WV VNF will
 not reimburse for initial set-up fees or renewal fees, furthermore, that WV
 VNF will not compensate for no-shows and refusals, nor specimen
 adulteration assays, improper collection, storage, labeling or testing which
 results in inaccurate results.
 - Norton Medical will invoice WV VNF according to all prices quoted, based on a flat rate.



REQUEST FOR QUOTATION CRFQ VNF1800000009 Drug and Alcohol Testing Services

10.1.4. Failure to remedy deficient performance upon request.

- 10.2. The following remedies shall be available to Agency upon default.
 - 10.2.1. Immediate cancellation of the Contract.
 - **10.2.2.** Immediate cancellation of one or more release orders issued under this Contract.

Page 19 of 41

CRFQ: VNF1800000009

10.2.3. Any other remedies available in law or equity.

11. MISCELLANEOUS:

11.1. Contract Manager: During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below.

Contract Manager: Paula Rojas
Telephone Number: 800-243-7669
Fax Number: 818-779-1908
Email Address: admin@nortonmedical.com



Page 20 of 41 CRFQ: VNF1800000009

Rev. 04/14

State of West Virginia

VENDOR PREFERENCE CERTIFICATE

construe preferer accorda	ation and application* is hereby made for Preference in accordance with West Virginia Code , §5A-3-37. (Does not apply to cition contracts). West Virginia Code , §5A-3-37, provides an opportunity for qualifying vendors to request (at the time of bid) note for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in the West Virginia Code . This certificate for application is to be used to request such preference. The Purchasing will make the determination of the Vendor Preference, if applicable.				
1.	Application is made for 2.5% vendor preference for the reason checked: Bidder is an individual resident vendor and has resided continuously in West Virginia for four (4) years immediately preceding the date of this certification; or, Bidder is a partnership, association or corporation resident vendor and has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or 80% of the ownership interest of Bidder is held by another individual, partnership, association or corporation resident vendor who has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or, Bidder is a nonresident vendor which has an affiliate or subsidiary which employs a minimum of one hundred state residents and which has maintained its headquarters or principal place of business within West Virginia continuously for the four (4)				
2.	years immediately preceding the date of this certification; or, Application is made for 2.5% vendor preference for the reason checked: Bidder is a resident vendor who certifies that, during the life of the contract, on average at least 75% of the employees working on the project being bid are residents of West Virginía who have resided in the state continuously for the two years immediately preceding submission of this bid; or,				
3.	Application is made for 2.5% vendor preference for the reason checked: Bidder is a nonresident vendor employing a minimum of one hundred state residents or is a nonresident vendor with an affiliate or subsidiary which maintains its headquarters or principal place of business within West Virginia employing a minimum of one hundred state residents who certifies that, during the life of the contract, on average at least 75% of the employees or Bidder's affiliate's or subsidiary's employees are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,				
4.	Application is made for 5% vendor preference for the reason checked: Bldder meets either the requirement of both subdivisions (1) and (2) or subdivision (1) and (3) as stated above; or,				
5.	Application is made for 3.5% vendor preference who is a veteran for the reason checked: Bidder is an individual resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard and has resided in West Virginia continuously for the four years immediately preceding the date on which the bid is submitted; or,				
6.	Application is made for 3.5% vendor preference who is a veteran for the reason checked: Bidder is a resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard, if, for purposes of producing or distributing the commodities or completing the project which is the subject of the vendor's bid and continuously over the entire term of the project, on average at least seventy-five percent of the vendor's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years.				
7. X	Application is made for preference as a non-rasident small, women- and minority-owned business, in accordance with West Virginia Code §5A-3-59 and West Virginia Code of State Rules. Bidder has been or expects to be approved prior to contract award by the Purchasing Division as a certified small, women- and minority-owned business.				
require	understands if the Secretary of Revenue determines that a Bidder receiving preference has failed to continue to meet the ments for such preference, the Secretary may order the Director of Purchasing to: (a) reject the bid; or (b) assess a penalty such Bidder in an amount not to exceed 5% of the bid amount and that such penalty will be paid to the contracting agency acted from any unpaid balance on the contract or purchase order.				
authorize the req	mission of this certificate, Bidder agrees to disclose any reasonably requested information to the Purchasing Division and zes the Department of Revenue to disclose to the Director of Purchasing appropriate information verifying that Bidder has paid uired business taxes, provided that such information does not contain the amounts of taxes paid nor any other information d by the Tax Commissioner to be confidential.				
and ac	penalty of law for false swearing (West Virginia Code, §61-5-3), Bidder hereby certifies that this certificate is true curate in all respects; and that if a contract is issued to Bidder and if anything contained within this certificate es during the term of the contract, Bidder will notify the Purchasing Division in writing immediately.				
Bidder	: Norton Medical Industries Signed: Mwww. The world will will will will will will will wi				
Date	12/21/2017 Titte: Medical Director				



Collection Site

We have established testing with a mobile collection site to ensure West Virginia's Department of Transportation's workers are compliant with their testing. West Virginia Mobile Drug Testing employs 49 CFR Part 40 certified collectors and breath alcohol technicians. WV Mobile Drug Testing requests 24-hour notice for mobile Pre-Employment, Randoms and Return to Work Testing. For Reasonable Cause and Post Accident, call the after hours number. Local site testing is provided for all testing required at a convenient, affordable, local site. , Norton Medical below has provided WV VNF with convenient collection site option.

