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Header 2

List View

General Information | Contact | Default Values | Discount | Document Information | Clarification Request

Procurement Folder: 1886131

Procurement Type: Central Master Agreement

Vendor ID: VS0000021607

Legal Name: GLOBAL SOLUTIONS GROUP INC

Alias/DBA:

Total Bid: \$12,653,440.80

Response Date: 04/14/2026

Response Time: 11:06

Responded By User ID: Globalsolgroup

First Name: Lisa

Last Name: Salvador

Email: info@globalsolgroup.com

Phone: 248-291-5440

SO Doc Code: CRFQ

SO Dept: 0803

SO Doc ID: DOT2600000079

Published Date: 3/31/26

Close Date: 4/14/26

Close Time: 13:30

Status: Closed

Solicitation Description: WVDOT IT Temporary Staffing Services (81260081)

Total of Header Attachments: 2

Total of All Attachments: 2



Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

**State of West Virginia
 Solicitation Response**

Proc Folder: 1886131
Solicitation Description: WVDOT IT Temporary Staffing Services (81260081)
Proc Type: Central Master Agreement

Solicitation Closes	Solicitation Response	Version
2026-04-14 13:30	SR 0803 ESR04132600000006998	1

VENDOR
 VS0000021607
 GLOBAL SOLUTIONS GROUP INC

Solicitation Number: CRFQ 0803 DOT2600000079
Total Bid: 12653440.80000000074505805969 **Response Date:** 2026-04-14 **Response Time:** 11:06:00
Comments:

FOR INFORMATION CONTACT THE BUYER
 John W Estep
 304-558-2566
 john.w.estep@wv.gov

Vendor Signature X **FEIN#** **DATE**

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Senior Mainframe Application Analyst				856835.20

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:
Senior Mainframe Application Analyst

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Mainframe Application Analyst				694574.40

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:
Mainframe Application Analyst

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Senior Application Oracle Database Administrator				955344.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:
Senior Application Oracle Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	Application Oracle Database Administrator				774966.40

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:
Application Oracle Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
5	Senior Application DB2 Database Administrator				1042849.60

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:

Senior Application DB2 Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
6	Application DB2 Database Administrator				824761.60

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:

Application DB2 Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
7	PC Programmer Analyst				607297.60

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:

PC Programmer Analyst

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
8	Senior PC Programmer Analyst				734281.60

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:

Senior PC Programmer Analyst

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
9	Application SQL Server Database Administrator				774800.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:

Application SQL Server Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
10	Senior Application Oracle Server Database Administrator				953680.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:

Senior Application Oracle Server Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
11	GIS Database Administrator				771596.80

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:

GIS Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
12	Senior GIS Database Administrator				937456.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:

Senior GIS Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
13	GIS Architect				1128327.20

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:

GIS Architect

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
14	GIS Application Developer				735425.60

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:

GIS Application Developer

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
15	Senior GIS Application Developer				861244.80

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: GSG proposes fully burdened rates in accordance with the CRFQ requirements. The bid contract amount reflects the total cost for the full contract period, inclusive of all labor, overhead, and associated costs.

Extended Description:
Senior GIS Application Developer



CRFQ 0803 DOT2600000079

Technical and Price Proposal

WVDOT IT Temporary Staffing Services
(81260081)

West Virginia Department of Transportation
Charleston, West Virginia

Due Date: April 14, 2026, 01:30 PM

Submitted to:

John Estep, Bid Clerk



West Virginia Department of Administration,
Purchasing Division
2019 Washington Street East
Charleston WV 25305-0130
Phone: 304-558-2566
Email: john.w.estep@wv.gov

Submitted by:

Global Solutions Group, Inc.



31681 Dequindre Road
Madison Heights, MI 48071
www.GlobalSolGroup.com



This proposal contains proprietary information that shall not be duplicated, used, or disclosed for any reason other than evaluation of the proposal. If release is required due to transparency requirements, all information regarding performance methodology, pricing methodology, other items that are considered trade secrets and any Personally Identifiable Information must be redacted.

Offeror

Global Solutions Group, Inc.
 31681 Dequindre Road
 Madison Heights, Michigan 48071
www.GlobalSolGroup.com

UEI VH3UE9S2T6E5
 CAGE 6M9L5
 DUNS 078343325
 EIN 20 0010736



US DoD Top-Secret Facility Clearance



Contracting Vehicles

Global Solutions Group Contracting Vehicles

 	<p>Contract Number: GS-35F-171AA SINS: 493110RM, 511210, 518210DC, 518210ERM, 54151, 54151HACS, 54151S, 541611LT, 5416110, 561439, 561990</p> <p>Contract Number: 47QTCB21D0281</p> <p>OASIS+8A Contract Number: 47QRCA25DA324 OASIS+SB Contract Number: 47QRCA25DSB10 OASIS+W0 Contract Number: 47QRCA25DW150</p> <p>Contract Number: 693KA922A00</p> <p>Category 1 – Risk Assessment and Mitigation Services Category 2 – Incident Response Services Category 3 – Breach Coach Services</p> <p align="center">GSG State Level Contracts</p> <p>Alabama, Arizona, California, Colorado, Florida, Kansas, Kentucky, Massachusetts, Michigan, Mississippi, North Carolina, North Dakota, New Hampshire, New Mexico, Ohio, Oklahoma, Rhode Island, South Carolina, Texas, Vermont, Washington DC</p>
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Personnel authorized to negotiate with the Government and sign the proposal and subsequent award on Offeror’s behalf:

Lisa Salvador, Vice President
 Mobile: (313) 333-0188 | (313) 397-8311
lisas@globalsolgroup.com
proposal@globalsolgroup.com

Acknowledgement of Addenda, Questions and Answers, and other Modifications

GSG acknowledges the receipt of Amendment 1 received dated 03/26/2026, and Amendment 2 received dated 03/31/2026.

Submit to:

John Estep, Bid Clerk



West Virginia Department of Administration, Purchasing Division
 2019 Washington Street East
 Charleston, WV 25305-0130
 Phone: 304-558-2566
 Email: john.w.estep@wv.gov

April 14, 2026

John Estep, Bid Clerk
West Virginia Department of Administration, Purchasing Division
2019 Washington Street East
Charleston, WV 25305-0130

Subject: Global Solutions Group, Inc. (GSG) Response CRFQ 0803 WVDOT IT Temporary Staffing Services (81260081) for the West Virginia Department of Transportation (WVDOT).

Dear Mr. Estep,

Global Solutions Group, Inc. (GSG) hereby submit our technical proposal in response to your Request for Proposal for **CRFQ 0803 WVDOT IT Temporary Staffing Services (81260081) for the West Virginia Department of Transportation (WVDOT).**

Incorporated in the State of Michigan in 2003 and headquartered in Madison Heights, Michigan, GSG is an **SBA 8(a) Certified Small Business, Certified Women Owned Small Business (WOSB), Certified Minority Business Enterprise (MBE), and Economically Disadvantaged Woman - Owned Small Business (EDWOSB).**



GSG is an ISO/IEC 27001:2022

Information Security and Cybersecurity, ISO 9001:2015 Quality Management System, and ISO 20000:2018 Service Management System Certified Firm. Our team is well-equipped to ensure the highest standards of data protection, quality assurance, and reliable service delivery in our staffing operations, maintaining operational excellence and compliance with all City requirements while safeguarding sensitive information throughout the placement process

GSG's Experience with Similar IT Staffing Services

- Oakland County
- Wayne County Airport Authority
- Charter County of Wayne
- Capital Area Transit Authority, Lansing, Michigan
- Cook County Illinois
- Port Authority of Alleghany County, Pennsylvania
- State of Kansas
- Connect for Health Colorado
- City of Crystal Lake, Illinois
- City of Phoenix, Arizona
- Cleveland Metro Parks
- City of New Orleans, Louisiana
- Kansas City, Missouri
- City of Detroit
- U.S. Army
- U.S. Department of Agriculture
- U.S. Department of the Treasury-IRS

Our expertise extends to a comprehensive portfolio of professional IT staffing solutions tailored to Agency operations, supported by a robust network and proven methodologies. This enables us to expertly source, screen, and place qualified candidates across all position classifications outlined in Section 1 of the Specifications, from Mainframe Application Analysts and Database Administrators to PC Programmer Analysts and GIS specialists. Our scalable approach ensures we can meet WVDOT's diverse and dynamic temporary staffing needs with precision and reliability.

GSG has been providing quality IT temporary and contingent staffing services to the public sector for more than two decades. Our extensive tenure demonstrates stability and a deep, proven understanding of public sector procurement, compliance, and operational needs. Our relevant client experience includes providing IT staffing support to municipal governments such as the Cities of Farmington Hills, Inkster, Southfield, Sunnyvale (CA), and Crystal Lake (IL); county governments including Oakland County (MI) and Washtenaw County (MI); state agencies; and federal departments. This direct experience equips us with the insight to navigate processes similar to

WVDOT's and to rapidly place candidates who can contribute effectively from day one.

GSG's Experience with Similar Staffing Services	
FEDERAL	COUNTY
<ul style="list-style-type: none"> • U.S. Army • U.S. Department of Agriculture • U.S. Department of the Treasury-IRS 	<ul style="list-style-type: none"> • Port Authority of Alleghany County, Pennsylvania • Oakland County • Cook County Illinois • Charter County of Wayne
STATE, TRANSPORTATION, RECREATION	CITY
<ul style="list-style-type: none"> • State of Kansas • Capital Area Transit Authority, Lansing, Michigan • Cleveland Metro Parks • Connect for Health Colorado • Wayne County Airport Authority 	<ul style="list-style-type: none"> • City of Rochester • City of Crystal Lake, Illinois • City of Detroit • City of New Orleans, Louisiana • City of Phoenix, Arizona • Kansas City, Missouri

Understanding of Needs

GSG understands that the West Virginia Department of Transportation (WVDOT) is seeking qualified IT Temporary Staffing Agencies to provide personnel for IT staffing needs across various Agency departments, as outlined in the Specifications. We have a significant record of excellence in providing similar comprehensive IT temporary staffing services for a broad range of technical and specialized IT roles. Our team is comprised of a dedicated recruitment and account management staff, supported by a large network of pre-screened, highly skilled, and experienced professionals ready to meet WVDOT's needs.

Envisioning success for this important engagement requires the highest level of service, ensuring timely placement of qualified candidates, consistent communication, and stellar performance from temporary staff in contributing to effective Agency operations, as emphasized in the Specifications.

Point of Contact Details

Name: Lisa Salvador
 Title: Vice President
 Email: lisas@globalsolgroup.com and proposal@globalsolgroup.com

Telephone: (313) 333-0188 (Direct) || (313) 397-8311 (Office)

As Vice President of Global Solutions Group, Inc., I am fully authorized to negotiate and bind GSG during the period in which the WVDOT is evaluating proposals. You may contact me at any time.

Regards ,



Lisa Salvador
 Vice President

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1. RFP First Page

	Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130	State of West Virginia Centralized Request for Quote Service - Prof
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Proc Folder: 1886131 Doc Description: WVDOT IT Temporary Staffing Services (81260081)		Reason for Modification: 	
Proc Type: Central Master Agreement			
Date Issued	Solicitation Closes	Solicitation No	Version
2026-03-12	2026-03-31 13:30	CRFQ 0803 DOT2600000079	1


BID RECEIVING LOCATION

BID CLERK
 DEPARTMENT OF ADMINISTRATION
 PURCHASING DIVISION
 2019 WASHINGTON ST E
 CHARLESTON WV 25305
 US

VENDOR

Vendor Customer Code: VS0000021607
 Vendor Name : Global Solutions Group, Inc.
 Address :
 Street : 31881 Dequindre Road
 City : Madison Heights
 State : Michigan Country : USA Zip : 48071
 Principal Contact : Lisa Salvador, Vice President
 Vendor Contact Phone: (313) 333-0188 (Direct) Extension:
 (313) 397-8311(Office)

FOR INFORMATION CONTACT THE BUYER
 John W Estep
 304-558-2566
 john.w.estep@wv.gov

Vendor
 Signature X  FEIN# 20 0010736 DATE 03/30/2026

All offers subject to all terms and conditions contained in this solicitation

2. Acknowledgement of Addenda

ADDENDUM ACKNOWLEDGEMENT FORM
SOLICITATION NO.: CRFQ DOT260000079

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge the addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:
 (Check the box next to each addendum received)

- | | |
|--|--|
| <input checked="" type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6 |
| <input checked="" type="checkbox"/> Addendum No. 2 | <input type="checkbox"/> Addendum No. 7 |
| <input type="checkbox"/> Addendum No. 3 | <input type="checkbox"/> Addendum No. 8 |
| <input type="checkbox"/> Addendum No. 4 | <input type="checkbox"/> Addendum No. 9 |
| <input type="checkbox"/> Addendum No. 5 | <input type="checkbox"/> Addendum No. 10 |

I understand that failure to confirm the receipt of the addenda may be cause for rejection of this bid. I further understand that that any verbal representation made or assumed to be made during any oral discussion held between Vendor’s representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.


