



State of West Virginia  
 Department of Administration  
 Purchasing Division  
 2019 Washington Street East  
 Post Office Box 50130  
 Charleston, WV 25305-0130

**Solicitation**

NUMBER
EDD392953

PAGE
1

ADDRESS CORRESPONDENCE TO ATTENTION OF:
CONNIE OSWALD 304-558-2157

VENDOR

Evolve Technology Group  
 233 Technology Way #4  
 Rocklin, CA 95765  
 Attn: Anthony Lange  
 (916) 295-1568

SHIP TO

DEPARTMENT OF EDUCATION  
 BUILDING 6  
 1900 KANAWHA BOULEVARD, EAST  
 CHARLESTON, WV  
 25305-0330

DATE PRINTED
05/16/2013

BID OPENING DATE: 06/13/2013 BID OPENING TIME 1:30 PM

LINE	QUANTITY	UOP	CAT NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
0001	1	JB		920-45		
<p>THE STATE OF WEST VIRGINIA AND ITS AGENCY THE WEST VIRGINIA DEPARTMENT OF EDUCATION REQUEST A QUOTE TO PROVIDE AN INTERNET FILTERING AND REPORTING SOLUTION THAT CONSISTS OF SOFTWARE, LICENSING, SOFTWARE UPGRADES/UPDATES, DATABASE UPDATES AND TECHNICAL SUPPORT PER THE SPECIFICATIONS AND INSTRUCTIONS TO BIDDERS ATTACHED.</p> <p>BID OPENING: JUNE 13, 2013 AT 1:30 PM</p> <p>INTERNET FILTERING &amp; REPORTING SOLUTION THAT CONSISTS OF SOFTWARE, LICENSING, SOFTWARE UPGRADES/UPDATES, DATABASE UPDATES AND TECHNICAL SUPPORT.</p>						
***** THIS IS THE END OF RFQ EDD392953 *****						TOTAL: \$ 299,400.00

BID RECEIVED LATE  
 BUYER: *[Signature]*  
 WITNESS: *[Signature]*  
 DISQUALIFIED

06/14/13 09:22:28 AM  
 West Virginia Purchasing Division

SIGNATURE <i>[Signature]</i>	TELEPHONE (916) 295-1595	DATE 6/12/13
TITLE Director of Sales	FEIN 94-3313377	ADDRESS CHANGES TO BE NOTED ABOVE

WHEN RESPONDING TO SOLICITATION, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'

**INSTRUCTIONS TO VENDORS SUBMITTING BIDS**

1. **REVIEW DOCUMENTS THOROUGHLY:** The attached documents contain a solicitation for bids. Please read these instructions and all documents attached in their entirety. These instructions provide critical information about requirements that if overlooked could lead to disqualification of a Vendor's bid. All bids must be submitted in accordance with the provisions contained in these instructions and the Solicitation. Failure to do so may result in disqualification of Vendor's bid.
2. **MANDATORY TERMS:** The Solicitation may contain mandatory provisions identified by the use of the words "must," "will," and "shall." Failure to comply with a mandatory term in the Solicitation will result in bid disqualification.
3. **PREBID MEETING:** The item identified below shall apply to this Solicitation.

A pre-bid meeting will not be held prior to bid opening.

A **NON-MANDATORY PRE-BID** meeting will be held at the following place and time:

A **MANDATORY PRE-BID** meeting will be held at the following place and time:

All Vendors submitting a bid must attend the mandatory pre-bid meeting. Failure to attend the mandatory pre-bid meeting shall result in disqualification of the Vendor's bid. No one person attending the pre-bid meeting may represent more than one Vendor.

An attendance sheet provided at the pre-bid meeting shall serve as the official document verifying attendance. The State will not accept any other form of proof or documentation to verify attendance. Any person attending the pre-bid meeting on behalf of a Vendor must list on the attendance sheet his or her name and the name of the Vendor he or she is representing. Additionally, the person attending the pre-bid meeting should include the Vendor's E-Mail address, phone number, and Fax number on the attendance sheet. It is the Vendor's responsibility to locate the attendance sheet and provide the required

information. Failure to complete the attendance sheet as required may result in disqualification of Vendor's bid.

All Vendors should arrive prior to the starting time for the pre-bid. Vendors who arrive after the starting time but prior to the end of the pre-bid will be permitted to sign in, but are charged with knowing all matters discussed at the pre-bid.

Questions submitted at least five business days prior to a scheduled pre-bid will be discussed at the pre-bid meeting if possible. Any discussions or answers to questions at the pre-bid meeting are preliminary in nature and are non-binding. Official and binding answers to questions will be published in a written addendum to the Solicitation prior to bid opening.

4. **VENDOR QUESTION DEADLINE:** Vendors may submit questions relating to this Solicitation to the Purchasing Division. Questions must be submitted in writing. All questions must be submitted on or before the date listed below and to the address listed below in order to be considered. A written response will be published in a Solicitation addendum if a response is possible and appropriate. Non-written discussions, conversations, or questions and answers regarding this Solicitation are preliminary in nature and are non-binding.

Question Submission Deadline:	May 29, 2013
Submit Questions to:	Connie Oswald 2019 Washington Street, East P.O. Box 50130 Charleston, WV 25305 Fax: 304-558-3970 Email: Connie.S.Oswald@wv.gov

5. **VERBAL COMMUNICATION:** Any verbal communication between the Vendor and any State personnel is not binding, including that made at the mandatory pre-bid conference. Only information issued in writing and added to the Solicitation by an official written addendum by the Purchasing Division is binding.
6. **BID SUBMISSION:** All bids must be signed and delivered by the Vendor to the Purchasing Division at the address listed below on or before the date and time of the bid opening. Any bid received by the Purchasing Division staff is considered to be in the possession of the Purchasing Division and will not be returned for any reason. The bid delivery address is:

Department of Administration, Purchasing Division  
 2019 Washington Street East  
 P.O. Box 50130,  
 Charleston, WV 25305-0130

The bid should contain the information listed below on the face of the envelope or the bid may not be considered:

SEALED BID

BUYER: \_\_\_\_\_  
 SOLICITATION NO.: \_\_\_\_\_  
 BID OPENING DATE: \_\_\_\_\_  
 BID OPENING TIME: \_\_\_\_\_  
 FAX NUMBER: \_\_\_\_\_

In the event that Vendor is responding to a request for proposal, the Vendor shall submit one original technical and one original cost proposal plus  convenience copies of each to the Purchasing Division at the address shown above. Additionally, the Vendor should identify the bid type as either a technical or cost proposal on the face of each bid envelope submitted in response to a request for proposal as follows:

BID TYPE:     Technical  
                    Cost

7. **BID OPENING:** Bids submitted in response to this Solicitation will be opened at the location identified below on the date and time listed below. Delivery of a bid after the bid opening date and time will result in bid disqualification. For purposes of this Solicitation, a bid is considered delivered when time stamped by the official Purchasing Division time clock.

**Bid Opening Date and Time:**

June 13, 2013 at 1:30 pm

**Bid Opening Location:**

Department of Administration, Purchasing Division  
 2019 Washington Street East  
 P.O. Box 50130,  
 Charleston, WV 25305-0130

8. **ADDENDUM ACKNOWLEDGEMENT:** Changes or revisions to this Solicitation will be made by an official written addendum issued by the Purchasing Division. Vendor should acknowledge receipt of all addenda issued with this Solicitation by completing an Addendum Acknowledgment Form, a copy of which is included herewith. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.
9. **BID FORMATTING:** Vendor should type or electronically enter the information onto its bid to prevent errors in the evaluation. Failure to type or electronically enter the information may result in bid disqualification.

**GENERAL TERMS AND CONDITIONS:**

1. **CONTRACTUAL AGREEMENT:** Issuance of a Purchase Order signed by the Purchasing Division Director, or his designee, and approved as to form by the Attorney General's office constitutes acceptance of this Contract made by and between the State of West Virginia and the Vendor. Vendor's signature on its bid signifies Vendor's agreement to be bound by and accept the terms and conditions contained in this Contract.
  
2. **DEFINITIONS:** As used in this Solicitation / Contract, the following terms shall have the meanings attributed to them below. Additional definitions may be found in the specifications included with this Solicitation / Contract.
  - 2.1 **"Agency"** or **"Agencies"** means the agency, board, commission, or other entity of the State of West Virginia that is identified on the first page of the Solicitation or any other public entity seeking to procure goods or services under this Contract.
  
  - 2.2 **"Contract"** means the binding agreement that is entered into between the State and the Vendor to provide the goods and services requested in the Solicitation.
  
  - 2.3 **"Director"** means the Director of the West Virginia Department of Administration, Purchasing Division.
  
  - 2.4 **"Purchasing Division"** means the West Virginia Department of Administration, Purchasing Division.
  
  - 2.5 **"Purchase Order"** means the document signed by the Agency and the Purchasing Division, and approved as to form by the Attorney General, that identifies the Vendor as the successful bidder and Contract holder.
  
  - 2.6 **"Solicitation"** means the official solicitation published by the Purchasing Division and identified by number on the first page thereof.
  
  - 2.7 **"State"** means the State of West Virginia and/or any of its agencies, commissions, boards, etc. as context requires.
  
  - 2.8 **"Vendor"** or **"Vendors"** means any entity submitting a bid in response to the Solicitation, the entity that has been selected as the lowest responsible bidder, or the entity that has been awarded the Contract as context requires.

3. **CONTRACT TERM; RENEWAL; EXTENSION:** The term of this Contract shall be determined in accordance with the category that has been identified as applicable to this Contract below:

**Term Contract**

**Initial Contract Term:** This Contract becomes effective on   
 Upon Award  
 and extends for a period of  One (1)  year(s).

**Renewal Term:** This Contract may be renewed upon the mutual written consent of the Agency, and the Vendor, with approval of the Purchasing Division and the Attorney General's office (Attorney General approval is as to form only). Any request for renewal must be submitted to the Purchasing Division Director thirty (30) days prior to the expiration date of the initial contract term or appropriate renewal term. A Contract renewal shall be in accordance with the terms and conditions of the original contract. Renewal of this Contract is limited to  Two (2)  successive one (1) year periods. Automatic renewal of this Contract is prohibited. Notwithstanding the foregoing, Purchasing Division approval is not required on agency delegated or exempt purchases. Attorney General approval may be required for vendor terms and conditions.

**Reasonable Time Extension:** At the sole discretion of the Purchasing Division Director, and with approval from the Attorney General's office (Attorney General approval is as to form only), this Contract may be extended for a reasonable time after the initial Contract term or after any renewal term as may be necessary to obtain a new contract or renew this Contract. Any reasonable time extension shall not exceed twelve (12) months. Vendor may avoid a reasonable time extension by providing the Purchasing Division Director with written notice of Vendor's desire to terminate this Contract 30 days prior to the expiration of the then current term. During any reasonable time extension period, the Vendor may terminate this Contract for any reason upon giving the Purchasing Division Director 30 days written notice. Automatic extension of this Contract is prohibited. Notwithstanding the foregoing, Purchasing Division approval is not required on agency delegated or exempt purchases, but Attorney General approval may be required.

- Fixed Period Contract:** This Contract becomes effective upon Vendor's receipt of the notice to proceed and must be completed within  days.
- One Time Purchase:** The term of this Contract shall run from the issuance of the Purchase Order until all of the goods contracted for have been delivered, but in no event shall this Contract extend for more than one fiscal year.
- Other:** See attached.

4. **NOTICE TO PROCEED:** Vendor shall begin performance of this Contract immediately upon receiving notice to proceed unless otherwise instructed by the Agency. Unless otherwise specified, the fully executed Purchase Order will be considered notice to proceed
5. **QUANTITIES:** The quantities required under this Contract shall be determined in accordance with the category that has been identified as applicable to this Contract below.
- Open End Contract:** Quantities listed in this Solicitation are approximations only, based on estimates supplied by the Agency. It is understood and agreed that the Contract shall cover the quantities actually ordered for delivery during the term of the Contract, whether more or less than the quantities shown.
  - Service:** The scope of the service to be provided will be more clearly defined in the specifications included herewith.
  - Combined Service and Goods:** The scope of the service and deliverable goods to be provided will be more clearly defined in the specifications included herewith.
  - One Time Purchase:** This Contract is for the purchase of a set quantity of goods that are identified in the specifications included herewith. Once those items have been delivered, no additional goods may be procured under this Contract without an appropriate change order approved by the Vendor, Agency, Purchasing Division, and Attorney General's office.
6. **PRICING:** The pricing set forth herein is firm for the life of the Contract, unless specified elsewhere within this Solicitation/Contract by the State. A Vendor's inclusion of price adjustment provisions in its bid, without an express authorization from the State in the Solicitation to do so, may result in bid disqualification.
7. **EMERGENCY PURCHASES:** The Purchasing Division Director may authorize the Agency to purchase goods or services in the open market that Vendor would otherwise provide under this Contract if those goods or services are for immediate or expedited delivery in an emergency. Emergencies shall include, but are not limited to, delays in transportation or an unanticipated increase in the volume of work. An emergency purchase in the open market, approved by the Purchasing Division Director, shall not constitute of breach of this Contract and shall not entitle the Vendor to any form of compensation or damages. This provision does not excuse the State from fulfilling its obligations under a One Time Purchase contract.
8. **REQUIRED DOCUMENTS:** All of the items checked below must be provided to the Purchasing Division by the Vendor as specified below.
- BID BOND:** All Vendors shall furnish a bid bond in the amount of five percent (5%) of the total amount of the bid protecting the State of West Virginia. The bid bond must be submitted with the bid.

- PERFORMANCE BOND:** The apparent successful Vendor shall provide a performance bond in the amount of . The performance bond must be issued and received by the Purchasing Division prior to Contract award. On construction contracts, the performance bond must be 100% of the Contract value.
- LABOR/MATERIAL PAYMENT BOND:** The apparent successful Vendor shall provide a labor/material payment bond in the amount of 100% of the Contract value. The labor/material payment bond must be issued and delivered to the Purchasing Division prior to Contract award.

In lieu of the Bid Bond, Performance Bond, and Labor/Material Payment Bond, the Vendor may provide certified checks, cashier's checks, or irrevocable letters of credit. Any certified check, cashier's check, or irrevocable letter of credit provided in lieu of a bond must be of the same amount and delivered on the same schedule as the bond it replaces. A letter of credit submitted in lieu of a performance and labor/material payment bond will only be allowed for projects under \$100,000. Personal or business checks are not acceptable.

- MAINTENANCE BOND:** The apparent successful Vendor shall provide a two (2) year maintenance bond covering the roofing system. The maintenance bond must be issued and delivered to the Purchasing Division prior to Contract award.
- WORKERS' COMPENSATION INSURANCE:** The apparent successful Vendor shall have appropriate workers' compensation insurance and shall provide proof thereof upon request.
- INSURANCE:** The apparent successful Vendor shall furnish proof of the following insurance prior to Contract award:

- Commercial General Liability Insurance:**  
 or more.

- Builders Risk Insurance:** builders risk – all risk insurance in an amount equal to 100% of the amount of the Contract.

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The apparent successful Vendor shall also furnish proof of any additional insurance requirements contained in the specifications prior to Contract award regardless of whether or not that insurance requirement is listed above.

**LICENSE(S) / CERTIFICATIONS / PERMITS:** In addition to anything required under the Section entitled Licensing, of the General Terms and Conditions, the apparent successful Vendor shall furnish proof of the following licenses, certifications, and/or permits prior to Contract award, in a form acceptable to the Purchasing Division.

<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	

The apparent successful Vendor shall also furnish proof of any additional licenses or certifications contained in the specifications prior to Contract award regardless of whether or not that requirement is listed above.

**9. LITIGATION BOND:** The Director reserves the right to require any Vendor that files a protest of an award to submit a litigation bond in the amount equal to one percent of the lowest bid submitted or \$5,000, whichever is greater. The entire amount of the bond shall be forfeited if the hearing officer determines that the protest was filed for frivolous or improper purpose, including but not limited to, the purpose of harassing, causing unnecessary delay, or needless expense for the Agency. All litigation bonds shall be made payable to the Purchasing Division. In lieu of a bond, the protester may submit a cashier's check or certified check payable to the Purchasing Division. Cashier's or certified checks will be deposited with and held by the State Treasurer's office. If it is determined that the protest has not been filed for frivolous or improper purpose, the bond or deposit shall be returned in its entirety.

**10. ALTERNATES:** Any model, brand, or specification listed herein establishes the acceptable level of quality only and is not intended to reflect a preference for, or in any way favor, a particular brand or vendor. Vendors may bid alternates to a listed model or brand provided that the alternate is at least equal to the model or brand and complies with the required specifications. The equality of any alternate being bid shall be determined by the State at its sole discretion. Any Vendor bidding an alternate model or brand should clearly identify the alternate items in its bid and should include manufacturer's specifications, industry literature, and/or any other relevant documentation demonstrating the equality of the alternate items. Failure to provide information for alternate items may be grounds for rejection of a Vendor's bid.

