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Header 1

List View

General Information [Contact](#) [Default Values](#) [Discount](#) [Document Information](#) [Clarification Request](#)

Procurement Folder: 2020855

Procurement Type: Statewide MA (Open End)

Vendor ID:

Legal Name: ACI FEDERAL INC

Alias/DBA:

Total Bid: \$2,257,632.00

Response Date:

Response Time:

Responded By User ID:

First Name:

Last Name:

Email:

Phone:

SO Doc Code: CRFQ

SO Dept: 0231

SO Doc ID: OOT2700000006

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Status: Closed

Solicitation Description:

Total of Header Attachments: 1

Total of All Attachments: 1



Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

State of West Virginia
Solicitation Response

Proc Folder: 2020855
Solicitation Description: Addendum No 2 -Temporary Technical Staffing Services
Proc Type: Statewide MA (Open End)

Solicitation Closes	Solicitation Response	Version
2026-09-23 13:30	SR 0231 ESR09232600000003071	1

VENDOR
VS0000045531
ACI FEDERAL INC

Solicitation Number: CRFQ 0231 OOT2700000006
Total Bid: 2257632
Response Date: 2026-09-23
Response Time: 10:55:51
Comments:

FOR INFORMATION CONTACT THE BUYER
Toby L Welch
(304) 558-8802
toby.l.welch@wv.gov

Vendor
Signature X **FEIN#** **DATE**

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Senior Web Application Analyst	2080.0000	HOUR	75.600000	157248.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

Senior Web Application Analyst

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	CRM Application Analyst	2080.0000	HOUR	78.300000	162864.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

CRM Application Analyst

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Senior SQL Server Database Administrator	2080.0000	HOUR	70.200000	146016.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

Senior SQL Server Database Administrator

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	Business Analyst	2080.0000	HOUR	59.400000	123552.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

Business Analyst

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
5	Learning Management System & eLearning Development Specialis	2080.0000	HOUR	56.700000	117936.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

Learning Management System & eLearning Development Specialist

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
6	Cloud Financial Operations Specialist	2080.0000	HOUR	75.600000	157248.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

Cloud Financial Operations Specialist

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
7	Cloud Architect	2080.0000	HOUR	105.300000	219024.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

Cloud Architect

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
8	Cloud Security Professional	2080.0000	HOUR	97.200000	202176.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:

Extended Description:

Cloud Security Professional

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
9	Cloud Platform Engineer	2080.0000	HOUR	89.100000	185328.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:**Extended Description:**

Cloud Platform Engineer

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
10	Cloud Network Engineer	2080.0000	HOUR	81.000000	168480.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:**Extended Description:**

Cloud Network Engineer

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
11	Cloud Systems Management Engineer	2080.0000	HOUR	75.600000	157248.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:**Extended Description:**

Cloud Systems Management Engineer

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
12	Cloud Center of Excellence (CCOE) Implementation Spec	2080.0000	HOUR	105.300000	219024.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:**Extended Description:**

Cloud Center of Excellence (CCOE) Implementation Specialist

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
13	Mainframe Systems Programmer	2080.0000	HOUR	116.100000	241488.00

Comm Code	Manufacturer	Specification	Model #
81110000			

Commodity Line Comments:**Extended Description:**

Mainframe Systems Programmer

Hours listed are estimates for evaluation purposes only and do not represent a guaranteed minimum or maximum. Actual usage may be more or less and is not guaranteed or implied.



**CRFQ-0231-OOT2700000006 - Temporary Technical Staffing Services
Executive Summary, Staffing Resource Management Plan & Past Performance
Due Date: September 23, 2026**



Submitted by:
Vincent Villanueva – Vice President
ACI Federal
3959 Pender Drive Suite 305
Fairfax, VA 22030
UEI Number: CLG1P7Q3MH64
TIN: 27-5462410
CAGE Code: 6UUN5
Phone: (703) 594-1435
Email: vincentvillanueva@acifed.com

Submitted To:
Toby L Welch
toby.l.welch@wv.gov



Cover Letter

Request for Quote

Submission Date: September 23, 2026

ACI Federal

3959 Pender Drive Suite 305

Fairfax, VA 22030

UEI Number: CLG1P7Q3MH64

TIN: 27-5462410

CAGE Code: 6UUN5

Subject: Temporary Technical Staffing Services

ACI Federal is pleased to submit this RFP Response for Prequalification for Temporary Technical Staffing Services, Department of Administration.

