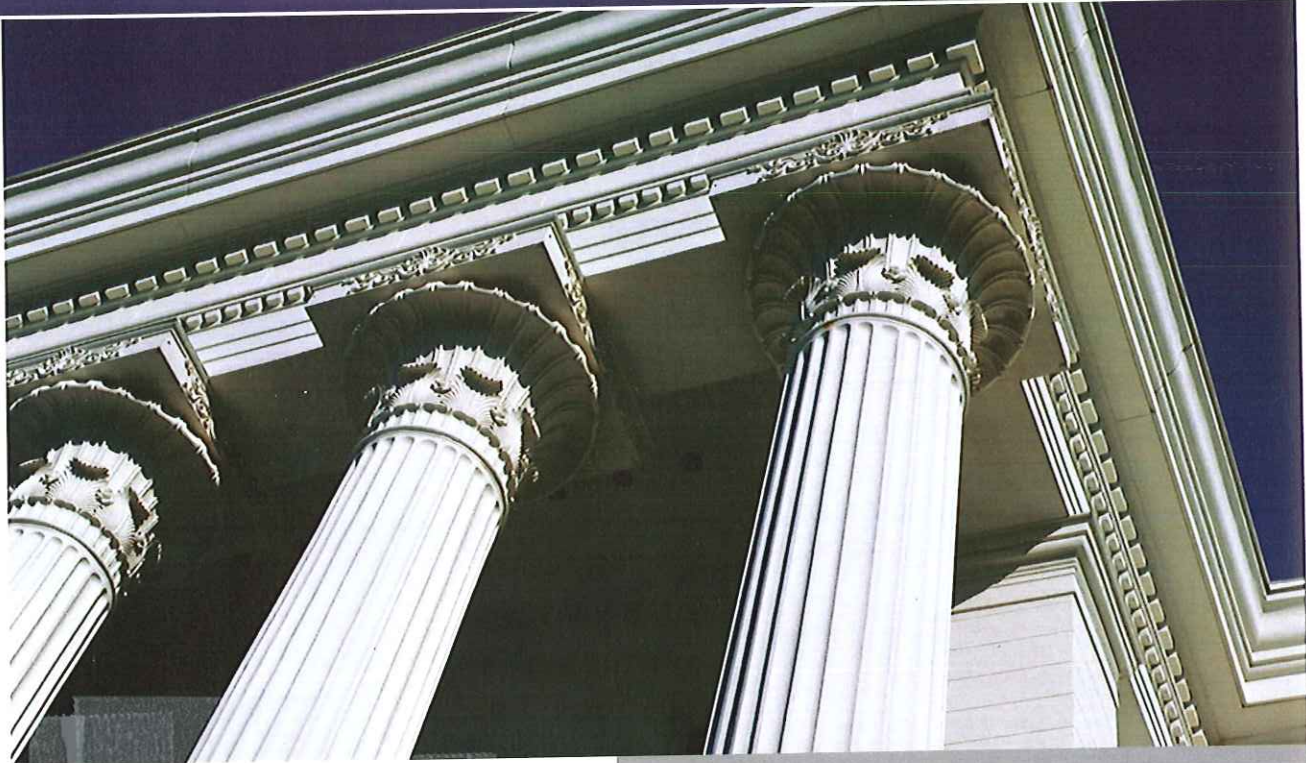


Request for Quote to Provide

Independent Informal Dispute Resolutions

MAXIMUS
Federal Services



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261 SEP 22 A 10: 29

PURCHASING DIVISION
STATE OF WV

This document includes data that shall not be disclosed outside the Government and shall not be duplicated, used, or disclosed—in whole or in part—for any purpose other than to evaluate this document. If, however, a contract is awarded to this offeror as a result of—or in connection with—the submission of this data, the Government shall have the right to duplicate, use, or disclose the data to the extent provided in the resulting contract. This restriction does not limit the Government's right to use information contained in this data if it is obtained from another source without restriction. The data subject to this restriction are contained in sheets following this title page.

Prepared For
State of West Virginia
Department of Administration

Technical Proposal
RFQ No. RQ FLC12017
September 22, 2011



September 22, 2011

Roberta Wagner
Department of Administration
Purchasing Division
Building 15
2019 Washington Street, East
Charleston, WV 25305-0130

RE: Request for Quote (RFQ) FLC12017 for Independent Dispute Resolution Services

Dear Ms. Wagner:

MAXIMUS Federal Services is pleased to submit to the Department of Administration (Department) our written response to the RFQ FLC12017 for Independent Dispute Resolution Services. We have carefully reviewed the RFQ and its requirements, understand the work to be performed, and assure you that our operations will meet the expectations of the Department.

For this initiative, we propose the services of the MAXIMUS Federal Services. With more than 20 years of experience providing independent dispute resolution and related independent review services our approach to dispute resolution, as well as other tasks outlined in the RFQ, is proven.

As the Vice President for Operations for MAXIMUS Federal Services, I am authorized to submit this response. As such, I certify that all information included and submitted in this response is accurate to the best of my knowledge and belief.

I will serve as the point of contact for any matters pertaining to this Application and can be reached at:

MAXIMUS Federal Services, Inc.
11419 Sunset Hills Road
Reston, Virginia 20190
Phone: (703) 251-8545
Fax: (703) 251-8240
Email: thomasnaughton@maximus.com

Thank you for your consideration of our response to provide dispute resolution services on behalf of the Department. We invite your careful review of our response and hope you will conclude, as we believe, that a partnership between MAXIMUS Federal and the Department is in the best interests of the State. If you have any questions or require additional information, please feel free to contact me at the numbers provided above.

Sincerely,



Thomas Naughton
Vice President, Operations
MAXIMUS Federal Services

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PURCHASING AFFIDAVIT

COST SHEET

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- Appendix B: URAC Accreditation Certificate
- Appendix C: Clinical Peer Reviewer Listing
- Appendix D: Resumes
- Appendix E: Professional Licenses



State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

Request for Quotation

RFQ NUMBER

FLC12017

PAGE

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ADDRESS CORRESPONDENCE TO ATTENTION OF:

ROBERTA WAGNER
304-558-0067

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TYPE NAME/ADDRESS HERE

MAXIMUS Federal Services, Inc.
11419 Sunset Hills Road
Reston, VA 20190-5207

HEALTH AND HUMAN RESOURCES
BPH - OHFLAC

408 LEON SULLIVAN WAY
CHARLESTON, WV
25301-1713 304-558-2026

DATE PRINTED	TERMS OF SALE	SHIP VIA	F.O.B.	FREIGHT TERMS		
08/09/2011						
BID OPENING DATE: 09/08/2011		BID OPENING TIME 01:30PM				
LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
OPEN-END BLANKET CONTRACT						
0001	19	EA	961-20		\$ 475.00	\$ 9,025.00
PER EACH DEFICIENCY, SEVERITY LEVEL I -						
INDEPENDENT INFORMAL DISPUTE REVIEW FOR LONG-TERM CARE FACILITIES FOR DEFICIENCIES CITED AT SEVERITY LEVEL I (POTENTIAL FOR NO MORE THAN MINIMAL HARM), AS DEFINED BY CMS.						
0002	70	EA	961-20		\$ 475.00	\$ 33,250.00
PER EACH DEFICIENCY, SEVERITY LEVEL II -						
INDEPENDENT INFORMAL DISPUTE REVIEW FOR LONG-TERM CARE FACILITIES FOR DEFICIENCIES CITED AS SEVERITY LEVEL II (POTENTIAL FOR MORE THAN MINIMUM HARM BUT NO ACTUAL HARM, SUBSTANDARD QUALITY OF CARE, OR IMMEDIATE JEOPARDY), AS DEFINED BY CMS.						
SEE REVERSE SIDE FOR TERMS AND CONDITIONS						
SIGNATURE				TELEPHONE (703) 251-8500		DATE 09/22/2011
TITLE Vice President		FEIN 20-299-8066		ADDRESS CHANGES TO BE NOTED ABOVE		

WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'



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08/09/2011						
BID OPENING DATE: 09/08/2011		BID OPENING TIME 01:30PM				
LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
0003	5	EA		961-20	\$ 615.00	\$ 3,075.00
PER EACH DEFICIENCY, SEVERITY LEVEL II WITH FINDING						
INDEPENDENT INFORMAL DISPUTE REVIEW FOR LONG-TERM CARE FACILITIES FOR DEFICIENCIES CITED AS SEVERITY LEVEL II WITH A FINDING OF SUBSTANDARD QUALITY OF CARE, AS DEFINED BY CMS.						
0004	13	EA		961-20	\$ 775.00	\$ 10,075.00
PER EACH DEFICIENCY, SEVERITY LEVEL III -						
INDEPENDENT INFORMAL DISPUTE REVIEW FOR LONG-TERM CARE FACILITIES FOR DEFICIENCIES CITED AT SEVERITY LEVEL III (ACTUAL HARM), AS DEFINED BY CMS.						
0005	12	EA		961-20	\$ 825.00	\$ 10,725.00
PER EACH DEFICIENCY, SEVERITY LEVEL IV -						
INDEPENDENT INFORMAL DISPUTE REVIEW FOR LONG-TERM CARE FACILITIES FOR DEFICIENCIES CITED AT SEVERITY LEVEL IV (IMMEDIATE JEOPARDY), AS DEFINED BY CMS.						
SEE REVERSE SIDE FOR TERMS AND CONDITIONS						
SIGNATURE <i>RL</i>				TELEPHONE (703) 251-8500	DATE 09/22/2011	
TITLE Vice President		FEIN 20-299-8066		ADDRESS CHANGES TO BE NOTED ABOVE		

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08/09/2011						
BID OPENING DATE: 09/08/2011		BID OPENING TIME 01:30PM				
LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
0006	60	EA		961-20	\$ 750.00	\$ 45,000.00
PER EACH DEFICIENCY, ADDITIONAL FEE FOR TELEPHONIC						
ADDITIONAL FEE FOR TELEPHONIC REVIEW (VERSUS DESK REVIEW).						
THIS WILL BE A MULTIPLE AWARD CONTRACT AND AWARD WILL BE MADE FROM LOW BID TO HIGH. THE PROGRAM WOULD LIKE AT THREE INDEPENDENT REVIEW ORGANIZATIONS TO CONDUCT AN INDEPENDENT FORMAL DISPUTE RESOLUTION PROCESS FOR LICENSED NURSING HOMES AND/OR MEDICARE AND/OR MEDICAID CERTIFIED NURSING FACILITIES THAT CONTEST A CITATION ISSUED BY THE NURSING HOME PROGRAM WITHIN THE OFFICE OF HEALTH FACILITY LICENSURE & CERTIFICATION (OHFLAC) FOR A DEFICIENT PRACTICE, PURSUANT TO CHAPTER 16, ARTICLE 5C OF THE WEST VIRGINIA STATE CODE OR PURSUANT TO FEDERAL LAW AS BEING CONTRARY TO LAW OR UNWARRANTED BY THE FACTS OR BOTH, PER THE ATTACHED SPECIFICATIONS.						
TERM OF THE CONTRACT SHALL BE FOR ONE YEAR WITH THE OPTION OF TWO, ONE YEAR RENEWALS.						
EXHIBIT 3						
LIFE OF CONTRACT: THIS CONTRACT BECOMES EFFECTIVE ON AWARD..... AND EXTENDS FOR A PERIOD OF ONE (1) YEAR OR UNTIL SUCH "REASONABLE TIME" THEREAFTER AS IS NECESSARY TO OBTAIN A NEW CONTRACT OR RENEW THE ORIGINAL CONTRACT. THE "REASONABLE TIME" PERIOD SHALL NOT EXCEED TWELVE (12) MONTHS. DURING THIS "REASONABLE TIME" THE VENDOR MAY TERMINATE THIS CONTRACT FOR ANY REASON UPON GIVING THE DIRECTOR OF PURCHASING 30 DAYS WRITTEN NOTICE.						
SEE REVERSE SIDE FOR TERMS AND CONDITIONS						
SIGNATURE		TELEPHONE (703) 251-8500		DATE 09/22/2011		
TITLE Vice President		FEIN 20-299-8066		ADDRESS CHANGES TO BE NOTED ABOVE		

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LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
UNLESS SPECIFIC PROVISIONS ARE STIPULATED ELSEWHERE IN THIS CONTRACT DOCUMENT, THE TERMS, CONDITIONS AND PRICING SET HEREIN ARE FIRM FOR THE LIFE OF THE CONTRACT.						
RENEWAL: THIS CONTRACT MAY BE RENEWED UPON THE MUTUAL WRITTEN CONSENT OF THE SPENDING UNIT AND VENDOR, SUBMITTED TO THE DIRECTOR OF PURCHASING THIRTY (30) DAYS PRIOR TO THE EXPIRATION DATE. SUCH RENEWAL SHALL BE IN ACCORDANCE WITH THE TERMS AND CONDITIONS OF THE ORIGINAL CONTRACT AND SHALL BE LIMITED TO TWO (2) ONE (1) YEAR PERIODS.						
CANCELLATION: THE DIRECTOR OF PURCHASING RESERVES THE RIGHT TO CANCEL THIS CONTRACT IMMEDIATELY UPON WRITTEN NOTICE TO THE VENDOR IF THE COMMODITIES AND/OR SERVICES SUPPLIED ARE OF AN INFERIOR QUALITY OR DO NOT CONFORM TO THE SPECIFICATIONS OF THE BID AND CONTRACT HEREIN.						
OPEN MARKET CLAUSE: THE DIRECTOR OF PURCHASING MAY AUTHORIZE A SPENDING UNIT TO PURCHASE ON THE OPEN MARKET, WITHOUT THE FILING OF A REQUISITION OR COST ESTIMATE, ITEMS SPECIFIED ON THIS CONTRACT FOR IMMEDIATE DELIVERY IN EMERGENCIES DUE TO UNFORESEEN CAUSES (INCLUDING BUT NOT LIMITED TO DELAYS IN TRANSPORTATION OR AN UNANTICIPATED INCREASE IN THE VOLUME OF WORK.)						
QUANTITIES: QUANTITIES LISTED IN THE REQUISITION ARE APPROXIMATIONS ONLY, BASED ON ESTIMATES SUPPLIED BY THE STATE SPENDING UNIT. IT IS UNDERSTOOD AND AGREED THAT THE CONTRACT SHALL COVER THE QUANTITIES ACTUALLY ORDERED FOR DELIVERY DURING THE TERM OF THE CONTRACT, WHETHER MORE OR LESS THAN THE QUANTITIES SHOWN.						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE	TELEPHONE	DATE
<i>RL Wagner</i>	(703) 251-8500	09/22/2011
TITLE	FEIN	ADDRESS CHANGES TO BE NOTED ABOVE
Vice President	20-299-8066	

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08/09/2011				

BID OPENING DATE:

09/08/2011

BID OPENING TIME

01:30PM

LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
ORDERING PROCEDURE: SPENDING UNIT(S) SHALL ISSUE A WRITTEN STATE CONTRACT ORDER (FORM NUMBER WV-39) TO THE VENDOR FOR COMMODITIES COVERED BY THIS CONTRACT. THE ORIGINAL COPY OF THE WV-39 SHALL BE MAILED TO THE VENDOR AS AUTHORIZATION FOR SHIPMENT, A SECOND COPY MAILED TO THE PURCHASING DIVISION, AND A THIRD COPY RETAINED BY THE SPENDING UNIT. BANKRUPTCY: IN THE EVENT THE VENDOR/CONTRACTOR FILES FOR BANKRUPTCY PROTECTION, THE STATE MAY DEEM THE CONTRACT NULL AND VOID, AND TERMINATE SUCH CONTRACT WITHOUT FURTHER ORDER. THE TERMS AND CONDITIONS CONTAINED IN THIS CONTRACT SHALL SUPERSEDE ANY AND ALL SUBSEQUENT TERMS AND CONDITIONS WHICH MAY APPEAR ON ANY ATTACHED PRINTED DOCUMENTS SUCH AS PRICE LISTS, ORDER FORMS, SALES AGREEMENTS OR MAINTENANCE AGREEMENTS, INCLUDING ANY ELECTRONIC MEDIUM SUCH AS CD-ROM. REV. 05/26/2009 EXHIBIT 4 LOCAL GOVERNMENT BODIES: UNLESS THE VENDOR INDICATES IN THE BID HIS REFUSAL TO EXTEND THE PRICES, TERMS, AND CONDITIONS OF THE BID TO COUNTY, SCHOOL, MUNICIPAL AND OTHER LOCAL GOVERNMENT BODIES, THE BID SHALL EXTEND TO POLITICAL SUBDIVISIONS OF THE STATE OF WEST VIRGINIA. IF THE VENDOR DOES NOT WISH TO EXTEND THE PRICES, TERMS, AND CONDITIONS OF THE BID TO ALL POLITICAL SUBDIVISIONS OF THE STATE, THE VENDOR MUST CLEARLY INDICATE SUCH REFUSAL IN HIS BID. SUCH REFUSAL SHALL NOT PREJUDICE THE AWARD OF THIS CONTRACT IN ANY MANNER. REV. 3/88						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE	TELEPHONE	DATE
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Vice President	20-299-8066	

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804-558-0067

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08/09/2011				

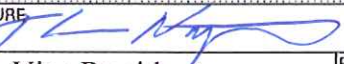
BID OPENING DATE:

09/08/2011

BID OPENING TIME 01:30PM

LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
INQUIRIES: WRITTEN QUESTIONS SHALL BE ACCEPTED THROUGH CLOSE OF BUSINESS ON 8/23/2011. QUESTIONS MAY BE SENT VIA USPS, FAX, COURIER OR E-MAIL. IN ORDER TO ASSURE NO VENDOR RECEIVES AN UNFAIR ADVANTAGE, NO SUBSTANTIVE QUESTIONS WILL BE ANSWERED ORALLY. IF POSSIBLE, E-MAIL QUESTIONS ARE PREFERRED. ADDRESS INQUIRIES TO: ROBERTA WAGNER DEPARTMENT OF ADMINISTRATION PURCHASING DIVISION 2019 WASHINGTON STREET, EAST CHARLESTON, WV 25311 FAX: 304-558-4115 E-MAIL: ROBERTA.A.WAGNER@WV.GOV PURCHASING CARD ACCEPTANCE: THE STATE OF WEST VIRGINIA CURRENTLY UTILIZES A VISA PURCHASING CARD PROGRAM WHICH IS ISSUED THROUGH A BANK. THE SUCCESSFUL VENDOR MUST ACCEPT THE STATE OF WEST VIRGINIA VISA PURCHASING CARD FOR PAYMENT OF ALL ORDERS PLACED BY ANY STATE AGENCY AS A CONDITION OF AWARD. REV 07/16/2007 VENDOR PREFERENCE CERTIFICATE THIS TEAM EXHIBIT HAS BEEN REPLACED BY THE ONLINE						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE 	TELEPHONE (703) 251-8500	DATE 09/22/2011
TITLE Vice President	FEIN 20-299-8066	ADDRESS CHANGES TO BE NOTED ABOVE

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BID OPENING DATE: 09/08/2011		BID OPENING TIME 01:30PM				
LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
VERSION WHICH IS AVAILABLE HERE: HTTP://WWW.STATE.WV.US/ADMIN/PURCHASE/VRC/VENPREF.PDF NOTICE A SIGNED BID MUST BE SUBMITTED TO: DEPARTMENT OF ADMINISTRATION PURCHASING DIVISION BUILDING 15 2019 WASHINGTON STREET, EAST CHARLESTON, WV 25305-0130 PLEASE NOTE: A CONVENIENCE COPY WOULD BE APPRECIATED. THE BID SHOULD CONTAIN THIS INFORMATION ON THE FACE OF THE ENVELOPE OR THE BID MAY NOT BE CONSIDERED: SEALED BID BUYER:-----RW/FILE 22----- RFQ. NO.:-----FLC12017----- BID OPENING DATE:-----9/8/2011----- BID OPENING TIME:-----1:30 PM----- PLEASE PROVIDE A FAX NUMBER IN CASE IT IS NECESSARY TO CONTACT YOU REGARDING YOUR BID: -----						
SEE REVERSE SIDE FOR TERMS AND CONDITIONS						
SIGNATURE 		TELEPHONE (703) 251-8500		DATE 09/22/2011		
TITLE Vice President		FAX 20-299-8066		ADDRESS CHANGES TO BE NOTED ABOVE		

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BID OPENING DATE: 09/08/2011		BID OPENING TIME 01:30PM		

LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
CONTACT PERSON (PLEASE PRINT CLEARLY): <i>Thomas Naughton</i>						
***** THIS IS THE END OF RFQ FLC12017 ***** TOTAL:						\$ 111,150.00

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE <i>[Signature]</i>	TELEPHONE (703) 251-8500	DATE 09/22/2011
TITLE Vice President	FEIN 20-299-8066	ADDRESS CHANGES TO BE NOTED ABOVE

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DATE PRINTED	TERMS OF SALE	SHIP VIA	F.O.B.	FREIGHT TERMS
09/06/2011				
BID OPENING DATE: 09/22/2011		BID OPENING TIME 01:30PM		

LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
ADDENDUM NO. 1						
1. TO MOVE THE BID OPENING DATE FROM 9/8/2011 TO 9/22/2011 TO ALLOW FLC ADDITIONAL TIME TO RESPOND TO VENDOR QUESTIONS.						
2. ADDENDUM ACKNOWLEDGEMENT IS ATTACHED. THIS DOCUMENT SHOULD BE SIGNED AND RETURNED WITH YOUR BID. FAILURE TO SIGN AND RETURN MAY RESULT IN DISQUALIFICATION OF YOUR BID.						
EXHIBIT 10						
REQUISITION NO.: FLC12017						
ADDENDUM ACKNOWLEDGEMENT						
I HEREBY ACKNOWLEDGE RECEIPT OF THE FOLLOWING CHECKED ADDENDUM(S) AND HAVE MADE THE NECESSARY REVISIONS TO MY PROPOSAL, PLANS AND/OR SPECIFICATION, ETC.						
ADDENDUM NO.'S:						
NO. 1						
NO. 2						
NO. 3						
NO. 4						
NO. 5						
I UNDERSTAND THAT FAILURE TO CONFIRM THE RECEIPT OF THE ADDENDUM(S) MAY BE CAUSE FOR REJECTION OF BIDS.						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE	TELEPHONE	DATE
	(703) 251-8500	09/22/2011
TITLE	FEIN	ADDRESS CHANGES TO BE NOTED ABOVE
Vice President	20-299-8066	

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09/06/2011				

BID OPENING DATE: 09/22/2011 BID OPENING TIME 01:30PM

LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
VENDOR MUST CLEARLY UNDERSTAND THAT ANY VERBAL REPRESENTATION MADE OR ASSUMED TO BE MADE DURING ANY ORAL DISCUSSION HELD BETWEEN VENDOR'S REPRESENTATIVES AND ANY STATE PERSONNEL IS NOT BINDING. ONLY THE INFORMATION ISSUED IN WRITING AND ADDED TO THE SPECIFICATIONS BY AN OFFICIAL ADDENDUM IS BINDING. SIGNATURE MAXIMUS Federal Services, Inc. COMPANY September 22, 2011 DATE NOTE: THIS ADDENDUM ACKNOWLEDGEMENT SHOULD BE SUBMITTED WITH THE BID. REV. 09/21/2009 END OF ADDENDUM NO. 1						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE	TELEPHONE (703) 251-8500	DATE 09/22/2011
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BID OPENING DATE: 09/22/2011		BID OPENING TIME 01:30PM				
LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
ADDENDUM NO. 2						
1. QUESTIONS AND ANSWERS ARE ATTACHED.						
2. ADDENDUM ACKNOWLEDGEMENT IS ATTACHED. THIS DOCUMENT SHOULD BE SIGNED AND RETURNED WITH YOUR BID. FAILURE TO SIGN AND RETURN MAY RESULT IN DISQUALIFICATION OF YOUR BID.						
EXHIBIT 10						
REQUISITION NO.: FLC12017						
ADDENDUM ACKNOWLEDGEMENT						
I HEREBY ACKNOWLEDGE RECEIPT OF THE FOLLOWING CHECKED ADDENDUM(S) AND HAVE MADE THE NECESSARY REVISIONS TO MY PROPOSAL, PLANS AND/OR SPECIFICATION, ETC.						
ADDENDUM NO. 'S:						
NO. 1						
NO. 2						
NO. 3						
NO. 4						
NO. 5						
I UNDERSTAND THAT FAILURE TO CONFIRM THE RECEIPT OF THE ADDENDUM(S) MAY BE CAUSE FOR REJECTION OF BIDS.						
SEE REVERSE SIDE FOR TERMS AND CONDITIONS						
SIGNATURE <i>TL</i>			TELEPHONE (703) 251-8500		DATE 09/22/2011	
TITLE Vice President		FEIN 20-299-8066		ADDRESS CHANGES TO BE NOTED ABOVE		

WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'



State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

Request for Quotation

RFQ NUMBER

FLC12017

PAGE

2

ADDRESS CORRESPONDENCE TO ATTENTION OF:

ROBERTA WAGNER
304-558-0067

RFQ COPY

TYPE NAME/ADDRESS HERE

MAXIMUS Federal Services, Inc.
11419 Sunset Hills Road
Reston, VA 20190-5207

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HEALTH AND HUMAN RESOURCES
BPH - OHFLAC

408 LEON SULLIVAN WAY
CHARLESTON, WV
25301-1713 304-558-2026

DATE PRINTED	TERMS OF SALE	SHIP VIA	F.O.B.	FREIGHT TERMS
09/12/2011				

BID OPENING DATE:

09/22/2011

BID OPENING TIME

01:30PM

LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
VENDOR MUST CLEARLY UNDERSTAND THAT ANY VERBAL REPRESENTATION MADE OR ASSUMED TO BE MADE DURING ANY ORAL DISCUSSION HELD BETWEEN VENDOR'S REPRESENTATIVES AND ANY STATE PERSONNEL IS NOT BINDING. ONLY THE INFORMATION ISSUED IN WRITING AND ADDED TO THE SPECIFICATIONS BY AN OFFICIAL ADDENDUM IS BINDING.						
..... SIGNATURE MAXIMUS Federal Services, Inc. COMPANY September 22, 2011 DATE						
NOTE: THIS ADDENDUM ACKNOWLEDGEMENT SHOULD BE SUBMITTED WITH THE BID.						
REV. 09/21/2009						
END OF ADDENDUM NO. 2						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE	TELEPHONE	DATE
<i>TL May</i>	(703) 251-8500	09/22/2011
TITLE	FIRM	ADDRESS CHANGES TO BE NOTED ABOVE
Vice President	20-299-8066	

WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'

SPECIFICATIONS FOR REQUEST FOR QUOTE (RFQ) FLC12017

In this response we address the specifications for RFQ FLC12017 outlined on pages 9 to 11 of the RFQ. Please note that MAXIMUS Federal Service, Inc. (MAXIMUS Federal) is in registered and in good standing in the State of West Virginia. Please see *Appendix A: West Virginia License* for a copy of our license.

1.1 PURPOSE

MAXIMUS Federal Services, Inc. (MAXIMUS Federal) understands that the West Virginia Office of Health Facility and Licensure and Certifications (OHFLAC) is seeking an open-ended contract with at least three independent review organizations (IRO) to conduct an independent informal dispute resolution process for licensed nursing homes and/or Medicare and/or Medicaid certified nursing facilities that contest a citation issued by the Nursing Home Program. The dispute resolution process involves deficient practices as defined by Chapter 16, Article 5C of the West Virginia State Code or federal law as being contrary to law or unwarranted by the facts or both.

For this response "facility" is used to refer to the licensed nursing home and/or a Medicare and/or Medicaid certified nursing facility. The term "Director" in this response refers to the Secretary of the Department of Health and Human Services or their designee.

1.2 MINIMUM QUALIFICATIONS

In this section we address the minimum qualifications required by the RFQ.

1.2.1 URAC Accreditation

On June 1, 2000, MAXIMUS Federal was granted full accreditation as an independent review organization (IRO) by Utilization Review Accreditation Commission (URAC). In order to obtain accreditation from URAC, MAXIMUS Federal was required to establish that it met or exceeded URAC's IRO Standards. This process included establishing that MAXIMUS Federal has formal policies and procedures in place addressing such independent review areas as confidentiality, conflicts of interest, staff training and development, reviewer credentialing, and quality assurance. MAXIMUS Federal has since successfully undergone five re-accreditations and is currently accredited as an IRO by URAC through December 2013. Please see *Appendix B: URAC Certificate* for the most recent copy of our URAC certificate.

1.2.2 Reviewer Qualifications

MAXIMUS Federal will only use licensed registered professional nurses or other qualified licensed, registered, and/or certified health care professionals to conduct the independent informal dispute resolution process required under this West Virginia Long Term Care (LTC) Project. For purposes of this response we will refer to these individuals as "Quality Reviewers." Please note these Quality Reviewers are a subset of our more than 500 credentialed Clinical Peer Reviewers, which includes physicians and allied health care practitioners who are board certified, licensed and in active practice. Please see *Appendix C: Clinical Peer Reviewer Listing* for an overview of our clinical resources.