ATTACHMENT 4-SITE LIST A

FOR DRUGS AND.OR ALCOHOL TESTING - URINE COLLECTION AND/OR BREATH ALCOHOL TESTING SITES

Page 21 of 41

CRFQ: VNF1800000009

Em	imated NORMAL COLLECTION site lo. of address / phone # normal ployees business hours t site	After Hours WEEKEND/HOLIDAY Collections
Bridgeport	Name Bridgeport Express Care Address 1370 Johnson Ave City.ST.Zip Bridgeport, WV 26330 Phone 3048423330 Fax Hours M/F 0800-2000 Sat. Sun: Types	
Bridgeport	Name WEST VIRGINIA MOBILE DRUG TESTING Address 1370 Johnson Ave City.ST.Zip Bridgeport, WV 26330 Phone 3049333651 Fax 3049333657 Hours M/F 0100-2400 Sat. 0900-1700 Sun: 0900-1700 Types Both Urine & Breath	WEST VIRGINIA MOBILE DRUG TESTING 1370 Johnson Ave Bridgeport WV 26330 Methods: Mobile & 24HR Types: Both Urine & Breath



References

City of El Paso, Texas HR, Mass Transit, Fire

El Paso, Texas – Client since 2014 (3 years)

Contact: Antimo Carreon, CarreonAD@elpasotexas.gov, (915) 212-0043

For three years, Norton Medical has been providing testing for those employed by El Paso's airport, fleet services, Parks & Recreation, Public Service Board (EPWU), Environmental Services and Department of Transportation, as well as their Fire department. All testing complies with relevant regulations from DOT, FTA and FAA, including "DOT lookalike" testing for the fire departments.

Wyoming Department of Corrections

1934 Wyott Dr, Suite 100, Cheyenne, Wyoming – Client since 2001 (16 years)

Contact Name: Derek Teneyck, Derek.teneyck@wyo.gov, (307) 777-5485

Since 2001, Norton Medical Industries has been providing drug testing services for all correctional officers in the State of Wyoming. In order to guarantee favorable random selection for work sites with fewer numbers of employees, Norton Medical established a statewide consortium.

Golden Empire Transit – City of Bakersfield's Public Transit

Contact: Jeanie Hill, jhill@getbus.org

Telephone Number: 661-869-6311

Client Since: 1996 (21 years)

Golden Empire Transit District became a client of Norton Medical's in 1996.

Golden Empire Transit District is a citywide bus system for the city of Bakersfield, California. Norton Medical Industries provides drug and alcohol testing programs for hundreds of Golden Empire Transit employees. The company requires preemployment, random, reasonable suspicion, and post accident testing. All collection sites are coordinated based on the company's location. All collection sites provided adhere to federal DOT standards. In addition, all necessary educational materials as required by the agency are provided (i.e., covered worker books, supervisor training, and online access for full program review).



Page 22 of 41

CRFQ: VNF1800000009

Norton Medical Industries Drug and Alcohol Testing Services

Los Angeles City Department of Transportation Taxicab Regulation Division

Page 23 of 41

CRFQ: VNF1800000009

Contact Name: Brian Bass, Brian.Bass@lacity.org

Contact Number: 213-928-9735 Client Since: 2001 (16 years)

The City of Los Angeles Department approved Norton Medical Industries' Testing program in 2001 and began enrolling and referring taxi companies who had to meet their regulations. The LADOT has approximately 4,000-permitted taxi drivers currently enrolled in Norton Medical's testing program. Norton Medical Industries developed the random drug testing program for the Los Angeles DOT-Taxi Division and further expanded by meeting stricter testing requirements for the cities of Pasadena, West Hollywood, Beverly Hills, Culver City, and Santa Monica. LADOT requires pre-employment, random, annual, reasonable suspicion, and post accident testing. Norton Medical provides all necessary educational materials as required by the agency (i.e., covered worker books, supervisor training, and online access for full program review.)

Orange County Taxi Administration Program

Orange County Transportation Authority (OCTA)

Contact Name: JoAnne Bravo, jbravo@octa.net

Contact Number: 714-560-5029

Client Since: 2003 (14 years)

Orange County Taxi Administration Program (OCTAP) approved Norton Medical Industries' Testing program in 2003 and began enrolling and referring taxi companies who had to meet their regulations. OCTAP has approximately 1600 licensed taxi drivers currently enrolled in Norton Medical's testing program. Norton Medical industries developed the random drug-testing program of OCTAP and provided all necessary educational materials as required by the agency (i.e., covered worker books, supervisor training, and online access for full program review.) OCTAP required preemployment, random, annual, reasonable suspicion, and post accident testing. Norton Medical utilizes hundreds of collection sites throughout Southern California to meet their testing needs, including 24-hour sites.



Page 24 of 41 CRFQ: VNF1800000009

Client Performance Appraisals

PAST PERFORMANCE EVALUATION FORM

(Check appropriate box)

Offeror: North Medical Industries

Performance Elements	Excellent	Good	Acceptable	Poor	Unacceptable
Quality of Services/ Work					
Timeliness of Performance					
Cost Control					
Business Relations					
Customer Satisfaction					

1.	Name & Title of Evaluator: Jeanning Brands
2.	Signature of Evaluator: Juny Blands
3.	Name of Organization: Los Angulas Dept of Transportation
4.	Telephone Number of Evaluator: 213-972-8403
5.	State type of service received: drug Ksting program
6.	State Contract Number, Amount and period of Performance
	multiple accounts Since 2001 - present!

7. Remarks on Excellent Performance: Provide data supporting this observation. Continue on separate sheet if needed)

great service great price, always on time!