Global Solutions Group, Inc.

 Company


 Authorized Signature
 April 13, 2026

 Date

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.

	Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130	State of West Virginia Centralized Request for Quote Service - Prof
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Proc Folder: 1886131 Doc Description: WVDOT IT Temporary Staffing Services (81260081)	Reason for Modification: ADDENDUM NO_1 Bid Opening Moves to April 14, 2026 Attach Revised Terms and Conditions								
Proc Type: Central Master Agreement									
<table border="1"> <thead> <tr> <th>Date Issued</th> <th>Solicitation Closes</th> <th>Solicitation No</th> <th>Version</th> </tr> </thead> <tbody> <tr> <td>2026-03-25</td> <td>2026-04-14 13:30</td> <td>CRFQ 0803 DOT2600000079</td> <td>2</td> </tr> </tbody> </table>	Date Issued	Solicitation Closes	Solicitation No	Version	2026-03-25	2026-04-14 13:30	CRFQ 0803 DOT2600000079	2	
Date Issued	Solicitation Closes	Solicitation No	Version						
2026-03-25	2026-04-14 13:30	CRFQ 0803 DOT2600000079	2						

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BID CLERK
 DEPARTMENT OF ADMINISTRATION
 PURCHASING DIVISION
 2019 WASHINGTON ST E
 CHARLESTON WV 25305
 US


VENDOR

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Vendor Name : Global Solutions Group, Inc.
Address :
Street : 31681 Dequindre Road
City : Madison Heights
State : Michigan **Country :** USA **Zip :** 48071
Principal Contact : Lisa Salvador, Vice President
Vendor Contact Phone: (313) 333-0188 (Direct) **Extension:**
 (313) 397-8311 (Office)

FOR INFORMATION CONTACT THE BUYER
 John W Estep
 304-558-2566
 john.w.estep@wv.gov

Vendor Signature X  **FEIN#** 20 0010736 **DATE** 03/26/2026

All offers subject to all terms and conditions contained in this solicitation

	Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130	State of West Virginia Centralized Request for Quote Service - Prof
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Proc Folder: 1886131 Doc Description: WVDOT IT Temporary Staffing Services (81260081) Proc Type: Central Master Agreement	Reason for Modification: ADDENDUM NO_2 Vendor Questions and Responses								
<table border="1"> <thead> <tr> <th>Date Issued</th> <th>Solicitation Closes</th> <th>Solicitation No</th> <th>Version</th> </tr> </thead> <tbody> <tr> <td>2026-03-31</td> <td>2026-04-14 13:30</td> <td>CRFQ 0803 DOT2600000079</td> <td>3</td> </tr> </tbody> </table>	Date Issued	Solicitation Closes	Solicitation No	Version	2026-03-31	2026-04-14 13:30	CRFQ 0803 DOT2600000079	3	
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2026-03-31	2026-04-14 13:30	CRFQ 0803 DOT2600000079	3						

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 CHARLESTON WV 25305
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VENDOR

Vendor Customer Code: VS0000021607
Vendor Name : Global Solutions Group, Inc.
Address :
Street : 31681 Dequindre Road
City : Madison Heights
State : Michigan **Country :** USA **Zip :** 48071
Principal Contact : Lisa Salvador, Vice President
Vendor Contact Phone: (313) 333-0188 (Direct) **Extension:**
 (313) 397-8311 (Office)

FOR INFORMATION CONTACT THE BUYER
 John W Estep
 304-558-2566
 john.w.estep@wv.gov

Vendor Signature X  **FEIN#** 20 0010736 **DATE** 03/31/2026

All offers subject to all terms and conditions contained in this solicitation

3. Designated Contact

DESIGNATED CONTACT: Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

(Printed Name and Title) Lisa Salvador, Vice President

(Address) 31681 Dequindre Road, Madison Heights, MI 48071

(Phone Number) / (Fax Number) (313) 333-0188 (Direct) || (313) 397-8311 (Office)

(email address) lisas@globalsolgroup.com and proposals@globalsolgroup.com

CERTIFICATION AND SIGNATURE: By signing below, or submitting documentation through wvOASIS, I certify that: I have reviewed this Solicitation/Contract in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation/Contract for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that this bid or offer was made without prior understanding, agreement, or connection with any entity submitting a bid or offer for the same material, supplies, equipment or services; that this bid or offer is in all respects fair and without collusion or fraud; that this Contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law; that I am authorized by the Vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on Vendor’s behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

By signing below, I further certify that I understand this Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract clauses that violate State law; and that pursuant to W. Va. Code 5A-3-63, the entity entering into this contract is prohibited from engaging in a boycott against Israel.

Global Solutions Group, Inc.

(Company) 

(Signature of Authorized Representative)

Lisa Salvador, Vice President 03/31/2026

(Printed Name and Title of Authorized Representative) (Date)

(313) 333-0188 (Direct) || (313) 397-8311 (Office)

(Phone Number) (Fax Number)

lisas@globalsolgroup.com and proposals@globalsolgroup.com

(Email Address)

4. GSG History & Years in Business

GSG is a multifaceted, ISO-certified technology and staffing firm founded in 2003 and headquartered in Madison Heights, Michigan. Established as a privately held Michigan-based corporation, GSG was created with the mission of delivering professional staffing, information technology support, and operational workforce services to public sector agencies, higher education institutions, and private industry. During our early years, GSG provided technical consulting and IT and Administrative Staffing services for government agencies that required reliable support resources. As our relationships expanded, many of our clients expressed dissatisfaction with the responsiveness and quality of their existing administrative and workforce support vendors. In response, GSG broadened our service capabilities to include temporary staffing for administrative and clerical positions, IT support, service and maintenance roles, custodial positions, and specialized operational staffing. This strategic expansion allowed us to become a trusted partner for organizations seeking dependable personnel, rapid mobilization, and consistent workforce quality.

Over the past twenty-two years, GSG has continued to strengthen our recruiting, screening, and placement processes and refine our service delivery model to align with the needs of higher education, public institutions, and large operational environments. Our long-term success is the result of our commitment to responsiveness, efficient communication, and the ability to scale resources quickly for both short-term and long-term assignments. Today, we support a broad portfolio of customers who depend on us for reliable temporary staffing solutions that maintain continuity of operations and ensure service excellence.

Our steady growth and financial stability reflect our belief in building lasting partnerships through performance, accountability, and a workforce that is prepared, vetted, and aligned with organizational culture and expectations. GSG remains dedicated to delivering the highest levels of service while maintaining a flexible, lean, and client-focused structure capable of supporting the WVDOT’s temporary staffing requirements.

GSG Fast Facts

Years in Business	23 years and incorporated in 2003
Headquarters	Global Solutions Group, Inc. 31681 Dequindre Road, Madison Heights, Michigan 48071
Socio Economic Status	<ul style="list-style-type: none"> • SBA 8(a) Certified Small Business • Certified Women-Owned Small Business (WOSB) • Certified Minority Business Enterprise (MBE) • Economically Disadvantaged Woman-Owned Small Business (EDWOSB)
ISO/IEC Certified Small Business	<ul style="list-style-type: none"> • ISO/IEC 27001:2022 Information Security and Cybersecurity • ISO 9001:2015 Quality Management System • ISO 20000:2018 Service Management System
Facility Clearance	<ul style="list-style-type: none"> • DoD Top Secret Facility Clearance • Certification Date: 03/06/2023
CMMC C3PAO ML3	Cybersecurity Maturity Model C3PAO – ML3 certification

Sectors We Serve

For the past twenty-two years, GSG has serviced the following sectors.






Our tailored solutions are designed to address the specific challenges, compliance needs, and operational goals unique to each industry we



support.

Core Competencies

GSG continues to expand our core offerings to our customers. As technology continues to change, we also increase our staff training opportunities and encourage obtaining industry-leading certifications.

	<p>STAFFING SERVICES</p>	<ul style="list-style-type: none"> • IT Staffing • Temporary-to-Hire and Rapid Response Staffing 	<ul style="list-style-type: none"> • IT Staffing • Finance, Accounting & Business Operations Staffing • Administrative/ Clerical Staffing • 	<ul style="list-style-type: none"> • Service, Maintenance & Facilities Staffing • Additional Specialty and Departmental Staffing
	<p>DIGITAL TRANSFORMATION</p>	<ul style="list-style-type: none"> • Enterprise Document Management Solutions • Laserfiche • OpenText 	<ul style="list-style-type: none"> • Enterprise Content Management • Case Management • Workflow Management • Enterprise Records Management 	<ul style="list-style-type: none"> • Document Imaging System and Services • Document Digitization • Customer Relationship Management
	<p>IT SERVICES</p>	<ul style="list-style-type: none"> • Cloud Hosting • Licensing • Implementation • IT Support • Help Desk • Backup 	<ul style="list-style-type: none"> • Disaster Recovery • Database Management • SharePoint • IT Managed Services • Telephony • Network Administration 	<ul style="list-style-type: none"> • IT Staffing • Network Architecting • Hardware • Firewalls • SQL
	<p>CYBERSECURITY</p>	<ul style="list-style-type: none"> • Penetration Testing • Policy and Procedure Development • Risk Assessment • Security Audits • Social Engineering Security Compliance 	<ul style="list-style-type: none"> • Information Assurance • Incident Response • Planning Operational Continuity Planning • Education and Training • Security Engineering 	<ul style="list-style-type: none"> • Security Hardware and Software • Security Information and Event Management • Payment Card Industry Assessment
	<p>PHYSICAL SECURITY</p>	<ul style="list-style-type: none"> • Security Cameras/CCTV • Entry Systems • Access Control 	<ul style="list-style-type: none"> • PIV • Personal Identification Systems 	<ul style="list-style-type: none"> • Proprietary alerteer™ Security Monitoring Software

Sectors Served

With more than twenty-three years of experience, GSG has delivered secure, innovative cybersecurity solutions to higher-education institutions and public-sector organizations nationwide.



Strategic Partnerships

GSG has several carefully chosen strategic partners including partner programs and firms where we are Value-Added Resellers (VAR). Each of our partner companies are leaders in their own IT space and collectively give GSG a direct line of access to leading IT developments which can increase productivity, reduce potential outside issues, and provide security solutions.

For our client, this means insight into trends, faster updates and patches, and direct support for issues. Our expertise extends to a wide array of leading IT and cybersecurity technologies through partnerships with Fortinet, Splunk, Redgate SQL Toolbelt - Developer Tool, Twilio, Digital Certificate SFTP Server, AngularJS Extended Support -Developer Tool, Tenable, CrowdStrike, ServiceNow, Tanium, CyberArk PAM, Invicti, Azure, Sonatype, Laserfiche, AWS, Salesforce, Palo Alto, Adobe, SentinelOne, Trellix, Proofpoint, and Zoom.

Premier Cloud and Platform Partnerships

- ❖ **Microsoft Gold Certified AI and Cloud Partner** - Provides access to full Microsoft stack services including cloud, identity management, endpoint protection, and enterprise integration.
- ❖ **Amazon Web Services (AWS) and Microsoft Azure Certified Partner** - Enables secure cloud-based infrastructure solutions, cloud-native assessment services, and data protection across hybrid environments.
- ❖ **Oracle Partner Network Member** - Offers direct integration and support for Oracle-based systems, security, and database applications.
- ❖ **IBM Certified MSSP and Embedded Solutions Provider** - Extensive capability to deliver IBM cybersecurity solutions including **QRadar, Resilient, and Guardium.**



Cybersecurity Technology Integrations

GSG offers access to best-in-class technologies across the threat lifecycle through partnerships with:

- ❖ **Tenable** – Risk-based vulnerability management and Active Directory threat detection (Tenable.ad).
- ❖ **CrowdStrike, SentinelOne, Mandiant, and Trellix** – Full-spectrum threat intelligence, endpoint protection, and rapid response.
- ❖ **Fortinet (Partner Program)** – Access to FortiCloud, FortiManager, FortiSIEM, and FortiSandbox services.
- ❖ **CyberArk** – Privileged Access Management (PAM) solutions.
- ❖ **Palo Alto Networks, Cisco, and Zoom** – Enterprise network, mobility, collaboration, and digital security services.
- ❖ **Tanium, ServiceNow, and Proofpoint** – Endpoint management, asset visibility, automation, and secure messaging.



