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Header 1

 List View

General Information

Contact

Default Values

Discount

Document Information

Clarification Request

Procurement Folder: 2020855

Procurement Type: Statewide MA (Open End)

Vendor ID: 000000109470



Legal Name: NOVALINK SOLUTIONS LLC

Alias/DBA:

Total Bid: \$2,808,000.00

Response Date: 09/22/2026



Response Time: 16:29

Responded By User ID: Novalink



First Name: Huu

Last Name: Phan

Email: novalink.newbiz@novalink-

Phone: 470-567-2003

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Solicitation Description: Addendum No 2 -Temporary Technical Staffing Services

Total of Header Attachments: 1

Total of All Attachments: 1



Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

State of West Virginia
Solicitation Response

Proc Folder: 2020855
Solicitation Description: Addendum No 2 -Temporary Technical Staffing Services
Proc Type: Statewide MA (Open End)

Solicitation Closes	Solicitation Response	Version
2026-09-23 13:30	SR 0231 ESR09222600000002854	1

VENDOR
000000109470
NOVALINK SOLUTIONS LLC

Solicitation Number: CRFQ 0231 OOT2700000006
Total Bid: 2808000
Response Date: 2026-09-22
Response Time: 16:29:56
Comments:

FOR INFORMATION CONTACT THE BUYER
Toby L Welch
(304) 558-8802
toby.l.welch@wv.gov

Vendor
Signature X **FEIN#** **DATE**

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Senior Web Application Analyst	2080.0000	HOUR	90.000000	187200.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

Senior Web Application Analyst

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	CRM Application Analyst	2080.0000	HOUR	95.000000	197600.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

CRM Application Analyst

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Senior SQL Server Database Administrator	2080.0000	HOUR	90.000000	187200.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

Senior SQL Server Database Administrator

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	Business Analyst	2080.0000	HOUR	90.000000	187200.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

Business Analyst

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
5	Learning Management System & eLearning Development Specialis	2080.0000	HOUR	100.000000	208000.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

Learning Management System & eLearning Development Specialist

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
6	Cloud Financial Operations Specialist	2080.0000	HOUR	110.000000	228800.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

Cloud Financial Operations Specialist

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
7	Cloud Architect	2080.0000	HOUR	130.000000	270400.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

Cloud Architect

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
8	Cloud Security Professional	2080.0000	HOUR	120.000000	249600.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

Cloud Security Professional

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
9	Cloud Platform Engineer	2080.0000	HOUR	115.000000	239200.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:**Extended Description:**

Cloud Platform Engineer

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
10	Cloud Network Engineer	2080.0000	HOUR	110.000000	228800.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:**Extended Description:**

Cloud Network Engineer

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
11	Cloud Systems Management Engineer	2080.0000	HOUR	110.000000	228800.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:**Extended Description:**

Cloud Systems Management Engineer

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
12	Cloud Center of Excellence (CCOE) Implementation Spec	2080.0000	HOUR	100.000000	208000.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:**Extended Description:**

Cloud Center of Excellence (CCOE) Implementation Specialist

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
13	Mainframe Systems Programmer	2080.0000	HOUR	90.000000	187200.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:**Extended Description:**

Mainframe Systems Programmer

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.



Technical Proposal

SPECIFICATION NO: RFP No. 0231

PROJECT TITLE: TEMPORARY TECHNICAL STAFFING SERVICES

CONTRACTING AGENCY: WEST VIRGINIA OFFICE OF TECHNOLOGY (WVOT)

SUBMISSION DATE: 09/23/2026

DUE DATE: 09/23/2026

PROPOSER: NOVALINK SOLUTIONS, LLC
A GMSDC MBE CERTIFIED COMPANY
SBA SELF CERTIFIED DBE
Tax ID: 20-0430786
CAGE Number: 4SKB4
DUNS Number: 800777794
SAM Registration: JJ6LJE9T6U84
GSA SCHEDULE 70 CONTRACT NUMBER:
GS-35F-0366X
NAICS: 541519

