A Proposal to Conduct an Education Efficiency Audit of the State of West Virginia's Primary and Secondary Education System

Submitted to:

Ms. Roberta Wagner State of West Virginia Department of Administration **Purchasing Division** 2019 Washington Street, East Charleston, West Virginia 25305-0130

Submitted by:



Evergreen Solutions, LLC 2852 Remington Green Circle, Suite 101 Tallahassee, Florida 32308

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September 23, 2010



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State of West Virginia Department of Administration Purchasing Division

NOTICE

Due to the size of this bid, it was impractical to scan every page for online viewing. We have made an attempt to scan and publish all pertinent bid information. However, it is important to note that some pages were necessarily omitted.

If you would like to review the bid in its entirety, please contact the buyer. Thank you.



Evergreen Solutions, LLC

2852 Remington Green Circle, Suite 101 - Tallahassee, Florida 32308 850.383.0111 - fax 850.383.1511

September 20, 2010

Ms. Roberta Wagner State of West Virginia Department of Administration Purchasing Division 2019 Washington Street, East Charleston, West Virginia 25305-0130

Dear Ms. Wagner:

Evergreen Solutions, LLC, is pleased to submit our proposal in response to your Request for Quotation (RFQ) and Expression of Interest (EOI) to conduct an Education Efficiency Audit of the State of West Virginia's primary and secondary education system. The professionals at Evergreen Solutions include some of the nation's leading education management experts. Our team offers the State of West Virginia extensive experience in conducting education efficiency audits at both the state and local levels.

Evergreen Solutions was formed to provide an alternative to the traditional consulting firms. We provide an innovative and effective option to our clients by focusing on creating a partnership with you and not simply being another service provider. As a national firm, Evergreen Solutions continues to grow and our territory now includes 35 states. Evergreen Solutions is a female-owned business, certified as an M/WBE in 12 states, municipalities, and school districts across the nation.

I, Dr. Linda Recio, will serve as Project Director for the Education Efficiency Audit. I am very familiar with education systems in many states, having directed studies for Evergreen Solutions in Virginia, Minnesota, Massachusetts, Pennsylvania, Ohio, Oklahoma, Georgia, Florida, Texas, California, Washington, South Carolina, North Carolina, and several other states. I am the President of Evergreen Solutions, and have over 30 years of experience in public education as a classroom teacher, teacher educator, school district administrator, and consultant. As a state policy director with the Florida Education Planning Commission, I was responsible for conducting numerous studies of state-level educational structure and organization. Each of these studies included presentations to the State Legislature, and some involved Governor briefings.

As evidenced in Section 1 of our proposal, Evergreen is well qualified to conduct an education efficiency audit for the State of West Virginia due to our experience in providing similar services to state education agencies throughout the country. As one example, Evergreen Solutions was on contract with the Program Evaluation Division of the North Carolina General Assembly, as part of the Appropriations Act of 2008, to conduct a Policy Analysis of Education and Governance in North Carolina. This analysis includes a review of the State Board of Education, the State Superintendent of Education, and the Department of Public Instruction. The study included, but was not be limited to: roles of agencies and individuals; analysis of governance structure; funding streams; cost benefits ratios; oversight and accountability; peer state education agency size and output comparison; analysis of Department of Public Instruction organization problems; analysis of Department of Public Instruction accountability and quality; and best practices of similar organizations. The study concluded with a comprehensive report and implementation plan, multiple presentations to the General Assembly as well as draft legislation. I directed this study for Evergreen Solutions.

Evergreen Solutions brings forth a very qualified and experienced group of consultants, as evidenced in Section 2 of our proposal. Many of our consultants have worked together on numerous education efficiency audits for state and local education agencies throughout the country. As part of our consultant team, we are proposing a Technical Advisory Committee consisting of a group of technical advisors who have extensive experience in specific areas pertaining to this education efficiency audit. Each technical advisor brings a unique perspective based on his/her individual experience with education reform, governance, policy creation, and implementation, and the various leadership roles each has served throughout the country.

