

The bid delivery address is:

Department of Administration, Purchasing Division

2019 Washington Street East

Charleston, WV 25305-0130

A bid that is not submitted electronically through wvOASIS should contain the information listed below on the face of the envelope or the bid may be rejected by the Purchasing Division.:

SEALED BID:ANSP9Y

BUYER: State of West Virginia

SOLICITATION NO.:0210-ISC1700000021

BID OPENING DATE: 05/15/2017

BID OPENING TIME:05/23/2017

FAX NUMBER: 972-906-3252

05/22/17 16:30:39
WV Purchasing Division

IBM Schedule for ServiceElite

This Schedule contains a listing of the Eligible Machines at the Specified Locations identified below for which IBM will provide the identified Services as described in the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations. The complete agreement between us about these Services consists of 1) this Schedule 2) the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations, and 3) the IBM Customer Agreement (or any equivalent agreement in effect between us).

Name and Address of Customer:

STATE OF WEST VIRGINIA
 WVDHSEM ADMIN
 1900 KANAWHA BLVD EAST
 BLDG 1 RM EB-80 1900
 CHARLESTON WV 25305-0009

Customer Billing Address:

Master Services Attachment Number: MAX9DDP
Statement of Work Number: AN5P9Y
Change Authorization Number:
Customer Number: 07913993

Schedule Number: AN5P9Y
Revised Schedule: No
Schedule Effective Date: 05/22/2017
Proposal Reference Date: 07/01/2017

Transaction Contract Period:
Start Date: 07/01/2017
End Date: 06/30/2021
Renewal Contract Period: 4 Year(s)

Charge Period Charges / Payment Plan (Inclusive of MES):

WSU One Time Charges: 0.00
HWMA Re-estab One Time Charges: 97,836.00
SWMA ALF One Time Charges: 0.00
MMS for CISCO HW One Time Charges: 0.00
MMS for CISCO SW One Time Charges: 0.00
One Time Charges: 0.00

Maintenance Charges: 104,699.07
Service Charges: 0.00
TOTAL CHARGE PERIOD CHARGES: 202,535.07
Monthly Billing Frequency: Calendar Year Alignment

Charge Period:
Start Date: 07/01/2017
End Date: 06/30/2018

Accumulated Adjustment Invoicing option: N

Automatic Inventory Increase Option Applies:
Machine Maintenance Services Option #1: N
Software Services Option #2: N
Price Protection Option: Opt#2 Full Price Protection
Pricing Method: Line Item

Type of Discount(s) Applied: Term Incentive Special Bid

Charges are based on the current inventory and services identified in this Schedule. Actual charges may vary with any additions, deletions, or changes to the inventory or services. Any applicable taxes are not included in the charge amounts herein but will be added to your invoice.

For a Machine subject to usage charges, in addition to the Service charge identified herein, you will be separately billed for usage in accordance with applicable usage rates and billing cycles.

The Parties need not sign this Schedule, unless either of us requests it.

Agreed to:

STATE OF WEST VIRGINIA

By: _____
 Authorized signature

Name (type or print): _____

Date: _____

Agreed to:

International Business Machines Corporation

By: _____
 Authorized signature

Name (type or print): _____

Date: _____

P002
 May 22 2017 04:19PM
 No. 0169 P. 2
 Received: 9729063252
 May. 22. 2017 3:21PM

P003



Schedule for ServiceElite

Enterprise Total for Charge Period by Customer Number Inclusive of MES:

Customer No.	Customer Name	Customer Location	Charges
07913993	STATE OF WEST VIRGINIA	1900 KANAWHA BLVD EAST, BLDG 1 RM EB-80 1900, CHARLESTON WV 25305-0008	104,699.07
Total			104,699.07

Note: One Time Charges are not included in the Total

May 22 2017 04:19pm
No. 0169 P. 3

Received: 9729063252

May. 22. 2017 3:21PM

IBM Schedule for ServiceElite

Maintenance Machine List

--Eligible Machine Description-- A Machine is only considered "Eligible" if it is operational and in conformance with its official published specifications on the contract start date. Reinstating Maintenance Services after a lapse in Services may require payment of additional charges.

