

# Request for Quotation

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ADDRESS CORRESPONDENCE TO ATTENTION OF ROBERTA WAGNER

304-558-0067

HEALTH AND HUMAN RESOURCES VARIOUS LOCATIONS AS INDICATED BELOW

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MANGOOGH MA 01752

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WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'

# GENERAL TERMS & CONDITIONS REQUEST FOR QUOTATION (RFQ) AND REQUEST FOR PROPOSAL (RFP)

- 1. Awards will be made in the best interest of the State of West Virginia
- 2 The State may accept or reject in part, or in whole, any bld
- 3. All quotations are governed by the West Virginia Code and the Legislative Rules of the Purchasing Division.
- Prior to any award, the apparent successful vendor must be properly registered with the Purchasing Division and have paid the required \$125.00 registration tee.
- 5. All services performed or goods delivered under State Purchase Orders/Contracts are to be continued for the term of the Purchase Order/Contract, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods, this Purchase Order/Contract becomes void and of no effect after June 30
- 5. Payment may only be made after the delivery and acceptance of goods or services.
- 7. Interest may be paid for late payment in accordance with the West Virginia Code
- Vendor preference will be granted upon written request in accordance with the West Virginia Code.
- The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes
- 10 The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller
- 11 The laws of the State of West Virginia and the Legislative Rules of the Purchasing Division shall govern all rights and duties under the Contract, including without limitation the validity of this Purchase Order/Contract
- 12. Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
- BANKRUPTCY: In the event the vendor/contractor files for bankruptcy protection, this contract is automatically null and void, and is terminated without further order
- 14. HIPAA Business Associate Addendum The West Viginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, and available online at the Purchasing Division's web site (http://www.state.wv.us/admin/purchase/vrc//hipaa.htm) is hereby made part of the agreement. Provided that, the Agency meets the definition of a Covered Entity (45 CFR §160 103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.

## INSTRUCTIONS TO BIDDERS

- Use the quotation forms provided by the Purchasing Division.
- SPECIFICATIONS: Items offered must be in compliance with the specifications. Any deviation from the specifications must be clearly indicated by the bidder. Alternates offered by the bidder as EQUAL to the specifications must be clearly defined. A bidder offering an alternate should attach complete specifications and literature to the bid. The Purchasing Division may waive minor deviations to specifications.
- Complete all sections of the quotation form.
- Unit prices shall prevail in cases of discrepancy.
- 5. All quotations are considered F.O.B. destination unless alternate shipping terms are clearly identified in the quotation.
- 6. BID SUBMISSION: All quotations must be delivered by the bidder to the office listed below prior to the date and time of the bid opening. Failure of the bidder to deliver the quotations on time will result in bid disqualifications.

## SIGNED BID TO:

Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130



# Request for Quotation

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BCF80575

PAGE 2

WADDRESS CORRESPONDENCES (CATE ENTION OF

ROBERTA WAGNER

HEALTH AND HUMAN RESOURCE

RFQ COPY
TYPE NAME/ADDRESS HERE
BMMT Presence Inc
5 mount Royal Auc
MAN boxoogh MA 01752

HEALTH AND HUMAN RESOURCES VARIOUS LOCATIONS AS INDICATED BELOW

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DATE PRINTED.

State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

# Request for Quotation

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BCF80575

FREIGHTTERMS

ADDRESS CORRESPONDENCE TO ATTENTION OF

ROBERTA WAGNER 304-558-0067

RFQ COPY TYPE NAME/ADDRESS HERE OmniPresence Inc 5 mount Royal Ave

MANborough MA 07752

TERMS OF SALE

**HEALTH AND HUMAN RESOURCES** VARIOUS LOCATIONS AS INDICATED BELOW

FOB:

12/13/2007 BID OPENING DATE: 01/17/2008 BID OPENING TIME 01:30PM I INF QUANTITY ITEM NUMBER UNIT PRICE AMOUNT FAX: 304-558-4115 E-MAIL: RWAGNERƏWVADMIN.GDV THE MODEL/BRAND/SPECIFICATIONS NAMED HEREIN ESTABLISH THE ACCEPTABLE LEVEL OF QUALITY ONLY AND ARE NOT INTENDED TO REFLECT A PREFERENCE OR FAVOR ANY PARTICULAR BRAND OR VENDOR. VENDORS WHO ARE BIDDING ALTERNATES SHOULD SO STATE AND INCLUDE PERTINENT LITERATURE AND SPECIFICATIONS. FAILURE TO PROVIDE INFORMATION FOR ANY ALTERNATES MAY BE GROUNDS FOR REJECTION OF THE BID. | THE STATE RESERVES THE RIGHT TO WAIVE MINOR IRREGULARITIES IN BIDS OR SPECIFICATIONS IN ACCORDANCE WITH SECTION 148-1-4(F) OF THE WEST VIRGINIA LEGISLATIVE RULES AND REGULATIONS. VENDOR PREFERENCE CERTIFICATE CERTIFICATION AND APPLICATION\* IS HEREBY MADE FOR PREFERENCE IN ACCORDANCE WITH WEST VIRGINIA CODE, 5A-3-37 (DOES NOT APPLY TO CONSTRUCTION CONTRACTS). APPLICATION IS MADE FOR 2.5% PREFERENCE FOR THE REASON CHECKED: ) BIDDER IS AN INDIVIDUAL RESIDENT VENDOR AND HAS RESIDED CONTINUOUSLY IN WEST VIRGINIA FOR FOUR (4) YEARS IMMEDIATELY PRECEDING THE DATE OF THIS CERTIFICATION; OR BIDDER IS A PARTNERSHIP, ASSOCIATION OR CORPORA-SEE REVERSE SIDE FOR TERMS AND CONDITIONS 20-0536513 ADDRESS CHANGES TO BE NOTED ABOVE WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'



# Request for Quotation

BCF80575

PAGE 4

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ROBERTA WAGNER 304-558-0067

HEALTH AND HUMAN RESOURCES VARIOUS LOCATIONS AS INDICATED BELOW

RFQ COPY TYPE NAME/ADDRESS HERE Omnifresence Inc 5 mount Royal Ave MAN borough MA 01752

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# Request for Quotation

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PAGE 5

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ROBERTA WAGNER

HEALTH AND HUMAN RESOURCES VARIOUS LOCATIONS AS INDICATED BELOW

RFO COPY
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OMNI Presence Inc
5 mount Royal Ave
Manborough MA 01752

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# Request for Quotation

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ADDRESS CORRESPONDENCE TO ATTENTION OF TOBERTA WAGNER

ROBERTA WAGNER 304-558-0067

RFQ COPY
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OMN'T Presence Inc
5 mount Rogal Ave
MANDEROUGH, MA 61752

HEALTH AND HUMAN RESOURCES VARIOUS LOCATIONS
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State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

TERMS OF SALE

# Request for Quotation

SHIP VIA

BCF80575

PAGE 7

FREIGHT TERMS

ADDRESS CORRESPONDENCE TO ATTENTION OF

ROBERTA WAGNER 304-558-0067

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RFQ COPY
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SMNi Presence Inc

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Mason County DHHR Attn: John Grass 710 Viand Street, Pt. Pleasant WV 25550 304-675-0880 1 Video Conference Unit

