



State of West Virginia
 Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

Purchase Order

PURCHASE ORDER NO:
 ORACLE01

PAGE:
 1

BLANKET RELEASE
 00

CORRECT PURCHASE ORDER NUMBER
 MUST APPEAR ON ALL PACKAGES,
 INVOICES, AND SHIPPING PAPERS
 QUESTIONS CONCERNING THIS PUR-
 CHASE ORDER SHOULD BE DIRECTED
 TO THE BUYER AS NOTED BELOW.

CHANGE ORDER
 4

**SEE REVERSE SIDE FOR
 TERMS AND CONDITIONS**

INVOICE TO

ALL STATE AGENCIES
 AND POLITICAL SUBDIVISIONS
 VARIOUS LOCALES AS INDICATED
 BY ORDER

VENDOR FOR

*709065834 01 703-364-2657
 ORACLE CORPORATION
 1910 ORACLE WAY

 RESTON VA 20190

SHIP TO

VARIOUS AGENCY LOCALES
 AS INDICATED BELOW

DATE PRINTED	TERMS OF SALE	FEIN/SSN	FUND
03/26/2003	NET 30	942871189	MUL
SHIP VIA	F.O.B.	FREIGHT TERMS	ACCOUNT NUMBER
BEST WAY	DESTINATION	PREPAID	MUL-MUL -MUL

LINE	QUANTITY	UOP	VENDOR ITEM NO.	UNIT PRICE	AMOUNT
	DELIVERY DATE	CAT. NO.	ITEM NUMBER		
0001	02/28/2005	EA	920-49		
CHANGE ORDER #04 TO AMEND THE MASTER CONTRACT PER THE ATTACHED DOCUMENTATION. EFFECTIVE DATE OF THIS AMENDMENT 02/28/03 - 02/28/04 PLEASE SEE ATTACHED ----- NO OTHER CHANGES ----- ORACLE SOFTWARE AND SERVICES PER THE ATTACHED					
				PREVIOUS PO TOTAL==>	OPEN END
				PO NET CHANGE (+)==>	

WV State Purchasing Division
 Administration Unit
 Certified Encumbered
 APR 04 2003
Arroy Fairchild

APPROVED FOR
 ONE FISCAL YEAR

George Weisfeld

3/26/03

BY *Charlyn Miller*
 CHARLYN MILLER 304-558-2596
 PURCHASING DIVISION AUTHORIZED SIGNATURE

OPEN-~~END~~

TOTAL

APPROVED AS TO FORM BY
 ASSISTANT ATTORNEY GENERAL

IF APPROVAL AS TO FORM IS REQUIRED BY ATTORNEY GENERAL, CHECK HERE

**GENERAL TERMS & CONDITIONS
PURCHASE ORDER/CONTRACT**

1. **ACCEPTANCE:** Seller shall be bound by this order and its terms and conditions upon receipt of this order.
2. **APPLICABLE LAW:** The laws of the State of West Virginia and the *Legislative Rules* of the Purchasing Division shall govern all rights and duties under the Contract, including without limitation the validity of this Purchase Order/Contract.
3. **NON-FUNDING:** All services performed or goods delivered under State Purchase Orders/Contracts are to be continued for the terms of the Purchase Order/Contract, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods, this Purchase Order/Contract becomes void and of no effect after June 30.
4. **COMPLIANCE:** Seller shall comply with all Federal, State and local laws, regulations and ordinances including, but not limited to, the prevailing wage rates of the WV Division of Labor.
5. **MODIFICATIONS:** This writing is the parties final expression of intent. No modification of this order shall be binding unless agreed to in writing by the Buyer.
6. **ASSIGNMENT:** Neither this Order nor any monies due, or to become due hereunder may be assigned by the Seller without the Buyer's consent.
7. **WARRANTY:** The Seller expressly warrants that the goods and/or services covered by this order will: {a} conform to the specifications, drawings, samples or other description furnished or specified by the Buyer {b} be merchantable and fit for the purpose intended and/or {c} be free from defect in material and workmanship.
8. **CANCELLATION:** The Director or Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller.
9. **SHIPPING, BILLING & PRICES:** Prices are those stated in this order. No price increase will be accepted without written authority from the Buyer. All goods or services shall be shipped on or before the date specified in this Order.
10. **LATE PAYMENTS:** Payments may only be made after the delivery of goods or services. Interest may be paid on late payments in accordance with the *West Virginia Code*.
11. **TAXES:** The State of West Virginia is exempt from Federal and State taxes and will not pay or reimburse such taxes.
12. **RENEWAL:** Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
13. **BANKRUPTCY:** In the event the vendor / contractor files for bankruptcy protection, this contract is automatically null and void, and is terminated without further order.

**AMENDMENT FIVE
to the
LICENSE AGREEMENT
between
ORACLE CORPORATION
and
STATE OF WEST VIRGINIA**

This Amendment Five ("Amendment Five") to the License Agreement ("Agreement") between the State of West Virginia ("Customer") and Oracle Corporation ("Oracle") dated March 1, 2001 shall serve to amend the Agreement as described below. This Amendment Five is valid from the Effective Date of this Amendment Five through February 28, 2004.

Both parties agree to the following changes to Addendum One:

1. Definitions. Delete Attachment A as specified in Section 1 of Addendum One, as amended, and replace with Attachment A of this Amendment Five. For purposes of this Amendment Five, "E-Business Global Price List" is defined as Oracle's E-Business Global Price List dated January 3, 2003 and is hereby incorporated into and attached hereto as Attachment A. Customer shall receive the below listed percentage of discounts to the "Price List". All previous license price lists and discount matrices are hereby null and void.
2. Term of the Addendum. Delete "February 28, 2003" from Section 2 of Addendum One to the Agreement, as amended, and replace with "February 28, 2004".
3. Oracle Programs. The discount schedule as specified in Section 3 of Addendum One of the Agreement, as amended by Amendment Four, remains the same and is as stated below:

<u>List License + List Support</u>	<u>E-Business Discounts</u>
\$0 - \$100,000	25%
\$100,001 - \$250,000	30%
\$250,001 - \$375,000	35%
\$375,001 +	40%

4. Migration Matrix. For purposes of this Amendment Five, "Migration Matrix" is defined as Oracle's E-Business Migration Matrix, dated September 6, 2002 and is hereby incorporated into and attached hereto as Attachment B. All previous migration matrices are hereby null and void.
5. CD Packs. The price for each CD pack acquired under this Amendment Five will be \$39.95 and the price will remain valid through February 29, 2004.

