



State of West Virginia
 Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

Purchase Order

PURCHASE ORDER NO.
 MA05SW08A

PAGE
 1

BLANKET RELEASE
 00

CORRECT PURCHASE ORDER NUMBER
 MUST APPEAR ON ALL PACKAGES,
 INVOICES, AND SHIPPING PAPERS.
 QUESTIONS CONCERNING THIS PUR-
 CHASE ORDER SHOULD BE DIRECTED
 TO THE BUYER AS NOTED BELOW.

CHANGE ORDER
 2

AGENCY COPY

SEE REVERSE SIDE FOR
 TERMS AND CONDITIONS

ALL STATE AGENCIES
 AND POLITICAL SUBDIVISIONS
 VARIOUS LOCALES AS INDICATED
 BY ORDER

*419141222 02 703-478-9000
 ORACLE AMERICA INC
 500 ORACLE PARKWAY
 REDWOOD SHORES CA 94065

ALL STATE AGENCIES
 AND POLITICAL SUBDIVISIONS
 VARIOUS LOCALES AS INDICATED
 BY ORDER

DATE PRINTED		TERMS OF SALE		FEIN/SSN		FUND	
02/22/2012		NET 30		942805249			
SHIP VIA		F.O.B		FREIGHT TERMS		ACCOUNT NUMBER	
BEST WAY		DESTINATION		PREPAID		MUL-MUL	
LINE	QUANTITY	UOP	VENDOR ITEM NO.		UNIT PRICE	AMOUNT	
	DELIVERY DATE	CAT. NO.	ITEM NUMBER				
			CHANGE ORDER #02				
	TO RENEW THE ORIGINAL CONTRACT ACCORDING TO ALL TERMS, CONDITIONS, SPECIFICATIONS, AND PRICES CONTAINED IN THE ORIGINAL CONTRACT INCLUDING ALL AUTHORIZED CHANGE ORDERS.						
	AND TO PROVIDE UPDATED PRICING PER THE AMENDMENT SIX:						
	EXHIBIT A: ORACLE TECHNOLOGY GLOBAL PRICE LIST 10/20/11						
	EXHIBIT B: ORACLE PEOPLESOFT COMPONENT GLOBAL PRICE LIST, 07/21/11						
	EXHIBIT C: ORACLE BUSINESS INTELLIGENCE APPLICATIONS GLOBAL PRICE LIST, 02/10/11						
	EXHIBIT D: ORACLE GLOBAL PRICE LIST SIEBEL CRM PRICING 10/3/11						
	EXHIBIT E: ORACLE HEALTH SCIENCES GLOBAL PRICE LIST, 09/30/11						
	EXHIBIT F: ORACLE PRIMAVERA GLOBAL PRICE LIST, 09/01/11						
	EFFECTIVE DATE OF RENEWAL: 12/01/2011 THROUGH 11/30/2012						
	PREVIOUS PO TOTAL==> OPEN END PO NET CHANGE (+)==>						

PURCHASING DIVISION
 CERTIFIED ENCUMBERED

FEB 24 2012

Beverly Toler

IF APPROVAL AS TO FORM IS REQUIRED BY ATTORNEY GENERAL, CHECK HERE

OPEN END

TOTAL

304,558,8802

APPROVED FOR
 ONE FISCAL YEAR

Dawn Workfield

APPROVED AS TO FORM BY
 ASSISTANT ATTORNEY GENERAL

Shelley L. Murray

BUYER 48

BY

PURCHASING DIVISION AUTHORIZED SIGNATURE

GENERAL TERMS & CONDITIONS PURCHASE ORDER/CONTRACT

1. **ACCEPTANCE:** Seller shall be bound by this order and its terms and conditions upon receipt of this order.
2. **APPLICABLE LAW:** The laws of the State of West Virginia and the *Legislative Rules* of the Purchasing Division shall govern all rights and duties under the Contract, including without limitation the validity of this Purchase Order/Contract.
3. **NON-FUNDING:** All services performed or goods delivered under State Purchase Orders/Contracts are to be continued for the terms of the Purchase Order/Contract, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods, this Purchase Order/Contract becomes void and of no effect after June 30.
4. **COMPLIANCE:** Seller shall comply with all federal, state and local laws, regulations and ordinances including, but not limited to, the prevailing wage rates of the WV Division of Labor.
5. **MODIFICATIONS:** This writing is the parties' final expression of intent. No modification of this order shall be binding unless agreed to in writing by the Buyer.
6. **ASSIGNMENT:** Neither this Order nor any monies due, or to become due hereunder may be assigned by the Seller without the Buyer's consent.
7. **WARRANTY:** The Seller expressly warrants that the goods and/or services covered by this order will:
{a} conform to the specifications, drawings, samples or other description furnished or specified by the Buyer; {b} be merchantable and fit for the purpose intended; and/or {c} be free from defect in material and workmanship.
8. **CANCELLATION:** The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller.
9. **SHIPPING, BILLING & PRICES:** Prices are those stated in this order. No price increase will be accepted without written authority from the Buyer. All goods or services shall be shipped on or before the date specified in this Order.
10. **LATE PAYMENTS:** Payments may only be made after the delivery of goods or services. Interest may be paid on late payments in accordance with the *West Virginia Code*.
11. **TAXES:** The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
12. **RENEWAL:** Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
13. **BANKRUPTCY:** In the event the vendor/contractor files for bankruptcy protection, the State may deem this contract null and void, and terminate such contract without further order.
14. **HIPAA BUSINESS ASSOCIATE ADDENDUM:** The West Virginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, is available online at www.state.wv.us/admin/purchase/vrc/hipaa.html and is hereby made part of the agreement provided that the Agency meets the definition of a Cover Entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.
15. **CONFIDENTIALITY:** The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures, and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in <http://www.state.wv.us/admin/purchase/privacy/noticeConfidentiality.pdf>.
16. **LICENSING:** Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agency or political subdivision. Furthermore, the vendor must provide all necessary releases to obtain information to enable the Director or spending unit to verify that the vendor is licensed and in good standing with the above entities.
17. **ANTITRUST:** In accepting this purchase order or signing this contract with any agency for the State of West Virginia, the vendor agrees to convey, sell, assign, or transfer to the State of West Virginia all rights, title, and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the State of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the State of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to vendor. Vendor certifies that this purchase order or contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law. Vendor further certifies that this purchase order or contract is in all respects fair and without collusion or fraud.



State of West Virginia
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SEE REVERSE SIDE FOR
 TERMS AND CONDITIONS

INVOICE TO

ALL STATE AGENCIES
 AND POLITICAL SUBDIVISIONS
 VARIOUS LOCALES AS INDICATED
 BY ORDER

VENDOR

*419141222 02 703-478-9000
 ORACLE AMERICA INC
 500 ORACLE PARKWAY
 REDWOOD SHORES CA 94065

SHIP TO

ALL STATE AGENCIES
 AND POLITICAL SUBDIVISIONS
 VARIOUS LOCALES AS INDICATED
 BY ORDER

DATE PRINTED		TERMS OF SALE		FEIN/SSN		FUND	
02/22/2012		NET 30		942805249			
SHIP VIA		F.O.B		FREIGHT TERMS		ACCOUNT NUMBER	
BEST WAY		DESTINATION		PREPAID		MUL-MUL	
LINE	QUANTITY	UOP	VENDOR ITEM NO.		UNIT PRICE	AMOUNT	
	DELIVERY DATE	CAT.NO.	ITEM NUMBER				
	***** NO OTHER CHANGES *****						
0001	11/30/2010	EA	920-49		.00000		
	SYSTEMS/EXECUTIVE		SOFTWARE FOR LARGE SYSTEMS				
						TOTAL	

IF APPROVAL AS TO FORM IS REQUIRED BY ATTORNEY GENERAL, CHECK HERE

BY _____
 PURCHASING DIVISION AUTHORIZED SIGNATURE

APPROVED AS TO FORM BY
 ASSISTANT ATTORNEY GENERAL

ORACLE

1910 Oracle Way
Reston
Virginia 20190

Main Phone 703.478.9000
Main Fax 703.364.3877

January 13, 2012

West Virginia Office of Technology
1900 Kanawha Blvd., E
Building 5, 10th Floor
P.O. Box 50110
Charleston, West Virginia 25305

Subject: MA05SW08A/Oracle License and Services Agreement between Oracle America, Inc. and the State of West Virginia dated November 30, 2007

Dear Ms. Harper:

Oracle America, Inc. agrees to renew subject contract under the terms, conditions and pricing as set forth in Amendment Six to the agreement. The renewal dates shall be the date of your organization's signature on Amendment Six through November 30, 2012. If your organization agrees to this renewal, please sign Amendment Six and return to my attention at the following email address: angela.johnson@oracle.com.

Please call if you have any questions.

Sincerely,



Angela Johnson
Contracts Manager
703-364-0087

**AMENDMENT SIX
TO ORACLE LICENSE AND SERVICES AGREEMENT
BETWEEN
ORACLE AMERICA, INC.
AND
THE STATE OF WEST VIRGINIA**

This Amendment Six ("Amendment Six") shall amend the Oracle License and Services Agreement (OLSA_V040407_US.doc) (the "Agreement") between Oracle America, Inc. ("Oracle") and the State of West Virginia dated November 30, 2007.

Amendment Five shall include the following documents:

- Exhibit A – Oracle Technology Global Price List, October 20, 2011
- Exhibit B - Oracle PeopleSoft Component Global Price List, July 21, 2011
- Exhibit C – Oracle Business Intelligence Applications Global Price List, February 10, 2011
- Exhibit D – Oracle Global Price List Siebel CRM Pricing, October 3, 2011
- Exhibit E – Oracle Health Sciences Global Price List, September 30, 2011
- Exhibit F – Oracle Primavera Global Price List, September 1, 2011

Should there be any inconsistency between the Agreement and this Amendment Six, the provisions of this Amendment Six shall take precedence.

The parties hereby agree to amend the Agreement as follows:

- 1) **Term.** The term of the Agreement shall be extended to November 30, 2012.
- 2) **Price List.** Until November 30, 2012 the "Price Lists" shall be defined in the Agreement as Oracle's Technology Global Price List, October 20, 2011 (attached hereto as **Exhibit A**) and Oracle's PeopleSoft Component Global Price List, July 21, 2011 (attached hereto as **Exhibit B**) and Oracle's Business Intelligence Global Price List, February 10, 2011 (attached hereto as **Exhibit C**) and Oracle's Global Price Siebel CRM Pricing, October 3, 2011 (attached hereto as **Exhibit D**) and Oracle's Health Sciences Global Price List, September 30, 2011 (attached hereto as **Exhibit E**) and Oracle's Primavera Global Price List, September 1, 2011 (attached hereto as **Exhibit F**). All prior Price Lists are hereby deleted and made null and void.

- 3) **Discount Schedule.** The following Discount Schedule shall apply to fees listed on the Price Lists for Program licenses, Software Update License & Support acquired pursuant to the terms of the Agreement:

Transaction Band (List License + List Support)	License and Technical Support Discounts
\$0 - \$100,000	25%
\$100,001 - \$250,000	30%
\$250,001 - \$375,000	35%
\$375,001 +	40%

Any discounts provided in this Amendment Six shall not apply toward any third-party products.

If and when the Price Lists are updated or replaced in the Agreement, this Discount Schedule shall no longer apply and discounting terms shall be re-negotiated.

Other than the amended terms set forth herein, the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

The Effective Date of this Amendment Six shall be December 1, 2011.

STATE OF WEST VIRGINIA

By: _____

Name: _____

Title: _____

Date: _____

ORACLE AMERICA, INC.

By:  _____

Name: Angela Johnson

Title: Contracts Manager

Date: November 8, 2011

EXHIBIT A



Oracle Technology Global Price List
October 20, 2011
Software Investment Guide

Section I

Prices in USA (Dollar)

Oracle Database				
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Database Products				
Oracle Database				
Standard Edition One	160	39.60	5,600	1,276.00
Standard Edition	350	77.00	17,500	3,650.00
Enterprise Edition	950	209.00	47,500	10,450.00
Personal Edition	460	101.20	-	-
Mobile Server	-	-	23,000	5,060.00
NoSQL Database Enterprise Edition	200	44.00	10,000	2,200.00
Enterprise Edition Options:				
Real Application Clusters	460	101.20	23,000	5,060.00
Real Application Clusters One Node	200	44.00	10,000	2,200.00
Active Data Guard	200	44.00	10,000	2,200.00
Partitioning	230	50.60	11,500	2,530.00
Real Application Testing	230	50.60	11,500	2,530.00
Advanced Compression	230	50.60	11,500	2,530.00
Total Recall	120	26.40	5,800	1,276.00
Advanced Security	230	50.60	11,500	2,530.00
Label Security	230	50.60	11,500	2,530.00
Database Vault	460	101.20	23,000	5,060.00
OLAP	460	101.20	23,000	5,060.00
Data Mining	350	77.00	17,500	3,650.00
Spatial	460	101.20	23,000	5,060.00
In-Memory Database Cache	800	176.00	40,000	8,800.00
Retail Data Model	800	176.00	40,000	8,800.00
Communications Data Model	800	176.00	40,000	8,800.00
Database Enterprise Management				
Diagnostics Pack	100	22.00	5,000	1,100.00
Tuning Pack	100	22.00	5,000	1,100.00
Database Lifecycle Management Pack	240	52.80	12,000	2,640.00
Data Masking Pack	230	50.60	11,500	2,530.00
Test Data Management Pack	230	50.60	11,500	2,530.00
Cloud Management Pack for Oracle Database	60	13.20	3,000	660.00
Secure Backup				
	License Price	Software Update License & Support	Licensing Metric	Minimum
	3,500	770.00	Per Tape Drive	-
TimesTen				
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
TimesTen In-Memory Database	460	101.20	23,000	5,060.00
Berkeley Database				
Berkeley DB - High Availability	-	-	9,800	2,156.00
Berkeley DB - Transactional Data Store				
	Per Wireless Handset	Software Update License & Support	Processor License	Software Update License & Support
Berkeley DB - Transactional Data Store	6	1.32	5,600	1,276.00
Berkeley DB - Concurrent Data Store	6	1.32	1,600	396.00
Berkeley DB - Data Store	6	1.32	900	198.00
Berkeley DB - Data Store				
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Berkeley DB - Transactional Data Store	-	-	5,600	1,276.00
Berkeley DB - Concurrent Data Store	-	-	1,600	396.00
Berkeley DB - Data Store	-	-	900	198.00
Berkeley DB Java Edition - High Availability	-	-	9,800	2,156.00
Berkeley DB Java Edition - Transactional Data Store	-	-	5,600	1,276.00
Berkeley DB Java Edition - Concurrent Data Store	-	-	1,600	396.00
Berkeley DB XML - High Availability	-	-	13,800	3,036.00
Berkeley DB XML - Transactional Data Store	-	-	8,100	1,782.00
Berkeley DB XML - Concurrent Data Store	-	-	2,600	572.00
Berkeley DB XML - Data Store	-	-	1,600	396.00
Other Products				
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Secure Enterprise Search	70	15.40	34,500	7,590.00
Audit Vault Server	-	-	57,500	12,650.00
Audit Vault Collection Agent	-	-	3,500	770.00
Database Firewall Management Server	-	-	57,500	12,650.00
Database Firewall	-	-	5,000	1,100.00
Cloud File System	100	22.00	5,000	1,100.00
Secure Enterprise Search Connector				
	License Price	Software Update License & Support	Licensing Metric	Minimum
	34,500	7,590.00	Connector	1