Mercer County DHHR Attn: James Bradley 200 Davis Street, Princeton WV 24740 304-425-8738 1 Video Conference Unit

Mingo County DHHR Attn: Carolyn Sansom 203 East Third Avenue Williamson WV 25661 304-235-3400 1 Video Conference Unit

Monongalia County DHHR Attn: Paula Taylor, Interim 114 South High Street Morgantown WV 26507 304-285-3175 1 Video Conference Unit

McDowell County DHHR Attn: Linda Beach 840 Virginia Avenue, Welch WV 24801 304-436-8302 1 Video Conference Unit

Nicholas County DHHR Attn: William Adamy 1073 Arbuckle Road, Summersville WV 26651 304-872-0803 1 Video Conference Unit Ohio County DHHR
Attn: Micki Hall
407 Main Street
Wheeling WV 26003
304-232-4411
1 Video Conference Unit

Putnam County DHHR Attn: Lance Whaley 3979 Teays Valley Road, Hurricane WV 25526 304-757-7843 1 Video Conference Unit

Raleigh County DHHR Attn: Nancy Forsberg 407 Neville Street, Beckley WV 25801 304-256-6930 1 Video Conference Unit

Randolph County DHHR Attn: Sharon Bedford 1027 N. Randolph Avenue, Elkins WV 26241 304-637-0333 1 Video Conference Unit

Ritchie County DHHR Attn: William Wince Jr. 220 W. Main Street, Harrisville WV 26362 304-643-2934 1 Video Conference Unit

Roane County DHHR
Attn: John Grass
677 Ripley Road, Suite 3,
Spencer WV 25276
304-927-0956
1 Video Conference Unit

Taylor County DHHR
Attn: Nancy Exline
235 Barrett Street,
Grafton WV 26354
304-265-6103
1 Video Conference Unit

Wayne County DHHR Attn: David Maynard Route 2, Box 2532, Wayne WV 25570 304-272-6311 1 Video Conference Unit

Wood County DHHR
Attn: Delbert Casto
400 5th Street
Parkersburg WV 26102
304-304-420-2560
1 Video Conference Unit

Wyoming County DHHR Attn: Joe Bullington Rt. 97 Pineville WV 24874 304-732-6900 1 Video Conference Unit

WV Children's Home Attn: Carson Markley 230 Heavner Ave. Elkins, WV 26241 304-637-0274 1 Video Conference Unit

WV DHHR BCF
Attn: George Montgomery
350 Capitol St., Rm 730
Charleston, WV 25301
304-558-4682
3 Video Conference
Units

RFQ No BCF80575	
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# STATE OF WEST VIRGINIA Purchasing Division

# PURCHASING AFFIDAVIT

West Virginia Code §5A-3-10a states: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owned is an amount greater than one thousand dollars in the aggregate

## **DEFINITIONS:**

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon

"Debtor" means any individual, corporation, partnership, association, limited liability company or any other form or business association owing a debt to the state or any of its political subdivisions. "Political subdivision" means any county commission; municipality; county board of education; any instrumentality established by a county or municipality; any separate corporation or instrumentality established by one or more counties or municipalities, as permitted by law; or any public body charged by law with the performance of a government function or whose jurisdiction is coextensive with one or more counties or municipalities "Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceed five percent of the total contract amount.

**EXCEPTION:** The prohibition of this section does not apply where a vendor has contested any tax administered pursuant to chapter eleven of this code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement

LICENSING: Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agencies or political subdivision. Furthermore, the vendor must provide all necessary releases to obtain information to enable the Director or spending unit to verify that the vendor is licensed and in good standing with the above entities.

CONFIDENTIALITY: The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures and rules. Vendors should visit <a href="https://www.state.wv.us/admin/purchase/privacy">www.state.wv.us/admin/purchase/privacy</a> for the Notice of Agency Confidentiality Policies

Under penalty of law for false swearing (West Virginia Code, §61-5-3), it is hereby certified that the vendor acknowledges the information in this said affidavit and are in compliance with the requirements as stated.

Vendor's Name: OMNI Presence Inc	
Authorized Signature: The White	Date: 1/14/756
Purchasing Affidavit (Revised 04/15/07)	



[RESPONSE TO REQUEST FOR QUOTATION BCF80575]



[ January 14, 2008 ]

RECEIVED

2008 JAN 15 A 9:48

PURCHASING DIVISION STATE OF WV



January 14, 2008

State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

Ladies & Gentlemen,

On the behalf of OmniPresence is it my pleasure to present you with the following response to your request for quotation for Video Communications equipment.

Our response includes pricing for the Polycom Video Conferencing model you requested as well as an alternative from Lifesize Communications The Lifesize Express unit delivers High Definition video conferencing at an affordable price.

We look forward to hearing back from you with any questions you have. Thank you for giving OmniPresence this opportunity.

Sincerely,

Dan Hofferty VP of Sales



# **IABLE OF CONTENTS**

1.	Cover Letter 2
П.,	Table of Contents
Ш.	Proprietary Information Statement 4
IV.	Project Objectives
V	Company Profile6
VI.	Technical Proposal 7  A. Polycom Option  B. Lifesize Option
VII.	Maintenance and Service8
VIII.	Project Management 9
ΙX	Pricing Summary 10
<b>X</b>	Appendices & Attachments 11  A OmniPresence Corporate Literature  B OmniPresence References  C Vendor Specific Literature  D OmniPresence VideoOne endpoint monitoring and bridging services
	D. Offilia reserve video offe chapona monitoring and offigure services



## III. PROPRIETARY INFORMATION STATEMENT

OmniPresence respects and honors the confidential information entrusted to us by our clients. Over the years we have assisted many organizations with various aspects of their facilities. Often, this has required us to become very familiar with our clients' business operations and office procedures, as well as their performance and financial positions. We have earned a high level of mutual trust and respect with our clients and we are committed to the establishment and maintenance of high standards of professional ethics.

Because many of our corporate clients are in direct competition with one another, we truly understand the importance of discretion and confidentiality. We will not share information about one customer with any other customer.

Similarly, we often find ourselves in a position where we are one of many vendors in competition for a particular client. When this occurs, we typically submit a proposal that has been generated with considerable effort and at considerable expense. Some of the information may be sensitive, containing trade practice information, not intended for viewing by anyone except the employees of the prospective client and employees of our own organization.

With the understanding that your organization is a public agency and many aspects of your organization may be subject to the Freedom of Information Act (FOIA), we acknowledge that the contents of this document are subject to the FOIA following an award. As a courtesy, we ask that you respect our request for confidentiality to the extent it is allowed under FOIA, as much as we respect and commit to respecting yours

Ihank you,

OmniPresence



# V. PROJECT OBJECTIVES

The primary objective of this project is to provide the State of West Virginia with a stable and reliable deployment video teleconferencing systems.

The systems, as presented, will connect via IP (H 323). OmniPresence engineers can of assistance in providing best practices for making video calls over your IP network. If the State of West Virginia requires more assistance with their network, OmniPresence can provide a proposal for Network Consultation services.

Finally, the project will include comprehensive training and maintenance of the new video conferencing systems.



## VI. COMPANY PROFILE

OmniPresence, Inc. was founded in 2002 by veterans of the videoconferencing industry. Our headquarters are conveniently located in historic Marlborough, Massachusetts, just minutes west of Boston.

