

ALLAN L. MCVEY
CABINET SECRETARY

# STATE OF WEST VIRGINIA DEPARTMENT OF ADMINISTRATION PURCHASING DIVISION 2019 WASHINGTON STREET, EAST

W. MICHAEL SHEETS

DIRECTOR

CHARLESTON, WEST VIRGINIA 25305-0130

November 30, 2020

Cheryl Henry, Executive Director West Virginia Board of Examiners in Counseling 815 Quarrier Street, Suite 212 Charleston, West Virginia 25301

Dear Executive Director Henry:

This is to transmit the final copy of the Purchasing Review of the West Virginia Board of Examiners in Counseling.

A preliminary copy of this report was submitted to your agency for comment. Where significant comments were returned by your agency, we have included those as part of this final review report.

A Corrective Action Plan Request will follow requesting your response to all the compliance issues identified in this report.

Thank you for your cooperation and that of your staff during this review.

Respectfully,

W. Michael Sheets, CPPO

L. Tulz

Director

West Virginia Purchasing Division

**Enclosure** 

cc: Amber Shawver, Administrative Assistant, West Virginia Board of Examiners in Counseling

# WV PURCHASING DIVISION INSPECTION REPORT

# **BOARDS & COMMISSIONS**

West Virginia Board of Examiners in Counseling

FISCAL YEAR 2020

# **TABLE OF CONTENTS**

1.	Introduction	2
2.	Scope of Inspection	3
3.	Inspection Summary	4
4.	Findings Grid and Grading Sheet.	5
5.	Detailed Inspection Findings	Exhibit A
6.	Comparison with Prior Inspections	Exhibit B
7.	Agency Training Report	Exhibit C
8.	Agency Comments to the Draft Report	Exhibit D

### **INTRODUCTION**

The Purchasing Division is broadly charged with the development and oversight of the procurement functions of state spending units under its authority. That authority is found in Chapter 5A, Article 3 of the West Virginia Code, and Title 148, Series 1, of the West Virginia Code of State Rules. That mandate requires that the Purchasing Division "appoint inspectors to review and audit spending unit requests and purchases and other transactions and performance." W. Va. CSR § 148-1-4.14. The Purchasing Division's Inspection Services Unit performs this function by regularly conducting inspections of all spending units subject to Purchasing Division oversight.

The Purchasing Division Inspection Services Unit conducted a remote inspection of the West Virginia Board of Examiners in Counseling for the period of July 1, 2019 through June 30, 2020. Notice of the inspection was provided on September 2, 2020, and the inspection commenced on October 6, 2020. The results of the inspection are contained within this report.

### **SCOPE**

The scope of the inspection was focused on determining whether the West Virginia Board of Examiners in Counseling's procurement transactions for the period of July 1, 2019 through June 30, 2020 were, in all material respects, in compliance with applicable provisions of the West Virginia Code, the Code of State Rules and the Purchasing Division Procedures Handbook in effect during that time period.

Inspectors utilized spending unit payment transactions to identify potential violations with a primary focus on those transactions processed at the spending unit level without Purchasing Division involvement. Those transactions included, but were not limited to, agency delegated procurements, Section 9 procurements, agency delivery orders, General Accounting Expenditure ("GAX") payments, and P-Card payments. Notwithstanding this general focus, however, Inspectors can review any transaction or internal procurement operating procedures that they deem relevant.