Attachments: Attachment A: Oracle's E-Business Global Price List, dated January 3, 2003
Attachment B: E-Business Migration Matrix, dated September 6, 2002

Except as expressly amended by this Amendment Five, the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

The Effective Date of this Amendment Five is _____, 2003.

STATE OF WEST VIRGINIA

ORACLE CORPORATION

BY: Amy F. Haynes

By: Anne J. Fletcher

NAME: Amy F. Haynes

NAME: _____

TITLE: Sr. Corporate Counsel

TITLE: Anne J. Fletcher
Sr. Corporate Counsel



E-Business Global Price List
January 3, 2003

Database Products

Oracle Database

Standard Edition ^{5,7}	300	45.00	21.00	15,000	2,250.00	1,050.00
Enterprise Edition ^{7 a}	800	120.00	56.00	40,000	6,000.00	2,800.00
Personal Edition	400	60.00	28.00	-	-	-
Lite	100	15.00	7.00	-	-	-

Enterprise Edition Options: ²

Real Application Clusters ⁷	400	60.00	28.00	20,000	3,000.00	1,400.00
Partitioning ⁷	200	30.00	14.00	10,000	1,500.00	700.00
OLAP	400	60.00	28.00	20,000	3,000.00	1,400.00
Data Mining	400	60.00	28.00	20,000	3,000.00	1,400.00
Spatial	200	30.00	14.00	10,000	1,500.00	700.00
Advanced Security	200	30.00	14.00	10,000	1,500.00	700.00
Label Security	200	30.00	14.00	10,000	1,500.00	700.00

Enterprise Managers: ²

Diagnostics Pack	60	9.00	4.20	3,000	450.00	210.00
Tuning Pack	60	9.00	4.20	3,000	450.00	210.00
Change Management Pack	60	9.00	4.20	3,000	450.00	210.00
Management Pack for SAP R/3	60	9.00	4.20	3,000	450.00	210.00

Internet Application Server ⁱ

TopLink	140	21.00	9.80	7,000	1,050.00	490.00
Standard Edition ⁷	200	30.00	14.00	10,000	1,500.00	700.00
Enterprise Edition	400	60.00	28.00	20,000	3,000.00	1,400.00

Internet Application Server Enterprise Edition Options: ³

Personalization	200	30.00	14.00	10,000	1,500.00	700.00
Wireless Option	200	30.00	14.00	10,000	1,500.00	700.00

Tools

Internet Developer Suite	5,000	750.00	350.00	-	-	-
Discoverer Desktop Edition	1,000	150.00	70.00	-	-	-
JDeveloper	995	149.25	69.65	-	-	-
Programmer	1,000	150.00	70.00	-	-	-

Collaboration

Collaboration Suite ⁶	60	10.00	5.00	-	-	-
Perpetual License	15	10.00	5.00	-	-	-
1 Year Subscription License	45	8.00	3.00	-	-	-
Perpetual License	11	8.00	3.00	-	-	-
1 Year Subscription License	45	8.00	3.00	-	-	-
Perpetual License	11	8.00	3.00	-	-	-
1 Year Subscription License	45	8.00	3.00	-	-	-

Files ⁶

Perpetual License	60	10.00	5.00	-	-	-
1 Year Subscription License	15	10.00	5.00	-	-	-

Perpetual License	45	8.00	3.00	-	-	-
1 Year Subscription License	11	8.00	3.00	-	-	-

Perpetual License	45	8.00	3.00	-	-	-
1 Year Subscription License	11	8.00	3.00	-	-	-

Perpetual License	45	8.00	3.00	-	-	-
1 Year Subscription License	11	8.00	3.00	-	-	-

Perpetual License	45	8.00	3.00	-	-	-
1 Year Subscription License	11	8.00	3.00	-	-	-

Perpetual License	45	8.00	3.00	-	-	-
1 Year Subscription License	11	8.00	3.00	-	-	-

	Oracle Database				Integration Products				
	Named User Plus License	Software Updates	Product Support	Processor License	Software Updates	Product Support	Computer License	Software Updates	Product Support
Other Server Products									
Message Broker ¹	200	30.00	14.00	10,000	-	-	-	1,500.00	700.00
Data Warehousing Products									
Pure Name & Address (North America)	-	-	-	20,000	-	-	-	3,000.00	1,400.00
Pure Name & Address (Latin America)	-	-	-	20,000	-	-	-	3,000.00	1,400.00
Pure Name & Address (EMEA)	-	-	-	20,000	-	-	-	3,000.00	1,400.00
Pure Name & Address (APAC)	-	-	-	20,000	-	-	-	3,000.00	1,400.00
Express Server	800	120.00	56.00	40,000	-	-	-	6,000.00	2,800.00
Express Analyzer	800	120.00	56.00	-	-	-	-	-	-
Express Objects	5,000	750.00	350.00	-	-	-	-	-	-
Integration Products									
Open System Gateways	-	-	-	15,000	-	-	-	2,250.00	1,050.00
Mainframe Integration Gateways	-	-	-	95,000	-	-	-	14,250.00	6,650.00
Enterprise Integration Gateways	-	-	-	35,000	-	-	-	5,250.00	2,450.00
EDASQL Gateways	-	-	-	120,000	-	-	-	18,000.00	8,400.00
Each Additional EDASQL Driver	-	-	-	60,000	-	-	-	9,000.00	4,200.00
InterConnect Adapters ⁴	30,000	4,500.00	2,100.00	-	-	-	-	-	-

¹ If licensing by Named User Plus, the minimum is 10 Named User Plus licenses per Processor.