OmniPresence is a leading global provider of affordable collaboration solutions that enable organizations to reduce travel costs while increasing productivity. We utilize our technological expertise to design leading-edge enterprise conferencing solutions for small to large businesses and educational, medical, and government institutions.

OmniPresence demystifies the complexities associated with the vast array of technology choices available on the market today. Every solution OmniPresence designs and implements meets the highest standards for Ease-of-Use, Reliability, and Overall Value.

## Management Team

Tom Wing Co-founder, President and CEO



Tom has more than 25 years of new product development experience in the IP Telephony, Videoconferencing, Workstation, and Mini-Computer industries Previously the Chief Technology Officer for Manhattan based SIP Communications Inc., Iom managed SIPCOMM's Advanced Technology and Product Development efforts in collaboration with PhD students at Columbia University's Internet Real-time Lab, delivering SIP endpoint and server applications Prior to his efforts at SIPCOMM, Tom was Director of Engineering at Picture Tel Corporation, and led development efforts to deliver Multipoint Conferencing Servers and Compact Room Systems He previously held Engineering and Program Management positions with Hewlett-Packard, Apollo Computer, and Data General Tom holds an M.S. in Applied Management and a B.S. in Electrical Engineering.

Tim Hill Co-founder, Chief Technology Officer



Tim has more than 10 years experience in the Videoconferencing industry. Previously, Tim spent several years at Picture Iel Corporation in the Sales Engineering and Marketing organizations working as the technical liaison between Sales, Engineering, and Customers. Additionally, Tim was responsible for all technology aspects of trade shows and seminars throughout the Americas. Prior to his years at Picture Iel, Tim, was a Systems Engineer at VideoServer Corporation (now known as eZenia) where he designed and maintained a converged network infrastructure used to emulate customer environments for the SQA and Engineering departments. He also performed comprehensive competitive analysis and interoperability testing of all videoconferencing products. Tim holds a B.S. in Management Information Systems.



# VII. TECHNICAL PROPOSAL

# Comparison of Polycom VSX7000s and Lifesize Express

## Polycom VSX7000s

The Polycom VSX7000s is a set top video conferencing system that standard definition video.

The VSX7000s includes the codec, microphone, subwoofer, and remote. You can also order an optional "Visual Concert" (not included in our pricing) that allows end users to display PC content locally and transmit it to the far end.



A multipoint key can also be added to this unit to allow you to call up to three additional sites in a video call.

This unit comes standard with IP connectivity. If users require ISDN then a BRI module is necessary.

## Lifesize Express

The Lifesize Express delivers High Definition video communication (9X the quality of standard definition) in an affordable, easy to use, system. LifeSize became the first to market with a high-definition video conferencing solution in 2005 and has become a standard for organizations throughout the world because of their reliability and ease of use. The LifeSize Express is a feature rich system that delivers Telepresence quality high-definition video and audio.



The Lifesize Express includes a High Definition camera, Codec, and Remote

This system also comes standard with the capability of sharing PC content with the far end without any additional equipment

This unit is configured to be connected to one display so when using the content sharing feature, a PIP (picture in picture) would occur.



## **IECHNICAL PROPOSAL**

Maintenance & Service

# **OmniCare**<sup>™</sup>

**OmniCare** is our remote maintenance program for Video Conferencing Systems. It is well suited for organizations with their own internal technical personnel to draw on our experts for technical phone support and to expedite replacement of defective equipment. OmniCare offers highly responsive technical phone support, plus next business day parts replacement.

This also includes the following:

**Unlimited Telephone Support Throughout Your Workday** - Access to our technical support hotline during local business hours, Monday through Friday (excluding holidays).

Expedited Parts - Full replacement of all covered failed components shipped for next business day delivery.

**Software Updates** - Updates to correct any software errors that prevent your system from performing to published specifications, as required, plus regular software updates made available by the manufacturer.

**24-Hour Video Test Facility** - Access to our 24-hour Video Test Centers to verify installation or confirm operability prior to a videoconference. Continuous motion and sound sources enable quick, easy confidence checks any time of day or night. Face-to-face testing can also be scheduled during local business hours (except holidays)

**On-line Access** - Instant access via the World Wide Web to all manufacturers' product and service information, including technical bulletins, software patches and drivers, and training information.

**Work Through to Completion -** A continuous effort (and company commitment) to remain with your problem until it's resolved in a way you feel is satisfactory, even if it means we work after hours - at no extra cost

# Training

OmniPresence will provide free training over video to any of the 38 sites that request this. This training will review all the basic features and will give the end users a good comfort level with this technology.



# VIII PROJECT MANAGEMENT

In order to ensure a smooth and successful Video Communications deployment for the State of West Virginia, OmniPresence will assign a project manager (PM) to oversee all aspects of the project timeline and relationships at no additional charge. The PM will coordinate the activities of all parties involved. Those parties include, but are not limited to the State of West Virginia staff, contractors, OmniPresence personnel, general and subcontractors engaged by OmniPresence, and any other vendors.

OmniPresence has been providing comprehensive and complex solutions for video conferencing for many years. It is a standard practice to assign a PM to each project. Our PMs are experienced in working in complex networking and communications environments and excel at providing ongoing feedback and status reports to our customers.

The PM will work closely with staff to coordinate an implementation schedule, timeline and milestones that take into account the various needs of the States Staff as well as the required lead times needed for preparation of facilities, procurement of products, assignments to appropriate personnel and obtaining any required permits as needed

The PM will begin development of a punch list of various tasks that must be accomplished and will be responsible for providing reports to the principals throughout the project. In addition the PM will conduct conference calls and meetings with the parties involved to ensure the project remains in focus and on time. If requested a schedule for status calls and meetings will be created.



# IX. PRICING SUMMARY

# Option A - Polycom VSX7000s

## Hardware

Qty **Description** 38

VSX 7000s IP, NTSC, includes

VSX 7000s settop, 1 microphone array,

**English Remote** 

# Support

<u>Qty</u> **Description** 

38 1 Year OmniCare Maintenance for VSX7000s

Unit price \$795.00

Unit price

\$4821.53

Ext price

Ext price

\$183,218.14

\$30,210.00

Sub-Total \$213,428.14

Shipping Total

\$ 1,102.00 \$214,530.14

# Option B - Lifesize Express

## Hardware

<u>Qty</u> **Description** 

Lifesize Express (HD System)

Unit price \$3960.00

Ext price

\$150,480.00

## Support

38

38

**Qty** 

1 Year Omnicare Maintenance for Lifesize Express

Unit price

\$595

Ext price

\$22,610.00

Sub-Total \$181,744.50

Shipping

Total

950.00 \$182,694.50

# Payment Terms:

Payment is due upon acceptance of goods and services.



