



CRFP SEC2600000001  
Cost Sheet - Attachment A

Category	Description	Unit/Qty	Rate	Total Cost
Implementation Fee	One-time setup, configuration, onboarding, and training	1		\$500,000
Annual License Fee	Recurring license for platform usage	1 year		\$650,000
Maintenance	System updates, and ongoing maintenance	Included	Included	Included
Unlimited Users	Platform access for unlimited internal/external users	Included	Included	Included
Customer Support	Email/chat support, knowledge base, ticketing system	1 year		Included
Call Center Support	Dedicated phone support for agencies and public inquiries	1 year		Included
Internal Users	Staff/admin access across agencies	Unlimited	Included	Included
External Users	Public-facing portal for applicants, businesses, and citizens	Unlimited	Included	Included
Data Migration	Import of legacy digital data into new system		\$350/GB	Variable
Paper to Digital Migration	Scanning, digitization, and indexing of paper records	≥ 1	\$0.40/page	Variable

Optional Add-Ons

Agency Expansion	Support for onboarding additional agencies beyond initial 9		\$50,000/agency	
Onboarding Additional Agencies	API connections to third-party systems (e.g., CRM, payment gateways)		\$50,000/system	
Creating Additional Custom Workflows	Automated alerts for users and admins		\$5,000/workflow	
License/Permit Types	Configuration of multiple license/permit workflows in addition to initial setup		\$2,500/type	
E-Signature Integration	Digital signatures for applications and approvals		Pass Through	Vendor Rates
Storage	Storage of documents and hosting of system, should the State elect not to transition to its own cloud storage		\$600/TB/year	

Suggested Payment Schedule

Milestone	Due Upon	% of Total
Contract Signing & Kickoff	After Kick-Off Meeting and Deliverable Schedule Presented and Agreed to by both parties	10%
Design	After designs and workflows are aligned and approved	20%
Completion of System Configuration	After configuration and initial testing	30%
Go-Live & User Training	Upon go-live and completion of training	20%
Final Acceptance & Warranty Start	30 days post go-live, after issue resolution	20%

Pronto, Inc. dba Infilla

Vendor Name

Authorized Signature

Date

11/18/2025