



Proposal for the State of West Virginia Division of Corrections

Response to RFQ # COR61362

"Electronic Monitoring Services"

Submitted by G4S Justice Services, Inc.

Due: September 20, 2007 1:30PM

Company Contact

Mike Dean, Senior Vice President, Sales and Marketing 30201 Aventura Rancho Santa Margarita, CA 92688

Phone: 1-800-496-4882 Fax: 1-800-327-1178

E-mail: mike.dean@us.g4s.com



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G4S Justice Services, Inc. 30201 Aventura Rancho Santa Margarita California 92688

Telephone: 949 635 1600 Fax: 949 635 1627 www.group4securicor.com

September 18, 2007

Mr. John Abbott
Department of Administration
Purchasing Division
Building 15
2019 Washington Street East
Charleston, WV 25305-0130

Request For Quotation Number COR61362, "Electronic Monitoring Services"

G4S Justice Services Inc. is pleased to submit our proposal for Electronic Monitoring Services, RFQ COR61362. G4S Justice Services has read and agrees to all the terms and conditions outlined within the RFQ and Addendums 1 and 2. G4S's response meets and in many cases exceeds the State of West Virginia Division of Corrections requirements and we would be delighted to provide a demonstration to the State. As the incumbent supplier to the State for electronic monitoring services, G4S would be pleased to extend our services once again.

G4S Justice Services offers the following attributes and benefits to the State:

Stability

- As a subsidiary of one of the world's leading security solutions providers, G4S Justice Services
 has a strong parent company and qualified resources to draw upon when needed. Our parent
 company employs 400,000 staff in 110 countries with annual revenues of \$8.7bn.
- As a financially sound and stable Delaware incorporated company, G4S is dedicated to providing the best equipment and services to our customers.
- We provide the largest monitoring center in the US with over 25,000 participants monitored daily.
 Our contracts range in size from some of the largest domestic contracts to small local contracts designed to meet specific agency needs. Our monitoring center and field services staff understand the need to be able to address our customers' specific needs in the delivery of our services.
- Our back up monitoring center in Nevada offers unparalleled stability for our customers. We
 understand the importance of our role in the delivery of public safety services and have invested
 considerably in this state-of-the-art redundant site to ensure our customers' access to continuous
 monitoring.

Expertise

- Our international footprint and broad experience of correctional services in and outside the USA allows us to share best practice from a diverse group of Government agencies.
- Our management team has over 150 years of electronic monitoring experience, primarily derived from the US. In addition a number of our managers have prior experience working within Government corrections/probation agencies.
- Our well trained and stable workforce, with a policy of promoting good talent from within the business, include many staff who have worked their way up through the business and understand the realities of monitoring offenders on a day-to-day basis. This allows better understanding of agency needs and incorporates those needs into our service delivery.



Leading Edge Technology

- G4S was the first company to introduce a web-based information system for our customers. This
 is broadly utilized across the USA with more than 1000 users on a daily basis.
- We continuously improve our software, hardware and operational systems. As the designer, manufacturer and service provider for the majority of our systems and equipment we are agile in making changes to improve the service offering for our customers.
- Our integration of third-party product into our own systems allows us to achieve the best of both worlds. We can offer our customers choice in the hardware they use while still having access to the world leading web-enabled software developed by G4S.
- A full continuum of electronic monitoring products including RF monitoring (landline and cellular), active, passive and hybrid GPS, voice verification, alcohol monitoring, case management, install/retrieval, and offender pay programs.

Quality of Service

- We are dedicated to delivering quality services, equipment and software. Our equipment is deployed internationally and domestically, and has to meet stringent US and international standards for performance and reliability. G4S is the only US based company whose equipment has been able to meet the most stringent of standards with over 7500 units deployed and operating internationally.
- We were the first company to introduce an online Ticket Management System, which allows customers to make enquiries, complaints or suggestions in a formal and measured way. We have target response times for all TMS enquiries and we are able to proactively track trends across our customer base.

As Senior Vice President of Sales and Marketing, I am authorized to represent the company on all matters relating to this proposal. Please feel free to contact me at 1-513-884-4052 or via e-mail at mike.dean@us.g4s.com to address any questions with our proposal. Thank you for affording us the opportunity to submit this response. We would welcome the opportunity to expand the provision of our technology and services to the State of West Virginia Division of Corrections.

Sincerely,

Michael A. Dean

Senior Vice President of Sales and Marketing



Request for REQNUMBER Quotation CDR61362

CDR61362

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Rancho Santa Margarita, CA 92688	CHARLESTON, WV 25301 304-558-8045

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GENERAL TERMS & CONDITIONS REQUEST FOR QUOTATION (RFQ) AND REQUEST FOR PROPOSAL (RFP)

- 1. Awards will be made in the best interest of the State of West Virginia
- 2. The State may accept or reject in part, or in whole, any bid.
- 3. All quotations are governed by the West Virginia Code and the Legislative Rules of the Purchasing Division.
- Prior to any award, the apparent successful vendor must be properly registered with the Purchasing Division and have paid the required \$125.00 registration fee.
- All services performed or goods delivered under State Purchase Orders/Contracts are to be continued for the term of the Purchase Order/Contract, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods, this Purchase Order/Contract becomes void and of no effect after June 30.
- Payment may only be made after the delivery and acceptance of goods or services.
- Interest may be paid for late payment in accordance with the West Virginia Code.
- 8. Vendor preference will be granted upon written request in accordance with the West Virginia Code.
- 9. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes
- 10. The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller
- 11. The laws of the State of West Virginia and the *Legislative Rules* of the Purchasing Division shall govern all rights and duties under the Contract, including without limitation the validity of this Purchase Order/Contract.
- 12. Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties
- 13. BANKRUPTCY: In the event the vendor/contractor files for bankruptcy protection, this contract is automatically null and void, and is terminated without further order.
- 14. HIPAA Business Associate Addendum The West Viginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, and available online at the Purchasing Division's web site (http://www.state.wv.us/admin/purchase/vrc/hipaa.htm) is hereby made part of the agreement. Provided that, the Agency meets the definition of a Covered Entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.

INSTRUCTIONS TO BIDDERS

- 1. Use the quotation forms provided by the Purchasing Division.
- 2. SPECIFICATIONS: Items offered must be in compliance with the specifications. Any deviation from the specifications must be clearly indicated by the bidder. Alternates offered by the bidder as EQUAL to the specifications must be clearly defined. A bidder offering an alternate should attach complete specifications and literature to the bid. The Purchasing Division may waive minor deviations to specifications.
- 3. Complete all sections of the quotation form.
- Unit prices shall prevail in cases of discrepancy.
- 5. All quotations are considered F.O.B destination unless alternate shipping terms are clearly identified in the quotation
- 6. BID SUBMISSION: All quotations must be delivered by the bidder to the office listed below prior to the date and time of the bid opening. Failure of the bidder to deliver the quotations on time will result in bid disqualifications.

SIGNED BID TO:

Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130



Request for Quotation

COR61362

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JOHN ABBOTT 304-558-2544

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JOHN ABBOTT 304-558-2544

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617 LEDN SULLIVAN WAY

CHARLESTON, WV 25301

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Request for Quotation

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ADDRESS COARESPONDENCE TO ATTENTION OF

JOHN ABBOTT 304-558-2544

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G4S Justice Services, Inc. 30201 Aventura Rancho Santa Margarita, CA 92688 DIVISION OF CORRECTIONS

617 LEON SULLIVAN WAY

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State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130

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JOHN ABBOTT

304-558-2544

DIVISION OF CORRECTIONS

617 LEON SULLIVAN WAY

CHARLESTON, WV 25301

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STATE OF WEST VIRGINIA Purchasing Division

PURCHASING AFFIDAVIT

West Virginia Code §5A-3-10a states: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owned is an amount greater than one thousand dollars in the aggregate

DEFINITIONS:

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Debtor" means any individual, corporation, partnership, association, limited liability company or any other form or business association owing a debt to the state or any of its political subdivisions. "Political subdivisions" means any county commission; municipality; county board of education; any instrumentality established by a county or municipality; any separate corporation or instrumentality established by one or more counties or municipalities, as permitted by law; or any public body charged by law with the performance of a government function or whose jurisdiction is coextensive with one or more counties or municipalities. "Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceed five percent of the total contract amount.

EXCEPTION: The prohibition of this section does not apply where a vendor has contested any tax administered pursuant to chapter eleven of this code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

LICENSING: Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agencies or political subdivision. Furthermore, the vendor must provide all necessary releases to obtain information to enable the Director or spending unit to verify that the vendor is licensed and in good standing with the above entities.

CONFIDENTIALITY: The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures and rules. Vendors should visit **www.state.wv.us/admin/purchase/privacy** for the Notice of Agency Confidentiality Policies.

Under penalty of law for false swearing (West Virginia Code, §61-5-3), it is hereby certified that the vendor acknowledges the information in this said affidavit and are in compliance with the requirements as stated.

Vendor's Name:	G4S	Justice	Services,	Inc.			
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JOHN ABBOTT 304-558-2544

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DIVISION OF CORRECTIONS

617 LEON SULLIVAN WAY

CHARLESTON, WV 25301

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State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

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DIVISION OF CORRECTIONS 617 LEON SULLIVAN WAY

CHARLESTON, WV 25301

304-558-8045

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COR61362 Electronic Monitoring—Addendum 2

Part 4

Revised Cost Bid

The Vendor must provide pricing for complete monitoring services. If the service or equipment requested is not offered by the Vendor, please mark N/A in the space available.

