

State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

Request for Quotation

REQNUMBER CSE80625 PAGE 1

****ADDRESS:CORRESPONDENCE TO:ATTENTION:OF

ROBERTA WAGNER 304-558-0067

*A29084004 304-589-6003 WHITES PROCESSING SERVICE ROUTE 3 BOX 683

BLUEFIELD WV 24701

HEALTH AND HUMAN RESOURCES
CHILD SUPPORT ENFORCEMENT
ROOM 147
350 CAPITOL STREET
CHARLESTON, WV
25301-3703 304-558-1649

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GENERAL TERMS & CONDITIONS REQUEST FOR QUOTATION (RFQ) AND REQUEST FOR PROPOSAL (RFP)

- 1. Awards will be made in the best interest of the State of West Virginia.
- 2. The State may accept or reject in part, or in whole, any bid.
- 3. All quotations are governed by the West Virginia Code and the Legislative Rules of the Purchasing Division.
- 4. Prior to any award, the apparent successful vendor must be properly registered with the Purchasing Division and have paid the required \$125.00 registration fee.
- 5. All services performed or goods delivered under State Purchase Orders/Contracts are to be continued for the term of the Purchase Order/Contract, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods, this Purchase Order/Contract becomes void and of no effect after June 30.
- 6. Payment may only be made after the delivery and acceptance of goods or services.
- 7. Interest may be paid for late payment in accordance with the West Virginia Code.
- 8. Vendor preference will be granted upon written request in accordance with the West Virginia Code.
- 9. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
- 10. The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller.
- 11. The laws of the State of West Virginia and the *Legislative Rules* of the Purchasing Division shall govern all rights and duties under the Contract, including without limitation the validity of this Purchase Order/Contract.
- 12. Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
- **13. BANKRUPTCY:** In the event the vendor/contractor files for bankruptcy protection, this contract is automatically null and void, and is terminated without further order.
- 14. HIPAA Business Associate Addendum The West Viginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, and available online at the Purchasing Division's web site (http://www.state.wv.us/admin/purchase/vrc/hipaa.htm) is hereby made part of the agreement. Provided that, the Agency meets the definition of a Covered Entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.

INSTRUCTIONS TO BIDDERS

- 1. Use the guotation forms provided by the Purchasing Division.
- 2. SPECIFICATIONS: Items offered must be in compliance with the specifications. Any deviation from the specifications must be clearly indicated by the bidder. Alternates offered by the bidder as EQUAL to the specifications must be clearly defined. A bidder offering an alternate should attach complete specifications and literature to the bid. The Purchasing Division may waive minor deviations to specifications.
- 3. Complete all sections of the quotation form.
- 4. Unit prices shall prevail in cases of discrepancy.
- 5. All quotations are considered F.O.B. destination unless alternate shipping terms are clearly identified in the quotation.
- 6. BID SUBMISSION: All quotations must be delivered by the bidder to the office listed below prior to the date and time of the bid opening. Failure of the bidder to deliver the quotations on time will result in bid disqualifications.

SIGNED BID TO:

Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

RFQ# CSE80625

RESPONSE TO VENDOR QUESTIONS, AS FOLLOWS:

1. Question:

What is "unit cost"?

Response:

"Unit cost" refers to the cost of service for each packet of documents to be served to an individual or business.

2. Question:

What is "total cost"? Does "total cost" mean the unit cost

multiplied by the estimated quantities?

Response:

"Total cost" refers to the unit cost multiplied by the

estimated quantities for each county as stated in the RFQ.

3. Question:

Will Vendors still be paid for unserved summonses once a

minimum of 3 attempts have been made?

Response:

No, there will be no payment for unsuccessful service.

4. Question:

Are vendors going to only be paid for those summonses that

are served?

Response:

That is correct. Vendors will be paid for successful service

only.

5. Question:

In the request for quotation packet, there is no actual bid form to submit. Nowhere on any form do I see the location to

submit a bid, or do I have to request an entire new packet?

Response:

The RFQ contains a "cost sheet" on page 14-15. A Vendor can submit a bid for multiple regions and/or counties on the

same "cost sheet".

6. Question:

Are all of the regions except region 4 now having open bids

to secure new contracts, or is it just my region?

Response:

All regions except Region 4 are accepting bids.

7. Question:

Can a vendor submit bids for more than one region and, if so, does the Vendor need to request more than one packet to

do so?