Our Solicitation response addresses the questions, as stated in the Notice, and provides further detail on how ACI Federal is uniquely positioned to provide the kind of responsive, cost effective and focused solution sought by The State of WV, Department of Administration. The response remains open and in effect, at least 120 days from the due date.

If you require additional details or have any questions regarding this response, please contact Vincent Villanueva at (703) 594-1435 or via email at vincentvillanueva@acifed.com.

Respectfully,

Vincent Villanueva

Vincent Villanueva

Vice President

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1. Executive Summary

ACI Federal, Inc. (“**ACI Federal**”), founded in 2011, is an award-winning professional services and staffing firm headquartered at 3959 Pender Drive, Suite 305, Fairfax, Virginia 22030, with staff positioned nationwide. ACI Federal delivers full-lifecycle staff augmentation that includes recruiting, screening, credentialing, placing, and managing qualified professionals across information technology, healthcare, technical, administrative, and professional-services disciplines for federal, state, and local government customers. The firm is a Commonwealth of Virginia SWaM-certified company and maintains an active facility clearance with the U.S. Department of Defense, enabling it to sponsor personnel to the secret clearance level.

ACI Federal’s operating model is purpose-built for the requirements of this Contract. The firm holds internationally recognized certifications that directly support IT Staff Augmentation delivery, including **ISO/IEC 27001:2013 (Information Security Management)**, **ITIL (IT Service Management)**, and **ISO 9001:2015 (Quality Management)**, and is **CMMI Level 3** appraised demonstrating its mature, repeatable processes for sourcing, vetting, and managing technical talent while safeguarding customer data.

ACI Federal brings proven capacity to mobilize and manage large, geographically dispersed workforces on demand. The firm serves as an approved subcontractor on the U.S. Department of Veterans Affairs’ \$5.2 billion Integrated Critical Staffing Program and the U.S. Department of Homeland Security’s \$1.2 billion staffing contract, and as a prime contractor holds 25+ active statewide contracts. This scale, paired with a centralized Project Management Office (PMO) and a nationwide recruiting infrastructure, allows ACI Federal to respond rapidly to Customer Requests for Quotes (RFQs) and to fill positions across Job Titles.

Through this Prequalification, ACI Federal seeks to serve State of WV Customers as a responsive, cost-effective IT Staff Augmentation provider, offering personnel whose qualifications meet or exceed the standards for each Job Title bid at Proposed Prices.

ACI Federal’s IT Staff focus

ACI Federal recruits and places information technology professionals across the following focus areas, aligned to the categories in the solicitations demonstrated by the engagements listed below:

1) Senior Web Application Analyst, 2) CRM Application Analyst, 3) Senior SQL Server Database Administrator, 4) Business Analyst, 5) Learning Management System & eLearning Development Specialist, 6) Cloud Financial Operations Specialist, 7) Cloud Architect, 8) Cloud Security Professional, 9) Cloud Platform Engineer, 10) Cloud Network Engineer, 11) Cloud Systems Management Engineer, 12) Cloud Center of Excellence (CCOE) Implementation Spec, and 13) Mainframe Systems Programmer

ACI Federal has provided these categories of IT talent to federal agencies including the U.S. Social Security Administration, the U.S. Army, and the U.S. Department of the Navy.