Point Of Contact:

Venkatraman Viswanathan, Service Delivery Manager
Rumesh Santhanamurthy, Business Development Associate
1186 Satellite Blvd, Suite 250, Suwanee GA 30024
Novalink.newbiz@novalink-solutions.com
Phone: 470 -567- 2003
Fax: 404-529-4282

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SECTION 3.1: MINIMUM QUALIFICATIONS, YEARS IN BUSINESS

Novalink Solutions LLC ("Novalink") is pleased to demonstrate its qualifications and extensive experience in providing Information Technology (IT) Staff Augmentation, IT Consulting, and professional technology services to public-sector and commercial organizations throughout the United States.

Novalink was established on **July 21, 2003**, and has more than **23 years of continuous business experience** providing IT staffing and consulting services. Headquartered at **1186 Satellite Blvd., Suite 250, Suwanee, Georgia 30024**, Novalink is a Georgia-incorporated Limited Liability Company (LLC) and a nationally certified **Minority Business Enterprise (MBE)**.

For more than two decades, Novalink has supported the technology workforce requirements of **federal, state, county, municipal, educational, and commercial organizations**, providing qualified IT professionals for staff augmentation, project-based consulting, and specialized technical requirements.

3.1.1 CORPORATE QUALIFICATIONS

Novalink's qualifications include:

- **Established:** July 21, 2003
- **Years in Business:** More than 23 years
- **Corporate Structure:** Limited Liability Company (LLC)
- **State of Incorporation:** Georgia
- **Headquarters:** Suwanee, Georgia
- **NAICS:** 541519 – Other Computer Related Services
- **MBE:** Nationally certified Minority Business Enterprise
- **Pre-Screened IT Professionals:** 1,500+
- **Strategic Subcontracting Partners:** 30+
- **Geographic Staffing Capability:** 40+ states

This combination of longevity, IT staffing experience, recruiting capacity, and nationwide delivery capability provides Novalink with the organizational foundation necessary to support ongoing and as-needed technical staffing requirements.

3.1.2 IT STAFF AUGMENTATION AND CONSULTING EXPERIENCE

IT Staff Augmentation and IT Consulting are core components of Novalink's business. Over the past 23 years, Novalink has developed established processes for sourcing, screening, qualifying, onboarding, and managing IT professionals across a broad range of technical disciplines.

Novalink has placed IT consultants with public-sector and commercial clients nationwide and maintains access to a network of more than 1,500 pre-screened IT professionals. This recruiting infrastructure enables Novalink to respond to both routine and specialized staffing requirements and to identify candidates for hard-to-fill technical positions.

Novalink's technical staffing capabilities include:

- Artificial Intelligence (AI) and Machine Learning
- Cloud Computing, including AWS and Microsoft Azure
- Data Engineering and Data Analytics
- Cybersecurity
- Enterprise Applications
- Oracle, Workday, SAP, and PeopleSoft
- Software Development
- .NET, Java, and Python
- Salesforce
- DevOps and Automation
- IT Infrastructure
- Project and Program Management
- Help Desk and Technical Support
- ERP Solutions
- Digital Transformation
- Business Intelligence

3.1.3 PUBLIC-SECTOR EXPERIENCE

Novalink also has experience supporting state and local government organizations, including engagements involving the **States of Georgia, Wisconsin, Texas, Nebraska, Florida, North Carolina, Louisiana, Minnesota, Connecticut, Colorado, Indiana, Arizona, Hawaii, and Nevada**, as well as organizations such as **Maryland Judiciary, Maricopa County, Gwinnett County, Washington State Department of Enterprise Services, Washington Office of Financial Management, and City of Virginia Beach**.

This experience has provided Novalink with familiarity with public-sector procurement, contractual compliance, candidate qualification, onboarding, reporting, background screening, invoicing, timekeeping, and ongoing resource management requirements.