# **REFERENCES**

## MFS Investments

500 Boylston Street Boston MA, 02116 Contact: Mark English 617-954-5686 menglish@mfs.com

# **New Balance Athletic Shoe**

20 Guest Street
Brighton, MA 02135
(Includes a location in Irvine, CA)
Contact: Kevin Hazzard
617-746-2428
kevin hazzard@newbalance.com

# **Suffolk Construction**

65 Allerton Street
Boston, MA 02119
(Includes a location in Irvine, CA)
Contract: Fred Mielbye
617-517-4250
fmielbye@suffolkconstruction.com

# **Partners Healthcare**

25 New Chardon
Boston, MA
(part of MA General Hospital and Brigham
and Womans Hospital/ A Teaching Affiliate
of Harvard Medical School)
(largest Healthcare provider in USA)
Contact: Marco Sennelly
617-726-5740
Msennelly1@partners.org



# Polycom® VSX™ 7000s



Benefits

Superior, natural sound — Polycom StereoSurround™ delivers crisp, natural voice clarity — even when multiples parties are speaking simultaneously — by using dual channel, Siren™ 14 technology

Outstanding video — Premium quality video at any bandwidth with smooth natural motion and sharp, clear images Employs standard-based H 264 compression and Pro-Motion™ video for optimal viewing

Multimedia made easy — Show high-res images, movies or presentations in your meetings while also sharing video And, you can share PC content cable-free using Polycom's unique People+Content™ IP technology

Simplified dialing and enhanced performance — Integrate the SoundStation VTX 1000 to launch video calls, capture soft voices clearly from across the entire room in StereoSurround and eliminate the need for microphones and wires

Complete solution packages — Combine the VSX 7000s with any of Polycom's attractive furniture display options to create a total meeting room solution

The Polycom Solution — Everything you need to deploy and manage a complete video conferencing network with Polycom Global Management System™, Polycom PathNavigator™, Polycom Conference Suite™ and the Polycom MGC™

The world's most powerful set-top video conferencing system for medium sized groups and special applications.

The Polycom VSX 7000s offers flexibility reliability and a robust architecture for virtually any meeting room classroom or medium group environment. With a unique integrated sound system, the Polycom VSX 7000s raises the bar for quality audio with patent pending Polycom StereoSurround<sup>TM</sup> audio. During a video conference voices from far-end participants project in stereo. With dual speakers and dual microphones you'll hear each speaker clearly easily decipher multiple simultaneous conversations and experience pure.

In addition the VSX 7000s offers truly exceptional video with H 264 and television-like quality Pro-Motion™ an easy-to-use customizable user interface, standard AES software encryption, touch panel integration capabilities and voice add-on capabilities. The VSX 7000s provides flexibility in any conferencing environment; you can choose between a VGA or TV monitor as your main display choose your dialing method (IP (H 323 or SIP) and ISDN), and connect any second camera or VCR to display pictures, movies or presentations to all conference participants. Whenever Content is displayed, whether it is coming from a PC a document camera or from a DVD, the conference participants always see both the speaker and the content, for a seamless meeting experience. For a complete conferencing solution, consider combining the VSX 7000s with the Polycom Media Center solution with a choice of single or dual LCD displays or plasmas, a quality cart and the world's best selling video conferencing system.

There are many optional features and components that can be added to the VSX 7000s to further enhance any video conference. Tremendous value is added to the VSX 7000s when combined with the SoundStation VTX 1000® allowing the user to dial video calls right from their conference room as well as use the SoundStation VTX 1000 as the stereo microphone for the VSX 7000s. This combination saves conference table space (no mics or wires are needed) as well as provides double the range of microphone pickup so that all conference participants are clearly heard. even in large rooms

Another option that can be added to the VSX 7000s is the presenter package, including Visual Concert™ and People+Content™ IP. Both of these allow users to display PC content during the meeting; Visual Concert is used to connect a laptop directly to the VSX 7000s while People+Content IP is used to share PC content wirelessly PC content can include PowerPoint presentations movie files audio files, pictures or documents. More options include ISDN capability, speaker kits, additional microphones and more — all designed to allow you to create the perfect conferencing environment for your meeting room

In today's Internet driven world, the ability to conduct real time communication and collaboration has become critical to an organization's survival. As the market leader in voice video data and Web solutions our award-winning conference technology makes it easy for people to interact and maximize productivity — over any network in just about any environment anywhere around the globe. That's why more organizations worldwide use and prefer Polycom conferencing solutions. Because when people work together, great things happen. To learn more, please visit the Polycom Experience Center at www polycom com/experience.



ITU H.323 and H.320 compliant VSX 7000s Bundled Solutions

- VSX 7400s Presenter: VSX 7000s Visual Concert VSX, People+Content IP
- VSX 7400s Presenter VTX: VSX 7400s with SoundStation VTX 1000 instead of microphone array VSX 7800s Presenter MP: VSX 7000s.
- Visual Concert VSX People+Content IP, 4-way MPPlus
- VSX 7800s Presenter MP VTX: VSX 7800s and SoundStation VTX 1000 instead of microphone array
- Maximum Data Rate IP and Serial/V.35; Up to 2 Mbps
- Maximum Data Rate ISDN: Up to 2 Mbps

Video Standards & Protocols

Frame Rates (Point-to-Point)

- · Intelligently selects frame rate for best performance video
- . 60 fields per second up to 2 Mbps

Video Inputs: Main Camera + 2

- Integrated main camera
- 1 x S-Video; 4-pin mini DIN (document) camera or second camera)
- Dedicated connections for VCR/DVD-R

RS-232 Data Port: 1 Connector

- 1 x 8-pin mini DIN - Control port for custom integration with remote devices such as Crestron® and AMX® control systems Connectivity for closed captioning
- Communication port for transmission of serial data (i.e. medical devices) over ISDN calls

Video Outputs: 4 Connectors

- (Main monitor)
- 1 x S-Video (Second monitor)
- 1 X VGA

- Video Formats

Integrated Main Camera

- pan/tilt/zoom (PTZ)
- 65° field at view
- Tilt Range: +/- 25" (Up/Down)
- Pan Range: +/- 100° (Left/Right)
  Total Field of View: 265°
- 12x Zoom; f-4.2 to 42mm
- F=1,85 to 2.9 mm
- Auto facus
- · Camera presets local and far-end (up to 99)
- · Standards-based, far-end camera control (FECC)

People Video Resolution

- Pro-Motion interlaced video (60/50 fields full-screen video for NTSC/PAL)
- . 4SIF (704 x 480)

- CIF (352 x 288)
- . Choice of 4:3 or 16:9 display aspect
- . Display People on single XGA monitor or second XGA Monitor

- Content Video Resolution
- XGA (1024 x 768), SVGA (800 x 600), VGA (640 x 480) for graphic displays
- People video support for 4CIF and SIF on second VGA display
- . Up to 4CIF for NTSC/PAL displays
- Audio Standards & Protocols Polycom StereoSurround ready
- 14 kHz bandwidth (Polycom Siren 14)
  7 kHz bandwidth with G.722, G.722.1
- 3.4 kHz bandwidth with G 711 G 728. G.729A

Audio Features

- Audio add-in over SoundStation VTX 1000 conference phone
- Audio add-in over ISDN
- Full-duplex digital audio
- Instant Adaptation Echo Cancellation Automatic Gain Control (AGC) Voice
- Automatic Noise Suppression (ANS)
- Audio Mixer (Mic, VCR, line-in)
- Built-in tonal speaker test Real-time audio level meter for local and
- far-end microphones
- Microphone and VCR input audio mixing
- Ability to talk over VCR audio
- Ability to turn off Echo Cancellation when external audio equipment is used