All of our Quality Reviewers to be used under this Project have previous work experience in long-term care and have extensive knowledge and understanding of the long-term care regulations and current standards of professional practice. All of our Quality Reviewers, in accordance with our rigorous credentialing program, possess a current valid, unimpaired license, registration, and/or certification in their respective field of practice. See below for a description of our credentialing program.

1.2.2.1 Reviewer Resources

Based on the anticipated volume of approximately 150 reviews per year and at least three (3) IROs, MAXIMUS Federal has identified two (2) Quality Reviewers to perform dispute resolution services under this Project. Both reviewers have successfully completed the CMS Basic Long-Term Care Surveyor Course and have passed CMS's Surveyor Minimum Qualification Test (SMQT) and have worked as surveyor of nursing homes for at least five (5) years since 1998. A brief overview of their qualifications is provided below. Please see *Appendix D: Resumes* for a detailed overview of their experience.

Joseph Moore, RN, MS, C-NE serves as our **Lead Quality Reviewer** for the West Virginia LTC Project. Mr. Moore is a certified Nurse Executive with more than 30 years of experience. In addition to his role with MAXIMUS Federal, Mr. Moore is the Director of Nursing for a New York health care facility with 566 LTC and rehabilitation beds and 39 acute care beds. Mr. Moore has extensive experience in plan of correction preparation, guidance in informal dispute resolution matters, legal/expert witness testimony, and leadership training. For the West Virginia LTC Project, Mr. Moore will ensure that all dispute resolution services are effectively and efficiently delivered.

Lydia Burlingham, RN, serves as a **Quality Reviewer** for the West Virginia LTC Project. Ms. Burlingham currently works as a Surveyor for the Long Term Care Institute in Madison, Wisconsin where she conducts surveys in Federal Veterans Affairs (VA) Community Living Centers. For the past eleven (11) years, Ms. Burlingham has worked with the New York State Department of Health conducting surveys, investigating hotline complaints, serving as a survey facilitator, performing quality assurance audits and developing facility specific policies and procedures. For the West Virginia LTC Project, Ms. Burlingham will help to ensure that all dispute resolution services are effectively and efficiently delivered.

Please see *Appendix E: Professional Licenses* for current copies of Mr. Moore's and Ms. Burlingham's professional licenses.

1.2.2.2 Reviewer Recruitment

The MAXIMUS Federal Department of Professional Relations continuously recruits Clinical Peer Reviewers to ensure an adequate number of reviewers in all categories of reviews. We have recently launched a reviewer recruitment initiative looking for qualified candidates that meet the following requirements:

- Completed the CMS Basic Long-Term Care Surveyor Course
- Passed CMS's Surveyor Minimum Qualification Test (SMQT)
- Worked as surveyor of nursing homes for at least five (5) years since 1998

In addition to the ongoing recruitment efforts of the Director of Professional Relations, MAXIMUS Federal has existing agreements with the University of Rochester School of Medicine and Dentistry Medical Faculty Group, Morehouse School of Medicine, and the University of California at Davis School of Medicine to expedite recruitment of needed specialists. Furthermore, we have collaborative relationships with medical staffing contractors who can provide reviewers as necessary, such as Lawrence Executive Alliance of Professionals (LEAP), a certified 8(a), service disabled veteran small business headquartered in Washington, District of Columbia.

If those sources cannot provide a qualified and acceptable candidate to credential, we contact specialty societies, advertise at State Boards, and place advertisements in the listservs for the most reputable specialty journal for that type of clinician. Upon occasion we review the medical literature and contact a recognized expert in a sub-sub-specialty area for a particular review. Over the past 10 years such calls have been 100 percent successful with many remaining on our panel.

We do not add panel members solely for the purpose of marketing claims about panel size. Excellence in reviewer performance is a function of repetition. Accordingly, we purposefully limit the number of redundant panelists in each sub-specialty to ensure that each panelist conducts a reasonable number of reviews per year.

We are confident we possess the necessary reviewer resources to meet OHFLAC's requirements.

1.2.2.3 Credentialing

MAXIMUS Federal employs a full-time Director of Professional Relations who is responsible for our credentialing process and serves as the point of contact with our Quality Reviewers. The MAXIMUS Federal credentialing program is extremely rigorous, and we are confident it exceeds the standards mandated by the Bureau and the relevant legislation. Our standards surpass the combined requirements of National Committee for Quality Assurance (NCQA) and URAC.

Our Quality Reviewer panel consists of over 500 health care professionals in all recognized specialties and subspecialties and other allied health care professionals. Please see *Appendix C: Clinical Peer Reviewer Panel* for a list of our reviewers. To serve on our panel, a reviewer must be in active practice (defined as at least 24 hours of clinical practice a week) and meet the following minimum qualifications:

- Board certification in a recognized ABMS or ABOS practice area. A practitioner who is only board eligible with no board certifications will not be accepted to our panel
- At least five years' experience as a practicing clinician
- No unexplained or indefensible lapses in employment of three months or greater
- Have an active and valid license with no history of any disciplinary actions
- Have an active and valid DEA license
- No history of sanctions or disciplinary actions

In addition, reviewers must also provide or comply with following:

- The most recent five-year malpractice history
- Verification of hospital affiliation, privileges, and academic appointment
- Multiple recommendations from respected colleagues and other medical professionals
- Be credentialed by our Credentialing Committee

In addition to utilizing our rigorous credentialing standards, we ensure the quality of our product through continuing education and training of our Quality Reviewers. After initial orientation and training, our staff and reviewers receive continued training to ensure that high quality standards are maintained.

Our Director of Credentialing is a NAMSS-Certified Credentialing Specialist and our Credentialing Coordinators are in the process of also becoming certified. Furthermore, we have obtained application materials and plan to proceed with applying for NCQA accreditation as a Credential Verification Organization in FY12.

MAXIMUS Federal initiates the credentialing process via a Clinical Peer Reviewer application form, which requires candidates to provide the following information:

- Curriculum vitae
- American Medical Association profile
- Medical License verification
- DEA verification
- Board certification verification
- Work history analysis

- Malpractice claim history and disciplinary action review
- Malpractice insurance coverage verification
- Hospital affiliation, privileges, and academic appointment verification
- Recommendations

Once the application and supporting documents have been returned to MAXIMUS Federal, the documents are subject to an initial screening process. During this process, the Director of Professional Relations reviews the application for completeness. If the application is not complete, a letter explaining the deficiency is sent. Reviewer applications that have not been corrected and/or completed within 90 days are rejected.

If the application is complete and all required documentation has been received, a referral is made to the American Medical Association's Physician Profile Service. This profiling service offered by the American Medical Association meets the primary source verification requirements set forth by the Joint Commission, NCQA, and URAC.

Once completed, the profile is reviewed by both the Director of Professional Relations and the Medical Director, a file is established, and a letter of confirmation is sent to the reviewer applicant notifying him/her that the application is in process.

American Medical Association (AMA) or American Osteopathic Association (AOA) Profile Verification

If the applicant is a medical doctor or a doctor of osteopathic medicine, the Director of Professional Relations or appointed designee completes a request for a profile from the AMA or the AOA as appropriate. The AMA Profile Service uses primary source verification for the purpose of credentialing of these physicians. MAXIMUS Federal uses this profile to verify the education; training and board certifications of the applicant. If the data provided by the applicant differs from that received from the AMA, MAXIMUS Federal contacts the AMA to remedy the discrepancy.

Medical/Clinical License Verification

As part of the credentialing process, MAXIMUS Federal requires a valid license or medical registration certificate issued by the state in which the clinical practitioner, dentist, or physician is currently practicing. Verification is accomplished through primary source verification with the state licensing board that issued the license or medical certificate. This is usually accomplished online. Most states provide verification via a state sponsored web site on the Internet. However not all states offer online verification. When online verification is unavailable, MAXIMUS Federal requires that licensure must be verified in writing and a hard copy of that license/certification is required.

DEA Certification Verification

NCQA and URAC credential standards indicate that a DEA certificate need not be verified with the issuing agency. The AMA Profile Service does provide information verifying the DEA certificate and indicating whether the certificate is current. MAXIMUS Federal uses this service to verify DEA certificates when necessary.

Board Certification

MAXIMUS Federal requires that all Quality Reviewers be board-certified by at least one of the 24 boards recognized by the American Board of Medical Specialties or the Advisory Board of Osteopathic Specialties. We mandate that each physician provide a current copy of his or her board certification. As stated earlier, board certification is verified through the AMA Physician Profile. The MAXIMUS Federal Quality Reviewer database tracks the expiration date of the certificates, and renewed hard copy certificates are requested on an ongoing basis.

Work History

The MAXIMUS Federal Quality Reviewer Application requires an employment history for the last five years. Employment history is reviewed to ensure that each applicant possesses sufficient medical practice experience. Employment history is also reviewed for any gaps in employment. If a three-month or longer gap is discovered, the applicant is requested to account for this period of time when he/she was not practicing.

Malpractice Claim History

As part of the credentialing process, all applicants must provide the name and address of their malpractice insurer(s) for the last five years. MAXIMUS Federal sends a letter to each malpractice insurer requesting verification. Once the information is received, it is compared to the information listed on the Quality Reviewer Application to verify accuracy.

Sanctions and Disciplinary Actions History

MAXIMUS Federal utilizes a variety of resources to discover and verify any sanctions or disciplinary action levied on the applicants. Resources used include the National Practitioner Data Bank (NPDB), the AMA Physician Profile Service, and any relevant state Office of Professional Conduct. Any information discovered indicating that sanctions or disciplinary actions have been imposed is brought to the immediate attention of our Engagement Director and Medical Director.

Once enlisted, Quality Reviewers are contractually required to inform us of any action taken by a licensing, certification or credentialing body to revoke or suspend the physician's license, certification or credentials (in whole or in part), or upon any action which is likely to lead to such revocation or suspension. The Quality Reviewers also agree to notify MAXIMUS Federal of any change in hospital affiliation(s) and insurance coverage, any move, prolonged absence, disability, or other event that would impair the Quality Reviewer's ability to comply with their MAXIMUS Federal or Bureau obligations.

Re-Credentialing Process

MAXIMUS Federal recognizes that the practice of medicine is dynamic and that the licensure status of a physician may change at any time. Therefore, we include in our credentialing process the requirement that each physician be re-credentialled at a minimum of every three years. Every three years, current reviewers are expected to complete an application and verification process. The Committee reviews and discusses the application and determines the appointment status of the current reviewer. The appointment status for current reviewers includes: Permanent, Temporary/Provisional, Application Pended (need clarifying information), and Remove.

Routine Checking for Sanctions

To further ensure that only appropriate reviewers are utilized, on a quarterly basis MAXIMUS Federal staff check all relevant Internet-based sources to verify that the Quality Reviewer's license is current and in good standing.

As an added quality assurance safeguard, reviewers are contractually required to inform us of any action taken by a licensing, certifying or credentialing body to revoke or suspend the Quality Reviewer's license, certification or credentials (in whole or in part), or upon any action which is likely to lead to such revocation or suspension. The Quality Reviewers also agree to notify us of any change in hospital affiliation(s) and insurance coverage.

All Quality Reviewer contracts are renewed on an annual basis (one month prior to the anniversary date). We reserve the right to terminate the contract at any time. Reasons for immediate termination include limitation, suspension, or revocation of the reviewer's professional license, conviction of a felony or misdemeanor or any evidence that he/she has acted in a manner constituting professional misconduct or gross negligence. We investigate malpractice suits/awards, a loss or change in hospital admitting

privileges, and a loss of malpractice insurance coverage and may terminate a reviewer's contract upon 30 days written notice.

Provisional Credentialing

MAXIMUS Federal uses provisional credentialing to secure a medical specialist not currently on our Quality Reviewer Panel. MAXIMUS Federal's Professional Relations Department utilizes its various relationships with academic medical centers to secure provisional reviewer resources. Reviewers recruited for provisional appointments must meet the following requirements:

- Be affiliated with an academic medical center
- Possess a current, valid unrestricted license in the state of practice
- Be ABMS or board certified in the particular specialty
- Be active medical practice (a minimum of 24 hours a week)
- Possess a valid DEA (if applicable)
- Have a minimum of five years medical practice experience
- Have medical malpractice insurance
- Have no sanctions and/or disciplinary actions

Once these criteria are determined to have been met, the Director of Professional Relations, using primary source verification, verifies the following:

- State medical license
- Board certification
- Academic affiliation and hospital privileges
- DEA certification
- Sanction history (OIG)
- GSA sanction history through the Excluded Parties List System (EPLS)
- Medical malpractice/discipline history via the National Practitioner Data Bank (NPDB)

At the end of this process, the Director of Professional Relations consults with the Project Medical Director to approve the provisional appointment.

1.2.3 Minimum Reviewer Requirements

As outlined above about we will only use reviewers to provide informal dispute resolution services for the West Virginia LTC Project that have meet the follow requirements:

- Completed the CMS Basic Long-Term Care Surveyor Course
- Passed CMS's Surveyor Minimum Qualification Test (SMQT)
- Worked as surveyor of nursing homes for at least five (5) years since 1998

As noted above, we have identified two excellent Quality Reviewers that meet these requirements and are confident these individuals can meet the anticipated caseload requirements under this Project. To be safe, we have launched a recruiting initiative to looking for similarly qualified reviewers.

1.2.4 Verification

Please note MAXIMUS Federal is not currently utilizing any reviewers that were formally employed by OHFLAC. If we do, we will verify with the Director that the former OHFLAC employees left in good standing and that the use of them as reviewers in the independent informal dispute resolution process



would not present a conflict of interest. We understand the OHFLAC will determine whether a conflict of interest exists in this situation. A conflict of interest is defined as follows:

- Our reviewer is a former employee terminated by OHFLAC
- The former OHFLAC employee worked for OHFLAC in the two years preceding employment by MAXIMUS Federal
- The former OHFLAC employee has expressed either in writing or verbally in a public statement, a negative bias against OHFLAC

1.3 MANDATORY REQUIREMENTS

In this section we describe our proposed independent informal dispute resolution process, which addresses the mandatory requirement and OHFLAC's duties and responsibilities as outlined in the RFQ. Below we provide a brief overview of our Project Staff that will operate the West Virginia LTC Project.

1.3.1 Project Personnel

MAXIMUS Federal has designated the following individuals as key staff for the operation of the West Virginia LTC Project: Thomas Naughton, J.D., Michelle Kraynik, R.N., J.D, Joe Moore, R.N. M.S. C-N.E., Lydia Burlingham, R.N. Laura Church, M.D., Kim Hutchinson, James Phillips, and Kevin Gregory. Resumes for the key Project staff can be found in *Appendix D: Resumes*. All of our Key Personnel are employees of MAXIMUS Federal. *Exhibit 1.3.1-1: West Virginia LTC Project Organization Chart* explains the reporting structure as well as other staff members involved in the operation of this Project.

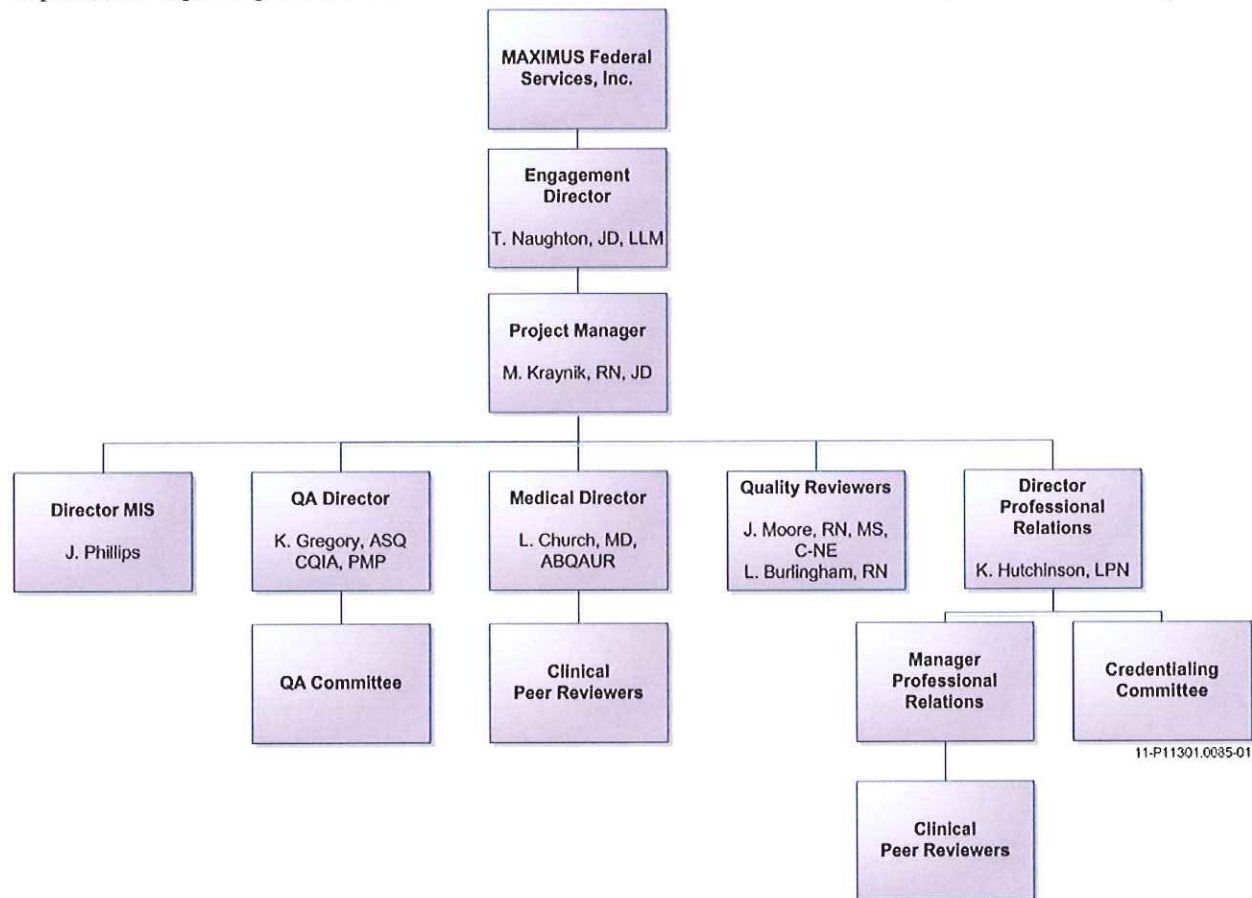


Exhibit 1.3.1-1: West Virginia LTC Project Organization Chart. This organizational chart depicts the key MAXIMUS Federal personnel and positions that will manage the West Virginia LTC Project.

Thomas Naughton, JD, LLM, PMP®, Vice President, Operations, will serve as **Engagement Director** for the Project. Mr. Naughton provides management, contract negotiations and compliance, and project quality assurance to ensure consistent application of all laws, regulations, policies, and procedures pertinent to the West Virginia LTC Project.

Michelle Kraynik, Esq., serves as our **Project Manager** for this Project. Ms. Kraynik ensures that all informal dispute resolutions are effectively and efficiently delivered, and is responsible for oversight of our Quality Reviewers for this Project. Ms. Kraynik has more than 10 years experience managing State IRO Projects. Ms. Kraynik reports directly to Mr. Naughton.

Joseph Moore, RN, MS, C-NE serves as our **Lead Quality Reviewer** for the West Virginia LTC Project. Mr. Moore is a certified Nurse Executive with more than 30 years of experience. In addition to his role with MAXIMUS Federal, Mr. Moore is the Director of Nursing for a New York health care facility with 566 LTC and rehabilitation and 39 acute care beds. Mr. Moore has extensive experience in plan of correction preparation, guidance in informal dispute resolution matters, legal/expert witness testimony, and leadership training. For the West Virginia LTC Project, Mr. Moore will ensure that all dispute resolution services are effectively and efficiently delivered.

Lydia Burlingham, RN, serves as a **Quality Reviewer** for the West Virginia LTC Project. Ms. Burlingham currently works as a Surveyor for the Long Term Care Institute in Madison, Wisconsin where she conducts surveys in Federal Veterans Affairs (VA) Community Living Centers. For the past eleven (11) years, Ms. Burlingham has worked with the New York State Department of Health conducting surveys, investigating hotline complaints, serving as a survey facilitator, performing quality assurance audits and developing facility specific policies and procedures. For the West Virginia LTC Project, Ms. Burlingham will help to ensure that all dispute resolution services are effectively and efficiently delivered.

Laura Church, MD, ABQAU serves as our **Medical Director** for the Project. As the Medical Director, Dr. Church will be responsible for the quality assurance of the operations of the West Virginia LTC Project and has an active role in quality management of the Project. In addition, Dr. Church is actively involved in the recruitment and credentialing of new Clinical Peer Reviewers. She assists in the selection of Clinical Peer Reviewers for the expert medical review part of the process and is responsible for completing all internal quality assurance processes and reviews all reviewer determinations, and final determination documents.

Kim Hutchinson serves as the **Director of Professional Relations**. As such, Mr. Hutchinson is assists with Clinical Peer Reviewer recruitment, credentialing, and training programs. Ms. Hutchinson manages a staff of Credentialing Coordinators who recruit and verify credentials for members of our consultant panel. The Department maintains all credential files, enforces confidentiality requirements, and supports on-call Clinical Peer Reviewers to answer questions and resolve problems. Ms. Hutchinson assists with the timely assignment and completion of all independent reviews. She is also responsible for our Clinical Peer Reviewer training program and assisted with the development and implementation of our Clinical Peer Reviewer training website.

James Phillips serves as the **Director MIS** for the Project. Mr. Phillips is primarily responsible for the MAXIMUS Federal network administration and is the liaison with MAXIMUS Federal central office network support staff. He supervises and coordinates with hardware and software support vendors and, designs and executes systems related to independent appeals case tracking and credentialing, and can design routine and ad hoc reports as required by the Department. Mr. Phillips is available to consult with clients to ensure project-reporting requirements are met. Mr. Phillips has more than 25 years of experience in health care data analysis and reporting he has been responsible for all reports associated with large scale Medicare Projects and has assisted in the development of all our internal and external reporting dashboards.

Kevin Gregory, PMP, CQA, CQIA serves as **Director of Quality Assurance**. Mr. Gregory is responsible for identifying areas in which MAXIMUS Federal lacks effective Quality Assurance Standards. He works with MAXIMUS Federal management to oversee, monitor, and improve the quality of services provided in all business lines and effectively organizes and participates in Quality Assurance Committee. He also assists in the design and implementation of effective Quality Assurance Standards that will identify specific issues that require a corrective action, as well as Quality Assurance Audits that will provide independent verification of performance improvement reports. Mr. Gregory is an expert in ISO registration and is personally responsible for obtaining and maintaining all of our existing ISO registrations, as well as obtaining ISO registration for new projects.

1.3.2 Proposed Information Dispute Resolution Process

MAXIMUS Federal has carefully reviewed the RFQ and has created an informal dispute resolution process (IDRP) to meet OHFLAC requirements as it pertains to conducting independent informal dispute resolution determinations for licensed nursing home and/or Medicare and/or Medicaid certified nursing facilities that contest a citation issued by the Nursing Home Program with OHFLAC. We are confident our proposed IDRP will help to ensure the following:

- Each dispute resolution is conducted and a notice provided within OHFLAC specified timeframes
- All Quality Reviewers have completed the CMS Basic Long-Term Care Surveyor Course, passed CMS's SMQT, and worked as surveyor of nursing homes for at least five (5) years since 1998
- All Quality Reviewers assigned to a review are qualified and impartial and suitably matched to the specific case
- All employees and reviewers providing services related to the West Virginia LTC Project will adhere to all OHFLAC requirements

The information set forth below addresses the procedures that must be followed for the MAXIMUS Federal West Virginia LTC Project. We propose to process informal dispute resolutions reviews in the following five steps:

- Intake and Assignment Process
- Quality Reviewer Process
- Informal Dispute Resolution Conference Process
- Case Closing Process
- Requesting Information Process

Intake and Assignment Process

We understand that OHFLAC will perform a facility survey or inspection or conduct a complaint investigation. OHFLAC then has ten (10) working days following the last day of the survey or inspection or twenty (20) days after the last day of a complaint investigation to send the facility at issue a statement of deficiencies. Included in this statement is the availability and explanation of the IDRP. The facility then creates a plan to correct the cited deficiencies. At this time, the facility can request, in writing, the IDRP to refute these deficiencies.

OHFLAC has five (5) business days following receipt of written notice requesting an IDRP by the facility to assign an IRO to perform the review. OHFLAC will notify the facility in writing that the IDRP request has been received and that an IRO has been selected. We understand that the Director or OHFLAC will rotate the selection of an IRO.

The Intake and Assignment process encompasses receipt of case file materials, abstraction of identifying information required, initial data entry, and case assignment. New case file materials are opened by clerical staff and date-stamped. All the information received is data entered in our automated case

tracking system (ACTS). Once the review data is captured, ACTS assigns a review tracking number. This is an internal number that is used to monitor the progress of the dispute throughout the review process and to ensure that OHFLAC's timeframes are met. This number is also manually entered on a dispute file folder, and the contents of the review are filed in the folder.

We understand that we have ten (10) working days of receipt of the written request for the IDRP we must hold an independent informal dispute resolution conference unless the facility requests additional time.

At the conclusion of the intake process, the Project Manager assigns all requests received. During the assignment process, the Project Manager determines if a selected Quality Reviewer has any conflicts of interest with the given case. If no conflicts exist, the request is assigned and the review proceeds. If the Quality Reviewer has a conflict of interest, the Project Manager immediately selects another Quality Reviewer. Assignments are captured in ACTS, which produces a prioritized list of open cases for each reviewer and the Project Manager.

Quality Reviewer Process

Once the Quality Reviewer is assigned they review the documentation submitted. The reviewer develops a clear view of the issue(s) in dispute. After these initial assessments are completed, the Quality Reviewer determines whether or not the case file is complete. If the case file is incomplete the Request for Additional Information (RI) Process is initiated. Please see below for a detailed overview of the RI Process.

Information Dispute Resolution Conference Process

The Quality Reviewer is responsible for managing the conference. The facility determines the manner in which the conference is held, but is limited to the following:

- A desk review of the written information submitted by the facility
- A telephonic conference
- A face-to-face conference held at the facility or a mutually agreed upon location. We understand that the facility bears the additional costs associated with a face-to-face conference
- The facility may not be accompanied by counsel during the conference

Case Closing Process

Once the conference is completed, the Quality Reviewer drafts a written decision. The Project Manager or their designee reviews the Quality Reviewer's findings and recommendation. If the findings and recommendations are not clear, the Project Manager or their designee contacts the Quality Reviewer for clarification. The Project Manager or their designee then documents the final decision in the Case File in accordance with the Quality Reviewer's findings and creates a final decision letter provided to OHFLAC. OHFLAC will review our determination and corresponding rationale. If OHFLAC disagrees with the determination they can reject our determination and issue an order setting forth the rationale for the reversal of our decision. This order must be provided to the facility within ten (10) calendar days of receiving MAXIMUS Federal's decision.

If OHFLAC accepts the determination, it will issue an order affirming our decision within ten (10) calendar days of receiving MAXIMUS Federal's decision.

If we determine that the original statement of deficiencies should be changed as a result of the independent informal dispute resolution process. We will submit this information to the Director or OHFLAC and if it accepts the determination, the Director or OHFLAC will transmit a revised statement of deficiencies to the facility within ten (10) calendar days of receiving our decision.

Requesting Additional Information (RI) Process

If MAXIMUS Federal determines the need for additional information, clarification, or discussion after the conclusion of the conference, we will request that information directly from the Director or OHFLAC or

the facility. We understand that OHFLAC will create a process to allow the facility to submit additional information electronically to ensure dispute resolution timeframes are met.

Requests for information must be made and returned in a timely fashion. Whenever possible, these requests are delivered via secure electronic communications. As with other actions, ACTS is updated to reflect the status of the request for information.

1.4 OHFLAC'S DUTIES AND RESPONSIBILITIES

We have carefully reviewed OHFLAC's duties and responsibilities related to the independent informal dispute resolution process. Please see *Section 1.3: Mandatory Requirements* for an overview of how these duties and responsibilities are incorporated into our IDRP.