Item#	Description	Estimated Quantity	Unit Price Per Day	(x:365) daye	Total Price Per Year
1	0-100 Continuous Signaling Field Monitoring Units	100	\$2.36	X 365	\$86,140.00
2	101-200 Continuous Signaling Field Monitoring Units	200	\$ 2.28	X 365	\$ 166,440.00
3	201-300 Continuous Signaling Field Monitoring Units	300	\$ 2.28	X 365	\$ 249,660.00
4	0-15 Drive-By-Units	15	\$ Included	X 365	\$ 0.0
5	0-35 GPS Passive Units	35	\$ 4.99	X 365	\$63,747.25
6	0-15 GPS Active Units	_ 15	\$ 7.91	X 365	\$ 43,307.25
				GRAND- TOTAL	\$609,294.50

In addition to cost bid, the Vendor should submit all specifications for equipment items 1-6 above by providing Brand, Manufacturer, Model, etc and brochures, or some other form of specification literature; and provide description of services to meet stated requirements as well as provide Vendor's Quality Control Program and policy on unused monitoring units



DESCRIPTION OF PRODUCTS AND SERVICES

G4S Justice Services prides itself on being one of the leading original electronic monitoring manufacturers (OEM and is committed to ensuring that the programs it operates on behalf of local, state and federal agencies supports their goal of protecting public safety. By providing the latest high quality products and services, G4S offers tremendous flexibility and a broad range of caseload management tools, as well as the stability and proven reliability necessary to operate a successful electronic monitoring program.

RF EQUIPMENT

G4S is pleased to propose **WATCH PATROL RF**, the latest generation and most secure model from G4S. **WATCH PATROL RF** is designed to determine whether or not a participant remains within a preset distance from the Home Monitoring Unit (HMU) located in their residence, using a small, lightweight transmitter which is designed to be installed on the ankle of the participant, and a home monitoring unit (HMU) that is installed on the telephone line in a participant's home. This equipment is capable of continuous signaling, receiving, storing and disseminating data generated by the system to the G4S monitoring center, all without any active participation by the participant.



WATCH PATROL RF is the most secure and innovative radio frequency based electronic monitoring system in the industry. WATCH PATROL RF, designed and manufactured by G4S in Southern California, is the latest and most advanced radio frequency monitoring technology available, and is currently in use by Federal, State, local and international corrections agencies on over 25,000 active daily participants.

WATCH PATROL RF uses continuous radio frequency technology to monitor the proximity of participants to the Home Monitoring Unit (HMU), typically located in the participant's home. A small, lightweight transmitter, designed to be worn on the ankle, emits a radio frequency signal that is picked up by the HMU when the transmitter is within a pre-determined range.

WATCH PATROL RF provides many beneficial features:

- Smallest transmitter/tracking unit in the industry
- Three (3) year transmitter battery
- A reliable fiber-optic tamper band
- An HMU with a 48 hour back-up

The WATCH PATROL RF HMU (Home Monitoring Unit) is a receiver that records and reports any entries or exits of the transmitter from the range of the HMU to the G4S monitoring center either by telephone land line or via cellular telephone communication. These reports are automatically compared to a curfew schedule established by the agency for that particular participant, and then reported back to the agency as violation alerts. The HMU also records and reports any attempts to tamper with the transmitter by the participant, along with any disruptions to power or telephone connections to the HMU, and in the case of the WATCH PATROL RF cellular unit, any movement of the HMU.

The **WATCH PATROL RF** HMU is easy to install and uses a standard 2-prong AC power cord and two (2) standard RJ11C connectors and telephone lines that are common in participant homes.



G4S WATCH PATROL RF equipment complies with all appropriate FCC regulations. The WATCH PATROL RF transmitter signal has a composite radio signal operating at 418 megahertz, yet is also frequency agile to 433 megahertz. These FCC bands are open to commercial equipment however, based on its constantly changing signal and encryption (identified below.) WATCH PATROL RF has proven to be virtually interference free within these FCC bands.

WATCH PATROL RF Transmitter

The **WATCH PATROL RF** transmitter unit is round with a diameter of 1.75 inches and a width of .63 of an inch and weighs 1.2 ounces. This size, weight, and shape make it one of the smallest body worn transmitter/tracking units available on the market. A trained installer/officer can commonly activate and install the unit in less than 5 minutes.



The **WATCH PATROL RF** transmitter is powered by a lithium battery pack that is designed for a continuous operating life of three (3) years and has a five (5) year shelf life. **WATCH PATROL RF** will detect, store, with date/time stamp, and report low transmitter battery to the central monitoring station approximately one week in advance of battery depletion. This allows officers to properly schedule replacement of the transmitter. The transmitter is a sealed unit which ensures longer battery life by prohibiting leakage and also eliminates the need for transmitter assembly by the officer.

The **WATCH PATROL RF** transmitter sends its coded signal on average of approximately once every eighteen (18) seconds, which can be detected while in range by the **WATCH PATROL RF** HMU or **WATCH PATROL RF** Drive By. The HMU unit has a variable range with four (4) settings (approximately 30, 50, 100, and 150 feet) that can be selected on a per participant basis. The most common range setting is approximately 150 feet, free air space.

In order to prevent tracing or duplication, the composite *WATCH PATROL RF* transmitter signal has a 64-bit data word with more than **4 million** unique combinations as such, ensuring no duplicates. *WATCH PATROL RF* radio transmissions are the most reliable, sophisticated, and highly encrypted in the industry:

- Frequency Alterations (RF) The WATCH PATROL RF transmitter signal features a patented circuit and
 is designed to discourage tracing or duplication by automatically and constantly change transmitter pulse
 rates (unique to each transmitter) during every other pulse to provide added protection against signal
 duplication and/or frequency alteration.
- Encrypted Radio Transmissions (RF): The WATCH PATROL RF transmitter has more than 4 million unique combinations. The constantly changing pulse rate is unique for each active transmitter, making it virtually impossible to predict or duplicate via the use of counterfeit transmitters or other radio equipment. The home monitoring unit (HMU) is aware and anticipates how this one specific transmitter will vary transmissions.

The **WATCH PATROL RF** unit is designed to resist participant tamper. G4S has developed a highly advanced fiber optic loop with sixteen (16) individual tamper detection circuits embedded in the transmitter strap, which cannot be stretched or mechanically circumvented. When properly installed the transmitter cannot be removed without destroying the strap. The strap is not stretchable and, when installed properly, it cannot be slid off, and thus cannot be removed without detecting tamper.

G4S introduced this sophisticated fiber optic design, which uses light, rather than a conductive circuit, to provide reliable tamper alert. Traditionally, the term "dual tamper circuits" came from this early generation



conductive circuit equipment that suffered from two problems: (a) tamper circuits were stretchable and/or (b) tamper circuits were too sensitive resulting in false tamper signals. The "body tamper" or "proximity" sensors necessitate that the transmitter maintain constant contact with the skin, as such prohibiting the wearing of socks or stockings with the transmitter. It is not uncommon for the transmitter to momentarily break contact with the skin at which time the unit provides a "false tamper." False tamper alarms jeopardize officer and participant confidence in the system and the program. WATCH PATROL RF, with its fiber-optic circuitry, is used confidently by corrections agencies worldwide that rely on the most accurate technology available.

WATCH PATROL RF transmitters are also provided with tamper evident pins to secure the tamper band to the housing unit. The pin set is staple shaped for faster <u>one-step insertion</u>. A tamper evident sleeve slides on both sides of the strap and latches against the transmitter completely <u>sealing the pin set from view of the participant</u>. As such there is less temptation for the participant to tamper and the sleeve also provides additional tamper evident detection as the sleeve must be destroyed to remove the pins, strap, and transmitter.

Any attempt to remove the transmitter unit or cut the fiber-optic strap activates a true "tamper alert" signal that is transmitted to the home monitoring unit, which reports the tamper, with date/time stamp, to the G4S Monitoring Center. WATCH PATROL RF differentiates between two different types of tamper events: "Band Tamper" produced when the band has been tampered and once again closed, and "Band Open" produced when the band is left open in a tamper condition. These unique tamper events are differentiated on WATCH PATROL RF reports as well as on WEB PATROL, G4S' web-based information exchange for monitoring and tracking data.

WATCH PATROL RF transmitters require no assembly or disassembly in the field. A trained officer can activate and install the unit in less than 5 minutes. To assist officers during installation, the **WATCH PATROL RF** HMU provides voice prompts. Examples of these messages are shown below. Voice prompts are also provided to amend any disruption/disconnections in advance of reporting the event to the Central Monitoring Station (CMS):

Officer Instructional Messages During Activation:

- "HMU is in Standby Mode" Instructional Activation Message
- "HMU is in Enrollment Mode" Instructional Activation Message
- "HMU is in Monitoring Mode" Instructional Activation Message
- "Coded signal received from Unit Number" HMU Identification of Transmitter by Serial Number
- "Connect the Telephone Line to Complete This Enrollment" Instructional Activation Message
- "Now would be a good time to install the Transmitter on the Participant" Instructional Activation Message
- "Enrollment is Complete" Confirmation that the HMU has Successfully Reported to the Central Monitoring Station.
- "HMU is Waiting for Confirmation that the Transmitter has been Installed and is Functioning Properly"
- "Confirmation has been Received that the Transmitter is Installed and is Functioning Properly, Electrical Power and Telephone Line may now be Disconnected if this unit is to be sent home with the Participant, Monitoring will Continue." Instructional Activation Message
- "Installation is Complete" Instructional Activation Message

WATCH PATROL RF will reset automatically or can be reset manually by a trained officer. From the officer enrollment mode, once the **WATCH PATROL RF** tamper strap is closed for approximately 30 seconds the tamper-circuit will reset. Officers are notified by a confirming beep from the transmitter unit and a confirmation verbal message from the HMU "Confirmation has been received that the transmitter has been secured and is functioning properly." as well as an initial reported event with date and time of day to the central computer.



WATCH PATROL RF Receiver



The G4S *WATCH PATROL RF* Home Monitoring Unit (HMU) is approximately 2.25" wide X 6" long X 7.5" high and weighs approximately 1.2 pounds making it one of the smallest and lightest units available on the market. The HMU has a tamper tape sealed case and internal tamper circuitry that ensures resistance against undetected access by participants and virtually eliminates entry by insects/pests.

The top of the **WATCH PATROL RF** HMU includes a cone shaped housing which incorporates an internal antenna optimized for signal reception characteristics that are proven in homes throughout the nation.

As an original equipment manufacturer, G4S designed the **WATCH PATROL** HMU with an antenna which is completely enclosed in the HMU case to avoid tampering by the participant. This design also ensures accurate signal reception because the cone virtually eliminates the potential of placing an object on top of the HMU. This has been a problem with other vendor's flat-top receiver units, requiring the use of multiple or "dual antennas" to overcome interference caused by items placed on top of the receiver.

WATCH PATROL RF units - designed to be the simplest units to install in the industry -involves four simple steps.