As noted above, the transaction review was conducted to ensure compliance with applicable provisions of the West Virginia Code, the Code of State Rules and the Purchasing Division Procedures Handbook. More specifically, the scope of the inspection included, but was not limited to, an examination to determine if any of the following infractions had been committed:

- (1) Failure to bid at central level (Stringing)[Required to be reported to the Legislature twice annually]
- (2) Internal resources not utilized,
- (3) Statewide contract not utilized,
- (4) Failure to bid at delegated level,
- (5) Vendor registration unverified and wrong vendor fee exemption code utilized
- (6) Failure to verify compliance checks
  - a. Unemployment
  - b. Workers' compensation
  - c. Vendor status with Secretary of State's office
  - d. Debarred vendor list
- (7) Failure to include notarized Purchasing Affidavit,
- (8) Failure to issue wvOASIS procurement award document,
- (9) Lack of compliance with fixed asset requirements (asset tags),
- (10) Failure to include Certification of Non-Conflict of Interest form,
- (11) Miscellaneous Issues
  - a. Improper award (Unjustified award to other than lowest responsible bidder meeting specifications),
  - b. Leases exceeding six months not processed centrally
  - c. Other as needed

#### **SUMMARY**

During the period under review, the spending unit processed 120 procurement transactions with a value of \$23,352.93. (These amounts are approximate, subject to reporting limitations from wvOASIS (including possible data entry error) and errors caused by elimination of duplicate results). Of those transactions, the Inspector selected 8 for review which represents approximately 4% of the total. This inspection of 8 selected transactions yielded 5 findings associated with 4 of the selected transactions. This means that approximately 50% of the transactions reviewed had one or more instances of noncompliance with applicable provisions of the West Virginia Code, the Code of State Rules and the Purchasing Division Procedures Handbook. The findings are further illustrated in the attached Findings Grid and Grading Sheet.

The inspection also revealed that on 0 occasions, the spending unit failed to obtain competitive bids as required by the applicable dollar level of spend. That number is comprised of 0 instances of failing to bid at the central level (also known as stringing), and 0 instances of failing to bid at the delegated level. Any instances of failure to bid at the central level will be reported to the Legislature as required by the West Virginia Code.

Based on the findings contained in this report, the Purchasing Division recommends the spending unit work to improve any areas of noncompliance. Given that the agency received a score of 68.5% D on the inspection, the first step must be the completion of a Corrective Action Plan. A request for which will be provided to you after this inspection is finalized.

# **Grading Sheet**

## West Virginia Board of Examiners in Counseling FY2020 Statistics

Transactions Reviewed 8

Non-Conformance Rate (See Summary Page) 50.0%

Conformance Rate 50.0%

	Findings Summar	у		
Finding Category	Number of Findings	Finding Percentage	Points possible	Points Received
Failure to Bid at Central Level (Stringing)	0	0.00%	30	30
Internal Resources not utilized	0	0.00%	15	15
Statewide Contract not utilized	2	25.00%	15	3
Failure to Bid at Delegated Level	0	0.00%	15	15
Vendor Registration unverified/wrong fee code	0	0.00%	5	5
Failure to verify Compliance Checks	0	0.00%	5	5
Purchasing Affidavit Not Included	0	0.00%	5	5
Wvoasis Award Document Not Issued	0	0.00%	3	3
Asset Tag/Number not affixed	0	0.00%	3	3
Certification of Non-Conflict of Interest not included	0	0.00%	3	3
Miscellaneous Issue	3	37.50%	1	0
Total	5		100	87

Overall Agency Score				
Non-Conformance & Findings Average	Overall Letter Grade			
68.5%	D			

#### Scale (See Weight Application\*)

91.66 --100 = A

83.33 -- 91.66 = B

75 -- 83.33 = C

66.66 -- 75 = D

<66.66 = F

The Finding Summary and Number of Findings does not directly correlate with the Transactions Reviewed and Non-Conformance Rate because each transaction can yield multiple findings, and findings like stringing can include multiple transactions in a single finding.

#### **EXHIBIT A: DETAILED INSPECTION FINDINGS**

#### Issue 1: Failure to bid at central level (Stringing)

Authority: W. Va. Code § 5A-3-10; Procedures Handbook Section 6

**Explanation:** State law mandates that the Purchasing Division competitively bid for the purchase of commodities and services estimated to exceed twenty-five thousand dollars. The law also prohibits a spending unit from issuing a series of requisitions or divide or plan procurements to circumvent this twenty-five thousand dollar threshold. The transactions listed below violated this legal mandate and will be reported to the West Virginia Legislature as required by law.