Novalink's public-sector engagements have supported technology environments involving:

- Administrative and enterprise applications
- ERP implementations Cybersecurity
- IT infrastructure
- Cloud migration and modernization
- Data analytics and business intelligence
- Application development and support
- Project and program management
- Digital transformation

This experience enables Novalink to understand the operational, technical, compliance, and service-delivery requirements commonly associated with public-sector technology environments.

3.1.4 RECRUITING AND CANDIDATE QUALIFICATION

Novalink maintains dedicated recruiting and delivery resources supported by advanced sourcing tools and a nationwide recruiting network. Its recruiting organization is designed to identify qualified professionals based on the specific technical, experience, education, certification, and other requirements established for each assignment.

Novalink's candidate qualification process includes, as applicable:

- Candidate identification and sourcing;
- Resume and qualification review;
- Technical screening;
- Employment verification;
- Background validation;
- Reference checks;
- Verification of applicable education and certifications;
- Assessment against the specific position requirements; and
- Candidate submission and coordination with the client.

This structured approach helps ensure that candidates submitted for consideration meet the applicable requirements before they are presented to the client.

3.1.5 NATIONWIDE DELIVERY AND OPERATIONAL CAPACITY

Novalink is headquartered in Suwanee, Georgia, and operates under a centralized governance model supported by distributed recruiting and delivery resources.

Novalink maintains recruiting and operational capabilities supporting nationwide staffing requirements, allowing the organization to provide **onsite, hybrid, and remote IT staffing solutions** based on client requirements.

Novalink has successfully delivered staffing services across **40+ states**, demonstrating its ability to support geographically distributed programs and multiple concurrent staffing requirements.

3.1.6 GLOBAL RECRUITING AND OPERATIONAL SUPPORT

Novalink Solutions India Private Limited serves as Novalink's global recruiting and operations support center. The organization provides additional talent sourcing, recruiting, and operational support to supplement Novalink's U.S.-based delivery organization.

This integrated operating model provides additional recruiting capacity while maintaining centralized oversight of client delivery, compliance, and account management activities.

Where required, Novalink can utilize company-managed equipment and secure virtual desktop infrastructure (VDI) to support secure and controlled service delivery.

3.1.7 ORGANIZATIONAL CAPACITY

Novalink Solutions LLC has the organizational capacity, recruiting infrastructure, technical resources, and delivery experience necessary to support ongoing and high-volume IT staffing requirements. With more than **23 years of operating experience**, Novalink has established scalable recruiting, candidate qualification, account management, and delivery processes designed to support both routine and specialized technical staffing needs.

Novalink maintains a comprehensive talent database of more than **1,500 pre-screened IT professionals** who can be evaluated and matched against client-specific technical requirements. This extensive talent pool enables Novalink to rapidly identify qualified candidates across multiple technology disciplines and respond to specialized and hard-to-fill staffing requirements.

Novalink maintains a network of more than **30** strategic subcontracting partners. These resources provide additional recruiting reach and scalability when client requirements involve multiple positions, specialized skill sets, accelerated hiring timelines, or geographically distributed staffing needs.

Novalink's organizational capacity is supported by:

- **23+ years** of IT staffing and consulting experience;
- **1,500+ pre-screened IT professionals** available for qualification and matching;
- **30+ strategic subcontracting partners**;
- Recruiting and delivery capabilities supporting staffing requirements across multiple geographic markets;
- Established technical screening, employment verification, background validation, and reference-check processes;
- Dedicated account management and recruiting resources; and
- Scalable sourcing processes for both high-volume and specialized technical requirements.

Novalink's centralized account management and distributed recruiting model allows the company to scale its recruiting efforts based on the State's requirements while maintaining consistent communication, candidate quality, compliance, and delivery oversight.

For specialized or hard-to-fill positions, Novalink can leverage its internal talent database, pre-screened candidate pool, dedicated recruiting resources, and strategic subcontractor network to expand sourcing efforts and identify qualified professionals. This multi-channel recruiting approach provides the capacity to support both immediate staffing requests and longer-term workforce requirements.

