



The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at ***wvOASIS.gov***. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at ***WVPurchasing.gov*** with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.

Header 3

List View

**General Information** [Contact](#) [Default Values](#) [Discount](#) [Document Information](#) [Clarification Request](#)

Procurement Folder: 2020855

Procurement Type: Statewide MA (Open End)

Vendor ID: VS0000048760

Legal Name: Dhaka Technologies Limited Company

Alias/DBA:

Total Bid: \$3,016,000.00

Response Date: 09/22/2026

Response Time: 16:21

Responded By User ID: dttech2019

First Name: Syed

Last Name: Sobhan

Email: syed@dhakatech.us

Phone: 6128063046

SO Doc Code: CRFQ

SO Dept: 0231

SO Doc ID: OOT27000000006

Published Date: 9/16/26

Close Date: 9/23/26

Close Time: 13:30

Status: Closed

Solicitation Description: Addendum No 2 -Temporary Technical Staffing Services

Total of Header Attachments: 3

Total of All Attachments: 3



Department of Administration  
Purchasing Division  
2019 Washington Street East  
Post Office Box 50130  
Charleston, WV 25305-0130

State of West Virginia  
Solicitation Response

**Proc Folder:** 2020855  
**Solicitation Description:** Addendum No 2 -Temporary Technical Staffing Services  
**Proc Type:** Statewide MA (Open End)

| Solicitation Closes | Solicitation Response        | Version |
|---------------------|------------------------------|---------|
| 2026-09-23 13:30    | SR 0231 ESR09222600000002847 | 1       |

**VENDOR**  
VS0000048760  
Dhaka Technologies Limited Company

**Solicitation Number:** CRFQ 0231 OOT2700000006  
**Total Bid:** 3016000  
**Response Date:** 2026-09-22  
**Response Time:** 16:21:41  
**Comments:**

**FOR INFORMATION CONTACT THE BUYER**  
Toby L Welch  
(304) 558-8802  
toby.l.welch@wv.gov

**Vendor**  
**Signature X** **FEIN#** **DATE**

All offers subject to all terms and conditions contained in this solicitation

| Line | Comm Ln Desc                   | Qty       | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|--------------------------------|-----------|------------|------------|-----------------------------|
| 1    | Senior Web Application Analyst | 2080.0000 | HOUR       | 105.000000 | 218400.00                   |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81110000  |              |               |         |

**Commodity Line Comments:**

**Extended Description:**

Senior Web Application Analyst

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

| Line | Comm Ln Desc            | Qty       | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|-------------------------|-----------|------------|------------|-----------------------------|
| 2    | CRM Application Analyst | 2080.0000 | HOUR       | 110.000000 | 228800.00                   |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81110000  |              |               |         |

**Commodity Line Comments:**

**Extended Description:**

CRM Application Analyst

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

| Line | Comm Ln Desc                             | Qty       | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|------------------------------------------|-----------|------------|------------|-----------------------------|
| 3    | Senior SQL Server Database Administrator | 2080.0000 | HOUR       | 110.000000 | 228800.00                   |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81110000  |              |               |         |

**Commodity Line Comments:**

**Extended Description:**

Senior SQL Server Database Administrator

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

| Line | Comm Ln Desc     | Qty       | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|------------------|-----------|------------|------------|-----------------------------|
| 4    | Business Analyst | 2080.0000 | HOUR       | 110.000000 | 228800.00                   |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81110000  |              |               |         |

**Commodity Line Comments:**

**Extended Description:**

Business Analyst

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

| Line | Comm Ln Desc                                                 | Qty       | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|--------------------------------------------------------------|-----------|------------|------------|-----------------------------|
| 5    | Learning Management System & eLearning Development Specialis | 2080.0000 | HOUR       | 105.000000 | 218400.00                   |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81110000  |              |               |         |

**Commodity Line Comments:**

**Extended Description:**

Learning Management System & eLearning Development Specialist

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

| Line | Comm Ln Desc                          | Qty       | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|---------------------------------------|-----------|------------|------------|-----------------------------|
| 6    | Cloud Financial Operations Specialist | 2080.0000 | HOUR       | 110.000000 | 228800.00                   |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81110000  |              |               |         |

**Commodity Line Comments:**

**Extended Description:**

Cloud Financial Operations Specialist

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

| Line | Comm Ln Desc    | Qty       | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|-----------------|-----------|------------|------------|-----------------------------|
| 7    | Cloud Architect | 2080.0000 | HOUR       | 125.000000 | 260000.00                   |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81110000  |              |               |         |

**Commodity Line Comments:**

**Extended Description:**

Cloud Architect

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

| Line | Comm Ln Desc                | Qty       | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|-----------------------------|-----------|------------|------------|-----------------------------|
| 8    | Cloud Security Professional | 2080.0000 | HOUR       | 120.000000 | 249600.00                   |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81110000  |              |               |         |

**Commodity Line Comments:**

**Extended Description:**

Cloud Security Professional

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

| Line | Comm Ln Desc            | Qty       | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|-------------------------|-----------|------------|------------|-----------------------------|
| 9    | Cloud Platform Engineer | 2080.0000 | HOUR       | 110.000000 | 228800.00                   |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81110000  |              |               |         |

Commodity Line Comments:

Extended Description:

Cloud Platform Engineer  
Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

| Line | Comm Ln Desc           | Qty       | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|------------------------|-----------|------------|------------|-----------------------------|
| 10   | Cloud Network Engineer | 2080.0000 | HOUR       | 110.000000 | 228800.00                   |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81110000  |              |               |         |

Commodity Line Comments:

Extended Description:

Cloud Network Engineer  
Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

| Line | Comm Ln Desc                      | Qty       | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|-----------------------------------|-----------|------------|------------|-----------------------------|
| 11   | Cloud Systems Management Engineer | 2080.0000 | HOUR       | 105.000000 | 218400.00                   |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81110000  |              |               |         |

Commodity Line Comments:

Extended Description:

Cloud Systems Management Engineer  
Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

| Line | Comm Ln Desc                                             | Qty       | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|----------------------------------------------------------|-----------|------------|------------|-----------------------------|
| 12   | Cloud Center of Excellence (CCOE)<br>Implementation Spec | 2080.0000 | HOUR       | 125.000000 | 260000.00                   |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81110000  |              |               |         |

Commodity Line Comments:

Extended Description:

Cloud Center of Excellence (CCOE) Implementation Specialist  
Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

| Line | Comm Ln Desc                 | Qty       | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|------------------------------|-----------|------------|------------|-----------------------------|
| 13   | Mainframe Systems Programmer | 2080.0000 | HOUR       | 105.000000 | 218400.00                   |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81110000  |              |               |         |

Commodity Line Comments:

Extended Description:

Mainframe Systems Programmer  
Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

## BID RESPONSE

### Temporary Technical Staffing Services

**Solicitation No. CRFQ 0231 OOT2700000006**

Proc Folder 2020855 | Statewide Master Agreement (Open End)

*Submitted to*

**State of West Virginia**

Department of Administration, Purchasing Division

On behalf of the West Virginia Office of Technology (WVOT)

2019 Washington Street East, Charleston, WV 25305-0130

Buyer: Toby L. Welch | (304) 558-8802 | toby.l.welch@wv.gov

*Submitted by*

**Dhaka Technologies Limited Company (DTLC)**

1015 15th Street NW, Suite 600, Washington, DC 20005

Phone: (202) 750-0576 | Email: staffing@dhakatech.us | www.dhakatechnology.com

FEIN: 83-3010136 | UEI: GZ6SWENRHR84 | CAGE: 89WK9 | DUNS: 116953538

**Bid Opening: September 23, 2026 at 1:30 PM (ET)**

Date of Submission: September 23, 2026

Table of Contents

1. Transmittal Letter..... 3

2. Executive Summary ..... 4

3. Vendor Information..... 6

4. Understanding of the Requirement ..... 7

5. Vendor Qualifications (Specifications Section 3) ..... 8

6. Response to Mandatory Requirements (Specifications Section 4) ..... 11

7. Staffing and Service Delivery Approach ..... 15

8. Company Profile and Past Performance..... 17

9. References ..... 19

10. Pricing ..... 22



## 1. Transmittal Letter

Toby L. Welch, Buyer  
Bid Clerk, Department of Administration, Purchasing Division  
State of West Virginia  
2019 Washington Street East  
Charleston, WV 25305-0130

**Subject: Bid Response to CRFQ 0231 OOT2700000006, Temporary Technical Staffing Services for the West Virginia Office of Technology (WVOT)**

Dear Mr. Welch:

Dhaka Technologies Limited Company (DTLC) is pleased to submit this bid in response to Centralized Request for Quote CRFQ 0231 OOT2700000006, issued by the West Virginia Purchasing Division on behalf of the West Virginia Office of Technology to establish an open-end contract for temporary technical staffing services across the thirteen position classifications identified in Section 1 of the Specifications.