- 1. Plug the WATCH PATROL RF HMU into a power outlet and telephone line.
- 2. Activate the WATCH PATROL RF transmitter by pressing the face of the unit.
- 3. Size and cut the WATCH PATROL RF transmitter strap to fit the participants ankle.
- 4. Attach the WATCH PATROL RF transmitter to the participant's ankle using four tamper evident pins supplied with the unit.

The **WATCH PATROL RF** HMU can be remotely programmed to change the range. This does not require involvement of the officer/installer nor the offender, thus reducing officer time and increasing officer safety.

The WATCH PATROL RF transmitter and home monitoring unit (HMU) are interchangeable components enabling easy replacement of either component without replacement of the entire system. The WATCH PATROL RF transmitter and home monitoring unit (HMU) are synchronized as a matched set upon activation. In addition the WATCH PATROL RF HMU can be programmed to recognize and report statuses from multiple transmitter units.

The **WATCH PATROL RF** HMU is installed in a central location, using a standard 2-prong AC power cord and two (2) standard RJ11C connectors that are common in participant homes. These two connectors are universal in that either can be connected to the wall phone jack or the telephone. As such, it is virtually impossible for the unit to be connected incorrectly.

The transformer for this power cord is the lightest in the industry, thus enabling it to be conveniently integrated with the plug at the end of the cord without concern for falling out of receptacles in older homes. This end-plug transformer also reduces cord damage and reduces the number of connections required by officers, thus making installation faster. The **WATCH PATROL RF** HMU uses common telephone lines to transmit data to the central monitoring station (CMS), using toll free access. The HMU can be remote programmed to report over pulse or touchtone telephone lines. The G4S **WATCH PATROL RF** HMU is capable of operating with rotary, pulse and touch tone telephone systems.



WATCH PATROL RF will detect and store, with date/time stamp, loss and/or restoration of the home's commercial power. With each report, the HMU performs a sophisticated electronic security check (notifiable event) that confirms that specific unit is reporting from the participant's home and no other location. This location verification is an automatic process and does not require any participation by the client or program staff. If the location is unauthorized, the notifiable event will read "HMU Report from Unauthorized Phone Number/Location". At loss of electrical power the G4S WATCH PATROL RF will deliver an audible voice message from the HMU stating, "Please connect the electrical power!" This will encourage the participant or other person in the home to connect the HMU power cable. After a two-minute pause this message will repeat and a status will be logged and reported immediately if the phone line is connected and available. This automated feature saves officer time by automatically encouraging the participant to amend the problem prior to notifying the officer. Upon power restoration the HMU will deliver an audible voice message "Electrical power is now connected, unit is in the monitoring mode."

WATCH PATROL RF will detect and store, with date/time stamp, loss and/or restoration of the telephone service. In the event that the HMU needs to report a status and cannot, the HMU will deliver audible voice messages from the HMU "Hang up the telephone now!" to alert the participant that they should relinquish the telephone line and allow the unit to report. This message can also be heard over any extension telephone on the same line. After a two-minute pause this message will repeat and a status will be logged and reported immediately if the phone line is connected and available or if the phone is not available, the event will be stored with the date and time of day of occurrence and reported once restored. All unremedied outages are reported to the central monitoring station (CMS) to provide notification.

The **WATCH PATROL RF** HMU also utilizes this stored voice technology to provide verbal instructions from the HMU to the participant during monitoring, prompting them to amend any disruption, disconnections, or diagnostics in advance of reporting the event to the CMS for notification. Examples of these HMU voice messages are as follows:

Participant Messages to Amend Interruptions/Disconnections During Supervision:

- "Please connect the Electrical Power Instructional/Remedy Message"
- "Electrical Power is Now Connected" Instructional Message
- "Please connect the Telephone Line" Instructional/Remedy Message
- "Telephone Line is Now Connected" Instructional Message
- "Hang-up the telephone now!" –Remedy Message
- "Installation is Complete" Instructional Message
- "Please connect phone line" Instructional/Remedy Message

The **WATCH PATROL RF** transmitter sends its coded signal on average of approximately once every eighteen (18) seconds, which can be detected while in range by the **WATCH PATROL RF** HMU or **WATCH PATROL RF** Drive By.

In case of commercial power failure at the participant's home, the *WATCH PATROL RF* HMU has a built-in auto-recharging backup battery for **48 continuous hours of full operation** (including dialing and reporting). Receivers of some other manufacturers do not offer complete operation until 110 VAC power is restored, dramatically impacting response times for notification. This feature is particularly important to agencies that do not have weekend officer coverage to respond to exceptions. In the event of a phone line and/or power outage of longer than **48 hours**, the *WATCH PATROL RF* receiver has an internal non-volatile memory capable of storing 1024 events (well in excess of two month's worth of monitoring). In addition, the *WATCH PATROL RF* has internal surge protectors for the power supply and telephone line incorporated into the HMU internal architecture

The WATCH PATROL RF HMU records and reports any entries or exits of the transmitter from the proximity of the HMU to the G4S Central Monitoring Station (CMS) either by telephone land line or via cellular telephone communication. These reports are automatically compared to a curfew schedule established by the agency for that particular participant, and leaves during a curfew period are then reported back to the agency



as violation alerts. The HMU also records and reports any attempts to remove the transmitter by the participant, along with any disruptions to power or telephone connections to the HMU, and in the case of the **WATCH PATROL RF** cellular unit, any movement of the HMU.

During normal operation, the *WATCH PATROL RF* system requires no active participation on the part of the client. One unique aspect of the *WATCH PATROL RF* system is that the HMU uses audible voice commands to prompt the client, or anyone else in proximity to the HMU, to reconnect the telephone or power connections should they inadvertently be disrupted, or to relinquish use of the telephone line in the event that the HMU is attempting to call an event into the G4S monitoring center. This voice command feature of the *WATCH PATROL RF* system is the only one of its kind in the industry, and has proven to save our customers time and resources in making unnecessary visits to the client's homes to reconnect phone or power connections, or to follow up on missed reports form the *WATCH PATROL RF* HMU.

WATCH PATROL Cellular

Where the participant does not have a residential telephone line, G4S offers WATCH PATROL RF Cellular, an integrated version of the WATCH PATROL RF Home Monitoring Unit (HMU) that incorporates a cellular modem for reporting information to the monitoring center in lieu of using a conventional land-based phone line.



WATCH PATROL RF Cellular is an "integrated unit," meaning that the HMU receiver and cellular unit is an all-in-one "integrated" device requiring only a power cord for installation.

WATCH PATROL RF Cellular is the only product in the industry with an intelligent movement sensor that can aid the officer in differentiating between momentary movement and attempted relocation of the unit.

The WATCH PATROL RF Cellular utilizes a battery back up to ensure uninterrupted operation and reporting during disconnection or commercial power outage. In the event of a power disruption, the WATCH PATROL RF Cellular contains memory to store 1024 events and report the data upon power restoration. The WATCH PATROL RF Cellular is equipped with signal strength capabilities and does not permit outgoing voice communications, only data communication.

Portable Monitoring Receiver



The **WATCH PATROL RF** Drive-by Mobil Monitoring unit (scanner) is a small hand held receiver that can be carried easily by an officer, on foot or in a surveillance vehicle, to detect participant(s) close by who are wearing a **WATCH PATROL RF** transmitter unit. The unit measures approximately 1.5" wide X 4.5" long X 8.5" high and weighs approximately 1 pound making it one of the smallest and lightest units on the market.

The **WATCH PATROL RF** Drive-by offers a LCD backlit display, a handheld case, quicker signal recognition, and 300 to 500+ feet open field range when used with the alternate roof mount antenna. (This range will vary on a case-by-case basis dependent upon location and structures located between the Drive by and the participant's transmitter).



The **WATCH PATROL RF** Drive-by provides data prompts including transmitter serial number, confirmation of the status of the transmitter band (tamper status), and battery condition. The **WATCH PATROL RF** Drive-by has an internal memory capacity of 1024 events for later review. The unit comes complete with data cable for downloading information, including time/date of detection, to any Windows based computer (also capable of upload to server), to prepare reports.

The unit comes with whip and magnetic roof-mount antennas, and 110VAC and 12VDC charging cables. The **WATCH PATROL RF** Drive-by is capable of multiple power functions including a stand-alone rechargeable battery unit with a 10-hour capacity, a DC car cigarette lighter, and an AC adaptor. The unit is also equipped with a low battery indicator.

MONITORING SERVICES and SUPPORT





The G4S Justice Services Monitoring Center and staff are available 24/7 365 days a year to provide monitoring services and customer support from our expanded, state-of-the-art building in Orange County, California. This facility is occupied exclusively by G4S for the sole purpose of electronic monitoring and houses all G4S operations for the County contract, except regional field support offices.

G4S has been providing electronic monitoring for over ten years, and this facility presently monitors over 25,000 active daily participants. G4S invested in all-new computer networks, security devices, communications networks, and fault tolerant systems of the latest state-of-the-art technology, offering full onsite and full off-site redundancy with fault tolerant central computer systems that guarantee 99.96% uptime performance, which receive, store, and disseminate data from the field.

Technology features of the G4S Monitoring Center include:

- T-1 telephone trunks provided from four redundant leading providers to prevent against outages.
- The AT&T telephone switch is less than 200 yards from the G4S facility.
- Another G4S provider, Cox Communications, a leading provider of communications is regionally headquartered within one-eighth mile.
- Fiber-optic telecom cable (NOT conventional copper wire) fed directly into the G4S facility.
- Toshiba DK 480 digital phone processor provides statistical tracking of all telephone activity.

To assure that all services are continuously maintained in the event of a major disruption, G4S provides full system backup in the event of a power loss or natural disaster, G4S Headquarters has outfitted the facility with the latest state-of-the-art technology including:



- Fault tolerant central computer system offering maximized uptime.
- APC Symetra battery back up ensures uninterrupted electrical power.
- Coleman 45kVA natural gas generator
- Natural gas lines provide a direct and virtually limitless feed to G4S state-of-the-art Coleman 45kVA electric generator, thus ensuring virtually limitless power to the entire monitoring operation.