Developer Tools and ECM Platforms

- ❖ **Salesforce and Adobe** – CRM and content-focused integrations.
- ❖ **Sonatype, AngularJS, Twilio, and Redgate** – Extended developer support and DevSecOps tooling.
- ❖ **Laserfiche** – Industry-leading enterprise content management, workflow automation, and digital forms.



5. Approach to Qualification (RFP Section 3)

GSG has over 23 years of experience providing IT staffing and support services to local, state, and federal agencies, as well as commercial clients across the United States and internationally. This experience significantly exceeds the minimum requirement of five (5) years of providing similar information technology staffing services.

Our organization has consistently supported large-scale government contracts by delivering qualified professionals across a wide range of IT labor categories, including database administrators, application developers, GIS specialists, and programmer analysts. Through this experience, GSG has successfully provided staffing for well over six (6) individuals within the required classifications over the past five (5) years, demonstrating full compliance with Section 3.2 requirements.

GSG maintains comprehensive documentation of prior staffing engagements, including client names, role classifications, assignment durations, and client contact information. This documentation is readily available and will be provided prior to award, as required, to substantiate compliance with qualification requirements.

We have also provided our Performance Recognition Reviews as a proof of evidence that we have provided similar services within last five years. Please refer section **Appendix I - Performance Recognition and Reviews**

We maintain a robust and continuously updated talent pipeline of highly qualified IT professionals with diverse experience, education, and certifications. This enables us to efficiently identify and provide candidates who meet or exceed the qualification requirements for each labor category defined in the solicitation.

Our staffing approach is supported by standardized and proven recruitment processes, including rigorous candidate screening, technical evaluation, and verification of qualifications. We ensure that all candidates proposed align with the specific requirements of the requested classification and possess the necessary experience and competencies.

GSG has successfully executed numerous IT staffing and augmentation contracts for government clients, demonstrating our ability to deliver qualified personnel for both short-term and long-term engagements. Our experience, combined with our structured processes and resource availability, ensures our capability to meet WVDOT’s staffing needs effectively.

Upon notification of intent to award, we will provide further information required (i.e., contract and contact detail).

WHY GSG

GSG brings over **23 years of experience** delivering comprehensive staffing services to federal, state, and local government agencies, higher education institutions, and commercial organizations across the United States. Our long-standing presence in the public sector reflects a proven record of reliable performance, regulatory compliance, and successful workforce delivery across diverse operational environments.

GSG Responsibility Area	GSG Approach and Solutions	Benefits to WVDOT
Staffing Capability	Dedicated recruitment teams utilizing structured screening and candidate selection processes. Rapid response to staffing requests with timely candidate	Faster fulfillment of staffing needs. Reduced onboarding time through experienced, work-ready personnel.

	submissions. Established regional and national talent pipelines aligned with public-sector needs.	Improved continuity of service.
Personnel Qualifications	Comprehensive verification of education, experience, licensure, and employment history. Role-specific skills testing and competency assessments. Proven experience validating IT and technical roles.	Higher placement accuracy and improved performance quality. Reduced risk of mismatched candidates.
Vetting & Compliance	Primary-source credential verification. Background checks, reference checks, and screening completed prior to placement as required. Compliance with federal, state, and local hiring standards.	Fully vetted staff prior to start date. Reduced administrative burden on WVDOT. Lower compliance and operational risk.
Customer Satisfaction & Account Management	Experienced account and contract management teams. Personnel onboarding aligned with security, confidentiality, and service expectations. Ongoing performance monitoring, escalation support, and rapid replacement capability.	Responsive communication and faster issue resolution. Improved service continuity and higher workforce retention.

5.1. Relevant Experience

With over **twenty-three (23) years of proven success** delivering IT staff augmentation, cybersecurity, and enterprise technology services to federal, state, and local government agencies, as well as commercial organizations nationwide, GSG has successfully completed more than **1,000 complex IT initiatives**. We have consistently demonstrated our ability to source, deploy, and manage highly specialized technical talent across a wide range of IT disciplines.

GSG offers the capacity and expertise required to support WVDOT’s needs across key areas including database administration, application development, GIS services, infrastructure support, and cybersecurity. Our experience supporting mission-critical environments enables us to provide qualified personnel who can operate effectively within complex, regulated government settings.

Our commitment to quality, security, and service excellence is supported by industry-recognized certifications, including **ISO 27001 (Information Security), ISO 20000 (IT Service Management), and ISO 9001 (Quality Management)**. These certifications reflect our structured processes, strong governance practices, and dedication to continuous improvement.

GSG has extensive experience supporting public-sector clients, including federal, state, and local agencies, where we have delivered IT staffing and consulting services in highly regulated and performance-driven environments. Our experience aligns closely with the operational, compliance, and scalability requirements outlined in this solicitation.



GSG has demonstrated consistent success in supplying highly skilled professionals across a wide array of technical domains, including database administration, ERP support, IT project management, cybersecurity, application development, and systems engineering. Below are detailed examples aligned with your specific areas of interest:

The Following are Similar Staffing Contracts:

<p>1</p> <p>Information Technology Staff Augmentation Services 2023 – 2025 (active) <i>Personnel Categories</i></p>	<p>Department of Management Services, Florida</p> <p>The Florida Department of Management Services' IT Staff Augmentation State Term Contract prequalifies vendors to provide on-demand IT professionals across over twenty-four Job Families, with a strong emphasis on Enterprise Resource Planning (ERP) as a dedicated category. This structure supports statewide agencies with flexible, as-needed staffing for IT projects, including ERP implementations, integrations, and support. The full list of authorized Job Families includes:</p> <table border="1" data-bbox="407 506 1414 898"> <tr> <td>Enterprise Resource Planning Applications Development Quality Assurance Business Intelligence Systems Management Technology Research</td> <td>Data Strategy and Management Customer Support Network Management Internet Planning, Eng. and Operations Operations Training Telecom</td> <td>Business Management/ Administration Electronic Commerce Client Technologies Sourcing and Vendor Relationship Management</td> <td>Systems Programming and Admin. Security Management Product Development Business Continuance Management</td> </tr> </table>	Enterprise Resource Planning Applications Development Quality Assurance Business Intelligence Systems Management Technology Research	Data Strategy and Management Customer Support Network Management Internet Planning, Eng. and Operations Operations Training Telecom	Business Management/ Administration Electronic Commerce Client Technologies Sourcing and Vendor Relationship Management	Systems Programming and Admin. Security Management Product Development Business Continuance Management											
Enterprise Resource Planning Applications Development Quality Assurance Business Intelligence Systems Management Technology Research	Data Strategy and Management Customer Support Network Management Internet Planning, Eng. and Operations Operations Training Telecom	Business Management/ Administration Electronic Commerce Client Technologies Sourcing and Vendor Relationship Management	Systems Programming and Admin. Security Management Product Development Business Continuance Management													
<p>2</p> <p>Information Technology Staff Augmentation Services 2024 – 2028 (active) <i>Personnel Categories</i></p>	<p>City of Philadelphia, Pennsylvania</p> <p>The City of Philadelphia maintains one of the largest and most active public-sector IT staff augmentation contracts in the U.S., utilizing a 300+ title rate card. Under this contract, GSG regularly supplies the City with the following high-volume, high-relevance roles to support ERP modernization, Banner-like systems, infrastructure, security, and digital transformation initiatives:</p> <table border="1" data-bbox="407 1121 1408 1738"> <tr> <td>PL/SQL Developer/ Banner-equivalent Specialist</td> <td>SQL Developer/Database Programmer-Analyst</td> <td>Data Migration Architect</td> </tr> <tr> <td>ERP Technical Lead / ERP Functional Lead / ERP Integration Developer</td> <td>Systems Analyst/ Programmer Analyst/ Technical Analyst</td> <td>Cyber Security Analyst/Information Security Architect</td> </tr> <tr> <td>Oracle Developer/ Oracle HCM Solutions Architect</td> <td>Technical Project Manager/IT Project Manager/Program Manager</td> <td>Applications DBA/ Database Administrator (Oracle)</td> </tr> <tr> <td>Infrastructure Architect/Cloud Architect</td> <td>Business Systems Analyst Project Coordinator</td> <td>Web Application Developer/Portal Developer</td> </tr> <tr> <td>Change Management Lead/Organizational Change Management Consultant</td> <td>Integration Architect/ Solutions Architect</td> <td>Full Stack Software Developer (.NET, Java)</td> </tr> </table>	PL/SQL Developer/ Banner-equivalent Specialist	SQL Developer/Database Programmer-Analyst	Data Migration Architect	ERP Technical Lead / ERP Functional Lead / ERP Integration Developer	Systems Analyst/ Programmer Analyst/ Technical Analyst	Cyber Security Analyst/Information Security Architect	Oracle Developer/ Oracle HCM Solutions Architect	Technical Project Manager/IT Project Manager/Program Manager	Applications DBA/ Database Administrator (Oracle)	Infrastructure Architect/Cloud Architect	Business Systems Analyst Project Coordinator	Web Application Developer/Portal Developer	Change Management Lead/Organizational Change Management Consultant	Integration Architect/ Solutions Architect	Full Stack Software Developer (.NET, Java)
PL/SQL Developer/ Banner-equivalent Specialist	SQL Developer/Database Programmer-Analyst	Data Migration Architect														
ERP Technical Lead / ERP Functional Lead / ERP Integration Developer	Systems Analyst/ Programmer Analyst/ Technical Analyst	Cyber Security Analyst/Information Security Architect														
Oracle Developer/ Oracle HCM Solutions Architect	Technical Project Manager/IT Project Manager/Program Manager	Applications DBA/ Database Administrator (Oracle)														
Infrastructure Architect/Cloud Architect	Business Systems Analyst Project Coordinator	Web Application Developer/Portal Developer														
Change Management Lead/Organizational Change Management Consultant	Integration Architect/ Solutions Architect	Full Stack Software Developer (.NET, Java)														
<p>3</p> <p>Project Resources and Staff</p>	<p>UW Medicine, Washington</p> <p>UW Medicine's IT staffing RFQ prequalifies vendors to provide on-demand professionals across four main categories, with a focus on Epic-certified roles (healthcare ERP similar to Banner) and expertise in AI, information security,</p>															

<p>Augmentation for Information Technology (IT) Professional Services 2024 - 2027 (active) Personnel Categories</p>	<p>automation, ServiceNow Elite, and identity access management. Key roles include:</p> <table border="0"> <tr> <td>Technical</td> <td>Software Engineer</td> <td>Cloud Architect</td> <td>Epic Interface Analyst</td> </tr> <tr> <td></td> <td>Epic Database Administrator</td> <td>Applications Architect</td> <td>Systems Database Administrator</td> </tr> <tr> <td></td> <td>Business Intelligence (BI) Developer/Senior Developer</td> <td>Applications Analyst / Senior Analyst</td> <td>Quality Assurance Specialist/Senior Test Automation Engineer</td> </tr> <tr> <td></td> <td>BI Developer</td> <td>Analyst</td> <td></td> </tr> <tr> <td></td> <td colspan="3">Identity and Access Management (IAM) Analyst / IAM Systems Engineer / Senior IAM Epic Security Analyst</td> </tr> <tr> <td>Project Management and Business Analysis</td> <td>Project Manager/ Program Manager/ Portfolio Manager</td> <td>Business Analyst - Analytics/ Business Analyst - PMO</td> <td>PowerBI Developer and Technical Services Coordinator</td> </tr> <tr> <td>Education and Communications</td> <td>Training Specialist - Delivery/ Training Specialist - Development</td> <td>Educational Technology Specialist - Instructional Design</td> <td>Principal Release Manager</td> </tr> </table>	Technical	Software Engineer	Cloud Architect	Epic Interface Analyst		Epic Database Administrator	Applications Architect	Systems Database Administrator		Business Intelligence (BI) Developer/Senior Developer	Applications Analyst / Senior Analyst	Quality Assurance Specialist/Senior Test Automation Engineer		BI Developer	Analyst			Identity and Access Management (IAM) Analyst / IAM Systems Engineer / Senior IAM Epic Security Analyst			Project Management and Business Analysis	Project Manager/ Program Manager/ Portfolio Manager	Business Analyst - Analytics/ Business Analyst - PMO	PowerBI Developer and Technical Services Coordinator	Education and Communications	Training Specialist - Delivery/ Training Specialist - Development	Educational Technology Specialist - Instructional Design	Principal Release Manager
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	BI Developer	Analyst																											
	Identity and Access Management (IAM) Analyst / IAM Systems Engineer / Senior IAM Epic Security Analyst																												
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Education and Communications	Training Specialist - Delivery/ Training Specialist - Development	Educational Technology Specialist - Instructional Design	Principal Release Manager																										
<p>4 Information Technology Staff Augmentation Services 1/2024 - 1/2027 Personnel Categories</p>	<p>Cleveland Metroparks, Ohio</p> <p>GSG is currently providing Information Systems Staff Augmentation Services to Cleveland Metroparks.</p> <ul style="list-style-type: none"> • Project Manager • Systems Administrator • MS-SQL Database Administrator • Cybersecurity Analyst/Specialist • Network Engineer • Desktop Support Technician • System Administrator • Web Developer • Customer Services Technician • Mobile Developer 																												
<p>5 Information Technology Staffing Services 11/2019 - 11/2022 Personnel Categories</p>	<p>Wayne County Airport Authority, Michigan</p> <p>GSG provided the Wayne County Airport Authority with qualified information technology and telecommunications staff to meet a variety of information technology and telecommunications needs including, but not limited to, the following areas: IT Infrastructure, IT Applications, and IT Administration and Management.</p> <ul style="list-style-type: none"> • BI/AI Analyst • Data Scientist • Cloud Services Specialist • Cybersecurity Manager • Cybersecurity Technician/Analyst • Quality Assurance Tester • Enterprise Architect • GIS Software Developer • Data/Business Analyst • IT Project Manager • Network Engineer • Network Architect • Software Engineer • Systems Administrator • Systems Engineer • Technology Contract Admin • Test Manager • Desktop Support 																												
<p>6</p>	<p>Oakland County, Michigan</p>																												