Transactions in Violation: (0 Instances)

#### **Purchasing Division Recommendation:**

- 1. The Purchasing Division recommends that the spending unit establish central contracts through the Purchasing Division for each of the items included above and any other commodities or services that will exceed \$25,000 in a rolling 12 month period.
- 2. The Purchasing Division recommends that the spending unit utilize wvOASIS to create reports that will allow the spending unit to track spend and determine when spending is closing to exceeding the \$25,000 limit.
- 3. The Purchasing Division recommends that the spending unit forecast future needs for its commodities and services to determine in advance what should be procured at the central level.
- 4. The Purchasing Division recommends that the spending unit's procurement officer participate in training on this topic offered by the Purchasing Division and ensure that all procurement staff understand how to comply with this requirement moving forward.

-6-

#### **Issue 2: Internal Resource Not Utilized**

Authority: W. Va. Code §§ 25-7-5 and 5A-3-10; Procedures Handbook Section 3.6.1

**Explanation:** State law mandates that certain social welfare programs be utilized prior to a spending unit obtaining commodities and services in the open market. Those programs include the Sheltered Workshops established to assist disabled individuals in finding employment, and the Correctional Industries program that provides prison inmates with meaningful work. The transactions listed below should have been obtained from one of these programs, or a waiver should have been obtained. The inspection revealed that the transactions were outside of the internal programs and no waiver was granted.

Transactions in Violation: (0 Instances)

- 1. The Purchasing Division recommends that the spending unit personnel become familiar with what is available from internal sources and either procure those commodities and services from internal sources or obtain a waiver from the Purchasing Division.
- 2. The Purchasing Division recommends that the spending unit's procurement officer participate in training on this topic offered by the Purchasing Division and ensure that all procurement staff understand how to comply with this requirement moving forward.

#### **Issue 3: Statewide Contract Not Utilized**

Authority: W. Va. CSR § 148-1-7.4.c.; Procedures Handbook Section 3.6.2

**Explanation:** The Purchasing Division has authority to establish contracts at a statewide level to secure economies of scale that would not be possible on an agency by agency basis. Once established, the Purchasing Division can mandate that spending units utilize those statewide contracts. For the transactions listed below, the spending unit has obtained the commodity or service in question outside of an available statewide contract without a valid waiver.

#### Transactions in Violation: (2 Instances)

<u>Date</u> 12/11/2019	Description Office 365 Home	<u>Vendor</u> Microsoft Store	<u>Amount</u> \$106.99	Invoice PRCC,0904,PC20088012	SW Contract LAR
05/10/2020	Certificates	Paper Direct	\$104.96	PRCC,0904,PC20140179	OFFICE

Additional Detail: The transactions listed above must be purchased from the Statewide Contacts indicated.

- 1. The Purchasing Division recommends that the spending unit personnel become familiar with what is available from statewide contracts and either procure those commodities and services from statewide contracts or obtain a waiver from the Purchasing Division.
- 2. The Purchasing Division recommends that the spending unit's procurement officer participate in training on this topic offered by the Purchasing Division and ensure that all procurement staff understand how to comply with this requirement moving forward.

#### Issue 4: Failure to bid at delegated level

Authority: W. Va. Code § 5A-3-11(a); W. Va. CSR § 148-1-7.2; Procedures Handbook Section 5

**Explanation:** The Purchasing Division has established competitive bidding requirements that spending units must follow when procuring commodities and services below \$25,000.01, and above \$2,500.00. For those transactions listed below, the spending unit has failed to obtain and document competitive bids as required.