Remarks on unacceptable performance: Provide data supporting this observation. (Continue on 8. separate sheet if needed)



Page 25 of 41 CRFQ: VNF1800000009

PEPPERDINE UNIVERSITY

June 30, 2016

To whom it may concern:

Norton Medical Industries serves as our third party administrator for Pepperdine University's drug and alcohol testing program. The University has worked with Norton Medical since 1997, and we have been very pleased with their performance and customer service. The staff are highly knowledgeable and are eager to assist when we have needed their services.

Sincerely,

Christine Hannick
Benefits Specialist
Pepperdine University
Malibu, CA 90263
310.506.7358

24255 Pacific Coast Highway, Malibu, California 90263 • 310-506-4397





November 21, 2017

To: Whom It May Concern Re: Professional Business Reference

Dear Sirs:

I have professionally worked with Norton Medical directly for over 10 years. My company first opened our account in 2001. Since then we have opened 11 more, making a total of 12 active accounts and handling 1,726 drivers. They have always responded to my requests promptly and resolved any of my issues in a timely manner.

Additionally, we find their employees to be efficient, courteous and professional in all their dealings with us. I would highly recommend this company for your needs.

Any questions, feel free to contact me at (310)851-5081

Sincerely,

Mark Kalvin Operations Manager

..A. TAXI CO-OP DBA YELLOW CAB ■ LONG BEACH YELLOW CAB ■ SOUTH BAY YELLOW CAB CO-OP ■ UNITED CHECKER CAB CO-OP ■ FIESTA TAXI CO-OP

MANHATTAN YELLOW CAB ■ 1-800-TAXICAB

2129 W. ROSECRANS AVENUE ■ GARDENA, CA 90249 ■ (310) 715-1968



Page 27 of 41 CRFQ: VNF1800000009

Certifications

Certificates and Certifications

Norton Medical DATIA Certification

Drug & Alcohol Testing Industry Association

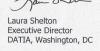
recognizes

Norton Medical Industries Van Nuys, CA

as a Regular Member in Good Standing

Membership Expires: 9/1/2018 Member #







Page 28 of 41 CRFQ: VNF1800000009

Laboratory SAMHSA Accreditation





Page 29 of 41 CRFQ: VNF1800000009

Insurance Certificates

			ICATE OF LIAI					12	(MM/DD/YYYY) 2/05/2017
THIS CERTIFICATE IS ISSUED AS A CERTIFICATE DOES NOT AFFIRMAT BELOW. THIS CERTIFICATE OF INS REPRESENTATIVE OR PRODUCER, A	IVEL SURA	Y OF	R NEGATIVELY AMEND, DOES NOT CONSTITUT	EXTEN	D OR ALT	ER THE CO	VERAGE AFFORDED	BY TH	E POLICIES
IMPORTANT: If the certificate holder If SUBROGATION IS WAIVED, subject this certificate does not confer rights	to t	he te	rms and conditions of th	e policy	y, certain p	olicies may			
ODUCER				CONTAC	т	•			Charles III
ME Insurance Services			his information by	PHONE (A/C, No, E-MAIL ADDRES	Evt). 818.	386.9630	FAX (A/C No)	. 818.3	386.9635
16060 Ventura Blvd., #193			material Any revie	E-MAIL	s. meir	nsurance1@		1000	91
Encino, CA 91436			vith it are intended	OF THE		the first product of the second	DING COVERAGE	2269	NAIC#
				INSURER	RA: Firemai	n's Fund			
URED			Addition to the second	INSURER	RB:				
lorton Medical Industries			man America D. Horiston	INSURER	RC:				
265 Sepulveda Blvd., #13				INSURER	RD:				
Sherman Oaks		CA	91411	INSURER					
				INSURER	RF:	*	DEVISION NUMBER		
OVERAGES CERTIFY THAT THE POLICIES			NUMBER:	/E BEEN	I ISSUED TO		REVISION NUMBER:	THE DO	LICY DEDICE
NDICATED. NOTWITHSTANDING ANY R CERTIFICATE MAY BE ISSUED OR MAY EXCLUSIONS AND CONDITIONS OF SUCH	EQUIF PERT	REME AIN,	NT, TERM OR CONDITION THE INSURANCE AFFORDS	OF ANY ED BY T	CONTRACT HE POLICIE	OR OTHER I	OCUMENT WITH RESPE HEREIN IS SUBJECT T	CT TO	WHICH THIS
TYPE OF INSURANCE	ADDL	SUBR	POLICY NUMBER		POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMI	TS	
X COMMERCIAL GENERAL LIABILITY	1	100	AZC80880202			12/15/2018	EACH OCCURRENCE	\$	2,000,00
CLAIMS-MADE X OCCUR		2	22 13 51			12/10/2010	DAMAGE TO RENTED PREMISES (Ea occurrence)	\$	100,00
	133		Z 3 - 4 7 4				MED EXP (Any one person)	\$	10,00
							PERSONAL & ADV INJURY	\$	2,000,00
GEN'L AGGREGATE LIMIT APPLIES PER:							GENERAL AGGREGATE	\$	4,000,00
POLICY PRO-	1011						PRODUCTS - COMP/OP AGG		2,000,00
OTHER: AUTOMOBILE LIABILITY							COMBINED SINGLE LIMIT	\$	
ANY AUTO							COMBINED SINGLE LIMIT (Ea accident) BODILY INJURY (Per person)	S	
							BODILY INJURY (Per person)	-	
							PROPERTY DAMAGE (Per accident)	s	
AUTOS ONLY AUTOS ONLY	b ₁ ,						(Per accident)	s	
UMBRELLA LIAB OCCUR							EACH OCCURRENCE	\$	
EXCESS LIAB CLAIMS-MADE	c el	buc		ug sou	us dinesti	ons/forms	AGGREGATE	s	ncji sa
DED RETENTION \$	MAI	101	war a zuc abbricanou	LEO Advis	n tot bett	sai, chang	es it needed and si	\$	i.se
WORKERS COMPENSATION AND EMPLOYERS' LIABILITY	M A	e ue	ed to complete the	2921C	фрисацо	ns needed	PER OTH- STATUTE ER		
ANYPROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED?	N/A	min		918 1	Upwall BU	18"	E.L. EACH ACCIDENT	\$	
(Mandatory in NH)							E.L. DISEASE - EA EMPLOYER	E \$	
If yes, describe under DESCRIPTION OF OPERATIONS below							E.L. DISEASE - POLICY LIMIT	\$	
Can we send an email stating									•,
SCRIPTION OF OPERATIONS // OCATIONS /VEHIC	Fe //	COPP	101 Additional Pomarke Sales dul	e may be	attached if man	enace is require	ad)	1	
cription of operations / Locations / vehic ertificate Holder is hereby added as a	n "A	dditio	onal Insured" in relation				ed)		
			Per mesisfinancial bi	CANC	ELLATION				
EDTIFICATE HOLDED				CANCI	LLLATION				
Harford County Maryland 220 S. Main street Bel Air, MD 21014		W. I	Preparing for 10/18/ Olf Questions for I	ACCC	EXPIRATION ORDANCE WI	THE POLIC	ESCRIBED POLICIES BE C REOF, NOTICE WILL Y PROVISIONS.	BE DI	LED BEFORE
220 S. Main street		AA 9	s Benton Preparing for 10/18, CM Questions for a	ACCC	EXPIRATION	THE POLIC	REOF, NOTICE WILL	CANCEL BE DI	LED BEFORE