Response:

Vendors can submit bids for any desired region or county. The RFQ contains a "cost sheet" on page 14-15. The Vendor

can submit a bid for multiple regions and/or counties on the

same "cost sheet". Only one packet is necessary.

WV-36a STATE OF WEST VIRGINIA

PURCHASING CONTINUATION SHEET

Buyer: Page Req. or P.O. No.: RW #22 3 CSE80625 Spending Unit:

Vendor:

Requisition No.: CSE80625

ADDENDUM ACKNOWLEDGEMENT

I hereby acknowledge receipt of the following checked addendum(s) and have made the necessary revisions to my proposal, plans and/or specifications, etc.

Addendum No.'s:

I understand that failure to confirm the receipt of the addendum(s) may be cause for rejection of bids.

Signature
White's Processing Service
Company



State of West Virginia Department of Administration
Purchasing Division
2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

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SH-P

HEALTH AND HUMAN RESOURCES CHILD SUPPORT ENFORCEMENT **ROOM 147** 350 CAPITOL STREET CHARLESTON, WV 25301-3703 304-558-1649

*A29084004 304-589-6003 WHITES PROCESSING SERVICE ROUTE 3 BOX 683

BLUEFIELD WV 24701

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OPEN END CONTRACT FOR PROCESS SERVERS PER ATTACHED	
THE MISSION OR PURPOSE OF THIS REQUEST IS TO PROVIDE	
SUPPLEMENTAL PROCESS SERVICE FOR THE BUREAU FOR CHILD	
SUPPORT ENFORCEMENT (BCSE) FOR THE PURPOSE OF SERVING	
CHILD SUPPORT PAPERS TO ABSENT PARENTS, CUSTODIAL	
PARENTS, AND ANY OTHER PARTIES CONCERNED PURSUANT TO THE REQUIREMENTS OF RULE 4 OF THE WEST VIRGINIA RULES	
OF CIVIL PROCEDURE.	
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THIS CONTRACT BECOMES EFFECTIVE ON , 2007, AND	
SHALL EXTEND FOR A PERIOD OF ONE (1) YEAR OR UNTIL SUCH	
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DATE PRINTED

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State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

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Request for Quotation

CSE80625

PAGE

ADDRESS CORRESPONDENCE TO ATTENTION OF

ROBERTA WAGNER 304-558-0067

*A29084004 304-589-6003 WHITES PROCESSING SERVICE ROUTE 3 BOX 683

SH H P

HEALTH AND HUMAN RESOURCES CHILD SUPPORT ENFORCEMENT ROOM 147 350 CAPITOL STREET CHARLESTON, WV

25301-3703 304-558-1649

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REQUEST FOR QUOTATION DEPARTMENT OF HEALTH & HUMAN RESOURCES BUREAU FOR CHILD SUPPORT ENFORCEMENT

RFQ CSE80625

The mission or purpose of this project is to provide Supplemental Process Service for the West Virginia Bureau for Child Support Enforcement ("Agency") for the purpose of serving child support papers to absent parents, custodial parents and any other parties pursuant to the requirements of Rule 4 of the West Virginia Rules of Civil Procedure.

The bid quotation shall include all costs of service. Documents will be physically picked up and returned to the local office on a weekly basis by the Vendor. Approval for payments will be issued upon successful service only.

For each legal document which has been successfully served, the Vendor shall provide the respective local office with a "Credible Person Return of Service" complying with the provisions in Rule 4 of the West Virginia Rules of Civil Procedure per the attached form (Credible Person Return of Service). Each Credible Person Return of Service must be signed by the Vendor's employee who has effectuated service and acknowledged before a Notary Public.

The Credible Person Return of Service document must include the name of the person being served and a description of the person being served. If the document is not served on the person named, it may be served at the individual's dwelling place or usual place of abode to a member of the individual's family who is above the age of sixteen (16) years and information of the purpose of the summons and complaint must be given. The Vendor shall state the name and relationship of person served to the person named on the legal document.

The Credible Person Return of Service shall be forwarded to the respective local office within fifteen (15) calendar days from the date the legal documents are served. Documents not served by the Vendor will be returned with an explanation why the document was not served and documentation of dates, times, and addresses of all attempts. All documents shall be returned or served by the Vendor within forty-five (45) days following receipt of the document from the respective local office.

The Vendor will not be an exclusive provider of the commodity and or service. The local office, at its sole discretion, may use either the Vendor or the Sheriff in the appropriate county for the service of legal documents. When the Agency's local office determines, in its sole discretion, that service by the Sheriff is not appropriate or available, the Vendor shall provide service of legal documents pursuant to the requirements of Rule 4 of the West Virginia Rules of Civil Procedure.

