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State of West Virginia Department of Administration Quotation Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

# Request for

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304-340-4288

CHARLESTON WV 25304 DIVISION OF VETERANS AFFAIRS ATTENTION: C. PRATHER SUITE 101 1321 PLAZA EAST CHARLESTON, WV 25301-1400 558-3661

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2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

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CHARLESTON WV 25304

DIVISION OF VETERANS AFFAIRS
ATTENTION: C. PRATHER
SUITE 101
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CHARLESTON, WV
25301-1400 558-3661

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State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

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304-340-4288 4108 MACCORKLE AVENUE SE

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#### WV BUREAU OF VETERANS AFFAIRS

The West Virginia Division of Veterans Affairs (WVDVA) is releasing this Request for Quotations (RFQ) for a new digital / IP hybrid telephone system for the WV Veterans Nursing Facility located adjacent to the <a href="Louis A. Johnson VA Medical Center">Louis A. Johnson VA Medical Center</a>, One Medical Center</a> <a href="Drive">Drive</a>, Clarksburg</a>, WV 26301. This RFQ includes all the labor and materials for a complete install.

A mandatory pre-bid conference shall be conducted at the West Virginia Veterans Nursing Facility located adjacent to the Louis A. Johnson VA Medical Center, One Medical Center Drive, Clarksburg, WV 26301, date, time and location to be determined. All interested bidders are required to be present at this meeting. Failure to attend the mandatory pre-bid conference shall automatically result in disqualification. No one person can represent more than one vendor

The system must be a new digital / IP hybrid telephone system from a manufacturer that appears on the Gartner "Magic Quadrant for North American Corporate Telephony, 2005". The manufacturers that are listed are Alcatel, Avaya, Cisco Systems, Inter-Tel Mitel Networks, NEC, Nortel, ShoreTel, Siemens, 3Com, Toshiba, and Vertical Communications.

The system must be configured with two (2) ISDN PRI Centrex Circuits, eight (8) analog Centrex lines and two hundred (200) stations. It must be expandable to a minimum of three (3) ISDN PRI Centrex Circuits, sixteen (16) analog Centrex lines and two hundred fifty (250) stations with the use of cards, boards, etc. Two (2) of the stations must be PC consoles-that will provide the operator with call status and direct call transfer capability. The system must be installed with ninety five (95) stations that have a minimum of sixteen (16) programmable buttons a minimum 2 line by 16 characters LCD, a message waiting light and must be speakerphone capable for all internal and external calls. The system must be installed with one hundred (100) stations that are analog (2500 type) stations for resident and facilities use. The final three (3) stations must be full-duplex conference telephones.

This is a new building. Vendors must use installed wiring wherever possible. All wiring, new and re-used, becomes the responsibility of the successful vendor and must be covered by the system warranty and post-warranty maintenance agreement. All stations will be located in locations that are already wired. No new wire runs will need to be included in this procurement.

In addition to the previously mentioned requirements, all systems must meet the following requirements: Caller ID, minimum of 3 party conference calling, contain surge protection, volume control for the ringer, speaker phone and handset, hold button, last number redial, access to paging through the speakerphone, automatic line selection, headset adaptable, call pick-up group assignments, call forwarding of station within system, call ring-back on intra-office transfers which are unanswered, mute button, minimum of 10 speed dials per station, call park, remote

access to the Voice Processing system, and, button access to conference call feature. The features that require button access may be fixed feature buttons on the stations or may be programmed on programmable buttons.

The system must include an integrated voice processing system. The voice processing must include an Automated Attendant that will answer all incoming calls or be programmable answer calls after "x" number of rings (minimum 3 rings, maximum 6 rings). The Automated Attendant must allow the caller to enter a WVBVA employee's extension number and be transferred to that extension, or allow the caller to enter "zero" (0) and be transferred to a central answering position. The voice processing system must also include a voice mail system that will answer calls to extensions after "x" number of rings (minimum of 0 rings, maximum of 6 rings) and allow the caller to leave a message in a mailbox that is password protected to that extension user. The voice mail system must allow for outcall notification whenever a message has been left in a mailbox. The voice mail system must allow each mailbox to program two different greetings. The voice mail system must allow users to change their greetings and to forward messages to another mailbox on the system. The voice mail system must allow WVBVA staff to change greetings remotely from any touch tone telephone. The voice processing system must include a minimum of 6 ports and 120 hours of storage, and must be expandable to a minimum of 12 ports and 240 hours of storage. The voice processing system must be programmable by WVBVA staff for use on all incoming calls, as a back-up to live operators during business hours, or to work only after hours according to the circumstances of that particular time.