<p>IT Professional Services 2019 - 2024</p> <p><i>Personnel Categories</i></p>	<p>GSG provides Oakland County, Michigan with qualified Information Technology (IT) Professional Services for staff augmentation throughout the County government and its agencies. Positions range from several days to a year and may include contract-to-hire provisions.</p> <ul style="list-style-type: none"> • Application Administrator • Business Analyst • CA Service Desk Application Architect • Cloud Services Specialist • Data/BI Architect • GIS Business Analyst • GIS Data Technician • GIS Software Architect • IT CyberSME • Mainframe Developer • QA Analyst • Database Administrator • Management Consultant • Network Administrator • Personal Computer Support Specialist • Project Manager
7	City of Grand Rapids, Michigan
<p>Service (CISOaaS) 04/23 - 03/26</p> <p><i>Personnel Categories</i></p>	<p>GSG provides as-needed CISO as a Service (CISOaaS) to the City of Grand Rapids. Our CISO provides consulting services to review architecture changes, service implementations and changes, configurations, vulnerability testing results, and advise on emerging threats and vulnerabilities as they arise.</p> <ul style="list-style-type: none"> • CISO
8	Consumers Energy, Michigan
<p>IT and Technical Consulting Services and Staff Augmentation Services 01/2024 – 01/2028</p> <p><i>Personnel Categories</i></p>	<p>GSG is now a Qualified Vendor for providing IT Staff Augmentation Services and Technical Consulting Services to Consumers Energy. We will be providing IT professional services which include, but not limited to, management consulting services, managed services, support and maintenance services, implementation, integration and migration services, software development services, hardware installation and support services, project management and support services, and testing services.</p> <ul style="list-style-type: none"> • Infrastructure Architect • Database Administrator • Network Engineer • IT Security Analyst • System Administrator • Project Manager
9	Grand Valley State University, Michigan
<p>Grand Valley State University 04/2023 – 6/2023</p> <p><i>Personnel Categories</i></p>	<p>GSG provided a Certified Penetration Tester and a Certified Cybersecurity Assessor to provide PCI-DSS compliant assessments, including simulating a real-world attack situation with a goal of identifying how far an attacker would be able to penetrate the PCI environment.</p> <ul style="list-style-type: none"> • Penetration Tester • Cybersecurity Assessor
10	Johnson County Community College, Kansas
<p>Information-Security Incident Management Audit Services 11/2021 – 5/2022</p> <p><i>Personnel Categories</i></p>	<p>GSG provided a Cybersecurity Auditor and a Cybersecurity Subject Matter Expert information security and incident management with a thorough understanding of the NIST 800-53 framework and compliance requirements.</p> <ul style="list-style-type: none"> • Cybersecurity Auditor • Cybersecurity Subject Matter
11	Buckley Air Force Base Medical Group

<p>Desktop to Datacenter (D2D) Global IT Surge Support 06/2018 – 05/2020 <i>Personnel Categories</i></p>	<p>GSG is under contract with Buckley Air Force Base Medical Group to provide D2D Global IT Surge Support. Our team provides personnel to assist with D2D implementation in support of accomplishing the Defense Health Agency mission. This includes, but is not limited to, project management, network administration, information security management, database administration, specialized IT support, and IT help desk support at the Military Treatment Facility sites.</p> <ul style="list-style-type: none"> • Network Administrator
12 U.S. Naval Hospital Guam	
<p>Computer Support Specialist 6/2018 – 5/2020 <i>Personnel Categories</i></p>	<p>GSG has provided a Computer Support Specialist to provide end-user support to maximize USNH Guam’s successful use of the hospital’s Automated Information Services (AIS). Our personnel screened, analyzed, and resolved a variety of hardware and software problems and other system user requests.</p> <ul style="list-style-type: none"> • Computer Support Specialist
13 U.S. Attorney’s Office - Eastern District of Tennessee	
<p>Help Desk User Support Specialist 5/2019 – 5/2024 <i>Personnel Categories</i></p>	<p>GSG provides a Help Desk/User Support Specialist to the U.S. Attorney's Office, Eastern District of Tennessee who provides customer service support including installation, configuration, troubleshooting, and training in response to user requirements. Our personnel are also responsible for performing set-up and maintenance of PCs and other IT equipment including peripheral devices.</p> <ul style="list-style-type: none"> • Help Desk/ User Support Specialist
14 U. S. Attorney’s Office, Northern District of California	
<p>Document Management Analyst Services 09/2017 - 09/2022 <i>Personnel Categories</i></p>	<p>GSG provided Document Management Analyst services to support the work of Assistant United States Attorneys for the United States Department of Justice, United States Attorney’s Office, Northern District of California, located in San Francisco, CA.</p> <p>Our Document Management Analyst provided technological support to attorneys and legal support staff in various areas such as graphic design, IT helpdesk, inventory control, and computer system support. They assist the IT Staff in providing technical support and services related to computers in different areas such as set-up, desktop troubleshooting, hardware connections, etc.</p> <ul style="list-style-type: none"> • Document Management Analyst I
15 Naval Medical Center San Diego, Naval Hospital Camp Pendleton	
<p>Population Health Data Analysts 12/2018 - 12/2022</p>	<p>GSG provided two Population Health Data Analysts for the Population Health Program of both the Naval Medical Center San Diego (NMCSD) and Naval Hospital Camp Pendleton (NHCP) to optimize the health of their beneficiaries through critically needed population health programs.</p> <p>Our personnel designed and implemented self-service business intelligence and measurement reports to support Primary, Secondary, and Tertiary prevention strategies. They planned and completed major projects concerned with the economic analysis and evaluation of programs instituted for Primary, Secondary, and Tertiary prevention strategies.</p> <p>Our personnel designed, generated, and disseminated monthly utilization and outcome reports for all secondary prevention interventions — including the following personnel resources: Internal Behavioral Health Consultants,</p>

<i>Personnel Categories</i>	Behavioral Health Care Facilitators, Pharmacists, and Health Educators. <ul style="list-style-type: none"> • Population Health Data Analysts
16	State of North Carolina
IT Professional Services 2018 - 2019 <i>Personnel Categories</i>	GSG provided IT Supplemental Staffing Services to the State of North Carolina which included the following positions: Project Manager, Technical Architect, Developer/Programmer, Tester, Business Analyst, System Administrator, Database Administrator, and Network Specialist. <ul style="list-style-type: none"> • Project Manager • Technical Architect • Developer/Programmer • Tester • Business Analyst • System Administrator • Database Administrator • Network Specialist
17	USDA Operation Security Assessment Program
Operation Security Assessments 8/2017 – 7/2022 <i>Personnel Categories</i>	GSG provided cybersecurity specialists to support the USDA’s Operation Security Assessment Program on a nationwide scale. Our personnel provided security compliance and risk assessment, intrusion testing, identity and access management, vulnerability assessment, penetration testing, and web and mobile application testing. <ul style="list-style-type: none"> • Red Team/Ethical Hacker • Cybersecurity Analyst • Cybersecurity Program Manager • Penetration Tester • Technical Writer • Cybersecurity Engineer • Web Application Penetration Tester
18	Federal Trade Commission
Human Capital Data Management Analyst 9/2021- 9/2024 <i>Personnel Categories</i>	GSG provides Data Management Analyst to support the CHCO, Deputy CHCO, and Human Capital Information Systems (HCIS) Director in achieving efficiently streamlined HR system databases, a higher level of data quality, and successful generation of original reports containing data and narrative analyses. Our personnel respond to the anticipated needs of client managers, as well as senior OED and Commission staff to develop, analyze and present workforce information on a variety of subjects. <ul style="list-style-type: none"> • Data Management Analyst

6. Capability to Meet Requirements

GSG demonstrates the organizational capacity, technical expertise, and recruitment capabilities necessary to meet the County’s IT staffing and support requirements. With over 22 years of experience, GSG has successfully delivered IT Staff Augmentation and Technical Support services to city, county, state, and federal agencies. Our proven approach ensures the timely provision of qualified personnel who meet defined role classifications and technical requirements, supporting a wide range of technologies, platforms, and operational environments in alignment with the County’s needs.

GSG is distinguished by internationally recognized certifications that demonstrate a mature, secure, and repeatable operational model:

- **ISO/IEC 27001:2022 – Information Security Management**
- **ISO/IEC 20000-1:2018 – IT Service Management**
- **ISO 9001:2015 – Quality Management System**
- **DoD Top Secret Facility Clearance**
- **CMMC C3PAO ML3 Certification**

These certifications verify GSG’s ability to deliver **secure, high-quality, auditable IT services**—a critical requirement for government environments handling sensitive data.

Our capacity is built around three pillars:

- A deep talent pool of qualified IT professionals
- Specialized experience supporting a wide range of technologies
- A mature staffing and service delivery model designed for government clients

Capacity to Perform the Services Needed

GSG has been managing IT Support Staffing for over 23 years. Throughout that time, we have maintained a strong portfolio of extraordinary professionals with whom we have worked effectively on previous projects. The high quality of our team is peerless, having executed numerous programs of similar scope and complexity. Our key personnel have extensive experience providing similar Staffing Services for more than 10 years. We always aim to exceed your requirements.



We offer broad capability to handle surge requirements through a reach-back pool, augmented by seasoned and experienced recruiters and a well-developed, time-tested recruiting and retention methodology. We also have demonstrated the capability to surge our support through expansion of our personnel base with seasoned, highly experienced contract employees with expertise in a broad array of IT subject areas.


Approach to Meet the Scope Requirements

GSG uses a well-defined recruitment process to recruit any unfilled/open positions immediately. We provide experienced staff with the requisite skill sets and who possess expert knowledge in functional areas to meet project goals with an efficient and cost-effective team. Our recruitment process is backed by dedicated recruiters and our automated recruitment tool(s), such as Job Diva, which harvests candidates from Monster, Dice, CareerBuilder, etc., and provides the capability to hire highly qualified personnel.

GSG conducts pre-screening through multi-step, comprehensive professional and technical

evaluation of each candidate. This is accomplished through a series of interviews, background/security checks that are conducted by our HR Department, team leads, and senior members of our project teams and the clients they are to support. This evaluation ensures that only the top candidates are selected to work with our customers. At the end of our rigorous evaluation process, we present the top candidates to the CO/COR for review and acceptance, if requested. GSG then conducts final selection and recruitment of the best candidate in close collaboration with the COR. We maintain and update a database of open/unfilled positions. Our HR updates and reviews this list weekly with the Contract manager.

Our recruiting and staffing processes are fully developed to support the OCC Recruiting requirements. GSG hires the best candidates who demonstrate technical proficiency, a strong ability to handle the position, and possess the “cultural fit” within the customer’s environment and organization.



GSG has successfully used the following **Five Step Staffing Process** with comparable size and scope projects. Our process continues to be adjusted with Lessons Learned and is always customized for each customer and their unique requirements.

Step 1: Incumbent Capture (when applicable)

Whenever possible, we try to retain incumbent personnel. Once a contract has been awarded, we discuss with all stakeholders any incumbent workers (**if/when applicable**) to learn of their performance and reliability. We then reach out to the incumbents as appropriate and discuss with



them their compensation requirements. Once all parties are in agreement, retained incumbents are then processed. Where there is no incumbent employee, or in those cases where incumbent employees have chosen not to be retained under the new contract, we recruit from our pool of available personnel.