1.5 LICENSE REQUIREMENT

We agree to provide proof that all reviewers used by MAXIMUS Federal to operate the West Virginia LTC Project meet the following requirements:

- Previous work experience in LTC
- Extensive knowledge and understanding of LTC regulations and current standards of professional practice
- Possess current valid, unimpaired licenses, registrations and/or certifications in their respective fields of practice

We understand that for a reviewer to demonstrate extensive knowledge and understanding of LTC regulations they must meet the following requirements:

- Completed the CMS Basic Long-Term Care Surveyor Course
- Passed CMS's Surveyor Minimum Qualification Test (SMQT)
- Worked as surveyor of nursing homes for at least five (5) years since 1998

As emphasized throughout this response, our reviewers meet these requirements.

1.6 LIFE OF THE CONTRACT

We understand that the life of the contract begins upon the date of award and for a period of one (1) year with two (2) one (1) year options.

1.7 ROTATION OF VENDORS

We understand that requests for independent informal dispute resolutions are assigned to those approved IROs on a rotational basis. The rotation will start with the lowest bidder and will proceed to the next bidder in ascending order based on the bid.

State of West Virginia

VENDOR PREFERENCE CERTIFICATE

Certification and application* is hereby made for Preference in accordance with *West Virginia Code*, §5A-3-37. (Does not apply to construction contracts). *West Virginia Code*, §5A-3-37, provides an opportunity for qualifying vendors to request (at the time of bid) preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the *West Virginia Code*. This certificate for application is to be used to request such preference. The Purchasing Division will make the determination of the Resident Vendor Preference, if applicable.

1. Application is made for 2.5% resident vendor preference for the reason checked:
☐ Bidder is an individual resident vendor and has resided continuously in West Virginia for four (4) years immediately preceding the date of this certification; or,
☐ Bidder is a partnership, association or corporation resident vendor and has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or 80% of the ownership interest of Bidder is held by another individual, partnership, association or corporation resident vendor who has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or,
☐ Bidder is a nonresident vendor which has an affiliate or subsidiary which employs a minimum of one hundred state residents and which has maintained its headquarters or principal place of business within West Virginia continuously for the four (4) years immediately preceding the date of this certification; or,
2. Application is made for 2.5% resident vendor preference for the reason checked:
☐ Bidder is a resident vendor who certifies that, during the life of the contract, on average at least 75% of the employees working on the project being bid are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
3. Application is made for 2.5% resident vendor preference for the reason checked:
☐ Bidder is a nonresident vendor employing a minimum of one hundred state residents or is a nonresident vendor with an affiliate or subsidiary which maintains its headquarters or principal place of business within West Virginia employing a minimum of one hundred state residents who certifies that, during the life of the contract, on average at least 75% of the employees or Bidder's affiliate's or subsidiary's employees are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
4. Application is made for 5% resident vendor preference for the reason checked:
☐ Bidder meets either the requirement of both subdivisions (1) and (2) or subdivision (1) and (3) as stated above; or,
5. Application is made for 3.5% resident vendor preference who is a veteran for the reason checked:
☐ Bidder is an individual resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard and has resided in West Virginia continuously for the four years immediately preceding the date on which the bid is submitted; or,
6. Application is made for 3.5% resident vendor preference who is a veteran for the reason checked:
☐ Bidder is a resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard, if, for purposes of producing or distributing the commodities or completing the project which is the subject of the vendor's bid and continuously over the entire term of the project, on average at least seventy-five percent of the vendor's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years.

Bidder understands if the Secretary of Revenue determines that a Bidder receiving preference has failed to continue to meet the requirements for such preference, the Secretary may order the Director of Purchasing to: (a) reject the bid; or (b) assess a penalty against such Bidder in an amount not to exceed 5% of the bid amount and that such penalty will be paid to the contracting agency or deducted from any unpaid balance on the contract or purchase order.

By submission of this certificate, Bidder agrees to disclose any reasonably requested information to the Purchasing Division and authorizes the Department of Revenue to disclose to the Director of Purchasing appropriate information verifying that Bidder has paid the required business taxes, provided that such information does not contain the amounts of taxes paid nor any other information deemed by the Tax Commissioner to be confidential.

Under penalty of law for false swearing (*West Virginia Code*, §61-5-3), Bidder hereby certifies that this certificate is true and accurate in all respects; and that if a contract is issued to Bidder and if anything contained within this certificate changes during the term of the contract, Bidder will notify the Purchasing Division in writing immediately.

Bidder: MAXIMUS Federal Services, Inc. Signed: TL Nuy

Date: September 22, 2011 Title: Vice President

*Check any combination of preference consideration(s) indicated above, which you are entitled to receive.

* MAXIMUS Federal Services is not claiming any vendor preferences.

RFQ No. FLC12017STATE OF WEST VIRGINIA
Purchasing Division**PURCHASING AFFIDAVIT**

West Virginia Code §5A-3-10a states: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owed is an amount greater than one thousand dollars in the aggregate.

DEFINITIONS:

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

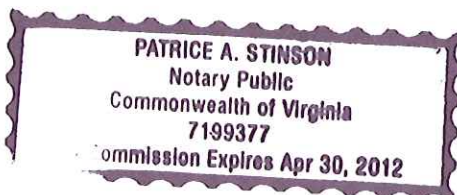
"Debtor" means any individual, corporation, partnership, association, limited liability company or any other form or business association owing a debt to the state or any of its political subdivisions. "Political subdivision" means any county commission; municipality; county board of education; any instrumentality established by a county or municipality; any separate corporation or instrumentality established by one or more counties or municipalities, as permitted by law; or any public body charged by law with the performance of a government function or whose jurisdiction is coextensive with one or more counties or municipalities. "Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceeds five percent of the total contract amount.

EXCEPTION: The prohibition of this section does not apply where a vendor has contested any tax administered pursuant to chapter eleven of this code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

Under penalty of law for false swearing (*West Virginia Code* §61-5-3), it is hereby certified that the vendor affirms and acknowledges the information in this affidavit and is in compliance with the requirements as stated.

WITNESS THE FOLLOWING SIGNATUREVendor's Name: MAXIMUS Federal Services, Inc.Authorized Signature: *TL May* Date: 09/22/2011State of VirginiaCounty of Fairfax, to-wit:Taken, subscribed, and sworn to before me this 22 day of September, 2011.My Commission expires 4/30/12, 20 .

AFFIX SEAL HERE

NOTARY PUBLIC *Patrice A. Stinson*

FLC12017 Cost Sheet

Item #	Estimated Annual Usage (Per Deficiency)	Description	Unit Cost	Total Cost
1	19	Provision of independent informal dispute review for long-term care facilities for deficiencies cited at <u>Severity Level I</u> (potential for no more than minimal harm), as defined by CMS.	\$ 475.00	\$ 9,025.00
2	70	Provision of independent informal dispute review for long-term care facilities for deficiencies cited at <u>Severity Level II</u> (potential for more than minimal harm but no actual harm, substandard quality of care, or immediate jeopardy), as defined by CMS.	\$ 475.00	\$ 33,250.00
3	5	Provision of independent informal dispute review for long-term care facilities for deficiencies cited at <u>Severity Level II</u> with a <u>finding of</u> substandard quality of care, as defined by CMS.	\$ 615.00	\$ 3,075.00
4	13	Provision of independent informal dispute review for long-term care facilities for deficiencies cited at <u>Severity Level III</u> (actual harm), as defined by CMS.	\$ 775.00	\$ 10,075.00
5	13	Provision of independent informal dispute review for long-term care facilities for deficiencies cited at <u>Severity Level IV</u> (immediate jeopardy), as defined by CMS.	\$ 825.00	\$ 10,725.00
6	60	Additional Fee for Telephonic Review (versus Desk Review)	\$ 750.00	\$ 45,000.00

\$ 111,150.00

GRAND TOTAL AMOUNT:

MAXIMUS Federal Services, Inc.

Vendor Name (Printed)

RL King 9/22/2011

Vendor Signature and Date

NOTE: Award will be made to multiple vendors to provide these services, as specified. The numbers of units, as listed annually, are estimates only. Vendors will provide actual needs, whether they be greater or less than estimates.

State of West Virginia



Certificate

*I, Natalie E. Tennant, Secretary of State of the
State of West Virginia, hereby certify that*

MAXIMUS FEDERAL SERVICES, INC.

Control Number: 99R22

a corporation formed under the laws of Virginia has filed its "Application for Certificate of Authority" to transact business in West Virginia as required by the provisions of the West Virginia Code. I hereby declare the organization to be registered as a foreign corporation from its effective date of September 19, 2011.

Therefore, I issue this

CERTIFICATE OF AUTHORITY

to the corporation authorizing it to transact business in West Virginia

*Given under my hand and the
Great Seal of the State of
West Virginia on this day of
September 19, 2011*

Natalie E. Tennant

Secretary of State



Natalie E. Tennant
Secretary of State
1900 Kanawha Blvd E.
Bldg 1, Suite 157-K
Charleston, WV 25305



Penny Barker, Manager
Corporations Division
Tel: (304)558-8000
Fax: (304)558-8381
www.wvsec.com
Hrs: 8:30 a.m. - 5:00 p.m. ET

FILE ONE ORIGINAL
(Two if you want a filed
stamped copy returned to you)
FEE: \$100.00 for profit
\$50.00 non-profit

CERTIFICATE OF AUTHORITY

Control # 99 R22

****A Certificate of Existence is required to accompany this filing****

1. Home State Information:

- a. The name of the corporation as it is registered in its home state is: MAXIMUS Federal Services, Inc.
- b. State of Virginia Date of Incorporation: May 13, 2005 Duration (no. yrs or perpetual) Perpetual
- c. NAIC# (if an insurance company) n/a

2. Principal Office Information:

- a. Address of the principal office of the corporation: No. & Street: 11419 Sunset Hills Road
City/State/Zip: Reston, VA 20190
- b. Mailing address, if different, from above address: Street/PO Box: _____
City/State/Zip: _____
- IN THE OFFICE OF
SECRETARY OF STATE

3. West Virginia Information:

- a. Corporate name to be used in W. Va.: ☒ Home state name as listed on line 1.a above, if available
Check one
(Note, you may only select DBA if your name is not available for use in WV.) ☐ DBA Name: _____

- b. Address of registered office in West Virginia if any: No. & Street: _____
City/State/Zip: _____
- c. Mailing address in WV, if different from above: Street/PO Box: _____
City/State/Zip: _____

4. Agent of Process:

Properly designated person to whom notice of process may be sent, if any:

Name: Corporation Service Company
Address: 209 West Washington Street
City/State/Zip: Charleston, WV 25302

5. Proposed purpose(s) for transaction of business in West Virginia is:

Provide consulting services and program management to government agencies.

6. E-mail address where future correspondence can be received: yuchinsong@maximus.com

7. Corporate Status Information:

a. Corporation is organized as (check one):

☒

For Profit

Non-Profit

b. Directors and Officers: (add extra page if necessary; please list all officers)

Officer	Name	Address
President/Director	Thomas Romero	11419 Sunset Hills Rd, Reston, VA 20190
Secretary	David P. Sherman	11419 Sunset Hills Rd, Reston, VA 20190
Director	John F. Boyer	11419 Sunset Hills Rd, Reston, VA 20190
Director	Joyce M. Johnson	11419 Sunset Hills Rd, Reston, VA 20190
Director	William M. LeoGrande	11419 Sunset Hills Rd, Reston, VA 20190

8. The number of acres of land it holds or expects to hold in West Virginia is: 0

9. Contact and Signature Information:

a.	Yuchin Song	703-251-8500
	Contact Name	Phone Number
b.	David P. Sherman	Secretary
	Print or type name of signer	Title / Capacity of Signer
c.	<i>David P. Sherman</i>	9/13/2011
	Signature	Date

Commonwealth of Virginia



State Corporation Commission

CERTIFICATE OF GOOD STANDING

I Certify the Following from the Records of the Commission:

That MAXIMUS Federal Services, Inc. is duly incorporated under the law of the Commonwealth of Virginia;

That the date of its incorporation is May 13, 2005;

That the period of its duration is perpetual; and

That the corporation is in existence and in good standing in the Commonwealth of Virginia as of the date set forth below.

Nothing more is hereby certified.



*Signed and Sealed at Richmond on this Date:
September 16, 2011*

Joel H. Peck

Joel H. Peck, Clerk of the Commission



Certificate of Full Accreditation

is awarded to

MAXIMUS Federal Services, Inc.
50 Square Drive, Suite 210
Victor, NY, 14564

for compliance with

Independent Review Organization Accreditation Program

pursuant to the

Independent Review Organization, Version 4.0

*Effective from the Wednesday 1st of December of 2010 through the Sunday
1st of December of 2013*

Alan P. Spielman

Alan P. Spielman
President & CEO

Christine G. Leyden

Christine G. Leyden, RN, MSN
Chief Accreditation Officer



ACCREDITED INDEPENDENT REVIEW ORGANIZATION

Independent Review Organization

*URAC accreditation is assigned to the
organization and address named in this
certificate and is not transferable to
subcontractors or other affiliated entities not
accredited by URAC.*

*URAC accreditation is subject to the
representations contained in the organization's
application for accreditation. URAC must be
advised of any changes made after the granting of
accreditation. Failure to report changes can affect
accreditation status.*

*This certificate is the property of URAC and shall
be returned upon request.*

APPENDIX C: CLINICAL REVIEWER PANEL LISTING

Clinician	License	State Licensure	License Date	Board 1	Board 2	Specialty	Experience
Geary, Kevin J.	158595-1	NY	07/02/1984	Surgery	General Vascular Surgery		1990 to Present: Partner Vascular Surgery Associated, and Attending in Vascular Surgery, Rochester General Hospital.
Bambach, Barbara	199415-1	NY	05/23/1995	Pediatrics	Pediatric Hematology/Oncology	Pediatric Hematology/Oncology	7/1995 to Present: Ass. Prof. of Pediatrics, SUNY at Buffalo/Ass. Att. Physician, Children's Hosp. of Buffalo; 10/1995 to Present: Cancer Research Ped., Roswell Park Cancer Inst.; 1993-1995: Superv. Phys. Pediatric Emerg Dept, Sinai Hosp. of Baltimore.
Bennett, Robert S.	171640-1	NY	08/07/1987	Internal Medicine		Emergency Medicine	1993 to Present: Attending Physician, Strong Health/Highland Hospital Emergency Department.
Campos, Susana M.	81482	MA	06/28/1997	Internal Medicine	Medical Oncology	Breast cancer	1998 to Present: Hospital Instructor of Medicine Dana Farber Cancer Inst.; 1996-1998: Research Fellow in Medicine, Harvard Medical School; 1995-1996: Clinical Fellow in Medicine, Brigham and Women's Hospital and Harvard Medical School.
Chaudhri, Mahipal S.	196375-1	NY	07/01/1994	Psychiatry	Addiction Psychiatry	Addictions, Geriatric and Forensic Psychiatry	2006 to Present: Private Practice; 1998 to 2006: President, New York Medical Behavioral Health. 1994 to Present: Senior Clinical Instructor, University of Rochester.
Dunn, Michael G.	158572-1	NY	07/02/1984	Neurology		Neurology	1987 to Present: Partner, Genesee Neurological Associates, P.C.
Dutcher, Paul O.	137948-1	NY	04/20/1979	Otolaryngology		General Otolaryngology, Otolaryngology, Otolaryngology, Otolaryngology	1983 to Present: Attending Physician, Division of Otolaryngology, Strong Memorial Hospital. 1983 to Present: Associate Professor, Otolaryngology University of Rochester School of Medicine and Dentistry.
Evans, Stephen J.	177137-1	NY	01/11/1989	Family Practice		Geriatrics	1991 to Present: owner Elder Medical Services.
Horn, Robert E.	086868-1	NY	10/19/1961	Psychiatry		All Adult and Adolescent Psychiatry	1990 to Present: Senior Attending Psychiatrist, Strong Memorial Hospital; 1975 to Present: Senior Associate Psychiatrist, Strong Memorial Hospital; 1975 to Present: Clinical Associate Professor of Psychiatry, University of Rochester School of Medicine.
Joshi, Nandini P.	155401-1	NY	08/08/1983	Physical Medicine and Rehabil		Physiatry rehabilitation	1997 to Present: Clinical Instructor at University of Rochester Dept. of Physical Medicine and Rehabilitation; 1991-1997: Medical Director of Rehabilitation Unit, Park Ridge Hospital.
Joshi, Prakash P.	125109-1	NY	09/15/1975	Internal Medicine		Cardiology	2005 to Present: Staff Physician, VA Medical Center; 1985-2005: Attending Physician, Private Practice, Self-employed.
Kochersberger, Gary G.	152045-1	NY	10/29/1982	Internal Medicine	Geriatric Medicine	Geriatrics, Long-Term Care, Home healthcare	1995 to Present: Attending Physician, Veteran's Administration Hospital.
Fogarty, Janine L.	196004-1	NY	06/14/1994	Radiology		Dx radiology- x-rays, fluoroscopy, CT and	1994 to Present: Staff Radiologist, Borg Imaging Group, Rochester, NY.

Clinician	License	State Licensure	License Date	Board 1	Board 2	Specialty	Experience
Gandell, David L.	139764-1	NY	09/28/1979	Obstetrics and Gynecology		Pet Scan Ob/Gyn- surgery, infertility, family planning	1992 to Present: Group Practice at Rochester Gynecologic and Obstetric Associates, P.C., Rochester, NY.
Merzel, Howard	178141-1	NY	05/05/1989	Internal Medicine	Gastroenterology	Gastroenterology	1991 to Present: Medical Staff, Highland Hospital; 1999 to Present: Managing Partner, Gastroenterology Group of Rochester; 1991 to 1999: Private Practice, Howard D. Merzel, M.D.
Muller-Rohland, Jean	130678-1	SC	05/13/1977	Physical Medicine and Rehab		Physical Medicine-Rehabilitation	2008 to Present: Retired; 1989-2008: Consultant in Physical Medicine, Monroe Community Hospital; 1990 to Present: Medical Director of Rehabilitation Services, FF Thompson Hospital; 1987 to Present: Clinical Assistant Professor of Physical Medicine.
Naughton, Bruce J.	195956-1	NY	06/07/1994	Internal Medicine	Geriatric Medicine	Rehabilitation, SNF	1994 to Present: Associate Professor, SUNY at Buffalo; 1994 to Present: Chief, Division of Geriatrics, Buffalo General Hospital.
Ramanath, Hassan K.	110704-1	NY	11/17/1971	Surgery		General Surgery, Surgical Oncology	1994 to Present: Attending surgeon at Rochester General Hospital; Clinical Assistant Professor of Surgery, University of Rochester School of Medicine.
Riegler, Hubert F.	110026-1	NY	08/17/1971	Orthopedic Surgery		General Orthopedics	1994 to Present: Chief of Orthopedics, Highland Hospital; 1975 to Present: Clinical Assistant Professor and Attending in Orthopedics, University of Rochester School of Medicine and Dentistry; 1975 to Present: Attending Orthopedist, Highland Hospital.
Sharn, Ronald L.	162932-1	NY	07/01/1985	Internal Medicine	Hematology	Hematologic Malignancy, Bone Marrow Transplant	1991 to Present: Assistant Professor in Medicine (Hematology), University of Rochester School of Medicine; 1993 to Present: Attending in Medicine, Rochester General Hospital.
Satloff, Aaron	086408-1	NY	09/07/1961	Psychiatry		All areas of General Psychiatry	1989 to Present: Medical Quality Assurance Consultant, Dept. of Psychiatry, University of Rochester; 1977-2000 Attending Staff, Genesee Hospital, 1968 to Present: Consultant, VA; 1968 to Present: Consultant, Rochester Psychiatric Center.
Valvo, John R.	138654-1	NY	07/02/1979	Urology		Urology	1979 to Present: Attending Urologist, Rochester General Hospital, Park Ridge Hospital, Strong Memorial Hospital, Lake Side Memorial Hospital.
Burday, S. Zane	090708-1	NY	07/10/1963	Internal Medicine		Endocrinology including diabetes mellitus	1977 to Present: Private Solo Practice.
Eichelberger, James	181722-1	NY	03/21/1990	Internal Medicine	Cardiovascular Disease	Cardiology	1993 to Present: Assistant Professor of Medicine/Cardiology University of Rochester School of Medicine and Dentistry.
Sulkes, Stephen B.	142418-1	NY	06/20/1980	Pediatrics		Developmental Pediatrics	1983 to Present: Associate Professor, Department of Pediatrics (Developmental Disabilities), University of Rochester School of Medicine and Dentistry.
Young, Faith M.	177309-1	NY	02/02/1989	Internal Medicine	Medical Oncology	Oncology	1998 to Present: Assistant Professor, University of Rochester School of Medicine and Dentistry; 1996-1997: Assistant Professor Tufts/New England Medical Center

Clinician	License	State Licensure	License Date	Board 1	Board 2	Specialty	Experience
Mercurio, Mary Gail	188254-1	NY	02/04/1992	Dermatology		Dermatology	Hospital, 199-1996: Research Fellow, Children's Hospital, Harvard Medical School. 1997 to Present: Assistant Professor of Dermatology University of Rochester School of Medicine and Dentistry, 1994-1997: Assistant Professor Dermatology Columbia University School of Medicine.
Ring, Douglas A.	N005134-1	NY	05/06/1994	NA-Podiatrist		Medical and Surgical foot related cases	1998 to Present: Podiatrist Private Practice, Doug Ring, DPM/Family Foot Care Center; 1994-1998: Podiatrist, Rochester Foot Care Associates.
Kerpelman, Judith	178482-1	NY	06/29/1989	Obstetrics and Gynecology		OB/GYN	1994 to Present: Private Practice Physician.
Lertzman, Beth H.	197921-1	NY	11/29/1994	Dermatology		Dermatology-medical, surgical, cosmetic	2002 to Present: Consulting Dermatologist, Dermatology Associates; 1997-2002: Private Practice Physician, Beth Lertzman, MD.; 1994-1997: Resident in Dermatology, University of Rochester School of Medicine.
Gruber, Alan H.	154919-1	NY	07/08/1983	Ophthalmology		Ophthalmology, Ophthalmic Plastics	1986 to Present: Private Practice, Rochester Ophthalmological Group, PC.
Frampton, Mark	120325-1	NY	07/01/1974	Internal Medicine	Pulmonary Disease	Pulmonary	1988 to Present: Associate Professor of Medicine and Environmental Medicine in Pulmonary and Critical Care Unit, University of Rochester School of Medicine.
Sax, Harry	178362-1	RI	06/16/1989	Surgery		General Surgery, Morbid Obesity	2005 to Present: Professor of Surgery, Brown University; 2001 to 2005: Professor of Surgery, University of Rochester School of Medicine; 1995-2001: Associate Prof of Surgery, University of Rochester School of Medicine.
Abramowicz, Jacques S.	036-101996	IL	02/17/2000	Obstetrics and Gynecology		Maternal and Fetal Medicine, Pregnancy Ultrasound	2004 to Present: Professor OB/GYN, Rush University Medical Ctr; 2000 to 2004: Chief Section of Ultrasound Obstetrics and Gynecology, The University of Chicago Lying-In Hospital; 1990 - 2000: Dir of Ultrasound Div Maternal-Fetal Medicine, U of R.
Zeidman, Seth M.	213927-1	NY	05/11/1999	Neurological Surgery		Neurosurgery, Neurology	2003 to Present: President, Rochester Brain and Spine Neurosurgery; 1999 to 2003: Assistant Professor, University of Rochester School of Medicine and Dentistry; 1995-1999: Neurosurgeon, Walter Reed Army Hospital.
Sridhar, Nagaraja	200509-1	NY	08/16/1995	Internal Medicine	Nephrology	Nephrology	2000 to Present: Nephrologist, Buffalo Medical Group; 1995-2000: Director of Dialysis, Buffalo General Hospital.
Church, Laura K.	204614-1	NY	10/08/1996	Emergency Medicine		Medical Director CMS QIC Part D	2004 to Present: Medical Director, MAXIMUS Federal Services; 2004 to 2005: Urgent Care Provider, Lifetime Health; 1999-2005: Emergency Room Physician, F.F. Thompson Hospital.
Clevenger, Charles V.	MD044531E	IL	08/05/1989	Anatomic and Clinical Pathology	Cytopathology	Cytopathology/Atomic Pathology	2005 to Present: Staff Pathologist, Northwestern University, 1992-2005: Associate Professor, University of Pennsylvania Department of Pathology.
Nelp, Wil B.	MD0008525	WA	01/10/1963	Internal Medicine	Nuclear Medicine	Internal Medicine, General plus Endocrinology	1971 to Present: Professor, University of Washington School of Medicine.

Clinician	License	State Licensure	License Date	Board 1	Board 2	Specialty	Experience
Ely, Garnetta M.	157013-1	NY	12/23/1983	Internal Medicine	Rheumatology	Rheumatology	2000 to Present: Physician, Thompson Rheumatology; 1997-2000: Attending Physician, Genesee Health Services Outpatient Clinic; 1997-1998: Attending Physician, Unity Health Systems Outpatient Clinic.
Poduri, Kanakadurga Rao	141756-1	NY	04/04/1980	Physical Medicine and Rehabn		Physical Medicine and Rehabilitation	1998 to Present Dept. Chair, University of Rochester School of Medicine and Dentistry; 1994-1998 Assistant Professor, University of Rochester School of Medicine and Dentistry.
Phipps, William R.	30296	MN	10/07/1991	Obstetrics and Gynecology	Reproductive Endocrinology	Infertility - Including IVF, recurrent preg. Loss	2009 to Present: Staff Physician, Reproductive Med and Infertility Assoc., Woodbury, MN; 1991-2009: Associate Professor, University of Rochester School of Medicine and Dentistry.
Garneau, Diana E.	171834-1	NY	08/14/1987	Anesthesiology		Inpatient/Outpatient Anesthesiology	1998 to Present: Anesthesiologist, University of Rochester Medical Center/Highland Hospital. 1987-1998: Attending Physician Self-employed anesthesiologist.
Garneau, John J.	174390-1	NY	05/13/1988	Internal Medicine		Internal Med. - Inpatient/outpatient care/all areas	1988 to Present: Partner, Henrietta Internal Medicine.
Catapano, Louis	X004447-1	NY	01/13/1986	NA-Chiropractor		Chiropractic orthopedics	1986 to Present: Chiropractor, Private Practice.
Reller, Mark D.	MD13950	OR	07/13/1984	Pediatrics	Pediatric Cardiology	Pediatric Cardiology	1984 to Present: Academic Chief Division of Pediatric Cardiology, Oregon Health Sciences University.
Goldstein, Robert	002192-1	NY	07/21/1959	NA-Clinical Psychology		Psychotherapy	1985 to Present: Private Practice, Psychologist.
Alfieris, George M.	176297-1	NY	09/23/1988	Surgery	Thoracic Surgery	Pediatric Cardiac Surgery	1999 to Present: Associate Professor of Surgery, University of Rochester School of Medicine and Dentistry; 1995 to Present: Assistant Professor of Surgery, SUNY Health Sciences Center.
Myers, Gary J.	108401-1	NY	03/31/1971	Pediatrics	Neonatal Perinatal Medicine	Pediatrics	1990 to Present: Professor of Neurology and Pediatrics, University of Rochester School of Medicine and Dentistry.
Freshman, Alan D.	129696-1	NY	01/14/1977	Pediatrics		Pediatrics	1978 to Present: Contracted physician providing patient care with PHP of Syracuse, New York.
Fine, Steven M.	191818-1	NY	04/06/1993	Internal Medicine	Infectious Disease	HIV/Aids	1996 to Present: Assistant Professor/Instructor, University of Rochester School of Medicine and Dentistry; 1993-1996: Fellow ID, University of Rochester School of Medicine and Dentistry.
Rauh, Stephen M.	155502-1	NY	08/22/1983	Surgery	Colon and Rectal Surgery	All colon and rectal surgery	1990 to Present: Partner and attending surgeon, Rochester Colon Rectal Surgeons.
Hellinger, Michael D.	ME56722	FL	12/12/1989	Surgery	Colon and Rectal Surgery	Colon and Rectal Surgery	2008 to Present: Surgeon, Mount Sinai Medical Center, 1996-2008: Assistant Professor of Clinical Surgery, University of Miami; 1994-2008: Director of Colon and Rectal Surgery, University of Miami Hospital and Clinic.

