



State of West Virginia
 Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

Purchase Order

PURCHASE ORDER NO.
 MA05SW08

PAGE
 1

BLANKET RELEASE
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CHANGE ORDER
 2

CORRECT PURCHASE ORDER NUMBER
 MUST APPEAR ON ALL PACKAGES,
 INVOICES, AND SHIPPING PAPERS.
 QUESTIONS CONCERNING THIS PUR-
 CHASE ORDER SHOULD BE DIRECTED
 TO THE BUYER AS NOTED BELOW.

SEE REVERSE SIDE FOR
 TERMS AND CONDITIONS

INVOICE TO
 ALL STATE AGENCIES
 AND POLITICAL SUBDIVISIONS
 VARIOUS LOCALES AS INDICATED
 BY ORDER

VENDOR
 *709065834 01 703-364-2657
 ORACLE CORPORATION
 1910 ORACLE WAY
 RESTON VA 20190

SHIP TO
 AGENCY COPY
 ALL STATE AGENCIES
 AND POLITICAL SUBDIVISIONS
 VARIOUS LOCALES AS INDICATED
 BY ORDER

DATE PRINTED		TERMS OF SALE		FEIN/SSN	FUND
02/23/2009		NET 30		942871189	
SHIP VIA		FOB	FREIGHT TERMS		ACCOUNT NUMBER
BEST WAY		DESTINATION		PREPAID	MUL-MUL
LINE	QUANTITY	UOP	VENDOR ITEM NO.	UNIT PRICE	AMOUNT
	DELIVERY DATE	CAT NO.	ITEM NUMBER		
CHANGE ORDER #02					
<p>TO RENEW THE ORIGINAL CONTRACT ACCORDING TO ALL TERMS, CONDITIONS, PRICES AND SPECIFICATIONS CONTAINED IN THE ORIGINAL CONTRACT INCLUDING ALL AUTHORIZED CHANGE ORDERS.</p> <p>EFFECTIVE DATE OF RENEWAL: 12/01/2008 THROUGH 11/30/2009</p> <p>RENEWALS REMAINING: 3</p> <p>2. TO ADD AMENDMENT THREE (3) WHICH INCLUDES THE FOLLOWING:</p> <p>A. TO UPDATE ORACLE TECHNOLOGY GLOBAL LIST EFFECTIVE DATE: NOVEMBER 13, 2008</p> <p>B. TO ADD ORACLE PEOPLESOFT COMPONENT APPLICATION GLOBAL PRICE LIST. (EXHIBIT B) EFFECTIVE DATE: NOVEMBER 6, 2008</p> <p>PREVIOUS PO TOTAL==> OPEN END PO NET CHANGE (+)==></p>					
					PURCHASING DIVISION CERTIFIED ENCUMBERED FEB 24 2009 <i>Beverly Toler</i>
IF APPROVAL AS TO FORM IS REQUIRED BY ATTORNEY GENERAL, CHECK HERE <input checked="" type="checkbox"/>					OPEN END
					TOTAL

APPROVED AS TO FORM BY
 ASSISTANT ATTORNEY GENERAL
Sawyer & Wayfield

BY *JO ANN ADKINS* 304-558-8802
 PURCHASING DIVISION AUTHORIZED SIGNATURE

GENERAL TERMS & CONDITIONS PURCHASE ORDER/CONTRACT

1. **ACCEPTANCE:** Seller shall be bound by this order and its terms and conditions upon receipt of this order.
2. **APPLICABLE LAW:** The laws of the State of West Virginia and the *Legislative Rules* of the Purchasing Division shall govern all rights and duties under the Contract, including without limitation the validity of this Purchase Order/Contract.
3. **NON-FUNDING:** All services performed or goods delivered under State Purchase Orders/Contracts are to be continued for the terms of the Purchase Order/Contract, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods, this Purchase Order/Contract becomes void and of no effect after June 30.
4. **COMPLIANCE:** Seller shall comply with all Federal, State and local laws, regulations and ordinances including, but not limited to, the prevailing wage rates of the WV Division of Labor.
5. **MODIFICATIONS:** This writing is the parties final expression of intent. No modification of this order shall be binding unless agreed to in writing by the Buyer.
6. **ASSIGNMENT:** Neither this Order nor any monies due, or to become due hereunder may be assigned by the Seller without the Buyer's consent.
7. **WARRANTY:** The Seller expressly warrants that the goods and/or services covered by this order will: {a} conform to the specifications, drawings, samples or other description furnished or specified by the Buyer; {b} be merchantable and fit for the purpose intended; and/or {c} be free from defect in material and workmanship.
8. **CANCELLATION:** The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller.
9. **SHIPPING, BILLING & PRICES:** Prices are those stated in this order. No price increase will be accepted without written authority from the Buyer. All goods or services shall be shipped on or before the date specified in this Order.
10. **LATE PAYMENTS:** Payments may only be made after the delivery of goods or services. Interest may be paid on late payments in accordance with the *West Virginia Code*.
11. **TAXES:** The State of West Virginia is exempt from Federal and State taxes and will not pay or reimburse such taxes.
12. **RENEWAL:** Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
13. **BANKRUPTCY:** In the event the vendor/contractor files for bankruptcy protection, this Contract may be deemed null and void, and terminated without further order.
14. **HIPAA BUSINESS ASSOCIATE ADDENDUM:** The West Virginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, and available online at the Purchasing Division's web site (<http://www.state.wv.us/admin/purchase/vrc/hipaa.htm>) is hereby made part of the agreement. Provided that, the Agency meets the definition of a Cover Entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.
15. **WEST VIRGINIA ALCOHOL & DRUG-FREE WORKPLACE ACT:** If this Contract constitutes a public improvement construction contract as set forth in Article 1D, Chapter 21 of the West Virginia Code ("The West Virginia Alcohol and Drug-Free Workplace Act"), then the following language shall hereby become part of this Contract: "The contractor and its subcontractors shall implement and maintain a written drug-free workplace policy in compliance with the West Virginia Alcohol and Drug-Free Workplace Act, as set forth in Article 1D, Chapter 21 of the West Virginia Code. The contractor and its subcontractors shall provide a sworn statement in writing, under the penalties of perjury, that they maintain a valid drug-free work place policy in compliance with the West Virginia and Drug-Free Workplace Act. It is understood and agreed that this Contract shall be cancelled by the awarding authority if the Contractor: 1) Fails to implement its drug-free workplace policy; 2) Fails to provide information regarding implementation of the contractor's drug-free workplace policy at the request of the public authority; or 3) Provides to the public authority false information regarding the contractor's drug-free workplace policy."



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LINE	QUANTITY	UOP	VENDOR ITEM NO.	UNIT PRICE	AMOUNT		
	DELIVERY DATE	CAT NO.	ITEM NUMBER				
C. TO ADD ORACLE BUSINESS INTELLIGENCE APPLICATIONS GLOBAL PRICE LIST-COMPONENT PRICING. (EXHIBIT C) EFFECTIVE DATE: OCTOBER 16, 2008 D. TO ADD ORACLE CONSULTING RATE SCHEDULE. (EXHIBIT D) ORACLE IS OFFERING GSA RATES OR DISCOUNTED RATES. ***NOTE*** THE PURPOSE OF THIS CONTRACT IS TO PROVIDE ORACLE DATA BASE SOFTWARE AND DEVELOPER TOOLS. THE GSA PRICE SCHEDULES FOR ORACLE APPLICATIONS AND HOURLY RATES CAN ONLY BE USED WHEN A SPECIFIC PRODUCT OR SOLUTION HAS BEEN CHOSEN THROUGH A COMPETITIVE BID SITUATION. IF AN AGENCY REQUIREMENT RESULTS IN A VENDOR OFFERING OF AN ORACLE-BASED SOLUTION, AND THE PRODUCTS RECOMMENDED ARE ON THE GSA SCHEDULES FOUND IN THIS CHANGE ORDER, THE AGENCY MAY USE THE GSA PRICING FROM THIS CONTRACT TO OBTAIN THE NECESSARY SOFTWARE, LICENSE OR SERVICES. ***** NO ADDITIONAL CHANGES *****							
TOTAL							

IF APPROVAL AS TO FORM IS REQUIRED BY ATTORNEY GENERAL, CHECK HERE

APPROVED AS TO FORM BY
 ASSISTANT ATTORNEY GENERAL

BY _____
 PURCHASING DIVISION AUTHORIZED SIGNATURE



STATE OF WEST VIRGINIA
DEPARTMENT OF ADMINISTRATION
OFFICE OF TECHNOLOGY
State Capitol
Charleston, West Virginia 25305

Joe Manchin III
Governor

Robert W. Ferguson, Jr.
Cabinet Secretary

Kyle Schafer
Chief Technology Officer

MEMORANDUM

TO: JoAnn Adkins, Senior Buyer
Purchasing Division

FROM: Kyle Schafer, Chief Technology Officer
Office of Technology
Kyle Schafer

SUBJECT: **INFORMATION TECHNOLOGY PROCUREMENT**
REQUISITION NUMBER: MA05SW08 C.O. 2 - IS&C NUMBER: 2009-122

DATE: **October 9, 2008**

Subdivision §5A-6-4(a)(3) of the State Code permits the Chief Technology Officer to "evaluate, in conjunction with the Information Services and Communications Division [IS&C] of the Department of Administration, the economic justification, system design and suitability of information equipment and related services, and review and make recommendations on the purchase, lease or acquisition of information equipment and contracts for related services by the state spending units."

Your request for the approval to renew the Master Agreement with Oracle Corporation, with effective dates of December 1, 2008, through November 30, 2009, has been reviewed and approved by the Office of Technology.

This memorandum constitutes this office's official approval and a copy should be attached to your purchase order and any other correspondence related to this request.

If you have questions, or need information, please contact Pat Wehrle at 558-5472 x8893.

January 22, 2009

Fax: 703-364-2153

Brenda Messner
Oracle USA, Inc.
1910 Oracle Way
Reston, VA 20190

Subject: MA05SW08

Dear Ms. Messner:

The State of West Virginia is offering to renew subject contract under the same terms and conditions and new pricing. The renewal dates are December 01, 2008 through November 30, 2009. If your company agrees to this renewal, please sign below and return the original to my attention as soon as possible.

Also attached is an **Affidavit** that is to be part of the purchase order and is required to be signed and dated.

Please call if you have any questions.

Very truly yours,

JoAnn Adkins
Senior Buyer
304/558-8802

Attachment

We agree to renew the contract for the period as stated above under the same terms and conditions in the original purchase order and any change orders thereto.

Brenda Messner
Brenda Messner
Name/Signature

1-22-2009
Date

Contracts Manager
Title

STATE OF WEST VIRGINIA
Purchasing Division

PURCHASING AFFIDAVIT

West Virginia Code §5A-3-10a states: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owned is an amount greater than one thousand dollars in the aggregate

DEFINITIONS:

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Debtor" means any individual, corporation, partnership, association, limited liability company or any other form or business association owing a debt to the state or any of its political subdivisions. "Political subdivision" means any county commission; municipality; county board of education; any instrumentality established by a county or municipality; any separate corporation or instrumentality established by one or more counties or municipalities, as permitted by law; or any public body charged by law with the performance of a government function or whose jurisdiction is coextensive with one or more counties or municipalities. "Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceeds five percent of the total contract amount.

EXCEPTION: The prohibition of this section does not apply where a vendor has contested any tax administered pursuant to chapter eleven of this code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

LICENSING: Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agencies or political subdivision. Furthermore, the vendor must provide all necessary releases to obtain information to enable the Director or spending unit to verify that the vendor is licensed and in good standing with the above entities.