Novalink will continuously monitor staffing demand, maintain active candidate pipelines, and allocate appropriate recruiting and account management resources to ensure timely responses to staffing requests. This scalable operating model enables Novalink to support multiple concurrent requirements without compromising candidate qualification, compliance, or service delivery.

Through its established infrastructure, extensive talent resources, consultant deployment experience, and scalable recruiting model, Novalink is positioned to provide reliable and responsive IT staffing services throughout the contract term.

3.1.8 COMPLIANCE WITH MINIMUM QUALIFICATION REQUIREMENTS

Novalink confirms that it has been continuously operating since **July 21, 2003**, and therefore brings more than **23 years of business experience** to this solicitation.

Novalink's qualifications are supported by:

- More than 23 years of continuous business operations;

- Extensive IT Staff Augmentation and IT Consulting experience;
- 1,500+ pre-screened IT professionals within its talent network;
- Experience supporting federal, state, county, municipal, educational, and commercial organizations;
- Nationwide staffing capabilities across 40+ states;
- 30+ strategic subcontracting partners;
- Established recruiting, screening, background verification, and candidate qualification processes; and
- Centralized account management and delivery governance.

Novalink is fully committed to meeting all applicable minimum qualification, technical, staffing, compliance, and contractual requirements established under this solicitation.

SECTION 3.2: MINIMUM QUALIFICATIONS, STAFFING EXPERIENCE

Novalink Solutions LLC has provided staffing of the following six individuals within the classifications listed in Section 1 of this solicitation. Each entry names the individual, the classification matched, the entity to whom the individual was supplied, the placement period, and contact information for that entity.

3.2.1 PLACEMENT 1: SENIOR WEB APPLICATION ANALYST

Individual Placed: Veera Venkata Satyanarayana Vundavalli Engagement

Title: .NET Web Developer II Entity

Supplied To: Wisconsin Department of Workforce Development

Placement Period: May 2023 to May 2026

Client Contact: Trina Hagemann, Supervisor, trinahagemann@wisconsin.gov

Mr. Vundavalli is a Microsoft Certified Professional Developer with 14 years of experience across the full software development life cycle, designing, developing, testing and deploying n-tier client/server web applications on the Microsoft .NET Framework. His web development experience spans ASP.NET, AJAX, Visual Studio 2005 through 2022, .NET Framework 2.0 through 4.5 and .NET Core, JavaScript and C#. He has over ten years of relational database experience with Microsoft SQL Server and Oracle, writing stored procedures, triggers, functions and views, together with data modeling and database design.

He has served as a Senior Programmer Analyst since 2011, performing requirements analysis, system design and stakeholder consultation. He has more than three years of experience with ASP.NET MVC, WCF, jQuery and jQuery UI. He implemented client side MVVM architecture using Knockout JS over a three year period on the CMIS II case management system, including Knockout data grid binding, nested grids, view design and event handling. He has designed and developed applications using both SOAP services through WCF and RESTful Web API. He has experience with Microsoft SharePoint Services 2008, 2010 and 2013 and with Team Foundation Server for version control and team collaboration. His engagements across judicial, banking, financial, healthcare and media domains have required direct client handling, requirements gathering and production support.

3.2.2 PLACEMENT 2: BUSINESS ANALYST

Individual Placed: Karan Harish Sharma Engagement

Title: Business Analyst 3 Entity

Supplied To: Knowledge Services, in support of the State of Nevada Department of Motor Vehicles

Placement Period: February 2025 to September 2026

Client Contact: Leigh Ann Ellis, Manager, leighanne@knowledgeservices.com, 775-391-3928

Mr. Sharma is a Senior Business Analyst and Product Owner holding an M.S. in IT Management and an MBA. He specializes in leading Agile product roadmaps, data governance, and process optimization across public sector, finance and engineering environments. He overhauled financial calculation systems for the Maine Department of Education subsidy program, reducing reporting delays by up to 90 percent and response times to one to two hours using Power BI dashboards. His technical background includes building data visualizations and pipelines with SQL, Python, Tableau and Power BI, alongside managing CI/CD and project workflows in Azure DevOps and Jira. He brings cost optimization experience, having engineered design solutions that saved \$1.5 million in production costs.