Audio Inputs: 3 Connectors

- 1 x Conference Link Supports up to (3) microphones Supports SoundStation VTX 1000
- conference phone 1 x RCA input for stereo or mono input from VCB
- 1 x RCA input for stereo or mono input from external mixer

- Audio Outputs: 2 Connectors
  2 x RCA/Phono, Line Level autput for
- Polycom Digital Tabletop Microphone 360° voice pick up, 4.8 dB less reverber-
- ant than omni microphone
- Three cardioid elements per microphone Flotation feet reduce transmission of tabletop noise
- integrated mute button
- Optional Polycom Ceiling Microphone Array is available

Integrated Speaker and Subwoofer

- Frequency response: 80 Hz to 22 kHz Crossover frequency to subwoofer:
- Total Output Power: 20 Watts (RMS)
- Customize audio for user environment Master volume control
- Midrange and subwoofer speakers
- On/Off Subwoofer adjustable level

User-tuned treble and bass controls

- Other ITU-Supported Standards
- H.221 communications H.224/H.281 far-end camera control
- Annex Q standard for FECC in H.323 calls
- H 225, H 245, H 241, H 331
- H.239 People+Content
- H 231 in multipoint calls
- H 243 MCU password H 233, H.234 H.235V3 encryption standards
- Bonding, Mode 1
- Network Interfaces Supported
- IP (LAN, DSL, cable modem) Single 10/100 Ethernet port
- (10 Mbps/100Mbps/Auto) Optional ISON QBRI (Basic Rate Interface) Module
- Optional ISON PRI (Primary Rate Interface) Module T1/E1
- Optional Serial Module (V35/RS-530/RS-449 with RS-366 dialing) Optional wireless LAN support via
- Network Features · SIP Support (Session Initiation Protocol)

- Integration with Cisco Systems<sup>3</sup> CallManager Version 4.0
- Down speeding over IP and ISDN Audio & Video Error Concealment over IP.
- ISON and mixed calls
- IP address conflict warning · Fast Connect IP for quick video
- connections Maximum call length digital timer
   Auto SPID detection and line number
- configuration MGC Click&View™ for individual screen layouts
- Polycom OneDial™ intelligent call management attempts call on preferred network (IP or ISDN) and automatically rolls
- over to secondary network if needed Polycom PathNevigator support for easy call placement and network cost ontimization
- TCP/IP, UDP/IP, RTP, DNS, WINS, DHCP, ARP, HTTP: FTP, Telnet Chair control through API command or
- Integrated Web Interface

Software Upgradeable Inverse Multiplexer (IMUX)

- Internal Multipoint Features (Optional) Mixed protocol dialing connects a total of four endpoints (IP/ISDN/Serial) through the internal MCU
- Dial-in/Dial-out Calling (IP/ISDN/Serial) Password protection for incoming calls
- Supports IP telephones
- Automatic IP/ISDN down speeding Supports People+Content™ from any
- endpoint (Not just the host site) Voice Activated Switching - view
- current speaker
- Continuous Presence see all locations Automatic Presentation - switch between presenter and continuous presence mode
- MP key installation while in a call
- Audio add-in over ISDN Cascading for up to 10 conference participants (mix of IP/ISDN/Serial Video and ISON Audio)

Conference on Demand

- Initiates unscheduled MGC calls from the endoaint
- Utilizes The Polycom Office™ (Polycom PathNavigator and MGC)
- Auto selects either the internal or external bridge · Dials all participants simultaneously
- · COMSEC tested by Titan Systems.
- Information Security Systems Division. and independently validated to operate with approved government encryption technologies
- KG-194/KIV-7 encryptor support with on screen and address book dialing
- Enhanced integration for independently certified classified encryption devices Account validation number entry
- SNMP trap notification of all failed login attempts from HTTP, FTP or Telnet
- Secure password authentication
- Unique factory default passwords
- Administrator password
- Dial-in meeting password Encrypted password for VSX Web access Ability to disable remote interfaces (FTP,
- Teinet, HTTP, SNMP) Ability to disable mixed protocol multi-
- point calls Auto-Answer (On/Off)
- Allow access to user settings (On/Off) Embedded Encryption Advanced Encryption Standard (AES)
   FIPS validated by National Institute
- of Standards & Technology (NIST) certified agency
- 128-bit key length · AES software encryption on ISDN IP and
- Serial/V.35 up to 2 Mbps Standards-based H 235V3 (IP) Standards-based H.233/H 234

- Automatic key generation and exchange Supported in People+Content<sup>M</sup>
- Supported in Point-to-Point IP & ISDN & mixed multipoint calls

User Interface

- User-friendly graphical interface
- Customizable home screen and color themes
- Kiosk mode with scrolling marquee
- User-selectable camera icons and ring tones
- Speed Dial List on home page Persistent Preview (Far-site PIP) on
- Picture In Picture (PIP) (On/Off Moveable)
- **Dual Monitor Emulation** Numerical menu navigation (Similar to mobile phone)
- Date, Time Server accessibility Calendar and Conference scheduling
- Alert Signal on home page
- Do Not Disturb (On/Off)

VSX Web for remote monitoring

- Directory Services 4,000 number global directory 1,000+ number local directory
- Speed dial list displaying video buddy list
- Limitless multipoint entries Live address book with Polycom Global Directory Services automatically and quickly updates directory with address
- changes or new endpoints Polycom Global Directory Services inte-
- grates with Active Directory/LDAP Directory Server backup in the event Polycom Global Directory is not
- · Automatic ISDN localization of calls System Management
- Baseline mode setting for legacy system interoperability SNMP for enterprise management
- Diagnostics and software upgrades via PC, LAN Integrated VSX Web management tool Web Director: Remote administrator video monitoring and control from VSX
- Web (enabled/disabled from endpoint for security)
- Out-of-box setup from VSX Web

interface and VSX Web

- Place a call from VSX Web Language independence between set-top
- System configuration from VSX Web Recent Calls Log – Records last 99 incoming and outgoing calls
  Call Detail Record (CDR) - Reports all
- incoming and outgoing calls along with
- call statistics COR Feature On/Off
- Downloadable CDR data for processing requires no external management system Account number validation at call initiation integrated with Polycom Global
- Management System for billing purposes Administrator-configurable dialing sneeds
  - Complete support for The Polycom Office including:
  - Polycom Global Management
  - System - Polycom OneDial Polycom PathNavigator
  - Polycom Conference Suite
- Polycom MGC Polycom SoundStation VTX 1000 Polycom Vortex®
- Quality of Service and Experience -Priority™

Video Error Concealment

- Audio Error Concealment Universal Plug and Play (UPnP) IP Precedence (ToS)
- Configurable video/audio/FECC service value DiffServ (DSCP) (COS)
- Dynamic Bandwidth Allocation

Polycom, the Polycom logo, SoundStation VTX 1000 and Vistex are registered trademarks and VSX, PathNavigator, Global Management System, Siren, Pro-Motion, MGC, Click&View, Polycom Onetilal, People+Content, The Polycom Office, Priority, Visual Concert, PowerCam, Polycom Conference Suite and StereoSurround are trademarks of Polycom. Inc.