CONFIDENTIALITY: ~~The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures and rules. Vendors should visit www.state.wv.us/admin/purchase/privacy for the Notice of Agency Confidentiality Policies. Confidentiality has been separately negotiated with the State of West Virginia.~~
Under penalty of law for false swearing (West Virginia Code, §61-5-3), it is hereby certified that the vendor acknowledges the information in this said affidavit and are in compliance with the requirements as stated.

Vendor's Name: Oracle USA, Inc.

Authorized Signature: Brenda Bryson Date: 1-22-2009

Purchasing Affidavit (Revised 04/15/07)

* See attached Oracle letter dated January 22, 2009.



STATE OF WEST VIRGINIA
DEPARTMENT OF ADMINISTRATION
OFFICE OF TECHNOLOGY
State Capitol
Charleston, West Virginia 25305

Joe Manchin III
Governor

Robert W. Ferguson, Jr.
Cabinet Secretary

Kyle Schafer
Chief Technology Officer

MEMORANDUM

TO: JoAnn Adkins, Senior Buyer
Purchasing Division

FROM: Kyle Schafer, Chief Technology Officer
Office of Technology
Kyle Schafer

SUBJECT: INFORMATION TECHNOLOGY PROCUREMENT
REQUISITION NUMBER: MA05SW08 C.O. 2 - IS&C NUMBER: 2009-279

DATE: February 6, 2009

Subdivision §5A-6-4(a)(3) of the State Code permits the Chief Technology Officer to "evaluate, in conjunction with the Information Services and Communications Division [IS&C] of the Department of Administration, the economic justification, system design and suitability of information equipment and related services, and review and make recommendations on the purchase, lease or acquisition of information equipment and contracts for related services by the state spending units."

Your request for the approval of a Change Order to cover the addition of certain Oracle products, labor categories and hourly rates; and GSA pricing schedules, has been reviewed and approved by the Office of Technology.

It is our understanding that the GSA pricing offered in this C.O. applies only to Oracle applications recommended by vendors responding to a specific agency request for a solution, and not as a direct avenue for purchases. Simply put, if an agency requirement results in a vendor offering of an Oracle-based solution, and the products recommended are on the GSA schedules found in this C.O., the agency may use the GSA pricing from this contract to obtain the necessary software, licenses or services.

This memorandum constitutes this office's official approval and a copy should be attached to your purchase order and any other correspondence related to this request.

If you have questions, or need information, please contact Pat Wehrle at 558-5472 x8893.

**AMENDMENT THREE
TO ORACLE LICENSE AND SERVICES AGREEMENT
BETWEEN
ORACLE USA, INC.
AND
THE STATE OF WEST VIRGINIA**

This Amendment Three ("Amendment Three") shall amend the Oracle License and Services Agreement (OLSA_V040407_US.doc) (the "Agreement") between Oracle USA, Inc. ("Oracle") and the State of West Virginia ("you", "your" or the "State") dated November 30, 2007.

Amendment Three shall include the following documents:

- Exhibit A – Oracle Technology Global Price List, November 13, 2008
- Exhibit B – Oracle PeopleSoft Component Application Global Price List, November 6, 2008
- Exhibit C – Oracle Business Intelligence Applications Global Price List-Component Pricing, October 16, 2008
- Exhibit D – Oracle Consulting Rate Schedule

Should there be any inconsistency between the Agreement and this Amendment Three, the provisions of this Amendment Three shall take precedence.

The parties hereby agree to amend the Agreement as follows:

- 1) **Term.** The term of this Agreement shall be extended to November 30, 2009.
- 2) **Price List.** Until November 30, 2009 the "Price Lists" shall be defined in the Agreement as Oracle's Technology Global Price List, November 13, 2008 (attached hereto as **Exhibit A**) and Oracle's PeopleSoft Component Applications Global Price List, November 6, 2008 (attached hereto as **Exhibit B**) and Oracle's Business Intelligence Applications Global Price List-Component Pricing, October 16, 2008 (attached hereto as **Exhibit C**) and Oracle's Consulting Rate Schedule (attached hereto as **Exhibit D**). All prior Price Lists are hereby deleted and made null and void.
- 3) **Discount Schedule.** The following Discount Schedule shall apply to fees listed on the Price Lists for Program licenses, Software Update License & Support acquired pursuant to the terms of this Agreement:

Transaction Band (List License + List Support)	License and Technical Support Discounts
\$0 - \$100,000	25%
\$100,001 - \$250,000	30%
\$250,001 - \$375,000	35%
\$375,001 +	40%

If and when the Price Lists are updated or replaced in the Agreement, this Discount Schedule shall no longer apply and discounting terms shall be re-negotiated.

Other than the amended terms set forth herein, the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

The Effective Date of this Amendment Three shall be December 1, 2008.

STATE OF WEST VIRGINIA

By: 

Name: James A. Kirby, III
General Counsel
Title: Department of Administration

Date: 2/23/09

ORACLE USA, INC.

By: 

Name: Brenda Messner
Title: Contracts Manager

Date: February 18, 2009

ORACLE®

Oracle Technology Global Price List
November 13, 2008

Exhibit A

Oracle Database

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Database Products					
Oracle Database					
Standard Edition One	180	39.60	5,800	1,275.00	10,48
Standard Edition	350	77.00	17,500	3,850.00	5,48
Enterprise Edition	950	209.00	47,500	10,450.00	8
Personal Edition	460	101.20	-	-	9,48
Lite Mobile Server	-	-	23,000	5,060.00	-
Lite Client	60	13.20	-	-	-
Enterprise Edition Options:					
Real Application Clusters	460	101.20	23,000	5,060.00	2
Active Data Guard	120	26.40	5,800	1,275.00	2
Partitioning	230	50.60	11,500	2,530.00	2
Real Application Testing	230	50.60	11,500	2,530.00	2
Advanced Compression	230	50.60	11,500	2,530.00	2
Total Recall	120	26.40	5,800	1,275.00	2
Advanced Security	230	50.60	11,500	2,530.00	2
Label Security	230	50.60	11,500	2,530.00	2
Database Vault	460	101.20	23,000	5,060.00	2
OLAP	460	101.20	23,000	5,060.00	2
Data Mining	460	101.20	23,000	5,060.00	2
Warehouse Builder Enterprise ETL	230	50.60	11,500	2,530.00	2
Warehouse Builder Data Quality	350	77.00	17,500	3,850.00	2
Content Database Suite	1,200	264.00	57,500	12,650.00	2
Records Database	1,200	264.00	57,500	12,650.00	2
Spatial	230	50.60	11,500	2,530.00	2
In-Memory Database Cache	-	-	41,500	9,130.00	2
Database Enterprise Management					
Diagnostics Pack	70	15.40	3,500	770.00	2
Tuning Pack	70	15.40	3,500	770.00	2
Change Management Pack	70	15.40	3,500	770.00	2
Configuration Management Pack	70	15.40	3,500	770.00	2
Provisioning Pack for Database	70	15.40	3,500	770.00	2
Data Masking Pack	230	50.60	11,500	2,530.00	2
Secure Backup					
	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Secure Backup	3,500	770.00	Per Tape Drive	-	-
Warehouse Builder Connector	23,000	5,060.00	Per Warehouse Builder Connector	1	40
TimesTen					
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
TimesTen In-Memory Database	-	-	41,500	9,130.00	2
Berkeley Database					
Berkeley DB - High Availability	-	-	9,800	2,156.00	-
Berkeley DB - Transactional Data Store	-	-	5,800	1,276.00	-
Berkeley DB - Concurrent Data Store	-	-	1,800	396.00	-
Berkeley DB - Data Store	-	-	900	198.00	-
Berkeley DB Java Edition - Transactional Data Store	-	-	5,800	1,276.00	-
Berkeley DB Java Edition - Concurrent Data Store	-	-	1,800	396.00	-
Berkeley DB XML - High Availability	-	-	13,800	3,036.00	-
Berkeley DB XML - Transactional Data Store	-	-	8,100	1,782.00	-
Berkeley DB XML - Concurrent Data Store	-	-	2,600	572.00	-
Berkeley DB XML - Data Store	-	-	1,800	396.00	-
Other Products					
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Secure Enterprise Search	70	15.40	34,500	7,590.00	37
Audit Vault Server	-	-	57,500	12,650.00	46
Audit Vault Collection Agent	-	-	3,500	770.00	-
Secure Enterprise Search Connector					
	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Secure Enterprise Search Connector	34,500	7,590.00	Connector	1	43

Prices in USA (Dollar)

	Named User Plus	Software Update License & Support	Computer License	Software Update License & Support	Notes
Integration Products					
Mainframe Integration Gateways	-	-	109,500	24,090.00	13
Database Gateway for Sybase	-	-	17,500	3,850.00	
Database Gateway for SQL Server	-	-	17,500	3,850.00	
Database Gateway for Informix	-	-	17,500	3,850.00	
Database Gateway for Teradata	-	-	109,500	24,090.00	
Database Gateway for VSAM	-	-	109,500	24,090.00	
Database Gateway for IMS	-	-	109,500	24,090.00	
Database Gateway for Adabas	-	-	46,000	10,120.00	
Database Gateway for DRDA	-	-	46,000	10,120.00	
Database Gateway for APPC	-	-	46,000	10,120.00	
Database Gateway for WebSphere MQ	-	-	46,000	10,120.00	

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Data Warehousing Products					
Express Server	950	209.00	47,500	10,450.00	
Express Analyzer	950	209.00	-	-	
Express Objects	5,800	1,276.00	-	-	

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Rdb Products					
Rdb Server Products					
Rdb Enterprise Edition	950	209.00	47,500	10,450.00	30
CODASYL DBMS	950	209.00	-	-	30
Rdb Server Options:					
TRACE	120	26.40	5,800	1,276.00	31,32
Rdb Development, Query and Reporting Tools					
Programmer for Rdb	1,200	264.00	-	-	33
CDD/ Repository	5,800	1,276.00	-	-	
CDD/R Runtime			5,800	1,276.00	34

