



State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

Purchase Order

PURCHASE ORDER NO.

MA05SW08A

PAGE

1

BLANKET RELEASE

00

CORRECT PURCHASE ORDER NUMBER
MUST APPEAR ON ALL PACKAGES,
INVOICES, AND SHIPPING PAPERS.
QUESTIONS CONCERNING THIS PUR-
CHASE ORDER SHOULD BE DIRECTED
TO THE BUYER AS NOTED BELOW.

CHANGE ORDER

SEE REVERSE SIDE FOR
TERMS AND CONDITIONS

INVOICE TO

ALL STATE AGENCIES
AND POLITICAL SUBDIVISIONS
VARIOUS LOCALES AS INDICATED
BY ORDER

VENDOR

*419141222 02 703-478-9000
ORACLE AMERICA INC
500 ORACLE PARKWAY
REDWOOD SHORES CA 94065

SHIP TO

AGENCY COPY

ALL STATE AGENCIES
AND POLITICAL SUBDIVISIONS
VARIOUS LOCALES AS INDICATED
BY ORDER

DATE PRINTED		TERMS OF SALE		FEIN/SSN		FUND	
03/30/2010		NET 30		942805249			
SHIP VIA		F.O.B.		FREIGHT TERMS		ACCOUNT NUMBER	
BEST WAY		DESTINATION		PREPAID		MUL-MUL	
LINE	QUANTITY	UOP	VENDOR ITEM NO.		UNIT PRICE		AMOUNT
	DELIVERY DATE	CAT NO	ITEM NUMBER				
<p>1. TO RE-AWARD MA05SW08 DUE TO NAME AND ADDRESS CHANGE.</p> <p>FROM: ORACLE CORPORATION 1910 ORACLE WAY RESTON, VA 20190</p> <p>TO: ORACLE AMERICA, INC. 500 ORACLE PARKWAY REDWOOD SHORES, CA 94065</p> <p>2. REMIT TO ADDRESS IS:</p> <p>ORACLE AMERICA, INC. P.O. BOX 71028 CHICAGO, IL 60694-1028 FEIN# 94-2805249</p> <p>3. TO RENEW THE ORIGINAL CONTRACT ACCORDING TO ALL TERMS, PREVIOUS PO TOTAL==> OPEN END PO NET CHANGE (+)==></p>							

PURCHASING DIVISION
CERTIFIED ENCUMBERED

APR - 6 2010

Beverly Tolere

IF APPROVAL AS TO FORM IS REQUIRED BY ATTORNEY GENERAL, CHECK HERE ☒

3/30/10

OPEN END

TOTAL

Angela Mayfield
APPROVED AS TO FORM BY
ASSISTANT ATTORNEY GENERAL

BY

JC ANN ADKINS

304-558-8802

PURCHASING DIVISION AUTHORIZED SIGNATURE

GENERAL TERMS & CONDITIONS PURCHASE ORDER/CONTRACT

1. **ACCEPTANCE:** Seller shall be bound by this order and its terms and conditions upon receipt of this order.
2. **APPLICABLE LAW:** The laws of the State of West Virginia and the *Legislative Rules* of the Purchasing Division shall govern all rights and duties under the Contract, including without limitation the validity of this Purchase Order/Contract.
3. **NON-FUNDING:** All services performed or goods delivered under State Purchase Orders/Contracts are to be continued for the terms of the Purchase Order/Contract, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods, this Purchase Order/Contract becomes void and of no effect after June 30.
4. **COMPLIANCE:** Seller shall comply with all federal, state and local laws, regulations and ordinances including, but not limited to, the prevailing wage rates of the WV Division of Labor.
5. **MODIFICATIONS:** This writing is the parties' final expression of intent. No modification of this order shall be binding unless agreed to in writing by the Buyer.
6. **ASSIGNMENT:** Neither this Order nor any monies due, or to become due hereunder may be assigned by the Seller without the Buyer's consent.
7. **WARRANTY:** The Seller expressly warrants that the goods and/or services covered by this order will:
{a} conform to the specifications, drawings, samples or other description furnished or specified by the Buyer; {b} be merchantable and fit for the purpose intended; and/or {c} be free from defect in material and workmanship.
8. **CANCELLATION:** The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller.
9. **SHIPPING, BILLING & PRICES:** Prices are those stated in this order. No price increase will be accepted without written authority from the Buyer. All goods or services shall be shipped on or before the date specified in this Order.
10. **LATE PAYMENTS:** Payments may only be made after the delivery of goods or services. Interest may be paid on late payments in accordance with the *West Virginia Code*.
11. **TAXES:** The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
12. **RENEWAL:** Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
13. **BANKRUPTCY:** In the event the vendor/contractor files for bankruptcy protection, the State may deem this contract null and void, and terminate such contract without further order.
14. **HIPAA BUSINESS ASSOCIATE ADDENDUM:** The West Virginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, is available online at www.state.wv.us/admin/purchase/vrc/hipaa.htm and is hereby made part of the agreement provided that the Agency meets the definition of a Cover Entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.
15. **CONFIDENTIALITY:** The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures, and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in <http://www.state.wv.us/admin/purchase/privacy/noticeConfidentiality.pdf>.
16. **LICENSING:** Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agency or political subdivision. Furthermore, the vendor must provide all necessary releases to obtain information to enable the Director or spending unit to verify that the vendor is licensed and in good standing with the above entities.



State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
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ORACLE AMERICA INC
500 ORACLE PARKWAY
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LINE	QUANTITY	UOP	VENDOR ITEM NO.	UNIT PRICE		AMOUNT	
	DELIVERY DATE	CAT NO.	ITEM NUMBER				
CONDITIONS, PRICES AND SPECIFICATIONS CONTAINED IN THE ORIGINAL CONTRACT INCLUDING ALL AUTHORIZED CHANGE ORDERS.							
EFFECTIVE DATE OF RENEWAL: 12/01/2009 THROUGH 11/30/2010							
RENEWALS REMAINING: 2							
4. TO ADD AMENDMENT FOUR (4) WHICH INCLUDES THE FOLLOWING:							
EXHIBIT A: ORACLE TECHNOLOGY GLOBAL PRICE LIST, 1/21/10							
EXHIBIT B: ORACLE PEOPLESFT COMPONENT APPLICATION GLOBAL PRICE LIST, 1/21/10							
EXHIBIT C: ORACLE BUSINESS INTELLIGENCE APPLICATIONS GLOBAL PRICE LIST-COMPONENT PRICING, 12/1/09							
EXHIBIT D: ORACLE GLOBAL PRICE LIST SIEBEL CRM COMPONENT PRICING, 1/26/10							
EXHIBIT E: ORACLE HEALTH SCIENCES GLOBAL PRICE LIST, 12/1/09							
EXHIBIT F: ORACLE PRIMAVERA GLOBAL PRICE LIST, 01/26/10							
***** NO ADDITIONAL CHANGES *****							

IF APPROVAL AS TO FORM IS REQUIRED BY ATTORNEY GENERAL, CHECK HERE ☐

TOTAL

APPROVED AS TO FORM BY
ASSISTANT ATTORNEY GENERAL

BY _____
PURCHASING DIVISION AUTHORIZED SIGNATURE



February 16, 2010

State of West Virginia
Department of Administration
Purchasing Division
2019 Washington St-East
P.O. Box 50130
Charleston, WVA 25305

Re: Contract No. US-STATE-209787-30-NOV-2007

Dear Jo Ann:

Oracle Corporation recently completed its acquisition of Sun Microsystems, Inc and its subsidiaries (Sun). Effective February 15, 2010, Oracle USA, Inc. (a wholly owned subsidiary of Oracle Corporation) and Sun (including Sun Microsystems Federal, Inc.) combined in the U.S. The resulting corporate entity is named Oracle America, Inc. The tax identification number for Oracle America, Inc. is 94-2805249.

Oracle America, Inc. is the successor in interest to Oracle USA, Inc. and has assumed all rights and obligations of Oracle USA, Inc. under agreement US_STATE-209787-30NOV-207. All references to Oracle USA, Inc. in the agreement specified above shall mean Oracle America, Inc.

Accordingly, all correspondence and payments from you in connection with such agreement(s) should be addressed to Oracle America, Inc. and should be sent to the address indicated on your invoice. All legal notices required under such agreements should be sent in writing to: Oracle America, Inc., 500 Oracle Parkway, Redwood City, California, United States, 94065, Attention: General Counsel, Legal Department.

We at Oracle value our relationship with you and look forward to continuing to provide you with unparalleled software, hardware, support and services.

Sincerely,

Brenda L. Messner
Contracts Manager
703-364-2153

RECEIVED
2010 FEB 24 AM 9:40
WV PURCHASING
DIVISION



Oracle America, Inc.
1910 Oracle Way
Reston, VA 20190

March 23, 2010

Jo Ann,

Below is the information you have requested to update the vendor status to Oracle America, Inc.

As per our discussion the current master agreement with West Virginia name (MA05SW08) and Oracle agreement name US-STATE-209787-30-NOV-2007 has been updated from Oracle Corporation (FEIN# 94-2871189) to Oracle USA, Inc. (FEIN #84-1332677) with the attached Amendment Seven dated November 18, 2005. The current Amendment Four is changing the name to Oracle America, Inc. (FEIN #94-2805249).

The remit to address is:

Oracle America, Inc.
P.O. Box 71028
Chicago, IL 60694-1028
FEIN # 94-2805249

Purchase order submission will be done with ordering documents at the time of purchase and for support renewal the address will be provided on the quote sent.

Brenda Messner
Contracts Manager

RECEIVED
2010 MAR 24 AM 8:49
WV PURCHASING
DIVISION



JOE MANCHIN III
GOVERNOR

STATE OF WEST VIRGINIA
DEPARTMENT OF ADMINISTRATION
PURCHASING DIVISION
2019 WASHINGTON STREET, EAST
P.O. BOX 50130
CHARLESTON, WEST VIRGINIA 25305-0130

ROBERT W. FERGUSON, JR.
CABINET SECRETARY

DAVID TINCHER
DIRECTOR

March 29, 2010

Brenda Peak
Oracle America Inc
500 Oracle Parkway
Redwood Shores, CA 94065

Subject: MA05SW08A

Dear Ms. Peak:

The State of West Virginia is offering to renew subject contract under the same terms, conditions and pricing. The renewal dates are December 1, 2009 through November 30, 2010. If your company agrees to this renewal, please sign below and return the original to my attention as soon as possible.

Also attached is an Affidavit that is to be part of the purchase order and is required to be signed and dated.

Please call if you have any questions.

Very truly yours,

Jo Ann Adkins
Buyer Supervisor
304.558.8802

Attachment

We agree to renew the contract for the period as stated above under the same terms and conditions in the original purchase order and any change orders thereto.

Brenda Peak
Name/Signature

3-29-10
Date

Contracts Manager
Title

RECEIVED
2010 MAR 30 PM 12:55
WV PURCHASING
DIVISION

RFQ No. _____

STATE OF WEST VIRGINIA
Purchasing Division

PURCHASING AFFIDAVIT

West Virginia Code §5A-3-10a states: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owned is an amount greater than one thousand dollars in the aggregate

DEFINITIONS:

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Debtor" means any individual, corporation, partnership, association, Limited Liability Company or any other form or business association owing a debt to the state or any of its political subdivisions. "Political subdivision" means any county commission; municipality; county board of education; any instrumentality established by a county or municipality; any separate corporation or instrumentality established by one or more counties or municipalities, as permitted by law; or any public body charged by law with the performance of a government function or whose jurisdiction is coextensive with one or more counties or municipalities. "Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceeds five percent of the total contract amount.

EXCEPTION: The prohibition of this section does not apply where a vendor has contested any tax administered pursuant to chapter eleven of this code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

Under penalty of law for false swearing (*West Virginia Code §61-5-3*), it is hereby certified that the vendor affirms and acknowledges the information in this affidavit and is in compliance with the requirements as stated.

WITNESS THE FOLLOWING SIGNATURE

Vendor's Name: Oracle America Inc

Authorized Signature: Brinda Massam Date: 2-25-10

State of Virginia

County of Fairfax, to-wit:

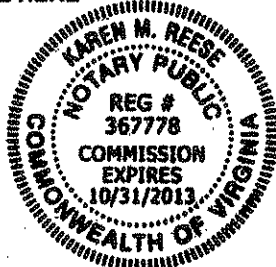
Taken, subscribed, and sworn to before me this 25th day of February 2010

My Commission expires 31 October, 2013.

AFFIX SEAL HERE

NOTARY PUBLIC

Karen M. Reese



**AMENDMENT FOUR
TO ORACLE LICENSE AND SERVICES AGREEMENT
BETWEEN
ORACLE AMERICA, INC.
AND
THE STATE OF WEST VIRGINIA**

Oracle America, Inc. is the successor in interest to Oracle USA, Inc. and has assumed all rights and obligations of Oracle USA, Inc. under agreement US_STATE-209787-30NOV-2007. For the Oracle License and Services Agreement between Oracle USA Inc. and The State of West Virginia. All references to Oracle USA, Inc. in the agreement specified above shall mean Oracle America, Inc.

This Amendment Four ("Amendment Four") shall amend the Oracle License and Services Agreement (OLSA_V040407_US.doc) (the "Agreement") between Oracle America, Inc. ("Oracle") and the State of West Virginia ("you", "your" or the "State") dated November 30, 2007.

Amendment Four shall include the following documents:

- Exhibit A – Oracle Technology Global Price List, January 21, 2010
- Exhibit B – Oracle PeopleSoft Component Application Global Price List, January 21, 2010
- Exhibit C – Oracle Business Intelligence Applications Global Price List-Component Pricing, December 1, 2009
- Exhibit D-Oracle Global Price List Siebel CRM Component Pricing, January 26, 2010
- Exhibit E-Oracle Health Sciences Global Price List, December 1, 2009
- Exhibit F-Oracle Primavera Global Price List, January 26, 2010

Should there be any inconsistency between the Agreement and this Amendment Four, the provisions of this Amendment Four shall take precedence.

The parties hereby agree to amend the Agreement as follows:

- 1) **Term.** The term of this Agreement shall be extended to November 30, 2010.
- 2) **Price List.** Until November 30, 2010 the "Price Lists" shall be defined in the Agreement as Oracle's Technology Global Price List, January 21, 2010 (attached hereto as **Exhibit A**) and Oracle's PeopleSoft Component Applications Global Price List, January 21, 2010 (attached hereto as **Exhibit B**) and Oracle's Business Intelligence Applications Global Price List-Component Pricing, December 1, 2009 (attached hereto as **Exhibit C**) and Oracle's Global Price Siebel CRM Component Pricing, January 26, 2010 (attached hereto as **Exhibit D**) and Oracle's Health Sciences Global Price List, December 1, 2008 (attached hereto as **Exhibit E**) and Oracle's Primavera Global Price List, January 26, 2010 (attached hereto as **Exhibit F**). All prior Price Lists are hereby deleted and made null and void.

- 3) **Discount Schedule.** The following Discount Schedule shall apply to fees listed on the Price Lists for Program licenses, Software Update License & Support acquired pursuant to the terms of this Agreement:

Transaction Band (List License + List Support)	License and Technical Support Discounts
\$0 - \$100,000	25%
\$100,001 - \$250,000	30%
\$250,001 - \$375,000	35%
\$375,001 +	40%

If and when the Price Lists are updated or replaced in the Agreement, this Discount Schedule shall no longer apply and discounting terms shall be re-negotiated.

Other than the amended terms set forth herein, the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

The Effective Date of this Amendment Four shall be December 1, 2009.

STATE OF WEST VIRGINIA

By: *Apton Hutson*
Name: APTON HUTSON
Title: STAFF ATTORNEY
WV DIVISION OF PURCHASING
Date: 3.29.2010

ORACLE AMERICA, INC.

By: *Brenda Messner*
Name: Brenda Messner
Title: Contracts Mgr.
Date: 2-26-10

Exhibit A
ORACLE

Oracle Technology Global Price List
January 21, 2010

Section I

Oracle Database

Prices in USA (Dollar)

	Named User Plus	Software Updates & Database Support	Processor License	Software Updates & Database Support	Notes
Database Products					
Oracle Database					
Standard Edition One	180	39.60	5,800	1,276.00	10,48.74
Standard Edition	350	77.00	17,500	3,850.00	5,46.74
Enterprise Edition	950	209.00	47,500	10,450.00	8.74
Personal Edition	450	101.20	-	-	9.48
Lite Mobile Server	-	-	23,000	5,060.00	-
Lite Client	60	13.20	-	-	-
Enterprise Edition Options:					
Real Application Clusters	450	101.20	23,000	5,060.00	2.74
Real Application Clusters One Node	200	44.00	10,000	2,200.00	2
Active Data Guard	200	44.00	10,000	2,200.00	2.74
Partitioning	230	50.60	11,500	2,530.00	2.74
Real Application Testing	230	50.60	11,500	2,530.00	2
Advanced Compression	230	50.60	11,500	2,530.00	2
Total Recall	120	26.40	5,800	1,276.00	2
Advanced Security	230	50.60	11,500	2,530.00	2
Label Security	230	50.60	11,500	2,530.00	2
Database Vault	450	101.20	23,000	5,060.00	2
OLAP	450	101.20	23,000	5,060.00	2
Data Mining	450	101.20	23,000	5,060.00	2
Data Profiling and Quality	350	77.00	17,500	3,850.00	2
Spatial	350	77.00	17,500	3,850.00	2
In-Memory Database Cache	-	-	41,500	9,130.00	2
Retail Data Model	800	176.00	40,000	8,600.00	2
Database Enterprise Management					
Diagnostics Pack	100	22.00	5,000	1,100.00	2.74
Tuning Pack	100	22.00	5,000	1,100.00	2.74
Change Management Pack	70	15.40	3,500	770.00	2.74
Configuration Management Pack for Oracle Database	100	22.00	5,000	1,100.00	2.74
Provisioning and Patch Automation Pack for Database	70	15.40	3,500	770.00	2
Data Masking Pack	230	50.60	11,500	2,530.00	2
Secure Backup					
	License Price	Software Updates & Database Support	Processor License	Software Updates & Database Support	Notes
Secure Backup	3,500	770.00	Per Tape Drive	-	-
Data Watch and Repair Connector	23,000	5,060.00	Per Connector	1	-
TimesTen					
TimesTen In-Memory Database	-	-	41,500	9,130.00	-
Berkeley Database					
Berkeley DB - High Availability	-	-	9,800	2,156.00	-
Berkeley DB - Transactional Data Store					
	Per Wireless Handset	Software Updates & Database Support	Processor License	Software Updates & Database Support	Notes
Berkeley DB - Transactional Data Store	6	1.32	5,800	1,276.00	77
Berkeley DB - Concurrent Data Store	6	1.32	1,800	396.00	77
Berkeley DB - Data Store	6	1.32	900	198.00	77
Berkeley DB - XML					
	Named User Plus	Software Updates & Database Support	Processor License	Software Updates & Database Support	Notes
Berkeley DB - Transactional Data Store	-	-	5,800	1,276.00	-
Berkeley DB - Concurrent Data Store	-	-	1,800	396.00	-
Berkeley DB - Data Store	-	-	900	198.00	-
Berkeley DB Java Edition - High Availability	-	-	9,800	2,156.00	-
Berkeley DB Java Edition - Transactional Data Store	-	-	5,800	1,276.00	-
Berkeley DB Java Edition - Concurrent Data Store	-	-	1,800	396.00	-
Berkeley DB XML - High Availability	-	-	13,800	3,036.00	-
Berkeley DB XML - Transactional Data Store	-	-	8,100	1,782.00	-
Berkeley DB XML - Concurrent Data Store	-	-	2,600	572.00	-
Berkeley DB XML - Data Store	-	-	1,800	396.00	-
Secure Enterprise Search					
	License Price	Software Updates & Database Support	Processor License	Software Updates & Database Support	Notes
Secure Enterprise Search	70	15.40	34,500	7,590.00	37
Audit Vault Server	-	-	57,500	12,650.00	46
Audit Vault Collection Agent	-	-	3,500	770.00	-
Secure Enterprise Search Connector					
	License Price	Software Updates & Database Support	Processor License	Software Updates & Database Support	Notes
Secure Enterprise Search Connector	34,500	7,590.00	Connector	1	43

Prices in USA (Dollar)