			_																
Ą	ć) ()	RD	®		(ER	TIF	FICAT	E OF	F LIAI	BILI	TY INSI	JRANC	E		Γ		(MM/DD/YYYY)
TI-	IIS (CER	TIFIC	ΔTF	21 21	SUED AS A MA										ΔΤΙ	HOLDE		0/05/2017
CE BE RE	RT LO PR	IFIC W. ESE	ATE I	DOES CERT	NO TIFIC OR P	T AFFIRMATIV ATE OF INSUI RODUCER, AI	ELY C RANC ND TH	R NE E DOI E CEI	GATIVEL ES NOT (RTIFICAT	LY AMEN CONSTIT TE HOLD	ID, EXTEN TUTE A CO DER.	ND OR ONTRA	ALTER THE (ACT BETWEE	COVERAGE A IN THE ISSUI	AFFORDED E NG INSUREF	BY T	THE POLI	CIES RIZED	
IM If S	POI	RTA	NT: I	f the o	certif	ficate holder is	an A	DDITI terms	ONAL IN and cor	SURED,	the polic of the po	y(ies) ı licy, ce	must have AE	DDITIONAL IN may require	ISURED prov an endorse	visi me	ons or be	endoi ement	rsed. on
PROD	_	_	icate	does	not	confer rights t	o the	certifi	icate hole	der in lie	u of such					_			
1			ic Insu	ırance								CONTA NAME: PHONE					FAX (A/C, No):		
3211				ii ai ice								(A/C, No E-MAIL ADDRE	o, Ext):				(A/C, No):		
		,										ADDRE		SURER(S) AFFOR	PDING COVERAG				NAIC#
Wes	tlake	e Vill	age							CA 9136	1	INSURE		ers Preferred In			у		10346
INSUE	RED											INSURE				_			
			NO	RTON	MEI	DICAL INDUSTR	RIES IN	IC				INSURE	RC:						
					PULV	EDA BOULEVA	RD					INSURE	RD:						
			#13									INSURE	RE:						
				N NU	YS_					CA 9141		INSURE	RF:			_			
COV				IEV TI	LATT				NUMBER		71050682	-	TO THE INCH		REVISION N			IOD	
INI	DICA	TED	. NOT	WITH Y BE I	STAN	HE POLICIES OF DING ANY REQUED OR MAY PER ONS OF SUCH F	JIREMI TAIN, T	ENT, TI	ERM OR C	CONDITION	N OF ANY ED BY THE	CONTR. E POLIC	ACT OR OTHER IES DESCRIBE	R DOCUMENT I D HEREIN IS S	WITH RESPEC	T TO	O WHICH T	HIS	
INSR LTR			TY	PE OF	INSUF	RANCE	ADD	SUBR	4	POLICY N	NUMBER		POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)			LIMIT	s	
		CO	MMERC	IAL GE	NERA	L LIABILITY									EACH OCCURE	REN	CE	\$	
			CLAIN	MS-MAI	DE [OCCUR									DAMAGE TO RI PREMISES (Ea	ENT	ED urrence)	\$	
		_					_								MED EXP (Any	one	person)	\$	
		_					-								PERSONAL & A			\$	
	GEN	1			MIT AP	PLIES PER:									GENERAL AGG			\$	
			ICY	JE	CT	LOC									PRODUCTS - C	OME	P/OP AGG	\$ S	
	AUT	011	HER: BILE L	IABILIT	гу										COMBINED SIN	VGLE	LIMIT	\$	
1			AUTO												(Ea accident) BODILY INJURY	Y (P€	r person)	s	
l		ow	NED FOS ON			SCHEDULED									BODILY INJURY			\$	
li		HIR	ED FOS ON			AUTOS NON-OWNED AUTOS ONLY									PROPERTY DA (Per accident)	MAG	SE	\$	
li		710	00 01			7,010001,121									(5. 555551)			\$	
		UM	BRELL	A LIAB		OCCUR									EACH OCCURE	REN	CE	\$	
		EXC	ESS L	IAB		CLAIMS-MAD	E								AGGREGATE	_		\$	
\sqcup	W.~	DEI	S COM		ENTIO	N \$	_	_							- d pro	_	OTU	\$	
	AND	EMP	LOYER	S' LIAE	BILITY										➤ PER STATUTE		OTH- ER	4.0	22.222
A	OFFI	CER	MEMBE	ER EXC		EXECUTIVE	N/A	N	EIG116	191608			07/01/2017	07/01/2018	E.L. EACH ACC			a .	00,000
	If ves	. des	ry in Ni cribe ur	nder			-								E.L. DISEASE -			9 .	00,000
\vdash	DES	CRIP	TION O	F OPER	RATIO	NS below									E.L. DISEASE -	POL	ICY LIMIT	\$ 1,0	00,000
			OF OPE			OCATIONS / VEHIC	LES (A	CORD 1	101, Addition	nal Remark	s Schedule,		Ittached if more s	pace is required)					
																_			

