



State of West Virginia
 Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

Purchase Order

PURCHASE ORDER NO.
 MA05SW08A

PAGE
 1

BLANKET RELEASE
 00

CHANGE ORDER
 4

BAT
 CORRECT PURCHASE ORDER NUMBER
 MUST APPEAR ON ALL PACKAGES,
 INVOICES, AND SHIPPING PAPERS.
 QUESTIONS CONCERNING THIS PUR-
 CHASE ORDER SHOULD BE DIRECTED
 TO THE BUYER AS NOTED BELOW.

INVOICE TO
 ALL STATE AGENCIES
 AND POLITICAL SUBDIVISIONS
 VARIOUS LOCALES AS INDICATED
 BY ORDER

13

FILE LOCATION 24525

ORDER
 *419141222 02 703-478-9000
 ORACLE AMERICA INC
 500 ORACLE PKWY
 REDWOOD SHORES CA 94065

SHIP TO
 ALL STATE AGENCIES
 AND POLITICAL SUBDIVISIONS
 VARIOUS LOCALES AS INDICATED
 BY ORDER

DATE PRINTED		TERMS OF SALE		FEIN/SSN		FUND	
12/20/2012		NET 30		942805249			
SHIP VIA		F.O.B		FREIGHT TERMS		ACCOUNT NUMBER	
BEST WAY		DESTINATION		PREPAID		MUL-MUL	
LINE	QUANTITY	UOP	VENDOR ITEM NO.		UNIT PRICE	AMOUNT	
	DELIVERY DATE	CAT.NO.	ITEM NUMBER				
SCANNED					Purchasing Division's File Copy		
CHANGE ORDER #04					RETURNED TO BUYER		
TO EXTEND THE ORIGINAL CONTRACT ACCORDING TO ALL TERMS, CONDITIONS, PRICES AND SPECIFICATIONS CONTAINED IN THE ORIGINAL CONTRACT INCLUDING ALL AUTHORIZED CHANGE ORDERS.					DATE: <u>DEC 26 2012</u>		
EFFECTIVE DATE OF EXTENSION: 12/01/2012 THROUGH 11/30/2013					PURCHASING DIVISION CERTIFIED ENCUMBERED DEC 21 2012		
AND TO UPDATE THE FOLLOWING:					<i>Beverly Toler</i>		
EXHIBIT A:	ORACLE	TECHNOLOGY	GLOBAL PRICE LIST, 11/1/12				
EXHIBIT B:	ORACEL	PEOPLESFT	COMPONENT APPLICATION				
EXHIBIT C:	ORACLE	GLOBAL	PRICE LIST, 10/18/12				
EXHIBIT D:	ORACLE	BUSINESS	INTELLIGENCE APPLICATIONS				
EXHIBIT E:	ORACLE	GLOBAL	PRICE LIST-COMPONENT PRICING, 10/22/12				
EXHIBIT F:	ORACLE	GLOBAL	PRICE LIST SIEBEL CRM				
		COMPON	ENT PRICING, 10/4/12				
		ORACLE	HEALTH SCIENCES GLOBAL PRICE LIST,				
			09/14/12				
		ORACLE	PRIMAVERA GLOBAL PRICE LIST,				
			PREVIOUS PO TOTAL==> OPEN END				
			PO NET CHANGE (+)==>				
ENTERED					OPEN END		
IF APPROVAL AS TO FORM IS REQUIRED BY ATTORNEY GENERAL, CHECK HERE <input type="checkbox"/>					TOTAL		

APPROVED FOR
 ONE FISCAL YEAR
Dawn Wayfield
 APPROVED AS TO FORM BY
 ASSISTANT ATTORNEY GENERAL

12-20-12
BAT

BUYER 42
 BY *[Signature]*
 PURCHASING DIVISION AUTHORIZED SIGNATURE
 304-558-8802



State of West Virginia
 Department of Administration
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 VARIOUS LOCALES AS INDICATED
 BY ORDER

VENDOR

*419141222 02 703-478-9000
 ORACLE AMERICA INC
 500 ORACLE PKWY
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SHIP TO

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 AND POLITICAL SUBDIVISIONS
 VARIOUS LOCALES AS INDICATED
 BY ORDER

DATE PRINTED		TERMS OF SALE		FEIN/SSN		FUND	
12/20/2012		NET 30		942805249			
SHIP VIA		F.O.B		FREIGHT TERMS		ACCOUNT NUMBER	
BEST' WAY		DESTINATION		PREPAID		MUL-MUL	
LINE	QUANTITY	UOP	VENDOR ITEM NO.		UNIT PRICE	AMOUNT	
	DELIVERY DATE	CAT.NO.	ITEM NUMBER				
		11/01/12					
<p>ALL PROVISIONS OF THE ORIGINAL CONTRACT AND SUBSEQUENT CHANGE ORDERS NOT MODIFIED HEREIN SHALL REMAIN IN FULL FORCE AND EFFECT.</p> <p>BACKGROUND CHECK: IN ACCORDANCE WITH W. VA. CODE 15-2D-3, THE DIRECTOR OF THE DIVISION OF PROTECTIVE SERVICES MAY REQUIRE ANY SERVICE PROVIDER WHOSE EMPLOYEES ARE REGULARLY EMPLOYED ON THE GROUNDS OR IN THE BUILDINGS OF THE CAPITOL COMPLEX OR WHO HAVE ACCESS TO SENSITIVE OR CRITICAL INFORMATION TO SUBMIT TO A FINGERPRINT-BASED STATE AND FEDERAL BACKGROUND INQUIRY THROUGH THE STATE REPOSITORY. THE SERVICE PROVIDER IS RESPONSIBLE FOR ANY COSTS ASSOCIATED WITH THE FINGERPRINT-BASED STATE AND FEDERAL BACKGROUND INQUIRY.</p> <p>AFTER THE CONTRACT FOR SUCH SERVICES HAS BEEN APPROVED, BUT BEFORE ANY SUCH EMPLOYEES ARE PERMITTED TO BE ON THE GROUNDS OR IN THE BUILDINGS OF THE CAPITOL COMPLEX OR HAVE ACCESS TO SENSITIVE OR CRITICAL INFORMATION, THE SERVICE PROVIDER SHALL SUBMIT A LIST OF ALL PERSONS WHO WILL BE PHYSICALLY PRESENT AND WORKING AT THE CAPITOL COMPLEX TO THE DIRECTOR OF THE DIVISION OF PROTECTIVE SERVICES FOR PURPOSES OF VERIFYING COMPLIANCE WITH THIS PROVISION.</p>							
IF APPROVAL AS TO FORM IS REQUIRED BY ATTORNEY GENERAL, CHECK HERE <input type="checkbox"/>						TOTAL	

APPROVED AS TO FORM BY
 ASSISTANT ATTORNEY GENERAL

BY _____
 PURCHASING DIVISION AUTHORIZED SIGNATURE

**AMENDMENT SEVEN
TO ORACLE LICENSE AND SERVICES AGREEMENT
BETWEEN
ORACLE AMERICA, INC.
AND
THE STATE OF WEST VIRGINIA**

This Amendment Seven ("Amendment Seven") shall amend the Oracle License and Services Agreement (OLSA_V040407_US.doc) (the "Agreement") between Oracle America, Inc. ("Oracle") and the State of West Virginia dated November 30, 2007.

Amendment Seven shall include the following documents:

- Exhibit A – Oracle Technology Global Price List, November 1, 2012
- Exhibit B - Oracle PeopleSoft Component Global Price List, October 18, 2012
- Exhibit C – Oracle Business Intelligence Applications Global Price List, October 22, 2012
- Exhibit D – Oracle Global Price List Siebel CRM Pricing, October 4, 2012
- Exhibit E – Oracle Health Sciences Global Price List, September 14, 2012
- Exhibit F – Oracle Primavera Global Price List, November 1, 2012

Should there be any inconsistency between the Agreement and this Amendment Seven, the provisions of this Amendment Seven shall take precedence.

The parties hereby agree to amend the Agreement as follows:

- 1) **Term.** The term of the Agreement shall be extended to November 30, 2013.
- 2) **Price List.** Until November 30, 2013 the "Price Lists" shall be defined in the Agreement as Oracle's Technology Global Price List, November 1, 2012 (attached hereto as **Exhibit A**) and Oracle's PeopleSoft Component Global Price List, October 18, 2012 (attached hereto as **Exhibit B**) and Oracle's Business Intelligence Global Price List October 22, 2012 (attached hereto as **Exhibit C**) and Oracle's Global Price Siebel CRM Pricing, September 14, 2012(attached hereto as **Exhibit D**) and Oracle's Health Sciences Global Price List, September 14, 2012 (attached hereto as **Exhibit E**) and Oracle's Primavera Global Price List, November 1, 2012 (attached hereto as **Exhibit F**). All prior Price Lists are hereby deleted and made null and void.

- 3) **Discount Schedule.** The following Discount Schedule shall apply to fees listed on the Price Lists for Program licenses, Software Update License & Support acquired pursuant to the terms of the Agreement:

Transaction Band (List License + List Support)	License and Technical Support Discounts
\$0 - \$100,000	25%
\$100,001 - \$250,000	30%
\$250,001 - \$375,000	35%
\$375,001 +	40%

Any discounts provided in this Amendment Seven shall not apply toward any third-party products.

If and when the Price Lists are updated or replaced in the Agreement, this Discount Schedule shall no longer apply and discounting terms shall be re-negotiated.

Other than the amended terms set forth herein, the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

The Effective Date of this Amendment Seven shall be December 1, 2012.

STATE OF WEST VIRGINIA

By: John Sandoro

Name: John Sandoro

Title: Accountant IV

Date: 12/13/12

ORACLE AMERICA, INC.

By: Sachin Kheterpal

Name: Sachin Kheterpal

Title: Contracts Manager

Date: November 8, 2012

EXHIBIT A

ORACLE®

Oracle Technology Global Price List
November 1, 2012

Section I

Prices in USA (Dollar)

Oracle Database					
Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes	
Database Products					
Oracle Database					
Standard Edition One	160	39 60	5,600	1,276 00	8, 32, 48
Standard Edition	350	77 00	17,500	3,850 00	5, 32, 48
Enterprise Edition	950	209 00	47,500	10,450 00	6, 48
Personal Edition	400	101 20	-	-	7, 32
Mobile Server	-	-	23,000	5,060 00	-
NoSQL Database Enterprise Edition	200	44 00	10,000	2,200 00	6
Enterprise Edition Options:					
Real Application Clusters	460	101 20	23,000	5,060 00	2, 48
Real Application Clusters One Node	200	44 00	10,000	2,200 00	2
Active Data Guard	200	44 00	10,000	2,200 00	2, 48
Partitioning	230	50 60	11,500	2,530 00	2, 48
Real Application Testing	230	50 60	11,500	2,530 00	2
Advanced Compression	230	50 60	11,500	2,530 00	2
Advanced Security	230	50 60	11,500	2,530 00	2
Label Security	230	50 60	11,500	2,530 00	2
Database Vault	460	101 20	23,000	5,060 00	2
OLAP	460	101 20	23,000	5,060 00	2
Advanced Analytics	460	101 20	23,000	5,060 00	2
Spatial and Graph	350	77 00	17,500	3,850 00	2
In-Memory Database Cache	460	101 20	23,000	5,060 00	2
Retail Data Model	600	176 00	40,000	8,800 00	2
Communications Data Model	600	176 00	40,000	8,800 00	2
Airlines Data Model	600	176 00	40,000	8,800 00	2
Database Enterprise Management					
Diagnostics Pack	100	22 00	5,000	1,100 00	2, 48
Tuning Pack	100	22 00	5,000	1,100 00	2, 48
Database Lifecycle Management Pack	240	52 60	12,000	2,640 00	2
Data Masking Pack	230	50 60	11,500	2,530 00	2
Test Data Management Pack	230	50 60	11,500	2,530 00	2
Cloud Management Pack for Oracle Database	60	13 20	3,000	660 00	2
Secure Backup					
License Price	3,500	Software Update License & Support 770 00	Licensing Metric Per Tape Drive	Minimum -	Notes
TimesTen					
TimesTen In-Memory Database	400	101 20	23,000	5,060 00	6
Berkeley Database					
Berkeley DB - High Availability	-	-	9,600	2,155 00	-
Berkeley DB - Transactional Data Store					
Berkeley DB - Concurrent Data Store	6	1 32	5,600	1,276 00	50
Berkeley DB - Concurrent Data Store	6	1 32	1,800	395 00	50
Berkeley DB - Data Store	6	1 32	900	199 00	50
Berkeley DB - Data Store					
Berkeley DB - Transactional Data Store	-	-	5,600	1,276 00	-
Berkeley DB - Concurrent Data Store	-	-	1,800	395 00	-
Berkeley DB - Data Store	-	-	900	199 00	-
Berkeley DB Java Edition - High Availability	-	-	9,800	2,155 00	-
Berkeley DB Java Edition - Transactional Data Store	-	-	5,600	1,276 00	-
Berkeley DB Java Edition - Concurrent Data Store	-	-	1,800	395 00	-
Berkeley DB XML - High Availability	-	-	13,800	3,039 00	-
Berkeley DB XML - Transactional Data Store	-	-	8,100	1,782 00	-
Berkeley DB XML - Concurrent Data Store	-	-	2,600	572 00	-
Berkeley DB XML - Data Store	-	-	1,800	395 00	-
Other Products					
Secure Enterprise Search	70	15 40	34,500	7,590 00	24
Audit Vault Server	-	-	57,500	12,650 00	31
Audit Vault Collection Agent	-	-	3,500	770 00	-
Database Firewall Management Server	-	-	57,500	12,650 00	-
Database Firewall	-	-	5,000	1,100 00	-
Cloud File System	100	22 00	5,000	1,100 00	6
Big Data Connectors	-	-	2,000	440 00	-
Secure Enterprise Search Connector					
License Price 34,500	Software Update License & Support 7,590 00	Licensing Metric Connector	Minimum 1	Notes 29	

Section I

Prices in USA (Dollar)

	Named User Plus	Software Update License & Support	Computer License	Software Update License & Support	Notes
Integration Products					
Database Gateway for Sybase	-	-	17,500	3,850.00	
Database Gateway for SQL Server	-	-	17,500	3,850.00	
Database Gateway for Informix	-	-	17,500	3,850.00	
Database Gateway for Teradata	-	-	109,500	24,050.00	
Database Gateway for DRDA	-	-	45,000	10,120.00	
Database Gateway for APPC	-	-	45,000	10,120.00	
Database Gateway for WebSphere MQ	-	-	45,000	10,120.00	
Rob Products					
Rob Server Products					
Rob Enterprise Edition	650	209.00	41,500	10,450.00	17
CODASYL DBMS	950	209.00	-	-	17
Rob Server Options:					
TRACE	120	26.40	5,600	1,276.00	18, 19
Rob Development, Query and Reporting Tools					
Programmer for Rob	1200	264.00	-	-	20
CDD/Repository	5,600	1,276.00	-	-	
CDD/R Runtime	-	-	5,600	1,276.00	21

Section II

Prices in USA (Dollar)

	Oracle Fusion Middleware				Notes
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	
Java Platform Products					
Java SE Advanced	100	22.00	5,000	1,100.00	1, 57, 61
Java SE Suite	300	66.00	15,000	3,300.00	1, 57, 61
Application Server Products					
TopLink and Application Development Framework	120	26.40	6,000	1,278.00	1, 13
WebLogic Server Standard Edition	200	44.00	10,000	2,200.00	1, 32, 43, 48
WebLogic Server Enterprise Edition	500	110.00	25,000	5,500.00	1, 48
WebLogic Suite	900	198.00	45,000	9,900.00	1, 48
Web Tier	100	22.00	5,000	1,100.00	1
Internet Application Server Standard Edition One	180	39.60	5,400	1,278.00	10, 12, 15
Internet Application Server Standard Edition	200	50.60	11,500	2,530.00	1, 15, 32, 48
Internet Application Server Enterprise Edition	700	154.00	35,000	7,700.00	1, 15, 48
GlassFish Server	100	22.00	5,000	1,100.00	1
Coherence Standard Edition	100	22.00	4,600	1,012.00	1
Coherence Enterprise Edition	200	50.60	11,500	2,530.00	1
Coherence Grid Edition	500	110.00	25,000	5,500.00	1
Enterprise Gateway	400	101.20	23,000	5,060.00	1
BPEL Process Manager	1200	264.00	60,000	13,200.00	1
Service Registry	920	202.40	46,000	10,120.00	1
Enterprise Repository	2000	638.00	145,000	31,900.00	1
SOA Suite for Non Oracle Middleware	1500	330.00	75,000	16,500.00	1
Business Process Management Standard Edition	400	176.00	-	-	75
Unified Business Process Management Suite for Non Oracle Middleware	1,150	253.00	57,500	12,650.00	1
Event Processing	1000	223.00	50,000	11,000.00	1
Forms and Reports	400	101.20	23,000	5,060.00	1
Data Integration Technology					
Data Integrator Enterprise Edition	600	151.60	23,000	5,060.00	6
Enterprise Data Quality Profiling for Oracle Data Integrator	-	-	100,000	22,000.00	62
Enterprise Data Quality Batch Processing for Oracle Data Integrator	-	-	150,000	33,000.00	62
Enterprise Data Quality Address Verification Server for Oracle Data Integrator	-	-	63,300	13,926.00	62
Data Integration Suite					
GoldenGate	350	77.00	17,500	3,850.00	6
GoldenGate for Non Oracle Database	350	77.00	17,500	3,850.00	6
GoldenGate for Mainframe	2000	440.00	100,000	22,000.00	6
GoldenGate Vertica	600	132.00	30,000	6,600.00	6
GoldenGate for Teradata Replication Services	350	77.00	17,500	3,850.00	6, 10
WebLogic Suite Options:					
BPEL Process Manager Option	460	101.20	23,000	5,060.00	11
Service Bus	460	101.20	23,000	5,060.00	11
SOA Suite for Oracle Middleware	1200	264.00	57,500	12,650.00	11
Unified Business Process Management Suite	1,150	253.00	57,500	12,650.00	11
WebLogic Coherence Grid Edition Option	200	44.00	10,000	2,200.00	11
Application Server Enterprise Management					
WebLogic Server Management Pack Enterprise Edition	240	52.80	12,000	2,640.00	9
SOA Management Pack Enterprise Edition	500	110.00	25,000	5,500.00	9
Management Pack for Oracle Coherence	70	15.40	3,500	770.00	9
Management Pack for Oracle GoldenGate	70	15.40	3,500	770.00	9
Cloud Management Pack for Oracle Fusion Middleware	60	13.20	3,000	660.00	9
Fusion Middleware Adapters:					
Application Adapters	350	77.00	17,500	3,850.00	1, 3
Oracle Applications Adapter	350	77.00	17,500	3,850.00	1
Mainframe and TP Monitor Adapters	-	-	34,500	7,590.00	4
Changed Data Capture Adapters	-	-	60,000	13,200.00	44
Application Adapters for Data Integration	-	-	2,300	506.00	45
GoldenGate Application Adapters	-	-	20,000	4,400.00	49
Application Adapters for Warehouse Builder	-	-	2,300	506.00	47
B2B for RosettaNet	600	151.60	34,500	7,590.00	1
B2B for EDI	600	151.60	34,500	7,590.00	1
Healthcare Adapter	600	151.60	34,500	7,590.00	1
B2B for ebXML	230	50.60	11,500	2,530.00	1

Section II

Prices in USA (Dollar)

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Tuxedo and Adapters					
Tuxedo	1,600	395.00	60,000	13,200.00	1
Tuxedo Jolt	-	-	9,000	1,950.00	
Service Architecture Leveraging Tuxedo (SALT)	-	-	12,600	2,610.00	
Tuxedo System and Applications Monitor (TSAM)	-	-	6,600	1,320.00	
Tuxedo Mainframe Adapter for SNA	-	-	22,000	4,840.00	
Tuxedo Mainframe Adapter for TCP	-	-	22,000	4,840.00	
Tuxedo Mainframe Adapter for OS/1 TP	-	-	22,000	4,840.00	10
Tuxedo JCA Adapter	-	-	22,000	4,840.00	
Tuxedo Application Runtime for CICS and Batch	-	-	22,000	4,840.00	
Tuxedo Application Runtime for Batch	-	-	9,000	1,980.00	
Tuxedo Application Runtime for IMS	-	-	13,500	4,290.00	
Tuxedo Application Redesign Workbench	42,500	9,350.00	-	-	51
Tuxedo Message Queue	-	-	18,000	3,960.00	
MessageQ	-	-	6,000	1,320.00	
Application Integration Architecture					
Application Integration Architecture Foundation Pack	920	202.43	46,000	10,120.00	
Business Intelligence Technology Products					
Business Intelligence					
Standard Edition	460	101.20	23,000	5,060.00	1
Standard Edition One	1,200	264.00	-	-	25, 32
Suite Enterprise Edition Plus	2,000	440.00	221,250	48,675.00	26
Suite Enterprise Edition Plus Upgrade Only	230	50.60	34,500	7,592.00	33
Server Enterprise Edition	350	77.00	51,800	11,306.00	26
Business Intelligence Publisher	460	101.20	45,000	10,120.00	14
Business Intelligence Foundation Suite	3,675	808.50	300,000	66,000.00	26
Disconnected Analytics	580	127.60	-	-	10
Server Administrator	5,800	1,276.00	-	-	-
Scorecard and Strategy Management	955	218.90	89,550	19,701.00	26
Business Intelligence Mobile	260	79.20	-	-	26
Business Intelligence Server Enterprise Edition Options:					
Interactive Dashboard	580	127.60	86,500	19,030.00	27
Delivers	350	77.00	51,800	11,306.00	27
Answers	580	127.60	86,500	19,030.00	27
Office Plug-in	230	50.60	34,500	7,590.00	27
Reporting and Publishing	460	101.20	70,000	15,400.00	27
Business Intelligence Suite Enterprise Edition Plus Options:					
Business Intelligence Management Pack	230	50.60	11,500	2,530.00	27
Business Intelligence Data Integration Technology					
Data Integrator and Application Adaptor for Data Integration	-	-	25,300	5,560.00	
Informatica PowerCenter and PowerConnect Adapters	690	151.80	25,300	5,560.00	34
Real-Time Decision (RTD) Technology					
Real-Time Decision Server	92,000	20,240.00	Processor		
Hyperion Business Intelligence Technology					
Esobase Plus	2,900	638.00	138,000	30,360.00	35, 36
Hyperion Interactive Reporting	800	176.00	69,000	15,180.00	35, 36
Hyperion SDR Production Reporting	460	101.20	23,000	5,060.00	35, 36
Hyperion Financial Reporting	520	114.40	40,500	8,910.00	35, 36
Hyperion Web Analysis	520	114.40	40,500	8,910.00	35, 36
Endeca Business Intelligence					
Endeca Information Discovery	2,000	440.00	180,000	39,600.00	26, 72
Endeca Server	-	-	35,000	7,700.00	72
Endeca Text Enrichment	-	-	15,000	3,300.00	
Endeca Text Enrichment with Sentiment Analytics	-	-	45,000	9,900.00	
Endeca Content Management System Connectors					
Endeca Content Management System Connectors	35,000	7,700.00	Connector	-	73, 74

Section II

Prices in USA (Dollar)

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
WebCenter Products					
WebCenter Suite Plus	4,000	890.00	200,000	44,000.00	1
WebCenter Portal	2,500	550.00	125,000	27,500.00	1
WebCenter Content	3,450	759.00	172,500	37,950.00	1
WebCenter Sites	2,000	440.00	100,000	22,000.00	1
WebCenter Sites Satellite Server	500	110.00	25,000	5,500.00	1
WebCenter Imaging	1,640	404.60	92,000	20,240.00	1
WebCenter Forms Recognition	2,000	440.00	100,000	22,000.00	1
WebCenter Capture	-	-	7,000	1,540.00	32, 58
WebCenter Distributed Capture	1,200	264.00	-	-	1
WebCenter Real-Time Collaboration	100	22.00	20,000	4,400.00	1, 10
WebCenter Sites Mobility Server					
	License Price	Software Update License & Support	Licensing Metric		Notes
	30,000	6,600.00	Server		58
WebCenter Adapters:					
WebCenter Applications Adapter	-	-	20,000	4,400.00	30
WebCenter Adapter for EMC Documentum	-	-	11,500	2,530.00	68
WebCenter Adapter for IBM FileNet	-	-	11,500	2,530.00	-
WebCenter Adapter for IBM Lotus Domino	-	-	11,500	2,530.00	-
WebCenter Adapter for Microsoft SharePoint	-	-	11,500	2,530.00	69
WebCenter Adapter for Symantec Enterprise Vault	-	-	11,500	2,530.00	-
WebCenter Adapter Framework	-	-	11,500	2,530.00	28
WebCenter Management					
Management Pack for WebCenter	240	52.80	12,000	2,640.00	-
Identity Management Products					
Identity Governance Suite					
	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
	3,600	792.00	Named User Plus	-	1, 10
	160,000	39,600.00	Processor	1	10
Directory Services Plus					
	12	2.64	Employee User	2,000	-
	4.00	0.6500	Non-Employee User - External	5,000	-
	60,000	11,000.00	Processor	-	-
Access Management Suite Plus					
	3,600	792.00	Named User Plus	-	1, 10
	160,000	39,600.00	Processor	1	10
Enterprise Single Sign-On Suite Plus					
	85	18.70	Named User Plus	-	-
Identity and Access Management Suite Plus					
	110	24.20	Employee User	-	10
	15	3.30	Non-Employee User - External	-	10
Access Manager					
	25	5.50	Employee User	2,000	10
	6	1.32	Non-Employee User - External	5,000	10
Identity Federation					
	35,000	7,700.00	Processor	1	-
Entitlements Server					
	700	154.00	Named User Plus	-	1
	35,000	7,700.00	Processor	1	-
Entitlements Server Security Module					
	700	154.00	Named User Plus	-	1
	35,000	7,700.00	Processor	1	-
Identity Manager					
	70	15.40	Employee User	2,000	10
	6	1.32	Non-Employee User - External	5,000	10
Identity Manager Connector					
	46,000	10,120.00	Connector	1	22
Enterprise Gateway for Access Management					
	460	101.20	Named User Plus	-	1
	23,000	5,060.00	Processor	-	-
Identity Management Enterprise Management					
Management Pack Plus for Identity Management	8.00	1.76	Employee User	-	-
	2.00	0.44	Non-Employee User - External	-	-
Tools					
Discoverer Desktop Edition	1,200	264.00	Named User Plus	-	-
Programmer	1,200	264.00	Named User Plus	-	-
Inform Developer Suite	5,800	1,276.00	Named User Plus	-	32
Business Process Analyst Suite	10,500	2,310.00	Named User Plus	5	10

Section III

Prices in USA (Dollar)

Applications and Systems Management

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Database Enterprise Management					
Diagnostics Pack	100	22.00	5,000	1,100.00	2
Tuning Pack	100	22.00	5,000	1,100.00	2
Database Lifecycle Management Pack	240	52.00	12,000	2,640.00	2
Data Masking Pack	230	50.00	11,500	2,530.00	2
Test Data Management Pack	230	50.00	11,500	2,530.00	2
Cloud Management Pack for Oracle Database	60	13.20	3,000	660.00	2

Application Server Enterprise Management

WebLogic Server Management Pack Enterprise Edition	240	52.00	12,000	2,640.00	9
SOA Management Pack Enterprise Edition	500	110.00	25,000	5,500.00	9
Management Pack for Oracle Coherence	70	15.40	3,500	770.00	9
Management Pack for Oracle GoldenGate	70	15.40	3,500	770.00	9
Cloud Management Pack for Oracle Fusion Middleware	60	13.20	3,000	660.00	9

Business Intelligence Management

Business Intelligence Management Pack	230	50.00	11,500	2,530.00	26
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WebCenter Management

Management Pack for WebCenter	240	52.00	12,000	2,640.00	
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Identity Management Enterprise Management

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Management Pack Plus for Identity Management	0.00	1.76	Employee User	-	
	2.00	0.44	Non Employee User - External	-	

Other Infrastructure Management

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Configuration Management Pack for Applications	5,000	1,100.00	Per Processor	-	
System Monitoring Plug-in for Non Oracle Databases	100	22.00	Per Named User Plus	-	
	1,800	395.00	Per Processor	-	23
	35	7.70	Per Named User Plus	-	23
System Monitoring Plug-in for Non Oracle Middleware	1,600	395.00	Per Processor	-	16
	35	7.70	Per Named User Plus	-	16
Management Pack for Non-Oracle Middleware	9,500	2,090.00	Per Processor	-	
Grid Engine	100	41.80	Per Named User Plus	-	
Data Masking Pack for Non Oracle Databases	600	110.00	Per Processor	32	
Test Data Management Pack for Non Oracle Databases	11,500	2,500.00	Per Processor	-	
	230	50.00	Per Named User Plus	-	
	11,500	2,500.00	Per Processor	-	
	230	50.00	Per Named User Plus	-	

Service Management

Real User Experience Insight	8,000	1,760.00	Per Processor	10	
	160	35.20	Per Named User Plus	500	

Applications Management

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Application Management Suite for Oracle E-Business Suite	400	88.00	20,000	4,400.00	52
Application Management Suite for Siebel	200	66.00	15,000	3,300.00	52
Application Management Suite for PeopleSoft	200	66.00	15,000	3,300.00	52
Application Management Suite for JD Edwards EnterpriseOne	300	66.00	15,000	3,300.00	52
Application Management Suite for Oracle Fusion Applications	300	66.00	15,000	3,300.00	9, 52

Application Testing

Load Testing Developer Edition	8,000	1,760.00	-	-	43
Load Testing Controller	-	-	7,000	1,540.00	
Load Testing	100	22.00	-	-	45
Load Testing Accelerator for Web Services	25	5.50	-	-	41, 42
Applications Load Testing Accelerators	25	5.50	-	-	41, 42
Application Replay Pack	100	22.00	5,000	1,100.00	
Load Testing Accelerator for Oracle Database	25	5.50	-	-	42
Functional Testing	8,000	1,760.00	-	-	
Functional Testing Accelerator for Web Services	2,000	440.00	-	-	
Applications Functional Testing Accelerators	2,000	440.00	-	-	
Test Manager	2,000	440.00	-	-	

Section III

Collaboration

Beehive Enterprise Collaboration Server

Collaboration					Prices in USA (Dollar)
Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes	
275	69.50	55,000	12,100.00	1, 10	

	Oracle Application Specific Technology Products						Notes
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Employee for NCU ⁵⁹	Software Update License & Support	
Application Server Products							
WebLogic Suite for Oracle Applications	160	39.69	18,000	3,900.00	54	11.88	1, 53, 56, 57
Coherence Enterprise Edition for Oracle Applications	46	10.12	4,600	1,012.00	14	3.08	1, 56, 57, 63
WebLogic Suite Options for Oracle Applications:							
BEPL Process Manager Option for Oracle Applications	92	20.24	9,200	2,024.00	27	5.94	11, 54, 56, 57
SOA Suite for Oracle Middleware for Oracle Applications	240	62.80	23,000	5,000.00	72	15.84	11, 56, 57, 64
Unified Business Process Management Suite for Oracle Applications	230	50.60	23,000	5,000.00	69	15.18	11, 56, 57, 78
Application Management							
Application Management Pack for Oracle Fusion Applications	50	11.00	5,000	1,100.00	15	3.30	57, 70
WebCenter Products							
WebCenter Portal for Oracle Applications	350	77.00	50,000	11,000.00	105	23.10	1, 56, 57, 65
WebCenter Imaging for Oracle Applications	368	80.96	36,800	8,096.00	110	24.20	1, 56, 57, 67
Identity Management Product							
Identity and Access Management Suite Plus for Oracle Applications	9	1.98	60,000	17,600.00	9	1.98	56, 57, 65
Business Intelligence Technology Products							
Business Intelligence Publisher for Oracle Applications	60	13.20	16,400	4,048.00	18	3.96	56, 57
Business Intelligence Foundation Suite for Oracle Applications	500	110.00	160,000	39,600.00	150	33.00	26, 55, 56, 57
Business Intelligence Suite Enterprise Edition Plus for Oracle Applications	267	58.74	85,000	18,700.00	60	17.60	26, 56, 57
Data Integration Technology Product							
Data Integrator Enterprise Edition for Oracle Applications	138	30.36	9,200	2,024.00	27	5.94	6, 56, 57, 60
Endeca Business Intelligence							
Endeca Information Discovery for Oracle Applications	600	170.00	45,000	9,900.00	-	-	10, 56, 57, 72
Endeca Server for Oracle Applications	-	-	12,500	2,750.00	-	-	10, 56, 57
Database Product							
Oracle Database Enterprise Edition Option:							
In-Memory Database Cache for Oracle Applications	164	40.48	9,200	2,024.00	-	-	2, 56, 57
Berkeley Database							
Berkeley DB - High Availability for Oracle Applications	-	-	3,920	862.40	-	-	56, 57
Berkeley DB - Transactional Data Store for Oracle Applications	-	-	2,320	510.40	-	-	56, 57
Berkeley DB Java Edition - High Availability for Oracle Applications	-	-	3,920	862.40	-	-	56, 57
Berkeley DB Java Edition - Transactional Data Store for Oracle Applications	-	-	2,320	510.40	-	-	56, 57

Term licensing available for all Oracle products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual term licenses are available from 1 to 5 years: 1 year - 20% of list, 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list.

