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Header 2

List View

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- Contact
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Procurement Folder: 1886131

Procurement Type: Central Master Agreement

Vendor ID: VS0000042815

Legal Name: InfiCare Health Inc.

Alias/DBA:

Total Bid: \$11,935,040.00

Response Date: 04/14/2026

Response Time: 8:53

Responded By User ID: Inficare@1

First Name: Charit

Last Name: Mathur

Email: govt@infiCare.com

Phone: 7039451800

SO Doc Code: CRFQ

SO Dept: 0803

SO Doc ID: DOT2600000079

Published Date: 3/31/26

Close Date: 4/14/26

Close Time: 13:30

Status: Closed

Solicitation Description: WVDOT IT Temporary Staffing Services (81260081)

Total of Header Attachments: 2

Total of All Attachments: 2

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Senior Mainframe Application Analyst				794560.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

Senior Mainframe Application Analyst

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Mainframe Application Analyst				794560.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

Mainframe Application Analyst

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Senior Application Oracle Database Administrator				852800.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

Senior Application Oracle Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	Application Oracle Database Administrator				852800.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

Application Oracle Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
5	Senior Application DB2 Database Administrator				852800.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

Senior Application DB2 Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
6	Application DB2 Database Administrator				794560.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

Application DB2 Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
7	PC Programmer Analyst				569920.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

PC Programmer Analyst

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
8	Senior PC Programmer Analyst				628160.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

Senior PC Programmer Analyst

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
9	Application SQL Server Database Administrator				794560.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

Application SQL Server Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
10	Senior Application Oracle Server Database Administrator				852800.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

Senior Application Oracle Server Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
11	GIS Database Administrator				686400.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

GIS Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
12	Senior GIS Database Administrator				794560.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

Senior GIS Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
13	GIS Architect				1019200.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

GIS Architect

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
14	GIS Application Developer				794560.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

GIS Application Developer

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
15	Senior GIS Application Developer				852800.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Extended Cost in 'Exhibit A - Pricing Page' Shown in the 'Bid Contract Amount' above.

Extended Description:

Senior GIS Application Developer

Exhibit A - Pricing Page

WVDOT Information Technology Staffing Services RFQ(81260081)

CRQM DOT26*44

Contract Item	Description	Est. Qty.	Unit of Measure	Year 1 Unit Cost	Year 2 Unit Cost	Year 3 Unit Cost	Year 4 Unit Cost	Extended Cost
4.1.1	Senior Mainframe Application Analyst	2080	EA	\$94.00	\$95.00	\$96.00	\$97.00	\$794,560.00
4.1.2	Mainframe Application Analyst	2080	EA	\$94.00	\$95.00	\$96.00	\$97.00	\$794,560.00
4.1.3	Senior Application Oracle Database Administrator	2080	EA	\$101.00	\$102.00	\$103.00	\$104.00	\$852,800.00
4.1.4	Application Oracle Database Administrator	2080	EA	\$101.00	\$102.00	\$103.00	\$104.00	\$852,800.00
4.1.5	Senior Application DB2 Database Administrator	2080	EA	\$101.00	\$102.00	\$103.00	\$104.00	\$852,800.00
4.1.6	Application DB2 Database Administrator	2080	EA	\$94.00	\$95.00	\$96.00	\$97.00	\$794,560.00
4.1.7	PC Programmer Analyst	2080	EA	\$67.00	\$68.00	\$69.00	\$70.00	\$569,920.00
4.1.8	Senior PC Programmer Analyst	2080	EA	\$74.00	\$75.00	\$76.00	\$77.00	\$628,160.00
4.1.9	Application SQL Server Database Administrator	2080	EA	\$94.00	\$95.00	\$96.00	\$97.00	\$794,560.00
4.1.10	Senior Application Oracle Database Administrator	2080	EA	\$101.00	\$102.00	\$103.00	\$104.00	\$852,800.00
4.1.11	GIS Database Administrator	2080	EA	\$81.00	\$82.00	\$83.00	\$84.00	\$686,400.00
4.1.12	Senior GIS Database Administrator	2080	EA	\$94.00	\$95.00	\$96.00	\$97.00	\$794,560.00
4.1.13	GIS Architect	2080	EA	\$121.00	\$122.00	\$123.00	\$124.00	\$1,019,200.00
4.1.14	GIS Application Developer	2080	EA	\$94.00	\$95.00	\$96.00	\$97.00	\$794,560.00
4.1.15	Senior GIS Application Developer	2080	EA	\$101.00	\$102.00	\$103.00	\$104.00	\$852,800.00
Grand Total								\$11,935,040.00



CRFQ Response To



Prepared By:

InfiCare Health Inc. dba InfiCareTech
22375 Broderick Drive #225
Dulles, VA 20166
www.infiCareTech.com

Submitted To:

Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305
www.wv.gov

Point of Contact:

Charit Mathur, Vice President
E-mail: govt@infiCare.com
Phone: (703) 945-1800
Fax: (703) 260-6465

John W Estep, Buyer
E-mail: estep@wv.gov
Phone: 304-558-2566

Business Proposal

CRFQ 0803 DOT2600000079

WVDOT IT Temporary Staffing Services

Due Date: April 14, 2026 @ 01:30 PM EDT

InfiCareTech's response to this CRFQ includes data that shall not be disclosed outside the business address listed above and shall not be duplicated, used, or disclosed—in whole or in part—for any purpose other than to evaluate this proposal. If, however, a contract is awarded to InfiCareTech as a result of—or in conjunction with—the submission of this data, the WVDOT shall have the right to duplicate, use, or disclose the data to the extent provided in the resulting contract. This restriction does not limit the WVDOT's right to use the information in this data if it is obtained from another source without restriction.