The G4S Monitoring Center facility is an independently secured and air-conditioned section of the G4S corporate headquarters. G4S has written monitoring center policies and procedures for facility access, and requires a Facility Check List to be completed per shift to ensure that systems and alarms are functional throughout the facility to maintain monitoring center operational integrity. Entry to the G4S Monitoring Center and access to data is restricted to authorized staff; the entryways are supervised by multiple security systems including active video/audio systems, alarms systems and motion detectors. The data of the G4S Monitoring Center computer station is archived daily and stored in secure location to protect against memory loss in the event of a power failure.

In addition to the primary Monitoring Center, G4S maintains a second monitoring site in a secondary geographic location in the state of Nevada to support our business operations and replicate the key IT and telephone equipment to allow database replication and failover disaster recovery. G4S thus provides the only "triple redundant" monitoring center in the electronic monitoring industry.

To service correctional officers nationwide, the G4S Monitoring Center provides a bi-lingual (English and Spanish) staff. This facility has a multiple workstation computer network to accommodate incident processing and data entry simultaneously without disrupting the monitoring process.

To provide the utmost security for our corrections customers, G4S requires all employees to pass Federal and State criminal/background checks as well as G4S' own rigorous screening requirements.

Monitoring and Support Services:

- State of the art computer networks, security devices, communications networks, and fault tolerant systems offer the latest technology, providing full on-site and full off-site redundancy with fault tolerant central computer systems that guarantee 99.96% uptime performance.
- G4S provides the only "triple redundant" monitoring center in the electronic monitoring industry, maintaining a second monitoring site in the state of Nevada to support the G4S business operations and replicate the key IT and telephone equipment to allow database replication and failover disaster recovery.
- Monitoring Center and staff are available 24/7 365 days a year to provide monitoring services, technical support and customer assistance via a toll free telephone and fax access, with password authorization security and a bi-lingual (English and Spanish) staff.
- Immediate access to caseload information via **WEB PATROL** Internet Information Exchange. This program has been in proven in operation for over four years, is presently used by over 1000 officers nationwide. *No custom hardware or software is required*.
- Dedicated management team, each with over 150 years direct industry experience and, equally important, private sector experience in working with government agencies.
- Expert field personnel to provide training and local support.
- G4S offers the optimum corporate stability and financial resources as part of the international corporation Group 4 Securicor, with assets of \$8.7 billion and 500,000 employees across 110 countries all dedicated to security and correctional services.



WEB PATROL Information Exchange:

G4S recognizes the interest of the Department to manage their own monitoring data and the importance of having direct access to monitoring information on all electronic monitoring participants. G4S' state-of-the-art web-based monitoring system, *WEB PATROL*, may be accessed, following security protocol, from any of the Department's existing computers, with internet access and a standard web browser, without the need for special software or additional license.

G4S was the first to develop, and is the most experienced company providing Internet information exchange for monitoring and tracking information. **WEB PATROL** has been in successful operation with G4S customers over the past 12 years and is presently used by over 1000 officers nationwide. G4S has more officers/users profiled for Internet information exchange than all other EM manufacturers collectively. **WEB PATROL** is included as G4S' standard offering at no additional charge.

WEB PATROL provides officers with real-time access to participant events, daily status, and the officer's total caseload data. G4S customers are using our WEB PATROL system to directly enroll their participants into the WATCH PATROL RF system. The G4S central computer immediately and automatically stores all of the data that is entered at the time of enrollment, without the need for monitoring center staff to re-type in faxed information. This is a much quicker, more efficient and accurate method of getting data entered into the central computer. All data entries are date and time stamped, and identified by login name to identify the name of the person who made the entry. In the event that an officer in the field needs to call information into the monitoring center, those entries are also date and time stamped, and the name of the monitoring center staff person is stored. WEB PATROL has proven to increase officer efficiency, reduce data entry time, increase accuracy, and will provide a most efficient, cost effective and virtually paperless solution to the County.

WEB PATROL uses the leading Internet security features including 128-bit encryption and SSL (secure socket layer). These security features are the same employed by top banking and insurance institutions. No custom hardware or software is needed. G4S provides secured access control to WEB PATROL through a login name and password, and can limit officer access to his or her caseload status, or be flexible enough to provide tiered level access for senior level staff with all officer and participant information and status. WEB PATROL provides officers real-time access to caseload events. Upon program enrollment, each officer receives a security password and a unique login for WEB PATROL. The control of access level enables the Department to have tiered availability of information based on hierarchy of officers and agency administrators. The login name and password can provide subordinate or peer level access that generate effective and efficient information exchange and report generation. This advanced application will improve overall management of program information by providing direct access to monitoring data in the hands of ALL authorized staff.

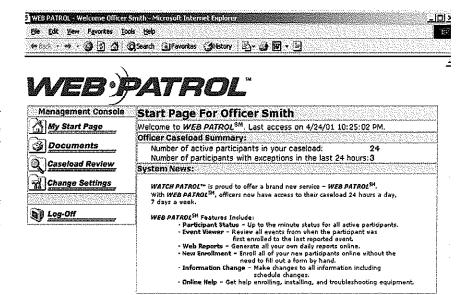
WEB PATROL Login Screen Users save the website address as a favorite/bookmark for easy access. Each user is assigned a unique login and password as **WEB PATROL** tracks user activity by login. Logins also control access rights (caseload, site, regional, statewide) and function (view, enroll, modify, terminate.) User enters name and password then click "Login" each time they enter the system.





Officer Start Page

Each session begins with the Officer Start Page reflecting the date and time of the last user session, the Officer Caseload Summary and System News. The Management Console buttons are located down the left side and are the main starting points for all functions of *WEB PATROL*. Note: The Management Console will open further to access even more information.



Caseload Review

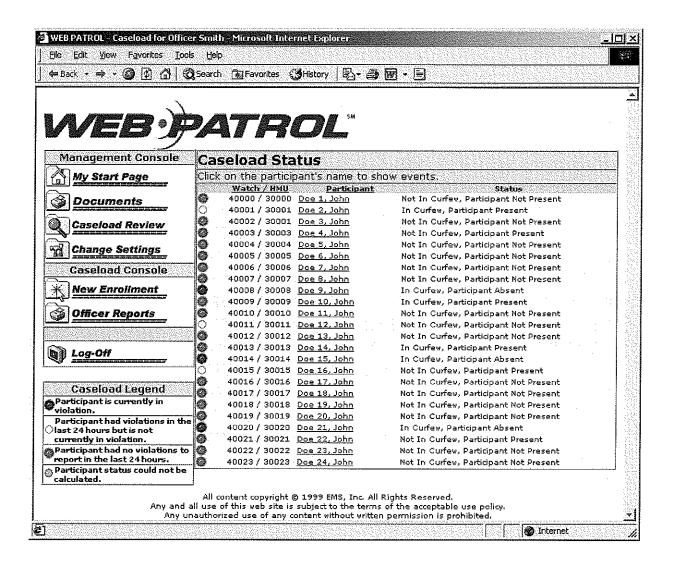
Receipt of violation alerts can be done using **WEB PATROL**. By clicking on a violation, highlighted in red on **WEB PATROL** in the caseload review window (see below), the officer can review the violation report, acknowledge receipt of the violation alert, and enter comments on the violation, such as follow up notes, in a free text field associated with that violation.

By clicking on a violation, highlighted in red on **WEB PATROL** in the caseload review window, the officer can review the violation report, acknowledge receipt of the violation alert, and enter comments on the violation, such as follow up notes, in a free text field associated with that violation. The officer using **WEB PATROL** can also generate hard copy of the violation report, as well as the notification history for that violation.

The current real-time status of the participant including the single most recent event that was reported on this participant is color-coded (red/violation, blue/compliant activity.) Additional detail is provided via a red, yellow or green indicator light for each participant as a heads-up display for compliance during the past 24 hours as follows:

- Yellow Violation Occurred in the Past 24 hours however, it is NOT Presently in Effect
- Green No Violations in the past 24 hours



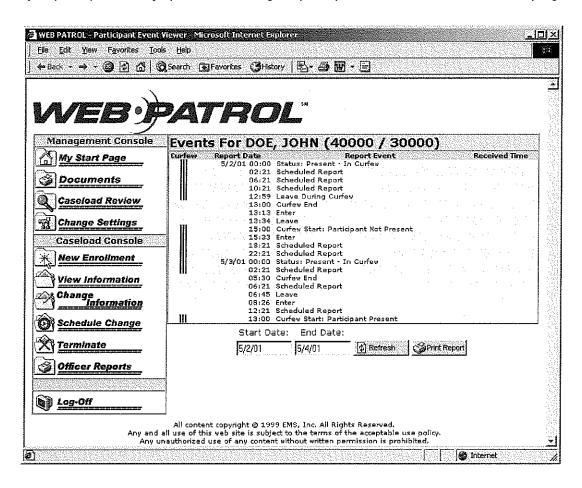


Clicking on a participant's name provides that participant's past 24 hours of activity.



Participant Events Screen

Events For Participant reflects the past 24 hours of event activity color-coded (red/violation, blue/compliant activity.) Clicking on a red/violation will open an Incident Report, detailing the violation. By amending the "Start Date" and "End Date" at the bottom center of the screen and clicking the "Refresh" button, the user can view any/all participant history up to and including the participant's date of enrollment into the program.



Participant enrollment, personal data, schedule changes, officer/operator notes and terminations can all be provided via **WEB PATROL**.

Notification

G4S abides by the ideals of providing accurate and timely information. G4S provides several methods of automatic notification and proposes use of **WEB PATROL**, e-mail, pager (numeric or alphanumeric), or text message to a cell phone, as the fastest and most accurate notification of violations. G4S supports these standard methods of notification and other options such as fax, or manual voice phone call to the officer. The G4S Central Monitoring Station (CMS) software has the ability to profile notification on a per agency, per region, per officer, or per participant basis. This system can be designed to automate notification processes thus decreasing notification time and minimizing any potential for human error, or enable the CMS to contact the participant and verify the alert.