The system must include a Call Accounting System to provide, at a minimum, the following information: extension making the call; the number called; the duration of the call; the time and date of the call; and, the cost of the call. The Call Accounting System must store the information for a minimum of 7500 toll calls only. The vendors must include the cost of a computer and printer if one is necessary for the Call Accounting System. The Call Accounting System must be accessible by more than one computer within WVBVA or by any computer on WVBVA's internal network.

The proposed system must be adaptable to utilize IP Telephony station and/or Voice over IP trunk technology should the State of West Virginia decide to make use of such service at some point during the life of the proposed system. This technology must be fully integrated into the installed system. A third party add on unit is not acceptable.

The proposed system must include a UPS system that will power the complete telephone system, PC Consoles, voice processing system, and call accounting system for a minimum of four (4) hours in the event of a power outage. The system shall include lightning and surge protection. Any damage to the system caused by lightning and/or power surges must be covered by the system warranty and any post-warranty maintenance agreement.

Each vendor's proposed cost must include the complete training of all WVBVA staff on the use of the telephone system and voice processing system. The successful vendor must also include the training of four system administrators, which will include training on voice mail administration and the administration of the telephone system including adding features to extensions. The System Administrator training must be manufacturer or "factory" based training at a vendor location.

The system must have the capability to extend system diagnostic abilities to a remote location. This permits the State's centralized technicians to interrogate the switching system, determine its status, and run tests to determine the causes of faults or failures. The proposed system must allow access via the Statewide Backbone Network or modem over the public telephone network.

#### Response Time

Vendors must respond to a service call within the following guidelines:

Minor outage: 10% or less system outage

4 business hour callback from Technician

16 business hour system restored

Major outage: 11% or more system outage

2 business hour callback from Technician

8 business hour system restored

#### Optional equipment (Not included as part of the award)

As an option vendors are requested to include the cost of fifteen (15) Wireless telephones. These phones must meet or exceed the features and functionality of the SpectraLink i640 phones Vendor's response must include all information required to meet these minimum requirements.

Vendors shall quote a straight purchase price, including installation, training and minimum of one year warranty. Vendor must include a detailed equipment list that at a minimum lists per item pricing, item part number, and part description. Vendors shall also quote post-warranty maintenance for a five year life of the system. The WVBVA will not accept more than a two-year warranty as part of the purchase price. The successful vendor shall be the one with the lowest straight purchase price plus post-warranty maintenance for a five year life of the system.

# WV BUREAU OF VETERANS AFFAIRS

# **Pricing Sheet**

a) Installed system price:	_\$_	75	991	
b) 5 Year post-warranty maintenance:	_\$_	16,	000	
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RFQ N	No. V	ETOR	3503
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### AFFIDAVIT

#### West Virginia Code §5A-3-10a states:

No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owned is an amount greater than one thousand dollars in the aggregate.

#### **DEFINITIONS:**

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Debtor" means any individual, corporation, partnership, association, limited liability company or any other form or business association owing a debt to the state or any of its political subdivisions.

"Political subdivision" means any county commission; municipality; county board of education; any instrumentality established by a county or municipality; any separate corporation or instrumentality established by one or more counties or municipalities, as permitted by law; or any public body charged by law with the performance of a government function or whose jurisdiction is coextensive with one or more counties or municipalities.

"Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceed five percent of the total contract amount.

#### **EXCEPTION:**

The prohibition of this section does not apply where a vendor has contested any tax administered pursuant to chapter eleven of this code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

#### LICENSING:

The vendor must be licensed in accordance with any and all state requirements to do business with the state of West Virginia.

#### **CONFIDENTIALITY:**

The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures and rules. Vendors should visit **www.state.wv.us/admin/purchase/privacy** for the Notice of Agency Confidentiality Policies.

Under penalty of law for false swearing (West Virginia Code, §61-5-3), it is hereby certified that the vendor acknowledges the information in this said affidavit and are in compliance with the requirements as stated.

Vendor's Name:	Access	Susteins		
Authorized Signature	Jamm	na Neville	Date: _	6-20-06



State of West Virginia
Department of Administration

Hequest for Quotation Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

# Request for MEGNUMBERS

VET06035

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ADDRESS CHANGES TO BE NOTED ABOVE

304-340-4288 **\*709055848** ACCESS SYSTEMS 4108 MACCORKLE AVENUE SE

CHARLESTON WV 25304

DIVISION OF VETERANS AFFAIRS ATTENTION: C. PRATHER SUITE 101 1321 PLAZA EAST CHARLESTON, WV 558-3661 25301-1400

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1-The analog 2500 type sets, do require a message waiting light for these phones for voice mail?