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

Bel Air MD 21014

MD 21014

© 1988 2015 ACORD CORPORATION. All rights reserved.

Page 30 of 41

CRFQ: VNF1800000009

ACORD 25 (2016/03)

The ACORD name and logo are registered marks of ACORD



Secure Website Demonstration

Norton's Web Interface Video

https://www.youtube.com/watch?v=si8Z4H-TZWA

Manager Control Center Video

https://www.youtube.com/watch?v=DMMNnfAYQP0

Website Screen Captures

Emp!	loyee	Rand	lom	List
------	-------	------	-----	------

Limployee Randon				
leader restricted	Total Workers: 386 Selected to Test: 17			
if your company has random selections, ple: 1. Please retain for your records. 2. Random tests must be completed by end 3. Once you notify the worker/s selected, hei 4. Record the date and time you notify the w	of this month. e/she must proceed to the collection site IMMEDIATELY.	rify the worker has been		
Norker/s marked Sel are the ones required to to selection if the worker/s selected cannot comple	test. The DER must call (800) 243-7669 or e-mail paula@nortonmedical. lete the random selection this month.	com to request an alternate		
not go) and a new Alternate will be	G + ALT'., the current person will be unselected and ma automatically selected from the pool, and marked as s ease contact our office (800) 243-7669.	elected (w/ Alt. note). Ran	dom Selection en a worker went for a	test

Workers selected to test for this period: 17

Can record when a worker went for a test
Can record why a worker did not test
Automatic Alternate Selection

Page 31 of 41

Client	First	Last		Driver	Corp	Drivers			Date	Time	Date/Time	Edit Sent	Reason	SET to DNG	Edit Only Reason	Drug-Alcohol Authorization	
D	Name	Name	Cell Phone	ID	ID:	Licence	Required	Taken	Taken	Taken	Sent	Date/Time	(did not go)	& ADD Alternate	No Alternate	Form	Form
9622	oujjou	Mou	714 000 0778	621		Bro toor o	Drug DNG (ALT)	No				Edit Date	Vacation	SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
3832				625	_		Drug Sel	Yes	08/28/2015	12:24		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
4342	-			607			Drug Sel	Yes	08/03/2015			Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
5291	DUIT	Dagnoi		548			Drug DNG	No				Edit Date	Vacation	SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
2215			9	553			Drug Sel	Yes	08/18/2015	10:52		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
4993				613		POOSTOOS	Drug Sel	Yes	08/11/2015	16:37		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
4964				622			Drug Sel	Yes	08/24/2015	14:02		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
7607		-	700000000000000000000000000000000000000	565		-	Drug Sel	Yes	08/12/2015	20:04		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
31883			2000054	375			Drug DNG (ALT)	No				Edit Date	Vacation	SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
39306			3	619			Drug Sel	Yes	08/21/2015	08:05		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
36933	Tondo	ооы и	340 010 1057	405		A0000011	Orug Sel (ALT)	Yes	08/26/2015	12:43		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
5233	marooo	nonnquez		607		Association	Drug Sel (ALT)	Yes	08/20/2015	17:14		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
10038			769	573			Drug Sel	Yes	08/30/2015	11:24		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
4836	oong		7	563		GETTOTOO	Drug Sel	Yes	08/08/2015	11:48		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
5360				575			Drug Sel	Yes	08/19/2015	14:45		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
3725				570			Drug Sel	Yes	08/07/2015	06:24		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
7772			73	553		A	Drug DNG (ALT)	No				Edit Date	Vacation	SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
16159 lody	Gathogo			617			Drug DNG	No					OCTAP Permit Not Finalized	SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
ooter				626			Drug Sel	Yes	08/25/2015	22:09		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth



Secure Website Demonstration

Norton's Web Interface Video

https://www.youtube.com/watch?v=si8Z4H-TZWA

Manager Control Center Video

https://www.youtube.com/watch?v=DMMNnfAYQP0

Website Screen Captures

	Empl	lovee	Random	List
--	-------------	-------	--------	------

leader reguency: Monthly Tests Required This Month!	Total Workers: 386 Selected to Test: 17			
f your company has random selections, plea 1. Please retain for your records. 2. Random tests must be completed by end of 3. Once you notify the worker/s selected, he/ 4. Record the date and time you notify the work	of this month. /she must proceed to the collection site IMMEDIATE			
Norker/s marked Sel are the ones required to te selection if the worker/s selected cannot comple	est. The DER must call (800) 243-7669 or e-mail paula@ ete the random selection this month.	inortonmedical.com to request an alternate		
not go) and a new Alternate will be a	6 + ALT'., the current person will be unsele automatically selected from the pool, and ease contact our office (800) 243-76	marked as selected (w/ Alt. note).	Random Selection I when a worker went for a te	est