Transactions in Violation: (0 Instances)

- 1. The Purchasing Division recommends that the spending unit follow the requirements associated with each delegated spending limit.
- 2. The Purchasing Division recommends that the spending unit utilize wvOASIS to create reports that will allow the spending unit to track spend and determine when spending is closing to exceeding spending limits.
- 3. The Purchasing Division recommends that the spending unit forecast future needs for its commodities and services to determine in advance what should be competitively bid at delegated verbal and written bid levels.
- 4. The Purchasing Division recommends that the spending unit's procurement officer participate in training on this topic offered by the Purchasing Division and ensure that all procurement staff understand how to comply with this requirement moving forward.

#### Issue 5: Vendor Registration Unverified/Wrong Vendor Fee Exemption Code Utilized

Authority: W. Va. CSR § 148-1-6.1; Procedures Handbook Section 4

**Explanation:** The agency must verify that the vendor is registered, and the registration fee paid, if applicable. The registration process includes having the proper disclosure of information in the wvOASIS vendor/customer account. Certain vendors are exempted from paying the vendor registration fee mandated by the authority referenced above. wvOASIS has created fee exemption codes that allow the spending unit to designate the appropriate exemption code on a transactional basis.

Transactions in Violation: (0 Instances)

- 1. The Purchase Division recommends that the spending unit only utilize vendor fee exemption codes for transactions that would allow a vendor to avoid paying the vendor registration fee.
- 2. The Purchasing Division recommends that the spending unit's procurement officer participate in training on this topic offered by the Purchasing Division and ensure that all procurement staff understand how to comply with this requirement moving forward.
- 3. The Purchasing Division recommends that the spending unit contact the Vendor Registration section within the Purchasing Division if there is uncertainty about when and how to apply a vendor fee exemption code.

#### **Issue 6: Failure to Verify Compliance Checks**

#### (Workers Comp, Unemployment, Sec. of State, Debarment)

Authority: W. Va. CSR § 148-1-6.1.e.; Procedures Handbook Section 5.3.1.6.

**Explanation:** The authority cited above requires that a vendor be licensed and in good standing in accordance with all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or other state agencies or political subdivisions prior to being awarded a contract. The mandated compliance checks were not included in the transactions listed below.

Transactions in Violation: (0 Instances)

- 1. The Purchasing Division recommends that the spending unit perform all compliance checks mandated by the Handbook and properly document those compliance checks in the contract file.
- 2. The Purchasing Division recommends that the spending unit's procurement officer participate in training on this topic offered by the Purchasing Division and ensure that all procurement staff understand how to comply with this requirement moving forward.

#### Issue 7: Purchasing Affidavit Not Included

Authority: W. Va. Code §§ 5A-3-10a and 5-22-1; Procedures Handbook Section 5.3.1.6.

**Explanation:** West Virginia law has several restrictions against awarding a contract to a vendor that owes a debt to the State or its political subdivisions. The Purchasing Affidavit must be signed by the vendor prior to contract award to obtain assurance that the vendor is in compliance with the statutory mandates.

Transactions in Violation: (0 Instances)

- 1. The Purchasing Division recommends that the spending unit obtain a properly completed Purchasing Affidavit and maintain a copy in the contract file for all transactions exceeding \$10,000.00 (the threshold for obtaining written bids).
- 2. The Purchasing Division recommends that the spending unit's procurement officer participate in training on this topic offered by the Purchasing Division and ensure that all procurement staff understand how to comply with this requirement moving forward.

#### **Issue 8: wvOASIS Award Document Not Issued**

Authority: Procedures Handbook Section 5.2.2

**Explanation:** The Purchasing Division Procedures Handbook requires that a procurement award document be issued for all purchases exceeding \$2,500 in value. This requirement ensures that the transaction is recorded in wvOASIS in a way that allows it to be easily identified and tracked and helps to prevent spending in violation of procurement laws, rules, and procedures.