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Integration Products					
Mainframe Integration Gateways	-	-	109,500	24,090.00	13
Database Gateway for Sybase	-	-	17,500	3,850.00	
Database Gateway for SQL Server	-	-	17,500	3,850.00	
Database Gateway for Informix	-	-	17,500	3,850.00	
Database Gateway for Teradata	-	-	109,500	24,090.00	
Database Gateway for VSAM	-	-	109,500	24,090.00	
Database Gateway for IMS	-	-	109,500	24,090.00	
Database Gateway for Adabas	-	-	109,500	24,090.00	
Database Gateway for DRDA	-	-	46,000	10,120.00	
Database Gateway for APPC	-	-	46,000	10,120.00	
Database Gateway for WebSphere MQ	-	-	46,000	10,120.00	

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Data Warehousing Products					
Express Server	950	209.00	47,500	10,450.00	
Express Analyzer	950	209.00	-	-	
Express Objects	5,800	1,276.00	-	-	

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Relational Products					
Rdb Server Products					
Rdb Enterprise Edition	950	209.00	47,500	10,450.00	30
CODASYL DBMS	950	209.00	-	-	30
Rdb Server Options:					
TRACE	120	26.40	5,800	1,276.00	31,32
Rdb Development, Query and Reporting Tools					
Programmer for Rdb	1,200	254.00	-	-	33
CDD/ Repository	5,800	1,276.00	-	-	
CDDR Runtime	-	-	5,800	1,276.00	34

	Named User Plus	Processor License	Processor License	Processor License	Other
WebLogic Suite					
TopLink and Application Development Framework	120	26.40	5,800	1,276.00	1.22
WebLogic Server Standard Edition	200	44.00	10,000	2,200.00	1,48,88.74
WebLogic Server Enterprise Edition	500	110.00	25,000	5,500.00	1.74
WebLogic Suite	900	198.00	45,000	9,900.00	1.74
Internet Application Server Standard Edition One	180	39.60	5,800	1,276.00	16,24,48.74
Internet Application Server Standard Edition	230	50.60	11,500	2,530.00	1,24,48.74
Internet Application Server Enterprise Edition	700	154.00	35,000	7,700.00	1,24.74
Coherence Standard Edition	100	22.00	4,500	1,012.00	1
Coherence Enterprise Edition	230	50.60	11,500	2,530.00	1
Coherence Grid Edition	500	110.00	25,000	5,500.00	1
Coherence Suite	1,000	220.00	50,000	11,000.00	1
BPEL Process Manager	1,200	264.00	60,000	13,200.00	1
WebLogic Integration	1,400	308.00	70,000	15,400.00	1
Service Registry	920	202.40	46,000	10,120.00	1
Enterprise Repository	2,900	638.00	145,000	31,900.00	1
SOA Suite for Non Oracle Middleware	1,500	330.00	75,000	16,500.00	1
Business Process Management Suite for Non Oracle Middleware	2,600	572.00	130,000	28,600.00	1
Event-Driven Architecture Suite	1,400	308.00	70,000	15,400.00	1
Forms and Reports	460	101.20	23,000	5,060.00	1
Data Integration Technology					
Data Service Integrator	1,440	316.80	72,000	15,840.00	13
Data Integrator Enterprise Edition	-	-	23,000	5,060.00	-
Data Quality for Data Integrator (up to a maximum of 100 million records)	-	-	70,000	15,400.00	55
Data Profiling	34,500	7,590.00	-	-	57
Data Integration Suite	-	-	70,000	15,400.00	-
GoldenGate	350	77.00	17,500	3,850.00	8
GoldenGate for Non Oracle Database	350	77.00	17,500	3,850.00	8
GoldenGate for Mainframe	2,000	440.00	100,000	22,000.00	8
GoldenGate Veridata	600	132.00	30,000	6,600.00	8
License Price					
Data Quality Rules for Data Integrator	23,000	5,060.00	Per Rule Set	-	56
Data Quality for Data Integrator (for greater than 100 Million Records)	5	1.10	Per 1000 Records	-	55
WebLogic Suite Options					
BPEL Process Manager Option	460	101.20	23,000	5,060.00	15
Service Bus	460	101.20	23,000	5,060.00	15
SOA Suite for Oracle Middleware	1,200	264.00	57,500	12,650.00	15
Business Process Management Suite	2,300	506.00	115,000	25,300.00	15
Application Server Enterprise Management					
Diagnostics Pack for Oracle Middleware	140	30.80	7,000	1,540.00	11
Management Pack for WebLogic Server	190	41.80	9,500	2,090.00	11
Management Pack Plus for SOA	300	66.00	15,000	3,300.00	11
Management Pack for Oracle Coherence	70	15.40	3,500	770.00	11
Management Pack for Oracle GoldenGate	70	15.40	3,500	770.00	11
Fusion Middleware Adapters					
Application Adapters	-	-	17,500	3,850.00	3
Oracle Applications Adapter	-	-	17,500	3,850.00	-
Mainframe and TP-Monitor Adapters	-	-	34,500	7,590.00	4
Changed Data Capture Adapters	-	-	60,000	13,200.00	70
Application Adapters for Data Integration	-	-	2,300	506.00	71
GoldenGate Application Adapters	-	-	20,000	4,400.00	76
Application Adapters for Warehouse Builder	-	-	2,300	506.00	73
RosettaNet Adapter	-	-	34,500	7,590.00	-
EDI Adapter	-	-	34,500	7,590.00	-
Healthcare Adapter	-	-	34,500	7,590.00	-
ediXML Adapter	-	-	11,500	2,530.00	-
Enterprise Link for Business Activity Monitoring	-	-	17,500	3,850.00	-
Financial Message Designer	21,000	4,620.00	-	-	-
SWIFT Adapter for Oracle Service Bus	-	-	100,000	22,000.00	-
FIX Adapter for Oracle Service Bus	-	-	50,000	11,000.00	-
Payments Adapter for Oracle Service Bus	-	-	50,000	11,000.00	-
Derivatives Adapter for Oracle Service Bus	-	-	50,000	11,000.00	-
Oracle Backend Adapters					
Tuxedo	1,800	396.00	60,000	13,200.00	1
Tuxedo Jolt	-	-	9,000	1,980.00	-
Service Architecture Leveraging Tuxedo (SALT)	-	-	12,000	2,640.00	-
Tuxedo System and Applications Monitor (TSAM)	-	-	6,000	1,320.00	-
Tuxedo Mainframe Adapter for SNA	-	-	22,000	4,840.00	-
Tuxedo Mainframe Adapter for TCP	-	-	22,000	4,840.00	-
Tuxedo Mainframe Adapter for OSI TP	-	-	22,000	4,840.00	-
MessageQ	-	-	6,000	1,320.00	-
Application Integration Architecture Foundation Pack					
Application Integration Architecture Foundation Pack	920	202.40	46,000	10,120.00	-

Prices in USA (Dollar)

	Named User Plus	Software License (Perpetual License)	Processor License	Software License (Perpetual License)	Processor License
Business Intelligence Technology Products					
Business Intelligence					
Standard Edition	460	101.20	23,000	5,050.00	1
Standard Edition One	1,200	264.00	-	-	38.48
Suite Enterprise Edition Plus	2,000	440.00	255,000	64,900.00	39
Suite Enterprise Edition Plus Upgrade Only	230	50.60	34,500	7,590.00	49
Server Enterprise Edition	350	77.00	51,800	11,396.00	39
Business Intelligence Publisher	460	101.20	46,000	10,120.00	23
Business Intelligence Server Enterprise Edition Options:					
Interactive Dashboard	580	127.60	86,500	19,030.00	39
Desktop	350	77.00	51,800	11,396.00	39
Answers	580	127.60	86,500	19,030.00	39
Office Plug-in	230	50.60	34,500	7,590.00	39
Reporting and Publishing	460	101.20	70,000	15,400.00	39
Disconnected Analytics	580	127.60	-	-	-
Server Administrator	5,800	1,276.00	-	-	-
Business Intelligence Suite Enterprise Edition Plus Options:					
Business Intelligence Management Pack	230	50.60	11,500	2,530.00	39
Business Intelligence Data Integration Technology					
Data Integrator and Application Adapter for Data Integration	-	-	25,300	5,556.00	-
Informatica PowerCenter and PowerConnect Adapters	-	-	25,300	5,556.00	50
Real-Time Decision (RTD) Technology					
Real-Time Decision Server	92,000	20,240.00	Processor		
Hyperion Business Intelligence Technology					
Essbase Plus	2,900	638.00	184,800	40,480.00	52.53
Essbase Visual Explorer	800	176.00	86,500	19,030.00	53
Hyperion Interactive Reporting	800	176.00	86,500	19,030.00	52.53
Hyperion SQR Production Reporting	460	101.20	23,000	5,050.00	52.53
Hyperion Financial Reporting	520	114.40	40,500	8,910.00	52.53
Hyperion Web Analysis	520	114.40	40,500	8,910.00	52.53

Prices in USA (Dollar)					
	Named User Plus	Processor License	Processor License	Processor License	
WebCenter 2.0 Edition					
WebCenter Services	1,400	308.00	70,000	15,400.00	1
WebCenter Suite	2,500	550.00	125,000	27,500.00	1
WebCenter Adapter	-	-	11,500	2,530.00	42
WebLogic Portal	1,500	330.00	60,000	13,200.00	75
Universal Content Management Standard Edition	1,200	264.00	57,500	12,650.00	1,48,62
Universal Content Management	2,300	505.00	115,000	25,300.00	1
Universal Records Management	-	-	115,000	25,300.00	
Imaging and Process Management	1,840	404.80	92,000	20,240.00	1
Content Conversion Server	460	101.20	23,000	5,060.00	1
Forms Recognition	-	-	100,000	22,000.00	13
Universal Online Archive	25	5.50	85,500	19,030.00	63
E-Mail Archive Service	60	13.20	45,000	10,120.00	63
Document Capture	-	-	7,000	1,540.00	48
Distributed Document Capture	1,200	264.00	-	-	1
Enterprise Content Management Suite	-	-	172,500	37,950.00	
Enterprise Content Management Adapters:					
Siebel Adapter for Enterprise Content Management	-	-	20,000	4,400.00	
E-Business Suite Adapter for Enterprise Content Management	-	-	20,000	4,400.00	
PeopleSoft Adapter for Enterprise Content Management	-	-	20,000	4,400.00	
Universal Records Management Adapter	-	-	11,500	2,530.00	45
Enterprise 2.0 Management					
Management Pack for WebCenter Suite	240	52.80	12,000	2,640.00	
Identity Management 3.0 Edition					
Entitlements Server	35,000	7,700.00	Processor		1
Entitlements Server Security Module	35,000	7,700.00	Processor		1
Directory Services	700	154.00	Named User Plus	-	1
	35,000	7,700.00	Processor	-	
Access Manager	25	5.50	Employee User	2,000	
	6	1.32	Non Employee User - External	5,000	
Adaptive Access Manager	25	5.50	Employee User	2,000	
	6	1.32	Non Employee User - External	5,000	
Identity Federation	35,000	7,700.00	Processor		1
Identity Manager	70	15.40	Employee User	2,000	
	6	1.32	Non Employee User - External	5,000	
Identity Manager Connector	46,000	10,120.00	Connector		1 35
Role Manager	35	7.70	Employee User	2,000	
	6	1.32	Non Employee User - External	5,000	
Information Rights Management	70	15.40	Employee User	2,000	
	10	2.20	Non Employee User - External	5,000	
Enterprise Single Sign-On Suite Plus	85	18.70	Named User Plus	-	
Access Management Suite	45	10.12	Employee User	2,000	
	12	2.64	Non Employee User - External	5,000	
Identity and Access Management Suite	95	20.90	Employee User	-	
	12	2.64	Non Employee User - External	-	
Identity Management Enterprise Management					
Management Pack for Identity Management	5.00	1.10	Employee User	-	
	1.00	0.2200	Non Employee User - External	-	
WebCenter 2.0 Edition					
Discoverer Desktop Edition	1,200	264.00	Named User Plus	-	
Programmer	1,200	264.00	Named User Plus	-	
Portal Factory	10,500	2,310.00	Named User Plus	-	
Internet Developer Suite	5,800	1,276.00	Named User Plus	-	48
Business Process Analysis Suite	10,500	2,310.00	Named User Plus	5	
SQL Developer Data Modeler	3,000	660.00	Named User Plus	-	48

Applications and Systems Management

	Named User Plus	System Unit Price (Processor/GB)	Processor License	Software Update (Annual Fee)	Notes
Database Enterprise Management					
Diagnostics Pack	100	22.00	5,000	1,100.00	2
Tuning Pack	100	22.00	5,000	1,100.00	2
Change Management Pack	70	15.40	3,500	770.00	2
Configuration Management Pack for Oracle Database	100	22.00	5,000	1,100.00	2
Provisioning and Patch Automation Pack for Database	70	15.40	3,500	770.00	2
Data Masking Pack	230	50.60	11,500	2,530.00	2
Application Server Enterprise Management					
Diagnostics Pack for Oracle Middleware	140	30.80	7,000	1,540.00	11
Management Pack for WebLogic Server	190	41.80	9,500	2,090.00	11
Management Pack Plus for SOA	300	66.00	15,000	3,300.00	11
Management Pack for Oracle Coherence	70	15.40	3,500	770.00	11
Management Pack for Oracle GoldenGate	70	15.40	3,500	770.00	11
Business Intelligence Management					
Business Intelligence Management Pack	230	50.60	11,500	2,530.00	39
Enterprise 2/6 Management					
Management Pack for WebCenter Suite	240	52.80	12,000	2,640.00	
Identity Management Enterprise Management					
Management Pack for Identity Management	5.00 1.00	1.10 0.2200	Employee User Non Employee User - External	-	-
Other Infrastructure Management					
Configuration Management Pack for Applications	5,800 100	1,100.00 22.00	Per Processor Per Named User Plus	-	-
Provisioning and Patch Automation Pack	3,500 70	770.00 15.40	Per Processor Per Named User Plus	-	-
System Monitoring Plug-in for Hosts	1,800 35	396.00 7.70	Per Processor Per Named User Plus	-	61
System Monitoring Plug-in for Non Oracle Databases	1,800 35	396.00 7.70	Per Processor Per Named User Plus	-	36
System Monitoring Plug-in for Non Oracle Middleware	1,800 35	396.00 7.70	Per Processor Per Named User Plus	-	25
System Monitoring Plug-in for Network Devices	1,800	396.00	Per Network Device	-	26
System Monitoring Plug-in for Storage	1,800	396.00	Per Terabyte	-	27
Management Connectors	5,800	1,276.00	Per Connector	-	28
Diagnostics Pack for Non-Oracle Middleware	7,000 140	1,540.00 30.80	Per Processor Per Named User Plus	-	-
Oracle VM Management Pack	1,800 35	396.00 7.70	Per Processor Per Named User Plus	-	-
Service Management					
Service Level Management Pack	3,500	770.00	Transaction	20	
Real User Experience Insight	85,500	19,030.00	Per Processor	2	
Real User Experience Insight Accelerator for E-Business Suite	25,000	5,500.00	Per Processor	-	
Real User Experience Insight Accelerator for Siebel	25,000	5,500.00	Per Processor	-	
Real User Experience Insight Accelerator for PeopleSoft	25,000	5,500.00	Per Processor	-	
Real User Experience Insight Accelerator for JD Edwards EnterpriseOne	25,000	5,500.00	Per Processor	-	
Applications Management					
Application Management Pack for E-Business Suite	140	30.80	7,000	1,540.00	
Application Management Pack for Siebel	140	30.80	7,000	1,540.00	
Application Management Pack for PeopleSoft	140	30.80	7,000	1,540.00	
Application Management Pack for JD Edwards EnterpriseOne	140	30.80	7,000	1,540.00	
Application Change Management Pack for Oracle E-Business Suite	140	30.80	7,000	1,540.00	
Application Testing					
Load Testing Developer Edition	8,000	1,760.00	-	-	64
Load Testing Controller	-	-	7,000	1,540.00	-
Load Testing	100	22.00	-	-	72
Load Testing Accelerator for Web Services	25	5.50	-	-	56, 68
Load Testing Accelerator for Siebel	25	5.50	-	-	66, 68
Load Testing Accelerator for Oracle E-Business Suite	25	5.50	-	-	68
Functional Testing	8,000	1,760.00	-	-	-
Functional Testing Accelerator for Web Services	2,000	440.00	-	-	-
Functional Testing Accelerator for Siebel	2,000	440.00	-	-	-
Functional Testing Accelerator for Oracle E-Business Suite	2,000	440.00	-	-	-
Test Manager	2,000	440.00	-	-	-

Collaboration	Prices in USA (Dollar)				
	Collaboration Program User License	Software License - Enterprise Edition	Processor License	Software License - Standard Edition	Software License - Basic Edition
Collaboration					
Beehive Platform	50	11.00	-	-	6
<i>Beehive Platform Options:</i>					
Beehive Messaging	30	6.60	-	-	6
Beehive Team Collaboration	30	6.60	-	-	6
Beehive Intelligent Collaboration (Priced in Advance of Availability)	30	6.60	-	-	6, 13
Beehive Synchronous Collaboration	20	4.40	-	-	6
Beehive Voicemail	20	4.40	-	-	6
	License Price	Software License - Enterprise Edition	Processor License	Software License - Standard Edition	Software License - Basic Edition
Beehive Indexing Connector (Priced in Advance of Availability)	150,000	32,000.00	Connector	-	13, 78

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual term licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list; 3 year - 50% of list; 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