DTLC is an IT consulting and staff augmentation firm headquartered in Washington, DC. Since our founding in January 2019, we have supplied technical professionals to state and local government agencies and to commercial clients, including a Cloud Architect for the Maryland Judiciary, an LMS and eLearning Development Specialist for Rennox Group, business analysis and quality assurance support for the DC Department of Health Care Finance, systems engineering and cloud support for CareFirst BlueCross BlueShield, and CRM and web application developers for commercial clients. DTLC currently holds IT staff augmentation contract vehicles with the State of Vermont, the State of Oklahoma, the State of Florida, the State of South Dakota, and the District of Columbia. DTLC is a certified Minority Business Enterprise with the West Virginia Department of Administration, a Certified Business Enterprise with the DC Department of Small and Local Business Development, and a Certified Staffing Professional firm.

We have reviewed the Solicitation in its entirety, including the Instructions to Vendors, the General Terms and Conditions, and the Specifications, and we acknowledge receipt of all addenda issued to the Solicitation. DTLC accepts all terms and conditions of the Solicitation without exception, clarification, or proposed modification. DTLC meets the vendor qualifications in Section 3 of the Specifications, having been in business for more than five years providing similar information technology services and having supplied eight individuals within the listed classifications within the past five years (six are required), as documented in Section 5 of this response. Our hourly rates, entered on the Pricing Page, are fully inclusive of all costs as required by Section 4.2.3 and are firm for the life of the Contract.

Pursuant to Instruction 15, DTLC hereby identifies itself in writing as a non-resident minority-owned business and requests the preference made available to resident vendors under West Virginia Code 5A-3-37 and W. Va. CSR 148-22-9.

We appreciate the opportunity to support WVOT and the State agencies it serves, and we look forward to working with the Purchasing Division.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Syed Sobhan", followed by a horizontal line.

**Syed Sobhan**

President

Dhaka Technologies Limited Company  
(202) 750-0576 | staffing@dhakatech.us

## 2. Executive Summary

The West Virginia Office of Technology oversees a diverse ecosystem of mission-critical systems that spans legacy mainframe, client-server, cloud, and modern web application tiers. WVOT needs a staffing partner that can supply niche, senior-level technical talent on demand, that submits only candidates who verifiably meet every enumerated minimum qualification, and that builds knowledge transfer into every assignment so the State workforce is stronger when the assignment ends. DTLC is structured to deliver exactly that.

### Why DTLC is the low-risk choice for WVOT

- **Direct experience in the classifications WVOT is buying.** Within the past five years DTLC has placed a Cloud Architect at the Maryland Judiciary, Judicial Information Systems (Contract K25-0023-29-A), a Learning Management System and eLearning Development Specialist at Renox Group, a Business Analyst and a QA Engineer supporting the IBM Curam eligibility platform at the DC Department of Health Care Finance, systems engineering and cloud support personnel at CareFirst BlueCross BlueShield, a CRM Application Analyst at AM Food Inc, and web application and software developers at Raju Law and Deshi Shad Inc: eight documented placements against the six required by Section 3.2.
- **A government staffing contractor, not a newcomer to public procurement.** DTLC holds active IT staff augmentation contract vehicles with the State of Vermont (2025-DMS-04-STAFF), the State of Oklahoma (SWS1025DTL), the State of Florida Department of Management Services (AD-14021), the South Dakota Department of Social Services (26-0800-075), and the District of Columbia Supply Schedule (CW129716). We understand statewide open-end contracts, delivery orders, and the invoicing and reporting expectations that come with them.
- **Compliance built into the candidate pipeline.** Every candidate DTLC presents to the Agency will be accompanied by a current resume, a completed qualification checklist mapped line by line to the applicable Section 4.1 requirements, and copies of degrees, exactly as Section 4.2.4 requires. Candidates who do not meet every mandatory minimum are not submitted.
- **Fully burdened, firm pricing with no surprises.** Our hourly rates include all wages, taxes, unemployment and workers compensation, general and professional liability premiums, fringe, overhead, and travel, in accordance with Section 4.2.3, and remain firm for the life of the Contract in accordance with General Terms and Conditions Section 13.
- **Knowledge transfer as a deliverable.** Because Section 1 requires contracted personnel to provide mentorship, technical training, and structured shadowing for State analysts, DTLC builds a knowledge transfer plan into the onboarding of every placement and tracks it through completion.
- **Certified and insured.** DTLC is a Minority Business Enterprise certified by the West Virginia Department of Administration, a DC Certified Business Enterprise, and a Certified Staffing Professional firm, and currently carries Commercial General Liability coverage of \$1,000,000 per occurrence, exceeding the requirement in General Terms and Conditions Section 8.

### What WVOT can expect

Upon award and receipt of a delivery order, DTLC will acknowledge the requirement within one business day, confirm the classification and any assignment-specific details with the requesting Agency, and present qualified, pre-screened candidates well within the 180 working day delivery window in Section 7.1 of the Specifications. Syed Sobhan, President, will serve as Contract Administrator and single point of accountability for the Purchasing Division and WVOT. Our objective for every assignment is straightforward: the right professional, verified against the mandatory requirements, working productively in Charleston or wherever in West Virginia the Agency needs them, and leaving behind State analysts who are better equipped than before.



## 3. Vendor Information

The following information corresponds to the Vendor section of the CRFQ form and to the Vendor Customer Code, Vendor Name, Address, Principal Contact, and Vendor Contact Phone fields.

|                                                      |                                                                                                                                                                                                                   |
|------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Vendor Legal Name</b>                             | Dhaka Technologies Limited Company                                                                                                                                                                                |
| <b>Vendor Customer Code (wvOASIS)</b>                | VS0000048760                                                                                                                                                                                                      |
| <b>Business Structure</b>                            | Limited Liability Company (LLC), formed in the District of Columbia                                                                                                                                               |
| <b>Date Established</b>                              | January 3, 2019 (more than seven years in business)                                                                                                                                                               |
| <b>Headquarters Address</b>                          | 1015 15th Street NW, Suite 600, Washington, DC 20005, United States                                                                                                                                               |
| <b>Telephone</b>                                     | (202) 750-0576                                                                                                                                                                                                    |
| <b>Email (bid and award notifications)</b>           | staffing@dhakatech.us                                                                                                                                                                                             |
| <b>Website</b>                                       | www.dhakatechnology.com                                                                                                                                                                                           |
| <b>Federal Tax ID (FEIN)</b>                         | 83-3010136                                                                                                                                                                                                        |
| <b>Unique Entity ID (SAM)</b>                        | GZ6SWENRHR84                                                                                                                                                                                                      |
| <b>CAGE Code</b>                                     | 89WK9                                                                                                                                                                                                             |
| <b>DUNS Number</b>                                   | 116953538                                                                                                                                                                                                         |
| <b>Principal Contact / Authorized Representative</b> | Syed Sobhan, President, (202) 750-0576, staffing@dhakatech.us                                                                                                                                                     |
| <b>Certifications</b>                                | Minority Business Enterprise (MBE), West Virginia Department of Administration; Certified Business Enterprise (CBE), DC Department of Small and Local Business Development; Certified Staffing Professional (CSP) |
| <b>Contract Vehicles Held</b>                        | State of Vermont 2025-DMS-04-STAFF; State of Oklahoma SWS1025DTL; State of Florida DMS AD-14021; South Dakota DSS 26-0800-075; DC Supply Schedule CW129716 (MOBIS)                                                |