Transactions in Violation: (0 Instances)

- 1. The Purchasing Division recommends that the spending unit issue a purchase order through wvOASIS and maintain a copy in the contract file for all transactions exceeding \$2,500.00.
- 2. The Purchasing Division recommends that the spending unit's procurement officer participate in training on this topic offered by the Purchasing Division and ensure that all procurement staff understand how to comply with this requirement moving forward.

#### Issue 9: Asset Tag Not Affixed

Authority: W. Va. Code § 5A-3-34; Surplus Property Operations Manual, Part II, Section 1.4

**Explanation:** The Surplus Property Operations Manual requires that all reportable assets must have a numbered identification tag affixed to the asset. Agencies are responsible for obtaining and placing the proper tags on the assets. This method of tagging assets helps to easily identify state assets during physical inspection and to guard against asset theft.

Transactions in Violation: (0 Instances)

- 1. The Purchasing Division recommends that the spending unit obtain a properly affix asset tags to all reportable assets. In conjunction with this, the spending unit must maintain accurate inventory records in wvOASIS.
- 2. The Purchasing Division recommends that the spending unit's procurement officer participate in training on this topic offered by the Purchasing Division and ensure that all procurement staff understand how to comply with this requirement moving forward.

#### Issue 10: Cert. of Non-Conflict Not Included

Authority: W. Va. Code §§ 5A-3-31 and 6B-2-5; Procedures Handbook Section 3.7.7.

**Explanation:** The Purchasing Division requires all evaluators, advisors, and the agency procurement officer, despite the type of transaction, to sign a Certification of Non-Conflict of Interest form prior to contract award to ensure compliance with W. Va. Code § 5A-3-31 and § 6B-2-5 by affirming that they do not have a conflict of interest and did not communicate with the vendor during the solicitation, evaluation, and award period.

**Transactions in Violation: (0 Instances)** 

- 1. The Purchasing Division recommends that the spending unit include a properly completed Certification of Non-Conflict of Interest form prior to contract award for all transactions exceeding \$2,500.00 and maintain a copy in the contract file.
- 2. The Purchasing Division recommends that the spending unit's procurement officer participate in training on this topic offered by the Purchasing Division and ensure that all procurement staff understand how to comply with this requirement moving forward.

#### Issue 11: Miscellaneous (No Delivery Order Issued)

Authority: Procedures Handbook Section 3.7.1.2

**Explanation:** The Purchasing Division Procedures Handbook requires that a delivery order must be issued for all statewide contacts and agency open-end contracts unless otherwise stated in the contract ordering instructions. This requirement is a written order to the contractor against a master agreement authorizing quantities of commodities and/or services to be delivered all in accordance with the terms, conditions and prices stipulated in the original contract.

#### **Transactions in Violation: (1 Instance)**

<u>Date</u>	Description	<u>Vendor</u>	<u>Amount</u>	<u>Invoice</u>
12/06/2019	Printer	OfficeMax/OfficeDep	t \$536.39	PRCC,0904,PC20088012

**Additional Details:** The agency did not use an ADO when making a purchase from the applicable statewide contract.

- 1. The Purchasing Division recommends that the agency should always refer to the ordering instructions, if present, on all open-end or statewide contracts for proper instructions prior to attempting to issue a delivery order.
- 2. The Purchasing Division recommends the agency process an Agency Delivery Order (ADO) directly to the vendor to obtain goods or services in the mount of \$250,000 or less from these contracts, unless ordering instructions contained in the contract require Purchasing Division approval.
- 3. The Purchasing Division recommends the agency process a delivery order on an existing Central Master Agreement (i.e. open-end contract) that exceeds \$250,000 as a *Central Delivery Order (CDO)*.
- 4. The Purchasing Division recommends that the spending unit's procurement officer participate in training on this topic offered by the Purchasing Division and ensure that all procurement staff understand how to comply with this requirement moving forward.