**11. EXCEPTIONS AND CLARIFICATIONS:** The Solicitation contains the specifications that shall form the basis of a contractual agreement. Vendor shall clearly mark any exceptions, clarifications, or

other proposed modifications in its bid. Exceptions to, clarifications of, or modifications of a requirement or term and condition of the Solicitation may result in bid disqualification.

**12. LIQUIDATED DAMAGES:** Vendor shall pay liquidated damages in the amount

	for	

This clause shall in no way be considered exclusive and shall not limit the State or Agency's right to pursue any other available remedy.

- 13. ACCEPTANCE/REJECTION:** The State may accept or reject any bid in whole, or in part. Vendor's signature on its bid signifies acceptance of the terms and conditions contained in the Solicitation and Vendor agrees to be bound by the terms of the Contract, as reflected in the Purchase Order, upon receipt.
- 14. REGISTRATION:** Prior to Contract award, the apparent successful Vendor must be properly registered with the West Virginia Purchasing Division and must have paid the \$125 fee if applicable.
- 15. COMMUNICATION LIMITATIONS:** In accordance with West Virginia Code of State Rules §148-1-6.6, communication with the State of West Virginia or any of its employees regarding this Solicitation during the solicitation, bid, evaluation or award periods, except through the Purchasing Division, is strictly prohibited without prior Purchasing Division approval. Purchasing Division approval for such communication is implied for all agency delegated and exempt purchases.
- 16. FUNDING:** This Contract shall continue for the term stated herein, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise made available, this Contract becomes void and of no effect beginning on July 1 of the fiscal year for which funding has not been appropriated or otherwise made available.
- 17. PAYMENT:** Payment in advance is prohibited under this Contract. Payment may only be made after the delivery and acceptance of goods or services. The Vendor shall submit invoices, in arrears, to the Agency at the address on the face of the purchase order labeled "Invoice To."
- 18. UNIT PRICE:** Unit prices shall prevail in cases of a discrepancy in the Vendor's bid.
- 19. DELIVERY:** All quotations are considered freight on board destination ("F.O.B. destination") unless alternate shipping terms are clearly identified in the bid. Vendor's listing of shipping terms that contradict the shipping terms expressly required by this Solicitation may result in bid disqualification.
- 20. INTEREST:** Interest attributable to late payment will only be permitted if authorized by the West Virginia Code. Presently, there is no provision in the law for interest on late payments.
- 21. PREFERENCE:** Vendor Preference may only be granted upon written request and only in accordance with the West Virginia Code § 5A-3-37 and the West Virginia Code of State Rules. A Resident Vendor Certification form has been attached hereto to allow Vendor to apply for the preference. Vendor's

failure to submit the Resident Vendor Certification form with its bid will result in denial of Vendor Preference. Vendor Preference does not apply to construction projects.

22. **SMALL, WOMEN-OWNED, OR MINORITY-OWNED BUSINESSES:** For any solicitations publicly advertised for bid on or after July 1, 2012, in accordance with West Virginia Code §5A-3-37(a)(7) and W. Va. CSR § 148-22-9, any non-resident vendor certified as a small, women-owned, or minority-owned business under W. Va. CSR § 148-22-9 shall be provided the same preference made available to any resident vendor. Any non-resident small, women-owned, or minority-owned business must identify itself as such in writing, must submit that writing to the Purchasing Division with its bid, and must be properly certified under W. Va. CSR § 148-22-9 prior to submission of its bid to receive the preferences made available to resident vendors. Preference for a non-resident small, women-owned, or minority owned business shall be applied in accordance with W. Va. CSR § 148-22-9.
23. **TAXES:** The Vendor shall pay any applicable sales, use, personal property or any other taxes arising out of this Contract and the transactions contemplated thereby. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
24. **CANCELLATION:** The Purchasing Division Director reserves the right to cancel this Contract immediately upon written notice to the vendor if the materials or workmanship supplied do not conform to the specifications contained in the Contract. The Purchasing Division Director may cancel any purchase or Contract upon 30 days written notice to the Vendor in accordance with West Virginia Code of State Rules § 148-1-7.16.2.
25. **WAIVER OF MINOR IRREGULARITIES:** The Director reserves the right to waive minor irregularities in bids or specifications in accordance with West Virginia Code of State Rules § 148-1-4.6.
26. **TIME:** Time is of the essence with regard to all matters of time and performance in this Contract.
27. **APPLICABLE LAW:** This Contract is governed by and interpreted under West Virginia law without giving effect to its choice of law principles. Any information provided in specification manuals, or any other source, verbal or written, which contradicts or violates the West Virginia Constitution, West Virginia Code or West Virginia Code of State Rules is void and of no effect.
28. **COMPLIANCE:** Vendor shall comply with all applicable federal, state, and local laws, regulations and ordinances. By submitting a bid, Vendors acknowledge that they have reviewed, understand, and will comply with all applicable law.
29. **PREVAILING WAGE:** On any contract for the construction of a public improvement, Vendor and any subcontractors utilized by Vendor shall pay a rate or rates of wages which shall not be less than the fair minimum rate or rates of wages (prevailing wage), as established by the West Virginia Division of Labor under West Virginia Code §§ 21-5A-1 et seq. and available at <http://www.sos.wv.gov/administrative-law/wvagerates/Pages/default.aspx>. Vendor shall be responsible for ensuring compliance with prevailing wage requirements and determining when prevailing wage

requirements are applicable. The required contract provisions contained in West Virginia Code of State Rules § 42-7-3 are specifically incorporated herein by reference.

- 30. ARBITRATION:** Any references made to arbitration contained in this Contract, Vendor's bid, or in any American Institute of Architects documents pertaining to this Contract are hereby deleted, void, and of no effect.
- 31. MODIFICATIONS:** This writing is the parties' final expression of intent. Notwithstanding anything contained in this Contract to the contrary, no modification of this Contract shall be binding without mutual written consent of the Agency, and the Vendor, with approval of the Purchasing Division and the Attorney General's office (Attorney General approval is as to form only). **No Change shall be implemented by the Vendor until such time as the Vendor receives an approved written change order from the Purchasing Division.**
- 32. WAIVER:** The failure of either party to insist upon a strict performance of any of the terms or provision of this Contract, or to exercise any option, right, or remedy herein contained, shall not be construed as a waiver or a relinquishment for the future of such term, provision, option, right, or remedy, but the same shall continue in full force and effect. Any waiver must be expressly stated in writing and signed by the waiving party.
- 33. SUBSEQUENT FORMS:** The terms and conditions contained in this Contract shall supersede any and all subsequent terms and conditions which may appear on any form documents submitted by Vendor to the Agency or Purchasing Division such as price lists, order forms, invoices, sales agreements, or maintenance agreements, and includes internet websites or other electronic documents. Acceptance or use of Vendor's forms does not constitute acceptance of the terms and conditions contained thereon.
- 34. ASSIGNMENT:** Neither this Contract nor any monies due, or to become due hereunder, may be assigned by the Vendor without the express written consent of the Agency, the Purchasing Division, the Attorney General's office (as to form only), and any other government agency or office that may be required to approve such assignments. Notwithstanding the foregoing, Purchasing Division approval may or may not be required on certain agency delegated or exempt purchases.
- 35. WARRANTY:** The Vendor expressly warrants that the goods and/or services covered by this Contract will: (a) conform to the specifications, drawings, samples, or other description furnished or specified by the Agency; (b) be merchantable and fit for the purpose intended; and (c) be free from defect in material and workmanship.
- 36. STATE EMPLOYEES:** State employees are not permitted to utilize this Contract for personal use and the Vendor is prohibited from permitting or facilitating the same.
- 37. BANKRUPTCY:** In the event the Vendor files for bankruptcy protection, the State of West Virginia may deem this Contract null and void, and terminate this Contract without notice.

- 38. HIPAA BUSINESS ASSOCIATE ADDENDUM:** The West Virginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, is available online at <http://www.state.wv.us/admin/purchase/vrc/hipaa.html> and is hereby made part of the agreement provided that the Agency meets the definition of a Covered entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the Vendor. Additionally, the HIPAA Privacy, Security, Enforcement & Breach Notification Final Omnibus Rule was published on January 25, 2013. It may be viewed online at <http://www.gpo.gov/fdsys/pkg/FR-2013-01-25/pdf/2013-01073.pdf>. Any organization, that qualifies as the Agency's Business Associate, is expected to be in compliance with this Final Rule. For those Business Associates entering into contracts with a HIPAA Covered State Agency between January 25, 2013 and the release of the 2013 WV State Agency Business Associate Agreement, or September 23, 2013 (whichever is earlier), be advised that you will be required to comply with the 2013 WV State Agency Business Associate Agreement. For those Business Associates with contracts with a HIPAA Covered State Agency executed prior to January 25, 2013, be advised that upon renewal or modification, you will be required to comply with the 2013 WV State Agency Business Associate Agreement no later than September 22, 2014.
- 39. CONFIDENTIALITY:** The Vendor agrees that it will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the Agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the Agency's policies, procedures, and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in <http://www.state.wv.us/admin/purchase/privacy/default.html>.
- 40. DISCLOSURE:** Vendor's response to the Solicitation and the resulting Contract are considered public documents and will be disclosed to the public in accordance with the laws, rules, and policies governing the West Virginia Purchasing Division. Those laws include, but are not limited to, the Freedom of Information Act found in West Virginia Code § 29B-1-1 et seq.

If a Vendor considers any part of its bid to be exempt from public disclosure, Vendor must so indicate by specifically identifying the exempt information, identifying the exemption that applies, providing a detailed justification for the exemption, segregating the exempt information from the general bid information, and submitting the exempt information as part of its bid but in a segregated and clearly identifiable format. Failure to comply with the foregoing requirements will result in public disclosure of the Vendor's bid without further notice. A Vendor's act of marking all or nearly all of its bid as exempt is not sufficient to avoid disclosure and WILL NOT BE HONORED. Vendor's act of marking a bid or any part thereof as "confidential" or "proprietary" is not sufficient to avoid disclosure and WILL NOT BE HONORED. In addition, a legend or other statement indicating that all or substantially all of the bid is exempt from disclosure is not sufficient to avoid disclosure and WILL NOT BE HONORED. Vendor will be required to defend any claimed exemption for nondisclosure in the event of an administrative or judicial challenge to the State's nondisclosure. Vendor must indemnify the State for any costs incurred related to any exemptions claimed by Vendor. Any questions regarding the applicability of the various public records laws should be addressed to your own legal counsel prior to bid submission.

41. **LICENSING:** In accordance with West Virginia Code of State Rules §148-1-6.1.7, Vendor must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agency or political subdivision. Upon request, the Vendor must provide all necessary releases to obtain information to enable the Purchasing Division Director or the Agency to verify that the Vendor is licensed and in good standing with the above entities.
42. **ANTITRUST:** In submitting a bid to, signing a contract with, or accepting a Purchase Order from any agency of the State of West Virginia, the Vendor agrees to convey, sell, assign, or transfer to the State of West Virginia all rights, title, and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the State of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the State of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to Vendor.
43. **VENDOR CERTIFICATIONS:** By signing its bid or entering into this Contract, Vendor certifies (1) that its bid was made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership, person or entity submitting a bid for the same material, supplies, equipment or services; (2) that its bid is in all respects fair and without collusion or fraud; (3) that this Contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law; and (4) that it has reviewed this RFQ in its entirety; understands the requirements, terms and conditions, and other information contained herein. Vendor's signature on its bid also affirms that neither it nor its representatives have any interest, nor shall acquire any interest, direct or indirect, which would compromise the performance of its services hereunder. Any such interests shall be promptly presented in detail to the Agency.

The individual signing this bid on behalf of Vendor certifies that he or she is authorized by the Vendor to execute this bid or any documents related thereto on Vendor's behalf; that he or she is authorized to bind the Vendor in a contractual relationship; and that, to the best of his or her knowledge, the Vendor has properly registered with any State agency that may require registration.

44. **PURCHASING CARD ACCEPTANCE:** The State of West Virginia currently utilizes a Purchasing Card program, administered under contract by a banking institution, to process payment for goods and services. The Vendor must accept the State of West Virginia's Purchasing Card for payment of all orders under this Contract unless the box below is checked.

Vendor is not required to accept the State of West Virginia's Purchasing Card as payment for all goods and services.

45. **VENDOR RELATIONSHIP:** The relationship of the Vendor to the State shall be that of an independent contractor and no principal-agent relationship or employer-employee relationship is contemplated or created by this Contract. The Vendor as an independent contractor is solely liable for the acts and omissions of its employees and agents. Vendor shall be responsible for selecting,

supervising, and compensating any and all individuals employed pursuant to the terms of this Solicitation and resulting contract. Neither the Vendor, nor any employees or subcontractors of the Vendor, shall be deemed to be employees of the State for any purpose whatsoever. Vendor shall be exclusively responsible for payment of employees and contractors for all wages and salaries, taxes, withholding payments, penalties, fees, fringe benefits, professional liability insurance premiums, contributions to insurance and pension, or other deferred compensation plans, including but not limited to, Workers' Compensation and Social Security obligations, licensing fees, *etc.* and the filing of all necessary documents, forms and returns pertinent to all of the foregoing. Vendor shall hold harmless the State, and shall provide the State and Agency with a defense against any and all claims including, but not limited to, the foregoing payments, withholdings, contributions, taxes, Social Security taxes, and employer income tax returns.

- 46. INDEMNIFICATION:** The Vendor agrees to indemnify, defend, and hold harmless the State and the Agency, their officers, and employees from and against: (1) Any claims or losses for services rendered by any subcontractor, person, or firm performing or supplying services, materials, or supplies in connection with the performance of the Contract; (2) Any claims or losses resulting to any person or entity injured or damaged by the Vendor, its officers, employees, or subcontractors by the publication, translation, reproduction, delivery, performance, use, or disposition of any data used under the Contract in a manner not authorized by the Contract, or by Federal or State statutes or regulations; and (3) Any failure of the Vendor, its officers, employees, or subcontractors to observe State and Federal laws including, but not limited to, labor and wage and hour laws.
- 47. PURCHASING AFFIDAVIT:** In accordance with West Virginia Code § 5A-3-10a, all Vendors are required to sign, notarize, and submit the Purchasing Affidavit stating that neither the Vendor nor a related party owe a debt to the State in excess of \$1,000. The affidavit must be submitted prior to award, but should be submitted with the Vendor's bid. A copy of the Purchasing Affidavit is included herewith.
- 48. ADDITIONAL AGENCY AND LOCAL GOVERNMENT USE:** This Contract may be utilized by and extends to other agencies, spending units, and political subdivisions of the State of West Virginia; county, municipal, and other local government bodies; and school districts ("Other Government Entities"). This Contract shall be extended to the aforementioned Other Government Entities on the same prices, terms, and conditions as those offered and agreed to in this Contract. If the Vendor does not wish to extend the prices, terms, and conditions of its bid and subsequent contract to the Other Government Entities, the Vendor must clearly indicate such refusal in its bid. A refusal to extend this Contract to the Other Government Entities shall not impact or influence the award of this Contract in any manner.
- 49. CONFLICT OF INTEREST:** Vendor, its officers or members or employees, shall not presently have or acquire any interest, direct or indirect, which would conflict with or compromise the performance of its obligations hereunder. Vendor shall periodically inquire of its officers, members and employees to ensure that a conflict of interest does not arise. Any conflict of interest discovered shall be promptly presented in detail to the Agency.

**50. REPORTS:** Vendor shall provide the Agency and/or the Purchasing Division with the following reports identified by a checked box below:

- Such reports as the Agency and/or the Purchasing Division may request. Requested reports may include, but are not limited to, quantities purchased, agencies utilizing the contract, total contract expenditures by agency, etc.
- Quarterly reports detailing the total quantity of purchases in units and dollars, along with a listing of purchases by agency. Quarterly reports should be delivered to the Purchasing Division via email at [purchasing.requisitions@wv.gov](mailto:purchasing.requisitions@wv.gov).

**51. BACKGROUND CHECK:** In accordance with W. Va. Code § 15-2D-3, the Director of the Division of Protective Services shall require any service provider whose employees are regularly employed on the grounds or in the buildings of the Capitol complex or who have access to sensitive or critical information to submit to a fingerprint-based state and federal background inquiry through the state repository. The service provider is responsible for any costs associated with the fingerprint-based state and federal background inquiry.

After the contract for such services has been approved, but before any such employees are permitted to be on the grounds or in the buildings of the Capitol complex or have access to sensitive or critical information, the service provider shall submit a list of all persons who will be physically present and working at the Capitol complex to the Director of the Division of Protective Services for purposes of verifying compliance with this provision.

The State reserves the right to prohibit a service provider's employees from accessing sensitive or critical information or to be present at the Capitol complex based upon results addressed from a criminal background check.

Service providers should contact the West Virginia Division of Protective Services by phone at (304) 558-9911 for more information.