Can record why a worker did not test **Automatic Alternate Selection**

Page 31 of 41

Client	First	Last		Driver	Corn	Drivers			Date	Time	Date/Time	Edit Cont	Peacen	SET to DNG		Drug-Alcohol Authorization	
D		Name	Cell Phone		ID:		Required		Taken	Taken			(did not go)	& ADD Alternate			Form
3622	oujjou	7100	7 78	621		Бтотоого	Drug DNG	No				Edit Date		SET DNG + ALT.	Edit Reason		Med.Auth
							(ALT)										
3832				625			Drug Sel	Yes	08/28/2015	12:24		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
4342				607			Drug Sel	Yes	08/03/2015	10:45		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
5291	DOIL	Dagnor	714-414-7261	548		D3403900	Drug DNG	No				Edit Date	Vacation	SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
2215				553			Drug Sel	Yes	08/18/2015	10:52		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
4993				613		Poortoor	Drug Sel	Yes	08/11/2015	16:37		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
4964				622			Drug Sel	Yes	08/24/2015			Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
7607			7	565			Drug Sel	Yes	08/12/2015	20:04		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
31883			2	375			Drug DNG (ALT)	No				Edit Date	Vacation	SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
39306			3866666669	619			Drug Sel	Yes	08/21/2015	08:05		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
36933	Tondo	ооына	3 10 0 10 10 57	405			Drug Sel (ALT)	Yes	08/26/2015	12:43		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
5233	marooo	nonnique.		607			Drug Sel (ALT)	Yes	08/20/2015	17:14		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
0038			7	573			Drug Sel	Yes	08/30/2015	11:24		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
4836	oong		725	563		SETTO TOO	Drug Sel	Yes	08/08/2015	11:48		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
5360				575			Drug Sel	Yes	08/19/2015	14:45		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
3725				570			Drug Sel	Yes	08/07/2015	06:24		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
7772			7	553			Drug DNG (ALT)	No				Edit Date	Vacation	SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
16159 lody				617			Drug DNG	No					OCTAP Permit Not Finalized	SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth
ooter.				626			Drug Sel	Yes	08/25/2015	22:09		Edit Date		SET DNG + ALT.	Edit Reason	Auth Form	Med.Auth



Page 32 of 41 Services CRFQ: VNF1800000009

Active Employee List





Page 33 of 41 CRFQ: VNF1800000009

Results Page





Page 34 of 41 CRFQ: VNF1800000009

Random Report Card Feature Today's Date is: September 8th, 2015 Note: DNG = Did Not Go and ALT = Alternate Current 01/01/2015 Drug Test Active: 398 SEL: 18 Complete: 18 Incomplete: 0 Search ndoms ID Emp ID Last First Required Test Date 43891 Drug DNG ---Selections 42794 Drug Sel 01/31/2015 ALT Random 40473 Drug DNG ---ALT Report Card 39593 Drug Sel 01/02/2015 vers 44723 Drug DNG ---ALT Current List 42435 Drug DNG ---42788 Drug Sel 01/01/2015 Expiring 44467 Drug DNG ---31212 Drug Sel 01/01/2015 Search 10149 Drug Sel 01/30/2015 ALT Recently 43628 Drug Sel 01/12/2015 Terminated 35995 Drug Sel 01/15/2015 16427 Drug Sel 01/28/2015 ALT Recently 01/21/2015 ALT 43191 Drug Sel Enrolled 17416 Drug Sel 01/09/2015 Archive List 44593 Drug DNG ---40545 Drug Sel 01/09/2015 Termination 9792 Drug Sel 01/15/2015 List 31144 Drug Sel 01/03/2015 18711 Drug Sel 01/23/2015 ALT 01/11/2015 MORE 9773 Drug Sel **FORMS** 44636 Drug DNG ---ALT 9714 Drug DNG ---ALT SAP 10214 Drug Sel 01/23/2015 ALT Collection 27790 Drug Sel 01/04/2015 Sites Drug Sel 01/01/2015 29052 Info



MIS Reports

Good Busines John Smith 123 Main St Anytown, CA 12345	·	t: 11586 ₎	
Today's Date is: 01/24 /	13		
M.I.S.	REPOR	TS	
Choos Hint: For Date Range S	e a Range Seaches: Fill	in all *6* Fields	
	Month	Day	Year
Start:	•	•	•
End:		•	•
Or Pick	k Full Year		
Full Year:		\$	
Division:	Sea	arch	