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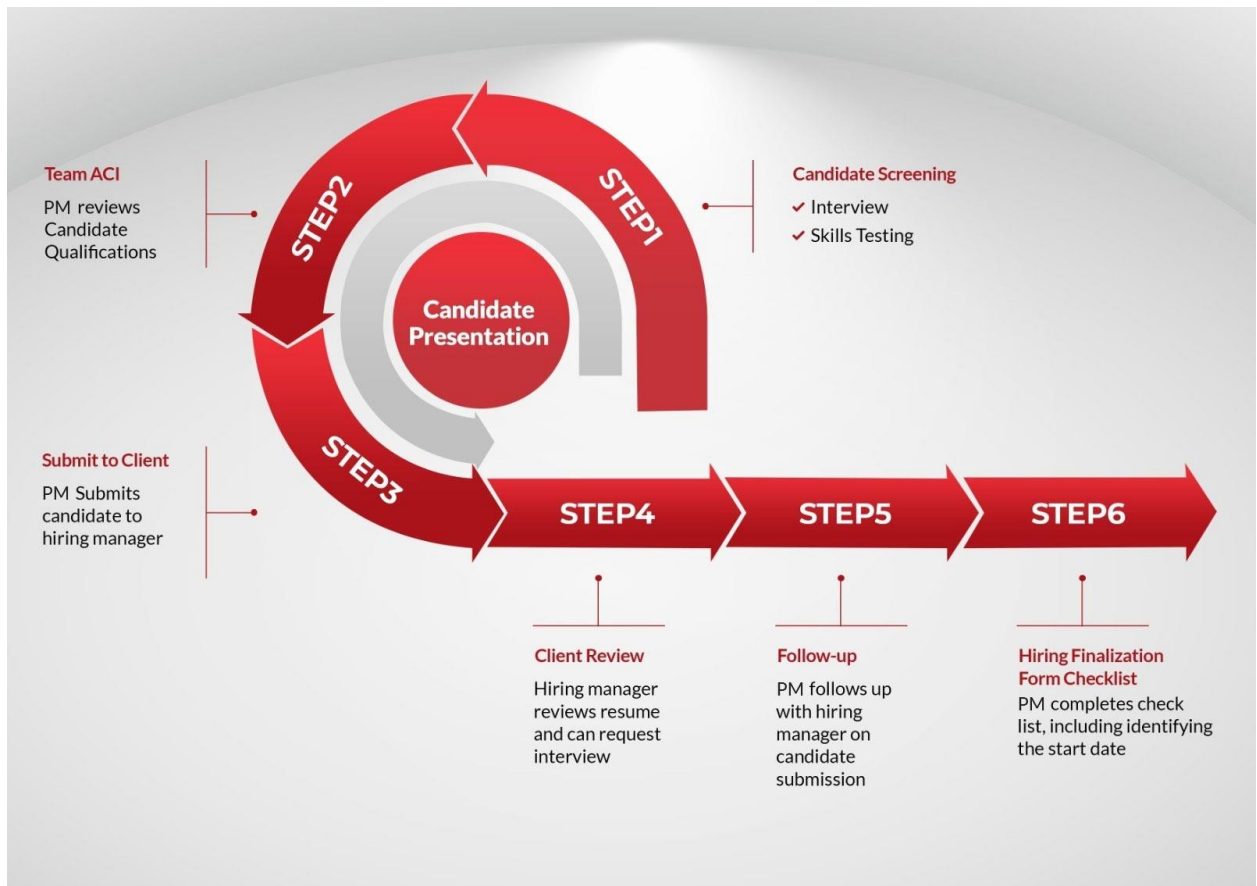
2. Employment Procedures

ACI Federal follows a disciplined, four-stage process to select and provide candidates in response to each Customer Request for Quote (RFQ):

- **Requirement intake and validation.** Upon receipt of an RFQ, the assigned Program Manager reviews the requested Job Title(s), Scope Variant(s), work location, security/background requirements, and the RFQ criteria, Job Descriptions, to define an exact candidate profile.
- **Candidate identification and recruitment.** ACI Federal activates its nationwide recruiting infrastructure—proprietary candidate databases, IT-specific job boards, referral networks, and professional associations—to assemble a qualified pool that meets the education, experience, certification, and skill requirements of the position.



- **Screening, qualification verification, and submission.** Recruiters and screening specialists conduct interviews, verify credentials and experience, complete reference checks, and prepare a submission package for Program Manager review before submission to the Customer.



- **Selection, onboarding, and deployment.** Following Customer selection, ACI Federal confirms availability, completes required background screening and onboarding documentation, and coordinates a start date so Staff begin work without delay, then manages performance throughout the assignment.

ACI Federal's interview criteria assess each candidate against the following factors, weighted to the requirements of the specific Job Title and RFQ:

- **Technical knowledge and skills** specific to the position (tools, platforms, languages, systems, and methodologies).
- **Relevant IT experience** in type and duration, meeting or exceeding the Attachment J Scope Variant requirement.
- **Education, Experience and certifications** required or preferred for the role, including equivalent experience where permitted.
- **Problem-solving and analytical ability** demonstrated through role-based or scenario questions.
- **Communication and professionalism** for effective performance in the Customer's environment.