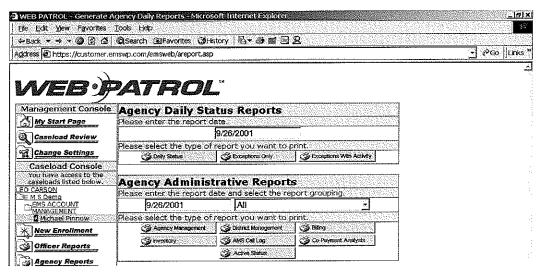


G4S advocates the benefits of automated notification. G4S has developed a fully automated system to confirm receipt of notification, called the Automated Messaging System (AMS). AMS is a phone access system providing voice prompts to officers and allowing them to access, review, and confirm receipt of violations. Officers dial a unique toll free phone number to access AMS where they are immediately voice prompted for a pass code. Officers touchtone in their unique and customizable pass code and are then prompted with pending violations and may transfer to a live operator at any time. AMS is offered to the Department as part of this proposal at no additional charge.

Reporting

WATCH PATROL RF features several reports, including but not limited to the following three Standard Reports listed below. These reports are all accessible by officers at anytime 24X7 via secure Internet access to **WEB PATROL**. (PLEASE NOTE: All participant activity is posted in virtually real-time basis (browser refreshable) and viewable 24/7 by the Department using **WEB PATROL** (i.e. they are viewable on-line as they occur to officers using **WEB PATROL**). As such, **WEB PATROL** provides immediately on an ongoing basis rather than a fax report once each day (morning.) Officers can view participant data on screen or select from a number of reports from which to print hardcopies:

- <u>Daily Status Report</u> A chronological list of all compliant and non-compliant activity including date and time of occurrence based on the report dates requested. The report shall also include participant name, complete curfew schedule, monitoring center comments, reference to any exceptions, and equipment description.
- Exceptions Only Report A roster of all active participants being electronically monitored followed by a listing of only the exceptions for those participants who had at least one exception. (No compliant data should be reflected on this report.)
- <u>Exceptions With Activity Report</u> A similar roster and format to the Exceptions Only Report however, both compliant and non-compliant data are listed for those participants who had at least one exception.



These Standard Reports can be generated for individual participants, individual officer caseloads, or in batch form for all of the agencies participants. Individual violation reports which include the date and time of the violation and all notification steps taken by G4S following the violation are available on a per incident basis. In addition to these Standard Reports, agency administrative reports are available for agency management, inventory, AMS calls logs, active status and curfew schedules.



Customer Support and Technical Assistance

G4S can provide service response to the County that is unmatched by any other vendor in the industry. G4S provides toll-free phone access to technicians and customer service, available to officers 24 hours, 7 days a week, who are capable of resolving the majority of technical problems over the telephone or through remote diagnostics. In the unlikely event that problem solving requires a higher-level of involvement, G4S customer service is equipped with computer equipment and staffed by experienced technicians, as well as the engineers who developed the system technology, who can quickly analyze and resolve the problem.

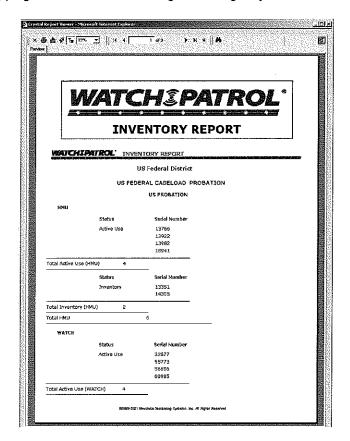
Maintenance

G4S can supply, repair, and replace inoperative equipment to the Department, normally within 24 to 48 hours of request. G4S will provide warranty replacements for transmitters/batteries that fail under normal use during the contract period, and include shipping in both directions, all at no additional cost.

As an Original Equipment Manufacturer, G4S will provide a quantity of additional **WATCH PATROL RF** monitoring equipment to the County as additional inventory. These units act as <u>immediate replacements</u> for any units that may fail or as additional units in the event of sudden program expansion. Pricing for this additional quantity of units is at no charge until activated. This spare equipment includes at a minimum; transmitters, receivers, pins, straps, and tool kits. Shipping is at no additional charge to the agency.

Inventory Management

G4S has worked with correction agencies across the US to establish policies and streamline procedures regarding equipment production and inventory management. Upon receipt of award, G4S will meet with the Department to identify specific inventory Orders for requirements. equipment are generally placed using a standard G4S order form, identifying the agency, site, shipping address, quantity and type of equipment, and the required receive date. This information is usually faxed via a toll-free line to our Order Department for agencies directly involved in participant installation. The shipping process then allocates the units in the database to the customer location they are being shipped to. The G4S inventory database is directly linked to WEB PATROL. Reports are available to officers and other authorized agency personnel, via Internet, using their WEB PATROL password. Reports are generated by location and show active and inactive inventory for each site.





Innovative Solutions

G4S Justice Services (G4S) is dedicated exclusively to providing monitoring/tracking solutions to corrections agencies and has twelve (12) years experience in this field. Monitoring Center and support staff are available 24/7 365 days a year from our expanded, state-of-the-art building in Orange County, California. This facility is occupied exclusively by G4S for the sole purpose of electronic monitoring and houses all G4S operations, except regional field support offices.

Reliable Services

The G4S Central Monitoring Station provides monitoring service and notification and is operational 365 days, twenty-four (24) hours a day, seven (7) days a week, including all holidays. Trained monitoring operators and technicians are available via 1-800 telephone to provide customer support. G4S spared no expense to outfit this facility with all-new computer networks, security devices, communications networks, and fault tolerant systems of the latest technology.

The G4S Central Monitoring Station employs an innovative computer network to ensure continuous service, providing state-of-the-art on-site redundancy equal to that supplied by major banking and financial institutions. To assure that all services are continuously maintained in the event of major disruption to the primary center, G4S—also maintains a second monitoring site in the state of Nevada. This forms the only triple-redundant monitoring solution in the industry (primary and secondary in California, third via facility in Nevada).

G4S is also experienced in delivering installation/activation and retrieval of electronic monitoring equipment in several and statewide programs including Los Angeles County California, the states of Nevada, Connecticut, and Missouri. G4S provides expert field personnel whose experience includes project management on Federal, State and County levels. Current G4S account managers provide an extensive corrections background that enhances communication between the officers and the field technical staff. The Department will have the support of a trained, regional account manager as well as access to technical staff to assure efficient, accurate services and proper use and care of all equipment and system capabilities.

Proven Experience

By providing a range of technology and services, G4S has established the leading position in retention of government procurements for electronic monitoring. Current contracts include numerous State and County corrections agencies as well as receiving the award of the national contract for the Administrative Office of the U.S. Courts (Federal Probation and Pretrial Services). This multi-technology, multi-vendor contract represents the single largest contract in the electronic monitoring industry and the largest volume of offender fee collections processed by any vendor contract in the industry. The contract has since been renewed three times with G4S through December 2007.

In addition to the Federal contract, G4S provides electronic monitoring programs for both adult and juvenile participants all across the United States, including:

Connecticut Judicial	Georgia P&P
Nevada P&P	Virginia DOC
Mississippi DOC	Hawaii DPS
South Dakota DOC	North Carolina DOC
Wyoming DOC	Missouri DOC
Arkansas DCP	California DOC
lowa DOC	Kentucky DOC



G4S also provides the same quality equipment, support, and services at the County level nationwide. Current community level contracts include:

Chautauqua County NY	St. Louis County MO
Jackson County MO	Los Angeles County CA
Solano County CA	Miami-Dade County FL
Harris County TX	Lexington County KY
Cook County IL	Marion County IN
Clark County WA	Montgomery County MD
Duchess County NY	Santa Barbara County CA

Qualified Staffing

G4S strives to consistently recruit, employ, and retain the best people, and to provide equal opportunity at all levels and is committed to ensuring that the programs it operates on behalf of local, state and federal agencies supports their goal of protecting public safety. G4S staff embodies a wealth of knowledge and a diverse background of management experience within the technology industry and, more importantly, private sector experience in working with the government.

The G4S executive team has tenure and experience in domestic and international correctional services and electronic monitoring for a combined length of term in excess of 150 years, bringing together a diverse background of senior level management experience within the technology industry and, more importantly, private sector experience in working with the government.

Expert Training

G4S provides comprehensive training to agency staff in the use of our products and services. The key areas of emphasis include monitoring of equipment, operation/care of equipment; interpretation of alarms/violations/reports, accessing Internet data (including: enrollment, data changes, report analysis, and participant termination), field installation of transmitters and receivers/monitors, initialization, reset, and removal of the equipment, and diagnostics.

Training is presented by an experienced G4S Team, ensuring that agency staff has a practical and thorough understanding of the program and equipment. Officer training includes classroom, in-field, and hands-on sessions. Each officer's data, contact information and notification procedures are individually profiled. Equipment operator manuals, sample reports and instructions are also distributed and discussed. To further solidify training, officers can actually fit each other with units for integrated monitoring and tracking, to be worn for at least one night, and enroll each other on the Internet exchange via the monitoring center to test their retention of the training material.

G4S provides secure access via the Internet (*WEB PATROL*) to reference guides, manuals, and troubleshooting procedures equipment operation and installation and a web-based training module, As additional support, toll-free phone access to technicians and customer service is available to officers 24 hours, 7 days a week from the G4S Corporate Headquarters in Rancho Santa Margarita, California, via the G4S monitoring center which is equipped with state-of-the-art computer equipment to provide diagnostics.

Financial Responsibility



G4S is a financially stable, Delaware Corporation., and a wholly-owned subsidiary of Group 4 Securicor, a robust, global leader in the correctional services field with a strong foundation and focus on providing the most accurate, timely and reliable information to our customers. Please note that G4S is the only publicly-owned company that is both an equipment manufacturer and monitoring services provider, thus providing unparalleled corporate stability to endure the anticipated term of this contract.

G4S holds a current Certificate of Good Standing with the State of Delaware. As further testimony to our financial strength and stability, the 2003, 2004, 2005 and 2006 Annual Reports in their entirety are available for reference online at the Group 4 Securicor website:

http://www.g4s.com/home/investor relations/investor relations-reports accounts.htm

G4S maintains multiple insurance policies that fulfill or exceed the expected coverage requested. Equipment proposed by G4S complies with all necessary licensing and appropriate FCC regulations.

We confidently believe that G4S offers the optimum corporate stability to deliver and support agency needs and looks forward to the opportunity of working with the corrections agencies worldwide to provide cost-effective alternatives to incarceration, with public safety in mind.