TRANSMITTAL LETTER

April 14, 2026

John W Estep, Buyer
Department of Administration Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305

Reference: Business Proposal to WV Department of Transportation Request for Proposal titled ‘WVDOT IT Temporary Staffing Services’ (Solicitation No. CRFQ 0803 DOT2600000079).

Dear Mr. Estep,

InfiCareTech is pleased to respond to the WV Department of Transportation (from now on referred to as ‘WVDOT’) Solicitation No: CRFQ 0803 DOT2600000079 titled ‘WVDOT IT Temporary Staffing Services.’ WVDOT requests proposals from qualified and experienced IT vendors to provide temporary technical staffing services in information technology.

Brief Narrative:

InfiCareTech (www.infiCareTech.com), incorporated in 2001, is headquartered in the Washington, D.C., metro region. It has a proven track record of connecting our clients with high-quality temporary and full-time IT professionals across the United States. Our experience spans working with small businesses, Fortune 500 companies, and numerous government agencies, including state, city, county, and municipal governments, as well as non-profits. At InfiCareTech, we stand out from other IT staffing firms in the following ways.

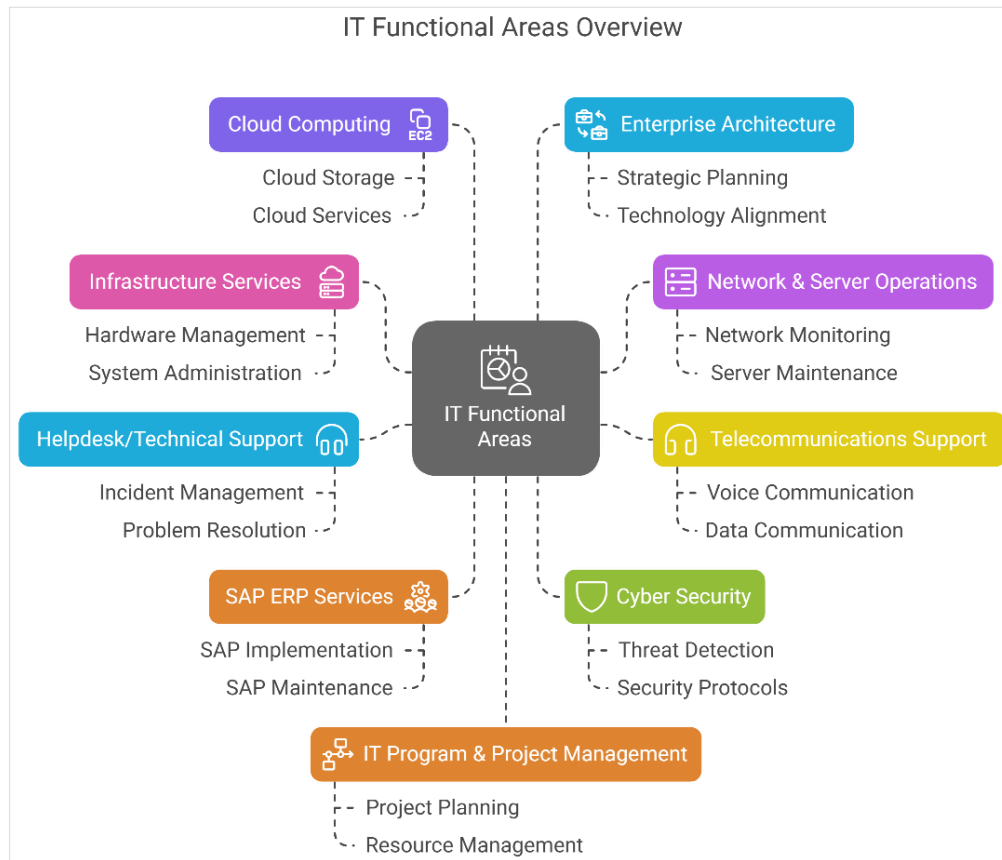
1. A proprietary database of over two million professionals is constantly expanding and is routinely maintained for accuracy.
2. Unparalleled response time—We aim to submit highly qualified initial candidates within 2 – 4 hours of receiving the open position(s).
3. Minimizing ghosting and no-shows—Since the pandemic, the market has become more difficult regarding candidate reliability. We have implemented strict measures to reduce these instances, including training recruiters to identify nonverbal cues (such as job history and responsiveness) and conducting a secondary supervisory review of all candidates before submission.
4. With more than twenty-five (25) years of experience, we provide competitive rates and simplify processes, making us a one-stop shop from initial candidate outreach to onboarding and placement.