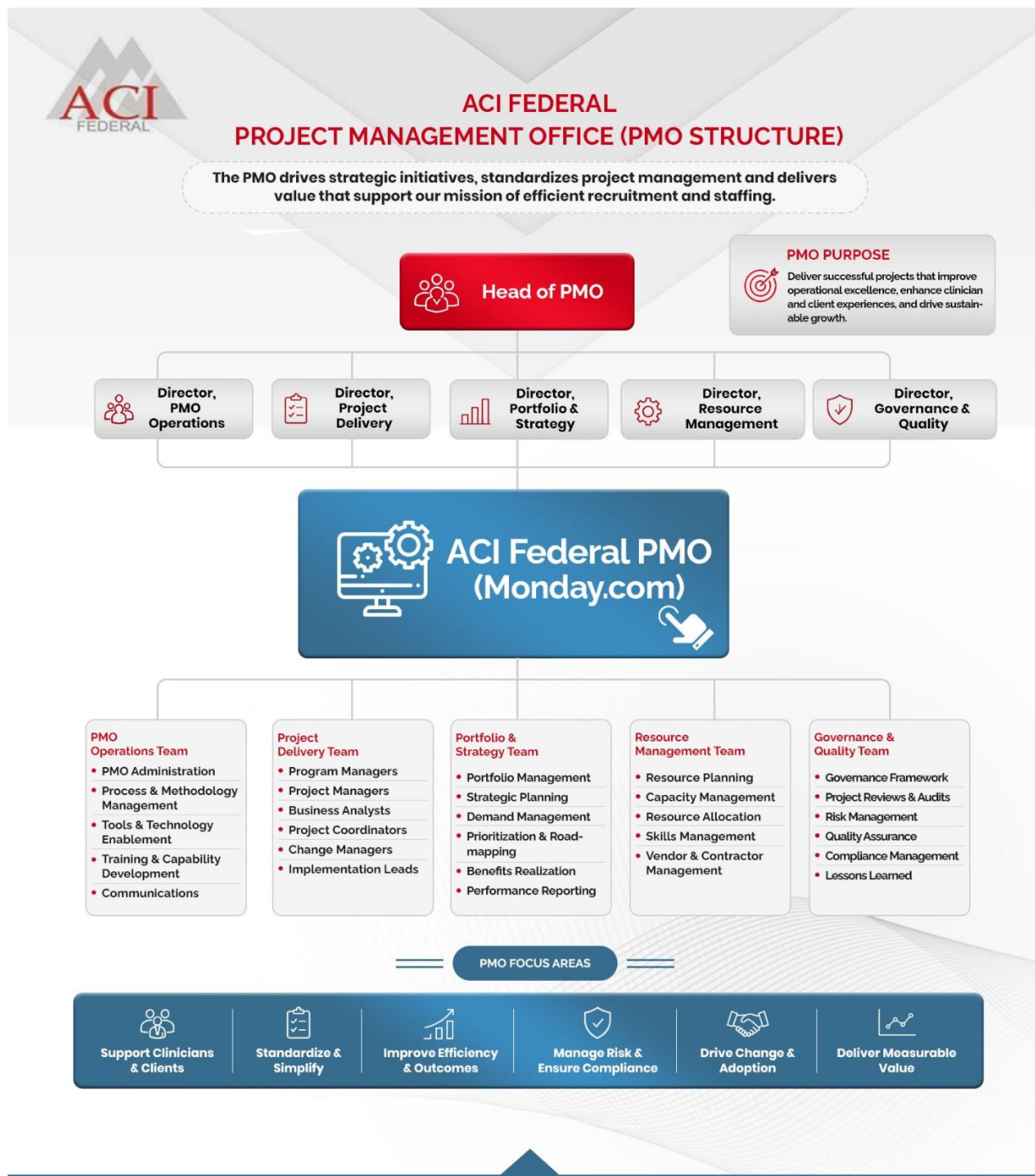
3. Operational Procedures

ACI Federal's Operational Formula for staffing availability combines a continuously refreshed talent pipeline with centralized coordination. ACI Federal maintains a bench of pre-screened IT candidates organized by WV requirement categories, sourced through always-on recruiting campaigns so that qualified candidates are identified before demand arises. A centralized scheduling and communications system, managed by the PMO on the Monday.com platform, provides real-time visibility into candidate availability, active RFQs, and fill status. This model enables rapid response to Customer RFQs. ACI Federal can respond to coverage requests within as little as 24 hours while maintaining strict screening and credentialing standards. Capacity management, resource allocation, and skills-inventory management are performed by a dedicated Resource Management function, ensuring ACI Federal can fill positions across the Job Titles it is awarded throughout the Contract term.