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Application Server Products					
TopLink and Application Development Framework	120	26.40	5,800	1,276.00	1,22
WebLogic Server Standard Edition	200	44.00	10,000	2,200.00	1,48,69
WebLogic Server Enterprise Edition	500	110.00	25,000	5,500.00	1
WebLogic Suite	900	198.00	45,000	9,900.00	1
WebLogic Application Grid	1,000	220.00	50,000	11,000.00	1
Internet Application Server Standard Edition One	180	39.60	5,800	1,276.00	16,24,48
Internet Application Server Standard Edition	230	50.60	11,500	2,530.00	1,24,48
Internet Application Server Enterprise Edition	700	154.00	35,000	7,700.00	1,23,24
Coherence Standard Edition	100	22.00	4,600	1,012.00	1
Coherence Enterprise Edition	230	50.60	11,500	2,530.00	1
Coherence Grid Edition	500	110.00	25,000	5,500.00	1
BPEL Process Manager	1,200	264.00	60,000	13,200.00	1
WebLogic Integration	1,400	308.00	70,000	15,400.00	1
Service Registry	920	202.40	46,000	10,120.00	1
Enterprise Repository	2,900	638.00	145,000	31,900.00	1
Web Services Manager	920	202.40	46,000	10,120.00	1
SOA Suite for Non Oracle Middleware	1,500	330.00	75,000	16,500.00	1
Business Process Management Suite for Non Oracle Middleware	2,600	572.00	130,000	28,600.00	1
Event-Driven Architecture Suite	1,400	308.00	70,000	15,400.00	1
Forms and Reports	460	101.20	23,000	5,060.00	1
Data Service Integrator	1,440	316.80	72,000	15,840.00	13
Data Integrator - Target Database	-	-	23,000	5,060.00	-
Data Quality for Data Integrator (up to a maximum of 100 million records)	-	-	70,000	15,400.00	55
Data Profiling	34,500	7,590.00	-	-	57
Data Integration Suite	-	-	70,000	15,400.00	-
	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Data Quality Rules for Data Integrator	23,000	5,060.00	Per Rule Set	-	56
Data Quality for Data Integrator (for greater than 100 Million Records)	5	1.10	Per 1000 Records	-	55
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
WebLogic Suite Options:					
BPEL Process Manager Option	460	101.20	23,000	5,060.00	15
Service Bus	460	101.20	23,000	5,060.00	15
SOA Suite for Oracle Middleware	1,200	264.00	57,500	12,650.00	15
Business Process Management Suite	2,300	506.00	115,000	25,300.00	15
Application Server Enterprise Management					
Diagnostics Pack for Oracle Middleware	140	30.80	7,000	1,540.00	11
Configuration Management Pack for Oracle Middleware	70	15.40	3,500	770.00	11
Provisioning Pack for Oracle Middleware	70	15.40	3,500	770.00	11
Management Pack Plus for SOA	300	66.00	15,000	3,300.00	11
Composite Application Performance Management Pack	140	30.80	7,000	1,540.00	11
Fusion Middleware Adapters:					
Application Adapters	-	-	17,500	3,850.00	3
Oracle Applications Adapter	-	-	17,500	3,850.00	-
Mainframe and TP-Monitor Adapters	-	-	34,500	7,590.00	4
Changed Data Capture Adapters (Priced in Advance of Availability)	-	-	60,000	13,200.00	70
Application Adapters for Data Integration (Priced in Advance of Availability)	-	-	35,000	7,700.00	71
RosettaNet Adapter	-	-	34,500	7,590.00	-
EDI Adapter	-	-	34,500	7,590.00	-
Healthcare Adapter	-	-	34,500	7,590.00	-
ebXML Adapter	-	-	11,500	2,530.00	-
Enterprise Link for Business Activity Monitoring	-	-	17,500	3,850.00	-
Financial Message Designer	21,000	4,620.00	-	-	-
SWIFT Adapter for Oracle Service Bus	-	-	100,000	22,000.00	-
FIX Adapter for Oracle Service Bus	-	-	50,000	11,000.00	-
Payments Adapter for Oracle Service Bus	-	-	50,000	11,000.00	-
Derivatives Adapter for Oracle Service Bus	-	-	50,000	11,000.00	-
Tuxedo and Adapters					
Tuxedo	1,800	396.00	60,000	13,200.00	1
Tuxedo Jolt	-	-	9,000	1,980.00	-
Service Architecture Leveraging Tuxedo (SALT)	-	-	12,000	2,640.00	-
Tuxedo System and Applications Monitor (TSAM)	-	-	6,000	1,320.00	-
Tuxedo Mainframe Adapter for SNA	-	-	22,000	4,840.00	-
Tuxedo Mainframe Adapter for TCP	-	-	22,000	4,840.00	-
Tuxedo Mainframe Adapter for OSI TP	-	-	22,000	4,840.00	-
MessageQ	-	-	6,000	1,320.00	-
Application Integration Architectures					
Application Integration Architecture Foundation Pack	920	202.40	46,000	10,120.00	13

Prices in USA (Dollar)

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Business Intelligence Technology Products					
Business Intelligence					
Standard Edition	460	101.20	23,000	5,060.00	1
Standard Edition One	1,200	264.00	-	-	38,46
Suite Enterprise Edition Plus	2,000	440.00	295,000	64,900.00	39
Suite Enterprise Edition Plus Upgrade Only	230	50.60	34,500	7,590.00	49
Server Enterprise Edition	350	77.00	51,800	11,396.00	39
Business Intelligence Publisher	-	-	46,000	10,120.00	23
Business Intelligence Standard Edition One Options:					
Informatica OEM PowerCenter ETL Server and PowerConnect Adapters	580	127.60	-	-	38, 50
Business Intelligence Server Enterprise Edition Options:					
Interactive Dashboard	580	127.60	86,500	19,030.00	39
Delivers	350	77.00	51,800	11,396.00	39
Answers	580	127.60	86,500	19,030.00	39
Office Plug-in	230	50.60	34,500	7,590.00	39
Reporting and Publishing	460	101.20	70,000	15,400.00	39
Data Integrator	460	101.20	70,000	15,400.00	38, 51
Disconnected Analytics	580	127.60	-	-	-
Server Administrator	5,800	1,276.00	-	-	-
Business Intelligence Suite Enterprise Edition Plus Options:					
Informatica OEM PowerCenter ETL Server and PowerConnect Adapters	580	127.60	86,500	19,030.00	39, 50
Data Integrator	460	101.20	70,000	15,400.00	39, 51
Business Intelligence Management Pack	230	50.60	11,500	2,530.00	39
Real-Time Decision (RTD) Technology					
Real-Time Decision Server	92,000	20,240.00	Processor		
Hyperion Business Intelligence Technology					
Essbase Plus	2,900	638.00	184,000	40,480.00	52,53
Essbase Visual Explorer	800	176.00	86,500	19,030.00	53
Hyperion Interactive Reporting	800	176.00	69,000	15,180.00	52,53
Hyperion SQR Production Reporting	460	101.20	23,000	5,060.00	52,53
Hyperion Financial Reporting	520	114.40	40,500	8,910.00	52,53
Hyperion Web Analysis	520	114.40	40,500	8,910.00	52,53

Prices in USA (Dollar)

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Enterprise 2.0 Products					
WebCenter Services	1,400	308.00	70,000	15,400.00	1
WebCenter Suite	2,500	550.00	125,000	27,500.00	1
WebCenter Adapter	-	-	11,500	2,530.00	42
WebLogic Portal	-	-	60,000	13,200.00	
Universal Content Management Standard Edition	1,200	284.00	57,500	12,650.00	1,48.62
Universal Content Management	2,300	506.00	115,000	25,300.00	1
Universal Records Management	-	-	115,000	25,300.00	
Universal Records Management Adapter	-	-	11,500	2,530.00	45
Imaging and Process Management	3,500	770.00	92,000	20,240.00	1
Information Rights Management	580	127.60	-	-	44
Content Conversion Server	460	101.20	23,000	5,060.00	1
Universal Online Archive	25	5.50	86,500	19,030.00	63
E-Mail Archive Service	60	13.20	46,000	10,120.00	63
Document Capture	-	-	7,000	1,540.00	48
Distributed Document Capture	1,200	264.00	-	-	1
Enterprise Content Management Suite	-	-	172,500	37,950.00	

	License Price	Software Update License & Support	Metric	Minimum	Notes
Identity Management Products					
Entitlements Server	35,000	7,700.00	Processor		1
Entitlements Server Security Module	35,000	7,700.00	Processor		1
Directory Services	700	154.00	Named User Plus		1
	35,000	7,700.00	Processor		
Access Manager	25	5.50	Employee User	2,000	
	6	1.32	Non Employee User - External	5,000	
Adaptive Access Manager	25	5.50	Employee User	2,000	
	6	1.32	Non Employee User - External	5,000	
Identity Federation	35,000	7,700.00	Processor		1
Identity Manager	70	15.40	Employee User	2,000	
	6	1.32	Non Employee User - External	5,000	
Identity Manager Connector	46,000	10,120.00	Connector		1 35
Role Manager	35	7.70	Employee User	2,000	
	6	1.32	Non Employee User - External	5,000	
Enterprise Single Sign-On Password Reset	8	1.76	Named User Plus	2,000	
Enterprise Single Sign-On Suite	70	15.40	Named User Plus		
Access Management Suite	46	10.12	Employee User	2,000	
	12	2.64	Non Employee User - External	5,000	
Identity and Access Management Suite	95	20.90	Employee User		
	12	2.64	Non Employee User - External		
Identity Management Enterprise Management					
Management Pack for Identity Management	5.00	1.10	Employee		
	1.00	0.2200	Non Employee User - External		
Tools					
Discoverer Desktop Edition	1,200	264.00	Named User Plus		
Programmer	1,200	264.00	Named User Plus		
Portal Factory	10,500	2,310.00	Named User Plus		
Internet Developer Suite	5,600	1,276.00	Named User Plus		48
Business Process Analysis Suite	10,500	2,310.00	Named User Plus	5	

Applications and Systems Management

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Database Enterprise Management					
Diagnostics Pack	70	15.40	3,500	770.00	2
Tuning Pack	70	15.40	3,500	770.00	2
Change Management Pack	70	15.40	3,500	770.00	2
Configuration Management Pack	70	15.40	3,500	770.00	2
Provisioning Pack for Database	70	15.40	3,500	770.00	2
Data Masking Pack	230	50.60	11,500	2,530.00	2
Application Server Enterprise Management					
Diagnostics Pack for Oracle Middleware	140	30.80	7,000	1,540.00	11
Configuration Management Pack for Oracle Middleware	70	15.40	3,500	770.00	11
Provisioning Pack for Oracle Middleware	70	15.40	3,500	770.00	11
Management Pack Plus for SOA	300	66.00	15,000	3,300.00	11
Composite Application Performance Management Pack	140	30.80	7,000	1,540.00	11
Business Intelligence Management					
Business Intelligence Management Pack	230	50.60	11,500	2,530.00	39
	License Price	Software Update License & Support	Metric	Minimum	Notes
Identity Management Enterprise Management					
Management Pack for Identity Management	5.00	1.10	Employee	-	-
	1.00	0.2200	Non Employee User - External	-	-
	License Price	Software Update License & Support	Metric	Minimum	Notes
Other Infrastructure Management					
Configuration Management Pack for Non-Oracle Systems	3,500	770.00	Per Processor	-	-
	70	15.40	Per Named User Plus	-	-
Provisioning Pack	3,500	770.00	Per Processor	-	-
	70	15.40	Per Named User Plus	-	-
System Monitoring Plug-in for Hosts	1,800	396.00	Per Processor	-	61
	35	7.70	Per Named User Plus	-	61
System Monitoring Plug-in for Non Oracle Databases	1,800	396.00	Per Processor	-	36
	35	7.70	Per Named User Plus	-	36
System Monitoring Plug-in for Non Oracle Middleware	1,800	396.00	Per Processor	-	25
	35	7.70	Per Named User Plus	-	25
System Monitoring Plug-in for Network Devices	1,800	396.00	Per Network Device	-	25
System Monitoring Plug-in for Storage Management Connectors	1,800	396.00	Per Terabyte	-	27
Diagnostics Pack for Non-Oracle Middleware	5,800	1,276.00	Per Connector	-	28
	7,000	1,540.00	Per Processor	-	-
	140	30.80	Per Named User Plus	-	-
Service Management					
Service Level Management Pack	3,500	770.00	Transaction	20	-
Real User Experience Insight	86,500	19,030.00	Per Processor	2	-
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Applications Management					
Application Management Pack for E-Business Suite	140	30.80	7,000	1,540.00	-
Application Management Pack for Siebel	140	30.80	7,000	1,540.00	-
Application Management Pack for PeopleSoft	140	30.80	7,000	1,540.00	-
Application Testing					
Load Testing for Web Applications Developer Edition	8,000	1,760.00	-	-	64
Load Testing for Web Applications Controller	-	-	7,000	1,540.00	-
Load Testing for Web Applications	400	88.00	-	-	65, 68
Load Testing for Web Applications Options:					
Load Testing Accelerator for Web Services	100	22.00	-	-	66, 68
Load Testing Accelerator for Siebel	100	22.00	-	-	66, 68
Functional Testing for Web Applications	8,000	1,760.00	-	-	-
Functional Testing for Web Applications Options:					
Functional Testing Accelerator for Web Services	2,000	440.00	-	-	67
Functional Testing Accelerator for Siebel	2,000	440.00	-	-	67
Functional Testing Accelerator for Microsoft .NET	2,000	440.00	-	-	67
Test Manager for Web Applications	2,000	440.00	-	-	-

Prices in USA (Dollar)

Collaboration

	Collaboration Program User License	Software Update License & Support	Processor License	Software Update License & Support	Notes
Collaboration					
Beehive	120	26.40	-	-	6
Real-Time Collaboration	55	13.75	-	-	6

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list; 3 year - 50% of list; 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee. Exception: support fees for the Real-Time Collaboration are 25% net perpetual license fees.