**52. PREFERENCE FOR USE OF DOMESTIC STEEL PRODUCTS:** Except when authorized by the Director of the Purchasing Division pursuant to W. Va. Code § 5A-3-56, no contractor may use or supply steel products for a State Contract Project other than those steel products made in the United States. A contractor who uses steel products in violation of this section may be subject to civil penalties pursuant to W. Va. Code § 5A-3-56. As used in this section:

- a. "State Contract Project" means any erection or construction of, or any addition to, alteration of or other improvement to any building or structure, including, but not limited to, roads or highways, or the installation of any heating or cooling or ventilating plants or other equipment, or the supply of and materials for such projects, pursuant to a contract with the State of West Virginia for which bids were solicited on or after June 6, 2001.
- b. "Steel Products" means products rolled, formed, shaped, drawn, extruded, forged, cast, fabricated or otherwise similarly processed, or processed by a combination of two or more or



such operations, from steel made by the open hearth, basic oxygen, electric furnace, Bessemer or other steel making process.

The Purchasing Division Director may, in writing, authorize the use of foreign steel products if:

- a. The cost for each contract item used does not exceed one tenth of one percent (.1%) of the total contract cost or two thousand five hundred dollars (\$2,500.00), whichever is greater. For the purposes of this section, the cost is the value of the steel product as delivered to the project; or
- b. The Director of the Purchasing Division determines that specified steel materials are not produced in the United States in sufficient quantity or otherwise are not reasonably available to meet contract requirements.

**53. PREFERENCE FOR USE OF DOMESTIC ALUMINUM, GLASS, AND STEEL:** In Accordance with W. Va. Code § 5-19-1 et seq., and W. Va. CSR § 148-10-1 et seq., for every contract or subcontract, subject to the limitations contained herein, for the construction, reconstruction, alteration, repair, improvement or maintenance of public works or for the purchase of any item of machinery or equipment to be used at sites of public works, only domestic aluminum, glass or steel products shall be supplied unless the spending officer determines, in writing, after the receipt of offers or bids, (1) that the cost of domestic aluminum, glass or steel products is unreasonable or inconsistent with the public interest of the State of West Virginia, (2) that domestic aluminum, glass or steel products are not produced in sufficient quantities to meet the contract requirements, or (3) the available domestic aluminum, glass, or steel do not meet the contract specifications. This provision only applies to public works contracts awarded in an amount more than fifty thousand dollars (\$50,000) or public works contracts that require more than ten thousand pounds of steel products.

The cost of domestic aluminum, glass, or steel products may be unreasonable if the cost is more than twenty percent (20%) of the bid or offered price for foreign made aluminum, glass, or steel products. If the domestic aluminum, glass or steel products to be supplied or produced in a “substantial labor surplus area”, as defined by the United States Department of Labor, the cost of domestic aluminum, glass, or steel products may be unreasonable if the cost is more than thirty percent (30%) of the bid or offered price for foreign made aluminum, glass, or steel products.

This preference shall be applied to an item of machinery or equipment, as indicated above, when the item is a single unit of equipment or machinery manufactured primarily of aluminum, glass or steel, is part of a public works contract and has the sole purpose or of being a permanent part of a single public works project. This provision does not apply to equipment or machinery purchased by a spending unit for use by that spending unit and not as part of a single public works project.

All bids and offers including domestic aluminum, glass or steel products that exceed bid or offer prices including foreign aluminum, glass or steel products after application of the preferences provided in this provision may be reduced to a price equal to or lower than the lowest bid or offer price for foreign aluminum, glass or steel products plus the applicable preference. If the reduced bid or offer prices are made in writing and supersede the prior bid or offer prices, all bids or offers, including the reduced bid or offer prices, will be reevaluated in accordance with this rule.

### SPECIFICATIONS

**PURPOSE AND SCOPE:** The West Virginia Purchasing Division is soliciting bids on behalf of the West Virginia Department of Education to establish a contract for Internet filtering and reporting solution that consists of software, licensing, software upgrades/updates, database updates and technical support. The vendor must include servers or appliances and associated costs in the quotation if the vendor's software cannot meet the requirements of this RFQ when installed on WVDE owned servers which are described in Section I – Current Environment.

#### Section I – Current Environment

Approximately 750 public schools in 57 school districts of West Virginia are connected with a privately addressed TCP/IP statewide network. The network uses the private Class A range of 10.0.0.0 IPv4 addresses. The POPs are equipped with Cisco 6513 switches that contain Cisco router and Cisco PIX firewall modules that route and translate the private IP addresses to our Class B 168.216.0.0 public network IP addresses. The Internet filtering **shall** be done at the two POPs where the K-12 network is routed to the ISP. The POPs are located in the WVNET facilities in Morgantown, WV and in the shared facilities vault at Building 6 of the State Capitol Complex at Charleston, WV. Each one of the two POPs connects approximately 100,000 unique computers to the Internet with 10 gigabits/second of bandwidth. There are approximately 260,000 students and 20,000 staff who utilize the K-12 network daily. These users are fairly evenly divided between the two POPs.

**POP Site #1 Charleston, WV, is equipped with the following WVDE owned servers on which the filtering solution may be installed.**

5 (five) Cisco UCS C200 M2 servers with following specifications:

Dual 2.40 GHz XEON E5620 Processor with 12 MB L3 cache, 16 GB DDR3 dimm, dual 300 GB SAS 15k drives in mirrored RAID, dual onboard gigabit copper Ethernet NICs.

1 (one) Cisco UCS C200 M2 server with following specifications:

Dual 2.40 GHz XEON E5620 Processor with 12 MB L3 cache, 16 GB DDR3 dimm, 4 (four) 2TB SAS 7.2k drives in RAID 5, dual onboard gigabit copper Ethernet NICs.

**POP Site #2 Morgantown, WV, is equipped with the following WVDE owned servers on which the filtering solution may be installed:**

3 (three) Cisco UCS C200 M2 servers with following specifications:

Dual 2.40 GHz XEON E5620 Processor with 12 MB L3 cache, 16 GB DDR3 dimm, dual 300 GB SAS 15k drives in mirrored RAID, dual onboard gigabit copper Ethernet NICs.

If the server specifications and/or the number of servers listed above are not capable of fully supporting the vendor's filtering solution, the vendor **must** include all appropriate servers or appliances and associated costs in the response to this RFQ.

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The total number of computers to be filtered is approximately 200,000 computers. Approximately 280,000 users utilize the K-12 network on a daily basis. The Internet filtering **must** occur at the points in the network after which the K-12 core routers consolidate Internet traffic but before the firewall dynamically changes the private IP addresses to public IP addresses as shown in the diagram on attachment A. The filtering servers and reporting servers **must** operate within the scope of the K-12 private network so that filtering control and reporting will reflect the private IP addresses of the client computers. In the event that portable computers are connected to residential, public, or other networks, an option **must** be available to provide continued filtering of Internet web sites. No caching appliances are currently in use; however the Internet filtering solution **must** support the option for the WVDE to install caching appliances.

The quoted solution **must** be designed to accommodate peak usage at each of the two POP sites. Peak usage is defined as 100,000 computers, 140,000 users, **and** 10Gbps of bandwidth to the Internet at each POP site.

1. **DEFINITIONS:** The terms listed below shall have the meanings assigned to them below. Additional definitions can be found in section 2 of the General Terms and Conditions.
  - 1.1 **“Contract Item” or “Contract Items”** means the list of items identified in Section 3, Subsection 1 below.
  - 1.2 **“Filtering solution”** is used to refer to all vendor provided software and hardware used to perform Internet filtering and reporting functions, including but not limited to application software, operating system and database software.
  - 1.3 **“Pricing Pages”** means the schedule of prices, estimated order quantity, and totals attached hereto as Exhibit A and used to evaluate the RFQ.
  - 1.4 **“Server” and “Servers”** are used to refer to the hardware or appliances on which any component of the filtering solution is installed.
  - 1.5 **“RFQ”** means the official request for quotation published by the Purchasing Division and identified as EDD392953.

## 2. GENERAL REQUIREMENTS:

- 2.1 **Contract Items and Mandatory Requirements:** Vendor shall provide Agency with the Contract Items listed below on an open-end and continuing basis. Contract Items must meet or exceed the mandatory requirements as shown below.

The products and services that are bid **must** be capable of providing a level of service appropriate for Internet Service Provider (ISP) facilities with 10 gigabits of Internet bandwidth. School based or district based filtering solutions are not an acceptable response to this RFQ.

The WVDE currently has two independent Internet connections for the K-12 public schools. Internet filtering solutions **must** be installed at both Points of Presence (POP). Because of the diverse needs of schools, the WVDE **must** have selective filtering levels and capabilities for delegated administration of tailored filtering policies or profiles for different subnets. Updates to the filtering solution **must** be provided at least once each day to ensure that the filtering database is up-to-date using multiple methods and resources for the review of content on Internet sites. The Internet filtering **must** meet the requirements of the E-rate program (refer to <http://www.usac.org/sl/>) and the West Virginia Board of Education Policy 2460 that is available online at <http://wvde.state.wv.us/policies/policy.php?p=2460&alt=1>. Information relevant to the Children's Internet Protection Act (CIPA) and the Federal requirement to implement Internet filtering is detailed at the URL <http://www.fcc.gov/cgb/consumerfacts/cipa.html>. The Children's Online Privacy Protection Act (COPPA) **must** not be violated by any requirements of the filtering solution to collect personal information about students. Refer to <http://www.ftc.gov/ogc/coppa1.htm> for information about COPPA.

### Section I – Current Environment

Approximately 750 public schools in 57 school districts of West Virginia are connected with a privately addressed TCP/IP statewide network. The network uses the private Class A range of 10.0.0.0 IPv4 addresses. The POPs are equipped with Cisco 6513 switches that contain Cisco router and Cisco PIX firewall modules that route and translate the private IP addresses to our Class B 168.216.0.0 public network IP addresses. The Internet filtering **shall** be done at the two POPs where the K-12 network is routed to the ISP. The POPs are located in the WVNET facilities in Morgantown, WV and in the shared facilities vault at Building 6 of the State Capitol Complex at Charleston, WV. Each one of the two POPs connects approximately 100,000 unique computers to the Internet with 10 gigabits/second of bandwidth. There are approximately 260,000 students and 20,000 staff who utilize the K-12 network daily. These users are fairly evenly divided between the two POPs.

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**POP Site #1 Charleston, WV, is equipped with the following WVDE owned servers on which the filtering solution may be installed.**

5 (five) Cisco UCS C200 M2 servers with following specifications:

Dual 2.40 GHz XEON E5620 Processor with 12 MB L3 cache, 16 GB DDR3 dimm, dual 300 GB SAS 15k drives in mirrored RAID, dual onboard gigabit copper Ethernet NICs.

1 (one) Cisco UCS C200 M2 server with following specifications:

Dual 2.40 GHz XEON E5620 Processor with 12 MB L3 cache, 16 GB DDR3 dimm, 4 (four) 2TB SAS 7.2k drives in RAID 5, dual onboard gigabit copper Ethernet NICs.

**POP Site #2 Morgantown, WV, is equipped with the following WVDE owned servers on which the filtering solution may be installed:**

3 (three) Cisco UCS C200 M2 servers with following specifications:

Dual 2.40 GHz XEON E5620 Processor with 12 MB L3 cache, 16 GB DDR3 dimm, dual 300 GB SAS 15k drives in mirrored RAID, dual onboard gigabit copper Ethernet NICs.

If the server specifications and/or the number of servers listed above are not capable of fully supporting the vendor's filtering solution, the vendor **must** include all appropriate servers or appliances and associated costs in the response to this RFQ.

The total number of computers to be filtered is approximately 200,000 computers.

Approximately 280,000 users utilize the K-12 network on a daily basis. The Internet filtering **must** occur at the points in the network after which the K-12 core routers consolidate Internet traffic but before the firewall dynamically changes the private IP addresses to public IP addresses as shown in the diagram on attachment A. The filtering servers and reporting servers **must** operate within the scope of the K-12 private network so that filtering control and reporting will reflect the private IP addresses of the client computers. In the event that portable computers are connected to residential, public, or other networks, an option **must** be available to provide continued filtering of Internet web sites. No caching appliances are currently in use; however the Internet filtering solution **must** support the option for the WVDE to install caching appliances.

The quoted solution **must** be designed to accommodate peak usage at each of the two POP sites. Peak usage is defined as 100,000 computers, 140,000 users, **and** 10Gbps of bandwidth to the Internet at each POP site.

**2.1.1 Section II – Technical Requirements**

The vendor bid **must** provide an Internet filtering solution capable of filtering 200,000 total computers in a network consisting of two POPs with 280,000 users. The solution **must** be configured to support 100,000 client computers and 140,000 users using 10 gigabits/sec of bandwidth at each POP.

The vendor **must** provide evidence of at least one current, successful installation of the Internet filtering solution in a network configuration servicing 100,000 computers and 140,000 users with 10 gigabits/second of Internet bandwidth. This evidence must include details regarding the size and scope of the successful project(s) as well as contact name(s) and phone number(s) for customer(s) where the successful Internet filtering solution was implemented. The vendor must submit a memo from the successful customer (on customer's letterhead, dated and signed) describing the size and scope of the successful project, as well as any issues (if any) and how they were resolved.

The filtering solution **must** be a POP based installation capable of providing a level of service appropriate for an Internet Service Provider (ISP); a filtering solution which involves the installation of filtering software or hardware within school districts or individual schools is **not** acceptable.

The vendor **must** provide Internet filtering and reporting application software and all necessary supporting software including, but not limited to, operating system and database software.

The Internet filtering solution **must** meet the requirements of this RFQ using servers/appliances provided by the vendor or when installed on the WVDE owned equipment identified in Section I – Current Environment.

The WVDE will provide server hardware, equipment racks, networking components and cabling as specified in Section I – Current Environment.

The filtering solution **must** support gigabit speed, copper based, Ethernet network interfaces.

The filtering solution **must** not exceed a total of 12 servers or appliances at each POP.

The total of all hardware components of the filtering solution for each POP **must** be rack mountable and not occupy more than 24 units of rack space (about 48") at each POP site. The equipment **must** operate on 110-120 Volts AC power.

In the event the winning bid does not meet the requirements of this RFQ when installed on vendor provided server/appliances or on the existing equipment identified in Section I-Current Environment, the vendor **must** provide additional servers and any other associated installation, shipping, labor and configuration expenses at no cost to the WVDE or the contract will be immediately terminated.

There **must** be no requirement for any configuration changes of any networking equipment or computers that are connected to the private WV K-12 network at the school districts or individual schools.

The filtering solution **must** provide client software which can be installed on mobile computers that will enforce the same filtering parameters whether a mobile computer is connected to the WV K-12 network or connected by wired or wireless networking to the Internet via any other Internet service provider. The client software **must** not be a VPN (virtual private networking) or similar type of client and **must** not rely on a web browser setting such as proxy server configuration.

The filtering solution **must** have the capability to filter based on the IP address of the client computer and not require user authentication.

The filtering solution **must** have the capability to be integrated with unified authentication systems such as LDAP and Active Directory service.

The Internet filtering solution **must** be engineered and operate with redundancy such that the failure of one server or appliance at a POP will not reduce the capability to provide filtering for 100,000 computers and 140,000 users at 10 gigabits/sec of throughput.

### 2.1.2 Internet Filtering

The filtering solution **must** provide a web based interface for all management and configuration tasks which can be performed by WVDE.

The filtering solution **must** have the capability to be configured to block Internet access in the event of the failure of the filtering solution at a POP so that unfiltered Internet access is prevented.

The Internet filtering solution provided as a result of this RFQ **must** be verified by the vendor to meet the requirements of the Children's Internet Protection Act (CIPA) (refer to <http://www.fcc.gov/guides/childrens-internet-protection-act>) and the West Virginia Board of Education Policy 2460 which is available online at <http://wvde.state.wv.us/policies/policy.php?p=2460&alt=1>.

Specifically, CIPA states that technology protection measures (filtering solutions) must block or filter Internet access to pictures that are: (a) obscene; (b) child pornography; or (c) harmful to minors. The filtering solution **must** block access to this CIPA specified content.

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CIPA also states that schools receiving E-Rate must monitor the online activities of minors. Therefore, the Internet filtering solution **must** include the ability to configure logging of all allowed and blocked Internet requests.

The filtering solution **must** be verified by the vendor to comply with the Children's Online Privacy Protection Act (COPPA) (refer to <http://www.ftc.gov/ogc/coppa1.htm>). The filtering process **must** not require the collection of any personal information from any users under the age of 13.

The filtering solution **must** provide the capability for the WVDE to selectively enable filtering of content based on categories of web sites or individual web sites using the http and https protocols.

The vendor **must** include all categories that the vendor offers on the product. The vendor **must** not offer a reduced number of categories in an attempt to reduce costs by providing only the categories that are identified in this RFQ.