The legal documents remain the property of the Agency until successful service is obtained and shall be returned to the respective local office upon written request regardless of status. All documents will be served or returned to the respective local office within a forty-five (45)-day period of time. Non-compliance of these requirements can result in non-payment of services and/or a formal vendor complaint being filed with the West Virginia Department of Administration. If non-compliance continues to be a method of service delivery, the contract may be cancelled.

The Vendor shall submit detailed invoices for services provided. A description of the document being served must be included by the Vendor on the invoice. Invoices should be received in the local Agency office at least once per month. State law forbids said invoices to be paid in advance of services supplied.

The Vendor shall be responsible for establishing and maintaining sufficient and adequate space, equipment, facilities and the necessary supplies required to maintain a safe and acceptable standard of performance. The Vendor's operational standards shall include, but are not limited to: 1) maintaining a competent staff adequate for performing the required service of legal documents; 2) maintaining comprehensive and sufficient quality controls to ensure that equipment and personnel will perform as required; and 3) developing and maintaining a schedule detailing all policies and procedures used in the Process Service Operation. This schedule must be reviewed and updated at least annually by the Vendor.

Any and all anticipated costs for travel shall be included in the Vendor's fee. The Vendor and its employees will be responsible for all costs, including but not limited to the transportation, travel, and parking expenses incurred.

If a Vendor does not offer services to all counties within a region per the listing below, then the Vendor must identify the counties in which service is provided, as well as regions. The Vendor may receive requests for service of process from any office of the Agency; however, if the Vendor has not been awarded the bid for that geographical area, he/she may not serve that process and should notify the requesting Agency office in order for the requestor to contact the proper process service company or entity.

The Agency is divided into nine (9) regions consisting of all fifty-five (55) counties. Region 4 is operated by a private contractor; no bids are being sought for that region. Bids will be accepted by region or county. The State reserves the right to issue multiple contracts. Awards will be made to those vendors who meet the technical requirements and submit the lowest bid.

Regions and estimated yearly quantities are as follows:

		LOCAL OFFICE	
Region 1:	Brooke County	Covered by Hancock County	68
	Hancock County	Weirton	135
	Marshall County	Moundsville	134
	Ohio County	Wheeling	600
	Pleasants County	St. Marys	35
	Ritchie County	Harrisville	48
,	Tyler County	Covered by Wetzel County	23
	Wetzel County	New Martinsville	47
	Wirt County	Elizabeth	21
	Wood County	Parkersburg	538
Region 2:	Braxton County	Sutton	60
	Calhoun County	Grantsville	61
	Gilmer County	Glenville	5
	Jackson County	Ripley	146
	Lewis County	Weston	52
	Mason County	Point Pleasant	202

i i i i i i i i i i i i i i i i i i i	**	LOCAL OFFICE		
Region 2 (cont'd):	Nicholas County	Summersville		60
Region 2 (conta).	Roane County	Spencer	•	66
	Upshur County	Buckhannon		36
10 miles (10 miles)	Webster County	Webster Springs		60
Section 1997	vvebster County	Wobotor opinigo		
Region 3:	Cabell County	Huntington		385
	Putnam County	Hurricane		100
	Wayne County	Wayne	at a	250
		Nana Oannata - Dalinati	: al	
Region 4:	Kanawha County & C	lay County – Privati	zeu	i
Region 5:	Boone County	Foster		29
rtogion o.	Lincoln County	Hamlin		25
4.1	Logan County	Logan	• •	305
	McDowell County	Welch		188
	Mingo County	Williamson		10
	Wyoming County	Pineville		45
	, o			
Region 6:	Grant County	Petersburg		13
	Greenbrier County	Lewisburg	9	215
	Hampshire County	Romney		12
	Hardy County	Moorefield		21
	Mineral County	Keyser		10
	Monroe County	Union		70
	Pendleton County	Franklin		4
	Pocahontas County	Marlinton		65
	Randolph County	Elkins		31
	Tucker County	Parsons		12
Decien 7	Equatto County	Fayetteville		90
Region 7:	Fayette County Mercer County	Princeton		534
	Raleigh County	Beckley		497
	Summers County	Hinton		91
	Summers County	rimtori		0,
Region 8:	Berkeley County	Martinsburg		207
	Jefferson County	Charles Town		132
	Morgan County	Berkeley Springs		106
Region 9:	Barbour County	Phillippi		30
	Doddridge County	West Union		38
	Harrison County	Clarksburg		475
en e	Marion County	Fairmont		210
	Monongalia County	Morgantown		235
	Preston County	Kingwood		235
	Taylor County	Grafton		70

Life of Contract:

Unless specific provisions are stipulated elsewhere in this contract, the terms, conditions, and pricing set herein are firm for the life of the contract.