All stations on the system must include a message waiting light

2-Will the residents have voice mail?

The system must be configured to allow all stations to have voice mail

3-You are wanting the call accounting system to be accessible form more then one PC. Can you confirm the PC's will be connected to the LAN?

The call accounting system must be a stand-alone vendor supplied PC and it, along with all the PC's that need access, will be connected to the LAN

4-If voice mail requires a dedicated PC, do want us to include the price of the PC in our proposal?

The vendor must include the price of the voice mail PC in their proposal

5-For the UPS system, are you requesting we support PC's that are on your LAN such as the PC consoles, call accounting etc. Would you not already have a UPS supporting your network of PC's, data switches, etc?

Any hardware that is a required part, for the operation of the phone system, must be connected to a vendor supplied UPS

6-Please discuss more about the system administration training. Do you really want vendors to include administration training by a manufactures training representative at the vendors office. This will mean the 4 personnel travel the vendor's office. Or can we schedule on site training for the 4 personnel in a dedicated manner by our training personnel?

The successful vendor shall provide factory or manufacturer system administration training for a minimum of two (2) Office of Technology employees at no cost to the State. The State will pay travel costs but no "tuition" costs for this training. The successful vendor shall provide on-site "customer service representative" training to a minimum of four (4) Veterans Affairs employees.

7-For the optional pricing for the wireless telephone sets, if you proceed with the option, will the State implement a deployment tool or will they request the vendor conduct this site visit to ensure the location and actual number of required access points to support 15 wireless sets?

The vendor will be responsible for all aspects of the wireless solution

8-Who will be responsible for the wiring to support the access points? The vendor will be responsible for all aspects of the wireless solution

9-How many access points are you considering supporting the 15 wireless phones? The vendor will be responsible for all aspects of the wireless solution

10-Is Remote Desktop acceptable for the accessibility of the Call Accounting System from more than 1 PC? Does the vendor need to supply the software? Remote Desktop is the required method for accessing the system across more than 1 PC. The vendor shall supply all necessary software, including Remote Desktop, the Operating System, etc.

11-Is the vendor responsible for certification of wiring for the wireless service? All wiring, etc. must meet the requirements of your system. It will need to cover about 4 acres of ground, all 3 floors in the building and about 90,000 square feet.

12-Who is responsible for the security of the wireless service? The vendor is responsible for all security related to the wireless service.

13-Will there be a dedicated A/C power circuit in the telephone room for the phone system?

Yes

14-Where will the Demark be located?

It will be extended to the telephone room by the State.

15-Who will be responsible for the condition of the cabling?

The building contractor installed the cabling and is responsible for the condition of it up until the time that the telephone system is accepted by the State. At that time, the condition of the cabling becomes the responsibility of the vendor.

16-How is end-user training to be done?

Training will be done in a classroom setting with small groups of users. There should be a live telephone for every 3-4 users in the classroom.

17-Will there be one telephone configuration for every set on the system? At the time of initial installation there will be one configuration for each user type. Nurses stations shall be set up the same, room phones should all be the same, and Administrators phones will all be the same. The vendor must provide in their quote 8 hours of on-site (not travel) service /programming labor for system finalization, which will be used within the warranty period.

18-Will the vendor provide any necessary racks needed for the installation of the system in the telephone room?

The vendor shall provide all equipment necessary to install the telephone system, including racks. There is plywood already installed by the State in that room.

19-Are there floor-plans available for review by the vendors?

The floor-plans will be included with the Addendum. Vendors may also call the

Architect, Pam Wean, at 304-366-1580 to obtain additional information.

Other items:

Vendors no longer need to submit a copy of their bid to the State Auditor.

Travel time will not be paid for any work during the warranty or maintenance period.

Bid opening is scheduled for June 14, 2006 at 1:30 p.m.



**\*709055848** 

CHARLESTON WV

ACCESS SYSTEMS

4108 MACCORKLE AVENUE SE

State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130 Charleston, WV 25305-0130

25304

# Request for Quotation VET06031

VET06035

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06-	558-0492

304-340-4288

DIVISION OF VETERANS AFFAIRS ATTENTION: C. PRATHER SUITE 101 1321 PLAZA EAST CHARLESTON, WV 558-3661 25301-1400

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#### Addendum No. 2

The quoted system must have the ability to add Voice over IP trunking without a CPU, Cabinet or Backplane upgrade. The purchase of additional software and/or IP trunking cards, hardware, and licenses is acceptable.

Vendor should, as an option (Option 2 below), quote the cost of 8 IP Trunks and 8 IP Stations along with any required hardware, software, and licenses.