- ¹ If licensing by Named User Plus, the minimum is 10 Named User Plus licenses per Processor.
- ² Enterprise Edition Options (with the exception of In-Memory Database Cache) and Database Enterprise Management Packs must match the number of licenses of the associated Oracle Database Enterprise Edition. In addition, a minimum of 25 Named User Plus licenses per Processor must be met. In the case where the minimum number of Named User Plus licenses are/were purchased, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. Associated Database is defined as the database(s) which is (are) being managed by the option. For the purposes of licensing Active Data Guard, both the primary and standby servers must be licensed.
- ³ Application Adapters are available for: PeopleSoft, SAP, Siebel & JD Edwards.
- ⁴ Mainframe and TP-Monitor Adapters are available for: CICS, IMS/DB, IMS/MT, VSAM, BeanConnect and Tuxedo.
- ⁵ Oracle Database Standard Edition can only be licensed on servers that have a maximum capacity of 4 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses. Oracle Database Standard Edition, when used with Oracle Real Application Clusters, may only be licensed on a single cluster of servers supporting up to a total maximum capacity of 4 sockets.
- ⁶ The minimums for this program are 1,000 Collaboration Program User licenses. The Beehive Platform Options must match the number of licenses of the associated Beehive Platform.
- ⁷ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.
- ⁸ Personal Edition provides a maximum of one Named User Plus per database.
- ¹⁰ Oracle Standard Edition One may only be licensed on servers that have a maximum capacity of 2 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses.
- ¹¹ Application Server Enterprise Management Packs must match the number of licenses of the associated Oracle Application Server (Excluding TopLink and Application Development Framework, for which these Management Packs cannot be licensed). Management Pack for WebLogic Server can only be licensed with WebLogic Server Enterprise Edition, or Internet Application Server Enterprise Edition, or WebLogic Suite. When licensing Management Pack for GoldenGate, the number of licenses must match the associated GoldenGate. GoldenGate for Non-Oracle Database, and/or GoldenGate for Mainframe licenses. In the case where the minimum number of Named User Plus licenses are/were purchased, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. An associated Application Server is defined as the application server(s) which is (are) being managed by the option. Note that Management Pack for Oracle Coherence may only be licensed with Coherence Enterprise Edition or Coherence Grid Edition.
- ¹³ This product is on Controlled Availability and requires approval. Please refer to the Approval Matrix on <http://resource.oraclecorp.com> for more information. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- ¹⁵ WebLogic Suite Options must match the number of licenses of the associated WebLogic Suite application server. In the case where the minimum number of Named User Plus licenses are/were purchased, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. Associated Application Server is defined as the application server(s) which is (are) being managed by the option.
- ¹⁶ Internet Application Server Standard Edition One and Portal Standard Edition One may only be licensed on servers that have a maximum capacity of 2 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses.
- ²² Application Development Framework requires a runtime license. This can be purchased via TopLink and Application Development Framework.
- ²³ If licensing by Named User Plus, the minimums for this product are 50 Named User Plus licenses. Business Intelligence Publisher is also licensable via the per Employee metric. The price is \$45.00 USA (Dollar) per Employee when licensed as a standalone product and \$35.00 USA (Dollar) per Employee when licensed as an option to the Application Server Enterprise Edition. The minimum for employee licensing is 1,000 Employee licenses.
- ²⁴ The Named User Plus Minimum does not apply if the program is installed on a one processor machine that allows for a maximum of one user per program.
- ²⁵ Plug-in available for Microsoft Active Directory, Microsoft .NET, Microsoft Internet Information Services (IIS), Microsoft ISA Server, Microsoft Commerce Server, Microsoft BizTalk Server, Microsoft Exchange Server, IBM WebSphere MQ. Each Plug-in is licensed separately.
- ²⁶ Plug-in available for FS Load Balancers, Juniper Netscreen Firewall, Check Point Firewall. Each Plug-in is licensed separately.
- ²⁷ Plug-in available for NetApp Filer, EMC Celerra Network Attached Storage (NAS), EMC Symmetrix, EMC CLARION. Each Plug-in is licensed separately.
- ²⁸ Management Connectors are available for: Remedy Help Desk, Microsoft Operations Manager 2005, HP ServiceCenter/HP Service Manager, HP OpenView Operations, IBM Tivoli Enterprise Console, Microsoft System Center Operations Manager, CA Service Desk. Each Connector is licensed separately.
- ²⁹ The number of Options licenses must match to the number of licenses of the parent product.
- ³⁰ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.
- ³¹ Rdb Server Options must match the number of licenses of the associated database. In the case where the minimum number of Named User Plus licenses are/were purchased, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed.
- ³² TRACE may also be licensed with CODASYL DEMS.
- ³³ Oracle precompilers supported via SQL*Net for Rdb for use across Oracle & Rdb Servers.
- ³⁴ CODRR Runtime is an unlimited use license for applications requiring CODRR deployment licenses.
- ³⁵ Following is the list of available Identity Manager Connectors: Database User Management, Database Applications Table, Microsoft Active Directory, Oracle Internet Directory, Novell eDirectory, Sun Java System Directory, Oracle e-Business, PeopleSoft Enterprise Applications, SAP Enterprise Applications, Microsoft Exchange, Novell Groupwise, Microsoft Windows, UNIX, RSA Authentication Manager, RSA ClearTrust, IBM Lotus Notes/Domino, SAP Enterprise Portal, Siebel Enterprise Applications, IBM RACF, CA ACF2, CA Top Secret, BMC Remedy User Management, IBM OS/400, JD Edwards EnterpriseOne, Oracle Retail, BMC Remedy Ticketing, Siemens DiX LDAP (priced in Advance of Availability). Each connector is licensed separately.
- ³⁶ Plug-in available for IBM DB2, Microsoft SQL Server, Sybase Adaptive Server Enterprise (ASE).
- ³⁷ Secure Enterprise Search may also be licensed on per employee metric. The minimums for employee licensing is 200 employee licenses. The price is \$35 USA Dollar per employee. When licensing by named user plus metric, the minimums are 100 Named User Plus licenses.
- ³⁸ Business Intelligence Standard Edition One may only be used on servers that have the ability to run a maximum of 2 sockets. The minimums for this product are 5 named user plus licenses and the maximum is 50 named user plus licenses. The data sources for BI Server and Business Intelligence Publisher are limited to the included Oracle Standard Edition One, one other database, and any number of flat file sources such as CSV, and XLS. You may use Oracle Warehouse Builder Core ETL to pull data from any number of data sources but you must use only the included Oracle Standard Edition One as the target database. If licensing as an option to Business Intelligence Standard Edition One, the number of options licenses must match the number of licenses of the associated Business Intelligence Standard Edition One. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed.
- ³⁹ The minimums for this product are 50 Named User Plus licenses. The number of options licenses must match the number of licenses of the associated Business Intelligence Server Enterprise Edition. If licensing as an option to Business Intelligence Suite Enterprise Plus, the number of options licenses must match the number of licenses of the associated Business Intelligence Suite Enterprise Edition Plus. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed.

Oracle Technology Options (continued)

- ⁴² WebCenter Adapters are available for: Microsoft SharePoint, IBM Lotus Domino, and EMC Documentum. Each Adapter is licensed separately.
- ⁴³ Secure Enterprise Search Connectors are available for: Documentum Content Server, Documentum eRoom, Filenet P8 Content Engine, Filenet Image Services, IBM Lotus Notes, IBM DB2 Content Manager, OpenText LiveLink, Hummingbird DM, Oracle E-Business Suite, Oracle Content Server, and Siebel. Each Connector is licensed separately.
- ⁴⁴ The following Universal Records Management Adapters are available: Symantec Enterprise Vault, Microsoft SharePoint, Java, EMC Documentum, File Systems, FileNet, and Microsoft .Net. Each Adapter is licensed separately.
- ⁴⁵ Database Enterprise Edition options, including the Database Enterprise Management Packs may be licensed with this program. Database Enterprise Edition Options & Database Enterprise Management Packs must match the number of licenses of the associated Audit Vault Server. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed.
- ⁴⁶ These programs are designated Oracle 1-Click Ordering Programs.
- ⁴⁷ This upgrade provides the following: Hyperion Interactive Reporting - System 9, Hyperion SQR Production Reporting - System 9, Hyperion Web Analytics - System 9, Hyperion Financial Reporting - System 9.
- ⁴⁸ Informatica OEM PowerCenter ETL Server and PowerConnect Adapters may not be used on a standalone basis or as a standalone ETL tool. The Informatica OEM PowerCenter ETL Server and PowerConnect Adapters may be used with any data source provided the target(s) are: (i) the Oracle Business Intelligence applications programs (excluding Hyperion Financial Performance Management Applications), (ii) the underlying platforms on which the Oracle Business Intelligence Suite Enterprise Edition Plus program, Oracle Business Intelligence Standard Edition One or associated components run, or (iii) a staging database for any of the foregoing. Informatica OEM PowerCenter ETL Server and PowerConnect Adapters may also be used where the Oracle Business Intelligence applications (excluding Hyperion Financial Performance Management Applications) programs are the source and non-Oracle Business Intelligence application programs are the target, provided, that users do not use Informatica OEM PowerCenter ETL Server and PowerConnect Adapters to transform the data.
- ⁴⁹ Customers with legacy Hyperion pre-System 9 product licenses must pay a Foundation Enablement migration fee to migrate to the corresponding Oracle Hyperion licenses, which include Hyperion Foundation Services. Additional information can be found on eSource > Acquisitions > Hyperion > Pricing > Migrations.
- ⁵⁰ The minimums for this product are 25 Named User Plus licenses or 4 Processor licenses.
- ⁵¹ Data Quality for Data Integrator must be licensed using the Per Processor metric for up to a maximum of 100 million records per calendar year. Usage over 100 million records per year must be licensed using the Per 1000 Records metric.
- ⁵² Rule Sets are available for the following countries and each Rule Set is licensed separately: Argentina, Australia, Austria, Belgium, Brazil, Brunei Darussalam, Canada, Chile, China, Colombia, Czech Republic, Denmark, Finland, France, Germany, Great Britain, Greece, Hong Kong, Hungary, India, Ireland, Israel, Italy, Jamaica, Japan, Korea, Luxembourg, Malaysia, Mexico, Netherlands, New Zealand, Norway, Peru, Philippines, Poland, Portugal, Russia, Saudi Arabia, Singapore, South Africa, Spain, Sweden, Switzerland, Taiwan, Turkey, United Arab Emirates, United States, and Venezuela.
- ⁵³ The minimums are 4 Named User Plus licenses.
- ⁵⁴ System Monitoring Plug-in for Hosts is available for: 1) Operating Systems and Hardware, and 2) VMware ESX Server. Each System Monitoring Plug-in for Hosts is licensed separately.
- ⁵⁵ Universal Content Management Standard Edition can only be licensed on a single server with up to a maximum capacity of 4 sockets.
- ⁵⁶ The Named User Plus minimums for this program are 1,000 Named User Plus licenses.
- ⁵⁷ This product includes 2 Processor license of Load Testing for Web Applications Controller, and the ability to generate up to 10 Virtual Users (please refer to the Named User Plus license metric definition for the Virtual User definition).
- ⁵⁸ All Siebel CRM products (all editions) starting at 7.7 onwards are supported.
- ⁵⁹ The Named User Plus minimum for this program is 50 Named User Plus licenses.
- ⁶⁰ WebLogic Server Standard Edition license does not include WebLogic Server Clustering.
- ⁶¹ Changed Data Capture Adapters are available for Microsoft SQL Server 2000, Microsoft SQL Server 2005, DB2/390, VSAM CICS, VSAM Batch, IMS/DB and Adabas. Each Changed Data Capture Adapter is licensed separately.
- ⁶² Application Adapters for Data Integration are available for PeopleSoft, JD Edwards, E-Business Suite, SAP Applications, SAP Business Warehouse, and Siebel. Each Application Adapter for Data Integration is licensed separately.
- ⁶³ The Named User Plus minimum for this program is 200 Named User Plus licenses.
- ⁶⁴ Application Adapters for Warehouse Builder are available for PeopleSoft, E-Business Suite, SAP and Siebel. Each Application Adapter for Warehouse Builder is licensed separately.
- ⁶⁵ These are designated SaaS for ISVs programs.
- ⁶⁶ The Named User Plus minimum for this program is 20 Named User Plus licenses.
- ⁶⁷ GoldenGate Application Adapters are available for Base24, Logger for Enscribe, and JMS and Flat File. Each GoldenGate Application Adapter is licensed separately.
- ⁶⁸ The minimum Wireless Handset licenses for this program are 100,000 licenses.
- ⁶⁹ The following Beehive Index Connectors are available: Microsoft Exchange (Priced in Advance of Availability); and IBM Domino (Priced in Advance of Availability). Each Connector is licensed separately.

DEFINITIONS

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section. The minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, and Load Testing Accelerator for Siebel, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purpose of determining the number of Named User Plus licenses required. For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Processors: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in this product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and iConfigurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or iConfigurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, and Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses.

Collaboration Program User: is defined as an individual authorized by you to use the programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. For the purposes of counting and licensing the number of Beehive Synchronous Collaboration users, Collaboration Program User within your company is defined as a user able to initiate, or host, a web conference and also participate in a web conference; all participants in the web conference external to your company and attending a web conference are not required to be licensed.

Annual Transaction Volume: is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license regardless of whether any such auction results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product with which the software product is required to interface.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer: is defined as the Customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by Licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

DEFINITIONS (Continued)

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing service for you must be counted for the purposes of determining the number of Employees.

Employee User: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Entry: is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicated entries stored within the program on multiple servers are counted as a single entry.

Expense Report: is defined as the total number of expense reports processed by the Expenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

Field Technician: is defined as an engineer, technician, representative, or other person who is dispatched by you, including the dispatchers, to the field using the programs.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Invoice Line: is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

IVR Port: is defined as a single caller that can be processed via the Interactive Voice Response (IVR) system. Customers must purchase licenses for the number of IVR Ports that represent the maximum number of concurrent callers that can be processed by the IVR system.

Module: is defined as each production database running the programs.

Network Device: is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to, routers, firewalls and network load balancers.

Non Employee User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Person: is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system. For Project Resource Management, a person is defined as an individual who is scheduled on a project. The total number of licenses needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system.

Physical Server: is defined as each physical server on which the programs are installed.

Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e., *-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all application programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you choose to manage within the program. Records may describe any number of enterprise information assets, commonly referred to as base members, including but not limited to cost centers, ledger accounts, legal entities, organizations, products, vendors, assets, locations, regions or employees. Additionally, a record may also be a summary object, commonly referred to as a rollup member, that either summarizes base members or describes hierarchical information associated with underlying base members. Records represent unique occurrences and they do not include any duplicates or shared references that may be essential for master data management purposes.

1000 Records: is defined as 1000 cleansed records (i.e., rows) that are output from a production data flow of the Data Quality for Data Integrator program.

RosettaNet Partner Interface Processes® (PIPs®): are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

Rule Set: is defined as a data rules file containing content for a given country in order to perform data quality functions optimized for that country.

Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer service order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

Subscriber: is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

Suite: is defined as all the functional software components described in the product documentation.

Tape Drive: Tape drives are defined as mechanical devices used to sequentially write, read and restore data from magnetic tape media. Typically used, but not limited to, data protection and archival purposes, tape drives are deployed either as a standalone unit(s) or housed within a robotic tape library. Examples of tape drive include but are not limited to, Linear Tape Open (LTO), Digital Linear Tape (DLT), Advanced Intelligent Type (AIT), Quarter-Inch Cartridge (QIC), Digital Audio Tape (DAT), and 8mm Helical Scan. For Cloud based backups, Oracle counts each parallel stream of Recovery Manager (RMAN) channel as equivalent to a tape drive.

Terabyte: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes.

Transaction: is defined as each set of interactions that is initiated by an application user recorded by Oracle Enterprise Manager to capture availability and performance metrics used in calculating service levels. For example, the following set of interactions would represent one transaction: login, search customer, log out.

DEFINITIONS (Continued)

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. [note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications]. UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

Wireless Handset: is defined as a mobile communications device such as a mobile telephone, PDA, or paging device, that has as primary functions wireless voice communications and data services provided through a service provider.

Workstation: is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.

\$M Freight Under Management: is defined as one million U.S. dollars of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the license. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you (e.g., you are not purchasing transportation services on behalf of your clients but are providing transportation management services for your clients). Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

\$M in Revenue: is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by You during a fiscal year.

\$M in Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

TERMS AND CONDITIONS

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term: A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term: A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term: A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term: A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term: A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE-BEA GRANDFATHERED GLOBAL PRICE LIST

Oracle PartnerNetwork members with a valid distribution agreement may distribute the programs specified on the Oracle-BEA Grandfathered Global Price List to existing end users for add-on capacity only, subject to the terms of such valid distribution agreement and any restrictions set forth in the Oracle-BEA Grandfathered Price List.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs. Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server);
- Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server);
- Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetalink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

JDeveloper Support

JDeveloper Support is a 24x7 support service that provides direct access to Oracle experts for product-specific questions about installing and operating Oracle JDeveloper. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests. JDeveloper Support is priced at 218.90 USA (Dollar) per Named User Plus per annum. Price applies to first year support only. JDeveloper Support is available only for the free version of JDeveloper downloaded from OTN after Jun 28, 2005. All standard Oracle support policies, as outlined in the Technical Support Policies, are applicable to JDeveloper purchased before this date.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to Metalink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

Exhibit B
ORACLE®

PeopleSoft Component Global Price List
January 21, 2010

PeopleSoft Component Price List

Prices in USA (Dollar)

Component License	License Price	License Support	License Type	License	License
Customer Relationship Management					
Banking Transactions	870	181.40	Application User		5
Bill Presentation and Account Management	1,750	385.00	Application User		5
Client Management	5,500	770.00	Application User		5
CRM Portal Pack	1,750	385.00	Application User		5
CTI Integration	2,255	504.00	Application User		5
Event Management	1,750	385.00	Application User		5
HelpDesk	120	28.40	Employee	AS Employees	2
HelpDesk for Employee Self Service	30	8.60	Employee	AS Employees	2
HelpDesk for Human Resources	120	28.40	Employee	AS Employees	2
HelpDesk Upgrade - Restricted License to Standard License	80	13.20	Employee	AS Employees	2
Integrated FieldService	4,585	1,016.00	Application User		5
Marketing	7,200	1,584.00	Application User		5
Multichannel Communications	1,050	428.00	Application User		5
Online Marketing	7,200	1,584.00	Application User		5
Order Capture	5,600	1,276.00	Application User		5
Order Capture Self Service	3,500	770.00	Application User		5
Partner Commerce	2,300	506.00	Application User		5
Partner Marketing	1,450	319.00	Application User		5
Partner Planning	870	181.40	Application User		5
Partner Platform	5,000	1,276.00	Application User		5
Partner Sales	1,450	319.00	Application User		5
Partner Service	870	181.40	Application User		5
Phone Number Administration	870	181.40	Application User		5
Policy and Claims Presentation	1,450	319.00	Application User		5
Real-Time Advisor	3,500	770.00	Application User		5
Sales	7,500	1,650.00	Application User		5
Service Center for Higher Education	15,250	3,355.00	Application User		5
Services Management	2,600	572.00	Application User		5
SmartViews	4,350	957.00	Application User		5
Strategic Account Planning	4,350	957.00	Application User		5
Support	13,795	3,034.00	Application User		5
Support for Customer Self Service	1,450	319.00	Application User		5
Support Upgrade - Restricted License to Standard License	2,900	638.00	Application User		5
TelSales	2,900	638.00	Application User		5
Workforce Communications	185	23.10	Employee	All Employees	2
Supply Chain Management					
Catalog Management	8,100	2,062.00	Application User		5
Collaborative Supply Management	3,050	803.00	Application User		5
Discrete Manufacturing	4,585	1,016.00	Application User		5
eProcurement	80	17.60	Application User		5
eSupplier Connection	8,185	2,022.00	Application User		48
Flow Production	1,050	231.00	Application User		5
Inventory	4,585	1,016.00	Application User		47
Inventory Policy Planning	13,500	3,036.00	Application User		14
Order Management	5,100	1,122.00	Application User		5
Product Configurator	3,880	838.00	Application User		5
Promotions Management	5,100	1,122.00	Application User		5
Purchasing	4,585	1,016.00	Application User		5
Services Procurement	2,885	658.00	Application User		5
Strategic Sourcing	8,185	2,022.00	Application User		48
Supplier Contract Management	4,585	1,016.00	Application User		14
Supply Chain Portal Pack	2,525	555.00	Application User		5
Supply Planning	12,200	2,700.00	Application User		5
Asset Lifecycle Management					
Asset Lifecycle Management Portal Pack	1,185	281.70	Application User		5
Enterprise Asset Management	4,585	1,016.00	Application User		5
Real Estate Management	4,585	1,016.00	Application User		5

PeopleSoft Component Price List

Prices in USA (Dollar)

Component Name	Current Price	Current Price	Current Price	Current Price	Current Price
Contracts					
Contracts	6,895	1,518.55	Application User	5	
ESA Portal Pack	1,100	242.00	Application User	5	
Expenses	0	1.32	Expense Report	1,000	2, 48
Grants	7,125	1,587.50	Application User	5	
Payroll Management	5,305	1,150.00	Application User	5	14
Program Management	2,885	638.00	Application User	5	
Project Costing	4,585	1,018.50	Application User	5	
Proposal Management	1,725	379.50	Application User	5	
Resource Management	3,495	758.00	Application User	5	
Financials					
eSettlements	1,650	428.00	Application User	5	
Financials	4,585	1,018.50	Application User	5	
Financials Portal Pack	1,185	258.70	Application User	5	
Transaction Billing Processor	1,595	350.00	Application User	5	
Treasury	28,885	6,378.00	Application User	5	2
HRMS					
Absence Management	52	11.44	Employee	All Employees	2
Benefits Administration	85	19.70	Employee	All Employees	2
Directory Interface	12	2.54	Employee	All Employees	2
eCompensation	35	7.70	Employee	All Employees	2
ePerformance	185	23.10	Employee	All Employees	2
HRMS Portal Pack	12	2.54	Employee	All Employees	2
Human Resources	185	40.70	Employee	All Employees	2
Payroll	225	49.50	Employee	All Employees	2, 14a
Payroll Interface	70	15.40	Employee	All Employees	2
Payroll Interface Connector for ADP Connection	35	7.70	Employee	All Employees	2
Pension Administration	85	18.70	Employee	All Employees	2
Recruiting Solutions	75	16.50	Employee	All Employees	2
Stock Administration	58	12.76	Employee	All Employees	2
Time and Labor	110	24.20	Employee	All Employees	2, 49
Oracle Workforce Scheduling	225	49.50	Employee	All Employees	2, 14
Learning Solutions					
Enterprise Learning Management	105	23.10	Employee	All Employees	2
Student Solutions					
Gradebook	12	2.54	FTE Student	All Students	2, 14b
Campus Staff Service	35	7.70	FTE Student	All Students	2, 14b
Contributor Relations	1,350	297.00	Application User	5	14b
Student Administration	185	40.70	FTE Student	All Students	2, 14b
Student Administration Integration Pack	17	3.74	FTE Student	All Students	2, 14b
Portal					
Community Portal	430	94.80	Application User	5	
Enterprise Portal	680	132.00	Application User	5	
CRM Warehouse					
CRM Warehouse	5,100	1,122.00	Application User	25	
Supply Chain Warehouse					
Supply Chain Warehouse	5,100	1,122.00	Application User	25	
Workforce Analytics (EPM)					
HCM Warehouse	5,100	1,122.00	Application User	100	
Workforce Planning	17	3.74	Employee	All Employees	2
Workforce Rewards	17	3.74	Employee	All Employees	2
Financials Warehouse					
Financials Warehouse	5,100	1,122.00	Application User	25	
Financials Warehouse for Public Sector and Higher Education	5,800	1,278.00	Application User	25	
Project Portfolio Management	6,895	1,518.50	Application User	5	
Campus Solutions Warehouse					
Campus Solutions Warehouse	5,800	1,278.00	Application User	100	