² Enterprise Edition Options & Enterprise Managers must match the number of licenses of the associated Oracle Database Enterprise Edition.

³ Internet Application Server Enterprise Edition Options must match the number of licenses of the associated Internet Application Server.

⁴ InterConnect Adapters are licensed per Adapter. The package contains the following adapters: PeopleSoft, SAP, CICS, Siebel & JD Edwards.

⁵ Oracle Database Standard Edition can only be licensed on servers that have a maximum capacity of 4 processors. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses.

⁶ 2-Year and 4-Year Term Licenses are not available for Collaboration products. Customers must purchase Software Updates when purchasing Product Support. Outsourcing for Collaboration products is optional for customers purchasing Collaboration product licenses. Customers must purchase Software Updates and Product Support when purchasing Outsourcing. E-Business Discount Schedule applies to License, Software Updates, and Product Support fees. Additional discounting requires HQAPP approval, no exceptions. Outsourcing Discount Schedule applies to Outsourcing for Collaboration products.

⁷ 3-Year Term License available at 50% of Perpetual License; 5-Year Term License available at 70% of Perpetual License.

⁸ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.

4-Year Term License at 60% of Perpetual License; 2-Year Term License at 35% of Perpetual License; 1-Year Term License at 20% of Perpetual License

	Named User Plus License	Software Updates	Product Support	Processor License	Software Updates	Product Support
Rdb Products						
Rdb Server Products ¹						
Rdb Enterprise Edition	800	120.00	56.00	40,000	6,000.00	2,800.00
CODASYL DBMS	800	120.00	56.00	-	-	-
Rdb Server Options: ^{2,3}						
TRACE/Expert	100	15.00	7.00	5,000	750.00	350.00
Power Utilities ²	200	30.00	14.00	10,000	1,500.00	700.00
Rdb Development, Query and Reporting Tools						
Programmer for Rdb ⁴	1,000	150.00	70.00	-	-	-
RALLY	5,000	750.00	350.00	-	-	-
CDD/ Repository	5,000	750.00	350.00	-	-	-
RALLY Client	600	90.00	42.00	-	-	-
Enterprise Manager DBA Pack for Rdb	-	-	-	200	30.00	14.00
CDD/R Runtime ⁵	-	-	-	5,000	750.00	350.00

¹ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.

² Rdb Server Options must match the number of licenses of the associated database.

³ TRACE/Expert may also be licensed with CODASYL DBMS.

⁴ Oracle precompilers supported via SQL*Net for Rdb for use across Oracle & Rdb Servers.

⁵ CDD/R Runtime is an unlimited use license for applications requiring CDD/R deployment licenses.

4-Year Term License at 60% of Perpetual License; 2-Year Term License at 35% of Perpetual License; 1-Year Term License at 20% of Perpetual License

Oracle E-Business Suite - Applications Suite

E-Business Suite Professional

E-Business Suite Professional User
 E-Business Suite Professional User (external usage)

License Price	Software Updates	Product Support	Licensing Metric	Minimum
4,000	600.00	280.00	Professional User	10% ¹¹
1,000	150.00	70.00	Professional User - External	1

Module	Application
Marketing	Marketing, Trade Management
Sales	TeleSales, Sales Online, Quoting, Incentive Compensation
Order Management and Logistics	Order Management (Internal orders only ¹³), Advanced Pricing (Internal orders only ¹³), Configurator, Mobile Supply Chain Applications, Warehouse Management
Procurement	Purchasing, Purchasing Intelligence, iSupplier Portal
Manufacturing	Discrete Manufacturing, Flow Manufacturing, Process Manufacturing
Maintenance Management	Enterprise Asset Management
Service	iSupport (support personnel and managers), TeleService, Field Service, Advanced Scheduler, Wireless Option for Service, Mobile Field Service, Depot Repair
Contracts	Sales Contracts, Service Contracts, Project Contracts
Projects	Project Costing, Project Billing, Project Resource Management
Product Lifecycle Management	CADView-3D
Financial	Financials, Advanced Collections, Treasury, Financials & Sales Analyzers, Financials Intelligence
HR Applications	Human Resources, Self-Service HR (HR personnel and managers), Advanced Benefits, HR Intelligence
Interaction Center	Advanced Inbound, Advanced Outbound, Scripting, eMail Center
Other	Customer Model, Customer Data Librarian
Employee	iProcurement, iSupport (non-support personnel), Internet Time, Internet Expenses, iReceivables, Self-Service HR (non-HR personnel), Training Administration, Customers Online

E-Business Suite Employee

E-Business Suite Employee User
 E-Business Suite Non Employee User (external usage)

License Price	Software Updates	Product Support	Licensing Metric	Minimum
400	60.00	28.00	Employee User	10% ¹¹
100	15.00	7.00	Non Employee User - External	1

Module	Application
Employee	iProcurement, iSupport (non-support personnel), Internet Time, Internet Expenses, iReceivables, Self-Service HR (non-HR personnel), Training Administration, Customers Online

E-Business Suite Add-Ons

Electronic Orders	License Price	Software Updates	Product Support	License Price	Software Updates	Product Support
(Store, Order Management, Release Management, Advanced Pricing, Configurator, Purchasing)						
No. of Orders per Year						
1 - 12,500	25,000	3,750.00	1,750.00	2.00	0.3000	0.1400 x No. of Orders over 12,500
12,501 - 100,000	25,000	3,750.00	1,750.00 +	1.00	0.1500	0.0700 x No. of Orders over 100,000
100,001 - 1,000,000	200,000	30,000.00	14,000.00 +	0.5000	0.0750	0.0350 x No. of Orders over 1,000,000
1,000,001 - 5,000,000	1,100,000	165,000.00	77,000.00 +	0.1000	0.0150	0.0070 x No. of Orders over 5,000,000
5,000,001 or more	3,100,000	465,000.00	217,000.00 +			