Oracle Technology Footnotes

- ¹ If licensing by Named User Plus, the minimum is 10 Named User Plus licenses per Processor.
- ² Enterprise Edition Options (with the exception of In-Memory Database Cache) and Database Enterprise Management Packs must match the number of licenses of the associated Oracle Database Enterprise Edition. In addition, a minimum of 25 Named User Plus licenses per Processor must be met. Associated Database is defined as the database(s) which is (are) being managed by the option. For the purposes of Licensing Active Data Guard, both the primary and standby servers must be licensed.
- ³ Application Adapters are available for: PeopleSoft, SAP, Siebel & JD Edwards.
- ⁴ Mainframe and TP-Monitor Adapters are available for: CICS, IMS/DB, IMS/TM, VSAM, BeanConnect and Tuxedo.
- ⁵ Oracle Database Standard Edition can only be licensed on servers that have a maximum capacity of 4 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses. Oracle Database Standard Edition, when used with Oracle Real Application Clusters, may only be licensed on a single cluster of servers supporting up to a total maximum capacity of 4 sockets.
- ⁶ The minimums for this program are 500 Collaboration Program User licenses.
- ⁸ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.
- ⁹ Personal Edition provides a maximum of one Named User Plus per database.
- ¹⁰ Oracle Standard Edition One may only be licensed on servers that have a maximum capacity of 2 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses.
- ¹¹ Application Server Enterprise Management Packs must match the number of licenses of the associated Oracle Application Server (Excluding TopLink and Application Development Framework, for which these Management Packs cannot be licensed). An associated Application Server is defined as the Application Server(s) which is (are) being managed by the option.
- ¹² This product is on Controlled Availability and requires approval. Please refer to the Approval Matrix on <http://esource.oraclecorp.com> for more information. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- ¹⁵ WebLogic Suite Options must match the number of licenses of the associated WebLogic Suite application server. Associated Application Server is defined as the application server(s) which is (are) being managed by the option.
- ¹⁶ Internet Application Server Standard Edition One and Portal Standard Edition One may only be licensed on servers that have a maximum capacity of 2 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses.
- ²² Application Development Framework requires a runtime license. This can be purchased via Toplink and Application Development Framework.
- ²³ Business Intelligence Publisher is also licensable via the per Employee metric. The price is \$46,000 USA (Dollar) per Employee when licensed as a standalone product and \$35,000 USA (Dollar) per Employee when licensed as an option to the Application Server Enterprise Edition. The minimum for employee licensing is 1,000 Employee licenses.
- ²⁴ The Named User Plus Minimum does not apply if the program is installed on a one processor machine that allows for a maximum of one user per program.
- ²⁵ Plug-in available for Microsoft Active Directory, Microsoft .NET, Microsoft Internet Information Services (IIS), Microsoft ISA Server, Microsoft Commerce Server, Microsoft BizTalk Server, Microsoft Exchange Server, IBM WebSphere MQ. Each Plug-in is licensed separately.
- ²⁶ Plug-in available for F5 Load Balancers, Juniper Netscreen Firewall, Check Point Firewall. Each Plug-in is licensed separately.
- ²⁷ Plug-in available for NetApp Filers, EMC NS Series NAS, EMC Symmetrix, EMC CLARiiON. Each Plug-in is licensed separately.
- ²⁸ Management Connectors are available for: Remedy Help Desk, Microsoft Operations Manager 2005, HP ServiceCenter/HP Service Manager, HP OpenView Operations. Each Connector is licensed separately.
- ²⁹ The number of Options licenses must match to the number of licenses of the parent product
- ³⁰ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.
- ³¹ Rdb Server Options must match the number of licenses of the associated database.
- ³² TRACE may also be licensed with CODASYL DBMS.
- ³³ Oracle precompilers supported via SQL*Net for Rdb for use across Oracle & Rdb Servers.
- ³⁴ CDD/R Runtime is an unlimited use license for applications requiring CDD/R deployment licenses.
- ³⁵ Following is the list of available Identity Manager Connectors: Database User Management, Database Applications Table, Microsoft Active Directory, Oracle Internet Directory, Novell eDirectory, Sun Java System Directory, Oracle e-Business, PeopleSoft Enterprise Applications, SAP Enterprise Applications, Microsoft Exchange, Novell Groupwise, Microsoft Windows, UNIX, RSA Authentication Manager, RSA ClearTrust, IBM Lotus Notes/Domino, SAP Enterprise Portal, Siebel Enterprise Applications, IBM RACF, CA ACP2, CA Top Secret, BMC Remedy User Management, IBM OS/400, JDEdwards EnterpriseOne, Oracle Retail, BMC Remedy Ticketing, Siemens DirX LDAP (priced in Advance of Availability). Each connector is licensed separately.
- ³⁶ Plug-in available for IBM DB2, Microsoft SQL Server, Sybase Adaptive Server Enterprise (ASE).
- ³⁷ Secure Enterprise Search may also be licensed on per employee metric. The minimums for employee licensing is 200 employee licenses. The price is \$35 USA Dollar per employee. When licensing by named user plus metric, the minimums are 100 Named User Plus licenses
- ³⁸ Business Intelligence Standard Edition One may only be used on servers that have the ability to run a maximum of 2 sockets. The minimums for this product are 5 named user plus licenses and the maximum is 50 named user plus licenses. The data sources for BI Server and Business Intelligence Publisher are limited to the included Oracle Standard Edition One, one other database, and any number of flat file sources such as CSV, and XLS. You may use Oracle Warehouse Builder Core ETL to pull data from any number of data sources but you must use only the included Oracle Standard Edition One as the target database. If licensing as an option to Business Intelligence Standard Edition One, the number of options licenses must match the number of licenses of the associated Business Intelligence Standard Edition One.
- ³⁹ The minimums for this product are 50 Named User Plus licenses. The number of options licenses must match the number of licenses of the associated Business Intelligence Server Enterprise Edition. If licensing as an option to Business Intelligence Suite Enterprise Edition Plus, the number of options licenses must match the number of licenses of the associated Business Intelligence Suite Enterprise Edition Plus.
- ⁴⁰ Warehouse Builder Connectors are only licensable with Oracle Database Enterprise Edition. Warehouse Builder Connectors are available for: PeopleSoft, Oracle E-Business Suite, Oracle Master Data Management, Siebel, and SAP. The Connector licenses do not need to match to the Database Enterprise Edition licenses.

- ⁴² WebCenter Adapters are available for: Microsoft SharePoint, IBM Lotus Domino, and EMC Documentum. Each Adapter is licensed separately.
- ⁴³ Secure Enterprise Search Connectors are available for: Documentum Content Server, Documentum eRoom, FileNet P8 Content Engine, FileNet Image Services, IBM Lotus Notes, IBM DB2 Content Manager, OpenText LiveLink, Hummingbird DM, Oracle E-Business Suite, Oracle Content Server, and Siebel. Each Connector is licensed separately.
- ⁴⁴ The Named User Plus minimum is 100 Named User Plus licenses.
- ⁴⁵ The following Universal Records Management Adapters are available: Symantec Enterprise Vault, Microsoft SharePoint, Java, EMC Documentum, File Systems, and Microsoft .Net. Each Adapter is licensed separately.
- ⁴⁶ Database Enterprise Edition options, including the Database Enterprise Management Packs may be licensed with this program. Database Enterprise Edition Options & Database Enterprise Management Packs must match the number of licenses of the associated Audit Vault Server.
- ⁴⁸ These programs are designated Oracle 1-Click Ordering Programs.
- ⁴⁹ This upgrade provides the following: Hyperion Interactive Reporting - System 9, Hyperion SQR Production Reporting - System 9, Hyperion Web Analysis - System 9, Hyperion Financial Reporting - System 9.
- ⁵⁰ Informatica OEM PowerCenter ETL Server and PowerConnect Adapters may not be used on a standalone basis or as a standalone ETL tool. The Informatica OEM Power Center ETL Server and PowerConnect Adapters may be used with any data source provided the target(s) are: (i) the Oracle Business Intelligence applications programs (excluding Hyperion Financial Performance Management Applications), (ii) the underlying platforms on which the Oracle Business Intelligence Suite Enterprise Edition Plus program, Oracle Business Intelligence Standard Edition One or associated components run, or (iii) a staging database for any of the foregoing. Informatica OEM Power Center ETL Server and PowerConnect Adapters may also be used where the Oracle Business Intelligence applications (excluding Hyperion Financial Performance Management Applications) programs are the source and non-Oracle Business Intelligence application programs are the target, provided, that users do not use Informatica OEM PowerCenter ETL Server and PowerConnect Adapters to transform the data.
- ⁵¹ Oracle Data Integrator may only be used for loading and transforming data that will be used within the Business Intelligence Server Enterprise Edition or Business Intelligence Suite Enterprise Edition Plus products.
- ⁵² Customers with legacy Hyperion pre-System 9 product licenses must pay a Foundation Enablement migration fee to migrate to the corresponding Oracle Hyperion licenses, which include Hyperion Foundation Services. Additional information can be found on eSource > Acquisitions > Hyperion > Pricing > Migrations.
- ⁵³ The minimums for this product are 25 Named User Plus licenses or 4 Processor licenses.
- ⁵⁶ Data Quality for Data Integrator must be licensed using the Per Processor metric for up to a maximum of 100 million records per calendar year. Usage over 100 million records per year must be licensed using the Per 1000 Records metric.
- ⁵⁶ Rule Sets are available for the following countries and each Rule Set is licensed separately: Argentina, Australia, Austria, Belgium, Brazil, Brunei Darussalam, Canada, Chile, Colombia, Denmark, France, Germany, Great Britain, Hong Kong, India, Ireland, Italy, Jamaica, Malaysia, Mexico, Netherlands, New Zealand, Peru, Philippines, Portugal, Saudi Arabia, Singapore, South Africa, Spain, Sweden, Switzerland, United Arab Emirates, United States, Venezuela.
- ⁵⁷ The minimums are 4 Named User Plus licenses.
- ⁶¹ System Monitoring Plug-in for Hosts is available for: 1) Operating Systems and Hardware, and 2) VMWare ESX Server. Each System Monitoring Plug-in for Hosts is licensed separately.
- ⁶² Universal Content Management Standard Edition can only be licensed on a single server with up to a maximum capacity of 4 sockets.
- ⁶³ The Named User Plus minimums for this program are 1,000 Named User Plus licenses.
- ⁶⁴ This product includes 2 Processor license of Load Testing for Web Applications Controller, and the ability to generate up to 10 Virtual Users (please refer to the Named User Plus license metric definition for the Virtual User definition).
- ⁶⁵ For the purpose of licensing Load Testing for Web Applications Options, the number of option licenses must match the number of Named User Plus licenses of the associated Load Testing for Web Applications.
- ⁶⁶ All Siebel CRM products (all editions) starting at 7.7 onwards are supported.
- ⁶⁷ For the purpose of licensing Functional Testing for Web Applications Options, the number of option licenses must match the number of Named User Plus licenses of the Functional Testing for Web Applications product.
- ⁶⁸ The Named User Plus minimum for this program is 50 Named User Plus licenses.
- ⁶⁹ WebLogic Server Standard Edition license does not include WebLogic Server Clustering.
- ⁷⁰ Changed Data Capture Adapters are available for Microsoft SQL Server 2000, Microsoft SQL Server 2005, DB2/390, VSAM CICS, VSAM Batch, IMS/DB and Adabas. Each Changed Data Capture Adapter is licensed separately.
- ⁷¹ Application Adapters for Data Integration are available for are available for PeopleSoft, JD Edwards, E-Business Suite, and Siebel. Each Application Adapter for Data Integration is licensed separately.