- Proactive Network Monitoring
- Packet and jitter control Network Address Translation (NAT) sunnort
- Automatic NAT discovery
- Asymmetric speed control Alternate Gatekeeper Support
- - TCP/UDP fixed-port firewall support
- Lip synchronization
- Echo cancellation Echo suppression
- Auto gatekeeper discovery
- Automatic gateway dialing profiles Specify outbound call routing for gateway/ISDN
- Collaboration Solutions People and Content (PC, VCR/DVD Doc cam) are always displayed
- simultaneously Visual Concert VSX (Audio and video
- input from PC or Macintosh®) (Optional)
- 1 x audio input for laptop
- 1 x VGA autout for projector
- 3 x 10/100 Ethernet hub Content Input: 1280 x 1024, 60 Hz Content Output: Up to 1024 x 768
- People+Content IP (Optional)
  - Show content from lantoo/PC over IP network connection
  - No resolution adjustment required on presenter's laptop/PC Supports CIF, SIF, 4CIF, 4SIF, VGA,
- SVGA. XGA display resolutions Zaam control Supports Windows® 2000 and
- Windows XP Adjustable bandwidth for content 10% Content 90% People
- 50% Content 50% People 90% Content, 10% People
- Closed captioning support
   Web Streaming in and out of a call, RTP based suitable with QuickTime® Players
- Furniture solutions
- Media Center with audio system Media Center
- Media Cart

 Wall Mount Solution Language Support (13 languages) Chinese (Simplified), Chinese (Traditional), English (American), English (British), French, German, Italian

- Japanese, Korean, Norwegian Portuguese, Russian, Spanish
- Documentation translations in all languages User interface translations in
- all languages Keypad audio dialing confirmation in all languages VSX Web translations in

### all languages Remote controls labeled in

- all languages
- Electrical Auto sensing power supply Operating voltage/power 90-260 VAC
- 47-63 Hz/80 watts **Environmental Specifications** Operating Temperature: 0-40" C
- Operating Humidity: 15-80% Non-Operating Temperature: -40-70" C Non-Operating Humidity (Non-condensing): 10-90% Physical Characteristics
- Video Base Unit (W/H/D): 11.82"/5.83"/9.63" 300.3mm/148mm/244.5mm
- Video Base Unit Weight: 6.0 lbs/2.8 kg Subwoafer (W/H/D): 6.9"/10.72"/8.67" 175.2mm/272.4mm/220mm

## Subwoofer Weight: 9.0 lbs/4.08 kg

Warranty . One-year return to factory parts and · One-year software updates and upgrades

(ISDN/Serial) ©2005 Polycom, Inc. All rights reserved.

4750 Willow Road, Pleasanton, CA 94588 (T) 1.800 POLYCOM (765.9266) for North America only. For North America, Latin America and Caribbean (T) +1 925.924.6000, (F) +1 925.924.6100 270 Bath Road, Slough, Berkshire SL1 4DX (T) +44 (0)1753 723000, (F) +44 (0)1753 723010

- H.261 Annex D
- H 263+ Annexes: F I | I | N | T H.263++ Annexes: W
- ITU 60-fps full screen Pro-Motion
- 30 fps at 56 kbps up to 2 Mbps
- 1 x S-Video: 4-nin mini DIN (VCR) playing and recording
  - teletype device or PTZ control for auxiliary PowerCam™
- 1 x S-Video; 4-pin mini DIN
- fmain or second monitor display 1 x S-video (VCR)
- NTSC/PAL · Graphics: XGA, SVGA, VGA
- Ultra-quiet. ultra-fast action
- Automatic white balance

- 4CIF (704 x 576)

POLYCOM'

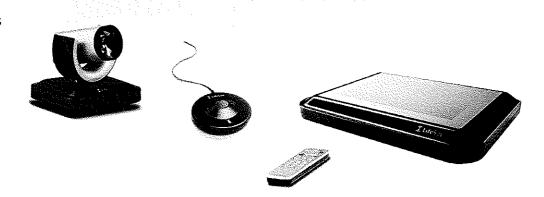
Polycom Headquarters:

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**Experience Communication in High Definition** 

LifeSize® Express™ delivers high definition video communication in an affordable, easy-to-use, system.



# **High Definition for Everyone**

LifeSize® Express™ is the affordable, easy to use, high definition video communications system designed to bring people together, allowing you to do more, travel less and be present.

In today's fast-moving, global economy, project teams, partners and colleagues are distributed around the world. But the telephone and email are not enough. Frequent face to face meetings and meaningful dialog are vital for success, but travel is expensive and time consuming.

# Affordable telepresence quality video

LifeSize Express brings people together by allowing them to interact successfully across distances. Seeing facial expressions, body language and gestures makes you feel truly connected and understood.

LifeSize designed video communications with absolute user simplicity in mind. Connect your PC to share multimedia or documents clearly.

High definition quality. Simplicity. Meaningful team connections. LifeSize Express is clearly how video communications is meant to be

# LifeSize Express Key Features

Video Quality High Definition Telepresence Quality 1280x720 - 30 fps 16x9 format

**HD** Monitor



HD Camera Pan-Tilt-Zoom (PTZ)



High Definition Audio





External Audio & Video Input/Output

Audio: 2 in 1 out Video: 2 in 1 out

Point-to-Point High Definition Videoconferencing



# Product Specifications - LifeSize® Express™

## System Components

LifeSize codec High Definition PTZ camera LifeSize MicPod Wireless IR remote control Power supply Cables

### Communications

128Kbps - 15Mbps 1 x RJ-45 Network LAN 1 x 3 5 mm Mic In for LifeSize MicPoc 1 x RJ-45 for optional LifeSize Phone

## Supports one HD Display

Any display supporting HDMI input For additional information on displays visit: www lifesize com support

### High Definition Camera

LifeSize-designed High Definition pan/tilt/zoom camera (patent pending) Resolution: 1280 x 720 30fps Wide-angle lens 4x optical zoom 70 degree field of

Auto focus Automatic gain control 10 camera presets 7 5 M / 25 ft cable Optional 15 M / 50 ft cable

# Video Specifications / Video Resolution

Maximum Resolutions Widescreen 16:9 Modes 128 Kbps (400 x 244 pixels) Widescreen FCIF 384 Kbps (768 x 432 pixels) Cable TV 512Kbps (848 x 480 pixels) DVD Resolution 768 Kbps (1088 x 608 pixels) 2x DVD Resolution 1 Mbps or higher (1280 x 720pixels) High Definition Actual resolution depends upon capability of remote end and is impacted by the quality of the communications channel

## Video Standards

H 263 H 263+, H 264 and H 239 Supports Dual Streaming with Video Bandwidth Balance

## Video Formats

High Definition 16x9 aspect ratio

### Video Inputs (3 Inputs)

1x High Definition PTZ Camera 1x HD Digital Video In (720p30) 1 x VGA In

## Video Outputs (1 Output)

1 x HD Digital Video Out (720p30)

## High Definition Active Microphone

Single omni-directional microphone 100 Hz up to 16 kHz Powered by codec directly through cable

## Audio Features

High Definition audio Three-way audio add-on call capability GIPS NetEQ packet loss concealment Full duplex for natural conversations Echo cancellation for echo-free calls Automatic gain control Automatic noise reduction

### Audio Standards

G 711 G 722 G 722 1C (Polycom: Siren14") G 729 MPEG-4 AAC-LC

### Audio Inputs (2)

1 x 3 5 mm Line In (L+R) 1 x 3 5 mm Mic In

## Audio Outputs (1)

1 x Line Out / Headset (L+R)