	License Price	Software Updates	Product Support	License Price	Software Updates	Product Support	Minimum
Transportation ^{1 14}	0.2000	0.0300	0.0140	Order Line		50,000	
Advanced Supply Chain Planning	1,500	225.00	105.00	\$M Cost of Goods Sold		60	
Option: Constraint Based Optimization ¹	37.5	56.25	26.25	\$M Cost of Goods Sold		60	
Inventory Optimization	750	112.50	52.50	\$M Cost of Goods Sold		60	
Global Order Promising	300	45.00	21.00	\$M Cost of Goods Sold		60	
Demand Planning	600	90.00	42.00	\$M Cost of Goods Sold		60	
Collaborative Planning ¹⁴	500	75.00	35.00	\$M Cost of Goods Sold		60	
Supply Chain Intelligence	3,995	599.25	279.65	Application User		10	
Sourcing ¹⁰	20,000	3,000.00	1,400.00	Application User		5	
Exchange Marketplace ⁶	5,000	750.00	350.00	\$M Annual Transaction Volume		300	
Manufacturing Scheduling ¹²	1,495	224.25	104.65	Application User		10	
Activity Based Management	95	14.25	6.65	Employee		500	
Balanced Scorecard	60	14.25	6.65	Employee		500	
Payroll	35	9.00	4.20	Person		500	
Time and Labor ¹⁴	50	5.25	2.45	Person		100	
iRecruitment ¹⁴	495	74.25	34.65	Application User		5	
Tutor for Applications ⁵	20	3.00	1.40	Employee		5	
Self-Service Tutor for Applications ⁵	30	4.50	2.10	Trainee		100	
iLearning							

Vertical applications (see page 9 for pricing information)

Module	Application
Communications/Utilities	CRL Financial Management, Network Logistics (Network Asset Tracking), Telco Provisioning, Number Portability
Public Sector/University	Student System, Financial Aid, Student Recruiting, Grants
Financial Services	Performance Analyzer, Transfer Pricing, Transfer Pricing Online, Budgeting and Planning, Risk Manager, Financial Data Manager, Financial Services Provisioning, Lease Management
Health Care	Adverse Event Reporting System, Clinical, Distributed Study Conduct, Remote Data Capture, Thesaurus Management System, Healthcare Transaction Base
High Tech	Shop Floor Management, Supply Chain Trading Connector for RosettaNet
Aerospace, Defense and Transportation	Advanced Service Online

1-Year Term License at 20% of Perpetual License

Oracle E-Business Suite - Component Applications

Component Applications	License Price	Software Updates	Product Support	Licensing Metric	Minimum
Marketing					
Marketing	4,995	749.25	349.65	Application User	10
Option: Trade Management	2,995	449.25	209.65	Application User	10
Sales					
iStore ⁴	50,000	7,500.00	3,500.00	Processor	2
TeleSales	3,995	599.25	279.65	Application User	10
Sales Online	3,995	599.25	279.65	Application User	10
Quoting	1,195	179.25	83.65	Application User	10
Incentive Compensation	495	74.25	34.65	Compensated Individual	10
Order Management and Logistics					
Order Management ²	0.6000	0.0900	0.0420	Order Line	50,000
Option: Release Management ^{1,3}	0.2000	0.0300	0.0140	Order Line	50,000
Option: Transportation ^{1,4}	0.2000	0.0300	0.0140	Order Line	50,000
Advanced Pricing ³	0.2000	0.0300	0.0140	Order Line	50,000
Configurator ⁴	150,000	22,500.00	10,500.00	Processor	1
Mobile Supply Chain Applications	2,995	449.25	209.65	Application User	5
Warehouse Management	6,995	1,049.25	489.65	Application User	15
Supply Chain Planning					
Advanced Supply Chain Planning	1,500	225.00	105.00	\$M Cost of Goods Sold	60
Option: Constraint Based Optimization ¹	375	56.25	26.25	\$M Cost of Goods Sold	60
Inventory Optimization	750	112.50	52.50	\$M Cost of Goods Sold	60
Global Order Promising	300	45.00	21.00	\$M Cost of Goods Sold	60
Demand Planning	600	90.00	42.00	\$M Cost of Goods Sold	60
Collaborative Planning ¹⁴	500	75.00	35.00	\$M Cost of Goods Sold	60
Supply Chain Intelligence	3,995	599.25	279.65	Application User	10
Procurement					
Purchasing ²	3,995	599.25	279.65	Application User	5
iProcurement	5	0.7500	0.3500	Purchase Line	5,000
Purchasing Intelligence	3,000	0.4500	0.2100	Purchase Line	5,000
iSupplier Portal	995	149.25	69.65	Application User	20
Sourcing ¹⁰	20,000	3,000.00	1,400.00	Application User	5
Exchange Marketplace ⁶	5,000	750.00	350.00	\$M Annual Transaction Volume	300
Manufacturing					
Discrete Manufacturing ²	3,995	599.25	279.65	Application User	10
Option: Flow Manufacturing ¹	2,995	449.25	209.65	Application User	10
Option: Manufacturing Scheduling ¹	1,495	224.25	104.65	Application User	10
Process Manufacturing ²	3,995	599.25	279.65	Application User	10
Maintenance Management					
Enterprise Asset Management	5,995	899.25	419.65	Application User	10

4-Year Term License at 60% of Perpetual License; 2-Year Term License at 35% of Perpetual License; 1-Year Term License at 20% of Perpetual License