DEFINITIONS

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, and Provisioning Pack, only the users of the third party program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required. With respect to the following programs: Load Testing for Web Applications, Load Testing for Web Applications Developer Edition, Load Testing Accelerator for Web Services, and Load Testing Accelerator for Siebel, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a Processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. For the purposes of counting the number of processors which require licensing, for a Sun UltraSPARC T1 processor with 4, 6 or 8 cores at 1.0 gigahertz or 8 cores at 1.2 gigahertz for only those servers specified on the Sun Server Table which can be accessed at <http://oracle.com/contracts>, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .25. For the purposes of counting the number of processors which require licensing for AMD and Intel multicore chips, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .50. For the purposes of counting the number of processors which require licensing for all hardware platforms not otherwise specified in this section, a multicore chip with "n" cores shall be determined by multiplying "n" cores by a core processor licensing factor of .75. All cores on all multicore chips for each licensed program for each factor listed below are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a Sun UltraSPARC T1 based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50 which is then rounded up to the next whole number which is 2). An Intel or AMD based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 7 cores would require 4 processor licenses (7 multiplied by a core processor licensing factor of .50 equals 3.50 which is then rounded up to the next whole number which is 4). Two multicore servers, for hardware platforms not specified above, installed and/or running the program on 10 cores would require 8 processor licenses (10 multiplied by a core processor licensing factor of .75 equals 7.50 which is then rounded up to the next whole number which is 8).

For the Healthcare Transaction Base program, only the processors on which Internet Application Server Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of licenses required. For the iSupport, iStore and Configurator programs, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program are running are counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, and Provisioning Pack, only the processors on which the third party program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Data Integrator - Target Database, only the processor(s) on which the target database is running are counted for the purpose of determining the number of Target Database licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected are counted for the purpose of determining the number of licenses required.

For the purposes of licensing Oracle In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache software is installed and/or running are counted for the purpose of determining the number of licenses required.

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses.

Collaboration Program User: is defined as an individual authorized by you to use the programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. For the purposes of counting and licensing the number of Real-Time Collaboration users, a Collaboration Program User within your company is defined as a user able to initiate, or host, a web conference and also participate in a web conference; all participants in the web conference external to your company and attending a web conference are not required to be licensed.

Annual Transaction Volume: is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license regardless of whether any such auction results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product with which the software product is required to interface.

Warehouse Builder Connector: is defined as a software product that connects an Oracle database where the Oracle Warehouse Builder code is deployed, to an external product (e.g. SAP). A unique connector is required for each distinct external product for which the Oracle database is required to interface.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer: is defined as the Customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

DEFINITIONS (Continued)

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Employee User: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Entry: is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicated entries stored within the program on multiple servers are counted as a single entry.

Expense Report: is defined as the total number of expense reports processed by the iExpenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

Field Technician: is defined as an engineer, technician, representative, or other person who is dispatched by you, including the dispatchers, to the field using the programs.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Invoice Line: is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

IVR Port: is defined as a single caller that can be processed via the Interactive Voice Response (IVR) system. Customers must purchase licenses for the number of IVR Ports that represent the maximum number of concurrent callers that can be processed by the IVR system.

Module: is defined as each production database running the programs.

Network Device: is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to, routers, firewalls and network load balancers.

Non Employee User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Person: is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system. For Project Resource Management, a person is defined as an individual who is scheduled on a project. The total number of licenses needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system.

Physical Server: is defined as each physical server on which the programs are installed.

Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all application programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at [_http://oracle.com/contracts](http://oracle.com/contracts) for the grant and restrictions of the underlying Oracle technology.

For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you choose to manage within the program. Records may describe any number of enterprise information assets, commonly referred to as base members, including but not limited to cost centers, ledger accounts, legal entities, organizations, products, vendors, assets, locations, regions or employees. Additionally, a record may also be a summary object, commonly referred to as a rollup member, that either summarizes base members or describes hierarchical information associated with underlying base members. Records represent unique occurrences and they do not include any duplicates or shared references that may be essential for master data management purposes.

1000 Records: is defined as 1000 cleansed records (i.e., rows) that are output from a production data flow of the Data Quality for Data Integrator program.

RosettaNet Partner Interface Processes® (PIPs®): are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

Rule Set: is defined as a data rules file containing content for a given country in order to perform data quality functions optimized for that country.

Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer service order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

Subscriber: is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

Suite: is defined as all the functional software components described in the product documentation.

Tape Drive: Tape drives are defined as mechanical devices used to sequentially write, read and restore data from magnetic tape media. Typically used, but not limited to, data protection and archival purposes, tape drives are deployed either as a standalone unit(s) or housed within a robotic tape library. Examples of tape drive include but are not limited to, Linear Tape Open (LTO), Digital Linear Tape (DLT), Advanced Intelligent Type (AIT), Quarter-Inch Cartridge (QIC), Digital Audio Tape (DAT), and 8mm Helical Scan. For Cloud based backups, Oracle counts each parallel stream of Recovery Manager (RMAN) channel as equivalent to a tape drive.

Terabyte: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes.

Transaction: is defined as each set of interactions that is initiated by an application user recorded by Oracle Enterprise Manager to capture availability and performance metrics used in calculating service levels. For example, the following set of interactions would represent one transaction: login, search customer, log out.

DEFINITIONS (Continued)

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

Workstation: is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.

\$M Freight Under Management: is defined as one million U.S. dollars of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the license. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you (e.g., you are not purchasing transportation services on behalf of your clients but are providing transportation management services for your clients). Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

\$M In Revenue: is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by You during a fiscal year.

\$M In Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term: A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term: A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term: A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term: A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term: A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE-BEA GRANDFATHERED GLOBAL PRICE LIST

Oracle PartnerNetwork members with a valid distribution agreement may distribute the programs specified on the Oracle-BEA Grandfathered Global Price List to existing end users for add-on capacity only, subject to the terms of such valid distribution agreement and any restrictions set forth in the Oracle-BEA Grandfathered Price List.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server);
- Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters
- Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server);
- Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle Metalink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

JDeveloper Support

JDeveloper Support is a 24x7 support service that provides direct access to Oracle experts for product-specific questions about installing and operating Oracle JDeveloper. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests. JDeveloper Support is priced at 218.90 USA (Dollar) per Named User Plus per annum. Price applies to first year support only. JDeveloper Support is available only for the free version of JDeveloper downloaded from OTN after Jun 28, 2005. All standard Oracle support policies, as outlined in the Technical Support Policies, are applicable to JDeveloper purchased before this date.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to Metalink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms, the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.



PeopleSoft Component Global Price List
November 6, 2008

Exhibit B

PeopleSoft Component Price List

Component License	Software Update License & Support	License Metric	Minimum	Footnotes
Price				
Customer Relationship Management				
Banking Transactions	870	191.40	Application User	5
Bill Presentment and Account Management	1,750	385.00	Application User	5
Client Management	3,500	770.00	Application User	5
CRM Portal Pack	1,750	385.00	Application User	5
CTI Integration	2,295	504.90	Application User	5
HelpDesk	120	26.40	Employee	All Employees 2
HelpDesk for Employee Self Service	30	6.60	Employee	All Employees 2
HelpDesk for Human Resources	120	26.40	Employee	All Employees 2
HelpDesk Upgrade - Restricted License to Standard License	60	13.20	Employee	All Employees 2
Infosync Client	1,750	385.00	Application User	5 2
Infosync Server	1,750	385.00	Application User	5 2
Integrated FieldService	4,595	1,010.90	Application User	5
Marketing	7,200	1,584.00	Application User	5
Mobile Account Planning	1,450	319.00	Application User	5
Mobile Configurator	2,600	572.00	Application User	5 14
Mobile FieldService	2,295	504.90	Application User	5
Mobile Order Capture	1,450	319.00	Application User	5
Mobile Sales	1,450	319.00	Application User	5
Multichannel Communications	1,950	429.00	Application User	5
Order Capture	5,800	1,276.00	Application User	5
Order Capture Self Service	3,500	770.00	Application User	5
Partner Commerce	2,300	506.00	Application User	5
Partner Marketing	1,450	319.00	Application User	5
Partner Planning	870	191.40	Application User	5
Partner Platform	5,800	1,276.00	Application User	5
Partner Sales	1,450	319.00	Application User	5
Partner Service	870	191.40	Application User	5
Phone Number Administration	870	191.40	Application User	5
Policy and Claims Presentment	1,450	319.00	Application User	5
Real-Time Advisor	3,500	770.00	Application User	5
Sales	7,500	1,650.00	Application User	5
Sales for Blackberry	4,350	957.00	Application User	5 14
Services Management	2,600	572.00	Application User	5
SmartViews	4,350	957.00	Application User	5
Strategic Account Planning	4,350	957.00	Application User	5
Support	13,795	3,034.90	Application User	5
Support for Customer Self Service	1,450	319.00	Application User	5
Support Upgrade - Restricted License to Standard License	2,900	638.00	Application User	5
TeleSales	2,900	638.00	Application User	5
Supply Chain Management				
Catalog Management	9,100	2,002.00	Application User	5
Collaborative Supply Management	3,650	803.00	Application User	5
Discrete Manufacturing	4,595	1,010.90	Application User	5
eProcurement	80	17.60	Application User	5
eSupplier Connection	9,195	2,022.90	Application User	5 46
Flow Production	1,050	231.00	Application User	5
Inventory	4,595	1,010.90	Application User	5
Inventory Policy Planning	13,800	3,036.00	Application User	5 14
Order Management	5,100	1,122.00	Application User	5
Product Configurator	3,800	836.00	Application User	5
Promotions Management	5,100	1,122.00	Application User	5
Purchasing	4,595	1,010.90	Application User	5
Services Procurement	2,995	658.90	Application User	5
Strategic Sourcing	9,195	2,022.90	Application User	5 46
Supplier Contract Management	6,895	1,516.90	Application User	5
Supply Chain Portal Pack	2,525	555.50	Application User	5
Supply Planning	12,300	2,706.00	Application User	5
Asset Lifecycle Management				
Asset Lifecycle Management Portal Pack	1,185	260.70	Application User	5
Enterprise Asset Management	4,595	1,010.90	Application User	5
Real Estate Management	4,595	1,010.90	Application User	5