Step 2: Recruit and Hire


GSG understands the criticality of staffing the WVDOT’s program with qualified resources, who possess relevant knowledge, experience, and certifications to drive program success. We leverage our experience, coupled with our knowledge and understanding of the staffing requirements of the WVDOT, as well as our ability to provide expert personnel suitable to the environment. GSG has a proven capability to hire and maintain skilled staff on programs of similar scope, size, and complexity.

Our success is founded on a four-pronged staffing approach, which includes:

- (1) Capturing the top-performing incumbent personnel (**if/when applicable**).
- (2) Identifying and hiring qualified personnel rapidly.
- (3) Filling open positions through an extensive bench of qualified and cleared staff.
- (4) Minimizing staff turnover.

GSG Utilizes Multiple Tools and Processes to Identify Quality Candidates	
Candidate Tracking	Our team has access to and utilizes industry-leading technology to ensure that sourcing, screening, tracking, and hiring of all the candidate-related activities are managed in an efficient, organized, and accessible system. By implementing such a proven, robust platform, we are able to demonstrate our ability to support the critical staffing needs of the program. Our process includes resume import, context and Boolean sensitive searches, full history tracking by time and date, and skills classification tools. Candidates are grouped, organized, and tracked in a myriad of associations allowing us to manage our candidate pool and employee base efficiently.
Extensive Resume Database	Our recruitment team maintains a company-wide proprietary candidate database, currently populated with over 400,000 candidate resumes and profiles. The database also allows job seekers to browse opportunities; create, update, and submit their resumes for consideration; and set up a personal profile or search agent. Email notifications are pushed to registered candidates automatically when new positions matching their personal profiles are posted. When a new user inputs a resume with skill sets matching open requisitions, that resume is immediately sent to the recruiter, reducing sourcing time, and increasing recruitment efficiency. As a result of our database, we are quickly able to narrow the pool down to potential candidates who are the best match for our customer requirements.
Continuous Sourcing of Qualified Candidates	Our extensive database of candidates is a testament to our ability to attract and provide a ready source of qualified employees. Beyond the initial reach of our talent base, we utilize technology-driven sourcing, combined with relational recruiting methods, to deliver innovative talent acquisition strategies configured to each client.

Step 3: Background Screening Process

	In our processes, GSG follows all Equal Employment Opportunity Commission (EEOC) guidelines for usage, Title VII requirements, and Fair Credit Reporting Act guidelines for obtaining, usage, and record maintenance for all procedures.
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In our screening processes, GSG follows all Equal Employment Opportunity Commission (EEOC) guidelines for usage, Title VII requirements, and Fair Credit Reporting Act guidelines for obtaining, usage, and record maintenance for all procedures.

INTERVIEWS	CRIMINAL HISTORY
<ul style="list-style-type: none"> • Screening Interview: Used to determine if a candidate has the qualifications necessary for the job and qualify interest. • In-Depth Interview: Assesses candidate knowledge relative to requirements. • Final Interview: Often this interview will cover not only job knowledge, but also the likelihood of the candidate “fitting” the client’s work culture. 	<ul style="list-style-type: none"> • Social Security Number Trace review to confirm identifying information. • County or state level searches. • Federal Criminal National Record Search • Sex Offender Registry Search
DRIVING RECORD	EDUCATION VERIFICATION
May provide information such as full name and physical description, as well as recent moving traffic violations and accidents.	We contact the institution(s) where the most relevant degrees were obtained. May report dates of attendance, major or course of study, degrees received and dates of graduation.
VERIFY LICENSES AND CERTIFICATIONS	CREDIT RATING

We contact the applicable state or national licensing board or professional association.

SOCIAL MEDIA ANALYSIS

Checking Facebook, LinkedIn, X (former Twitter) and other social networking sites is another area that is controversial. Many states are moving to ban the practice at some level or other. When we do conduct this sort of analysis, we utilize only publicly available information.

We utilize a credit check when a position requires security clearance and when security/bonding requirements dictate.

TESTING PROCEDURES

GSG’s employment testing is used to measure job-related skills, abilities, and work activities. GSG performs testing to predict future job performance and selects candidates based on the test results.

Testing Procedures: GSG’s employment testing is used to measure job-related skills, abilities, and work activities. GSG performs testing to predict future job performance and selects candidates based on the test results. Our testing procedure includes:

Basic IT Skills Test	<ul style="list-style-type: none"> Administering diverse operating systems like Windows, Linux, and Mac. Installing and configuring computer hardware and software. Cloud administration and applications.
Specialized Skills Test	<ul style="list-style-type: none"> Evaluation of any specialized skills required in a particular position, such as the use of specific software, math skills, manual dexterity, or knowledge of specific subject matter.
Soft Skills Test	<ul style="list-style-type: none"> Soft skills describe how someone interacts with others. These tests help GSG assess soft skills by describing how people communicate, their listening style, and their level of empathy.

Step 4: Candidate Evaluation

We validate all personnel credentials – experience, education, certificates, etc., to ensure that our candidate is the best possible match to client requirements. For IT services, certifications from trade groups, manufacturers, and others are indications of a candidate’s commitment to training. GSG looks for professionals with certifications such as:

<p style="text-align: center;">TECHNICAL</p> <ul style="list-style-type: none"> Cisco Certified Network Associate (CCNA) Cisco Certified Network Professional (CCNP) Microsoft Certified Professional (MCP) Microsoft Certified Solutions Expert: Cloud Platform and Infrastructure CompTIA certifications 	<p style="text-align: center;">SECURITY</p> <ul style="list-style-type: none"> Certified Ethical Hacker (CEH) Certified Information Systems Security Professional (CISSP) Certified Information Systems Auditor (CISA) Certified Information Security Manager (CISM) Certified in Risk and Inform. Sys. Control (CRISC) Certified in the Governance of Enter. IT (CGEIT) Cybersecurity Nexus (CSX) Global Information Assurance Certifications (GIAC) including (but not limited to): <ul style="list-style-type: none"> ❖ Security Essentials (GSEC) ❖ Certified Incident Handler (GCIH) ❖ Certified Forensic Analyst (GCFA)
<p style="text-align: center;">CLOUD</p> <ul style="list-style-type: none"> CompTIA Cloud Essentials and CompTIA Cloud+: MCSE: Cloud Platform and Infrastructure VMware Certified Professional 6 – Data Center Virtualization AWS Certified Solutions Architect – Professional 	

	<ul style="list-style-type: none"> ❖ Penetration Tester (GPEN) ❖ Certified Intrusion Analyst (GCIA) ❖ Web Application Penetration Tester (GWAPT) ❖ Certified Forensic Examiner (GCFE)
<p style="text-align: center;">PROJECT MANAGEMENT</p> <ul style="list-style-type: none"> • Certified Scrum Master (CSM) • Project Management Professional (PMP) • Certified Associate Project Management (CAPM) 	<p style="text-align: center;">DATABASE, ANALYTICS, & OTHER DATA TECHNOLOGIES</p> <ul style="list-style-type: none"> • Oracle Certified Professional • SAP Certified Technology Associate – SAP HANA 2.0 • Microsoft SQL Server certifications • Cisco Certified Internetwork Expert (CCIE) Data Center
<p style="text-align: center;">HELP DESK</p> <ul style="list-style-type: none"> • HDI certifications • ITIL all levels • Apple Certified Support Professional (ACSP) 	

Step 5: Final Selection and Onboarding

After determining the fitness and capabilities of the prospective employees, and, if applicable, the approval of the client, GSG will invite the candidate to join the company. The pay rate and job responsibilities will be finalized, and paperwork will be processed, including any required clearances.

Detailed Work Plan and Schedule

The following table presents GSG’s schedule for completing the services under this contract in terms of elapsed weeks:

Implementation Activities	Schedule Status
Conduct kick-off meeting with team members and client.	Schedule upon Award Notification
Conduct customer orientation concerning GSG’s operations, including, but not limited to, processes, procedures, and contact information.	Award Notification + 1day
Identify Recruitment Lead.	Award Notification + 1
Ensure all key personnel are aware of performance requirements including roles and responsibilities, customer expectations, policies, and contractual obligations (e.g., deliverables).	Award Notification + 2
Complete internal company paperwork.	Prior to Contract Start
Develop draft implementation plan and schedule and incorporate into phase-in plan. Submit to Client for concurrence and approval.	Prior to Contract Start
Conduct staff orientation sessions to facilitate knowledge transfer and internal training. (Where applicable.)	Prior to Contract Start
Begin security process. (Where applicable.)	Prior to Contract Start
Start receiving placement requests/requisition requests.	Contract Start
Post job requisitions internal/external to companies.	Day of Request
Identify and pre-qualify potential resources.	Day of Request + 1 through Placement

Implementation Activities	Schedule Status
Interviews and Background Checks.	Day of Request + 1 through Placement
Submit candidates.	Day of Request + 2 through Placement
Receive acceptance of candidate.	Placement
Track performance of placed candidate.	Placement through duration of requirement
Submit Report.	Monthly

7. Pricing

Below is the detailed pricing:

Exhibit A - Pricing Page								
WVDOT Information Technology Staffing Services RFQ(81260081)								
CRQM DOT26*44								
Contract Item	Description	Estimated Quantity	Unit of Measure	Year 1 Unit Cost	Year 2 Unit Cost	Year 3 Unit Cost	Year 4 Unit Cost	Extended Cost
4.1.1	Senior Mainframe Application Analyst	2080	EA	\$ 98.47	\$ 101.42	\$ 104.46	\$ 107.59	\$ 856,835.20
4.1.2	Mainframe Application Analyst	2080	EA	\$ 79.82	\$ 82.21	\$ 84.68	\$ 87.22	\$ 694,574.40
4.1.3	Senior Application Oracle Database Administrator	2080	EA	\$109.79	\$ 113.08	\$ 116.47	\$ 119.96	\$ 955,344.00
4.1.4	Application Oracle Database Administrator	2080	EA	\$ 89.06	\$ 91.73	\$ 94.48	\$ 97.31	\$ 774,966.40
4.1.5	Senior Application DB2 Database Administrator	2080	EA	\$ 119.84	\$ 123.44	\$ 127.14	\$ 130.95	\$ 1,042,849.60
4.1.6	Application DB2 Database Administrator	2080	EA	\$ 94.78	\$ 97.62	\$ 100.55	\$ 103.57	\$ 824,761.60
4.1.7	PC Programmer Analyst	2080	EA	\$ 69.79	\$ 71.88	\$ 74.04	\$ 76.26	\$ 607,297.60
4.1.8	Senior PC Programmer Analyst	2080	EA	\$ 84.38	\$ 86.91	\$ 89.52	\$ 92.21	\$ 734,281.60
4.1.9	Application SQL Server Database Administrator	2080	EA	\$ 89.04	\$ 91.71	\$ 94.46	\$ 97.29	\$ 774,800.00
4.1.10	Senior Application SQL Server Database	2080	EA	\$ 109.59	\$ 112.88	\$ 116.27	\$ 119.76	\$ 953,680.00










	Administrator							
4.1.11	GIS Database Administrator	2080	EA	\$ 88.67	\$ 91.33	\$ 94.07	\$ 96.89	\$ 771,596.80
4.1.12	Senior GIS Database Administrator	2080	EA	\$ 107.73	\$ 110.96	\$ 114.29	\$ 117.72	\$ 937,456.00
4.1.13	GIS Architect	2080	EA	\$ 129.67	\$ 133.55	\$ 137.56	\$ 141.69	\$ 1,128,327.20
4.1.14	GIS Application Developer	2080	EA	\$ 84.51	\$ 87.05	\$ 89.66	\$ 92.35	\$ 735,425.60
4.1.15	Senior GIS Application Developer	2080	EA	\$ 98.97	\$ 101.94	\$ 105.00	\$ 108.15	\$ 861,244.80
661.55								
Grand Total								\$856,835.20







Assumptions:

- As per the RFP, GSG is considering 2080 hours per year for above positions.
- GSG proposes a 3% annual escalation for the proposed firm fixed cost and/or hourly bill rates from the second year to provide the most competitive pricing for the entire contract duration.
- In Exhibit A – Pricing Page, line item 4.1.10, we have corrected the role from Senior Application Oracle Database Administrator to Senior Application SQL Server Database Administrator, as it appears to be a typographical error duplicating 4.1.3.
- For any approved overtime during regular weekdays or remote support then our rate will be the same as the regular billing rate. However, if any onsite support required during weekend or nighttime our off hours and on-site rate will be 25% more than the regular billing rate.
- Our proposed billing rate includes pay and benefit towards holiday, vacation, and various health insurance in order to attract and retain skilled and experienced talent.
- Travel cost is included in the hourly cost. However, if travel is required other than on-site location then per diem will be charged extra as per IRS/Federal Travel Regulations.
- Payment Terms: within 30 days of invoice submission.
- The above price is inclusive of all Taxes.
- The proposal will be firm for 120 days.