PeopleSoft Component Price List

Prices in USA (Dollar)

Component Name	Component License Price	Software Package License Price	Product Module	Min Users	Max Users
PeopleTools					
PeopleTools-Enterprise Development	1,150	255.00	Application User	5	2
PeopleTools-Enterprise Development Starter Kit	250	57.20	Application User	5	2, 3
Process Modeler Client	130	28.80	Application User	5	14
Fusion Intelligence					
Fusion Campus Solutions Intelligence for PeopleSoft Enterprise	3,500	770.00	Application User	100	14
Oracle Governance, Risk, and Compliance					
Oracle Governance, Risk, and Compliance Manager	4,885	1,010.00	Application User	40	
Oracle Enterprise Governance, Risk, and Compliance Manager	4,885	1,088.00	Application User	50	14
Option: Oracle Financial Governance	1,505	350.00	Application User	50	14
Fusion Governance, Risk, and Compliance Intelligence	4,585	1,010.00	Application User	10	
Application Access Controls Governor	895	100.00	Monitored User	100	2
Option: Application Access Controls for PeopleSoft Enterprise	200	44.00	Monitored User	100	2, 7
Configuration Controls Governor	315	88.20	Monitored User	100	2
Option: Configuration Controls for PeopleSoft Enterprise	255	56.10	Monitored User	100	2, 7
Application Integration Architecture					
Application Integration Architecture Foundation Pack	46,000	10,120.00	Processor	1	2, 3
Application Integration Architecture Foundation Pack Extension for Communications	920	202.40	Named User Plus	1	2, 3
Application Integration Architecture Foundation Pack Extension for Insurance	46,000	10,120.00	Processor	1	2, 3, 14
Application Integration Architecture Foundation Pack Extension for Insurance	920	202.40	Named User Plus	1	2, 3, 14
Application Integration Architecture Foundation Pack Extension for Insurance	46,000	10,120.00	Processor	1	2, 3, 14
Application Integration Architecture Foundation Pack Extension for Insurance	920	202.40	Named User Plus	1	2, 3, 14
Application Integration Architecture Foundation Pack Extension for Insurance	46,000	10,120.00	Processor	1	2, 3, 14
Application Integration Architecture Foundation Pack Extension for Insurance	920	202.40	Named User Plus	1	2, 3, 14
Oracle Enterprise Taxation Management Integration to PeopleSoft Enterprise Financials for General Ledger and Accounts Payable	35,000	7,700.00	Processor	1	2, 3
Oracle Financials Accounting Hub Integration Pack for PeopleSoft General Ledger	35,000	7,700.00	Processor	1	2, 3, 14
Oracle Retail Merchandising Integration Pack for PeopleSoft Enterprise Financials: Financial Operations Control	70,000	15,400.00	Processor	1	2, 3, 14
Oracle Utilities Customer Care and Billing Integration to PeopleSoft Enterprise Financials for General Ledger and Accounts Payable	35,000	7,700.00	Processor	1	2, 3
Oracle Workforce Administration Integration Pack for PeopleSoft Human Resources	35,000	7,700.00	Processor	1	2, 3, 14
Oracle Tutor	570	125.40	Application User	50	9
UPK					
Oracle User Productivity Kit	17,500	3,850.00	UPK Developer	1	22
Oracle User Productivity Kit	80	13.20	UPK User	50	22
Oracle User Productivity Kit	30	6.60	UPK Employee	500	22
Oracle User Productivity Kit Professional	25,000	5,500.00	UPK Developer	1	22
Oracle User Productivity Kit Professional	80	17.60	UPK User	50	22
Oracle User Productivity Kit Professional	40	8.80	UPK Employee	500	22
PeopleSoft Enterprise UPK for HelpDesk Human Resources					
(up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK for Online Marketing					
(up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK for Support					
(up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	

PeopleSoft Component Price List

Component Name	Component License Price	Component License Price (US\$)	Component Price	Component Price (US\$)	Component Price (US\$)
PeopleSoft Enterprise UPK Absence Management					
PeopleSoft Enterprise UPK Absence Management (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Benefits Administration					
PeopleSoft Enterprise UPK Benefits Administration (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eBenefits					
PeopleSoft Enterprise UPK eBenefits (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eCompensation Manager Desktop					
PeopleSoft Enterprise UPK eCompensation Manager Desktop (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK ePay					
PeopleSoft Enterprise UPK ePay (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK ePerformance					
PeopleSoft Enterprise UPK ePerformance (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eProfile					
PeopleSoft Enterprise UPK eProfile (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eProfile Manager Desktop					
PeopleSoft Enterprise UPK eProfile Manager Desktop (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Human Resources					
PeopleSoft Enterprise UPK Human Resources (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Payroll for North America					
PeopleSoft Enterprise UPK Payroll for North America (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Talent Acquisition Manager					
PeopleSoft Enterprise UPK Talent Acquisition Manager (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Time & Labor					
PeopleSoft Enterprise UPK Time & Labor (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Enterprise Learning Management					
PeopleSoft Enterprise UPK Enterprise Learning Management (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Asset Management					
PeopleSoft Enterprise UPK Asset Management (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK for Cash Management					
PeopleSoft Enterprise UPK for Cash Management (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Contracts					
PeopleSoft Enterprise UPK Contracts (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Expenses					
PeopleSoft Enterprise UPK Expenses (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK General Ledger					
PeopleSoft Enterprise UPK General Ledger (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Grants					
PeopleSoft Enterprise UPK Grants (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Payables					
PeopleSoft Enterprise UPK Payables (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Project Costing					
PeopleSoft Enterprise UPK Project Costing (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Receivables					
PeopleSoft Enterprise UPK Receivables (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	

PeopleSoft Component Price List

Component Name	Up to 4K employees and/or \$1 billion in revenue	Over 4K employees and/or \$1 billion in revenue	License Model	3rd Party	Comments
PeopleSoft Enterprise UPK Planning and Budgeting					
PeopleSoft Enterprise UPK Planning and Budgeting (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Planning and Budgeting (over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Billing					
PeopleSoft Enterprise UPK Billing (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Billing (over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		not applicable
PeopleSoft Enterprise UPK eProcurement					
PeopleSoft Enterprise UPK eProcurement (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module		not applicable
PeopleSoft Enterprise UPK eProcurement (over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Inventory					
PeopleSoft Enterprise UPK Inventory (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Inventory (over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Order Management					
PeopleSoft Enterprise UPK Order Management (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Order Management (over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Purchasing					
PeopleSoft Enterprise UPK Purchasing (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Purchasing (over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module		not applicable
PeopleSoft Enterprise UPK for Strategic Sourcing					
PeopleSoft Enterprise UPK for Strategic Sourcing (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module		not applicable
PeopleSoft Enterprise UPK for Strategic Sourcing (over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		not applicable
PeopleSoft Enterprise UPK for Contributor Relations					
PeopleSoft Enterprise UPK for Contributor Relations (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module		not applicable
PeopleSoft Enterprise UPK for Contributor Relations (over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Student Administration					
PeopleSoft Enterprise UPK Student Administration (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Student Administration (over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Fundamentals for Campus Solutions					
PeopleSoft Enterprise UPK Fundamentals for Campus Solutions (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Fundamentals for Campus Solutions (over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Fundamentals for Financials and Supply Chain Management Software Modules					
PeopleSoft Enterprise UPK Fundamentals for Financials and Supply Chain Management Software Modules (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Fundamentals for Financials and Supply Chain Management Software Modules (over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Fundamentals for HRMS Software Modules					
PeopleSoft Enterprise UPK Fundamentals for HRMS Software Modules (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Fundamentals for HRMS Software Modules (over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Reporting Tools for Campus Solutions					
PeopleSoft Enterprise UPK Reporting Tools for Campus Solutions (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Reporting Tools for Campus Solutions (over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Reporting Tools for Financials/ESA and Supply Chain Management Software Modules					
PeopleSoft Enterprise UPK Reporting Tools for Financials/ESA and Supply Chain Management Software Modules (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Reporting Tools for Financials/ESA and Supply Chain Management Software Modules (over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Reporting Tools for HRMS Software Modules					
PeopleSoft Enterprise UPK Reporting Tools for HRMS Software Modules (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Reporting Tools for HRMS Software Modules (over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Reporting Tools for PeopleTools					
PeopleSoft Enterprise UPK Reporting Tools for PeopleTools (up to 4K employees and/or \$1 billion in revenue)	25,000	7,700.00	UPK Module		not applicable
PeopleSoft Enterprise UPK Reporting Tools for PeopleTools (over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module		not applicable

PeopleSoft Component Price List

Component License Price	PeopleSoft Access Supplement	See Supplement	not applicable	See Supplement
Micro Focus International Ltd. Net Express COBOL for Windows				
16,000	3,620.00	See Supplement	not applicable	\$
1 Named User	28,800	See Supplement	not applicable	\$
2 Named Users	40,500	See Supplement	not applicable	\$
3 Named Users	85,500	See Supplement	not applicable	\$
12 Named Users	115,000	See Supplement	not applicable	\$
25 Named Users	172,500	See Supplement	not applicable	\$
Micro Focus International Ltd. Server Express COBOL for UNIX®				
16,000	3,620.00	See Supplement	not applicable	\$
1 Named User	28,800	See Supplement	not applicable	\$
2 Named Users	40,500	See Supplement	not applicable	\$
3 Named Users	85,500	See Supplement	not applicable	\$
12 Named Users	115,000	See Supplement	not applicable	\$
25 Named Users	172,500	See Supplement	not applicable	\$
Micro Focus International Ltd. Server Express - Migration from Object COBOL				
23,000	5,050.00	See Supplement	not applicable	\$
2 Named Users	32,000	See Supplement	not applicable	\$
3 Named Users	52,500	See Supplement	not applicable	\$
6 Named Users	92,000	See Supplement	not applicable	\$
12 Named Users	138,000	See Supplement	not applicable	\$
25 Named Users				
Accentual PACK for Oracle Applications				
58,500	10,030.00	See Supplement	not applicable	\$
58,500	10,030.00	See Supplement	not applicable	\$
58,500	10,030.00	See Supplement	not applicable	\$
58,500	10,030.00	See Supplement	not applicable	\$
Crystal Enterprise/Business Objects Enterprise for PeopleSoft Enterprise				
28,500	0,350.00	See Supplement	not applicable	\$
Additional Concurrent Access Licenses (bundles of 5)				

NOTES

- ¹ This product is not available to be sold under Component Pricing.
- ² This product is not available to be sold under Custom Suite Pricing.
- ³ This product is not available to be sold under Enterprise Pricing.
- ⁷ An option must be licensed at the same level (or greater than) as its parent. Example: number of Application Access Controls for PeopleSoft Enterprise users is number of Application Access Controls Governor users. If the parent has multiple metrics, the option must be licensed at the same level as its parent for each metric.
- ⁸ Term licenses are not available for 3rd party resell products.
- ⁹ The number of Application Users / Custom Suite Users for Tutor must match the number of Application Users / Custom Suite User of each Application for which the customer is using Tutor. If any application used with Tutor is licensed with a metric based on a non-user metric (e.g. Employee, Enterprise Employee, Enterprise SM Revenue, Purchase Line, Order Line, etc), then the Enterprise Employee licensing metric on the Enterprise price kit must be used when licensing Tutor.
- ¹¹ This product is on Controlled Availability and requires approval. Please refer to the Controlled Availability Questions on <http://resource.oraclecorp.com> for more information.
- ^{14a} The components of Global Payroll for Argentina and Global Payroll for Italy of the Payroll product are on Controlled Availability and requires approval. Please refer to the Controlled Availability Questions on <http://resource.oraclecorp.com> for more information.
- ^{14b} This product is on Controlled Availability in all countries except USA, Canada, Mexico, Australia, New Zealand, South Africa, United Kingdom, The Netherlands, Belgium, Singapore, Taiwan and Hong Kong. Please refer to the Controlled Availability Questions on <http://resource.oraclecorp.com> for more information.
- ²⁷ When licensing Oracle User Productivity Kit or Oracle User Productivity Kit Professional, you must license at least one Developer and then either UPK Users or UPK Employees.
- ⁴⁰ For PeopleSoft eSupplier Connection and PeopleSoft Strategic Sourcing, use by your external suppliers is included with your application user licenses.
- ⁴⁷ Due to the deprecation of PeopleTools Mobile functionality, the Mobile PAR Count feature within Inventory is no longer available to new customers.
- ⁴⁸ Due to the deprecation of PeopleTools Mobile functionality, the Mobile Time and Expense product within Expenses is no longer available to new customers.
- ⁴⁹ Due to the deprecation of PeopleTools Mobile functionality, the Mobile Time and Labor component within PeopleSoft Time and Labor is no longer available to new customers.

DEFINITIONS

Application User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time.

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Expense Report: is defined as the total number of expense reports by Expenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Monitored User: is defined as an individual who is monitored by an Analytics program which is installed on a single server or multiple servers, regardless of whether the individual is actively being monitored at any given time.

Individual users who are licensed for an Analytics program by either Named User Plus or Application User may not be licensed by Monitored User.

For the purpose of the Usage Accelerator Analytics program, every user of your licensed CRM Sales application program must be licensed.

For the purpose of the Human Resources Compensation Analytics program, all of your employees must be licensed.

For the purpose of the following Oracle Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for E-Business Suite, Configuration Controls Governor, Configuration Controls for E-Business Suite, Transaction Controls Governor, Procurement Controls Governor, and Governance, Risk, and Compliance Controls Suite, the number of Monitored Users is equal to the total number of unique E-Business Suite users (individuals) being monitored by the program(s), as created/defined in the User Administration function of E-Business Suite. Users of Procurement and/or Self-Service Human Resources are excluded.

For the purpose of the following PeopleSoft Enterprise Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for PeopleSoft Enterprise, Configuration Controls Governor, and Configuration Controls for PeopleSoft Enterprise, the number of Monitored Users is equal to the total number of unique PeopleSoft Enterprise (or any other custom applications/programs) users (individuals) that the program monitors.

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimum table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, and Load Testing Accelerator for Siebel, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle Database from which you capture data and (b) the users of the Oracle Database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purpose of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle Database from which you capture data and (b) the users of the Non Oracle Database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the Database from which you capture data and (b) the users of the Database where you will apply the data must be counted for the purpose of determining the number of licenses required.

PROCESSOR LICENSING

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multichip chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for "All other multicore chips" equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore, and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-In for Hosts, System Monitoring Plug-In for Non-Oracle Databases, System Monitoring Plug-In for Non-Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle Database from which you capture data and (b) the processors running the Oracle Database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non-Oracle Database, only (a) the processors running the Non-Oracle Database from which you capture data and (b) the processors running the Non-Oracle Database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the Database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK Module: is defined as the functional software component described in the product documentation.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term: A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term: A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term: A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term: A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term: A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

Term Licensing available for all PeopleSoft products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual term licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list; 3 year - 50% of list; 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower of the CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server):
Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server):
Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle Metalink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

- Year 6 after product release: 10% of current year's Software Update License & Support
- Year 7 after product release: 20% of current year's Software Update License & Support
- Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long as the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to Metalink/CustomerConnection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON-DEMAND SERVICES

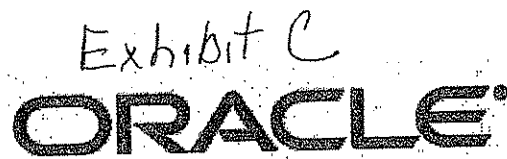
Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility in which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.



Oracle Business Intelligence Applications Global Price List
Component Pricing
December 1, 2009

Prices in USA (Dollar)

All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites. Application-Specific Full-Use (ASFU) pricing and licensing is not available for Business Intelligence Application Products, unless specifically provided for in a valid Oracle distribution agreement effective prior to August 2, 2007.

Enterprise Performance Management Applications

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Enterprise Performance Management Applications					
Hyperion Financial Management Plus	5,200	1,144.00	Application User	25	1
Hyperion Planning Suite	4,950	1,089.00	Application User	100	
Hyperion Planning Plus	3,500	770.00	Application User	25	1
Hyperion Workforce Planning	900	198.00	Application User	25	
Hyperion Capital Asset Planning	900	198.00	Application User	25	
Integrated Operational Planning	11,000	2,420.00	Application User	25	
Integrated Margin Planning	7,000	1,540.00	Application User	25	
Financial Services Balance Sheet Planning (Priced in Advance of Availability)	12,500	2,750.00	\$B in Total Assets	30	
Hyperion Profitability and Cost Management	25,000	5,500.00	Application User	25	
Hyperion Performance Scorecard Plus	800	176.00	Application User	25	1
Hyperion Strategic Finance	24,500	5,390.00	Application User	5	
Hyperion Strategic Finance for Banking	8,100	1,782.00	Application User	10	
Hyperion Enterprise	2,900	638.00	Application User	25	
Hyperion Business Modeling (Controlled Availability)	5,800	1,276.00	Application User	10	
Hyperion Financial Data Quality Management	2,900	638.00	Application User	25	
Option: Hyperion Financial Data Quality Management Adapter for Financial Management	600	132.00	Application User	25	2
Option: Hyperion Financial Data Quality Management Adapter Suite	600	132.00	Application User	25	2
Option: Hyperion Financial Data Quality Management ERP Source Adapter for SAP	600	132.00	Application User	25	2
Hyperion Financial Data Quality Management for Hyperion Enterprise	2,300	506.00	Application User	25	
Option: Hyperion Financial Data Quality Management Adapter Suite	600	132.00	Application User	25	2,3
Hyperion Data Integration Management	68,000	15,188.00	Computer	1	4
Option: Hyperion Data Integration Management Source Adapter	57,500	12,650.00	Computer	1	2,4,5
Option: Hyperion Data Integration Management Team Based Development	17,300	3,806.00	Computer	1	2,4
Hyperion Data Relationship Management	16	3.52	Record	20,000	
Hyperion Data Relationship Steward	5,800	1,276.00	Application User		
User Productivity Kit					
User Productivity Kit	17,500	3,850.00	UPK Developer	1	9
User Productivity Kit	60	13.20	UPK User	50	9
User Productivity Kit	30	6.60	UPK Employee	500	9
User Productivity Kit Professional	25,000	5,500.00	UPK Developer	1	9
User Productivity Kit Professional	80	17.60	UPK User	50	9
User Productivity Kit Professional	40	8.80	UPK Employee	500	9
User Productivity Kit Content Materials for Enterprise Performance Management Applications					
User Productivity Kit for Hyperion Financial Management Plus (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	
User Productivity Kit for Hyperion Planning Plus (up to 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable	

Oracle Business Intelligence Applications, Fusion Edition (Siebel Analytics-based products)

Please check the Oracle Business Intelligence Applications Price List Supplement for prerequisite product information.
 All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites.
 The products in the vertical content sections are intended for use only with Siebel CRM applications.
 Application-Specific Full-Use (ASFU) pricing and licensing is not available for Business Intelligence Application Products, unless specifically provided for in a valid Oracle distribution agreement effective prior to August 2, 2007.