PeopleSoft Component Price List

Component	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
ESA					
Contracts	6,895	1,516.90	Application User	5	
ESA Portal Pack	1,100	242.00	Application User	5	
Expenses	6	1.32	Expense Report	1,000	2
Grants	7,125	1,567.50	Application User	5	
Pay/Bill Management	5,395	1,186.90	Application User	5	14
Program Management	2,895	636.90	Application User	5	
Project Costing	4,595	1,010.90	Application User	5	
Proposal Management	1,725	379.50	Application User	5	
Resource Management	3,495	768.90	Application User	5	
Financials					
eSettlements	1,950	429.00	Application User	5	
Financials	4,595	1,010.90	Application User	5	
Financials Portal Pack	1,185	260.70	Application User	5	
Internal Controls Enforcer	2,795	614.90	Application User	5	14
Transaction Billing Processor	1,595	350.90	Application User	5	
Treasury	28,995	6,378.90	Application User	5	2
HRMS					
Absence Management	52	11.44	Employee	All Employees	2
Benefits Administration	85	18.70	Employee	All Employees	2
Directory Interface	12	2.64	Employee	All Employees	2
eCompensation	35	7.70	Employee	All Employees	2
ePerformance	105	23.10	Employee	All Employees	2
HRMS Portal Pack	12	2.64	Employee	All Employees	2
Human Resources	185	40.70	Employee	All Employees	2
Payroll	225	49.50	Employee	All Employees	2, 14a
Payroll Interface	70	15.40	Employee	All Employees	2
Payroll Interface Connector for ADP Connection	35	7.70	Employee	All Employees	2
Pension Administration	85	18.70	Employee	All Employees	2
Recruiting Solutions	75	16.50	Employee	All Employees	2
Stock Administration	58	12.76	Employee	All Employees	2
Time and Labor	110	24.20	Employee	All Employees	2
Oracle Workforce Scheduling	225	49.50	Employee	All Employees	2, 14
Learning Solutions					
Enterprise Learning Management	105	23.10	Employee	All Employees	2
Campus Solutions					
Gradebook	12	2.64	FTE Student	All Students	2, 14
Campus Self Service	35	7.70	FTE Student	All Students	2, 14
Contributor Relations	1,350	297.00	Application User	5	14
Student Administration	185	40.70	FTE Student	All Students	2, 14
Student Administration Integration Pack	17	3.74	FTE Student	All Students	2, 14
Portals					
Community Portal	430	94.60	Application User	5	
Enterprise Portal	600	132.00	Application User	5	
Workforce Analytics (EPM)					
HCM Warehouse	145	31.90	Employee	All Employees	2
Workforce Planning	17	3.740	Employee	All Employees	2
Workforce Rewards	17	3.740	Employee	All Employees	2
Financial/ESA Analytics					
Project Portfolio Management	6,895	1,516.90	Application User	5	
PeopleTools					
PeopleTools-Enterprise Development	1,150	253.00	Application User	5	2
PeopleTools-Enterprise Development Starter Kit	260	57.20	Application User	5	2, 3
PeopleTools Mobile Agent-Enterprise Development	85	18.70	Application User	5	2
Process Modeler Client	130	28.60	Application User	5	
Fusion Intelligence					
Fusion Campus Solutions Intelligence for PeopleSoft Enterprise	30	6.60	FTE Student	All Students	2

PeopleSoft Component Price List

	Component License Price	Software Update License & Support	Licensed Metric	Minimum	Footnotes
Governance, Risk, and Compliance					
Governance, Risk, and Compliance Manager	4,595	1,010.90	Application User	40	
Fusion Governance, Risk, and Compliance Intelligence	4,595	1,010.90	Application User	10	
Application Access Controls Governor	895	196.90	Monitored User	100	2
Option: Application Access Controls for PeopleSoft Enterprise	200	44.00	Monitored User	100	2, 7
Configuration Controls Governor	315	69.30	Monitored User	100	2
Option: Configuration Controls for PeopleSoft Enterprise	255	56.10	Monitored User	100	2, 7
Application Integration Architecture					
Application Integration Architecture Foundation Pack	46,000	10,120.00	Processor	4	2, 3, 14
Application Integration Architecture Foundation Pack	920	202.40	Named User Plus	1	2, 3, 14
Application Integration Architecture Insurance Foundation Pack	56,000	12,320.00	Processor	4	2, 3, 14
Application Integration Architecture Utilities Foundation Pack	56,000	12,320.00	Processor	4	2, 3, 14
Other					
Oracle Tutor	570	125.40	Application User	5	
UPK					
Oracle User Productivity Kit	17,500	3,850.00	UPK Developer	1	22
Oracle User Productivity Kit	60	13.20	UPK User	5	22
Oracle User Productivity Kit	30	6.60	UPK Employee	All Employees	22
Oracle User Productivity Kit Professional	25,000	5,500.00	UPK Developer	1	22
Oracle User Productivity Kit Professional	80	17.60	UPK User	5	22
Oracle User Productivity Kit Professional	40	8.80	UPK Employee	All Employees	22
User Productivity Kit Content Materials for CRM					
PeopleSoft Enterprise UPK for HelpDesk Human Resources (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK for Support (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
User Productivity Kit Content Materials for HRMS					
PeopleSoft Enterprise UPK Absence Management (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Benefits Administration (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eBenefits (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eCompensation Manager Desktop (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK ePay (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK ePerformance (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eProfile (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eProfile Manager Desktop (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Human Resources (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Payroll for North America (up to 4K employees and/or \$1 billion in revenue)	34,500	7,590.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Talent Acquisition Manager (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Time & Labor (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	

PeopleSoft Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum	Footnote
User Productivity Kit Content Materials for Learning Solutions					
PeopleSoft Enterprise UPK Enterprise Learning Management (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
User Productivity Kit Content Materials for Financials/ESA Software					
PeopleSoft Enterprise UPK Asset Management (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK for Cash Management (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Contracts (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Expenses (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK General Ledger (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Grants (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Payables (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Project Costing (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Receivables (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	
User Productivity Kit Content Materials for EPM Financials/ESA					
PeopleSoft Enterprise UPK Planning and Budgeting (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
User Productivity Kit Content Materials for Supply Chain Management					
PeopleSoft Enterprise UPK Billing (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eProcurement (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Inventory (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Order Management (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Purchasing (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK for Strategic Sourcing (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
User Productivity Kit Content Materials for Portals					
PeopleSoft Enterprise UPK Enterprise Portal (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	

PeopleSoft Component Price List

TABLE 10.001 (2016)

	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
User Productivity Kit Content Materials for Campus Solutions					
PeopleSoft Enterprise UPK for Contributor Relations (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Student Administration (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	
Other User Productivity Kit Content Materials					
PeopleSoft Enterprise UPK Fundamentals for Campus Solutions (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Fundamentals for Financials and Supply Chain Management Software Modules (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Fundamentals for HRMS Software Modules (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Reporting Tools for Campus Solutions (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Reporting Tools for Financials/ESA and Supply Chain Management Software Modules (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Reporting Tools for HRMS Software Modules (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Reporting Tools for PeopleTools (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	

PeopleSoft Component Price List

	Component License Price	Software Updates License & Support	Licensing Metric	Minimum	Footnotes
3rd Party Products - Not available for distribution by Oracle partner					
Microfocus - Not available for distribution by Oracle partner					
Micro Focus International Ltd. Net Express COBOL for Windows					
1 Named User	16,000	3,520.00	See Supplement	not applicable	8
2 Named Users	28,800	6,336.00	See Supplement	not applicable	8
3 Named Users	40,500	8,910.00	See Supplement	not applicable	8
5 Named Users	65,500	14,410.00	See Supplement	not applicable	8
12 Named Users	115,000	25,300.00	See Supplement	not applicable	8
25 Named Users	172,500	37,950.00	See Supplement	not applicable	8
Micro Focus International Ltd. Server Express COBOL for UNIX®					
1 Named User	16,000	3,520.00	See Supplement	not applicable	8
2 Named Users	28,800	6,336.00	See Supplement	not applicable	8
3 Named Users	40,500	8,910.00	See Supplement	not applicable	8
5 Named Users	65,500	14,410.00	See Supplement	not applicable	8
12 Named Users	115,000	25,300.00	See Supplement	not applicable	8
25 Named Users	172,500	37,950.00	See Supplement	not applicable	8
Micro Focus International Ltd. Server Express - Migration from Object COBOL					
2 Named Users	23,000	5,060.00	See Supplement	not applicable	8
3 Named Users	32,000	7,040.00	See Supplement	not applicable	8
5 Named Users	52,500	11,550.00	See Supplement	not applicable	8
12 Named Users	92,000	20,240.00	See Supplement	not applicable	8
25 Named Users	138,000	30,360.00	See Supplement	not applicable	8
Business Objects - PeopleSoft EPM - Not available for distribution by Oracle partner					
Business Objects Starter Kit	23,000	5,060.00	See Supplement	not applicable	8
BusinessObjects Webintelligence Base Reporting Users Pack for 10 Named Users	2,300	506.00	See Supplement	not applicable	8
BusinessObjects Webintelligence Analytical Reporting Users Pack for 10 Named Users	7,000	1,540.00	See Supplement	not applicable	8
Business Objects Webintelligence Administrative Users Pack for 3 Named Users	13,800	3,036.00	See Supplement	not applicable	8
Ascential - Not available for distribution by Oracle partner					
Ascential PACK for Oracle Applications	86,500	19,030.00	See Supplement	not applicable	8
Ascential PACK for SAP BW	86,500	19,030.00	See Supplement	not applicable	8
Ascential PACK for SAP R/3	86,500	19,030.00	See Supplement	not applicable	8
Ascential PACK for Siebel	86,500	19,030.00	See Supplement	not applicable	8
Business Objects - Not available for distribution by Oracle partner					
Crystal Enterprise/Business Objects Enterprise for PeopleSoft Enterprise Additional Concurrent Access Licenses (bundles of 5)	28,800	6,336.00	See Supplement	not applicable	8

¹ This product is not available to be sold under Component Pricing.

² This product is not available to be sold under Custom Suite Pricing.

³ This product is not available to be sold under Enterprise Pricing.

⁷ An option must be licensed at the same level (or greater than) as its parent. Example: number of Application Access Controls for PeopleSoft Enterprise users = number of Application Access Controls Governor users. If the parent has multiple metrics, the option must be licensed at the same level as its parent for each metric.

⁸ Term licenses are not available for 3rd party resell products.

¹⁴ This product is on Controlled Availability and requires approval. Please refer to the PSFT/JDE Controlled Availability Questions on <http://esource.oraclecorp.com> for more information.

¹⁴⁶ The components of Global Payroll for China, Global Payroll for Italy and Global Payroll for Thailand of the Payroll product are on Controlled Availability and requires approval. Please refer to the PSFT/JDE Controlled Availability Questions on <http://esource.oraclecorp.com> for more information.

²² When licensing Oracle User Productivity Kit or Oracle User Productivity Kit Professional, you must license at least one Developer and then either UPK Users or UPK Employees.

⁴⁶ For PeopleSoft eSupplier Connection and PeopleSoft Strategic Sourcing, use by your external suppliers is included with your application user licenses.

DEFINITIONS

Application User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time.

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Expense Report: is defined as the total number of expense reports by Expenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Monitored User: is defined as an individual who is monitored by an Analytics program which is installed on a single server or multiple servers, regardless of whether the individual is actively being monitored at any given time.

Individual users who are licensed for an Analytics program by either Named User Plus or Application User may not be licensed by Monitored User.

For the purpose of the Usage Accelerator Analytics program, every user of your licensed CRM Sales application program must be licensed.

For the purpose of the Human Resources Compensation Analytics program, all of your employees must be licensed.

For the purpose of the following Oracle Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for E-Business Suite, Configuration Controls Governor, Configuration Controls for E-Business Suite, Transaction Controls Governor, Preventive Controls Governor, and Governance, Risk, and Compliance Controls Suite, the number of Monitored Users is equal to the total number of unique E-Business Suite users (individuals) being monitored by the program(s), as created/defined in the User Administration function of E-Business Suite. Users of iProcurement and/or Self-Service Human Resources are excluded.