## 4. Understanding of the Requirement

The Purchasing Division is soliciting bids on behalf of WVOT to establish an open-end, statewide master agreement for temporary technical staffing services. The Contract has an initial term of one year with up to three successive one-year renewals, is quantity-open with hours listed for evaluation purposes only, and will be awarded to the vendor that meets the required specifications at the lowest overall total cost as shown on the Pricing Pages. Thirteen position classifications are covered:

|                                                                  |                                                                 |
|------------------------------------------------------------------|-----------------------------------------------------------------|
| 1. Senior Web Application Analyst                                | 8. Cloud Security Professional                                  |
| 2. CRM Application Analyst                                       | 9. Cloud Platform Engineer                                      |
| 3. Senior SQL Server Database Administrator                      | 10. Cloud Network Engineer                                      |
| 4. Business Analyst                                              | 11. Cloud Systems Management Engineer                           |
| 5. Learning Management System & eLearning Development Specialist | 12. Cloud Center of Excellence (CCOE) Implementation Specialist |
| 6. Cloud Financial Operations Specialist                         | 13. Mainframe Systems Programmer                                |
| 7. Cloud Architect                                               |                                                                 |

DTLC understands the following points to be central to successful performance, and our approach in Section 7 is organized around them:

- ☐ **Mandatory minimum qualifications are pass/fail.** Each classification in Section 4.1 carries enumerated minimum years of experience with specific technologies. Section 4.2.1 and 4.2.4 require that only candidates meeting all requirements be presented, with a resume, completed qualification documentation, and copies of degrees.
- ☐ **Knowledge transfer is part of the work.** Section 1 requires contracted personnel to provide professional mentorship, technical training, and structured shadowing for State analysts so that the State can sustain its IT infrastructure over the long term.
- ☐ **Statewide service.** Most requirements are expected in the metro-Charleston area, but the end-user Agency may be located anywhere in West Virginia and may request services statewide.
- ☐ **Responsiveness is a contract condition.** Under Section 4.2.2, consistent failure to fulfill requests or unresponsiveness to Agency requests may be grounds for cancellation of the entire contract.
- ☐ **Rates are all-inclusive and firm.** Section 4.2.3 requires hourly rates inclusive of all taxes, insurance, overhead, fringe, and travel; General Terms Section 13 makes pricing firm for the life of the Contract and prohibits price adjustment provisions.
- ☐ **Delivery, security, and confidentiality.** Contract Items are to be delivered within 180 working days of a purchase order or notice to proceed to 1900 Kanawha Boulevard East, Building 5, 10th Floor, Charleston; personnel are subject to background checks under W. Va. Code 15-2D-3; and the Vendor must comply with the State Confidentiality Policies and Information Security Accountability Requirements.

## 5. Vendor Qualifications (Specifications Section 3)

### 5.1 Response to Section 3.1: Minimum of Five Years in Business Providing Similar IT Services

Dhaka Technologies Limited Company was formed as a District of Columbia limited liability company on January 3, 2019 and has provided information technology consulting and technical staff augmentation services continuously since that date, a period of more than seven years. Representative engagements from 2019 forward include systems engineering and cloud support to CareFirst BlueCross BlueShield (May 2019 to February 2024), business analysis, quality assurance, and systems engineering support to the DC Department of Health Care Finance (January 2019 to February 2023), cloud architecture and data platform engineering to the Maryland Judiciary, Judicial Information Systems (November 2024 to present), and learning management system administration and eLearning development to Renox Group (May 2025 to present). DTLC will furnish its Certificate of Organization and business registration documentation to the Purchasing Division upon request and prior to award, and includes the following summary with this bid.

|                                            |                                                                                                                                                                                      |
|--------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Legal Name</b>                          | Dhaka Technologies Limited Company                                                                                                                                                   |
| <b>Formation Date</b>                      | January 3, 2019                                                                                                                                                                      |
| <b>Years Providing Similar IT Services</b> | More than seven (7) years, continuously, from January 2019 to present                                                                                                                |
| <b>Federal Tax ID</b>                      | 83-3010136                                                                                                                                                                           |
| <b>Supporting Documentation</b>            | Certificate of Organization and DC business registration available upon request; contract references in Section 5.2 and Section 9 corroborate continuous service delivery since 2019 |

### 5.2 Response to Section 3.2: Staffing of at Least Six Individuals Within the Listed Classifications Within the Past Five Years

Within the past five years, DTLC has supplied the eight individuals listed below to the named entities in roles within the Section 1 position classifications. Each individual was supplied in the classification identified for that entry and met the minimum qualifications set out for that classification in Section 4.1 of the Specifications. For each entry, the table names the entity to which the individual was supplied, the Section 1 classification, the role and duties as delivered, the period of service, and the entity contact who can verify the placement. Entries 1 through 3 reflect assignments that began before September 2021 and continued within the five-year period. Additional detail on each engagement is provided in Section 9.

| # | Entity Individual Was Supplied To                                                                                                  | Section 1 Classification                            | Role and Duties as Delivered                                                                                                                                                                                                                                                                                                                                                              | Period             | Entity Contact for Verification                                                                                                  |
|---|------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|----------------------------------------------------------------------------------------------------------------------------------|
| 1 | DC Department of Health Care Finance, 955 L'Enfant Plaza SW, Washington, DC 20024                                                  | Business Analyst (Sec. 1, Item 4)                   | Business Analyst on the IBM Curam eligibility decision platform: business requirements, functional documentation, and user acceptance testing                                                                                                                                                                                                                                             | 01/2019 to 02/2023 | Nahid Milky, QA Manager, (347) 751-9374, nahid.milky@dc.gov                                                                      |
| 2 | DC Department of Health Care Finance (same engagement as above)                                                                    | Business Analyst (Sec. 1, Item 4)                   | QA Engineer on the IBM Curam eligibility decision platform: acceptance testing, test documentation, issue reporting, and retesting (Sec. 4.1.4.6)                                                                                                                                                                                                                                         | 01/2019 to 02/2023 | Nahid Milky, QA Manager, (347) 751-9374, nahid.milky@dc.gov                                                                      |
| 3 | CareFirst BlueCross BlueShield (FEPOC), 840 First Street NE, Washington, DC 20065, via prime vendor Elite Technical Services, Inc. | Cloud Systems Management Engineer (Sec. 1, Item 11) | Systems Engineer: systems engineering and cloud support for the Federal Employee Program Operations Center environment                                                                                                                                                                                                                                                                    | 05/2019 to 02/2024 | Jeff Keller, Director, Elite Technical Services, (631) 256-1408, jjkeller@elitetechnical.com; CareFirst main line (202) 479-8000 |
| 4 | Maryland Judiciary, Judicial Information Systems (JIS), 189 Harry S. Truman Parkway, Annapolis, MD 21401                           | Cloud Architect (Sec. 1, Item 7)                    | Cloud Architect under Contract K25-0023-29-A: architecture and design of the Judiciary's Azure-based enterprise data platform (Azure Data Factory, Synapse Analytics, Databricks); migration of on-premises SQL Server and SSIS workloads to Azure (rehost and refactor patterns); environment provisioning and deployment automation; technical guidance to Judiciary staff (Sec. 4.1.7) | 11/2024 to present | Mohammad Khan, Data Warehouse Architect, (989) 933-1871, mohammad.khan@mdcourts.gov                                              |
| 5 | AM Food Inc, 7407 Van Dusen Road, Laurel, MD 20707                                                                                 | CRM Application Analyst (Sec. 1, Item 2)            | CRM Application Analyst: implementation and configuration of the client's business CRM and integrated software solution                                                                                                                                                                                                                                                                   | 01/2024 to present | Sharmin Bobby (for Md Mahim Mia, CEO), (202) 674-3868, bsharmin991@gmail.com                                                     |
| 6 | Raju Law, 4520 East-West Highway, Suite 780, Bethesda, MD 20814                                                                    | Senior Web Application Analyst (Sec. 1, Item 1)     | Software Developer: application development and ERP/CRM systems integration                                                                                                                                                                                                                                                                                                               | 06/2024 to present | Md Rob, Corporate Manager, (220) 224-6651, corporate.manager@rajulaw.com                                                         |