Section I

	Named User Plus	Software Update License & Support	Computer License	Software Update License & Support
Integration Products				
Mainframe Integration Gateways	-	-	109,500	24,090.00
Database Gateway for Sybase	-	-	17,500	3,850.00
Database Gateway for SQL Server	-	-	17,500	3,850.00
Database Gateway for Informix	-	-	17,500	3,850.00
Database Gateway for Teradata	-	-	109,500	24,090.00
Database Gateway for DRDA	-	-	46,000	10,120.00
Database Gateway for APPC	-	-	46,000	10,120.00
Database Gateway for WebSphere MQ	-	-	46,000	10,120.00

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Data Warehousing Products				
Express Server	950	209.00	47,500	10,450.00
Express Analyzer	950	209.00	-	-
Express Objects	5,600	1,276.00	-	-

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Rdb Products				
Rdb Server Products				
Rdb Enterprise Edition	950	209.00	47,500	10,450.00
CODASYL DBMS	950	209.00	-	-
Rdb Server Options:				
TRACE	120	26.40	5,600	1,276.00
Rdb Development, Query and Reporting Tools				
Programmer for Rdb	1,200	264.00	-	-
CDD/ Repository	5,600	1,276.00	-	-
CDD/R Runtime	-	-	5,600	1,276.00

Oracle Fusion Middleware																												
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support																								
Java Platform Products																												
Java SE Advanced	100	22 00	5,000	1,100 00																								
Java SE Suite	300	66 00	15,000	3,300 00																								
Application Server Products																												
TopLink and Application Development Framework	120	26 40	5,800	1,276 00																								
Application Development Framework Mobile Client	5	1 10	250	55 00																								
WebLogic Server Standard Edition	200	44 00	10,000	2,200 00																								
WebLogic Server Enterprise Edition	500	110 00	25,000	5,500 00																								
WebLogic Suite	900	198 00	45,000	9,900 00																								
Web Tier	100	22 00	5,000	1,100 00																								
Internet Application Server Standard Edition One	180	39 60	5,800	1,276 00																								
Internet Application Server Standard Edition	230	50 60	11,500	2,530 00																								
Internet Application Server Enterprise Edition	700	154 00	35,000	7,700 00																								
GlassFish Server	100	22 00	5,000	1,100 00																								
Coherence Standard Edition	100	22 00	4,600	1,012 00																								
Coherence Enterprise Edition	230	50 60	11,500	2,530 00																								
Coherence Grid Edition	500	110 00	25,000	5,500 00																								
Enterprise Gateway	460	101 20	23,000	5,060 00																								
BPEL Process Manager	1,200	264 00	60,000	13,200 00																								
BPEL Process Manager	1,400	308 00	70,000	15,400 00																								
WebLogic Integration	920	202 40	46,000	10,120 00																								
Service Registry	2,900	638 00	145,000	31,900 00																								
Enterprise Repository	1,500	330 00	75,000	16,500 00																								
SOA Suite for Non Oracle Middleware	1,150	253 00	57,500	12,650 00																								
Unified Business Process Management Suite for Non Oracle Middleware	1,400	308 00	70,000	15,400 00																								
Event-Driven Architecture Suite	460	101 20	23,000	5,060 00																								
Forms and Reports																												
Data Integration Technology																												
Data Service Integrator	1,440	316 80	72,000	15,840 00																								
Data Integrator Enterprise Edition	690	151 80	23,000	5,060 00																								
Enterprise Data Quality Profiling for Oracle Data Integrator	-	-	100,000	22,000 00																								
Enterprise Data Quality Batch Processing for Oracle Data Integrator	-	-	150,000	33,000 00																								
Data Quality for Data Integrator (up to a maximum of 100 million records)	-	-	70,000	15,400 00																								
Data Profiling	34,500	7,590 00	-	-																								
Data Integration Suite	-	-	70,000	15,400 00																								
GoldenGate	350	77 00	17,500	3,850 00																								
GoldenGate for Non Oracle Database	350	77 00	17,500	3,850 00																								
GoldenGate for Mainframe	2,000	440 00	100,000	22,000 00																								
GoldenGate Veridata	600	132 00	30,000	6,600 00																								
GoldenGate for Teradata Replication Services	350	77 00	17,500	3,850 00																								
<table border="1"> <thead> <tr> <th>License Price</th> <th>Software Update License & Support</th> <th>Licensing Metric</th> <th>Minimum</th> </tr> </thead> <tbody> <tr> <td>23,000</td> <td>5,000 00</td> <td>Per Rule Set</td> <td>-</td> </tr> <tr> <td>5</td> <td>1 10</td> <td>Per 1000 Records</td> <td>-</td> </tr> </tbody> </table>					License Price	Software Update License & Support	Licensing Metric	Minimum	23,000	5,000 00	Per Rule Set	-	5	1 10	Per 1000 Records	-												
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23,000	5,000 00	Per Rule Set	-																									
5	1 10	Per 1000 Records	-																									
Data Quality Rules for Data Integrator																												
Data Quality for Data Integrator (for greater than 100 Million Records)																												
<table border="1"> <thead> <tr> <th>Named User Plus</th> <th>Software Update License & Support</th> <th>Processor License</th> <th>Software Update License & Support</th> </tr> </thead> <tbody> <tr> <td>460</td> <td>101 20</td> <td>23,000</td> <td>5,060 00</td> </tr> <tr> <td>460</td> <td>101 20</td> <td>23,000</td> <td>5,060 00</td> </tr> <tr> <td>1,200</td> <td>264 00</td> <td>57,500</td> <td>12,650 00</td> </tr> <tr> <td>1,150</td> <td>253 00</td> <td>57,500</td> <td>12,650 00</td> </tr> <tr> <td>200</td> <td>44 00</td> <td>10,000</td> <td>2,200 00</td> </tr> </tbody> </table>					Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	460	101 20	23,000	5,060 00	460	101 20	23,000	5,060 00	1,200	264 00	57,500	12,650 00	1,150	253 00	57,500	12,650 00	200	44 00	10,000	2,200 00
Named User Plus	Software Update License & Support	Processor License	Software Update License & Support																									
460	101 20	23,000	5,060 00																									
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1,200	264 00	57,500	12,650 00																									
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200	44 00	10,000	2,200 00																									
WebLogic Suite Options:																												
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Service Bus	460	101 20	23,000	5,060 00																								
SOA Suite for Oracle Middleware	1,200	264 00	57,500	12,650 00																								
Unified Business Process Management Suite	1,150	253 00	57,500	12,650 00																								
WebLogic Coherence Grid Edition Option	200	44 00	10,000	2,200 00																								
Application Server Enterprise Management																												
WebLogic Server Management Pack Enterprise Edition	240	52 80	12,000	2,640 00																								
SOA Management Pack Enterprise Edition	500	110 00	25,000	5,500 00																								
Management Pack for Oracle Coherence	70	15 40	3,500	770 00																								
Management Pack for Oracle GoldenGate	70	15 40	3,500	770 00																								
Cloud Management Pack for Oracle Fusion Middleware	60	13 20	3,000	660 00																								
Fusion Middleware Adapters																												
Application Adapters	350	77 00	17,500	3,850 00																								
Oracle Applications Adapter	350	77 00	17,500	3,850 00																								
Mainframe and TP-Monitor Adapters	-	-	34,500	7,590 00																								
Changed Data Capture Adapters	-	-	60,000	13,200 00																								
Application Adapters for Data Integration	-	-	2,300	506 00																								
GoldenGate Application Adapters	-	-	20,000	4,400 00																								
Application Adapters for Warehouse Builder	-	-	2,300	506 00																								
B2B for RosettaNet	690	151 80	34,500	7,590 00																								
B2B for EDI	690	151 80	34,500	7,590 00																								
Healthcare Adapter	230	50 60	11,500	2,530 00																								
B2B for ebXML	-	-	17,500	3,850 00																								
Enterprise Link for Business Activity Monitoring	-	-	-	-																								

Section II

	License Price	Software Update License & Support	Licensing Metric	Minimum
Identity Management Products				
Entitlements Server	35,000	7,700.00	Processor	1
Entitlements Server Security Module	35,000	7,700.00	Processor	1
Directory Services Plus	600 50,000	176.00 11,000.00	Named User Plus Processor	- -
Access Manager	25 6	5.50 1.32	Employee User Non Employee User - External	2,000 5,000
Adaptive Access Manager	25 6	5.50 1.32	Employee User Non Employee User - External	2,000 5,000
Identity Federation	35,000	7,700.00	Processor	1
Identity Manager	70 6	15.40 1.32	Employee User Non Employee User - External	2,000 5,000
Identity Manager Connector	45,000	10,120.00	Connector	1
Role Manager	35 6	7.70 1.32	Employee User Non Employee User - External	2,000 5,000
Information Rights Management	70 10	15.40 2.20	Employee User Non Employee User - External	2,000 5,000
Enterprise Single Sign-On Suite Plus	85	18.70	Named User Plus	-
Access Management Suite Plus	180,000	39,600.00	Processor	1
Enterprise Gateway for Access Management	460 23,000	101.20 5,060.00	Named User Plus Processor	- -
Identity and Access Management Suite Plus	110 15	24.20 3.30	Employee User Non Employee User - External	- -
Identity Analytics	50 8	11.00 1.76	Employee User Non Employee User - External	2,000 5,000
Identity Management Enterprise Management Management Pack Plus for Identity Management	8.00 2.00	1.76 0.44	Employee User Non Employee User - External	- -
Tools				
Discoverer Desktop Edition Programmer	1,200	264.00	Named User Plus	-
Portal Factory	10,500	2,310.00	Named User Plus	-
Internet Developer Suite	5,800	1,276.00	Named User Plus	-
Business Process Analysis Suite	10,500	2,310.00	Named User Plus	5

Applications and Systems Management				
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Database Enterprise Management				
Diagnostics Pack	100	22 00	5,000	1,100 00
Tuning Pack	100	22 00	5,000	1,100 00
Database Lifecycle Management Pack	240	52 80	12,000	2,640 00
Data Masking Pack	230	50 60	11,500	2,530 00
Test Data Management Pack	230	50 60	11,500	2,530 00
Cloud Management Pack for Oracle Database	60	13 20	3,000	660 00
Application Server Enterprise Management				
WebLogic Server Management Pack Enterprise Edition	240	52 80	12,000	2,640 00
SOA Management Pack Enterprise Edition	500	110 00	25,000	5,500 00
Management Pack for Oracle Coherence	70	15 40	3,500	770 00
Management Pack for Oracle GoldenGate	70	15 40	3,500	770 00
Cloud Management Pack for Oracle Fusion Middleware	60	13 20	3,000	660 00
Business Intelligence Management				
Business Intelligence Management Pack	230	50 60	11,500	2,530 00
WebCenter Management				
Management Pack for WebCenter	240	52 80	12,000	2,640 00
	License Price	Software Update License & Support	Licensing Metric	Minimum
Identity Management Enterprise Management				
Management Pack Plus for Identity Management	8 00	1 76	Employee User	-
	2 00	0 44	Non Employee User - External	-
	License Price	Software Update License & Support	Licensing Metric	Minimum
Other Infrastructure Management				
Configuration Management Pack for Applications	5,000	1,100 00	Per Processor	-
	100	22 00	Per Named User Plus	-
System Monitoring Plug-in for Non Oracle Databases	1,800	396 00	Per Processor	-
	35	7 70	Per Named User Plus	-
System Monitoring Plug-in for Non Oracle Middleware	1,800	396 00	Per Processor	-
	35	7 70	Per Named User Plus	-
Management Pack for Non-Oracle Middleware	9,500	2,090 00	Per Processor	-
	190	41 80	Per Named User Plus	-
Grid Engine	500	110 00	Per Processor	32
Data Masking Pack for Non Oracle Databases	11,500	2,530 00	Per Processor	-
	230	50 60	Per Named User Plus	-
Test Data Management Pack for Non Oracle Databases	11,500	2,530 00	Per Processor	-
	230	50 60	Per Named User Plus	-
Service Management				
Real User Experience Insight	8,000	1,760 00	Per Processor	10
	160	35 20	Per Named User Plus	500
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Applications Management				
Application Management Suite for Oracle E-Business Suite	400	88 00	20,000	4,400 00
Application Management Suite for Siebel	300	66 00	15,000	3,300 00
Application Management Suite for PeopleSoft	300	66 00	15,000	3,300 00
Application Management Suite for JD Edwards EnterpriseOne	300	66 00	15,000	3,300 00
Application Management Suite for Oracle Fusion Applications	300	66 00	15,000	3,300 00
Application Testing				
Load Testing Developer Edition	8,000	1,760 00	-	-
Load Testing Controller	-	-	7,000	1,540 00
Load Testing	100	22 00	-	-
Load Testing Accelerator for Web Services	25	5 50	-	-
Applications Load Testing Accelerators	25	5 50	-	-
Application Replay Pack	100	22 00	5,000	1,100 00
Load Testing Accelerator for Oracle Database	25	5 50	-	-
Functional Testing	8,000	1,760 00	-	-
Functional Testing Accelerator for Web Services	2,000	440 00	-	-
Applications Functional Testing Accelerators	2,000	440 00	-	-
Test Manager	2,000	440 00	-	-

Section III

Prices in USA (Dollar)

Collaboration
Beehive Enterprise Collaborator Server

Collaboration	
Named User Plus	275
Software Update License & Support	60.50
Processor License	55,000
Software Update License & Support	12,100.00

Oracle Application Specific Technology Products						
Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Employee for HCI SM	Software Update License & Support	
Application Server Products						
WebLogic Suite for Oracle Applications	180	33 60	18,000	3,960 00	54	11 88
Coherence Enterprise Edition for Oracle Applications	46	10 12	4,600	1,012 00	14	3 08
WebLogic Suite Options for Oracle Applications:						
BPEL Process Manager Option for Oracle Applications	92	20 24	9,200	2,024 00	27	5 94
SOA Suite for Oracle Middleware for Oracle Applications	240	52 80	23,000	5,060 00	72	15 84
Unified Business Process Management Suite for Oracle Applications	230	50 60	23,000	5,060 00	69	15 18
Application Management						
Application Management Pack for Oracle Fusion Applications	50	11 00	5,000	1,100 00	15	3 30
WebCenter Products						
WebCenter Portal for Oracle Applications	350	77 00	50,000	11,000 00	105	23 10
WebCenter Imaging for Oracle Applications	368	80 96	36,800	8,096 00	110	24 20
Identity Management Product						
Identity and Access Management Suite Plus for Oracle Applications	9	1 98	60,000	17,600 00	9	1 98
Business Intelligence Technology Products						
Business Intelligence Publisher for Oracle Applications	60	13 20	18,400	4,048 00	18	3 96
Business Intelligence Foundation Suite for Oracle Applications	500	110 00	180,000	39,600 00	150	33 00
Business Intelligence Suite Enterprise Edition Plus for Oracle Applications	267	58 74	85,000	18,700 00	80	17 60
Data Integration Technology Product						
Data Integrator Enterprise Edition for Oracle Applications	138	30 36	9,200	2,024 00	27	5 94
Database Product						
Oracle Database Enterprise Edition Option:						
In-Memory Database Cache for Oracle Applications	184	40 48	9,200	2,024 00		
Berkeley Database						
Berkeley DB – High Availability for Oracle Applications	-	-	3,920	862 40		
Berkeley DB – Transactional Data Store for Oracle Applications	-	-	2,320	510 40		
Berkeley DB Java Edition – High Availability for Oracle Applications	-	-	3,920	862 40		
Berkeley DB Java Edition – Transactional Data Store for Oracle Applications	-	-	2,320	510 40		

Application Specific Technology Products Licensing Riffs and Other Notes

Programs that contain "for Oracle Applications" in the program name are limited use programs. These limited use programs may only be used with "eligible" Oracle application programs that contain the following prefixes in the program: Oracle Fusion, Oracle Communications, Oracle Media, Oracle Retail, Oracle Enterprise Taxation, Oracle Tax, Oracle Utilities, Oracle Financial Services, Oracle FLEXCUBE, Oracle Revelus, Oracle Mantas, Oracle Healthcare, Oracle Health Sciences, Oracle Argus, Oracle Legal, Oracle Insurance and Oracle Primavera. For those prefixes designated above with a "*" not all programs with that prefix are eligible for use with the "for Oracle Applications" limited use program. For a list of excluded programs please review the Applications Licensing Table, which may be accessed at <http://www.oracle.com/us/corporate/pricing/application-licensing-table-070671.pdf>. Notwithstanding anything above, Business Intelligence Suite Enterprise Edition Plus for Oracle Applications may only be used with "eligible" Oracle application programs that contain "Oracle Fusion Human Capital Management" as a prefix in the program name and provided that the Oracle Fusion Human Capital Management programs are the only programs configured to run against the database instance.