Appendix I- Performance Evaluations

Unsolicited Customer Reviews

	<p>Our expectations were met and exceeded. It had been a while since our Environmental Utilities (Water and Wastewater) team had reviewed our Cybersecurity Program (policies and procedures) or performed Vulnerability Assessments with penetration testing of the firewalls between IT and OT. Refreshing our BIA, Incident Response & Recovery Documents, and developing an Incident Data Collection Form was long overdue and much needed. Based on the findings from the assessment and GSG recommendations of creating other NIST framework documents for our program, you have helped us generate our OT Cyber and Physical Security Roadmap for the future.</p> <p>Our goal is to perform annual Vulnerability Assessments rotating between a few firms so we can get different perspectives and professional outlooks. GSG will be one of the top firms considered for the rotation moving forward as we would enjoy doing business with them again in the near future.</p> <p style="text-align: right;">- EU Project Managing Supervisor City of Roseville Environmental Utilities - Water & Wastewater Divisions</p>		<p>City of Roseville Environmental Utilities - Water & Wastewater Divisions</p> 
	<p>I wanted to take a moment to personally thank the GSG team for their incredible work during our transition to GSG. Your Team has been absolutely amazing with their hard work, and I also want to acknowledge the efforts of the rest of the behind-the-scenes GSG team. The professionalism and expertise they've demonstrated is exactly what we were hoping for from GSG. Their exceptional support, responsiveness, problem-solving abilities, and proactive communication have been a breath of fresh air, and it's so appreciated. Our team at the city, without me prompting them, have expressed how thankful they are that we chose GSG. The fire chief in particular had nothing but great things to say about the site visits and the efforts to resolve their issues.</p> <p>I'm really looking forward to our continuing partnership as we move forward, and I wanted to make sure you both were aware of how the interaction has been going from the boots on the ground. Thank you!</p>		<p>City of Rochester, IT Support Services</p> 
	<p>I wanted to take a moment to express my sincere appreciation to each of you for your tireless efforts in restoring our network earlier this week. We were impressed with how the situation was managed and the way you maintained clear and consistent communication throughout the entire process. Thank you!</p>		<p>OPC Social & Activity Center, Rochester-MI</p> 

	<p>Thank you so much Lisa [Lisa Salvador, GSG Vice President]. You and your staff did an outstanding job with our FISMA Auditing Services, and I look forward to working with your staff in the future.</p>		<p>U.S. AbilityOne Commission</p> 
	<p>Global Solutions Group, Inc. (GSG) rescued our state agency when our system was attacked by a Trickbot trojan. Once our agency contacted GSG; they were on on-sight quickly and started the process of removing the trojan. While working on the source hit by the trojan, Global diligently ran scans on all servers and PCs to assure the trojan had not attacked any other part of our system. GSG's expertise, professionalism, and diligence kept our entire system in tack.</p> <p>Since then, our agency has had four additional contracts with GSG, including one that updated our entire server system. With GSG's expertise, the agency was able to go down to three servers versus the eleven servers that were currently being used.</p> <p>GSG will always be our "go-to;" as they provided excellent service at a very reasonable cost.</p>		<p>Director State of Kansas Board of Tax Appeals</p> 

Contractor Performance Assessment Reporting System Performance References

Customer	Work Performed	Appreciation Summary	Schedule	Cost	Quality of Service	Management	Regulatory Compliance
USDA - OIS	Security Assessments and Pen Testing (2018-2024) - \$10M	Exceptional - over twenty-five tests delivered with zero rework; supported FISMA compliance across USDA.	Exceptional	Exceptional	Exceptional	Very Good	Exceptional
Department of the Interior	Cybersecurity BPA (2020-Present) - \$26M+	Managed fifty-seven task orders across twenty-one agencies with 98% on-time delivery.	Very Good	Exceptional	Exceptional	Exceptional	Exceptional
DOT - FHWA	Cyber Risk Assessment (2021) - \$450K	Delivered mitigation roadmap and executive summary for DOT OCIO.	Very Good	Very Good	Very Good	Very Good	Exceptional
Dept. of Treasury/ AmeriCorps	FedRAMP and NIST Documentation (2022) - \$500K+	Enabled ATO submission and aligned documentation to NIST SP 800-53.	Very Good	Very Good	Very Good	Very Good	Exceptional
AFMC - U.S. Air Force	Purple Team Engagement (2022-2023) - \$108K	Improved SOC detection by 37% through live adversary simulations.	Exceptional	Exceptional	Exceptional	Exceptional	Exceptional
DHS - CISA	Priority Infrastructure Cyber Support (2020-2021) - \$500K+	Exceptional - Delivered uninterrupted support to national security systems.	Exceptional	Exceptional	Exceptional	Exceptional	Exceptional

Performance Summary by What Mattered Most to Our Customers


At GSG, our performance is defined not only by meeting expectations but by delivering meaningful outcomes when it mattered most. When clients reflect on our work, they focus on the results we enabled — who responded, how effectively we executed, and the tangible improvements that followed.


This section presents verified client feedback, organized by benefit categories that agencies consistently value: cost efficiency, schedule reliability, program management, quality of service, regulatory alignment, innovation, and mission-critical recovery. Each reference highlights a specific result where GSG helped safeguard operations, prevent failure, or drive improvement.


Over 30%
Contracts awarded were urgent, high-risk and compliance-mandated cybersecurity initiatives
Over 1,000
Projects Delivered
Over \$200M
in Lifetime Contracts


These tables go beyond listing qualifications. They reflect what our clients found most valuable — and we believe those same priorities will matter just as much to those we serve next.



Performance Evaluation Table – Grouped by Benefit Category

Saved the Day		
Customer	Work Performed	Customer Appreciation Summary
USDA – OIS	Security Assessments and Pen Testing (2018–2024) – \$10M	<i>"Impressive technical precision."</i> Recovered POA&M and delivered zero-defect test slate under deadline. 
AFMC – U.S. Air Force	Purple Team Engagement (2022–2023) – \$108K	<i>"Helped us understand where we stood."</i> Improved SOC readiness score by 37% in mission-critical exercise.
DHS – CISA	Priority Infrastructure Cyber Support (2020–2021) – \$500K+	<i>"The support never dropped—even under stress."</i> Delivered national ops under 24/7 coverage.
U.S. AbilityOne Commission	Multi-Year FISMA Audit Support (2020–2024) – \$2M+	<i>"Your staff did an outstanding job with our FISMA audits."</i> Turned around failing audit performance.

Cost Control		
Customer	Work Performed	Customer Appreciation Summary
USDA – OIS	Security Assessments and Pen Testing (2018–2024) – \$10M	Delivered over twenty-five assessments with no rework, supporting FISMA, ATO, and POA&M success. <i>"Impressive technical precision."</i> 
AFMC – U.S. Air Force	Purple Team Engagement (2022–2023) – \$108K	Delivered within fixed price and managed scope cleanly. <i>"Good value and professionally executed."</i>
Department of the Interior	Cybersecurity BPA (2020–Present) – \$26M+	Managed fifty-seven task orders across twenty-one agencies within budget. <i>"Very efficient execution across multiple bureaus."</i>
U.S. AbilityOne Commission	Multi-Year FISMA Audit Support (2020–2024) – \$2M+	Consistent, audit-ready delivery across the years. <i>"Your staff did an outstanding job with our FISMA audits."</i>

Management		
Customer	Work Performed	Customer Appreciation Summary
USDA – OIS	Security Assessments and Pen Testing (2018–2024) – \$10M	Delivered over twenty-five assessments with no rework, supporting FISMA, ATO, and POA&M success. <i>"Impressive technical precision."</i> 
AFMC – U.S. Air Force	Purple Team Engagement (2022–2023) – \$108K	Coordinated Red/Blue/SOC teams with strong reporting. <i>"Impressed with the level of integration and readiness."</i>
Department of the Interior	Cybersecurity BPA (2020–Present) – \$26M+	Successfully coordinated multi-agency security delivery. <i>"Strong collaboration and communication from GSG."</i>
U.S. AbilityOne Commission	Multi-Year FISMA Audit Support (2020–2024) – \$2M+	Strong PM oversight throughout each task year. <i>"Consistently delivered reliable results."</i>
DOT – FHWA	Cyber Risk Assessment (2021) – \$450K	Clear documentation and coordination. <i>"Thorough and well-managed effort."</i>

Schedule		
Customer	Work Performed	Customer Appreciation Summary
USDA – OIS	Security Assessments and Pen Testing (2018–2024) – \$10M	Completed all the work on time. <i>"Always prompt and prepared."</i> 
AFMC – U.S. Air Force	Purple Team Engagement (2022–2023) – \$108K	Delivered under tight timeline. <i>"Met every milestone with precision."</i>
Department of the Interior	Cybersecurity BPA (2020–Present) – \$26M+	98% task order completion rate. <i>"Responsive and reliable over 3 years."</i>
U.S. AbilityOne Commission	Multi-Year FISMA Audit Support (2020–2024) – \$2M+	Timely across multiple years. <i>"We relied on your timeliness and consistency."</i>

Quality of Service		
Customer	Work Performed	Customer Appreciation Summary
USDA – OIS	Security Assessments and Pen Testing (2018–2024) – \$10M	Over twenty-five tests were delivered, zero rework. <i>"Impressive technical precision."</i> 
AFMC – U.S. Air Force	Purple Team Engagement (2022–2023) – \$108K	Tailored simulations to expose readiness gaps. <i>"Helped us understand where we stood."</i>
Department of the Interior	Cybersecurity BPA (2020–Present) – \$26M+	Delivered clear, actionable findings. <i>"The team knew their stuff and produced useful results every time."</i>
DHS – CISA	Priority Infrastructure Cyber Support (2020–2021) – \$500K+	Sustained 24/7 support. <i>"The support never dropped—even under stress."</i>
U.S. AbilityOne Commission	Multi-Year FISMA Audit Support (2020–2024) – \$2M+	Audit-ready and reliable. <i>"Everything was exactly what we needed for FISMA submission."</i>
DOT – FHWA	Cyber Risk Assessment (2021) – \$450K	Detailed reporting and clarity. <i>"Good detail and clear technical recommendations."</i>
Dept. of Treasury/AmeriCorps	FedRAMP & NIST Documentation (2022) – \$500K+	Passed review with no revision. <i>"Thank you for staying on top of the compliance mapping."</i>
Fort Worth Housing Solutions	Portal Pen Testing (2023) – \$100K	Clear risk summary and guidance. <i>"We tightened things up based on your findings."</i>
Small Business		
Customer	Work Performed	Customer Appreciation Summary
USDA – OIS	Security Assessments and Pen Testing (2018–2024) – \$10M	<i>"Impressive technical precision."</i> 
AFMC – U.S. Air Force	Purple Team Engagement (2022–2023) – \$108K	<i>"Helped us understand where we stood."</i>
Department of the Interior	Cybersecurity BPA (2020–Present) – \$26M+	<i>"The team knew their stuff and produced useful results every time."</i>
U.S. AbilityOne Commission	Multi-Year FISMA Audit Support (2020–2024) – \$2M+	<i>"Your staff did an outstanding job with our FISMA audits."</i>
Regulatory Compliance		
Customer	Work Performed	Customer Appreciation Summary
USDA – OIS	Security Assessments and Pen Testing (2018–2024) – \$10M	<i>"Impressive technical precision."</i> 
AFMC – U.S. Air Force	Purple Team Engagement (2022–2023) – \$108K	<i>"Helped us understand where we stood."</i>
Department of the Interior	Cybersecurity BPA (2020–Present) – \$26M+	<i>"The team knew their stuff and produced useful results every time."</i>
DHS – CISA	Priority Infrastructure Cyber Support (2020–2021) – \$500K+	<i>"The support never dropped—even under stress."</i>
U.S. AbilityOne Commission	Multi-Year FISMA Audit Support (2020–2024) – \$2M+	<i>"Everything was exactly what we needed for FISMA submission."</i>

Air Force: Buckley Garrison Medical Group

Assessment Synopsis: Exceptional

Attachment S.1, Past Performance Questionnaire (PPQ)

TORFP for IT Support Services “2.0” for NOAA’s Center for Satellite Applications and Research (STAR), in support of NOAA’s National Environmental Satellite, Data, and Information Service (NESDIS)

[You are to complete this Header Section (in gray fill) and provide to your reference with a description of the project and instructions to submit the completed questionnaire directly to the Government contact identified in Section 5 of this PPQ.]