Oracle E-Business Suite - Component Applications

Service	License Price	Software Updates	Product Support	Licensing Metric	Minimum
iSupport ⁴	50,000	7,500.00	3,500.00	Processor	2
TeleService	3,995	599.25	279.65	Application User	10
Field Service	3,995	599.25	279.65	Field Technician	10
Option: Advanced Scheduler ¹	1,495	224.25	104.65	Field Technician	10
Option: Wireless Option for Service ¹⁴	595	89.25	41.65	Field Technician	10
Option: Mobile Field Service ¹⁴	1,495	224.25	104.65	Field Technician	10
Depot Repair	3,995	599.25	279.65	Application User	10
Contracts					
Sales Contracts	5,995	899.25	419.65	Application User	10
Service Contracts	5,995	899.25	419.65	Application User	10
Project Contracts	5,995	899.25	419.65	Application User	10
Projects					
Project Costing ²	3,995	599.25	279.65	Application User	5
Project Billing	2,995	449.25	209.65	Application User	5
Internet Time	125	18.75	8.75	Application User	50
Project Resource Management	395	59.25	27.65	Person	25
Product Lifecycle Management					
Product Development ¹⁴	1,995	299.25	139.65	Application User	750
CADView-3D	995	149.25	69.65	Application User	100
Financial					
Financials ²	3,995	599.25	279.65	Application User	5
Option: Advanced Collections	1,195	179.25	83.65	Application User	10
Treasury	24,995	3,749.25	1,749.65	Application User	4
Financials & Sales Analyzers	1,495	224.25	104.65	Application User	5
Internet Expenses	5	0.7500	0.3500	Expense Report	1,000
iReceivables	50	7.50	3.50	1K Invoice Line	20
Financials Intelligence	50	7.50	3.50	Employee	100
Activity Based Management	95	14.25	6.65	Employee	500
Balanced Scorecard	95	14.25	6.65	Employee	500
Human Resources					
Human Resources	60	9.00	4.20	Person	100
Self-Service Human Resources	25	3.75	1.75	Person	100
Payroll	60	9.00	4.20	Person	500
Time and Labor ¹⁴	35	5.25	2.45	Person	100
Advanced Benefits	40	6.00	2.80	Person	500
HR Intelligence	25	3.75	1.75	Person	100
iRecruitment ¹⁴	50	7.50	3.50	Person	500
Training Administration	30	4.50	2.10	Trainee	100
iLearning	30	4.50	2.10	Trainee	100
Other					
Customer Model ¹⁴	2,995	449.25	209.65	Application User	10
Customers Online ¹⁴	100	15.00	7.00	Employee	500
Option: Customer Data Librarian ¹⁴	5,995	899.25	419.65	Application User	10
Tutor for Applications ⁵	495	74.25	34.65	Application User	5
Self-Service Tutor for Applications ⁵	20	3.00	1.40	Employee	5
Applications Read-Only User (for Financials, Purchasing, Project Costing, Sales Contracts, Service Contracts, Discrete Manufacturing, and Process Manufacturing)	1,495	224.25	104.65	Application Read-Only User	1

4-Year Term License at 60% of Perpetual License, 2-Year Term License at 35% of Perpetual License, 1-Year Term License at 20% of Perpetual License

Oracle E-Business Suite - Component Applications

Application Technologies	License Price	Software Updates	Product Support	Licensing Metric	Minimum
Interaction Center					
Advanced Inbound	995	149.25	69.65	Workstation	50
Advanced Outbound	995	149.25	69.65	Workstation	50
Scripting	595	89.25	41.65	Workstation	50
eMail Center	1,995	299.25	139.65	Workstation	50
Vertical Applications					
Communications/Utilities					
CRL Financial Management ⁹	249,995	37,499.25	17,499.65	Module	1
	0.2500	0.0375	0.0175	Per Subscriber Thereafter	1
Network Logistics (Network Asset Tracking) ⁸	249,995	37,499.25	17,499.65	1st 200,000 Subscribers	1
	0.5000	0.0750	0.0350	Per Subscriber Thereafter	1
Telco Provisioning ⁸	249,995	37,499.25	17,499.65	Module	1
	1.50	0.2250	0.1050	Per Subscriber Thereafter	1
Number Portability ⁸	249,995	37,499.25	17,499.65	Module	1
	10	1.50	0.7000	Ported Number/Year	1
Public Sector/University					
Student System ¹⁴	115	17.25	8.05	FTE Student	3,000
Financial Aid ¹⁴	30	4.50	2.10	FTE Student	3,000
Student Recruiting ¹⁴	30	4.50	2.10	FTE Student	3,000
Grants	3,995	599.25	279.65	Application User	5
Financial Services					
Performance Analyzer	70	10.50	4.90	Employee	1,000
Transfer Pricing	70	10.50	4.90	Employee	1,000
Transfer Pricing Online	750	112.50	52.50	Application User	5
Budgeting and Planning	3,000	450.00	210.00	Application User	5
Risk Manager	60	9.00	4.20	Employee	1,000
Financial Data Manager	200,000	30,000.00	14,000.00	Employee	1
Financial Services Provisioning	0.2000	0.0300	0.0140	Service Order Line	50,000
Lease Management ^{14,15}	2,000	300.00	140.00	\$M Managed Assets	500
Health Care					
Adverse Event Reporting System	15,000	2,250.00	1,050.00	Application User	5
Clinical	15,000	2,250.00	1,050.00	Application User	5
Option: Distributed Study Conduct ¹	3,000	450.00	210.00	Application User	5
Remote Data Capture ⁹	9	1.35	0.6300	CRF Page	10,000
Thesaurus Management System ⁷	9,000	1,350.00	630.00	Application User	1
Thesaurus Management System - Read-Only ⁷	1,000	150.00	70.00	Application Read-Only User	5
Healthcare Transaction Base ^{4,14} (Price approved in advance of availability)	1,000	150.00	70.00	Named User Plus	50
	100,000	15,000.00	7,000.00	Processor	1
High Tech					
Shop Floor Management	4,995	749.25	349.65	\$M Cost of Goods Sold	30
Supply Chain Trading Connector for RosettaNet ¹⁶ (Price approved in advance of availability)	50,000	7,500.00	3,500.00	PIP	2
Aerospace, Defense and Transportation					
Advanced Service Online ¹⁴	14,995	2,249.25	1,049.65	Application User	10

4-Year Term License at 60% of Perpetual License; 2-Year Term License at 35% of Perpetual License; 1-Year Term License at 20% of Perpetual License