Oracle Product Information Management Analytics and Oracle Customer Data Management Analytics are eligible for use with Oracle Business Intelligence Foundation Suite for Oracle Applications. Any use of limited use programs containing "for Oracle Applications" by other Oracle applications or third party applications is not permitted.

Definitions

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Data Masking Pack for Non-Oracle Databases, Test Data Management Pack for Non-Oracle Databases, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Oracle Database, and Load Testing Accelerator Application Development Framework Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, Real User Experience Insight, Application Replay Pack, all users of the respective managed application program must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Data Integrator Enterprise Edition, and Data Integrator Enterprise Edition for Oracle Applications, the users that are running or accessing the data transformation processes must be counted for the purposes of determining the number of licenses required.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name (with the exception of Java SE Support, Java SE Advanced, and Java SE Suite), a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for "All other multicore chips" equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program, under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Grid Engine, Data Masking Pack for Non-Oracle Databases, Test Data Management Pack for Non-Oracle Databases, and Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Replay Pack, Real User Experience Insight, all processors on which the middleware software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Informatica PowerCenter and PowerConnect Adapters, and Application Adapter for Warehouse Builder for PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, Data Integrator and Application Adapter for Data Integration, and Application Adapters for Data Integration, only the processor(s) where the data transformation processes are executed must be counted for the purposes of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, and In-Memory Database Cache for Oracle Applications, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Database Firewall, only the processors of the database sources which are protected or monitored must be counted for the purpose of determining the number of licenses required.

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses.

Annual Transaction Volume: is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license regardless of whether any such auction results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product with which the software product is required to interface.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer: is defined as the Customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Definitions (continued)

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

Employee: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs.

Employee for HCM: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs. The quantity of the licenses required is determined by the number of Employees for HCM and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees for HCM: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs. Employees for HCM may only use the licensed programs with Oracle application programs that contain "Oracle Fusion Human Capital Management" as a prefix in the program name.

Employee User: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Entry: is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicated entries stored within the program on multiple servers are counted as a single entry.

Expense Report: is defined as the total number of expense reports processed by the iExpenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

Field Technician: is defined as an engineer, technician, representative, or other person who is dispatched by you, including the dispatchers, to the field using the programs.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. Number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Invoice Line: is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

IVR Port: is defined as a single caller that can be processed via the Interactive Voice Response (IVR) system. Customers must purchase licenses for the number of IVR Ports that represent the maximum number of concurrent callers that can be processed by IVR system.

Module: is defined as each production database running the programs.

Network Device: is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to, routers, firewalls and network load balancers.

Non Employee User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Person: is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system. For Project Resource Management, a person is defined as an individual who is scheduled on a project. The total number of licenses needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system.

Physical Server: is defined as each physical server on which the programs are installed.

Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer M B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component of SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e., "star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all application programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you chose to manage within the program. Records may describe any number of enterprise information assets, commonly referred to as base members, including but not limited to cost centers, ledger accounts, legal entities, organizations, products, vendors, assets, locations, regions or employees. Additionally, a record may also be a summary object, commonly referred to as a rollup member, that either summarizes base members or describes hierarchical information associated with underlying base members. Records represent unique occurrences and they do not include any duplicates or shared references that may be essential for master data management purposes.

1000 Records: is defined as 1000 cleansed records (i.e., rows) that are output from a production data flow of the Data Quality for Data Integrator program.

RosettaNet Partner Interface Processes (PIPs) are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

Rule Set: is defined as a data rules file containing content for a given country in order to perform data quality functions optimized for that country.

Server: is defined as the computer on which the programs are installed. A Server license allows you to use the licensed program on a single specified computer.

Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer service order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

Subscriber: is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

Suite: is defined as all the functional software components described in the product documentation.

Tape Drive: Tape drives are defined as mechanical devices used to sequentially write, read and restore data from magnetic tape media. Typically used, but not limited to, data protection and archival purposes, tape drives are deployed either as a standalone or housed within a robotic tape library. Examples of tape drive include but are not limited to, Linear Tape Open (LTO), Digital Linear Tape (DLT), Advanced Intelligent Type (AIT), Quarter-Inch Cartridge (QIC), Digital Audio Tape (DAT), and 8mm Helical Scan. For Cloud based backups, Oracle counts each parallel stream of Recovery Manager (RMAN) channel as equivalent to a tape drive.

Terabyte: is defined as a terabyte of computer storage space used by a storage file equal to one trillion bytes.

Transaction: is defined as each set of interactions that is initiated by an application user recorded by Oracle Enterprise Manager to capture availability and performance metrics used in calculating service levels. For example, the following set of interactions would represent one transaction: login, search customer, log out.

Definitions (continued)

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

Wireless Handset: is defined as a mobile communications device such as a mobile telephone, PDA, or paging device, that has as primary functions wireless voice communications and data services provided through a service provider.

Workstation: is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.

\$M Freight Under Management: is defined as one million U.S. dollars of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the license. FUM shall include the combined total of actual freight purchase you, plus the cost of freight for shipments managed by you (e.g., you are not purchasing transportation services on behalf of your clients but are providing transportation management services for your clients). Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

\$M in Revenue: is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by You during a fiscal year.

\$M in Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

- 5 Year Term: A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.
- 4 Year Term: A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.
- 3 Year Term: A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.
- 2 Year Term: A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.
- 1 Year Term: A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE-BEA GRANDFATHERED GLOBAL PRICE LIST

Oracle PartnerNetwork members with a valid distribution agreement may distribute the programs specified on the Oracle-BEA Grandfathered Global Price List to existing end users for add-on capacity only, subject to the terms of such valid distribution agreement and any restrictions set forth in the Oracle-BEA Grandfathered Price List.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs. Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>.

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via Oracle MetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

#NAME?

Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression

#NAME?

Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle MetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>.

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the de-supported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long as the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/ Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms, the billing is annual in advance.

Computer and Administration Service

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms, the billing is annual in advance.

EXHIBIT B



PeopleSoft Component Global Price List
July 21, 2011
Software Investment Guide

PeopleSoft Component Global Price List

	Component License Price	Software Update License & Support	License Metric	Minimum
Customer Relationship Management				
CRM Personal Information Management Server Sync	295	64.90	Application User	5
CRM Portal Pack	1,750	385.00	Application User	5
CTI Integration	2,295	504.90	Application User	5
Event Management	1,750	385.00	Application User	5
HelpDesk	120	26.40	Employee	All Employees
HelpDesk for Employee Self Service	30	6.60	Employee	All Employees
HelpDesk for Human Resources	120	26.40	Employee	All Employees
Integrated FieldService	4,595	1,010.90	Application User	5
Marketing	7,200	1,584.00	Application User	5
Multichannel Communications	1,950	429.00	Application User	5
Online Marketing	7,200	1,584.00	Application User	5
Order Capture	5,800	1,276.00	Application User	5
Order Capture Self Service	3,500	770.00	Application User	5
Sales	7,500	1,650.00	Application User	5
Service Center for Higher Education	15,250	3,355.00	Application User	5
Support	13,795	3,034.90	Application User	5
Support for Customer Self Service	1,450	319.00	Application User	5
Workforce Communications	105	23.10	Employee	All Employees
Supply Chain Management				
Catalog Management	9,100	2,002.00	Application User	5
Discrete Manufacturing	4,595	1,010.90	Application User	5
eProcurement	80	17.60	Application User	5
eSupplier Connection	9,195	2,022.90	Application User	5
Inventory	4,595	1,010.90	Application User	5
Option: Mobile Inventory Management	1,725	379.50	Application User	5
Order Management	5,100	1,122.00	Application User	5
Purchasing	4,595	1,010.90	Application User	5
Services Procurement	2,995	658.90	Application User	5
Strategic Sourcing	9,195	2,022.90	Application User	5
Supplier Contract Management	6,895	1,516.90	Application User	5
Supply Chain Portal Pack	2,525	555.50	Application User	5
Supply Planning	12,300	2,706.00	Application User	5
Asset Lifecycle Management				
Asset Lifecycle Management Portal Pack	1,185	260.70	Application User	5
IT Asset Management	1,055	232.10	Application User	5
Maintenance Management	4,595	1,010.90	Application User	5
Option: Self-Service Work Requests	575	126.50	Application User	5
Real Estate Management	4,595	1,010.90	Application User	5
ESA				
Contracts	6,895	1,516.90	Application User	5
ESA Portal Pack	1,100	242.00	Application User	5
Expenses	6	1.32	Expense Report	1,000
Grants	7,125	1,567.50	Application User	5
Pay/Bill Management	5,395	1,186.90	Application User	5
Program Management	2,895	636.90	Application User	10
Project Costing	4,595	1,010.90	Application User	5
Proposal Management	1,725	379.50	Application User	5
Resource Management	3,495	768.90	Application User	5
Financials				
Cash Management	645	141.90	Application User	5
eSettlements	1,950	429.00	Application User	5
Financials	4,595	1,010.90	Application User	5
Financials Portal Pack	1,185	260.70	Application User	5
Transaction Billing Processor	1,595	350.90	Application User	5
Treasury	28,995	6,378.90	Application User	5

PeopleSoft Component Price List

Prices in USA (Dollar)

	Component License Price	Software Update License & Support	License Metric	Minimum
HRMS				
Absence Management	52	11.44	Employee	All Employees
Benefits Administration	85	18.70	Employee	All Employees
Directory Interface	12	2.64	Employee	All Employees
eCompensation	35	7.70	Employee	All Employees
ePerformance	105	23.10	Employee	All Employees
HRMS Portal Pack	12	2.64	Employee	All Employees
Human Resources	185	40.70	Employee	All Employees
Payroll	225	49.50	Employee	All Employees
Payroll Interface	70	15.40	Employee	All Employees
Pension Administration	85	18.70	Employee	All Employees
Recruiting Solutions	75	16.50	Employee	All Employees
Stock Administration	58	12.76	Employee	All Employees
Succession Planning	70	15.40	Employee	All Employees
Time and Labor	110	24.20	Employee	All Employees
Oracle Workforce Scheduling	225	49.50	Employee	All Employees
Learning Solutions				
Enterprise Learning Management	105	23.10	Employee	All Employees
Campus Solutions				
Gradebook	12	2.64	FTE Student	All Students
Campus Self Service	35	7.70	FTE Student	All Students
Contributor Relations	1,350	297.00	Application User	5
Student Administration	185	40.70	FTE Student	All Students
Student Administration Integration Pack	17	3.74	FTE Student	All Students
Portals				
Applications Portal	500	110.00	Application User	5
CRM Analytics (EPM)				
CRM Warehouse	5,100	1,122.00	Application User	25
Supply Chain Analytics (EPM)				
Supply Chain Warehouse	5,100	1,122.00	Application User	25
Workforce Analytics (EPM)				
HCM Warehouse	5,100	1,122.00	Application User	100
Financial/ESA Analytics				
Financials Warehouse	5,100	1,122.00	Application User	25
Financials Warehouse for Public Sector and Higher Education	5,800	1,276.00	Application User	25
Campus Solutions Analytics				
Campus Solutions Warehouse	5,800	1,276.00	Application User	100
PeopleTools				
PeopleTools-Enterprise Development	1,150	253.00	Application User	5
PeopleTools-Enterprise Development Starter Kit	260	57.20	Application User	5
Fusion Intelligence				
Fusion Campus Solutions Intelligence for PeopleSoft Enterprise	3,500	770.00	Application User	100
Governance, Risk, and Compliance				
Oracle Enterprise Governance, Risk, and Compliance Manager	4,995	1,098.90	Application User	50
Option: Oracle Financial Governance	1,595	350.90	Application User	50
Fusion Governance, Risk, and Compliance Intelligence	4,595	1,010.90	Application User	10
Application Access Controls Governor	895	196.90	Monitored User	100
Option: Application Access Controls for PeopleSoft Enterprise	200	44.00	Monitored User	100
Configuration Controls Governor	315	69.30	Monitored User	100
Option: Configuration Controls for PeopleSoft Enterprise	255	56.10	Monitored User	100
Enterprise Transaction Controls Governor	805	177.10	Monitored User	100
Option: Procure to Pay Transaction Controls for PeopleSoft Enterprise	165	36.30	Monitored User	100
Option: Oracle Enterprise Transaction Controls Governor Connector to PeopleSoft Enterprise	110	24.20	Monitored User	100

PeopleSoft Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum
Application Integration Architecture				
Application Integration Architecture Foundation Pack	46,000	10,120.00	Processor	1
Application Integration Architecture Foundation Pack Extension for Communications	920	202.40	Named User Plus	1
Application Integration Architecture Foundation Pack Extension for Insurance	46,000	10,120.00	Processor	1
Application Integration Architecture Foundation Pack Extension for Insurance	920	202.40	Named User Plus	1
Application Integration Architecture Foundation Pack Extension for Utilities	46,000	10,120.00	Processor	1
Application Integration Architecture Foundation Pack Extension for Utilities	920	202.40	Named User Plus	1
Oracle Enterprise Taxation Management Integration to PeopleSoft Enterprise Financials for General Ledger and Accounts Payable	35,000	7,700.00	Processor	1
Oracle Financials Accounting Hub Integration Pack for PeopleSoft General Ledger	35,000	7,700.00	Processor	1
Oracle Retail Merchandising Integration Pack for PeopleSoft Enterprise Financials: Financial Operations Control	70,000	15,400.00	Processor	1
Oracle Utilities Customer Care and Billing Integration to PeopleSoft Enterprise Financials for General Ledger and Accounts Payable	35,000	7,700.00	Processor	1
Oracle Workforce Administration Integration Pack for PeopleSoft Human Resources	35,000	7,700.00	Processor	1
Other				
Oracle Tutor	570	125.40	Application User	50
UPK				
Oracle User Productivity Kit	17,500	3,850.00	UPK Developer	1
Oracle User Productivity Kit	60	13.20	UPK User	50
Oracle User Productivity Kit	30	6.60	UPK Employee	500
Oracle User Productivity Kit Professional	25,000	5,500.00	UPK Developer	1
Oracle User Productivity Kit Professional	80	17.60	UPK User	50
Oracle User Productivity Kit Professional	40	8.80	UPK Employee	500
User Productivity Kit Content Materials for CRM				
PeopleSoft Enterprise UPK HelpDesk for Human Resources (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK for Online Marketing (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK for Support (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable

PeopleSoft Component Price List

Prices in USA (Dollar)

	Component License Price	Software Update License & Support	License Metric	Minimum
User Productivity Kit Content Materials for HRMS				
PeopleSoft Enterprise UPK Absence Management (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Benefits Administration (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft UPK for Candidate Gateway (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK eBenefits (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK eCompensation Manager Desktop (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK ePay (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK ePerformance (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK eProfile (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK eProfile Manager Desktop (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft UPK for Global Payroll Core (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Human Resources (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Payroll for North America (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Talent Acquisition Manager (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Time & Labor (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
User Productivity Kit Content Materials for Learning Solutions				
PeopleSoft Enterprise UPK Enterprise Learning Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable

PeopleSoft Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum
User Productivity Kit Content Materials for Financials/ESA Software				
PeopleSoft Enterprise UPK Asset Management	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK for Cash Management	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Contracts	35,000	7,700.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Expenses	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK General Ledger	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Grants	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Payables	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Project Costing	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Receivables	35,000	7,700.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
User Productivity Kit Content Materials for EPM Financials/ESA				
PeopleSoft Enterprise UPK Planning and Budgeting	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
User Productivity Kit Content Materials for Supply Chain Management				
PeopleSoft Enterprise UPK Billing	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK eProcurement	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Inventory	35,000	7,700.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Order Management	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Purchasing	35,000	7,700.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
PeopleSoft Enterprise UPK for Strategic Sourcing	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft UPK for Supplier Contract Management	8,800	1,936.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
User Productivity Kit Content Materials for Portals				
PeopleSoft Enterprise UPK for Applications Portal	35,000	7,700.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
User Productivity Kit Content Materials for Campus Solutions				
PeopleSoft Enterprise UPK for Contributor Relations	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Student Administration	35,000	7,700.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)				
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable

PeopleSoft Component Global Price List

	Component License Price	Software Update License & Support	Licensing Metric	Minimum
User Productivity Kit Content Materials for PeopleTools				
PeopleSoft UPK for Test Framework	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Other User Productivity Kit Content Materials				
PeopleSoft Enterprise UPK Fundamentals for Campus Solutions				
(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Fundamentals for Financials and Supply Chain Management Software Modules				
(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Fundamentals for HRMS Software Modules				
(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Reporting Tools for Campus Solutions				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Reporting Tools for Financials/ESA and Supply Chain Management Software Modules				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Reporting Tools for HRMS Software Modules				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Reporting Tools for PeopleTools				
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
3rd Party Products - Not available for distribution by Oracle partner				
Microfocus - Not available for distribution by Oracle partner				
Micro Focus International Ltd Net Express COBOL for Windows				
1 Named User	16,000	3,520.00	See Supplement	not applicable
2 Named Users	28,800	6,336.00	See Supplement	not applicable
3 Named Users	40,500	8,910.00	See Supplement	not applicable
5 Named Users	65,500	14,410.00	See Supplement	not applicable
12 Named Users	115,000	25,300.00	See Supplement	not applicable
25 Named Users	172,500	37,950.00	See Supplement	not applicable
Micro Focus International Ltd Server Express COBOL for UNIX®				
1 Named User	16,000	3,520.00	See Supplement	not applicable
2 Named Users	28,800	6,336.00	See Supplement	not applicable
3 Named Users	40,500	8,910.00	See Supplement	not applicable
5 Named Users	65,500	14,410.00	See Supplement	not applicable
12 Named Users	115,000	25,300.00	See Supplement	not applicable
25 Named Users	172,500	37,950.00	See Supplement	not applicable
Micro Focus International Ltd Server Express - Migration from Object COBOL				
2 Named Users	23,000	5,060.00	See Supplement	not applicable
3 Named Users	32,000	7,040.00	See Supplement	not applicable
5 Named Users	52,500	11,550.00	See Supplement	not applicable
12 Named Users	92,000	20,240.00	See Supplement	not applicable
25 Named Users	138,000	30,360.00	See Supplement	not applicable

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time.

Employee: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs.

Expense Report: is defined as the total number of expense reports by Expenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Monitored User: is defined as an individual who is monitored by an Analytics program which is installed on a single server or multiple servers, regardless of whether the individual is actively being monitored at any given time.

Individual users who are licensed for an Analytics program by either Named User Plus or Application User may not be licensed by Monitored User.

For the purpose of the Usage Accelerator Analytics program, every user of your licensed CRM Sales application program must be licensed.

For the purpose of the Human Resources Compensation Analytics program, all of your employees must be licensed.

For the purpose of the following Oracle Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for E-Business Suite, Configuration Controls Governor, Configuration Controls for E-Business Suite, Transaction Controls Governor, Preventive Controls Governor, and Governance, Risk, and Compliance Controls Suite, the number of Monitored Users is equal to the total number of unique E-Business Suite users (individuals) being monitored by the program(s), as created/defined in the User Administration function of E-Business Suite. Users of iProcurement and/or Self-Service Human Resources are excluded.

For the purpose of the following PeopleSoft Enterprise Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for PeopleSoft Enterprise, Configuration Controls Governor, and Configuration Controls for PeopleSoft Enterprise, the number of Monitored Users is equal to the total number of unique PeopleSoft Enterprise (or any other custom applications/programs) users (individuals) that the program monitors.

DEFINITIONS continued

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section, the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Oracle VM Management Pack, and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Siebel, Load Testing Accelerator for Oracle E-Business Suite, Load Testing Accelerator for Oracle Database, Load Testing Accelerator for Oracle Database, and Load Testing Accelerator Application Development Framework Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle Data Integrator Enterprise Edition, and Data Integrator Enterprise Edition for Oracle Applications, the users that are running or accessing the data transformation processes must be counted for the purposes of determining the number of licenses required.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, (with the exception of Java SE Support, Java SE Advanced, and Java SE Suite), a processor is counted equivalent to an occupied socket, however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program, under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Ops Center Virtualization Management Pack, Grid Engine, Oracle VM Management Pack, and Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Informatica PowerCenter and PowerConnect Adapters, and Application Adapter for Warehouse Builder for PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, Data Integrator and Application Adapter for Data Integration, and Application Adapters for Data Integration, only the processor(s) where the data transformation processes are executed must be counted for the purposes of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, and In-Memory Cache for Oracle Applications, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Database Firewall, only the processors of the database sources which are protected or monitored must be counted for the purpose of determining the number of licenses required.

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK Module: is defined as the functional software component described in the product documentation.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term: A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term: A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term: A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term: A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term: A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

Term licensing available for all PeopleSoft products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower of the CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server):
Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server):
Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetalink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to Metalink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms, the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms, the billing is annual in advance.

EXHIBIT C



Oracle Business Intelligence Applications Global Price List
Software Investment Guide
February 10, 2011

All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites. Application-Specific Full-Use (ASFU) pricing and licensing is not available for Business Intelligence Application Products, unless specifically provided for in a valid Oracle distribution agreement effective prior to August 2, 2007.

Enterprise Performance Management Applications

	License Price	Software Update License & Support	Licensing Metric	Minimum
Enterprise Performance Management Suites and Associated Options				
Hyperion Financial Close Suite	14,995	3,298.90	Application User	50
Option: Hyperion Disclosure Management for Oracle Hyperion Financial Close Suite	2,000	440.00	Application User	50
Option: Hyperion Data Relationship Management for Oracle Hyperion Financial Close Suite	5,000	1,100.00	Application User	50
Hyperion Data Relationship Steward	5,800	1,276.00	Application User	
Hyperion Enterprise Planning Suite	9,995	2,198.90	Application User	50
Option: Hyperion Financial Data Quality Management for Oracle Hyperion Enterprise Planning Suite	2,500	550.00	Application User	50
Option: Crystal Ball Enterprise Performance Management for Oracle Hyperion Enterprise Planning Suite	1,500	330.00	Application User	50
Option: Hyperion Data Relationship Management for Oracle Hyperion Enterprise Planning Suite	5,000	1,100.00	Application User	50
Hyperion Data Relationship Steward	5,800	1,276.00	Application User	
Enterprise Performance Management Standalone Products				
Hyperion Financial Management Plus	5,200	1,144.00	Application User	25
Hyperion Financial Close Management	5,000	1,100.00	Application User	50
Hyperion Disclosure Management	10,000	2,200.00	Application User	15
Hyperion Planning Plus	3,500	770.00	Application User	25
Hyperion Public Sector Planning and Budgeting	2,000	440.00	Application User	25
Hyperion Profitability and Cost Management	25,000	5,500.00	Application User	10
Hyperion Performance Scorecard Plus	800	176.00	Application User	25
Hyperion Strategic Finance	24,500	5,390.00	Application User	5
Hyperion Strategic Finance for Banking	8,100	1,782.00	Application User	10
Hyperion Enterprise	2,900	638.00	Application User	25
Hyperion Financial Data Quality Management	2,900	638.00	Application User	25
Option: Hyperion Financial Data Quality Management Adapter for Financial Management	600	132.00	Application User	25
Option: Hyperion Financial Data Quality Management Adapter Suite	600	132.00	Application User	25
Option: Hyperion Financial Data Quality Management ERP Source Adapter for SAP	600	132.00	Application User	25
Hyperion Financial Data Quality Management for Hyperion Enterprise	2,300	506.00	Application User	25
Option: Hyperion Financial Data Quality Management Adapter Suite	600	132.00	Application User	25
Hyperion Data Relationship Management	16	3.52	Record	20,000
Option: Hyperion Data Relationship Management Read Only Access	4	0.88	Record	20,000
Hyperion Data Relationship Steward	5,800	1,276.00	Application User	
User Productivity Kit				
User Productivity Kit	17,500	3,850.00	UPK Developer	1
User Productivity Kit	60	13.20	UPK User	50
User Productivity Kit	30	6.60	UPK Employee	500
User Productivity Kit Professional	25,000	5,500.00	UPK Developer	1
User Productivity Kit Professional	80	17.60	UPK User	50
User Productivity Kit Professional	40	8.80	UPK Employee	500
User Productivity Kit Content Materials for Enterprise Performance Management Applications				
User Productivity Kit for Hyperion Financial Management Plus (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
User Productivity Kit for Hyperion Planning Plus (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable

Oracle Business Intelligence Applications, Fusion Edition (Siebel Analytics-based products)

Please check the Oracle Business Intelligence Applications Price List Supplement for prerequisite product information.

All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites.

The products in the vertical content sections are intended for use only with Siebel CRM applications.

Application-Specific Full-Use (ASFU) pricing and licensing is not available for Business Intelligence Application Products, unless specifically provided for in a valid Oracle distribution agreement effective prior to August 2, 2007.

	License Price	Software Update License & Support	Licensing Metric	Minimum
BI Applications, Fusion Edition - CRM Analytics				
Sales Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Service Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Contact Center Telephony Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Marketing Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Price Analytics	5,800	1,276.00	Application User	25
Partner Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Loyalty Analytics	20,000	4,400.00	100K Member Records	5
BI Applications, Fusion Edition - ERP Analytics				
Supply Chain and Order Management Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Financial Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Procurement & Spend Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Project Analytics	5,800	1,276.00	Application User	25
Human Resources Analytics, Fusion Edition	5,800	1,276.00	Application User	100
BI Applications for Oracle Data Integrator - ERP Analytics				
Supply Chain and Order Management Analytics for Oracle Data Integrator	5,800	1,276.00	Application User	25
Financial Analytics for Oracle Data Integrator	5,800	1,276.00	Application User	25
Financial Analytics for SAP	5,800	1,276.00	Application User	25
Procurement & Spend Analytics for Oracle Data Integrator	5,800	1,276.00	Application User	25
Human Resources Analytics for Oracle Data Integrator	5,800	1,276.00	Application User	100
BI Applications, Fusion Edition - Telecom Analytics				
Telecom Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25
Telecom Service Analytics Fusion Edition	5,800	1,276.00	Application User	25
Telecom Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25
BI Applications, Fusion Edition - Financial Services Analytics				
Finance Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25
Finance Service Analytics Fusion Edition	5,800	1,276.00	Application User	25
Finance Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25
Finance Retail Analytics Fusion Edition	5,800	1,276.00	Application User	25
Finance Institutional Analytics Fusion Edition	5,800	1,276.00	Application User	25
Financial Services Profitability Analytics	5,800	1,276.00	Application User	50
Financial Services Asset Liability Management Analytics	11,500	2,530.00	Application User	25
BI Applications, Fusion Edition - Insurance Analytics				
Insurance Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25
Insurance Service Analytics Fusion Edition	5,800	1,276.00	Application User	25
Insurance Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25
Insurance Partner Manager Analytics Fusion Edition	5,800	1,276.00	Application User	25
BI Applications, Fusion Edition - Life Sciences Analytics				
Pharma Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25
Pharma Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25
BI Applications, Fusion Edition - Consumer Goods Analytics				
Consumer Goods Trade Funds Analytics, Fusion Edition	5,800	1,276.00	Application User	25
BI Applications, Fusion Edition - Public Sector Analytics				
Case Management Analytics Fusion Edition	5,800	1,276.00	Application User	25
Real-Time Decision (RTD) Applications				
Oracle Real-Time Decisions Base Application	57,500	12,650.00	Processor	
Oracle Real-Time Decisions for Siebel Intelligent Offer Generation	1,800	396.00	Application User	25
Oracle Real-Time Decisions for Siebel E-Commerce	57,500	12,650.00	Processor	

Oracle Business Intelligence Applications - Standalone

The product below is a standalone Business Intelligence Application and does not work in conjunction with the Oracle Business Intelligence Application Product Family.
All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites.

Standalone BI Applications	License Price	Software Update License & Support	Licensing Metric	Minimum
Incentive Compensation Analytics for Oracle Data Integrator	250	55.00	Compensated Individual	10

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion dates for your entire employee population. Application Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Member Record: is defined as each unique customer loyalty program Member Record managed by the program. 100k Member Records shall mean one hundred thousand Member Records.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application.. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all application programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you choose to manage within the program. Records may describe any number of enterprise information assets, commonly referred to as base members, including but not limited to cost centers, ledger accounts, legal entities, organizations, products, vendors, assets, locations, regions or employees. Additionally, a record may also be a summary object, commonly referred to as a rollup member, that either summarizes base members or describes hierarchical information associated with underlying base members. Records represent unique occurrences and they do not include any duplicates or shared references that may be essential for master data management purposes.

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK Module: is defined as the functional software component described in the program documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

\$B in Total Assets: is defined as one billion US dollars (insert equivalent amount of local currency in these parens using the corporate treasury exchange rate found on esource. Check <http://esource.oraclecorp.com> License>Pricing>Price List>Exchange Rates) of your latest published or internally available "Total Asset Value" defined per GAAP policies as disclosed in your annual report and/or regulatory filings

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:

<http://edelivery.oracle.com>

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower of the CCR or the IAR. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server):

Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters

Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server):

Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support

Year 7 after product release: 20% of current year's Software Update License & Support

Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

EXHIBIT D



Oracle Global Price List

Siebel CRM Pricing

October 3, 2011

Prices in USA (Dollar)

Software Investment Guide

Siebel Pricing and Quoting Notes

Siebel Applications ship with two technology options that customers select via eDelivery. The standard option is Siebel Business Applications. This is based on the SIA repository. All new customers must select this standard option.