| # | Entity Individual Was Supplied To                                       | Section 1 Classification                                                       | Role and Duties as Delivered                                                                                                                                                                                                                                                                        | Period             | Entity Contact for Verification                                    |
|---|-------------------------------------------------------------------------|--------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|--------------------------------------------------------------------|
| 7 | Deshi Shad Inc, 9033 Red Branch Road, Columbia, MD                      | Senior Web Application Analyst (Sec. 1, Item 1)                                | Web Application Developer: web application design and development                                                                                                                                                                                                                                   | 06/2024 to 12/2024 | Nymul Chowdhury, CEO, (213) 949-7360, nyemchow@gmail.com           |
| 8 | Renoxx Group (Renoxx Caregivers), 9500 Annapolis Road, Lanham, MD 20706 | Learning Management System & eLearning Development Specialist (Sec. 1, Item 5) | LMS & eLearning Development Specialist: LMS configuration, administration, and support (course structures, user roles, permissions, course management); design of eLearning courses, quizzes, and assessments with subject matter experts; instructional design for workforce training (Sec. 4.1.5) | 05/2025 to present | Shishir Chowdhury, Director, (689) 240-3223, schowdhury@renoxx.com |

In accordance with Section 3.2, DTLC will furnish to the Purchasing Division prior to award, for each individual listed above, a current resume and a completed qualification checklist mapped to each Section 4.1 sub-requirement of the identified classification, together with the applicable contract, purchase order, or client confirmation letter.

## 6. Response to Mandatory Requirements (Specifications Section 4)

### 6.1 Section 4.1: Mandatory Contract Services Requirements and Deliverables

DTLC will meet or exceed every mandatory requirement listed in Section 4.1.1 through Section 4.1.13. For each classification, DTLC will present only candidates whose documented experience satisfies each enumerated minimum, and each candidate submission will include a qualification checklist that cites the candidate's experience against every sub-requirement. The matrix below summarizes the minimum qualifications for each classification and DTLC's response.

| Ref.  | Classification                                  | Minimum Qualifications Summarized from the Solicitation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | DTLC Response                                                                                                                                        |
|-------|-------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4.1.1 | <b>Senior Web Application Analyst</b>           | 5 yrs .NET development of dynamic database-driven enterprise web applications; 5 yrs ASP.NET, AJAX, Visual Studio 2008+, .NET Framework 2.0+, JavaScript, C#; 5 yrs relational database; 5 yrs data design/data modeling; 5 yrs analysis and design; 3 yrs ASP.NET MVC, WCF, jQuery, jQuery UI; 2 yrs client-side MVVM; 2 yrs SOAP/REST web services; 2 yrs SharePoint and TFS; excellent verbal and written communication.                                                                                                                                                                    | Comply. DTLC will present only candidates who meet every stated minimum and will document each requirement in the candidate qualification checklist. |
| 4.1.2 | <b>CRM Application Analyst</b>                  | 3 yrs Microsoft Dynamics CRM development; 3 yrs ASP.NET, Visual Studio 2008+, .NET Framework 2.0+, JavaScript, C#; 2 yrs ASP.NET MVC, WCF, jQuery, jQuery UI; 2 yrs SQL Server; 2 yrs data design/data modeling; 2 yrs analysis and design; 1 yr SharePoint and TFS; excellent verbal and written communication.                                                                                                                                                                                                                                                                               | Comply. DTLC will present only candidates who meet every stated minimum and will document each requirement in the candidate qualification checklist. |
| 4.1.3 | <b>Senior SQL Server Database Administrator</b> | 5 yrs operation, maintenance, and implementation of SQL Server 2008 and higher, including T-SQL and stored procedure proficiency; 5 yrs creating databases and primary objects; 5 yrs migrating prior versions to SQL Server 2012 on Windows including DTS to SSIS conversion; 5 yrs installing, implementing, and monitoring SSIS and SSAS; 5 yrs command-line DDL operations and scripting; 5 yrs backup and recovery.                                                                                                                                                                       | Comply. DTLC will present only candidates who meet every stated minimum and will document each requirement in the candidate qualification checklist. |
| 4.1.4 | <b>Business Analyst</b>                         | Bachelor's in computer science or related field plus 1 yr, or Associate's plus 3 yrs programming, or 5 yrs field experience; 3 yrs application development concepts and practices; 3 yrs facilitating meetings and JAD sessions; 3 yrs SDLC; 3 yrs review, analysis, and evaluation of business systems and user needs, solution options, documentation, and acceptance testing; 3 yrs functional and technical specifications for reporting and data warehouse work, BI support, and end-user reporting tools; 3 yrs relational database and client-server concepts; excellent communication. | Comply. DTLC will present only candidates who meet every stated minimum and will document each requirement in the candidate qualification checklist. |

| Ref.   | Classification                                                           | Minimum Qualifications Summarized from the Solicitation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | DTLC Response                                                                                                                                        |
|--------|--------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4.1.5  | <b>Learning Management System &amp; eLearning Development Specialist</b> | Bachelor's in Instructional Design, Educational Technology, Training and Development, Adult Learning, or related field; 5 yrs supporting enterprise learning programs; 5 yrs working with SMEs to translate technical content; 5 yrs LMS configuration, administration, and support including architecture, course structures, roles, permissions, and course management; 5 yrs troubleshooting course delivery and LMS issues; 5 yrs designing eLearning courses, quizzes, and assessments; 5 yrs common eLearning development tools; 5 yrs applying instructional design methodologies for adult learning. | Comply. DTLC will present only candidates who meet every stated minimum and will document each requirement in the candidate qualification checklist. |
| 4.1.6  | <b>Cloud Financial Operations Specialist</b>                             | 3 yrs cloud cost management and optimization (AWS Cost Explorer, Azure Cost Management, or CloudHealth); 3 yrs cloud usage analysis, Reserved Instance and Savings Plan management, and right-sizing; 2 yrs financial dashboards and executive reporting; strong analytical skills correlating cloud usage to business value.                                                                                                                                                                                                                                                                                | Comply. DTLC will present only candidates who meet every stated minimum and will document each requirement in the candidate qualification checklist. |
| 4.1.7  | <b>Cloud Architect</b>                                                   | 5 yrs cloud architecture designing, executing, and supporting cloud solutions (AWS, Azure, or GCP); 3 yrs migration patterns (rehost, refactor, replatform); 3 yrs Infrastructure as Code with tools such as Terraform; excellent communication with technical and non-technical stakeholders.                                                                                                                                                                                                                                                                                                               | Comply. DTLC will present only candidates who meet every stated minimum and will document each requirement in the candidate qualification checklist. |
| 4.1.8  | <b>Cloud Security Professional</b>                                       | 5 yrs information security with at least 3 yrs in cloud security; 3 yrs implementing IAM, encryption (KMS), and network security groups; 2 yrs cloud compliance frameworks (NIST, HIPAA, SOC 2) and automated security auditing tools; DevSecOps experience integrating security into the CI/CD pipeline.                                                                                                                                                                                                                                                                                                    | Comply. DTLC will present only candidates who meet every stated minimum and will document each requirement in the candidate qualification checklist. |
| 4.1.9  | <b>Cloud Platform Engineer</b>                                           | 3 yrs cloud infrastructure administration and automation; 3 yrs containerization and orchestration (Docker, Kubernetes/AKS/EKS); 3 yrs CI/CD tools (Jenkins, GitLab, Azure DevOps); 2 yrs scripting (Python, Bash, PowerShell); 3 yrs Infrastructure as Code (Terraform).                                                                                                                                                                                                                                                                                                                                    | Comply. DTLC will present only candidates who meet every stated minimum and will document each requirement in the candidate qualification checklist. |
| 4.1.10 | <b>Cloud Network Engineer</b>                                            | 5 yrs networking with at least 3 yrs cloud networking; 3 yrs managing VPC/VNET, subnets, VPNs, and Direct Connect/ExpressRoute; 3 yrs load balancers and content delivery networks; 2 yrs cloud-native firewalls and network security groups.                                                                                                                                                                                                                                                                                                                                                                | Comply. DTLC will present only candidates who meet every stated minimum and will document each requirement in the candidate qualification checklist. |