Oracle E-Business Suite

- ¹ An option must be licensed at the same level as its parent. Example: number of Flow Manufacturing users = number of Discrete Manufacturing users.
- ² Primary Usage: is defined as each Application User of the following applications: Financials, Discrete Manufacturing, Process Manufacturing, Project Costing and Purchasing. Each such User is counted only once based on primary usage. You must specify how many Application Users you are licensing for each application. Primary Usage of one of the applications listed above provides the Application User with the right to use any or all of the other application programs listed above for which you are licensed. Primary Usage does not provide you with the right to use other application programs including the extensions or options to the application programs listed above.
- ³ If the revenue per order line (= company's annual revenue divided by the number of annual order lines) is between \$50.00 & \$74.99, the price per order line is 0.4000 for Order Management, 0.1400 for Release Management and 0.1400 for Advanced Pricing. Between \$25.00 & \$49.99, it is 0.2000 for OM, 0.0700 for RM and for AP. Between \$0.0001 & \$24.99, it is 0.1000 for OM, 0.0300 for RM and for AP. If the revenue per order line is greater than \$75, equal to \$0 or unknown, the price per order line is 0.6000 for OM, 0.2000 for RM and for AP.
- ⁴ For the purpose of licensing this program (except Healthcare Transaction Base), only the processors on which 9IAS Standard Edition and/or Enterprise Edition and this program are running are counted for the purpose of determining the number of processors required to license this program. For the purpose of licensing Healthcare Transaction Base, only the processors on which 9IAS Standard Edition and/or Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of processors required to license this program.
- ⁵ The number of Applications Users for Tutor for Applications must match the number of Application Users of each Application for which the customer is using Tutor. If the application is licensed with a metric based on all the individuals in an organization, i.e., Person, Employee, then everyone in the LOB or organization must be licensed using the Self Service Tutor for Applications. If the application is licensed with any other metric, i.e., Purchase Line, Order Line, then the number of Application Users for Tutor for Applications must match the number of Application Users that the customer would have licensed for the application, had this metric been available.
- ⁶ This product requires HQAPP approval.
- ⁷ If licensed with Clinical, the total number of application users and application read-only users of Thesaurus Management System must match the number of application users of Clinical. If licensed separately, the minimum of application users for Thesaurus Management System is 1, the minimum of application read-only users is 5.
- ⁸ Customers must pay for both the module and the subscriber/workstation fee.
- ⁹ Remote Data Capture can only be licensed for remote site users. In house entry users require a Clinical license.
- ¹⁰ Shared Services hosting is also available for this product at 1% of Perpetual License per month, subjected to the Outsourcing Discount Schedule available on <http://esource.oraclecorp.com>
- ¹¹ The minimum is based on a combination of Professional and Employee User licenses, as well as the total list license fee, whichever is greater.
The customer is required to maintain Professional User licenses for at least 10% of the employee population and a combination of Professional User and Employee User licenses for at least 20% of your employee population.
- The official source for the total company employee population is the company's annual report for publicly held companies. For private firms, this information must be verified in writing by a person who is authorized to make such a representation on the firm's behalf
- A company may not license the E-Business Suite at the division level, unless it has wholly owned subsidiaries. Lines of Business, Departments, and Organizations within a company are not eligible for the E-Business Suite pricing regardless of whether they meet the minimum licensing requirements
- If a company's employee population grows by 10% or more and the company is no longer meeting the minimum license requirements, the company will need to purchase incremental user licenses to satisfy the 10%/10% requirement
The minimum list license fee is 250,000 USA (Dollar).
Product Support and Software Updates do not count towards the 250,000 USA (Dollar) minimum.
Once minimums are satisfied, they are not required to be met in subsequent purchases.
- ¹² Must be licensed at the same level as Discrete Manufacturing. Example: number of Manufacturing Scheduling users = number of Discrete Manufacturing users.
- ¹³ Internal orders are those orders manually entered by licensed Professional Users.
- ¹⁴ This product is on Controlled Availability and requires approval. Please refer to the Approval Matrix on <http://esource.oraclecorp.com> for more information.
- ¹⁵ If Managed Assets are \$10 billion or less, the price per \$M in Managed Assets is 2,000. If Managed Assets are greater than \$10 billion, the price per \$M in Managed Assets for the first 10,000 licenses is 2,000, and the price per \$M in Managed Assets for each additional license is 1,000.

Oracle Education Subscription

	Subscription	Licensing Metric	Frequency	Minimum
Learning Network ¹	349	Hosted Named User	Yearly	1
iLearning Subscription ²	99	Hosted Named User	3 Months	1
	48	Hosted Named User	Yearly	\$5,000

¹ Terms of use are described in the online Professional Subscription Agreement.

² At the minimum, the customer must license a number of Named Users and Months that are equal to 5,000 USA (Dollar).

DEFINITIONS

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non-human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section, the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a Processor basis may be accessed by your internal users (including agents and contractors) and by your third party users.

Professional User: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time. For the purposes of Order Management, Advanced Pricing and Purchasing, Professional Users are allowed to manually enter orders directly into these programs but any orders transmitted or executed electronically (via EDI, XML, or other electronic means including purchase orders transmitted from Oracle Purchasing) must be licensed separately using the Order metric.

Professional User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time. For the purposes of Order Management, Advanced Pricing and Purchasing, Professional Users - External are allowed to manually enter orders directly into these programs but any orders transmitted or executed electronically (via EDI, XML, or other electronic means including purchase orders transmitted from Oracle Purchasing) must be licensed separately using the Order metric.

Employee User: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time. Your human resource personnel that require access to the Oracle Self Service Human Resources program may not be licensed as professional users, but must be licensed as employee users. Additionally, your technical support personnel that require access to the Oracle iSupport program may not be licensed as employee users, but must be licensed as professional users.

Non Employee User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Application User: is defined as an individual authorized by you to use the application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against application programs for which you have acquired Applications User licenses.

Adapter: is defined as each software code interface, installed on each Application Interconnect hub, which facilitates communication of information between third party software applications and Oracle programs.