Page 35 of 41

Page 36 of 41 CRFQ: VNF1800000009

Sample M.I.S. Ro

Sample M.		-															
Return	U.S. DEPA	RTME	NT OF T					D ALCO l by this			MIS D	ATA CO	LLEC	CTION I		MB No. 21	05-0529
I. Employer: Company Name	Good B	usines	s (Clie	nt ID# 1		188			-							253	
Doing Business																	
Address: 123 M	ain St An	ytown,	CA 1234	15								1	E-mai	l: johns	mith@goo	dbusines	ss.com
Name of Certify				1				Sign	nature:								
Telephone: () 818-	123-456	57				Da	te Certif	fied:								
Prepared by (if	different):	:							Shud		Tele	phone:)			
C/TPA Name ar	nd Teleph	one (if	applicab	le): No	orton M	edical lı	ndustrie	s					() 818	779 19	00	
Check the DOT ag FMCSA - MV FAA - Aviatio RSPA - Pipelir FRA - Railroad USCG - Maritt FTA - Transit II. Covered Empl (B) Enter Total N (C)	tor Carrie n: Certifi ne: (Chec d: Total N ime: Vess oyees: (A	r: DOT cate # (k) Gas Number sel ID #	#: if applice Gathering of obsert (USCG) r Total I	able): _ g Ga ved/doo - or Stat	s Transcumente te-Issue r Safety	mission ed Part 2 d):	Owne	r-operate P Distribut le G" Ob	or: (circ lan / Re tion' oservat	cle one) egistrati Transpo ions for Employ	YES of the covered covered ee Cate	or NO applicatedous Li employ(If	Executes Exe	mpt (Ci	sport Car e vessel,	list separ	ately.)
Emp	oloyee Cate	egory			Total Number of Employees in this Category If you have multiple e and II (A) & (B). Tak for each employee cat and IV for each separ). Take yee categ	that f	illed-in f nd comp	orm and l	nake one	copy
III. Drug Testing	Data:	1	2	3		4	5	6	J [7	8	9		10	11	12	13
	, 11 st									Refusal	Results			ſ			
Type of Test	Total Number Of Test Results [Should equal the sum of Columns 2, 3, 9, 10, 11, and 12]	Verified Negative Results	Verified Positive Results ~ For One Or More Drugs	Positive For Marijuana	Positive For Cocaine	Positive For PCP	Positive For Opiates	Positive For Amphetamines	Adulterated	Substituted	"Shy Bladder" ~ With No Medical Explanation	Other Refusals To Submit To Testing	Cancelled Results				
Pre-Employment	9	6	2	1	1	0	0	0	0	0	0	0	0				
Random	3	3	0	0	0	0	0	0	0	0	0	0	0				
Post-Accident	0	0	0	0	0	0	0	0	0	0	0	0	0				
Reasonable Susp./Cause	0	0	0	0	0	0	0	0	0	0	0	0	0				
Return-to-Duty	0	0	0	0	0	0	0	0	0	0	0	0	0				
Follow-Up	0	0	0	0	0	0	0	0	0	0		0	0				
TOTAL	12	9	7	1	1	0	0	0	0	0	0	0	0				
IV. Alcohol Testing Da	ta:	1	2		3		4	5	6		7 8	3 9	_				

		4	д			F	Refusal	Results	
Type of Test	Total Number Of Screening Test Results [Should equal the sum of Columns 2, 3, 7, and 8]	Screening Tests With Results Below 0.02	Screening Tests With Results 0.02 Or Greater	Number Of Confirmation Tests Results	Confirmation Tests With Results 0.02 Through 0.039	Confirmation Tests With Results 0.04 Or Greater	"Shy Lung" ~ With No Medical Explanation	Other Refusals To Submit To Testing	Cancelled Results
Pre-Employment	0	0		0		0	0		
Random	0	0		0		0	0		
Post-Accident	0	0		0		0	0		
Reasonable Susp./Cause	0	0		0		0	0		
Return-to-Duty	0	0		0		0	0		
Follow-Up	0	0		0		0	0		
TOTAL	0	0	2	0		0	0		



Blank Authorization Form

NORTON MEDICAL INDUSTRIES

Page 37 of 41

CRFQ: VNF1800000009

Drug Programs To Comply With Federal Regulations 6265 Sepulveda Blvd. Van Nuys Ca. 91411-1130 (800) 243-7669 • (818) 779-1900 • Fax (818) 779-1908

Drug & Alcohol Testing Authorization Form

Company Info	rmation: Clier	nt #:
Company:		Contact:
Address:		
PHONE #:		FAX #:
D.E.R is:		
Employee's Name:		
Drivers License#:	Social Security#	
Notification Date:	Notification Time:	AM/PM
Signature of D.E.R:		
Following test(s) to be p	erformed: NON-DOT FM	CSA □FTA □FAA □ PHMSA □ USCG
Reason For Test:	Type of Test:	
Random	Drug	
Pre Employment	Breath Alcohol	
Post Accident	Drug & Breath Alcohol	
Return to Duty	Physical	
Reasonable Cause		
Follow-up		
Other(Specify)		
	ON is required by DOT for Retur	n to Duty' and 'Follow Up' Tests
Is this test for DIRECT (DBSERVATION? DIRECT OBSE	RVATION (Yes or NO):
Program Manager Sign	nature:	
	Attention Co	llector
Fax back to:	once service is	complete
		Departure Time:
Signature of clinic rep	. <u></u>	
FAX BACK TO THE FO	DLLOWING #	ONCE SERVICES COMPLETE



Cost - Exhibit A

Exhibit A CRFQ VNF1800000009

Any anticipated travel must be incorporated into the vendor's fee. No travel will be reimbursed by the State and is the sole responsibility of the vendor. Vendor must include the cost of a certified Medical Review Officer (MRO) in the per test cost.