3.2.3 PLACEMENT 3: BUSINESS ANALYST

Individual Placed: Ghazal Rath

Engagement Title: Business Analyst II

Entity Supplied To: Georgia Department of Administrative Services

Placement Period: January 2022 to June 2026

Client Contact: Patricia Barber, Manager, IT Operations and Support,
patricia.barber1@doas.ga.gov, 404-638-8058

Ms. Rath holds a Master of Science in Information Technology from Southern Polytechnic State University and a Bachelor of Engineering, with more than 12 years of experience as a business and systems analyst, exceeding the education and experience requirement for the Business Analyst classification. Her experience spans the full Systems Development Life Cycle under Agile, Waterfall and Rational Unified Process methodologies, working alongside development, QA and architecture teams on application development for State of Georgia agencies including the Departments of Administrative Services, Labor, Transportation, and Behavioral Health and Developmental Disabilities. She has led Joint Application Development sessions and facilitated requirements analysis sessions with product managers, development managers and subject matter experts to elicit business rules, process flows and requirements.

At the Georgia Department of Labor she reviewed, analyzed and evaluated business systems and user needs, and across her engagements has produced business requirements documents, functional requirements, technical design documents, use cases and gap analyses, and has planned and conducted user acceptance testing, managing test plans and test cases in Quality Center. She has extensive data warehousing experience with multi-dimensional models, OLAP cubes, star schema and data marts, has built Business Objects universes and reports, developed reporting in SSRS, Crystal Reports and Power BI, and trained stakeholders and end users on reporting tools. She works with relational databases including Oracle, DB2, Microsoft SQL Server and MySQL, writing SQL queries for data analysis and validation and designing logical and physical data models in ERWIN. Her roles have required regular communication with executives, business units, technical staff and third-party vendors.

3.2.4 PLACEMENT 4: CLOUD ARCHITECT

Individual Placed: Amir Foumani

Engagement Title: Data Solution Architect Entity

Supplied To: Nebraska Department of Health and Human Services

Placement Period: October 2023 to July 2026

Client Contact: Gretchen Coghill, gretchen.coghill@nebraska.gov

Mr. Foumani is a certified Snowflake and AWS solution and data architect with over 25 years of information technology experience, holding a master's degree in computer science. He has served in cloud architecture roles since 2019, including Azure Data Architect, IT/Data Architect on Azure for the Canadian Imperial Bank of Commerce, and Lead Data Warehouse Architect for The Cheesecake Factory. He holds the AWS Certified Solutions Architect Associate, AWS Certified Database Specialty and AWS Certified Data Analytics Specialty certifications, and has implemented cloud solutions across AWS, Azure and Google Cloud Platform.

His cloud migration experience spans rehost, replatform and refactor patterns: he migrated an on-premises enterprise data warehouse and over 600 SSIS packages to Azure SQL Managed Instance and Azure Data Factory using a hybrid approach combining lift-and-shift migration of database objects with staged refactoring, converted batch integration to Spark structured streaming on Azure Data Lake and Databricks, and migrated legacy Netezza, Teradata, DB2 and Oracle warehouses to Hadoop Hive and cloud warehouse solutions including AWS Redshift and Azure SQL Data Warehouse. He has defined data strategy and governance frameworks for enterprise data hub and warehouse environments, and has led a team of twelve developers and testers. His work requires articulating complex technical concepts to both technical and non-technical stakeholders across financial, healthcare and retail sectors.