The vendor **must** provide, but is not limited to, the pre-populated categories of the following classifications or equivalent classifications of content on web sites:

- Pornography
- Obscenity
- Dating (including sites for the purpose of establishing personal relationships)
- Gambling
- Criminal Activities (sites that condone or provide instructions for criminal activity)
- Illegal Drugs (sites that condone or provide instructions for illegal drug use, manufacturing and distribution)
- Anonymous Proxies (anonymizers to bypass filtering or hide the true source of Internet activity)
- Computer crimes, cracking and hacking (sites that condone or provide instructions for these activities)
- Malicious code (sites that contain, distribute, or execute malicious code such as malware, viruses, root kits, bots, etc or retrieve information from computers that are infected with malicious code)
- Instant messaging sites



-Peer to Peer (P2P sites)

-Phishing (fraudulent sites that imitate authentic sites, often to lure people into submitting personal or financial information.)

-Hate, racism, discrimination (sites that condone or encourage violence against or suppression of any minorities or grouping based on race, religion, sexual orientation, ethnicity or any other social grouping characteristic)

The filtering solution **must** have the capability to allow or deny access to any individual web site, URL, or IP address whether or not it is included in any vendor provided category.

The filtering solution **must** have the capability to permit the WVDE to create unlimited additional custom categories.

The filtering solution **must** have the capability to permit the use of “regular expressions” (includes wild-card characters and other variables to specify complex text strings) when creating custom allow or deny lists of URL web addresses or search terms.

The filtering solution **must** have the capability to block traffic related to peer-to-peer file sharing protocols.

The filtering solution **must** have the capability to enforce the “safe searching” mode of Google, Bing and Yahoo search engines, regardless of the settings chosen by an end user while accessing those search engines.

The filtering solution **must** provide capabilities to create manageable client groups based on IP address ranges and assign names to those groups.

The capability **must** exist to delegate management of groups by creating additional administrators with restricted rights who can be assigned to manage filtering parameters for specific groups.

The filtering solution **must** provide for customizable, granular permissions so that additional administrator/user accounts can be tailored on a user by user basis to match the rights of a user to the tasks that a user needs to perform.

The filtering solution **must** have the capability to selectively display WVDE customized “site blocked” pages based on the client group and/or the categorization of the blocked web site.

The filtering solution **must** have the capability to selectively display WVDE customized “informational” pages based on the client group and/or the categorization of web sites to which access is allowed.

The filtering solution **must** have the capability to be configured to only perform filtering of outgoing requests and to perform no filtering of incoming traffic.

The product offered by the vendor **must** perform Internet filtering primarily by comparing outgoing requests to a database of categorized URLs and IP addresses to determine whether an attempt to access a site on the Internet is to be blocked or permitted.

Any other Internet filtering methods of the filtering solution, such as “on the fly” evaluation of incoming content, **must** be able to be selectively disabled at the option of the WVDE.

The filtering solution **must** provide a web based display of status and performance graphs for all components of the filtering solution.

The filtering solution **must** have the capability for the WVDE to set customized filtering policies based on the time of day and the day of the week for individual IP addresses and/or groups of client IP addresses.

The Internet filtering solution **must not** masquerade, spoof or change the source IP address of the computers on the K-12 network. The source IP address of the client computer **must** be passed to the PIX firewall.

The Internet filtering and reporting servers **must** operate on and report on the 10.0.0.0 private network IP addresses of the WVDE K-12 network.

The filtering solution **must** have a synchronization capability. Synchronization means that when the WVDE makes a filtering configuration change using the web management tool, that change will be distributed to all of the filtering servers at both POPs. That change distribution **must** take effect automatically within 5 minutes after the act of saving the configuration change, or be accomplished manually with no more than 5 mouse clicks after the configuration change is saved.

### **2.1.3 Internet Use Reporting**

The filtering solution **must** provide a web-based reporting application and a minimum of one terabyte of log file storage at each POP.

The filtering solution **must** provide a method for the WVDE to download log files in a generic text format for analysis and archival storage.

Complete details of web browsing activity **must** be stored in log files and **must** include, at a minimum, the complete URL, date and time and IP address of the client computer.

All end user functions of the reporting application **must** be accessible via a web interface.

The reporting solution **must** provide the capability to create reports based on specific IP address, web site address, date and time of day.

The reporting capabilities **must** include the ability to schedule aggregate reports of web site accesses by categories, ranges of IP addresses and time periods.

The reporting capabilities **must** include the ability to create “on demand” custom reports on selected client IP addresses, specific URLs and time periods.

#### **2.1.4 Invoicing**

The costs for software and the annual licensing for Internet filtering **shall** be invoiced upon delivery and acceptance by the WVDE. The technical support costs are payable in arrears according to the State of West Virginia terms of payment and shall be invoiced not more than one time per month.”

#### **2.1.5 Vendor Requirements**

The vendor is solely responsible for all work performed under the contract and for all services offered and products to be delivered under the terms of this contract.

If the successful vendor is not the direct source, the vendor **must** provide documentation of being an authorized reseller to provide the equipment, filtering updates, maintenance and technical support. This documentation must be provided upon request from Agency.

#### **2.1.6 Service Requirements**

The vendor **must** provide modification or replacement of software that fails to perform according to the specifications. The vendor also **must** provide any software upgrades, at no cost to the WVDE, that are necessary during the term of the contract in order to continue to meet the Internet filtering capabilities specified. This requirement includes replacement, at no cost to the WVDE, which may be necessary due to possible end-of-life designation by the manufacturer.

The WVDE network staff will provide and maintain WVDE provided servers, associated networking hardware and wiring. The WVDE network engineers will be responsible for load balancing network traffic to the servers of the filtering solution. The WVDE will be responsible for purchasing additional servers and network hardware when necessary to accommodate increases in bandwidth or increases in the number of clients to be filtered.

The filtering solution installation, configuration and testing at both the Charleston and Morgantown POP sites **must** be completed by the vendor within 30 days after the award of the

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contract. The vendor is responsible for any transportation, and lodging costs of the installer, as well as for any freight or shipping charges for equipment.

The Internet filtering solution **must** support the bandwidth requirements of 10 gigabits/sec and 100,000 client computers/140,000 users at each one of the two POPs as identified in the specifications in Section II-Technical Requirements.

The vendor understands that technical support includes verifying that all hardware and/or software remains operational in the event of WVDE modification, replacement or upgrade of any servers or network configurations that impact the functioning of the filtering solution. These costs are to be included in the line item for technical support on the cost page.

Toll-free telephone and e-mail technical support **must** be available 7:00 AM to 5:00 PM Monday through Friday, Eastern Time (GMT -0500) for designated WVDE networking staff. Any costs associated with this requirement are to be included in the line item for technical support on the cost page.

The vendor **must** provide a function that permits any user of the WV K-12 network to submit a web site to be reviewed and appropriately categorized by the vendor. This function allows the vendor to receive feedback with the intent of improving delivery of services or product functionality.

**2.1.7 Vendor Response**

The vendor **shall** complete the Cost Worksheet.

The vendor **must** provide evidence of at least one current, successful installation of the Internet filtering solution in a network configuration servicing 100,000 or more computers/140,000 users with 10 gigabits/second or more of Internet bandwidth. The following table **shall** be used in the vendors response.

Project Name	Contact name and phone number	# of computers filtered	# of users supported	Internet bandwidth
Sutter Health	Contact TBP	100,000	40,000	620mb
State of CA	Contact TBP	150,000+	150,000+	1-10gb depending on location

If the vendor fails to identify any costs that are required to meet the terms, requirements and conditions of this Quotation, it **shall** be the responsibility of the successful vendor to pay those costs and such costs will not be passed on to the WVDE or the State of West Virginia.

Pricing **must** be stated on the basis of one-year contracts.

The actual number of licenses purchased may vary from year to year. The quantities of computers and users listed on the Cost Worksheets are estimates only. The actual quantity to be purchased will be specified in a purchase order release.

Filtering licensing prices **must** be quoted based on the number of users filtered annually so that the WVDE can determine the basis of the pricing submitted in the quote.

Software updates/upgrades and technical support **must** be priced on an annual basis and this item is reflected as such on the cost page.

The vendor is responsible for any costs due to product end of life that will require replacement or upgrading of the vendor provided software or hardware during the term of the contract.

### 3. CONTRACT AWARD:

**3.1 Contract Award:** The Contract is intended to provide Agencies with a purchase price on all Contract Items. The Contract shall be awarded to the Vendor that provides the Contract Items meeting the required specifications for the lowest overall total cost as shown on the Pricing Pages. The Unit Cost per each item listed on the Pricing Page shall remain firm for the life of the contract.

**Pricing Pages:** Vendor should complete the Pricing Pages and All Quotes shall be all inclusive. No separate reimbursements will be made for travel, freight, or any other expense.

The Contract shall be awarded to the responsible Vendor with the lowest grand total costs to provide a complete Internet filtering solution, including software, filtering updates, licensing, technical support and maintenance according to the specifications. As previously explained, the vendor **must** also include servers in the bid if the filtering solution cannot meet the requirements of this RFQ when installed on the WVDE equipment identified in Section I – Current Environment.

The contract shall be for a period of one year with the potential for two (2) one year renewals. The actual number of licenses purchased each year will be based on a count of end users, provided by the WVDE, on the date of the annual contract renewal(s). Contract renewals for

REQUEST FOR QUOTATION  
EDD392953 Internet Filtering and Reporting Solution

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years two and three shall include software license fees, filtering updates, technical support and maintenance, and may also include any additional item(s) listed in the vendor response meeting specifications.

- 1.1 Vendor should complete the Pricing Pages in their entirety as failure to do so may result in Vendor's bids being disqualified. Additional information can be found on the Pricing Pages.

The Pricing Pages contain a list of the Contract Items. No future use of the Contract or any individual item is guaranteed or implied.

Notwithstanding the foregoing, the Purchasing Division may correct errors at its discretion. Vendor should type or electronically enter the information into the Pricing Pages to prevent errors in the evaluation. The Pricing Pages were created as a Microsoft Excel document and Vendor can request an electronic copy for bid purposes by sending an email request to the following address: [Connie.S.Oswald@wv.gov](mailto:Connie.S.Oswald@wv.gov)

## 2. ORDERING AND PAYMENT:

- 2.1 **Ordering:** Vendor shall accept orders by regular mail, facsimile, e-mail, or any other written forms of communication. Vendor may, but is not required to, accept on-line orders through a secure internet ordering portal/website. If Vendor has the ability to accept on-line orders, it should include in its response a brief description of how Agencies may utilize the on-line ordering system. Any on-line ordering system must have the capability to restrict prices and available items to conform to the Catalog originally submitted with this RFQ. Vendor shall ensure that its on-line ordering system is properly secured prior to processing Agency orders on-line.
- 2.2 **Payment:** Vendor shall accept payment in accordance with the payment procedures of the State of West Virginia.

3. MISCELLANEOUS:

- 3.1 **No Substitutions:** Vendor shall supply only Contract Items submitted in response to the RFQ unless a contract modification is approved in accordance with the provisions contained in this Contract.
- 3.2 **Vendor Supply:** Vendor must carry sufficient inventory of the Contract Items being offered to fulfill its obligations under this Contract. By signing its bid, Vendor certifies that it can supply the Contract Items contained in its bid response.
- 3.3 **Reports:** Vendor shall provide quarterly reports and annual summaries to the Agency showing the Agency's items purchased, quantities of items purchased, and total dollar value of the items purchased. Vendor shall also provide reports, upon request, showing the items purchased during the term of this Contract, the quantity purchased for each of those items, and the total value of purchases for each of those items. Failure to supply such reports may be grounds for cancellation of this Contract.
- 3.4 **Cancellation:** The Director of Purchasing reserves the right to cancel this contract immediately upon written notice to the vendor if the commodities and /or services supplied are of an inferior quality or do not conform to the specifications of the bid and contract herein.

**The vendor shall not knowingly make or submit false material statements or information. If false or fraudulent information is provided, the awarded contract shall be cancelled and awarded to the next lowest bidder meeting specifications.**

- 3.5 **Renewals:** This contract may be renewed upon the mutual written consent of the spending unit and vendor, submitted to the Director of Purchasing thirty (30) days prior to the expiration date. Such renewal shall be in accordance with the terms and conditions of the original contract and shall be limited to two (2) one year periods.
- 3.6 **Contract Manager:** During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below.

Contract Manager: Anthony Lange  
Telephone Number: (916) 295-1583  
Fax Number: (916) 577-1076  
Email Address: alange@go-evolve.com

REQUEST FOR QUOTATION  
 EDD392953 Internet Filtering and Reporting Solution

Pricing Page

Exhibit "A"

Item	Vendor Description	Quantity	Unit Cost	Total Cost
Annual software cost for Filtering Servers.* <i>Vendor to specify quantity</i>	<i>T.B.D. after further integration discussions</i>			
Annual software cost for Reporting Servers.* <i>Vendor to specify quantity</i>	<i>T.B.D. after further integration discussions</i>			
Annual License for filtering of client computers on K-12 network.	<i>WebSense Web Security</i>	280,000	<i>\$.84</i>	<i>\$235,200.00</i>
Annual License for mobile computers. (see note 1 below.)	<i>WebSense Remote Filtering.</i>	10,000	<i>\$.30</i>	<i>\$3,000.00</i>
Technical support and upgrades/updates for filtering solution	<i>WebSense Standard Support</i>	1 year	<i>Included</i>	<i>Included</i>
One Day onsite training, 6 hours. Charleston WV (see note 2 below)	<i>Onsite training from WebSense certified Trainer</i>	1 day	<i>\$2,000.00</i>	<i>\$2,000.00</i>
Onsite installation, Charleston and Morgantown, WV (see note 2 below)	<i>Assumptions: All hardware and operating system set up and configuration is not included. All Networking prerequisites have been met.</i>	<i>4 days</i> <i>4 weeks</i>	<i>\$185.00</i> <i>Per hour</i>	<i>\$29,600.00</i>
Filtering Servers (if required)* <i>Vendor is to specify quantity</i>	<i>T.B.D. after further integration discussions</i>			
Reporting Servers (if required)* <i>Vendor is to specify quantity</i>	<i>T.B.D. after further integration discussions</i>			
Other Hardware (if required)* <i>Vendor is to specify quantity</i>	<i>T.B.D. after further integration discussions</i>			
Hourly rate for custom system modifications	<i>Same Assumptions as onsite install.</i>	<i>20 hours</i> <i>4 weeks</i>	<i>\$185.00</i> <i>Per hour</i>	<i>\$29,600.00</i>
<b>Grand Total</b>				<i>\$299,400.00</i>



REQUEST FOR QUOTATION  
EDD392953 Internet Filtering and Reporting Solution

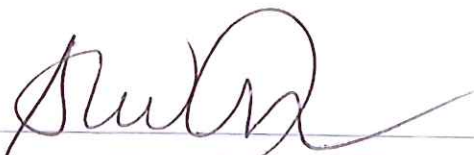
**Note 1:** A mobile computer requires special client software that will force the computer to be filtered even when it is disconnected from the K-12 network and connected to any other network which provides Internet access. If there is no price difference for mobile computers, enter the same unit cost as for computers on the K-12 network.

**Note 2:** Costs for training and installation, configuration and testing **must** be inclusive of all incidental costs. Travel expenses, training materials and other reimbursable expenses will not be paid separately. The distance between Charleston and Morgantown WV is approximately 180 miles.