The list support price for term licenses is 22% of the list perpetual license fee, as listed in the price list. The term license percentages are not applied to the list support price. E-Business discount, and any approved discount, is applied to the list support price.

Example:

For a perpetual license for one Processor of Database Enterprise Edition, the list license price is \$47,500 and the list annual support price is \$10,450.

For a one-year term license of Database Enterprise Edition, the list license price is 20% of \$47,500 = \$9,500. The list annual support price remains \$10,450, and is not affected by the 20% term multiplier.

If this was part of a larger contract which qualified for a 10% E-Business discount, the one-year term net license price would be \$8,550, and the net annual support price would be \$9,405.

Oracle Technology Notes

- ¹ If licensing by Named User Plus, the minimum is 10 Named User Plus licenses per Processor.
- ² Enterprise Edition Options (with the exception of In-Memory Database Cache and In-Memory Database Cache for Oracle Applications) and Database Enterprise Management Packs (with the exception of Data Masking Pack and Test Data Management Pack), must match the number of licenses of the associated Oracle Database Enterprise Edition. For the purposes of licensing Data Masking Pack and Test Data Management Pack, all database servers where masked data or test data originates and database servers performing masking, or test data management operations (via GUI or command line) must be licensed. Database servers to which masked data is copied do not require a license for these programs. For the purposes of licensing the following program: In-Memory Database Cache, and In-Memory Database Cache for Oracle Applications, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required. In addition, a minimum of 25 Named User Plus licenses per Processor must be met. In the case where the minimum number of Named User Plus licenses are/were purchased, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. Associated Database is defined as the database(s) which is (are) being managed by the option. For the purposes of licensing Active Data Guard, both the primary and standby servers must be licensed.
- ³ Application Adapters are available for: PeopleSoft, SAP, Siebel & JD Edwards.
- ⁴ Mainframe and TP-Monitor Adapters are available for: CICS, IMS/DB, IMS/MT, VSAM, BeanConnect and Tuxedo.
- ⁵ Oracle Database Standard Edition can only be licensed on servers that have a maximum capacity of 4 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses. Oracle Database Standard Edition, when used with Oracle Real Application Clusters, may only be licensed on a single cluster of servers supporting up to a total maximum capacity of 4 sockets.
- ⁶ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.
- ⁷ Personal Edition provides a maximum of one Named User Plus per database.
- ⁸ Oracle Standard Edition One may only be licensed on servers that have a maximum capacity of 2 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses.
- ⁹ Application Server Enterprise Management Packs must match the number of licenses of the associated Oracle Application Server (Excluding TopLink and Application Development Framework, for which these Management Packs cannot be licensed). WebLogic Server Management Pack Enterprise Edition can only be licensed with WebLogic Server Enterprise Edition, or WebLogic Server Standard Edition, or Internet Application Server Enterprise Edition, or WebLogic Suite. Application Management Suite for Oracle Fusion Applications can only be licensed with WebLogic Suite, together with the SOA Suite for Oracle Middleware and must match the number of licenses to the associated WebLogic Suite and the SOA Suite for Oracle Middleware. When licensing Management Pack for GoldenGate, the number of licenses must match the associated GoldenGate. GoldenGate for Non Oracle Database, and/or GoldenGate for Mainframe licenses. In the case where the minimum number of Named User Plus licenses are/were purchased, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. An associated Application Server is defined as the Application Server(s) which is (are) being managed by the option. Note that Management Pack for Oracle Coherence may only be licensed with Coherence Enterprise Edition or Coherence Grid Edition.
- ¹⁰ This product is on Controlled Availability (CA) and requires approval. For more information on the CA process and approval, please refer to the Controlled Availability section on eSource at <http://esource.oraclecorp.com> > Controlled Availability Sales Questions. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- ¹¹ WebLogic Suite Options and WebLogic Suite Options for Oracle Applications must match the number of licenses of the associated WebLogic Suite application server. In the case where the minimum number of Named User Plus licenses are/were purchased, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. Associated Application Server is defined as the application server(s) which is (are) being managed by the option.
- ¹² Internet Application Server Standard Edition One may only be licensed on servers that have a maximum capacity of 2 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses.
- ¹³ Application Development Framework requires a runtime license. This can be purchased via Top Link and Application Development Framework.
- ¹⁴ If licensing by Named User Plus, the minimums for this product are 50 Named User Plus licenses. Business Intelligence Publisher is also licensable via the per Employee metric. The price is \$46.00 USA (Dollar) per Employee when licensed as a standalone product and \$35.00 USA (Dollar) per Employee when licensed as an option to the Application Server Enterprise Edition. The minimum for employee licensing is 1,000 Employee licenses.
- ¹⁵ The Named User Plus Minimum does not apply if the program is installed on a one processor machine that allows for a maximum of one user per program.
- ¹⁶ Plug-in available for Microsoft Active Directory, Microsoft .NET, Microsoft ISA Server, Microsoft Commerce Server, Microsoft Exchange Server, IBM WebSphere MQ. Each Plug-in is licensed separately.
- ¹⁷ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.
- ¹⁸ Rdb Server Options must match the number of licenses of the associated database. In the case where the minimum number of Named User Plus licenses are/were purchased, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed.
- ¹⁹ TRACE may also be licensed with CODASYL DBMS.
- ²⁰ Oracle precompilers supported via SQL*Net for Rdb for use across Oracle & Rdb Servers.
- ²¹ CDD/R Runtime is an unlimited use license for applications requiring CDD/R deployment licenses.
- ²² Following is the list of available Identity Manager Connectors: BMC Remedy Ticketing, BMC Remedy User Management, CA ACF2, CA Top Secret, Database Applications Table, Database User Management, Google Apps, IBM Lotus Notes/Domino, IBM OS/400, IBM RACF, JD Edwards EnterpriseOne, Microsoft Active Directory, Microsoft Exchange, Microsoft Windows, Novell eDirectory, Novell Groupwise, Oracle o-Business, Oracle Internet Directory, Oracle Retail, PeopleSoft Enterprise Applications, RSA Authentication Manager, RSA ClearTrust, SAP Enterprise Applications, SAP Enterprise Portal, Siebel Enterprise Applications, Oracle CRM On Demand, Sun Java System Directory, and UNIX. Each connector is licensed separately.
- ²³ Plug-in available for IBM DB2, Microsoft SQL Server, Sybase Adaptive Server Enterprise (ASE).
- ²⁴ Secure Enterprise Search may also be licensed on per employee metric. The minimums for employee licensing is 200 employee licenses. The price is \$35 USA Dollar per employee. When licensing by named user plus metric, the minimums are 100 Named User Plus licenses.
- ²⁵ Business Intelligence Standard Edition One may only be used on servers that have the ability to run a maximum of 2 sockets. The minimums for this product are 5 named user plus licenses and the maximum is 50 named user plus licenses. The data sources for BI Server and Business Intelligence Publisher are limited to the included Oracle Standard Edition One, one other database, and any number of flat file sources such as CSV, and XLS. You may use Oracle Warehouse Builder Core ETL to pull data from any number of data sources but you must use only the included Oracle Standard Edition One as the target database.
- ²⁶ The Named User Plus minimum for this product is 25 Named User Plus licenses.
- ²⁷ The minimums for this product are 25 Named User Plus licenses. The number of options licenses must match the number of licenses of the associated Business Intelligence Server Enterprise Edition. If licensing as an option to Business Intelligence Suite Enterprise Edition Plus, the number of options licenses must match the number of licenses of the associated Business Intelligence Suite Enterprise Edition Plus. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed.
- ²⁸ WebCenter Adaptor Framework adapters are available for: File Systems, Java, Microsoft .NET, and Enterprise Application Adaptor Framework. Each Adapter is licensed separately.
- ²⁹ Secure Enterprise Search Connectors are available for: Documentum Content Server, Documentum eRoom, FileNet P8 Content Engine, FileNet Image Services, IBM Lotus Notes, IBM DB2 Content Manager, OpenText Livelink, Hummingbird DM, Oracle E-Business Suite, Oracle Content Server, and Siebel. Each Connector is licensed separately.
- ³⁰ WebCenter Application Adapters are available for: Siebel, PeopleSoft, and E-Business Suite. Each Adapter is licensed separately.
- ³¹ Database Enterprise Edition options, including the Database Enterprise Management Packs may be licensed with this program. Database Enterprise Edition Options & Database Enterprise Management Packs must match the number of licenses of the associated Audit Vault Server. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed.

Oracle Technology Notes

- ³² These programs are designated Oracle 1-Click Ordering Programs.
- ³³ This upgrade provides the following: Hyperion Interactive Reporting - System 9, Hyperion SQR Production Reporting - System 9, Hyperion Web Analysis - System 9, Hyperion Financial Reporting - System 9.
- ³⁴ Informatica PowerCenter and PowerConnect Adapters may not be used on a standalone basis or as a standalone ETL tool. The Informatica Power Center and PowerConnect Adapters may be used with any data source provided the target(s) are: (i) the Oracle Business Intelligence applications programs (excluding Hyperion Enterprise Performance Management Applications), (ii) the underlying platforms on which the Oracle Business Intelligence Foundation Suite program, Oracle Business Intelligence Suite Enterprise Edition Plus program, Oracle Business Intelligence Standard Edition One or associated components run, or (iii) a staging database for any of the foregoing. Informatica Power Center and PowerConnect Adapters may also be used where the Oracle Business Intelligence applications (excluding Hyperion Enterprise Performance Management Applications) programs are the source and non-Oracle Business Intelligence application programs are the target, provided, that users do not use Informatica PowerCenter and PowerConnect Adapters to transform the data. When licensing by the Named User Plus metric, the user count must be tied to the target Oracle Business Intelligence application user count and the minimum is 25.
- ³⁵ Customers with legacy Hyperion pre-System 9 product licenses must pay a Foundation Enablement migration fee to migrate to the corresponding Oracle Hyperion Licenses, which include Hyperion Foundation Services. Additional information can be found on eSource > Acquisitions > Hyperion > Pricing > Migrations.
- ³⁶ The minimums for this product are 25 Named User Plus licenses or 4 Processor licenses.
- ³⁷ This product includes 2 Processor license of Load Testing for Web Applications Controller, and the ability to generate up to 10 Virtual Users (please refer to the Named User Plus license metric definition for the Virtual User definition).
- ³⁸ All Siebel CRM products (all editions) starting at 7.7 onwards are supported.
- ³⁹ The Named User Plus minimum for this program is 50 Named User Plus licenses.
- ⁴⁰ WebLogic Server Standard Edition license does not include WebLogic Server Clustering.
- ⁴¹ Changed Data Capture Adapters are available for Microsoft SQL Server 2000, Microsoft SQL Server 2005, DB2/390, VSAM CICS, VSAM Batch, IMS/DB and Adabas. Each Changed Data Capture Adapter is licensed separately.
- ⁴² Application Adapters for Data Integration are available for PeopleSoft, JD Edwards, E-Business Suite, SAP Applications, SAP Business Warehouse, and Siebel. Each Application Adapter for Data Integration is licensed separately.
- ⁴³ The Named User Plus minimum for this program is 200 Named User Plus licenses.
- ⁴⁴ Application Adapters for Warehouse Builder are available for PeopleSoft, E-Business Suite, SAP and Siebel. Each Application Adapter for Warehouse Builder is licensed separately.
- ⁴⁵ These are designated SaaS for ISVs programs.
- ⁴⁶ GoldenGate Application Adapters are available for: Base24, Logger for Ensonbe, and JMS and Flat File. Each GoldenGate Application Adapter is licensed separately.
- ⁴⁷ The minimum Wireless Handset licenses for this program are 100,000 licenses.
- ⁴⁸ The Named User Plus Minimum for this program is 2 Named User Plus licenses.
- ⁴⁹ The Named User Plus minimum for this program is 200 Named User Plus licenses. The Processor minimum for this program is 4 processor licenses.
- ⁵⁰ Oracle WebLogic Suite for Oracle Applications may be used only as an embedded runtime for eligible Oracle Applications or to deploy customizations to an eligible Oracle Application. The WebLogic global datasource or one of the WebLogic application datasources must be configured to access the schema of an eligible Oracle Application.
- ⁵¹ Oracle BPEL Process Manager Option for Oracle Applications may be used only to enable business processes, workflow interactions and approvals within eligible Oracle Applications. Workflow interactions between eligible Oracle Applications and, other Oracle Applications or third party applications are allowed as long as they are enabled/initiated within the eligible Oracle Applications. Business Processes defined in BPEL are allowed as long as at least one of the services invoked from within the Business Process access an eligible Oracle Application either natively (via Web Services) or via an adapter.
- ⁵² Oracle Business Intelligence Foundation Suite for Oracle Applications may be used only to perform query, reporting and analysis against a transaction database, data warehouse or an Essbase OLAP cube if: (i) the transaction database is an eligible Oracle Applications transaction database itself or an extraction, in whole or in part, of an eligible Oracle Applications transaction database, without transformation (query, reporting and analysis against a transaction database that is not an eligible Oracle Applications transaction database requires a full use license of Oracle Business Intelligence Foundation Suite); or (ii) the data warehouse is a pre-packaged eligible Oracle Applications data warehouse, with any customizations necessary to reflect customizations made in the eligible Oracle Applications, and restricted only to the eligible Oracle Applications sources (query, reporting and analysis against extensions to the data warehouse drawn from source systems not supported by the pre-packaged data warehouses require a full use license of Oracle Business Intelligence Foundation Suite); or (iii) the dimensions of each Essbase OLAP Cube are sourced from eligible Oracle Applications.
- ⁵³ Programs that contain "for Oracle Applications" in the program name are limited use programs. These limited use programs may only be used with "eligible" Oracle application programs that contain the following prefixes in the program name: Oracle Fusion, Oracle ATG, Oracle Banking, Oracle Communications, Oracle Documaker, Oracle Endeca, Oracle Knowledge, Oracle Media, Oracle Retail, Oracle Enterprise Taxation, Oracle Tax, Oracle Utilities, Oracle Financial Services, Oracle FLEXCUBE, Oracle Revelous, Oracle Mantas, Oracle Healthcare, Oracle Health Sciences, Oracle Argus, Oracle Legal, Oracle Insurance and Oracle Primavera. For those prefixes designated above with a "*" not all programs with that prefix are eligible for use with the "for Oracle Applications" limited use programs. For a list of excluded programs please review the Applications Licensing Table, which may be accessed at <http://www.oracle.com/us/corporate/pricing/application-licensing-table-070571.pdf>.
- Notwithstanding anything above, Business Intelligence Suite Enterprise Edition Plus for Oracle Applications may only be used with "eligible" Oracle application programs that contain "Oracle Fusion Human Capital Management" as a prefix in the program name and provided that the Oracle Fusion Human Capital Management programs are the only programs configured to run against the database instance.
- Business Intelligence Foundation Suite for Oracle Applications is eligible for use with the following Oracle Business Intelligence Applications provided Oracle Fusion Applications is the only data source: Sales Analytics, Fusion Edition; Marketing Analytics, Fusion Edition; Partner Analytics, Fusion Edition; Supply Chain and Order Management Analytics, Fusion Edition; Financial Analytics, Fusion Edition; Procurement & Spend Analytics, Fusion Edition; Project Analytics; and Human Resources Analytics, Fusion Edition.
- Business Intelligence Foundation Suite for Oracle Applications is also eligible for use with: Oracle Product Information Management Analytics, Fusion Edition; Oracle Customer Data Management Analytics, Fusion Edition; and Oracle Product Lifecycle Analytics.
- Endeca Information Discovery for Oracle Applications and Endeca Server for Oracle Applications are eligible for use with products that contain "Extensions for Oracle Endeca" in the product name.
- WebLogic Suite for Oracle Applications is eligible for use with Oracle Agile Applications (available on the Oracle E-Business Suite Applications Global Price Lists).
- Any use of limited use programs containing "for Oracle Applications" by other Oracle applications or third party applications is not permitted.

Oracle Technology Notes

- ⁵⁷ These products are available for distribution by Oracle partners under the Oracle Full Use Distribution Agreement only. These products are not available for distribution by Oracle partners under the Oracle Application Specific Full Use Program Distribution Agreement or Oracle Embedded Software License Distribution Agreement.
- ⁵⁸ This product contains third party functionality and can be licensed only using the standard, assigned price list metric. No enterprise metric or other non-standard metric may be used to license this product. This product must also be sold with a fixed quantity and cannot be sold with an unlimited quantity, as part of a ULA, capped ULA, or otherwise. The spreadsheet at <http://my.oracle.com/content/native/content507565> contains a complete list of all products that cannot be licensed with non-standard metrics and cannot be sold with unlimited quantities. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- ⁵⁹ Employee for HCM metric can only be used with "eligible" Oracle Applications that contain the following prefix in the program name: Oracle Fusion Human Capital Management.
- ⁶⁰ Data Integrator Enterprise Edition for Oracle Applications may only be used with the Oracle supplied data integration jobs and customization of the supplied jobs is allowed. For the avoidance of doubt, examples of uses that are not permitted include, but are not limited to, the following: adding new jobs that support different applications, new schemas, or previously unsupported application modules.
- ⁶¹ With respect to the Java SE Advanced and Java SE Suite programs, you may not create, modify, or change the behavior of, or authorize your users to create, modify, or change the behavior of, classes, interfaces, or subpackages that are in any way identified as "java", "javax", "sun" or "oracle" or any variation of the aforementioned naming conventions. The installation and auto-update processes for these programs transmit a limited amount of data to Oracle (or its service provider) about those specific processes to help Oracle understand and optimize them. Oracle does not associate the data with personally identifiable information. You can find more information about the data Oracle collects at <http://oracle.com/contracts>. Additional copyright notices and license terms applicable to portions of the programs are set forth at <http://oracle.com/contracts>.
- ⁶² The minimum for this program is 4 Processor Licenses.
- ⁶³ Coherence Enterprise Edition for Oracle Applications is limited for use within the same JVM as the Oracle Applications components.
- ⁶⁴ Oracle SOA Suite for Oracle Middleware for Oracle Applications may be used only to enable integration, business processes, workflow interactions and approvals within eligible Oracle Applications. Workflow interactions between eligible Oracle Applications and other non-eligible Oracle applications or third party applications are allowed as long as they are either initiated or terminated within eligible Oracle Applications. Usage of SOA composites (including but not limited to Rules, Mediator, XSLT transforms, BPEL processes, Spring components, Workflow services and OWSM security policies) is allowed as long as at least one of the services invoked from within each composite accesses an eligible Oracle Application either natively (via Web services) or via an adapter, and the invocation is part of a flow that is either initiated or terminated within eligible Oracle Applications. Oracle Service Bus (OSB) usage is allowed as long as each service deployed accesses an eligible Oracle Application either natively (via Web services) or via an adapter.
- ⁶⁵ Oracle Identity and Access Management Suite Plus for Oracle Applications may be used only to perform associated actions for users of and within the eligible Oracle Applications. Oracle Identity and Access Management Suite Plus for Oracle Applications may be used to do the following: (1) add, delete, modify, and manage user identities and roles in the eligible Oracle Applications; (2) provide web access management and single sign-on into eligible Oracle Applications; (3) provide data storage - or virtualization to data storage - of user identities and user identity related information or authentication and authorization policies for eligible Oracle Applications; (4) provide federated single sign-on to eligible Oracle Applications.
- ⁶⁶ Oracle WebCenter Portal for Oracle Applications can be used only to surface the eligible Oracle application and custom applications. Surfacing any third-party applications, including other applications from Oracle, requires a full-use license. Multiple eligible Oracle applications can be surfaced in a single portal instance provided that a WebCenter Portal for Oracle Applications license exists for each eligible application surfaced in the portal. WebCenter Portal for Oracle Applications can be used to integrate the various WebCenter Services (Wikis, Blogs, Discussions, etc.) into an application context, as well as build out custom workflows and notifications between the eligible Oracle application and WebCenter Portal components. The content management features can be used to store and manage documents created outside the eligible application provided that they are related to the eligible application or application context.
- ⁶⁷ Oracle WebCenter Imaging for Oracle Applications may be used to create and modify imaging searches, modify pre-packaged imaging application document types, and create and modify input mappings to imaging applications. Imaging can also invoke Web service APIs from Oracle Application workflows. A full use license of WebCenter Imaging is required to define new document types for the management of images unrelated to a pre-packaged Oracle Applications integration, develop custom workflows, and invoke APIs from custom workflows or custom application integrations.
- ⁶⁸ WebCenter Adapter for EMC Documentum is available for: WebCenter Portal, WebCenter Content, and WebCenter Sites. Each WebCenter Adapter for EMC Documentum is licensed separately.
- ⁶⁹ WebCenter Adapter for Microsoft SharePoint is available for: WebCenter Portal, WebCenter Content, and WebCenter Sites. Each WebCenter Adapter for Microsoft SharePoint is licensed separately.
- ⁷⁰ Application Management Pack for Oracle Fusion Applications can only be licensed with WebLogic Suite/WebLogic Suite for Oracle Applications, together with the SOA Suite for Oracle Middleware/SOA Suite for Oracle Middleware for Oracle Applications and must match the number of licenses to the associated WebLogic Suite/WebLogic Suite for Oracle Applications and the SOA Suite for Oracle Middleware/SOA Suite for Oracle Middleware for Oracle Applications.
- ⁷² Sale of this product after August 31, 2012 to customers that owned legacy Latitude product licenses will require certification that that customer has upgraded to a release that does not include third-party Corda software (e.g. Endeca Information Discovery v 2.2.2).
- ⁷³ Endeca Content Management System Connectors are available for: EMC Documentum, EMC Documentum eRoom, FileNet Document and Image Services, FileNet P8, Interwoven TeamSite, JSR-170, OpenText LiveLink, Lotus Notes/Domino, and Microsoft SharePoint. Each Connector is licensed separately.
- ⁷⁴ Endeca Content Management System Connectors cannot be discounted more than 50%.
- ⁷⁵ The Named User Plus minimum for this program is 100 Named User Plus licenses.
- ⁷⁶ Unified Business Process Management Suite for Oracle Applications may be used only to extend the workflows of the eligible Oracle application. Workflows modeled in Oracle Unified Business Process Management Suite for Oracle Applications that integrate with any third-party applications, including other applications from Oracle, requires a full-use license. Multiple eligible Oracle applications can be integrated in a single Business Process Instance provided that an Oracle Unified BPM Suite for Oracle Applications license exists for each eligible application that participates.

Definitions

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non Oracle Middleware, Management Pack for WebCenter Suite, Data Masking Pack for Non Oracle Databases, Test Data Management Pack for Non Oracle Databases, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Oracle Database, and Load Testing Accelerator Application Development Framework Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, Real User Experience Insight, Application Replay Pack, all users of the respective managed application program must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Data Integrator Enterprise Edition, and Data Integrator Enterprise Edition for Oracle Applications, the users that are running or accessing the data transformation processes must be counted for the purposes of determining the number of licenses required.

Processors: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name (with the exception of Java SE Support, Java SE Advanced, and Java SE Suite), a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for "All other multicore chips" equals 10).

For the purposes of the following programs: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Support, Store and Configure, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., Support, Store and Configure) are running must be counted for the purpose of determining the number of licenses required for the licensed program, under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non Oracle Middleware, Management Pack for WebCenter Suite, Grid Engine, Data Masking Pack for Non Oracle Databases, Test Data Management Pack for Non Oracle Databases, and Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Masking Pack and Test Data Management Pack, all processors on the database servers where masked data or test data originates and database servers performing masking, or test data management operations (via GUI or command line) must be licensed.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Replay Pack, Real User Experience Insight, all processors on which the middleware software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Informatica PowerCenter and PowerConnect Adapters, and Application Adapter for Warehouse Builder for PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, Data Integrator and Application Adapter for Data Integration, and Application Adapters for Data Integration, only the processor(s) where the data transformation processes are executed must be counted for the purposes of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, and In-Memory Database Cache for Oracle Applications, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Oracle Golden Gate Application Adapters, only the processors running the source Oracle or non Oracle database(s) from which you capture data must be counted for the purpose of determining the number of licenses required. In the instance of multiple source databases, all processors for all sources must be counted.

For the purposes of the following program: Database Firewall, only the processors of the database sources which are protected or monitored must be counted for the purpose of determining the number of licenses required.

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion data for your entire employee population. Application Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle Supplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non-read-only licenses.

Annual Transaction Volume: is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license regardless of whether any such auction results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product with which the software product is required to interface.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer: is defined as the Customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Definitions (continued)

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

Employee: is defined as (a) all of your full-time, part-time, temporary employees, and (b) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs.

Employee for HCM: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs. The quantity of the licenses required is determined by the number of Employees for HCM and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees for HCM: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs. Employees for HCM may only use the licensed programs with Oracle application programs that contain "Oracle Fusion Human Capital Management" as a prefix in the program name.

Employee User: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Entry: is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicated entries stored within the program on multiple servers are counted as a single entry.

Expense Report: is defined as the total number of expense reports processed by the Expenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

Field Technician: is defined as an engineer, technician, representative, or other person who is dispatched by you, including the dispatcher, to the field using the programs.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Invoice Line: is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

IVR Port: is defined as a single caller that can be processed via the Interactive Voice Response (IVR) system. Customers must purchase licenses for the number of IVR Ports that represent the maximum number of concurrent callers that can be processed by the IVR system.

Module: is defined as each production database running the programs.

Network Device: is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to, routers, firewalls and network load balancers.

Non Employee User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Person: is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system. For Project Resource Management, a person is defined as an individual who is scheduled on a project. The total number of licenses needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system.

Physical Server: is defined as each physical server on which the programs are installed.

Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e., "star items") or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all application programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you choose to manage within the program. Records may describe any number of enterprise information assets, commonly referred to as base members, including but not limited to cost centers, ledger accounts, legal entities, organizations, products, vendors, assets, locations, regions or employees. Additionally, a record may also be a summary object, commonly referred to as a rollup member, that either summarizes base members or describes hierarchical information associated with underlying base members. Records represent unique occurrences and they do not include any duplicates or shared references that may be essential for master data management purposes.

1000 Records: is defined as 1000 cleaned records (i.e., rows) that are output from a production data flow of the Data Quality for Data Integrator program.

RosettaNet Partner Interface Processes (PIPs): are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

Rule Set: is defined as a data rules file containing content for a given country in order to perform data quality functions optimized for that country.

Server: is defined as the computer on which the programs are installed. A Server license allows you to use the licensed program on a single specified computer.

Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual Service Order Line order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

Subscriber: is defined as (a) a working telephone number for all wireline devices, (b) a portable handset or paging device that has been activated by you for wireless communications and paging, (c) a residential drop or a nonresidential device serviced by a cable provider, or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

Suite: is defined as all the functional software components described in the product documentation.

Tape Drive: Tape drives are defined as mechanical devices used to sequentially write, read and restore data from magnetic tape media. Typically used, but not limited to, data protection and archival purposes, tape drives are deployed either as a standalone unit(s) or housed within a robotic tape library. Examples of tape drive include but are not limited to, Linear Tape Open (LTO), Digital Linear Tape (DLT), Advanced Intelligent Tape (AIT), Quarter-Inch Cartridge (QIC), Digital Audio Tape (DAT), and 8mm Helical Scan. For Cloud based Backups, Oracle counts each parallel stream of Recovery Manager (RMAN) channel as equivalent to a tape drive.

Terabyte: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes.

Transaction: is defined as each set of interactions that is initiated by an application user recorded by Oracle Enterprise Manager to capture availability and performance metrics used in calculating service levels. For example, the following set of interactions would represent one transaction: login, search customer, log out.

Definitions (continued)

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (Note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications.) UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

Wireless Handset: is defined as a mobile communications device such as a mobile telephone, PDA, or paging device, that has as primary functions wireless voice communications and data services provided through a service provider.

Workstation: is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.

\$M Freight Under Management: is defined as one million U.S. dollars of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the license. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you (e.g., you are not purchasing transportation services on behalf of your clients but are providing transportation management services for your clients). Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

\$M In Revenue: is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by You during a fiscal year.

\$M In Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non-earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site <http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term: A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term: A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term: A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term: A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term: A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE BEA GRANDFATHERED GLOBAL PRICE LIST

Oracle PartnerNetwork members with a valid distribution agreement may distribute the programs specified on the Oracle-BEA Grandfathered Global Price List to existing end users for add-on capacity only, subject to the terms of such valid distribution agreement and any restrictions set forth in the Oracle-BEA Grandfathered Price List.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>.

Software Update License & Support

Software Update License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web-based support is provided via Oracle MetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA Dollars) for 10 incidents on one server
- Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,150 USA Dollars) for 10 incidents on one server
- Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle MetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/Support>.

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the discontinued Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

- Year 6 after product release: 10% of current year's Software Update License & Support
- Year 7 after product release: 20% of current year's Software Update License & Support
- Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long as the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Custom Connection
- Major product and technology releases
- Pre-existing fees

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

EXHIBIT B

ORACLE®

PeopleSoft Component Global Price List
October 18, 2012

Third-Party Products

Oracle products that contain third-party products of some form are indicated as such on the price list and Supplement with an 'X' in the '3rd Party' column on each price list and supplement. These products may have royalty exposure with discounting restrictions or they may have metric restrictions that prevent them from being added to a ULA or unlimited deal, or possibly both. There are two documents that must be accessed for each deal: 1) the Royalty Bearing Product List; 2) the HQApp-ULA list.

Royalty Bearing Product List

First, check the specific royalty exposure on each of these products as provided through the License Royalty Team spreadsheet. Detailed instructions provided below.

[Click here](#), then on the resulting page, under *General Information*, click on *Royalty Bearing Product List*.

Products found to have royalty exposure restrictions must not be discounted below the royalty cost listed in the spreadsheet. There are two tabs on the Royalty Bearing Products list: Royalty Bearing Products and Reporting Only. Search the Royalty Bearing Products tab first then, if needed, search the Reporting Only tab. Here are some tips for using the Royalty sheet.

The Royalty Bearing Products tab is the main tab and lists all products that have specific royalties assigned to them. If you find the desired product in the Product Description column, look over to the License Royalty column for the royalty restrictions. Also be sure to check any comments. The Support Royalty column is not used for quoting purposes and can be ignored.

If a percentage is listed in the License Royalty column (e.g. 4%), this means the royalty is calculated based on the Net License Fees (NLF) and there is no deal specific minimum price or discount restriction for this product.

If a specific dollar amount is listed in the License Royalty column (e.g. \$20 per unit), then the product may not be discounted below this value under any circumstances. Please make every effort to keep the final price well above this royalty fee.

There are other types of royalty structures so be sure to read carefully. Some of the entries can be a bit confusing so if there is any question as to deal impact or just to get clarification on any royalty, contact Infoprice@oracle.com or Royalty_US@oracle.com prior to quoting the product.

The Reporting Only tab lists those products where royalties are not paid based on individual deals so there is no individual deal impact. Oracle needs only to track sales of the product for reporting purposes and there are no discounting restrictions with these products.

HQApp-ULA List

Second, go to "<http://my.oracle.com/content/native/cn1507565>" to access the HQApp-ULA spreadsheet.

Products appearing on this spreadsheet can not be added to a ULA or Unlimited deal. Note that this sheet does not list royalty impact of any kind. Please see the Royalty Bearing Product list for that information. This spreadsheet only lists those products that have metric restrictions and so selling by any other metric is usually not available. Please make sure to highlight any of these products in your ULA approval.

For Oracle partners, please contact your Oracle PRN Representative for additional information on third-party royalty restrictions.

PeopleSoft Component Global Price List

Prices in USA (Dollar)

Comp. Price	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
Customer Relationship Management					
	295	64.90	Application User	5	
	1,750	385.00	Application User	5	
	2,295	504.90	Application User	5	
	1,750	385.00	Application User	5	
	120	26.40	Employee	All Employees	2
	30	6.60	Employee	All Employees	2
	120	26.40	Employee	All Employees	2
	4,595	1,010.90	Application User	5	
	7,200	1,584.00	Application User	5	
	1,950	429.00	Application User	5	
	7,200	1,584.00	Application User	5	
	5,800	1,276.00	Application User	5	
	3,500	770.00	Application User	5	
	7,500	1,650.00	Application User	5	
	15,250	3,355.00	Application User	5	
	13,795	3,034.90	Application User	5	
	1,450	319.00	Application User	5	
	70	15.40	Employee	All Employees	2
	25	5.50	Employee	All Employees	2
Supply Chain Management					
	9,100	2,002.00	Application User	5	
	4,595	1,010.90	Application User	5	
	80	17.60	Application User	5	
	9,195	2,022.90	Application User	5	46
	4,595	1,010.90	Application User	5	47
	1,725	379.50	Application User	5	7, 15
	5,100	1,122.00	Application User	5	
	4,595	1,010.90	Application User	5	
	2,995	658.90	Application User	5	
	X 9,195	2,022.90	Application User	5	46
	6,895	1,516.90	Application User	5	16
	2,525	555.50	Application User	5	
	12,300	2,706.00	Application User	5	
Asset Lifecycle Management					
	1,185	260.70	Application User	5	
	1,055	232.10	Application User	5	
	4,595	1,010.90	Application User	5	
	575	126.50	Application User	5	3
	4,595	1,010.90	Application User	5	
ESA					
	6,895	1,516.90	Application User	5	
	1,100	242.00	Application User	5	
	6	1.32	Expense Report	1,000	2, 48
	7,125	1,567.50	Application User	5	
	5,395	1,186.90	Application User	5	14
	2,895	636.90	Application User	10	
	4,595	1,010.90	Application User	5	
	1,725	379.50	Application User	5	
	X 3,495	768.90	Application User	5	
Financials					
	645	141.90	Application User	5	
	1,950	429.00	Application User	5	
	4,595	1,010.90	Application User	5	
	1,185	260.70	Application User	5	
	1,595	350.90	Application User	5	
	28,995	6,378.90	Application User	5	2

PeopleSoft Component Price List

Prices in USA (Dollar)

3rd Party	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
Human Capital Management (HCM)					
	Absence Management	52	11.44	Employee	All Employees 2
	Benefits Administration	85	18.70	Employee	All Employees 2
	Directory Interface	12	2.64	Employee	All Employees 2
	eCompensation	35	7.70	Employee	All Employees 2
	ePerformance	105	23.10	Employee	All Employees 2
	HCM Portal Pack	12	2.64	Employee	All Employees 2
	Human Resources	185	40.70	Employee	All Employees 2
	Payroll	225	49.50	Employee	All Employees 2, 14a
	Payroll Interface	70	15.40	Employee	All Employees 2
	Pension Administration	85	18.70	Employee	All Employees 2
	Recruiting Solutions	75	16.50	Employee	All Employees 2
	Stock Administration	58	12.76	Employee	All Employees 2
	Succession Planning	70	15.40	Employee	All Employees 2
	Time and Labor	110	24.20	Employee	All Employees 2, 49
	Oracle Workforce Scheduling	225	49.50	Employee	All Employees 2, 14
Learning Management					
	Enterprise Learning Management	105	23.10	Employee	All Employees 2
Campus Solutions					
	Gradebook	12	2.64	FTE Student	All Students 2, 14b
	Campus Self Service	35	7.70	FTE Student	All Students 2, 14b
	Contributor Relations	1,350	297.00	Application User	5 14b
X	Student Administration	185	40.70	FTE Student	All Students 2, 14b
	Student Administration Integration Pack	6	1.32	FTE Student	All Students 2, 14b
Portals					
	Interaction Hub	500	110.00	Application User	5
CRM Analytics (EPM)					
X	CRM Warehouse	5,100	1,122.00	Application User	25
Supply Chain Analytics (EPM)					
X	Supply Chain Warehouse	5,100	1,122.00	Application User	25
Workforce Analytics (EPM)					
X	HCM Warehouse	5,100	1,122.00	Application User	100
Financial/ESA Analytics					
X	Financials Warehouse	5,100	1,122.00	Application User	25
X	Financials Warehouse for Public Sector and Higher Education	5,800	1,276.00	Application User	25
Campus Solutions Analytics					
X	Campus Solutions Warehouse	5,800	1,276.00	Application User	100
PeopleTools					
	PeopleTools-Enterprise Development	1,150	253.00	Application User	5 2
	PeopleTools-Enterprise Development Starter Kit	260	57.20	Application User	5 2, 3
Fusion Intelligence					
	Fusion Campus Solutions Intelligence for PeopleSoft Enterprise	3,500	770.00	Application User	100 14
Governance, Risk, and Compliance					
	Oracle Enterprise Governance, Risk, and Compliance Manager	4,995	1,098.00	Application User	50 14
	Option: Oracle Financial Governance	1,595	350.90	Application User	50 14
	Fusion Governance, Risk, and Compliance Intelligence	4,595	1,010.90	Application User	10
	Application Access Controls Governor	895	196.90	Monitored User	100 2
	Option: Application Access Controls for PeopleSoft Enterprise	200	44.00	Monitored User	100 2, 7
	Configuration Controls Governor	315	69.30	Monitored User	100 2
	Option: Configuration Controls for PeopleSoft Enterprise	255	56.10	Monitored User	100 2, 7
	Enterprise Transaction Controls Governor	605	177.10	Monitored User	100 2
	Option: Procure to Pay Transaction Controls for PeopleSoft Enterprise	165	36.30	Monitored User	100 2, 7
	Option: Oracle Enterprise Transaction Controls Governor Connector to PeopleSoft Enterprise	110	24.20	Monitored User	100 2, 7

PeopleSoft Component Price List

Prices in USA (Dollar)

Fixed Price	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
Application Integration Architecture					
	Application Integration Architecture Foundation Pack	46,000	10,120.00	Processor	1 2, 3
	Application Integration Architecture Foundation Pack	920	202.40	Named User Plus	1 2, 3
	Application Integration Architecture Foundation Pack Extension for Communications	46,000	10,120.00	Processor	1 2, 3, 14
	Application Integration Architecture Foundation Pack Extension for Communications	920	202.40	Named User Plus	1 2, 3, 14
	Application Integration Architecture Foundation Pack Extension for Insurance	46,000	10,120.00	Processor	1 2, 3, 14
	Application Integration Architecture Foundation Pack Extension for Insurance	920	202.40	Named User Plus	1 2, 3, 14
	Application Integration Architecture Foundation Pack Extension for Utilities	46,000	10,120.00	Processor	1 2, 3, 14
	Application Integration Architecture Foundation Pack Extension for Utilities	920	202.40	Named User Plus	1 2, 3, 14
	Oracle Enterprise Taxation Management Integration to PeopleSoft Enterprise Financials for General Ledger and Accounts Payable	35,000	7,700.00	Processor	1 2, 3, 14
	Oracle Retail Merchandising Integration Pack for PeopleSoft Enterprise Financials: Financial Operations Control	70,000	15,400.00	Processor	1 2, 3, 14
	Oracle Utilities Customer Care and Billing Integration to PeopleSoft Enterprise Financials for General Ledger and Accounts Payable	35,000	7,700.00	Processor	1 2, 3
UPK					
	Oracle User Productivity Kit Standard	17,500	3,850.00	UPK Developer	1 22
	Oracle User Productivity Kit Standard	90	19.80	Application User	50 22
	Oracle User Productivity Kit Standard	45	9.90	Employee	500 22
	Oracle User Productivity Kit Professional	17,500	3,850.00	UPK Developer	1 22
	Oracle User Productivity Kit Professional	100	22.00	Application User	50 22
	Oracle User Productivity Kit Professional	50	11.00	Employee	500 22
User Productivity Kit Content Materials for CRM					
	PeopleSoft Enterprise UPK HelpDesk for Human Resources				
	(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable 22
	(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable 22
	PeopleSoft Enterprise UPK for Online Marketing				
	(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable 22
	(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable 22
	PeopleSoft Enterprise UPK for Support				
	(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable 22
	(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable 22

PeopleSoft Component Price List

Item Price	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
User Productivity Kit Content Materials for Human Capital Management					
PeopleSoft Enterprise UPK Absence Management (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Benefits Administration (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft UPK for Candidate Gateway (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK eBenefits (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK eCompensation Manager Desktop (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK ePay (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK ePerformance (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK eProfile (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK eProfile Manager Desktop (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	22
PeopleSoft UPK for Global Payroll Core (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Human Resources (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Payroll for North America (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Talent Acquisition Manager (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Time & Labor (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
User Productivity Kit Content Materials for Learning Management					
PeopleSoft Enterprise UPK Enterprise Learning Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22

PeopleSoft Component Price List

Prices in USA (Dollar)

Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes	
User Productivity Kit Content Materials for Financials/ESA Software					
PeopleSoft Enterprise UPK Asset Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK for Cash Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Contracts (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Expenses (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK General Ledger (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Grants (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Payables (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Project Costing (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Receivables (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	22
User Productivity Kit Content Materials for EPM Financials/ESA					
PeopleSoft Enterprise UPK Planning and Budgeting (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
User Productivity Kit Content Materials for Supply Chain Management					
PeopleSoft Enterprise UPK Billing (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK eProcurement (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Inventory (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Order Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Purchasing (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK for Strategic Sourcing (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft UPK for Supplier Contract Management (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	22
User Productivity Kit Content Materials for Portal Solutions					
PeopleSoft UPK for Interaction Hub (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	22
User Productivity Kit Content Materials for Campus Solutions					
PeopleSoft Enterprise UPK for Contributor Relations (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Student Administration (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	22

PeopleSoft Component Global Price List

Component	Component License Price	Software Update License & Support	Licensing Metric	Minimum	Footnotes
User Productivity Kit Content Materials for PeopleTools					
PeopleSoft UPK for Test Framework					
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
Other User Productivity Kit Content Materials					
PeopleSoft Enterprise UPK Fundamentals for Campus Solutions					
(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Fundamentals for Financials and Supply Chain Management Software Modules					
(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Fundamentals for HCM Software Modules					
(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Reporting Tools for Campus Solutions					
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Reporting Tools for Financials/ESA and Supply Chain Management Software Modules					
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Reporting Tools for HCM Software Modules					
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
PeopleSoft Enterprise UPK Reporting Tools for PeopleTools					
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	22
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	22
3rd Party Products - Not available for distribution by Oracle partner					
Microfocus - Not available for distribution by Oracle partner					
Micro Focus International Ltd. Net Express COBOL for Windows					
1 Named User	X	16,000	3,520.00	See Supplement	not applicable 8, 33
2 Named Users	X	28,800	6,336.00	See Supplement	not applicable 8, 33
3 Named Users	X	40,500	8,910.00	See Supplement	not applicable 8, 33
5 Named Users	X	65,500	14,410.00	See Supplement	not applicable 8, 33
12 Named Users	X	115,000	25,300.00	See Supplement	not applicable 8, 33
25 Named Users	X	172,500	37,950.00	See Supplement	not applicable 8, 33
Micro Focus International Ltd. Server Express COBOL for UNIX®					
1 Named User	X	16,000	3,520.00	See Supplement	not applicable 8, 33
2 Named Users	X	28,800	6,336.00	See Supplement	not applicable 8, 33
3 Named Users	X	40,500	8,910.00	See Supplement	not applicable 8, 33
5 Named Users	X	65,500	14,410.00	See Supplement	not applicable 8, 33
12 Named Users	X	115,000	25,300.00	See Supplement	not applicable 8, 33
25 Named Users	X	172,500	37,950.00	See Supplement	not applicable 8, 33
Micro Focus International Ltd. Server Express - Migration from Object COBOL					
2 Named Users	X	23,000	5,060.00	See Supplement	not applicable 8, 33
3 Named Users	X	32,000	7,040.00	See Supplement	not applicable 8, 33
5 Named Users	X	52,500	11,550.00	See Supplement	not applicable 8, 33
12 Named Users	X	92,000	20,240.00	See Supplement	not applicable 8, 33
25 Named Users	X	138,000	30,360.00	See Supplement	not applicable 8, 33

PeopleSoft Footnotes

- ¹ This product is not available to be sold under Component Pricing.
- ² This product is not available to be sold under Custom Suite Pricing.
- ³ This product is not available to be sold under Enterprise Pricing.
- ⁷ An option must be licensed at the same level (or greater than) as its parent. Example: number of Application Access Controls for PeopleSoft Enterprise users = number of Application Access Controls Governor users. If the parent has multiple metrics, the option must be licensed at the same level as its parent for each metric.
- ⁸ Term licenses are not available for 3rd party resell products.
- ¹⁴ This product is on Controlled Availability and requires approval. Please refer to the Controlled Availability Questions on <http://esource.oraclecorp.com> for more information.
- ^{14A} The components of Global Payroll for Argentina, Global Payroll for Germany, and Global Payroll for Japan of the Payroll product are on Controlled Availability and requires approval. Please refer to the Controlled Availability Questions on <http://esource.oraclecorp.com> for more information.
- ^{14B} This product is on Controlled Availability in all countries except USA, Canada, Mexico, Australia, New Zealand, South Africa, United Kingdom, The Netherlands, Belgium, Singapore, Taiwan and Hong Kong. Please refer to the Controlled Availability Questions on <http://esource.oraclecorp.com> for more information.
- ¹⁵ Where Inventory is licensed across multiple plants or warehouses, the Inventory Option (Mobile Inventory Management) can be licensed individually for each Business Unit/plant/warehouse. Within each Business Unit/plant/warehouse using the Inventory Option, the Option must be licensed equal to or greater than the same user count as Inventory or the actual user count, whichever is greater.
- ¹⁶ If the customer is intending to use release 8.9 of PeopleSoft Supplier Contract Management, please contact Charlotte Jorgenson (charlotte.jorgenson@oracle.com) in the PeopleSoft Product Management team to discuss the Microsoft Word integration with this product. If customer is intending to use release 9.0 or later, there is no need to contact PeopleSoft Product Management.
- ²² When licensing Oracle User Productivity Kit Standard, you must license a minimum of one (1) UPK Developer and either Application Users for UPK Standard or Employees for UPK Standard;
When licensing Oracle User Productivity Kit Professional, you must license a minimum of one (1) UPK Professional Developer and either Application Users for UPK Professional or Employees for UPK Professional;
When licensing any UPK Content Modules, you must license a minimum of: one (1) UPK Developer and either Application Users for UPK Standard or Employees for UPK Standard; OR, one (1) UPK Professional Developer and either Application Users for UPK Professional or Employees for UPK Professional.
- ³³ This product contains third-party functionality and can be licensed only using the standard, assigned price list metric. No enterprise metric or other non-standard metric may be used to license this product. This product must also be sold with a fixed quantity and cannot be sold with an unlimited quantity, as part of a ULA, capped ULA, or otherwise. The spreadsheet found at <http://my.oracle.com/site/inf/GlobalProcesses/InboundLicenseRoyalties/index.htm> (on the resulting page, under General Information, click on "Products with Metric and ULA Restrictions") contains a complete list of all products that cannot be licensed with non-standard metrics and cannot be sold with unlimited quantities. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- ⁴⁵ For PeopleSoft eSupplier Connection and PeopleSoft Strategic Sourcing, use by your external suppliers is included with your application user licenses.
- ⁴⁷ Due to the deprecation of PeopleTools Mobile functionality, the Mobile PAR Count feature within Inventory is no longer available to new customers.
- ⁴⁸ Due to the deprecation of PeopleTools Mobile functionality, the Mobile Time and Expense product within Expenses is no longer available to new customers.
- ⁴⁹ Due to the deprecation of PeopleTools Mobile functionality, the Mobile Time and Labor component within PeopleSoft Time and Labor is no longer available to new customers.

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time.

Employee: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs.

Expense Report: is defined as the total number of expense reports by Expenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Monitored User: is defined as an individual who is monitored by an Analytics program which is installed on a single server or multiple servers, regardless of whether the individual is actively being monitored at any given time.

Individual users who are licensed for an Analytics program by either Named User Plus or Application User may not be licensed by Monitored User.

For the purpose of the Usage Accelerator Analytics program, every user of your licensed CRM Sales application program must be licensed.

For the purpose of the Human Resources Compensation Analytics program, all of your employees must be licensed.

For the purpose of the following Oracle Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for E-Business Suite, Configuration Controls Governor, Configuration Controls for E-Business Suite, Transaction Controls Governor, Preventive Controls Governor, and Governance, Risk, and Compliance Controls Suite, the number of Monitored Users is equal to the total number of unique E-Business Suite users (individuals) being monitored by the program(s), as created/defined in the User Administration function of E-Business Suite. Users of iProcurement and/or Self-Service Human Resources are excluded.

For the purpose of the following PeopleSoft Enterprise Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for PeopleSoft Enterprise, Configuration Controls Governor, and Configuration Controls for PeopleSoft Enterprise, the number of Monitored Users is equal to the total number of unique PeopleSoft Enterprise (or any other custom applications/programs) users (individuals) that the program monitors.

DEFINITIONS continued

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Oracle VM Management Pack, and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Siebel, Load Testing Accelerator for Oracle E-Business Suite, Load Testing Accelerator for Oracle Database, Load Testing Accelerator for Oracle Database, and Load Testing Accelerator Application Development Framework Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle Data Integrator Enterprise Edition, and Data Integrator Enterprise Edition for Oracle Applications, the users that are running or accessing the data transformation processes must be counted for the purposes of determining the number of licenses required.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name (with the exception of Java SE Support, Java SE Advanced, and Java SE Suite), a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Grid Engine, Data Masking Pack for Non-Oracle Databases, Test Data Management Pack for Non-Oracle Databases, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Replay Pack, Real User Experience Insight, all processors on which the middleware software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Informatica PowerCenter and PowerConnect Adapters, and Application Adapter for Warehouse Builder for PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, Data Integrator and Application Adapter for Data Integration, and Application Adapters for Data Integration, only the processor(s) where the data transformation processes are executed must be counted for the purposes of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, and In-Memory Database Cache for Oracle Applications, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purpose of the following programs: Oracle Golden Gate Application Adapters, only the processors running the source Oracle or non Oracle database(s) from which you capture data must be counted for the purpose of determining the number of licenses required. In the instance of multiple source databases, all processors for all sources must be counted.

For the purposes of the following program: Database Firewall, only the processors of the database sources which are protected or monitored must be counted for the purpose of determining the number of licenses required.

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Module: is defined as the functional software component described in the product documentation.

For a complete list of products offered by Oracle Corporation, please visit the Oracle Software Delivery cloud site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

Term licensing available for all PeopleSoft products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years:

1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list

The term license percentages are not applied to the list support price. E-Business discount, and any approved discount, is applied to the list support price.

Example :

For a perpetual license for 10 Application Users of PeopleSoft Financials, the list license price is \$45,950 and the list annual support price is \$10,109.

For a one year term license of PeopleSoft Financials, the list license price is 20% of \$45,950 = \$9,190. The list annual support price remains \$10,109, and is not affected by the 20% term multiplier.

If this was part of a larger contract which qualified for a 10% E-Business discount, the one year term net license price would be \$41,355 and the net annual support price would be \$9,099.10.

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term: A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term: A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term: A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term: A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term: A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower of the CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA Dollar) for 10 incidents on one server):
Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,150 USA Dollar) for 10 incidents on one server):
Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetalink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

ORACLE SUPPORT SERVICES continued

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MyLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

EXHIBIT C



Oracle Business Intelligence Applications Global Price List
Component Pricing
October 22, 2012

All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites. Application-Specific Full-Use (ASFU) pricing and licensing is not available for Business Intelligence Application Products, unless specifically provided for in a valid Oracle distribution agreement effective prior to August 2, 2007.

Enterprise Performance Management Applications

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Enterprise Performance Management Suites and Associated Options					
Hyperion Financial Close Suite	14,995	3,298.90	Application User	50	
Option: Hyperion Disclosure Management for Oracle Hyperion Financial Close Suite	2,000	440.00	Application User	50	2
Option: Hyperion Data Relationship Management for Oracle Hyperion Financial Close Suite	5,000	1,100.00	Application User	50	2
Hyperion Data Relationship Steward	5,800	1,276.00	Application User		
Hyperion Enterprise Planning Suite	9,995	2,198.90	Application User	50	
Option: Hyperion Financial Data Quality Management for Oracle Hyperion Enterprise Planning Suite	2,500	550.00	Application User	50	2
Option: Crystal Ball Enterprise Performance Management for Oracle Hyperion Enterprise Planning Suite	1,500	330.00	Application User	50	2
Option: Hyperion Data Relationship Management for Oracle Hyperion Enterprise Planning Suite	5,000	1,100.00	Application User	50	2
Hyperion Data Relationship Steward	5,800	1,276.00	Application User		
Enterprise Performance Management Standalone Products					
Hyperion Financial Management Plus	5,200	1,144.00	Application User	25	1
Hyperion Financial Close Management	5,000	1,100.00	Application User	50	
Hyperion Disclosure Management	10,000	2,200.00	Application User	15	
Essbase Analytics Link for Hyperion Financial Management (Controlled Availability)	1,600	352.00	Application User	25	8
Financial Management Analytics	1,000	220.00	Application User	25	
Quantitative Management and Reporting for Solvency II	8,000	1,760.00	Application User	50	
Hyperion Planning Plus	3,500	770.00	Application User	25	1
Hyperion Public Sector Planning and Budgeting	2,000	440.00	Application User	25	
Hyperion Project Financial Planning	2,000	440.00	Application User	25	
Hyperion Workforce Planning (Controlled Availability)	900	198.00	Application User	25	8
Hyperion Capital Asset Planning (Controlled Availability)	900	198.00	Application User	25	8
Integrated Operational Planning (Controlled Availability)	11,000	2,420.00	Application User	25	8
Integrated Margin Planning (Controlled Availability)	7,000	1,540.00	Application User	25	8
Financial Services Balance Sheet Planning (Controlled Availability)	12,500	2,750.00	\$B in Total Assets	30	8
Hyperion Profitability and Cost Management	25,000	5,500.00	Application User	10	
Hyperion Performance Scorecard Plus (Controlled Availability)	800	176.00	Application User	25	1, 8
Hyperion Strategic Finance	24,500	5,390.00	Application User	5	
Hyperion Strategic Finance for Banking	8,100	1,782.00	Application User	10	
Hyperion Enterprise	2,900	638.00	Application User	25	
Hyperion Business Modeling (Controlled Availability)	5,800	1,276.00	Application User	10	8
Hyperion Financial Data Quality Management	2,900	638.00	Application User	25	
Option: Hyperion Financial Data Quality Management Adapter for Financial Management	600	132.00	Application User	25	2
Option: Hyperion Financial Data Quality Management Adapter Suite	600	132.00	Application User	25	2
Option: Hyperion Financial Data Quality Management ERP Source Adapter for SAP	600	132.00	Application User	25	2
Hyperion Financial Data Quality Management for Hyperion Enterprise	2,300	506.00	Application User	25	
Option: Hyperion Financial Data Quality Management Adapter Suite	600	132.00	Application User	25	2, 3
Hyperion Data Relationship Management	16	3.52	Record	20,000	8
Option: Hyperion Data Relationship Management Read Only Access	4	0.88	Record	20,000	2, 8
Hyperion Data Relationship Steward	5,800	1,276.00	Application User		

Prices in USA (Dollar)

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
User Productivity Kit					
User Productivity Kit Standard	17,500	3,850.00	UPK Developer	1	9
User Productivity Kit Standard	90	19.80	Application User	50	9
User Productivity Kit Standard	45	9.90	Employee	500	9
User Productivity Kit Professional	17,500	3,850.00	UPK Developer	1	9
User Productivity Kit Professional	100	22.00	Application User	50	9
User Productivity Kit Professional	50	11.00	Employee	500	9
User Productivity Kit Content Materials for Enterprise Performance Management Applications					
User Productivity Kit for Hyperion Financial Management Plus (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	
User Productivity Kit for Hyperion Planning Plus (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	

Oracle Business Intelligence Applications, Fusion Edition (Siebel Analytics-based products)

Please check the Oracle Business Intelligence Applications Price List Supplement for prerequisite product information.

All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites.

The products in the vertical content sections are intended for use only with Siebel CRM applications.

Application-Specific Full-Use (ASFU) pricing and licensing is not available for Business Intelligence Application Products, unless specifically provided for in a valid Oracle distribution agreement effective prior to August 2, 2007.