3.2.5 PLACEMENT 5: CLOUD SECURITY PROFESSIONAL

Individual Placed: Mark A. VanDenBoom

Engagement Title: Security Compliance Manager Entity

Supplied To: Knowledge Services, in support of the State of Nevada Department of Motor Vehicles

Placement Period: March 2026 to present

Client Contact: Leigh Ann Ellis, Manager, leighanne@knowledgeservices.com, 775-391-3928

Mr. VanDenBoom is a CISSP and PMP certified information security leader with over a decade of continuous information security experience, having served as Virtual CISO and Information Systems Security Compliance Manager, Director of Information Security, Information Security Project Manager, Security Operations Manager and Senior PCI Analyst since 2015. He holds an MBA with a concentration in information technology. He has extensive experience with compliance frameworks including NIST 800-171, CMMC, PCI-DSS, GDPR, HIPAA and OWASP, and developed a customized security roadmap leveraging the BSIMM and SAMM frameworks. He raised an organization's CMMC score from negative to 51 points within a year, and stood up an information security organization that enabled \$50 million of continued business. He has served as security owner for a cloud services IoT device platform, developed risk assessment tooling accounting for cloud, IoT and vendor attack vectors, delivered a micro-segmentation program, and supported vulnerability management team processes, control gates and reporting. He has collaborated with agile program management to integrate cyber security into two-week development sprints, and has worked with application security and penetration testing teams to ensure process cohesion.

3.2.6 PLACEMENT 6: MAINFRAME SYSTEMS PROGRAMMER

Individual Placed: Manoj Parameswaran

Engagement Title: Application Systems Analyst (COBOL) / Programming Manager 4 **Entity**

Supplied To: Knowledge Services, in support of the State of Nevada Department of Motor Vehicles

Placement Period: February 2026 to December 2026

Client Contact: Leigh Ann Ellis, Manager, leighanne@knowledgeservices.com, 775-391-3928

Mr. Parameswaran is a Senior Mainframe Developer with over 20 years of experience delivering enterprise solutions across banking, healthcare, insurance and government sectors, holding a Master of Computer Applications. He has hands-on experience with IBM z/OS, having led multiple z/OS version upgrades, virtual tape server implementations and hardware refreshes with zero downtime, and uses SMP/E for installing and maintaining IBM and independent software vendor products. He has administered RACF continuously since 2017 across engagements at Freddie Mac, ICW and Daikin, covering user administration, access permissions, audit trails and security policy administration for compliance purposes. He additionally served three years as a DB2 UDB database administrator, performing version upgrades and fix pack application, performance tuning through RUNSTATS, REORGCHK and REORG, backup and recovery, and high availability configuration. He has developed SAS code to process, analyze and report on large datasets stored in mainframe systems, and has designed and modified JCL jobs, procedures and SAS control cards for daily and monthly reporting. His technical depth spans COBOL, JCL, CICS, VSAM, DB2, IMS, MQ, PL/1 and REXX, with production support across L1, L2 and L3 tiers, and experience in disaster recovery planning and testing.

DESIGNATED CONTACT

DESIGNATED CONTACT: Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

(Printed Name and Title) Ha Nguyen, Account Manager

(Address) 1186 Satellite Blvd, Suite 250, Suwanee, GA 30024

(Phone Number) / (Fax Number) 470-567-2003

(email address) novalink.recruitment@novalink-solutions.com

CERTIFICATION AND SIGNATURE: By signing below, or submitting documentation through wvOASIS, I certify that: I have reviewed this Solicitation/Contract in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation/Contract for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that this bid or offer was made without prior understanding, agreement, or connection with any entity submitting a bid or offer for the same material, supplies, equipment or services; that this bid or offer is in all respects fair and without collusion or fraud; that this Contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law; that I am authorized by the Vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on Vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

By signing below, I further certify that I understand this Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract clauses that violate State law; and that pursuant to W. Va. Code 5A-3-63, the entity entering into this contract is prohibited from engaging in a boycott against Israel.