GPS LOCATION MONITORING SERVICES



Over the past two years active and passive GPS location monitoring equipment has evolved and agency's now have broader choices in selecting GPS equipment that fit there needs. One of the industry challenges with GPS has been the reliance of multiple devices required (transmitter, portable tracking unit, base station) to be used and carried by the participant. One of the evolutions and trends we are seeing is the requirement of a one piece device. G4S is pleased to be able to offer the Department a one piece device for to meet its stringent Location Monitoring Service needs.

The Omnilink OM 200 device is a single unit device that is both the receiver of location information and the transmitter of status and location information. Unlike the other devices on the market, the OM 200 device utilizes AFLT (Advanced Forward Link Trilateration) to locate the unit as well as GPS. This allows reliable location monitoring from a single device in impaired environments – such as the participant's home, as well as areas outside the home such as the car floorboard, buildings, buses, etc places that GPS alone does not work. AFLT triangulates utilizing ambient longitude and latitude data advertised in the environment. This is the same technology Sprint and Qualcomm employ to know where people are when they dial 911 on a cell phone. The greatest intensity is 1 time per minute. The System has a process that gives agency staff the ability to match monitoring intensity with level of supervision needed. This capability provides tremendous cost savings to the Department Program. The Department will have the ability to create multiple profiles such as Maximum Supervision - this is for the riskiest defendants that need a very high level of supervision, Standard Supervision - this is for defendants that need strong supervision, but whose profiles are less risky and Curfew - this is for defendants with lower risk profiles, but still need supervision. Different profiles can be tailored to meet the Department monitoring needs and budget constraints. Under this solution, every defendant wears the same ankle transmitter and there is no need for a Home Monitoring unit to be deployed in the defendant's home. The Department will have the capability to change the level of monitoring intensity through a web interface. This allows for a greater or lesser intensity of monitoring in real time without interacting with the participants.

Its dimensions are 3.5"X1.5"X1.75" and weighs 5.3 ounces. The device is attached to the offender with a reusable, adjustable and replaceable strap. The strap includes a fiber optic cable which is permanently imbedded. No tools or any type are needed by the officers or agency personnel. The strap is fully adjustable and does not require any cutting by the officer during installation. There are 2 locking pins that connect the unit to the back plate. The device is connected with the thumb and forefinger and once properly attached, the device cannot be removed with detection and reporting a tamper message.

The OM 200 unit detects 3 types of tampers — strap tamper, device tamper and device removal (once properly installed). The device will communicate and send a unique alert for each type of tamper attempt on the device FocalPoint web based software in under 1 second of detection. Inherent to the unique design of the OM 200 device is the fact that it will not generate any false tamper alerts. This translates in improved levels of service provided by officers because it eliminates the time and frustration associated with unproductive and unnecessary conversations and contacts with the defendant to verify whether an actual tamper has occurred and then the time and effort to clear the false alert.

The device is hardened and waterproof in both salt water and fresh water. The unit can withstand temperatures between -20 Degrees Celsius and + 60 Degrees Celsius and up to 500 Hz of random vibration 1.25 rms. It is also dishwasher safe, which is the easiest and safest way to sterilize the device. The battery life is up to 60 hours under the most intensive monitoring when starting from a full charge. The device reports to the system on whether it is being charged or not and emits a low battery alert that is configurable between 4 and 12 hours of remaining power. The battery is LiPoly and under warranty for 5 years.

The system provides the ability to create zones around fixed locations. These can be inclusion zones (places an offender has to be at), exclusion zones (places an offender should not be at) and undifferentiated zones – for notification of entry and exit without rules associated. On the map Inclusion Zones are green and Exclusion Zones are red. The user can create schedules customized for any offender around inclusion zones and exclusion zones. Data points are configurable depending on the level of intensity (configured through the web interface). The greatest intensity is 1 time per minute. The System has a process to work with agency staff to match monitoring intensity with level of supervision needed within the field. Some key features of the OM 200:



- The tracking unit retains points should cellular coverage be lost.
- There are both internal and external labels on the device to keep track of them from cradle to grave.
 Additionally there is a toll free number with reward mentioned to improve recovery rates for the device.
- As a single unit that is ankle worn, it is not conspicuous
- The device has much lower loss rates because the AFLT locates the device wherever it is discarded.
- The device is hardened and waterproof in both salt water and fresh water.
- It is dishwasher safe for easy sterilization between uses.
- It is attached with a reusable or removable strap and no tools needed no cutting the strap is adjustable by the officer during installation.
- The unit detects 3 types of tamper strap tamper, device tamper and device removal (once properly
 installed).
- The unit reports to the system on whether it is being charged or not and emits a low battery alert that is configurable between 4 and 12 hours of remaining power.
- The battery life is up to 60 hours under the most intensive monitoring when starting from a full charge.
- The unit includes wall charger with 12 foot lock-on cord for easy recharging 1-1.5hrs per charge cycle is all that is needed.
- The unit utilizes Omnilink Systems' patented Precision Engine this algorithm eliminates drift to ensure point on the map is accurate.
- The unit can be paired with a cell device to handle text/SMS messaging to the defendant should communication be needed.
- The unit is FCC compliant, surge protected and is made of hypoallergenic material with no harmful substances
- The device communicates over a non-commercial encrypted signal
- The OM 200 does not lose GPS location indoors or outdoors because of its redundant location technology.
- OM 200 one piece device does not have separate replaceable batteries. The battery is under warranty for 5 years and all devices supplied are certified as new.

Due to the unique design of the Omnilink device, there is nothing for the agency personnel to do to configure the device other than adjusting the fit of the strap to the offender's ankle and securing it on the offender. The software recognizes the device as soon as the authorized personnel changes the status of the device to active and assigns it to an offender over the internet. Enrolling an offender in the web-based software application is a quick (5-10 minute) and simple process done by entering in basic data, assigning the device and selecting the respective case manager.

The OM200 device will automatically and instantly communicate to the Omnilink FocalPoint software when an offender attempts to remove or tamper with the ankle bracelet's strap or if the offender attempts to remove or tamper with the transmitter/PTU unit. The alert and event can only be cleared in the software by the appropriate authorized user.

Omnilink's FocalPoint software application is a secure web based application that is accessible from anywhere for authorized users. No software components, applications or client needs to be installed. The application supports all versions and releases of Internet Explorer web browser currently supported by Microsoft. The application is used for enrolling and maintaining offenders, activating and deactivating devices, monitoring the current and prior status of any or all offenders, current and historical location information, making real time adjustments to the monitoring of the offender, and generating all management reports. The home screen of the application allows for fast understanding of the status of all pertinent offenders through a red/green traffic light system. All changes to the system are auditable and traceable to the user making the changes and by date and time for that change. User roles are configurable to allow or



deny access to any part of the system based on agency protocol. Additionally, certain information can be made private to a particular user for example home or device location for a victim or judge. Some features of the software include:

- Ability to zoom in and out on any area of the map
- Ability to play back location history of any device like a VCR play, pause, stop, fast-forward, and rewind.
- Ability to export all tracking and reports to Excel
- · Ability to see an offender in real time or history with "bread-crumbing" of previous location points
- Ability to see proximity of 1 or more offenders to any address at any historical time. This is useful for crime correlation.
- Ability to see any or all offenders on the same map
- Ability to see show speed, stops and movement
- Ability to measure distances between any locations on the map which can help nail down where someone is relative to a main road.
- Ability for authorized users to print from the map or any report screen
- Ability to scroll around the map with a computer mouse.
- Ability to see and export event logs for any offender or user
- Ability to create zones around fixed locations. These can be inclusion zones (places an offender has
 to be at), exclusion zones (places an offender should not be at) and undifferentiated zones for
 notification of entry and exit without rules associated. On the map Inclusion Zones are green and
 Exclusion Zones are red. They can overlap and change on time basis. For example a person may
 have to stay in the State of Georgia or in the city limits of Macon (Inclusion Zone) but not be allowed
 near a prior victim's house or any school or park (Exclusion Zone) exceptions can be created using
 calendars and time.
- Inclusion and exclusion zones can switch during throughout the day based on rules set forth by the courts –the zone would switch from a green inclusion zone to a red exclusion zone
- The user can create schedules customized for any offender around inclusion zones and exclusion zones.
- Schedules can be a one-time occurrence or a repeating occurrence.
- Schedules can be altered by an authorized user at any time or remotely by Omnilink Systems.
- Schedules can be made around recharging the unit to ensure compliance.
- Users have the ability to create zones around people. These can be mobile exclusion zones around a victim's cell phone or another offender's ankle bracelet. The size is determined by the agency for any zone.
- Ability to create buffer zones around fixed or mobile exclusion zones to alert people of an upcoming potential violation.
- The ability to set up alerts for anyone over SMS/text, pager, email, voice, or fax immediately or at the
 end of the day. Alerts are customizable for each user or defaulted and customizable for any offender.



Quality Control Plan Overview

Purpose

G4S has implemented ISO Procedures for to provide World-Class quality levels and created reliable processes that allow continuous improvement in our products and services.

Quality Performance

Stressing continuous improvement, G4S has initiated a Quality Audit of Monitoring Center telephone calls. The Supervisors and Lead Operators of each shift conduct phone Audits weekly. It provides a tool to review not only performance, but also an understanding of procedures and policies. The following criteria are used:

- Each person reviewing is required to choose three operators from a different shift per week.
- They use a form that has eight questions that are rated on a scale of 0 to 5, with a 5 being exceptional.
- The questions range from, "Did the operator ask for a password" and "Was there anything else they could help the officer with."
- The person doing the review puts comments on the form as to positive aspects of the call to things that the operator needs to improve upon.
- The comments are then reviewed with the operators during their weekly one on one meeting.
- The purpose of the phone audit is to provide a means to measure the knowledge and accuracy of the operators. It allows G4S to track the training progress and growth of individual operators.
- In doing phone audits, not only can we follow the progress of employees, but we can also see the manner in which operators interact with officers. In addition this allows us to proactively train our operators in using proper security procedures and phone etiquette, and ensuring accurate and timely notification of violations, including curfew schedule violations.

Quality Manufacturer Control

As an Original Equipment Manufacturer, G4S follows ISO 9000 Policies and Procedures. This encompasses the fundamentals of engineering, documentation control, non-conformance root cause analysis, as well as utilization of a closed-loop Corrective Action system.