Beyond confirming that a candidate meets the technical requirements of the Job Title, ACI Federal assesses suitability for the specific Customer and assignment. The Program Manager evaluates fit against the RFQ's work location and schedule (onsite, hybrid, or remote), the Customer's environment and technology stack, any security clearance or Level 2 background requirements, and required start timing. ACI Federal also considers the candidate's communication style and professionalism relative to the Customer's team and confirms the candidate's availability for the full assignment. Only candidates judged to be both qualified and well-matched to the Customer's needs are submitted, and ACI Federal remains available to propose alternatives if the Customer's requirements evolve.

ACI Federal manages placed Staff through its PMO and assigned Program Manager, who serve as the Customer's point of contact throughout the assignment. When a performance concern is raised, the Program Manager promptly acknowledges it, investigates with the Customer and the Staff members, and implements a corrective-action plan with defined expectations and timelines.

ACI Federal has demonstrated the ability to resolve concerns within short corrective-action windows (for example, a 3-day standard used on a prior government contract). If performance does not improve, or if the Customer requests a replacement, ACI Federal provides an approved substitute from its pre-screened pipeline to maintain continuity of service and minimize disruption. Performance issues, actions taken, and outcomes are documented, and lessons learned are captured by the PMO's Governance & Quality function to drive continuous improvement.



4. Data confidentiality

ACI Federal maintains an information-security program certified to ISO/IEC 27001:2013 and enforces the confidentiality obligations required by the Contract. All employees, approved subcontractors, and placed Staff execute confidentiality/non-disclosure agreements and are trained in the handling of confidential and trade-secret information, including HIPAA and other applicable privacy and security requirements. Access to Customer information is limited to what is necessary to perform the assignment, and ACI Federal complies with the data-security requirements, including the requirement that no State of WV data be sent, transmitted, or accessed outside the United States. ACI Federal will not subcontract any work without the Department's prior written consent and holds subcontractors and their W-2 personnel to the same confidentiality and data-protection obligations as its own employees. Security incidents are managed under ACI Federal's documented incident-response procedures with prompt notification to the Customer as required.

5. Background Screening Procedures

ACI Federal conducts background screening on all placed Staff as required by the Customer's RFQ. Standard screening includes

- Verification of identity and work authorization,
- Criminal history checks, and
- Drug screening prior to placement, together with the
- Credential and reference verifications described above.

When a customer designates a position as a job of special trust requiring Level 2 enhanced background screening, ACI Federal coordinates fingerprint-based state and national criminal history screening through the appropriate channels and confirms eligibility before the Staff member begins work. ACI Federal's active U.S. Department of Defense facility clearance and its experience sponsoring personnel to the secret clearance level further demonstrate its capability to meet elevated trust and screening requirements. Background-screening requirements and associated costs are addressed in accordance with the applicable RFQ requirements.

6. Principal Personnel

ACI Federal's Principal Personnel who make operational decisions concerning Staff placement for this Contract are listed below.

Principal Personnel 1

a. Name: Levi Garcia

b. Education: U.S. Marine Corps professional military education and senior enlisted leadership training (personnel management, operations, supervision, readiness, and mission execution); college coursework completed, with a Joint Services Transcript available for evaluation of ACE-recommended college credit.

c. Credentials and certifications: Retired U.S. Marine Corps Master Sergeant (E-8); Facility Security Officer (FSO) experience with DCSA/NISP, DISS/NISS/NCAISS familiarity; Monday.com PMO administration.

d. Job title: Program Manager / PMO Lead

e. Years of IT Experience: Approximately 9 years of federal IT-services program management and operations oversight (with ACI Federal since 2017), including oversight of NGEN-related IT support across Service Desk, Cyber Security, DevSecOps, and Network Engineering functions; supported by 22 years of U.S. Marine Corps leadership and operations experience.

f. Years employed with ACI Federal: Since 2017 (approximately 9 years).

Principal Personnel 2

a. Name: J. Vincent Villanueva, CPA

b. Education: The University of Texas at Austin (Red McCombs School of Business): Master of Professional Accounting and Bachelor of Business Administration; University of Houston (C. T. Bauer School of Business): Master of Business Administration.

c. Credentials and certifications: Certified Public Accountant (CPA), active since 2013; government-contracting expertise in FAR compliance, CAS, DCAA audit readiness, SCA, indirect-rate development, and FFP accounting.

d. Job title: Vice President of Finance and HR

e. Years of IT Experience: 10+ years of finance, accounting, and HR leadership within the government-contracting sector, including an information-technology and professional-services contracting environment. Mr. Villanueva's functional role is financial and HR management (pricing/rate structures, credentialing, onboarding, and compliance) rather than hands-on IT delivery.

f. Years employed with ACI (ACI Federal): Since September 2025 (approximately 1 year); promoted from Director of Accounting to Vice President of Finance and HR within six months.