Novalink Solutions LLC
(Company)
Venkatraman Viswanathan
(Signature of Authorized Representative)
Venkatraman Viswanathan, Service Delivery Manager (09/14/2026)
(Printed Name and Title of Authorized Representative) (Date)
470-567-2003, 404-529-4282
(Phone Number) (Fax Number)
novalink.newbiz@novalink-solutions.com
(Email Address)

Revised 8/24/2023

Fig.1

ADDENDUM ACKNOWLEDGEMENT FORM

ADDENDUM ACKNOWLEDGEMENT FORM SOLICITATION NO.: CRFQ OOT27*006

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:

(Check the box next to each addendum received)

☒ Addendum No. 1	☐ Addendum No. 6
☒ Addendum No. 2	☐ Addendum No. 7
☐ Addendum No. 3	☐ Addendum No. 8
☐ Addendum No. 4	☐ Addendum No. 9
☐ Addendum No. 5	☐ Addendum No. 10

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Novalink Solutions LLC

Company

Venkatraman Viswanathan

Authorized Signature

09-22-2026

Date

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.
Revised 6/8/2012

Fig;2

ATTACHMENT A: IRS FORM W-9

Form W-9 (Rev. March 2024) Department of the Treasury Internal Revenue Service	Request for Taxpayer Identification Number and Certification Go to www.irs.gov/FormW9 for instructions and the latest information.	Give form to the requester. Do not send to the IRS.
Before you begin. For guidance related to the purpose of Form W-9, see <i>Purpose of Form</i> , below.		
Print or type. See Specific Instructions on page 3.	1 Name of entity/individual. An entry is required. (For a sole proprietor or disregarded entity, enter the owner's name on line 1, and enter the business/disregarded entity's name on line 2.) Novalink Solutions LLC	
	2 Business name/disregarded entity name, if different from above.	
	3a Check the appropriate box for federal tax classification of the entity/individual whose name is entered on line 1. Check only one of the following seven boxes. ☐ Individual/sole proprietor ☐ C corporation ☐ S corporation ☐ Partnership ☐ Trust/estate ☒ LLC. Enter the tax classification (C = C corporation, S = S corporation, P = Partnership) S <i>Note:</i> Check the "LLC" box above and, in the entry space, enter the appropriate code (C, S, or P) for the tax classification of the LLC, unless it is a disregarded entity. A disregarded entity should instead check the appropriate box for the tax classification of its owner. ☐ Other (see instructions)	
	4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3): Exempt payee code (if any) _____ Exemption from Foreign Account Tax Compliance Act (FATCA) reporting code (if any) _____ (Applies to accounts maintained outside the United States.)	
	3b If on line 3a you checked "Partnership" or "Trust/estate," or checked "LLC" and entered "P" as its tax classification, and you are providing this form to a partnership, trust, or estate in which you have an ownership interest, check this box if you have any foreign partners, owners, or beneficiaries. See instructions. ☐	
	5 Address (number, street, and apt. or suite no.). See instructions. 1186 Satellite Blvd. Ste. 250	
	6 City, state, and ZIP code Suwanee, GA 30024	
7 List account number(s) here (optional)		
Part I Taxpayer Identification Number (TIN) Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see <i>How to get a TIN</i> , later. <i>Note:</i> If the account is in more than one name, see the instructions for line 1. See also <i>What Name and Number To Give the Requester</i> for guidelines on whose number to enter.		
Part II Certification Under penalties of perjury, I certify that: 1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and 2. I am not subject to backup withholding because (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and 3. I am a U.S. citizen or other U.S. person (defined below); and 4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.		Social security number or Employer identification number 2 0 - 0 4 3 0 7 8 6
Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and, generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.		
Sign Here Signature of U.S. person <i>Kathy Le</i>		Date 07/23/2026
General Instructions Section references are to the Internal Revenue Code unless otherwise noted. Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to www.irs.gov/FormW9 . What's New Line 3a has been modified to clarify how a disregarded entity completes this line. An LLC that is a disregarded entity should check the appropriate box for the tax classification of its owner. Otherwise, it should check the "LLC" box and enter its appropriate tax classification.		
New line 3b has been added to this form. A flow-through entity is required to complete this line to indicate that it has direct or indirect foreign partners, owners, or beneficiaries when it provides the Form W-9 to another flow-through entity in which it has an ownership interest. This change is intended to provide a flow-through entity with information regarding the status of its indirect foreign partners, owners, or beneficiaries, so that it can satisfy any applicable reporting requirements. For example, a partnership that has any indirect foreign partners may be required to complete Schedules K-2 and K-3. See the Partnership Instructions for Schedules K-2 and K-3 (Form 1065). Purpose of Form An individual or entity (Form W-9 requester) who is required to file an information return with the IRS is giving you this form because they		
Cat. No. 10231X		Form W-9 (Rev. 3-2024)