Our experience and efforts have earned us ISO 9001:2015 certification and a 90th-percentile ranking from EcoVadis for our Corporate and Social Responsibility (CSR) practices. We have consistently been certified as a Great Place to Work and a Best Workplace, which has helped us attract top talent for our clients. InfiCareTech is a GSA Schedule 70 Contract holder, a National Minority Supplier (as approved by the NMSDC), and a Minority Business Enterprise (MBE).



InficareTech's Expertise & Government Domain Contract Vehicles:

We have a proven track record of success in managing temporary, temp-to-perm, and direct-hire IT staffing engagements of all sizes through an established, ISO 9001:2015–certified process that guarantees consistency, compliance, and client satisfaction. Using our structured recruitment methodology and industry expertise, InficareTech provides comprehensive staffing support across various technical and professional fields. Our approach combines advanced sourcing technology, a broad candidate network, and proactive engagement to fulfill even the most specialized talent requirements of our public-sector clients. We have consistently supplied skilled personnel across multiple functional areas, as outlined below:



InficareTech has demonstrated its ability to manage multi-year contracts, placing highly skilled candidates in both long-term and short-term roles, with a strong emphasis on customer satisfaction. We currently maintain a list of end-to-end temporary, contract-to-hire, and direct-hire staffing support services contract vehicles with various public-sector agencies, including state, county, and city governments, as shown in the table below:

Government Agency	Contract Vehicle
<i>Administrative Office of the Courts, MD</i>	<i>Staff Augmentation & Professional Consulting Services</i>
<i>Calbright College, CA</i>	<i>Temporary Technology Staffing Services</i>
<i>CalPERS, CA</i>	<i>Information Technology Consultants Spring-Fed Pool</i>
<i>California State University (CSU), CA</i>	<i>IT Temporary Personnel Services</i>

Government Agency	Contract Vehicle
<i>CARE, GA</i>	<i>Global Digital Temporary Staffing Services</i>
<i>Central Ohio Transit Authority, OH</i>	<i>Temporary Personnel Services</i>
<i>Department of Enterprise Services, WA</i>	<i>IT Project Management Services</i>
<i>Gwinnett County, GA</i>	<i>ITS Professional Staffing Resource</i>
<i>Oakland County, MI</i>	<i>IT Professional Services</i>
<i>State of Florida</i>	<i>Prequalification for IT Staff Augmentation Services</i>
<i>State of Louisiana</i>	<i>Statewide IT Staffing Support</i>
<i>State of Massachusetts</i>	<i>ITS87: IT Staff Augmentation</i>
<i>Salt River Pima-Maricopa Indian Community, AZ</i>	<i>IT Recruiting/Consulting Services</i>
<i>State of Vermont</i>	<i>Retainer Contract IT Services</i>
<i>University Hospital, New Jersey</i>	<i>Temporary IST Staffing Services</i>
<i>University of Arizona, AZ</i>	<i>Procurement and Contracting Services</i>
<i>University of Cincinnati, OH</i>	<i>Payroll and Staff Augmentation Services</i>
<i>UW Medicine, WA</i>	<i>Project Resources and Staff Augmentation for IT Professional Services</i>
<i>Virginia Employment Commission, VA</i>	<i>Temporary Personnel Services</i>
<i>Washington County, OR</i>	<i>Staff Augmentation for IT Services</i>

Table 1: IT Contract Vehicles List

For over twenty-five years, we have successfully placed junior to senior-level candidates in both long- and short-term roles, as outlined in the CRFQ. Our candidates work in on-site, remote, and hybrid positions. In 2025, we placed hundreds of candidates across the government and commercial sectors, supporting roles similar to those in the CRFQ. Our candidates have gained extensive experience working with our clients across various platforms and skill areas.

InficareTech's Advantage:

Our Strength	Win Theme
<i>24/7 sourcing engine</i>	<i>Faster turnaround than incumbents.</i>
<i>2M+ resume ATS + AI matching</i>	<i>Superior talent quality and diversity.</i>
<i>Deep IT, cybersecurity, cloud, and data engineering expertise</i>	<i>Better alignment with modern WVDOT IT initiatives.</i>
<i>ISO-certified screening + compliance</i>	<i>Lower risk, higher reliability, stronger QA.</i>
<i>Scalable on-shore/off-shore/near-shore model</i>	<i>Greater flexibility and cost efficiency.</i>
<i>Modern reporting, KPIs, and SLA-based delivery</i>	<i>Enables the WVDOT to track performance and hold the vendor accountable.</i>

Technology-Driven, Scalable Staffing Solutions: Over the last several years, InficareTech has invested significantly in our recruiting technology to enhance the client experience. Benefits such as improved competitiveness, faster response times, enhanced service quality, cost savings, scalability, data-driven decision-making, and increased market share can be achieved through technological adaptation. Over the past two decades, we have developed our ATS to house over 2 million active, qualified candidates and refined our recruitment, onboarding, and retention processes.