- Inspection levels include receiving inspection, in-process, and final inspection.
- Procedure elements include document release and changes controlled via ECR/ECO (Engineering Change Request & Engineering Change Order). A CCB (Change Control Board) meets periodically to consider and approve all documentation changes. The CCB is made up of members from various departments, such as; Engineering, Manufacturing, Marketing, Purchasing and Quality Control. Emergency CCB meeting are held on an "as needed" basis.
- Statistical Process Control (SPC) is used for data collection in the assembly, test and Final Quality Control (FQC) process to analyze and evaluate performance. This data is presented by the Quality Engineer and FQC auditor to the Quality Control Manager for review and evaluation. The data is depicted graphically and reviewed for trends. QC policy for final functional testing of every unit includes an in-box Certificate of Conformance. This is a 100% test and inspection procedure for all G4S equipment.
- All material pertaining to G4S products goes through our Receiving Inspection Department and is checked on an Accepted Quality Level (AQL) basis to verify it is "to specification" and "acceptable



for use". A NCR (Non Conforming Material Reporting) system exists to handle discrepant items. The MRB (Material Review Board) meets periodically to review all NCRs and decide their proper disposition. Quality reviews all rejections for trend purposes.

- An AVL (Approved Vendor List) exists and is controlled. Quality Control performs surveys and audits on key vendors and suppliers with appropriate Root Cause Analysis and Corrective Action review.
- Test and Final Quality Control (FQC) data is analyzed and evaluated.
- New products are developed using Concurrent Engineering techniques. There are several phases to our new product development cycle, such as, Product Definition, Engineering Specification, Bread Boarding, Proto Type, Beta Site Evaluation and Manufacturing Pilot Run.
- Product returns are handled via our RA system (Return Authorization). All returns process through our Returns/Repair Department, which completes a repair/failure analysis. The failure analysis data is collected and reviewed for trends on a monthly basis.
- A Calibration procedure and process using an outside calibration service is in place to maintain calibration of our Test Equipment to NIST (National Institute of Standards Technology) requirements. Our in house developed Test Fixtures are calibrated to appropriate requirements.

The G4S Quality Control Plan contains procedures for document control and record retention. Contract compliance is verified via internal audits and records will be maintained for the length of the contract and for a period of five (5) years thereafter. Managers of Human Resources, Finance, Manufacturing, and Monitoring Center share in the control of pertinent data for their respective areas.

WEB PATROLSM

EASES ENROLLMENT

WEB PATROL SM eliminates the need for faxes or phone calls. Offender enrollment information is entered once, increasing accuracy and saving time.

MAKES EDITING CURFEW SCHEDULES SIMPLE

Officers can set-up and change daily or weekly curfews for participants. **WEB PATROL** allows for multiple schedules of various types.

PROVIDES AT-A-GLANCE OVERVIEW OF PARTICIPANT STATUS - WEB PATROL provides

near real-time access to participant data as well as complete participant history. Using color-coded caseload reviews, officers can review and print reports on a participant's activities for any time period since their activation.

OFFERS AN EXTENSIVE MENU OF ONLINE REPORTS

Available reports include Officer and Agency Reports as well as optional Management Information and Caseload Management Reports. Performance can be measured at the level of detail desired on a statewide, regional, per caseload or per participant basis. Other optional reports include tracking work/treatment attendance, program compliance, case reporting, management/statistical reports, fee collections/payment monitoring and other relevant functions.

COMPLIES WITH AGENCY RULES

WEB PATROL is fully configurable and customizable to comply with a particular agency's rules.

Customer Access PLEASE LOCIN Officer ID: Password: Warring: This site is for the authorised use of customers of WEB PATROL²⁰ enty. Any other use is prohibited. For assistance, call 1 (800) \$89-0003.

OFFERS IMPROVED DATA INTEGRITY

WEB PATROL reduces mistakes in data entry with data needing to be entered only once, all changes audited by time/date stamp, user identification and a full event history of participant events as well as a full notification history.

PROVIDES EFFICIENT MESSAGING

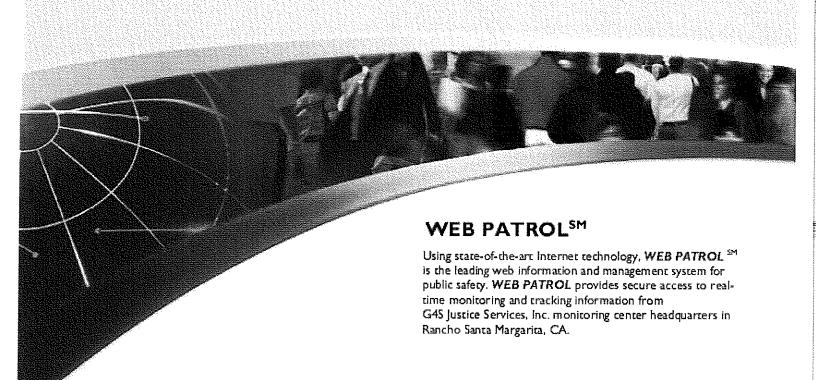
An automated messaging system clears alerts while a closed loop paging feature ensures officers have received messages regarding participants and have responded accordingly.

ENHANCES OVERALL PARTICIPANT SUPERVISION

With management and participant information readily available, **WEB PATROL** helps officers maintain public safety.

For offender/participant paid or funded programs, billing information is accurate and available online within 72-hours of receipt of payment.

For more information, contact G4S Justice Services
I 949 635 1600 or toll-free I 800 589 6003 and visit us on the
web at www.g4s.com



Using a secure password and firewall protected Internet link, officers can view and exchange monitoring and tracking data over the web, anytime, anywhere and from any computer. WEB PATROL does not require additional software and allows users to access information from the offender database for enrollment, curfew schedules and changes, caseload reviews, agency reports and program termination. Monitored from the secured headquarters of the G4S justice Services monitoring center, and with a user-friendly interface, WEB PATROL increases the efficiency of the monitoring process while providing convenience and ease of case management for corrections, probation and parole officers.

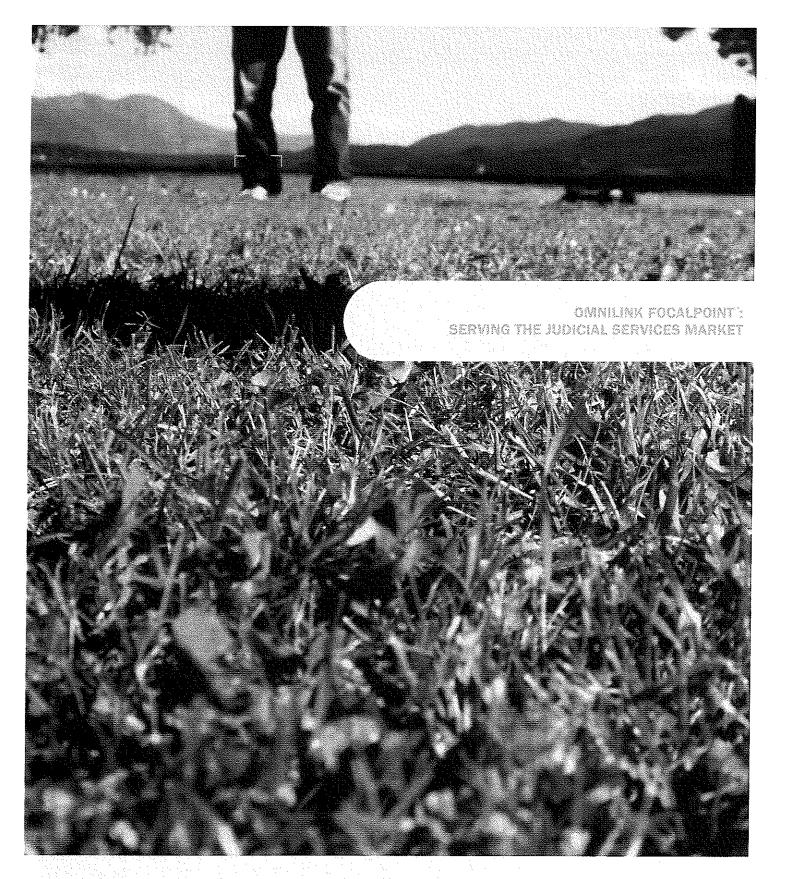
FEATURES

- Eases Enrollment
- Makes Editing Curfew Schedules Simple
- At-a-Glance Overview of Participant's Status
- Extensive Menu of Online Reports
- Complies with Agency Rules
- Offers Improved Data Integrity
- Provides Efficient Messaging
- Enhances Overall Participant Supervision

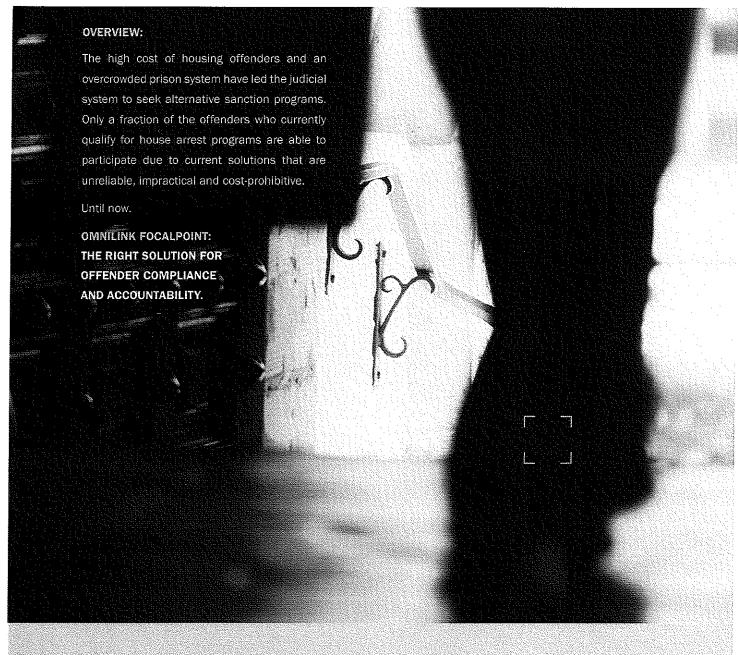


Web Patrol combined with Watch Patrol



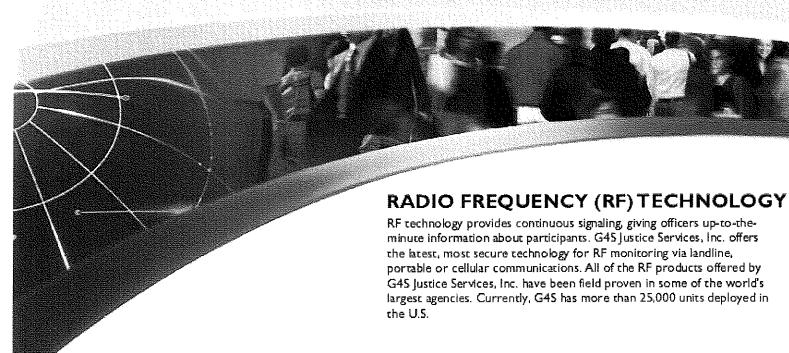






OMNILING FOCAL POINT:

REMOTE DEVICE MANAGEMENT One device for active, passive and curiew monitoring.