| Ref.   | Classification                                                     | Minimum Qualifications Summarized from the Solicitation                                                                                                                                                                                                                                                                                                                                                                                        | DTLC Response                                                                                                                                        |
|--------|--------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4.1.11 | <b>Cloud Systems Management Engineer</b>                           | 3 yrs systems administration in a cloud environment; 3 yrs cloud monitoring and logging (CloudWatch, Azure Monitor, Splunk, or ELK); 3 yrs patch management, backup/recovery, and high availability in the cloud; 3 yrs DNS (Route 53/Azure DNS), Entra, and SSO; 2 yrs configuration management (Ansible, Chef, or Puppet).                                                                                                                   | Comply. DTLC will present only candidates who meet every stated minimum and will document each requirement in the candidate qualification checklist. |
| 4.1.12 | <b>Cloud Center of Excellence (CCOE) Implementation Specialist</b> | 5 yrs IT leadership or project management within cloud transformation programs; 3 yrs defining cloud governance, best practices, and enterprise-wide adoption strategies; 2 yrs organizational change management and cloud training program development; exceptional communication and diplomacy across IT operations, security, and business units.                                                                                           | Comply. DTLC will present only candidates who meet every stated minimum and will document each requirement in the candidate qualification checklist. |
| 4.1.13 | <b>Mainframe Systems Programmer</b>                                | 5 yrs mainframe systems engineering with at least 3 yrs on IBM z/OS and ISV software upgrades and maintenance; 5 yrs RACF administration and/or 2 yrs DB2 subsystem installation, migration, tuning, and maintenance; 3 yrs Mainframe Pervasive Encryption and adherence to SSA or similar federal security frameworks; SAS for mainframe data analysis and reporting; AFP printing systems and print queue configuration and troubleshooting. | Comply. DTLC will present only candidates who meet every stated minimum and will document each requirement in the candidate qualification checklist. |

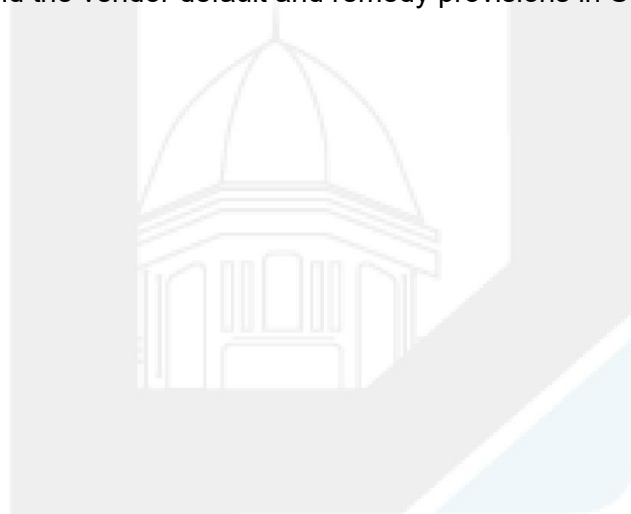
## 6.2 Section 4.2: Vendor Responsibilities

| Ref.  | Requirement                                                                                                                                                                                                                                                                           | DTLC Response                                                                                                                                                                                                                                                                                   |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4.2.1 | Provide an hourly rate for each position the vendor expects to submit candidates for; present qualifications of proposed candidates who meet all RFQ requirements.                                                                                                                    | Comply. DTLC has entered an hourly rate for each of the thirteen commodity lines on the Pricing Page. When presenting candidates, DTLC will provide a resume and a completed qualification checklist demonstrating that each candidate meets all requirements of the applicable classification. |
| 4.2.2 | Provide staffing as requested by the Agency, including assignments for a specified period and quantity of hours per delivery order; consistent failure or unresponsiveness may be grounds for cancellation.                                                                           | Comply. DTLC will acknowledge every Agency request within one business day, confirm requirements with the requesting Agency, and present qualified candidates for each delivery order. Syed Sobhan, President, is the single point of accountability for responsiveness under this Contract.    |
| 4.2.3 | Hourly rates must be inclusive of all costs, including federal, state, and local withholding taxes, Social Security and Medicare, unemployment and workers compensation, general and professional liability premiums, all vendor overhead, candidate fringe, and all travel expenses. | Comply. DTLC's rates on the Pricing Page are fully burdened and include all of the listed cost elements. DTLC will not invoice any fee, charge, or expense that is not included in the unit prices bid.                                                                                         |

| Ref.  | Requirement                                                                                                                                                                                                                                                                                                       | DTLC Response                                                                                                                                                                                                                                                                                                                         |
|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4.2.4 | Provide candidate information according to state and federal standards, including applications; include a current resume and completed qualification documentation with each response; resumes will identify the qualifications listed in the requirements section and include copies of degrees as verification. | Comply. Each candidate submission will contain (a) a current resume that identifies the candidate's experience against each Section 4.1 sub-requirement, (b) a completed DTLC qualification checklist for the classification, (c) copies of degrees and relevant certifications, and (d) any application forms required by the State. |

## 6.3 Sections 5 through 8: Contract Award, Payment, Delivery, and Vendor Default

DTLC has completed the Pricing Page in full and understands that award will be made to the vendor meeting the required specifications at the lowest overall total cost (Section 5.1). DTLC will accept payment in accordance with the payment procedures of the State of West Virginia, including electronic funds transfer and the State Purchasing Card (Section 6.1 and General Terms Section 15). DTLC will deliver Contract Items within 180 working days after receiving a purchase order or notice to proceed, F.O.B. destination, and will notify the ordering Agency in writing of any anticipated delay (Sections 7.1 through 7.3). DTLC acknowledges the return provisions in Sections 7.4 and 7.5 and the vendor default and remedy provisions in Section 8.