Our cloud-based tools and platforms enable scalable operations, allowing us to quickly adapt to changing demand and allocate resources efficiently. We regularly assess our clients' technological and staffing needs and stay updated with the evolving technology landscape. The operational benefits of adopting technology include improved competitiveness, faster response times, enhanced service quality, cost savings, scalability, data-driven decision-making, and increased market share—ensuring we provide our clients with the right talent when needed. InfiCareTech is committed to helping the WVDOT accomplish its temporary staffing goals promptly and cost-effectively. With our extensive technical expertise, relevant experience, practical knowledge of WVDOT's business processes, and full commitment from our management, we are prepared to deliver the required technical and consulting services to WVDOT in the best possible manner.

Acknowledgment of Addendum:

Our acknowledgment of the receipt of the CRFQ Addendum is as follows:

Addendum for Event CRFQ 0803 DOT2600000079	Issue Date	Acknowledgment of Addendum
1	March 25, 2026	✓
2	March 31, 2026	✓

The contents of InfiCareTech's response to this CRFQ shall constitute a binding offer, and the signatory below shall be legally authorized to execute all the contractual obligations of the resulting contract with the WVDOT.

Thank you,



Charit Mathur,
Vice President
InfiCareTech



TITLE PAGE

Response Summary:	This is a business proposal to the West Virginia Department of Transportation, Solicitation No. CRFQ 0803 DOT2600000079, titled 'WVDOT IT Temporary Staffing Services,' requesting proposals from qualified and experienced IT vendors to provide information technology temporary technical staffing services.
Company:	InfiCare Health Inc. dba InfiCareTech.
Contact Details:	22375 Broderick Drive #225 Dulles, VA 20166 Phone: (703) 945-1800 Website: www.infiCareTech.com
Year Founded:	2001
Corporation:	'S' Corporation
Legal Status:	VA SWaM Certification: 660428 Certified by the National Minority Supplier Development Council (NMSDC): CR40884 GSA Schedule 70: GS-35F-0057X Federal Tax ID: 83-3806984 CAGE Code: 93U99 Unique Entity ID: GHDGVFVADZV8

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1.0 COMPANY OVERVIEW

Please find the table below providing the requested information:

Legal Entity Name:	InfiCare Health Inc. dba InfiCareTech	
Main Office Address:	22375 Broderick Dr, Suite 225, Dulles, VA 20166	
Telephone Number:	(O): (703) 945-1800	
Website:	www.InfiCareTech.com	
Years in Business:	25 years (Since 2001)	
State of Incorporation:	Virginia	
Business Entity Status:	'S' Corporation (For Profit)	
Company Size:	700+ Employees	
Number of Clients:	150+	
A brief description of the company:	<p>InfiCare Health Inc., dba InfiCareTech (www.infiCareTech.com), incorporated in 2001, is a certified National Minority Supplier from the National Minority Supplier Development Council (NMSDC), a SWaM Certified Minority Business Enterprise (MBE), and a GSA Schedule 70 Contract holder. We are an ISO 9001:2015-certified IT Staff Augmentation Services provider headquartered in the Washington, D.C., metro region.</p> <p>For the past 25 years, InfiCareTech has provided IT staffing services to clients across the US in both the public and private sectors. We have successfully placed Junior to Senior level candidates in both long- and short-term IT positions in the following functional areas similar to the ones described in the CRFQ:</p>	
	<i>IT Infrastructure Services</i>	<i>Network & Server Operations</i>
	<i>Telecommunications Support Services</i>	<i>Helpdesk/ Technical Support</i>
	<i>SAP Enterprise Resource Planning (ERP) Services</i>	<i>Cyber Security</i>
	<i>Cloud Computing</i>	<i>Enterprise Architecture (EA)</i>
	<i>IT Program & Project Management</i>	<i>Software Applications Design, Development & Maintenance</i>
	<i>Business and Quality Assurance Analysis</i>	<i>Database Administration</i>
	<i>Geographic Information System (GIS)</i>	<i>Data Science and Analytics</i>
	<i>Business Intelligence & Data Warehousing</i>	<i>Electronic Document Management Support (EDMS)</i>
	<p>Our candidates work in on-site, remote, and hybrid roles. While we have expertise across various domains, we pride ourselves on delivering quality services and meeting our clients' unique needs, regardless of their position or domain. Through our excellent customer service and creative solutions, we have forged long-term strategic relationships with our clients, some of whom have been with us for up to 18 years.</p>	

Table 2: Company Information

2.0 QUALIFICATIONS & EXPERIENCE

As an IT staffing vendor, InfiCareTech takes pride in providing comprehensive, tailored IT recruitment solutions to clients across a wide range of functional areas. With a proven track record of success, we have developed a deep understanding of our clients' unique IT staffing challenges and have honed our expertise in sourcing, screening, and placing top-quality candidates for various positions. We have the resources, network, and experience to identify the right talent to meet our clients' specific needs. Our team of dedicated technical recruitment professionals works closely with clients to understand their staffing requirements, company culture, and strategic objectives, ensuring a seamless, effective recruitment process.