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7. Case Studies

1. Social Security Administration – Information Technology Support Services Contract		
Contract Number: 4700001800		Contract Type: Time and Material
Award Date: 08/26/2015		Cost/Price – original awarded AND final (or projected final, if contract is active): \$2,500,000
Delivery Schedule – original AND final (or projected final, if the contract is active): 09/30/2018		
Procuring Contracting Officer (PCO) Name: Vicki Hubert Telephone #: 301-527-6558 Fax #:214-596-6219 Email:Victoria.Hubert@ngc.com	Administrative Contracting Officer (ACO) Name: Tina Davis Telephone #:410-265-4533 Fax #:214-596-6219 Email:t1.davis@ngc.com	Government or Commercial Technical Representative or COR/COTR – Name: Brittany Harris Telephone #:410-265-4969 Fax #:214-596-6219 Email:Brittany.harris@ngc.com
Description and Relevance of Services: ACI Federal provides Staff Augmentation Technical expert resources processing high end technical and IT knowledge to SSA ITSSC. The staff provided includes <i>Data Scientist/ Statisticians, Database Administrators, Enterprise Architects, IT Strategic Planners, IT Specialists, both Knowledge and Performance Management Specialists, Technical Leads, Utilization Specialists, and Web Designer/ Developers</i>) who possess diverse knowledge, skills, and experience. Personnel services support mission critical goals and objectives with specific emphasis on those activities related to the expanded use of IT products and services. In addition to technical skills, ACI Federal’s management and employees provide administrative and management skills to plan, organize, lead, and submit quality deliverables in a timely manner.		
Objectives Achieved/ Cost growth/Schedule Delays: ACI Federal staff for SSA provided support and expertise in various following areas: • Lifecycle activities for software improvement and web/interface; including planning, business process/application analysis, user-centered design, development, testing/validation, integration, implementation, deployment, and training. Additionally, ACI hires personnel that provide application and business planning, analysis, requirements, application design, development, testing, maintenance, and validation support for the Agency’s programmatic, administrative, business intelligence, and strategic analysis software applications. • Database and data administration; providing technical support across multiple platforms, including relational database technology for all new development projects, and staffing professionals with proven technical expertise. • Software engineering and management support assisting the agency in all aspects of software engineering management and providing support to the agency’s software engineering community, users of the Enterprise Software Engineering Facility, and the production infrastructures (including the Management Information Services Facility, Document Management Facilities, and Programmatic Processing Facility). • Systems administration and systems security support providing technical server support and		

maintenance across multiple platforms, systems administrative technical support for each of the Operating Systems platforms, and systems security and engineering support.

All original requirements with regard to cost, schedule, and technical performance meet expectations. No corrective action or termination proceedings have been necessary.

2. Army Program Executive Office Enterprise Information Systems– Integrated Personnel and Pay System – ERP

Contract Number:P7584

Contract Type: Time and Material

Award Date: 03/06/2015

Cost/Price – original awarded AND final (or projected final, if contract is active):\$2,450,000

Delivery Schedule – original AND final (or projected final, if the contract is active):03/05/2020

Procuring Contracting Officer (PCO) -

Name:Debbie Giovanis
Telephone #:703-545-2759
Fax #:703-545-2759
Email:dgiovanis@caci.com

Administrative Contracting Officer (ACO) –

Name:Janice Ducharme
Telephone #:703-322-8164
Fax #:703-322-8164
E-mail:jducharme@caci.com

Government or Commercial Technical Representative or COR/COTR –

Name:Debbie Giovanis
Telephone #:703-545-2759
Fax #:703-545-2759
E-mail: dgiovanis@caci.com

Description and Relevance of Services:

The Army IPPS-A contract requires ACI Federal to obtain and provide efficient and qualified staff for providing services for a System Integrator to implement Increment II of the Integrated Personnel and Pay System-Army. The IPPS-A project objective is to deliver single, integrated, multi-component personnel and pay system, which streamlines Army HR, enhances the efficiency and accuracy of Army personnel and pay procedures, and supports Soldiers and their families. ACI experienced staff provided personnel and pay management functionality for all Components of the Army, including Single Comprehensive Personnel and Pay Record, Self Service Access, Data Standardization, Integrated Personnel and Pay, Strength Management and Accountability, Personnel Asset Visibility, Efficiencies Gained by Workflow, Cross Component Support, Business Process Standardization, and NIPRNet and SIPRNet Integration with Cross Domain Support.