## 7. Staffing and Service Delivery Approach

DTLC's delivery model for this Contract is designed around three outcomes that matter to WVOT and the ordering Agencies: candidates who are verifiably qualified against the Section 4.1 minimums, fast and predictable turnaround on every delivery order, and knowledge transfer that leaves State analysts more capable when an assignment ends. The process below is applied to every delivery order.

| Step                                            | Activity                                                                                                                                                                                                                                                                                                       | What WVOT and the Ordering Agency Receive                                                     |
|-------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|
| 1. Request Intake                               | DTLC acknowledges the delivery order or staffing request within one business day. The Contract Administrator confirms the classification, assignment duration and hours, work location, start date, and any assignment-specific details with the Agency.                                                       | Written acknowledgement and a confirmed requirement summary.                                  |
| 2. Sourcing                                     | DTLC's recruiting team sources from its applicant tracking system and candidate network, supplemented by targeted outreach for niche skill sets such as z/OS and RACF, Microsoft Dynamics CRM, SSIS/SSAS, and Terraform-based cloud engineering.                                                               | A candidate pool built specifically for the classification requested.                         |
| 3. Screening Against Section 4.1                | Each candidate is interviewed and screened against every enumerated minimum for the classification. Years of experience with each named technology are verified from the resume and interview, and degrees are collected. Candidates who fail any mandatory minimum are removed.                               | Only candidates meeting all mandatory requirements advance.                                   |
| 4. Candidate Submission                         | DTLC submits the current resume, the completed qualification checklist mapped to each Section 4.1 sub-requirement, copies of degrees and certifications, and any State application forms, in accordance with Section 4.2.4.                                                                                    | A complete, evaluation-ready candidate package for each presented candidate.                  |
| 5. Selection and Onboarding                     | DTLC coordinates Agency interviews, confirms selection, completes background screening through DTLC's national background-check vendor in accordance with W. Va. Code 15-2D-3 and any Agency requirements, executes confidentiality acknowledgements, and confirms the start date.                             | A cleared, onboarded professional ready on the agreed start date.                             |
| 6. Assignment Management and Knowledge Transfer | The Contract Administrator conducts regular check-ins with the Agency supervisor and the consultant, tracks hours against the delivery order, and monitors the knowledge transfer plan described below. Any performance concern is addressed immediately, with replacement arranged if the Agency requests it. | Consistent performance, accurate invoicing, and documented knowledge transfer to State staff. |

### 7.1 Knowledge Transfer, Mentorship, and Shadowing

Section 1 of the Specifications requires contracted personnel to provide professional mentorship, technical training, and structured shadowing opportunities for State analysts. DTLC treats this as a deliverable rather than an afterthought. At onboarding, the DTLC consultant and the Agency supervisor will identify the State analysts who will shadow the consultant and the specific systems, procedures, and skills to be transferred. The consultant will maintain working documentation, runbooks, and configuration notes as part of normal duties, will include State analysts in design

and troubleshooting sessions, and will deliver hands-on walkthroughs of the work performed. The Contract Administrator reviews knowledge transfer progress during regular check-ins so that, by the end of each assignment, the Agency holds the documentation and the practical understanding needed to sustain the work without continued vendor support.

## 7.2 Statewide Coverage

DTLC will staff assignments in the metro-Charleston area and anywhere in West Virginia that an end-user Agency requires. Travel to the Agency work location is included in DTLC's hourly rates in accordance with Section 4.2.3, and DTLC will not bill any travel, lodging, or per diem separately. Where an Agency permits remote or hybrid work, DTLC will follow the Agency's direction; where on-site presence is required, DTLC will recruit for that requirement.

## 7.3 Contract Administration, Invoicing, and Reporting

Syed Sobhan, President, will serve as Contract Administrator and Designated Contact. DTLC will invoice in arrears upon delivery of services with invoices that detail the consultant, classification, delivery order, period, and hours worked, and will accept payment by electronic funds transfer and the State Purchasing Card. DTLC will provide such reports as the Agency or the Purchasing Division may request under General Terms Section 39, including quantities purchased, agencies utilizing the Contract, and total expenditures by agency. DTLC will submit the Disclosure of Interested Parties required by W. Va. Code 6D-1-2 prior to beginning work if the Contract value meets the statutory threshold, and any supplemental disclosure within 30 days of completion or termination.

## 7.4 Security, Confidentiality, and Compliance

DTLC and its personnel will comply with the Confidentiality Policies and Information Security Accountability Requirements referenced in General Terms Section 30 and will not disclose personally identifiable or confidential information obtained from any Agency. DTLC acknowledges that the State may prohibit access to sensitive information or the Capitol complex based on criminal background check results under W. Va. Code 15-2D-3, and DTLC will coordinate with the West Virginia Division of Protective Services as directed. DTLC is the employer of record for its consultants and is solely responsible for wages, withholding, benefits, workers compensation, and all other employer obligations in accordance with General Terms Section 35.

## 8. Company Profile and Past Performance

### 8.1 Company Profile

Dhaka Technologies Limited Company is an IT consulting and staff augmentation firm founded on January 3, 2019 and headquartered at 1015 15th Street NW, Suite 600, Washington, DC 20005. DTLC partners with government agencies and mission-driven organizations to expand their capacity, delivering skilled professionals, sound project management, and compliant, high-quality work products so that public programs can reach more of the people who depend on them. Our core service lines are IT staff augmentation, software development and consulting, and data engineering, delivered by a US-based team supported by a dedicated recruiting operation.

|                                     |                                                                                                                                                                                                                                                                                                                                                                                                                            |
|-------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Certifications</b>               | Minority Business Enterprise (MBE), West Virginia Department of Administration; Certified Business Enterprise (CBE), DC Department of Small and Local Business Development; Certified Staffing Professional (CSP)                                                                                                                                                                                                          |
| <b>Insurance Currently Carried</b>  | Commercial General Liability \$1,000,000 per occurrence and \$2,000,000 aggregate; Commercial Umbrella \$5,000,000; Automobile Liability \$2,000,000 combined single limit; Technology Professional Liability and Cyber Liability \$5,000,000; Workers Compensation at statutory limits with \$1,000,000 Employer's Liability. Certificates of insurance will be furnished prior to award.                                 |
| <b>Background Screening</b>         | Criminal background checks are conducted through DTLC's national background-check vendor (Checkr) and supplemented by any Agency-specific screening the State requires.                                                                                                                                                                                                                                                    |
| <b>Government Contract Vehicles</b> | State of Vermont, Department of Buildings and General Services, 2025-DMS-04-STAFF; State of Oklahoma, Office of Management and Enterprise Services, SWS1025DTL; State of Florida, Department of Management Services, AD-14021 (IT Staff Augmentation); South Dakota Department of Social Services, 26-0800-075 (IT Staff Augmentation); District of Columbia Supply Schedule CW129716 (Mission Oriented Business Services) |

### 8.2 Past Performance Summary

The engagements below summarize DTLC's recent work supplying technical professionals and related services to state, District, and commercial clients, including cloud architecture and data platform engineering, learning management system administration and eLearning development, business analysis and quality assurance, systems engineering and cloud support, CRM application support, and web application and software development. The individuals counted toward the Section 3.2 requirement are identified in Section 5.2.

| Client       | Services / Role Supplied                                                                                                                  | Contract Vehicle | Period             | Value     |
|--------------|-------------------------------------------------------------------------------------------------------------------------------------------|------------------|--------------------|-----------|
| Renoxx Group | Learning Management System & eLearning Development Specialist; LMS administration and eLearning course development for workforce training | Prime contract   | 05/2025 to present | \$950,000 |

| Client                                                 | Services / Role Supplied                                                                                                                                                  | Contract Vehicle                                 | Period             | Value     |
|--------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|--------------------|-----------|
| Maryland Judiciary, Judicial Information Systems (JIS) | Cloud Architect; Azure cloud data platform architecture, workload migration, and data warehouse engineering                                                               | Direct contract, K25-0023-29-A                   | 11/2024 to present | \$928,200 |
| DC Department of Health Care Finance (DHCF)            | Business Analyst, QA Engineer, and Systems Engineer supporting the IBM Curam eligibility platform; system support, engineering, and audit and review of technical systems | Subcontract (via Tharseo IT Inc.)                | 01/2019 to 02/2023 | \$876,000 |
| CareFirst BlueCross BlueShield (FEPOC)                 | Systems Engineering and Cloud Support                                                                                                                                     | Subcontract (via Elite Technical Services, Inc.) | 05/2019 to 02/2024 | \$870,000 |
| Raju Law                                               | Software Development, ERP and CRM Integration; temporary technical staffing                                                                                               | Prime contract                                   | 06/2024 to present | \$145,000 |
| AM Food Inc                                            | CRM Application Analyst; business CRM and software solution implementation                                                                                                | Prime contract                                   | 01/2024 to present | \$85,000  |
| Deshi Shad Inc                                         | Web Application Developer; temporary technical staffing                                                                                                                   | Prime contract                                   | 06/2024 to 12/2024 | \$45,000  |
| Towson University                                      | AI, machine learning, and software development staff augmentation for NSF and NCHRP research projects                                                                     | Direct engagement                                | 08/2024 to 02/2025 | \$26,581  |
| DC Health                                              | Oracle Cloud Infrastructure (OCI) integration support                                                                                                                     | Subcontract (via Tharseo IT Inc.)                | 01/2019 to 02/2020 | \$26,000  |

## 9. References

The following references may be contacted to verify DTLC's performance and the placements documented in Section 5.2. Each reference is for work performed within the past five years in roles corresponding to the Section 1 classifications.