The table below provides a representative list of clients we have worked with and the positions we have closed with them, as mentioned in the above-stated CRFQ Service Categories. We work with these clients as a Prime Vendor as well as through various Primes and Managed Service Providers (MSPs):

Representative Client List
<p>Government Clients: Allegheny County, PA, Salt River Pima-Maricopa Indian Community (SRPMIC), AZ, San Francisco Unified School District (SFUSD), CA; City of Redmond, WA; Calbright College, CA; California Public Employees' Retirement System (CalPERS), CA; Virginia Employment Commission, VA; University of South Carolina, SC; Chicago Public Schools, IL; Department of Enterprise Services, WA, Washington County, OR, Gwinnett County, GA, Oakland County, MI; Central Ohio Transit Authority, OH; Cincinnati Metropolitan Housing Authority, OH; Columbia University, NY; Tufts University, MA; University of Massachusetts (UMASS), Mississippi State University, MS; Boston College, MA; County of San Diego, CA; The State University of New York (SUNY), NY; University of Arizona, AZ; California State University (CSU), CA; State of Louisiana, State of Alabama, State of Florida, State of Kansas, Administrative Office of the Courts, MD; Maryland DOT SHA, United States Department of Agriculture (USDA), United States Postal Service (USPS).</p> <p>Commercial Clients: CISCO, Google, Tieto EVRY, ATOS, Zensar, UPS, FedEx, LinkedIn, Microsoft, Leidos, Happiest Minds, JPMorgan Chase, Charles Schwab, PNC Bank, First Republic Bank, Bank of America, Wells Fargo, Walmart, HCF, Sanford, HCA, INOVA, Mphasis, Peraton, Metaprocure, Kroger, Progressive, Advantasure, Hilton, Harman, John Deere, Caterpillar, Henry Ford, Target, CVS, Macys, Noralogic, Nora Concierge Care.</p> <p>Education Domain Clients: San Francisco Unified School District (SFUSD), CA; Calbright College, CA; University of South Carolina, SC; Chicago Public Schools, IL; Columbia University, NY; Tufts University, MA; University of Massachusetts (UMASS), Mississippi State University, MS; Boston College, MA; University Hospital of New Jersey (UHNJ), NJ; The State University of New York (SUNY), NY; University of Arizona, AZ; California State University (CSU), CA.</p>
Domain of Temporary Services Provided
<p>IT Project Management: InfiCareTech has been implementing IT strategies to deliver projects on schedule and within budget. This involves conducting project risk assessments, utilizing project management tools to track project performance and schedule adherence, and coordinating with project team members to develop schedules and individual client responsibilities.</p> <p>Web Applications: InfiCareTech uses programming languages to design software, meets with clients to determine their software needs, codes and tests software to ensure functionality, and updates software to refine components such as cybersecurity measures and data storage capacities.</p> <p>Software Testing: Our candidates have developed testing procedures to evaluate software performance, created automated testing programs, executed these procedures to assess the software, documented all testing procedures, reported bugs, and provided recommendations to improve the software product.</p>

Cyber Security: InfiCareTech has been running diagnostic tests and analyzing data to spot threats to computer systems, developing firewalls and other security measures to safeguard systems, making recommendations regarding software and hardware that can strengthen information storage and security records, staying up-to-date on the newest viruses and malware being used by cybercriminals and aiding in the development and implementation of best practices that employees can follow to reduce the risk of data theft.

Cloud Computing: InfiCareTech has been overseeing the design and management of cloud systems, applications, policies, and strategy, managing the development of scalable architecture to support applications and infrastructure on IaaS and PaaS platforms, leading the evaluation process to select, implement, and maintain the best cloud solutions, guiding requirements gathering activities with stakeholders and vendors and ensuring that robust security management and privacy requirements are incorporated into cloud hardware, software, and applications.

ERP/CRM: Our candidates have been developing, planning, and implementing the ERP system; determining the project scope; setting deadlines; assigning responsibilities; monitoring the ERP system's progress; and evaluating and recommending changes to current and future ERP requirements to meet our client's needs.

Mainframe: Our candidates have analyzed designs, developed and executed custom application features and functions, interacted with integration infrastructure and various systems, designed and developed code applications to technical and functional programming standards, and provided primary assistance toward application release and installation into production under given direction.

Geographical Information Systems (GIS): InfiCareTech candidates have been maintaining the digital databases that house geospatial information, implementing spatial analysis, and developing mapping applications and similar tools regarding geographical mapping. We have placed candidates with experience in AutoCAD, CAD, JavaScript, Agile development, GIS, SQL, Python, and Geodatabase software and systems.

