



**State of West Virginia
Department of Administration
Purchasing Division**

NOTICE

Due to the size of this bid, it was impractical to scan every page for online viewing. We have made an attempt to scan and publish all pertinent bid information. However, it is important to note that some pages were necessarily omitted.

If you would like to review the bid in its entirety, please contact the buyer. Thank you.



**FIDELITY NATIONAL
INFORMATION SERVICES**

April 9, 2009

Department of Administration
Purchasing Division
2019 Washington St, East
Charleston, WV 25305-0130

Re: RFP HHR90049 Electronic Benefit Transfer (EBT) System Services

To the State of West Virginia:

The Government Solutions division of Fidelity National Information Services, Inc. (FIS), a global company with a rich history in the EBT industry, is pleased to submit our Technical Proposal response to the request for proposal issued by the Acquisition and Contract Administration Section of the Purchasing Division on February 5, 2009 on behalf of the Department of Health and Human Resources for Electronic Benefit Transfer (EBT) System Services.

As requested in RFP Section 4.1, this Title Page includes our name, business address and contact information. The key person authorized to act and speak on behalf of FIS and the person to whom all documents and communication regarding this proposal should be sent is:

Ann Ray
Director Business Development
FIS Government Solutions *
11100 West Liberty Drive, Suite 100
P.O. Box 245025
Milwaukee WI 53224-9525

414.341.5188
414.341.5444 fax

Ann.Ray@FNIS.com

www.FidelityInfoServices.com

* **Contracting information:** If Fidelity National Information Services, Inc. is selected as your new EBT contractor, the West Virginia EBT contract will be executed between DHHR and eFunds Corporation, a wholly owned subsidiary of Fidelity National Information Services, Inc., with offices located at 601 South Lake Destiny Road, Maitland, Florida 32751.

We have enclosed at the end of this Title Page:

- Request for Quotation form (pages 1-8)
- Addenda Acknowledgments (Addenda 1-6)
- Purchasing Affidavit (RFP Section 1.18)



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PURCHASING DIVISION
STATE OF WV



With respect to RFP Section 1.5, Vendor Registration, FIS (eFunds) is a registered West Virginia vendor. Our vendor number is B20152238.

With respect to RFP Section 1.19, General Terms and Conditions, we certify that we understand and agree by signing and submitting our proposal eFunds Corporation* will be bound by all the terms contained in RFP HHR90049.

The FIS Government Solutions EDGE

Providing TRUSTED Processing Solutions for Government

FIS Government Solutions eagerly seeks the opportunity to be your next EBT services provider. Your RFP emphasizes the State's goal that your new contractor can provide EBT services that exceed the State's quality, performance and cost constraint requirements. Our Technical Proposal explains why FIS Government Solutions is your best quality and value answer.

We deliver what we promise. We have years of EBT experience, an exceptionally reliable *ebtEDGE* System and very satisfied, long-standing customers—a strong basis on which you can place your confidence and trust when making your decision to build your future with FIS.

We are eager to be your next partner in the continued success of the West Virginia EBT program.

Sincerely,

Gary Norcross
President
eFunds Corporation