The second media package, SEA, is offered for existing customers of the SEA repository. Existing SEA (aka HOR) customers can upgrade existing deployments to the newest SEA repository. Any existing customer on the SEA repository may upgrade to the SIA repository if they choose to (no cost), but they do not have to.

Note: the SIA repository = SEA + Industries so it is a superset.

- For each Employee user, Siebel modules must be licensed at the same level or less than the Siebel base application. For Example, if the customer licensed 100 Siebel CRM Base, then Siebel Contracts must have a quantity of 100 or less--not more than 100. This rule applies only to modules using the Application User metric.

- Customers using the Siebel SEA repository DO NOT have the industry options available to them. Only the Siebel CRM Base and Siebel CRM options are available in the SEA repository. Customers wishing to use Siebel industry functionality must first move to the Siebel SIA repository. Which they may do without triggering a licensing migration or any additional purchase.

Siebel CRM Applications

Siebel CRM Applications Pricing Siebel Base Applications

Every Siebel customer must license, at a minimum, one Siebel CRM Base Application. Typically, each employee user of Siebel applications requires a base. Start by selecting the Siebel CRM Base for each Siebel user. All users requiring a base must license the Siebel CRM Base. Then, if the customer requires industry specific functionality, select the industry base option(s) that most appropriately meet customer needs. Note that if the customer requires an industry solution, all users must have an industry base option (exceptions require HQAPP approval).

Customers using the Siebel SEA repository DO NOT have the industry options available to them. Only the Siebel CRM Base and Siebel CRM options are available in the SEA repository. Customers wishing to use Siebel industry functionality must first move to the Siebel SIA repository. Which they may do without triggering a licensing migration or any additional purchase.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Base Applications				
Siebel CRM Base	3,750	825.00	Application User	
Siebel Communications, Media and Energy CRM Base Option	400	88.00	Application User	
Siebel Financial Services CRM Base Option	400	88.00	Application User	
Siebel Life Sciences CRM Base Option	400	88.00	Application User	
Siebel Manufacturing CRM Base Option	400	88.00	Application User	
Siebel Distribution CRM Base Option	400	88.00	Application User	
Siebel Public Sector CRM Base Option	400	88.00	Application User	
<small>Siebel Public Sector applications are on Controlled Availability due to the release of v8.2 and require approval prior to quoting. Review the Siebel Controlled Availability section on eSource at http://esource.oraclecorp.com > Home > Controlled Availability Sales Questions. If you are an Oracle partner, contact your Oracle PRN Representative for additional information.</small>				
Siebel CRM Tools and Servers				
Siebel Tools	20,000	4,400.00	Application User	
Siebel Test Automation Interfaces	5,800	1,276.00	Application User	
Siebel Web UI Dynamic Developer Kit	5,800	1,276.00	Application User	
Siebel Server Extensions for UNIX	1,150	253.00	Computer	

Siebel CRM Applications Pricing
Siebel CRM - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel CRM General				
Siebel Advanced Market Development Funds	500	110.00	Application User	
Siebel Anywhere	200	44.00	Application User	
Siebel Client Sync	85	18.70	Application User	
Siebel Server Sync - Microsoft Exchange Server	120	26.40	Application User	
Siebel Content Publishing	120	26.40	Application User	
Siebel Contracts	700	154.00	Application User	
Siebel CRM Desktop	300	66.00	Application User	
Siebel CTI	200	44.00	Application User	
Siebel Customer Content	350	77.00	Application User	
Siebel Data Quality	120	26.40	Application User	
Siebel Employee Self-Service	120	26.40	Application User	
Siebel Events Manager	350	77.00	Application User	
Siebel Forecasting	300	66.00	Application User	
Siebel Handheld	575	126.50	Application User	
Siebel HelpDesk Online	60	13.20	Application User	
Siebel Lead Management	230	50.60	Application User	
Siebel Mobile Sales Assistant Data Access	575	126.50	Application User	
Siebel Mobile Connector	300	66.00	Application User	
Siebel Partner Manager	500	110.00	Application User	
Siebel Remote Client	300	66.00	Application User	
Siebel Signature Capture Tool	60	13.20	Application User	
Siebel Smart Answer Connector	200	44.00	Application User	
Siebel SmartScript	300	66.00	Application User	
Siebel Store-and-Forward Messaging	120	26.40	Application User	
Siebel Territory Management	575	126.50	Application User	
Siebel Time and Expense Reporting	120	26.40	Application User	
Siebel Wireless	575	126.50	Application User	
Siebel Connector for Satmetrix Exchange	60	13.20	Application User	
Siebel CRM Customer Order Management				
Siebel Advisor	1,600	352.00	Application User	
Siebel Configurator Administration Server	115,000	25,300.00	Computer	
Siebel Configurator Runtime	2,200	484.00	Application User	
Siebel Customer Order Management Administration Server	230,000	50,600.00	Customer	
Siebel Customer Order Management Administrator	5,800	1,276.00	Application User	
Siebel Deal Management	3,495	768.90	Application User	
Siebel Dynamic Catalog	1,000	220.00	Application User	
Siebel Dynamic Pricer	1,400	308.00	Application User	
Siebel Quote and Order Capture	1,150	253.00	Application User	
Siebel Quotes	460	101.20	Application User	
Siebel CRM Sales				
Oracle Business Approvals Connector for Sales Managers	350	77.00	Application User	25
Siebel Enterprise Selling Process (ESP)	200	44.00	Application User	
Siebel Portfolio Management Process (PMP)	200	44.00	Application User	
Siebel Proposals and Presentations	400	88.00	Application User	
Siebel Target Account Selling (TAS)	200	44.00	Application User	

Siebel CRM Pricing

Prices in USA (Dollar)

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel CRM Service				
Siebel Asset Management	350	77.00	Application User	
Siebel Change Management	230	50.60	Application User	
Siebel Email Response	800	176.00	Application User	
Siebel Field Service	575	126.50	Application User	
Siebel HelpDesk Option	500	110.00	Application User	
Siebel Quality Management	300	66.00	Application User	
Siebel Smart Answer for Service	1,050	231.00	Application User	
Siebel CRM Field Service				
Siebel Barcode	120	26.40	Application User	
Siebel Logistics Manager	300	66.00	Application User	
Siebel Preventive Maintenance	200	44.00	Application User	
Siebel Repair	200	44.00	Application User	
Siebel Scheduling	400	88.00	Application User	
Oracle Real-Time Scheduler	2,650	583.00	Field Resource	40
Siebel CRM Marketing Automation				
Siebel Campaign Management	2,530	556.60	Application User	
Siebel Email/Web Offer Designer	175	38.50	Application User	
Siebel Email Marketing Server	115,000	25,300.00	Computer	
Siebel Marketing Resource Manager	230	50.60	Application User	
Siebel CRM Marketing Server				
Siebel Marketing Server - up to 500,000 records	172,500	37,950.00	Computer	
Siebel Marketing Server - up to 1,000,000 records	230,000	50,600.00	Computer	
Siebel Marketing Server - up to 3,000,000 records	316,500	69,630.00	Computer	
Siebel Marketing Server - up to 5,000,000 records	402,500	88,550.00	Computer	
Siebel Marketing Server - up to 10,000,000 records	490,000	107,800.00	Computer	
Siebel Marketing Server - unlimited records	575,000	126,500.00	Computer	
Siebel CRM Loyalty				
Siebel Loyalty Engine Standard Edition	46,000	10,120.00	100K Member Records	5
Siebel Loyalty Engine Multi-Partner Edition	105,000	23,100.00	100K Member Records	5
Siebel Loyalty In-Store Engine	115	25.30	Retail Register	500
Siebel Loyalty Manager	1,150	253.00	Application User	
Siebel Loyalty Member Services Representative	575	126.50	Application User	
Siebel CRM Warranty				
Siebel Warranty Claims	1,500	330.00	Application User	10
Siebel Warranty Validation Server	100,000	22,000.00	Computer	2
Siebel Warranty Processing	3,000	660.00	1,000 Claims	
Siebel Warranty Management Administrator	25,000	5,500.00	Application User	2

Siebel CRM Applications Pricing
Siebel CRM - Employee Applications Not Requiring a Base

te that while these modules do not require a base application for the individual user, the customer must license some number of base application.

Siebel CRM Not Requiring a Base - General

Oracle Contact Center Anywhere				
<i>per Application User</i>	2,900	638.00	Application User	25
<i>per 1K Transactions</i>	185	40.70	1K Transactions	400
Siebel Content Publishing	120	26.40	Application User	
Siebel Customer Content	350	77.00	Application User	
Siebel Handheld Stand Alone	1,150	253.00	Application User	
Siebel HelpDesk	1,150	253.00	Application User	

Siebel CRM Not Requiring Base - Marketing and Loyalty

Siebel Loyalty Service Agent Console	2,700	594.00	Application User	
Siebel Segment Manager Stand Alone	2,900	638.00	Application User	

Siebel CRM Not Requiring Base - Customer Order Management

Siebel Configurator Administration Server	115,000	25,300.00	Computer	
Siebel Customer Order Management Administration Server	230,000	50,600.00	Customer	
Siebel Order Validation Engine	0.2300	0.0500	Electronic Order Line	

Siebel CRM Not Requiring Base - HelpDesk

Siebel Asset Management	350	77.00	Application User	
Siebel Change Management	230	50.60	Application User	
Siebel HelpDesk Online	60	13.20	Application User	

Siebel CRM Applications Pricing
Siebel CRM - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel CRM Self-Service				
Siebel E-Commerce	345,000	75,900.00	Processor	2
Siebel E-Support	172,500	37,950.00	Processor	2
Siebel Configurator Runtime for E-Commerce	115,000	25,300.00	Processor	2
Siebel Dynamic Pricer for E-Commerce	57,500	12,650.00	Processor	2
Siebel CRM Customer Portal				
Siebel eCustomer	172,500	37,950.00	Processor	
Siebel eSales	115,000	25,300.00	Processor	
Siebel eService	57,500	12,650.00	Processor	
Siebel Web Marketing	34,500	7,590.00	Processor	
Siebel Loyalty Customer Portal	11,500	2,530.00	Processor	
Siebel CRM Customer Portal Modules				
Siebel Advisor for Customers	46,000	10,120.00	Processor	
Siebel Configurator Runtime for Customers	57,500	12,650.00	Processor	
Siebel Content Publishing for Customers	5,800	1,276.00	Processor	
Siebel Dynamic Pricer for Customers	46,000	10,120.00	Processor	
Siebel Events	30,000	6,600.00	Processor	
Siebel Self-Service Wireless for Customers	17,300	3,806.00	Processor	
Siebel SmartScript for Customers	11,500	2,530.00	Processor	
Siebel CRM Customer Modules not Requiring a Customer Portal				
Siebel Advisor Stand Alone	57,500	12,650.00	Processor	

Siebel CRM Applications Pricing
Siebel CRM - Partner Applications

For each Partner user, Siebel partner options must be licensed at the same level or less then the Siebel Partner Portal. For Example, if the customer licensed 100 Siebel Partner Portal then Siebel Partner Commerce must have a quantity of 100 or less. This rule applies only to options using the Registered User metric.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel CRM Partner Portal				
Siebel Partner Portal	500	110.00	Registered User	
Siebel Loyalty Partner Portal	230	50.60	Registered User	
Siebel CRM Partner Portal Modules				
Siebel Advanced Market Development Funds for Partners	350	77.00	Registered User	
Siebel Advisor for Partners	150	33.00	Registered User	
Siebel Anywhere for Partners	200	44.00	Registered User	
Siebel Basic Pricer for Partners	120	26.40	Registered User	
Siebel Campaign Management for Partners	700	154.00	Registered User	
Siebel Campaigns for Partners	120	26.40	Registered User	
Siebel Configurator Runtime for Partners	575	126.50	Registered User	
Siebel Content Publishing for Partners	60	13.20	Registered User	
Siebel Customer Order Management Administrator for Partners	1,150	253.00	Registered User	
Siebel Dynamic Pricer for Partners	350	77.00	Registered User	
Siebel Field Service for Partners	350	77.00	Registered User	
Siebel Forecasting for Partners	120	26.40	Registered User	
Siebel Logistics Manager for Partners	120	26.40	Registered User	
Siebel Marketing Resource Manager for Partners	120	26.40	Registered User	
Siebel Partner Commerce	400	88.00	Registered User	
Siebel PRM Wireless	175	38.50	Registered User	
Siebel Proposals and Presentations for Partners	175	38.50	Registered User	
Siebel Remote Client for Partners	120	26.40	Registered User	
Siebel SmartScript for Partners	120	26.40	Registered User	
Siebel CRM Partner Modules Not Requiring Partner Portal				
Siebel PRM Wireless Stand Alone	400	88.00	Registered User	

**Siebel CRM Applications Pricing
Siebel CRM Web Channel**

Siebel CRM Web Channel is intended for customers that have an existing Siebel implementation and have a functionality hole or two they need to fill that cannot easily be filled any other way. Siebel CRM Web Channel should never be used where standard Siebel licensing is available.

Siebel CRM Web Channel requires, at a minimum, the customer license one User of Siebel Tools and 100 users of Siebel CRM Base or equivalent. A licensed user of a Siebel CRM Base does not require additional Web Channel licensing as the Web Channel deployment option is included in their license. Siebel CRM Web Channel pricing is available for Siebel CRM objects as well as Siebel Industry objects and all quote the same set of products.