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
BI Applications, Fusion Edition - CRM Analytics					
Sales Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
Service Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
Contact Center Telephony Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
Marketing Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
Price Analytics	5,800	1,276.00	Application User	25	
Partner Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
Loyalty Analytics	20,000	4,400.00	100K Member Records	5	
Customer Data Management Analytics, Fusion Edition (Controlled Availability)	5,800	1,276.00	Application User	10	8
BI Applications, Fusion Edition - ERP Analytics					
Supply Chain and Order Management Analytics, Fusion Edition	5,800	1,276.00	Application User	25	10
Financial Analytics, Fusion Edition	5,800	1,276.00	Application User	25	10
Procurement & Spend Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
Spend Classification (Controlled Availability)	40,000	8,800.00	Application User	5	8
Project Analytics	5,800	1,276.00	Application User	25	
Human Resources Analytics, Fusion Edition	5,800	1,276.00	Application User	100	
Product Information Management Analytics, Fusion Edition (Controlled Availability)	5,800	1,276.00	Application User	10	8
Manufacturing Analytics (Controlled Availability)	5,800	1,276.00	Application User	25	8
Enterprise Asset Management Analytics (Controlled Availability)	5,800	1,276.00	Application User	25	8
BI Applications for Oracle Data Integrator - ERP Analytics					
Supply Chain and Order Management Analytics for SAP (Controlled Availability)	5,800	1,276.00	Application User	25	7, 8
Financial Analytics for SAP (Controlled Availability)	5,800	1,276.00	Application User	25	7, 8
Procurement & Spend Analytics for SAP (Controlled Availability)	5,800	1,276.00	Application User	25	7, 8
BI Applications, Fusion Edition - Telecom Analytics					
Telecom Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Telecom Service Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Telecom Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25	
BI Applications, Fusion Edition - Financial Services Analytics					
Finance Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Finance Service Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Finance Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Finance Retail Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Finance Institutional Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Financial Services Profitability Analytics	5,800	1,276.00	Application User	50	6
Financial Services Asset Liability Management Analytics	11,500	2,530.00	Application User	25	
BI Applications, Fusion Edition - Insurance Analytics					
Insurance Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Insurance Service Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Insurance Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Insurance Partner Manager Analytics Fusion Edition	5,800	1,276.00	Application User	25	
BI Applications, Fusion Edition - Life Sciences Analytics					
Pharma Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Pharma Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25	
BI Applications, Fusion Edition - Consumer Goods Analytics					
Consumer Goods Trade Funds Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
BI Applications, Fusion Edition - Public Sector Analytics					
Case Management Analytics Fusion Edition	5,800	1,276.00	Application User	25	

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Real-Time Decision (RTD) Applications					
Oracle Real-Time Decisions Base Application	57,500	12,650.00	Processor		
Oracle Real-Time Decisions for Siebel Intelligent Offer Generation	1,800	396.00	Application User	25	
Oracle Real-Time Decisions for Siebel E-Commerce	57,500	12,650.00	Processor		

Oracle Business Intelligence Applications - Standalone

The product below is a standalone Business Intelligence Application and does not work in conjunction with the Oracle Business Intelligence Application Product Family. Please check the Oracle Business Intelligence Applications Price List Supplement for prerequisite product information. All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites.

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Standalone BI Applications					
Incentive Compensation Analytics for Oracle Data Integrator	250	55.00	Compensated Individual	10	

PRICING NOTES

- 1 Customers with legacy Hyperion pre-System 9 product licenses must pay a Foundation Enablement migration fee to migrate to the corresponding Oracle Hyperion licenses, which include Hyperion Foundation Services. Additional information can be found on eSource at <http://esource.oraclecorp.com> > License > Migration > Migration Pricing Practices > Acquisition Specific Migration Practices > Hyperion Migration Practices. A detailed license mapping spreadsheet can be found on eSource at <http://esource.oraclecorp.com> > License > Migration > Product Migration Listing > Hyperion Pre-System 9. If you are an Oracle partner, please contact your Oracle Representative for additional information.
- 2 Hyperion product option license quantities must match the number of licenses of the associated Hyperion product. This rule applies to all license models: Component, Customer Application Suite and Enterprise. Examples include the following:

The number of Hyperion Financial Data Quality Management Financial Management Adapter Application User licenses must match the number of Hyperion Financial Data Quality Management Application User licenses.

The number of Hyperion Data Relationship Management for Hyperion Financial Close Suite Application User licenses must match the number of Hyperion Financial Close Suite Application User Licenses. Similarly, the number of Hyperion Data Relationship Management for Hyperion Financial Close Suite Enterprise \$M in Revenue licenses must match the number of Hyperion Financial Close Suite Enterprise \$M in Revenue licenses.
- 3 When licensing Hyperion Financial Data Quality Management Adapter Suite as an option to Hyperion Financial Data Quality Management for Hyperion Enterprise, only the Tax Adapter and Batch Automation may be used.
- 6 Financial Services Profitability Analytics is designed to integrate with OFSA. There is no ETL so the Informatica requirement does not apply to Financial Services Profitability Analytics.
- 7 This product supports "Data Integrator and Application Adapter for Data Integration" as the data integration prerequisite. It does not support data integration using Informatica PowerCenter. Similar products with Informatica PowerCenter as a prerequisite do not support Oracle "Data Integrator and Application Adapter for Data Integration" for data integration. For more information on prerequisites, please refer to the Price List Supplement
- 8 This product is offered under Controlled Availability (CA), which means it requires special approval prior to quoting. For information on the Controlled Availability process and required approvals, please refer to the Controlled Availability section on eSource at, <http://esource.oraclecorp.com> > Home > Controlled Availability Sales Questions. If you are an Oracle partner, please contact your Oracle Representative for additional information.
- 9 When licensing Oracle User Productivity Kit Standard, you must license a minimum of one (1) UPK Developer and either Application Users for UPK Standard or Employees for UPK Standard;
When licensing Oracle User Productivity Kit Professional, you must license a minimum of one (1) UPK Professional Developer and either Application Users for UPK Professional or Employees for UPK Professional;
When licensing any UPK Content Modules, you must license a minimum of: one (1) UPK Developer and either Application Users for UPK Standard or Employees for UPK Standard; OR, one (1) UPK Professional Developer and either Application Users for UPK Professional or Employees for UPK Professional.
- 10 When licensing this ERP Analytics Application for use exclusively with a JD Edwards ERP system as a data source, the user minimum is 10 Application Users.

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion dates for your entire employee population. Application Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Member Record: is defined as each unique customer loyalty program Member Record managed by the program. 100k Member Records shall mean one hundred thousand Member Records.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application.. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all application programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you choose to manage within the program. Records may describe any number of enterprise information assets, commonly referred to as base members, including but not limited to cost centers, ledger accounts, legal entities, organizations, products, vendors, assets, locations, regions or employees. Additionally, a record may also be a summary object, commonly referred to as a rollup member, that either summarizes base members or describes hierarchical information associated with underlying base members. Records represent unique occurrences and they do not include any duplicates or shared references that may be essential for master data management purposes.

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Module: is defined as the functional software component described in the program documentation.

\$B In Total Assets: is defined as one billion US dollars (insert equivalent amount of local currency in these parens using the corporate treasury exchange rate found on esource. Check <http://esource.oraclecorp.com> License>Pricing>Price List>Exchange Rates) of your latest published or internally available "Total Asset Value" defined per GAAP policies as disclosed in your annual report and/or regulatory filings.

*For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>*

GENERAL LICENSING RULES

TERM DESIGNATION

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term:

A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term:

A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term:

A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term:

A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term:

A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower of the CCR or the IAR. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server):

Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters

Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server):

Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetalink, which provides 24x7 web-based technical support, including web based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support

Year 7 after product release: 20% of current year's Software Update License & Support

Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

Updates, fixes and security alerts

Tax, legal and regulatory updates

Upgrade scripts

Technical support

Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

Technical Support

Access to Metalink/Customer Connection

Major product and technology releases

Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

EXHIBIT D

ORACLE®

Oracle Global Price List
Siebel CRM Component Pricing
October 4, 2012
Prices in USA (Dollar)

Siebel Pricing and Quoting Notes

Siebel Applications ship with two technology options that customers select via eDelivery. The standard option is Siebel Business Applications. This is based on the SIA repository. All new customers must select this standard option.

The second media package, SEA, is offered for existing customers of the SEA repository. Existing SEA (aka HOR) customers can upgrade existing deployments to the newest SEA repository. Any existing customer on the SEA repository may upgrade to the SIA repository if they choose to (no cost), but they do not have to.

Note: the SIA repository = SEA + Industries so it is a superset.

- This Siebel Price List should always be used in combination with the Siebel Global Price List Supplement. Consult the Siebel Global Price List Supplement for details on products/components included with license and products that may be required to be licensed separately as a prerequisite.
- Some products on this price list are footnoted with Controlled Availability (CA) status, meaning they require special approval prior to quoting. For information on the Controlled Availability process and required approvals, please refer to the Controlled Availability section on eSource at, <http://esource.oraclecorp.com> > Home > Controlled Availability Sales Questions. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- For each Employee user, Siebel modules must be licensed at the same level or less than the Siebel base application. For Example, if the customer licensed 100 Siebel CRM Base, then Siebel Contracts must have a quantity of 100 or less--not more than 100. This rule applies only to modules using the Application User metric.
- Customers using the Siebel SEA repository DO NOT have the industry options available to them. Only the Siebel CRM Base and Siebel CRM options are available in the SEA repository. Customers wishing to use Siebel industry functionality must have implemented the Siebel SIA repository--which they may do without triggering a licensing migration or any additional purchase.

• Third-Party Products

Oracle products that contain third-party products of some form are indicated as such on the price list and Supplement with an 'X' in the '3rd Party' column on each price list and supplement. These products may have royalty exposure with discounting restrictions. Use the Royalty Bearing Product List (details follow below) to determine if there is deal impact.

Oracle products that contain third-party products of some form are indicated as such on the price list and Supplement with an 'X' in the '3rd Party' column on each price list and supplement. These products may have royalty exposure with discounting restrictions. Use the Royalty Bearing Product List (details follow below) to determine if there is deal impact.

Royalty Bearing Product List Instructions

Check the specific royalty exposure on each product showing the 'X' as provided through the License Royalty Team spreadsheet.

[Click here](#), then on the resulting page, under General Information, click on Royalty Bearing Product List

- For Oracle partners, please contact your Oracle PRN Representative for additional information on third-party royalty restrictions.

Products found to have royalty exposure restrictions must not be discounted below the royalty cost listed in the spreadsheet. There are two tabs on the Royalty Bearing Products list: Royalty Bearing Products and Reporting Only. Search the Royalty Bearing Products tab first then, if needed, search the Reporting Only tab. Here are some tips for using the Royalty sheet.

The Royalty Bearing Products tab is the main tab and lists all products that have specific royalties assigned to them. If you find the desired product in the Product Description column, look over to the License Royalty column for the royalty restrictions. Also be sure to check any comments. The Support Royalty column is not used for quoting purposes and can be ignored.

If a percentage is listed in the License Royalty column (e.g.4%), this means the royalty is calculated based on the Net License Fees (NLF) and there is no deal specific minimum price or discount restriction for this product.

If a specific dollar amount is listed in the License Royalty column (e.g. \$20 per unit), then the product may not be discounted below this value under any circumstances. Please make every effort to keep the final price well above this royalty fee.

There are other types of royalty structures so be sure to read carefully. Some of the entries can be a bit confusing so if there is any question as to deal impact or just to get clarification on any royalty, contact Infoprice@oracle.com or Royalty_US@oracle.com prior to quoting the product.

The Reporting Only tab lists those products where royalties are not paid based on individual deals so there is no individual deal impact. Oracle needs only to track sales of the product for reporting purposes and there are no discounting restrictions with these products.

Siebel CRM Applications

Siebel CRM Applications Pricing Siebel Base Applications

Every Siebel customer must license, at a minimum, one Siebel CRM Base Application. Typically, each employee user of Siebel applications requires a base. Start by selecting the Siebel CRM Base for each Siebel user. All users requiring a base must license the Siebel CRM Base. Then, if the customer requires industry specific functionality, select the industry base option(s) that most appropriately meet customer needs--in addition to the CRM Base. Note that if the customer requires an industry solution, all users must have an industry base option and the Siebel CRM Base (exceptions require HQAPP approval).

For Existing Customers running Siebel v8.0 or earlier

Customers using the Siebel SEA repository DO NOT have the industry options available to them. Only the Siebel CRM Base and Siebel CRM options are available in the SEA repository. Customers wishing to use Siebel industry functionality must have implemented the Siebel SIA repository--which they may do without triggering a licensing migration or any additional purchase.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Base Applications						
Siebel CRM Base	3,750	825.00	Application User			
Siebel Communications, Media and Energy CRM Base Option	400	88.00	Application User			
Siebel Financial Services CRM Base Option	400	88.00	Application User			
Siebel Life Sciences CRM Base Option	400	88.00	Application User			
Siebel Manufacturing CRM Base Option	400	88.00	Application User			
Siebel Distribution CRM Base Option	400	88.00	Application User			
Siebel Public Sector CRM Base Option	400	88.00	Application User			
<small>#REF!</small>						
Siebel CRM Tools and Servers						
Siebel Tools	20,000	4,400.00	Application User			149
Siebel Test Automation Interfaces	5,800	1,276.00	Application User			
Siebel Web UI Dynamic Developer Kit	5,800	1,276.00	Application User			
Siebel Server Extensions for UNIX	1,150	253.00	Computer	1, 55	X	

Siebel CRM Applications Pricing
Siebel CRM - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version. (e.g. if the customer licenses the Communications, Media & Energy base option and they want contracts functionality, they should license Siebel CME Contracts not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel CRM General						
Siebel Advanced Market Development Funds	500	110.00	Application User			
Siebel Anywhere	200	44.00	Application User			
Siebel Server Sync - Microsoft Exchange Server	120	26.40	Application User	2, 56		
Siebel Content Publishing	120	26.40	Application User			
Siebel Contracts	700	154.00	Application User			
Siebel CRM Desktop	300	66.00	Application User		X	
Siebel CTI	200	44.00	Application User			
Siebel Customer Content	350	77.00	Application User			
Siebel Data Quality	120	26.40	Application User			
Siebel Employee Self-Service	120	26.40	Application User			
Siebel Events Manager	350	77.00	Application User			
Siebel Forecasting	300	66.00	Application User			
Siebel Handheld	575	126.50	Application User	6		
Siebel HelpDesk Online	60	13.20	Application User			
Siebel Lead Management	230	50.60	Application User			
Siebel Mobile Sales Assistant Data Access	575	126.50	Application User	7		
Siebel Mobile Connector	300	66.00	Application User			
Siebel Partner Manager	500	110.00	Application User			
Siebel Remote Client	300	66.00	Application User			
Siebel Signature Capture Tool	60	13.20	Application User	8		
Siebel Smart Answer Connector	200	44.00	Application User			
Siebel SmartScript	300	66.00	Application User			
Siebel Store-and-Forward Messaging	120	26.40	Application User	55	X	
Siebel Territory Management	575	126.50	Application User			
Siebel Time and Expense Reporting	120	26.40	Application User			
Siebel Wireless	575	126.50	Application User			
Siebel Connector for Salmatrix Exchange	60	13.20	Application User			
Siebel CRM Customer Order Management						
Siebel Advisor	1,600	352.00	Application User			
Siebel Configurator Administration Server	115,000	25,300.00	Computer	3	X	
Siebel Configurator Runtime	2,200	484.00	Application User	4		
Siebel Customer Order Management Administration Server	230,000	50,600.00	Customer			
Siebel Customer Order Management Administrator	5,800	1,276.00	Application User			
Siebel Dynamic Catalog	1,000	220.00	Application User			
Siebel Dynamic Pricer	1,400	308.00	Application User			
Siebel Quote and Order Capture	1,150	253.00	Application User			
Siebel Quotes	460	101.20	Application User			
Siebel CRM Sales						
Oracle Business Approvals Connector for Sales Managers	350	77.00	Application User			25
Siebel Enterprise Selling Process (ESP)	200	44.00	Application User			
Siebel Portfolio Management Process (PMP)	200	44.00	Application User			
Siebel Proposals and Presentations	400	88.00	Application User			
Siebel Target Account Selling (TAS)	200	44.00	Application User			
Siebel CRM Service						
Siebel Asset Management	350	77.00	Application User			
Siebel Change Management	230	50.60	Application User			
Siebel Email Response	800	176.00	Application User			
Siebel Field Service	575	126.50	Application User			
Siebel HelpDesk Option	500	110.00	Application User	13		
Siebel Quality Management	300	66.00	Application User			
Siebel Smart Answer for Service	1,050	231.00	Application User		X	

Siebel CRM Component Pricing

Prices in USA (Dollar)

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel CRM Field Service						
Siebel Barcode	120	26.40	Application User			
Siebel Logistics Manager	300	66.00	Application User			
Siebel Preventive Maintenance	200	44.00	Application User			
Siebel Repair	200	44.00	Application User			
Siebel Scheduling	400	88.00	Application User	56	X	
Oracle Real-Time Scheduler	2,650	583.00	Field Resource			40
Siebel CRM Marketing Automation						
Siebel Campaign Management	2,530	556.60	Application User	9		
Siebel Email/Web Offer Designer	175	38.50	Application User		X	
Siebel Email Marketing Server	115,000	25,300.00	Computer			
Siebel Marketing Resource Manager	230	50.60	Application User			
Siebel CRM Marketing Server						
Siebel Marketing Server - up to 500,000 records	172,500	37,950.00	Computer	10		
Siebel Marketing Server - up to 1,000,000 records	230,000	50,600.00	Computer	10		
Siebel Marketing Server - up to 3,000,000 records	316,500	69,630.00	Computer	10		
Siebel Marketing Server - up to 5,000,000 records	402,500	88,550.00	Computer	10		
Siebel Marketing Server - up to 10,000,000 records	490,000	107,800.00	Computer	10		
Siebel Marketing Server - unlimited records	575,000	126,500.00	Computer	10		
Siebel CRM Loyalty						
<i>Siebel CRM Loyalty applications are only available to customers using the Siebel SIA repository. Customers using the SEA repository must first move to the SIA repository.</i>						
Siebel Loyalty Engine Standard Edition	46,000	10,120.00	100K Member Records	11		5
Siebel Loyalty Engine Multi-Partner Edition	105,000	23,100.00	100K Member Records	11		5
Siebel Loyalty In-Store Engine	115	25.30	Retail Register	11		500
Siebel Loyalty Manager	1,150	253.00	Application User	11		
Siebel Loyalty Member Services Representative	575	126.50	Application User	11		
Siebel CRM Warranty						
<i>Warranty now is available to CRM and all industry solutions</i>						
Siebel Warranty Claims	1,500	330.00	Application User			10
Siebel Warranty Validation Server	100,000	22,000.00	Computer	25		2
Siebel Warranty Processing	3,000	660.00	1,000 Claims			
Siebel Warranty Management Administrator	25,000	5,500.00	Application User			2

Siebel CRM Applications Pricing
Siebel CRM - Employee Applications Not Requiring a Base

Note that while these modules do not require a base application for the individual user, the customer must license some number of base applications.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel CRM Not Requiring a Base - General						
Siebel Content Publishing	120	26.40	Application User			
Siebel Customer Content	350	77.00	Application User	12		
Siebel Handheld Stand Alone	1,150	253.00	Application User			
Siebel HelpDesk	1,150	253.00	Application User	13		
Siebel CRM Not Requiring Base - Marketing and Loyalty						
Siebel Loyalty Service Agent Console	2,700	594.00	Application User	11		
Siebel Segment Manager Stand Alone	2,900	638.00	Application User			
Siebel CRM Not Requiring Base - Customer Order Management						
Siebel Configurator Administration Server	115,000	25,300.00	Computer	3	X	
Siebel Customer Order Management Administration Server	230,000	50,600.00	Customer			
Siebel Order Validation Engine	0.2300	0.0500	Electronic Order Line			
Siebel CRM Not Requiring Base - HelpDesk						
Siebel Asset Management	350	77.00	Application User			
Siebel Change Management	230	50.60	Application User			
Siebel HelpDesk Online	60	13.20	Application User			

Siebel CRM Applications Pricing

Siebel CRM - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel CRM Self-Service						
<i>Siebel Self-Service applications are on Controlled Availability and require special approval to quote. Siebel Configurator Runtime for E-Commerce and Siebel Dynamic Pricer for E-Commerce may be licensed with ATG Web Commerce with approval. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.</i>						
Siebel E-Commerce	345,000	75,900.00	Processor	56		2
Siebel E-Support	172,500	37,950.00	Processor	56		2
Siebel Configurator Runtime for E-Commerce	115,000	25,300.00	Processor	56		2
Siebel Dynamic Pricer for E-Commerce	57,500	12,650.00	Processor	56		2
Siebel CRM Customer Portal						
Siebel eCustomer	172,500	37,950.00	Processor			
Siebel eSales	115,000	25,300.00	Processor			
Siebel eService	57,500	12,650.00	Processor			
Siebel Web Marketing	34,500	7,590.00	Processor			
Siebel Loyalty Customer Portal	11,500	2,530.00	Processor	11		
Siebel CRM Customer Portal Modules						
Siebel Advisor for Customers	46,000	10,120.00	Processor			
Siebel Configurator Runtime for Customers	57,500	12,650.00	Processor	14		
Siebel Content Publishing for Customers	5,800	1,276.00	Processor			
Siebel Dynamic Pricer for Customers	46,000	10,120.00	Processor			
Siebel Events	30,000	6,600.00	Processor			
Siebel Self-Service Wireless for Customers	17,300	3,806.00	Processor			
Siebel SmartScript for Customers	11,500	2,530.00	Processor			
Siebel CRM Customer Modules not Requiring a Customer Portal						
Siebel Advisor Stand Alone	57,500	12,650.00	Processor			

Siebel CRM Applications Pricing

Siebel CRM - Partner Applications

For each Partner user, Siebel partner options must be licensed at the same level or less than the Siebel Partner Portal. For Example, if the customer licensed 100 Siebel Partner Portal then Siebel Partner Commerce must have a quantity of 100 or less. This rule applies only to options using the Registered User metric.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel CRM Partner Portal						
Siebel Partner Portal	500	110.00	Registered User			
Siebel Loyalty Partner Portal	230	50.60	Registered User	11		
Siebel CRM Partner Portal Modules						
Siebel Advanced Market Development Funds for Partners	350	77.00	Registered User			
Siebel Advisor for Partners	150	33.00	Registered User			
Siebel Anywhere for Partners	200	44.00	Registered User			
Siebel Basic Pricer for Partners	120	26.40	Registered User			
Siebel Campaign Management for Partners	700	154.00	Registered User			
Siebel Campaigns for Partners	120	26.40	Registered User			
Siebel Configurator Runtime for Partners	575	126.50	Registered User			
Siebel Content Publishing for Partners	60	13.20	Registered User			
Siebel Customer Order Management Administrator for Partners	1,150	253.00	Registered User	16		
Siebel Dynamic Pricer for Partners	350	77.00	Registered User			
Siebel Field Service for Partners	350	77.00	Registered User			
Siebel Forecasting for Partners	120	26.40	Registered User			
Siebel Logistics Manager for Partners	120	26.40	Registered User			
Siebel Marketing Resource Manager for Partners	120	26.40	Registered User			
Siebel Partner Commerce	400	88.00	Registered User			
Siebel PRM Wireless	175	38.50	Registered User			
Siebel Proposals and Presentations for Partners	175	38.50	Registered User			
Siebel Remote Client for Partners	120	26.40	Registered User			
Siebel SmartScript for Partners	120	26.40	Registered User			
Siebel Warranty for Partners	300	66.00	Registered User			
Siebel CRM Partner Modules Not Requiring Partner Portal						
Siebel PRM Wireless Stand Alone	400	88.00	Registered User			

Siebel CRM Applications Pricing
Siebel CRM Web Channel

Siebel CRM Web Channel is intended for customers that have an existing Siebel implementation and have a functionality hole or two they need to fill that cannot easily be filled any other way. Siebel CRM Web Channel should never be used where standard Siebel licensing is available.

Siebel CRM Web Channel requires, at a minimum, the customer license one User of Siebel Tools and 100 user of Siebel CRM Base or equivalent.

A licensed user of a Siebel CRM Base does not require additional Web Channel licensing as the Web Channel deployment option is included in their license. Siebel CRM Web Channel pricing is available for Siebel CRM objects as well as Siebel Industry objects and all quote the same set of products.

Siebel CRM Web Channel pricing is designed for Siebel customers who desire to extend the usefulness of their Siebel deployment by providing additional users access to Siebel Business Objects with defined methods, events, and data and reuse Siebel Business Objects and project Siebel Data through an independent User Interface via:

- Built-in scripting of Siebel objects using Siebel VB, Siebel eScript, and Browser Script
- Component Object Model (COM) using the Siebel Web Client Automation Server, Siebel COM Data Control, Siebel COM Data Server, and Siebel Mobile/Dedicated Web Client Automation Server
- CORBA using Siebel CORBA Object Manager
- Java or J2EE using Siebel Java Data Bean, JMS or JCA
- HTTP-based Integration Objects
- Transport technologies such as: MQ Series, MSMQ, Biztalk, OLE DB

Siebel CRM Web Channel user capabilities include:

- Full access to the data model corresponding to the business objects licensed
- Reduced access to specialized application behavior, especially within specialized applet classes
- Ability to customize and extend application behavior via Siebel business services and scripting

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel CRM Web Channel						
Siebel CRM Web Channel for Employees- up to 15 Objects	700	154.00	Application User			
Siebel CRM Web Channel for Customers- up to 15 Objects	69,000	15,180.00	Processor			

Siebel Communications, Media and Energy Applications Pricing
Siebel Communications, Media and Energy - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version. (e.g. if the customer licenses the Communications, Media & Energy base option and they want contracts functionality, they should license Siebel CME Contracts not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Notes	Min Part	Minimum
Siebel Communications, Media and Energy General						
Siebel CME Contracts	700	154.00	Application User			
Siebel Contract Terms and Conditions	460	101.20	Application User			
Siebel Network Order Entry	460	101.20	Application User			
Siebel Premises	175	38.50	Application User			
Siebel Rollup	200	44.00	Application User			
Siebel Work Orders	175	38.50	Application User			
Siebel Communications, Media and Energy Customer Order Management						
Siebel Bulk Order Capture	575	126.50	Application User			56
Siebel Bulk Orders Administration Server	115,000	25,300.00	Customer			56
Siebel CME Quote and Order Capture	1,500	330.00	Application User			17
Siebel Promotion Groups	750	165.00	Application User			
Siebel Communications, Media and Energy Sales						
Siebel Call Reports	120	26.40	Application User			
Siebel Design Opportunity Management	300	66.00	Application User			
Siebel Field Service Assets	175	38.50	Application User			
Siebel Pricing Authorization Management	200	44.00	Application User			
Siebel Pricing Claims Server - Up to 20 Users	115,000	25,300.00	Computer			
Siebel Communications, Media and Energy Service						
Siebel Billing Management	175	38.50	Application User			
Siebel Credit Management	175	38.50	Application User			
Siebel Fraud Management	120	26.40	Application User			
Siebel Price Comparison	2,500	550.00	Application User			

Siebel Communications, Media and Energy Applications Pricing
Siebel Communications, Media and Energy - Customer Applications
The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Communications, Media and Energy Self-Service						
<i>Siebel Self-Service applications are on Controlled Availability and require special approval to quote. Siebel Configurator Runtime for E-Commerce and Siebel Dynamic Pricing for E-Commerce may be licensed with ATG Web Commerce with approval. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.</i>						
Siebel Communications E-Commerce	415,000	91,300.00	Processor	56		2
Siebel Communications E-Support	210,000	46,200.00	Processor	56		2
Siebel Communications, Media and Energy Customer Portal						
Siebel CME eCustomer	175,000	38,500.00	Processor			
Siebel CME eSales	115,000	25,300.00	Processor			
Siebel CME eService	57,500	12,650.00	Processor			
Siebel CME Web Marketing	34,500	7,590.00	Processor			
Siebel Communications, Media and Energy Customer Portal Modules						
Siebel Price Comparison for Customers	57,500	12,650.00	Processor			
Siebel CME Quote and Order Capture for Customers	40,000	8,800.00	Processor			

Siebel Communications, Media and Energy Applications Pricing
Siebel Communications, Media and Energy - Partner Applications

For each Partner user, Siebel partner options must be licensed at the same level or less than the Siebel CME Partner Portal. For Example, if the customer licensed 100 Siebel CME Partner Portal then Siebel CME Partner Commerce must have a quantity of 100 or less. This rule applies only to options using the Registered User metric.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Communications, Media and Energy Partner Portal						
Siebel CME Partner Portal	525	115.50	Registered User			
Siebel Communications, Media and Energy Partner Portal Modules						
Siebel CME Partner Commerce	400	88.00	Registered User			
Siebel Credit Management for Partners	60	13.20	Registered User			
Siebel Design Opportunity Management for Partners	120	26.40	Registered User			
Siebel Fraud Management for Partners	60	13.20	Registered User			
Siebel Pricing Authorization Management for Partners	175	38.50	Registered User			
Siebel CME Quote and Order Capture for Partners	400	88.00	Registered User	18		