**Item Pricing:**

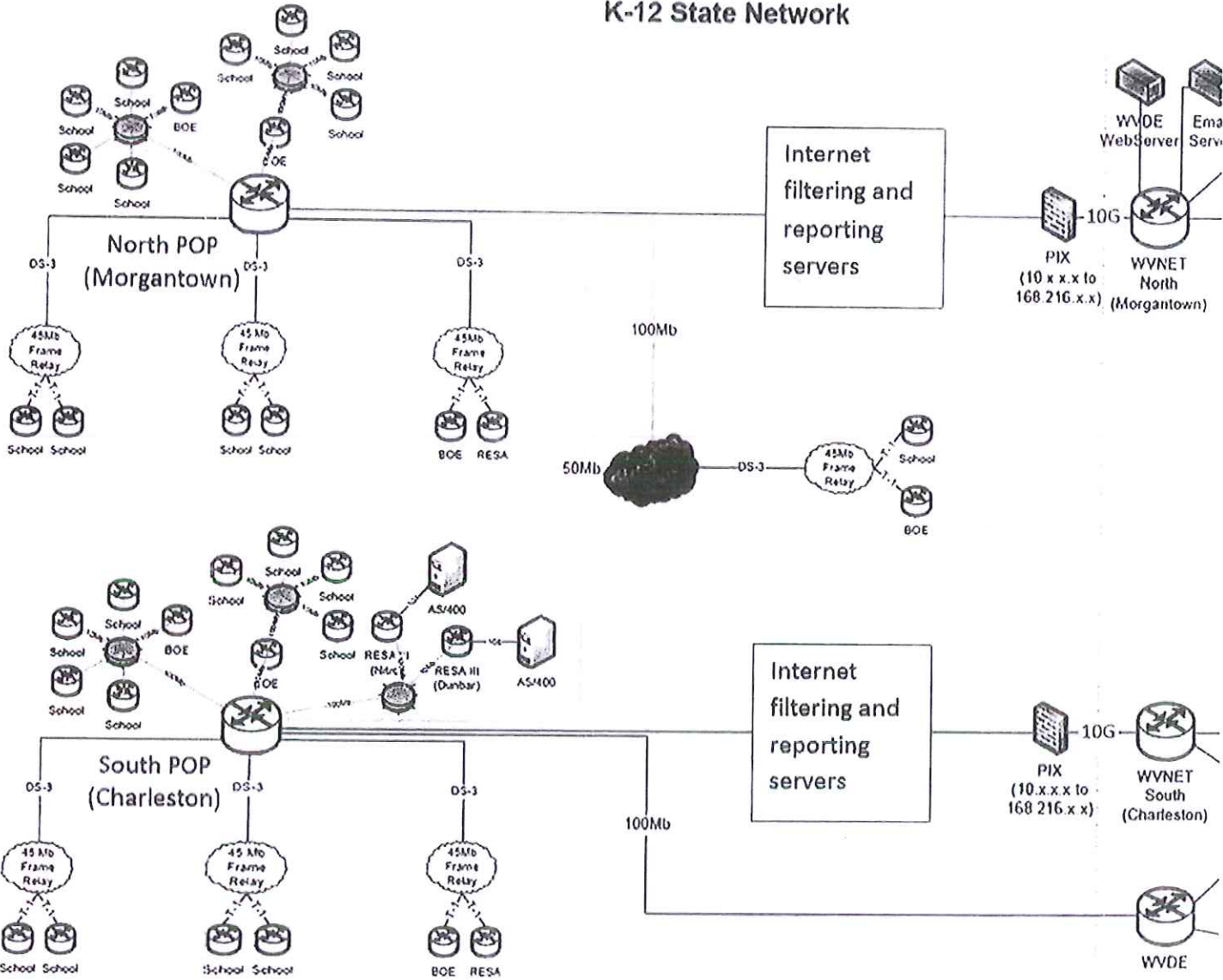
This worksheet is for vendors to identify items, quantities and provide prices. The vendor should indicate "No Cost" or "N/A" in the appropriate cells or blanks of the cost worksheet for which there are no separate or applicable costs. Any cost area that is left blank will be assumed to be "No Cost." The vendor may add notes to explain or clarify the bid.

\* Vendor is encouraged to provide unit pricing for each of these items. However, it shall be the responsibility of the vendor to determine sufficient quantities needed for the scope of work outlined in the RFQ. For example, the quantity of servers needed to provide coverage for the WVDE's network may be set at one for vendor A, but be determined to be 5 by vendor B, due to design efficiencies.

Signature:  Date: 6/12/13  
Company Name: Evolve Technology Group  
Address: 233 Technology Way #4, Rocklin, GA 01576  
Phone: (916) 295-1563  
Fax: (916) 577-1076  
Email: sconnor@go-evolve.com

# Attachment A

## West Virginia Department of Education K-12 State Network



**AGREEMENT ADDENDUM FOR SOFTWARE**

In the event of conflict between this addendum and the agreement, this addendum shall control:

1. **DISPUTES** - Any references in the agreement to arbitration or to the jurisdiction of any court are hereby deleted. Disputes arising out of the agreement shall be presented to the West Virginia Court of Claims.
2. **HOLD HARMLESS** - Any provision requiring the Agency to indemnify or hold harmless any party is hereby deleted in its entirety.
3. **GOVERNING LAW** - The agreement shall be governed by the laws of the State of West Virginia. This provision replaces any references to any other State's governing law.
4. **TAXES** - Provisions in the agreement requiring the Agency to pay taxes are deleted. As a State entity, the Agency is exempt from Federal, State, and local taxes and will not pay taxes for any Vendor including individuals, nor will the Agency file any tax returns or reports on behalf of Vendor or any other party.
5. **PAYMENT** - Any references to prepayment are deleted. Fees for software licenses, subscriptions, or maintenance are payable annually in advance. Payment for services will be in arrears.
6. **INTEREST** - Any provision for interest or charges on late payments is deleted. The Agency has no statutory authority to pay interest or late fees.
7. **NO WAIVER** - Any language in the agreement requiring the Agency to waive any rights, claims or defenses is hereby deleted.
8. **FISCAL YEAR FUNDING** - Service performed under the agreement may be continued in succeeding fiscal years for the term of the agreement, contingent upon funds being appropriated by the Legislature or otherwise being available for this service. In the event funds are not appropriated or otherwise available for this service, the agreement shall terminate without penalty on June 30. After that date, the agreement becomes of no effect and is null and void. However, the Agency agrees to use its best efforts to have the amounts contemplated under the agreement included in its budget. Non-appropriation or non-funding shall not be considered an event of default.
9. **STATUTE OF LIMITATION** - Any clauses limiting the time in which the Agency may bring suit against the Vendor, lessor, individual, or any other party are deleted.
10. **SIMILAR SERVICES** - Any provisions limiting the Agency's right to obtain similar services or equipment in the event of default or non-funding during the term of the agreement are hereby deleted.
11. **FEES OR COSTS** - The Agency recognizes an obligation to pay attorney's fees or costs only when assessed by a court of competent jurisdiction. Any other provision is invalid and considered null and void.
12. **ASSIGNMENT** - Notwithstanding any clause to the contrary, the Agency reserves the right to assign the agreement to another State of West Virginia agency, board or commission upon thirty (30) days written notice to the Vendor and Vendor shall obtain the written consent of Agency prior to assigning the agreement.
13. **LIMITATION OF LIABILITY** - The Agency, as a State entity, cannot agree to assume the potential liability of a Vendor. Accordingly, any provision in the agreement limiting the Vendor's liability for direct damages is hereby deleted. Vendor's liability under the agreement shall not exceed three times the total value of the agreement. Limitations on special, incidental or consequential damages are acceptable. In addition, any limitation is null and void to the extent that it precludes any action for injury to persons or for damages to personal property.
14. **RIGHT TO TERMINATE** - Agency shall have the right to terminate the agreement upon thirty (30) days written notice to Vendor. Agency agrees to pay Vendor for services rendered or goods received prior to the effective date of termination. In such event, Agency will not be entitled to a refund of any software license, subscription or maintenance fees paid.
15. **TERMINATION CHARGES** - Any provision requiring the Agency to pay a fixed amount or liquidated damages upon termination of the agreement is hereby deleted. The Agency may only agree to reimburse a Vendor for actual costs incurred or losses sustained during the current fiscal year due to wrongful termination by the Agency prior to the end of any current agreement term.
16. **RENEWAL** - Any reference to automatic renewal is deleted. The agreement may be renewed only upon mutual written agreement of the parties.
17. **INSURANCE** - Any provision requiring the Agency to purchase insurance for Vendor's property is deleted. The State of West Virginia is insured through the Board of Risk and Insurance Management, and will provide a certificate of property insurance upon request.
18. **RIGHT TO NOTICE** - Any provision for repossession of equipment without notice is hereby deleted. However, the Agency does recognize a right of repossession with notice.
19. **ACCELERATION** - Any reference to acceleration of payments in the event of default or non-funding is hereby deleted.
20. **CONFIDENTIALITY** - Any provision regarding confidentiality of the terms and conditions of the agreement is hereby deleted. State contracts are public records under the West Virginia Freedom of Information Act.
21. **AMENDMENTS** - All amendments, modifications, alterations or changes to the agreement shall be in writing and signed by both parties. No amendment, modification, alteration or change may be made to this addendum without the express written approval of the Purchasing Division and the Attorney General.

ACCEPTED BY:

STATE OF WEST VIRGINIA

Spending Unit: \_\_\_\_\_

Signed: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

VENDOR

Company Name: Evolve Technology Group

Signed: [Signature]

Title: Director of Sales

Date: 6/12/13

Attachment  
PO# EDD392953

This agreement constitutes the entire agreement between the parties, and there are no other terms and conditions applicable to the licenses granted hereunder.

Agreed  
[Signature] 6/12/13  
Signature Date

Director of Sales  
Title

Evolve Technology Group  
Company Name

\_\_\_\_\_  
Signature Date

\_\_\_\_\_  
Title

\_\_\_\_\_  
Agency/Division

State of West Virginia

VENDOR PREFERENCE CERTIFICATE

Certification and application\* is hereby made for Preference in accordance with West Virginia Code, §5A-3-37. (Does not apply to construction contracts). West Virginia Code, §5A-3-37, provides an opportunity for qualifying vendors to request (at the time of bid) preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the West Virginia Code. This certificate for application is to be used to request such preference. The Purchasing Division will make the determination of the Resident Vendor Preference, if applicable.

- 1. Application is made for 2.5% resident vendor preference for the reason checked: Bidder is an individual resident vendor and has resided continuously in West Virginia for four (4) years immediately preceding the date of this certification; or, Bidder is a partnership, association or corporation resident vendor and has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or 80% of the ownership interest of Bidder is held by another individual, partnership, association or corporation resident vendor who has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or, Bidder is a nonresident vendor which has an affiliate or subsidiary which employs a minimum of one hundred state residents and which has maintained its headquarters or principal place of business within West Virginia continuously for the four (4) years immediately preceding the date of this certification; or,
2. Application is made for 2.5% resident vendor preference for the reason checked: Bidder is a resident vendor who certifies that, during the life of the contract, on average at least 75% of the employees working on the project being bid are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
3. Application is made for 2.5% resident vendor preference for the reason checked: Bidder is a nonresident vendor employing a minimum of one hundred state residents or is a nonresident vendor with an affiliate or subsidiary which maintains its headquarters or principal place of business within West Virginia employing a minimum of one hundred state residents who certifies that, during the life of the contract, on average at least 75% of the employees or Bidder's affiliate's or subsidiary's employees are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
4. Application is made for 5% resident vendor preference for the reason checked: Bidder meets either the requirement of both subdivisions (1) and (2) or subdivision (1) and (3) as stated above; or,
5. Application is made for 3.5% resident vendor preference who is a veteran for the reason checked: Bidder is an individual resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard and has resided in West Virginia continuously for the four years immediately preceding the date on which the bid is submitted; or,
6. Application is made for 3.5% resident vendor preference who is a veteran for the reason checked: Bidder is a resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard, if, for purposes of producing or distributing the commodities or completing the project which is the subject of the vendor's bid and continuously over the entire term of the project, on average at least seventy-five percent of the vendor's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years.
7. Application is made for preference as a non-resident small, women- and minority-owned business, in accordance with West Virginia Code §5A-3-59 and West Virginia Code of State Rules. Bidder has been or expects to be approved prior to contract award by the Purchasing Division as a certified small, women- and minority-owned business.

Bidder understands if the Secretary of Revenue determines that a Bidder receiving preference has failed to continue to meet the requirements for such preference, the Secretary may order the Director of Purchasing to: (a) reject the bid; or (b) assess a penalty against such Bidder in an amount not to exceed 5% of the bid amount and that such penalty will be paid to the contracting agency or deducted from any unpaid balance on the contract or purchase order.

By submission of this certificate, Bidder agrees to disclose any reasonably requested information to the Purchasing Division and authorizes the Department of Revenue to disclose to the Director of Purchasing appropriate information verifying that Bidder has paid the required business taxes, provided that such information does not contain the amounts of taxes paid nor any other information deemed by the Tax Commissioner to be confidential.

Under penalty of law for false swearing (West Virginia Code, §61-5-3), Bidder hereby certifies that this certificate is true and accurate in all respects; and that if a contract is issued to Bidder and if anything contained within this certificate changes during the term of the contract, Bidder will notify the Purchasing Division in writing immediately.

Bidder: Evolve Technology Group Signed: [Signature]
Date: 6/12/3 Title: Director of Sales

RFQ No. EDD392953

STATE OF WEST VIRGINIA  
Purchasing Division

**PURCHASING AFFIDAVIT**

**MANDATE:** Under W. Va. Code §5A-3-10a, no contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and: (1) the debt owed is an amount greater than one thousand dollars in the aggregate; or (2) the debtor is in employer default.

**EXCEPTION:** The prohibition listed above does not apply where a vendor has contested any tax administered pursuant to chapter eleven of the W. Va. Code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

**DEFINITIONS:**

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Employer default" means having an outstanding balance or liability to the old fund or to the uninsured employers' fund or being in policy default, as defined in W. Va. Code § 23-2c-2, failure to maintain mandatory workers' compensation coverage, or failure to fully meet its obligations as a workers' compensation self-insured employer. An employer is not in employer default if it has entered into a repayment agreement with the Insurance Commissioner and remains in compliance with the obligations under the repayment agreement.

"Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceeds five percent of the total contract amount.

**AFFIRMATION:** By signing this form, the vendor's authorized signer affirms and acknowledges under penalty of law for false swearing (W. Va. Code §61-5-3) that neither vendor nor any related party owe a debt as defined above and that neither vendor nor any related party are in employer default as defined above, unless the debt or employer default is permitted under the exception above.

**WITNESS THE FOLLOWING SIGNATURE:**

Vendor's Name: Evolve Technology Group  
Authorized Signature: [Signature] Date: 6/12/13

State of CA  
County of Placer, to wit:

Taken, subscribed, and sworn to before me this 12 day of June, 2013.  
My Commission expires Nov 29, 2016.

AFFIX SEAL HERE

NOTARY PUBLIC [Signature]



CERTIFICATION AND SIGNATURE PAGE

By signing below, I certify that I have reviewed this Solicitation in its entirety; understand the requirements, terms and conditions, and other information contained herein; that I am submitting this bid or proposal for review and consideration; that I am authorized by the bidder to execute this bid or any documents related thereto on bidder's behalf; that I am authorized to bind the bidder in a contractual relationship; and that to the best of my knowledge, the bidder has properly registered with any State agency that may require registration.

Evolve Technology Group

(Company)



(Authorized Signature)

Shari Conover, Director of Sales

(Representative Name, Title)

(916) 295-1595 (916) 577-1076

(Phone Number)

(Fax Number)

6/12/13

(Date)

**ADDENDUM ACKNOWLEDGEMENT FORM**  
**SOLICITATION NO.:** EDD392953

**Instructions:** Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

**Acknowledgment:** I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

**Addendum Numbers Received:**

(Check the box next to each addendum received)

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Addendum No. 1<br><input type="checkbox"/> Addendum No. 2<br><input type="checkbox"/> Addendum No. 3<br><input type="checkbox"/> Addendum No. 4<br><input type="checkbox"/> Addendum No. 5 | <input type="checkbox"/> Addendum No. 6<br><input type="checkbox"/> Addendum No. 7<br><input type="checkbox"/> Addendum No. 8<br><input type="checkbox"/> Addendum No. 9<br><input type="checkbox"/> Addendum No. 10 |
|--|--|

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Evolve Technology Group  
 Company  
  
 Authorized Signature  
6/12/13  
 Date

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.





State of West Virginia  
 Department of Administration  
 Purchasing Division  
 2019 Washington Street East  
 Post Office Box 50130  
 Charleston, WV 25305-0130

### Solicitation

NUMBER  
 EDD392953

PAGE  
 1

ADDRESS CORRESPONDENCE TO ATTENTION OF:  
 CONNIE OSWALD  
 304-558-2157

**VENDOR**  
 \*  
 Evolve Technology Group  
 233 Technology Way #4  
 Rocklin, CA-95765  
 Attn: Anthony Lange  
 (916) 295-1563

**SHIP TO**  
 DEPARTMENT OF EDUCATION  
 BUILDING 6  
 1900 KANAWHA BOULEVARD, EAST  
 CHARLESTON, WV  
 25305-0330

DATE PRINTED  
 05/30/2013

BID OPENING DATE: 06/13/2013 BID OPENING TIME 1:30PM

LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
				ADDENDUM NO. 1		
1.				TO PROVIDE ANSWERS TO QUESTIONS RECEIVED.		
2.				TO PROVIDE THE ADDENDUM ACKNOWLEDGMENT. THIS DOCUMENT SHOULD BE RETURNED WITH YOUR BID. FAILURE TO RETURN MAY RESULT IN DISQUALIFICATION OF YOUR BID.		
				END OF ADDENDUM NO. 1		

SIGNATURE: *[Signature]* TELEPHONE: (916) 295-1595 DATE: 6/12/13  
 TITLE: Director of Sales FEIN: 94-3313377 ADDRESS CHANGES TO BE NOTED ABOVE

WHEN RESPONDING TO SOLICITATION, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'

SOLICITATION NUMBER: EDD392953

Addendum Number: 01

---

The purpose of this addendum is to modify the solicitation identified as ("Solicitation") to reflect the change(s) identified and described below.