Clinician	License	State Licensure	License Date	Board 1	Board 2	Specialty	Experience
Ater, Jacquelyn M.	001791-1	NY	08/11/1978	NA-Speech Therapy		Brain Injury, neurological disorders, dementia	2000 to Present: Speech Therapist, Private Practice; 1991 to 2000: Medical Speech and Language Pathologist, The Genesee Hospital.
Bair, Aaron E.	A54861	CA	10/04/1995	Emergency Medicine		Emergency Medicine	1998 to Present: Associate Professor, UC Davis Medical Center; 1994 to Present: ACLS Instructor, UC Davis Medical Center; 1997 to 1998: Emergency Physician Kaiser North Sacramento. 1996 to 1997: Emergency Physician, Mt. Diablo Med Center.
Brewer, Eric J.	199171-1	NY	05/03/1995	Psychiatry	Geriatric Psychiatry	Psychiatry/Electroconvulsive Therapy	1998 to Present: Clinical Assistant Professor, University of Rochester School of Medicine and Dentistry; 1992-1995: Consultant Psychiatrist, Washtenaw County Community Mental Health Center; 1993 to 1995: Staff Psychiatrist, Ann Arbor Veteran's Adm.
Hayes, Ralph Conners, Gregory P.	21429 194992-1	NY NY	 02/22/1994	NA-Pharmacist Pediatrics		Emergency Medicine	2003 to Present: Appeal Officer and Pharmacist, MAXIMUS Federal Services. 1996 to Present: Assistant Professor, Dept. of Emergency Medicine and Pediatrics, University of Rochester School of Medicine and Dentistry; 1994-1996: Instructor, Emergency Medicine and Pediatrics, Univ of Rochester School of Medicine and Dentistry.
Coon, John J.	36-048214	IL	08/23/1973	Family Practice	Geriatric Medicine	Family Medicine/Internal Medicine	1976 to Present: Senior Associate Director Family Practice Residency, Methodist Medical Center; 1994 to Present: Professor, University of Illinois College of Medicine.
Demme, Richard A.	214176-1	NY	06/08/1999	Internal Medicine	Nephrology	Internal Medicine	1999 to Present: Assistant Professor, University of Rochester School of Medicine and Dentistry; 1996 to 1999: Chief Nephrology Element, David Grant Medical Center, Travis AFB, CA.
Erturk, Erdal	164986-1	NY	12/12/1985	Urology		Urology	1988 to Present: Associate Professor, University of Rochester School of Medicine and Dentistry.
Baskina, Anna	D64199	MD		Psychiatry		General psychiatry	2009 to Present: Faculty, Assist Professor, Attending Psychiatrist, Univ of Maryland Medical Center; 2007 to 2008: Faculty Assist Professor Medical Director Psychiatric Emergency Serv, Univ of Maryland; 2006 to 2008: Psychiatry Fellow, Johns Hopkins.
Rossi, Thomas M.	125945-1	NY	11/25/1975	Pediatrics	Pediatric Gastroenterology	Pediatric Gastroenterology and Nutrition	1999 to Present: Professor of Pediatrics, University of Rochester/Strong Childrens Hospital; 1980 to 1999: Chief Division of Gastroenterology and Nutrition, Buffalo Children's Hospital.
Friga, Ruth E.	R047121-1	NY	08/06/1993	NA-Social Work		Social Work	1995 to Present: Private Practice.
DaSilva, John M., Jr.	027296	CT		Surgery		GI, Hepatobiliary, Endocrine, Soft Tissue and Head and Neck Surgery	1987 to Present: Private Practice Surgeon.
Griffin, Gary G.	015129-1	NY	09/12/1995	NA-Physical		Geriatric Rehab	2000 to Present: Director of Rehab, Monroe Community Hospital; 1998 to Present:

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Hicks, George L.	112595-1	NY	07/01/1972	Surgery	Thoracic Surgery	Neurologic Rehab Orthopedic Rehab	Staff Therapist, Genesee Region Home Care; 1996 - 1998: Staff Physical Therapist, St. Joseph's Certified Home Health; 1995 - 1997: Staff Therapist, VA Medical Center. 1983 to Present: Chairman, Division of Cardiothoracic Surgery, University of Rochester School of Medicine and Dentistry.
Knapp, Robert S.	161732-1	NY	03/25/1985	Neurology		Neurology	1992 to Present: Clinical Instructor, Department of Neurology, University of Rochester School of Medicine and Dentistry. 1990 to Present: Medical Director Ontario County ARC; 1986 to Present Consultant in Neurology Canandaigua, New York.
Maclaren, Noel Keith	216894-1	NY	03/06/2000	Pediatrics	Pediatric Endocrinology	Endocrinology	1999 to Present: Professor of Pediatrics/Attending Physician, New York Presbyterian Hospital; 1997 - 1998: Professor of Pediatrics Dir. of Research, Louisiana State University; 1978 - 1997: Professor of Pediatrics and Pathology, Univ of Florida.
Messing, Edward M.	118265-1	NY	10/05/1973	Urology		Urologic Oncology	1995 to Present: Professor and Chairman, Dept of Urology, and Professor of Oncology, University of Rochester School of Medicine and Dentistry.
Mevorach, Robert A.	166646-1	NY	07/01/1986	Urology		Urology	1995 to Present: Assistant Professor, University of Rochester School of Medicine and Dentistry.
Oskvig, Roger M.	178365-1	NY	06/16/1989	Internal Medicine		Internal Medicine	1989 to Present: Clinical Associate Professor University of Rochester School of Medicine and Dentistry, Department of Medicine 1989to Present. Medical Director Monroe Community Hospital.
Palermo, Joseph T.	OP00000836	WA	07/31/1979	Internal Medicine		General Internal Medicine, Geriatrics	1980 to Present: Clinical Instructor Internal Medicine Osteopathic Medicine, College of Osteopathic Medicine of the Pacific; 1980 to Present: Private Practice Physician
Pressman, Eva K.	213929-1	NY	05/11/1999	Obstetrics and Gynecology	Maternal and Fetal Medicine	Maternal Fetal Medicine	1999 to Present Assistant Professor, University of Rochester School of Medicine and Dentistry; 1997-1999: Co-Director Diabetes and Pregnancy Program, Johns Hopkins Hospital, 1994-1999: Director of High Risk Obstetrical Care, Johns Hopkins Hospital.
Puthawala, Mohamedyakub	MD07818	RI	07/01/1999	Radiation Oncology		Radiation Oncology	199 to Present: Clinical Assistant Professor, Brown University, Providence, Rhode Island; 1998 to Present: Staff Physician, Pratt Radiation Oncology.
Ramsamooj, Rajena	G81168	CA	05/10/1995	Anatomic Pathology		Surgical Pathology	1997 to Present: Director Transplant Pathology Research Laboratory, UC Davis Medical Center; 1995 - 1997: Surgical Pathology Research Fellow/Instructor, University of Minnesota.
Rosen, Leonard A.	101029029	VA	12/05/1977	Obstetrics and Gynecology		Infertility, Obstetrics and Gynecology	1980 to Present: President, Fairfax OB/GYN Associates PC.
Schoeniger, Luke O.	204102-1	NY	08/13/1996	Surgery		Cancer Surgery	1996 to Present: Assistant Professor, University of Rochester School of Medicine and Dentistry; 1995-1996, Instructor, Assistant Chief of Service, Johns Hopkins School of Medicine.

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Shahbazian, Armen A.	C37327	CA	03/28/1977	Radiation Oncology		Radiation Oncology	1984 to Present: Medical Director, Pacific Radiation Oncology Center.
Summerville, Christina N.	015127-1	NY	09/12/1995	NA-Physical Therapy		Rehabilitation	2008 to Present: Catholic Health System, Seton Homecare; 1995 to 2008: Lead Therapist, Kaleida Health.
Van der Jagt, Elise W.	124938-1	NY	09/04/1975	Pediatrics	Pediatric Critical Care	Pediatric Critical Care	1980 to Present: Associate Professor, University of Rochester School of Medicine and Dentistry.
Van Scoy-Mosher, Michael	G22248	CA	04/17/1972	Internal Medicine	Medical Oncology	Oncology	1989 to Present: Partner, Van Scoy-Mosher and Miller private practice.
Wanamaker, Karen R.	X006526-1	NY	12/27/1990	NA-Chiropractor		Ortho/Neuro	1991 to Present: Private Practice Chiropractor.
Riley, Gregory J.	107431-1	NY	10/09/1970	Internal Medicine		All areas of internal medicine/adult primary care	2008 to Present: Physician Reviewer, MAXIMUS Federal Services; 1985 to 2008: Clinical Associate Professor, University of Rochester.
Fong, Michael W.	243025	NY		Internal Medicine	Cardiovascular Disease	General cardiology, Heart failure and transplantation, Cardiac imaging	2007 to Present: Assistant Professor of Medicine, University of Rochester School of Medicine and Dentistry; 2004 to 2007: Fellow Cardiovascular Disease, University of Rochester Medical Center; 2001 to 2004: Resident Internal Medicine, Case Western/OH Hosp.
Leff, Bruce A.	D0037089	MD	07/20/1988	Internal Medicine	Geriatric Medicine	Geriatrics- All areas	1994 to Present: Physician, Teacher, Researcher, Associate Professor, Johns Hopkins Bayview Physicians.
Kroe, D. Mark	G73486	CA		Internal Medicine	Critical Care Medicine	Pulmonary Disease, Critical Care Medicine, Sleep Disorders	1997 to Present: Attending Physician, Foothill Pulmonary and Critical Care Consultants Medical Group, Inc.
Swanson, Brad J.	01-03540	KS	09/07/1980	NA-Chiropractor		Manual Manipulation Physical Therapy	1981 to Present: Owner of Winfield Chiropractic, Winfield, KS.
Damle, Nitin S.	MD07066	RI	05/06/1987	Internal Medicine		Internal medicine and Primary Care	1988 to Present: Private Practice, South County Internal Medicine; 1988 to Present: Consultant Internal Med, University of Rhode Island; 1997 to 2001: President, Medical Staff, South County Hospital.
Gerlach, John	3810	NY	03/19/1974	NA-Chiropractor		Manual Manipulation	1992 to Present: Private Chiropractic Practice, John P. Gerlach, DC.
Anders, Alpha J.	G52224	CA	04/23/1984	Internal Medicine	Pulmonary Disease	Pulmonary disease, Internal medicine	1998 to Present: Private Practice, Pulmonary and Critical Care Consultation; 1996 - 1997: Private Practice, San Joaquin Valley Pulmonary Group; 1991 - 1996: Attending Physician, Bakersfield Family Medical Center.
Doling, Michael James	137971	NY		Internal Medicine	Cardiovascular Disease	Interventional cardiology, Cardiac Cath, PCI, CABG	1979 to Present: Cardiologist, Finger Lakes Cardiology Associates.
Benjamin, Lloyd	A44478	CA	02/22/1988	Psychiatry	Geriatric Psychiatry	Geriatric and General Adult Psychiatry	1995 to Present: Associate Medical Director, Sacramento County Mental Health Treatment Center; 1996 to Present: Associate Clinical Professor, UC Davis School

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Bold, Richard J.	G71365	CA	05/21/1991	Surgery		Cancer (except leukemia/lymphoma)	of Medicine. 1999 to Present: Clinical Instructor, Dept of Veterans Affairs, 1998 to Present: Assistant Professor, UC Davis Medical Center; 1992 - 1998 Research Fellow, Univ of Texas.
Dimen, Luis L.	G76052	CA	03/01/1993	Internal Medicine	Pulmonary Disease	Pulmonary and pulmonary related critical care	1998 to Present: Faculty, Medical Director, Huntington Ambulatory Care Center; 1995 to Present: Attending physician, Foothill Pulmonary and Critical Care; 1998 - 1999: Medical Director, Huntington Anticoagulation Clinic.
Don Michael, T. A.	A25396	CA	07/03/1973	Internal Medicine	Cardiovascular Disease	Cardiology	1980 to Present: Private Practice, TA Don Michael, M.D.
Eftinger, Victor G.	G23420	CA	09/26/1972	Internal Medicine	Endocrinology and Metabolism	Endocrinology Thyroid, Pituitary, Adrenal, Gonads	1998 to Present: Chief Division of Endocrinology/Metabolism, Kern Medical Center; 1997 - 1998: Medical Director, Heritage Physicians Network; 1995 - 1996: Regional Medical Director Correctional Medical Services.
Kleinman, Martin S.	092650	NY		Internal Medicine	Gastroenterology	Gastroenterology, Internal Medicine, GI surgery	2008 to Present: Retired; 1975 to 2008: Private Practice Physician.
Johnsrud, John M.	DC15588	CA	01/01/1984	NA-Chiropractor		Chiropractic, Conservative Pain Management	19886 to Present: Chiropractor/Owner, Johnsrud Chiropractic Center.
Kaplan, Milton P.	G17123	CA	09/12/1969	Dermatology	Dermatopathology	Dermatology	1974 to Present: Private Practice, Milton P. Kaplan, M.D., Medical Corporation.
Litwer, Eugene	G7192	CA	10/31/1961	Pediatrics		Pediatrics and Pediatric Surgery	1963 to Present: President, Litwer Private Practice.
McMahon, Kerry F.	G64558	CA	11/07/1988	Internal Medicine		Internal Medicine	1994 to Present: Professor of Internal Medicine/Emergency Medicine, University of California Davis Medical Center, Sacramento, CA.
Moyce, Andrew W.	G33785	CA	03/28/1977	Otolaryngology		Otolaryngology/head and neck surgery	1982 to Present: President/Attending Physician, Summit E.N.T. Medical Associates.
Nagy, Stephen M.	G14269	CA	12/06/1967	Internal Medicine	Allergy and Immunology	Allergy Asthma Occupational exposure issues	1972 to Present: Private Practice Physician, Stephen M. Nagy, Jr., M.D.
Nipomnick, Elliot S.	G39692	CA	07/02/1979	Emergency Medicine		Emergency medicine	2000 to Present: Bay Area Regional Medical Director, Emergency Physicians Medical Group; 1996 to Present: Emergency Physician, St. Rose Hospital; 1991 - 1997: Emergency Physician, Nativad Medical Center.
Rabinov, C. Rose	G70060	CA	10/15/1990	Otolaryngology		Otolaryngology	1998 to Present: Private Practice, C. Rose Rabinov, MD; 1996 - 1998: Attending Physician, Robert Marshall, MD.; 1989 - 1995: Resident Physician, UCLA Medical Center.
Reznick, James W.	20A6509	CA		Internal Medicine	Cardiovascular Disease	All areas of invasive and interventional cardiology and non-	2001 to Present: Clinical Cardiologist, Pacific Cardiovascular Associates.

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Weisberger, Robert	0101031434	VA		Emergency Medicine		invasive cardiology	2007 to Present: Retired; 1988 to 2007: President, Virginia Emergency Associates.
Carnow, David R.	D31709	MD		Occupational Medicine	Preventive Medicine	Occupational and environmental health and safety, FMLA ADA and other personnel return to work and safety policy matters.	2001 to Present: Private Occupational Health Consultant; 1995 to 2001: Director of the Department of Occupational and Environmental Health and Safety, Pavonia Medical Associates.
Weiss, Richard C.	G51247	CA	09/12/1983	Internal Medicine		Medical Director MAXIMUS	2003 to Present: Project Manager NQMC, MAXIMUS Federal Services; 2001 to Present: West Coast Medical Director, MAXIMUS; 1999 to Present: Consultant/Owner, Higher Quality Consulting.
Pomerantz, Richard M.	164177	NY		Internal Medicine	Cardiovascular Disease	Cardiology and all interventional cardiology	1991 to Present: Professor of Medicine, University of Rochester Medical Center.
Zhavoronkova, Margarita	214739	NY		Internal Medicine	Sleep Medicine		2000 to Present: Associate Director, Unity Health Sleep Disorder Clinic.
Quiros, Juan C.	A45774	CA	02/14/1999	Internal Medicine	Cardiovascular Disease	Cardiovascular Disease (adult)	1996 to Present: Medical Director, Pacific Cardiovascular Associates; 1989 - 1996: Staff Cardiologist, FHP, Inc.
Pick, Robert Y.	42161	MA		Orthopedic Surgery		All orthopedic issues	1984 to Present: Private Practice Physician.
Feinstein, Michael J.	094892-1	NY	07/19/1965	Urology		Medical Director, Informatics, Roch Gen Hosp.	2006 to Present: Consultant, Rochester General Hospital; 2005 to 2006: Medical Director, MAXIMUS Federal Services IRE Project; 2004 to Present: Consultant ViaHealth; 07/0/95 to 06/30/02: Urologist, Rochester Urology Group.
Boynton, James R.	119749-1	NY	04/09/1974	Ophthalmology		Ophthalmology	1980 to Present: Private Practice Physician.
Clark, Linda L.	194302-1	NY	11/19/1993	Preventive Medicine	Occupational Medicine	occupational/ musculoskeletal injuries and illness	2001 to Present: Private Practice; 1995 to 1996: Associate Medical Director, Partners in Occupational Health.
Turek, Michael A.	A22854	CA	06/25/1968	Psychiatry		Psychiatry - Adult, Geropsych	1975 to Present: Private Practice Physician.
Katzman, Todd H.	G56022	CA	09/16/1985	Orthopedic Surgery		Sports medicine	1989 to Present: Private Practice Physician, Orthopedic Surgery and Sports Medicine.
Hiler, Kevin R.	C39357	CA	07/25/1980	Surgery		General Surgery/Laparoscopic Surgery	1999 to Present: Chairman Department of Surgery, California Pacific Medical Center; 1984 to Present: Private Practice Physician.

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Margolin, Kim A.	G48714	WA	08/23/1982	Internal Medicine	Medical Oncology	Internal Medicine, Medical Oncology	2008 to Present: Professor, Univ of Washington, School of Medicine, Univ of Washington/Seattle Cancer Care; 1996 to 2008: Associate Director, Clinical Research, Department of Medical Oncology and Therapeutics Research City of Hope National Medical Center.
Medina-Walpole, Annette	210187-1	NY	04/28/1998	Internal Medicine	Geriatric Medicine	Geriatric Medicine	1998 to Present: Attending Physician/Associate Medical Director, University of Rochester Medical Center; 1997 to 1998: Attending Physician, Syracuse VA Medical Center; 1996 to 1997: Resident, VA Puget Sound Health.
Sternberg, Lawrence B.	104388-1	NY	08/05/1969	Obstetrics and Gynecology		OB/GYN	2005 to Present: Medical Director, MAXIMUS Federal Services; 1980 to 2005: Practicing Partner, Walsh, Rohschoon, Sternberg M.D.'s, P.C.
Rutchik, Jonathan S.	G85804	CA	07/01/2000	Neurology	Occupational Medicine	Neurology, Neurotoxicology	2000 to Present: Private Practice Physician; 1997 to 1998: Medical Director, Occupational Health and Rehabilitation.
Geffner, David L.	G17853	CA	12/29/1969	Internal Medicine	Endocrinology and Metabolism	Endocrinology-Diabetes, Thyroid, Growth Development	1974 to Present: Head of Department of Endocrinology, Friendly Hills Health Care Network.
Kuettel, Michael R.	214356-1	NY	06/17/1999	Radiation Oncology		Prostate Cancer	1999 to Present: Chairman, Roswell Park Cancer Institute; 1999: Professor and Chair of Radiation Oncology, SUNY Buffalo; 1990 to 1999: Georgetown University, Staff Radiation Oncologist.
Taylor, J. Bradley	G33215	CA	10/22/1994	Urology		All Urology except pediatrics	1989 to Present: Chief of Urology, Saddleback Memorial Hospital.
Stout, Joannellen	AC2185	CA	12/31/1998	NA-Oriental Medicine		Acupuncture	1998 to Present: Self employed acupuncturist.
Patton, Douglas S.	C33558	CA	07/20/1971	Plastic Surgery		Plastic and Reconstructive Surgery	1975 to Present: Private Practice Physician, Plastic and Reconstructive Surgery.
Margolis, Alan	DC13600	CA	01/01/1980	NA-Chiropractor		Chiropractic manual manipulation	1980 to Present: Private Practice Chiropractor.
Bird, James S.	18523	CA	01/01/1965	Oral Facial and Maxillary Surgery	Urology	Oral Surgery/Head Neck Surgery Pathology	1975 to Present: Private Practice Physician, James S. Bird, D.D.S., M.D.
Abdollahzadeh, Homan	A60802	CA	08/29/1996	Internal Medicine	Gastroenterology	Internal Medicine	2001 to Present: Private Practice Physician; 1998 to 2001: Fellow in Gastroenterology, UC Irvine; 1998 to Present: Urgent Care MD, Kaiser Medical Group; 1997 to 2001: Urgent Care MD, VA Med Center; 1995 to 1998: Resident, UC Irvine.
Ten Hoopen, Derek J.	183918-1	NY	09/14/1990	Obstetrics and Gynecology		Laparoscopy, hysteroscopy	1993 to Present: Clinical Instructor, University of Rochester School of Medicine and Dentistry; Present: Physician, West Ridge Obstetrics and Gynecology.
Eliman, Jonathan B.	G29303	CA	05/27/1975	Internal Medicine	Rheumatology	Rheumatology	1980 to Present: Private Practice, The Arthritis Center Medical Group, Inc.

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Culliton, Phillip C.	N003003-1	NY	08/31/1979	NA-Podiatrist		Diabetes	1990 to Present: Private Podiatry Practice.
Baker, John D.	G65259	CA	03/13/1989	Internal Medicine	Cardiovascular Disease	Interventional Cardiology	1999 to Present: Cardiologist, Pacific Cardiovascular Associates; 1998 - 1999: Cardiologist, Regional Cardiology Associates; 1995 - 1998: Cardiologist, Lakeland Regional Medical Center.
Liebhaver, Myron I.	G25873	CA	10/23/1973	Pediatrics	Allergy and Immunology	Allergy-Immunology-Pediatrics, Adults, Altern. Ther	1997 to Present: Assoc. Professor of Pediatrics and Allergy and Immunology, UCLA Medical School; 1977 to Present: Medical Director, Sansum Santa Barbara Medical Foundation.
Minor, Jorge D.	A48846	CA	10/29/1990	Physical Medicine and Rehabiln	Pain Management	Pain Management, Epidural blocks, Spinal cord stimulators and implants	2005 to Present: Medical Director, LA Pain and Wellness Institute; 1999-2005: Jorge D. Minor, Inc., Solo Private Practice; 2000 to Present: Expert Witness, Social Security Administration.
Kaufman, Irvin A.	G25420	CA	08/13/1973	Pediatrics		ICU Care, Critical Care Transport, In/Out Patient	1998 to Present: Chief Medical Officer, Senior Administration, Childrens Hospital; 1976 to 1998: Staff Pediatrician, Children's Associated Medical Group.
Somerville, Charles W.	042829-1	NY	02/02/1990	NA-Dentist		Operative and Cosmetic Dentistry	1991 to Present: Private Dental Practice.
Winson, Dennis E.	4078	MD	05/21/1965	Periodontology		Dental/Periodontal	1969 to Present: Private Practice, Periodontics; 1969 to Present: Associate Professor, University of Maryland.
Johnson, Melissa A.	006402-1	NY	07/24/1990	NA-Speech Therapy		Speech-Language Pathology	2000 to Present: Director of Therapy Services, St. Ann's Community; 1994 - 2000: Speech Pathologist, Monroe Community Hospital.
Eggert, James F.	G5513	CA	09/17/1959	Ophthalmology		General Ophthalmology	1962 to Present: Practitioner, Eye Physicians of the East Bay Medical Corporation.
Moskow, Lonnie J.	G65811	CA	05/30/1989	Orthopedic Surgery	Hand Surgery	Hand, upper extremity	1990 to Present: Private Practice Physician.
Klingman, Robert R.	G76329	CA	04/19/1993	Surgery	Thoracic Surgery	Cardiac Thoracic Surgery	1996 to Present: Partner Napa Valley Cardiac and Thoracic Surgery.
Rajani, Krishnakumar B.	A32537	CA	07/01/1978	Pediatrics	Neonatal Perinatal Medicine	Neonatal perinatal medicine	2001 to Present: Attending Physician, Perinatal Medical Group; 1995 to Present: Director, Newborn Intensive Care Unit, U.C.S.F. Medical School. 2003 to Present: Chief Medical Officer, Children's Hospital of Central California.
Carbone, Joseph L.	N003490-1	NY	11/12/1982	NA-Podiatrist		Podiatry, Foot surgery, HBO Therapy	1982 to Present: Partner, Rochester Foot Care; 2000 to 2003: Staff Podiatrist, ViaHealth Rochester Diabetic Foot Care Center.
Tan, Henkie P.	220987-1	PA	04/26/2001	Surgery		Transplant Surgery (kidney, liver, pancreas)	2002 to Present: Director, Living Donor Renal Transplantation Program, Associate Professor, University of Pittsburgh Medical Center; 2001 to 2002: Assistant Professor of Surgery Organ Transplant, University of Rochester Medical Center.
Bermudez, Rita	G63726	CA	08/15/1988	Physical	Pain Management	Rehabilitation	1991 to Present: President, Capital Rehab. Solo Private PM&R Practice; 1991 to

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B.				Medicine and Rehabn			1996: Medical Director for Subacute Rehabilitation, Theratx, Inc.
Frishberg, Benjamin M.	G43493	CA	07/25/1997	Neurology		Neurology, neuro-ophthalmology	2000 to Present: Director, Headache and Facial Pain Center; 1997 to Present: Private Practice, The Neurology Center, Oceanside, CA; 1985 to 1997: Private Practice, The Neurology Center, Chevy Chase, MD.
Winter, Susan C.	G41843	CA	04/21/1980	Pediatrics	Genetics	Genetics, Metabolism	2001 to Present: Clinical Professor of Pediatrics, UCSF School of Medicine; 2001 to Present: Medical Director, Children's Hospital Central California Subspecialty Medical Group; 1980 to 2000: Private Practice, Susan C. Winter, M.D.
Nyhan, William L.	C30911	CA	01/17/1969	Pediatrics		Pediatric-Biochemical genetics	1969: Professor and Chairman of the Pediatric Department, University of California, San Diego.
Shah, Manish N.	220899-1	NY	04/19/2001	Emergency Medicine		Emergency Medicine, Adult	2001 to Present: Emergency Physician, Strong Memorial Hospital; 1999 to 2001: Emergency Physician, Ravenswood Hospital Medical Center; 1996 to 1999: Resident Emergency Medicine, Ohio State.
Crossley, Kent B.	18766	MN	07/11/1969	Internal Medicine	Infectious Disease	Infectious Disease-including HIV	1996 to Present: Associate Chief of Staff, Minneapolis VA Medical Center; 1990 to 1996: Chief, Department of Internal Medicine, St. Paul Ramsey Medical Center.
Chaube, Lalit S.	ME88080	FL	01/15/2005	Psychiatry		Child and Adolescent Psychiatry	2006 to Present: Staff Psychiatrist, New Horizons; 2001 to 2006: Present: Associate Medical Director, University of Rochester Medical Center; 1999 to 2001: Fellow in Child and Adolescent Psychiatry, Cleveland Clinic Foundation.
Van Dyke, John J.	A20717	CA	07/01/1963	Internal Medicine	Pulmonary Disease	Pulmonary	1971 to Present: Practitioner, Foothill Pulmonary and Critical Care.
Weber, Robert C.	422118	PA	04/16/1993	Ophthalmology		General Ophthalmology	1993 to Present: Vice President, Boynton and Weber PC. 1993 to Present Clinical Instructor in Ophthalmology, University of Rochester School of Medicine.
Marquardt, John D.	131494-1	NY	07/08/1977	Orthopedic Surgery		General Orthopedics/Orthopedic Trauma	2001 to Present: Orthopedic Surgeon, Lattimore Orthopedics; 1990 to 2001: Orthopedic Surgeon, University of Rochester Medical Center.
Tomaino, Matthew M.	171436-1	NY	07/30/1987	Orthopedic Surgery	Hand Surgery	Upper extremity surgery (orthopedic/plastic)	2008 to Present: Private Practice; 2002 to 2008: Professor of Orthopedics, Chief Division of Hand and Upper Extremity Surgery, University of Rochester Medical Center; 1994 to 2002: Chief of Microvascular Surgery, University of Pittsburgh Medical Center.
Korones, David N.	178540-1	NY	06/29/1989	Pediatrics	Pediatric Hematology/Oncology	Pediatric Hematology/Oncology	1997 to Present: Associate Chief of Pediatric Oncology, University of Rochester Medical Center; 1995 to 1996: Medical Director, University of Rochester Strong Children's Hospital.
Frankel, Marie N.	133028-1	NY	01/01/1976	Otolaryngology	Plastic Surgery	Breast Surgery	1982 to Present: Marie N. Frankel, MD, PC. 1984 to Present: Clinical Professor of Surgery, University of Rochester School of Medicine.
Westesson, Per-Lennert	211982	NY	09/01/1998	Diagnostic Radiology	Neuroradiology	Neuroradiology	1993 to Present: Professor of Radiology, University of Rochester School of Medicine.