Annual Transaction Volume: is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license as an employee user, regardless of whether any such auction results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Employee: is defined as an active employee of yours. *(note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications.)*

Entry: is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicate entries stored within the program on multiple servers are counted as a single entry.

Expense Report: is defined as the total number of expense reports processed by the iExpenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

Field Technician: is defined as an engineer, technician, representative, or other person who is dispatched by you to the field using the programs.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Invoice Line: is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

Module: is defined as each production database running the programs.

Order Line: is defined as the total number of order entry line items processed by the program during a 12 month period. Multiple order entry line items may be entered as part of an individual customer order or quote and may also be automatically generated by the Oracle Configurator. You may not exceed the licensed number of Order Lines during any 12 month period unless you acquire additional Order Line licenses from us.

Orders: is defined as the total number of distinct orders for all programs that are a part of Electronic Orders, entered electronically (not manually entered by licensed professional users) through EDI, XML, or other electronic means including purchase orders transmitted from Oracle Purchasing, during a 12 month period. You may not exceed the licensed number of orders during any 12 month period.

Person: is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system. For Time and Labor, a person is defined as an employee or contractor whose time or labor (piece work) or absences are managed by the system. For Project Resource Management, a person is defined as an individual who is scheduled on a project. The total number of licenses needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system.

Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch programs. For Procurement, Purchase Lines are counted as all line items on an approved requisition created in Procurement. For Purchasing Intelligence, Purchase Lines are counted as the line items on purchase orders processed through this application. This does not include communication on the same P.O.. For each application, you may not exceed the licensed number of Purchase Lines during any 12-month period unless you acquire additional Purchase Line licenses from us. You may acquire a different number of Purchase Line licenses for each program (Number of Purchase Lines for iProcurement could be a smaller number than for Purchasing Intelligence).

RosettaNet Partner Interface Processes (PIPv2): are defined as business processes between trading partners. Preconfigured system-to-system XML based dialogs for the relevant E-Business Suite Applications are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer service order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

Stockkeeping Unit (SKU): is defined as an inventory item at a particular geographic location. For example, one product stocked at the plant and at six different distribution centers would represent seven SKUs.

Subscriber: is defined as (a) a working telephone number for all wireless devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

Suite: is defined as all the functional software components described in the product documentation.

Trainee: is defined as an employee, contractor, student or other person who is being recorded by the program.

Workstation: is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.

\$M In Revenue: is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expense and taxes generated by you during a fiscal year.

\$M In Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital markets, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non-earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term-terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and bans, originated and active on the program, then sold within the previous 12 months.

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

- 4 Year Term:** A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.
- 2 Year Term:** A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.
- 1 Year Term:** A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Updates to provide customers with the right to Oracle product upgrades, Oracle Product Support for 24x7 support of all Oracle products, and Oracle Premium Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the internal Sales Support website at <http://marketing.us.oracle.com> and select Support Marketing.

Software Updates (formerly known as Update Subscription)

Software Updates is a service that provides customers with rights to new Oracle releases including product upgrades, maintenance releases and patches. This service may be purchased as a stand-alone annual subscription.

Product Support

Product Support is a 24x7 support service that provides direct access to Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests. Software Updates is a prerequisite.

Premium Support

Premium Support is designed to provide an enhanced level of support to Oracle customers. Premium Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Premium Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution. Contact your local Support Sales representative for Premium Support information and pricing.

Incident Support

Incident Support is a web-based incident pack support model through which technical support is available in packages of 10 incidents at a cost of 1,800 USA (Dollar). This service is available for the following products, across all platforms:

- Oracle Database Standard Edition
- Oracle Database Personal Edition
- Oracle Database Lite
- Incident Server Support Packages provide incident-based web support for the following limited product sets:
 - Oracle Database Server Support Package (2,000 USA (Dollar) for 10 incidents on one server);
 - Oracle Database Enterprise Edition, Oracle Database Standard Edition, Partitioning, Real Application Clusters
 - Oracle Application Server Support Package (1,000 USA (Dollar) for 10 incidents on one server);
 - Internet Application Server Enterprise Edition, Internet Application Server Standard Edition

With the purchase of Incident Support and Incident Server Support Packages, customers receive access to OracleMetalink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

ORACLE OUTSOURCING

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance. Customers purchasing outsourcing for either E-Business Suite or Technology Online must meet the minimum annual net fees for Administration Services of 48,000 USA (Dollar) and minimum monthly net fees of 4,000 USA (Dollar). Customers purchasing outsourcing for both E-Business Suite and Technology Online must meet the minimum annual net fees for Administration Services of 96,000 USA (Dollar) and minimum monthly net fees of 8,000 USA (Dollar). Prices shown on this price list are monthly fees and apply to both perpetual and term licenses.

Computer and Administration Services

Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance. Customers purchasing outsourcing for either E-Business Suite or Technology Online must meet the minimum annual net fees for Computer and Administration Services of 72,000 USA (Dollar) and minimum monthly net fees of 6,000 USA (Dollar). Customers purchasing outsourcing for both E-Business Suite and Technology Online must meet the minimum annual net fees for Administration Services of 144,000 USA (Dollar) and minimum monthly net fees of 12,000 USA (Dollar). Prices shown on this price list are monthly fees and apply to both perpetual and term licenses.