RF TRANSMITTERS

WATCH PATROL® RF transmitter is the smallest, easiest to use and most versatile system available to monitor participants at home. With unique encryption, the product eliminates the potential for signal reproduction. Secure fiber-optic tamper detection, provides immediate notification of tampering and drastically reduced false tampers associated with other strap types. WATCH PATROL has a sealed battery and a 3-year battery life — eliminating the need for field battery changes.





HOME MONITORING UNITS

For monitoring participants at a residence, the home monitoring unit (HMU) captures RF signals from the corresponding transmitter and reports information via telephone to the central monitoring station at G4S justice Services' headquarters.

WATCH PATROL RF - HMU FEATURES

- Audible voice prompts from the HMU instruct the officer upon activation while instructing the participant regarding disconnections or disruptions during monitoring.
- A 48-hour battery back up ensures uninterrupted operation and reporting during disconnection or commercial power outage.
- The memory stores 1024 events (in the event of phone line disconnection or disruption) and reports data upon restoration.
- The ability to support multiple transmitters for halfway house type applications
- Fully programmable range and leave windows

For more information, contact G4S Justice Services I 949 635 1600 or toll-free I 800 589 6003 and visit us on the web at www.g4s.com

RADIO FREQUENCY (RF) TECHNOLOGY



CELLULAR

WATCH PATROL® RF - CELLULAR is an integrated version of the WATCH PATROL RF HMU, combining both HMU receiver and cellular unit - requiring only a power cord for installation. The units built-in cellular modem reports information to the monitoring center instead of using a conventional, land-based line.

WATCH PATROL RF

Cellular is the only product in the industry with an intelligent movement sensor that differentiates between momentary movement and attempted relocation of the unit.

PORTABLE, DRIVE-BY DEVICES

The WATCH PATROL RF Drive-By is a hand-held device that enables officer's remote detection of WATCH PATROL RF transmitters and their conditions. The product prompts transmitter serial number, tamper condition, date, time, and battery condition. Memory capabilities include storage of 1024 events which can be reviewed by display, or downloaded to a computer. Multiple antennas provide a variety of range and size configurations. A variety of power functions is also available. These include rechargeable battery. auto, and 110/220V AC power sources.



ELECTRONIC MONITORING PROGRAMS: CRITICAL ISSUES

Carrilla Circa Salabaria I

VICTRA PROTECTION

State mentioning in the state of the state o

MOBILE EXCLUSION ZONE-

- Protection zone moves with the victim regardless of location
- Protection zone varies in size and is easily adjusted with the backend application.

AND CONVENIENT COMMANAMENT

Multiple technologies, obtrushe devices and hardware required

SINGLE UNIT DESIGN

- Replaces three disparate technologies and more than six separate pieces of agulument
 with one single, comprehensive unit
- · Requires little or no training

AUGURACY

Drift decires indicating false movements location often miles off

CONFIDENCE --

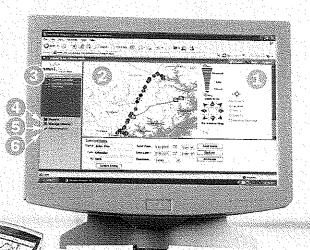
- Ability to know disposition of offerder within a malter of feet, even in nighty impaired environments
- Timely alerts provide immediate awareness and accurate information

WATERPROOF

Water resistant Device completely dies if dipped in water

COMPLETE RELIABILITY-

- Only 100% waterproof single GPS unit in the industry
- Wash in regular dishwasher to disinfest when switching between offenders
- Offender can take baths while in the program and device does not get damaged



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TEPANICAL SIESEIBICATIONS

Dingustan

Weights

6.3 (2.15)

APS place concerned consequent

Vibration

Up to 5000le random vibration 1,256 ms

Temperature

Operande zo los cos Higginian / PSS from convicting

Rechargeable Battery: Battery Pack: 3 7V LiPoly Conent Draw Standby: 12mW Current Draw Transmit 0.65W Bottery Life - 5 days with Intensive monitoring

Pasition Assessa

Open sky = 15ft Impaired, <60 ft

Compilance:

FCC parts 2, 15, and 90



SE20 Windward Parkwas, Suite 100 English Alphanista, Georgia 30005

P (200 B 24 B 90 0

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SUBSTITUTES

- Tracking & Reporting

 Real-time graphics and textual tracking loggific and broom crushs platting.

 Historical graphical and textual feeting and tracking graphical and textual feeting and tracking graphical and graphical and graphi

- and trait is back in deep indefinited Animation play sack in location trait. Stop, Movement, Proximity and specifying Reports.

 Auditable Event log: Show who do what and where.

 Lest forown location of multiple target enribus with andress, date & time stamp.

 Routing Consolity Establish and months required socialization each offernor and escalate accordingly. I exceptions uson:

- Strong authernication and encryption targer entity visibility—Userspecific Ablity to assign device visibility by groups or individually

- Zones & Schedules

 Inclusion and exclusion zones events on entry and exit

 Affach Schedules to zones

 Robust calendaring Muhiple hocurs ace patterns

 One unit events daily, weakly, monthly, weeklidays, waskwards, etc.

- Burgh California Establish variations of the characteristics of events of home
- Malita is not in a ton medical service of a small service serv

interface and Architecture

- Courfnessity Websteeld (coose) configuration, and deministration Remote data sample rote, remote data transmission tremency 1976s. compositions 20
- constrict,—Highly componentized the data projection.

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 Simply application dovelopment recognized and project implementations.

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 From the Unarchitecture—Template base were services wronged the Template base.

 Through consideration of the developmentations.

A EQUATION AND A SIG

Omnilink offers superior solutions that provide austomers the ability to know the Vital status of any person or high value asset—anythre, anywhere, areway. Externely powerful, easy to configure and use, our applied technologies operate in real-time in a wide variety of inclustries. Utilizing intelligent alerting our solutions offer thransventent by exception, thereby increasing productivity by tequiling action only when a problem is detected, incorporating GPS. Wireless RFID, and direction specific sensors, Omnilink is dedicated to providing the world's most reliable and cutting-edge technologies. Headquartered in Atlanta, GA, Omnilink's Vital Status Services technologies are being utilized in an ever expanding variety of industries including orminal justice (noise arrest), financial services (high-value asset tracking), real estate (security system automation), constructor (neary asset productivity), healthcate (Demantic patient safety), and be sonal marriering (abduotion prevention), all 678-624-5900. Omminek, pjeace visit www.comminesvatens.com.or.simply.cajl 678-624-5900

OMNIERIK-ROW YOU KNOW



G4S REFERENCE LIST

G4S is committed to ensuring that the programs operated on behalf of local, state and federal agencies support their goal of protecting public safety by providing quality service and innovative solutions. G4S strives to develop and maintain strong relationships with our customers based upon integrity, openness, and accountability and understands the need for officers to receive prompt, accurate information following any violation and that such communication is critical to the value of an electronic monitoring program. By providing a range of technology and services, G4S has established a strong presence and proven track record with corrections agencies all across the United States.

G4S is pleased to provide the following references, which meet the requirements for comparable, fully operational programs using the technologies presented in this proposal.

State Tennessee Department of Children's Services

Ms. Pam Harr, 423-979-5221. Pam.Harr@state.tn.us 2557 Plymounth Road Johnson City, TN 37601

Clark County Superior Court III

Bill Delehanty, Program Supervisor City County Building Room 218 Jeffersonville, IN 47130 (812) 285-6322

Equipment and Service – Scope of Services include up to 50 STaR GPS units with real time Internet access to participant data.

Juvenile Court of Memphis and Shelby County

Marie Finney, 901-405-8435 616 Adams Avenue Memphis, TN 38105

Contract awarded November 2006. This recently awarded contract is for RF electronic monitoring GPS and voice verification services.

Mississippi Department of Corrections, MS

Ms. Beverly Walters, Director of Electronic Monitoring / ISP 601-359-5677, bwalters@mdoc.state.ms.us 723 North President Street Jackson, MS 39202

Began 2/99 – Conducted evaluation and field testing of all major EM vendors and award to G4S, current user w/1200+ units **WATCH PATROL** RF for RF, **WEB PATROL** in use in Administration and Statewide by EM field officers. Mississippi DOC's program is unique in that participants are considered "inmate status" requiring intensive officer response to violation and complex notification requirements. Mississippi DOC adopted the Western State Contracting Alliance to continue contracting with G4S in lieu of conducting another RFP.

Connecticut Judicial Branch / Board of Parole / Department of Corrections, CT

Mr. Michael Aiello, Deputy Director 860-721-2185 / 860-721-2125 michael.aiello@jud.ct.gov 936 Silas Deane Hwy, 4th Floor Wethersfield, CT 06109

Contract awarded April 1998 and again March 2003. Recent RFP re-evaluation of all EM vendors for 900+ **WATCH PATROL RF** units, **WEB PATROL** in use, and Statewide deployment to nearly 500 field staff. Local Connecticut-based G4S caseworkers provide: Participant Orientation, Equipment Installation, Fee Collections from Participants (Partially





Offender Funded Program), Equipment/Monitoring Services/Field Services, and Equipment Retrieval statewide to all major corrections agencies in the State including: The Judicial Branch (adult and Juvenile), Board of Parole, and the Department of Corrections.