	License Price	Software Update License & Support	License Metric	Quantity	Notes
BI Applications, Fusion Edition - CRM Analytics					
Sales Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
Service Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
Contact Center Telephony Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
Marketing Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
Price Analytics	5,800	1,276.00	Application User	25	
Partner Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
Loyalty Analytics	20,000	4,400.00	100K Member Records	5	
BI Applications, Fusion Edition - ERP Analytics					
Supply Chain and Order Management Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
Financial Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
Procurement & Spend Analytics, Fusion Edition	5,800	1,276.00	Application User	5	
Spend Classification	40,000	8,800.00	Application User	25	
Project Analytics	5,800	1,276.00	Application User	100	
Human Resources Analytics, Fusion Edition	5,800	1,276.00	Application User	100	
BI Applications for Oracle Data Integrator - ERP Analytics					
Supply Chain and Order Management Analytics for Oracle Data Integrator (Controlled Availability)	5,800	1,276.00	Application User	25	7, 8
Financial Analytics for Oracle Data Integrator (Controlled Availability)	5,800	1,276.00	Application User	25	7, 8
Procurement & Spend Analytics for Oracle Data Integrator (Controlled Availability)	5,800	1,276.00	Application User	25	7, 8
Human Resources Analytics for Oracle Data Integrator (Controlled Availability)	5,800	1,276.00	Application User	100	7, 8
BI Applications, Fusion Edition - Telecom Analytics					
Telecom Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Telecom Service Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Telecom Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25	
BI Applications, Fusion Edition - Financial Services Analytics					
Finance Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Finance Service Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Finance Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Finance Retail Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Finance Institutional Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Financial Services Profitability Analytics	5,800	1,276.00	Application User	50	6
Financial Services Asset Liability Management Analytics	11,500	2,530.00	Application User	25	
BI Applications, Fusion Edition - Insurance Analytics					
Insurance Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Insurance Service Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Insurance Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Insurance Partner Manager Analytics Fusion Edition	5,800	1,276.00	Application User	25	
BI Applications, Fusion Edition - Life Sciences Analytics					
Pharma Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Pharma Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25	
BI Applications, Fusion Edition - Consumer Goods Analytics					
Consumer Goods Trade Funds Analytics, Fusion Edition	5,800	1,276.00	Application User	25	
BI Applications, Fusion Edition - Public Sector Analytics					
Case Management Analytics Fusion Edition	5,800	1,276.00	Application User	25	
Real-Time Decision (RTD) Applications					
Oracle Real-Time Decisions Base Application	57,500	12,650.00	Processor		
Oracle Real-Time Decisions for Siebel Intelligent Offer Generation	1,800	396.00	Application User	25	
Oracle Real-Time Decisions for Siebel E-Commerce	57,500	12,650.00	Processor		

Oracle Business Intelligence Applications - Standalone

The product below is a standalone Business Intelligence Application and does not work in conjunction with the Oracle Business Intelligence Application Product Family. Please check the Oracle Business Intelligence Applications Price List Supplement for prerequisite product information. All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites.

	License Price	Software Update License & Support	Training Metric	Minimum	Notes
Standalone BI Applications:					
Incentive Compensation Analytics for Oracle Data Integrator	250	55.00	Compensated Individual	10	

PRICING NOTES

- 1 Customers with legacy Hyperion pre-System 9 product licenses must pay a Foundation Enablement migration fee to migrate to the corresponding Oracle Hyperion licenses, which include Hyperion Foundation Services. Additional information can be found on eSource at <http://esource.oraclecorp.com> > License > Migration > Migration Pricing Practices > Acquisition Specific Migration Practices > Hyperion Migration Practices. A detailed license mapping spreadsheet can be found on eSource at <http://esource.oraclecorp.com> > License > Migration > Product Migration Listing > Hyperion Pre-System 9. If you are an Oracle partner, please contact your Oracle Representative for additional information.
 - 2 Hyperion product option license quantities must match the number of licenses of the associated Hyperion product. Examples include:

The number of Hyperion Financial Data Quality Management Financial Management Adapter Application User licenses must match the number of Hyperion Financial Data Quality Management Application User licenses.

The number of Hyperion Data Integration Management SAP BW Adapter Computer licenses must match the number of Hyperion Data Integration Management Computer Licenses.
 - 3 When licensing Hyperion Financial Data Quality Management Adapter Suite as an option to Hyperion Financial Data Quality Management for Hyperion Enterprise, only the Tax Adapter and Batch Automation may be used.
 - 4 Hyperion Data Integration Management, Hyperion Data Integration Management Team Based Development, and the Hyperion Data Integration Management Adapters for SAP BW, SAP R3, PeopleSoft and Siebel are licensed by Computer. Each Computer license is limited to support the use of up to 8 CPUs and each Computer license must be licensed in increments of 8 CPUs. Each core is recognized as a CPU. For computers that have more than 8 CPUs, additional Computer licenses must be purchased based upon the amount of CPUs that you are using. For example, if you are using Hyperion Data Integration Management on 12 CPUs, you need to purchase 2 Computer licenses; if you are using Hyperion Data Integration Management on 17 CPUs, you need to purchase 3 Computer licenses.
- These programs may be used solely in connection with moving data into and out of a Hyperion Data Store(s) (data/metadata repository(ies) delivered with the Hyperion programs.) These programs may not be used to extract data from a non-Hyperion Data Store(s) to load a custom data warehouse (a data warehouse not built solely from data from a Hyperion Data Store(s)).
- The Hyperion Data Integration Management Computer license allows for such program to 1) connect to the following relational databases only: Oracle, Sybase, IBM DB2, MS SQL Server and 2) source from and write to an unlimited number of flat file/XML files. Hyperion Data Integration Management Adapters for SAP BW, SAP R3, PeopleSoft and Siebel must be licensed separately to allow Hyperion Data Integration Management to connect to these additional sources.
- 5 Following is the list of available Hyperion Data Integration Management Source Adapters, that must be licensed separately: SAP R3, SAP BW, PeopleSoft and Siebel.
 - 6 Financial Services Profitability Analytics is designed to integrate with OFSA. There is no ETL so the Informatica requirement does not apply to Financial Services Profitability Analytics.
 - 7 The following products support "Data Integrator and Application Adapter for Data Integration" as the data integration prerequisite. They do not support data integration using Informatica PowerCenter.
 - Supply Chain and Order Management Analytics for Oracle Data Integrator (Controlled Availability)
 - Financial Analytics for Oracle Data Integrator (Controlled Availability)
 - Procurement & Spend Analytics for Oracle Data Integrator (Controlled Availability)
 - Human Resources Analytics for Oracle Data Integrator (Controlled Availability)

Similar products with Informatica PowerCenter as a prerequisite do not support Oracle "Data Integrator and Application Adapter for Data Integration" for data integration. For more information on prerequisites, please refer to the Price List Supplement
 - 8 This product is offered under Controlled Availability (CA), which means it requires special approval prior to quoting. For information on the Controlled Availability process and required approvals, please refer to the Controlled Availability section on eSource at <http://esource.oraclecorp.com> > Home > Controlled Availability Sales Questions. If you are an Oracle partner, please contact your Oracle Representative for additional information.
 - 9 When licensing User Productivity Kit, you must license at least one UPK Developer and either UPK Users or UPK Employees.

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion dates for your entire employee population. Application Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Member Record: is defined as each unique customer loyalty program Member Record managed by the program. 100k Member Records shall mean one hundred thousand Member Records.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition In the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of 0.25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-In for Hosts, System Monitoring Plug-In for Non Oracle Databases, System Monitoring Plug-In for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Management Pack for IBM WebSphere Portal, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Oracle GoldenGate, and Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business-entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e., *-stat items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all application programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you choose to manage within the program. Records may describe any number of enterprise information assets, commonly referred to as base members, including but not limited to cost centers, ledger accounts, legal entities, organizations, products, vendors, assets, locations, regions or employees. Additionally, a record may also be a summary object, commonly referred to as a rollup member, that either summarizes base members or describes hierarchical information associated with underlying base members. Records represent unique occurrences and they do not include any duplicates or shared references that may be essential for master data management purposes.

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK Module: is defined as the functional software component described in the program documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

\$B in Total Assets: is defined as one billion US dollars (insert equivalent amount of local currency in these parens using the corporate treasury exchange rate found on esource. Check <http://esource.oraclecorp.com> License>Pricing>Price List>Exchange Rates) of your latest published or internally available "Total Asset Value" defined per GAAP policies as disclosed in your annual report and/or regulatory filings.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list, 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term:

A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term:

A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term:

A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term:

A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term:

A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower of the CCR or the IAR. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server):

Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters

Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server):

Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetalink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support

Year 7 after product release: 20% of current year's Software Update License & Support

Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

Updates, fixes and security alerts

Tax, legal and regulatory updates

Upgrade scripts

Technical support

Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

Technical Support

Access to Metalink/Customer Connection

Major product and technology releases

Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

Exhibit D



Oracle Global Price List
Siebel CRM Component Pricing
January 26, 2010

Siebel Pricing and Quoting Notes

Siebel Applications ship with two technology options that customers select: **ADelivery**. The standard option is Siebel Business Applications, which is based on the SIA repository. All new customers must select this standard option. The second media package, SEA, is offered for existing customers of the SIA repository. Existing SEA (aka 100) customers can upgrade existing Employees to the newest SEA repository. Any existing customer on the SEA repository may upgrade to the SIA repository if they choose to do so, but they do not have to.

Note: the SIA repository = SEA + indicated media's cup set.

- This Siebel Price List should always be used in combination with the Siebel Global Price List Supplement. Consult the Siebel Global Price List Supplement for details on products/components included with license and products that may be required to be licensed separately as a prerequisite.
- Any product marked with "X" in the Royalty column indicates that this product includes third-party technology or content and the royalty obligations require maximum discounting/minimum pricing limits. Further details can be found on the Inbound License Royalties site.
 - For Oracle employees, [click here](#), then click on General Information in center of page, then click on Royalty Bearing Product List
 - For Oracle partners, please contact your Oracle PRN Representative for additional information on royalty restrictions.
- Some products on this price list are footnoted with Controlled Availability (CA) status, meaning they require special approval prior to quoting. For information on the Controlled Availability process and required approvals, please refer to the Controlled Availability section on eSource at, <http://esource.oraclecorp.com> > Home > Controlled Availability Sales Questions. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- For each Employee user, Siebel modules must be licensed at the same level or less than the Siebel base application. For Example, if the customer licensed 100 Siebel CRM Base, then Siebel Contracts must have a quantity of 100 or less—not more than 100. This rule applies only to modules using the Application User metric.
- Product no longer found on this Siebel price list:
 - Siebel Analytics are now Oracle Business Intelligence and are located on a separate Oracle BI price list.
 - All subscription based products, such as Social CRM apps or the subscription based Self-Service E-Billing, are located on the Oracle CRM On Demand price list.

Siebel CRM Applications

Siebel CRM Applications Pricing Siebel Base Applications

Every Siebel customer must license, at a minimum, one Siebel CRM Base Application. Typically, each employee user of Siebel applications requires a base. Start by selecting the Siebel CRM Base. All users requiring a base must license the Siebel CRM Base. Then, if the customer requires industry specific functionality, select the industry base option(s) that most appropriately meet customer needs. Note that if the customer requires an industry solution, all users must have an industry base option (exceptions require HQAPP approval).

License Metric: The Siebel CRM Base Application is licensed by the number of employees who use the Siebel CRM Base Application. The Siebel CRM Base Application is licensed by the number of employees who use the Siebel CRM Base Application. The Siebel CRM Base Application is licensed by the number of employees who use the Siebel CRM Base Application.

	License Price			
Siebel Base Applications				
Siebel CRM Base	3,750	825.00	Application User	
Siebel Communications, Media and Energy CRM Base Option	400	88.00	Application User	
Siebel Financial Services CRM Base Option	400	88.00	Application User	
Siebel Life Sciences CRM Base Option	400	88.00	Application User	
Siebel Manufacturing CRM Base Option	400	88.00	Application User	
Siebel Distribution CRM Base Option	400	88.00	Application User	
Siebel Public Sector CRM Base Option	400	88.00	Application User	

Siebel CRM Applications Pricing
Siebel CRM - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base—see the price list supplement for detailed requirements on each module. All customers can add CRM modules. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

Module	License Price	Software Update Service & Support	License Type	Notes	Minimum
Siebel Tools	20,000	4,400.00	Application User		
Siebel Test Automation Interfaces	5,800	1,276.00	Application User		
Siebel Web UI Dynamic Developer Kit	5,800	1,276.00	Application User		
Siebel Server Extensions for UNIX	x 1,150	253.00	Computer	1	
Siebel CRM General					
Siebel Advanced Market Development Funds	500	110.00	Application User		
Siebel Anywhere	200	44.00	Application User		
Siebel Client Sync	85	19.70	Application User		
Siebel Server Sync - Microsoft Exchange Server	120	26.40	Application User	2, 33	
Siebel Collaboration	60	13.20	Application User	3	
Siebel Content Publishing	120	26.40	Application User		
Siebel Contracts	700	154.00	Application User		
Siebel CTI	200	44.00	Application User		
Siebel Customer Content	350	77.00	Application User		
Siebel Data Quality	120	26.40	Application User		
Siebel Employee Self-Service	120	26.40	Application User		
Siebel Events Manager	350	77.00	Application User		
Siebel Forecasting	300	66.00	Application User		
Siebel Handheld	575	126.50	Application User	7	
Siebel HelpDesk Online	60	13.20	Application User		
Siebel Lead Management	230	50.60	Application User		
Siebel Mobile Sales Assistant Data Access	575	126.50	Application User	8	
Siebel Mobile Connector	300	66.00	Application User		
Siebel Partner Manager	500	110.00	Application User		
Siebel Remote Client	300	66.00	Application User		
Siebel Signature Capture Tool	60	13.20	Application User	9	
Siebel Smart Answer Connector	200	44.00	Application User		
Siebel SmartScript	300	66.00	Application User		
Siebel Store-and-Forward Messaging	x 120	26.40	Application User	31	
Siebel Territory Management	575	126.50	Application User		
Siebel Time and Expense Reporting	120	26.40	Application User		
Siebel Wireless	575	126.50	Application User		
Siebel Connector for Salmatrix Exchange	60	13.20	Application User		
Siebel CRM Customer Order Management					
Siebel Advisor	1,600	352.00	Application User		
Siebel Configurator Administration Server	x 115,000	25,300.00	Computer	4	
Siebel Configurator Runtime	2,200	484.00	Application User	5	
Siebel Customer Order Management Administration Server	230,000	50,600.00	Customer		
Siebel Customer Order Management Administrator	5,800	1,276.00	Application User		
Siebel Deal Management	3,495	769.90	Application User		
Siebel Dynamic Catalog	1,000	220.00	Application User		
Siebel Dynamic Pricer	1,400	308.00	Application User		
Siebel Quote and Order Capture	1,150	253.00	Application User		
Siebel Quotes	460	101.20	Application User		
Siebel CRM Sales					
Oracle Business Approvals Connector for Sales Managers	350	77.00	Application User		25
Siebel Enterprise Selling Process (ESP)	200	44.00	Application User		
Siebel Portfolio Management Process (PMP)	200	44.00	Application User		
Siebel Proposals and Presentations	400	88.00	Application User		
Siebel Target Account Selling (TAS)	200	44.00	Application User		

Siebel CRM Applications Pricing
Siebel CRM - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

	License Price	Software Update License Price	Licensing Method	Notes	Minimum Qty
Siebel Tools	20,000	4,400.00	Application User		
Siebel Test Automation Interfaces	5,800	1,276.00	Application User		
Siebel Web UI Dynamic Developer Kit	5,800	1,276.00	Application User		
Siebel Server Extensions for UNIX	x 1,150	253.00	Computer		1
Siebel CRM General					
Siebel Advanced Market Development Funds	500	110.00	Application User		
Siebel Anywhere	200	44.00	Application User		
Siebel Client Sync	85	18.70	Application User		
Siebel Server Sync - Microsoft Exchange Server	120	26.40	Application User	2, 33	
Siebel Collaboration	60	13.20	Application User		3
Siebel Content Publishing	120	26.40	Application User		
Siebel Contracts	700	154.00	Application User		
Siebel CTI	200	44.00	Application User		
Siebel Customer Content	350	77.00	Application User		
Siebel Data Quality	120	26.40	Application User		
Siebel Employee Self-Service	120	26.40	Application User		
Siebel Events Manager	350	77.00	Application User		
Siebel Forecasting	300	66.00	Application User		
Siebel Handheld	575	126.50	Application User		7
Siebel HelpDesk Online	60	13.20	Application User		
Siebel Lead Management	230	50.60	Application User		
Siebel Mobile Sales Assistant Data Access	575	126.50	Application User		8
Siebel Mobile Connector	300	66.00	Application User		
Siebel Partner Manager	500	110.00	Application User		
Siebel Remote Client	300	66.00	Application User		
Siebel Signature Capture Tool	60	13.20	Application User		9
Siebel Smart Answer Connector	200	44.00	Application User		
Siebel SmartScript	300	66.00	Application User		
Siebel Store-and-Forward Messaging	x 120	26.40	Application User		31
Siebel Territory Management	575	126.50	Application User		
Siebel Time and Expense Reporting	120	26.40	Application User		
Siebel Wireless	575	126.50	Application User		
Siebel Connector for Salmatrix Exchange	60	13.20	Application User		
Siebel CRM Customer Order Management					
Siebel Advisor	1,600	352.00	Application User		
Siebel Configurator Administration Server	x 115,000	25,300.00	Computer		4
Siebel Configurator Runtime	2,200	484.00	Application User		5
Siebel Customer Order Management Administration Server	230,000	50,600.00	Customer		
Siebel Customer Order Management Administrator	5,800	1,276.00	Application User		
Siebel Deal Management	3,495	768.90	Application User		
Siebel Dynamic Catalog	1,000	220.00	Application User		
Siebel Dynamic Pricer	1,400	308.00	Application User		
Siebel Quote and Order Capture	1,150	253.00	Application User		
Siebel Quotes	460	101.20	Application User		
Siebel CRM Sales					
Oracle Business Approvals Connector for Sales Managers	350	77.00	Application User		25
Siebel Enterprise Selling Process (ESP)	200	44.00	Application User		
Siebel Portfolio Management Process (PMP)	200	44.00	Application User		
Siebel Proposals and Presentations	400	88.00	Application User		
Siebel Target Account Selling (TAS)	200	44.00	Application User		

Siebel CRM Applications Pricing
Siebel CRM - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

	License Price	Software Update Costs & Support	Licensing Method	Notes	Minimum
Siebel Tools	20,000	4,400.00	Application User		
Siebel Test Automation Interfaces	5,800	1,276.00	Application User		
Siebel Web UI Dynamic Developer Kit	5,800	1,276.00	Application User		
Siebel Server Extensions for UNIX	x 1,150	253.00	Computer	1	
Siebel CRM General					
Siebel Advanced Market Development Funds	500	110.00	Application User		
Siebel Anywhere	200	44.00	Application User		
Siebel Client Sync	85	18.70	Application User		
Siebel Server Sync - Microsoft Exchange Server	120	26.40	Application User	2, 33	
Siebel Collaboration	60	13.20	Application User	3	
Siebel Content Publishing	120	26.40	Application User		
Siebel Contracts	700	154.00	Application User		
Siebel CTI	200	44.00	Application User		
Siebel Customer Content	350	77.00	Application User		
Siebel Data Quality	120	26.40	Application User		
Siebel Employee Self-Service	120	26.40	Application User		
Siebel Events Manager	350	77.00	Application User		
Siebel Forecasting	300	66.00	Application User		
Siebel Handheld	575	126.50	Application User	7	
Siebel HelpDesk Online	60	13.20	Application User		
Siebel Lead Management	230	50.60	Application User		
Siebel Mobile Sales Assistant Data Access	575	126.50	Application User	8	
Siebel Mobile Connector	300	66.00	Application User		
Siebel Partner Manager	500	110.00	Application User		
Siebel Remote Client	300	66.00	Application User		
Siebel Signature Capture Tool	60	13.20	Application User	9	
Siebel Smart Answer Connector	200	44.00	Application User		
Siebel SmartScript	300	66.00	Application User		
Siebel Store-and-Forward Messaging	x 120	26.40	Application User	31	
Siebel Territory Management	575	126.50	Application User		
Siebel Time and Expense Reporting	120	26.40	Application User		
Siebel Wireless	575	126.50	Application User		
Siebel Connector for Salesforce Exchange	60	13.20	Application User		
Siebel CRM Customer Order Management					
Siebel Advisor	1,600	352.00	Application User		
Siebel Configurator Administration Server	x 115,000	25,300.00	Computer	4	
Siebel Configurator Runtime	2,200	484.00	Application User	5	
Siebel Customer Order Management Administration Server	230,000	50,600.00	Customer		
Siebel Customer Order Management Administrator	5,800	1,276.00	Application User		
Siebel Deal Management	3,495	768.90	Application User		
Siebel Dynamic Catalog	1,000	220.00	Application User		
Siebel Dynamic Pricer	1,400	308.00	Application User		
Siebel Quote and Order Capture	1,150	253.00	Application User		
Siebel Quotes	450	101.20	Application User		
Siebel CRM Sales					
Oracle Business Approvals Connector for Sales Managers	350	77.00	Application User		25
Siebel Enterprise Selling Process (ESP)	200	44.00	Application User		
Siebel Portfolio Management Process (PMP)	200	44.00	Application User		
Siebel Proposals and Presentations	400	88.00	Application User		
Siebel Target Account Selling (TAS)	200	44.00	Application User		

Siebel CRM Applications Pricing
Siebel CRM Web Channel

Siebel CRM Web Channel is intended for customers that have an existing Siebel implementation and have a functionality hole or two they need to fill that cannot easily be filled any other way. Siebel CRM Web Channel should never be used where standard Siebel licensing is available.