Our consultant team, which includes our technical advisors, consists of:

- a State Superintendent of Education who has served in three states;
- a celebrated scholar who was nationally recognized by President George Bush for his work in state finance and reforms;
- a state budget and policy director for three Governors;
- a Director of an Education Policy Center;
- a former Commissioner of Education for a State Education Agency; and
- two former school superintendents;
- an Executive Director of a State Board of Education:
- a senior policy advisor who has consulted Governors in many states.

All of our consultants have considerable experience in each of the areas required in the RFQ/EOI:

- delivering performance or efficiency reviews to state government entities;
- identifying and achieving government efficiencies; analyzing state budgets;
- developing and analyzing public policy; advising Governors and state agency heads on high level policy matters;
- knowledge working with state governments; developing and implementing legislative recommendations and reports;
- researching and comparing policies and programs across different states; developing guidelines for conducting school system efficiency audits/reviews; and
- developing, coordinating, and implementing communications plans for government agencies in general and elected officials.

WHAT SEPARATES US FROM OTHER PROPOSALS SUBMITTING QUOTES?

The consultant field for conducting education efficiency reviews/audits at both the state and local levels has grown and is clearly more competitive than in the past. Therefore, we thought it might be helpful to identify what we feel sets us apart from other consulting firms.

- First, we have conducted preliminary research on the State of West Virginia's Education System and we have summarized this information in our proposal in Section 3.
- Second, with the downturn in the economy, we have reduced our client fees. Yet, we have not reduced the quality services we have always provided to our clients.
- Third, our detailed methodology identified in Section 3 is unsurpassed. These tools include project protocols, self-assessment instruments, interview guides/questionnaires, and focus group guidelines. We are most proud of our best practices manual which is state-of-the-art. This manual was recently updated due to our work in 10 school districts in the State of Washington.
- Fourth, our dedicated team is comprised of senior consultants, who each not only meet but exceed RFQ/EOI requirements and who have conducted numerous education efficiency audits at both the state and local level. Most of our consultants were educators and school district administrators before becoming consultants. Because of this, our education clients have been comfortable with addressing issues and concerns with us in a collegial manner.
- Fifth, we have the ability to conduct an effective large scale study in a short time frame. For example, we completed an initial education audit of the Los Angeles Unified School District (second largest in the nation) in just two months.
- Sixth, our client's references will attest to our ability to provide quality reports with practical recommendations that can be implemented.
- Seventh, we will provide technical assistance for implementation at no cost to the State.

In summary, as a result of the numerous education efficiency audits our consultant team has conducted throughout the country, as well as our staff's expertise and experience as it relates to state governments and K-12 education, we feel we are the best qualified to provide the services being requested by the State of West Virginia. We can accomplish this because we have hands-on experience, technical expertise, and an understanding of the efforts needed to effectively complete the requested education efficiency audit in a timely manner.

We are committed to working with you to achieve your goals and pledge our best efforts if selected for this engagement. If you have any questions, or need further information, please contact me at (850) 383-0111 or via email at linda@consultevergreen.com.

Thank you for your consideration.

Sincerely,

Dr. Linda A. Recio

President

Evergreen Solutions, LLC



Price Quote

Evergreen Solutions, LLC is pleased to present our proposed price quote to conduct an Education Efficiency Audit of the State of West Virginia's primary and secondary education system. Evergreen Solutions is committed to providing the highest quality consulting services to our client partners for a reasonable price. Evergreen Solutions is fortunate that our overhead is minimal and our expenses are reasonable so we can pass that cost savings on to our clients.

Our total, not-to-exceed, fixed-cost to complete the audit is **\$189,500.** Our cost is all inclusive, and includes travel costs, fringe benefits, indirect cost (overhead), and all other out-of-pocket expenses. We have included the required Request For Quotation Forms.

We are willing to negotiate the time, scope, and cost of the basic tasks, or any other options that the State of West Virginia wishes to identify. Evergreen Solutions federal employer identification number is 20-1833438.





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