Fig;3

ATTACHMENT B: CERTIFICATE OF EXISTENCE

Control Number : 0339956

STATE OF GEORGIA

Secretary of State
Corporations Division
313 West Tower
2 Martin Luther King, Jr. Dr.
Atlanta, Georgia 30334-1530

CERTIFICATE OF EXISTENCE

I, Brad Raffensperger, the Secretary of State of the State of Georgia, do hereby certify under the seal of my office that

NOVALINK SOLUTIONS, LLC
a Domestic Limited Liability Company

was formed in the jurisdiction stated below or was authorized to transact business in Georgia on the below date. Said entity is in compliance with the applicable filing and annual registration provisions of Title 14 of the Official Code of Georgia Annotated and has not filed articles of dissolution, certificate of cancellation or any other similar document with the office of the Secretary of State.

This certificate relates only to the legal existence of the above-named entity as of the date issued. It does not certify whether or not a notice of intent to dissolve, an application for withdrawal, a statement of commencement of winding up or any other similar document has been filed or is pending with the Secretary of State.

This certificate is issued pursuant to Title 14 of the Official Code of Georgia Annotated and is prima-facie evidence that said entity is in existence or is authorized to transact business in this state.

Docket Number : 31140131
Date Inc/Auth/Filed: 07/21/2003
Jurisdiction : Georgia
Print Date : 03/25/2026
Form Number : 211



Brad Raffensperger

Brad Raffensperger
Secretary of State

Fig;4

ATTACHMENT C: NMSDC MINORITY BUSINESS ENTERPRISE CERTIFICATE



Fig;5

CONCLUSION

Novalink Solutions LLC demonstrates substantial experience and proven capability in providing qualified IT professionals for state government and public-sector organizations. With more than 23 years of experience in IT staffing and consulting, Novalink has established the organizational resources, recruiting infrastructure, and delivery capabilities necessary to support both ongoing and specialized staffing requirements.

Novalink's documented staffing experience includes Senior Web Application Analyst, Business Analyst, Cloud Platform Engineer, Cloud Architect, and Cloud Security Professional placements supporting state government and public-sector organizations. These engagements demonstrate the Company's ability to identify, qualify, and deploy professionals across application development, business analysis, cloud engineering, architecture, and cybersecurity-related functions.

Novalink's recruiting and candidate qualification process includes sourcing, resume review, technical screening, employment verification, background validation, reference checks, education and certification verification, and position matching. This structured approach supports the delivery of qualified professionals aligned with client requirements.

With an extensive IT talent database, pre-screened professionals, experienced consultants already deployed, strategic recruiting resources, and nationwide delivery capabilities, Novalink has the capacity to respond to varying staffing volumes and specialized technical requirements.

Overall, Novalink Solutions LLC is positioned to provide the State with qualified IT professionals, responsive recruiting and account management, timely candidate delivery, and consistent service throughout the contract term. Novalink is committed to maintaining a reliable staffing partnership and supporting the State's evolving IT workforce requirements.