Siebel CRM Web Channel pricing is designed for Siebel customers who desire to extend the usefulness of their Siebel deployment by providing additional users access to Siebel Business Objects with defined methods, events, and data and reuse Siebel Business Objects and project Siebel Data through an independent User Interface via:

- Built-in scripting of Siebel objects using Siebel VB, Siebel eScript, and Browser Script
- Component Object Model (COM) using the Siebel Web Client Automation Server, Siebel COM Data Control, Siebel COM Data Server, and Siebel Mobile/Dedicated Web Client Automation Server
- CORBA using Siebel CORBA Object Manager
- Java or J2EE using Siebel Java Data Bean, JMS or JCA
- HTTP-based Integration Objects
- Transport technologies such as: MQ Series, MSMQ, Biztalk, OLE DB

Siebel CRM Web Channel user capabilities include:

- Full access to the data model corresponding to the business objects licensed
- Reduced access to specialized application behavior, especially within specialized applet classes
- Ability to customize and extend application behavior via Siebel business services and scripting

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel CRM Web Channel				
Siebel CRM Web Channel for Employees- up to 15 Objects	700	154.00	Application User	
Siebel CRM Web Channel for Customers- up to 15 Objects	69,000	15,180.00	Processor	

Siebel Communications, Media and Energy Applications Pricing
Siebel Communications, Media and Energy - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Communications, Media and Energy General				
Siebel CME Contracts	700	154.00	Application User	
Siebel Contract Terms and Conditions	460	101.20	Application User	
Siebel Network Order Entry	460	101.20	Application User	
Siebel Premises	175	38.50	Application User	
Siebel Rollup	200	44.00	Application User	
Siebel Work Orders	175	38.50	Application User	
Siebel Communications, Media and Energy Customer Order Management				
Siebel Bulk Order Capture	575	126.50	Application User	
Siebel Bulk Orders Administration Server	115,000	25,300.00	Customer	
Siebel CME Quote and Order Capture	1,500	330.00	Application User	
Siebel Promotion Groups	750	330.00	Application User	
Siebel Communications, Media and Energy Sales				
Siebel Call Reports	120	26.40	Application User	
Siebel Design Opportunity Management	300	66.00	Application User	
Siebel Field Service Assets	175	38.50	Application User	
Siebel Pricing Authorization Management	200	44.00	Application User	
Siebel Pricing Claims Server - Up to 20 Users	115,000	25,300.00	Computer	
Siebel Communications, Media and Energy Service				
Siebel Billing Management	175	38.50	Application User	
Siebel Credit Management	175	38.50	Application User	
Siebel Fraud Management	120	26.40	Application User	
Siebel Price Comparison	2,500	550.00	Application User	

Siebel Communications, Media and Energy Applications Pricing
Siebel Communications, Media and Energy - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Communications, Media and Energy Self-Service				
Siebel Communications E-Commerce	415,000	91,300.00	Processor	2
Siebel Communications E-Support	210,000	46,200.00	Processor	2
Siebel Communications, Media and Energy Customer Portal				
Siebel CME eCustomer	175,000	38,500.00	Processor	
Siebel CME eSales	115,000	25,300.00	Processor	
Siebel CME eService	57,500	12,650.00	Processor	
Siebel CME Web Marketing	34,500	7,590.00	Processor	
Siebel Communications, Media and Energy Customer Portal Modules				
Siebel Price Comparison for Customers	57,500	12,650.00	Processor	
Siebel CME Quote and Order Capture for Customers	40,000	8,800.00	Processor	

Siebel Communications, Media and Energy Applications Pricing
Siebel Communications, Media and Energy - Partner Applications

For each Partner user, Siebel partner options must be licensed at the same level or less than the Siebel CME Partner Portal. For Example, if the customer licensed 100 Siebel CME Partner Portal then Siebel CME Partner Commerce must have a quantity of 100 or less. This rule applies only to options using the Registered User metric.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Communications, Media and Energy Partner Portal				
Siebel CME Partner Portal	525	115.50	Registered User	
Siebel Communications, Media and Energy Partner Portal Modules				
Siebel CME Partner Commerce	400	88.00	Registered User	
Siebel Credit Management for Partners	60	13.20	Registered User	
Siebel Design Opportunity Management for Partners	120	26.40	Registered User	
Siebel Fraud Management for Partners	60	13.20	Registered User	
Siebel Pricing Authorization Management for Partners	175	38.50	Registered User	
Siebel CME Quote and Order Capture for Partners	400	88.00	Registered User	

**Siebel Financial Services Applications Pricing
Siebel Financial Services Employee Applications**

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Financial Services General				
Siebel Customer Relationship Console - HTML	850	187.00	Application User	
Siebel Finance Events Manager	400	88.00	Application User	
Siebel Financial Accounts	200	44.00	Application User	
Siebel Network Order Entry	460	101.20	Application User	
Siebel Financial Services Proposals and Presentations	400	88.00	Application User	
Siebel Rollup	200	44.00	Application User	
Siebel Financial Services Customer Order Management				
Siebel Financial Services Customer Order Management for Banking	1,500	330.00	Application User	
Siebel Financial Services Quote and Order Capture	1,150	253.00	Application User	
Siebel Financial Services Quotes	460	101.20	Application User	
Siebel Financial Services Sales				
Siebel Call Reports	120	26.40	Application User	
Siebel Needs Analysis/Applications - Non credit	200	44.00	Application User	
Siebel Financial Services Finance Line of Business				
Siebel Collections	575	126.50	Application User	
Siebel Commercial Banking Loan Approval	300	66.00	Application User	
Siebel Corporate and Commercial Banking	200	44.00	Application User	
Siebel Credit Origination	260	57.20	Application User	
Siebel Institutional Sales and Research	300	66.00	Application User	
Siebel Investment Banking	200	44.00	Application User	
Siebel Investment Management	300	66.00	Application User	
Siebel Retirement/Pension Management	300	66.00	Application User	
Siebel Small Business Banking	200	44.00	Application User	
Siebel Wealth Management	300	66.00	Application User	
Siebel Financial Services Healthcare				
Siebel Group Coverage	300	66.00	Application User	
Siebel Healthcare Providers and Facilities	200	44.00	Application User	
Siebel Individual Coverage	180	39.60	Application User	
Siebel Financial Services Insurance				
Siebel Group Pensions	300	66.00	Application User	
Siebel Group Policies	300	66.00	Application User	
Siebel Individual Life and Annuities	175	38.50	Application User	
Siebel Personal Lines Claims	230	50.60	Application User	
Siebel Personal Lines Policies	300	66.00	Application User	
Siebel Financial Services Insurance Service				
Siebel Insurance Field Service	575	126.50	Application User	

Siebel Financial Services Applications Pricing
Siebel Financial Services - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Financial Services Customer Portal				
Siebel Financial Services eCustomer	172,500	37,950.00	Processor	
Siebel Financial Services eSales	115,000	25,300.00	Processor	
Siebel Financial Services eService	57,500	12,650.00	Processor	
Siebel Financial Services Web Marketing	34,500	7,590.00	Processor	
Siebel Enrollment Portal	70,000	15,400.00	Processor	
Siebel Financial Services Customer Portal Modules				
Siebel Finance Events	40,000	8,800.00	Processor	

Siebel Financial Services Applications Pricing
Siebel Financial Services - Partner Applications

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Financial Services Partner Portal				
Siebel Agent Portal	500	110.00	Registered User	
Siebel Finance Partner Portal	500	110.00	Registered User	
Siebel Service Provider Portal	175	38.50	Registered User	
Siebel Financial Services Agent Portal Options				
Siebel Individual and Group Coverage for Partners	120	26.40	Registered User	
Siebel Life and Pensions for Partners	120	26.40	Registered User	
Siebel P&C Claims for Partners	120	26.40	Registered User	
Siebel P&C Policies for Partners	175	38.50	Registered User	
Siebel Financial Services Partner Portal Modules				
Siebel Financial Services Proposals and Presentations for Partners	175	38.50	Registered User	

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Life Sciences General				
Siebel Advanced Contracts	1,450	319.00	Application User	
Siebel Business Rules	400	88.00	Application User	
Siebel Contract Terms and Conditions	460	101.20	Application User	
Siebel Managed Care	1,150	253.00	Application User	
Siebel Managed Care Profile	300	66.00	Application User	
Siebel Medical Education	200	44.00	Application User	
Siebel Network Order Entry	460	101.20	Application User	
Siebel Opportunities and Contracts	300	66.00	Application User	
Siebel Personalized Content Delivery	3,500	770.00	Application User	
Siebel Pharma Campaigns	575	126.50	Application User	
Siebel Prescription Analysis	300	66.00	Application User	
Siebel Rollup	200	44.00	Application User	
Siebel Samples	300	66.00	Application User	
Siebel Life Sciences Sales				
Siebel Design Opportunity Management	300	66.00	Application User	
Siebel Pricing Authorization Management	200	44.00	Application User	
Siebel Pricing Claims Server-Up to 20 Users	115,000	25,300.00	Computer	
Siebel Life Sciences Service				
Siebel Collections	575	126.50	Application User	
Siebel Life Sciences Medical Sales				
Siebel Medical Handheld	700	154.00	Application User	
Siebel Medical Inventory Management	300	66.00	Application User	
Siebel Life Sciences Medical Service				
Siebel Medical Field Service	575	126.50	Application User	
Siebel Life Sciences Pharma Sales				
Siebel Pharma Handheld	700	154.00	Application User	
Siebel Signature Capture	120	26.40	Application User	
Siebel Life Sciences Pharma Marketing Server				
Siebel Pharma Marketing Server-First Brand	1.15	0.2500	Customer Record	
Siebel Pharma Marketing Server-Additional Brand	1.15	0.2500	Customer Record	
Siebel Pharma Marketing Server-Unlimited Brands – Unlimited records	345,000	75,900.00	Processor	

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Employee Applications Not Requiring a Base

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Life Sciences not requiring a Base - General				
Siebel Medical Handheld Stand Alone	1,350	297.00	Application User	
Siebel Pharma Handheld Stand Alone	1,350	297.00	Application User	
Siebel Life Sciences Medical Handheld Stand Alone Modules				
Siebel Medical Inventory Management	300	66.00	Application User	
Siebel Life Sciences Pharma Handheld Stand Alone Modules				
Siebel Expense Reports for Handheld Stand Alone	115	25.30	Application User	
Siebel Medical Education for Handheld Stand Alone	115	25.30	Application User	
Siebel Samples for Handheld Stand Alone	175	38.50	Application User	
Siebel Signature Capture Stand Alone	115	25.30	Application User	

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Life Sciences Customer Portal				
Siebel Pharma eService	80,000	17,600.00	Processor	
Siebel Life Sciences Pharma eService Modules				
Siebel MedEd for Customers	29,000	6,380.00	Processor	
Siebel Samples for Customers	29,000	6,380.00	Processor	
Siebel Details	175	38.50	Application User	
Siebel Details – Server capacity for an additional 10 concurrent users	27,500	6,050.00	Computer	
Siebel Details – Server capacity for an additional 50 concurrent users	55,000	12,100.00	Computer	
Siebel Details – Server capacity for an additional 100 concurrent users	90,000	19,800.00	Computer	
Siebel Details – Server capacity for an additional 200 concurrent users	126,500	27,830.00	Computer	

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Partner Applications

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Life Sciences Partner Portal Modules				
Siebel Delegated Business Rules for Partners	175	38.50	Registered User	
Siebel Design Opportunity Management for Partners	120	26.40	Registered User	
Siebel Details	175	38.50	Application User	
Siebel Details – Server capacity for an additional 10 concurrent users	27,500	6,050.00	Computer	
Siebel Details – Server capacity for an additional 50 concurrent users	55,000	12,100.00	Computer	
Siebel Details – Server capacity for an additional 100 concurrent users	90,000	19,800.00	Computer	
Siebel Details – Server capacity for an additional 200 concurrent users	126,500	27,830.00	Computer	
Siebel Life Sciences Field Service for Partners	350	77.00	Registered User	
Siebel Pricing Authorization Management for Partners	175	38.50	Registered User	

**Siebel Manufacturing and Distribution Applications Pricing
Siebel Manufacturing - Employee Applications**

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Manufacturing General				
Siebel Contract Terms and Conditions	460	101.20	Application User	
Siebel Network Order Entry	460	101.20	Application User	
Siebel Manufacturing Automotive				
Siebel Business Rules	400	88.00	Application User	
Siebel Financial Accounts	200	44.00	Application User	
Siebel Lease End-of-Term Processing	200	44.00	Application User	
Siebel Personal Lines Claims	230	50.60	Application User	
Siebel Remarketing	575	126.50	Application User	
Siebel Title Management	120	26.40	Application User	
Siebel Vehicle Contracts	200	44.00	Application User	
Siebel Manufacturing Oil, Gas and Chemicals				
Siebel OGC Contracts	700	154.00	Application User	
Siebel OGC Quote and Order Capture	1,150	253.00	Application User	
Siebel Premises	175	38.50	Application User	
Siebel Rollup	200	44.00	Application User	
Siebel Work Orders	175	38.50	Application User	
Siebel Manufacturing Sales				
Siebel Design Opportunity Management	300	66.00	Application User	
Siebel Pricing Authorization Management	200	44.00	Application User	
Siebel Pricing Claims Server-Up to 20 User	115,000	25,300.00	Computer	
Siebel Manufacturing Automotive Sales				
Siebel Credit Origination	260	57.20	Application User	
Siebel Manufacturing Oil, Gas and Chemicals Sales				
Siebel Call Reports	120	26.40	Application User	
Siebel Manufacturing Automotive Service				
Siebel Collections	575	126.50	Application User	
Siebel Manufacturing Oil, Gas and Chemicals Service				
Siebel Billing Management	175	38.50	Application User	
Siebel Credit Management	175	38.50	Application User	
Siebel Fraud Management	120	26.40	Application User	

**Siebel Manufacturing and Distribution Applications Pricing
Siebel Manufacturing - Customer Applications**

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Manufacturing Customer Portal				
Siebel OGC eCustomer	172,500	37,950.00	Processor	
Siebel OGC eSales	115,000	25,300.00	Processor	
Siebel OGC eService	57,500	12,650.00	Processor	
Siebel OGC Web Marketing	34,500	7,590.00	Processor	
Siebel Manufacturing Oil, Gas and Chemicals Customer Portal				
Siebel OGC Quote and Order Capture for Customers	40,000	8,800.00	Processor	

**Siebel Manufacturing and Distribution Applications Pricing
Siebel Manufacturing - Partner Applications**

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Manufacturing Partner Portal				
Siebel Dealer Portal	500	110.00	Registered User	
Siebel OGC Partner Portal	500	110.00	Registered User	
Siebel Manufacturing Partner Portal Modules				
Siebel Design Opportunity Management for Partners	120	26.40	Registered User	
Siebel Pricing Authorization Management for Partners	175	38.50	Registered User	
Siebel Manufacturing Dealer Portal Modules				
<i>(Each user of Dealer Portal Options requires a user of Dealer Portal)</i>				
Siebel Credit Origination for Partners	260	57.20	Registered User	
Siebel Dealer Advanced Marketing	500	110.00	Registered User	
Siebel Delegated Business Rules for Partners	175	38.50	Registered User	
Siebel Financial Accounts for Partners	175	38.50	Registered User	
Siebel Remarketing for Partners	575	126.50	Registered User	
Siebel Showroom for Dealers	575	126.50	Registered User	
Siebel Warranty for Partners	300	66.00	Registered User	25
Siebel Manufacturing Oil, Gas and Chemicals Partner Portal Modules				
<i>(Each user requires a user of OGC Partner Portal)</i>				
Siebel OGC Partner Commerce	400	88.00	Registered User	
Siebel Credit Management for Partners	60	13.20	Registered User	
Siebel Fraud Management for Partners	60	13.20	Registered User	
Siebel OGC Quote and Order Capture for Partners	230	50.60	Registered User	

**Siebel Manufacturing and Distribution Applications Pricing
Siebel Distribution - Employee Applications**

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Distribution General				
Siebel Contract Terms and Conditions	460	101.20	Application User	
Siebel Network Order Entry	460	101.20	Application User	
Siebel Distribution Consumer Goods General				
Siebel Advanced Contracts	1,450	319.00	Application User	
Siebel Consumer Goods Customer Order Management Administration Server	138,000	30,360.00	Customer	
Siebel Deductions	200	44.00	Application User	
Siebel Consumer Goods Dynamic Catalog	400	88.00	Application User	
Siebel Inventory and Order Management	1,150	253.00	Application User	
Siebel Consumer Goods Quote and Order Capture	870	191.40	Application User	
Siebel Sales Volume Planning	300	66.00	Application User	
Siebel Trade Promotions	350	77.00	Application User	
Demantra Predictive Trade Planning	1,800	396.00	\$Million COGS	150
option: Demantra Trade Promotion Optimization	870	191.40	\$Million COGS	150
Siebel Distribution Consumer Goods Sales				
Siebel Consumer Goods Sales Handheld	700	154.00	Application User	
Siebel Van Sales/Delivery	460	101.20	Application User	
Siebel Distribution Hospitality Sales				
Siebel Group Inventory and Execution	4,200	924.00	Application User	
Siebel Distribution Not Requiring a Base - General				
Siebel Consumer Goods Sales Handheld DSS	1,350	297.00	Application User	
Siebel Van Sales/Delivery	460	101.20	Application User	
Siebel Group Sales and Event Management	200	44.00	Guest Room	