Database Management: Our candidates have been managing the administration of the database, analyzing database needs, developing a long-term strategy for data storage, establishing policies and procedures related to data security and integrity, monitoring and limiting database access as needed, and overseeing the design, maintenance, and implementation of the systems that manage an internal database.

Data Science and Analytics: Our candidates are responsible for data analysis, predictive modeling, machine learning, data visualization, statistical analysis, big data technologies, business intelligence, and data governance and ethics. They focus on extracting actionable insights and making data-driven decisions using advanced analytical techniques and technologies.

IT Infrastructure: InfiCareTech has been managing and coordinating all IT infrastructure projects to meet the client's needs, ensuring that standards and procedures are followed during the design and implementation of information systems, monitoring the systems to provide the highest level of infrastructure performance, and assisting in network interface planning, hardware resource availability, and the development of new applications.

Help Desk Support: InfiCareTech candidates have been identifying, researching, and resolving complex technical problems, providing support to end users for computer, application, system, device, access, and hardware issues, and documenting, tracking, and monitoring the problem using applicable systems and tools, responding to telephone, email and online requests for technical support, coordinating with other teams or specialists to resolve an issue and be responsible for the resolution of escalated issues of more incredible difficulty.

Table 3: Detailed IT Experience

Service Categories & Related Positions

InfiCareTech has provided resources in the following service categories and positions (onsite and remote) to both its Government and Commercial clients.

Service Category	Position
IT Program & Project Management:	Program Manager, Project Manager, Project Coordinator, Business Analyst, Business Systems Analyst, Identity & Access Manager, Change Management Specialist
Web & Mobile Applications:	Technical Architect, Web Applications Specialist, Applications Developer, Mobile Applications Developer, Trainer, Technical Writer
Software Testing:	DB Tester, Manual Tester, Automation tester, Cloud Tester, QA Analyst
ERP/CRM:	Oracle Applications Developer, Oracle Implementation Consultant, SAP Technical Consultant, SAP Program Manager, SAP HANA Product Owner, ABAP Developer, Techno-Functional Consultant, SAP Administrator
Mainframe:	Mainframe Developer, Mainframe Tester, IMS DB Developer
GIS:	GIS Architect, GIS Analyst, GIS Technical Lead, GIS Consultant, GIS Developer, GIS Programmer Analyst, GIS Technician
Cloud Computing:	Cloud Architect, AWS Cloud Administrator, Azure Cloud Administrator
Cyber/IT Security:	Cyber Security Architect, IT Security Engineer
Data Science & Analytics:	Data Architect, Data Visualization Specialist, Data Scientist, Data Engineer, Business Intelligence (BI) Analyst, Data Analyst
Database Management:	SQL Database Administrator, Oracle Database Administrator, Teradata Database Administrator
IT & Telecom Infrastructure:	Storage Engineer, Network Engineer, Cisco Support Specialist, DevOps Engineer, MS Exchange Engineer, Datacenter Engineer, IT Support/System Engineer, Systems Administrator, PC Programmer Analyst, Desktop Engineer, Telecom Technician
Help Desk Support:	Help Desk Specialist, Help Desk Technician

Table 4: Functional Areas & Related Positions

Partial List of Candidate Placements

InfiCareTech has successfully filled several hundred IT positions (both onsite and remote) for its clients over the last year. The table below provides a partial list of such positions that have been closed. Most of our candidates continue to serve clients in these positions.

IT Position	Candidate Placed
Information Security Engineer	84
Website Developer	91
AWS Cloud Engineer	136
GIS Application Developer/Architect	67
Azure Cloud Engineer	111
Change Manager	63
Data Engineer	190
SharePoint Developer	75
Applications Architect	52

IT Position	Candidate Placed
.Net Developer	277
IT Project Manager	137
Java Developer	245
Tableau Developer	46
Mainframe Applications Analyst	99
ETL Developer	34
PeopleSoft Techno Functional Consultant	60
QA Analyst	254
Oracle Applications Database Administrator	117
Salesforce Developer	72
Oracle/SQL Database Administrator	91
Salesforce Release Manager	27
Scrum Master	106
Senior Application Security Engineer	31
PC Programmer Analyst	68
Service Desk Technician	136
Windows Server Administrator	77
IT Trainer	58

Table 5: Frequently Filled Positions

3.0 REFERENCES

Below is a partial list of InfiCareTech’s three (3) current clients over the last three (3) years, along with brief descriptions of IT services of similar complexity and scope provided in similar functional areas and position categories.