Shared Services

Shared Services are system administration, application technology management, and monitoring activities for specified Oracle E-Business Suite applications. Shared Services are contracted on yearly terms; the billing is annual in advance. Customer must meet the minimum annual net fees for Shared Services of 24,000 USA (Dollar) and minimum monthly net fees of 2,000 USA (Dollar).

e-Business Migration Matrix

Effective Date: 06-Sep-2002

OVERVIEW

There are four important guidelines which need to be understood and applied when migrating to the current e-business pricing model:

1. Customers may not migrate licenses purchased prior to June 15, 2001 (or prior to September 6, 2002 for Named User licenses only) to the current license metrics and then upgrade according to the General Migration and Upgrade Policies. For example, customer may not migrate 50 Named Users – Single Server to 50 Named Users Plus and then upgrade to Processor using a list/list calculation. Any exception to this policy requires the approval of Oracle/HQAPP.
2. Program-specific migrations are governed by the terms set forth in the applicable Program Specific Migration policy document. They are not determined using the E-Business Migration Matrix unless expressly stated in the applicable Program Specific Migration policy document.
3. Oracle should encourage Customers to migrate entire License Sets as defined by the License Set definition. A License Set includes all licenses of a particular program and all technically dependent programs (e.g., Database and options or Applications and options). Partial migrations may impair Customer's ability to take full advantage of the new model and creates additional complexity in managing their Oracle licenses (e.g., matching license usage to a specific agreement, counting users licensed under different metrics, and staying in compliance as new users and programs are added). Please review the General Migration & Upgrade Policies specific to migrating a subset of the entire License Set.
4. When upgrading or migrating licenses, the customer must maintain at least the same number of licenses. If the customer does not wish to maintain the same number of licenses and reduces the number of licenses as part of the upgrade or migration, the customer will only be allowed to apply a net or list credit based on the number of licenses being upgraded or migrated. In addition, the migration or upgrade will be subject to Oracle's license termination and cancellation policies. Any exceptions require approval of Oracle/HQAPP.

This matrix applies to licenses purchased pursuant to any Oracle Price List prior to the e-business price list effective June 15, 2001, and to any Named User licenses purchased pursuant to any Oracle Price List prior to the e-business price list effective September 6, 2002.

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Technology

Metric Migration		
From:	To: Per Processor	To: Named User
Named User - Order Form	150:1	1:1 Charge for additional users if license minimums are not met.
Named User - Single Server	150:1	1:1 Charge for additional users if license minimums are not met.
Named User - Network License (Applies to all old multi-server license agreements, e.g., NUA/PUA or NSO)	150:1	1:1 Charge for additional users if license minimums are not met.
Named User - Multi Server	150:1	1:1 Charge for additional users if license minimums are not met.
Named User	150:1	1:1 Charge for additional users if license minimums are not met.
Concurrent Device - Order Form	75:1	1:2 Charge for additional users if license minimums are not met.
Concurrent Device - Network License (Applies to all old multi-server license agreements, e.g., NUA/PUA or NSO)	75:1	1:2 Charge for additional users if license minimums are not met.
Concurrent User - Order Form	75:1	1:2 Charge for additional users if license minimums are not met.
Concurrent User - Network License (Applies to all old multi-server license agreements, e.g., NUA/PUA or NSO)	75:1	1:2 Charge for additional users if license minimums are not met.
Developer - Network License	N/A	1:1
Developer - Order Form	N/A	1:1
Per Processor	1:1	N/A
Universal Power Unit	1000:1	N/A

Power Unit - Intel	1000:1	N/A
Power Unit - RISC	650:1	N/A
Power Unit	650:1	N/A
Exceptions: Any metric not found in the table above is calculated on a Net to Net basis.	List of new pricing configuration (Less e-business discount) (Less net fees paid for converted licenses) = New net license fees Must verify net fees paid.	List of new pricing configuration (Less e-business discount) (Less net fees paid for converted licenses) = New net license fees Must verify net fees paid.

Technology Notes

1. Migration Matrix applies to all Full Use, Deployment and Web Specific licenses. The migrated licenses will be Full Use.
2. If migrating Application Specific licenses:
 - Option #1 -- If maintaining App Specific license restriction, use the applicable migration metric.
 - Option #2 -- If not maintaining App Specific license restriction use the migration metric for "Exceptions".
3. Customer shall not be entitled to any credits or refunds if net fees paid for migrated licenses exceeds list of new pricing configuration.
4. The Technology migration metrics above apply when converting existing Programs over to the new e-business licensing and pricing metrics. For product migrations, please refer to the Supported Migration Listing in the E-Business Global Price List Supplement and the Product Migration subtab in eSource. In the event of a conflict between this document and the E-Business Global Price List Supplement or information under the Product Migration subtab; the information in the E-Business Global Price List Supplement or on the Product Migration subtab supersedes the information in this document.
5. If the migration results in a fraction, standard rounding rules apply. E.g. 1500 UPU's rounds up to 2 Processor and 1499 UPU's rounds down to 1 Processor.
6. Cells which contain "N/A" do not default to the "Exceptions" calculation. If the cell for the desired migration metric contains "N/A" please contact Oracle/infoprice for instruction.

Applications

Metric Migration	To:	To:	To:
From:	Application User	Application User Read - Only	Other License Types
Named User	1:1	N/A	N/A
Concurrent Device	1:2	N/A	N/A
Concurrent User	1:2	N/A	N/A
Read - Only	N/A	1:1	N/A
Casual User	N/A	1:1	N/A
Processor	N/A	N/A	If to Processor, 1:1
Commissioned Agent	N/A	N/A	If to Compensated Individual, 1:1
Exceptions: Any metric not found in the table above is calculated on a Net to Net basis.	List of new pricing configuration (Less e-business discount) (Less net fees paid for converted licenses) = New net license fees Must verify net fees paid.	N/A	List of new pricing configuration (Less e-business discount) (Less net fees paid for converted licenses) = New net license fees Must verify net fees paid

Applications Notes

1. Primary Usage Concept still applies.
2. The Application migration metrics above apply when converting existing Programs over to the new e-business licensing and pricing metrics. For product migrations, please refer to the Supported Migration Listing in the E-Business Global Price List Supplement and the Product Migration subtab on eSource. In the event of a conflict between this document and the E-Business Global Price List Supplement or information under the Product Migration subtab, the information in the E-Business Global Price List Supplement or on the Product Migration subtab supersedes the information in this document.
3. Customer shall not be entitled to any credits or refunds if net fees paid for migrated licenses exceed list price of new pricing configuration.
4. Applies to licenses sold under an Order Form or Network License (or other multi-server license agreement, including NUA/PUA and NSO).
5. Cells which contain "N/A" do not default to the "Exceptions" calculation. If the cell for the desired migration metric contains "N/A" please contact Oracle/infoprice for instruction.