#### Issue 11: Miscellaneous (OT Approval)

**Authority:** Procedures Handbook Section 7.2

**Explanation:** (Office of Technology Approval) The Purchasing Division's Procedures Handbook states All telecommunications systems, upgrades and expansions, regardless of cost, must be approved prior to bidding by the Information Services and Communications Division. All telecommunications purchases must be approved by the Chief Technology Officer. This policy is vitally important to maintain the integrity and compatibility of the state's massive voice and data telecommunications system.

#### **Transactions in Violation: (2 Instances)**

<u>Date</u>	Description Office 365 Home	<u>Vendor</u>	<u>Amount</u>	<u>Invoice</u>
12/11/2019		Microsoft Store	\$106.99	PRCC,0904,PC20088012
05/30/2020	Domain Renewal	Web Network Solutions	\$327.27	PRCC,0904,PC20151708

Additional Detail: Office of Technology approval was not found in the file.

- 1. The Purchasing Division recommends that the agency apply for and receive Office of Technology approval prior to the purchase of any telecommunication products. Failure to do so could cause issues with the state's voice and data telecommunications system. Approval memo must be maintained and kept in the procurement file.
- 2. The Purchasing Division recommends that the agency reference West Virginia Office of Technology CTO Policy # CTO-19-001 for guidance, which can be found at https://technology.wv.gov/security/Pages/policies-issued-by-thecto.aspx.
- 3. The Purchasing Division recommends that the spending unit's procurement officer participate in training on the topics listed herein that are offered by the Purchasing Division and ensure that all procurement staff understand how to comply with this requirement moving forward.

#### **EXHIBIT B: COMPARISON WITH PRIOR INSPECTIONS**

A previous inspection of the West Virginia Board of Examiners in Counseling was conducted in March of 2019. The review consisted of 7 selected transactions from an approximate 137 total transactions from July 1, 2017 through June 30, 2018. This review resulted in 1 finding associated with 1 of the selected transactions. This indicated that 14% of the transactions reviewed during the inspection had one or more problems of potential nonconformity with Purchasing Division laws, rules, and/or regulations. When comparing the statistics from 2018 to the current 2020 inspection, below is a summary of the issues identified during the 2018 inspection, as compared to the findings from the current inspection.

Summary of Problem Transactions					
Findings	2018	2020			
Failure to Bid at Central Level (Stringing)	0	0			
Internal Resources not utilized	0	0			
Statewide Contract not utilized	0	2			
Failure to Bid at Delegated Level	0	0			
Vendor Registration unverified/wrong Fee Code	0	0			
Failure to verify Compliance Checks	0	0			
Purchasing Affidavit not included	0	0			
wvOasis Award Document not issued	0	0			
Asset Tag/Number not affixed	0	0			
Cert. of Non-Conflict of Interest not included	1	0			
Miscellaneous Issue	0	3			
Total	1	5			

There are multiple training resources available from the Purchasing Division in-house training program, as well as, through on-line training modules. These training resources would assist in educating procurement staff in purchasing procedures/requirements. Additional information can be obtained by contacting Samantha Knapp, Staff Development Specialist, at (304) 558-7022 or by visiting the Purchasing Division's website

http://www.state.wv.us/admin/purchase/training/default.html.

#### **EXHIBIT C: AGENCY TRAINING REPORT**

**Importance of Training:** The Purchasing Division has found that training in procurement significantly improves the ability of the spending unit to comply with applicable provisions of the West Virginia Code, the Code of State Rules and the Purchasing Division Procedures Handbook.

#### **Statutory Requirements:**

- W. Va. Code § 5A-3-60 requires that All executive department secretaries, commissioners, deputy commissioners, assistant commissioners, directors, deputy directors, assistant directors, department heads, deputy department heads and assistant department heads are hereby required to take two hours of training on purchasing procedures and purchasing cards annually.
- W. Va. CSR § 148-1-3.2 mandates that all designated procurement officers receive 10 hours of procurement training annually.