3.1 Zensar Technologies

Client Name:	Zensar Technologies	
Address:	14475 NE 24th St, Suite 110 Bellevue, WA, 98007	
Project Title:	Temporary, Contractual, and Direct-Hire IT Staffing Services	
Project Date:	2010 - Present	
Worked Performed As:	Prime Vendor	
Dollar (\$) Value:	\$ 3.4 Million	
Primary Contact Name & Designation:	Sanju Soni, Director of Staffing	
Contact Details:	Phone: 972.261.8044	Email: s.soni@zensar.com
Description of Services Provided:		
<p>InfiCare has and continues to place highly skilled and Licensed/Certified/Registered candidates with our clients in the following categories:</p> <ul style="list-style-type: none"> • IT Infrastructure and Networking Services • Server and Desktop Support Services • Helpdesk Support • IT Project Management Services • Web Application Development & Maintenance Services • Quality Assurance Support • Cyber Security Services • SAP ERP Services <p>Some of the similar positions closed are IT Support/System Engineer, Systems Administrator, Desktop Engineer, Help Desk Specialist, Incident Response Specialist, Penetration Tester, Cyber Security Architect, IT Security Engineer, SAP Technical Consultant, SAP HANA Product Owner, SAP Project Manager, SAP ABAP Developer, IT Project Manager, Business Analyst, Technical Architect, Web Applications Specialist, Applications Developer, Trainer, Technical Writer, QA Analyst, Oracle Developer, Oracle Implementation Consultant, Techno-Functional Consultant, Mainframe Developer, IMS DB Developer, Cloud Architect, AWS Cloud Administrator, Azure Cloud Administrator, SQL Database Administrator, Oracle Database Administrator, Teradata Database Administrator, Network Engineer, DevOps Engineer, MS Exchange Engineer, Datacenter Engineer, etc.</p>		
Adherence to the Schedule & Budget:		
<p>As a leading IT staffing provider, our commitment at Zensar is unwavering: we adhere strictly to our clients' schedules and budgets. Our approach emphasizes efficient resource allocation, meticulous project management, and transparent communication throughout task orders, guaranteeing project completion within agreed timelines and financial parameters. We prioritize cost-effective solutions while upholding quality standards, leveraging our talent acquisition and project delivery expertise to surpass Zensar’s expectations. Our proven track record of successful project completion underscores our dedication to delivering exceptional value while ensuring full compliance with regulatory requirements and contractual obligations.</p>		

Table 6: Reference 1

3.2 Happiest Minds Technologies Ltd.

Client Name:	Happiest Minds Technologies Ltd.	
Address:	8441 154th Avenue NE Building H, Suite 206, Redmond, WA 98052	
Project Title:	Temporary, Contractual, and Direct-Hire IT Staffing Services	
Project Date:	2019 - Present	
Worked Performed As:	Prime Vendor	
Dollar (\$) Value:	\$ 2.6 Million	
Primary Contact Name & Designation:	Naveen Mantri, Director of Staffing	
Contact Details:	Phone: 718.795.6465	Email: Naveen.mantri@happiestminds.com
Description of Services Provided:		
<p>InfiCare has and continues to place highly skilled and Licensed/Certified/Registered candidates with our clients in the following categories:</p> <ul style="list-style-type: none"> • IT Infrastructure and Networking Services • Server and Desktop Support Services • Helpdesk Support • IT Project Management Services • Web Application Development & Maintenance Services • Quality Assurance Support • Cyber Security Services • SAP ERP Services <p>Some of the similar positions closed are Network Engineer, DevOps Engineer, MS Exchange Engineer, Datacenter Engineer, IT Support/System Engineer, Systems Administrator, Desktop Engineer, Help Desk Specialist, SAP Technical Consultant, SAP HANA Product Owner, SAP Security Consultant, Cyber Security Architect, IT Security Engineer, Security Operations Center (SOC) Analyst, Cybersecurity Analyst/Engineer, IT Project Manager, Business Analyst, Technical Architect, Web Applications Specialist, Applications Developer, Trainer, Technical Writer, QA Analyst, Oracle Developer, Oracle Implementation Consultant, Techno-Functional Consultant, Mainframe Developer, IMS DB Developer, Cloud Architect, AWS Cloud Administrator, Azure Cloud Administrator, SQL Database Administrator, Oracle Database Administrator, Teradata Database Administrator, etc.</p>		
Adherence to the Schedule & Budget:		
<p>As an IT staffing provider handling task orders for open positions at Happiest Minds, we employ a strategic approach to adhere to the schedule and budget effectively. This involves meticulous planning and coordination with the client to understand project timelines, skill requirements, and budget constraints. We utilize advanced project management tools and methodologies to create detailed project schedules, allocate resources efficiently, and monitor progress closely. We maintain open communication channels with the client to promptly address potential challenges and make necessary adjustments to meet project timelines and budgetary targets. Additionally, we emphasize cost-effective solutions that do not compromise the quality of candidate selection and onboarding processes, leveraging our talent acquisition and management expertise to deliver exceptional results within the allocated budget.</p>		