Siebel CRM Web Channel requires, at a minimum, the customer license one User of Siebel Tools and 100 user of Siebel CRM Base or equivalent.

A licensed user of a Siebel CRM Base does not require additional Web Channel licensing as the Web Channel deployment option is included in their license. Siebel CRM Web Channel pricing is available for Siebel CRM objects as well as Siebel Industry objects and all quote the same set of products.

Siebel CRM Web Channel pricing is designed for Siebel customers who desire to extend the usefulness of their Siebel deployment by providing additional users access to Siebel Business Objects with defined methods, events, and data and reuse Siebel Business Objects and project Siebel Data through an independent User Interface via:

- Built-in scripting of Siebel objects using Siebel VB, Siebel eScript, and Browser Script
- Component Object Model (COM) using the Siebel Web Client Automation Server, Siebel COM Data Control, Siebel COM Data Server, and Siebel Mobile/Dedicated Web Client Automation Server
- CORBA using Siebel CORBA Object Manager
- Java or J2EE using Siebel Java Data Bean, JMS or JCA
- HTTP-based Integration Objects
- Transport technologies such as: MQ Series, MSMQ, Biztalk, OLE DB

Siebel CRM Web Channel user capabilities include:

- Full access to the data model corresponding to the business objects licensed
- Reduced access to specialized application behavior, especially within specialized applet classes
- Ability to customize and extend application behavior via Siebel business services and scripting

	License Price	Software License License Fee Support	Licensing Method	Notes	Minimum
Siebel CRM Web Channel					
Siebel CRM Web Channel for Employees- up to 15 Objects	700	154.00	Application User Processor		
Siebel CRM Web Channel for Customers- up to 15 Objects	69,000	15,180.00			

Siebel CRM Applications Pricing Siebel CRM Web Channel

Siebel CRM Web Channel is intended for customers that have an existing Siebel implementation and have a functionality hole or two they need to fill that cannot easily be filled any other way. Siebel CRM Web Channel should never be used where standard Siebel licensing is available.

Siebel CRM Web Channel requires, at a minimum, the customer license one User of Siebel Tools and 100 user of Siebel CRM Base or equivalent.

A licensed user of a Siebel CRM Base does not require additional Web Channel licensing as the Web Channel deployment option is included in their license. Siebel CRM Web Channel pricing is available for Siebel CRM objects as well as Siebel Industry objects and all quote the same set of products.

Siebel CRM Web Channel pricing is designed for Siebel customers who desire to extend the usefulness of their Siebel deployment by providing additional users access to Siebel Business Objects with defined methods, events, and data and reuse Siebel Business Objects and project Siebel Data through an independent User Interface via:

- Built-in scripting of Siebel objects using Siebel VB, Siebel eScript, and Browser Script
- Component Object Model (COM) using the Siebel Web Client Automation Server, Siebel COM Data Control, Siebel COM Data Server, and Siebel Mobile/Dedicated Web Client Automation Server
- CORBA using Siebel CORBA Object Manager
- Java or J2EE using Siebel Java Data Bean, JWS or JCA
- HTTP-based Integration Objects
- Transport technologies such as: MQ Series, MSMQ, Biztalk, OLE DB

Siebel CRM Web Channel user capabilities include:

- Full access to the data model corresponding to the business objects licensed
- Reduced access to specialized application behavior, especially within specialized applet classes
- Ability to customize and extend application behavior via Siebel business services and scripting

	License Price	Estimated Price License & Processor	Estimated Price License & Processor	License	Processor
Siebel CRM Web Channel					
Siebel CRM Web Channel for Employees- up to 15 Objects	700	154.00			
Siebel CRM Web Channel for Customers- up to 15 Objects	69,000	15,180.00			
				Application User	Processor

Siebel Communications, Media and Energy Applications Pricing
Siebel Communications, Media and Energy - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Communications, Media and Energy Self-Service					
Siebel Communications E-Commerce	415,000	91,300.00	Processor		2
Siebel Communications E-Support	210,000	46,200.00	Processor		2
Siebel Communications, Media and Energy Customer Portal					
Siebel CME eCustomer	175,000	38,500.00	Processor		
Siebel CME eSales	115,000	25,300.00	Processor		
Siebel CME eService	57,500	12,650.00	Processor		
Siebel CME Web Marketing	34,500	7,590.00	Processor		
Siebel Communications, Media and Energy Customer Portal Modules					
Siebel Price Comparison for Customers	57,500	12,650.00	Processor		
Siebel CME Quote and Order Capture for Customers	40,000	8,800.00	Processor		

Siebel Communications, Media and Energy Applications Pricing
Siebel Communications, Media and Energy - Partner Applications

For each Partner user, Siebel partner options must be licensed at the same level or less than the Siebel CME Partner Portal. For Example, if the customer licensed 100 Siebel CME Partner Portal then Siebel CME Partner Commerce must have a quantity of 100 or less. This rule applies only to options using the Registered User metric.

	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Communications, Media and Energy Partner Portal					
Siebel CME Partner Portal	525	115.50	Registered User		
Siebel Communications, Media and Energy Partner Portal Modules					
Siebel CME Partner Commerce	400	88.00	Registered User		
Siebel Credit Management for Partners	60	13.20	Registered User		
Siebel Design Opportunity Management for Partners	120	26.40	Registered User		
Siebel Fraud Management for Partners	60	13.20	Registered User		
Siebel Pricing Authorization Management for Partners	175	38.50	Registered User		
Siebel CME Quote and Order Capture for Partners	400	88.00	Registered User		18

Siebel Financial Services Applications Pricing
Siebel Financial Services Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base—see the price list supplement for detailed requirements on each module. All customers can add CRM modules. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

	License Price	Annual Update License (Optional)	Training (Optional)	Notes	Minimum
Siebel Financial Services General					
Siebel Customer Relationship Console - HTML	850	187.00		Application User	
Siebel Finance Events Manager	400	88.00		Application User	
Siebel Financial Accounts	200	44.00		Application User	
Siebel Network Order Entry	460	101.20		Application User	
Siebel Financial Services Proposals and Presentations	400	88.00		Application User	
Siebel Rollup	200	44.00		Application User	
Siebel Financial Services Customer Order Management					
Siebel Financial Services Quote and Order Capture	1,150	253.00		Application User	
Siebel Financial Services Quotes	460	101.20		Application User	
Siebel Financial Services Sales					
Siebel Call Reports	120	26.40		Application User	
Siebel Needs Analysis/Applications - Non credit	200	44.00		Application User	
Siebel Financial Services Finance Line of Business					
Siebel Collections	575	126.50		Application User	
Siebel Commercial Banking Loan Approval	300	66.00		Application User	
Siebel Corporate and Commercial Banking	200	44.00		Application User	
Siebel Credit Origination	260	57.20		Application User	
Siebel Institutional Sales and Research	300	66.00		Application User	
Siebel Investment Banking	200	44.00		Application User	
Siebel Investment Management	300	66.00		Application User	
Siebel Retirement/Pension Management	300	66.00		Application User	
Siebel Small Business Banking	200	44.00		Application User	
Siebel Wealth Management	300	66.00		Application User	
Siebel Financial Services Healthcare					
Siebel Group Coverage	300	66.00		Application User	
Siebel Healthcare Providers and Facilities	200	44.00		Application User	
Siebel Individual Coverage	180	39.60		Application User	
Siebel Financial Services Insurance					
Siebel Group Pensions	300	66.00		Application User	
Siebel Group Policies	300	66.00		Application User	
Siebel Individual Life and Annuities	175	38.50		Application User	
Siebel Personal Lines Claims	230	50.60		Application User	
Siebel Personal Lines Policies	300	66.00		Application User	
Siebel Financial Services Insurance Service					
Siebel Insurance Field Service	575	126.50		Application User	19

Siebel Financial Services Applications Pricing
Siebel Financial Services - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Method	Notes	Minimum
Siebel Financial Services Customer Portal					
Siebel Financial Services eCustomer	172,500	37,950.00	Processor		
Siebel Financial Services eSales	115,000	25,300.00	Processor		
Siebel Financial Services eService	57,500	12,650.00	Processor		
Siebel Financial Services Web Marketing	34,500	7,590.00	Processor		
Siebel Enrollment Portal	70,000	15,400.00	Processor		
Siebel Financial Services Customer Portal Modules					
Siebel Finance Events	40,000	8,800.00	Processor		

Siebel Financial Services Applications Pricing
Siebel Financial Services - Partner Applications

	License Price	Software Update License & Support	Licensing Method	Notes	Minimum
Siebel Financial Services Partner Portal					
Siebel Agent Portal	500	110.00	Registered User		
Siebel Finance Partner Portal	500	110.00	Registered User		
Siebel Service Provider Portal	175	38.50	Registered User		
Siebel Financial Services Agent Portal Options					
Siebel Individual and Group Coverage for Partners	120	26.40	Registered User		
Siebel Life and Pensions for Partners	120	26.40	Registered User		
Siebel P&C Claims for Partners	120	26.40	Registered User		
Siebel P&C Policies for Partners	175	38.50	Registered User		
Siebel Financial Services Partner Portal Modules					
Siebel Financial Services Proposals and Presentations for Partners	175	38.50	Registered User		

Siebel Financial Services Applications Pricing
Siebel Retail Finance - Employee Applications

Note: Quoting Siebel Retail Finance requires approval prior to quoting to a customer.

Initial purchase of Siebel Retail Finance requires the Siebel Retail Finance Foundation Services for Employees & Siebel Financial Transactions Workbench.

	License Price	Software Update License & Support	Licensing Method	Notes	Minimum
Siebel Retail Finance Employee Modules					
Siebel Retail Finance Foundation Services for Employees	1,100	242.00	Application User		33
Siebel Branch Teller Services	1,300	286.00	Application User		33
Siebel Financial Transactions Workbench	20,000	4,400.00	Application User		33

Siebel Financial Services Applications Pricing
Siebel Retail Finance - Customer Applications

	License Price	Software Update License & Support	Licensing Method	Notes	Minimum
Siebel Retail Finance Customer Modules					
Siebel Retail Finance Foundation Services for Customers	29,000	6,380.00	Processor		33
Siebel Internet Banking Services	8,700	1,914.00	Processor		33

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base—see the price list supplement for detailed requirements on each module. All customers can add CRM modules. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

Module	License Price	Software License License Support	Processing Period	Notes	Processor
Siebel Life Sciences General					
Siebel Advanced Contracts	1,450	319.00	Application User		
Siebel Business Rules	400	88.00	Application User		
Siebel Contract Terms and Conditions	460	101.20	Application User		
Siebel Managed Care	1,150	253.00	Application User		
Siebel Managed Care Profile	300	66.00	Application User		
Siebel Medical Education	200	44.00	Application User		
Siebel Network Order Entry	460	101.20	Application User		
Siebel Opportunities and Contracts	300	66.00	Application User		
Siebel Personalized Content Delivery	3,500	770.00	Application User		
Siebel Pharma Campaigns	575	126.50	Application User		
Siebel Prescription Analysis	300	66.00	Application User		
Siebel Rollup	200	44.00	Application User		
Siebel Samples	300	66.00	Application User		
Siebel Life Sciences Sales					
Siebel Design Opportunity Management	300	66.00	Application User		
Siebel Pricing Authorization Management	200	44.00	Application User		
Siebel Pricing Claims Server-Up to 20 Users	115,000	25,300.00	Computer		
Siebel Life Sciences Service					
Siebel Adverse Events and Complaints	17,500	3,850.00	Application User		
Siebel Collections	575	126.50	Application User		
Siebel Life Sciences Medical Sales					
Siebel Medical Handheld	700	154.00	Application User	7	
Siebel Medical Inventory Management	300	66.00	Application User		
Siebel Life Sciences Medical Service					
Siebel Medical Field Service	575	126.50	Application User		
Siebel Life Sciences Pharma Sales					
Siebel Pharma Handheld	700	154.00	Application User	7	
Siebel Signature Capture	120	26.40	Application User		
Siebel Life Sciences Pharma Marketing Server					
Siebel Pharma Marketing Server-First Brand	1.15	0.2500	Customer Record		20
Siebel Pharma Marketing Server-Additional Brand	1.15	0.2500	Customer Record		20
Siebel Pharma Marketing Server-Unlimited Brands - Unlimited records	345,000	75,900.00	Processor		20

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Employee Applications Not Requiring a Base

	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Life Sciences not requiring a Base - General					
Siebel Medical Handheld Stand Alone	1,350	297.00	Application User	7	
Siebel Pharma Handheld Stand Alone	1,350	297.00	Application User	7	
Siebel Life Sciences Medical Handheld Stand Alone Modules					
Siebel Medical Inventory Management	300	66.00	Application User		
Siebel Life Sciences Pharma Handheld Stand Alone Modules					
Siebel Expense Reports for Handheld Stand Alone	115	25.30	Application User	7	
Siebel Medical Education for Handheld Stand Alone	115	25.30	Application User	7	
Siebel Samples for Handheld Stand Alone	175	38.50	Application User	7	
Siebel Signature Capture Stand Alone	115	25.30	Application User	7	

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Life Sciences Customer Portal					
Siebel Pharma eService	80,000	17,600.00	Processor		
Siebel Life Sciences Pharma eService Modules					
Siebel MedEd for Customers	29,000	6,380.00	Processor		
Siebel Samples for Customers	29,000	6,380.00	Processor		
Siebel Details	x 175	38.50	Application User	21	
Siebel Details - Server capacity for an additional 10 concurrent users	x 27,500	6,050.00	Computer		
Siebel Details - Server capacity for an additional 50 concurrent users	x 55,000	12,100.00	Computer		
Siebel Details - Server capacity for an additional 100 concurrent users	x 90,000	19,800.00	Computer		
Siebel Details - Server capacity for an additional 200 concurrent users	x 126,500	27,830.00	Computer		

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Partner Applications

	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Life Sciences Partner Portal Modules					
Siebel Delegated Business Rules for Partners	175	38.50	Registered User		
Siebel Design Opportunity Management for Partners	120	26.40	Registered User		
Siebel Details	x 175	38.50	Application User	21	
Siebel Details - Server capacity for an additional 10 concurrent users	x 27,500	6,050.00	Computer		
Siebel Details - Server capacity for an additional 50 concurrent users	x 55,000	12,100.00	Computer		
Siebel Details - Server capacity for an additional 100 concurrent users	x 90,000	19,800.00	Computer		
Siebel Details - Server capacity for an additional 200 concurrent users	x 126,500	27,830.00	Computer		
Siebel Life Sciences Field Service for Partners	350	77.00	Registered User		
Siebel Pricing Authorization Management for Partners	175	38.50	Registered User		

Siebel Manufacturing and Distribution Applications Pricing
Siebel Manufacturing - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

	License Price	Software Update License & Support	License Maintenance	Notes	Minimum
Siebel Manufacturing General					
Siebel Contract Terms and Conditions	460	101.20		Application User	
Siebel Network Order Entry	460	101.20		Application User	
Siebel Manufacturing Automotive					
Siebel Business Rules	400	88.00		Application User	
Siebel Financial Accounts	200	44.00		Application User	
Siebel Lease End-of-Term Processing	200	44.00		Application User	
Siebel Personal Lines Claims	230	50.60		Application User	
Siebel Remarketing	575	126.50		Application User	
Siebel Title Management	120	26.40		Application User	
Siebel Vehicle Contracts	200	44.00		Application User	
Siebel Manufacturing Oil, Gas and Chemicals					
Siebel OGC Contracts	700	154.00		Application User	
Siebel OGC Quote and Order Capture	1,150	253.00		Application User	
Siebel Premises	175	38.50		Application User	
Siebel Rollup	200	44.00		Application User	
Siebel Work Orders	175	38.50		Application User	
Siebel Manufacturing Sales					
Siebel Design Opportunity Management	300	66.00		Application User	
Siebel Pricing Authorization Management	200	44.00		Application User	
Siebel Pricing Claims Server-Up to 20 User	115,000	25,300.00		Computer	
Siebel Manufacturing Automotive Sales					
Siebel Credit Origination	260	57.20		Application User	
Siebel Manufacturing Oil, Gas and Chemicals Sales					
Siebel Call Reports	120	26.40		Application User	
Siebel Manufacturing Automotive Service					
Siebel Collections	575	126.50		Application User	
Siebel Manufacturing Oil, Gas and Chemicals Service					
Siebel Billing Management	175	38.50		Application User	
Siebel Credit Management	175	38.50		Application User	
Siebel Fraud Management	120	26.40		Application User	

Siebel Manufacturing and Distribution Applications Pricing

Siebel Manufacturing - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Manufacturing Customer Portal					
Siebel OGC eCustomer	172,500	37,950.00	Processor		
Siebel OGC Web Marketing	115,000	25,300.00	Processor		
Siebel OGC eSales	57,500	12,650.00	Processor		
Siebel OGC eService	34,500	7,590.00	Processor		
Siebel Manufacturing Oil, Gas and Chemicals Customer Portal					
Siebel OGC Quote and Order Capture for Customers	40,000	8,800.00	Processor		

Siebel Manufacturing and Distribution Applications Pricing

Siebel Manufacturing - Partner Applications

	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Manufacturing Partner Portal					
Siebel Dealer Portal	500	110.00	Registered User		
Siebel OGC Partner Portal	500	110.00	Registered User		
Siebel Manufacturing Partner Portal Modules					
Siebel Design Opportunity Management for Partners	120	26.40	Registered User		
Siebel Pricing Authorization Management for Partners	175	38.50	Registered User		
<i>(Each user of Dealer Portal Options requires a user of Dealer Portal)</i>					
Siebel Manufacturing Dealer Portal Modules					
Siebel Credit Origination for Partners	260	57.20	Registered User		
Siebel Dealer Advanced Marketing	500	110.00	Registered User		
Siebel Delegated Business Rules for Partners	175	38.50	Registered User		
Siebel Financial Accounts for Partners	175	38.50	Registered User		
Siebel Remarketing for Partners	575	126.50	Application User		
Siebel Showroom for Dealers	575	126.50	Registered User		
<i>(Each user requires a user of OGC Partner Portal)</i>					
Siebel Manufacturing Oil, Gas and Chemicals Partner Portal Modules					
Siebel OGC Partner Commerce	400	88.00	Registered User		
Siebel Credit Management for Partners	60	13.20	Registered User		
Siebel Fraud Management for Partners	60	13.20	Registered User		
Siebel OGC Quote and Order Capture for Partners	230	50.60	Registered User		24

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base—see the price list supplement for detailed requirements on each module. All customers can add CRM modules. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Fee/line	Notes	Implementation
Siebel Distribution General					
Siebel Contract Terms and Conditions	460	101.20	Application User		
Siebel Network Order Entry	460	101.20	Application User		
Siebel Distribution Consumer Goods General					
Siebel Advanced Contracts	1,450	319.00	Application User		
Siebel Consumer Goods Customer Order Management	138,000	30,360.00	Customer		
Administration Server	200	44.00	Application User		
Siebel Deductions	400	88.00	Application User		
Siebel Consumer Goods Dynamic Catalog	1,150	253.00	Application User		
Siebel Inventory and Order Management	870	191.40	Application User		
Siebel Consumer Goods Quote and Order Capture	300	66.00	Application User		
Siebel Sales Volume Planning	350	77.00	Application User		
Siebel Trade Promotions	1,800	396.00	\$Million COGS	22, 33	150
Demantra Predictive Trade Planning			\$Million COGS	22, 33	150
option: Demantra Trade Promotion Optimization	870	191.40			
Siebel Distribution Consumer Goods Sales					
Siebel Consumer Goods Sales Handheld	700	154.00	Application User		7
Siebel Van Sales/Delivery	460	101.20	Application User		
Siebel Distribution Hospitality Sales					
Siebel Group Inventory and Execution	4,200	924.00	Application User		23
Siebel Distribution Not Requiring a Base - General					
Siebel Consumer Goods Sales Handheld DSS	1,350	297.00	Application User		7
Siebel Van Sales/Delivery	460	101.20	Application User		
Siebel Group Sales and Event Management	200	44.00	Guest Room		23

Art No.	License Price	Software Update Lic. Fee & Support	Accounting Method	Notes	Maintain
Siebel Distribution Consumer Goods Partner Portal Modules					
Siebel Deductions for Partners	175	38.50	Registered User		
Siebel Sales Volume Planning for Partners	120	26.40	Registered User		
Siebel Trade Promotions for Partners	300	66.00	Registered User		

Siebel Public Sector Applications Pricing
Siebel Public Sector - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base—see the price list supplement for detailed requirements on each module. All customers can add CRM modules. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version, e.g. if the customer licensed the Communications, Media & Energy base option and they wanted contracts functionality, they should license Siebel CME Contracts and not Siebel Contracts.