Siebel Financial Services Applications Pricing
Siebel Financial Services Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an Industry specific version. When a customer licenses an Industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version. (e.g. if the customer licenses the Communications, Media & Energy base option and they want contracts functionality, they should license Siebel CME Contracts not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Financial Services General						
Siebel Customer Relationship Console - HTML	850	187.00	Application User			
Siebel Finance Events Manager	400	88.00	Application User			
Siebel Financial Accounts	200	44.00	Application User			
Siebel Network Order Entry	460	101.20	Application User			
Siebel Financial Services Proposals and Presentations	400	88.00	Application User			
Siebel Rollup	200	44.00	Application User			
Siebel Financial Services Customer Order Management						
Siebel Financial Services Customer Order Management for Banking	1,500	330.00	Application User	20		
Siebel Financial Services Quote and Order Capture	1,150	253.00	Application User			
Siebel Financial Services Quotes	460	101.20	Application User			
Siebel Financial Services Sales						
Siebel Call Reports	120	26.40	Application User			
Siebel Needs Analysis/Applications - Non credit	200	44.00	Application User			
Siebel Financial Services Finance Line of Business						
Siebel Collections	575	126.50	Application User			
Siebel Commercial Banking Loan Approval	300	66.00	Application User			
Siebel Corporate and Commercial Banking	200	44.00	Application User			
Siebel Credit Origination	260	57.20	Application User			
Siebel Institutional Sales and Research	300	66.00	Application User			
Siebel Investment Banking	200	44.00	Application User			
Siebel Investment Management	300	66.00	Application User			
Siebel Retirement/Pension Management	300	66.00	Application User			
Siebel Small Business Banking	200	44.00	Application User			
Siebel Wealth Management	300	66.00	Application User			
Siebel Financial Services Healthcare						
Siebel Group Coverage	300	66.00	Application User			
Siebel Healthcare Providers and Facilities	200	44.00	Application User			
Siebel Individual Coverage	180	39.60	Application User			
Siebel Financial Services Insurance						
Siebel Group Pensions	300	66.00	Application User			
Siebel Group Policies	300	66.00	Application User			
Siebel Individual Life and Annuities	175	38.50	Application User			
Siebel Personal Lines Claims	230	50.60	Application User			
Siebel Personal Lines Policies	300	66.00	Application User			
Siebel Financial Services Insurance Service						
Siebel Insurance Field Service	575	126.50	Application User	19		

Siebel Financial Services Applications Pricing
Siebel Financial Services - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Financial Services Customer Portal						
Siebel Financial Services eCustomer	172,500	37,950.00	Processor			
Siebel Financial Services eSales	115,000	25,300.00	Processor			
Siebel Financial Services eService	57,500	12,650.00	Processor			
Siebel Financial Services Web Marketing	34,500	7,590.00	Processor			
Siebel Enrollment Portal	70,000	15,400.00	Processor			
Siebel Financial Services Customer Portal Modules						
Siebel Finance Events	40,000	8,800.00	Processor			

Siebel Financial Services Applications Pricing
Siebel Financial Services - Partner Applications

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Financial Services Partner Portal						
Siebel Agent Portal	500	110.00	Registered User			
Siebel Finance Partner Portal	500	110.00	Registered User			
Siebel Service Provider Portal	175	38.50	Registered User			
Siebel Financial Services Agent Portal Options						
Siebel Individual and Group Coverage for Partners	120	26.40	Registered User			
Siebel Life and Pensions for Partners	120	26.40	Registered User			
Siebel P&C Claims for Partners	120	26.40	Registered User			
Siebel P&C Policies for Partners	175	38.50	Registered User			
Siebel Financial Services Partner Portal Modules						
Siebel Financial Services Proposals and Presentations for Partners	175	38.50	Registered User			

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an Industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version. (e.g. if the customer licenses the Communications, Media & Energy base option and they want contracts functionality, they should license Siebel CME Contracts not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Notes	Part	Minimum
Siebel Life Sciences General						
Siebel Advanced Contracts	1,450	319.00	Application User			
Siebel Business Rules	400	88.00	Application User			
Siebel Contract Terms and Conditions	460	101.20	Application User			
Siebel Managed Care	1,150	253.00	Application User			
Siebel Managed Care Profile	300	66.00	Application User			
Siebel Medical Education	200	44.00	Application User			
Siebel Network Order Entry	460	101.20	Application User			
Siebel Opportunities and Contracts	300	66.00	Application User			
Siebel Pharma Campaigns	575	126.50	Application User			
Siebel Prescription Analysis	300	66.00	Application User			
Siebel Rollup	200	44.00	Application User			
Siebel Samples	300	66.00	Application User			
Siebel Life Sciences Sales						
Siebel Design Opportunity Management	300	66.00	Application User			
Siebel Pricing Authorization Management	200	44.00	Application User			
Siebel Pricing Claims Server-Up to 20 Users	115,000	25,300.00	Computer			
Siebel Life Sciences Service						
Siebel Collections	575	126.50	Application User			
Siebel Life Sciences Medical Sales						
Siebel Medical Handheld	700	154.00	Application User		6	
Siebel Medical Inventory Management	300	66.00	Application User			
Siebel Life Sciences Medical Service						
Siebel Medical Field Service	575	126.50	Application User			
Siebel Life Sciences Pharma Sales						
Siebel Pharma Handheld	700	154.00	Application User			
Siebel Signature Capture	120	26.40	Application User		6	
Siebel Life Sciences Pharma Marketing Server						
Siebel Pharma Marketing Server-First Brand	1.15	0.2500	Customer Record			21
Siebel Pharma Marketing Server-Additional Brand	1.15	0.2500	Customer Record			21
Siebel Pharma Marketing Server-Unlimited Brands -- Unlimited records	345,000	75,900.00	Processor			21

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Employee Applications Not Requiring a Base

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Life Sciences not requiring a Base - General						
Siebel Medical Handheld Stand Alone	1,350	297.00	Application User	6		
Siebel Pharma Handheld Stand Alone	1,350	297.00	Application User	6		
Siebel Life Sciences Medical Handheld Stand Alone Modules						
Siebel Medical Inventory Management	300	66.00	Application User			
Siebel Life Sciences Pharma Handheld Stand Alone Modules						
Siebel Expense Reports for Handheld Stand Alone	115	25.30	Application User	6		
Siebel Medical Education for Handheld Stand Alone	115	25.30	Application User	6		
Siebel Samples for Handheld Stand Alone	175	38.50	Application User	6		
Siebel Signature Capture Stand Alone	115	25.30	Application User	6		

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Life Sciences Customer Portal						
Siebel Pharma eService	80,000	17,600.00	Processor			
Siebel Life Sciences Pharma eService Modules						
Siebel MedEd for Customers	29,000	6,380.00	Processor			
Siebel Samples for Customers	29,000	6,380.00	Processor			
Siebel Details	175	38.50	Application User	22	X	
Siebel Details – Server capacity for an additional 10 concurrent users	27,500	6,050.00	Computer		X	
Siebel Details – Server capacity for an additional 50 concurrent users	55,000	12,100.00	Computer		X	
Siebel Details – Server capacity for an additional 100 concurrent users	90,000	19,800.00	Computer		X	
Siebel Details – Server capacity for an additional 200 concurrent users	126,500	27,830.00	Computer		X	

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Partner Applications

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Life Sciences Partner Portal Modules						
Siebel Delegated Business Rules for Partners	175	38.50	Registered User			
Siebel Design Opportunity Management for Partners	120	26.40	Registered User			
Siebel Details	175	38.50	Application User	22	X	
Siebel Details – Server capacity for an additional 10 concurrent users	27,500	6,050.00	Computer		X	
Siebel Details – Server capacity for an additional 50 concurrent users	55,000	12,100.00	Computer		X	
Siebel Details – Server capacity for an additional 100 concurrent users	90,000	19,800.00	Computer		X	
Siebel Details – Server capacity for an additional 200 concurrent users	126,500	27,830.00	Computer		X	
Siebel Life Sciences Field Service for Partners	350	77.00	Registered User			
Siebel Pricing Authorization Management for Partners	175	38.50	Registered User			

Siebel Manufacturing and Distribution Applications Pricing
Siebel Manufacturing - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version. (e.g. if the customer licenses the Communications, Media & Energy base option and they want contracts functionality, they should license Siebel CME Contracts not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Manufacturing General						
Siebel Contract Terms and Conditions	460	101.20	Application User			
Siebel Network Order Entry	460	101.20	Application User			
Siebel Manufacturing Automotive						
Siebel Business Rules	400	88.00	Application User			
Siebel Financial Accounts	200	44.00	Application User			
Siebel Lease End-of-Term Processing	200	44.00	Application User			
Siebel Personal Lines Claims	230	50.60	Application User			
Siebel Remarketing	575	126.50	Application User			
Siebel Title Management	120	26.40	Application User			
Siebel Vehicle Contracts	200	44.00	Application User			
Siebel Manufacturing Oil, Gas and Chemicals						
Siebel OGC Contracts	700	154.00	Application User			
Siebel OGC Quote and Order Capture	1,150	253.00	Application User			
Siebel Premises	175	38.50	Application User			
Siebel Rollup	200	44.00	Application User			
Siebel Work Orders	175	38.50	Application User			
Siebel Manufacturing Sales						
Siebel Design Opportunity Management	300	66.00	Application User			
Siebel Pricing Authorization Management	200	44.00	Application User			
Siebel Pricing Claims Server-Up to 20 User	115,000	25,300.00	Computer			
Siebel Manufacturing Automotive Sales						
Siebel Credit Origination	260	57.20	Application User			
Siebel Manufacturing Oil, Gas and Chemicals Sales						
Siebel Call Reports	120	26.40	Application User			
Siebel Manufacturing Automotive Service						
Siebel Collections	575	126.50	Application User			
Siebel Manufacturing Oil, Gas and Chemicals Service						
Siebel Billing Management	175	38.50	Application User			
Siebel Credit Management	175	38.50	Application User			
Siebel Fraud Management	120	26.40	Application User			

Siebel Manufacturing and Distribution Applications Pricing
Siebel Manufacturing - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Manufacturing Customer Portal						
Siebel OGC eCustomer	172,500	37,950.00	Processor			
Siebel OGC oSales	115,000	25,300.00	Processor			
Siebel OGC eService	57,500	12,650.00	Processor			
Siebel OGC Web Marketing	34,500	7,590.00	Processor			
Siebel Manufacturing Oil, Gas and Chemicals Customer Portal						
Siebel OGC Quote and Order Capture for Customers	40,000	8,800.00	Processor			

Siebel Manufacturing and Distribution Applications Pricing
Siebel Manufacturing - Partner Applications

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Manufacturing Partner Portal						
Siebel Dealer Portal	500	110.00	Registered User			
Siebel OGC Partner Portal	500	110.00	Registered User			
Siebel Manufacturing Partner Portal Modules						
Siebel Design Opportunity Management for Partners	120	26.40	Registered User			
Siebel Pricing Authorization Management for Partners	175	38.50	Registered User			
Siebel Manufacturing Dealer Portal Modules						
<i>(Each user of Dealer Portal Options requires a user of Dealer Portal)</i>						
Siebel Credit Origination for Partners	260	57.20	Registered User			
Siebel Dealer Advanced Marketing	500	110.00	Registered User			
Siebel Delegated Business Rules for Partners	175	38.50	Registered User			
Siebel Financial Accounts for Partners	175	38.50	Registered User			
Siebel Remarketing for Partners	575	126.50	Registered User			
Siebel Showroom for Dealers	575	126.50	Registered User			
Siebel Manufacturing Oil, Gas and Chemicals Partner Portal Modules						
<i>(Each user requires a user of OGC Partner Portal)</i>						
Siebel OGC Partner Commerce	400	88.00	Registered User			
Siebel Credit Management for Partners	60	13.20	Registered User			
Siebel Fraud Management for Partners	60	13.20	Registered User			
Siebel OGC Quote and Order Capture for Partners	230	50.60	Registered User			

**Siebel Manufacturing and Distribution Applications Pricing
Siebel Distribution - Employee Applications**

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version. (e.g. if the customer licenses the Communications, Media & Energy base option and they want contracts functionality, they should license Siebel CME Contracts not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Distribution General						
Siebel Contract Terms and Conditions	460	101.20	Application User			
Siebel Network Order Entry	460	101.20	Application User			
Siebel Distribution Consumer Goods General						
Siebel Advanced Contracts	1,450	319.00	Application User			
Siebel Consumer Goods Customer Order Management Administration Server	138,000	30,360.00	Customer			
Siebel Deductions	200	44.00	Application User			
Siebel Consumer Goods Dynamic Catalog	400	88.00	Application User			
Siebel Inventory and Order Management	1,150	253.00	Application User			
Siebel Consumer Goods Quote and Order Capture	870	191.40	Application User			
Siebel Sales Volume Planning	300	66.00	Application User			
Siebel Trade Promotions	350	77.00	Application User			
Demantra Predictive Trade Planning	1,800	396.00	\$Million COGS	23, 56		150
option: Demantra Trade Promotion Optimization	870	191.40	\$Million COGS	23, 56	X	150
Siebel Distribution Consumer Goods Sales						
Siebel Consumer Goods Sales Handheld	700	154.00	Application User		6	
Siebel Van Sales/Delivery	460	101.20	Application User			
Siebel Distribution Hospitality Sales						
Siebel Group Inventory and Execution	4,200	924.00	Application User		24	
Siebel Distribution Not Requiring a Base - General						
Siebel Consumer Goods Sales Handheld DSS	1,350	297.00	Application User		6	
Siebel Van Sales/Delivery	460	101.20	Application User			
Siebel Group Sales and Event Management	200	44.00	Guest Room		24	

**Siebel Manufacturing and Distribution Applications Pricing
Siebel Distribution - Partner Applications**

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Distribution Consumer Goods Partner Portal Modules						
Siebel Deductions for Partners	175	38.50	Registered User			
Siebel Sales Volume Planning for Partners	120	26.40	Registered User			
Siebel Trade Promotions for Partners	300	66.00	Registered User			

Siebel Public Sector Applications Pricing

Siebel Public Sector - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version. (e.g. if the customer licenses the Communications, Media & Energy base option and they want contracts functionality, they should license Siebel CME Contracts not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Public Sector General						
Siebel Network Order Entry	460	101.20	Application User			

Siebel Public Sector Applications Pricing

Siebel Public Sector Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Public Sector Self-Service						
Siebel Public Sector E-Support	175,000	38,500.00	Processor	56		2
Siebel Public Sector Customer Portal						
Siebel Public Sector eService	80,000	17,600.00	Processor			

Siebel Public Sector Applications Pricing

Siebel Public Sector Partner Applications

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Siebel Public Sector Partner Portal						
Siebel Public Sector Partner Portal	500	110.00	Registered User			

Complementary Applications to Siebel CRM

Siebel CRM Applications Pricing Oracle E-Billing Applications

Licensing Oracle Self-Service E-Billing does not require also licensing any Siebel applications. The customer can run Self-Service E-Billing on its own.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Oracle Self-Service E-Billing						
Oracle Self-Service E-Billing Business Edition	10,500	2,310.00	\$M in Application Annual Revenue			50
Oracle Self-Service E-Billing Consumer Edition	8	1.76	Registered User	27		50,000

Siebel Self-Service eBilling

The below Siebel Self-Service eBilling products are under Controlled Availability (CA) and all quotes require approval. Siebel Self-Service eBilling can be sold only to an existing customer with Self-Service eBilling in production purchasing additional licenses.

Siebel eBilling Manager for Consumer	8	1.76	Customer Account	56		
Siebel ePayment Manager	6	1.32	Customer Account	56		
Siebel eStatement Manager	6	1.32	Customer Account	56		
Siebel Self-Service Communications						
Siebel Communications Billing Analytics Manager	12	2.64	Telephone Number	56		
Siebel Communications Billing Manager for Business	12	2.64	Telephone Number	56		
Siebel Communications Billing Manager for Consumer	12	2.64	Telephone Number	56		

Siebel CRM Applications Pricing Real-Time Decisions (RTD) Applications

RTD

Oracle Real-Time Decisions Base Application	57,500	12,650.00	Processor			
Oracle Real-Time Decisions for Siebel Intelligent Offer Generation	1,800	396.00	Application User			
Oracle Real-Time Decisions for Siebel E-Commerce	57,500	12,650.00	Processor			

Siebel CRM Applications Pricing Oracle Policy Automation Applications

NOTE: The number of licenses required for Oracle Policy Automation Connectors is determined by counting the number of processors or application users for the OPA instances being connected to. For instance, if the customer uses Processor licenses to connect Siebel to OPA, the number of processors needed are based on the OPA instance not the Siebel instance.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Policy Automation Authoring						
Oracle Policy Modeling	100,000	22,000.00	Application User			
Policy Automation Deployment						
Oracle Policy Automation	200,000	44,000.00	Processor			
Oracle Policy Automation	1,000	220.00	Application User			500
Oracle Policy Automation for Mobile Devices	1,000	220.00	Application User	56		500
Oracle Policy Automation for Oracle CRM On Demand	500	110.00	Application User	28, 29		50
Policy Automation General						
Oracle Policy Automation Connector for Siebel	80,000	17,600.00	Processor			
Oracle Policy Automation Connector for Siebel	400	88.00	Application User			500
Oracle Policy Automation Connector for Oracle CRM On Demand	50,000	11,000.00	Connected Instance	30		
Oracle Policy Automation Connector for SAP Java Connector	120,000	26,400.00	Processor			
Oracle Policy Automation Connector for SAP Java Connector	600	132.00	Application User			500

**Siebel CRM Applications Pricing
Oracle ATG and Endeca Offerings**

Midsized company price list price adjustment is available for all ATG and Endeca offerings (except ATG Web Commerce Business Intelligence Administrator). Note that applying the Midsized company price adjustment to Endeca Content Management System Connectors means they cannot be discounted any further as that reaches their minimum price.

In addition, the midsized company pricing annual revenue threshold for ATG Web Commerce, ATG Web Commerce Search, Endeca Guided Search, and Endeca Experience Manager is applied up to \$500 million in U.S. dollars (\$) in annual revenue.

Note that ATG Web Commerce Search now is on controlled availability. The preferred search product for Oracle is now Endeca, so please position Endeca Guided Search with your Customers.

Oracle ATG and Oracle Endeca product are eligible for use with the Oracle Application Specific Technology Products listed on the Oracle Technology Global Price List. Oracle ATG now is available with Oracle BI Foundation Suite for Oracle Applications. For details, please refer to the Oracle Applications Licensing Table available at Oracle.com: <http://www.oracle.com/us/corporate/pricing/application-licensing-table-070571.pdf> and the Oracle Technology Global Price List.

License Price	Software Update License & Support	Licensing Metric	Notes	Req per	Minimum
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These ATG offerings are perpetual, on-premise licenses and quoted through the Pricing Calculator under Siebel.

ATG Commerce

ATG Web Commerce	500,000	110,000.00	Processor		
ATG Web Commerce Merchandising	50,000	11,000.00	Application User		2
ATG Web Commerce Search	160,000	35,200.00	Processor	31, 56	
ATG Web Commerce Service Center	2,500	550.00	Application User		20
WebCenter Sites for Oracle ATG Web Commerce	40,000	8,800.00	Processor	32, 33	

ATG Knowledge Manager

ATG Web Knowledge Manager	10,000	2,200.00	Application User	56	20
ATG Web Knowledge Manager Self-Service	200,000	44,000.00	Processor	56	

ATG Developer and Administrator

ATG Web Commerce Developer and Administrator	5,000	1,100.00	Application User		
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ATG BI is available only to existing customers with approval. New customers must purchase OBI Foundation Suite (available in AST or standard licensing on the Oracle Technology price list).

ATG Business Intelligence

ATG Web Commerce Business Intelligence	50,000	11,000.00	Computer	34,35,55,56	X
ATG Web Commerce Business Intelligence Administrator	20,000	4,400.00	Application User	34,35,55,56	X

Endeca Search

Endeca Guided Search	160,000	35,200.00	Processor	37	
Endeca Experience Manager	100,000	22,000.00	Processor	37	
Endeca for Mobile	70,000	15,400.00	Processor	37	
Endeca for Social	50,000	11,000.00	Processor	37	

Endeca Search Add-Ons

Endeca Relationship Discovery	45,000	9,900.00	Processor		X
Endeca Text Enrichment	15,000	3,300.00	Processor		X
Endeca Text Enrichment with Sentiment Analysis	45,000	9,900.00	Processor		X
Endeca Content Management System Connectors	35,000	7,700.00	Connector	38	X

Available connectors: Documentum, Documentum eRoom, FileNet Doc & Image Services, FileNet P8, Interwoven TeamSite, JSR-170, LiveLink, Lotus Notes/Domino, MS SharePoint

Endeca Business Intelligence

Endeca Commerce Business Intelligence	1,000	220.00	Application User		25
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Endeca Developer and Administrator

Endeca Developer	5,000	1,100.00	Application User		
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**Siebel CRM Applications Pricing
Oracle Knowledge Applications**

Oracle Knowledge Notes

- Oracle Knowledge Standard Edition offerings are limited to 10 moderators in the community forums and access by 250 partner organizations.
- Oracle Knowledge Standard Edition offerings do not include Industry ontologies (pre-packaged dictionaries with common industry terminology) and Guided Flows (decision tree style question-answer diagnostics).
- Oracle Knowledge Enterprise Edition customers receive everything in the Standard Edition version plus unlimited forum moderators, unlimited partner organization access, as well as industry ontologies and Guided Flows.
- Oracle Knowledge for Web Self-Service (Standard and Enterprise) include all Web Self-Service interfaces owned by the client, including the www support site, extranets for partners, agents or distributors as well as intranets for knowledge sharing.
- When quoting Knowledge for Web Self-Service only count processors used by the out-of-the-box Web Self-Service UI (Information Center), or processors handling service requests from custom UIs using the web service API layer (Information Manager Web Services).
- Oracle Knowledge for Contact Center licenses are required for all knowledge authors or other users such as approvers and reviewers contributing to knowledge creation workflows.
- Oracle Knowledge is eligible for use with the Oracle Application Specific Technology Products listed on the Oracle Technology Global Price List. For details, please refer to the Oracle Applications Licensing Table available at Oracle.com: <http://www.oracle.com/us/corporate/pricing/application-licensing-table-070571.pdf> and the Oracle Technology Global Price List.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Knowledge Enterprise Edition						
Oracle Knowledge for Contact Center Enterprise Edition	2,000	440	Application User			
Oracle Knowledge for Web Self Service Enterprise Edition	300,000	66,000	Processor			
Knowledge Standard Edition						
Oracle Knowledge for Contact Center Standard Edition	1,250	275	Application User			
Oracle Knowledge for Web Self Service Standard Edition	150,000	33,000	Processor			
Knowledge Analytics						
Oracle Knowledge Analytics	5,800	1,276	Application User			5

Siebel CRM Applications Pricing
Oracle Live Help and Recommendations On Demand

Note: Oracle ATG Live Help On Demand and Oracle ATG Recommendations On Demand are subscription-based Software as a Service (SaaS) offerings and cannot be sold as licensed-based, perpetual ("on-premise") products and thus require the Oracle Software as a Service Agreement (OSSA) and cannot be included on any Oracle License and Services Agreement (OLSA). Please work with your Contracts Specialist.

These products are not yet available to Oracle partners.

Maximum discount on the below products is 25%, with no discounting allowed on Standard Telco rates.

	Annual Fee	Support	Licensing Metric	Notes	3rd Party	Minimum
Live Help Interactions On Demand						
10,000 - 49,999 Interactions	600	Included	1K Interaction Credits	39, 40		
50,000 - 999,999 Interactions	550	Included	1K Interaction Credits	39, 40		
100,000 - 249,999 Interactions	500	Included	1K Interaction Credits	39, 40		
250,000 - 499,999 Interactions	450	Included	1K Interaction Credits	39, 40		
500,000 - 749,999 Interactions	400	Included	1K Interaction Credits	39, 40		
750,000 - 1,449,999 Interactions	350	Included	1K Interaction Credits	39, 40		
1,500,000 + Interactions	300	Included	1K Interaction Credits	39, 40		

	Monthly Fee	Support	Licensing Metric	Notes	3rd Party	Minimum
Live Help Chat On Demand						
3 - 49 Seats	100	Included	Hosted Named User	40, 41		
50 - 99 Seats	95	Included	Hosted Named User	40, 41		
100 - 199 Seats	85	Included	Hosted Named User	40, 41		
200 - 299 Seats	75	Included	Hosted Named User	40, 41		
299 + Seats	65	Included	Hosted Named User	40, 41		
Live Help Email On Demand						
3 - 49 Seats	30	Included	Hosted Named User	40, 42		
50 - 99 Seats	28	Included	Hosted Named User	40, 42		
100 - 199 Seats	25	Included	Hosted Named User	40, 42		
200 - 299 Seats	22	Included	Hosted Named User	40, 42		
299 + Seats	20	Included	Hosted Named User	40, 42		
Live Help Standard Telco On Demand	No Discounting	See Rate Schedule	N/A	Minute		40, 43
Live Help Cobrowse Chat On Demand				Hosted Named User		40, 44 X
Live Help Cobrowse Phone On Demand				Hosted Named User		40, 45 X

	Annual Fee	Support	Licensing Metric	Notes	3rd Party	Minimum
Recommendations Single-Channel On Demand						
1,000,000 - 4,999,999 Web Sessions	3,600	Included	1M Web Sessions	40, 46		
5,000,000 - 9,999,999 Web Sessions	3,000	Included	1M Web Sessions	40, 46		
10,000,000 - 24,999,999 Web Sessions	2,500	Included	1M Web Sessions	40, 46		
25,000,000 - 44,999,999 Web Sessions	2,100	Included	1M Web Sessions	40, 46		
50,000,000 - 74,999,999 Web Sessions	1,800	Included	1M Web Sessions	40, 46		
75,000,000 - 149,999,999 Web Sessions	1,600	Included	1M Web Sessions	40, 46		
150,000,000+ Web Sessions	1,400	Included	1M Web Sessions	40, 46		
Recommendations Multichannel On Demand						
1,000,000 - 4,999,999 Web Sessions	4,800	Included	1M Web Sessions	40, 47		
5,000,000 - 9,999,999 Web Sessions	4,000	Included	1M Web Sessions	40, 47		
10,000,000 - 24,999,999 Web Sessions	3,200	Included	1M Web Sessions	40, 47		
25,000,000 - 44,999,999 Web Sessions	2,800	Included	1M Web Sessions	40, 47		
50,000,000 - 74,999,999 Web Sessions	2,300	Included	1M Web Sessions	40, 47		
75,000,000 - 149,999,999 Web Sessions	2,000	Included	1M Web Sessions	40, 47		
150,000,000+ Web Sessions	1,800	Included	1M Web Sessions	40, 47		

	Monthly Fee	Support	Licensing Metric	Notes	3rd Party	Minimum
Recommendations Add-ons						
Recommendations Additional Catalog On Demand	250	Included	Product Catalog	40, 48		
Recommendations Large Catalog On Demand	750	Included	Product Catalog	40, 49		

Siebel CRM Applications Pricing
Oracle User Productivity Kit (UPK) Applications

Note: The Siebel User Productivity Kit for Oracle Customer Hubs module covers the product formerly named Siebel Universal Customer Master.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
UPK						
Oracle User Productivity Kit Standard (UPK)	17,500	3,850.00	UPK Developer	50		
Oracle User Productivity Kit Standard (UPK)	90	19.80	Application User	50		50
Oracle User Productivity Kit Standard (UPK)	45	9.90	Employee	50		500
Oracle User Productivity Kit Professional	17,500	3,850.00	UPK Developer	50		
Oracle User Productivity Kit Professional	100	22.00	Application User	50		50
Oracle User Productivity Kit Professional	50	11.00	Employee	50		500
UPK Content Materials for CRM						
Siebel UPK Fundamentals for Siebel CRM Base				50		
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module			
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	70,000	15,400.00	UPK Module			
Siebel UPK for Oracle Customer Hubs				51		
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	8,800	1,936.00	UPK Module			
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	17,600	3,872.00	UPK Module			
Siebel UPK for Siebel Customer Order Management				50		
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module			
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module			
Siebel UPK for Siebel Loyalty				50		
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	8,800	1,936.00	UPK Module			
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	17,600	3,872.00	UPK Module			
Siebel UPK for Siebel Partner Manager				50		
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module			
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module			
Siebel UPK for Siebel Marketing				50		
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module			
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module			
Siebel UPK for Siebel Sales				50		
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module			
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module			
Siebel UPK for Siebel Service				50		
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module			
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module			
Siebel UPK for Siebel Territory Management				50		
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	8,800	1,936.00	UPK Module			
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	17,600	3,872.00	UPK Module			

Siebel CRM Applications Pricing
Oracle Application Integration Architecture Applications

License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
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Note that this section is for informational purposes only. A complete listing of Oracle AIA products and related details including CA, footnotes, and Price List Supplement information can be found in the [Oracle Application Integration Architecture Price List](#). Please use the AIA price list as the main document for quoting AIA products.

Foundation Packs

Application Integration Architecture Foundation Pack					
per Processor	46,000	10,120.00	Processor		
per Named User Plus	920	202.40	Named User Plus		
Application Integration Architecture Foundation Pack Extension for Communications					
per Processor	46,000	10,120.00	Processor		56
per Named User Plus	920	202.40	Named User Plus		
Application Integration Architecture Foundation Pack Extension for Insurance					
per Processor	46,000	10,120.00	Processor		56
per Named User Plus	920	202.40	Named User Plus		
Application Integration Architecture Foundation Pack Extension for Utilities					
per Processor	46,000	10,120.00	Processor		56
per Named User Plus	920	202.40	Named User Plus		

Process Integration Packs

Oracle Lead to Order Integration Pack for Oracle CRM On Demand and Oracle E-Business Suite	35,000	7,700.00	Processor		56
Oracle Order Management Integration Pack for Oracle Transportation Management, Oracle E-Business Suite and Siebel CRM	105,000	23,100.00	Processor		56
Siebel CRM Integration Pack for Oracle Communications Billing and Revenue Management: Agent Assisted Billing Care	70,000	15,400.00	Processor		56
Siebel CRM Integration Pack for Oracle Order Management	105,000	23,100.00	Processor		56

Process Integration Packs (Base + Options)

Customer Master Data Management Integration Base Pack	15,000	3,300.00	Processor		56
Customer Master Data Management Integration Option	10,000	2,200.00	Processor		56, 51
Product Master Data Management Integration Base Pack	15,000	3,300.00	Processor		56
Product Master Data Management Integration Option	10,000	2,200.00	Processor		56, 52

Direct Integrations

Demantra Integration Pack for Siebel CRM Consumer Goods	35,000	7,700.00	Processor		56
Oracle Enterprise Taxation Management Integration to Siebel Public Sector for Case Management	35,000	7,700.00	Processor		56
Oracle Enterprise Taxation Management Integration to Siebel Public Sector for Taxpayer Service	35,000	7,700.00	Processor		56
Siebel Call Center Integration Pack for Oracle Adverse Event Reporting System	35,000	7,700.00	Processor		56
Siebel CRM Integration to Oracle Incentive Compensation	35,000	7,700.00	Processor		56
Siebel Field Service Integration to Oracle Real-Time Scheduler	35,000	7,700.00	Processor		56

**Siebel CRM Applications Pricing
Oracle Master Data Management Applications**

Licensing Customer Hub provides rights to use Oracle Customer Data Hub (CDH) and/or Siebel Universal Customer Master (UCM). If running both, licenses for the sum total of item records managed across the 2 products must be purchased. Licensing Product Hub provides rights to use Product Information Master (PIM) Data Hub and/or Universal Product Master (UPM). Licensing MDM using the Record metric or Enterprise metric provides the rights for unlimited read-only access for MDM data through the licensed hub.