Table 7: Reference 2

3.3 Nora Concierge Care

Client Name:	Nora Concierge Care (NCC)	
Address:	109 East 17th Street, Suite 510, Cheyenne, WY 82001	
Project Title:	Temporary, Contractual, and Direct-Hire IT Staffing Services	
Project Date:	2022 - Present	
Worked Performed As:	Prime Vendor	
Dollar (\$) Value:	\$ 2.8 Million	
Primary Contact Name & Designation:	Marshall Taylor, HR Manager	
Contact Details:	Phone: 307-316-2378	Email: marshall.taylor@noraconciiergecare.com
Description of Services Provided:		
<p>Nora Concierge Care is a health tech company that provides streamlined access to healthcare services for its members. We have supported Nora for several years as they built out their platform and delivered end-to-end clinical services. InfiCareTech has and continues to place highly skilled candidates with our clients in the following categories:</p> <ul style="list-style-type: none"> • IT Project Management Services • Web Application Development & Maintenance Services • Quality Assurance Support • Cyber Security Services • Administration & Operations <p>A partial list of the positions closed is as follows: Data / BI Architect, Software Developer, Application Support Specialist, Server Administrator, ServiceNow Administrator, Cloud Administrator, Cyber Security Analyst, Business Analyst, Project Manager, Administrative Assistant, Inventory Clerk, Executive Secretary, Office Administrator, Accounts Payable Coordinator, Labor Relations Officer, Legal Secretary, Financial Analyst, Customer Service Representative, Data Entry Tech., Business Operations Specialist, Assistant Manager, Mail Clerk.</p>		
Adherence to the Schedule & Budget:		
<p>As an IT staffing provider, we strictly adhere to our client's schedule and budget, NCC. Our focus on efficient resource allocation, diligent project management, and transparent communication on task orders ensures that projects are completed within agreed timelines and financial parameters. We have prioritized cost-effective solutions without compromising quality, leveraging our talent acquisition and project delivery expertise to meet and exceed NCC's expectations. Our track record of successful project completions underscores our dedication to delivering value while maintaining compliance with all regulatory requirements and contractual obligations.</p>		

Table 8: Reference 3

4.0 EXHIBIT A - PRICING PAGE

The Exhibit A – Pricing Page is uploaded to the portal as a separate attachment with this response.

5.0 BID RESPONSE FORM

DESIGNATED CONTACT: Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

(Printed Name and Title) Charit Mathur, Vice President
(Address) 22375 Broderick Drive, #225, Dulles, VA 20166 – 9347
(Phone Number) / (Fax Number) (703) 945-1800 / (703) 260-6465
(email address) govt@infiCare.com

CERTIFICATION AND SIGNATURE: By signing below, or submitting documentation through wvOASIS, I certify that: I have reviewed this Solicitation/Contract in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation/Contract for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that this bid or offer was made without prior understanding, agreement, or connection with any entity submitting a bid or offer for the same material, supplies, equipment or services; that this bid or offer is in all respects fair and without collusion or fraud; that this Contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law; that I am authorized by the Vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on Vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

By signing below, I further certify that I understand this Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract clauses that violate State law; and that pursuant to W. Va. Code 5A-3-63, the entity entering into this contract is prohibited from engaging in a boycott against Israel.

InfiCare Health Inc. dba InfiCareTech

(Company)



(Signature of Authorized Representative)

Charit Mathur, Vice President; April 14, 2026

(Printed Name and Title of Authorized Representative) (Date)

(703) 945-1800 / (703) 260-6465

(Phone Number) (Fax Number)

govt@infiCare.com

(Email Address)

Revised 8/24/2023

6.0 AMENDMENTS

ADDENDUM ACKNOWLEDGEMENT FORM **SOLICITATION NO.: CRFQ DOT2600000079**

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge the addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:

(Check the box next to each addendum received)

- | | |
|--|--|
| <input checked="" type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6 |
| <input type="checkbox"/> Addendum No. 2 | <input type="checkbox"/> Addendum No. 7 |
| <input type="checkbox"/> Addendum No. 3 | <input type="checkbox"/> Addendum No. 8 |
| <input type="checkbox"/> Addendum No. 4 | <input type="checkbox"/> Addendum No. 9 |
| <input type="checkbox"/> Addendum No. 5 | <input type="checkbox"/> Addendum No. 10 |

I understand that failure to confirm the receipt of the addenda may be cause for rejection of this bid. I further understand that that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

InfiCare Health Inc. dba InfiCareTech

Company

Authorized Signature

April 14, 2026

Date

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.

ADDENDUM ACKNOWLEDGEMENT FORM
SOLICITATION NO.: CRFQ DOT260000079

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge the addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:

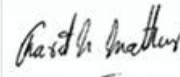
(Check the box next to each addendum received)

- | | |
|--|--|
| <input type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6 |
| <input checked="" type="checkbox"/> Addendum No. 2 | <input type="checkbox"/> Addendum No. 7 |
| <input type="checkbox"/> Addendum No. 3 | <input type="checkbox"/> Addendum No. 8 |
| <input type="checkbox"/> Addendum No. 4 | <input type="checkbox"/> Addendum No. 9 |
| <input type="checkbox"/> Addendum No. 5 | <input type="checkbox"/> Addendum No. 10 |

I understand that failure to confirm the receipt of the addenda may be cause for rejection of this bid. I further understand that that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

InfiCare Health Inc. dba InfiCareTech

Company



Authorized Signature

April 14, 2026

Date

NOTE: This addendum acknowledgment should be submitted with the bid to expedite document processing.