The quoted system must support Session Initiation Protocol (SIP) as developed by the Internet Engineering Task Force (IETF) standards as of 5/31/06. This support must be without CPU, Cabinet, or Backplane upgrade. The purchase of additional software and/or IP trunking cards, hardware, and licenses is acceptable.

Base Bid

Option No. 1

\$ 75,991 \$ 15,157 (Spectralink) \$ 6,061

Option No. 2



#### **TOSHIBA CIX SYSTEM**

Part No.	Description	Qty	Price	Extension
250044VBA27M	Standard Tone-Dial Telephone with MW Lamp - Vol Cntrl	100	\$40.00	\$4,000.00
350-032	ONEAC Grounding Strap for 66 Block.	1	\$8.00	\$8.00
6-AP	ONEAC Model 6-AP Analog Line Protector 66 Block.	8	\$15.00	\$120.00
BATHC1A(W)	CIX/CTX Attendant Console Handset & Cradle - Ash White.	2	\$75.00	\$150.00
BATI1A(W)	CIX/CTX Attendant Console Interface Unit - Ash White.	2	\$329.00	\$658.00
BCOCIS1A	4-circuit analog Loop Start CO Line with MW&Caller ID Interfac	1	\$402.00	\$402.00
BCOCIU1A	4-circuit analog Loop Start CO Line with MW&Caller ID Interfac	1	\$522.00	\$522.00
BDKU1A	8-circuit Digital Station Interface Unit.	1	\$343.00	\$343.00
BEXU2A	CIX670 R4.x Expansion Processor for BCTU2A (Ports 193-672).	1	\$1,128.00	\$1,128.00
BHEU1A	Headset/HESB Interface for Digital Telephone.	95	\$11.00	\$1,045.00
BIOU1A	Option Paging, Relay Control and MOH Interface Unit.	1	\$329.00	\$329.00
BPTU1A	ISDN Primary Rate Interface Unit.	2	\$1,551.00	\$3,102.00
BSIS1A	4-port Serial Interface Subassembly.	1	\$207.00	\$207.00
BSTU1A	8-circuit Standard Telephone Interface Unit with MW.	13	\$531.00	\$6,903.00
BWDKU1A	16-Circuit Digital Station Interface Unit.	6	\$667.00	\$4,002.00
CHSUE672A+PS	CIX/CTX670/DK424i Expansion Cabinet with Power Supply.	. 3	\$714.00	\$2,142.00
CIX670-IES32-SM	CIX670 iES32 System Package (includes)	1	\$5,878.00	\$5,878.00
	Base Cabinet with Power Supply (CHSUB672A+PS)	1		
	CIX670 Basic Release 4.x Processor (BCTU2A)	1		
	Remote Maintenance Modem (AMDS1A)	1		
	Stratagy iES32 8-port 600-hours approx	1		
CTX-ATTCONSOLE2	CIX/CTX Attendant Console Turnkey Package.	2	\$2,030.00	\$4,060.00
CTX-LCD-MONITOR	17" flat screen LCD monitor	2	\$350.00	\$700.00
DKT2020-FDSP	20-button Digital Full Duplex Speakerphone with LCD	3	\$287.00	\$861.00
DKT3220-SD	20-button Digital Speakerphone with LCD - Charcoal Gray	95	\$212.00	\$20,140.00
LIC-4 BASIC	4-port CO Line/Station License for Strata CIX/CTX Systems	52	\$71.00	\$3,692.00
NW1191003PKG	Callwhere Pro Network Call Accting w/ Turnkey PC Pkg	1	\$1,870.00	\$1,870.00
SUA750XL	750 UPS/ Power Conditioner for PC Consoles/ Call Accounting	3	\$570.00	\$1,710.00
SUA24XLBP	Extended Battery Pack 24V	3	\$420.00	\$1,260.00
PC1000A-S4SW	ONEAC Model PC1000A, 1000 VA Power Conditioner for CIX	1	\$566.00	\$566.00
PPTC-9	Modular DB9 connector for connecting an SMDI or SMDR PC	1	\$19.00	\$19.00
RJ-DP48C	ONEAC RJ48C Digital Line Protector(2 pr,4 wire) modular	2	\$21.50	\$43.00
RPRI-CBL-KIT	ISDN PRI Cable Kit with Ferrite Core.	2	\$71.00	\$142.00
RPSB2A	3-Outlet AC Power Strip Box (Standard 120VAC Cord).	1	\$85.00	\$85.00
T8550EB	24V Gel Cell Heavy Duty Battery for Reserve Power for CIX	4	\$226.00	\$904.00
	Total Equipment Charges			\$66,991.00
	Total Installation/ Training Charges			\$9,000.00
	Total Price of This Quote			\$75,991.00