Contractor: Global Solutions Group, Inc. (GSG)
 Contract/Order No: FA254320F0057
 Contract Name: Desktop to Datacenter (D2D) Global IT Administrative Support
 Contract Period of Performance: 09/30/2020 to 09/29/2023
 Contract Description:
 GSG is providing IT support services to assist the Military Treatment Facilities (MTF) sites with transitioning to a single enterprise network via the Desktop to Datacenter (D2D) Program and other IT initiatives. GSG’s services are following specific task requirements for the MTF sites, including:

- Task 1: Project Management
- Task 2: Network Support
- Task 3: Network Infrastructure
- Task 4: Information Security Management
- Task 5: Systems Administration
- Task 6: Database Administration
- Task 7: Military Health System (MHS) Genesis Support
- Task 8: IT Help Desk Support

Rater Name: SSgt Shannon Ramsey
 Rater Telephone: 720-847-7490
 Rater E-Mail Address: shannon.h.ramsey.mil@health.mil
 Rater’s Role in Relation to Contract (PM, CO, Major Stakeholder, etc.): NCOIC Systems

INDEX
 Section 1 – Ratings Definitions
 Section 2 – Contractor Performance
 Section 3 – Additional Narrative Justification
 Section 4 – Signature of Rater
 Section 5 – Return Instructions + POC Details

Section 1: Ratings Definitions	
Adjectival Rating	Definition
Exceptional	Performance meets contractual requirements and exceeds many to the Government’s benefit. The contractual performance of the element or sub-element being evaluated was accomplished with few minor problems for which corrective actions taken by the contractor were highly effective.
Very Good	Performance meets contractual requirements and exceeds some to the Government’s benefit. The contractual performance of the element or sub-element being evaluated was accomplished with some minor problems for which corrective actions taken by the contractor were effective.

Attachment S.1, Past Performance Questionnaire (PPQ)

Satisfactory	Performance meets contractual requirements. The contractual performance of the element or sub-element contains some minor problems for which corrective actions taken by the contractor appear or were satisfactory.
Marginal	Performance does not meet some contractual requirements. The contractual performance of the element or sub-element being evaluated reflects a serious problem for which the contractor has not yet identified corrective actions. The contractor's proposed actions appear only marginally effective or were not fully implemented.
Unsatisfactory	Performance does not meet most contractual requirements and recovery is not likely in a timely manner. The contractual performance of the element or sub-element contains a serious problem(s) for which the contractor's corrective actions appear or were ineffective.

Please provide any relevant information to support the above ratings.

[Note: When completing this PPQ by email, please do not use a color, such as red, to select an assessment rating. Color fonts do not show well when printed. Just bold it, underline it, or increase the font size in black.]

Section 2: Contractor Performance	
<p>Quality: How would you rate the quality of the contractor's products/services provided (e.g., compliance with contract requirements and accuracy of work)?</p> <p>Supporting narrative: Luis is very proficient in his duties. He was able to achieve the highest rating in the Air Force Medical Services for the Cyber Health Readiness inspection program. Even though we were not provided the proper tools, Luis was able to find the correct teams to ensure we are following SOPs precisely.</p>	<p>Response (Check One)</p> <p><input checked="" type="radio"/> Exceptional</p> <p><input type="radio"/> Very Good</p> <p><input type="radio"/> Satisfactory</p> <p><input type="radio"/> Marginal</p> <p><input type="radio"/> Unsatisfactory</p>

Attachment S.1, Past Performance Questionnaire (PPQ)

Section 2: Contractor Performance	
<p>Schedule: How would you rate the contractor's timeliness (e.g., met interim milestones, reliable, responsive to technical direction, on-time completion, wrap-up and contract administration, and no liquidated damages assessed)?</p> <p>Supporting narrative:</p> <p>Luis ensures all tasks are completed before or on the due date. He is never late with any assignments. He provides updates without even asking; I do not have to worry about Luis dropping the ball on a task.</p>	<p>Response (Check One)</p> <p><input checked="" type="radio"/> Exceptional</p> <p><input type="radio"/> Very Good</p> <p><input type="radio"/> Satisfactory</p> <p><input type="radio"/> Marginal</p> <p><input type="radio"/> Unsatisfactory</p>
<p>Price/Cost Control: How would you rate the performance of the contractor's ability to control costs?</p> <p>Supporting narrative:</p> <p>When discussing IT equipment that needs to be ordered, Luis ensures items are within proper limitations. He looks at various companies and provides me with multiple quotes to prevent fraud, waste, and abuse.</p>	<p>Response (Check One)</p> <p><input checked="" type="radio"/> Exceptional</p> <p><input type="radio"/> Very Good</p> <p><input type="radio"/> Satisfactory</p> <p><input type="radio"/> Marginal</p> <p><input type="radio"/> Unsatisfactory</p>

Attachment S.1, Past Performance Questionnaire (PPQ)

Section 2: Contractor Performance	
<p>Management:</p> <p>1. How would you rate the contractor’s management and business relations (e.g., effective management, reasonable/cooperative behavior, flexible, effective recommended solutions, and business-like concerns for Government’s interests)?</p> <p>Supporting narrative:</p> <p>Luis is a huge team player. He is extremely helpful and doesn’t withhold any important information that could prevent mission success. He is very well rounded in all areas IT, and when I am out of the office, he even makes sure accountability gets done. He is constantly keeping other agencies in check. His extensive knowledge enables him to ask the right questions when another agency is not following the correct protocol.</p>	<p>Response (Check One)</p> <p><input checked="" type="radio"/> Exceptional</p> <p><input type="radio"/> Very Good</p> <p><input type="radio"/> Satisfactory</p> <p><input type="radio"/> Marginal</p> <p><input type="radio"/> Unsatisfactory</p>
<p>Management (continued):</p> <p>2. How would you rate the contractor’s ability to meet special needs (such as contingency support, innovative IT solutions, etc.) for delivery requirements?</p> <p>Supporting narrative:</p> <p>During our network outage, Luis was able to get the network back up within 24 hours. He diligently worked with DHA to order a new switch. When we received the switch, Luis recognized it was not configured correctly. Then, he called CISCO to troubleshoot and get the proper OS within a couple of hours.</p>	<p>Response (Check One)</p> <p><input type="radio"/> Exceptional</p> <p><input type="radio"/> Very Good</p> <p><input type="radio"/> Satisfactory</p> <p><input type="radio"/> Marginal</p> <p><input type="radio"/> Unsatisfactory</p>

Attachment S.1, Past Performance Questionnaire (PPQ)

Section 2: Contractor Performance	
<p>Subcontractors (i.e. Small business utilization, if applicable): How would you rate the contractor's ability to effectively manage, coordinate, and integrate subcontractors, and if applicable utilize small business subcontractors?</p> <p>Supporting narrative:</p> <p>N/A</p>	<p>Response (Check One)</p> <p><input type="radio"/> Exceptional</p> <p><input type="radio"/> Very Good</p> <p><input type="radio"/> Satisfactory</p> <p><input type="radio"/> Marginal</p> <p><input type="radio"/> Unsatisfactory</p>
<p>How would you rate your overall satisfaction with the contractor's performance?</p> <p>Supporting narrative:</p> <p>Luis is one of my best workers, and he never disappoints.</p>	<p>Response (Check One)</p> <p><input checked="" type="radio"/> Exceptional</p> <p><input type="radio"/> Very Good</p> <p><input type="radio"/> Satisfactory</p> <p><input type="radio"/> Marginal</p> <p><input type="radio"/> Unsatisfactory</p>

Section 3: Additional Narrative Justification (if required):
[Include the number of the question to which this supporting narrative applies. Additional pages may be used.]

Section 4: Signature of Rater

Signature/Date of Rater: **RAMSEY.SHANNO N.HANAYO.12691 62569**

Digitally signed by RAMSEY.SHANNON.HANAYO.1 269162569 Date: 2023.03.01 10:50:33 -07'00'

[A handwritten signature of rater is required if faxed; it is not required if sent via email directly from the Rater to stephanie.dewitt@noaa.gov and todd.blöse@noaa.gov.]

Section 5 – Return Instructions + POC Details

- Return the completed questionnaire via email to: stephanie.dewitt@noaa.gov and todd.blöse@noaa.gov, **ASAP but NLT 12:00 PM (Noon) Eastern Standard Time on March 6, 2023.**

Buckley AFB Recommendation Letter



**DEPARTMENT OF THE AIR FORCE
460TH SPACE WING (AFSPC)**

MEMORANDUM FOR GLOBAL SOLUTIONS GROUP

FROM: 460 HCOS/MEDICAL INFORMATION SYSTEMS NCOIC

Dear Ms. Shah,

During my time in System's, Luis has been nothing but a pleasure to work with. Within the last few months, he fixed a faulty switch, completed the 460th MDG Authorization to Operate (ATO), and assisted the System's office in winning the trusted care hero of the month.

On 8 Feb 22, We were notified by the 460th dental clinic that their network was down. As a result, Dental had to cancel patients ultimately causing a hindrance to patient care. Luis was able to coordinate a switch replacement, and restored all services within 24hrs. Moreover, while Luis was working on the ATO, there were numerous obstacles and last minute taskers that he had to tackle. He met all deadlines to each obstacle and even assisting in other areas of his contract. Luis went above and beyond when finalizing this 2yr task. The completion of the ATO resulted in a huge congratulations from the Defense Health Agency (DHA) to Mr. Rojas with a fantastic job well done!

As you know, according to Luis' contract, he does Network Support, Information security, and Help Desk Support. He flawlessly managed all aspects of his Performance work statement without any complaints or errors. The effort that Luis has put in to his job has increased productivity and teamwork effectiveness. Since we are not allowed to provide any sort of award or compensation, we would like to recommend acknowledgement of some kind. Thank you for your time and business.

If you have any questions about this letter, you may reach out to SSgt Shannon Ramsey at 720-847-6959.

RAMSEY.SHAN Digitally signed by
NON.HANAYO. RAMSEY.SHANNON.HAN
1269162569 AYO.1269162569
Date: 2022.05.02 11:29:44
-06'00

SHANNON H. RAMSEY, SSgt, USAF
NCOIC, Medical Information Systems

AMERICA'S MISSILE WARNING WING

Wakulla County - Contractor Performance Evaluation Questionnaire

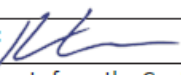
Assessment Synopsis: Excellent

Florida Department of Environmental Protection



Request for Quote
RFQ No. 202542_Information Security Services

Appendix B: Contractor Performance

Reference: Contractor Performance Evaluation Questionnaire												
RFQ No. 202542_Information Security Services								Date: 12/15/2025				
Contractor Name: Global Solutions Group Inc.						Reviewer Name: Berkleigh Nowak Kelly Graves						
Reference Name: Wakulla County						Reference Contact Person: Berkleigh Nowak						
1. Did Contractor perform and adhere to the agreed upon scope, schedule, and budget?												
Not Acceptable	1	2	3	4	5	6	7	8	<input checked="" type="checkbox"/>	10	Exceeded Expectations	
2. Did the Contractor communicate effectively during the contract?												
Not Effective	1	2	3	4	5	6	7	8	<input checked="" type="checkbox"/>	10	Extremely Effective	
3. Were the number and quality of the Contractor personnel deemed adequate?												
Not Adequate	1	2	3	4	5	6	7	8	9	<input checked="" type="checkbox"/>	Extremely Adequate	
4. Did the Contractor successfully address all critical business needs?												
Not Met	1	2	3	4	5	6	7	8	<input checked="" type="checkbox"/>	10	Exceeded Expectations	
5. Were the deliverables of acceptable quality?												
Not Acceptable	1	2	3	4	5	6	7	8	<input checked="" type="checkbox"/>	10	Exceeded Expectations	
6. Was the Contractor's work thorough?												
Not Thorough	1	2	3	4	5	6	7	8	9	<input checked="" type="checkbox"/>	Extremely Thorough	
7. Was the project related to configuring and implementing a commercial off the shelf application?												
Not Related	1	2	<input checked="" type="checkbox"/>	4	5	6	7	8	9	10	Directly Related	
8. Did the services delivered satisfactorily meet the intended objectives?												
Not Acceptable	1	2	3	4	5	6	7	8	<input checked="" type="checkbox"/>	10	Exceeded Expectations	
9. Would you use the Contractor again?												
No (1) Maybe (5) Yes (10): Yes												
Total Score:		78									Average Score Rating	
Divided by:		9									1-4	Unsatisfactory
= Average Score		8.66									5-8	Satisfactory
											9-10	Above Satisfactory
Reference Signature: 								Date:				
Any additional comments from the Contractor reference: The County has only been under contract with GSG for a very short time (approx. 2 months). However, due to legacy issues from a previous contractor, GSG has had to act very quickly to gain access to and secure our IT systems without the benefit of a formal handoff. They have demonstrated professionalism and urgency in responding to our needs.												