Mfg.	Type	Mod/ Feat	Adit/ Rein	Order/ Serial Number	Related Order/ Serial Number	Product Description	Qty	Type of Svc	Maint Svc	Charges	Charges Start	Charges Stop
Specified Location: 07913993						City, State: CHARLESTON WV 25305-0009						
IBM	5584	L23 1643 1644		0000A4126		TS3500 TAPE LIBRARY INTERMED. CAP. ON DEMAND BASE CAPACITY ON DEMAND	1 1 1	B	1	3,790.44		
IBM	3957	V06 3442 4015 5240		0000H407C		VIRTUALIZATION ENGINE TS7740 FICON LONG WAVELENGTH ATTACH GRID ENABLEMENT ATTACH 3592 TAPE DRIVES	1 2 1 1	B	1	3,036.25 E		07/31/2017
IBM	3957	VEA 3442 4015		0000H4077		TS7720 VIRTUAL ENGINE SERVER FICON LONG WAVELENGTH ATTACH GRID ENABLEMENT	1 2 1	B	1	2,994.72 E		07/31/2017
IBM	2828	H06 5794 5798 5951		000088D77		ZENTERPRISE BC12 IFL ZIIP 2-WAY PROCESSOR S02	1 2 1 1	B	1	94,817.65		07/31/2017
Subtotal Without MES										104,699.07		
Subtotal With MES										104,699.07		
Total Charge Period Charges for Maintenance Machine List Without MES										\$104,699.07		
Total Charge Period Charges for Maintenance Machine List With MES										\$104,699.07		

See Legend for Details

P004
 May 22 2017 04:19pm
 No. 0169 P. 4

Received: 9729063252

May. 22. 2017 3:21PM



Schedule for ServiceElite

PO05

May 22 2017 04:19pm
No. 0169 P. 5

Received: 9729063252

May. 22. 2017 3:21PM

Services List

Customer Technical Contact Name (if applicable):
Customer Primary Technical Contact name :
Customer Primary Technical Contact phone number :

-----Eligible Machine Description-----

Type	Model	Serial/Order Number	Support Service	Product Group/Service Option	Qty	Charges	Services Start	Charges Start	Charges Stop
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Specified Location: 07913993 City, State: CHARLESTON WV 25305-0009

			HWMA REESTABLISHMENT FEE	LAPSED MONTHS OF HWMA COVERAGE	16	46,368.00 O			07/31/2017
3957	VEA	0000H4077			1				
			HWMA REESTABLISHMENT FEE	LAPSED MONTHS OF HWMA COVERAGE	17	47,940.00 O			07/31/2017
3957	V05	0000H4070			1				
			HWMA REESTABLISHMENT FEE	LAPSED MONTHS OF HWMA COVERAGE	17	3,528.00 O			
5584	L23	0000A4126			1				
Subtotal						0.00			
Total Charge Period Charges for Services List						\$ 0.00			

Note: One Time Charges are not included in these totals.
See Legend for Details

IBM Schedule for ServiceElite

Legends:

¹ Charge adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

² TYPE OF SERVICE

- A) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, next business day
- B) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day.
- C) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, 4 hour response objective
This type of repair Service includes a response objective and is not a guarantee.
- D) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day, 2 hour response objective.
This type of repair Service includes a response objective and is not a guarantee.
- X) EasyServe (remotely delivered services)

³ MAINTENANCE SERVICES

- 1) Maintenance of IBM Machines
- 2) Maintenance of Non-IBM Machines
- 3) Warranty Service Upgrade
- 4) Maintenance of Non-IBM Machines - Cisco Products
- 5) Maintenance of IBM Machines - Enhanced Service Response
- 6) Service for Machines Withdrawn from IBM Maintenance
- 7) Non-IBM Service for Machines Withdrawn from IBM Maintenance
- 8) Maintenance of IBM Machines (Labor Only)
- 9) Non-IBM Memory Exchange
- 10) Enhanced Parts Inventory
- 11) Spare Machine
- 12) Key Operator Support
- 13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period
- 16) IBM Maintenance Services - First Line Maintenance for Wincoor Nixdorf ATMs
- 17) IBM Maintenance Services - Applications Maintenance Services for Wincoor Nixdorf ATMs
- 18) Post Installation Coverage (PIC) Service Upgrade, for selected Non-IBM Machines

⁴ Charges shown are for the Charge Period

- A (C) indicates a Machine that will have usage charges billed separately.
- An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.
- An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.
- An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ ServiceElect CHIS contract with duplicate Maintenance Services coverage.
- A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.
- An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing not included.
- An (N) indicates that the Product is a non-GSA Schedule item .
- An (O) indicates a one time charge.
- A (P) indicates a Machine or Service with coverage on a non-CHIS contract.
- An (R) indicates the usage charge rate (feet, hours, or impressions) for a Machine under a usage plan.
- An (S) indicates a manual order installation date change.
- A (U) indicates usage charges which are measured in either feet, hours, or impressions.
- A (W) indicates a Machine under warranty.
- An (X) indicates On-order Products which are shown for planning purposes only.
- A (Y) indicates On-order MES Products which are shown for planning purposes only. These charges are included in the related Machine.

⁵Charges Start/Stop dates shown are those that differ from the Contract Period Start/End Dates