**Applicable Addendum Category:**

- | Modify bid opening date and time
- | Modify specifications of product or service being sought
- | Attachment of vendor questions and responses
- | Attachment of pre-bid sign-in sheet
- | Correction of error
- | Other

**Description of Modification to Solicitation:**

1. To provide answers to questions received.
2. To provide the addendum acknowledgment.

**Additional Documentation:** Documentation related to this Addendum (if any) has been included herewith as Attachment A and is specifically incorporated herein by reference.

**Terms and Conditions:**

1. All provisions of the Solicitation and other addenda not modified herein shall remain in full force and effect.
2. Vendor should acknowledge receipt of all addenda issued for this Solicitation by completing an Addendum Acknowledgment, a copy of which is included herewith. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.

# ATTACHMENT A

EDD392953

## Questions &amp; Responses

1Q.	Do they require 10g interfaces on the filtering appliances?
1R.	No. It is not required that each appliance/server have 10Gbps interfaces. The solution must support 10Gbps of total bandwidth, which is the total bandwidth at each POP. All traffic should not pass through the appliance(s)/server(s) – only web requests pass through the filtering device(s). Therefore the solution must be capable of supporting filtering of 10Gbps total bandwidth. This can be accomplished with a single device with a 10Gbps interface or with multiple devices with smaller interfaces which collectively support the total required bandwidth.
2Q.	Do they require anti-malware scanning as part of the filtering solution?
2R.	No
3Q.	Do they have load balancers at their two POPs?
3R.	No
4Q.	How is their current solution deployed? Inline, proxy, wccp?
4R.	Inline with multiple devices handling requests via round-robin routing.
5Q.	Existing Internet Filtering and Reporting Solutions in place now?
5R.	Netsweeper is the vendor currently providing a filtering solution installed on equipment outlined in Section 1 – Current Environment.
6Q.	Are there any addendums to date for this RFQ?
6R.	No, as of today, May 28, 2013.

**ADDENDUM ACKNOWLEDGEMENT FORM**  
**SOLICITATION NO.: EDD392953**

**Instructions:** Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

**Acknowledgment:** I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

**Addendum Numbers Received:**

(Check the box next to each addendum received)

- |  |  |
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| <input checked="" type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6  |
| <input type="checkbox"/> Addendum No. 2            | <input type="checkbox"/> Addendum No. 7  |
| <input type="checkbox"/> Addendum No. 3            | <input type="checkbox"/> Addendum No. 8  |
| <input type="checkbox"/> Addendum No. 4            | <input type="checkbox"/> Addendum No. 9  |
| <input type="checkbox"/> Addendum No. 5            | <input type="checkbox"/> Addendum No. 10 |

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Evolve Technology Group  
Company

  
Authorized Signature

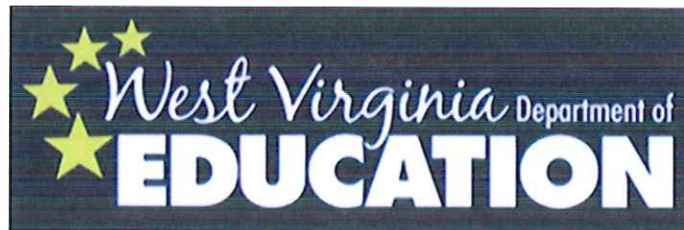
6/12/13  
Date

NOTE: This addendum acknowledgment should be submitted with the bid to expedite document processing.  
Revised 6/8/2012



## Technical Response

Presented to:



06/14/13 09:22:00 AM  
West Virginia Purchasing Division



Property	Description
Customer and Contact	<b>Connie Oswald</b> West Virginia Department of Administration Purchasing Division 2019 Washington Street, East P.O. Box 50130 Charleston, WV 25305 F: 304-558-3970 <a href="mailto:connie.s.oswald@wv.gov">connie.s.oswald@wv.gov</a>
Document Name	<b>Proposed Solution to West Virginia Department of Education RFP for Internet Filtering and Reporting Project</b>
Document Author and Contact Information	<b>Anthony Lange</b>  916-295-1563  <a href="mailto:alange@go-evolve.com">alange@go-evolve.com</a>  233 Technology Way, Ste. 4  Rocklin, CA 95765
Creation Date	June 13, 2013

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Ms. Connie Oswald  
West Virginia Department of Administration  
Purchasing Division  
2019 Washington Street, East  
P.O. Box 50130  
Charleston, WV 25305

June 13, 2013

Dear Ms. Oswald,

Thank you for the opportunity to respond to the attached RFP. Evolve Technology Group is committed to delivering the best security at the lowest total cost of ownership (TCO) to protect organizations against modern threats. Websense security solutions will help you maintain business workflows and operate in new, more efficient, and innovative ways.

Evolve Technology Group would like to propose Websense® Web Security solutions to meet your business requirements. Websense Web Security protects your network and resources against the latest threats. It's informed by real-time security updates provided by the Websense ThreatSeeker™ Network, a collection of more than 900 million unified endpoints that uses the security defenses of Websense ACE (Advanced Classification Engine) to analyze 3-5 billion requests per day.

Websense Web Security solutions offer these features:

- **Best protection without a proxy:** Security intelligence from the ThreatSeeker Network and real-time security updates for the latest protection and ratings;
- **Reduced complexity:** Transparent deployment using existing network infrastructure and One user interface to manage Web Security and any additional Websense email, data or mobile security product;
- **Improved protection:** Reduce malware infections and the risks of data theft and damage to reputation;
- **Intuitive management and reporting:** Set of four customizable dashboards for a comprehensive view into network activity and threat levels, and easy customization, generation and distribution of reports.

The following response to your RFP will demonstrate how Websense can meet your requirements. We look forward to having further discussions with you as you move on to the next phase of your project. Please feel free to contact me at 916-295-1563 or [alange@go-evolve.com](mailto:alange@go-evolve.com) should you require any additional information.

Sincerely,

Anthony Lange  
Senior Account Manager  
Evolve Technology Group  
233 Technology Way, Ste. 4  
Rocklin, CA, 95765

## Project Objective:

Evolve Technology Group is an enterprise value added reseller. Evolve Technology Group's mission is to provide comprehensive technology solutions that drive efficiencies into the datacenter. Through the use of technology, we strive to save you time and money. Our goal is to architect the right combination of products and services and to leverage our years of experience in helping our customer succeed in the world of IT.

For over 10 years, Evolve Technology Group has been designing, implementing and training on Websense solutions. As one of Websense's Enterprise Alliance Partners (EAP), Platinum level authorized and Certified Triton Integrators (CTI), we have established ourselves as one of their premier partners in the U.S. We have the highest levels of certifications for our Websense Certified Engineers and are a trusted partner to Websense.

Our project objective is to provide enterprise class web security and reporting to the West Virginia Department of Education. We will provide this solution in partnership with Websense. Websense is the leader in Web, Data, and Email security.

## Websense Company Background

### Overview

Websense, Inc. (NASDAQ: WBSN), a global leader in unified Web, data, and email content security, delivers the best security for modern threats at the lowest total cost of ownership to tens of thousands of enterprise, mid-market, and small organizations around the world. Websense is distributed through a global network of channel partners and delivered as software, appliances, and Security-as-a-Service (SaaS). Websense unified content security helps organizations take advantage of powerful new communication, collaboration, and social Web business tools while protecting from advanced persistent threats, preventing the loss of confidential information, and enforcing Internet use and security policies. Websense is headquartered in San Diego, California, with offices around the world.

Websense Management Profiles: <http://investor.websense.com/management.cfm>

Corporate Governance Information: <http://investor.websense.com/governance.cfm>

### Research and Development

Websense maintains R&D facilities in San Diego and Los Gatos, CA; Reading, England; Sydney, Australia; Ra'anana, Israel; and Beijing, China. With hundreds of R&D employees, the Websense research and development department includes content operations, security research, software development, quality assurance, and documentation.

Websense Security Labs™ drives security research and discovers, investigates, and reports on advanced threats that traditional security research methods do not capture. Recognized as a world leader in security research, Websense Security Labs publishes findings to hundreds of security partners, vendors, media outlets, military, and other organizations around the world 24 hours a day, 7 days a week on the award-winning Websense Security Labs blog. With a team of global threat experts and operations in the Americas, Europe, Middle East, Africa, and Asia Pacific, Websense Security Labs continuously monitors threats including internet-borne threats and those that stem from web, email, instant messaging, and peer-to-peer file-sharing.

### Technology

The company's flagship Websense TRITON solution offers unified web security, email security, mobile security, and data security solutions together or individually. The TRITON solution is available in enterprise-grade appliances, as cloud-based services, and as powerful and efficient hybrids of on-premise and cloud elements working together. No other vendor offers a similar level of security effectiveness and ease of deployment and use.

The proven security effectiveness of the Websense TRITON architecture is based on ACE (the Advanced Classification Engine). Real-time inline contextual defenses within ACE use security, data, and content classifiers that adjust dynamically, based on composite risk scoring, for the most effective security available. Security intelligence and analytics in ACE come from the Websense ThreatSeeker Network, which unites more than 850 million endpoints and analyzes 3-5 billion requests per day from social networks, websites, and email. The Websense ThreatSeeker Network's adaptive security cloud technology uses more than 50 million real-time data-collecting systems that continuously monitor

internet content — including new and dynamic content — for emerging threats. As a result, Websense can adapt to the rapidly changing internet at speeds not possible with traditional security and basic filtering solutions.

### People and Places

Websense has more than 1,400 employees worldwide and 26 offices with major development centers in China, the United Kingdom, and Israel. The company also has 173 patents granted and pending in the U.S. and internationally, and has achieved Service Capability & Performance (SCP) certification for world-class customer support.

Contact Us: <https://www.websense.com/Content/contact-us.aspx>

### Websense Product Overview

In 2009, Websense increased its lead in protecting customers from modern Web-based and blended threats by introducing:

- The Websense V10000™ secure Web gateway appliance, a tightly integrated hardware/software platform that leverages the Websense TRITON Advanced Classification Engine of the ThreatSeeker Network to identify and mitigate Web-based threats “on-the-fly” in customer environments.
- The Websense ThreatSeeker Cloud, a cloud-based security service for third-party solution providers that allows managed service providers and other partners to deliver Websense dynamic security protection to their customers.
- Defensio™ Web service, a cloud-based Web 2.0 security offering that filters malicious code and comment spam. The Defensio service, which is available for Facebook subscribers as well as other Web 2.0 users, protects tens of thousands of personal Web 2.0 sites. The visibility Defensio provides into the dynamic user-generated Web provides an early threat detection system that enhances the ThreatSeeker Network.

In addition to enhancing Websense Web security offerings, Websense continued to make strides in integrating the functionality of Web, Email, and Data security solutions. Websense believes that unifying these technologies in a single architecture provides superior protection for customers and significant competitive advantage. This has been the guiding principle of the Websense product development program, and in early 2010 achieved a significant milestone with the introduction of the Websense TRITON solution.

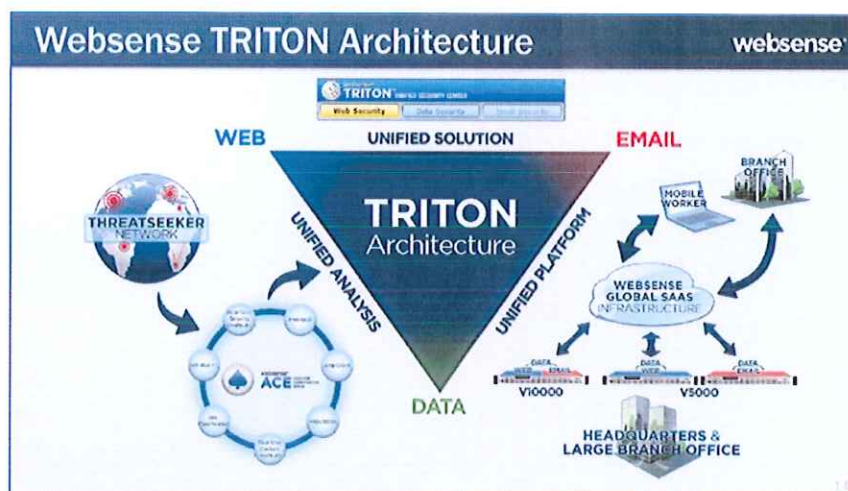
The result of three years of focused development efforts, the TRITON solution leverages real-time security technology and achieves multiple industry firsts, including:

- Administration of Web, Email, and Data security policies from a single management console.
- Delivery of modern security with Websense TruContent™ intelligence — unifying content visibility and analysis to the data level as it flows in and out of an organization, including TruWeb DLP™ and TruEmail DLP™ technologies.

- Seamless integration of on-premise and SaaS implementations through the Websense TruHybrid™ deployment solutions for maximum flexibility and lower total cost of ownership.
- Integrated management reporting and event alerting.

### TRITON Solution

Websense helps organizations protect their essential information through the industry's first and only unified content security solution for the global office. The Websense TRITON solution combines Websense market-leading Web, email, and data security technologies into one, unified solution that safely enables use of the social Web and cloud computing, prevents data loss, and extends coverage to the branch office and mobile worker.



The resulting combination of Websense technologies offers these unique and effective security capabilities:

- **Unified Analysis:** The TRITON solution delivers real-time protection against blended and emerging threats — no matter where they reside — through its unified content analysis. You avoid the cost and complexity of point security solutions and the gaps left by legacy products. You also gain enhanced regulatory compliance capabilities and can benefit from new, Web-based communication and collaboration tools.
- **Unified Platform:** A modern enterprise network infrastructure extends far beyond a single location to branch offices and mobile workers. The TRITON solution addresses this challenge with a unified platform consisting of hybrid deployment that integrates both cloud-based and on-premise platforms. This unified platform enables you to better manage risk, further reduce complexity, take full advantage of existing infrastructure, and eliminate management overhead.
- **Unified Management:** The TRITON solution also combines the management and reporting capabilities for Websense Web, email, and data loss prevention technologies into a single interface. Unlike solutions based on disparate products that rely on overlapping or duplicate multivendor management tools, the TRITON solution gives you superior control of your security through a single console.

Only Websense consolidates security to deliver the best security for modern threats at the lowest total cost of ownership. A single unified solution addressing West Virginia Department of Education requirements will significantly reduce the Total Cost of Ownership in a number of ways, including, but not limited to, license, support, and hardware cost savings.

## WebSense Web Security

Web Security blocks web threats to reduce malware infections, decrease help desk incidents and free up valuable IT resources. With more than 100 security and filtering categories, hundreds of web application and protocol controls, and 60-plus reports with customization and role-based access, Web Security is an easy to deploy and transparent solution that avoids the complexity of a proxy gateway.

### Real-Time Security Updates and Granular Policy Controls

- Receives real-time security updates from the ThreatSeeker Network. It's one of the world's largest threat analysis networks, and includes input from Facebook.
- Includes industry-leading web security policy controls, more than 100 web security and content categories, and time quotas with multiple authentication options for users and groups.
- Custom allow/deny filters can be timed or permanent, and can accept security intelligence from third-party sources.
- Has controls addressing viral, entertainment and surveillance videos, plus support for YouTube educational videos.
- Websense Network Agent provides hundreds of controls for applications and protocols, and full port monitoring outside of proxy analysis.

### Unified Management and Reporting

- The Websense TRITON Unified Security Center simplifies provisioning and enables role-based reporting.
- Includes more than 60 predefined reports, many easily customizable reports and administrative alerts.
- TRITON architecture supports expansion to email, data or mobile security products, or upgrade to Websense Web Security Gateway.

## General Requirements

The products and services that are bid **must** be capable of providing a level of service appropriate for Internet Service Provider (ISP) facilities with 10 gigabits of Internet bandwidth. School based or district based filtering solutions are not an acceptable response to this RFQ.

WebSense Web Security (WWS) can be scaled up to 10Gbps of traffic.

The WVDE currently has two independent Internet connections for the K-12 public schools. Internet filtering solutions **must** be installed at both Points of Presence (POP).

WebSense Web Security can be deployed at both of your POP sites.

Because of the diverse needs of schools, the WVDE **must** have selective filtering levels and capabilities for delegated administration of tailored filtering policies or profiles for different sub nets.

We do offer delegated administration of filtering policies and reporting.

Updates to the filtering solution **must** be provided at least once each day to ensure that the filtering database is up-to-date using multiple methods and resources for the review of content on Internet sites.

WebSense Web Security leverages our Real-Time Security Updates (RTSU) technology which is capable of pushing out database updates to you every five minutes to provide you the most up-to-date protection against the latest harmful sites.

The Internet filtering **must** meet the requirements of the E-rate program (refer to <http://www.usac.org/sIO> and the West Virginia Board of Education Policy 2460 that is available online at <http://wvde.state.wv.us/policies/policy.php?p=2460&alt=1>. Information relevant to the Children's Internet Protection Act (CIPA) and the Federal requirement to implement Internet filtering is detailed at the URL <http://www.fcc.gov/cgb/consumerfacts/cipa.html>.