For the purpose of the following PeopleSoft Enterprise Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for PeopleSoft Enterprise, Configuration Controls Governor, and Configuration Controls for PeopleSoft Enterprise, the number of Monitored Users is equal to the total number of unique PeopleSoft Enterprise (or any other custom applications/programs) users (individuals) that the program monitors.

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a Processor basis may be accessed by your internal users (including agents and contractors) and by your third party users.

For the purposes of counting the number of processors which require licensing, for a Sun UltraSPARC T1 processor with 4, 6 or 8 cores at 1.0 gigahertz or 8 cores at 1.2 gigahertz for only those servers specified on the Sun Server Table which can be accessed at <http://oracle.com/contracts>, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .25. For the purposes of counting the number of processors which require licensing for AMD and Intel multicore chips, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .50. For the purposes of counting the number of processors which require licensing for all hardware platforms not otherwise specified in this section, a multicore chip with "n" cores shall be determined by multiplying "n" cores by a core processor licensing factor of .75.

All cores on all multicore chips for each licensed program for each factor listed below are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket.

For example, a Sun UltraSPARC T1 based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50 which is then rounded up to the next whole number which is 2). An Intel or AMD based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 7 cores would require 4 processor licenses (7 multiplied by a core processor licensing factor of .50 equals 3.50 which is then rounded up to the next whole number which is 4). Two multicore servers, for hardware platforms not specified above, installed and/or running the program on 10 cores would require 8 processor licenses (10 multiplied by a core processor licensing factor of .75 equals 7.50 which is then rounded up to the next whole number which is 8).

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK Module: is defined as the functional software component described in the product documentation.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term: A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term: A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term: A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term: A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term: A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

Term licensing available for all PeopleSoft products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list, 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower of the CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,000 USA (Dollar) for 10 incidents on one server):
Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters
- Oracle Application Server Support Package (1,000 USA (Dollar) for 10 incidents on one server):
Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle *Metalink*, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to Metalink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.



Oracle Business Intelligence Applications Global Price List
Component Pricing
October 16, 2008

Exhibit C

All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites. Application-Specific Full-Use (ASFU) pricing and licensing is not available for Business Intelligence Application Products, unless specifically provided for in a valid Oracle distribution agreement effective prior to August 2, 2007.

Enterprise Performance Management Applications

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Enterprise Performance Management Applications					
Hyperion Financial Management Plus	5,200	1,144	Application User	25	1
Hyperion Planning Plus	3,500	770	Application User	25	1
Hyperion Workforce Planning	900	198	Application User	25	
Hyperion Capital Asset Planning	900	198	Application User	25	
Integrated Operational Planning	11,000	2,420	Application User	25	
Hyperion Profitability and Cost Management	25,000	5,500	Application User	25	
Hyperion Performance Scorecard Plus	800	176	Application User	25	1
Hyperion Strategic Finance	24,500	5,390	Application User	5	
Hyperion Strategic Finance for Banking	8,100	1,782	Application User	10	
Hyperion Enterprise	2,900	638	Application User	25	
Hyperion Business Modeling (Controlled Availability)	5,800	1,276	Application User	10	
Hyperion Financial Data Quality Management	2,900	638	Application User	25	
Option: Hyperion Financial Data Quality Management Adapter for Financial Management	600	132	Application User	25	2
Option: Hyperion Financial Data Quality Management Adapter Suite	600	132	Application User	25	2
Hyperion Financial Data Quality Management for Hyperion Enterprise	2,300	506	Application User	25	
Option: Hyperion Financial Data Quality Management Adapter Suite	600	132	Application User	25	2,3
Hyperion Data Integration Management	69,000	15,180	Computer	1	4
Option: Hyperion Data Integration Management Source Adapter	57,500	12,650	Computer	1	2,4,5
Option: Hyperion Data Integration Management Team Based Development	17,300	3,806	Computer	1	2,4
Hyperion Data Relationship Management	16	3.52	Record	20,000	
Hyperion Data Relationship Steward	5,800	1,276	Application User		

Oracle Business Intelligence Applications, Fusion Edition (Siebel Analytics-based products)

Please check the Oracle Business Intelligence Applications Price List Supplement for prerequisite product information.

All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites.

The products in the vertical content sections are intended for use only with Siebel CRM applications.

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
BI Applications, Fusion Edition - CRM Analytics					
Sales Analytics, Fusion Edition	5,800	1,276	Application User	25	
Service Analytics, Fusion Edition	5,800	1,276	Application User	25	
Contact Center Telephony Analytics, Fusion Edition	5,800	1,276	Application User	25	
Marketing Analytics, Fusion Edition	5,800	1,276	Application User	25	
Pricing Analytics, Fusion Edition	5,800	1,276	Application User	25	
Partner Analytics, Fusion Edition	5,800	1,276	Application User	25	
BI Applications, Fusion Edition - ERP Analytics					
Supply Chain and Order Management Analytics, Fusion Edition	5,800	1,276	Application User	25	
Financial Analytics, Fusion Edition	5,800	1,276	Application User	25	
Procurement & Spend Analytics, Fusion Edition	5,800	1,276	Application User	25	
Human Resources Analytics, Fusion Edition	150	33	Employee		
BI Applications, Fusion Edition - Telecom Analytics					
Telecom Sales Analytics Fusion Edition	5,800	1,276	Application User	25	
Telecom Service Analytics Fusion Edition	5,800	1,276	Application User	25	
Telecom Marketing Analytics Fusion Edition	5,800	1,276	Application User	25	

PRICING NOTES

- 1 Customers with legacy Hyperion pre-System 9 product licenses must pay a Foundation Enablement migration fee to migrate to the corresponding Oracle Hyperion licenses, which include Hyperion Foundation Services. Additional information can be found on eSource > Acquisitions > Hyperion > Pricing > Migrations.
- 2 Hyperion product option license quantities must match the number of licenses of the associated Hyperion product. Examples include:
 - The number of Hyperion Financial Data Quality Management Financial Management Adapter Application User licenses must match the number of Hyperion Financial Data Quality Management Application User licenses.
 - The number of Hyperion Data Integration Management SAP BW Adapter Computer licenses must match the number of Hyperion Data Integration Management Computer Licenses.
- 3 When licensing Hyperion Financial Data Quality Management Adapter Suite as an option to Hyperion Financial Data Quality Management for Hyperion Enterprise, only the Tax Adapter and Batch Automation may be used.
- 4 Hyperion Data Integration Management, Hyperion Data Integration Management Team Based Development, and the Hyperion Data Integration Management Adapters for SAP BW, SAP R3, Peoplesoft and Siebel are licensed by Computer. Each Computer license is limited to support the use of up to 8 CPUs and each Computer license must be licensed in increments of 8 CPUs. Each core is recognized as a CPU. For computers that have more than 8 CPUs, additional Computer licenses must be purchased based upon the amount of CPUs that you are using. For example, if you are using Hyperion Data Integration Management on 12 CPUs, you need to purchase 2 Computer licenses; if you are using Hyperion Data Integration Management on 17 CPUs, you need to purchase 3 Computer licenses.

These programs may be used solely in connection with moving data into and out of a Hyperion Data Store(s) (data/metadata repository(ies) delivered with the Hyperion programs.) These programs may not be used to extract data from a non-Hyperion Data Store(s) to load a custom data warehouse (a data warehouse not built solely from data from a Hyperion Data Store(s)).

The Hyperion Data Integration Management Computer license allows for such program to 1) connect to the following relational databases only: Oracle, Sybase, IBM DB2, MS SQL Server and 2) source from and write to an unlimited number of flat file/XML files. Hyperion Data Integration Management Adapters for SAP BW, SAP R3, PeopleSoft and Siebel must be licensed separately to allow Hyperion Data Integration Management to connect to these additional sources.
- 5 Following is the list of available Hyperion Data Integration Management Source Adapters, that must be licensed separately: SAP R3, SAP BW, PeopleSoft and Siebel.
- 6 Financial Services Profitability Analytics is designed to integrate with OFSA. There is no ETL so the Informatica requirement does not apply to Financial Services Profitability Analytics.

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion dates for your entire employee population. Application Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a Processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. For the purposes of counting the number of processors which require licensing, for a Sun UltraSPARC T1 processor with 4, 6 or 8 cores at 1.0 gigahertz or 8 cores at 1.2 gigahertz for only those servers specified on the Sun Server Table which can be accessed at <http://oracle.com/contracts>, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .25. For the purposes of counting the number of processors which require licensing for AMD and Intel multicore chips, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .50. For the purposes of counting the number of processors which require licensing for all hardware platforms not otherwise specified in this section, a multicore chip with "n" cores shall be determined by multiplying "n" cores by a core processor licensing factor of .75. All cores on all multicore chips for each licensed program for each factor listed below are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a Sun UltraSPARC T1 based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50 which is then rounded up to the next whole number which is 2). An Intel or AMD based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 7 cores would require 4 processor licenses (7 multiplied by a core processor licensing factor of .50 equals 3.50 which is then rounded up to the next whole number which is 4). Two multicore servers, for hardware platforms not specified above, installed and/or running the program on 10 cores would require 8 processor licenses (10 multiplied by a core processor licensing factor of .75 equals 7.50 which is then rounded up to the next whole number which is 8).

For the Healthcare Transaction Base program, only the processors on which Internet Application Server Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of licenses required. For the iSupport, iStore and Configurator programs, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program are running are counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, and Provisioning Pack, only the processors on which the third party program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Data Integrator - Target Database, only the processor(s) on which the target database is running are counted for the purpose of determining the number of Target Database licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected are counted for the purpose of determining the number of licenses required.

For the purposes of licensing Oracle In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache software is installed and/or running are counted for the purpose of determining the number of licenses required.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all application programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you choose to manage within the program. Records may describe any number of enterprise information assets, commonly referred to as base members, including but not limited to cost centers, ledger accounts, legal entities, organizations, products, vendors, assets, locations, regions or employees. Additionally, a record may also be a summary object, commonly referred to as a rollup member, that either summarizes base members or describes hierarchical information associated with underlying base members. Records represent unique occurrences and they do not include any duplicates or shared references that may be essential for master data management purposes.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term:

A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term:

A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term:

A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term:

A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term:

A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower of the CCR or the IAR. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server):

Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters

Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server):

Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support

Year 7 after product release: 20% of current year's Software Update License & Support

Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

Exhibit D

Labor Categories and Hourly Rates – West Virginia State Contract

Oracle Consulting Services may be purchased on an hourly basis in full day (i.e., 8-hour) increments, with a three- day (3 day) minimum, as set forth in the price table below. Labor rates do not include materials, expenses or taxes. Applicable taxes and expenses will be invoiced separately.

Each hourly rate labor category is described below.

ORACLE IS OFFERING GSA RATES OR DISCOUNTED RATES WHERE A GSA RATE IS NOT AVAILABLE.

