

Meet your Account Team – Expert support available 24/7

Your account team's mission is to serve your organization and help address all your telecommunications needs. They have a direct stake in your success and will work to make certain you are always getting the most out of our relationship. They will work with your account administrators on a quarterly basis to help you analyze current plans and future mobile workforce needs.

Jared Pritham | Head of VA/WV Government Account Executive | 804-585-6888 | Jared.Pritham1@tmobile.com

Your Head of State Partner will be your primary point of contact, and responsible for helping you drive the success for your business. Jared will provide ongoing high-quality customer support by recommending wireless solutions and consulting on the utilization of enhanced services and products to drive your productivity.

Tami Arnette | State Account Manager | 757-506-0513 | Tami.Arnette@T-Mobile.com
Additional point of contact and can perform the same functions as Head of State Partner.

Kevin Farren | Senior Manager | 617-839-6874 | Kevin.farren@t-mobile.com

We provide a dedicated Senior Manager who supports the Account Team to reach your telecommunication goals. Our management's ongoing support will ensure that relationships are in great standing and that all account projects are completed on time and within your expectations.

Derek Doan | Director | 646-420-1108 | derek.doan@t-mobile.com

Your sales Director is responsible for the overall relationship, including executive alignment, leading dedicated resources for customer projects, and customer satisfaction expectations. Your sales Director is also your direct point of escalation.

David Bezzant | Vice President | 602-512-5006 | david.bezzant@t-mobile.com

Vice President for Government team. David heads T-Mobiles Federal, State, Local, County, and Education government team efforts. He is a fierce advocate for equality, and a key to architecting EmpowerED, & Project 10M where nearly 2.5M students have been connected to high-speed mobile internet. Additionally, T-Mobile's newly formed Hero's and Project 10M of which are valued at \$18.5 billion in combined value to police, fire, emergency responders and students over the next decade.

Drew Lowry | Solutions Engineer | 240.855.0149 | drew.s.lowry@t-mobile.com

Your Solutions Engineer will provide technical sales support and consultation on integration and implementation of established T-Mobile products and services. Drew will architect wireless solutions utilizing the T-Mobile network that help you meet your business objectives.

Belinda Townsend | Implementation Manager | 410-953-7541 | belinda.townsend@t-mobile.com

Your Implementation Manager helps you successfully and efficiently manage the initial migration of new accounts and large-scale implementation of services. Jamie is available to consult with you to develop and execute an implementation plan. They'll also be the point person for training new users, coordinating internal resources and enabling a smooth transition to the Business Care team. Our priority is to ensure that your business experiences the best possible transition to T-Mobile with minimal impact to your day-to-day operations.

Dejontae Colvin | Dedicated Expert – Care Lead | 423.380.7447 | Dejontae.Colvin1@t-mobilesupport.com

Your Dedicated Expert is on hand as a first line for invoice reviews, report requests, tech support, and other day to day requests.

Jill Renshaw | Sr. IoT Account Executive | 646-845-0882 | Jill.Renshaw@t-mobile.com

Collaborates with customer executives, strategic partners, and internal T-Mobile resources to develop IoT solutions.