### Reference 1: Maryland Judiciary, Judicial Information Systems (JIS)

|                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|---------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Entity</b>                               | Maryland Judiciary, Judicial Information Systems, 189 Harry S. Truman Parkway, Annapolis, MD 21401; (410) 260-1280; www.mdcourts.gov                                                                                                                                                                                                                                                                                                                                   |
| <b>Contact</b>                              | Mohammad Khan, Data Warehouse Architect (hiring manager), Office (989) 933-1871, mohammad.khan@mdcourts.gov                                                                                                                                                                                                                                                                                                                                                            |
| <b>Contract</b>                             | K25-0023-29-A, direct contract with DTLC as prime                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Classification Corresponding to CRFQ</b> | Cloud Architect (Section 1, Item 7), per Section 4.1.7 (cloud architecture, cloud migration patterns, and Infrastructure as Code)                                                                                                                                                                                                                                                                                                                                      |
| <b>Services Provided</b>                    | DTLC supplies a Cloud Architect to the Maryland Judiciary, Judicial Information Systems, responsible for the architecture and design of the Judiciary's Azure-based enterprise data platform (Azure Data Factory, Azure Synapse Analytics, and Azure Databricks), migration of on-premises SQL Server and SSIS workloads to Azure, environment provisioning and deployment automation, data warehouse and reporting design, and technical guidance to Judiciary staff. |
| <b>Period and Value</b>                     | 11/2024 to present; \$928,200                                                                                                                                                                                                                                                                                                                                                                                                                                          |

### Reference 2: Renox Group

|                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|---------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Entity</b>                               | Renox Group (Renox Caregivers), 9500 Annapolis Road, Lanham, MD 20706                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Contact</b>                              | Shishir Chowdhury, Director, (689) 240-3223, schowdhury@renox.com                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Contract</b>                             | Prime contract                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Classification Corresponding to CRFQ</b> | Learning Management System & eLearning Development Specialist (Section 1, Item 5), per Section 4.1.5                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Services Provided</b>                    | DTLC supplies a Learning Management System & eLearning Development Specialist to Renox Group, responsible for LMS configuration, administration, and ongoing support, including course structures, user roles, permissions, and course management; design and development of eLearning courses, quizzes, and assessments in collaboration with subject matter experts; troubleshooting of course delivery and LMS issues; and application of instructional design methodologies for adult and workplace learning. |
| <b>Period and Value</b>                     | 05/2025 to present; \$950,000                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

### Reference 3: DC Department of Health Care Finance (DHCF)

|                |                                                                                                                                            |
|----------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Entity</b>  | District of Columbia Department of Health Care Finance, 955 L'Enfant Plaza SW, Washington, DC 20024; (202) 442-5988; dhcf.dc.gov           |
| <b>Contact</b> | Nahid Milky, QA Manager (hiring manager), (347) 751-9374, nahid.milky@dc.gov. Alternate: James Butler, (202) 573-7854, james.butler@dc.gov |

|                                             |                                                                                                                                                                                                                                                                          |
|---------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Contract</b>                             | Subcontract through Tharseo IT Inc.                                                                                                                                                                                                                                      |
| <b>Classification Corresponding to CRFQ</b> | Business Analyst (Section 1, Item 4)                                                                                                                                                                                                                                     |
| <b>Services Provided</b>                    | DTLC provided three resources for DHCF's IBM Curam eligibility decision software: a Business Analyst, a QA Engineer, and a Systems Engineer, supporting requirements, documentation, testing, system support and engineering, and audit and review of technical systems. |
| <b>Period and Value</b>                     | 01/2019 to 02/2023; \$876,000                                                                                                                                                                                                                                            |

## Reference 4: CareFirst BlueCross BlueShield (FEPOC)

|                                             |                                                                                                                          |
|---------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| <b>Entity</b>                               | CareFirst FEPOC, 840 First Street NE, Washington, DC 20065; (202) 479-8000; www.carefirst.com/fedhmo                     |
| <b>Contact</b>                              | Jeff Keller, Director, Elite Technical Services, Inc. (prime vendor), (631) 256-1408, jjkeller@elitetechnical.com        |
| <b>Contract</b>                             | Subcontract through Elite Technical Services, Inc.                                                                       |
| <b>Classification Corresponding to CRFQ</b> | Cloud Systems Management Engineer (Section 1, Item 11)                                                                   |
| <b>Services Provided</b>                    | DTLC supplied systems engineering and cloud support personnel to CareFirst's Federal Employee Program Operations Center. |
| <b>Period and Value</b>                     | 05/2019 to 02/2024; \$870,000                                                                                            |

## Reference 5: Raju Law

|                                             |                                                                                                                                                                  |
|---------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Entity</b>                               | Raju Law, 4520 East-West Highway, Suite 780, Bethesda, MD 20814                                                                                                  |
| <b>Contact</b>                              | Md Rob, Corporate Manager, (220) 224-6651, corporate.manager@rajulaw.com                                                                                         |
| <b>Contract</b>                             | Prime contract, as-needed temporary technical staffing                                                                                                           |
| <b>Classification Corresponding to CRFQ</b> | Senior Web Application Analyst (Section 1, Item 1)                                                                                                               |
| <b>Services Provided</b>                    | DTLC supplies software development resources for ERP and CRM integration and related technical deliverables; the client can speak to quality and responsiveness. |
| <b>Period and Value</b>                     | 06/2024 to present; \$145,000                                                                                                                                    |

## Reference 6: AM Food Inc

|                                             |                                                                                      |
|---------------------------------------------|--------------------------------------------------------------------------------------|
| <b>Entity</b>                               | AM Food Inc, 7407 Van Dusen Road, Laurel, MD 20707                                   |
| <b>Contact</b>                              | Sharmin Bobby, on behalf of Md Mahim Mia, CEO, (202) 674-3868, bsharmin991@gmail.com |
| <b>Contract</b>                             | Prime contract                                                                       |
| <b>Classification Corresponding to CRFQ</b> | CRM Application Analyst (Section 1, Item 2)                                          |

|                          |                                                                                                                                                        |
|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Services Provided</b> | DTLC supplies a CRM Application Analyst supporting the implementation and configuration of the client's business CRM and integrated software solution. |
| <b>Period and Value</b>  | 01/2024 to present; \$85,000                                                                                                                           |

## Additional Government Contract References

The following contracting officers can confirm DTLC's standing as an awarded IT staff augmentation vendor under statewide and District contract vehicles.