Oracle Consulting Services ***			
Rate/Hour, excluding Travel and Living Expenses			
Title	OC Level	2008 List Rates (Hourly)	2008 GSA Rates (Hourly)
Sr. Vice President	12	\$594.00	\$396.94
Group Vice President	11	\$539.00	\$359.81
Regional Vice President	10	\$506.00	\$338.21
Sr. Practice Director	9	\$484.00	\$324.03
Practice Director	8	\$440.00	\$294.33
Practice Manager	7	\$379.50	\$253.15
Technical Manager	7	\$379.50	\$253.15
Managing Principal Consultant	6	\$352.00	\$235.60
Senior Principal Consultant	6	\$352.00	\$235.60
Principal Consultant	5	\$308.00	\$206.57
Sr. Consultant*	4	\$253.00	\$169.44
Staff Consultant*	3	\$220.00	\$147.16
Associate Consultant*	2	\$165.00	\$110.71
Global Solutions Delivery (GSD)****		2008 List Rates (Daily)	2008 Discounted Rates (Daily)
Production Studio Consultant (offsite)	pscf	\$400.00	\$360.00
Sr. Production Studio Consultant (offsite)	spscf	\$500.00	\$450.00
Technical Studio Consultant (offsite)	tsaf	\$600.00	\$540.00
Production Studio Consultant (onsite)	pscn	\$800.00	\$720.00
Sr. Production Studio Consultant (onsite)	spscn	\$1,000.00	\$900.00
Technical Studio Consultant (onsite)	tsan	\$1,200.00	\$1,080.00
RTC Production Studio Consultant	rtcpsc	\$1,000.00	\$900.00
RTC Technical Studio Architect	rtctsa	\$1,500.00	\$1,350.00

Oracle Consulting Services ***

Rate/Hour, excluding Travel and Living Expenses

Title	OC Level	2008 List Rates (Hourly)	2008 GSA Rates (Hourly)
RDC Associate Consultant	rdcass	\$886.00	\$797.00
RDC Staff Consultant	rdcstf	\$1,177.00	\$1,060.00
RDC Sr. Consultant	rdcsen	\$1,356.00	\$1,220.00
RDC Principal Consultant	rdcpri	\$1,653.00	\$1,487.00

*Note: Designated labor categories are non-exempt employees and can only be provided incidentally and used solely to support professional services, and cannot be purchased separately.

**Hourly rates for personnel with security clearances performing work under orders that delineate security requirements.

***These rates will apply to all time and material orders with under \$ 500,000 in labor funding. For Orders over \$ 500,000 Oracle may negotiate lower rates. Each case over \$ 500,000 in labor funding will be evaluated independently by Oracle.

****These resources are only provided on a daily rate basis. The resources noted as "offsite" work via remote system access, usually VPN is used for security.

Expenses – Oracle recommends a budget of \$ 1,300 to \$ 1,600 per work week as a budget for expenses for each resource traveling from outside the area to the Norfolk region.

Senior Vice President

- Contributes to the corporate vision by providing strategic direction to a region / global LOB
- Responsible for the operation and profit-and-loss of a division, region, or global LOB
- Establishes relationships with external partners to create and respond to future business needs
- Leverages global relationships to create a business advantage
- Evaluates and manages corporate risks and opportunities

Group Vice President

- Assists in the creation of country, regional, or LOB strategy and creates a business plan to ensure growth and financial success
- Develops and advises on company policy
- May have profit and loss responsibility for a product line, vertical market, or business line
- Develops and maintains relationships with business partners
- Identifies and manages business risks and opportunities

Regional Vice President

Qualifications:

- Balance of advanced functional or technical knowledge, client consultative skills, operational management experience, and organizational leadership
- Typically has 8+ years of consulting practice management experience

Special Skills:

- Software/Consulting Industry experience
- Successful P & L Experience within consulting domain
- Relationship builder at senior Executive Level
- Business Development Experience
- Leader and Communicator

Education: University Degree, College Diploma, or equivalent, MBA recommended

Senior Practice Director**Qualifications:**

- Balance of advanced technical skills, functional knowledge, client consultative skills and operational management experience
- Typically has 4+ years of consulting services senior management experience with P & L responsibility and at least 10-15 years consulting or industry experience

Special Skills:

- Experienced in all aspects of running a profitable Consulting practice
- Relationship builder at senior Executive Level
- Broad base of Consulting and industry experience
- Leader and Communicator

Education: Minimum of a university degree or college diploma in Computer Sciences or Business, or equivalent

Practice Director**Qualifications:**

- Balance of advanced technical skills, functional knowledge, client consultative skills and operational management experience
- Typically has 5-8 years of experience in senior consulting/engagement lead assignments

Special Skills:

- Can engage, mobilize and motivate multiple teams to accomplish goals
- Effectively utilizes, trains, develops available internal/external skill sets
- Relationship builder at Executive Level
- Leader and Communicator

Education: University Degree or College Diploma in Computer Sciences or Business, or equivalent

Practice Manager**Qualifications:**

- Balance of advanced technical skills, functional knowledge, client consultative skills and operational management experience
- Typically has 2+ years of experience as lead/senior consulting engagement assignments
- Also 6+ years in delivery of consulting services in either a technical or functional capacity

Special Skills:

- Can lead, engage, mobilize and motivate multiple teams to accomplish goals
- Effectively utilizes, trains, develops available resources
- Relationship builder/communicator
- Work with Oracle Tools/Methodologies

Education: University Degree or College Diploma in Computer Sciences or Business, or equivalent

Technical Manager**Qualifications:**

- Generally a minimum of 8 years overall experience in functional or technical role in applicable areas of experience
- Assignments are progressively more responsible
- In functional roles, typically may have completed course work towards functional certifications
- In technical roles, may have completed technical certifications relevant to specialty (refer to PJRM or successor documents)
- Publications, presentations, white papers, a plus
- Typically has at least three years experience in multi-dimensional issue resolution in complex environments

Special Skills:

- Database, core applications and Web technology knowledge
- Specific experience in implementing Oracle solutions and required third party technology
- Has been involved in system integrations
- Serve in a project leader or subject/team leader capacity for significant portions of multiple projects

Education: A BS or BA in related fields. Masters degree preferred in technical area or equivalent experience

Managing Principal**Qualifications:**

- Ensures that operational policies are followed
- Leads a specialized area which may have diverse functional elements
- Responsible for business results, costs, and people management

Special Skills:

- Manages tasks and projects, as defined by senior management, to meet business targets
- Manages subordinates to meet business targets and “best practice” solutions as set by higher management
- Responsible for the delivery of a service to agreed standards or service levels

Education: A BS or BA in related fields. Masters degree preferred in technical area or equivalent experience

Senior Principal

Qualifications:

- Generally a minimum of 5 years overall experience in functional or technical role in applicable areas of experience
- Assignments are progressively more responsible
- In functional roles, typically may have completed course work towards functional certifications
- In technical roles, may have completed technical certifications relevant to specialty (refer to PJRM or successor documents)
- Publications, presentations, white papers, a plus
- Typically has at least two years experience in multi-dimensional issue resolution in complex environments

Special Skills:

- Database, core applications and Web technology knowledge
- Specific experience in implementing Oracle solutions and required third party technology
- Has been involved in system integrations
- Serve in a project leader or subject/team leader capacity for significant portions of multiple projects

Education: A BS or BA in related fields. Masters degree preferred in technical area or equivalent experience

Principal Engineer

Qualifications:

- Generally 5-7 years overall experience in functional or technical role in applicable areas of experience
- Assignments are progressively more responsible
- In functional roles, typically may have completed course work towards functional certifications
- In technical roles, may have completed technical certifications relevant to specialty (refer to PJRM or successor documents)
- Publications, presentations, white papers, a plus
- Typically has at least two years experience in multi-dimensional issue resolution

Special Skills:

- Database, core applications and Web technology knowledge
- Specific experience in implementing Oracle solutions and required third party technology
- Has been involved in system integrations
- Serve in a project leader or subject/team leader capacity for significant portions of multiple projects

Education: A BS or BA in related fields. Masters degree preferred in technical area or equivalent experience

Senior Engineer

Qualifications:

- Generally 3-6 years overall experience in functional or technical role in applicable areas of experience
- Assignments are progressively more responsible
- In functional roles, typically may have completed course work towards functional certifications
- In technical roles, may have completed technical certifications relevant to specialty (refer to PJRM or successor documents)
- Typically has at least one year experience in multi-dimensional issue resolution

Special Skills:

Note: this area is dependent upon type of role, i.e. technical or functional

- Specific experience in implementing Oracle technology and solutions

Education: A BS or BA in related fields. Masters degree preferred in technical area or equivalent experience

Staff Engineer

Qualifications:

- Generally 2-4 years overall experience in functional or technical roles in applicable areas of experience
- Assignments are progressively more responsible
- Typically has at least one year experience in one-dimensional issue resolution

Special Skills:

Note: this area is dependent upon type of role, i.e. technical or functional

- Some involvement in implementing industry or IT technology and solutions, preferably Oracle

Education: A BS or BA in information sciences, engineering or related fields or equivalent experience

Associate Engineer

Qualifications:

- Generally 0-2 years overall experience in functional or technical roles in applicable areas of experience
- Provides support in a variety of professional/technical settings
- Gaining competence in own area and acquiring a higher level of understanding of role
- Follows standard practices and procedures in analyzing situations or data

Special Skills:

- Work involves some problem solving with assistance and guidance in understanding and applying company policies and processes

Education: Typically graduate or equivalent with limited work experience. May be working toward relevant professional qualification.

GSD Resources

- GSD Resources work remotely and support Oracle onsite project team members of customer team members. These resources work at Oracle development centers, support centers and laboratories round the world. Some of these resources can come onsite for short or extended periods of time.

Production Studio Consultants

- Equivalent to North America Consulting (NAC) at the Associate/Senior Consultant-level

Sr. Production Studio Consultant

- Equivalent to North America Consulting at the Principal/Sr. Principal Consultant-level

Technical Architect

- Equivalent to North America Consulting at the Technical Manager-level

RTC (Remote Technology Center) Production Studio Consultants

- Equivalent to North America Consulting at the Associate/Senior Consultant-level

RTC (Remote Technology Center) Technical Studio Architect

- Equivalent to North America Consulting at the Principal and higher

RDC (Reston Delivery Center) Resources

- U.S. citizens based in North America focused on Public Sector; same description as for other NAC OC-levels



State of West Virginia
 Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

Purchase Order

PURCHASE ORDER NO.
 MA05SW08

PAGE

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CORRECT PURCHASE ORDER NUMBER
 MUST APPEAR ON ALL PACKAGES,
 INVOICES, AND SHIPPING PAPERS.
 QUESTIONS CONCERNING THIS PUR-
 CHASE ORDER SHOULD BE DIRECTED
 TO THE BUYER AS NOTED BELOW.

CHANGE ORDER
 2

SEE REVERSE SIDE FOR
 TERMS AND CONDITIONS

INVOICE TO

ALL STATE AGENCIES
 AND POLITICAL SUBDIVISIONS
 VARIOUS LOCALES AS INDICATED
 BY ORDER

VENDOR

*709065834 01 703-364-2657
 ORACLE CORPORATION
 1910 ORACLE WAY
 RESTON VA 20190

SHIP TO

ALL STATE AGENCIES
 AND POLITICAL SUBDIVISIONS
 VARIOUS LOCALES AS INDICATED
 BY ORDER

DATE PRINTED		TERMS OF SALE		FEIN/SSN		FUND	
02/23/2009		NET 30		942871189			
SHIP VIA		F.O.B.		FREIGHT TERMS		ACCOUNT NUMBER	
BEST WAY		DESTINATION		PREPAID		MUL - MUL	
LINE	QUANTITY	UOP	VENDOR ITEM NO.	UNIT PRICE	AMOUNT		
	DELIVERY DATE	CAT. NO.	ITEM NUMBER				
RECEIPT TICKET FOR PURCHASE ORDER:				MA05SW08			
LINE	CATNO	ITEM NUMBER	DESCRIPTION	QTY	DATE		
0001	920-49		SYSTEMS/EXECUTIVE SOFTWARE FOR LARG.				
SIGNATURE _____				DATE _____			

IF APPROVAL AS TO FORM IS REQUIRED BY ATTORNEY GENERAL, CHECK HERE

TOTAL

APPROVED AS TO FORM BY
 ASSISTANT ATTORNEY GENERAL

BY _____
 PURCHASING DIVISION AUTHORIZED SIGNATURE