**Siebel Manufacturing and Distribution Applications Pricing
Siebel Distribution - Partner Applications**

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Distribution Consumer Goods Partner Portal Modules				
Siebel Deductions for Partners	175	38.50	Registered User	
Siebel Sales Volume Planning for Partners	120	26.40	Registered User	
Siebel Trade Promotions for Partners	300	66.00	Registered User	

Siebel Public Sector Applications Pricing
Siebel Public Sector - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Public Sector General				
Siebel Network Order Entry	460	101.20	Application User	

Siebel Public Sector Applications Pricing
Siebel Public Sector Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Public Sector Self-Service				
Siebel Public Sector E-Support	175,000	38,500.00	Processor	2
Siebel Public Sector Customer Portal				
Siebel Public Sector eService	80,000	17,600.00	Processor	

Siebel Public Sector Applications Pricing
Siebel Public Sector Partner Applications

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Public Sector Partner Portal				
Siebel Public Sector Partner Portal	500	110.00	Registered User	

Complementary Applications to Siebel CRM

Siebel CRM Applications Pricing Oracle E-Billing Applications

Licensing Oracle Self-Service E-Billing does not require also licensing any Siebel applications. The customer can run Self-Service E-Billing on its own.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Oracle Self-Service E-Billing				
Oracle Self-Service E-Billing Business Edition	10,500	2,310.00	\$M in Application Annual Revenue	50
Oracle Self-Service E-Billing Consumer Edition	8	1.76	Registered User	50,000

Siebel CRM Applications Pricing Real-Time Decisions (RTD) Applications

RTD

Oracle Real-Time Decisions Base Application	57,500	12,650.00	Processor
Oracle Real-Time Decisions for Siebel Intelligent Offer Generation	1,800	396.00	Application User
Oracle Real-Time Decisions for Siebel E-Commerce	57,500	12,650.00	Processor

Siebel CRM Applications Pricing Oracle Policy Automation Applications

NOTE: The number of licenses required for Oracle Policy Automation Connectors is determined by counting the number of processors or application users for the OPA instances being connected to. For instance, if the customer uses Processor licenses to connect Siebel to OPA, the number of processors needed are based on the OPA instance not the Siebel instance.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Policy Automation Authoring				
Oracle Policy Modeling	100,000	22,000.00	Application User	
Policy Automation Deployment				
Oracle Policy Automation	200,000	44,000.00	Processor	
Oracle Policy Automation	1,000	220.00	Application User	500
Oracle Policy Automation for Mobile Devices	1,000	220.00	Application User	500
Oracle Policy Automation for Oracle CRM On Demand	500	110.00	Application User	50
Policy Automation General				
Oracle Policy Automation Connector for Siebel	80,000	17,600.00	Processor	
Oracle Policy Automation Connector for Siebel	400	88.00	Application User	500
Oracle Policy Automation Connector for Oracle CRM On Demand	50,000	11,000.00	Connected Instance	
Oracle Policy Automation Connector for SAP Java Connector	120,000	26,400.00	Processor	
Oracle Policy Automation Connector for SAP Java Connector	600	132.00	Application User	500

**Siebel CRM Applications Pricing
Oracle User Productivity Kit (UPK) Applications**

Note: The Siebel User Productivity Kit for Oracle Customer Hubs module covers the product formerly named Siebel Universal Customer Master.

	License Price	Software Update License & Support	Licensing Metric	Minimum
UPK				
Oracle Tutor	570	125.40	Application User	50
Oracle User Productivity Kit (UPK)	17,500	3,850.00	UPK Developer	
Oracle User Productivity Kit (UPK)	60	13.20	UPK User	50
Oracle User Productivity Kit (UPK)	30	6.60	UPK Employee	500
Oracle User Productivity Kit Professional	25,000	5,500.00	UPK Developer	
Oracle User Productivity Kit Professional	80	17.60	UPK User	50
Oracle User Productivity Kit Professional	40	8.80	UPK Employee	500
UPK Content Materials for CRM				
Siebel UPK Fundamentals for Siebel CRM Base				
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	70,000	15,400.00	UPK Module	
Siebel UPK for Oracle Customer Hubs				
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	8,800	1,936.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	17,600	3,872.00	UPK Module	
Siebel UPK for Siebel Customer Order Management				
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module	
Siebel UPK for Siebel Loyalty				
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	8,800	1,936.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	17,600	3,872.00	UPK Module	
Siebel UPK for Siebel Partner Manager				
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module	
Siebel UPK for Siebel Marketing				
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module	
Siebel UPK for Siebel Sales				
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module	
Siebel UPK for Siebel Service				
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module	
Siebel UPK for Siebel Territory Management				
<i>(Up to 4K employees and up to \$1 billion in revenue)</i>	8,800	1,936.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	17,600	3,872.00	UPK Module	

**Siebel CRM Applications Pricing
Oracle Master Data Management Applications**

Licensing Customer Hub provides rights to use Oracle Customer Data Hub (CDH) and/or Siebel Universal Customer Master (UCM). If running both, licenses for the sum total of item records managed across the 2 products must be purchased. Licensing Product Hub provides rights to use Product Information Master (PIM) Data Hub and/or Universal Product Master (UPM). Licensing MDM using the Record metric or Enterprise metric provides the rights for unlimited read-only access for MDM data through the licensed hub.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Master Data Management - Customer Hub for B2B				
Oracle Customer Hub B2B	9	1.98	Record	50,000
Oracle Customer Hub Add-on B2B for Siebel CRM and Oracle E-Business Suite	4.50	0.9900	Record	50,000
Customer Hub & Customer Hub Add-on options <i>(Customer Hub options are available only with Siebel UCM)</i>				
option: Oracle Activity Hub B2B	3.20	0.7000	Record	50,000
option: Oracle Field Service Hub B2B	3.20	0.7000	Record	50,000
option: Oracle Marketing Hub B2B	3.20	0.7000	Record	50,000
option: Oracle Sales Hub B2B	3.20	0.7000	Record	50,000
option: Oracle Service Hub B2B	3.20	0.7000	Record	50,000
option: Hyperion Data Relationship Management for Customer Hub	3.20	0.7000	Record	50,000
Master Data Management - Customer Hub for B2C				
Oracle Customer Hub B2C	0.4600	0.1000	Record	1,000,000
Oracle Customer Hub Add-on B2C for Siebel CRM and Oracle E-Business Suite	0.2300	0.0500	Record	1,000,000
Customer Hub & Customer Hub Add-on options <i>(Customer Hub options are available only with Siebel UCM)</i>				
option: Oracle Activity Hub B2C	0.1600	0.0400	Record	1,000,000
option: Oracle Field Service Hub B2C	0.1600	0.0400	Record	1,000,000
option: Oracle Marketing Hub B2C	0.1600	0.0400	Record	1,000,000
option: Oracle Privacy Management Policy Hub B2C	0.3200	0.0700	Record	1,000,000
option: Oracle Sales Hub B2C	0.1600	0.0400	Record	1,000,000
option: Oracle Service Hub B2C	0.1600	0.0400	Record	1,000,000
Master Data Management - Vertical Customer Hub <i>(Vertical MDM options are available only with Siebel UCM)</i>				
Oracle Automotive Captive Finance Customer Hub	1.60	0.3500	Record	1,000,000
Oracle Case Hub	0.3700	0.0800	Record	1,000,000
Oracle Higher Education Constituent Hub	1.30	0.2900	Record	300,000
Oracle Life Sciences Customer Hub	2.90	0.6400	Record	100,000
Master Data Management - Product Information Management (PIM)				
Oracle Product Hub	14	3.08	Record	20,000
Oracle Product Hub Add-on	7	1.54	Record	20,000
Master Data Management - Administrative & Development				
Oracle Customer Hub Data Steward	5,795	1,274.90	Application User	10
Oracle Higher Education Constituent Hub Data Steward	5,795	1,274.90	Application User	10
Oracle Product Hub Data Steward	5,795	1,274.90	Application User	20

**Siebel CRM Applications Pricing
Oracle Master Data Management Applications**

	License Price	Software Update License & Support	Licensing Metric	Minimum
Master Data Management - Data Quality				
Oracle Enterprise Data Quality Match and Merge	125,000	27,500.00	Processor	4
Oracle Enterprise Data Quality Parsing and Standardization	150,000	33,000.00	Processor	4
Oracle Enterprise Data Quality Profile and Audit	150,000	33,000.00	Processor	4
Oracle Enterprise Data Quality Product Data Match and Merge	125,000	27,500.00	Processor	4
Oracle Enterprise Data Quality Product Data Parsing and Standardization	150,000	33,000.00	Processor	4
Oracle Watchlist Screening	200,000	44,000.00	Processor	4
<i>The below Oracle Data Quality licenses are valid only for use with Oracle Master Data Management and/or Oracle CRM deployments (including Siebel, PeopleSoft, JDE, EBS, and ATG)</i>				
Oracle Data Quality Address Validation Server	63,300	13,926.00	Processor	4
Oracle Data Quality Matching Server	125,000	27,500.00	Processor	4
Oracle Data Quality Parsing and Standardization Server	150,000	33,000.00	Processor	4
Oracle Data Quality Profiling Server	150,000	33,000.00	Processor	4

Recommended Siebel Options

The options listed below are suggested MDM options when running Siebel UCM and are listed here for reference only. Pricing for Data Quality is found in the "Siebel CRM General" section and pricing for Tools is found in the "Siebel CRM Tools and Servers" section of the Siebel price list.

- Siebel Data Quality
- Siebel Tools
- Siebel Test Automation Interfaces

Siebel CRM Applications Pricing
Oracle ATG

License Price	Software Update License & Support	Licensing Metric	Minimum
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These ATG offerings are perpetual, on-premise licenses and quoted through the Pricing Calculator under Siebel.

ATG Commerce

ATG Web Commerce	500,000	110,000.00	Processor	
ATG Web Commerce Merchandising	50,000	11,000.00	Application User	2
ATG Web Commerce Search	160,000	35,200.00	Processor	
ATG Web Commerce Service Center	2,500	550.00	Application User	20

ATG Knowledge Manager

ATG Web Knowledge Manager	10,000	2,200.00	Application User	20
ATG Web Knowledge Manager Self-Service	200,000	44,000.00	Processor	

ATG Developer and Administrator

ATG Web Commerce Developer and Administrator	5,000	1,100.00	Application User	
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ATG Business Intelligence

ATG Web Commerce Business Intelligence	50,000	11,000.00	Computer	
ATG Web Commerce Business Intelligence Administrator	20,000	4,400.00	Application User	

**Siebel CRM Applications Pricing
Oracle Knowledge Applications**

Oracle Knowledge Notes

- Oracle Knowledge Standard Edition offerings are limited to 10 moderators in the community forums and access by 250 partner organizations.
- Oracle Knowledge Standard Edition offerings do not include Industry ontologies (pre-packaged dictionaries with common industry terminology) and Guided Flows (decision tree style question-answer diagnostics).
- Oracle Knowledge Enterprise Edition customers receive everything in the Standard Edition version plus unlimited forum moderators, unlimited partner organization access, as well as industry ontologies and Guided Flows.
- Oracle Knowledge for Web Self-Service (Standard and Enterprise) include all Web Self-Service interfaces owned by the client, including the www support site, extranets for partners, agents or distributors as well as intranets for knowledge sharing.
- When quoting Knowledge for Web Self-Service only count processors used by the out-of-the-box Web Self-Service UI (Information Center), or processors handling service requests from custom UIs using the web service API layer (Information Manager Web Services).
- Oracle Knowledge for Contact Center licenses are required for all knowledge authors or other users such as approvers and reviewers contributing to knowledge creation workflows.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Knowledge Enterprise Edition				
Oracle Knowledge for Contact Center Enterprise Edition	2,000	440	Application User	
Oracle Knowledge for Web Self Service Enterprise Edition	300,000	66,000	Processor	
Knowledge Standard Edition				
Oracle Knowledge for Contact Center Standard Edition	1,250	275	Application User	
Oracle Knowledge for Web Self Service Standard Edition	150,000	33,000	Processor	

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. For Order Management, application users are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately by Electronic Order Line.

\$M in Application Annual Revenue: is defined as one million U.S. dollars excluding taxes processed through the licensed program. For Oracle Self-Service E-Billing products, the Annual Revenue is equivalent to the total invoiced amount for all company accounts that have at least one enrolled user per billing period.

Siebel Branch Teller Services program, Siebel Internet Banking Services program, Siebel Retail Finance Foundation Services program and the Siebel Financial Transactions Workbench program, you may use third party tools to (a) create materials or (b) modify the materials identified as Sample Screen Code and Process Templates in the program documentation, all in accordance with the program documentation, and provided that such materials or modified materials shall be used solely with your licensed use of such programs. You shall not limit in any way Oracle's right to develop, use, license, create derivative works of, or otherwise freely exploit the programs, ancillary programs, program documentation, or any other materials provided by Oracle, or to permit third parties to do so.

1,000 Claims: is defined as one thousand unique claims processed through the program during a 12 month period. A unique claim is defined as one of the following: OEM Claims entry, supplier claims entry, adjudication. Claims flow through to OPA for automated processing. **You may not exceed the licensed number of transactions during a 12 month period unless you acquire additional transaction licenses from Oracle.**

Connected Instance: is defined as the configuration between Oracle Policy Automation Connector for Oracle CRM On Demand and the Oracle CRM On Demand instance's web service endpoint. For each Oracle CRM On Demand instance so configured, an additional Connected Instance is required.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

\$M Cost of Goods Sold: is defined as one million U.S. dollars of the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer: is defined as the customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Customer Account: is defined as each unique Customer Account, designated by a unique account number, for which the billing information is managed or displayed using the program, regardless of the number of individual account holders associated with such accounts.

Customer Record: is defined as each unique Customer Record (including contact records, prospect records and records in external data sources) that you may access using the **Contact Record:** is defined as each database record of an individual contact that is stored in the Siebel Data Model

The **Siebel Marketing Server** program is licensed on a Computer basis together with the number of unique Customer Records that you may access using the program.

The **Siebel Pharma Marketing Server** is licensed on the basis of the number of unique Customer Records that you may access using the program together with the number of Brands that you may manage using the program.

Brand: is defined as a named product offering that corresponds to a specific molecular entity, including multiple dosage forms and multiple strengths for the same molecular entity.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

The **Siebel Details** Program includes a license for 20 Concurrent Users that authorizes you to use the program on only one Physical Server for a maximum of 20 Concurrent Users at any given time.

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

Order Line is defined as the total number of order entry line items processed by the program during a 12 month period. Multiple order entry line items may be entered as part of an individual customer order or quote and may also be automatically generated by the Oracle Configurator. You may not exceed the licensed number of Order Lines during any 12 month period unless you acquire additional Order Line licenses from Oracle.

Employee: Enterprise Employee: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the Oracle Programs. The quantity of the licenses required is determined by the number of Enterprise Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you who have access to, use, or are tracked by the Oracle Programs must be counted for the purposes of determining the number of Enterprise Employees.

Field Resource: is defined as dispatchers using the programs, as well as engineers, technicians, representatives or other persons scheduled by the programs.