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Daller, John A.	MD058852L	PA	12/05/2003	Surgery	Critical Care Surgery	Transplant	Oct 2006 to Present: Assoc Prof of Surgery, Temple Univ; Nov 2003 to Dec 2004: Assoc. Prof of Surgery, Univ of Arkansas; Jan 2003 to Oct 2003: Surgeon, University of Rochester Medical Center; 1999 to Present: Staff Surgeon, University of Texas Medical.
Chhangani, Sanjeev V.	203774-1	NY	07/11/1996	Anesthesiology	Critical Care Medicine	Anesthesiology	2002 to Present: Associate Professor of Medicine, University of Rochester Medical School; 2002 to 2009: Medical Director, Rochester General Hospital; 1993 to 2002: Assistant Professor of Medicine, Loyola University Medical School.
Grossman, James E.	K 0790	TX	06/01/1996	Internal Medicine		Internal Medicine Occupational Medicine	2006 to Present: Emergency Dept. Staff Physician Valley Baptist Medical Center, Harlingen, TX. 1996 to 2006: Staff Physician, Suburban Physicians.
Keshishian, Ara	A55904	CA	04/03/1996	Surgery		Bariatric Surgery	1999 to Present: Private Practice, Ara Keshishian, A Professional Medical Corporation; 1994 to 1999: Surgical Resident, St. Joseph Mercy Hospital.
Shaw, James C.	6601	TX	01/01/1995	NA-Chiropractor		Chiropractic	1998 to Present: Private Practice Chiropractor, Central Texas Health Center, 1997 to 1998: Private Practice Chiropractor, Shaw Chiropractic; 1995 to 1997: Staff Chiropractor, Kapsner Chiropractic.
Davies, Mark G.	M8620	TX	02/08/2008	Surgery	General Vascular Surgery	Vascular Surgery	2008 to Present: Associate Professor of Surgery, Methodist Hospital; 1999 to 2007: Clinical Research Surgery, University of Rochester Medical Center; 1997 to 1999: General Surgery Fellow, University of Washington.
Wellington, Melanie	210409	NY	05/19/1998	Pediatrics	Pediatric Infectious Disease	Pediatric Infectious Disease	1999 to Present: Assistant Professor Pediatric Infectious Disease, University of Rochester Medical Center; 1998 to 1999: Pediatrician, Gallup Indian Medical Center; 1995 to 1998: Pediatric Resident, University of Rochester Medical Center.
Vinayek, Rakesh	01062124A	IN	08/01/1985	Internal Medicine	Gastroenterology	Gastroenterology, Hepatology	2006 to Present: Professor of Medicine, Indiana University; 1994 to 2006: Private Practice, Rakesh Vinayek, M.D.
Rummier, Randy O.	C1-0003890	DE	07/01/1992	Psychiatry		Adult Psychiatry	1992 to Present: Private Practice Psychiatrist, Randy O. Rummier, M.D.
Bronston, Leo J.	1491-012	WI	07/26/1979	NA-Chiropractor		Chiropractic Claims	1978 to Present: Owner, Bronston Chiropractic.
Law-Till, Cindy	SP 5093	CA	06/13/1983	NA-Speech Therapy		Speech and Language Pathology	2008 to Present: Medical Reviewer, Anthem Blue Cross; 1988 to 2008: Speech and Language Pathologist, The Foto Group.
Leve, Austin R.	75441	NY	08/18/1954	Orthopedic Surgery		General orthopedics	1979 to Present: Private Orthopedic Surgery Practice.
Constine, Louis S.	148795	NY	11/27/1981	Radiation Oncology	Pediatrics	Radiation Oncology	1986 to Present: Radiation Oncology, University of Rochester Medical Center.
Molinari, Robert W.	179654	NY	08/22/1989	Orthopedic Surgery		Any Spine-related care/ Non-operative Spine Cancer	2003 to Present: Surgeon, University of Rochester Medical Center; 1988 to 2003: Military Physician Active Duty, United States Army.
Puppato, Frank	162308	NY	06/03/1985	Orthopedic Surgery		hip and knee replacements, arthritis	1991 to Present: Orthopedic Surgeon, Greater Rochester Orthopedics.

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Clinician	License	State Licensure	License Date	Board 1	Board 2	Specialty	Experience
Sonne, Leonard J.	125578	NY	10/20/1975	Internal Medicine	Pulmonary Disease	Sleep studies, CPAP, Lung transplant, VEST systems	2001 to Present: Owner, Internal and Pulmonary Medicine; 1993 to Present: Internist, Greenville Family Health Care.
Yang, Linda	G76711	CA	06/10/1993	Anesthesiology		Anesthesiology	1998 to Present: Staff Anesthesiologist, Kaiser Permanente; 1996 to 1998: Staff Anesthesiologist, USAF, Travis AFB.
Weiss, Oren I.	50959	NY	09/22/2003	Periodontology		Periodontics, Implants, bone grafting, sinus/ridge	2003 to Present: Attending Periodontist and Clinical Instructor, Eastman Dental School/University of Rochester; 2001 to 2003: Resident Periodontics Advanced Education, Eastman Dental School; 1998 to 2001: Resident, Eastman Dental School.
Smith, Wendy L.	PT8201	FL	12/23/2000	NA-Physical Therapy		Physical Therapy and Rehab	1993 to Present: Physical Therapist, Jupiter Medical Center.
Hagen, Anton C.	SP8	CA	07/01/1974	NA-Speech Therapy		Speech Pathology	2001 to Present: Self employed Speech and Language Pathologist; 1992 to 2001: Coordinator, San Diego Rehabilitation Institute.
Redgate, Nancy Lee	PT11278	CA	12/23/1982	NA-Physical Therapy		Neuro rehab, geriatric rehab, assistive technology	1985 to Present: Owner, Rehabilitation Physical Therapy and Consulting; 1986 to Present: Physical Therapist, The Foto Group.
Ryan, Jennifer H.	PT13946	CA	12/18/1986	NA-Physical Therapy		Orthopedic-all diagnosis including TMJ	1996 to Present: Physical Therapist, The Foto Group; 2003 to 2004: Physical Therapist, Little Company of Mary Home Health.
Lewis, Stephen B.	G20175	CA	04/07/1971	Internal Medicine	Endocrinology and Metabolism	Diabetes, Obesity	1992 to Present: Private Practice Physician.
Mathews, William E.	A29230	CA	03/15/1975	Neurological Surgery	Pain Management		1977 to Present: Private Practice, Bay Area Neurosurgery Medical Group.
Schim, Jack D.	G48807	CA	08/30/1982	Neurology		Neurology Headache Rehabilitation Botulism Therapy	1985 to Present: Partner, North County Neurology Associates.
Patel, Rajeev K.	218695	NY	08/03/2000	Physical Medicine and Rehabn	Pain Management	Spine	2001 to Present: Assistant Professor, University of Rochester Medical Center; 2000 to 2001: Director of Spine Program, Mount Sinai Medical School; 1999 to 2000: Clinical Associate, University of Pennsylvania School of Medicine.
Leve, Pamela A.	188235	NY	01/28/1992	Dermatology		Medical Dermatology	1992 to Present: Vice President, Barrington Park Dermatological Associates, PC.
Furdik, Viliam J.	A53336	CA	08/03/1994	Neurology	Pain Management	Neurology/Peripheral Nervous System	2000 to Present: Staff Physician, Pasadena Rehabilitation Institute; 1996 to 2000: Staff Physician, Veterans Administration Medical Center.
Silverman, Neil S.	G59985	CA	04/27/1987	Obstetrics and Gynecology	Maternal and Fetal Medicine	High Risk Pregnancy	2005 to Present: Physician, Center for Fetal Medicine and Women's Ultrasound; 1997 to Present: Faculty, Cedars Sinai Medical Center; 1990 to 1997: Faculty, Thomas Jefferson University Hospital.
Smith, Guy B.	958	AR	01/01/1980	NA-Chiropractor		Chiropractic Medical	1986 to Present: Private Practice, Smith Chiropractic Clinic.

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DeBacker, Christopher M.	G85368	CA	08/06/1999	Ophthalmology		Necessity Ophthalmology	2000 to Present: Staff Ophthalmologist, Optima Ophthalmic Medical Group; 1999 to 2000: Plastic Surgery Fellow, Arizona Centre Plastic Surgery/University Medical Center, Tucson, AZ.
Shin, Bryant J.	225028	NY	06/07/2002	Ophthalmology		Ophthalmology	2003 to Present: Staff Physician, Boynton and Weber, MD., PC; 2002 to 2003: Fellow and Clinical Instructor Cornea and Refractive Surgery, University of Rochester Dept of Ophthalmology; 1999 to 2002: Chief Resident, University of Rochester Med Ctr.
Coniglione, Thomas C.	9775	OK	08/05/1972	Internal Medicine		Internal Med/Sports Med/Emerging Technologies	1996 to Present: Private Practice Physician.
Molinari, Diane C.	191609	NY	03/03/1993	Emergency Medicine		Emergency Medicine	2004 to Present: Emergency Physician, Park Ridge Hospital; 2003 to 2004: Emergency Physician, Highland Hospital; 1998 to 2003: Emergency Physician, St. Joseph Medical Center; 1997 to 1998: Emergency Physician, DePaul Health Center.
Keehbauch, Jennifer A.	ME 75471	FL	04/14/1984	Family Practice		Women's health	1999 to Present: Assistant Director, Family Practice Residency Program, Florida Hospital; 1997 to Present: Assistant Director, Florida Hospital; 1996 to 1997: Contract Physician, Shaw Air Force Base; 1993 to 1996: General Medical Officer, Shaw AFB.
Edwards, James D.	9104	TX	12/06/2001	NA-Chiropractor		Chiropractic	2002 to Present: Vice President and Staff Chiropractor, Chiropractic and Spine Center; 1978 to 2002: Staff Chiropractor, Emporia Chiropractic Center.
Vaughn, Cynthia S.	4933	TX	02/04/1989	NA-Chiropractor		Chiropractic	1998 to Present: President/Staff Chiropractor, Chiropractic and Spine Center; 1990 to 1998: Staff Chiropractor, Daniels Chiropractic.
Bateman, Kyle S.	10676	MS	07/01/1985	Family Practice		Internal Medicine	1992 to Present: Family physician Brookhaven Family Medicine Clinic.
Everett, Clifford R.	214052	NY	06/01/1999	Physical Medicine and Rehabn		Musculoskeletal Rehabilitation/Spinal Disorders	1999 to Present: Assistant Professor of Orthopedics, University of Rochester Medical Center; 1995 to 1999: Intern and Resident at the Mayo Clinic; 1990 to 1991: Medical Technician, United States Air Force.
Slater, Stanley L.	D0017457	MD	10/17/1974	Psychiatry	Geriatric Psychiatry	Psychiatry	2003 to Present: Private Practice Physician; 1974 to 2003: Deputy Associate Director for Geriatrics National Institute on Aging, United States Health Service; 1972 to 1974: Staff Psychiatrist, United States Navy.
Shah, Shishir V.	3663	AZ	06/08/2001	Family Practice		Wound Care/Hyperbarics, Emergency Medicine	2003 to Present: Private Practice; 2001 to 2003: Family Practice Physician, CIGNA Health Plan; 1999 to 2001: Family Practice Resident, MacNeal Hospital.
Charski, John A.	309	AZ	07/13/1988	NA-Podiatrist		Podiatry	1998 to Present: Private Practice Podiatrist, John A. Charski, DPM.
Lippman, Glenn	13076	AZ	10/30/1981	Psychiatry		Adult Psychiatry-inpatient/outpatient/crisis	2005 to Present: Private Practice Psychiatrist; 2004 to 2005: Medical Director, Maricopa Managed Care Systems; 1998 to 2004: Chair, Department of Psychiatry, Maricopa Integrated Health Systems.

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Peyser, Bruce T.	1276232	NC	08/17/2005	Internal Medicine		Internal Medicine Geriatrics Endocrinology	2005 to Present: Associate Clinical Professor of Medicine, Duke University, Division of General Internal Medicine; 1987 to 2005: Owner, Rochester Internal Medicine.
Schwartz, Joel R.	34-00-4129-S	OH	07/01/1986	Psychiatry	Geriatric Psychiatry	General Psych, Addiction Med	2004 to Present: Staff Psychiatrist, Heartland Behavioral Health; 2000 to Present: Staff Psychiatrist, Cambridge Developmental Center; 1990 to 2000: Private Practice.
Sharpe, Robert C.	036-073634	IL	08/26/1986	Psychiatry		Psychiatry; adult, geriatric or adolescent ECT cases	2004 to Present: Assistant Medical Director, Madden Mental Health Center; 1997 to 2004: Assistant Medical Director, United Behavioral Health; 1997 to Present: Psychiatrist, DuPage County Health Department.
Washburn, Joi B.	302927	NY	04/28/1978	NA-Registered Nurse		Staff nurse doing educational training	1978 to Present: Staff Nurse, VA Medical Center.
Taylor, Susan B.	342286	NY	10/16/1981	NA-Registered Nurse		Registered Nurse	2003 to Present: Registered Nurse, Fairport Baptist Home; 1991 to 2001: Appeals Manager, University of Rochester Medical Center.
Marks, Kenneth J.	35293	GA	02/06/1992	Psychiatry		Psychiatry	2002 to Present: Lead Psychiatrist, Central State Hospital; 2001 to 2002: Acting Clinical Director, Central State Hospital; 1994 to 2002: Private Practice Physician.
Hinojosa, Jim	143	NY	10/15/1976	NA-Occupational Therapy		Occupational Therapy	1999 to Present: Professor and Department Chair, NYU.
Cohen, David I.	19308	AZ	03/02/1991	Emergency Medicine		Emergency Medicine (Pediatric and Adult)	1990 to Present: Co-Director and Patient Care Physician, Emergency Professional Services.
Mitzner, Lyle D.	150670	MA	04/24/1996	Internal Medicine	Endocrinology and Metabolism	Diabetes, Thyroid, Growth Hormone and Pituitary	1999 to Present: Staff Physician, Joslin Clinic.
Falcon, Catherine M.	420325	NY	08/29/1995	NA-Nurse Practitioner		OB/Gyn	2003 to Present: Nurse Practitioner, Women Gynecology and Childbirth Associates; 1997 to 2003: Nurse Practitioner, Unity Health System/Park Ridge Hospital; 1996 to 1997: Nurse Practitioner, Dr. Hess/Genesee Hospital.
Jost-Vu, Elke	A44759	CA	04/25/1988	Internal Medicine	Endocrinology and Metabolism	Thyroid Dx, Diabetes Mellitus, Pituitary Disorders	1991 to Present: Private Practice Physician.
Friedenberg, Frank K	MD045046L	PA	08/13/1991	Internal Medicine	Gastroenterology	General Internal Medicine	2002 to Present: Staff Physician, Temple University Hospital; 1994 to 2002: Staff Physician, Albert Einstein Medical Center.
Green, Samuel E.	7001	NV	03/05/1963	Internal Medicine	Cardiovascular Disease	General Cardiology	1994 to Present: Private Practice Cardiologist.
Singh, Michael J.	204959	NY	01/01/1997	Surgery	General Vascular Surgery	Vascular Surgery aneurysms, varicose veins	2004 to Present: Attending Vascular Surgeon, University of Rochester Medical Center; 2002 to 2004: Attending Vascular Surgeon, UMass Memorial Health Care; 2000 to 2002: Fellow in Vascular Surgery, University of Massachusetts Med School.

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Hara, Alexandra (Schnitzlein)	44946	NY	10/04/1993	NA-Dentistry		Dentistry - All Areas	1994 to Present: Alexandra Hara, DMD, PLLC.
Ahrendt, Steven A.	220475	NY	02/27/2001	Surgery		General Surgery	2005 to Present: Staff Surgeon, UPMC Passavant; 2001 to 2005: Staff Surgeon and Associate Professor of Surgery, University of Rochester Medical Center; 1998 to 2000: Staff Surgeon, Froedter Memorial Lutheran Hospital; 1994 to 1998: Staff Surgeon, JH.
Carrier, Ewa	A047844	CA	12/01/1992	Pediatrics	Pediatric Hematology/Oncology	Pediatrics, Hematology/Oncology	2004 to Present: Associate Professor University of California San Diego; 1998 to 2004: Assistant Professor, University of California San Diego.
Kubacki, Joseph J.	ME101806	FL	06/02/2008	Ophthalmology		Ophthalmology	2008 to Present: Ophthalmologist, Emerald Coast Eye Institute; 2007 to 2008: Ophthalmologist, Eye Star Vision Center; 1979 to 2007: Professor and Ophthalmology Chair, Temple University Medical School.
Miller, Jean C.	MD062703L	PA	06/27/1997	Internal Medicine		General Internal Medicine	2006 to Present: Hospitalist, University of Pennsylvania; 2004 to 2006: Assistant Professor of Medicine and Hospitalist, Temple University Hospital; 1999 to 2004: Medical Director, Ambulatory Medicine, Temple University Hospital.
Sheppard, Frederick K.	1883012	WI	12/03/1983	NA-Chiropractor		Chiropractic manual manipulation	1984 to Present: Private Practice Chiropractor.
Hasiuk, Aaron S.	MD024650E	PA	01/23/1981	Obstetrics and Gynecology		Obstetrics and Gynecology	2003 to Present: Private Practice, Buck's County Women's Healthcare, Inc.; 1997 to 2003: Staff Physician, Temple Physician's, Inc.; 1996 to 1997: Staff Physician, MedPartners Women's Health.
Parris, Krisitn H.	MD048311L	PA	10/08/1992	Internal Medicine		Med-Surgery cases, emergency medicine	1993 to Present: Clinical Faculty, Temple University Medical School; 1990 to 1993: Internal Medicine Resident, Temple University Medical School.
Yip, Ian	G73119	CA	12/10/1991	Internal Medicine	Endocrinology and Metabolism	Endocrinology, diabetes	2001 to Present: Private Practice Physician; 1998 to 2001: Associate Chief, UCLA School of Medicine Division of Clinical Nutrition; 1996 to 1998: Attending Physician, West Los Angeles VA Medical Center.
Davidoff, Jack B.	191940	NY	04/20/1993	Family Practice	Emergency Medicine	Family/General Practice	2003 to Present: Emergency Physician, Clifton Springs Hospital; 1999 to 2003: Associate Chief Emergency Medicine, Rochester General Hospital; 1997 to 2002: Emergency Physician, Noyes Memorial Hospital.
Shallcross, John P.	PSY001666	GA	01/11/1993	NA-Psychologist		Psychological assessment/ Neuropsychological assessment, psychotherapy adolescent through geriatrics	1997 to Present: Private Psychology Practice.
Martin, Ian B.	MD049579L	PA	06/25/1993	Physical Medicine and Rehabiln	Emergency Medicine	Rehabilitation	1993 to Present: Associate Professor, Temple University Medical School.

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Cancilla Kenny, Laura	86281	OH	05/27/2005	Internal Medicine		General Internal Medicine	2005 to Present: Assistant Professor, University of Cincinnati; 2004 to 2005: Assistant Professor, University of Rochester School of Medicine; 2001 to 2004: Internal Medicine Resident; Univ of Rochester; 1997 to 2001: Medical Student, SUNY Buffalo.
Smith, Dawn A.	430040	NY	02/17/1999	NA-Nurse Practitioner			2005 to Present: Panel Reviewer, MAXIMUS Federal Services, 1998 to 2005: Nurse Practitioner, University of Rochester Medical Center.
Schwieger, Jeremy	A44951	CA	06/13/1988	Internal Medicine	Nephrology	Internal Medicine	1996 to Present: Partner, Nephrology Medical Associates.
Strikowsky, Jeffrey P.	DC004914L	PA	12/30/1991	NA-Chiropractor		Chiropractic	1991 to Present: Owner, Indian Valley Chiropractic Care.
Benitez, John G.	219852-1	TN	11/28/2000	Emergency Medicine	Medical Toxicology	Medical Toxicology	2008 to Present: Director Tennessee Poison Center/Vanderbilt University; P2001 to 2008: Associate Professor, University of Rochester School of Medicine; 2000 to Present: Managing Director, Finger Lakes Regional Poison Control.
Kassir, Karl Lynn	A055576	CA	01/01/1996	Pediatrics	Pediatric Critical Care	Pediatrics, Infectious Disease, Neonatology	2004 to Present: Staff Intensivist: Children's Hospital of Orange County; 2003 to 2004: Staff Pediatrician, Sea View Pediatrics; 2001 to 2003: Staff Physician, Children's Hospital of Orange County.
Meltzer, Michele	MD018005E	PA	07/01/1976	Internal Medicine	Rheumatology	Rheumatology	1998 to Present: Private Rheumatology Practice.
Kaufman, Stuart	25MA04789800	NJ	01/01/1986	Pediatrics	Pediatric Cardiology	Pediatric Cardiology	1989 to Present: Attending Pediatrician, Atlantic Health Care System.
Sollender, Jonathan L.	41043	CO	10/29/2002	Plastic Surgery		Plastic Surgery	2003 to Present: President, Aurora Plastic Surgery; 1998 to 2003: Clinical Chief, Rockford Health System.
Simons, Robert M.	25MA07454200	NJ	07/31/2002	Surgery		Surgical Oncology	2002 to Present: Assistant Professor of Surgery, Cooper Health System; 1997 to 2002: Attending Staff, Weiner Memorial Medical Center.
Lipson, Stewart B.	036-055050	IL	07/18/1977	Urology		Surgery, Medicine	2005 to Present: Associate Professor, University of Illinois College of Medicine, 1998 to 2004: Partner, Finger Lakes Urology.
Wheatley, Michael J.	MD17999	OR	10/09/1992	Plastic Surgery	Hand Surgery	Cosmetic, Plastic Reconstructive	1992 to Present: Private and hospital based practice.
Minassian, Shahab S.	MD026615E	PA	08/05/1981	Obstetrics and Gynecology	Reproductive Endocrinology	General OB/GYN Fertility Reproductive Endocrinology	2007 to Present: Section Chief, The Reading Hospital and Medical Center; 1986 to 2007: Director, Division of Fertility and Reproductive Endocrinology, Drexel University College of Medicine.
Kim, Julie J.	214157	MA	05/22/2002	Surgery		General Surgery, Bariatric Surgery	2003 to Present: Assistant Professor of Surgery, Tufts University School of Medicine; 2002 to 2003: Fellowship, Tufts New England Medical Center; 1997 to 2002: Internship and Residency, Boston University Medical Center.
Yarowsky, Max	228729	NY	06/11/2003	Family Practice		General Family Medicine	2006 to Present: Medical Director, MAXIMUS Federal Services; 2005 to 2006: Staff Physician, Jones Memorial Hospital; 2003 to 2004: Residency and Family

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Rigberg, David A.	A60026	CA	04/12/1996	Surgery	General Vascular Surgery	Vascular Surgery/Peripheral Vascular Intervention	Practice Fellowship, University of Rochester School of Medicine. 2003 to Present: Practitioner, Associated Group of Vascular Surgeons; 2003 to Present: Assistant Professor of Surgery, UCLA Medical School; 1996 to 1998: Emergency Room Physician, Sherman Oaks Hospital.
Chu, Joyce S.	158927	NY	07/02/1984	Internal Medicine		Reviewer for CMS QIC Part D	2001 to Present: District Physician, Pittsford Central School District; 2003 to 2004: Staff Physician, Lifetime Health; 1997 to 2000: Primary Care Physician, ViaHealth.
Rosen, Avery	OS006229L	PA	07/09/1987	Obstetrics and Gynecology		Medical Director KOP CMS QIC Part D	1998 to 2004: Staff Physician, Delaware County Memorial Hospital; 1991 to 1998: Physician, Obstetrics and Gynecology Associates of Delaware County.
Lyon, Christopher J.	160353	NY	10/01/1974	Internal Medicine	Emergency Medicine	Emergency Medicine, Internal Medicine, Pediatrics	1995 to Present: Emergency Room Physician, FF Thompson Hospital; 1989 to 1994: Assistant Medical Director, Emergency Department, The Genesee Hospital; 1988 to 1989: Emergency Room Physician, The Genesee Hospital.
Eckhart, Sandra J.	154538	NY	07/01/1983	Internal Medicine		Emergency Medicine	2008 to Present: Medical Director, MAXIMUS Federal Services; 1988 to 2008: Emergency Department Physician, FF Thompson Hospital; 1991 to 2005: Director, Emergency Department, FF Thompson Hospital.
Sobel, Heather R.	220697	NY	03/23/2001	Internal Medicine	Geriatric Medicine	Long-Term Care/Geriatrics in Long-Term care	2003 to Present: Geriatric Physician, University of Rochester Medical Center; 2002 to 2003: Geriatric Fellow, University of Rochester Medical Center; 2001 to 2002: Locum Tenens Primary Care, University of Rochester Medical Center.
West, J. Diane	154763	NY	07/01/1983	Internal Medicine		Emergency Medicine	2008 to Present: Physician Reviewer, MAXIMUS Federal Services; 1993 to 2008: Emergency Room Physician, Clifton Springs Hospital.
Santelli, Jeanine T.	301108	NY	12/02/1994	NA-Nurse Practitioner		Adult Medicine	2000 to Present: Associate Professor, Keuka College; 1994 to 2000: Assistant Professor, Keuka College.
Rock, Samuel	3905	NY	03/15/1971	NA-Clinical Psychology		Forensic psychology	1977 to Present: Forensic Psychology Private Practice.
Williams, Kyle E.	231596	NY	03/12/2004	Ophthalmology		All areas of ophthalmology	2004 to Present: Ophthalmologist, Rochester Eye Associates, PC; 2001 to 2004: Ophthalmology Resident, University of Missouri Hospital; 2000 to 2001: Internal Medicine Resident, University Hospital New Mexico.
Dukelow, Nancy J.	7788	NY	11/21/1996	NA-Occupational Therapy		Occupational Therapy	2003 to Present: Senior Acute Care Occupational Therapist, University of Rochester Medical Center, 1/2003 to 9/2003: Traveling Occupational Therapist, Health Care Everywhere; 2001 to 2002: Occupational Therapist, Charing Cross Hospital, London.
Caprio, Thomas V.	227990	NY	04/07/2003	Internal Medicine	Geriatric Medicine	Geriatrics, Long-Term Care, Skilled Care, hospice	2004 To Present: Assistant Professor of Medicine, University of Rochester Medical Center; 2003 to 2005: Geriatric Fellow, University of Rochester Medical Center; 2000 to 2003: Intern/Resident, University of Rochester Medical Center.
Cruz, Ernesto	MD053680L	PA	08/17/1994	Physical Medicine and Rehabn	Internal Medicine	Rehabilitation Medicine	2002 to Present: Staff Physiatrist, Chestnut Hill Rehabilitation Hospital; 2001 to 2002: Staff Physiatrist, Lafayette Medical Center; 1997 to 2001: Assistant Professor, MCP Hahnemann University.

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Whalen, Deborah M.	010203	NY	09/08/1988	NA-Physical Therapy		General Physical Therapy	1993 to Present: Senior Physical Therapist, University of Rochester Medical Center.
Dunn, Cynthia M.	167964	NY	07/17/1986	Internal Medicine			2005 to Present: Medical Director, CMS Part D QIC, MAXIMUS Federal Services; 2003 to 2005: Consultant, CMD Advisor; 2001 to 2003: Vice President, WRIB.
Lupo, Bonnie	F332123	NY	02/02/1998	NA-Nurse Practitioner			2007 to Present: Nurse Practitioner, VA Administration; 2006 to 2007: Panel Reviewer, MAXIMUS Federal Services; 2005 to Present: Nurse Practitioner, Unity Health; 2000 to Present: Nurse Practitioner, University of Rochester Medical Center.
Katz, Alejandro J.	AC2332	CA	10/23/1984	NA-Oriental Medicine		Acupuncture	1984 to Present: Director, Pain Management Center.
Cortese, Joseph Ronald	22280	NY	07/31/1959	NA-Dentist			1971 to Present: Group Orthodontic Practice.
Ryan III, Walter M.	210390	FL	09/12/2001	Internal Medicine	Allergy and Immunology	Internal Medicine Allergy and Immunology	2007 to Present: Physician, Florida Center for Allergy and Asthma Care, 2002 to 2007: Private Allergy Immunology Practice; 1998 to 2001: Staff Physician, St. Luke's Hospital.
Gauger, Barbara	SL003630L	PA	05/27/1992	NA-Speech Therapy			2005 to Present: Adjudicator, MAXIMUS Federal Services; 1995 to 2005: Speech Pathologist, HCR Manor Care.
Bowerman, Douglas W.	221124	NY	05/15/2001	Internal Medicine		All areas of internal medicine, hospitalist	2001 to Present: Chief of Medicine, FF Thompson Hospital; 1999 to 2001: Staff Physician, Yale New Haven Hospital.
Anders, Jeffrey L.	32549-020	WI	08/22/1991	Psychiatry		Adult psychiatry	1995 to Present: Clinical Assistant Professor, University of Wisconsin Health Services.
Kearney, Michele E.	10668	NY	09/24/1998	NA-Speech Therapy			1998 to Present: Speech Pathologist, Monroe Community Hospital.
Mac Donald, Imelda C.	155027	NY	07/15/1983	Emergency Medicine		Emergency Medicine	2004 to Present: Clinical Faculty and Attending Physician, Observation Unit of Emergency Department, University of Rochester Medical Center; 2002 to 2004: Ed Phys, Soldiers & Sailors Hospital; 2001 to 2002: Ed Phys, Rochester General Hospital.
Powers, James C.	130781	NY	06/03/1977	Internal Medicine		Internal Medicine Adult Medicine	1980 to Present: Internist, Canandaigua Medical Group.
Antignano, Louis V.	154491	NY	07/01/1983	Internal Medicine	Gastroenterology	Liver disease, Inflammatory bowel disease, Reflux	1987 to Present: Managing Partner, Rochester Gastrointestinal Consultant.
Mayer, Sanford J.	130262	NY	03/18/1977	Pediatrics		General Pediatrics, Psycho-social disorders	1990 to Present: Partner, Pediatrician, Twelve Corners Pediatrics.
Abraham, MD034697E	MD034697E	PA	10/18/1985	Orthopedic		General orthopedic	1996 to Present: Orthopedic Surgeon, TriRivers Surgical Associates.