| Agency                                                                                                                                                       | Contract                                                         | Contact                                                                                 |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| State of Vermont, Department of Buildings and General Services, Office of Purchasing and Contracting, 133 State Street, 5th Floor, Montpelier, VT 05633-8000 | 2025-DMS-04-STAFF                                                | Kevin Cooke, (802) 249-7495 direct, (802) 828-2211 main, Kevin.Cooke@vermont.gov        |
| State of Oklahoma, Office of Management and Enterprise Services, 2401 N. Lincoln Blvd., Room 206, Oklahoma City, OK 73105                                    | SWS1025DTL                                                       | Jeannie Troxel, (405) 521-6082, Jeannie.Troxel@omes.ok.gov                              |
| State of Florida, Department of Management Services, Division of State Purchasing, 4050 Esplanade Way, Tallahassee, FL 32399                                 | AD-14021 (IT Staff Augmentation)                                 | Frank Miller, Senior Contract Manager, (850) 488-8855, frank.miller@dms.fl.gov          |
| South Dakota Department of Social Services, 700 Governors Drive, Pierre, SD 57501                                                                            | 26-0800-075 (IT Staff Augmentation)                              | Kirsten (Smart) Blachford, (605) 280-5084, Kirsten.Blachford@state.sd.us                |
| District of Columbia, Office of Contracting and Procurement, 441 4th Street NW, Suite 330S, Washington, DC 20001                                             | DC Supply Schedule CW129716 (Mission Oriented Business Services) | Kendrick Williams, (202) 727-6520 office, (202) 450-9073 cell, Kendrick.williams@dc.gov |

## 10. Pricing

DTLC proposes the hourly rate for each of the thirteen commodity lines on the Pricing Page in wvOASIS (Exhibit A) in accordance with Section 5.2 of the Specifications. The rates are reproduced below for the convenience of the Purchasing Division. In the event of any discrepancy, the unit prices entered on the official Pricing Page shall prevail in accordance with Instruction 13.

All hourly rates are fully inclusive of federal, state, and local withholding taxes, Social Security and Medicare taxes, unemployment compensation, workers compensation, general and professional liability premiums, all DTLC overhead, all candidate fringe, and all travel expenses, as required by Section 4.2.3. Rates are firm for the life of the Contract, including renewal terms, in accordance with General Terms and Conditions Section 13. DTLC will not charge any additional fee or expense not included in the unit prices bid. The rates reflect prevailing West Virginia market rates for each classification and DTLC's lean recruiting and overhead model, and they are sustainable for the full four-year life of the Contract without adjustment. The 2,080 hours shown per line are the State's estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum.

| Line | Commodity Line Description                                    | Estimated Qty (Hours) | Unit  | Hourly Rate | Extended Price        |
|------|---------------------------------------------------------------|-----------------------|-------|-------------|-----------------------|
| 1    | Senior Web Application Analyst                                | 2,080                 | HOURL | \$105.00    | \$218,400.00          |
| 2    | CRM Application Analyst                                       | 2,080                 | HOURL | \$110.00    | \$228,800.00          |
| 3    | Senior SQL Server Database Administrator                      | 2,080                 | HOURL | \$110.00    | \$228,800.00          |
| 4    | Business Analyst                                              | 2,080                 | HOURL | \$110.00    | \$228,800.00          |
| 5    | Learning Management System & eLearning Development Specialist | 2,080                 | HOURL | \$105.00    | \$218,400.00          |
| 6    | Cloud Financial Operations Specialist                         | 2,080                 | HOURL | \$110.00    | \$228,800.00          |
| 7    | Cloud Architect                                               | 2,080                 | HOURL | \$125.00    | \$260,000.00          |
| 8    | Cloud Security Professional                                   | 2,080                 | HOURL | \$120.00    | \$249,600.00          |
| 9    | Cloud Platform Engineer                                       | 2,080                 | HOURL | \$110.00    | \$228,800.00          |
| 10   | Cloud Network Engineer                                        | 2,080                 | HOURL | \$110.00    | \$228,800.00          |
| 11   | Cloud Systems Management Engineer                             | 2,080                 | HOURL | \$105.00    | \$218,400.00          |
| 12   | Cloud Center of Excellence (CCOE) Implementation Specialist   | 2,080                 | HOURL | \$125.00    | \$260,000.00          |
| 13   | Mainframe Systems Programmer                                  | 2,080                 | HOURL | \$105.00    | \$239,200.00          |
|      | <b>Total Overall Cost (sum of Lines 1 through 13)</b>         | <b>27,040</b>         |       |             | <b>\$3,036,800.00</b> |



Department of Administration  
Purchasing Division  
2019 Washington Street East  
Post Office Box 50130  
Charleston, WV 25305-0130

State of West Virginia  
Centralized Request for Quote  
Service - Prof

Proc Folder: 2020855

Doc Description: Temporary Technical Staffing Services

Reason for Modification:

Proc Type: Statewide MA (Open End)

| Date Issued | Solicitation Closes | Solicitation No         | Version |
|-------------|---------------------|-------------------------|---------|
| 2026-08-27  | 2026-09-15 13:30    | CRFQ 0231 OOT2700000006 | 1       |

**BID RECEIVING LOCATION**

BID CLERK  
DEPARTMENT OF ADMINISTRATION  
PURCHASING DIVISION  
2019 WASHINGTON ST E  
CHARLESTON WV 25305  
US

**VENDOR**

Vendor Customer Code: VS0000048760

Vendor Name : Dhaka Technologies Limited Company

Address : 1015 15th Street NW, Suite 600

Street : 015 15th Street NW

City : Washington

State : DC

Country : US

Zip : 20005

Principal Contact : Syed Sobhan

Vendor Contact Phone: 202-750-0576

Extension:

**FOR INFORMATION CONTACT THE BUYER**

Toby L Welch  
(304) 558-8802  
toby.l.welch@wv.gov

Vendor  
Signature X

FEIN# 83-3010136

DATE 09/22/2026

All offers subject to all terms and conditions contained in this solicitation

**DESIGNATED CONTACT:** Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

(Printed Name and Title) Syed Sobhan, President

(Address) 1015 15th Street NW, Suite 600, Washington, DC, 20005

(Phone Number) / (Fax Number) 202-750-0576

(email address) staffing@dhakatech.us

**CERTIFICATION AND SIGNATURE:** By signing below, or submitting documentation through wvOASIS, I certify that: I have reviewed this Solicitation/Contract in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation/Contract for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that this bid or offer was made without prior understanding, agreement, or connection with any entity submitting a bid or offer for the same material, supplies, equipment or services; that this bid or offer is in all respects fair and without collusion or fraud; that this Contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law; that I am authorized by the Vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on Vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

By signing below, I further certify that I understand this Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract clauses that violate State law; and that pursuant to W. Va. Code 5A-3-63, the entity entering into this contract is prohibited from engaging in a boycott against Israel.

Dhaka Technologies Limited Company

(Company)

(Signature of Authorized Representative)

Syed Sobhan, President

09/22/2026

(Printed Name and Title of Authorized Representative) (Date)

202-750-0576

(Phone Number) (Fax Number)

staffing@dhakatech.us

(Email Address)

**ADDENDUM ACKNOWLEDGEMENT FORM**  
**SOLICITATION NO.: CRFQ OOT27\*006**

**Instructions:** Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

**Acknowledgment:** I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

**Addendum Numbers Received:**

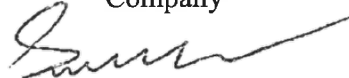
(Check the box next to each addendum received)

|                                                    |                                          |
|----------------------------------------------------|------------------------------------------|
| <input checked="" type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6  |
| <input checked="" type="checkbox"/> Addendum No. 2 | <input type="checkbox"/> Addendum No. 7  |
| <input type="checkbox"/> Addendum No. 3            | <input type="checkbox"/> Addendum No. 8  |
| <input type="checkbox"/> Addendum No. 4            | <input type="checkbox"/> Addendum No. 9  |
| <input type="checkbox"/> Addendum No. 5            | <input type="checkbox"/> Addendum No. 10 |

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Dhaka Technologies Limited Company

Company



Authorized Signature

09/22/2026

Date

**NOTE:** This addendum acknowledgment should be submitted with the bid to expedite document processing.

Revised 6/8/2012