WebSense meets the requirements of the E-rate program. WebSense helps schools comply with CIPA by offering the following controls in our WWS product:

- **Obscenity and Pornography Filtering:** Allows schools and libraries to manage Internet access to over 90 URL categories including Racism and Hate, Adult Material, Hacking and other topics pertinent to CIPA;
- **Best-of-Breed Web Filtering:** The most accurate and up-to-date filtering database with over 36 million URLs;
- **Filtering of Search Engine Images:** Use safe-search to filter inappropriate images that can be found in search engine query results;
- **Blocking of Spyware, Malicious Mobile Code, and Other Security Threats:** Sites with worms, spyware, phishing, and other threats can be blocked, helping to meet The CIPA requirements for protection of a minor's personal information;
- **Monitoring:** Reporting Tools offer many different ways to monitor and report on the online activities of minors; and

- **Policy Management Per User or Per Group:** Schools and libraries can customize their Internet policies based on users or groups, so policies can be set based on age or needs.

The Children's' Online Privacy Protection Act (COPPA) must not be violated by any requirements of the filtering solution to collect personal information about students. Refer to <http://www.ftc.gov/ogc/coppal.htm> for information about COPPA.

All Websense data is logged and retained in a Microsoft SQL Database. Websense can leverage directory information from your LDAP infrastructure to map policies to directory objects instead of IP addresses. When users are identified and receive the appropriate policy based on the directory information, all traffic logs are sent to a SQL Server retaining this information and running in your environment. Websense does not retain any sensitive/non-directory information in our solution. We are also ISO27001-certified.

### Section I - Current Environment

The Internet filtering **shall** be done at the two POPs where the K-12 network is routed to the ISP.

Yes. You can leverage multiple policy servers at each point of presence. All policy servers can be centrally managed from one location/interface.

If the server specifications and/or the number of servers listed above are not capable of fully supporting the vendor's filtering solution, the vendor **must** include all appropriate servers or appliances and associated costs in the response to this RFQ.

Websense Web Security can be easily scaled to handle your internet traffic. While peak bandwidth utilization of up to 10Gbps is being asked for, we would like to know your current realistic utilization of this internet pipe per POP. Three reference deployment options are provided in the response to "Scaling," below.

The Internet filtering **must** occur at the points in the network after which the K-12 core routers consolidate Internet traffic but before the firewall dynamically changes the private IP addresses to public IP addresses as shown in the diagram on attachment A.

Websense Web Security can be deployed using multiple options. The most common deployment method consists of leveraging our Network Agent (Standalone) which is response for sniffing a SPAN port using your core switches or network taps. You may also choose to integrate us using your Cisco PIX.

#### *List of Common Deployment Options:*

- Standalone/SPAN: Leverages a SPAN port to filter all traffic
- Integrated: Integrates using the following vendors/methods:



Product	Versions
Microsoft Forefront TMG	2008 or later
Cisco PIX Firewall	v5.3 or later
Cisco ASA	PIX v7.0 or later
Cisco Content Engine	ACNS v5.5 or 5.6
Cisco Router	IOS v12.3 or later
Check Point	Firewall-1 NGX, NGX 65, UTM-1 (VPN-1) Edge
Citrix XenApp	5.0 or 6.0

The filtering servers and reporting servers **must** operate within the scope of the K-12 private network so that filtering control and reporting will reflect the private IP addresses of the client computers.

Yes. The filtering servers and reporting servers operate within the scope of your private network to reflect the IP address/directory information of your client computers.

**Remote Filtering:** In the event that portable computers are connected to residential, public, or other networks, an option **must** be available to provide continued filtering of Internet web sites. No caching appliances are currently in use; however the Internet filtering solution **must** support the option for the WVDE to install caching appliances.

To centrally manage off-site district assets such as Windows PCs and laptops, and Mac desktops and laptops, the following option is available:

**Remote Filtering Server (requires additional package purchase):** Remote Filtering Server provides Web filtering for machines that are located outside the network firewall (e.g., laptops). A remote computer must be running Remote Filtering Client to be filtered by the Remote Filtering Server. Remote Filtering Server acts as a proxy that accepts requests from Remote Filtering Client and submits them for filtering. It communicates with Filtering Service to provide Internet access management of remote machines. These remote devices are still centrally managed from both a policy definition and reporting perspective and do not require any additional interfaces or policies to be managed.

**Scaling:** The quoted solution **must** be designed to accommodate peak usage at each of the two POP sites. Peak usage is defined as 100,000 computers, 140,000 users, and 10Gbps of bandwidth to the Internet at each POP site.

Websense Web Security deployments consist of the following components:

1. **TRITON Manager:** Centrally manages your WWS solution from both a policy definition and reporting perspective. This is a web-based interface;
2. **Filtering Server:** Responsible for filtering your client computers and enforcing policies;
3. **Log Server:** Each filtering server sends all processed traffic to a log server in preparation for database logging; and
4. **SQL Server:** Responsible for retaining all traffic logs in a Microsoft SQL Database.

To provide the most customized response, Websense is providing the following deployment options based on your realistic internet pipe utilization. For example, if only 2Gbps out of your 10Gbps connectivity is being utilized, the numbers of servers needed today would be much different than 10Gbps of realistic utilization. Websense would like to provide you with the following deployments ranging from 2Gbps of realistic internet traffic up to 10Gbps. Each option highlights the number of servers needed associated with each of the components above.

2Gbps Internet Connectivity		
Component	# of Servers Needed	Requirements/Specifications
TRITON Manager	1	<b>Hardware:</b> <ul style="list-style-type: none"> <li>4 CPU Cores (2.5GHz + each)</li> <li>6GB RAM</li> <li>120GB of Disk Space</li> </ul> <b>Software:</b> <ul style="list-style-type: none"> <li>Windows Server 2008 R2 x64</li> </ul>
Filtering Server	6	<b>Hardware:</b> <ul style="list-style-type: none"> <li>2 x Quad Core Xeon Processors (2GHz+)</li> <li>24GB RAM</li> <li>2 x 300GB HDD (SAS Preferred)</li> </ul> <b>Software:</b> <ul style="list-style-type: none"> <li>Windows Server 2008 R2 x64</li> </ul>
Log Server	1 for every 10,000 users when full URL logging is enabled	<b>Hardware:</b> <ul style="list-style-type: none"> <li>4 CPU Cores (2.5GHz + each)</li> <li>6GB RAM</li> <li>250GB HDD Space Minimum (SAS + RAID) for best IOPS Performance</li> </ul> <b>Software:</b> <ul style="list-style-type: none"> <li>Windows Server 2008 R2 x64</li> </ul>
SQL Server	1	<b>Hardware:</b> <ul style="list-style-type: none"> <li>1 x Quad Core Xeon Processors (2GHz+)</li> <li>16GB RAM</li> <li>1TB per your requirements (SAS + RAID) preferred for best IOPS performance</li> </ul> <b>Software:</b> <ul style="list-style-type: none"> <li>Windows Server 2008 R2 x64</li> <li>Microsoft SQL Server 2008 R2 x64</li> </ul>

6Gbps Internet Connectivity		
Component	# of Servers Needed	Requirements/Specifications
TRITON Manager	1	<b>Hardware:</b> <ul style="list-style-type: none"> <li>4 CPU Cores (2.5GHz + each)</li> <li>12GB RAM</li> <li>300GB of Disk Space</li> </ul> <b>Software:</b> <ul style="list-style-type: none"> <li>Windows Server 2008 R2 x64</li> </ul>
Filtering Server	18	<b>Hardware:</b> <ul style="list-style-type: none"> <li>2 x Quad Core Xeon Processors (2GHz+)</li> <li>24GB RAM</li> <li>2 x 300GB HDD (SAS Preferred)</li> </ul>

6Gbps Internet Connectivity		
Component	# of Servers Needed	Requirements/Specifications
		<b>Software:</b> <ul style="list-style-type: none"> <li>Windows Server 2008 R2 x64</li> </ul>
Log Server	1 for every 10,000 users when full URL logging is enabled	<b>Hardware:</b> <ul style="list-style-type: none"> <li>4 CPU Cores (2.5GHz + each)</li> <li>6GB RAM</li> <li>250GB HDD Space Minimum (SAS + RAID) for best IOPS Performance</li> </ul> <b>Software:</b> <ul style="list-style-type: none"> <li>Windows Server 2008 R2 x64</li> </ul>
SQL Server	1	<b>Hardware:</b> <ul style="list-style-type: none"> <li>2 x Quad Core Xeon Processors (2GHz+)</li> <li>24GB RAM</li> <li>1TB per your requirements (SAS + RAID) preferred for best IOPS performance</li> </ul> <b>Software:</b> <ul style="list-style-type: none"> <li>Windows Server 2008 R2 x64</li> <li>Microsoft SQL Server 2008 R2 x64</li> </ul>

10Gbps Internet Connectivity		
Component	# of Servers Needed	Requirements/Specifications
TRITON Manager	1	<b>Hardware:</b> <ul style="list-style-type: none"> <li>4 CPU Cores (2.5GHz + each)</li> <li>24GB RAM</li> <li>500GB of Disk Space</li> </ul> <b>Software:</b> <ul style="list-style-type: none"> <li>Windows Server 2008 R2 x64</li> </ul>
Filtering Server	30	<b>Hardware:</b> <ul style="list-style-type: none"> <li>2 x Quad Core Xeon Processors (2GHz+)</li> <li>24GB RAM</li> <li>2 x 300GB HDD (SAS Preferred)</li> </ul> <b>Software:</b> <ul style="list-style-type: none"> <li>Windows Server 2008 R2 x64</li> </ul>
Log Server	1 for every 10,000 users when full URL logging is enabled	<b>Hardware:</b> <ul style="list-style-type: none"> <li>4 CPU Cores (2.5GHz + each)</li> <li>6GB RAM</li> <li>250GB HDD Space Minimum (SAS + RAID) for best IOPS Performance</li> </ul> <b>Software:</b> <ul style="list-style-type: none"> <li>Windows Server 2008 R2 x64</li> </ul>
SQL Server	1	<b>Hardware:</b> <ul style="list-style-type: none"> <li>2 x Quad Core Xeon Processors (2GHz+)</li> <li>32GB RAM Minimum (64GB Preferred)</li> <li>1TB per your requirements (SAS + RAID) preferred for best IOPS performance</li> </ul> <b>Software:</b> <ul style="list-style-type: none"> <li>Windows Server 2008 R2 x64</li> <li>Microsoft SQL Server 2008 R2 x64</li> </ul>

## Section II - Technical Requirements

The vendor bid **must** provide an Internet filtering solution capable of filtering 200,000 total computers in a network consisting of two POPs with 280,000 users. The solution **must** be configured to support 100,000 client computers and 140,000 users using 10 gigabits/sec of bandwidth at each POP.

Please see the response to "Scaling," above.

The vendor **must** provide evidence of at least one current, successful installation of the Internet filtering solution in a network configuration servicing 100,000 computers and 140,000 users with 10 gigabits/second of Internet bandwidth. This evidence must include details regarding the size and scope of the successful project(s) as well as contact name(s) and phone number(s) for customer(s) where the successful Internet filtering solution was implemented. The vendor must submit a memo from the successful customer (on customer's letterhead, dated and signed) describing the size and scope of the successful project, as well as any issues (if any) and how they were resolved.

Websense, Inc. (NASDAQ: WBSN), delivers the best content security for modern threats at the lowest total cost of ownership to tens of thousands of enterprise, mid-market, and small organizations around the world.

Customer size ranges from several hundred employees to tens of thousands of employees. Our customer base ranges from finance, banks, credit unions, healthcare, technology, communication, government, education, to other various smaller businesses and organizations. Many customer video case studies have been done. You can find them by the various products at: <http://www.websense.com/content/CaseStudies.aspx>.

Examples of Websense WWS customers include:

- Brisbane Catholic Education;
- InfoNet Services Corporation; and
- Commonwealth of Pennsylvania.

Websense does not issue contact or project details for customers without seeking the appropriate agreements from them. However, upon request we will be happy to arrange reference calls with appropriate customers at a later stage in the sales cycle.

The filtering solution **must** be a POP based installation capable of providing a level of service appropriate for an Internet Service Provider (ISP); a filtering solution which involves the installation of filtering software or hardware within school districts or individual schools is not acceptable.

All Websense Web Security (WWS) components can be deployed in your data centers. WWS can easily monitor your network points of aggregation.

The vendor **must** provide Internet filtering and reporting application software and all necessary supporting software including, but not limited to, operating system and database software.

In addition to the WWS software, the following applications will be needed that are not included with the proposed solution:

- Microsoft Windows Server Licenses; and
- Microsoft SQL Server Licenses.

For further information on the utilization of the additional applications stated above, please see the response to "Scaling," above.

The Internet filtering solution **must** meet the requirements of this RFQ using servers/appliances provided by the vendor or when installed on the WVDE owned equipment identified in Section I - Current Environment.

Please see the response to "Scaling," above.

The filtering solution **must** support gigabit speed, copper based, Ethernet network interfaces.

Yes. WWS supports gigabit connectivity per your requirements.

The filtering solution **must** not exceed a total of 12 servers or appliances at each POP.

Please see the response to "Scaling," above.

The total of all hardware components of the filtering solution for each POP **must** be rack mountable and not occupy more than 24 units of rack space (about 48") at each POP site. The equipment **must** operate on 110-120 Volts AC power.

Please see the response to "Scaling," above.

In the event the winning bid does not meet the requirements of this RFQ when installed on vendor provided server/appliances or on the existing equipment identified in Section I-Current Environment, the vendor **must** provide additional servers and any other associated installation, shipping, labor and configuration expenses at no cost to the WVDE or the contract will be immediately terminated.

We understand hardware is required as part of the solution, however based on the requirements set forth within the RFP, we believe further discovery is required in able to provide the optimal solution. At this point we are submitting a software and professional services proposal only, and if given the opportunity for further detailed discussions, we will be able to provide the complete solution to meet your requirements.

There **must** be no requirement for any configuration changes of any networking equipment or computers that are connected to the private WV K -12 network at the school districts or individual schools.

Websense Web Security offers multiple deployment methods (highlighted in detail above). Typically, depending on the desired deployment method, we can either a) leverage your Cisco PIX Firewall; or b) leverage SPAN ports in your network provided by you.

The filtering solution **must** provide client software which can be installed on mobile computers that will enforce the same filtering parameters whether a mobile computer is connected to the WV K-12 network or connected by wired or wireless networking to the Internet via any other Internet service provider. The client software **must** not be a VPN (virtual private networking) or similar type of client and **must** not rely on a web browser setting such as proxy server configuration.

Our remote filtering client software can enforce the same filtering parameters on outside/remote networks. A remote filtering server will need to be brought up in the DMZ of your network. For detailed information on Remote Filtering Server, please review the "Remote Filtering" section above. The filtering client software operates at the kernel level of the OS to prevent bypassing.

The filtering solution **must** have the capability to filter based on the IP address of the client computer and not require user authentication.

Yes. WWS allows you to define and enforce policies based on the IP address of the client computer.

The filtering solution **must** have the capability to be integrated with unified authentication systems such as LDAP and Active Directory service.

Yes. WWS can be integrated with directory services such as Microsoft Active Directory for authentication.

The Internet filtering solution **must** be engineered and operate with redundancy such that the failure of one server or appliance at a POP will not reduce the capability to provide filtering for 100,000 computers and 140,000 users at 10 gigabits/sec of throughput.

WWS can be deployed to handle High Availability scenarios; however, HA scenarios will need to be discussed with you in detail so that SHI can best tailor a deployment plan for you.

### **2.1.2 Internet Filtering**

The filtering solution **must** provide a web based interface for all management and configuration tasks which can be performed by WVDE.

Yes. Our TRITON Unified Security Center is a web-based interface that allows you to manage and create policies as well as run reports from a centralized console.

The filtering solution **must** have the capability to be configured to block Internet access in the event of the failure of the filtering solution at a POP so that unfiltered Internet access is prevented.

Yes. You may configure Websense Web Security to fail-closed.

The Internet filtering solution provided as a result of this RFQ **must** be verified by the vendor to meet the requirements of the Children's Internet Protection Act (CIPA) (refer to <http://www.fcc.gov/guides/childrens-intemet-protection-act>) and the West Virginia Board of Education Policy 2460 which is available online at <http://wvde.state.wv.us/policies/policy.php?p=2460&alt=1>.

Websense Web Security products can help make the Web a safer place for your students. We can:

- Filter inappropriate content, malicious code, and other threats;
- Control access to protocols such as IM, P2P, and streaming media;
- Provide controlled social media access; and
- Prioritize network access according to users, time of day, and other parameters.

Specifically, CIPA states that technology protection measures (filtering solutions) must block or filter Internet access to pictures that are: (a) obscene; (b) child pornography; or (c) harmful to minors. The filtering solution **must** block access to this CIPA specified content.