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William D. Mac Clean, Craig R.	A31006	CA	04/18/1977	Surgery		surgery	1981 to Present: Private Practice Physician.
Harriy, Jodi	2305203304	VA	06/26/2002	Orthopedic Surgery NA-Physical Therapy		General orthopedic surgery Therapy, Aquatic Therapy, vestibular rehab, pelvic floor dysfunction - incontinence (male/female)	2003 to Present: Director of Physical Therapy, Southeastern Physical Therapy; 2002 to 2003: Staff Physical Therapist, Children's Hospital of the Kings Daughter; 2000 to 2002: Staff Physical Therapist, Sure Rehab.
King, Tari A.	220601	NY	03/13/2001	Surgery		General surgery, Surgical oncology, Breast cancer	2003 to Present: Assistant Attending Surgeon, Memorial Sloan Kettering Cancer Center; 2002 to 2003: Clinical Fellow, Breast Surgery, Memorial Sloan Kettering Cancer Center; 2001 to 2002: Research Fellow, Memorial Sloan Kettering.
Baker, Susan S.	117225	NY	09/04/1973	Pediatrics	Gastroenterology	Pediatric gastroenterology, nutrition hepatology	2000 to Present: Division Co-Director, University Physician Associates; 19993 to 2000: Division Co-Director, University of South Carolina Medical School.
Muzzonigro, Thomas S.	MD070488L	PA	02/03/2000	Orthopedic Surgery		General Orthopedic Surgery	2001 to Present: Orthopedic Surgeon, TriRivers Surgical Associates; 2000 to 2001: Clinical Instructor in Orthopedics, University of Pittsburgh Medical Center.
Newberger, David S.	193059	NY	07/22/1993	Family Practice		General Medicine	1993 to Present: Fulltime Faculty, SUNY Buffalo Medical School.
Poulter, Colin A.	97568	NY	09/20/1966	Radiation Oncology		External beam radiation, Brachy therapy	1965 to Present: Professor, University of Rochester Medical Center.
Rosenthal, Thomas C.	127683	NY	07/16/1976	Family Practice	Geriatric Medicine	Geriatrics and Primary Care	1986 to Present: Professor and Department Chair, University of Buffalo Family Medicine.
Toy, Eugene P.	205882	NY	02/18/1997	Obstetrics and Gynecology	Gynecologic Oncology	Gynecologic oncology	2002 to Present: Assistant Professor, University of Rochester Medical Center; 1999 to 2002: Gynecologic Oncology Fellow, Yale University School of Medicine.
Waltrip, Robert L.	MD066800L	PA	11/30/1998	Orthopedic Surgery		General Orthopedic Surgery	2005 to Present: Orthopedic Surgeon, TriRivers Surgical Associates; 2002 to 2005: Orthopedic Surgeon, East Suburban Orthopedic Associates; 2001 to 2002: Orthopedic Sports Medicine Fellow, American Sports Medicine Institute.
Weiss, Michael W.	MD031197E	PA	05/18/1984	Orthopedic Surgery		General Orthopedic Surgery	1994 to Present: Orthopedic Surgeon, TriRivers Surgical Associates.
Zionts, Michael E.	214775	NY	07/08/1999	Family Practice		Family Medicine all areas	2001 to Present: Faculty Physician, University of Buffalo Family Medicine.
Irani, Shayan S.	MD0004754 4	WA	04/27/2005	Internal Medicine	Gastroenterology	General internal Medicine and Gastroenterology	2008 to Present: Associate Physician Virginia Mason Medical Center. 2004 to 2007: Gastroenterology Fellow, Temple University Hospital; 2001 to 2004: Internal Medicine Residency, Temple University Hospital.

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Levin, Mark B.	8504	NY	05/04/1998	NA-Occupational Therapy		Primary Occupational Therapy	2008 to Present: Clinical Specialist, Bioness, Inc.; 2001 to 2008: Director of Rehabilitation, Monroe Community Hospital; 1998 to 2001: Occupational Therapist, Strong Memorial Hospital.
Dizon, Don S.	MD11323	RI	10/14/2003	Internal Medicine	Medical Oncology	Gynecologic cancers; Breast cancers	2003 to Present: Director of Medical Oncology, Women and Infants Hospital; 2001 to 2003: Attending Physician, Memorial Sloan Kettering Cancer Center; 1999 to 2001: Fellow in Medical Oncology, Memorial Sloan Kettering Cancer Center.
Boormazian, Michele L.	OS010304L	PA	07/22/1999	Family Practice	Geriatric Medicine	ASCV, Diabetes, Hyperlipidemia	2002 to Present: Private Practice, Rose Tree Medical Associates; 2000 to 2002: Geriatric Fellow, Philadelphia College of Osteopathic Medicine.
Hope, Joseph D.	OS008496I	PA	07/19/1994	Internal Medicine		Any area within internal medicine	2000 to Present: Physician, Rose Tree Medical Associates.
Shank, Michael F.	OS004716L	PA	08/05/1981	Family Practice	Geriatric Medicine	Family medicine, geriatrics	2005 to Present: Physician, Rose Tree Medical Associates; 1996 to 2005: Physician, Great Valley Health.
Naughton, Michael J.	103671	MO	02/01/1996	Internal Medicine	Medical Oncology	Breast cancer; all solid tumors	2001 to Present: Assistant Professor of Medicine, Washington University School of Medicine; 2000 to 2001: Clinical Association Attending Physician, Cleveland Clinic.
McCue, Sharon	003668L	PA	12/24/1977	NA-Physical Therapy			2006 to Present: Reviewer, MAXIMUS Federal Services; 2002 to 2006: Physical Therapist, HCR Manor Care.
Cowan, Richard B. T.	109367	NY	07/01/1971	Neurology		Neurology and Psychiatry as related to neurology	1988 to Present: Clinical Director, University Neurology/Erie County Medical County Center.
Ellis, David G.	183604	NY	07/01/1990	Emergency Medicine		Emergency medicine, Trauma, Telemedicine	1991 to Present: Director, Division Telehealth, University Emergency Medical Services, Erie County Medical Center.
Freary, Patrick M.	199644	NY	06/13/1995	Internal Medicine		Cardiovascular disease, gastroenterology	1996 to Present: Staff Physician, Kaleida Health.
Offenkrantz, William C.	15786	AZ	08/11/2006	Psychiatry		Psychiatry, psychoanalysis	1987 to Present: Private psychiatric practice.
Goshlert, Uwe G.	42-0009798	VT	11/30/1999	Emergency Medicine	Family Practice		2002 to Present: Staff Physician, Northwestern Medical Center, 1990 to 2002: Staff Physician, ODEPA, PA.
Lascola, Robert J.	98279	NY	02/01/1967	Surgery		General Surgery, Breast Surgery	1969 to Present: Attending Surgeon, Kaleida Health System.
Liebman, Scott E.	210672	NY	06/15/1998	Internal Medicine	Nephrology	Nephrology	2004 to Present: Staff Physician/Assistant Professor, University of Rochester Medical Center; 2001 to 2004: Nephrology Fellow, University of Colorado.
Fiden, William J.	109296	NY	07/15/1971	Family Practice	Geriatric Medicine	Geriatrics, General Medicine, Aviation Medicine	1996 to Present: Clinical Director, Family Medicine, UB Department of Family Medicine.
Erickson, Victoria	100233	AZ	11/20/1997	NA-Registered		Long-Term Care as it	2006 to Present: Director of Quality, Arizona Home Care; 2002 to 2006: Manager

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DiSilvestro, Paul A.	MD08105	RI	12/04/1991	Nurse	Gynecologic Oncology	relates to nursing	of Utilization Management, United Health Care; 2001 to 2002: Director of Nursing, Esperanza Manor. 2003 to Present: Assistant Professor and Director of Research, Women and Infants Hospital/Brown University; 2001 to 2003: Assistant Residency Program Director, SUNY Stony Brook; 1999 to 2003: Assistant Professor, Winthrop University Hospital.
Heatwole, Chad R.	230605	NY	11/24/2003	Neurology		Gynecologic cancers	2006 to Present: Fellow Experimental Therapeutic Neuromuscular Disease, University of Rochester Medical Center; 2005 to 2006: Neurophysiology Fellow, University of Rochester Medical Center; 2002 to 2005: Neurology Resident, Univ Rochester Med Ctr.
Morrow, Jannette A.	MD429776	PA	07/26/2006	Internal Medicine	Geriatric Medicine	Geriatrics, home health care, internal medicine	2006 to Present: Physician, Rose Tree Medical Associates; 2003 to 2005: Medical Director, Hospice Care Network; 1998 to 2003: Attending Physician, Jamaica Hospital and Medical Center.
Williams, Janet M.	226659	NY	06/02/2003	Emergency Medicine		Emergency Medicine Adult and Pediatric	2003 to Present: Professor, Dept of Emergency Medicine, University of Rochester School of Medicine; 2001 to 2003: Professor of Emergency Medicine, University of West Virginia; 1997 to 2001: Associate Professor, University of West Virginia.
Yurcheshen, Michael E.	236248	NY	05/24/2005	Neurology		Sleep medicine	2005 to Present: Assistant Clinical Professor, Strong Sleep Disorder Center; 2003 to 2005: Resident and Fellow, University of Rochester School of Medicine; 2000 to 2001: Preliminary Year Internal Medicine, Baystate Medical Center.
Zeidman, Howard	25MA02297 600	NJ	01/01/1969	Orthopedic Surgery		Orthopedic surgery	2007 to Present: Consultant, Private Practice; 1970 to 2007: President, Orthopedic Associates of Southern New Jersey.
Darell, Edward W.	136120	NY	10/20/1978	Psychiatry		Psychiatry adult, child and adolescent	1997 to Present: Assistant Professor, NY University Med School; 2004 to Present: Staff Psychiatrist, Metro Center for Mental Health; 2002 to 2004: Staff Psychiatrist, Postgraduate Center; 1999 to 2003: Physician Advisor, Magellan Behavioral Health.
Kiotis, Alexander I.	OS005153L	PA	07/01/1983	Family Practice	Geriatric Medicine	Family medicine, geriatrics, and sports medicine	2005 to Present: Physician, Rose Tree Medical Associates; 1983 to 2006: Private Practice.
Szabo, S. Joshua	MD072532L	PA	10/16/2000	Orthopedic Surgery		All orthopedic surgery	2006 to Present: Orthopedic Surgeon, TriRivers Surgical Associates; 2004 to 2006: Orthopedic Surgeon, Orthopedic Specialists of Gastonia; 2003 to 2004: Orthopedic and Sports Medicine Fellow, Mississippi Sports Medicine and Orthopedic Center.
Aladesanmi, Oluranti	57918	GA	06/09/2026	Internal Medicine		All areas of internal medicine	2006 to Present: Assistant Professor, Morehouse Medical School; 2001 to 2006: Staff Physician, Cleveland Clinic.
Avetian, Charles G.	OS007148-L	PA	07/01/1990	Internal Medicine		Inpatient hospital and nursing home care. Neurology, general internal medicine	2007 to Present: Advanced Medicine Associates, Philadelphia, PA; 2003 to 2007: Physician, Allied Health Associates; 1999 to Present: Private Practice Physician; 1997 to 1999; Staff Physician, Mercy Health System.

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Higman, Meghan A.	240776	NY	06/26/2006	Pediatrics	Pediatric Hematology/Oncology	Pediatric hematology oncology	2006 to Present: Clinical Assistant Professor, University Pediatric Associates/SUNY Buffalo; 2001 to 2006: Assistant Professor, Johns Hopkins Medical School.
Kalmadi, Sujith R.	38208	AZ	04/29/1999	Internal Medicine	Medical Oncology	Oncology solid tumors and hematology	2008 to Present: Staff Physician, Ironwood Cancer Center, 2007 to 2008: Assistant Professor, Baylor College, 2006 to 2007: Associate Staff, Cleveland Clinic; 2003 to 2006: Fellow, Cleveland Clinic; 1999 to 2003: Physician, Putnam Hosp.
Mattox, Gail A.	18585	GA	08/17/1977	Psychiatry	Child and Adolescent Psychiatry	General psychiatry and Child and Adolescent psych	1989 to Present: Clinical Professor, Morehouse Medical School.
Messina, Joseph A.	111777	VT	11/17/2006	Psychiatry		General psychiatry	1990 to Present: Private Practice.
Pelittieri, Peter J.	42881	NY	08/01/1990	NA-Dentist			1990 to Present: Private Dental Practice.
Phatak, Pradyumna D.	160550	NY	10/15/1984	Internal Medicine	Hematology	Hematology and Oncology issues	1998 to Present: Chief Hematology/Medical Oncology Unit, Rochester General Hospital/Lipson Cancer and Blood Center.
Powell, Lawrence D.	39815	GA	07/01/1994	Family Practice	Sports Medicine	Family Practice and Sports Medicine	2006 to Present: Assistant Professor, Morehouse Medical College; 2003 to Present: Staff Physician, Concentra Medical Center; 2002 to 2003: Staff/Team Physician, Northwestern University School of Medicine.
Betts, Jennifer S.	7088	TN	08/13/2004	NA-Nurse Practitioner		Nurse practitioner geriatrics, internal medicine	2004 to Present: Assistant Professor, Vanderbilt University, School of Medicine; 2002 to 2004: Director of Clinical Operations, SYMED, LLC; 1999 to 2004: Psychiatric Nurse Practitioner, SYMED LLC.
Briggs, Nathaniel C.	31822	TN	01/01/2003	Preventive Medicine		Psychiatry and neurology	2004 to Present: Assistant Professor, Meharry Medical College; 2001 to 2004: Instructor and Chief Resident, Meharry Medical College.
Feinstein, Steven A.	MD032211E	PA	01/01/1984	Internal Medicine		Pharmacy issues and general internal medicine	1999 to Present: Primary Care Physician, Mercy Health System.
Schwartz, Gary R.	21561	TN	01/01/1991	Emergency Medicine	Pediatric Emergency Medicine	All emergency medicine pediatric and adult	1991 to Present: Staff Physician, Vanderbilt University Medical Center.
Tropez-Sims, Susanne	29770	TN	04/01/1975	Pediatrics		All areas of pediatric practice	1997 to Present: Professor and Associate Dean, Meharry Medical School.
Garden, Fae H.	H3385	TX	02/26/1988	Physical Medicine and Rehabn		Physical, speech and occupational therapy, pain	1989 to Present: Associate Professor, Baylor College of Medicine.
Accetta, Donald D.	44394	MA	06/01/1979	Allergy and Immunology	Pediatrics	Allergy Immunology Asthma	1988 to Present: President, Allergy and Asthma Care, P.C.

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Ahmed, Nazneen	31369	TN	06/22/1999	Pediatrics		Infectious disease, respiratory disease	2005 to Present: Staff Pediatrician, Centennial Pediatrics; 2000 to 2005: Staff Pediatrician, Martin Pediatric Clinic.
Chavez, Teresa L.	8361	NV	01/01/1997	Internal Medicine	Rheumatology	Rheumatology	1997 to Present: Private Practice.
Fisher, Robert H.	34325-020	WI	06/07/1993	Internal Medicine	Allergy and Immunology	Allergy/clinical immunology	
Fitzer, Peter M.	ME62557	FL	07/20/1992	Diagnostic Radiology	Nuclear Medicine	All diagnostic imaging	1998 to Present: Locum Tenens diagnostic Radiology.
Gevirtz, Clifford M.	147669	NY	06/01/1981	Anesthesiology	Pain Management	Pain management and anesthesia	2004 to Present: Clinical Director, Resource Anesthesia Associate; 1999 to 2003: Associate Professor, Mount Sinai Department of Anesthesia.
Gross, Andrew M.	59650	FL	06/08/2007	Anesthesiology		Anesthesia Critical Care ICU Medicine	2008 to Present: Staff Physician, Coastal Orthopedics and Sports Medicine; 2007 to 2008: Pain Management Fellow, Emory University School of Medicine; 2004 to 2007: Anesthesia Resident, The Johns Hopkins School of Medicine.
Hughes, Michael G.	73486	MA	12/11/1998	Emergency Medicine		HBO therapy emergency trauma care	2000 to Present: Emergency Physician, South Shore Hospital; 2007 to Present: Emergency Physician: Cape Cod Hospital.
Patel, Piyushkumar P.	DN011772	GA	08/01/1997	Oral Facial and Maxillary Surgery		Full scope of Oral and Maxillofacial Surgery	2007 to Present: Surgeon, Center for Oral and Maxillofacial Surgery; 2006 to 2007: Surgeon, Atlanta Oral Facial Surgery; 2005 to 2006: Surgeon, Oral Maxillofacial Surgeons.
Winer, Robert I.	MD023070E	PA	10/18/1979	Psychiatry	Neurology	Neurology Psychiatry Psychopharmacology	1983 to Present: Practicing Physician, Neurocare, Inc.
Cohen, Melvin L.	E8397	TX	08/07/1977	Psychiatry	Child and Adolescent Psychiatry	Child and Adolescent psychiatry, Adult psychiatry	11992 to Present: Private Practice.
Shah, Tejaswini	35372	MA	04/01/1973	Physical Medicine and Rehabil		Musculoskeletal Impairments, orthopedics	1991 to Present: Consulting Physiatrist.
Tortora, Michael J.	15904	CT	02/06/1973	Surgery		General Surgery, breast surgery	1975 to Present: Private Practice.
Demoraville, Beatriz M.	MD8001	RI	07/03/1991	Internal Medicine	Endocrinology and Metabolism	Diabetes all aspects of endocrinology	2004 to Present: Private Practice; 1995 to 2004: Primary Care Physician, South County Internal Medicine.
Chakrabarty, Sangita	MD35977	TN	02/01/2002	Preventive Medicine	Occupational Medicine		2004 to Present: Director, Occupational Medicine Residency Program, Meharry Medical College; 2003 to 2004: Physician, Tennessee Pediatric and Adolescent Center; 2002 to 2003: Occupational Med Resident, Meharry Medical College.
Kinzy, Bruce G.	D8745	TX	01/01/1978	Physical Medicine and	Family Practice	Physical medicine and rehabilitation	2000 to Present: Private Practice Physician.

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Levin, Kenneth	MD020994E	PA	07/07/1978	Rehabn	Nuclear Medicine	Imaging nuclear medicine	2005 to Present: Private Practice, Radiology Consultant; 2000 to 2005: Owner/Radiologist, College Heights Imaging.
Meyer, John S.	D6497	TX	01/01/1978	Neurology		Strokes all types, Head injury, Dementia	2006 to Present: Private Practice; 1969 to 2006: Professor/Chair Neurology, Baylor College of Medicine.
Szymanski, Dennis C.	30282	MI	07/29/1971	Neurological Surgery		Neurosurgery spine surgery, brain surgery,	1983 to Present: Private Practice Physician.
Choi, Howard	211071	NY	06/30/1998	Physical Medicine and Rehabn		Spinal cord injury, disability, rehabilitation	2007 to Present: Private Practice; 2005 to 2007: Attending Physician, Mount Sinai Medical Center; 2001 to 2005: Fellow and then Staff Physician, VA Boston Health Care System.
Park, John K.	79981	MD	06/29/1997	Neurological Surgery		All aspects of neurological surgery	2002 to Present: Neurosurgeon, NIH National Institute of Health; 1998 to 2002: Neurosurgeon, Brigham and Women's Hospital.
Schneider, Sanford	G11962	CA	01/01/1966	Pediatrics	Neurology Pediatric	Child neurology, neuro developmental pediatrics	1993 to Present: Clinical Professor, Loma Linda University School of Medicine.
Crimian, Charles T.	21041	AZ	09/18/1992	Neurology		neurology, aerospace medicine	1995 to Present: Private Practice Physician.
Kombluth, Ira D.	D0061293	MD	09/30/2002	Physical Medicine and Rehabn	Pain Management	neck and low back pain, neuropathic pain	2008 to Present: Owner, Spine Medicine and Rehabilitation Therapies; 2005 to 2007: Partner, DECK Pain Management; 2004 to 2007: Partner, Center for Pain Management; 2001 to 2003: Consultant, Crozer-Chester Medical Center.
Broderick, Thomas W.	M6258	ID	03/01/1993	Radiology		cardiac imaging	2001 to Present: Partner, Boise Radiology Group.
Diamond, Paul T.	101048052	VA	06/01/1992	Physical Medicine and Rehabn	Internal Medicine	Neuro rehab stroke, brain injury, etc.	2001 to Present: Associate Professor with Tenure, University of Virginia.
Ernich, Joseph F.	181020	NY	12/14/1989	Neurological Surgery		All areas of neurological surgery	1990 to Present: Attending Surgeon, Albany Medical College.
Hines, Edwin H.	DS0000002686	TN	01/01/1971	NA-Dentist	Pediatric Dentistry	Pediatric dentistry	1974 to Present: Assistant Professor, Division of Perodontics, Meharry Medical College School of Dentistry.
Ho, Joyce C.	228967	NY	06/26/2003	Physical Medicine and Rehabn		General physical medicine and rehabilitation, EMG	2008 to Present: Staff Physician, Elmhurst Hospital Center; 2006 to 2008: President, 8th Avenue Physical Medicine.
Stein, Bernice A.	MD20817	MD	01/13/2003	Physical Medicine and Rehabn		Physical Medicine and Rehabilitation	2002 to Present: Private Practice.
Urashima-	1900	CA	08/23/2002	NA-		Occupational therapist	2007 to Present: Consultant, PTPN; 2006 to 2007: Consultant, The Foto Group;

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Nagami, Colette				Occupational Therapy			2000 to 2006: Manager, California Well-Being Institute.
Bird, Lynne Marie	A45464	CA	10/31/1988	Pediatrics	Genetics	Clinical genetics	1994 to Present: Clinical Geneticist, Children's Specialists of San Diego; 1987 to 1994: Pediatric Resident, UC San Diego.
Dave, Utpal P.	40424	TN	10/01/2005	Internal Medicine	Medical Oncology	Malignant hematology, Leukemia, Lymphoma	2005 to Present: Assistant Professor, Vanderbilt University Medical Center; 2001 to 2005: Medical Staff Fellow, National Institute of Health/NCI.
Meltzer, Alan J.	MD015378E	PA	07/01/1974	Surgery		General and vascular surgery	1980: Private Practice Physician.
Cushing, James A.	G68478	CA	04/30/1990	Physical Medicine and Rehabn		Brain injury, Stroke, Spinal Cord Injury	1992 to Present: Private Practice.
Finnell, Deborah S.	F40062	NY	12/29/1993	NA-Nurse Practitioner		Mental health, Substance abuse	1999 to Present: Psychiatric Nurse Practitioner, VA Medical Center.
Shuler, James D.	G61570	CA	10/13/1987	Ophthalmology		General ophthalmology	2008 to Present: Private Practice; 1998 to 2008: Owner Medical Director, Empire Eye and Laser Center.
Hadley, James A.	148573	NY	10/30/1981	Otolaryngology		Rhinologic problems, Nasal/sinus complaints	2003 to Present: Professor, University of Rochester Medical Center; 1998 to 2003: Owner/Physician, Genesee Otolaryngology.
Becker, Lance J.	MD073439L	PA	04/05/2001	Diagnostic Radiology	Vascular and Inter Radiology	General radiology and Interventional Radiology	2001 to Present: Staff Radiologist, Southeast Radiology.
Edelman, Mark A.	036-094621	IL	12/24/1996	Diagnostic Radiology	Vascular and Inter Radiology	Diagnostic vascular and Interventional Radiology	1997 to Present: Director, Interventional Radiology, Rush North Shore Medical Center.
Gray, Richard J.	MD434194	PA	04/18/2008	Diagnostic Radiology	Vascular and Inter Radiology	Any aspect of Interventional Radiology, Vascular Radiology	2008 to Present: Medical Director, American Access Care of Pennsylvania; 1989 to 2008: Senior Attending Radiologist, Center Radiology.
Robinson, Renee	F33304	NY	06/29/2001	NA-Nurse Practitioner		General Medical Surgical Care	2001 to Present: Family Practice Nurse Practitioner, University of Rochester Medical Center.
Shelley, David J.	M-10024	ID	08/06/2007	Diagnostic Radiology	Vascular and Inter Radiology	Kyphoplasty, Vertebroplasty	2008 to Present: Staff Radiologist, Interventional Radiology Specialists; 2005 to 2007: Section Chief, Medical Professional Associates of Arizona.
Simon, Jeremy R.	036-096781	IL	10/06/1997	Diagnostic Radiology	Vascular and Inter Radiology	All aspects Diagnostic and Interventional Radiology	2001 to Present: Staff Radiologist, Diagnostic Imaging Associates.

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Mitchko, Michael J.	209841	NY	03/19/1998	Internal Medicine	Geriatric Medicine	Internal Medicine/Geriatric Medicine	2000 to Present: Staff Physician, Canandaigua Medical Group.
Moalem, Jacob	A98217	NY	12/01/2006	Surgery		General Surgery, Thyroid/parathyroid/ad renal	2007 to Present: Clinical Instructor and Fellow, University of Rochester Medical Center Dept Endocrine Surgery; 2006 to 2007: Executive Chief Resident, UMNJ RWJ Hospital; 2001 to 2006: Intern/Resident General Surgery, UMNJ RWJ Hospital.
Poligone, Brian	248958	NY	06/06/2008	Dermatology		All areas of dermatology	2008 to Present: Assistant Professor, University of Rochester Medical Center; 2004 to 2008: Resident/Research Fellow, Yale School of Medicine; 2003 to 2004: Intern, Stanford University School of Medicine.
Bhattacharyya, Timothy	216485	MD	01/22/2003	Orthopedic Surgery		All areas of orthopedic surgery	2009 to Present: Attending Physician, OrthoBethesda; 2003 to 2008: Attending Physician, Orthopedic Trauma Service Massachusetts General Hospital.
Shapiro, Deborah L.	170865	NY	07/02/1987	Internal Medicine	Rheumatology		2005 to Present: Attending Physician, New York Medical College; 1992 to 2005: Attending Physician, Mount Sinai Medical Center.
Rekhi, Brij M.	121758	NY	09/16/1974	Otolaryngology		Otolaryngology head and neck surgery	1975 to Present: Private Practice.
Cohen, Jules	82953	NY	09/11/1959	Internal Medicine	Cardiovascular Disease	All areas of cardiovascular disease	1966 to Present: Professor of Medicine, University of Rochester Medical Center.
Kofsky, Phillips M.	MD033961E	PA	07/12/1985	Surgery	Colon and Rectal Surgery	Medical/Surgical issues	1990 to 2008: Attending Surgeon, Associated Surgeons, PC.
Milano, Michael T.	235177	NY	02/08/2005	Radiation Oncology		All areas of radiation oncology	2005 to Present: Assistant Professor/Faculty Attending, University of Rochester Medical Center; 2001 to 2005: Chief Resident Radiation Oncology, University of Chicago.
Gilmore, Elaine S.	248998	NY	06/10/2008	Dermatology		All areas of dermatology	2008 to Present: Assistant Professor, University of Rochester Medical Center; 2007 to 2008: Dermatologist, Yale University Health Service; 2004 to 2007: Resident Physician, Yale New Haven Hospital.
Sawyer, Howard R.	G38515	CA	11/29/1978	Family Practice		Primary Care, children age > 2 and adult care	1991 to Present: Medical Director, Health Care Partners.
Gelbard, Harris A.	178553	NY		Neurology	Neurology-Spec Qual Child		2000 to Present: Professor Departments of Neurology and Pediatrics, University of Rochester School of Medicine and Dentistry.
Farley, Patricia	459793	NY		NA-Registered Nurse			2006 to Present: Nursing Faculty, Finger Lakes Health; 1998 to Present: Per diem Nurse, Finger Lakes Visiting Nurse Service.
Serpick, Arthur A.	D0010091	MD		Internal Medicine	Medical Oncology	Standards of care for cancer	2006 to Present: Medical Consultant, Disability Determination Services, State of Maryland; 2002 to 2006: Vice President of Medical Affairs, St. Joseph Medical Center; 2005 to 2006: Medical Director, St. Joseph Medical Center Cancer Institute.