NOTE: For Master Data Management (MDM) products, the Oracle EBS applications products include the standard, restricted use of underlying Oracle technology. The Siebel applications products do not include a restricted use of underlying Oracle technology.

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Party	Minimum
Master Data Management - Customer Hub for B2B						
Oracle Customer Hub B2B	9	1.98	Record	53		50,000
Oracle Customer Hub Add-on B2B for Siebel CRM and Oracle E-Business Suite	4.50	0.9900	Record	53		50,000
Customer Hub & Customer Hub Add-on options	<i>(Customer Hub options are available only with Siebel UCM)</i>					
option: Oracle Activity Hub B2B	3.20	0.7000	Record			50,000
option: Oracle Field Service Hub B2B	3.20	0.7000	Record			50,000
option: Oracle Marketing Hub B2B	3.20	0.7000	Record			50,000
option: Oracle Sales Hub B2B	3.20	0.7000	Record			50,000
option: Oracle Service Hub B2B	3.20	0.7000	Record			50,000
option: Hyperion Data Relationship Management for Customer Hub	3.20	0.7000	Record	56		50,000
Master Data Management - Customer Hub for B2C						
Oracle Customer Hub B2C	0.4600	0.1000	Record	53		1,000,000
Oracle Customer Hub Add-on B2C for Siebel CRM and Oracle E-Business Suite	0.2300	0.0500	Record	53		1,000,000
Customer Hub & Customer Hub Add-on options	<i>(Customer Hub options are available only with Siebel UCM)</i>					
option: Oracle Activity Hub B2C	0.1600	0.0400	Record	54		1,000,000
option: Oracle Field Service Hub B2C	0.1600	0.0400	Record	54		1,000,000
option: Oracle Marketing Hub B2C	0.1600	0.0400	Record	54		1,000,000
option: Oracle Privacy Management Policy Hub B2C	0.3200	0.0700	Record	54		1,000,000
option: Oracle Sales Hub B2C	0.1600	0.0400	Record	54		1,000,000
option: Oracle Service Hub B2C	0.1600	0.0400	Record	54		1,000,000
Master Data Management - Vertical Customer Hub						
<i>(Vertical MDM options are available only with Siebel UCM)</i>						
Oracle Automotive Captive Finance Customer Hub	1.60	0.3500	Record	54		1,000,000
Oracle Case Hub	0.3700	0.0800	Record	54		1,000,000
Oracle Higher Education Constituent Hub	1.30	0.2900	Record	54		300,000
Oracle Life Sciences Customer Hub	2.90	0.6400	Record	54		100,000
Master Data Management - Product Information Management (PIM)						
Oracle Product Hub	14	3.08	Record	53		20,000
Oracle Product Hub Add-on	7	1.54	Record	53		20,000
Master Data Management - Administrative & Development						
Oracle Customer Hub Data Steward	5,795	1,274.90	Application User	53		10
Oracle Higher Education Constituent Hub Data Steward	5,795	1,274.90	Application User	53		10
Oracle Product Hub Data Steward	5,795	1,274.90	Application User	53		20

Siebel CRM Applications Pricing
Oracle Master Data Management Applications

	License Price	Software Update License & Support	Licensing Metric	Notes	3rd Part	Minimum
Master Data Management - Data Quality						
Oracle Enterprise Data Quality Address Verification Server	63,300	13,926.00	Processor		X	4
Oracle Enterprise Data Quality Match and Merge	125,000	27,500.00	Processor			4
Oracle Enterprise Data Quality Parsing and Standardization	150,000	33,000.00	Processor			4
Oracle Enterprise Data Quality Profile and Audit	150,000	33,000.00	Processor			4
Oracle Enterprise Data Quality Product Data Match and Merge	125,000	27,500.00	Processor			4
Oracle Enterprise Data Quality Product Data Parsing and Standardization	150,000	33,000.00	Processor			4
Oracle Watchlist Screening	200,000	44,000.00	Processor			4
<i>The below Oracle Data Quality licenses are valid only for use with Oracle Master Data Management and/or Oracle CRM deployments (including Siebel, PeopleSoft, JDE, EBS, and ATG)</i>						
Oracle Data Quality Address Validation Server	63,300	13,926.00	Processor	5	X	4
Oracle Data Quality Matching Server	125,000	27,500.00	Processor	5	X	4
Oracle Data Quality Parsing and Standardization Server	150,000	33,000.00	Processor	5	X	4
Oracle Data Quality Profiling Server	150,000	33,000.00	Processor	5	X	4

Recommended Siebel Options

The options listed below are suggested MDM options when running Siebel UCM and are listed here for reference only. Pricing for Data Quality is found in the "Siebel CRM General" section and pricing for Tools is found in the "Siebel CRM Tools and Servers" section of the Siebel price list.

- Siebel Data Quality
- Siebel Tools
- Siebel Test Automation Interfaces

Pricing Notes

- ¹ Siebel Server Extensions for UNIX is required to operate Siebel on a supported Unix or Linux operating system. See the SR&SP for specifics on supported platforms.
- ² Application Users of Siebel Server Sync-Microsoft Exchange Server must include anyone that accesses the MS Exchange server and benefits from the sync to Siebel whether or not they are a licensed Siebel user.
- ³ Access to the Siebel Configurator runtime user interface requires a user of Siebel Configurator – Runtime for each user accessing the Siebel Configurator functionality.
- ⁴ To utilize the constraints engine, Siebel Configurator - Runtime requires a license of the Siebel Configurator Administration Server.
- ⁵ To cleanse data at the time of data entry in Siebel CRM, customers must purchase Siebel Data Quality.
- ⁶ All Siebel Handheld options are certified on a limited list of MS Windows devices (and only MS Windows). Refer to the current Siebel SRSP for a list of certified devices.
- ⁷ Note: Siebel Mobile Sales Assistant Data Access is available on a limited set of devices. Refer to the current documentation for a list of certified devices.
- ⁸ Note that this module may require some configuration using Siebel Tools.
- ⁹ If the segmentation feature of Campaign Management is desired, a license for the Siebel Marketing Server is required.
- ¹⁰ The Siebel Marketing Server is licensed on the basis of the number of unique Marketing Records (including contact records, prospect records and records in external data sources), which the Customer may access using the Siebel Marketing Server.
- ¹¹ Siebel Loyalty is available only with the Siebel Industry base applications (SIA builds). It is not available with the Siebel Horizontal base applications (SEA builds).
- ¹² Siebel Customer Content may be purchased without a Siebel base. This is useful for situations where the user requires a small subset of Siebel CRM functionality. In this situation each Application User of Siebel Customer Content requires an Application User of either Siebel HelpDesk Online or Siebel Content Publishing.
- ¹³ Each employee agent responding to employee service requests requires a Siebel HelpDesk Application User license.
- ¹⁴ Siebel Communications, Media and Energy customers are recommended to license Siebel CME Quote and Order Capture for Customers for each User of Siebel Configurator – Runtime for Customers.
- ¹⁵ Note that use of Siebel Smart Answer for both customer and employee facing applications enables increased feedback to the self-learning capabilities of Siebel Smart Answer and improves overall accuracy.
- ¹⁶ The Siebel Customer Order Management Administrator for Partners is required for each user that wishes to administer the Siebel Customer Order Management Administration Server from the partner side. Partner administrator licenses are not included with the Siebel Customer Order Management Administration Server for Partners.
- ¹⁷ Oracle Order and Service Management (OSM), on the Communications GBU price list, should be positioned for communications industry prospects who require decomposition and orchestration capabilities for order delivery. OSM is pre-integrated to Siebel CRM in Oracle's end-to-end market solution "Rapid Offer Design and Order Delivery". Please contact: comms_order_mgt_us_grip@oracle.com, for more information about OSM and Rapid Offer Design and Order Delivery. For Oracle partners, you are welcome to also contact the above email alias, but please contact your Oracle PRN Representative for additional information.
- ¹⁸ Siebel CME Quote and Order Capture for Partners is not available in IEOP (SI) mode. Both Siebel Partner Commerce (Siebel CRM) and Siebel CME Quote and Order Capture for Partners options are required to enable full Siebel Communications, Media and Energy order processing functionality.
- ¹⁹ All Siebel Field Service options are available to users of Siebel Insurance Field Service.
- ²⁰ It is recommended that customers implementing Siebel Financial Services Customer Order Management for Banking also license, in addition to the required modules, Siebel Dynamic Pricer and Siebel Configurator Runtime.
- ²¹ The Siebel Pharma Marketing Server is licensed on the number of unique customer records (including both contact records, prospect records and records in external data sources) which the Customer may access using the Siebel Pharma Marketing Server. A "Brand" is a Application product offering that corresponds to a specific molecular entity, including multiple dosage forms and multiple strengths for the same molecular entity.
- ²² Siebel Details is priced per Application User and the per Computer capacity is based on Concurrent Users. Additional server capacity for each Computer is purchased through a server pack. All employees, partners and customers of Siebel accounts utilizing Siebel Details require a Application User license.
- ²³ Damantra products are placed in the Siebel price list for reference only. They are quotable under the Oracle-Supply Chain Planning section of the quoting tool. While they do not require a Siebel base application, they are complementary to Siebel Trade Promotions.
- ²⁴ Siebel Group Inventory and Execution and Siebel Group Sales and Event Management require approval prior to quoting to a customer. See Controlled Availability listing for approvers.
- ²⁵ Siebel Warranty Validation Server requires licensing only the computers on which Oracle Policy Automation is installed.
- ²⁶ Siebel OGC Quote and Order Capture for Partners is not available in IEOP (Hi) mode. Both Siebel Partner Commerce (Siebel CRM) and Siebel OGC Quote and Order Capture for Partners options are required to enable full order processing functionality.
- ²⁷ Oracle Self-Service E-Billing Consumer Edition excludes use of Hierarchy Manager, Hierarchal Reporting and Hierarchal Payments. The Oracle Self-Service E-Billing Business Edition license is required for these capabilities.
- ²⁸ Oracle Policy Automation for Oracle CRM On Demand licenses are limited for use directly with Oracle CRM On Demand. Any customer wishing to use Oracle Policy Automation with other applications, must purchase the standard full use Oracle Policy Automation licensing. Customers may license Oracle Policy Automation for use with Oracle CRM On Demand using standard licensing rather than this limited use license. The Oracle Policy Automation Connector for Oracle CRM On Demand is required in either use case.
- ²⁹ Minimum users of Oracle Policy Automation for Oracle CRM On Demand can be shared across more than one Oracle CRM On Demand instance.
- ³⁰ Oracle Policy Automation Connector for Oracle CRM On Demand is licensed for each instance of Oracle CRM On Demand to which Oracle Policy Automation is being connected.
- ³¹ For the purposes of the following program: Oracle ATG Web Commerce Search, only the processors on which queries are processed must be counted. You do not need to count processors on which the program is running for indexing content in configured content sources as long as the foregoing is the only use of the program on all the processors installed in a given server.
- ³² Oracle WebCenter Sites for Oracle ATG Web Commerce can only be used to serve content to ATG, either by delivering it to ATG Web Commerce or by delivering it directly to the end user browser. In addition, WebCenter Sites for ATG Web Commerce can only be used to serve content to Web sites that are also being served by ATG Web Commerce under a common fully qualified domain name. Any content delivered for a standalone Web site (e.g. a marketing Web site) or to a separate fully qualified domain name not being served by ATG Web Commerce requires a full-use license of WebCenter Sites.
- ³³ The number of licenses for Oracle WebCenter Sites for Oracle ATG Web Commerce must be, at a minimum, equal to the number of licenses of Oracle ATG Web Commerce.
- ³⁴ The Oracle ATG Web Commerce Business Intelligence program and the Oracle ATG Web Commerce Business Intelligence Administrator program may only be used in conjunction with either the Oracle ATG Web Commerce program and/or the Oracle ATG Web Knowledge Manager program. You may, however, expand your data model to include other information provided the additional information supplements information that is already included in the Oracle ATG Web Commerce program or in the Oracle ATG Knowledge Manager program.
- ³⁵ The Cognos BI Consumer Bundle is included in the Oracle ATG Web Commerce Business Intelligence program and is comprised of (a) one (1) reporting engine for anonymous viewers consisting of no more than two (2) processors and four (4) total cores, (b) unlimited anonymous report viewer seat licenses, (c) one (1) Named BI Web Administrator seat license and one (1) Named BI Professional Report Author seat license. Any additional seat licenses must be licensed separately by purchase of Oracle ATG Web Commerce BI Administrator seat licenses at an additional cost and are not included in any enterprise-wide or similar license.
- ³⁶ The Oracle ATG Web Commerce Business Intelligence Administrator program has a discounting limit of 40% and does not receive the midsize price list adjustment for any size customer.
- ³⁷ For the purposes of the following programs: Oracle Endeca Guided Search, Oracle Endeca Experience Manager, Oracle Endeca for Mobile, Oracle Endeca for Social, only the processors on the MDEX v6 Servers must be counted. Do not count processors of ITL Servers which the program is running.
- ³⁸ Maximum discount allowed is 50%. No exceptions.

Pricing Notes

- ³⁹ Live Help Interactions On Demand include Call, Chat, and Email interactions. Customers must purchase Live Help Interactions On Demand for call usage. Live Help Chat On Demand Hosted Named User seats and Live Help Email On Demand Hosted Named User seats are not required if customer purchases Live Help Interaction Credits for Chat and Email usage. One Interaction Credit equals: one completed Call (user initiates PC-to-phone or phone-to-phone call and is connected to destination phone number); one Chat session (user initiated Chat from any channel removed from Chat Session Queue in the Live Help Agent Console via automatic or manual queue distribution), or three Email responses (agent replies to inbound emails, or agent originated emails). Any fraction of Email responses less than three will be rounded up to the nearest whole number for purposes of license quantity requirements. Interaction Credits are valid for one year from purchase. Any unused Interaction Credits cannot be rolled into a new contract period. See "IK Interaction Credits" definition for additional licensing information.
- ⁴⁰ Technical support is included in usage fees for all Live Help On Demand and Recommendations On Demand products. Separate set-up fees are required and are determined by Oracle Consulting Services via a Statement of Work. Ongoing consulting services beyond the set-up term may be purchased from Oracle Consulting Services and require a Statement of Work.
- ⁴¹ Live Help Chat On Demand Hosted Named User seats are billed monthly and include Chat application and unlimited Chat usage. Customers may purchase either Live Help Chat On Demand Hosted Named User seats or Live Help Interactions On Demand for Chat usage, but not both.
- ⁴² Live Help Email On Demand Hosted Named User seats are billed monthly and include Email Response application and unlimited usage. Customers may purchase either Live Help Email On Demand Hosted Named User seats or Live Help Interactions On Demand for Email Response usage, but not both.
- ⁴³ Live Help Standard Telco On Demand is required for customers who purchase Live Help Interactions On Demand for Call usage. Live Help Standard Telco On Demand is billed monthly and includes a single charge for per-minute telephony toll charges on all completed phone-to-phone calls and PC-to-phone calls in the prior month's billing period. Two calls are made for each call-based Live Help interaction, referred to as leg 1 and leg 2. Charges are applicable to leg 1 and leg 2 for phone-to-phone calls, and for leg 2 only for PC-to-phone calls. Charges are calculated based upon the cost per minute per leg as reflected in the Rate Schedule. Charges are calculated based on Leg 1 connection time multiplied by the applicable rate per minute, plus leg 2 connection time multiplied by the applicable rate per minute, and are summed into a single charge per month. Connection times for each leg are rounded up at six second intervals for billing purposes.
- ⁴⁴ Live Help Cobrowse Chat On Demand Hosted Named User seats are billed monthly, include Cobrowse application (ViewPoint and Remote Control features) and are licensed for use with Live Help Chat On Demand Hosted Named User seats or Live Help Interactions On Demand for Chat usage only.
- ⁴⁵ Live Help Cobrowse Phone On Demand Hosted Named User seats are billed monthly, include Cobrowse application (ViewPoint and Remote Control features), and are licensed for use with Live Help Interactions On Demand for Calls only.
- ⁴⁶ Recommendations Single-Channel Usage On Demand includes Recommendations product with unlimited presentation of product recommendations in a single channel. Available channels include Web, Email, Live Help Agent Console, or REST API. Customer chooses one channel. Price determined by aggregated annual web sessions across all deployed web domains.
- ⁴⁷ Recommendations Multichannel On Demand includes Recommendations product with unlimited presentation of product recommendations across two or more channels. Available channels include Web, Email, Live Help Agent Console, or REST API. Customer may choose two or more channels. Price determined by aggregated annual web sessions across all deployed web domains.
- ⁴⁸ Recommendations Single-Channel On Demand and Recommendations Multichannel On Demand include hosting for one product catalog. Recommendations Additional Catalog On Demand applies to each additional deployed product catalog.
- ⁴⁹ Recommendations Single-Channel On Demand and Recommendations Multichannel On Demand include hosting for up to 500,000 products per product catalog. Recommendations Large Catalog On Demand is required for each deployed product catalog with more than 500,000 products, and is purchased in increments of 500,000 products.
- ⁵⁰ When licensing Oracle User Productivity Kit Standard, you must license a minimum of one (1) UPK Developer and either Application Users for UPK Standard or Employees for UPK Standard; When licensing Oracle User Productivity Kit Professional, you must license a minimum of one (1) UPK Professional Developer and either Application Users for UPK Professional or Employees for UPK Professional; When licensing any UPK Content Modules, you must license a minimum of: one (1) UPK Developer and either Application Users for UPK Standard or Employees for UPK Standard; OR, one (1) UPK Professional Developer and either Application Users for UPK Professional or Employees for UPK Professional.
- ⁵¹ Oracle Customer Master Data Management Integration Options are available for: Siebel CRM; Oracle E-Business Suite; Oracle Communications Billing and Revenue Management. Each Option must be licensed separately.
- ⁵² Oracle Product Master Data Management Integration Options are available for: Siebel CRM; and Oracle E-Business Suite, and Oracle Communications Billing and Revenue Management. Each Option must be licensed separately.
- ⁵³ Licensing Customer Hub provides rights to use Oracle Customer Data Hub (CDH) and/or Siebel Universal Customer Master (UCM). If running both, licenses for the sum total of item records managed across the 2 products must be purchased. Licensing Product Hub provides rights to use Product Information Master (PIM) Data Hub and/or Universal Product Master (UPM). Customers using both Oracle and Siebel technology must be sure to purchase licenses to cover the sum total of item records managed across the 2 product sets.
- ⁵⁴ This option is not available with Oracle eBusiness based MDM Hubs. It is only available with Siebel Universal Customer Master (UCM) and Siebel CRM applications.
- ⁵⁵ This product contains third-party functionality and can be licensed only using the standard, assigned price list metric. No enterprise metric or other non-standard metric may be used to license this product. This product must also be sold with a fixed quantity and cannot be sold with an unlimited quantity, as part of a ULA, capped ULA, or otherwise. The spreadsheet found at <http://my.oracle.com/site/fin/gfo/GlobalProcesses/InboundLicenseRoyalties/index.htm> (on the resulting page, under General Information, click on "Products with Metric and ULA Restrictions") contains a complete list of all products that cannot be licensed with non-standard metrics and cannot be sold with unlimited quantities. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- ⁵⁶ This product is on Controlled Availability and requires approval. For more information on CA process and approval, please refer to the Siebel Controlled Availability section on eSource at <http://esource.oraclecorp.com> > Home > Controlled Availability Sales Questions. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion data for your entire employee population. For Order Management, application users are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately by Electronic Order Line.

\$M In Application Annual Revenue: is defined as one million U.S. dollars excluding taxes processed through the licensed program. For Oracle Self-Service E-Billing products, the Annual Revenue is equivalent to the total invoiced amount for all company accounts that have at least one enrolled user per billing period.

Siebel Branch Teller Services program, Siebel Internet Banking Services program, Siebel Retail Finance Foundation Services program and the Siebel Financial Transactions Workbench program, you may use third party tools to (a) create materials or (b) modify the materials identified as Sample Screen Code and Process Templates in the program documentation, all in accordance with the program documentation, and provided that such materials or modified materials shall be used solely with your licensed use of such programs. You shall not limit in any way Oracle's right to develop, use, license, create derivative works of, or otherwise freely exploit the programs, ancillary programs, program documentation, or any other materials provided by Oracle, or to permit third parties to do so.

1,000 Claims: is defined as one thousand unique claims processed through the program during a 12 month period. A unique claim is defined as one of the following: OEM Claims entry, supplier claims entry, adjudication. Claims flow through to OPA for automated processing. You may not exceed the licensed number of transactions during a 12 month period unless you acquire additional transaction licenses from Oracle.

Connected Instance: is defined as the configuration between Oracle Policy Automation Connector for Oracle CRM On Demand and the Oracle CRM On Demand instance's web service endpoint. For each Oracle CRM On Demand instance so configured, an additional Connected Instance is required.

Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product that the software product is required to interface.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

\$M Cost of Goods Sold: is defined as one million U.S. dollars of the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer: is defined as the customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Customer Account: is defined as each unique Customer Account, designated by a unique account number, for which the billing information is managed or displayed using the program, regardless of the number of individual account holders associated with such accounts.

Customer Record: is defined as each unique Customer Record (including contact records, prospect records and records in external data sources) that you may access using the program.

Contact Record: is defined as each database record of an individual contact that is stored in the Siebel Data Model

The Siebel Marketing Server program is licensed on a Computer basis together with the number of unique Customer Records that you may access using the program.

The Siebel Pharma Marketing Server is licensed on the basis of the number of unique Customer Records that you may access using the program together with the number of Brands that you may manage using the program.

Brand: is defined as a named product offering that corresponds to a specific molecular entity, including multiple dosage forms and multiple strengths for the same molecular entity.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

The Siebel Details Program includes a license for 20 Concurrent Users that authorizes you to use the program on only one Physical Server for a maximum of 20 Concurrent Users at any given time

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

Order Line is defined as the total number of order entry line items processed by the program during a 12 month period. Multiple order entry line items may be entered as part of an individual customer order or quote and may also be automatically generated by the Oracle Configurator. You may not exceed the licensed number of Order Lines during any 12 month period unless you acquire additional Order Line licenses from Oracle.

Employee: Enterprise Employee: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the Oracle Programs. The quantity of the licenses required is determined by the number of Enterprise Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you who have access to, use, or are tracked by the Oracle Programs must be counted for the purposes of determining the number of Enterprise Employees.

Field Resource: is defined as dispatchers using the programs, as well as engineers, technicians, representatives or other persons scheduled by the programs.

Guest Room: is defined as the number of guest rooms managed by the program.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

1K Interaction Credits: is defined as one thousand interaction credits where one interaction credit is defined as (a) one completed Click to Call session or (b) one Click to Chat session or (c) three Email Response outbound emails sent from the Live Help Agent Console.

A Click to Call session is defined as a user initiated PC-to-phone or phone-to-phone call which is connected to a destination phone number.

A Click to Chat session is defined as a user initiated chat from any channel that is removed from a chat session queue in the Live Help Agent Console via an automatic or manual queue distribution.

An Email Response is defined as an agent reply to an inbound email or an agent-originated email. Any fraction of Email Responses less than three will be rounded up to three for purposes of license quantity requirements.

If at any time the amount of 1K Interaction Credits exceeds the licensed quantity, you are required to order additional services such that the amount of 1K Interaction Credits is equal to or less than the number of licensed quantity.

\$M In Managed Assets: is defined as one million U.S. dollars of the following total. (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

Member Record: is defined as each unique customer loyalty program Member Record managed by the program. 100k Member Records shall mean one hundred thousand Member Records.

Named User Plus / Named User is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. All of the remaining provisions of this definition apply only with respect to Named User Plus licenses, and not to Named User licenses. A non human operated device will be counted as a named user plus in addition to all individual's authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Oracle VM Management Pack, and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Siebel, Load Testing Accelerator for Oracle E-Business Suite, and Load Testing Accelerator Application Development Framework Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Database Firewall, only the processors of the database sources which are protected or monitored must be counted for the purpose of determining the number of licenses required.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Physical Server: is defined as each physical server on which the programs are installed.

The Siebel Pricing Claims Server-Up to 20 Application Users is licensed on a Physical Server basis with a limitation on the number of Application Users.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Ops Center Virtualization management Pack and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle ATG Web Commerce Search, only the processors on which queries are processed must be counted. You do not need to count processors on which the program is running for indexing content in configured content sources as long as the foregoing is the only use of the program on all the processors installed in a given server.

Product Catalog: is defined as a single instance of your product offerings in a tabular structure which includes product details such as name, price, category, SKU number, and other data fields. Product Catalogs must be provided from you to Oracle via File Transfer Protocol (FTP) or API feed.

For the purposes of Oracle Recommendations Single-Channel On Demand and Oracle Multi-Channel On Demand, hosting is included for one Product Catalog that includes only up to 500,000 products.

For the purposes of Oracle Recommendations Additional Catalog On Demand, a Product Catalog refers to each of your additional deployed Product Catalogs that each include only up to 500,000 products.

For the purposes of Oracle Recommendations Large Catalog On Demand, a Product Catalog refers to each of your deployed Product Catalogs that each include more than 500,000 products per Product Catalog.

If at any time the amount of Product Catalogs exceeds the licensed quantity, you are required to order additional services such that the amount of Product Catalogs is equal to or less than the number of licensed quantity.

Record: For Customer Hub B2B and Hyperion Data Relationship Management for Customer Hub, record is defined as the number of unique customer database records stored in the Customer Hub B2B application (e.g. stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Customer Data Hub product.

For Customer Hub B2C, record is defined as the number of unique customer database records stored in the Customer Hub B2C application. A customer database record is a unique consumer (i.e. physical person) record which is stored as a contact for the Universal Customer Master product or as a person for the Customer Data Hub product.

For Product Hub, record is defined as the number of unique product database records stored in the Product Hub application. A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Life Sciences Customer Hub program a record is defined as the number of unique customer database records stored in the application. A Life Sciences customer database record is a unique physician (i.e. physical person) record which is stored as a contact for the Oracle Life Sciences Customer Hub product.

For the purpose of Oracle Supplier Lifecycle Management and Oracle Supplier Hub applications, a record is a unique business entity or company record, which is stored as Supplier in AP_SUPPLIERS table of the Oracle Supplier Lifecycle Management and Oracle Supplier Hub products.

For all programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

The Siebel Master Data Application programs (denoted by the word "Master" in the program name) are licensed on the basis of the number of Contact Records that may be stored in the Master Data Application.

The Siebel Master Data Application programs (denoted by the word "Master" in the program name) are subject to the following additional terms: (a) you have no right to use the user interface of such programs except through the Customer Data Steward or Product Data Steward modules, and (b) you can use only those components of the Siebel Master Data application program that have been licensed by you

Registered User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. Registered Users shall be only your business partners and/or customers and shall not be your employees.

Retail Register - is defined as any device designed to record any part of a sales transaction.

100MB per month is defined as 100 megabytes of storage space used each month.

Telephone Number is defined as each unique telephone number for which the billing information is managed or displayed using the program, regardless of the number of individual account holders associated with such telephone numbers.

1K Transactions is defined as one thousand unique transactions processed through the program during a 12 month period. You may not exceed the licensed number of transactions during a 12 month period unless you acquire additional transaction licenses from Oracle.

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Module is defined as the functional software component described in the product documentation

The users or processors of the Siebel Web Channel program may access a maximum of 15 Objects. An "Object" is defined as each data entity within the Business Object Layer of the programs that is defined in the Siebel Tools program.

1M Web Sessions is defined as one million web sessions where a web session is defined as a sequence of requests from a uniquely identified client that expire after 30 minutes of inactivity. The total number of Web Sessions per calendar year must be aggregated for the purposes of license quantity requirements. If at any time the amount of 1M Web Sessions exceeds the licensed quantity, you are required to order additional services such that the amount of 1M Web Sessions is equal to or less than the number of licensed quantity.

Wireless handset is defined as a mobile communications device such as a mobile telephone, PDA, or paging device, that has as primary functions wireless voice communications and data services provided through a service provider.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES**TERM DESIGNATION**

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list, 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list.

The list support price for term licenses is 22% of the list perpetual license fee, as listed in the price list. The term license percentages are not applied to the list support price. E-Business discount, and any approved discount, is applied to the list support price.

Example: For a perpetual license for 100 application users of Siebel CRM Base, the list license price is \$375,000 and the list annual support price is \$82,500.

For a one year term license of Siebel CRM Base, the list license price is 20% of \$375,000 = \$75,000. The list annual support price remains \$82,500, and is not affected by the 20% term multiplier. If this was part of a larger contract which qualified for a 10% E-Business discount, the one year term net license price would be \$337,500, and the net annual support price would be \$74,250.