Quotation Pricing Refers To RFQ# VET06035 Only



#### **IP OPTION TWO**

Part No.	Description	Qty	Price	Extension
IPT2020-SD	20-button IP Speakerphone LCD with IP Endpoint License	8	\$291.00	\$2,328.00
LIC-4 BASIC	4-port CO Line/Station License for Strata CIX/CTX Systems	2	\$71.00	\$142.00
LIC670-STRATA N	CIX/CTX670 Strata® Net Networking Application License.	1	\$1,880.00	\$1,880.00
LIPU-X1A	16-channel IP Interface Unit.	1	\$751.00	\$751.00
	Installation/ Labor			\$960.00
	Total Price of This Quote			\$6,061.00

Quotation Pricing Refers To RFQ# VET06035 Only



#### SPECTRALINK OPTIONAL EQUIPMENT

Part No.	Description	Qty	F	rice	Extension
BPX100	NetLink i640 Wireless Telephone Battery Pack		15	\$59.00	\$885.00
BWDKU1A	16-Circuit Digital Station Interface Unit.		1	\$667.00	\$667.00
DCX100	Desktop Charger for NetLink i640 Wireless Telephone		15	\$39.00	\$585.00
LIC-4 BASIC	4-port CO Line/Station License for Strata CIX/CTX Systems		2	\$71.00	\$142.00
PTX150	NetLink i640 Wireless Telephone, SRP and Open IP		15	\$464.00	\$6,960.00
QPS100A	Power Supply for Dual Charging Stand or Quick Charger.		15	\$5.00	\$75.00
SVP100	NetLink SVP Server.		1	\$1,484.00	\$1,484.00
TGD116	NetLink Telephony Gateway 16-port Toshiba.		1	\$3,234.00	\$3,234.00
	Total CIX/CTX Equipment Charges:				\$14,032.00
	Total Installation Charges				\$1,125.00
	Total Price of This Quote				\$15,157.00

This price includes all Toshiba CIX System interfaces, Spectralink i640 handests, battery packs, and charging stands. Wireless Access Point locations will be determined upon award to maximize coverage as recommended by design engineers. Access Systems recommends the Cisco Aironet Access Points which will cost approximately \$ 825 per AP installed.

# Spectralink

#### WI-FI TELEPHONY FOR THE ENTERPRISE

- · Leverage Wi-Fi wireless LAN infrastructure for voice and data applications
- · Dramatically improve mobility, responsiveness and productivity
- · Deliver excellent voice quality and digital features throughout the workplace
- · Integrate seamlessly with legacy and IP PSX systems
- · Proven durability for use in all business environments

#### THE WIRELESS CONVERGENCE SOLUTION

SpectraLink, the leader in workplace Wi-Fi telephony, offers the industry's most advanced solution for enterprise wireless networks. NetLink Wireless Telephones operate on a converged voice and data infrastructure to reduce costs and simplify management while significantly improving employee mobility, responsiveness and productivity. NetLink Wireless Telephones provide the richest functionality while integrating with the broadest range of enterprise applications and networks.

#### INTEGRATED WI-FITELEPHONY

NetLink Wireless Telephones enhance the enterprise networks of today and tomorrow. For traditional PBX systems, NetLink Telephony Gateways provide packetized voice over a wireless LAN without sacrificing digital telephone features and capabilities. For enterprises using IP telephony applications, NetLink Wireless Telephones support standard and proprietary IP protocols for an end-to-end IP telephony solution. NetLink Wireless Telephones are field-upgradeable through an integrated TFTP client, allowing new protocols, features and capabilities to be added as they become available.

SpectraLink ensures superior voice quality across wireless LAN access points and handsets through a prioritization mechanism called SpectraLink Voice Priority (SVP). This standards-compatible protocol is simple to implement and reduces packet queuing delays for voice traffic. SVP-enabled access points are available from the leading providers of enterprise wireless networks. NetLink Wireless Telephones are also designed to support emerging standards for wireless quality of service (QoS) and security, allowing enterprises to leverage improvements in wireless network performance and protection.

#### **BESIGNED FOR THE WORKPLACE**

SpectraLink offers the industry's most versatile and complete Wi-Fi telephony solutions for the workplace. NetLink Wireless Telephones support a broad range of enterprise applications from general office to industrial. Only SpectraLink combines innovative design, advanced manufacturing and rigorous testing processes to ensure handset reliability. The lightweight handsets are extremely simple to use, require minimal training, and are durable enough to withstand the rigors of workplace use.