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Drake, Diana F.	233955	NY		NA-Registered Nurse		Registered nurse obstetrics, gynecology, neonatal	2002 to Present: Clinical Resource Nurse, Rochester General Hospital; 2001 to 2002: Case Manager, ViaHealth Home Care.
Ferrero, Donna	226012	NY		Physical Medicine and Rehabil		Spine - musculoskeletal or neurological conditions	2002 to Present: Assistant Professor, University of Rochester Orthopedics; 2000 to 2002: Staff Physiatrist, New England Neurological Associates.
Hyacinth, Beverly	057003	GA		Family Practice		Primary care medicine diabetes, hypertension, asthma, hyperlipid, CAD, back pain, headache, etc...	2008 to Present: Physician Reviewer, Take Care Health Systems; 2007 to 2009: Locum Tenens Various providers; 2006 to 2007: Family Practice Physician, South Dekalb Family Medicine; 2005 to 2006: Locum Tenens, Staff Care.
Kaplan, Richard S.	MD056342L	PA		Physical Medicine and Rehabil		Physical medicine and rehabilitation, electrodiagnostics, pain management, some aspects of neurology and orthopedics	1995 to Present: President, Uniontown Medical Rehabilitation, PC.
Reider, Ruben	D22609	MD		Internal Medicine	Geriatric Medicine	Geriatric issues and internal medicine	2003 to Present: Assistant Professor of Medicine, Johns Hopkins University Medical School.
Seeley, Donna M.	366105	NY		NA-Registered Nurse		Adult care	2005 to Present: Discharge Planner/Home Care Coordinator, Lifetime Care; 2002 to 2005: Case Manager, Visiting Nurse Service.
Woolston, Lori J.	504776	NY		NA-Registered Nurse		Long-Term Care, Short-Term rehabilitation, PRL, Medicare and MDS	2008 to Present: Director of Nursing, Avon Nursing Home; 2003 to 2008: Assistant Administrator, Morgan Estates.
Cattano, Charles J.	D46972	MD		Internal Medicine	Gastroenterology	Gastroenterology, Hepatology, pediatric gastroenterology	2008 to Present: Associate Chief, Medicine Service, Anne Arundel Medical Center; 2002 to Present: Anne Arundel Gastroenterology Associates; 1998 to 2002 Halifax Regional Hospital.
McLellan, Shannon C.	232277	NY		Family Practice		Family medicine, General medicine, Urgent care	2005 to 2009: Post Doctorate Fellow, University of Rochester; 2005 to 2009: Physician, Lifetime Health; 2004 to 2005: Physician, Highland Hospital.
Posluszny, Melissa	OC005720L	PA		NA-Occupational Therapy		General occupational therapy determinations, skilled care, custodial care, reimbursement issues.	2009 to Present: Owner, AVP Therapy Solutions; 2006 to 2009: Director of Operations, Appalachian Rehabilitation; 2002 to 2006: Director of Operations, Rehab Works.
Stewart, Rosalyn	D0060151	MD		Internal	Pediatrics	General internal	2004 to Present: Assistant Professor, John Hopkins University; 2003 to 2004:

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W.				Medicine		medicine inpatient/outpatient. General Pediatrics inpatient/outpatient. Pediatric emergency medicine	Hospitalist, University of Maryland Hospital.
Brecher, Ira N.	D00428	MD		Surgery		General surgery	1982 to Present: Private Practice Physician.
Graf, Frank A.	4782	NH		Orthopedic Surgery		Fracture care, injuries and impairments spine, hand, knee, hip shoulder	1971 to Present: Private Practice Physician.
Cherry, Julie J.	449489	NY		NA-Registered Nurse		Labor and delivery, fetal monitoring, antepartum care, OB triage, C-Section	1999 to Present: Registered Nurse, Strong Memorial Hospital.
Rakhmanin, Vladimir	D0059414	MD		Internal Medicine		All aspects of inpatient adult care.	2004 to Present: Hospitalist, Montgomery General Hospital.
Gilbert, Edward C.	D02190	MD		Urology		General urology	1971 to Present: Urologist, Urological Consultants, PA; 1995 to Present: Investigator, MidAtlantic Clinical Research.
Esposito, Mark A.	D0044129	MD		Obstetrics and Gynecology		General Ob/Gyn	2006 to Present: Practice Administrator/OBGYN Physician, Johns Hopkins Medicine; 1993 to 2006: Private Practice.
Greenhouse, Charles S.	D0001441	MD		Obstetrics and Gynecology		General obstetrics and gynecology issues	1970 to Present: Employee Physician, Obstetrics and Gynecology Associates.
Mendhiratta, Anurita	D38262	MD		Internal Medicine	Hospice and Palliative Medicine	Internal Medicine, Palliative Care, Hospice Care	1998 to Present: Private Practice.
Neschis, David G.	D56230	MD		Surgery	General Vascular Surgery	Vascular surgery, endograft repair, angiography, angioplasty/stenting non cardiac	2000 to Present: Associate Professor of Surgery, University of Maryland School of Medicine.
Berger, Nathan	D23905	MD		Obstetrics and Gynecology		Gyn/infertility	1998 to Present: Director, Assisted Reproductive Technology Program, The Union Memorial Hospital; 2004 to Present: Chair, Department of Gynecology, The Union Memorial Hospital.
Tinianow, Jessica F.	36.081623	IL		Physical Medicine and Rehabil		Physical medicine and rehabilitation, neuromuscular,	2005 to Present: President, Jebiz Corporation (medical consulting firm); 1991 to 2003: Assistant Professor/Attending Psychiatrist, University of Illinois Hospital.

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Ratchford, Elizabeth V.	D0065801	MD		Internal Medicine		musculoskeletal and pain management Internal medicine all issues, vascular disease related conditions	2007 to Present: Assistant Professor, Johns Hopkins University Medical School; 2003 to 2007: Assistant Professor, Columbia University.
Ballard, Betsy	D29018	MD		Surgery		General surgery, some breast surgery, some traumas and related issues	1992 to Present: Private Practice.
Sandler, Glenn L.	D0047125	MD		Surgery		All types of abdominal surgery, Breast disease and breast cancer, General Surgical Care issues.	1995 to Present: Partner surgical practice, Advanced Surgery.
Weiner, Jeremy P.	D32984	MD		Surgery		General surgery Cholecystectomy, colon rectal surgery, hernia surgery, etc...	2006 to Present: Partner, GS Surgical Services; 1998 to 2006: Private Practice.
Rubenfeld, Joshua M.F.	57619	MD		Internal Medicine	Pulmonary Disease	Pulmonary medicine and critical care	2006 to Present: Physician, Pulmonary and Critical Care Associates of Baltimore; 2004 to 2006: Physician, Albany Medical Center; 2001 to 2004: Fellowship, Pulmonary and Critical Care Medicine, Johns Hopkins Hospital.
Collins, Mary Louise	D0044743	MD		Ophthalmology		Ophthalmology, Strabismus, Pediatric Ophthalmology	1998 to Present: Director of Resident Education, Greater Baltimore Medical Center.
Connors-Adler, Ann	158305	NY		Internal Medicine			2007 to Present: Unemployed; 1993 to 2007: Staff Physician, Rochester General Hospital.
Serafin, Jeanne C.	D68285	MD		Psychiatry		Eating disorders and any adult behavioral health issue.	2008 to Present: Staff Psychiatrist, Sheppard Pratt Health System; 1999 to 2008: Assistant Medical Director, Tufts Health Plan.
Maccannon, Deidre S.	MD33378	DC		Obstetrics and Gynecology		Women's health issues, weight control	2009 to Present: Private Practice; 2008 to 2009: Staff Physician, My Weight Doctor; 2002 to 2005: Clinical Assistant Professor, Georgetown University.
Wapen, Bruce D.	G28117	CA		Emergency Medicine		All areas of emergency medicine	2001 to Present: Staff Physician, Mills-Peninsula Emergency Medical Associates.
Hooper, William W.	G35446	CA		Internal Medicine	Pulmonary Disease	Pulmonary and critical care.	1985 to Present: Private Practice
Ishaaya,	A66078	CA		Internal	Pulmonary Disease	Internal medicine,	1998 to Present: Assistant Clinical Professor, UCLA School of Medicine.

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Abraham M.				Medicine		pulmonary and allergy, sleep medicine, geriatrics and bariatrics	
Kamangar, Nader	A66078	CA		Internal Medicine	Pulmonary Disease	All aspects of pulmonary medicine and critical care medicine as well as sleep medicine	2003 to Present: Assistant Clinical Professor of Medicine, UCLA School of Medicine; 2007 to Present: Associate Program Director, Cedars Sinai and VA/Olive View UCLA Critical Care Medicine Fellowship Program.
Kalfuss, Leonard M.	G12052	CA		Orthopedic Surgery			1972 to Present: Private Orthopedic Surgery Practice.
Ronson, Brian B.	A77586	CA		Radiation Oncology			2007 to Present: Staff Radiation Oncologist, Valley Radiotherapy Associates. 2001 to 2005: Resident Radiation Oncology, Loma Linda University Medical Center.
Song, Paul Y.	G88014	CA		Radiation Oncology		All aspects of therapeutic radiology	2007 to Present: Radiation Oncologist, John Wayne Cancer Institute/Valley Radiotherapy Associates; 2006 to 2007: Attending Physician/ACS Cancer Committee Liaison, University of Chicago; 2003 to 2006: Attending Physician, Radiation Oncology, Walter Reed.
Djalilian, Hamid R.	A85665	CA		Otolaryngology		Otolaryngology - otology, neuro-otology (hearing, balance, facial nerve, skull based tumors)	2006 to Present: Associate Professor of Clinical Otolaryngology, Director of Neurotology, UC Irvine; 2005 to 2006: Associate, Tower ENT Associates; 2004 to 2005: Director Otolaryngology, Los Angeles County Hospital.
Stone, Aaron	G68802	CA		Plastic Surgery		Hand Surgery, General Plastic Surgery	1993 to Present: Private Practice.
Hameroff, Stephen B.	D0006246	MD		Ophthalmology		General ophthalmology, neuro-ophthalmology, and vision related disability cases	2004 to Present: Staff Ophthalmologist, Barenburg Eye Associates; 1990 to 2004: Private Practice.
Womer, Karl L.	D0065002	MD		Internal Medicine	Nephrology	Nephrology, Renal Transplantation	2006 to Present: Assistant Professor of Medicine, Johns Hopkins University School of Medicine; 2001 to 2006: Assistant Professor, University of Florida College of Medicine.
Applewhite, Osbert M.	D0021507	MD		Internal Medicine		General internal medicine, Occupational Med	2007 to 2009: Practitioner, Preventive Care Network Services; 2005 to 2007: Manager, North East Medical Clinics, Exxon Mobil; 2000 to 2005: Occupational Health Manager, Exxon Mobil Fairfax Medical Clinic.
Zadeh, Jaffar A.	K4345	TX		Internal		General internal	2008 to Present: Staff Physician, VA Medical Center; 2007 to 2008: Staff

Clinician	License	State Licensure	License Date	Board 1	Board 2	Specialty	Experience
Sarnoski-Roberts, Sandra M.	161014	NY		Medicine		medicine, primary care	Physician, Main Street Medical Clinic; 2005 to 2007: Staff Physician, Dallas Medical Specialists; 2001 to 2005: Physician, Dallas Diagnostic Associates. 2005 to Present: Attending Observation Unit, University of the Rochester Medical Center emergency Dept; 1989 to 2005: Emergency Dept Attending, Rochester General Hospital.
Barone, Michael A.	D0046021	MD		Pediatrics		Internal Medicine, Emergency Medicine adult non trauma General pediatrics	2000 to Present: Assistant Professor of Pediatrics/Director of Medical Student Education, Johns Hopkins School of Medicine; 2004 to Present: Dean, Student Affairs, Johns Hopkins Medical School; 1998 to Present: Director, Med Education, St. Agnes Hospital.
Spencer-Strong, William H.	D0009433	MD		Obstetrics and Gynecology		Obstetrics and gynecology	1997 to 2007: Private Practice; 2001 to 2005: Chair Ob/Gyn Department, Union Memorial Hospital.
Compton, Nancy M.	D0036965	MD		Family Practice		All areas of family practice except inpatient, newborn, nursery, or OB	2007 to Present: Family Physician, Johns Hopkins Student Wellness Center; 2001 to 2007: Medical Office and Team Leader, Department of Defense.
Mong-Szabo, Brenda	006625	NY		NA-Physical Therapy		Physical therapy/rehab/speech and occupational	1987 to Present: Administrative Director of Diagnostics and Rehabilitation, Jones Memorial Hospital.
Jackson, Mercelle B.	167783	NY		NA-Registered Nurse			2004 to Present: Independent Consultant; 1980 to 2004: Administrator, Jewish Home of Rochester.
Shriner, Sally A.	PTL-1457	CO		NA-Physical Therapy		Geriatric rehab/restorative therapy	1991 to Present: Health Care Consultant, self employed.
Frazier, Lena A.	R057451	MD		NA-Registered Nurse		Long-Term Care, Occupational Health	2004 to Present: Consultant with U.S. Postal Service; 1999 to 2004: Administrator, VMT Home Care.
Gallagher, Michelle D.	RN558302	PA		NA-Registered Nurse		Medical surgical nursing, Neonatal Nursery	2009 to Present: Staff RN Neonatal ICU, Crozer Chester Medical Center; 2004 to 2009: Staff Nurse Med/Surg, Crozer Chester Medical Center.
Ballou, Cathy A.	263766	NY		NA-Registered Nurse		Home care all aspects	2001 to Present: Home Care Coordinator, Lifetime Care.
Gladstein, Jack	D0034944	MD		Pediatrics	Adolescent Medicine	Pediatric neurology, general pediatrics, headaches	2005 to Present: Director of Pediatrics Headache Clinic, University of Maryland School of Medicine; 1995 to 2005: Associate Dean for Student Affairs, University of Maryland School of Medicine.
Lorenzo, Heather N.	D0061856	MD		Internal Medicine		Inpatient internal medicine	2005 to Present: Medical Director of Hospitalists, Inpatient Specialists; 2004 to 2005: Hospitalist, Inpatient Specialists; 2000 to 2004: Chief of Residents, USAF, David Grant Medical Center.
Berkshire,	4010	AZ		Psychiatry	Child and Adolescent	Child and Adult	2007 to Present: Staff Psychiatrist, Gila River Health Care; 2005 to 2007: Child

Clinician	License	State Licensure	License Date	Board 1	Board 2	Specialty	Experience
Michael J.					Psychiatry	psychiatry	Psychiatry Fellow, Maricopa Integrated Health; 2004 to 2005: Vice Chief Resident, Maricopa Integrated Health.
Bhargava, Nalini	D19473	MD		Pediatrics		All aspects of pediatrics	1980 to Present: Private Pediatric Practice.
Delgadillo, Paul I.	0014920	TX		NA-Dentist		General dental care and problems	2007 to 2009: Senior Dental Office, US Public Health Service/USCG; 2002 to 2007: Regional Dental Consultant, US Public Health Service/USCG.
Diaz, Felipe	171355	NY		Internal Medicine		General medicine, hospital care	2007 to Present: Chief Medical Officer, Syracuse Community Health Center; 2002 to Present: Associate Medical Director, Total Care.
Ehlers, Rolf	G50260	CA		Internal Medicine		Internal medicine, diabetes, hypertension, neurology	1989 to Present: Private Internal Medicine Practice.
Giannandrea, Paul F.	D0023973	MD		Psychiatry	Addiction Psychiatry	Chemical dependency, Adolescent Psychiatry, General Adult Psychiatry	1992 to Present: Assistant Professor of Psychiatry/Medical Director, University of Maryland School of Medicine.
Hopkins, Maryjo A.	454962	NY		NA-Registered Nurse			2008 to Present: Staff Nurse, Gastroenterology Group of Rochester; 2005 to 2008: Staff Nurse/Case Manager, Unity Health Systems; 2004 to 2005: Staff Nurse, SAA.
Johnson, Patricia A.	F430391	NY		NA-Nurse Practitioner		emergency medicine, internal medicine, non-invasive cardiology	2008 to Present: Nurse Practitioner, Delphi Hospitalist Group; 2002 to 2008: Emergency Department Nurse, Unity Health.
Klein, Harvey G.	D0002572	MD		Internal Medicine	Hematology	Blood transfusions, hematology, internal medicine	1973 to Present: Chief Transfusion Medicine, NIH.
Lee, Andrew J.	D0025647	MD		Internal Medicine		General internal medicine, adult medicine	1994 to Present: Internist/Medical Director, Medstar Health.
Koteish, Ayman A.	D0060196	MD		Internal Medicine	Gastroenterology	All gastroenterology and hepatology as well as hepatic transplant	2004 to Present: Assistant Professor, Johns Hopkins Hospital; 2003 to 2004: Instructor, Johns Hopkins Hospital.
Levin, Kimberly E.	017177	NY		NA-Physical Therapy		Physical therapy	2004 to Present: Staff Physical Therapist, Lifetime Care; 1997 to 2004: Staff Physical Therapist, Monroe Community Hospital.
Carter, Nathaniel	D0046633	MD		Neurology		Vertigo/dizziness, diplopia, double vision, general neurology	2003 to Present: President Physician, Maryland Center for Neuro Ophthalmology.
Amrani, Jacob	35194	AZ		Orthopedic Surgery		General Orthopedics and spine surgery	2006 to Present: Orthopedic Surgeon, Deer Valley Spine Surgery; 2004 to 2006: Orthopedic Surgeon, Kansas Orthopedic Center; 2000 to 2004: Orthopedic

Clinician	License	State Licensure	License Date	Board 1	Board 2	Specialty	Experience
Andolina, Michael J.	28917	NY		NA-Dentist		General dentistry	Surgeon, Wichita Spine Surgery. 2008 to Present: Independent Contractor, Cornerstone Dental, 1974 to 2008: Private Dental Practice.
Bartleson, Michele	006521	NY		NA-Physical Therapy		Geriatric rehab, acute rehab, orthopedic rehab and neurological rehab. Home Care	1999 to Present: Director of Rehabilitation, Highlands Living Center.
Bennett, Douglas H.	198064	NY		Pediatrics		General Pediatrics	2004 to Present: Pediatrician, Irondequoit Pediatrics; 1996 to 2004: Partner, Wasserman, Glassman, and Bennett.
Goodman, Lee A.	DO15490	MD		Diagnostic Radiology		All aspects of diagnostic radiology	1979 to Present: Staff Radiologist, Advanced Radiology PA, Baltimore, MD; 1977 to 1979 Assistant Professor University of Maryland School of Medicine.
McMorris, Michele	46185-1	NY		NA-Registered Nurse		Medical/surgical nursing all areas	March 08 to Present: Clinical Documentation Specialist, Jones Memorial Hospital, Wellsville, NY; 2001 to 2008: Interim Director of Nursing, Wellsville Manor Care Center, Wellsville, NY; 1997 to 2001 OR Circulator, Jones Memorial Hospital.
Conant, Richard H.	D0001815	MD		Orthopedic Surgery		General orthopedic surgery	1969 to Present: Private Practice Orthopedic Surgeon, Summit Orthopedic Surgery, LLC.
Egloff, Allen C.	D0002921	MD		Orthopedic Surgery			2008 to Present: AAMC Orthopedic Clinic, Outreach Center, Annapolis, MD; 2002 to 2005: AAMC Medical Center, Physician Advisor to Care Management; 1996 to 2001: Columbia Medical Plan, Annapolis, MD; 1976 to 1996: Anne Arundel Orthopedic Surgeons.
Ferricola, Daniel J.	D0056653	MD		Internal Medicine	Cardiovascular Disease	Internal medicine, all aspects of cardiology	2001 to Present: Private Practice, Cardiovascular Consultants, PA, Rockville, MD; 1996 to 2000: Director of Echocardiography, Washington VA Hospital, Washington, DC.
Ganti, Vinu	D0041162	MD		Internal Medicine		General internal medicine and geriatrics	1995 to Present: Primary Care, Private Practice, State of Maryland; 1994 to 1995: Attending Physician Emergency Medicine, General Hospital, DC; House Physician, Sibley Memorial Hospital, DC; General Medical Officer, Dewitt Army Hospital, Fort Belvoir, VA.
Rudd, Alisha	014150	NY		NA-Occupational Therapy		General occupational therapy - skilled therapy for multiple diagnoses. Neurological dysfunctions, orthopedic problems, injuries	2008 to Present: Occupational Therapist, Freedom Therapy; 2006 to Present: Occupational Therapist per diem, Unit Health; 2007 to 2008: Occupational Therapist, Blossom Healthcare; 2005 to 2006: Therapist in training, Supplemental Health Care.
Joseph, Herbert H.	D0020471	MD		Orthopedic Surgery		Adult orthopedics, spine except scoliosis	1977 to Present: Private Practice Orthopedic Practice, Greater Washington Area; 1967 to Dec. 1976: Department of Orthopedics, Hunterdon Medical Center, Flemington, NJ.

Clinician	License	State Licensure	License Date	Board 1	Board 2	Specialty	Experience
Mossey, Mark W.	D67734	MD		Emergency Medicine		All areas of emergency medicine and trauma care	Sept. 2008 to Present: Emergency Physician, DESPA/Anne Arundel Medical Center, Annapolis, MD; June 2005 to August 2008: Emergency Physician, Conway Medical Center, Conway, SC; 2004 to 2006: Flight Physician, Cleveland Metro Life Flight, Cleveland, OH.
Bennett, Jane	198049	NY		Radiology		All areas of diagnostic radiology	2004 to Present: Borg & Ide Imaging Group, PC, Rochester, NY; 1999 to 2004: New Rochelle Radiology Associates, PC, New Rochelle, NY.
Weisman, Robert	195602	NY		Psychiatry	Forensic Psychiatry		2006 to Present: Medical Director, Strong Ties Community Support Program, Rochester, NY; 2005 to 2006: Co-Director, Strong Ties; 2001 to 2005: Director, Project Line, Forensic ACT Team, Strong Ties.
Singh, Devinder	D67333	MD		Plastic Surgery		Plastic Surgery all areas	2008 to Present: Assistant Professor of Surgery, Division of Plastic Surgery, University of Maryland Medical School; 2002 to 2008: Intern/Resident/Chief Resident, Plastic Surgery, Yale University Medical School.
Krantz, James L.	D35152	MD		Family Practice		All areas of family practice including pediatrics	1988 to Present: Physician/Partner, Catoclin Medical Group.
Samuels, Todd L.	D35847	MD		Neurology		All areas of neurology	2004 to Present: Neurologist, Taylor Medical Group; 1989 to 2003: Neurologist, Neurology Center, PC.
Baum, Antonia L.	D47908	MD		Psychiatry		General psychiatry all aspects	01/01/99 to Present: Private Practice.
Boenning, Douglas A.	MD17496	MD		Pediatrics	Pediatric Emergency Medicine	General pediatrics and pediatric trauma issues. Please refer to extensive list in file.	1988 to Present: Attending Physician, Children's National Medical Center.
Catalano, Kristin M.	478173	NY		NA-Registered Nurse		Hospice, palliative care, oncology, correctional medicine	2009 to Present: Director of Hospice, Isaiah House; 2004 to 2009: Hospice Liaison, Lifetime Care.
Cheng, Alan	D58744	MD		Internal Medicine	Cardiovascular Disease	Cardiac electrophysiology	2006 to Present: Professor of Medicine, Johns Hopkins University Medical School; 2004 to 2006: Fellow, Cardiac Electrophysiology.
Di Nardo, Ignatius L.	D0031546	MD		Internal Medicine		All areas of internal medicine, ICU/CCU Care, hospitalist medicine pulmonary, cardiology, infectious disease, neurology, nephrology, general medicine	2006 to Present: Hospitalist, Coastal Internal Medicine; 2006 to Present: Hospitalist, Eagle Hospital Physicians; 1991 to Present: Partner, Drs. Huddleston and Di Nardom PA.
Goodwin Robert	H37405	MD		Family Practice		all primary care	2004 to Present: Staff Clinician, National Institute on Drug Abuse.

Clinician	License	State Licensure	License Date	Board 1	Board 2	Specialty	Experience
S. Levine, Stuart M.	D57535	MD		Internal Medicine	Rheumatology	All areas of rheumatology	2003 to Present: Assistant Professor of Medicine, Johns Hopkins University.
Rade, Jeffrey J.	D43767	MD		Internal Medicine	Cardiovascular Disease	Cardiology, interventional cardiology, internal medicine, cardiac surgery (research interest)	1998 to Present: Associate Professor of Medicine, Attending Physician Cardiac Cath Lab, Johns Hopkins School of Medicine.
Waldron, Danielle L.	030821	NY		NA-Physical Therapy		Physical therapy/rehabilitation, long-term care, outpatient rehab, inpatient rehab, acute rehab.	2009 to Present: Physical Therapist, Veteran's Administration, 2008 to 2009: Traveling Physical Therapist, Reflectx Staffing, 2006 to 2008: Facility Coordinator, Therapy Specialists, 2006 to 2008: Per diem Physical Therapist, Career Staff Limited.
Smith, Sandra J.	462447	NY		NA-Registered Nurse		Geriatrics, hospice	2003 to Present: Nursing Supervisor, Monroe Community Hospital.
Chan, Fred T	D0053430	MD		Internal Medicine		Inpatient hospitalist services and all areas of internal medicine	2009 to Present: Medical Director Inpatient Services, Greater Baltimore Medical Center.
O'Hearn, John P.	18602	MD		Orthopedic Surgery		No necks or spines	1977 to Present: Private orthopedic practice, Forest Hill, MD.
Cahill, M. Susan	9	MT		NA-Physician Assistant		Physician assistant Family practice all areas and reproductive health	2007 to Present: Physician Assistant, All Families Health Care, PC; 2005 to 2006: Physician Assistant, Planned Parenthood, Montana; 2003 to 2005: President and Clinic Director, Choice Family Health Care.
Massey IV, John P.	MD33079	DC		Internal Medicine		All areas involving internal medicine and care of adults	2008 to Present: Staff Physician, Walter Reed Army Hospital; 2001 to 2007: Primary Care Physician, Unity Health Care Southwest.
Mazique, Jeffrey C.	MD12146	DC		Internal Medicine		All aspects of internal medicine	2001 to Present: Medical Officer, Walter Reed Army Medical Center.



Clinician	License	State Licensure	License Date	Board 1	Board 2	Specialty	Experience
Baskin, Victoria	4301078547	MI		Psychiatry		ADHD Autism, Mood, anxiety, substance abuse.	2006 to Present: Med Director, Judson Center; 2006 to Present: Psychiatrist, Trainings and Treatment; 2008 to Present: Med Director, Catholic Social Services; 2005 to 2009: Med Director, Redford Counseling; 2005 to 2008: Psychiatrist, Counseling Associates.
Kopp, Teresa L.	009679	NY		NA-Physical Therapy		Home care rehabilitation, outpatient and inpatient physical therapy, long-term care rehabilitation and therapy.	2008 to Present: Physical Therapist, VA Health Administration, 2007 to 2008: Physical Therapist, Maxim Health Care; 2002 to 2007: Franchise owner, Tim Horton's.
Wu, Paul	D0067619	MD		Internal Medicine		Urgent care, primary care, hospitalist	2008 to Present: Physician/Assistant Medical Director, Patient First; 2005 to 2008: Staff Physician, Millard Filmore Hospital; 2002 to 2005: Attending Physician, Lifetime Health Medical Group.



APPENDIX D: RESUMES

This section provides resumes for the Team proposed by MAXIMUS Federal Services for this project. These resumes provide individual information on industry background and qualifications, related professional accomplishments, and education for each staff member. The resumes presented in this section are listed in the index preceding our resumes.

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Thomas C. Naughton, JD, LL.M., PMP Engagement Director	1
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Joseph P. Moore RN, MS, C-NE Lead Quality Reviewer	6
Lydia C. Burlingham RN Quality Reviewer	8
Laura Church, MD, ABQAU Medical Director	10
Kim Hutchinson, LPN Director Professional Relations	12
James Phillips Director MIS	14
Kevin Gregory, ASQ CQIA, PMP Director Quality Assurance	16

Thomas C. Naughton, JD, LLM, PMP
Engagement Director

Qualifications

Mr. Thomas Naughton has more than eight years of experience in health care administration and regulatory compliance. He has extensive experience in analyzing and applying Medicare statutes and regulations and managing complex health care consulting projects. His experience includes:

- Director of Regulatory Compliance for MAXIMUS
- Project Director for OPM and State Independent Medical Review Programs
- Director for all URAC accreditation efforts

Relevant Experience

OPM Medical and Dental Benefits Review. Mr. Naughton has served as the Project Director for our OPM Medical and Dental Benefits Review Project since 2005. In this capacity he has overall responsibility for the day-to-day operations of the project and ensuring the timely and quality completion of all deliverables. He often assists staff on Special Projects and has provided consultation to OPM on such matters as disclosure of clinical reviewer identities.