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Public Sector General		460	101.20	Application User		
Siebel Network Order Entry						

Siebel Public Sector Applications Pricing

Siebel Public Sector Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Public Sector Self-Service		175,000	38,500.00	Processor		2
Siebel Public Sector E-Support						
Siebel Public Sector Customer Portal		80,000	17,600.00	Processor		
Siebel Public Sector eService						

Siebel Public Sector Applications Pricing

Siebel Public Sector Partner Applications

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Public Sector Partner Portal		500	110.00	Registered User		
Siebel Public Sector Partner Portal						

Complementary Applications to Siebel CRM

Siebel CRM, Enterprise Edition Applications Pricing
Oracle E-Billing Applications

Licensing Oracle Self-Service E-Billing does not require also licensing any Siebel applications. The customer can run Self-Service E-Billing on its own.

Application	License Price	Processor Price	License Metric	Processor Metric	Term (Days)
Oracle Self-Service E-Billing			\$M in Application Annual Revenue		50
Oracle Self-Service E-Billing Business Edition	10,500	2,310.00			
Oracle Self-Service E-Billing Consumer Edition	8	1.76	Registered User	25	50,000

<p>Oracle Self-Service E-Billing</p> <p>The Oracle Self-Service E-Billing application is a web-based application that enables customers to view and manage their billing information. It includes features such as bill viewing, bill payment, and account management. The application is designed to be easy to use and to provide a self-service experience for customers.</p> <p>Oracle Self-Service E-Billing Business Edition</p> <p>The Oracle Self-Service E-Billing Business Edition application is a web-based application that enables customers to view and manage their billing information. It includes features such as bill viewing, bill payment, and account management. The application is designed to be easy to use and to provide a self-service experience for customers.</p> <p>Oracle Self-Service E-Billing Consumer Edition</p> <p>The Oracle Self-Service E-Billing Consumer Edition application is a web-based application that enables customers to view and manage their billing information. It includes features such as bill viewing, bill payment, and account management. The application is designed to be easy to use and to provide a self-service experience for customers.</p>					
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Siebel CRM, Enterprise Edition Applications Pricing
Real-Time Decisions (RTD) Applications

RTD			Processor	
Oracle Real-Time Decisions Base Application	57,500	12,650.00	Application User	
Oracle Real-Time Decisions for Siebel Intelligent Offer Generation	1,800	386.00	Processor	
Oracle Real-Time Decisions for Siebel E-Commerce	57,500	12,650.00		

Siebel CRM, Enterprise Edition Applications Pricing
Oracle Policy Automation Applications

Policy Automation is on CA for a very specific reason that should not affect most deals. Approval should be granted very quickly on most Policy Automation deals. Please review the Controlled Availability page for specifics.

Application	License Price	Processor Price	License Metric	Processor Metric	Term (Days)
Policy Automation Authoring			Application User	34	
Oracle Policy Modeling	100,000	22,000.00			
Policy Automation Deployment			Processor	34	
Oracle Policy Automation	125,000	27,500.00	Application User	34	100
Oracle Policy Automation	4,000	880.00	Application User	34	
Oracle Policy Automation for Mobile Devices	7,500	1,650.00			
Policy Automation General			Processor	34	
Oracle Policy Automation Connector for Siebel	50,000	11,000.00	Application User	34	100
Oracle Policy Automation Connector for Siebel	1,800	352.00	Processor	34	
Oracle Policy Automation Connector for SAP Java Connector	75,000	16,500.00	Application User	34	100
Oracle Policy Automation Connector for SAP Java Connector	2,400	528.00			

Siebel CRM, Enterprise Edition Applications Pricing
Oracle User Productivity Kit (UPK) Applications

	License Price	Software Update License & Support	Licensing Model	Nodes	Minimum
UPK					
Oracle Tutor	570	125.40	Application User	26	50
Oracle User Productivity Kit (UPK)	17,500	3,850.00	UPK Developer	27	
Oracle User Productivity Kit (UPK)	60	13.20	UPK User	27	50
Oracle User Productivity Kit (UPK)	30	6.60	UPK Employee	27	500
Oracle User Productivity Kit Professional	25,000	5,500.00	UPK Developer	27	
Oracle User Productivity Kit Professional	80	17.60	UPK User	27	50
Oracle User Productivity Kit Professional	40	8.80	UPK Employee	27	500
UPK Content Materials for CRM					
Siebel User Productivity Fundamentals for Siebel CRM Base (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module		
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module		
Siebel User Productivity Kit for Siebel Customer Data Integration (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module		
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module		
Siebel User Productivity Kit for Siebel Customer Order Management (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module		
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		
Siebel User Productivity Kit for Siebel Loyalty (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module		
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module		
Siebel User Productivity Kit for Siebel Marketing (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module		
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module		
Siebel User Productivity Kit for Siebel Sales (up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module		
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		
Siebel User Productivity Kit for Siebel Service (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module		
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module		
Siebel User Productivity Kit for Siebel Territory Management (up to 4K employees and/or \$1 billion in revenue)	8,800	1,936.00	UPK Module		
(over 4K employees and/or \$1 billion in revenue)	17,600	3,872.00	UPK Module		

Siebel CRM, Enterprise Edition Applications Pricing
Oracle Application Integration Architecture Applications

Application	License Price	Software Update Patches & Support	Licensing Model	Notes	Minimum
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A complete listing of Oracle AIA products and related details including CA, footnotes, and Price List Supplement information can be found in the new Oracle Application Integration Architecture Price List.

Foundation Packs

Application Integration Architecture Foundation Pack	46,000	10,120.00	Processor		
per Processor			Named User Plus		
per Named User Plus	920	202.40			
Application Integration Architecture Foundation Pack Extension for Communications					33
per Processor	46,000	10,120.00	Processor		
per Named User Plus	920	202.40	Named User Plus		
Application Integration Architecture Foundation Pack Extension for Insurance					33
per Processor	46,000	10,120.00	Processor		
per Named User Plus	920	202.40	Named User Plus		
Application Integration Architecture Foundation Pack Extension for Utilities					33
per Processor	46,000	10,120.00	Processor		
per Named User Plus	920	202.40	Named User Plus		

Process Integration Packs

Oracle CRM On Demand Integration Pack for JD Edwards EnterpriseOne: Lead to Order	35,000	7,700.00	Processor		33
Oracle CRM On Demand Integration to Siebel CRM	35,000	7,700.00	Processor		33
Oracle Order Management Integration Pack for Oracle Transportation Management, Oracle E-Business Suite and Siebel CRM	105,000	23,100.00	Processor		33
Order to Cash Integration Pack for Siebel CRM and SAP	70,000	15,400.00	Processor		33
Siebel CRM Integration Pack for Account Originations - Liability Products	70,000	15,400.00	Processor		33
Siebel CRM Integration Pack for i-flex FLEXCUBE Account Originations - Liability Products	70,000	15,400.00	Processor		33
Siebel CRM Integration Pack for Oracle Communications Billing and Revenue Management: Order to Bill	105,000	23,100.00	Processor		33
Siebel CRM Integration Pack for Oracle Communications Billing and Revenue Management: Agent Assisted Billing Care	70,000	15,400.00	Processor		33
Siebel CRM Integration Pack for Oracle Order Management	105,000	23,100.00	Processor		33
Siebel CRM Integration Pack for Trade Promotion Management	70,000	15,400.00	Processor		33

Process Integration Packs (Base + Options)

Customer Master Data Management Integration Base Pack	15,000	3,300.00	Processor		33
Customer Master Data Management Integration Option	10,000	2,200.00	Processor		33, 28
Product Master Data Management Integration Base Pack	15,000	3,300.00	Processor		33
Product Master Data Management Integration Option	10,000	2,200.00	Processor		33, 29

Direct Integrations

Demartira Integration Pack for Siebel CRM Consumer Goods	35,000	7,700.00	Processor		33
Oracle Enterprise Taxation Management Integration to Siebel Public Sector for Case Management	35,000	7,700.00	Processor		33
Oracle Enterprise Taxation Management Integration to Siebel Public Sector for Taxpayer Service	35,000	7,700.00	Processor		33
Oracle Lead to Order Integration Pack for Oracle CRM On Demand and Oracle E-Business Suite	35,000	7,700.00	Processor		33
Siebel Call Center Integration Pack for Oracle Adverse Event Reporting System	35,000	7,700.00	Processor		33
Siebel CRM Integration to Oracle Incentive Compensation	35,000	7,700.00	Processor		33

Siebel CRM, Enterprise Edition Applications Pricing
Oracle Master Data Management Applications

Licensing Customer Hub provides rights to use Oracle Customer Data Hub (CDH) and/or Siebel Universal Customer Master (UCM). If running both, licenses for the sum total of item records managed across the 2 products must be purchased. Licensing Product Hub provides rights to use Product Information Master (PIM) Data Hub and/or Universal Product Master (UPM). Licensing MDM using the Record metric or Enterprise metric provides the rights for unlimited read-only access for MDM data through the licensed hub.

NOTE: For Master Data Management (MDM) products, the Oracle EBS applications products include the standard, restricted use of underlying Oracle technology. The Siebel applications products do not include a restricted use of underlying Oracle technology.

	License Price	Software Hub License & Support	Licensing Metric	Units	Minimum
Master Data Management - Customer Hub for B2B					
Oracle Customer Hub B2B	9	1.98	Record	30	50,000
Oracle Customer Hub Add-On B2B for Siebel CRM and Oracle E-Business Suite	4.50	0.9900	Record	30	58,000
Customer Hub & Customer Hub Add-On options <i>(Customer Hub options are available only with Siebel UCM)</i>					
option: Oracle Activity Hub B2B	3.20	0.7000	Record		50,000
option: Oracle Field Service Hub B2B	3.20	0.7000	Record		50,000
option: Oracle Marketing Hub B2B	3.20	0.7000	Record		50,000
option: Oracle Sales Hub B2B	3.20	0.7000	Record		50,000
option: Oracle Service Hub B2B	3.20	0.7000	Record		50,000
option: Hyperion Data Relationship Management for Customer Hub (Priced in Advance of availability)	3.20	0.7000	Record		50,000
Master Data Management - Customer Hub for B2C					
Oracle Customer Hub B2C	0.4600	0.1000	Record	30	1,000,000
Oracle Customer Hub Add-On B2C for Siebel CRM and Oracle E-Business Suite	0.2300	0.0500	Record	30	1,000,000
Customer Hub & Customer Hub Add-On options <i>(Customer Hub options are available only with Siebel UCM)</i>					
option: Oracle Activity Hub B2C	0.1600	0.0400	Record	32	1,000,000
option: Oracle Field Service Hub B2C	0.1600	0.0400	Record	32	1,000,000
option: Oracle Marketing Hub B2C	0.1600	0.0400	Record	32	1,000,000
option: Oracle Privacy Management Policy Hub B2C	0.3200	0.0700	Record	32	1,000,000
option: Oracle Sales Hub B2C	0.1600	0.0400	Record	32	1,000,000
option: Oracle Service Hub B2C	0.1600	0.0400	Record	32	1,000,000
Master Data Management - Vertical Customer Hub <i>(Vertical MDM options are available only with Siebel UCM)</i>					
Oracle Automotive Captive Finance Customer Hub	1.60	0.3500	Record	32	1,000,000
Oracle Case Hub	0.3700	0.0900	Record	32	1,000,000
Oracle Higher Education Constituent Hub	1.30	0.2900	Record	32, 33	300,000
Oracle Life Sciences Customer Hub	2.90	0.6400	Record	32	1,000,000
Master Data Management - Product Information Management (PIM)					
Oracle Product Hub	14	3.06	Record	30	20,000
Oracle Product Hub Add-On	7	1.54	Record	30	20,000
Master Data Management - Administrative & Development					
Oracle Customer Hub Data Steward	5,795	1,274.90	Application User	30	10
Oracle Higher Education Constituent Hub Data Steward	5,795	1,274.90	Application User	30, 33	10
Oracle Product Hub Data Steward	5,795	1,274.90	Application User	30	20
Master Data Management - Data Quality					
Oracle Data Quality Address Validation Server	63,300	13,926.00	Processor	6	4
Oracle Data Quality Matching Server	125,000	27,500.00	Processor	6	4
Oracle Data Quality Parsing and Standardization Server	150,000	33,000.00	Processor	6	4
Oracle Data Quality Profiling Server	150,000	33,000.00	Processor	6	4
Oracle Product Data Quality Cleansing and Matching Server	<i>Not available with Siebel Applications. For pricing please see the Oracle Applications Price List and Supplement</i>				

Recommended Siebel Options

The options listed below are suggested MDM options when running Siebel UCM and are listed here for reference only. Pricing for Data Quality is found in the "Siebel CRM General" section and pricing for Tools is found in the "Siebel CRM Tools and Servers" section of the Siebel price list.

Siebel Data Quality
 Siebel Tools
 Siebel Test Automation Interfaces

Notes

- ¹ Siebel Server Extensions for UNIX is required to operate Siebel on a supported Unix or Linux operating system. See the SR&SP for specifics on supported platforms.
- ² Application Users of Siebel Server Sync-Microsoft Exchange Server must include anyone that accesses the MS Exchange server and benefits from the sync to Siebel whether or not they are a licensed Siebel user.
- ³ Application Users of Siebel Collaboration must include anyone that will be part of a collaboration (Siebel-Sharepoint users, Sharepoint only users or both).
- ⁴ Access to the Siebel Configurator runtime user interface requires a user of Siebel Configurator – Runtime for each user accessing the Siebel Configurator functionality.
- ⁵ To utilize the constraints engine, Siebel Configurator - Runtime requires a license of the Siebel Configurator Administration Server.
- ⁶ To cleanse data at the time of data entry in Siebel CRM, customers must purchase Siebel Data Quality.
- ⁷ All Siebel Handheld options are certified on a limited list of MS Windows devices (and only MS Windows). Refer to the current Siebel SRSP for a list of certified devices.
- ⁸ Note: Siebel Mobile Sales Assistant Data Access is available on a limited set of devices. Click here for the official Mobile Sales Assistant Installation Information.
- ⁹ Note that this module may require some configuration using Siebel Tools.
- ¹⁰ If the segmentation feature of Campaign Management is desired, a license for the Siebel Marketing Server is required.
- ¹¹ The Siebel Marketing Server is licensed on the basis of the number of unique Marketing Records (including contact records, prospect records and records in external data sources), which the Customer may access using the Siebel Marketing Server.
- ¹² Siebel Loyalty is available only with the Siebel Industry base applications (SIA builds). It is not available with the Siebel Horizontal base applications (SEA builds).
- ¹³ Siebel Customer Content may be purchased without a Siebel base. This is useful for situations where the user requires a small subset of Siebel CRM functionality. In this situation each Application User of Siebel Customer Content requires an Application User of either Siebel HelpDesk Online or Siebel Content Publishing.
- ¹⁴ Each employee agent responding to employee service requests requires a Siebel HelpDesk Application User license.
- ¹⁵ Siebel Communications, Media and Energy customers are recommended to license Siebel CME Quote and Order Capture for Customers for each User of Siebel Configurator – Runtime for Customers.
- ¹⁶ Note that use of Siebel Smart Answer for both customer and employee facing applications enables increased feedback to the self-learning capabilities of Siebel Smart Answer and improves overall accuracy.
- ¹⁷ The Siebel Customer Order Management Administrator for Partners is required for each user that wishes to administer the Siebel Customer Order Management Administration Server from the partner side. Partner administrator licenses are not included with the Siebel Customer Order Management Administration Server for Partners.
- ¹⁸ Siebel CME Quote and Order Capture for Partners is not available in IEOP (Hi) mode. Both Siebel Partner Commerce (Siebel CRM) and Siebel CME Quote and Order Capture for partners options are required to enable full Siebel Communications, Media and Energy order processing functionality.
- ¹⁹ All Siebel Field Service options are available to users of Siebel Insurance Field Service.
- ²⁰ The Siebel Pharma Marketing Server is licensed on the number of unique customer records (including both contact records, prospect records and records in external data sources) which the Customer may access using the Siebel Pharma Marketing Server. A "Brand" is a Application product offering that corresponds to a specific molecular entity, including multiple dosage forms and multiple strengths for the same molecular entity.
- ²¹ Siebel Details is priced per Application User and the per Computer capacity is based on Concurrent Users. Additional server capacity for each Computer is purchased through a server pack. All employees, partners and customers of Siebel accounts utilizing Siebel Details require a Application User license.
- ²² Demantra products are placed in the Siebel price list for reference only. They are quotable under the Oracle-Supply Chain Planning section of the quoting tool. While they do not require a Siebel base application, they are complementary to Siebel Trade Promotions.
- ²³ Siebel Group Inventory and Execution and Siebel Group Sales and Event Management require approval prior to quoting to a customer.
- ²⁴ Siebel OGC Quote and Order Capture for Partners is not available in IEOP (Hi) mode. Both Siebel Partner Commerce (Siebel CRM) and Siebel OGC Quote and Order Capture for Partners options are required to enable full order processing functionality.
- ²⁵ Oracle Self-Service E-Billing Consumer Edition excludes use of Hierarchy Manager, Hierarchal Reporting and Hierarchal Payments. The Oracle Self-Service E-Billing Business Edition license is required for these capabilities.
- ²⁶ The number of Application Users / Custom Suite Users for Tutor must match the number of Application Users / Custom Suite Users of each Application for which the customer is using Tutor. If any application used with Tutor is licensed with a metric based on a non-user metric (e.g., Employee, Enterprise Employee, Enterprise \$M Revenue, Purchase Line, Order Line, etc.) then the Enterprise Employee licensing metric on the Enterprise price list must be used when licensing Tutor.
- ²⁷ When licensing User Productivity Kit or User Productivity Kit Professional, you must license at least one UPK Developer and then either UPK Users or UPK Employees.
- ²⁸ Oracle Customer Master Data Management Integration Options are available for: Siebel CRM; Oracle E-Business Suite; and SAP. Each Option must be licensed separately.
- ²⁹ Oracle Product Master Data Management Integration Options are available for: Siebel CRM; Oracle E-Business Suite; and SAP. Each Option must be licensed separately.
- ³⁰ Licensing Customer Hub provides rights to use Oracle Customer Data Hub (CDH) and/or Siebel Universal Customer Master (UCM). If running both, licenses for the sum total of item records managed across the 2 products must be purchased. Licensing Product Hub provides rights to use Product Information Master (PIM) Data Hub and/or Universal Product Master (UPM). Customers using both Oracle and Siebel technology must be sure to purchase licenses to cover the sum total of item records managed across the 2 product sets.
- ³¹ This option is not available with Oracle eBusiness based MDM Hubs. It is only available with Siebel Universal Customer Master (UCM) and Siebel CRM applications.
- ³² This product is on Controlled Availability and requires approval. For more information on CA process and approval, please refer to the Siebel Controlled Availability section on eSource at <http://esource.oraclecorp.com> > Home > Controlled Availability Sales Questions. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- ³³ This product is on Controlled Availability (CA) and requires approval before being licensed to a customer or partner. CA status is in place because this product is subject to specific contractual commitments made prior to Oracle's acquisition. As such, prior review of any proposed sale of this product is required. For more information on CA process and approval, please refer to the Siebel Controlled Availability section on eSource at <http://esource.oraclecorp.com> > Home > Controlled Availability Sales Questions. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. For Order Management, application users are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately by Electronic Order Line.

Application Instance: is defined as each individual installation of an application (each an Application Instance) that you may integrate using the programs. Each program identified as a "2 Instance" program provides you the right to implement the particular program to integrate two Application Instances. Each program identified as an "Addnl Instance" program provides you the right to implement the particular program to integrate one additional Application Instance.

Brand: is defined as a named product offering that corresponds to a specific molecular entity, including multiple dosage forms and multiple strengths for the same molecular entity.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Contact Record: is defined as each database record of an individual contact that is stored in the Siebel Data Model

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer: is defined as the customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Customer Account: is defined as each unique Customer Account, designated by a unique account number, for which the billing information is managed or displayed using the program, regardless of the number of individual account holders associated with such accounts.