NetLink Wireless Telephones offer more than just voice communication. Utilizing SpectraLink's Open Application Interface (OAI), the handsets function as two-way messaging devices through integration with other enterprise systems, thus giving mobile workers access to critical information. Push-to-talk functionality is also available on industrial NetLink handsets for broadcast communication between employees, eliminating the need for two-way radios or walkie talkies.

#### SPECTRALINK — PUTTING WIRELESS TO WORK

SpectraLink helps thousands of commercial enterprises improve productivity, responsiveness and customer service with NetLink Wireless Telephones. The combination of a standards-based architecture, enterprise telephony integration and exceptional voice quality makes SpectraLink the right choice for workplace Wi-Fi telephony.

#### FEATURES

- 802.11b (Wi-Fi) standard-compatible
- · Excellent voice quality on converged wireless networks
- Seamless integration with IP and traditional enterprise telephone systems
- Standard and proprietary VoIP protocol support
- Text messaging support via Open Application Interface
- · Single and dual charging options
- · Soft-key feature access

- · Audible and vibrating ringers
- Integrated TFTP client
- DHCP or static IP addressing
- Backlit keypad (h340)
- Liquid damage warranty (h340)
- High impact strength plastics (h340/i640)
- Push-to-talk mode (i640)
- Quad charging option (h340/i640)

#### NETLINK WIRELESS TELEPHONE SPECIFICATIONS

Radio frequency:

2.4000 - 2.4835 GHz

Transmission type:

Direct sequence spread spectrum

Transmit data rates:

11, 5.5, 2, 1 Mb/s, auto rate selection

Transmit power:

100 mW max (adjustable), < 10 mW average

Wireless QoS:

SpectraLink Voice Priority (SVP), Wi-Fi Multi Media (WMM)

Codecs:

G.711 (A- and µ-law), G.729 AB

Wireless security:

Standard WEP 40 bit and 128 bit

Cisco Fast Secure Roaming (FSR)

FCC certification: Part 15.247

Wi-Fi Protected Access (WPA) and Wi-Fi Protected Access 2 (WPA2)

Capacity: circuit switched PBX:

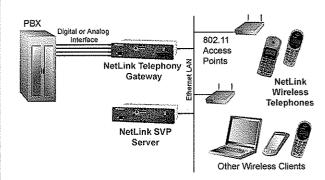
Maximum 40 NetLink Telephony Gateways supporting up to 320

simultaneous calls (approximate 640 users)

Capacity: IP telephony server:

Maximum 16 SVP Servers supporting up to 850 simultaneous calls

(approximate 8,000 users)



# NetLink SVP Server NetLink SVP Server Other Wireless Clients

#### INTEGRATION WITH CIRCUIT-SWITCHED PBX

NetLink Telephony Gateways connect to traditional PBX and key systems using standard analog or PBX-specific digital station interfaces. The NetLink SVP Server guarantees excellent voice quality on converged wireless networks.

#### INTEGRATION WITH IP TELEPHONY SERVER

NetLink Wireless Telephones support standard and proprietary IP telephony protocols without the need for a separate gateway. The NetLink SVP Server guarantees excellent battery life, call capacity and voice quality on converged wireless networks.



# Spectralink

## 

#### WA-SI TELEPHONY FOR THE EXTERPELSE

- · Leverage Wi-Fi wireless LAN infrastructure for voice and data applications
- · Dramatically improve mobility, responsiveness and productivity
- · Deliver superior voice quality and digital features throughout the workplace
- Integrate seamlesely with legacy and IP PBX systems
- · Proven durability for use in all business environments
- . Operate easily without extensive training



#### THE WIRELESS CONVERGENCE SOLUTION

SpectraLink, the leader in workplace Wi-Fi Telephony, offers the industry's most comprehensive portfolio of devices for enterprise wireless networks. NetLink Wireless Telephones operate on a converged voice and data infrastructure to reduce costs and simplify management while significantly improving employee mobility, responsiveness and productivity. NetLink Wireless Telephones provide the richest possible functionality while integrating with a broad range of enterprise applications and networks.

#### NETLINK WIRELESS TELEPHONES

#### NETLINK e340 WIRELESS TELEPHONE

The NetLink e340 Wireless Telephone supports a broad range of enterprise applications and is ideally suited for the general office, financial or hospitality industries. This compact handset offers a rich set of features including a high-resolution graphic display, menu-driven functions and messaging capability — all within a lightweight, ergonomic design. The NetLink e340 Wireless Telephone provides exceptional voice quality and mobility at an affordable price. Carrying options and accessories are available to suit users in every work environment.