California Independent Medical Review (IMR). Mr. Naughton has served as the Project Director with the MAXIMUS project for four years. Mr. Naughton is responsible for the day-to-day management and the timely and quality completion of independent medical reviews. He is responsible for engineering all business processes associated with the operations of the project. His responsibilities include case management, QA of all business processes, management and training of administrative and professional staff and physician and clinical reviewers.

State External Appeals. Mr. Naughton serves as Director and is responsible for the project management of over 25 external review clients located in over 20 different states. He co-authored client policy and procedure manuals and researched interrelationships between federal and state laws on managed care issues. Mr. Naughton has also successfully led efforts to obtain URAC accreditation as an Independent Review Organization three times since 2000. Additionally, Mr. Naughton is also responsible for responding to RFPs and researching business opportunities. He increased the client base from 5 to 35 and doubled the number of credentialed providers in six months. He also developed and implemented the company's first provider quality profiling system

Medicare. Since 1998 Mr. Naughton has supported our Medicare projects in a number of areas. Mr. Naughton was the co-author of the Medicare Reconsideration Process Manual. This manual details all aspects of the Medicare Reconsideration process and provides analysis of all applicable Medicare statutes and regulations. In 2004, Mr. Naughton authored our successful bid to CMS to serve as the contractor for the CMS Drug Card Subsidy Appeal Program and providing full summary and analysis of the Medicare Modernization Act. As Director of Regulatory Compliance Mr. Naughton was responsible for ensuring all of our programs met regulatory guidelines and was responsible for tracking and reporting on all relevant regulatory changes. As an Appeal Officer for the Medicare Reconsideration Project, Mr. Naughton focused on the appropriate application of Medicare regulations and coverage guidelines to assist in resolving Medicare disputes.

Professional History

MAXIMUS, Inc.: Director, Reston, Virginia, 2004–Present

- Project Manager, Sacramento, California, 1999–Present
- External Appeals, Director, 1999–Present
- Director, Regulatory Compliance, 1999–2001
- Appeal Officer, 1998–1999

Education

L.L.M., Health Law, Loyola University Chicago School of Law, Chicago, Illinois, 1998

J.D., State University of New York at Buffalo School of Law, Buffalo, New York, 1997

B.A., State University of New York at Buffalo, 1993

Michele Kraynik, RN, JD
Project Manager

Qualifications

Michele Kraynik has been serving as an Appeal Officer with MAXIMUS Federal Services for over two years. She began her career at MAXIMUS Federal as an Appeal Officer gaining extensive experience processing health care disputes involving Part A Medicare services. In 2008, she was promoted to the Team Leader position on Part C Medicare services. Ms. Kraynik has superior knowledge of Medicare law, regulations, manuals, and national and local coverage rules, which has aided her in the adjudication of a diverse assortment of claims. Ms. Kraynik possesses experience in adjudicating appeals on the basis of coverage as well as medical necessity denials. Ms. Kraynik's experience in case evaluation and the use of medical experts enables her to prepare a clear and concise abstract of the issues to be provided to MAXIMUS Federal's Clinical Panel. Ms. Kraynik is an expert in resolving disputes involving coverage issues as well as reimbursement issues. Ms. Kraynik obtained considerable knowledge about Medicare FFS payment systems in her roles in a hospital associated long-term care facility and at an HMO Medicare Advantage Plan. As a result, Ms. Kraynik has extensive knowledge of Medicare FFS payment policies. Ms. Kraynik's areas of concentration have included disputes regarding skilled nursing facility and RUGs coding and billing, and hospital billing issues involving DRG calculation and payment.

Prior Experience

Prior to joining MAXIMUS Federal, Ms. Kraynik served as the Director of Health Services for Upstate New York at United Health Care's Medicare Advantage Plan, Evercare.

Prior to Evercare, as Assistant Administrator/Director of Nursing with Strong Health, Ms. Kraynik was responsible for the management of all aspects of clinical services for a skilled nursing facility.

Ms. Kraynik has over ten years of experience in long term care as both a Provider and as a Payer. During law school she worked as a Supervisor at Strong Health; The Highlands at Brighton. The Highlands at Brighton is a 145 bed facility that provides care to a complex long term care population, that housed specialty units including a 20 bed long term ventilator unit, a 20 bed locked dementia unit as well as a 15 bed neuro-behavioral unit. After graduating from law school and practicing as a litigator, she was recruited back to health care and asked to take on the Director of Nursing position at the Highlands at Brighton. She was then promoted to Assistant Administrator. As the Assistant Administrator, Ms. Kraynik was responsible for oversight of over 240 employees as well as overall facility quality assurance. Among her numerous responsibilities Ms. Kraynik was responsible for all facility related health care appeals including billing and coding disputes. Responsibilities included both organizational management functions as well as human resource management duties. She designed and implemented 24 hour clinical Nursing Department structure. Recruited staff to fill vacancies while at the same time eliminating \$500,000 yearly agency use expenditures.

Implemented QA program, retention program and led efforts for successful Dept. of Health Surveys, including the facilities only zero deficiency years. She has

extensive knowledge of quality assurance, quality indicators, and the State and Federal rules and regulations that govern long-term care.

Ms. Kraynik left the Highlands at Brighton after being asked to join Evercare , a division of United Health Group, where she served as the Director of Health Services, which was a start up in Upstate New York. Evercare, whose origins began as a demonstration project for CMS, is a managed care product targeted to the long term care population, specifically dual eligibles. In this capacity Ms. Kraynik was responsible for ensuring compliance with all state and federal regulations, addressing quality of care issues and all relevant appeal programs including billing and coding disputes. She was responsible to strategize, develop and direct operations of the Health Services Dept., to ensure provision of high-quality, cost-effective medical services to long term care residents. Formed internal and external strategic relationships to support program expansion and continuing success.

Ms. Kraynik has served as a Team Leader for our Medicare Part C Appeals Program where she was responsible for supervising a team of six Medicare Appeal Officers and ensuring the timely and quality completion of thousands of Medicare clinical and coding appeals. Prior to accepting the position of Team Leader, Ms. Kraynik served as an Appeal Officer for our Medicare Part A Appeals Project from 2006 to 2008. In this role she was responsible for the timely and quality completion of thousands of Medicare Part A clinical and coding appeals. In both these positions Ms. Kraynik was also responsible for extensively researching Medicare statutes and regulations and coding and reimbursement rules.

Education

State University of New York at Buffalo, School of Law

Juris Doctor, 2000

Admitted: New York Bar, January 2001

Awards:

- American Corporate Counsel Association Fellowship
- 2000 Law Faculty Award

Roberts Wesleyan College

Bachelor of Science in Human Resource Management, 1997

- High Honors, GPA 3.91

Genesee Community College

Associate of Applied Science in Nursing, 1987

Professional Certifications

PRI, RUG II Case Mix Reimbursement Certification 2001-present

Basic Life Support, 1990-present

Advanced Burn Life Support, 1994-present

Advanced Cardiac Life Support, 1992-1997

**Professional
Memberships**

Monroe County Bar Association, 2000-present
Greater Rochester Association for Women Attorneys, 2000-2004
New York State Trial Lawyers Association, 2000-2002
American Bar Association, 1997- present
American Association of Critical Care Nurses, 1991-1997
American Burn Association, 1991-2000
Phoenix Society, 1991-2000
NADONA, 2001-2007
NYAHSA, DNS West Council, 2001-2007
AANLTC, 2001-present; former Vice-President
Sigma Theta Tau, 2003-2005; Former Chair of Nominating Committee

Joseph P. Moore RN, MS, C-NE
Lead Quality Reviewer

Qualifications

Certified Nurse Executive with more than thirty years of professional accomplishments. Highly effective in a broad range of administrative, planning, consultative, and community management roles. Recognized for ability to establish and maintain a high level of service delivery in a demanding and rapidly changing health care environment. Demonstrable skills in bringing about cost-sensitive, excellent quality, patient-centered care delivery to ensure continued competitiveness in the service area and region. Particularly effective with interpersonal communication and providing strong motivational leadership.

Relevant Experience

Since joining MAXIMUS, Mr. Moore has worked on the following projects:

Monroe Community Hospital, Rochester, New York; Director of Nursing (1/2000 – Present): Director of Nursing for a county health care facility with 566 long term care and rehabilitation beds as well as 39 acute care beds. Oversight accountability for additional departments including on-site pharmacy, respiratory therapy, infection control, staff education and quality improvement programs. Responsible for departmental operating budgets exceeding 55 million dollars annually. Honed skills in assessing operations, financials and personnel as well as coordinating efforts of a willing team of professional associates.

MST Associates, LLC, Rochester, New York; Principal Partner (4/00 – Present): Founding member and clinical director with a health care consulting partnership. Services include “mock surveys”, plan of correction preparation, guidance in informal dispute resolution matters, legal/expert witness testimony and leadership training.

Clinical/Private Duty Nursing (4/1988 – Present): Extensive clinical experience in varied settings; currently working primarily with home-bound pediatric and/or ventilator-dependent clients.

Prior Experience

Prior to joining MAXIMUS, Mr. Moore has worked on the following projects:

New York State Department of Health, Office of Health Systems Management; Hospital Nursing Services Consultant (11/1985 - 1/2000): Conducted quality assurance surveys evaluating services within health care organizations to determine their compliance with state and federal regulations. Investigatory and testimonial experience concerning matters of abuse, neglect and mistreatment. Certified as Federal LTC surveyor.

U.S. Naval Reserves (now retired); Captain /Commanding Officer (1990 – 2006)

Professional History

Recent Past-President, Association of Administrative Nurses in Long Term Care; Member, Nursing Department Advisory Committee, Monroe Community College; Former faculty, Monroe Community College and at Buffalo General Hospital School of Nursing; Featured Speaker at conventions and events including New York State Health Facility Association’s Western NY group, Rochester Region’s Nursing Assistant Recognition luncheon sponsored by Lifespan, 40th Annual Meeting and Exposition of the American Assoc. of Homes

and Services for the Aging and NYAHS Spring Institute. Faculty, CME audioconference "Managing Dementia in a Long Term Care Setting" sponsored by Pfizer and Eisai Inc. (9/03); Faculty, CME audioconference "Caring for Older Patients with Agitation & Psychosis" sponsored by Medical Communications Media (7/04); Faculty, "Resident Wandering & Elopement: Facts, Prevention & Protocol" sponsored by The Center to Promote Health Care Studies" (Spring 2006)

Education

State University of New York at Buffalo
Master of Science in Adult Health Nursing, 9/85
Minor: Nursing Administration
GPA: 3.8

D'Youville College, Buffalo, New York
Bachelor of Science in Nursing, 5/79
Minor: Business

Lydia C. Burlingham RN
Quality Reviewer

Relevant Experience

Since joining MAXIMUS, Ms. Burlingham has worked on the following projects:

Long Term Care Institute, Madison, Wisconsin; 4/11 – Present: Surveyor

- Conduct Surveys in Federal VA Community Living Centers
- Assure regulatory compliance

Lydia Burlingham, RN Consulting, Farmington, New York; 7/05 – Present: President

- Assist facilities with various NYS Department of Health issues - Hotline calls, Survey, SoDs, PoCs, IDRs, MDS 3.0s, etc.
- Orient and Mentor new management staff
- Conduct and Analyze Quality Assurance audits
- Develop facility specific policies and procedures

Prior Experience

Prior to joining MAXIMUS, Ms. Burlingham has worked on the following projects:

Central HealthCare, Baldwin, New York; 4/03 - 7/05: Corporate Director of Quality Improvement/Multi-Facility LTC Organization

- Directed Corporate-wide Quality Improvement Management
- Filled in as Acting Director of Nursing at various RHCs
- Recruited Administrators, DONs, Department Heads, etc.
- Review and revise facilities' policy and procedures

New York State Department of Health, Western Region, Rochester, New York; 6/00 - 4/03: Hospital Nurse Service Consultant

- Completed Federal Certification Training
- Investigated Hotline complaints
- Conducted Surveys in skilled nursing facilities
- Functioned as Survey Facilitator and Team Member

The Hurlbut, Rochester, New York; 11/98 -6/00: Director of Nursing/160 Bed Subacute Skilled Nursing Facility

- Overall supervision of nursing department, including staffing and scheduling
- Led nursing staff through NYSDOH Surveys with excellent results
- Established Restorative Nursing Program
- Improved Quality of Life through restraint reduction and sensitivity training

Newark Manor Nursing Home, Newark, New York; 4/94 - 11/98: Director of Nursing/60 Bed Skilled Nursing Facility

- Four Deficiency Free NYS Department of Health Surveys
- Restructured nursing department for increased efficiency
- Developed budget for nursing department

- Significantly Increased Facility Case Mix Index

Penfield Place Nursing Home, Penfield, New York; 03/93 - 04/94: Nurse Manager/48 Bed Skilled Nursing Facility (05/91 - 05/92)

- Responsible for supervision of direct resident care, care planning, clinical assessment and documentation, physician rounds, medication ordering, MDSs, PRIs, staff development
- Served as Acting Director of Nursing for several months in 1993

Strong Memorial Hospital, Rochester, New York; 05/92-03/93: Staff Nurse/24 Bed Med/Surg Unit

- Responsible for direct patient care - medication administration, IV therapy, blood transfusions, chemotherapy
- Patient Teaching, Discharge Planning, Respiratory Therapy
- Member of Emergency Response Team

**Certifications/
Professional
Organizations**

- NYS License: Registered Professional Nurse; License #425712-1(1990 – Current)
- CMS Certified Federal Surveyor (2001)
- Monroe Community College, Rochester, New York; A.A.S., Nursing (1990)
- American Red Cross, Disaster Relief Nurse
- Association of Administrative Nurses in Long-term Care, Member

Laura Church, MD, ABQAUR
Medical Director

Qualifications

Dr. Church is our Medical Director and an actively practicing, board certified physician. Her range of experience includes:

- Medical benefits, quality assurance and improvement
- Medical management, including utilization review, patient safety, and malpractice
- Development and implementation of clinician review process and tracking system, and case file assignment and delivery system for physician and clinical practitioner review
- Development of Medical Professional Reviewer training website
- Implementation and monitoring of physician and clinical practitioner review standards including timeliness
- Development and implementation of credential standards for physicians and other clinical practitioners
- Design and monitoring of the credentialing verification database
- Health care coding and reimbursement

Dr. Church has served as the Division Director of Professional Relations since 2006. In this capacity she has the overall responsibility for the recruitment of all Physician and Clinical Practitioner Panel Reviewers. She is accountable for the credentialing and ongoing management of all recruited physicians and clinical practitioners. Dr. Church manages staff responsible for the initial orientation of all physicians and clinical practitioners to the review process. Additionally, she manages the day-to-day operations of assignment of cases to physicians and clinical practitioners and oversees the timely return of cases. She developed a clinical reviewer training website that provides detailed training information and modules detailing the clinical review requirements for all of MAXIMUS clients. As a presenter to the Credential Committee she is in charge of gathering the information necessary for the credentialing of physicians and clinical practitioners including information from the National Data Bank. Dr. Church also assisted in the development of quality assurance standards for physician and clinical practitioner reviews.

Relevant Experience

Since joining MAXIMUS, Dr. Church has worked on the following projects:

Medicare QIC Part C. Dr. Church is responsible for development of protocols and templates for medical review of Part C Reconsideration cases. She provides recruitment, hiring and supervision of Physician Reviewer and Panel Scheduling teams. Dr. Church also develops training materials for Physician Reviewers and other Part C employees. She provides support in development and implementation of QA process for Part C Physician Reviews.

Medicare Managed Care & PACE Reconsideration Project. For five years Dr. Church served as an expert physician reviewer deciding reconsiderations involving issues of emergency medicine, internal medicine and prescription medications. During her tenure as a physician reviewer Dr. Church was consistently given high marks for the quality and timeliness of her reviews.

Prior Experience

Prior to serving as our Director of Professional Relations, Dr. Church gained the following experience:

- Dr. Church was Medical Director for our Medicare QIC Part C project and also had over five years experience completing medical reviews for such clients as the United States Office of Personnel Management.
- Dr. Church's practice experience includes supervision and training of residents in the Emergency Medicine Residency at the University of Rochester as well as working at the Department of Emergency Medicine at FF Thompson Hospital and Lifetime Health Urgent Care Centers in the greater Rochester area of New York. Laura has substantial involvement and experience in quality assurance beginning with her appointment as Chief Resident at one of the largest emergency centers in New York – St. Luke's Hospital. As an emergency physician, Dr. Church regularly diagnoses and treats a wide variety of illnesses and injuries.

Education

M.D., University of Rochester, 1995
B.S., Chemistry, Haverford College, Haverford, PA, 1991
Board Certified in Emergency Medicine

Kim Hutchinson, LPN
Director Professional Relations

Qualifications

Ms. Hutchinson has more than 23 years of professional experience. Her range of experience includes implementation of physician review process; development of physician review tracking systems; development of case file assignment and delivery systems for physician review; development of systems for dissemination of completed physician reviews to Appeal Officers; development of physician review timeliness standards; development of physician credentialing standards; policy and procedure development; development of credential verification database; design of physician/practitioner application process; physician specialty recruitment for appeal contracts; development of administrative procedures for project support; development of performance standards; development of quality assurance standards; and personnel management.

Professional History

MAXIMUS, Pittsford/Victor, New York, 1983–Present

- Professional Relations Director, 1999–Present
- Project Manager, 1994–1999
- Operations Manager, 1989–1994
- Appeal Officer, 1989–1999

University of Rochester, Department of Preventive Medicine, Robert Wood Johnson Foundation, Rochester, New York

- Research Associate, 1981–1983

Relevant Experience

Medicare Reconsideration Project, Professional Relations Director:

Ms. Hutchinson convenes the Credential Committee and service on the Project Quality Assurance (QA) Committee. She is responsible for all aspects of physician recruitment for Physician Panels for not only the Medicare Reconsideration Project but for all external appeal contracts. Ms. Hutchinson is responsible for credentialing all physician and clinical practitioner consultants and for the orientation of the physicians and clinical practitioners to the review process. She performs day-to-day operations of case review assignments to credentialed physicians and clinical practitioners, and assures timeliness of case determinations. Ms. Hutchinson developed the tracking system responsible for determining the location of any given appeal case assigned to physician review at any time.

She is responsible for all professional relations between MAXIMUS and Academic Institutions from which some physician panel specialists are recruited. She is responsible for gathering all of the primary source data necessary for the credentialing of physicians, including access of the National Data Bank. As a member of the Project QA Committee, she participates in the monitoring of physician reviews for quality assurance. She works closely with the MAXIMUS Medical Directors in performance monitoring. Ms. Hutchinson assisted in the development of quality assurance standards for physician reviews.

Medicare Reconsideration Project, Project Manager: Ms. Hutchinson was responsible for oversight of the day-to-day activities of the project, including supervision of the Appeal Officers and administrative staff. She developed

procedures for the timely flow of cases and information from health plans to the Appeal Officers. Ms. Hutchinson served as liaison to the Health Care Financing Administration (HCFA), regional HCFA offices, and health plans. She recruited and assisted in training of new Appeal Officers. Ms. Hutchinson was responsible for performance evaluations and quality assurance activities related to Appeal Officer review. She participated in the review of cases for which reopening review had been requested by either the beneficiary or health plan.

Medicare Reconsideration Project, Operations Manager: Ms. Hutchinson was responsible for management of the daily administrative activities, including disbursement of cases and timely flow of information to the Appeal Officers. She was responsible for timely entry of cases into the MAXIMUS and HCFA data systems. She was responsible for generation and disbursement of activity reports and other management reports. She was also responsible for maintenance, filing, and security of the project case files. Ms. Hutchinson designed a coding scheme to facilitate timely data entry of incoming cases by case type. She assisted in the development of the PC-based Reconsideration Subsystem. She recruited and trained administrative personnel. She was responsible for performance evaluations.

Medicare Reconsideration Project, Appeal Officer: Ms. Hutchinson was responsible for the timely processing and review of appeals by HMO and CMP Medicare enrollees.

Westchester County Prepaid Medicaid Program, Engagement Director: Ms. Hutchinson participated in the initial system design (including enrollment, premium billing, provider maintenance, claims processing, and pre-certification procedures) for a prepaid health plan to be operated by MAXIMUS on its system. She served as Engagement Director for the implementation of this program, supervising the ongoing operation of the systems personnel engaged in the day-to-day operations of enrollment, billing, and claims processing.

Claims Management and Reporting, Liaison: Ms. Hutchinson functioned as a liaison between the MAXIMUS systems personnel and management of a local HMO for claims processing for their managed care program.

Morgan State University Project: Ms. Hutchinson served as Project Coordinator for a multi-site Medicare study, interviewing beneficiaries and conducting seminars for these beneficiaries to help establish the recipient's knowledge of Medicare benefits, assignment policies, and out-of-pocket costs.

Consumers United Insurance Company (CUIC): Ms. Hutchinson performed an operations audit of all departments, from underwriting and enrollment through claims processing, adjudication, and actual payment, to aid CUIC in the identification of operational problems.

HCFA Grant, Case Coder: Ms. Hutchinson was responsible for collecting information regarding payment disputes among Medicare beneficiaries and Medicare HMO/CMP programs.

Education

A.A., Applied Science, Kent Community College, Warwick, Rhode Island, 1974

James Phillips
Director MIS

Qualifications

Mr. Phillips has more than 25 years experience in the design and management of automated systems and reporting systems. Additionally, Mr. Phillips has 15 years of systems experience working on the MAXIMUS Medical Management Division's Medicare Reconsideration Project. His range of experience includes:

- Design and implementation of project specific data systems, Medicare reconsideration and complaint tracking system, automated correspondence system, FOIA tracking system
- Development of Medicare reconsideration inquiry system, physician credentialing system, system to profile Medicare Managed Care performance, development and implementation of programs for random sampling of Medicare reconsideration cases for quality assurance monitoring
- Design of reporting strategies for complex administrative systems enabling tracking of Medicare reconsiderations and management and statistical reporting in both production and ad hoc modes
- Health utilization research, survey research design and implementation

Relevant Experience

Since joining MAXIMUS, Mr. Phillips has worked on the following projects:

Medicare Managed Care and PACE Reconsideration Project, MIS Director:

He is currently serving as MIS Director and he is responsible for research design, data acquisition, statistical analysis, and programming. Mr. Phillips is directly responsible for all systems-generated statistical reports for the Centers for Medicare and Medicaid Services, and for internal management reports. He developed and maintains workflow management and correspondence systems. He designed and implemented systems for tracking Medicare appeal cases, reconsideration determinations, as well as for triaging and processing of ALJ and DAB requests, complaints for possible reopening of cases or other subsequent actions, and FOIA requests. He designed a system for automation of routine correspondence requirements and developed an appeals inquiry system to enable MAXIMUS Medical Management Division staff fielding telephone inquiries from Medicare enrollees and Medicare Managed Care Organizations (MCO) to precisely identify the status of the appeal.

In conjunction with the CMS central office staff and representatives of CMS Regional Offices, Mr. Phillips designed appeal activity and MCO timeliness reports. He designed and implemented a system for capturing of information relevant to MAXIMUS Medical Management Division clinical consultants for credentialing purposes. Mr. Phillips designed and implemented programs to select random samples of reconsidered appeals for GAO studies of the managed care appeals program and designed a system for capture of GAO survey data and conducted statistical analysis from abstracted data, and provided support to CMS central office staff on a variety of subjects relating to trends and issues in Medicare reconsiderations.

Medicare Appeals System, Consultant: Mr. Phillips currently serves as a subject matter expert consultant with the AMS functional design team in development of the Medicare Appeals System that will be employed for FFS Medicare Appeals. In this capacity, Mr. Phillips has contributed to requirements

development and validation and the construction of use cases to support design and testing of the system.

Upstate New York Medicaid Utilization Review Program, Systems Liaison: Mr. Phillips served as Systems Liaison and Co-Project Director on a project involving inpatient utilization review of all Medicaid stays in upstate New York. Mr. Phillips integrated two projects and designed an acute inpatient pre-certification system, design of the sampling, retrospective review data capture, and evaluation and reporting modules for the systems contract.

Department of Industrial Accidents of the Commonwealth of Massachusetts, Lead Analyst: Mr. Phillips served as Lead Analyst on a project to design a system and data gathering strategy to collect detailed medical claims utilization on all health care services delivered to injured workers. Mr. Phillips performed the requirements analysis and produced a general design for the system.

Professional History

MAXIMUS, Pittsford, New York, 1983–Present

- MIS Director
- Senior Systems Analyst
- Systems Analyst and Project Manager

University of Rochester, School of Medicine and Dentistry, Department of Preventive Medicine, Rochester, New York, Research Associate

Education

Bachelor of Arts in Sociology, St. John Fisher College

Graduate Study in Sociology (Research Methods), Rutgers University

Kevin Gregory, ASQ CQIA, PMP
Director Quality Assurance

Qualifications

Mr. Gregory is Quality Assurance Manager for the Operations Division, and Quality Officer of MAXIMUS Medical management. He currently has immediate responsibility for Medicare Advantage IRE, Medicare Part A East QIC, and Medicare Part D QIC quality assurance. His range of experience includes:

- Records management
- Document production and distribution management
- Implementation of Standard Operating Procedures
- Data entry management
- Physical plant and security management
- Corporate Training and e-learning
- ISO 9001:2000 quality assurance

Mr. Gregory was recruited by MAXIMUS on the basis of proven operations/productions management success at a nationally recognized provider of employee training and e-learning content. He oversaw draft and final production of complex multi-media deliverables including coordinating efforts of administrative staff and professional instructional designers. As such, Mr. Gregory is highly literate in major e-learning development suites.

Mr. Gregory has also obtained the following quality-related certifications: RABQSA Internal Auditor for ISO 9001: 2000, and ASQ Certified Quality Improvement Associate (CQIA). He has completed multiple internal audits of the existing quality management system, provided staff training on ISO 9001: 2000, and authored numerous Quality Documents. Mr. Gregory is a Senior Member of the American Society for Quality (ASQ), an international organization of quality professionals, and an active member of the Project Management Institute (PMI).

Relevant Experience

Since joining MAXIMUS, Mr. Gregory has worked on the following projects:

CMS Medicare Managed Care and PACE Reconsideration Project. Mr. Gregory managed the operations department, which included the administrative processing of managed care appeals, call center support, and records management. He also established physical security protocols for the project, and was responsible for training and maintaining adequate documentation of the operations processes. In his current role, Mr. Gregory is responsible for conducting Management Review meetings, internal audits, and documentation of the project's quality management system in order to maintain ISO 9001: 2000 certification. In addition, he has managed a team of Instructional Designers responsible for creating and delivering project training.

CMS Part A QIC East Project. Mr. Gregory oversees the implementation and maintenance of a Quality Management System for this ISO 9001: 2000 certified project, which includes a dedicated project Quality Assurance Manager. Together, they are responsible for reviewing and updating documentation, collecting key performance measures, and conducting internal audits of all processes.

CMS Part D QIC Project. Mr. Gregory is responsible for the establishment of a quality management system for this project which has obtained ISO 9001: 2000 certification. He manages the review and control of all quality documents, oversees a dedicated project Quality Assurance Manager, and establishes an audit schedule for the project.

Professional History

MAXIMUS, Inc., Operations Management, Rochester, New York, June 2005–November 2005.

MAXIMUS, Inc., Medical management Division Quality Assurance Manager, Rochester, New York, December 2005–present.

Element K, Manager – Media Development and Defect Resolution and Project Coordinator – 3rd Party Vendors Rochester, NY, 2000–June 2005

Sax Communications, Production Assistant, Assistant Video Editor, Rochester, NY, 1998–2000

WORK-13 TV (now 13WHAM-TV), Production Assistant, Assistant Director, Rochester, NY, 1997–1998

B.S., Communication; Graduated Cum Laude, SUNY Fredonia, Fredonia, NY, 1995–1997

A.S., Communication; Graduated with Honors, Monroe Community College, Rochester, NY, 1993–1994

Phi Theta Kappa Honor Society

License Information *

09/19/2011

Name : BURLINGHAM LYDIA CHRISTINE

Address : FARMINGTON NY

Profession : REGISTERED PROFESSIONAL NURSING

License No: 425712

Date of Licensure : 09/13/90

Additional Qualification : Not applicable in this profession

Status : REGISTERED

Registered through last day of : 05/13

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License Information *

09/19/2011

Name : MOORE JOSEPH P
Address : ROCHESTER NY
Profession : REGISTERED PROFESSIONAL NURSING
License No: 320707
Date of Licensure : 11/09/79
Additional Qualification : Not applicable in this profession
Status : REGISTERED
Registered through last day of : 11/12

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