Guest Room: is defined as the number of guest rooms managed by the program.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

1K Interaction Credits: is defined as one thousand interaction credits where one interaction credit is defined as (a) one completed Click to Call session or (b) one Click to Chat session or (c) three Email Response outbound emails sent from the Live Help Agent Console.

A Click to Call session is defined as a user initiated PC-to-phone or phone-to-phone call which is connected to a destination phone number.

A Click to Chat session is defined as a user initiated chat from any channel that is removed from a chat session queue in the Live Help Agent Console via an automatic or manual queue distribution.

An Email Response is defined as an agent reply to an inbound email or an agent-originated email. Any fraction of Email Responses less than three will be rounded up to three for purposes of license quantity requirements.

If at any time the amount of 1K Interaction Credits exceeds the licensed quantity, you are required to order additional services such that the amount of 1K Interaction Credits is equal to or less than the number of licensed quantity.

\$M in Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

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Member Record: is defined as each unique customer loyalty program Member Record managed by the program. 100k Member Records shall mean one hundred thousand Member Records.

Named User Plus / Named User is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. All of the remaining provisions of this definition apply only with respect to Named User Plus licenses, and not to Named User licenses. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Oracle VM Management Pack, and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Siebel, Load Testing Accelerator for Oracle E-Business Suite, and Load Testing Accelerator Application Development Framework Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Database Firewall, only the processors of the database sources which are protected or monitored must be counted for the purpose of determining the number of licenses required.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Physical Server: is defined as each physical server on which the programs are installed.

The Siebel Pricing Claims Server-Up to 20 Application Users is licensed on a Physical Server basis with a limitation on the number of Application Users.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Ops Center Virtualization management Pack and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle ATG Web Commerce Search, only the processors on which queries are processed must be counted. You do not need to count processors on which the program is running for indexing content in configured content sources as long as the foregoing is the only use of the program on all the processors installed in a given server.

Product Catalog: is defined as a single instance of your product offerings in a tabular structure which includes product details such as name, price, category, SKU number, and other data fields. Product Catalogs must be provided from you to Oracle via File Transfer Protocol (FTP) or API feed.

For the purposes of Oracle Recommendations Single-Channel On Demand and Oracle Multi-Channel On Demand, hosting is included for one Product Catalog that includes only up to 500,000 products.

For the purposes of Oracle Recommendations Additional Catalog On Demand, a Product Catalog refers to each of your additional deployed Product Catalogs that each include only up to 500,000 products.

For the purposes of Oracle Recommendations Large Catalog On Demand, a Product Catalog refers to each of your deployed Product Catalogs that each include more than 500,000 products per Product Catalog.

If at any time the amount of Product Catalogs exceeds the licensed quantity, you are required to order additional services such that the amount of Product Catalogs is equal to or less than the number of licensed quantity.

Record: For Customer Hub B2B and Hyperion Data Relationship Management for Customer Hub, record is defined as the number of unique customer database records stored in the Customer Hub B2B application (e.g. stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Customer Data Hub product.

For Customer Hub B2C, record is defined as the number of unique customer database records stored in the Customer Hub B2C application. A customer database record is a unique consumer (i.e. physical person) record which is stored as a contact for the Universal Customer Master product or as a person for the Customer Data Hub product.

For Product Hub, record is defined as the number of unique product database records stored in the Product Hub application. A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Life Sciences Customer Hub program a record is defined as the number of unique customer database records stored in the application. A Life Sciences customer database record is a unique physician (i.e. physical person) record which is stored as a contact for the Oracle Life Sciences Customer Hub product.

For the purpose of Oracle Supplier Lifecycle Management and Oracle Supplier Hub applications, a record is a unique business entity or company record, which is stored as Supplier in AP_SUPPLIERS table of the Oracle Supplier Lifecycle Management and Oracle Supplier Hub products.

For all programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

The **Siebel Master Data Application** programs (denoted by the word "Master" in the program name) are licensed on the basis of the number of Contact Records that may be stored in the Master Data Application.

The **Siebel Master Data Application** programs (denoted by the word "Master" in the program name) are subject to the following additional terms: (a) you have no right to use the user interface of such programs except through the Customer Data Steward or Product Data Steward modules, and (b) you can use only those components of the Siebel Master Data application program that have been licensed by you.

Registered User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. Registered Users shall be only your business partners and/or customers and shall not be your employees.

Retail Register - is defined as any device designed to record any part of a sales transaction.

100MB per month is defined as 100 megabytes of storage space used each month.

Telephone Number is defined as each unique telephone number for which the billing information is managed or displayed using the program, regardless of the number of individual account holders associated with such telephone numbers.

1K Transactions is defined as one thousand unique transactions processed through the program during a 12 month period. **You may not exceed the licensed number of transactions during a 12 month period unless you acquire additional transaction licenses from Oracle.** For Oracle Contact Center Anywhere, a unique transaction is defined as one of the following: inbound phone call, outbound phone call (direct dialed, preview dialed, predictive dialed, web call back), workgroup fax, workgroup email/voice mail, and chat session (inbound sessions / web collaboration with agents). For JD Edwards World Purchase Card Management, a unique transaction is defined as a single charge processed by the program.

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (Note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK Module is defined as the functional software component described in the product documentation

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

The users or processors of the **Siebel Web Channel** program may access a maximum of 15 Objects. An "Object" is defined as each data entity within the Business Object Layer of the programs that is defined in the Siebel Tools program.

1M Web Sessions is defined as one million web sessions where a web session is defined as a sequence of requests from a uniquely identified client that expire after 30 minutes of inactivity. The total number of Web Sessions per calendar year must be aggregated for the purposes of license quantity requirements. If at any time the amount of 1M Web Sessions exceeds the licensed quantity, you are required to order additional services such that the amount of 1M Web Sessions is equal to or less than the number of licensed quantity.

Wireless handset is defined as a mobile communications device such as a mobile telephone, PDA, or paging device, that has as primary functions wireless voice communications and data services provided through a service provider.

*For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>*

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via Oracle MetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

Oracle Database Server Support Package 2,300 USA (Dollar) for 10 incidents on one server.

Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression

Oracle Application Server Support Package 1,150 USA (Dollar) for 10 incidents on one server:

Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle MetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows

Year 6 after product release: 10% of current year's Software Update License & Support

Year 7 after product release: 20% of current year's Software Update License & Support

Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

EXHIBIT E



Oracle Health Sciences Global Price List
Component Pricing
September 30, 2011
Software Investment Guide

Oracle Health Sciences Component Price List

	License Price	Software Update License & Support	Metric	Minimum
Oracle Health Sciences (from Ebusiness Suite)				
Oracle Adverse Event Reporting System	17,500	3,850	Application User	5
Oracle Clinical	17,500	3,850	Application User	5
Oracle Clinical Option: Oracle Distributed Study Conduct	3,500	770	Application User	5
Oracle Remote Data Capture	10	2.20	CRF Page	10,000
Oracle Remote Data Capture	11,500	2,530	Application User	9
Oracle Thesaurus Management System	10,500	2,310	Application User	1
Oracle Thesaurus Management System - Read-Only	1,200	264	Application Read-Only User	5
Oracle Life Sciences Data Hub	350,000	77,000	Processor	2
Oracle Life Sciences Data Hub	11,500	2,530	Application User	15
Oracle Healthcare Transaction Base	1,200	264	Named User Plus	50
Oracle Healthcare Transaction Base	115,000	25,300	Processor	1
Oracle Healthcare Intelligence	4,500	990	Application User	10
Oracle Health Sciences Enterprise Healthcare Analytics				
Oracle Healthcare Operating Room Analytics	5,800	1,276	Application User	25
Oracle Healthcare Data Warehouse Foundation	220,000	48,400	Processor	4
Oracle Healthcare Provider Supply Chain Analytics	5,800	1,276	Application User	25
Oracle Health Sciences Information Exchange				
Oracle Healthcare Transaction Base	0.7000	0.1500	Healthcare Record	500,000
Oracle Health Sciences Information Gateway	5,000	1,100	Processor	1
Oracle Healthcare Master Person Index	0.3500	0.0800	Healthcare Record	500,000
Oracle Health Sciences Information Manager	0.5000	0.1100	Healthcare Record	500,000
Oracle Health Sciences Integration Engine - Unlimited Communication Points	250,000	55,000	Computer	1
Oracle Health Sciences Integration Engine - up to a maximum of 100 Communication Points	150,000	33,000	Computer	1
Oracle Health Sciences Integration Engine - up to a maximum of 50 Communication Points	100,000	22,000	Computer	1
Oracle Health Sciences Integration Engine - up to a maximum of 30 Communication Points	75,000	16,500	Computer	1
Oracle Health Sciences Integration Engine - up to a maximum of 10 Communication Points	35,000	7,700	Computer	1
Oracle Health Sciences Translational Research Center				
Oracle Health Sciences Cohort Explorer	7,500	1,650	Application User	10
Oracle Clinical Development Analytics	4,500	990	Application User	20
Oracle Health Sciences Pharmacovigilance Operational Analytics	8,000	1,760	Application User	5
Oracle Argus				
Oracle Argus Safety	30,000	6,600	Application User	5
Oracle Argus Safety Japan	40,000	8,800	Application User	5
Oracle Argus Interchange	6,500	1,430	Application User	5
Oracle Argus Reconciliation	1,250	275	Application User	20
Oracle Argus Affiliate	7,500	1,650	Application User	10
Oracle Argus Dossier	6,500	1,430	Application User	5
Oracle Argus Insight	16,500	3,630	Application User	5
Oracle Argus Unblinding	1,250	275	Application User	20
Oracle Application Integration Architecture				
Oracle Study, Subject, and Visit Synchronization Integration Pack for Siebel Clinical and Oracle Clinical	70,000	15,400	Processor	
Oracle Clinical Trial Payments Integration Pack for Siebel Clinical	35,000	7,700	Processor	1
Siebel Health Sciences				
Siebel CRM Base for Clinical Trial Management System	4,150	913	Application User	
Siebel Health Sciences - Options				
Siebel Contracts for Clinical Trial Management System	300	66	Application User	
Siebel Document Tracking for Clinical Trial Management System	300	66	Application User	
Siebel Payments for Clinical Trial Management System	200	44	Application User	
Siebel Project and Resource Management for Clinical Trial Management System	550	127.60	Application User	
Siebel Project Cost Tracking for Clinical Trial Management System	230	50.60	Application User	
Siebel Protocol Builder for Clinical Trial Management System	400	88	Application User	
Siebel Trip Reports for Clinical Trial Management System	300	66	Application User	
Siebel Account Profiles for Clinical Trial Management System	120	26.40	Application User	
Siebel Contact Profiles for Clinical Trial Management System	120	26.40	Application User	
Siebel Profiles for Clinical Trial Management System	200	44	Application User	
Siebel Adverse Events and Complaints Management	6,000	1,320	Application User	
Siebel Partner Portal for Clinical Trial Management System	520	114.40	Registered User	

All Oracle Health Sciences, Argus and Siebel Health Sciences products are exempt from midsize market discount.

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion dates for your entire employee population. Application Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle Supplier Portal, Oracle Services Procurement, PeopleSoft eSupplier Connection and PeopleSoft Strategic Sourcing programs, use by your external suppliers is included with your application user licenses.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses.

Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer. For the purposes of Computer licenses for the Oracle Health Science Integration Engine program, a communication point is an interface to an input system (e.g., a clinical laboratory system in a hospital or healthcare setting) or to an output system (e.g., a healthcare data repository).

Healthcare Record: is defined as the total number of unique person (physical person) database records stored in the Oracle program.

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, Management Pack for WebCenter, Management Pack for IBM WebSphere Portal, and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing for Web Applications, Load Testing for Web Applications Developer Edition, Load Testing Accelerator for Web Services, and Load Testing Accelerator for Siebel, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following programs: Oracle GoldenGate, and Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contacts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket, however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for all other multicore chips equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, Management Pack for WebCenter, Management Pack for IBM WebSphere Portal, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Oracle GoldenGate, and Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Record: For the purposes of the Oracle Healthcare Master Person Index program, a record is defined as the total number of unique person or party database records stored in the Oracle Healthcare Master Person Index program. A person or a party database record is a unique person (i.e., physical person) record which is stored in the Oracle Healthcare Master Person Index program.

Registered User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. Registered Users shall be only your business partners and/or customers and shall not be your employees.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site: <http://edelivery.oracle.com>

EXHIBIT F



Oracle Primavera Global Price List

September 1, 2011

Oracle Primavera Global Price List

	License Price	Software Update License & Support	Metric	Minimum
Products				
Primavera P6 Enterprise Project Portfolio Management	2,750	605	Application User	
Primavera P6 Progress Reporter	295	65	Application User	
Primavera P6 Professional Project Management	2,500	550	Application User	
Primavera P6 Analytics	2,000	440	Application User	50
Primavera Contract Management, Business Intelligence Publisher Edition	2,000	440	Application User	
Primavera Earned Value Management	10,000	2,200	Application User	
Primavera Risk Analysis	9,500	2,090	Application User	
Primavera Portfolio Management	2,900	638	Application User	50
Primavera Capital Planning and Investment Control Budgeting	2,000	440	Application User	50
Primavera P6 Reporting Database	25,000	5,500	Processor	
Primavera Contractor	1,295	285	Application User	
Integration Products				
Primavera Inspire for SAP	90,000	19,800	Application User	
Primavera P6 Enterprise Project Portfolio Management Web Services	500	110	Application User	10
Primavera Contract Management Web Services	500	110	Application User	10
Application Integration Architecture				
Project Portfolio Management Integration Pack for Primavera P6 and JD Edwards EnterpriseOne	70,000	15,400	Processor	1
Project Portfolio Management Integration Pack for Primavera P6 and Oracle E-Business Suite	70,000	15,400	Processor	1
Grandfathered Products (Expires on June 24, 2012)				
Primavera Contract Management	2,000	440	Application User	

Definitions

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion dates for your entire employee population. Application Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, Oracle Services Procurement, PeopleSoft eSupplier Connection, PeopleSoft Strategic Sourcing and JD Edwards Supplier Self Service programs, use by your external suppliers is included with your application user licenses.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contacts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name (with the exception of Java SE Support, Java SE Advanced, and Java SE Suite), a processor is counted equivalent to an occupied socket, however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Ops Center Virtualization Management Pack, Grid Engine, Oracle VM Management Pack, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Informatica PowerCenter and PowerConnect Adapters, and Application Adapter for Warehouse Builder for PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, Data Integrator and Application Adapter for Data Integration, and Application Adapters for Data Integration, only the processor(s) where the data transformation processes are executed must be counted for the purposes of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, and In-Memory Database Cache for Oracle Applications, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Database Firewall, only the processors of the database sources which are protected or monitored must be counted for the purpose of determining the number of licenses required.

Oracle Support Services

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution. Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server)
- Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server)
- Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

JDeveloper Support

JDeveloper Support is a 24x7 support service that provides direct access to Oracle experts for product-specific questions about installing and operating Oracle JDeveloper. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests. JDeveloper Support is priced at 218.00 USA (Dollar) per Named User Plus per annum. Price applies to first year support only. JDeveloper Support is available only for the free version of JDeveloper downloaded from OTN after Jun 28, 2005. All standard Oracle support policies, as outlined in the Technical Support Policies, are applicable to JDeveloper purchased before this date.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

Oracle On Demand

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administrative Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.