Objectives Achieved/ Cost growth/Schedule Delays:

ACI Federal, by staffing qualified *Communications Specialists, Configuration Change Control Specialists, Contract Analysts, Database Administrators, Enterprise Architects and Specialists, Graphics Specialists, Internal Controls Analysts, IT Security Engineers, Security Analysts, Systems Administrators, Technical Writer/ Editors, Test Engineers, Performance Management Specialists, IT Policy Specialists, and IT Specialists*, worked to effectively achieve the following program requirements:

- Program Management; providing services and support in project scheduling, meeting support, transitioning plans, reviews, reporting, and developing a project management plan detailing the technical approach, organizational resources and management controls to meet the cost, schedule, and performance requirements throughout the execution.
- Application Security; updating and maintaining security plans, manuals, and designs. ACI

assists in the engineering of existing business processes through staffing qualified Security personnel.

- Systems Engineering; developing a Systems Engineering Management Plan describing the overall use of systems engineering throughout the project's life cycle. Additionally, ACI's Engineering personnel are involved with multiple plans, archiving, analysis, and general web-based necessities.
- Architecture staff maintains all technical documentation required for the design, development, and ongoing operations of IPPS-A on the NIPRNet and SIPRNet environments.
- Staffing Software Configuration and Development personnel that creates and maintains the Software Development Plan specifying the intended completion of tasks and conducting financial auditing/audit readiness and operational auditing while maintaining an object/configuration migration process and domain values.
- System Integration, specifically interface design, document development, general development, verification and validation, and Enterprise Service Bus personnel.
- Data Migration Specialists, including activities necessary to meet all requirements while updating and maintaining plans to include configuration data, PeopleSoft Objects, incremental data loads, and all software requirements.
- Data Specialists update software to populate and maintain data.
- Life-Cycle Managing services and staffing support to include Requirements, Release, Risk, Configuration Management, and Quality Assurance/Metrics.
- Integrated Logistics Support services and support, including Deployment, Training, Sustainment, Customer Support, and Customer Relations.
- Test and Evaluation services and support while integrating Test Planning, Requirements Traceability and Verification, System Development Test, and Government Test Support.
- Sensitive Products Support via Team and Documentation, providing resources to perform all activities necessary to design, build, test, and maintain IPPS-A on the SIPRNet environment.

All original requirements with regard to cost, schedule, and technical performance meet expectations. No corrective action or termination proceedings have been necessary.

3. Navy Marine Corps Intranet– NGEN

Contract Number: CW414904		Contract Type: Time and Material	
Award Date: 07/20/2015		Cost/Price – original awarded AND final (or projected final, if contract is active): \$4,500,000	
Delivery Schedule – original AND final (or projected final, if the contract is active): 07/20/2019			
Procuring Contracting Officer (PCO) - Name: Kristin Mazoch Tel #:469-808-2947 Fax #:469-808-2947 Email: Kristin.mazoch@hp.com		Administrative Contracting Officer (ACO) – Name: Nicole Patterson Telephone #:208-577-9522 Fax #:208-577-9522 Email:Nicole.patterson@hpe.com	
		Government or Commercial Technical Representative or COR/COTR – Name: Nicole Patterson Tel #:208-577-9522 Fax #:208-577-9522 Email:	



Nicole.patterson@hpe.com

Description and Relevance of Services:

ACI Federal currently has **80FTE's** on the NMCI NGEN Program. The NMCI NGEN contract requires ACI Federal to provide highly cleared and certified staff with experience in IT Services, Hardware, Software, IT engineering services, and transition support services. The service area includes Navy and Marine Corps international networks and locations for over 700,000 accounts on over 373,000 computers. Over 2,500 locations will provide services supported by Network Operations Centers, Service Desks and Server Farms.

Objectives Achieved/ Cost growth/Schedule Delays:

ACI Federal identifies and staffs **Help Desk Managers and Specialists, Imaging Specialist/Technicians, IT Analysts, IT Security Engineers, IT Specialists, Security Analysts, Systems Administrators, Program and Project Managers, Network Engineers, and IT Specialists** who successfully perform in at least one of the following service areas:

- Incident Management—immediate response, escalation, and service restoration
- Problem Management—tracking and resolution of persistent or widespread incidents
- Change Management—overarching management and implementation of changes, including communication of incident information
- Configuration Management—identifying recording, and reporting configuration changes
- Service-level Management—tracking, analyzing, and reporting on performance data.