#### **NETLINK h340 WIRELESS TELEPHONE**

The NetLink h340 Wireless Telephone is uniquely designed to meet the challenging needs of the healthcare setting. The small and lightweight design is ideal for healthcare workers who are constantly on the move. SpectraLink's innovative design, advanced manufacturing and testing process ensures the NetLink h340 Wireless Telephone is durable enough to

withstand the rigors of the healthcare environment. Because healthcare institutions operate on a 24-hour basis, the NetLink h340 Wireless Telephone comes standard with a backlit display and keypad for dimly lit conditions. Supported charging options include single, dual and quad chargers to ensure that fresh Battery Packs are rapidly available for round-the clock operation.

#### NETLINK 1640 WIRELESS TELEPHONE

The NetLink i640 Wireless Telephone is the industry's most durable handset for workplace applications. Only SpectraLink combines innovative design, advanced manufacturing and testing processes to ensure handset durability. The six-ounce NetLink i640 Wireless Telephone is extremely simple to use, requires minimal training and is durable enough to withstand the rigors of an industrial environment. Push-to-talk functionality is also available for broadcast communication between employees, eliminating the need for two-way radios or walkie talkies. The large earpiece seals out background noise and provides comfort for frequent or lengthy calls.

A complete set of accessories is available including headsets, chargers and carrying cases.

#### SPECTRALINK —— PUTTING WIRELESS TO WORK

SpectraLink helps thousands of commercial enterprises improve productivity, responsiveness and customer service. The comprehensive portfolio of workplace devices combined with a standards-based architecture, enterprise telephony integration and exceptional voice quality, makes SpectraLink the right choice for Wi-Fi telephony.

## NEUNK WREESSTEERIONES

#### **FEATURES**

- 802.11b (Wi-Fi) standard-compatible
- · Excellent voice quality on converged wireless networks
- Seamless integration with IP and traditional enterprise telephone systems
- Standard and proprietary VoIP protocol support
- Text messaging support via Open Application Interface
- Four programmable softkeys supporting up to 16 programmable features
- · Audible and vibrating ringers

- Integrated TFTP client
- DHCP or static IP addressing
- Extended talk time up to four hours
- Backlit keypad (h340)
- Liquid damage warranty (h340)
- High impact strength plastics (h340/i640)
- Push-to-talk mode (i640)
- Single and dual charging options (all models)
- Quad battery charging option (h340/i640)

#### NETLINK e340/h340/i640 WIRELESS TELEPHONE SPECIFICATIONS

Radio frequency:

2.4000 - 2.4835 GHz

Transmission type:

Direct sequence spread spectrum

Transmit data rates:

11, 5.5, 2, 1 Mb/s, auto rate selection

Transmit power:

100 mW max (adjustable), < 10 mW average

Wireless QoS:

SpectraLink Voice Priority (SVP), Wi-Fi Multi Media (WMM)

Codecs:

G.711 (A- and µ-law), G.729 AB

Wireless security:

Standard WEP 40 bit and 128 bit Cisco Fast Secure Roaming (FSR)

Wi-Fi Protected Access (WPA) and Wi-Fi Protected Access 2 (WPA2) with Pre-Shared Key (PSK)

FCC certification part:

15.247

Display:

Backlit dot matrix display with icons and line-status indicators

Dimensions:

5.5" x 2.0" x 0.9" - NetLink e340/h340 Wireless Telephone

5.9" x 2.2" x 1.0" - NetLink i640 Wireless Telephone

Weight:

4.2 ounces - NetLink e340/h340 Wireless Telephone

6.0 ounces - NetLink i640 Wireless Telephone

Battery capacity:

Four hours talk time, max. 80 hours standby (maximums)



#### **NETLINK e340 WIRELESS TELEPHONE**

The NetLink e340 Wireless Telephone is the ideal wireless handset for busy office environments.



#### NETLINK h340 WIRELESS TELEPHONE

The NetLink h340 Wireless Telephone combines a lightweight form factor and enhanced durability for use in 24-hour shift-based environments



#### NETLINK 1640 WIRELESS TELEPHONE

The NetLink i640 Wireless Telephone offers a durable design with exclusive push-to-talk functionality.



info@spectralink.com • 800 676 5465

Specifications subject to change without notice.
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#### NetLink i640 Wireless Telephone Quick Reference Guide

#### **System Feature Activation**

The features that have been programmed in your system may be viewed and activated through the Shortcut Menu and Softkey Functions.