**Available Training:** The Purchasing Division has implemented a very robust training program that is available to all procurement officers subject to Purchasing Division oversight. That training includes:

- Online Modules
- Webinars
- Live Training Sessions
- Annual conferences
- Basic and Advanced Procurement Certification Programs
- Agency Specific Targeted Training

**Training:** The Purchasing Division records indicate that during the inspection period the following individuals within the spending unit have obtained training at our annual Purchasing Conference as shown below:

There were no attendees from the West Virginia Board of Examiners in Counseling.

#### Purchasing Division Recommendations:

The Purchasing Division recommends that all procurement officers, regardless of their status as designated or undelegated, participate in at least 10 hours of training annually and that all officials subject to the training requirements in W. Va. Code § 5A-3-60 take the required 2 hours of Purchasing and P-Card Training.





# State of West Virginia Board of Examiners in Counseling

815 Quarrier Street, Suite 212 Charleston, West Virginia 25301 (800) 520-3852 counselingboard@msn.com www.wvbec.org

Tuesday, November 10, 2020

Greg Clay
State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street, East
Charleston, WV 25305

Re: Purchasing Review Inspection Report FY 2020

Dear Mr. Clay,

The West Virginia Board of Examiners in Counseling (WVBEC) would like to provide explanation and the revisions taken to rectify the issues addressed in the Purchasing Review.

# Issue 3: Statewide Contract Not Utilized Transactions in Violation: 2 Instances

Date: 12/11/2019 Date: 05/10/2020

Description: Office 365 Home
Vendor: Microsoft Store
Amount: \$106.99

Description: Certificates
Vendor: Paper Direct
Amount: \$104.96

Currently, WVBEC is not and has never been on the Executive domain. I was appointed Executive Director September 3, 2019 and have been working with the Office of Technology since September 5, 2019 to migrate the office to the Executive domain. The Office of Technology is aware that WVBEC renewed the Office 365 subscription because the

migration effort has not taken place. WVBEC is still in que for cabling and migration, having made the initial request in September of 2019. (Please see attached, Issue 3)

The wall certificates that are given when licensure is granted have historically been ordered from Paper Direct. Moving forward, WVBEC will obtain a waiver from the statewide contract buyer and complete the necessary ADO's if the materials cannot be purchased from a state approved vendor.

# **Issue 11: Miscellaneous (No Delivery Order Issued) Transactions in Violation: 1 Instance**

Date: 12/06/2019
Description: Printer

Vendor: Office Max/Office Depot

Amount: \$536.39

Invoice: PRCC,0904,PC20088012

The WVBEC will refer to all ordering instructions and will process and complete ADO's when obtaining goods and services.

### Issue 11: Miscellaneous (OT Approval) Transactions in Violation: 2 Instances

Date: 12/11/2019 Date: 05/30/2020

**Description:** Office 365 Home **Vendor:** Microsoft Office Store **Description:** Domain Renewal **Vendor:** Web Network Solutions

Amount: \$106.99 Amount: \$327.27

The Office of Technology is aware that WVBEC renewed the Office 365 subscription because migration to the Executive domain has not taken place. (Please see attached Issue 11)

The WVBEC website is hosted by Web Network Solutions because of non-connectivity to the Executive domain. Moving forward, the Board will apply for approval from the Office of Technology and retain a copy of the approval memo.

As the newly appointed Executive Director, I have not been provided with an "A" number. I was previously employed by DHHR before taking the role of the ED for the Board. The "A" number that I was issued by DHHR has been deactivated. I was told to be issued a new number; the Board would have to pay for OT services that we are not being provided until the migration can take place. This has hampered me in being able to participate in the Purchasing Division on-line trainings. (Please see attached Explanation)

Moving forward, the WVBEC will adhere to all requirements and will participate in all mandated procurement training to remain in compliance with applicable provisions of the West Virginia Code, the Code of State Rules, and the Purchasing Division Procedures Handbook.

Sincerely,

Cheryl Henry, Executive Director