ACI Federal's hiring practices serve to fulfil the goals of NGEN by both operating and maintaining the NMCI network, supporting the NMCI network and associated computing services, ensuring continued security of the network and enhancing information assurance capabilities, providing Government Command and Control, leveraging DoD enterprise security services, and maintaining continuity of service during the transition.

All original requirements with regard to cost, schedule, and technical performance meet expectations. No corrective action or termination proceedings have been necessary.

6. VA Office of Electronic Health Record Modernization (OEHRM) — Cerner Interface Cybersecurity Support

Contract Number: ACI Federal Subcontract Agreement under Cerner Government Services, Inc. Prime Contract No. 36C10B18D5000 (U.S. Department of Veterans Affairs, VA EHRM Program); performance issued under individual Task Orders (e.g., Task Order 2, Task Order 4)

Contract Type: Subcontract to Cerner Government Services, Inc.; individual Task Orders issued on a Firm-Fixed-Price or Time-and-Materials/Labor-Hour basis

Award Date: June 28, 2018 (Subcontract Agreement Effective Date); ACI Federal cybersecurity support in place since November 2018

Delivery Schedule — original AND final (or projected final, if the contract is active): Subcontract Term runs through June 28, 2033; performance was active and ongoing as of the March 2020 reporting period, with Task Order 2 personnel carried forward to sustain continuity into subsequent task orders (e.g., Capability Set 2).



Procuring Contracting Officer (PCO) / Cerner Contractual Representative: Name: Kara Stinemetz Telephone #: (816) 201-0523 Email: Kara.Stinemetz@cerner.com	Government or Commercial Technical Representative / COR-COTR: Name: John A. Short, SES — Chief Technology & Integration Officer (CTIO), VA Office of Electronic Health Records Modernization Address: 811 Vermont Avenue NW, 5th Floor, Suite 5.084, Washington, DC 20420
Description and Relevance of Services: ACI Federal has provided direct cybersecurity support to the Cerner Interface Design and Deployment team since November 2018 under the VA Office of Electronic Health Record Modernization (OEHRM) Program, supporting Cerner's prime contract with the Department of Veterans Affairs to deliver the VA Electronic Health Record Modernization (VA EHRM) system. ACI Federal devised, developed, and implemented a proprietary 6-step Interface Cybersecurity Life Cycle model — spanning initial interface assessment, Interface Control Document (ICD) cybersecurity review, Authority-to-Connect (ATC)/authorization coordination, Federal Enclave connectivity approval, Ports/Protocols/Services Management (PPSM) worksheet development, and connectivity test support — to provide consistent, repeatable cybersecurity processes across every interface in the program. The model targets early identification of cyber dependencies and risks, enabling proactive coordination with VA, DoD/DHA, and Cerner cybersecurity authorities and permitting seamless integration into the interface design and development lifecycle.	
Objectives Achieved / Cost Growth / Schedule Delays: ACI Federal's cybersecurity team grew from an initial 2-person effort to 12 positions, providing daily direct support to 32 Cerner Program Managers, 7 VA JCOIC Program Managers, and VA client leadership. Key achievements include: • Completed cybersecurity analysis for all 73 interfaces required for the VA Initial Go-Live Minimum (GLM) requirement, expanding from an original scope of 11 interfaces — a six-fold increase in scope successfully absorbed without schedule slippage. • Provided direct cybersecurity guidance to 29 assigned Cerner Interface Program Managers and their Interface Architects, and completed cybersecurity sections and review for all 73 Interface Control Documents (ICDs), including re-work for 15 interfaces following re-design. • Developed and delivered 110 Ports, Protocols, and Services Management (PPSM) load sheets to support Local Peripheral Devices Hub (LPDH) and Joint Configuration Control Board (CCB) approvals, and supported VA JCOIC in submitting worksheets underlying 130 PPSM-based firewall actions on the VA network. • Designed and implemented the connectivity test-event process later adopted by the VA JCOIC team, resulting in successful test and production connection verification for all 73 GLM interfaces. • Identified process efficiencies that collapsed connectivity-approval timelines from 23 days to under 4 days to meet VA deadlines, and sustained surge staffing to establish and test more than 50 connections in a 5-week period.	



- Sustained a weekly battle rhythm of 35–40 Interface Design/Development calls, 8–10 connectivity test-planning events, 8–10 connectivity test events, and roughly 20 JCOIC meetings — while maintaining full documentation and after-action reporting for each.