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term:

A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term:

A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term:

A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term:

A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term:

A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via Oracle MetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package 2,300 USA (Dollar) for 10 incidents on one server;
- Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package 1,150 USA (Dollar) for 10 incidents on one server;
- Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle MetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

- Year 6 after product release: 10% of current year's Software Update License & Support
- Year 7 after product release: 20% of current year's Software Update License & Support
- Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

EXHIBIT E



Oracle Health Sciences Cloud Services Global Price List
September 14, 2012

EXHIBIT F

ORACLE®

Oracle Primavera Global Price List

November 1, 2012

Oracle Primavera Global Price List

	License Price	Software Update License & Support	Metric	Minimum	Pricing Notes
Products					
Primavera P6 Enterprise Project Portfolio Management	2,750	605.00	Application User		
Primavera P6 Progress Reporter	205	65.00	Application User		
Primavera P6 Professional Project Management	2,500	550.00	Application User		
Primavera P6 Analytics	2,000	440.00	Application User	25	
Primavera Contract Management, Business Intelligence Publisher Edition	2,000	440.00	Application User		
Primavera Earned Value Management	10,000	2,200.00	Application User		1, 2
Primavera Risk Analysis	9,500	2,030.00	Application User		
Primavera Portfolio Management	2,900	638.00	Application User	50	
Primavera Capital Planning and Investment Control Budgeting	2,000	440.00	Application User	50	2
Primavera P6 Reporting Database	25,000	5,500.00	Processor		
Primavera Contractor	1,295	285.00	Application User		1
Products: Sure Unifier					
Primavera Capital Planning	2,750	605.00	Application User	25	
Primavera Project Delivery Management	2,750	605.00	Application User	25	
Primavera Cost Controls	2,750	605.00	Application User	25	
Primavera Facility Management	2,750	605.00	Application User	25	
Primavera Real Estate Management	2,750	605.00	Application User	25	
Integration Products					
Primavera Inspire for SAP	90,000	19,800.00	Application User		
Primavera P6 Enterprise Project Portfolio Management Web Services	500	110.00	Application User	10	3
Primavera Contract Management Web Services	500	110.00	Application User	10	4
Application Integration Architecture					
Project Portfolio Management Integration Pack for Primavera P6 and JD Edwards EnterpriseOne	70,000	15,400.00	Processor	1	2
User Productivity Kit					
User Productivity Kit Standard	17,500	3,850.00	UPK Developer	1	5
User Productivity Kit Standard	90	20.00	Application User	50	5
User Productivity Kit Standard	45	10.00	Employee	500	5
User Productivity Kit Professional	17,500	3,850.00	UPK Developer	1	5
User Productivity Kit Professional	100	22.00	Application User	50	5
User Productivity Kit Professional	50	11.00	Employee	500	5
User Productivity Kit Content Materials for Primavera					
Oracle User Productivity Kit for Primavera Contract Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	5
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	5
Oracle User Productivity Kit for Primavera P6 Enterprise Project Portfolio Management (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	5
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	5
Oracle User Productivity Kit for Primavera Portfolio Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	5
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	5

Oracle Primavera Global Price List

	Annual Subscription Fee	Metric	Minimum	Pricing Notes
Products: Skire Unifier (Cloud Service)				
Note: These are subscription-based software Software as a Service (SaaS) offerings and cannot be sold as licensed-based, perpetual ("on-premise") products and thus require the Oracle Software as a Service Agreement (OSSA) and cannot be included on any Oracle License Services Agreement (OLSA). Please work with your Contracts Specialist once the products are no longer Priced in Advance of Availability.				
Primavera Capital Planning Cloud Service	950	Hosted Named User	25	
Primavera Project Delivery Management Cloud Service	950	Hosted Named User	25	
Primavera Cost Controls Cloud Service	950	Hosted Named User	25	
Primavera Facility Management Cloud Service	950	Hosted Named User	25	
Primavera Real Estate Management Cloud Service	950	Hosted Named User	25	

Pricing Notes

- These products have limited technical support, which is described in Oracle's Technical Support Policies.
- Please refer to the Primavera Controlled Availability (CA) questionnaire for the list of questions and approvers for sale of this product. CA questionnaire can be found on eSource at <http://esource.oraclecorp.com> -> Global Business Units -> PGBU -> Pricing Practices -> Controlled Availability.
- This product should be licensed by developers and end users who are not licensed for Primavera P6 Enterprise Project Portfolio Management, and who (i) need access to applications created using the product's Web Services and/or Java APIs, or (ii) who directly or indirectly access or create data in Primavera P6 Enterprise Project Portfolio Management.
- This product should be licensed by developers and end users who are not licensed for Primavera Contract Management, and who (i) need access to applications created using the product's Web Services and/or Java APIs, or (ii) who directly or indirectly access or create data in Primavera Contract Management.
- When licensing Oracle User Productivity Kit Standard, you must license a minimum of one (1) UPK Developer and either Application Users for UPK Standard or Employees for UPK Standard.
When licensing Oracle User Productivity Kit Professional, you must license a minimum of one (1) UPK Professional Developer and either Application Users for UPK Professional or Employees for UPK Professional.
When licensing any UPK Content Modules, you must license a minimum of one (1) UPK Developer and either Application Users for UPK Standard or Employees for UPK Standard, OR, one (1) UPK Professional Developer and either Application Users for UPK Professional or Employees for UPK Professional.

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual term licenses are available from 1 to 5 years: 1 year - 20% of list, 2 year - 35% of list, 3 year - 50% of list, 4 year - 65% of list and 5 year - 70% of list.

The list support price for term licenses is 22% of the list perpetual license fee, as listed in the price list. The term license percentages are not applied to the list support price. E-Business discount, and any approved discount, is applied to the list support price.

Example:

For a perpetual license for one Processor of Database Enterprise Edition, the list license price is \$47,500 and the list annual support price is \$10,450.

For a one year term license of Database Enterprise Edition, the list license price is 20% of \$47,500 = \$9,500. The list annual support price remains \$10,450, and is not affected by the 20% term multiplier.

If this was part of a larger contract which qualified for a 19% E-Business discount, the one year term net license price would be \$8,550, and the net annual support price would be \$9,405.

Definitions

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion dates for your entire employee population. Application Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle Supplier Portal, Oracle Services Procurement, PeopleSoft Supplier Connection, PeopleSoft Strategic Sourcing and JD Edwards Supplier Self Service programs, use by your external suppliers is included with your application user licenses.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multi-core chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name (with the exception of Java SE Support, Java SE Advanced, and Java SE Suite), a processor is counted equivalent to an occupied socket, however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multi-core chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multi-core server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multi-core chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non Oracle Middleware, Management Pack for WebCenter Suite, Ops Center Virtualization Management Pack, Grid Engine, Oracle VM Management Pack, and Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Informatica PowerCenter and PowerConnect Adapters, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, Data Integrator and Application Adapter for Data Integration, and Application Adapters for Data Integration, only the processor(s) where the data transformation processes are executed must be counted for the purposes of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, and In-Memory Database Cache for Oracle Applications, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Maxima, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for TeraData Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Database Firewall, only the processors of the database sources which are protected or monitored must be counted for the purpose of determining the number of licenses required.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Oracle Support Services

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Update License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution. Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server)
- Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server)
- Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetalink, which provides 24x7 web based technical support, including web-based Technical Assistance Requests.

Customer Support Services, Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the unsupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to Metalink/ Customer Connection
- Major product and technology releases
- Pre-existing fees

Oracle On Demand

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administrative Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

Third-Party Products

Oracle products that contain third-party products of some form are indicated as such on the price list and Supplement with an 'X' in the '3rd Party' column on each price list and supplement. These products may have royalty exposure with discounting restrictions or they may have metric restrictions that prevent them from being added to a ULA or unlimited deal, or possibly both. There are two documents that must be accessed for each deal: 1) the Royalty Bearing Product List, 2) the HQApp-ULA list.

Royalty Bearing Product List

First, check the specific royalty exposure on each of these products as provided through the License Royalty Team spreadsheet. Detailed instructions provided below. [Click here](#), then on the [main page](#), under [General Information](#), click on [Royalty Bearing Product List](#).

• For Oracle partners, please contact your Oracle FRN Representative for additional information on third-party royalty restrictions.

Products found to have royalty exposure restrictions must not be discounted below the royalty cost listed in the spreadsheet. There are two tabs on the Royalty Bearing Products list: Royalty Bearing Products and Reporting Only. Search the Royalty Bearing Products tab first then, if needed, search the Reporting Only tab. Here are some tips for using the Royalty sheet:

The [Royalty Bearing Products](#) tab is the main tab and lists all products that have specific royalties assigned to them. If you find the desired product in the Product Description column, look over to the License Royalty column for the royalty restrictions. Also be sure to check any comments. The Support Royalty column is not used for quoting purposes and can be ignored.

If a percentage is listed in the License Royalty column (e.g. 4%), this means the royalty is calculated based on the Net License Fees (NLF) and there is no deal-specific minimum price or discount restriction for the product.

If a specific dollar amount is listed in the License Royalty column (e.g. \$20 per unit), then the product may not be discounted below this value under any circumstances. Please make every effort to keep the final price well above this royalty fee.

There are other types of royalty structures so be sure to read carefully. Some of the entries can be a bit confusing so if there is any question as to deal impact or just to get clarification on any royalty, contact kprice@oracle.com or Royalty_US@oracle.com prior to quoting the product.

The [Reporting Only](#) tab lists those products where royalties are not paid based on individual deals so there is no individual deal impact. Oracle needs only to track sales of the product for reporting purposes and there are no discounting restrictions with these products.

HQApp-ULA List

Second, go to <http://my.oracle.com/content/naw/utd/07565> to access the HQApp-ULA spreadsheet.

• For Oracle partners, please contact your Oracle FRN Representative for additional information on third-party royalty restrictions.

Products appearing on this spreadsheet can not be added to a ULA or Unlimited deal. Note that this sheet does not list royalty impact of any kind. Please see the Royalty Bearing Product list for that information. This spreadsheet only lists those products that have metric restrictions and so selling by any other metric is usually not available. Please make sure to highlight any of these products in your ULA approval.

	Price	Metric	Pricing Method	Minimum	Notes
Oracle Health Sciences Software as a Service					
Inform On Demand Single Trial					
<p>The Per Quotation price for Fast Start, Fast Forward and Fast Lock services are derived using the respective individually priced services listed below each of them, aggregated with any additional fees for Optional Services. Only those services denoted by "Per Quotation" are to be priced, quoted, billed and listed in the contract. The individually priced services listed below are not to be quoted, used or included in the contract - they are purely for the purposes of deriving the quotation price for Fast Start, Fast Forward and Fast Lock using the pricing calculator.</p> <p>Inform Software Usage price that is used to compute Inform On Demand Fast Forward price is based on the estimated data item consumption during the life of the trial. Any single trial above \$1 million data items must use Inform Software Usage price listed below. Only trials with estimated data items of 5 Million or more per trial are eligible for Inform Software Usage for Mega Trials price.</p>					
Inform On Demand Single Trial Fast Start, Study Setup	Per Quotation	Trial			
Base Build	87,500	Trial			
Unique Form	1,100	Form			
Reuse Form	550	Form			
Repeat Form	250	Form			
Extracts	5,000	Extract Type Per Trial			
Site Assessment/User Management Tool	200	Site per trial			
Hosting Setup	7,500	Trial			
Inform On Demand Single Trial Fast Forward, Study Conduct	Per Quotation	Trial		Per Month	
Inform Software Usage	0.2200	Data Item			
Inform Software Usage for Mega Trials (>= 5 million data items per trial)	0.0600	Data Item			5
Project Management	2,000	Trial			
End-user Helpdesk for clinical trials (1-24 months)	45	Site			Per Month
End-user Helpdesk for clinical trials (over 24 months)	30	Site			Per Month
Application Hosting and Management	2,550	Trial			10, 5
Inform On Demand Single Trial Fast Lock, Study Closure	Per Quotation	Trial			
Close Out and Server Decommissioning	15,000	Trial			
CRF Submit	10,000	Trial			8
Inform On Demand Single Trial, Optional Services					
Optional services listed below, that are included in the service will be added to appropriate trial phase (Fast Start, Fast Forward and Fast Lock services) and billed to the customer.					
Dedicated Hosting Environment	Per Quotation				5
Laptop Provisioning	550	Computer			
Integration Build	25,000	Integration Per Trial			
Integration Hosting Setup	1,000	Integration Per Trial			
Integration Application Hosting and Management	450	Integration Per Trial		Per Month	
Non-Standard Web Language	11,500	Language			
Historical Login Report Setup	2,000	Trial			
Audit Trail Report Setup	2,000	Trial			
Instruct Online (IOI) for Inform On Demand Single Trial	10,000	Trial			9
Inform Direct On Demand Single Trial (Controlled Availability)					4
<p>The Per Quotation price for Fast Start, Fast Forward and Fast Lock services are derived using the respective individually priced services listed below each of them, aggregated with any additional fees for Optional Services. Only those services denoted by "Per Quotation" are to be priced, quoted, billed and listed in the contract. The individually priced services listed below are not to be quoted, used or included in the contract - they are purely for the purposes of deriving the quotation price for Fast Start, Fast Forward and Fast Lock using the pricing calculator.</p> <p>Inform Software Usage price that is used to compute Inform On Demand Fast Forward price is based on the estimated data item consumption during the life of the trial. Any single trial above \$1 million data items must use Inform Software Usage price listed below. Only trials with estimated data items of 5 Million or more per trial are eligible for Inform Software Usage for Mega Trials price.</p>					
Inform Direct On Demand Single Trial Fast Start, Study Setup	Per Quotation	Trial			
Base Build	87,500	Trial			
Unique Form	1,100	Form			
Reuse Form	550	Form			
Repeat Form	250	Form			
Extracts	5,000	Extract Type Per Trial			
Site Assessment/User Management Tool	200	Site per trial			
Hosting Setup	3,000	Trial			
Inform Direct On Demand Single Trial Fast Forward, Study Conduct	Per Quotation	Trial			
Inform Software Usage	0.2200	Data Item			
Inform Software Usage for Mega Trials (>= 5 million data items per trial)	0.0600	Data Item			5
Project Management	2,000	Trial			
End-user Helpdesk for clinical trials (1-24 months)	45	Site			
End-user Helpdesk for clinical trials (over 24 months)	30	Site			
Application Hosting and Management	1,775	Trial			5, 10
Inform Direct On Demand Single Trial Fast Lock, Study Closure	Per Quotation	Trial			
Close Out and Server Decommissioning	15,000	Trial			
CRF Submit	10,000	Trial			8
Inform Direct On Demand Single Trial, Optional Services					
Optional services listed below, that are included in the service will be added to appropriate trial phase (Fast Start, Fast Forward and Fast Lock services) and billed to the customer.					
Dedicated Hosting Environment	Per Quotation				5
Laptop Provisioning	550	Computer			
Integration Build	25,000	Integration Per Trial			
Integration Hosting Setup	1,000	Integration Per Trial			
Integration Application Hosting and Management	450	Integration Per Trial		Per Month	
Non-Standard Web Language	11,500	Language			
Instruct Online (IOI) for Inform Direct On Demand Single Trial	10,000	Trial			9
Inform On Demand Phase One Single Trial					
<p>The Per Quotation price for Fast Start, Fast Forward and Fast Lock services are derived using the respective individually priced services listed below each of them, aggregated with any additional fees for Optional Services. Only those services denoted by "Per Quotation" are to be priced, quoted, billed and listed in the contract. The individually priced services listed below are not to be quoted, used or included in the contract - they are purely for the purposes of deriving the quotation price for Fast Start, Fast Forward and Fast Lock using the pricing calculator.</p>					
Inform On Demand Phase One Single Trial Fast Start, Study Setup	Per Quotation	Trial			
Base Build	43,000	Trial			
Extracts	5,000	Extract Type Per Trial			
Site Assessment/User Management Tool	200	Site per trial			
Hosting Setup	7,500	Trial			
Inform On Demand Phase One Single Trial Fast Forward, Study Conduct	Per Quotation	Trial		Per Month	
Inform Software Usage	0.2200	Data Item			
Project Management	2,000	Trial			
End-user Helpdesk for clinical trials	45	Site			Per Month
Application Hosting and Management	2,550	Trial			Per Month
Inform On Demand Phase One Single Trial Fast Lock, Study Closure	Per Quotation	Trial			
Close Out and CRF Submit	5,000	Trial			8

Inform On Demand Enterprise

Per Quotation

Price for Inform On Demand Enterprise (denoted by "Per Quotation") is computed by using Inform On Demand Enterprise, Mandatory Services and Inform On Demand Enterprise, Optional Service prices listed below. Inform On Demand Enterprise pricing calculator is used for each price computation. Fixed and As Calculated items listed below (except those under Inform On Demand Enterprise, Study Set(s)) shall be included in the contract.

Trial by Trial Pricing: a) Inform Software Usage price per Data Item is based on the estimated "cumulative live Data Item volume" of all the trials initiated during the Volume Commitment Agreement (VCA) term. Data Item volume used in the pricing (as appropriate pricing for listed below) should not include Mega Trials. The Data Item price thus derived should be used for all trial by trial purchases for the entire length of the bid. All Mega Trials initiated during the VCA term should use "Inform Software Usage for Mega Trials" price. b) Instruct Online Pricing is based on the estimated number of trials to be initiated during the Volume Commitment Agreement (VCA) term.

Yearly Upfront Software Usage Purchases: For yearly upfront software usage purchases, "Inform On Demand Multi-Trial Software Usage" should be used. Inform Software Usage price per Data Item is based on the estimated "cumulative live Data Item volume" of all the trials initiated during the software usage period. Data Item volume used in identifying the appropriate pricing (as listed below) should include Mega Trials. The Data Item price thus derived should be used for all yearly "Inform On Demand Multi-Trial Software Usage" purchases for the entire length of the bid.

Inform On Demand Enterprise, Mandatory Services

Inform On Demand Enterprise Software Usage for up to 1.5 million Data Items	0.2200	Data Item		
Inform On Demand Enterprise Software Usage for > 1.5 million and < 10 million Data Items	0.1600	Data Item		
Inform On Demand Enterprise Software Usage for >= 10 million and < 40 million Data Items	0.1000	Data Item		
Inform On Demand Enterprise Software Usage for >= 40 million and < 150 million Data Items	0.0800	Data Item		
Inform On Demand Enterprise Software Usage for >= 150 million and < 500 million Data Items	0.0600	Data Item		
Inform On Demand Enterprise Software Usage for >= 500 million Data Items	0.0500	Data Item		
Inform Software Usage for Mega Trials (>= 5 million data items per trial)	0.0000	Data Item		5
Inform On Demand Multi-Trial Software Usage	Per Quotation	Per Customer	Per Year	
Hosting Options				
Standard Hosting				
Inform On Demand Enterprise Hosting Setup	7,500	Trial		
Inform On Demand Enterprise Application Hosting and Management	2,550	Trial	Per Month	5, 10
Inform On Demand Enterprise Server Decommissioning	5,000	Trial		
Dedicated Hosting				
Inform On Demand Enterprise Dedicated Hosting Environment	Per Quotation			
Inform Direct Hosting (Controlled Availability)				
Inform Direct On Demand Enterprise Hosting Setup	3,000	Trial		4
Inform Direct On Demand Enterprise Application Hosting and Management	1,775	Trial	Per Month	4, 5, 10
Inform Direct On Demand Enterprise Server Decommissioning	5,000	Trial		4
Inform On Demand Enterprise, Optional Services				
Inform On Demand Enterprise Laptop Provisioning	550	Computer		
Inform On Demand Enterprise SIA Assessment/User Management Tool	200	Site per Trial		
Inform On Demand Enterprise Enduser Helpdesk for clinical trials (1-24 months)	45	Site	Per Month	
Inform On Demand Enterprise Enduser Helpdesk for clinical trials (over 24 months)	30	Site	Per Month	
Inform On Demand Enterprise Extracts	5,000	Extract Per Trial		
Inform On Demand Enterprise Integration Build	25,000	Integration Per Trial		
Inform On Demand Enterprise Integration Hosting Setup	1,000	Integration Per Trial		
Inform On Demand Enterprise Integration Application Hosting and Management	450	Integration Per Trial	Per Month	
Inform On Demand Enterprise Historical Login Report Setup	2,000	Trial		
Inform On Demand Enterprise Audit Trail Report Setup	2,000	Trial		
Inform On Demand Enterprise CRF Submit (1-50 Trials)	10,000	Trial		8
Inform On Demand Enterprise CRF Submit (Over 50 Trials)	5,000	Trial		
Instruct Online (OL) for Inform On Demand Enterprise for 1-5 Trials	10,000	Trial		9
Instruct Online (OL) for Inform On Demand Enterprise for 6-50 Trials	7,000	Trial		9
Instruct Online (OL) for Inform On Demand Enterprise for 51-100 Trials	4,000	Trial		9
Instruct Online (OL) for Inform On Demand Enterprise for 100+ Trials	2,500	Trial		9
Inform On Demand Enterprise Fast Start Project Management	As Calculated	Trial		
Inform On Demand Enterprise Fast Forward Project Management	As Calculated	Trial	Per Month	
Inform On Demand Enterprise, Study Setup				
Base Build	87,000	Trial		
Unique Form	1,100	Form		
Reuse Form	550	Form		
Repeat Form	250	Form		
Close Out	10,000	Trial		
Inform Adapter On Demand				
Inform Adapter On Demand setup	2,500	Instance		
Inform Adapter On Demand Hosting and Management	1,000	Instance	Per Month	

Design Environment On Demand

Per Quotation

Price for Design Environment On Demand (denoted by "Per Quotation") is computed by using Design Environment On Demand, Mandatory Services and Design Environment On Demand, Optional Service prices listed below. Fixed items listed below shall be included in the contract.

Design Environment On Demand, Mandatory Services				
Central Designer Software Usage	840	Hosted Named Health Sciences User		Per Month
Design Environment On Demand Setup - Virtual Application Server	3,000	Server		
Design Environment On Demand Hosting - Virtual Application Server	1,000	Server		Per Month
Database Server Options (At least one Server Option should be included)				
Shared Database Server Option				
Design Environment On Demand Setup - Shared Database Server	7,000	Server		
Design Environment On Demand Hosting - Shared Database Server	4,000	Server		Per Month
Dedicated Database Server Option				
Design Environment On Demand Setup - Dedicated Database Server	10,000	Server		
Design Environment On Demand Hosting - Dedicated Database Server	7,000	Server		Per Month

Oracle Health Sciences Cloud Services Price List

Oracle Health Sciences Software as a Service (continued)	Price	Metric	Pricing Method	Prices in USA (Dollar)	
				Minimum	Notes
Central Coding On Demand	Per Quotation	-	-		4, 6
Price for Central Coding On Demand (denoted by "Per Quotation") is computed by using Central Coding On Demand, Mandatory Services and Central Coding On Demand, Optional Services prices listed below. Fixed and "Per Quotation" items listed below shall be included in the contract.					
Central Coding On Demand, Mandatory Services					
Central Coding Software Usage	500	Hosted Named Health Sciences User	Per Month		
Central Coding Software Usage Read Only Access	250	Hosted Named Health Sciences Read Only User	Per Month		
Central Coding On Demand Hosting Setup	3,500	Instance			
Central Coding On Demand Application Hosting and Management	2,000	Instance	Per Month		
Central Coding On Demand, Optional Services					
Central Coding On Demand Configuration	7,500	Trial			
Central Coding On Demand Dictionary Setup or Version Change	1,500	Dictionary			
Lab Normals Management Tool On Demand	Per Quotation	-	-		
Price for Lab Normals Management Tool On Demand (denoted by "Per Quotation") is computed by using Lab Normals Management Tool On Demand Solution Configuration, Trial Configuration, Hosting Setup, Application Hosting & Management and Trial Hosting Service prices listed below. Fixed and "Per Quotation" items listed below shall be included in the contract.					
Lab Normals Management Tool On Demand Solution Configuration (includes Lab Normals Management Software Usage)	25,000	Instance			
Lab Normals Management Tool On Demand Trial Configuration	10,000	Trial			
Lab Normals Management Tool On Demand Hosting Setup	3,500	Instance			
Lab Normals Management Tool On Demand Application Hosting and Management	2,000	Instance	Per Month		
Lab Normals Management Tool On Demand Trial Hosting	450	Trial	Per Month		
Report Extractor On Demand	Per Quotation	-	-		
Price for Report Extractor On Demand (denoted by "Per Quotation") is computed by using Report Extractor On Demand Configuration, Setup and Application Hosting & Management prices listed below. Fixed and "Per Quotation" items listed below shall be included in the contract.					
Report Extractor On Demand Configuration (includes Report Extractor Software Usage)	15,000	Customer			
Report Extractor On Demand Hosting Setup	3,500	Customer			
Report Extractor On Demand Application Hosting and Management	2,000	Customer	Per Month		
RT On Demand					
The Per Quotation price for Fast Start, Fast Forward and Fast Lock services are derived using the respective individual price and "As Calculated" services listed below each of them, aggregated with any additional fees for Optional Services. Only these services denoted by "Per Quotation" are to be priced, quoted, billed and listed in the contract. The individual price and "As Calculated" services listed below are not to be quoted, sold or included in the contract - they are purely for the purposes of deriving the "Per Quotation" price for Fast Start, Fast Forward and Fast Lock using the pricing calculator.					
RT On Demand Fast Start, Study Setup	Per Quotation	Trial			
Build	As Calculated	Trial			
Non-Standard Web Language	11,500	Language			
Re-used Web Language	6,000	Language			
Phone Language	7,500	Language			
Hosting Setup	5,000	Trial			
RT On Demand Fast Forward, Study Conduct	Per Quotation	Trial	Per Month		
RT Software Usage	1,200	Trial	Per Month		
RT web and phone transaction	3.90	Transaction	Per Month		
Project Management	1,500	Trial	Per Month		
Application Hosting and Management	1,000	Trial	Per Month		
End-user Helpdesk for clinical trials	15	Site	Per Month		
RT On Demand Fast Lock, Study Closure	Per Quotation	Trial			
Close out	12,000	Trial			
RT On Demand, Optional Services					
Optional services listed below, that are included in the service will be added to appropriate trial prices (Fast Start, Fast Forward and Fast Lock services) and billed to the customer.					
Drug supply management services	13	Site	Per Month		
Drug Accountability Software Usage	600	Site	Per Month		
Instruct Online (IOL) for RT On Demand for 4-5 Trials	7,500	Trial			9
Instruct Online (IOL) for RT On Demand for 6-50 Trials	5,250	Trial			9
Instruct Online (IOL) for RT On Demand for 51-100 Trials	3,000	Trial			9
Instruct Online (IOL) for RT On Demand for 100+ Trials	1,875	Trial			9
RT Forecasting System On Demand	Per Quotation	-	-		
Price for RT Forecasting System On Demand (denoted by "Per Quotation") is computed by using RT Forecasting System On Demand, Mandatory Services and RT Forecasting System On Demand, Optional Services prices listed below. Fixed items listed below shall be included in the contract.					
RT Forecasting System On Demand, Mandatory Services					
RT Forecasting System Software Usage	840	Hosted Named Health Sciences User	Per Month		
RT Forecasting System On Demand System Setup	7,500				
RT Forecasting System On Demand Application Hosting and Management	2,000	Trial	Per Month		
RT Forecasting System On Demand, Optional Services					
RT Forecasting System On Demand Trial Linking	5,000	Trial			
RT Forecasting Tutorial	2,500	Per Day			
OutcomeLogic On Demand					
The Per Quotation price for Fast Start, Fast Forward and Fast Lock services are derived using the respective individual price and "As Calculated" services listed below each of them, aggregated with any additional fees for Optional Services. Only these services denoted by "Per Quotation" are to be priced, quoted, billed and listed in the contract. The individual price and "As Calculated" services listed below are not to be quoted, sold or included in the contract - they are purely for the purposes of deriving the "Per Quotation" price for Fast Start, Fast Forward and Fast Lock using the pricing calculator.					
OutcomeLogic On Demand Fast Start, Study Setup	Per Quotation	Trial			
Base Build	As Calculated	Trial			
Extracts	5,000	Extract Per Trial			
Hosting Setup	5,000	Trial			
OutcomeLogic On Demand Fast Forward, Study Conduct	Per Quotation	Trial	Per Month		
OutcomeLogic Software Usage	1.10	Patient	Per Month	1,000	
Project Management	1,500	Trial	Per Month		
Application Hosting and Management	2,000	Trial	Per Month		
Sponsor Only Help Desk for clinical trials	15	Site	Per Month		
OutcomeLogic On Demand Fast Lock, Study Closure	Per Quotation	Trial			
Close Out	30,000	Trial			
OutcomeLogic On Demand, Optional Services					
Optional services listed below, that are included in the service will be added to appropriate trial prices (Fast Start, Fast Forward and Fast Lock services) and billed to the customer.					
End-user Helpdesk for clinical trials	7	Site	Per Month		
OutcomeLogic On Demand Integrated Post Marketing Surveillance, Optional Services (for Japan)					
CI/MS Integration	40,000	Trial			1
Single Sign On	10,000	Trial			1
Report Generation	Per Quotation				1