Customer Record: is defined as each unique Customer Record (including contact records, prospect records and records in external data sources) that you may access using the program.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Expense Report: is defined as the total number of expense reports processed by the iExpenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

Guest Room: is defined as the number of guest rooms managed by the program.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Invoice Line: is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

Member Record: is defined as each unique customer loyalty program Member Record managed by the program. 100k Member Records shall mean one hundred thousand Member Records.

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs.

If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing Accelerator for Web Services, and Load Testing Accelerator for Siebel, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Physical Server: is defined as each physical server on which the programs are installed.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Record: For Customer Hub B2B and Hyperion Data Relationship Management for Customer Hub, record is defined as the number of unique customer database records stored in the Customer Hub B2B application (e.g. stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Customer Data Hub product.

For Customer Hub B2C, record is defined as the number of unique customer database records stored in the Customer Hub B2C application. A customer database record is a unique consumer (i.e. physical person) record which is stored as a contact for the Universal Customer Master product or as a person for the Customer Data Hub product.

For Product Hub, record is defined as the number of unique product database records stored in the Product Hub application. A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of this Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For the purpose of Oracle Supplier Lifecycle Management and Oracle Supplier Hub applications, a record is a unique business entity or company record, which is stored as Supplier in AP_SUPPLIERS table of the Oracle Supplier Lifecycle Management and Oracle Supplier Hub products.

For all programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

Registered User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. Registered Users shall be only your business partners and/or customers and shall not be your employees.

Retail Register - is defined as any device designed to record any part of a sales transaction.

Telephone Number: is defined as each unique telephone number for which the billing information is managed or displayed using the program, regardless of the number of individual account holders associated with such telephone numbers.

1K Transactions: is defined as one thousand unique transactions processed through the program during a 12 month period. A unique transaction is defined as one of the following: inbound phone call, outbound phone call (direct dialed, preview dialed, predictive dialed, web call back), workgroup fax, workgroup email/voice mail, and chat session (inbound sessions / web collaboration with agents). You may not exceed the licensed number of transactions during a 12 month period unless you acquire additional transaction licenses from Oracle.

\$M in Application Annual Revenue: is defined as one million U.S. dollars excluding taxes processed through the licensed program. For Oracle Self-Service E-Billing products, the Annual Revenue is equivalent to the total invoiced amount for all company accounts that have at least one enrolled user per billing period.

\$M Cost of Goods Sold: is defined as one million U.S. dollars of the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

\$M in Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

100MB per month: is defined as 100 megabytes of storage space used each month.

The Siebel Marketing Server program is licensed on a Computer basis together with the number of unique Customer Records that you may access using the program.

The users or processors of the Siebel Web Channel program may access a maximum of 15 Objects. An "Object" is defined as each data entity within the Business Object Layer of the programs that is defined in the Siebel Tools program.

Siebel Branch Teller Services program, Siebel Internet Banking Services program, Siebel Retail Finance Foundation Services program and the Siebel Financial Transactions Workbench program, you may use third party tools to (a) create materials or (b) modify the materials identified as Sample Screen Code and Process Templates in the program documentation, all in accordance with the program documentation, and provided that such materials or modified materials shall be used solely with your licensed use of such programs. You shall not limit in any way Oracle's right to develop, use, license, create derivative works of, or otherwise freely exploit the programs, ancillary programs, program documentation, or any other materials provided by Oracle, or to permit third parties to do so.

The Siebel Pharma Marketing Server is licensed on the basis of the number of unique Customer Records that you may access using the program together with the number of Brands that you may manage using the program.

The Siebel Details Program includes a license for 20 Concurrent Users that authorizes you to use the program on only one Physical Server for a maximum of 20 Concurrent Users at any given time.

The Siebel Pricing Claims Server-Up to 20 Application Users is licensed on a Physical Server basis with a limitation on the number of Application Users.

The Siebel Master Data Application programs (denoted by the word "Master" in the program name) are subject to the following additional terms: (a) you have no right to use the user interface of such programs except through the Customer Data Steward or Product Data Steward modules, and (b) you can use only those components of the Siebel Master Data application program that have been licensed by you.

The Siebel Master Data Application programs (denoted by the word "Master" in the program name) are licensed on the basis of the number of Contact Records that may be stored in the Master Data Application.

The Siebel Universal Case Master Applications are licensed based on the number of unique Case Records which you may store in the Siebel Universal Case Master.

UPK Developer is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

Term licensing available for all Siebel Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list; 3 year - 50% of list; 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term:

A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term:

A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term:

A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term:

A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term:

A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server:
- Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server:
- Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetalink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

JDeveloper Support

JDeveloper Support is a 24x7 support service that provides direct access to Oracle experts for product-specific questions about installing and operating Oracle JDeveloper. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests. JDeveloper Support is priced at 218.00 USA (Dollar) per Named User Plus per annum. Price applies to first year support only. JDeveloper Support is available only for the free version of JDeveloper downloaded from OTN after Jun 28, 2005. All standard Oracle support policies, as outlined in the Technical Support Policies, are applicable to JDeveloper purchased before this date.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

- Year 6 after product release: 10% of current year's Software Update License & Support
- Year 7 after product release: 20% of current year's Software Update License & Support
- Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to Metalink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON-DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

Exhibit E ORACLE®

Oracle Health Sciences Global Price List
Component Pricing
December 1, 2009

Product Name	License Price	Processor Price (1 Processor & 50 GB RAM)	Category	Quantity	Notes
Oracle Health Sciences					
Oracle Adverse Event Reporting System	17,500	2,650.00	Application User	5	
Oracle Clinical	17,500	2,650.00	Application User	5	6
Oracle Clinical Option: Oracle Distributed Study Conduct	3,500	270.00	Application User	5	1
Oracle Clinical Option: Oracle Multinational Study	10,500	2,310.00	Application User	5	1
Oracle Remote Data Capture	10	2.20	CRF Page	12,000	4
Oracle Remote Data Capture	11,500	2,530.00	Application User	9	4
Oracle Therapeutics Management System	10,500	2,310.00	Application User	1	3
Oracle Therapeutics Management System - Read-Only	1,200	254.00	Application Read-Only User	5	3
Oracle Clinical Trial Monitor	5,800	1,276.00	Application User	10	5
Oracle Clinical Site Monitor	5,800	1,276.00	Application User	10	5
Oracle Life Sciences Data Hub	350,000	77,000.00	Processor	2	5
Oracle Life Sciences Data Hub	11,500	2,530.00	Application User	10	5
Oracle Healthcare Transaction Base	1,200	254.00	Named User Plus	50	
Oracle Healthcare Transaction Base	915,000	25,300.00	Processor	1	2
Oracle Healthcare Intelligence	4,500	950.00	Application User	10	5
Oracle Argus Safety	30,000	6,500.00	Application User	5	10
Oracle Argus Safety Japan	55,000	12,100.00	Application User	5	10, 11
Oracle Argus Interchange	6,500	1,430.00	Application User	5	10, 11
Oracle Argus Reconciliation	1,250	275.00	Application User	20	10, 11
Oracle Argus Alliance	7,500	1,650.00	Application User	10	10, 11
Oracle Argus Dossier	6,500	1,430.00	Application User	5	10, 11
Oracle Argus Perspective	22,000	4,940.00	Application User	5	10, 11
Oracle Argus Insight	16,500	3,630.00	Application User	5	10, 11
Oracle Argus Unblinding	1,250	275.00	Application User	20	10, 11
Oracle Clinical Development Analytics	4,500	950.00	Application User	20	10

Global Health Sciences

Global CRM Base for Clinical Trial Management System	4,150	913.00	Application User		
Global Health Sciences - Options					
Global Contract for Clinical Trial Management System	300	66.00	Application User		7
Global Document Tracking for Clinical Trial Management System	300	66.00	Application User		7
Global Payments for Clinical Trial Management System	250	44.00	Application User		7
Global Project and Resource Management for Clinical Trial Management System	500	107.50	Application User		7
Global Project Cost Tracking for Clinical Trial Management System	250	50.50	Application User		7
Global Protocol Guide for Clinical Trial Management System	400	88.00	Application User		7
Global Trial Reports for Clinical Trial Management System	300	66.00	Application User		7
Global Account Profiles for Clinical Trial Management System	100	25.40	Application User		7, 8
Global Contact Profiles for Clinical Trial Management System	100	25.40	Application User		7, 8
Global Profiles for Clinical Trial Management System	200	44.00	Application User		7, 8
Global Adverse Events and Complaints	17,500	3,650.00	Application User		7
Global Partner Portal for Clinical Trial Management System	500	114.40	Registered User		

*Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual term licenses are available from 1 to 3 years: 1 year - 20% of list; 2 year - 35% of list; 3 year - 50% of list; 4 year 60% of list; 5 year 70% of list. Support for all term licenses is 50% of net perpetual fee.

FOOTNOTES

- An option must be licensed at the same level (or greater than) as its parent. Example: number of Oracle Clinical Option Distributed Study Conduct licenses = number of Oracle Clinical licenses. If the parent has multiple owners, the option must be licensed at the same level as its parent for each owner. Example: number of Advanced Pricing users = number of Order Management users AND number of Advanced Pricing Electronic Order Lines = number of Order Management Electronic Order Lines (Reference: E-Supplier Suite Global Price List).
- For the purpose of licensing Health Sciences Transaction Base, only the processors on which Internet Application Server Enterprise Edition and this program are installed and/or running are counted.
- If licensed with Clinical, the total number of application users and application read-only users of Therapeutics Management System must equal the number of application users of Clinical. If licensed separately, the minimum of application users for Therapeutics Management System is 1, the minimum of application read-only users is 5.
- Separate Remote Data Capture licenses are required for remote site-based data entry. In-house entry users require Clinical licenses. Remote Data Capture is licensed by Application User when the annual CRF Page volume cannot be estimated, or if it is more cost effective.
- This product is on Controlled Availability (CA) and requires approval. For more information on CA process and approval, please refer to the Controlled Availability section on eDocs at http://resources.oracle.com/psa/psa/Global_Business_Units/PSA/PSA_Pricing/Controlled_Availability. If you are an Oracle partner, please contact your Oracle FPO Representative for additional information.
- This product is not available for SaaS pricing due to royalty agreements.
- For each Application User Global options must be licensed at the same level or less than the Global base application. For Example, if the customer licensed 100 Global CRM Base for Clinical Trial Management System, then Global Contracts for Clinical Trial Management System must have a quantity of 100 or less.
- This product is not available for new Global CRM Base for Clinical Trial Management System customers.
- This product is not available for sale to Partners.
- On Demand Software as a Service is available for this product. Refer to the On Demand Price List (page 14) for pricing details.

Oracle License

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service 2K9, Request applies to conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion dates for your entire employee population. Application Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle Supplier Portal, Oracle Services Procurement, PeopleSoft Supplier Connection and PeopleSoft Strategic Sourcing programs, users by your internal suppliers is included with your application user licenses.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application programs for which you have also acquired non-read-only licenses.

Core Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages printed remotely by the Program (measured exclusively in the Program as Remote Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be allocated by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/licenses>. All cores on all multichip chips for each licensed program are to be aggregated before multiplying by the applicable core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multichip chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 3 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.5, which is then rounded up to the next whole number, which is 2). As another example, a multichip server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for "All other multichip-chip" equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Applications Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Support, Store and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., Support, Store and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non-Oracle Databases, System Monitoring Plug-in for Non-Oracle Middleware, Diagnostic Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Management Pack for IBM WebSphere Portal, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Information PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processors on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache programs is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Oracle GoldenGate, and Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non-human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If out-of-band hardware or software (e.g., a IP monitor or a web server product) is used, this number must be measured at the multiplying factor and. Automated loading of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimum table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non-Oracle Databases, System Monitoring Plug-in for Non-Oracle Middleware, Diagnostic Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Management Pack for IBM WebSphere Portal, and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing for Web Applications, Load Testing for Web Applications Developer Edition, Load Testing Accelerator for Web Services, and Load Testing Accelerator for Siebel, each emulated human user and non-human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following programs: Oracle GoldenGate, and Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Registered User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. Registered Users shall be only your business partners and/or customers and shall not be your employees.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site: <http://edelivery.oracle.com>

TERMINAL LICENSES RULES

TERM DESCRIPTION

If your Program License does not specify a term, the Program License is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term: A Program License specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program License shall terminate automatically.

4 Year Term: A Program License specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program License shall terminate automatically.

3 Year Term: A Program License specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program License shall terminate automatically.

2 Year Term: A Program License specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program License shall terminate automatically.

1 Year Term: A Program License specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program License shall terminate automatically.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>.

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via Oracle Metalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are renewal fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower of the CCR or the IAR. Support for all licenses is adjusted by the greater of the LSA or the IAR. In all cases, any valid technical support can be included in a license agreement or ordering document that governs the licenses, both the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customer's specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following Oracle product train:

- Oracle Database Server Support Package (DSSP USA (Dollar)) for 10 incidents on one server:
 - Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition-One, Partitioning, Real Application Clusters
- Oracle Application Server Support Package (OASSP USA (Dollar)) for 10 incidents on one server:
 - Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle Metalink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/Support>.

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the unsupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

- Year 6 after product release: 10% of current year's Software Update License & Support
- Year 7 after product release: 20% of current year's Software Update License & Support
- Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Fix, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 6 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long as the customer is purchasing support. Sustaining support is charged under renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to Metalink/Customer Connection
- Major product and technology releases
- Pre-existing fees

Exhibit F ORACLE

Oracle Primavera Global Price List

January 26, 2016

Oracle Primavera Global Price List

Prices in USA (Dollar)

Product	License Price	Support Price	Users	Processors	Notes
Products					
Primavera P6 Enterprise Project Portfolio Management	2,750	625	Application User		
Primavera P6 Progress Reporter	250	65	Application User		
Primavera P6 Professional Project Management	2,500	550	Application User		
Primavera Contract Management	2,000	400	Application User		
Primavera Earned Value Management	10,000	2,300	Application User		2
Primavera Risk Analyst	9,500	2,050	Application User		
Primavera Portfolio Management	2,500	600	Application User	50	
Primavera Capital Planning and Investment Control Budgeting	2,000	440	Application User	50	
Primavera P6 Reporting Database	25,000	5,500	Processor		
Primavera SureTrak	250	245	Application User		2
Primavera Contractor	1,250	385	Application User		2
Integration Products					
Primavera Inspire for SAP	92,000	19,800	Application User		
Primavera Web Services	500	110	Application User	10	5
Integration Products Architecture					
Project Portfolio Management Integration Pack for Primavera P6 and JD Edwards EnterpriseOne	70,000	15,400	Processor	1	3
Project Portfolio Management Integration Pack for Primavera P6 and Oracle E-Business Suite	70,000	15,400	Processor	1	3
Integration Products - Primavera P6 and Oracle E-Business Suite					
Primavera P6 Project Planner	2,500	550	Application User		2, 4
Primavera Evolve (Controlled Availability)	3,000	680	Application User		2, 3, 4
Primavera P6 Enterprise Project Portfolio Management (Pre 6.2)	2,750	625	Application User	10	4
Primavera P6 Professional Project Management (Pre 6.2)	2,500	550	Application User		4

NOTES

- The following Term Licenses are available for these products: 1, 2, 3, 4, 5 Year Term Licenses, 1 Year Term License - 20% Perpetual list price; 2 Year Term License - 35% Perpetual list price; 3 Year Term License - 50% Perpetual list price; 4 Year Term License - 60% Perpetual list price; 5 Year Term License - 70% Perpetual list price. Annual Support for all Term Licenses - 22% of Perpetual list price.
- These products have limited technical support, which is described in Oracle's Technical Support Policies.
- Please refer to the Primavera Controlled Availability (CA) questionnaire for the list of questions and approvals for sale of Primavera Evolve. CA questionnaire can be found on eSource at [eSource at http://eSource.oracle.com](http://eSource.oracle.com) -> Global Business Units -> P6BU -> Pricing Practices -> Controlled Availability.
- These products can only be sold as add-on licenses to existing customers (only through Dec 31, 2010). They cannot be sold to any new customers.
- This product should be licensed by developers and end-users who are not licensed for Primavera P6 Enterprise Portfolio Management, and who need access to applications created using P6 Web Services and/or P6 Java APIs.

Processor Licensing

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. For the purposes of the Primavera Web Services program, developers and end-users who are not already licensed for Primavera P6 Enterprise Project Portfolio Management and who need access to applications created using P6 Web Services under P6 Java API, must be licensed for the Primavera Web Services program.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multichip chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs on Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multichip chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.5, which is then rounded up to the next whole number, which is 2). As another example, a multichip server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 48 cores would require 10 processor licenses (48 multiplied by a core processor licensing factor of 0.25 for 12 other multichip chips equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Support, Store and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., Support, Store and Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non-Oracle Databases, System Monitoring Plug-in for Non-Oracle Applications, Diagnostics Pack for Non-Oracle Workloads, Management Pack for WebCenter Suite, Management Pack for IBM WebSphere Portal, and Provisioning and Patch Administration Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integrator, Information PowerCenter and PowerConnect Adapters, Application Adapter for Data Integration, and Application Adapter for Warehouse Builder for PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Oracle GoldenGate, and Oracle GoldenGate for Informatica, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.



STATE OF WEST VIRGINIA
DEPARTMENT OF ADMINISTRATION
OFFICE OF TECHNOLOGY
State Capitol
Charleston, West Virginia 25305

Joe Manchin III
Governor

Robert W. Ferguson, Jr.
Cabinet Secretary

Kyle Schafer
Chief Technology Officer

MEMORANDUM

TO: JoAnn Adkins, Senior Buyer
Purchasing Division

FROM: Kyle Schafer, Chief Technology Officer
Office of Technology
Kyle Schafer

SUBJECT: INFORMATION TECHNOLOGY PROCUREMENT
REQUISITION NUMBER: MA05SW08, C.O. 3 - IS&C NUMBER: 2010-217

DATE: December 10, 2009

Subdivision §5A-6-4(a)(3) of the State Code permits the Chief Technology Officer to "evaluate, in conjunction with the Information Services and Communications Division [IS&C] of the Department of Administration, the economic justification, system design and suitability of information equipment and related services, and review and make recommendations on the purchase, lease or acquisition of information equipment and contracts for related services by the state spending units."

Your request for the approval to renew the Master Agreement with Oracle Corporation during the period December 1, 2009 through November 30, 2010, has been reviewed and approved by the Office of Technology.

This memorandum constitutes this office's official approval and a copy should be attached to your purchase order and any other correspondence related to this request.

If you have questions, or need information, please contact Sharon Lacey at 558-5472 x1355.

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MA PURCHASING DIVISION



State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

Purchase Order

PURCHASE ORDER NO.

MA05SW08A

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CHANGE ORDER

CORRECT PURCHASE ORDER NUMBER
MUST APPEAR ON ALL PACKAGES,
INVOICES, AND SHIPPING PAPERS.
QUESTIONS CONCERNING THIS PUR-
CHASE ORDER SHOULD BE DIRECTED
TO THE BUYER AS NOTED BELOW.

SEE REVERSE SIDE FOR
TERMS AND CONDITIONS

ALL STATE AGENCIES
AND POLITICAL SUBDIVISIONS
VARIOUS LOCALES AS INDICATED
BY ORDER

*419141222 02 703-478-9000
ORACLE AMERICA INC
500 ORACLE PARKWAY
REDWOOD SHORES CA 94065

ALL STATE AGENCIES
AND POLITICAL SUBDIVISIONS
VARIOUS LOCALES AS INDICATED
BY ORDER

DATE PRINTED		TERMS OF SALE		FEIN/SSN		FUND	
03/30/2010		NET 30		942805249			
SHIP VIA		F.O.B.		FREIGHT TERMS		ACCOUNT NUMBER	
BEST WAY		DESTINATION		PREPAID		MULT.-MULT.	
LINE	QUANTITY	UOP	VENDOR ITEM NO.	UNIT PRICE	AMOUNT		
	DELIVERY DATE	CAT.NO.	ITEM NUMBER				
RECEIPT TICKET FOR PURCHASE ORDER: MA05SW08A							
LINE	CATNO	ITEM NUMBER	DESCRIPTION		QTY	DATE	
0001		920-49	SYSTEMS/EXECUTIVE SOFTWARE FOR LARG				
SIGNATURE			DATE				

IF APPROVAL AS TO FORM IS REQUIRED BY ATTORNEY GENERAL, CHECK HERE ☐

TOTAL

APPROVED AS TO FORM BY
ASSISTANT ATTORNEY GENERAL

BY _____
PURCHASING DIVISION AUTHORIZED SIGNATURE