Yes. We are able to accomplish this with the use of our safe-search filtering option.

CIPA also states that schools receiving E-Rate must monitor the online activities of minors. Therefore, the Internet filtering solution **must** include the ability to configure logging of all allowed and blocked Internet requests.

Yes. Websense Web Security allows you to log either the URL hostname, the default option, or you may enable full URL logging for all URLs both blocked and permitted.

The filtering solution **must** be verified by the vendor to comply with the Children's Online Privacy Protection Act (COPPA) (refer to <http://www.ftc.gov/ogc/coppa1.htm>). The filtering process **must not** require the collection of any personal information from any users under the age of 13.

All Websense data is logged and retained in a Microsoft SQL Database. Websense can leverage directory information from your LDAP infrastructure to map policies to directory objects instead of IP addresses. When users are identified and receive the appropriate policy based on the directory information, all traffic logs are sent to a SQL Server retaining this information and running in your environment. Websense does not retain any sensitive/non-directory information in our solution. We are also ISO27001-certified.

The filtering solution **must** provide the capability for the WVDE to selectively enable filtering of content based on categories of web sites or individual web sites using the http and https protocols.

Yes. Websense Web Security's master URL database comes with 90+ predefined categories that you can permit, block, confirm, or configure to use quota time for categories and individual sites using HTTP/S protocols.

The vendor **must** include all categories that the vendor offers on the product. The vendor **must not** offer a reduced number of categories in an attempt to reduce costs by providing only the categories that are identified in this RFQ.

Websense Web Security comes with an extensive list of categories. All WWS categories are provided out-of-the-box.

The vendor **must** provide, but is not limited to, the pre-populated categories of the following classifications or equivalent classifications of content on web sites:

- Pornography
- Obscenity
- Dating (including sites for the purpose of establishing personal relationships)
- Gambling
- Criminal Activities (sites that condone or provide instructions for criminal activity)
- Illegal Drugs (sites that condone or provide instructions for illegal drug use, manufacturing and distribution)
- Anonymous Proxies (anonymizers to bypass filtering or hide the true source of Internet activity)
- Computer crimes, cracking and hacking (sites that condone or provide instructions for these activities)
- Malicious code (sites that contain, distribute, or execute malicious code such as mal ware, viruses, root kits, bots, etc or retrieve information from computers that are infected with malicious code)
- Instant messaging sites
- Peer to Peer (P2P sites)
- Phishing (fraudulent sites that imitate authentic sites, often to lure people into submitting personal or financial information.)
- Hate, racism, discrimination (sites that condone or encourage violence against or suppression of any minorities or grouping based on race, religion, sexual orientation, ethnicity or any other social grouping characteristic)

Yes. [Websense Web Security offers these categories or similar categories to prevent your students from browsing malicious or inappropriate content.](#)

The filtering solution **must** have the capability to allow or deny access to any individual web site, URL, or IP address whether or not it is included in any vendor provided category.

Yes. [Websense Web Security allows you to categorize or re-categorize specific URLs or IP addresses to better fit your district needs.](#)

The filtering solution **must** have the capability to permit the WVDE to create unlimited additional custom categories.

[Websense Web Security allows up to 100 custom categories to be created.](#)

The filtering solution **must** have the capability to permit the use of "regular expressions" (includes wild-card characters and other variables to specify complex text strings) when creating custom allow or deny lists of URL web addresses or search terms.

Yes. [Websense Web Security does allow for the use of regular expressions for categorizing and re-categorizing both allowed and denied URLs.](#)

The filtering solution **must** have the capability to block traffic related to peer-to-peer file sharing protocols.

Yes. [Websense Web Security is able to block peer-to-peer file-sharing protocols that attempt to initiate a TCP connection upon application launch or sign-in.](#)



The filtering solution **must** have the capability to enforce the "safe searching" mode of Google, Bing and Yahoo search engines, regardless of the settings chosen by an end user while accessing those search engines.

Yes. Websense Web Security offers safe-search image filtering from the following search engines:

- Ask;
- Bing;
- DuckDuckGo;
- Google;
- Lycos;
- Yahoo!; and
- Yandex.

The filtering solution **must** provide capabilities to create manageable client groups based on IP address ranges and assign names to those groups.

Websense Web Security allows you to apply policies in a variety of ways, such as by Active Directory (AD) User, Group, OU, workstation IP, network range, or the default policy.

The capability **must** exist to delegate management of groups by creating additional administrators with restricted rights who can be assigned to manage filtering parameters for specific groups.

Our Web Security product has the ability to provide role-based access for different administrators using our Delegated Administration feature. This gives you the granularity to identify not only who has access to the module, but also what they are able to see or modify (e.g., Policies, Reporting, or both).

The filtering solution **must** provide for customizable, granular permissions so that additional administrator/user accounts can be tailored on a user by user basis to match the rights of a user to the tasks that a user needs to perform.

Websense Web Security also allows you to identify managed client(s) to those delegated administration roles. You may designate specific administrators/managers to manage/report off a particular user/group, etc. if desired.

The filtering solution **must** have the capability to selectively display WVDE customized "site blocked" pages based on the client group and/or the categorization of the blocked web site.

Websense provides the ability to fully customize your block page using a HTML editor. A list of tokens is available on our support site.

The filtering solution **must** have the capability to selectively display WVDE customized "informational" pages based on the client group and/or the categorization of web sites to which access is allowed.

WWS does not have the ability to display “informational” pages on allowed sites. The closest option would leverage our “Continue” disposition option on specific categories. You will be able to modify the informational message displayed to the end-user. This would allow your end-users to review the informational message prior to viewing the requested site by clicking on the “Continue” button.

The filtering solution **must** have the capability to be configured to only perform filtering of outgoing requests and to perform no filtering of incoming traffic.

Websense Web Security will filter Web traffic (originating from inside your network) making a request to a website outside of your network.

The product offered by the vendor **must** perform Internet filtering primarily by comparing outgoing requests to a database of categorized URLs and IP addresses to determine whether an attempt to access a site on the Internet is to be blocked or permitted.

The Websense Master Database contains the industry’s most accurate, current and comprehensive classification of URLs. We use proprietary classification software and human inspection techniques to categorize and maintain definitions of more than 90+ categories in more than 50 languages.

Any other Internet filtering methods of the filtering solution, such as "on the fly" evaluation of incoming content, **must** be able to be selectively disabled at the option of the WVDE.

Websense Web Security does not perform real-time scanning techniques.

The filtering solution **must** provide a web based display of status and performance graphs for all components of the filtering solution.

Upon login, our Web Security product gives you access to multiple dashboards that allow you to review your web security and system health posture. Websense Web Security also provides dashboards that display top risks, top usage reports (e.g., user, category, etc.) as well as system health alerts to identify current communication of Websense components. Each of these dashboards can be customized to suit your needs. Additional dashboards can be added from a list of available options.

The filtering solution **must** have the capability for the WVDE to set customized filtering policies based on the time of day and the day of the week for individual IP addresses and/or groups of client IP addresses.

Yes. Websense Web Security allows granular control over policy definitions such as identifying the time of day, day(s) of week, etc. for a specific IP, user, or group.

The Internet filtering solution **must not** masquerade, spoof or change the source IP address of the computers on the K-12 network. The source IP address of the client computer **must** be passed to the PIX firewall.

Our Web Security product is not a “man-in-the-middle” solution; therefore, IP spoofing of client IP addresses does not occur.

The Internet filtering and reporting servers **must** operate on and report on the 10.0.0.0 private network IP addresses of the WVDE K-12 network.

Yes. We can operate and report on any Class A, B, or C subnets. Therefore, the 10.0.0.0 private network IP addresses will not be a problem.

The filtering solution **must** have a synchronization capability. Synchronization means that when the WVDE makes a filtering configuration change using the web management tool, that change will be distributed to all of the filtering servers at both POPs. That change distribution **must** take effect automatically within 5 minutes after the act of saving the configuration change, or be accomplished manually with no more than 5 mouse clicks after the configuration change is saved.

Yes. Each Policy Server will point to our Policy Broker which shares a centralized Policy Database. Therefore, when changes are made on one Policy Server, they will be distributed to the other Policy Servers as well.

### **2.1.3 Internet Use Reporting**

The filtering solution **must** provide a web-based reporting application and a minimum of one terabyte of log file storage at each POP.

Our Reporting Tools are web-based and will be able to query your SQL database. However, a terabyte of data is significant amount of data to run a report against. Furthermore, the log file storage will be dependent on your SQL Server's hardware specifications.

The filtering solution **must** provide a method for the WVDE to download log files in a generic text format for analysis and archival storage.

Audit logs and our reporting logs may be exported to an XLS file.

Complete details of web browsing activity **must** be stored in log files and **must** include, at a minimum, the complete URL, date and time and IP address of the client computer.

Our Reporting Tools, by default, include the URL hostname only. However, as long as you have enabled full URL logging, you may modify your report(s) to include the full URL as well as other report criteria.

All end user functions of the reporting application **must** be accessible via a web interface.

Yes. Our reporting tools are accessible via TRITON Unified Security Center, a web-based interface.

The reporting solution **must** provide the capability to create reports based on specific IP address, web site address, date and time of day.

Yes. Our reporting tools will allow you to run reports based on specific IP address, Web site URL, and others.

The reporting capabilities **must** include the ability to schedule aggregate reports of web site accesses by categories, ranges of IP addresses and time periods.

Our reporting tools allow you to run reports and save them as favorites. These reports may then be scheduled to be run once, daily, weekly, or monthly. You may also schedule these to run and be emailed to administrators/managers of your choosing.

The reporting capabilities **must** include the ability to create "on demand" custom reports on selected client IP addresses, specific URLs and time periods.

Yes. Our Web Security product offers the ability to create custom reports.

#### **2.1.4 Invoicing**

The costs for software and the annual licensing for Internet filtering **shall** be invoiced upon delivery and acceptance by the WVDE. The technical support costs are payable in arrears according to the State of West Virginia terms of payment and shall be invoiced not more than one time per month."

The Websense standard technical support is included with the Websense licensing. Invoices for implementation services will be sent after completion of services, not more than one time per month.

#### **2.1.5 Vendor Requirements**

The vendor is solely responsible for all work performed under the contract and for all services offered and products to be delivered under the terms of this contract.

If the successful vendor is not the direct source, the vendor **must** provide documentation of being an authorized reseller to provide the equipment, filtering updates, maintenance and technical support. This documentation must be provided upon request from Agency.

This documentation will be provided upon request from Agency.

#### **2.1.6 Service Requirements**

The vendor **must** provide modification or replacement of software that fails to perform according to the specifications. The vendor also **must** provide any software upgrades, at no cost to the WVDE, that are necessary during the term of the contract in order to continue to meet the Internet filtering capabilities specified. This requirement includes replacement, at no cost to the WVDE, which may be necessary due to possible end-of-life designation by the manufacturer.

Websense provides a major release every 6 months. Patches and hot-fixes are released as needed. Users are notified by email alert for software updates. These updates are all included as part of the maintenance plan. Older versions will be supported 2 years after their end-of-life, announced by Websense.

The appliance OS includes a patching mechanism for itself, as well as application modules.

The filtering solution installation, configuration and testing at both the Charleston and Morgantown POP sites **must** be completed by the vendor within 30 days after the award of the contract. The vendor is responsible for any transportation, and lodging costs of the installer, as well as for any freight or shipping charges for equipment.

Evolve Technology Group understands and will comply in order to meet your implementation timelines.

The Internet filtering solution **must** support the bandwidth requirements of 10 gigabits/sec and 100,000 client computers/40,000 users at each one of the two POPs as identified in the specifications in Section II-Technical Requirements.

Please see the response to “Scaling,” above.

Toll-free telephone and e-mail technical support **must** be available 7:00 AM to 5:00 PM Monday through Friday, Eastern Time (GMT -0500) for designated WVDE networking staff. Any costs associated with this requirement are to be included in the line item for technical support on the cost page.

Websense Technical Support combines people, process and technology in support of our Subscribers’ use of Websense Products. Subscribers are enrolled in one of three Websense Technical Support programs: 1) Standard Support; 2) Premium Support; or 3) Mission Critical Support. Standard Support is included with a Subscription upon payment of the associated Subscription Fees. Premium Support and Mission Critical Support are additional charge support options, and are only provided after Subscriber has paid the associated fees for participation in one of these two support options.

1. Websense Standard Support: Websense Standard Support is included with the Subscription. Through the combination of available resources, Subscriber can submit new cases and manage case status, access the latest security features and download software, upgrades, updates and patches, as well as review Websense Product documentation. With Standard Support, Subscribers receive:
  - Access to the Websense KnowledgeBase;
  - Access to Websense Customer Forum;
  - Tech Alerts Subscription;
  - Web support via the eSupport portal;
  - Access to MyWebsense, a secure portal to submit and track cases, download software updates and patches;
  - Five (5) incidents per Subscription year for telephone and online access to technical support engineers during Websense normal business hours for the region where Subscriber is located;
  - 24/7/365 access to the online Websense Web portal located at: <http://support.websense.com>; and
  - Four free web-based training sessions per year.
  
2. Websense Premium Support: Websense Premium Support includes all the benefits of Standard Support on a 24/7 basis, including weekends and holidays. In addition to those benefits included in Standard Support, Premium Support includes:
  - Access to a toll-free number for support requests;
  - “Follow-The-Sun” support for Severity Level 1 issues;
  - No limit on the number of incidents per Subscription year for telephone and online access to technical support engineers during Websense business hours;
  - Priority access to technical support engineers;
  - Priority email support;

- Submit 5 URLs at a time for Site Categorization;
- Site Categorization Priority; and
- Severity two, three, and four issues will be worked during regular business hours only.

3. **Websense Mission Critical Support:** Websense Mission Critical Support combines all the benefits of Premium Support with a technical account manager (TAM) who is assigned to the account, and who proactively works with the Subscriber to support performance, reliability and availability of the Websense Products. Upon gaining an understanding of Subscriber’s environment, the TAM will work with Subscriber to:

- Provide strategic support planning around Subscriber’s use of the Websense Products; and
- Perform architecture reviews, migration planning assistance, training recommendations and periodic account reviews.

With Mission Critical Support, Subscriber receives access to:

- A designated senior technical support engineer;
- A single point of contact for support inquiries;
- Collaborative strategic support planning; and
- Expedited case handling and escalation path.

These benefits are described in more detail on the Websense Support Portal at: <http://www.websense.com/content/TechnicalSupportPrograms.aspx>.

The vendor **must** provide a function that permits any user of the WV K-12 network to submit a web site to be reviewed and appropriately categorized by the vendor. This function allows the vendor to receive feedback with the intent of improving delivery of services or product functionality.

Miscategorized websites can be submitted for review using the Websense site look-up tool online or by submitting the URL to [suggest@websense.com](mailto:suggest@websense.com).

### **2.1.7 Vendor Response**

The vendor **shall** complete the Cost Worksheet.

**Evolve Technology Group agrees and has complied.**

The vendor **must** provide evidence of at least one current, successful installation of the Internet filtering solution in a network configuration servicing 100,000 or more computers/40,000 users with 10 gigabits/second or more of Internet bandwidth. The following table **shall** be used in the vendors response.

<b>Project Name</b>	<b>Contact name and phone number</b>	<b># of computers filtered</b>	<b># of users supported</b>	<b>Internet bandwidth</b>
Sutter Health	Contact will be provided upon request.	100,000	40,000	620 MB

State of CA	Contact will be provided upon request.	100,000+	150,000+	1-10gb, depending on location

If the vendor fails to identify any costs that are required to meet the terms, requirements and conditions of this Quotation, it shall be the responsibility of the successful vendor to pay those costs and such costs will not be passed on to the WVDE or the State of West Virginia.

Evolve Technology Group understands that hardware is required as part of this solution, however based on the requirements set forth within this RFP we believe that further discovery is required in order to provide the optimal solution. At this point, we are submitting a software and professional services proposal only. If given the opportunity to engage in further discussion.

Pricing must be stated on the basis of one-year contracts.

Evolve Technology Group agrees and has complied.

Filtering licensing prices must be quoted based on the number of users filtered annually so that the WVDE can determine the basis of the pricing submitted in the quote.

Evolve Technology Group agrees and has complied.

Software updates/upgrades and technical support must be priced on an annual basis and this item is reflected as such on the cost page.

Updates and upgrades are all included as part of the maintenance plan. Costs for Premium and Mission Critical Support are provided on the cost page.

The vendor is responsible for any costs due to product end of life that will require replacement or upgrading of the vendor provided software or hardware during the term of the contract.

Evolve Technology Group agrees and will comply. Websense provides free updates during the term of your subscription.

### 3. Miscellaneous

**3.6 Contract Manager:** During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below.

Contract Manager: Anthony Lange  
 Telephone Number: 916-295-1595  
 Fax Number: 916-577-1076  
 Email Address: [alange@go-evolve.com](mailto:alange@go-evolve.com)