### User Interface & Features

Context sensitive user interface Wireless IR remote Graphical User Interface Call Manager Virtual Multiway support 13 localized languages supported Customizable background screens Selectable camera icons & live preview

Flash-based Web management tool Administrator and User-level passwords SNMP security alerts Ability to disable HTTP, SSH and Telnet services H 235 encryption support including strict compliance Kensington Lock™ feature

# Intelligent Networking Features

IPv4 and IPv6 support Auto H 323 dialing When used with LifeSize Networker: H 320 dialing Auto SPID detect Downspeeding

### Directory and Address Book

Up to 1000 local directory entries Save Lock, Remove Redial List features Missed call notification Auto-Discovery directory lookup (patent pending) LDAP (H 350) support Meetings Directory support Hierarchical address book

### System Management

Out of box setup via web interface and web management tool SNMP

### Optional

LifeSize Phone for enhanced audio integration Note. LifeSize Phone and LifeSize MicPod are mutually LifeSize Networker for ISDN connectivity

AC Voltage 100-240V 50-60 Hz 2 5 A

### Environmental Data

Operating temperature: 0°C (32°F) to 40°C (104°F) Operating humidity: 15% to 85% non-condensing Storage temperature: -20°C (-4°F) to 60°C (140°F) Storage humidity: 10% to 90% non-condensing

### Codec Dimensions

Width: 288mm (11 34') Depth: 187 5mm (7 38°) Height: 41 3mm (1.63°) Weight: 1 29Kg (2 84 lbs)

Regulatory Model Number Model: LFZ-006

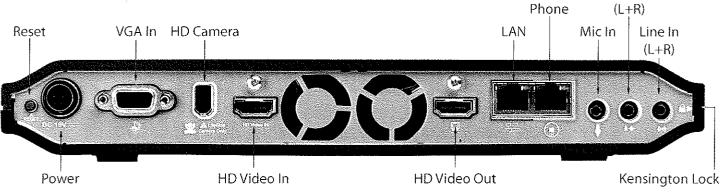
For additional information: www lifesize com/support

LifeSize

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Line Out/

Headset





Corporate Headquarters:

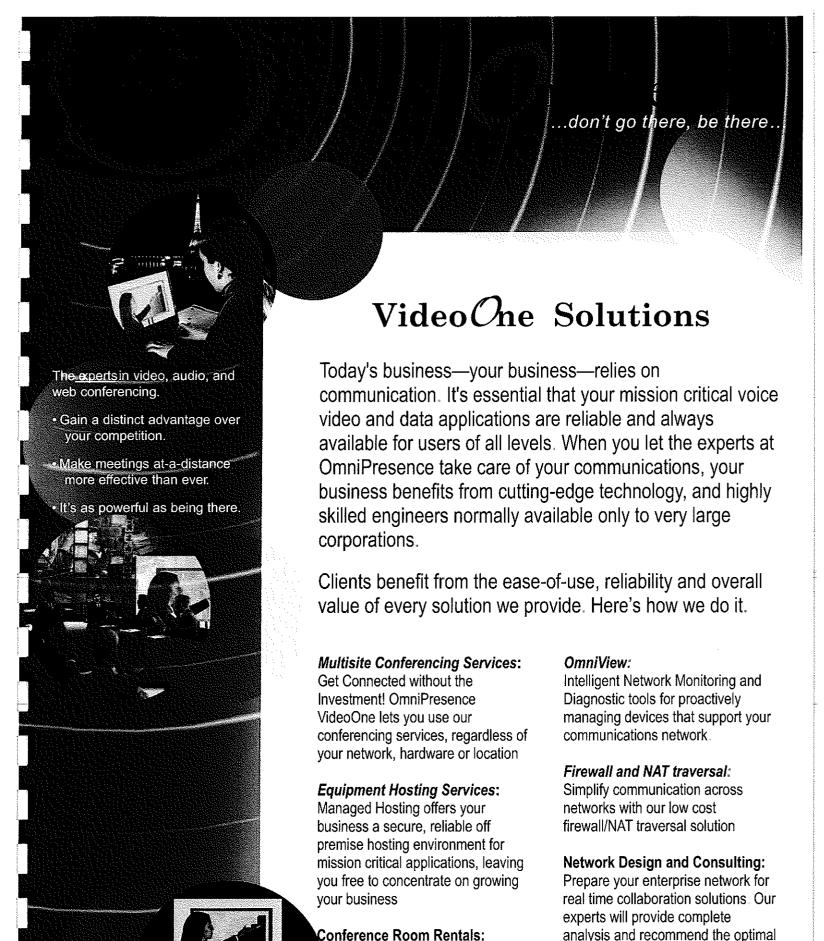
901 S. Mopac Expressway Building 3 Suite 300 Austin Texas 78746 USA

Phone: +1 512 347 9300 Fax: +1 512 347 9301 Email: info@lifesize.com www lifesize com

EMEA:

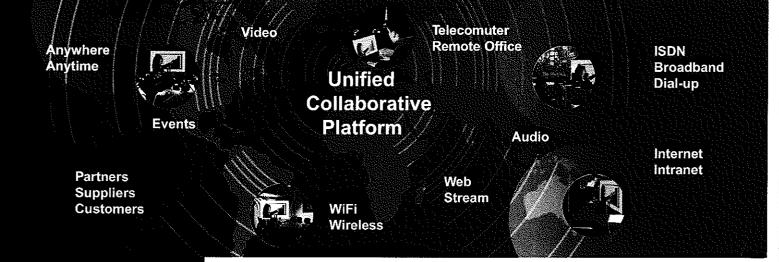
LifeSize Communications United Kingdom Phone: +44 1256 480 591 APAC:

LifeSize Communications Hong Kong Phone: +852 8239 3695



Access to our worldwide network of Over 50,000 video conference design to ensure Qualtity of Service

(QoS).



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# OmniPresence Designs Leading Edge Collaborative Solutions For:



# Corporations



# Educational Communities



# Government Agencies



Medical Institutions



Legal **Entities** 



Small **Businesses** 

For More Information, contact OmniPresence at: Phone: 508-229-0040

Email: info@omnipresence.com Web: www.omnipresence.com

- Multisite Conferencing Services Multisite video bridging
- -Scheduled or On Demand
- -Unlimited or Pay as you go
- -Gateway IP/ISDN
- -Audio Conferencing
  - -Reservationless
  - -Scheduled
- -Web conferencing
- -Streaming
  - -Record and archive
  - -OnDemand retrival

## **OmniView**

Monitor for packet loss Latency and litter Monitor IP and ISDN connectivity User assist request Reports system Hardware issues Network Infrastructure monitroing Real time traffic anaysis Network diagnostic tools

## Maintenance & Installation

- OmniCare™
- OmniCare™ Plus
- OmniCare™ Premium
- Unlimited Telephone Support Throughout your workday
- Expedited Parts Replacement
- Software Updates24-Hour Video Test Facility
- Work through to completion

# Firewall/NAT traversal:

VideoOne Services:

- -Secure connectivity between enterprise networks and remote sites(AES encryption)
- -Deploy video to the home office
- -Seamless firewall traversal
- Provides Universal dialing plan
- -Fully H 323 compliant

# **Equipment Hosting Services:**

- -Direct connectivity to major carrier backbones.
- -Secure Fault tolerant facility
- -Reduce administative costs
- -Reduce Network expenses
- Outsourced Equipment management Worldwide Video, Audio,

## & Web Conference Room Rentals

- Multi-site conferences
- Conduct off-site group meetings
- Interview prospective employees
- · Save costs associated with travel
- Increase productivity

# **Network Design and Consulting**

Complete network diagnostics and troubleshooting. QoS network implementation Isolate problem spots on your network

-Network Pre-engineering

Error 0/0 Notwork Pina 0/0 **/Printer** 0/0

...don't go there, be there..