Shortcut Menu: Press MENU while off hook to display the Shortcut Menu. This menu lists the feature description and any associated shortcut key. As you scroll through the features by pressing the Up and Down buttons, the feature abbreviation is highlighted in the softkey function display area. To activate a feature, you may press its softkey, its shortcut key, or the Select button while the option is highlighted. To activate the feature using its shortcut key, press the shortcut key at any time while in the Shortcut Menu. The feature will activate whether or not that feature is currently displayed or highlighted. No shortcut indicates that the feature does not have a shortcut and this is generally the case with primary level softkey functions. To cancel out of the Shortcut Menu and return to the Main display press MENU.

Softkey Functions: There are 16 possible features displayed in the four levels of the softkey function display area. Press FCN while off hook to scroll to the next level. Repeat as required. Press the corresponding softkey to activate any feature. While scrolling through the softkey functions, a shortcut key may be pressed to activate its feature, whether or not that feature is currently displayed in the softkey function display area.

#### Status/Tone Indicators

No service message

An alarm sounds and a descriptive message displays when the Wireless Telephone cannot receive or place calls. You may be outside of the covered area. Walk back into the covered area. The in-service tone indicates service is re-established.

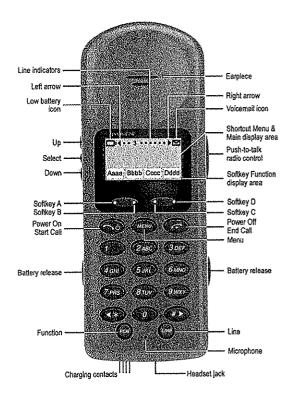
- The battery icon displays and a beep sounds to indicate the Battery Pack charge is low. You have two minutes to change the Battery Pack before losing power
- The voicemail icon indicates that you have a new voicemail message.

#### MPORTANT NOTE:

- It is recommended that standard acceptance procedures be followed prior to operating this equipment in proximity of life-support systems.

  To minimize risk of interference, pacemaker users should not carry the Wireless
- Telephone next to the pacemaker
- Earpiece may retain magnetic objects.
- Operation of the Wireless Telephone may produce an audible noise noticeable to hearing aid users. It is recommended that a hearing aid compatible headset be used by hearing aid users.
- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

For information on Battery Packs, usage tips, and care of Wireless Telephones, see the Wireless Telephone User Guide or visit www.spectralink.com.



#### NetLink i640 Wireless Telephone

Press and hold Power On/Start Call. Two chirps will sound. When the key is released, the in-service tone sounds.

Press and hold Power Off/End Call. One chirp will sound. If Turn off in a call, hang up first, then turn off.

Make a call or Press Power On/Start Call.

go off hook

Press LINE and the number key corresponding to the Select line required line.

Dial number Press number keys.

> Press Power Off/End Call. Be sure to do this at the end of Hang up

each call

Press Power On/Start Call. Answer call

Change volume

While in a call, press the Up or Down button.

Silence while

Press the Power Off/End Call key to silence the ring.

ringing Headset answer

Press any key (other than Power On/Start Call, Power Off/End Call, or a softkey) to answer a call when a headset

is plugged in.

Press FCN while on hook to change settings User options

(\* shows current, follow display instructions to set):

Ring Type: Normal or Vibrate.

High Noise Mode-select:

Normal (for most office environments)

High (for moderate background noise)

Severe (for extremely noisy conditions) Current IP address: may not be edited.

Extension number: may not be present for some protocols.

Push-to-talk

Channel selection-select:

1-8: selects the channel used for two-way radio transmission and monitoring.

Enable/Disable

Additional options may be present.

Comes on when any key is pressed. Turns off after ten Backlight

seconds if no key is pressed.

Squeeze both battery release buttons simultaneously to Battery release release Battery Pack.





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June 20, 2006

Mr. Ron Price WV Department of Administration Purchasing Division 2019 Washington Street East Charleston, WV 25305

Dear Mr. Price:

Thank you for the opportunity to present a telecommunications solution for the WV Division of Veterans Affairs.

The proposed Toshiba CIX670 has been designed to meet and exceed all the specifications of RFQ# VET06035.

This includes all system and technical requirements, surge and ups protection, administration and staff training, SIP compliance, and 12-month warranty with 8 additional on site labor hours for system finalization.

Additional adds, moves, and changes not considered under the maintenance plan will be billed at Access Systems' standard rates.

Base Bid Total Price: \$75,991

Tamma Neville

Spectralink i640: \$15,157

IP Trunking and Stations: \$ \$6,061

Extended Maintenance for years 2 thru 5: \$4000 annual - \$16,000 total

Prepared By:

Tammra Neville

Account Manager