Oracle Health Sciences Cloud Services Price List

Oracle Health Sciences Software as a Service (continued)	Price	Metric	Pricing Method	Prices in USA (Dollar)	
				Minimum	Notes
Argus Safety On Demand					4, 6, 13
Argus Safety On Demand System Setup	25,000				
Argus Safety On Demand 5 – 10 Hosted Named Health Sciences User	2,500	Hosted Named Health Sciences User	Per Month	5	
Argus Safety On Demand 11 – 15 Hosted Named Health Sciences User	1,300	Hosted Named Health Sciences User	Per Month		
Argus Safety On Demand 16 – 25 Hosted Named Health Sciences User	900	Hosted Named Health Sciences User	Per Month		
Argus Safety On Demand 26 – 50 Hosted Named Health Sciences User	800	Hosted Named Health Sciences User	Per Month		
Argus Safety On Demand 51 – 99 Hosted Named Health Sciences User	600	Hosted Named Health Sciences User	Per Month		
Argus Safety On Demand > 99 Hosted Named Health Sciences User	Per Quote				
Argus Safety On Demand, Optional Services					
Argus Interchange On Demand	150	Hosted Named Health Sciences User	Per Month		
Argus Dossier On Demand	150	Hosted Named Health Sciences User	Per Month	5	
Argus Safety Japan On Demand	200	Hosted Named Health Sciences User	Per Month	5	
Argus Affiliates On Demand	200	Hosted Named Health Sciences User	Per Month	5	
Argus Safety On Demand - Additional Non-production Environments	Per Quote				
Argus Safety On Demand - High Availability	Per Quote	Hosted Named Health Sciences User			
Empirica Signal and Topics On Demand					
Price for Empirica Signal and Topics On Demand (billed by "Per Quote") is computed by using Empirica Signal and Topics On Demand Setup, Software Usage and Server Option Service prices listed below. Priced and "Per Quote" items listed below shall be included in the contract.					
Empirica Signal and Topics On Demand	Per Quote				13
Software Usage (At least one Software Usage should be included)	3,000	Server	Per Month		
Empirica Signal Software Usage	550	Hosted Named Health Sciences User	Per Month	10	
Empirica Signal Management Software Usage	100	Hosted Named Health Sciences User	Per Month	20	
Empirica Topics Software Usage	70	Hosted Named Health Sciences User	Per Month	20	
Empirica Signal FDA AERS Database Software Usage	3,340	Customer	Per Month	4, 6	
Empirica Signal VAERS Database Software Usage	3,340	Customer	Per Month	4, 6	
Empirica Signal WHO UMC VigiBase Software Usage	3,340	Customer	Per Month	3, 4, 6	
Server Options (At least one Server Option should be included)					
Empirica Signal and Topics On Demand Dedicated Server	2,750	Server	Per Month		
Empirica Signal On Demand Shared Server	1,500	Server	Per Month		
WebSDM and Empirica Study On Demand					4, 6, 13
Price for WebSDM, Empirica Study On Demand (billed by "Per Quote") is computed by using WebSDM, Empirica Study On Demand Setup, Software Usage and Server Option Service prices listed below. WebSDM, Empirica Study On Demand pricing calculation is valid for each price computation. Priced and "Per Quote" items listed below shall be included in the contract.					
WebSDM and Empirica Study On Demand	Per Quote				
Software Usage (At least one Software Usage should be included)	3,000	Server	Per Month		
WebSDM Software Usage	560	Hosted Named Health Sciences User	Per Month	10	4, 6
Empirica Study Software Usage	670	Hosted Named Health Sciences User	Per Month	10	4, 6
Server Options (At least one Server Option should be included)					
WebSDM and Empirica Study On Demand Dedicated Server	2,750	Server	Per Month		
LabPas On Demand					13
LabPas On Demand System Setup	40,000				
LabPas On Demand for 25 - 49 Hosted Named Health Sciences Users	450	Hosted Named Health Sciences User	Per Month	25	
LabPas On Demand for 50 - 99 Hosted Named Health Sciences Users	325	Hosted Named Health Sciences User	Per Month		
LabPas On Demand for 100 - 199 Hosted Named Health Sciences Users	225	Hosted Named Health Sciences User	Per Month		
LabPas On Demand for 200 - 299 Hosted Named Health Sciences Users	165	Hosted Named Health Sciences User	Per Month		
LabPas On Demand for 300 - 499 Hosted Named Health Sciences Users	165	Hosted Named Health Sciences User	Per Month		
LabPas On Demand for 500+ Hosted Named Health Sciences Users	Per Quote	Hosted Named Health Sciences User	Per Month		
Oracle Health Sciences Network					
Oracle Health Sciences Network Data Management Cloud Service System Setup	1,250	Customer			4
Oracle Health Sciences Network Data Management Cloud Service	625	Customer	Per Month		4
Oracle Health Sciences Network Protocol Validator Cloud Service System Setup	1,250	Customer			
Oracle Health Sciences Network Protocol Validator Cloud Service	25,000	Customer	Per Month		
Oracle Health Sciences Network Patient Recruiter Cloud Service System Setup	625	Customer			
Oracle Health Sciences Network Patient Recruiter Cloud Service	6,250	Customer	Per Month		
Oracle Health Sciences Translational Research Center Cloud Service					
Price for Oracle Health Sciences Translational Research Center Cloud Service is computed by using Oracle Health Sciences Translational Research Center Cloud Service, Mandatory Services and Oracle Health Sciences Translational Research Center Cloud Service, Optional Service prices listed below. Priced items listed below shall be included in the contract.					
Oracle Health Sciences Translational Research Center Cloud Service, Mandatory Services					
Oracle Health Sciences Translational Research Center Cloud Service System Setup	40,000				
Oracle Health Sciences Translational Research Center Cloud Service	60,000	Instance	Per Month	14	
Oracle Health Sciences Translational Research Center Cloud Service, Optional Services					
Oracle Health Sciences Translational Research Center Cloud Service - Additional Users	250	Hosted Named Health Sciences User	Per Month	16	
Oracle Health Sciences Translational Research Center Cloud Service - Additional Uncompressed Data Under Management	18,000	Terabyte	Per Month	17	
Oracle Health Sciences Enterprise Healthcare Analytics Cloud Service					
Price for Oracle Health Sciences Enterprise Healthcare Analytics Cloud Service is computed by using Oracle Health Sciences Enterprise Healthcare Analytics Cloud Service, Mandatory Services and Oracle Health Sciences Enterprise Healthcare Analytics Cloud Service, Optional Service prices listed below. Priced items listed below shall be included in the contract.					
Oracle Health Sciences Enterprise Healthcare Analytics Cloud Service, Mandatory Services					
Oracle Health Sciences Enterprise Healthcare Analytics Cloud Service System Setup	40,000				
Oracle Health Sciences Enterprise Healthcare Analytics Cloud Service	70,000	Instance	Per Month	14	
Oracle Health Sciences Enterprise Healthcare Analytics Cloud Service, Optional Services					
Oracle Health Sciences Enterprise Healthcare Analytics Cloud Service - Additional Users	250	Hosted Named Health Sciences User	Per Month	16	
Oracle Health Sciences Enterprise Healthcare Analytics Cloud Service - Oracle Data Management Services	10,000	Instance	Per Month	14	
Oracle Health Sciences Enterprise Healthcare Analytics Cloud Service - Additional Uncompressed Data Under Management	18,000	Terabyte	Per Month	17	
Clear Trial Operations Management Cloud Service					
All Clear Trial Cloud Services require a minimum subscription term of 3 years.					
Oracle Health Sciences Clear Trial Plan and Source Standard Edition Cloud Service	17,000	Trial	Per Year	5	
Oracle Health Sciences Clear Trial Plan and Source Enterprise Edition Cloud Service	210,000	Trial	Per Year	5	
Trial Tiers		Percentage			
1-9 Trials		0%			
10-24 Trials		30%			
25-49 Trials		56%			
50-99 Trials		71%			
100-199 Trials		81%			
200-399 Trials		86%			
400-599 Trials		92%			
≥600 Trials		94%			
Oracle Health Sciences Clear Trial Track Research Cloud Service	31,000	Trial	Per Year	1	
Trial Tiers		Percentage			
1-4 Trials		6%			
5-14 Trials		13%			
15-29 Trials		26%			
30-49 Trials		33%			
50-74 Trials		75%			
75-89 Trials		79%			
≥90 Trials		81%			

Oracle Health Sciences Cloud Services List

On Demand Rate Card will be used for the following SaaS offerings: a) All "As Calculated" Software as a Service (SaaS) offerings listed in this price list where price is computed using the calculator and b) All SaaS Trial Charge Orders c) All non-standard SaaS services not listed in this price list (except Empirica Signal and Topics On Demand and WebSDM and Empirica Study On Demand) and billed on a time and materials basis.

Oracle Health Sciences Supplemental Services

Supplemental Services can be purchased with Software as a Service (SaaS) offerings or software licenses. All "On-Quote" Supplemental Services will use the On Demand Rate Card to calculate labor pricing and the Phase Forward SaaS calculator to calculate hardware pricing.

Site Assessment / User Management Tool	200	Site per Trial		
End-user Helpdesk for Clinical Trials	45	Site		
Specialized End-user Helpdesk for Clinical Trials	Per Quarter	Customer	Per Month	
Inform CRF Submit	10,000	Trial		8
Inform CRF Submit Secondary Runs	3,500	Trial		12
Supplementary Application Hosting Services	Per Quarter	Trial		

Perpetual License	Annual Lic	License Price	Metric	Software Update License and Support	Minimum	Notes
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All products acquired from Phase Forward are exempt from midsize market discount.

Oracle Health Sciences Inform

Inform	X	250,000		Trial	55,000	5	7
Inform CRF Submit		357,100		Customer	78,562		
Central Designer	X	28,600		Application User	6,232		
Central Coding	X	28,600		Application User	6,232		

Oracle Health Sciences Central

Clinical Design		18,600		Application User	4,092		
Clinical Design Japan		23,600		Application User	6,138		
Clinical Admin		9,300		Application User	2,046		
Clinical Admin Japan		13,950		Application User	3,069		
Clinical Manage		9,300		Application User	2,046		
Clinical Manage Japan		13,950		Application User	3,069		
Clinical Enter		6,100		Application User	1,342		
Clinical Enter Japan		9,150		Application User	2,013		
Clinical Review		6,100		Application User	1,342		
Clinical Review Japan		9,150		Application User	2,013		
Clinical Resolve	X	12,400		Application User	2,728		4
Clinical Resolve Japan	X	18,600		Application User	4,092		4
Clinical Classify	X	31,600		Application User	6,820		4
Clinical Classify Japan	X	45,500		Application User	10,230		4
Clinical Lab Loader		18,600		Application User	4,092		
Clinical Lab Loader Japan		27,900		Application User	6,138		
Clinical MultiSite		17,400		Application User	3,816		
Clinical MultiSite Japan		116,100		Application User	25,542		

Oracle Health Sciences Empirica Trace

Empirica Trace	X	27,600		Application User	6,138		4, 15
Empirica Trace AllSite	X	12,600		Application User	2,838		4, 15

Oracle Health Sciences Empirica Gateway

Empirica Gateway	X	100,000		Server	22,000		
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Oracle Health Sciences Empirica Signal and Topics

Empirica Signal	X	23,300		Application User	5,120		10
Empirica Signal Management	X	4,300		Application User	946		20
Empirica Topics	X	2,900		Application User	635		20

Oracle Health Sciences Clinical Development Center

Clinical Development Center	X	11,500		Application User	2,530		15
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Oracle Health Sciences LabPas

LabPas	X	6,000		Application User	1,320		10
Environmental Monitoring Sensor	X	2,000		Sensor Pack	440		

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual term licenses are available from 1 to 5 years: 1 year - 20% of list, 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list.

The list support price for term licenses is 22% of the list perpetual license fee, as listed in the price list. The term license percentages are not applied to the list support price. E-Business discount, and any approved discount, is applied to the list support price.

Example

For a perpetual license for one Processor of Database Enterprise Edition, the list license price is \$47,500 and the list annual support price is \$10,450.

For a one-year term license of Database Enterprise Edition, the list license price is 20% of \$47,500 = \$9,500. The list annual support price remains \$10,450, and is not affected by the 20% term multiplier.

If this was part of a larger contract which qualified for a 10% E-Business discount, the one-year term net license price would be \$8,550, and the net annual support price would be \$9,405.

Term License	Annual Lic	One Year Term License Price	Metric	Software Update License and Support	Notes
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Empirica Signal FDA AERS Database (Controlled Availability)	X	19,200		Customer	20,600	4, 6, 11
Empirica Signal VAERS Database (Controlled Availability)	X	19,200		Customer	20,600	4, 6, 11
WebSDM (Controlled Availability)	X	3,312		Application User	3,563	4, 6, 11
Empirica Study (Controlled Availability)	X	3,812		Application User	4,160	4, 6, 11

Reusable Assets

Oracle Health Sciences Solution and Validation Packages

Report Extractor Solution Package		15,000		Customer		2
Lab Normal Management Tool Solution Package		50,000		Customer		2
Interactive Voice Response Solution Integration Solution Package		25,000		Customer		2
Inform Validation Package		40,000		Customer		2
LabPas Validation Package		20,000		Customer		2
Clinical Validation Package		25,000		Customer		2
Empirica Trace Validation Package		30,000		Customer		2
CRF Submit Validation Package		15,000		Customer		2
Central Coding Validation Package		15,000		Customer		2
Central Designer Validation Package		20,000		Customer		2
Delta Validation Package		10,000		Customer		2
Oracle Health Sciences Clinical Trial Management System Configuration Accelerator Pack		50,000		Customer		2
Oracle Health Sciences Clinical and Remote Data Capture Validation Pack		40,000		Customer		2
Oracle Health Sciences Thesaurus Management System Validation Pack		16,000		Customer		2

General Note

All Software as a Service offerings except In-Form On Demand Single Trial, In-Form On Demand Phase One Single Trial, In-Form On Demand Enterprise, RTT On Demand and OutcomeLogix On Demand have to be contracted for a minimum of one year.

FOOTNOTES

- ¹ These are components for Integrated Post-Marketing Surveillance (PMS), primarily in Japan.
- ² These assets are sold as Type 2 Consulting Resellable Assets. They are sold "as is" with no support, and no warranty. Please refer to the Resellable Assets Price List at <http://eSource.oraclecorp.com > Services > Consulting Resellable Assets and Fixed Scope > Pricing Resellable Assets>.
- ³ Empirica Signal WHO UMG VigiBase customers must provide written confirmation to Oracle that they are a valid licensee for the WHO Drug Dictionary prior to being provided access to the dictionary. Customer is responsible for licensing any dictionaries used and must have a valid license from WHO Uppsala Monitoring Centre (UMC) in place for the full duration of the service contract term. If Customer's license to WHO Drug Dictionary lapses during the service contract term, Customer may not use these services that include WHO Drug Dictionary. Oracle will suspend the service without refund in such situations. Oracle reserves the right to re-verify that the customer has a valid license if the service contract term duration exceeds the term of the dictionary license. This requirement for these services will be enforced via the service contract.
- ⁴ This product is on Controlled Availability (CA). For more information on CA process and approval, please refer to the Controlled Availability section on eSource at <http://eSource.oraclecorp.com > Global Business Units > HSGBU > Pricing > Controlled Availability>. If you are an Oracle partner, please contact your Oracle FPN Representative for additional information.
- ⁵ All trials which are 5 million Data Items (per that one TB) OR reach 5 million Data Items per that one TB, require dedicated hosting environment. Customers are required to pay increased hosting fees which will be calculated and contracted as In-Form On Demand Dedicated Hosting Environment. In-Form On Demand Dedicated Hosting Environment is also available to non-Mega Trial customers if they need a dedicated hosting environment.
- ⁶ These services include access to MedDRA dictionary information. Customers must provide written confirmation to Oracle that they are a valid licensee for the MedDRA dictionary prior to being provided access to the dictionary. Customer may only use the service if Customer is a current member of the Medical Dictionary for Regulatory Activities Maintenance and Support Services Organization Program (the "MedDRA Program"). If Customer is no longer a member of the MedDRA Program and/or if Customer's MedDRA Program membership lapses during the service contract term, Customer may not use these services that include MedDRA information. Oracle will suspend the service without refund in such situations. Oracle reserves the right to re-verify that the customer has a valid license if the service contract term duration exceeds the term of the dictionary license. This requirement for these services will be enforced via the service contract.
- ⁷ A minimum purchase of 5 In-Form licenses are required per transaction.
- ⁸ In-Form CRF, Submit includes the first run of In-Form CRF, Submit only. For additional runs, In-Form CRF, Submit Secondary Runs have to be purchased.
- ⁹ Fixed price In-Form Online (IOL) training modules can be added to the SaaS contract if requested by the customer.
- ¹⁰ Price may increase based on the actual hardware requirements anytime during the contract period. Increased Price will be calculated using additional hardware requirements and the On Demand Rate Card.
- ¹¹ This product is a 1 year term license and is toxic from a Revenue Recognition standpoint. All deals that include this product require Res/Rev review and approval of the Separation Questionnaire. This product is also on Controlled Availability due to 3rd party content. Completion of the Controlled Availability questionnaire is not required for this product.
- ¹² In-Form CRF, Submit Secondary Runs requires an initial purchase of CRF, Submit for each trial.
- ¹³ Oracle Consulting Services based on Oracle Consulting labor rates may be offered with Empirica Signal and Topics On Demand, WebSDM and Empirica Study On Demand, Argus Safety On Demand and LabPas On Demand.
- ¹⁴ Includes 25 Hosted Named Health Sciences Users and 2 Terabytes of uncompressed Data Under Management.
- ¹⁵ Empirica Trace and Empirica Trace Affiliates include the following 3rd party components: WaterTree (with royalty fee), PowerUp (no royalty) and IBM Cognos (no royalty).
- ¹⁶ Additional users for the same instance of the service. Maximum of 100 Hosted Named Health Sciences Users are allowed. Customers requiring more than 100 users will need to purchase an additional instance of this service.
- ¹⁷ Additional uncompressed Data Under Management for the same instance of the service. Maximum of 10 additional Terabytes of uncompressed Data Under Management is allowed. Customers requiring more than 10TB of additional uncompressed data under management will need to purchase additional instance of the service.

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion dates for your entire employee population. Application Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle Supplier Portal, Oracle Services Procurement, PeopleSoft e-Supplier Connection, PeopleSoft Strategic Sourcing and JD Edwards Supplier Self Service programs, use by your external suppliers is included with your application user licenses.

Commitment Term: is defined as the time period between the start date and the end date of the commitment agreement executed for the applicable services.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer. For the purposes of Computer licenses for the Oracle Health Sciences Integration Engine program, a communication point is an interface to an input system (e.g., a clinical laboratory system in a hospital or healthcare setting) or to an output system (e.g., a healthcare data repository).

Customer: is defined as the customer entity specified on your order. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of computers on which such programs may be copied, installed and used.

Data Item: is defined as a single piece of clinical information contained on a form. Examples of data items include but are not limited to the following: patient name, patient date of birth, and patient date of visit.

Dictionary (Pending Legal Review): is defined as a version of the Health Sciences Coding dictionaries such as MedDRA or WHO Drug Dictionaries.

Extract Type Per Trial: is defined as a unique extract format of the trial data. Possible examples are a "Reporting Database Extract (RDE)", "Customer Defined Extract (CDE)", or custom extract. This refers to the format of the data and not the frequency at which the extract is generated.

Form: is defined as a page for data collection.

Hosted Named Health Sciences User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Hosted Named Health Sciences Read Only User (Pending Legal Review): is defined as an individual authorized by you to have read only access to the Health Sciences Software as a Service such as running queries or reports for which you also acquired non-read only access, regardless of whether the individual is actively accessing the Software as a Service at any given time.

Instance (Pending Legal Review): is defined as single deployment of the application. For details of deployment specific to the application please refer to service descriptions/commitments. For the purposes of In-Form Adapter On Demand, a single instance can support up to 15 live trials. For the purposes of Central Coding On Demand, instance can support up to 2.5 million verbatim. For the purposes of Lab Normal Management Tool On Demand, instance can support a up to 10 live In-Form trials. For the purpose of Oracle Health Sciences Translational Research Center Cloud Service and Oracle Health Sciences Enterprise Healthcare Analytics Cloud Service, instance can support up to 25 Hosted Named Health Sciences Users and 2 Terabytes of uncompressed Data Under Management.

Integration Per Trial: is defined as each distinct integration with another application.

Interface: is defined as each software code interface between one application program and another program.

Language: is defined as enabling the use of the study in a language other than the standard languages. For In-Form - standard languages are English and Japanese. For RTT - standard language is English.

Patient: is defined as a person receiving healthcare related treatment such as receiving drugs, medical device or alternate treatment therapy and/or enrolled/participating in a clinical study. For the purposes of licensing, maximum number of patients enrolled in the study must be counted.

Sensor Pack: is defined as a pack of 5 sensors, where a sensor is an sensing device that measures an environmental condition (e.g., temperature, humidity).

Server: is defined as the computer on which the programs are installed. A Server license allows you to use the licensed program on a single specified computer.

Site: is defined as a single location from which the system will be accessed (e.g., an investigator site or a customer location). A customer location includes (a) any location from which the system will be accessed and can also include (b) individuals or organizations that will access the system, for both (a) and (b), the customer location must have a contract with you (i.e., the customer location is a third party).

Site Per Trial: is defined as a single location from which the system will be accessed (e.g., an investigator site or a customer location) for each individual clinical trial.

Terabyte: defined as one terabyte of uncompressed data received from the customer in its original form before loading into Oracle systems. Such data may include data files containing clinical or omics data delivered via file transfer methods or via computer storage devices, or downloaded via the Internet, as specified by Oracle. Oracle may subsequently convert, compress, or transform the original data before retaining the data within Oracle systems and the original data may be discarded.

Transaction: is defined as each set of interactions that is initiated by an application user recorded by Oracle Enterprise Manager to capture availability and performance metrics used in calculating service levels. For example, the following set of interactions would represent one transaction: login, search customer, log out. For the purpose of RTT On Demand, Transaction is a data entry action made via web or phone by an Application User accessing RTT On Demand.

Trial: is defined as each research project, study or procedure created, modified, tracked and/or conducted by a sponsor using the licensed program(s) or service(s). For the purposes of perpetual licenses for the Oracle Health Sciences In-Form program, Trial is defined as each research project, study or procedure started by you during a 12 month period and which uses the licensed program. For the purposes of the Oracle Health Sciences Clear Trial Cloud Service, Trial is defined as a project, study or procedure that is created, modified or tracked using the Oracle Health Sciences Clear Trial Cloud Services during each consecutive twelve month period following the effective date of the contract.

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program License is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term: A Program License specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program License shall terminate automatically.

4 Year Term: A Program License specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program License shall terminate automatically.

3 Year Term: A Program License specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program License shall terminate automatically.

2 Year Term: A Program License specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program License shall terminate automatically.

1 Year Term: A Program License specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program License shall terminate automatically.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/support>.

Software Update License & Support

Software Update License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web-based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by a Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower of the CCR or the IAR. Support for all licenses is adjusted by the greater of the IAR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customer's specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution. Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,000 USA (Dollar) for 10 incidents on one server)
- Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters
- Oracle Application Server Support Package (1,000 USA (Dollar) for 10 incidents on one server)
- Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle Metalink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>.

Extended Support

Customers with current Software Update License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the discontinued Oracle programs only. Extended Support fees consist of the prior year's fee for Software Update License & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade tools
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long as the customer is purchasing support. Sustaining support is charged as per renewal pricing. Found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to Metalink/Customer Connection
- Major product and technology releases
- Pre-existing fees



19-Sep-12

Sue Ann Lipinski
STATE OF WEST VIRGINIA
1900 Kanawha Blvd E
Charleston
WV 25305
United States

Dear Sue Ann Lipinski

The technical support services and benefits provided under service contract number 4576231 will expire, or have expired, on 14-Oct-12. Please find attached an ordering document for the renewal of this service contract. If applicable, the attached ordering document may describe services that you have ordered that are in addition to the services that you are renewing.

To ensure that there is no interruption to the technical support services and benefits provided under service contract number 4576231, please order the technical support services on this ordering document by issuing a form of payment acceptable to Oracle in accordance with the attached Order Processing Details section on or before 26-Sep-12.

If further information is required, please contact me at the e-mail address or telephone number provided below.

Regards,

Mike MacKenzie
Oracle Support Services
E-mail: mike.mackenzie@oracle.com
Tel.: 617-386-1032
Fax:



Ordering Document

Service Contract #: 4576231 Offer Expires: 14-Oct-12 Payment Terms: 30 NET from date of invoice Billing Terms: Quarterly in Arrears	Renewal Contact: Mike MacKenzie Telephone: 617-386-1032 Fax: E-mail: mike.mackenzie@oracle.com
CUSTOMER: STATE OF WEST VIRGINIA	
QUOTE TO Account Contact: Sue Ann Lipinski Account Name: STATE OF WEST VIRGINIA Address: 1900 Kanawha Blvd E Charleston WV 25305 United States Telephone: 304.993.5272 Fax: E-mail: sueann.lipinski@wv.gov	BILL TO Account Contact: Accounts Payable Account Name: STATE OF WEST VIRGINIA Address: Department of Administration Office of Technology 1900 Kanawha Blvd. E. Building 5, 10th Floor Charleston WV 25305 United States Telephone: Fax: E-mail: Martha.M.White@wv.gov

Oracle may provide certain information and notices about technical support via e-mail. Accordingly, please verify and update the Quote To and Bill To information above to ensure that such communications and notices are received from Oracle. If changes are required, please e-mail or fax the updated information to Mike MacKenzie at mike.mackenzie@oracle.com or . Please also include service contract number 4576231 on such reply.

Service Details

Service Level: Software Update License & Support					End Date: 14-Oct-13	
Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	Price
Primavera P6 Enterprise Project Portfolio Management - Application User Perpetual	17642491	60		FULL USE	15-Oct-12	9,464.55
					Subtotal:	USD 9,464.55
					Total Amount:	USD 9,464.55
					plus applicable tax	

Notes:

1. If any of the fields listed above are blank, then such field(s) does not apply for the applicable programs and/or hardware.
2. If a change to the Service Details provided above is required, please contact Mike MacKenzie at 617-386-1032 or at mike.mackenzie@oracle.com and an updated ordering document will be provided to you.

GENERAL TERMS

"You" and "your" refers to the Customer provided above.

In the event that the Customer and the Quote To Account Name provided above are not the same, STATE OF WEST VIRGINIA represents that Customer has authorized STATE OF WEST VIRGINIA to execute this ordering document on Customer's behalf and to bind Customer to the terms described herein. STATE OF WEST VIRGINIA agrees that the ordered services shall be used solely by the Customer and shall advise Customer of the terms of this ordering document as well as information and notices about technical support that Oracle provides to STATE OF WEST VIRGINIA during the term of service. Customer agrees that even if the Customer and the Bill To Account Name above are different, that: a) Customer has the ultimate responsibility for payments under this ordering document; and, b) any failure of STATE OF WEST VIRGINIA to make timely payment under this ordering document shall be deemed to be Customer's breach of this ordering document; and, c) in addition to any other remedies available to Oracle, it may terminate Customer's support for such nonpayment of fees.

The technical support services acquired under this ordering document are governed by the terms and conditions of the agreement that you executed for technical support from the vendor of the programs and/or hardware listed in the Service Details section above (i.e. Oracle, a vendor acquired by Oracle, or an authorized reseller of Oracle or of the acquired vendor). However, any use of the programs and/or hardware, which includes by definition the updates and other materials provided or made available by Oracle under technical support, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid. You should review the technical support policies prior to entering into this ordering document. The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>. Customers who allow technical support to lapse may be subject to Oracle's reinstatement policy in effect at the time of reinstatement.

Order Processing Details

Your order is subject to Oracle's acceptance. An order consists of the following: (i) this ordering document, which incorporates by reference the agreement that you executed for technical support from the vendor of the programs and/or hardware listed in the Service Details section above (i.e. Oracle, a vendor acquired by Oracle, or an authorized reseller of Oracle or of the acquired vendor), and (ii) a form of payment acceptable to Oracle. Oracle normally accepts orders after receipt of a purchase order, check or credit card issued in accordance with the Purchase Order, Check, Credit Card Confirmation section below. If Oracle accepts your order, the service start date is the effective date of such order and also serves as the commencement date of the technical support services.

Please note that if the pre-tax value of this ordering document is USD \$2,000 or less, the technical support services on this ordering document must be paid either by credit card or electronic upload of a PO to the Online site.

Once ordered, technical support for the support period defined above is non-cancelable and the related fees are non-refundable.

An invoice will only be issued upon receipt of a form of payment acceptable to Oracle. Regardless of the form of payment, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If STATE OF WEST VIRGINIA is a tax exempt organization, a copy of STATE OF WEST VIRGINIA's tax exemption certificate must be submitted with STATE OF WEST VIRGINIA's purchase order, check, credit card or other acceptable form of payment.

PURCHASE ORDER, CHECK, CREDIT CARD CONFIRMATION

Purchase Order

If the technical support services on this ordering document will be ordered and paid under a purchase order, the purchase order must include the following information:

- Service Contract #: 4576231
- Term of Service: 15-Oct-12 to 14-Oct-13
- Final Total: USD 9,464.55 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, STATE OF WEST VIRGINIA agrees that the terms of this ordering document and the terms of the agreement described above supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered.

Please e-mail or fax the purchase order to Oracle per the Remittance Details provided below.

Check

If the technical support services on this ordering document will be ordered and paid by check, the check must include the following information:

- Service Contract #: 4576231
- Term of Service: 15-Oct-12 to 14-Oct-13
- Final Total: USD 9,464.55 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, STATE OF WEST VIRGINIA agrees that only the terms of this ordering document and the terms of the agreement described above shall apply to the technical support services ordered. No terms attached or submitted with the check shall apply.

Please mail check payments per the Remittance Details provided below.

Credit Card Confirmation

If the technical support services on this ordering document will be ordered and paid under a credit card, please complete the section below and return it to Oracle per the Remittance Details provided below. Please note that Oracle is unable to process credit card transactions of USD100,000 or greater.

- Service Contract #: 4576231
- Term of Service: 15-Oct-12 to 14-Oct-13
- Final Total: USD 9,464.55 (excluding applicable tax)

Credit Card Number

Expiration Date

Billing Address (associated with Credit Card)

City, State, and Zip (associated with Credit Card)

Authorized Signature

Name

The credit card must be valid for the entire Term of Service above. In issuing this credit card confirmation, STATE OF WEST VIRGINIA agrees that only the terms of this ordering document and the terms of the agreement described above shall apply to the technical support services ordered. No terms attached or submitted with the credit card confirmation shall apply.

REMITTANCE DETAILS

Purchase orders or credit card details for the technical support services ordered hereto should be sent to:

Attn: Mike MacKenzie
Oracle Support Services
Fax:
E-mail: mike.mackenzie@oracle.com

Checks for the technical support services ordered hereto should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 44471
San Francisco, CA 94144-4471

All Other States:

Oracle America, Inc
PO Box 203448
Dallas, TX 75320-3448