# **OmniView Network Monitoring**

OmniView empowers organizations with the resources necessary to ensure that your equipment is ready when you need it. With 24x7 active monitoring you can rest assured that any issue will be discovered before it impacts an important conference. System alerts are sent directly to our Network Operations Center via email and sms message and displayed on our operations console, a trouble ticket is opened and the engineer begins to troubleshoot the problem within minutes. Scheduled testing plans ensure that network quality is maintained by analyizing captured data and pinpointing any potential issues that may impact future conference quality.

# Availability Monitoring:

OmniView provides a complete suite of availability monitors testing that network devices are available. Through OmniView we are able to provide a real-time view of the availability of your devices. Enabling the quick diagnosis and resolution of problems.

# Event Monitoring and Management:

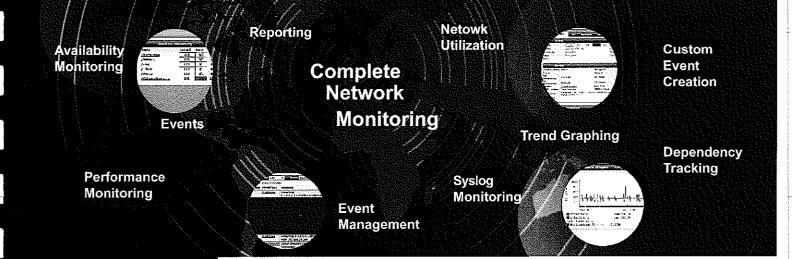
Device events are collected using SNMP, Telnet, SSH and syslog and then processed to determine severity Engineers are notified of these events via the system console, email and sms txt message

# Performance Monitoring:

Provides an up to the minute picture of what is currently happening on the network Providing real-time statistics Including current bandwidth utilization, packet loss and jitter measurements

# Pro-active Network analysys and testing:

A comprehensive suite of automated diagnostic tools can be scheduled to run during off hours or ad-hoc to ensure that Quality of Service (QoS) is maintained. Any degredation in quality will result in an alert being generated.



OmniPresence Designs Leading Edge Collaborative Solutions For:



Hosting



Equipment Monitoring



Government Agencies



Medical Institutions



Legal Entities



Small Businesses

For More Information, contact OmniPresence at: Phone: 508-229-0040

Email: info@omnipresence.com Web: www.omnipresence.com

# **OmniView Services:**

# **Availability Monitoring**

- Ping response testing (System up Down)
- SNMP trap collection and processing
- Testing of standard TCP/IP services
- Testing of specified TCP/IP ports
- · Windows service availability testing
- Critical system components (Camera and Microphone)
- URL availability testing

# **Performance Monitoring**

- Active monitoring of video calls for latency and packet loss
- · Current system call status
- System current bandwidth utilization
- Scheduled collection and storage of system events
- Ability to set several threshold levels for monitoring network quality
- Graphing of Trend over time: hourly, weekly, monthly, yearly

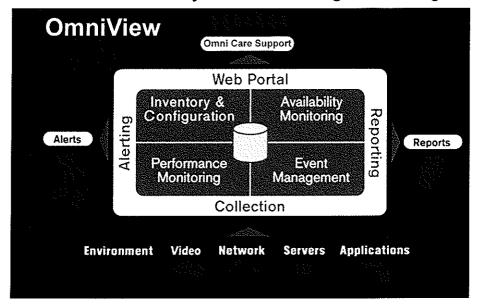
# Reporting

- System availability issues
- Packet loss, jitter and latency
- Network interface bandwidth utilization
- Real Time bandwidth and error statistics
- SLA Reporting

# **Event Monitoring and Management**

- Aggregation of events from various sources: availability monitoring, performance monitoring, syslog sources, SNMP trap sources
- Custom event creation and processing rules
- Parsing of custom log files
- Testing of specified TCP/IP ports
- · Windows service availability testing
- Windows process availability testing
- URL availability testing

OmniPresence OmniView -- Systems Monitoring and Management Tool



**OmniPresence OmniView** is an enterprise-grade network and systems monitoring product that delivers the functionality organizations need to effectively manage the health and performance of their entire network

# Features:

**OmniView** integrates a complete set of features required to effectively monitor and manage your entire network infrastructure.

These features include:

# **Availability Monitoring**

OmniView provides 24x7 active monitoring of devices and infrastructure.

# **Availability Tests**

- Ping response testing (System up, down)
- SNMP response testing
- Testing of standard TCP/IP services (HTTP, etc..)
- Testing of specified TCP/IP ports with regular expression matching
- Windows service availability testing
- Windows process availability testing
- URL availability testing

# Dependency Tracking

• Intelligently suppress tests and alerts based on layer 3 network dependencies

# **Event Generation**

Generate events based on availability issues

# Reporting

- Ping Issues
- Packet loss and Latency
- SNMP Issues
- SLA Reporting

# **Performance Monitoring**

OmniView can be used to monitor overall health of network devices, servers, and operating systems.

# **Real Time**

- Active monitoring of video calls for latency and packet loss
- Current system Call Status
- Systems Current bandwidth utilization

# **Collection & Thresholds**

- Scheduled collection and storage of system events
- Pre-loaded MIBs and new local MIBs
- Ability to set several threshold levels for monitoring network quality

# **Event Generation**

Generate events with specific severity based on threshold settings

# **Graphing & Reporting**

- Graphing of Trend over time: hourly, weekly, monthly, yearly
- Other Performance Reports

# **Event Monitoring and Management**

Collect information through common event collection protocols.

# **Event Collection**

- Aggregation of events from various sources: availability monitoring, performance monitoring,
- syslog sources, SNMP trap sources, Windows Event log
- Custom event creation through XML-RPC interface
- Parsing of custom log files

# **Event Processing**

- Ability to build event processing rules through GUI interface
- Automatic event classification
- Automatic event prioritization
- Automatic de-duplication
- Automatic begin/end correlation
- Operator acknowledgment
- Automatic and Manual Archiving

# **INVENTORY & CONFIGURATION**

- Grouping, Organization, Association, Classification
- Organize devices by system type
- Associate devices with locations
- Associate devices with technical contacts
- •Hierarchical configuration of device properties with inheritance
- Ability to put devices into various "production levels" (e.g. maintenance, decommission, etc....)

# **Alerting**

- Paging and Email alerts
- Ability to delay alerting based on customize and personalized rules
- Basic escalation rules
- Advanced escalation rules
- System is aware of level three topology to avoid "alarm fatigue"

# Reporting

- Ability to view current events and event history
- Inventory of events and event classifications
- Additional Event Reports