This contract may be RENEWED upon the mutual written consent of the Agency and the Vendor, submitted to the Director of Purchasing thirty (30) days prior to the expiration date. Such Renewal shall be in accordance with the terms and conditions of the original contract and shall be limited to two (2) one-year periods.

Quantities:

Quantities listed in the requisition are approximations only, based on estimates supplied by the Agency. The estimates are for total documents served, not necessarily those served by private vendor. It is understood and agreed that the contract shall cover the quantities actually ordered for delivery during the term of the contract, whether more or less than the quantities shown.

Reporting:

For each legal document which has been successfully served, the Vendor shall provide the respective local office with a "Credible Person Return of Service" complying with the provisions in Rule 4 of the West Virginia Rules of Civil Procedure per the attached Credible Person Return of Service form. Each Credible Person Return of Service must be signed by the Vendor's employee who has effectuated service and acknowledged before a Notary Public.

The "Credible Person Return of Service" document must include the name of the person being served and a description of the person being served. If the document is not served on the person named, it may be served at the individual's dwelling place or usual place of abode to a member of the individual's family who is above the age of sixteen (16) years and information of the purpose of the summons and complaint must be given. The Vendor shall state the name and relationship of person served to the person named on the legal document.

The Credible Person Return of Service shall be forwarded to the respective local office within fifteen (15) calendar days from the date the legal documents are actually served. The documents not served by the Vendor shall be forwarded to the respective local office within fifteen (15) calendar days following the tenth failed attempt. Documents not served by the Vendor will be returned with an explanation why the document was not served and documentation of dates, times, and addresses of all attempts. All documents shall be returned or served by the Vendor within forty-five (45) days following receipt of the document from the respective local office.

Personnel:

A qualified individual shall be available to act as a witness in the event testimony is deemed necessary as a result of the Process Service. There shall be no additional cost to the State of West Virginia, Department of Health and Human Resources, or the Bureau for Child Support Enforcement.

Purchasing Affidavit:

West Virginia Code §5A-3-10a(3)(d) requires that all Vendors submit a Purchasing Affidavit regarding any debt owed to the State of West Virginia. The Purchasing Affidavit must be signed and submitted prior to award. It is preferred that the Purchasing Affidavit be submitted with the bid quotation.

The terms and conditions contained in this contract shall supersede any and all subsequent terms and conditions which may appear on any attached printed documents such as price lists, order forms, sales agreements or maintenance agreements, including any electronic medium such as CD-ROM.

IN THEC	OURT OF	c	OUNTY, WE	STVIRGINIA
Plaintiff,	, Civ	vil Action #: _		
Defendant.	,			
CREDI	BLE PERSON R	ETURN OF	SERVICE	
This day	, known to	the undersig	ned authorit	y to be a credible
person over the age of eighte	en (18), personal	ly appeared	before the u	ındersigned
authority and avers as follows	:			
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STATE OF WEST VIRGINIA				
COUNTY OF	, to-wit:			
Taken, subscribed and s		ne this	day of	
My commission expires:	Not	ary Public		

RFQ CSE 80625 Cost Sheet

The Agency is divided into nine (9) regions consisting of all fifty-five (55) counties. Region 4 is operated by a private contractor; no bids are being sought for that region. Bids will be accepted by region or county. The State reserves the right to issue multiple contracts. Awards will be made to those vendors who meet the technical requirements and submit the lowest bid.

Regions and estimated yearly quantities are as follows:

Regions and estim	ated yearly quantities are as f	ollows:	1.18.127	TOTAL
		ESTIMATED	UNIT	TOTAL
REGION 1	LOCAL OFFICE	QUANTITIES	COST	COST
Brooke County	Covered by Hancock County	68 435	\$	\$
Hancock County	Weirton	135	\$	\$
Marshall County	Moundsville	134 600	\$ \$	\$
Ohio County	Wheeling	35	·	\$
Pleasants County	St. Marys	48	\$ \$	\$ \$
Ritchie County	Harrisville	23	\$ \$	Ψ \$
Tyler County	Covered by Wetzel County New Martinsville	47	\$	Ψ \$
Wetzel County	Elizabeth	21	Ψ \$	\$
Wirt County		538	\$	Ψ \$
Wood County	Parkersburg	330	Ψ	Ψ
REGION 2:				
Braxton County	Sutton	60	\$	\$
Calhoun County	Grantsville	61	\$	\$
Gilmer County	Glenville	5	\$	\$
Jackson County	Ripley	146	\$	\$
Lewis County	Weston	52	\$	\$
Mason County	Point Pleasant	202	\$	\$
Nicholas County	Summersville	60	\$	\$
Roane County	Spencer	66	\$	\$
Upshur County	Buckhannon	36	\$	\$
Webster County	Webster Springs	60	\$	\$
REGION 3:			,	
Cabell County	Huntington	385	\$	\$
Putnam County	Hurricane	100	\$	\$
Wayne County	Wayne	250	\$	\$
,,,,	•			-
REGION 4:	Kanawha County & Clay Coun	ty – Privatized		
REGION 5:				
Boone County	Foster	29	\$	\$
Lincoln County	Hamlin	25	\$	\$
Logan County	Logan	305	\$	\$
McDowell County	Welch	188	\$ 2500	\$ 2500
Mingo County	Williamson	10	\$	\$
Wyoming County	Pineville	45	\$ 3500	\$ 350
REGION 6:		•		
Grant County	Petersburg	13	\$	\$
Greenbrier County	Lewisburg	215	\$ 3500	\$ 3500
Hampshire County	Romney	12	\$	\$
			•	r

REGION 6 CONTINI	UED:			
Hardy County	Moorefield	21	\$	\$
Mineral County	Keyser	10	\$	\$
Monroe County	Union	70	\$ 3500	\$ 35~2"
Pendleton County	Franklin	4	\$	\$
Pocahontas County	Marlinton	65	\$	\$
Randolph County	Elkins	31	\$	\$
Tucker County	Parsons	12	\$	\$
REGION 7:			40.62	0 /0 6
Fayette County	Fayetteville	90	\$ 23	\$ 33
Mercer County	Princeton	534	\$ 1960	\$ 19 00
Raleigh County	Beckley	497	\$ 2300	\$ 23 =
Summers County	Hinton	91	\$ 2300	\$ 23 2
REGION 8:		•		÷
Berkeley County	Martinsburg	207	\$	\$
Jefferson County	Charles Town	132	. \$	\$
Morgan County	Berkeley Springs	106	\$	\$
REGION 9:				
Barbour County	Phillippi	30	\$	\$
Doddridge County	West Union	38	\$	\$
Harrison County	Clarksburg	475	\$	\$
Marion County	Fairmont	210	\$	\$
Monongalia County	Morgantown	235	\$	\$
Preston County	Kingwood	235	\$	\$
Taylor County	Grafton	70	\$	\$
		GRAND TOTAL:		\$

REQ No.	CSE80625
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STATE OF WEST VIRGINIA Purchasing Division

016

PURCHASING AFFIDAVIT

West Virginia Code §5A-3-10a states: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owned is an amount greater than one thousand dollars in the aggregate

DEFINITIONS:

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Debtor" means any individual, corporation, partnership, association, limited liability company or any other form or business association owing a debt to the state or any of its political subdivisions. "Political subdivision" means any county commission; municipality; county board of education; any instrumentality established by a county or municipality; any separate corporation or instrumentality established by one or more counties or municipalities, as permitted by law; or any public body charged by law with the performance of a government function or whose jurisdiction is coextensive with one or more counties or municipalities. "Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceed five percent of the total contract amount.

EXCEPTION: The prohibition of this section does not apply where a vendor has contested any tax administered pursuant to chapter eleven of this code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

LICENSING: Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agencies or political subdivision. Furthermore, the vendor must provide all necessary releases to obtain information to enable the Director or spending unit to verify that the vendor is licensed and in good standing with the above entities.

CONFIDENTIALITY: The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures and rules. Vendors should visit **www.state.wv.us/admin/purchase/privacy** for the Notice of Agency Confidentiality Policies.

Under penalty of law for false swearing (West Virginia Code, §61-5-3), it is hereby certified that the vendor acknowledges the information in this said affidavit and are in compliance with the requirements as stated.

Vendor's Name: White's	Processing Service		
Authorized Signature: Davu	1	Date: 6-8-07	
Authorized Signature.	1000		

Purchasing Affidavit (Revised 04/15/07)