The vendor's quotation must include bids for the following information as outlined:

Item	Service	Estimated Quantity	Unit	Unit Price	То	tal Price
1.1 A	Pre-Employment Drug Testing - Laboratory Screen (Local Site)	75	tests	\$57.00	\$	4,275.00
1.1 B	Pre-Employment Alcohol Testing (Local Site)	75	tests	\$49.00	\$	3,675.00
1.2 A	Reasonable Suspicion Drug Testing - Preliminary On-Site Screen	10	tests	\$125.00	\$	1,250.00
1.2 B	Reasonable Suspicion Drug Testing - Laboratory Screen	10	tests	\$125.00	\$	1,250.00
1.2 C	Reasonable Suspicion Alcohol Testing	15	tests	\$125.00	\$	1,875.00
1.3 A	Post-Accident Drug Testing - Preliminary On-Site Screen	5	tests	\$125.00	\$	625.00
1.3 B	Post-Accident Drug Testing - Laboratory Screen	5	tests	\$125.00	\$	625.00
1.3 C	Post-Accident Alcohol Testing	5	tests	\$125.00	\$	625.00
1.4 A	Return to Work Drug Testing - Laboratory Screen (Local Site) Return to Work Alcohol Testing (Local Site)	25 25	tests	\$69.00 \$49.00	\$	1,725.00
4.1.1.17.1	Collection Expert Testimony	10	hours	\$100.00	\$	1,000.00
4.1.1.17.2	Laboratory Expert Testimony	10	hours	\$100.00	\$	1,000.00
4.1.1.17.3	MRO Expert Testimony	10	hours	\$100.00	\$	1,000.00
4.1.1.17.4	Collection Expert Testimony at Deposition	10	hours	\$100.00	\$	1,000.00
4.1.1.17.5	Laboratory Expert Testimony at Deposition	10	hours	\$100.00	\$	1,000.00
4.1.1.17.6	MRO Expert Testimony at Deposition	10	hours	\$0.00	\$	-
4.1.2.8	Blind Perfomance Tests (One Per Quarter)	4	tests	\$57.00	\$	228.00
	* Blind Samples are not DOT Required as of 2018.			Total Bid Amount	\$	22,378.00

Billia Gampies are not BOT Required as of 2010.



Page 38 of 41

 $^{^{\}star}$ MRO Expert Testimony at Deposition will be included at no addional cost.

^{*}Any sample collected at local site is at local site costs. Observed Tests are additional fee included in unit price.

Norton Medical Industries Drug and Alcohol Testing Services

Page 39 of 41 CRFQ: VNF1800000009

CONTACT INFORMATION	7
Vendor Name: Norton Medical Industries	
Vendor Address: 6265 Sepulveda Blvd Ste 13	
Van Nuys, CA 91411	-
Vendor Contact Name:Dr. Marshall Zablen, MD	
Vendor Phone Number: 800-243-7669	1
Vendor Fax Number: 818-779-1908	
Vendor Email Address: admin@nortonmedical.com	
24-Hr Phone Number for Callback Services: 800 248-7669 Signature of Authorized Vendor Agent: Date: 12/29/20	 17



Purchasing Affidavit

STATE OF WEST VIRGINIA Purchasing Division

Page 40 of 41

CRFQ: VNF1800000009

PURCHASING AFFIDAVIT

CONSTRUCTION CONTRACTS: Under W. Va. Code § 5-22-1(i), the contracting public entity shall not award a construction contract to any bidder that is known to be in default on any monetary obligation owed to the state or a political subdivision of the state, including, but not limited to, obligations related to payroll taxes, property taxes, sales and use taxes, fire service fees, or other fines or fees.

ALL OTHER CONTRACTS: Under W. Va. Code §5A-3-10a, no contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and: (1) the debt owed is an amount greater than one thousand dollars in the aggregate; or (2) the debtor is in employer default.

EXCEPTION: The prohibition listed above does not apply where a vendor has contested any tax administered pursuant to chapter eleven of the W. Va. Code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

DEFINITIONS

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Employer default" means having an outstanding balance or liability to the old fund or to the uninsured employers' fund or being in policy default, as defined in W. Va. Code § 23-2c-2, failure to maintain mandatory workers' compensation coverage, or failure to fully meet its obligations as a workers' compensation self-insured employer. An employer is not in employer default if it has entered into a repayment agreement with the insurance Commissioner and remains in compliance with the obligations under the repayment agreement.

"Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceed five percent of the total contract amount.

AFFIRMATION: By signing this form, the vendor's authorized signer affirms and acknowledges under penalty of law for false swearing (W. Va. Code §61-5-3) that: (1) for construction contracts, the vendor is not in default on any monetary obligation owed to the state or a political subdivision of the state, and (2) for all other contracts, that neither vendor nor any related party owe a debt as defined above and that neither vendor nor any related party are in employer default as defined above, unless the debt or employer default is permitted under the exception above.

WITNESS THE FOLLOWING SIGNATURE:

Vendor's Name: Norton Medical Inc	dustries	
Authorized Signature:	hell Toler MD Date:	12/28/17
State of California		
County of Cos Angeles, to	o-wit:	17
Taken, subscribed, and sworn to before	me this 28 day of December	, 20
My Commission expires	, 20	111
AFFIX SEAL HERE	NOTARY PUBLIC	lod lynon
CON NOTARY LOS	DELYSON MM. #2162347 Y PUBLC - CALIFORNIA ANGELES COUNTY m. Expires Sep. 7, 2020	Purchasing Affidavit (Flevised 07/07/2017)

Addendum Acknowledgement



ADDENDUM ACKNOWLEDGEMENT FORM SOLICITATION NO.: CRFQ VNF18000000008

Page 41 of 41

CRFQ: VNF1800000009

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

received and sign below. Failure to acknowledge addenda may result in bid disqualification.
Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.
Addendum Numbers Received: (Check the box next to each addendum received)
I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.
Norton Medical Industries Complete Authorized Signature 12/29/17 Date
NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.

Revised 11/14/2017