Department of Interior: Department of State

Assessment Synopsis: Very Good

11/30/23, 4:54 PM

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CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

Nonsystems

Name/Address of Contractor:

Vendor Name: GLOBAL SOLUTIONS GROUP, INC.

Division Name:

Street: 25900 GREENFIELD RD STE 220

City: OAK PARK

State: MI Zip: 482371267

Country: USA

CAGE Code:

Unique Entity ID: VH3UE9S2T6E5

Product/Service Code: DJ01 Principal NAICS Code: 541511

Evaluation Type: Final

Contract Percent Complete: 100

Period of Performance Being Assessed: 09/16/2022 - 02/21/2023

Contract Number: 140D0422A0008 140D0422F0872 Business Sector & Sub-Sector: Nonsystems - Prof/Tech/Mng Support

Contracting Office: IBC ACQ SVCS DIRECTORATE (00004) Contracting Officer: CHI HARU BULLOCK Phone Number: 703-964-3624

Location of Work:

Date Signed: 09/16/2022 Period of Performance Start Date: 09/16/2022

Est. Ultimate Completion Date/Last Date to Order: 02/21/2023 Estimated/Actual Completion Date: 02/21/2023

Funding Office ID: 140D37

Base and All Options Value : \$275,542 Action Obligation: \$275,542

Complexity: Medium Termination Type: None

Extent Competed: Full and Open Competition Type of Contract: Labor Hours

Key Subcontractors and Effort Performed:

Unique Entity ID:

Effort:

Unique Entity ID:

Effort:

Unique Entity ID:

Effort:

Project Number:

Project Title:

DOI ISSLoB DOS Support

Contract Effort Description:

The Contractor shall provide security assessment support for Department of State (DOS) from the Department of the Interior, Office of Chief Information Officer's Information Systems Security Line of Business (ISSLoB).

Small Business Subcontracting:

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Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Very Good
Cost Control:	N/A	Very Good
Management:	N/A	Very Good
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: The Contractor demonstrated the ability to deliver quality support through the planning, management, and execution of program tasks throughout the life of the order and provided the resources that fully meet or exceed the minimum qualifications required by the Government.

SCHEDULE: The Contractor mitigated schedule risks associated with the transition from the legacy task order to this BPA order by being flexible and proactive to stay on track of the required activities. Contractor met all milestone dates as outlined in the order and project schedule; and submitted all deliverables in a timely manner.

COST CONTROL: The Contractor managed cost to keep it within the allocated funding level with no cost overruns; provided monthly financial reports and invoice previews for CO/COR review prior to invoice submission.

MANAGEMENT: The Contractor performed a seamless transition as a new awardee of the renewal ISSLoB service; by staffing and maintaining a good caliber of team members. The Contractor maintained frequent and timely communication with the Contracting Officer, the Contracting Officer's Representative (COR), and the program office. Their responses to the Government inquiry/request were quick.

REGULATORY COMPLIANCE: The Contractor complied with all contract clauses and pertinent regulations.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

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Name and Title of Assessing Official:

Name: Chihaur Bullock

Title: Contracting Officer

Organization: DOI/IBC/AQD

Phone Number: 703-964-3624 Email Address: chiharu_bullock@ibc.doi.gov

Date: 11/27/2023

Contractor Comments:

ADDITIONAL/OTHER: Global Solutions Group greatly appreciated working with the US Department of the Interior and their client, the US Department of State on this engagement which provided security assessment and assessment and authorization support for establishing the extent to which security design and implementation met a set of specified security requirements.

CONCURRENCE: I concur with this evaluation.

Name and Title of Contractor Representative:

Name: Lisa R Salvador

Title: Vice President

Phone Number: (248) 291-5440 Email Address: lisas@globalsolgroup.com

Date: 11/28/2023

Review by Reviewing Official:

Review by Reviewing Official not required.

Name and Title of Reviewing Official:

Name:

Title:

Organization:

Phone Number: Email Address:

Date:

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Department of Health and Human Services Legal Resource Professional

3/30/26, 10:21 AM

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CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

INCOMPLETE-RATED

Nonsystems

Name/Address of Contractor:

Vendor Name: GLOBAL SOLUTIONS GROUP, INC.

Division Name:

Street: 25900 GREENFIELD RD STE 220

City: OAK PARK

State: MI Zip: 482371267

Country: USA

CAGE Code:

Unique Entity ID: VH3UE9S2T6E5

Product/Service Code: R799 Principal NAICS Code: 541611

Evaluation Type: Interim

Contract Percent Complete:

Period of Performance Being Assessed: 03/01/2024 - 02/28/2025

Contract Number: 75P00122D00003 75P00123F37002 **Business Sector & Sub-Sector:** Nonsystems - Prof/Tech/Mng Support

Contracting Office: PROGRAM SUPPORT CENTER ACQ MGMT SVC **Contracting Officer:** MARY RAINEY **Phone Number:** 301-492-4579

Location of Work:

Primarily DC area. One contractor supports OGC's regional office in Chicago.

Date Signed: 02/24/2023 **Period of Performance Start Date:** 03/01/2023

Completion Date/Last Date to Order: 02/28/2026 **Estimated/Actual Completion Date:**

Funding Office ID: 75P001

Base and All Options Value : \$4,724,462 **Action Obligation:** \$1,564,392

Complexity: Low **Termination Type:** None

Extent Competed: Full and Open Competition after Exclusion of Sources **Type of Contract:** Labor Hours

Key Subcontractors and Effort Performed:

Unique Entity ID:

Effort:

Unique Entity ID:

Effort:

Unique Entity ID:

Effort:

Project Number:

Project Title:

OGC Legal Resources Professional Services

Contract Effort Description:

To obtain legal resource professional services in support of the Office of the General Counsels (OGCs) Mission Provide quality representation and legal advice to the Department of Health and Human Services (HHS) on the development and

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implementation of HHSs wide range of programs.
 To obtain legal resource professional services to support OGCs litigation matters, regulatory work, legislative work, and office administration.
 To obtain legal resource professional services for performing lower level legal tasks under an attorneys supervision, such as research, writing and document/exhibit preparation work.
 To obtain legal resource professional services to assist with analytical assignments in support of program operations.
 To obtain legal resource professional services to support the efficient running of an office to include maintaining files, schedule and arrange for meetings, assemble information for briefings and have strong communication skills written, verbal and computer-based.

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Satisfactory
Cost Control:	N/A	Very Good
Management:	N/A	Satisfactory
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	N/A
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: The Contractor's rating for quality is very good. For the most part, the Contractor recruited qualified, competent staff.

SCHEDULE: The Contractor's rating for schedule is satisfactory. There were no major problems. A few minor problems related to the timeliness and accuracy of invoice submissions.

COST CONTROL: The Contractor's cost control was very good. The Contractor utilizes ADP to ensure accountability for the hours billed to the government.

MANAGEMENT: The Contractor's rating for management is satisfactory. The Contractor's behavior largely is reasonable and cooperative. The Contractor's communication of appropriate information is acceptable.

RECOMMENDATION:

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Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: PATRICK HACKER
Title: Contract Specialist
Organization: HHS/OMAS
Phone Number: 3014925577 Email Address: patrick.hacker@hhs.gov
Date: 03/30/2026

Contractor Comments:

Name and Title of Contractor Representative:

Name:
Title:
Phone Number: Email Address:
Date:

Review by Reviewing Official:

Name and Title of Reviewing Official:

Name:
Title:
Organization:
Phone Number: Email Address:
Date:

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U.S. Department of Agriculture (USDA) Office of Information Security (OIS)

Assessment Synopsis: Quality and Cost Control Exceptional

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CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)
 MODIFIED EVALUATION Nonsystems

Name/Address of Contractor:
 Company Name: GLOBAL SOLUTIONS GROUP, INC.
 Division Name:
 Street Address: 29468 CHELSEA CROSSING
 City: FARMINGTON HILLS
 State/Province: MI Zip Code: 483312809
 Country: USA
 CAGE Code:
 DUNS Number: 078343325
 PSC: D399 NAICS Code: 541511
Evaluation Type: Interim
Contract Percent Complete:
Period of Performance Being Assessed: 09/06/2018 - 09/05/2019
Contract Number: AG3144B170004 12314418F0556 **Business Sector & Sub-Sector:** Nonsystems - Telecommunications
Contracting Office: USDA, OCP-POD-ACQ-MGMT-BRANCH-FTC **Contracting Officer:** SHANNON SCHIERLING **Phone Number:** 970-295-5505
Location of Work:
Award Date: 09/06/2018 **Effective Date:** 09/06/2018
Completion Date: 09/29/2019 **Estimated/Actual Completion Date:** 10/22/2019
Total Dollar Value: \$389,202 **Current Contract Dollar Value:** \$389,202
Complexity: Medium **Termination Type:** None
Competition Type: Full and Open Competition **Contract Type:** Firm Fixed Price
Key Subcontractors and Effort Performed:
 DUNS:
 Effort:
 DUNS:
 Effort:
 DUNS:
 Effort:
Project Number:
Project Title:
 Security Assessments
Contract Effort Description:
 Perform Operational Security Assessments, Penetration Testing and Web Security Assessments for USDA agencies.
Small Business Subcontracting:
 Does this contract include a subcontracting plan? No
 Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Exceptional
Schedule:	N/A	Very Good
Cost Control:	N/A	Exceptional
Management:	N/A	N/A
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

Variance (Contract to Date):

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Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: Upon award of this Order, Global Solutions was not provided a Scope. The vendor subsequently worked hand-in-hand with the end customer to identify all requirements and then created the most up-to-date methodology per current standards and requirements. Despite log-in issues to High-Value Application (HVA) sites, and dealing with non-compatible Government Furnished Equipment (GFE), the vendor worked day and night with no additional costs to complete deliverables. The vendor's resulting reports have been deemed exceptional. COR Harry Leyden concurs with these statements.

SCHEDULE: Despite log-in issues to High-Value Application (HVA) sites, and dealing with non-compatible Government Furnished Equipment (GFE), the vendor worked day and night with no additional costs to complete deliverables. The vendor's resulting reports have been deemed exceptional. COR Harry Leyden concurs with these statements.

COST CONTROL: Global Solutions accommodated the end-user and worked remotely on all Web Application Testing which saved the government \$8,000 in Travel Costs.

In addition - during the performance of the 23 Web Application Tests required on this order, the vendor was asked to perform 10 more Web Application Tests under the same order. Global Solutions provided the 10 additional Web Application Tests at NO COST to the government.

Despite log-in issues to High-Value Application (HVA) sites, and dealing with non-compatible Government Furnished Equipment (GFE), the vendor worked day and night with no additional costs to complete deliverables.

For these reasons, the rating has been changed to exceptional and the COR Harry Leyden concurs.

REGULATORY COMPLIANCE: Contractor met all regulatory requirements in accordance with contract terms and conditions.

OTHER AREAS: Customer oriented and provides excellent account management going above and beyond to meet customer deadlines, provide deliverables and keep costs within contractual limits. Excellent work with the customer to define additional scope issues. Communications performed in a timely manner.

ADDITIONAL/OTHER: Harry Leden - COR for this contract confirmed contractor performance ratings and asked to please give a higher rating for this contract based on vendor discussion.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: SHANNON SCHIERLING

Title: Contracting Officer

Organization: Acquisition Management Branch - FTC

Phone Number: 970-295-5505 Email Address: shannon.schierling@usda.gov

Date: 11/04/2019

Contractor Comments:

This evaluation has been modified, please see the original evaluation to view the contractor comments.

Name and Title of Contractor Representative:

Name:

Title:

Phone Number: Email Address:

Date:

Review by Reviewing Official:

concur with modified ratings.

Name and Title of Reviewing Official:

Name: Jason Kuhl

Title: Branch Chief

Organization: Procurement Operations Division

Phone Number: Email Address:

Date: 11/13/2019

USDA Office of Information Security (OIS) Penetration Test of USDA Agencies

Assessment Synopsis: Exceptional

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CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

MODIFIED EVALUATION Nonsystems

Name/Address of Contractor:
 Company Name: GLOBAL SOLUTIONS GROUP, INC.
 Division Name:
 Street Address: 29468 CHELSEA CROSSING
 City: FARMINGTON HILLS
 State/Province: MI Zip Code: 483312809
 Country: USA
 CAGE Code:
 DUNS Number: 078343325
 PSC: D399 NAICS Code: 541511

Evaluation Type: Final

Contract Percent Complete:
Period of Performance Being Assessed: 09/15/2018 - 10/31/2018
Contract Number: AG3144B170004 AG3144K170265 **Business Sector & Sub-Sector:** Nonsystems - Telecommunications
Contracting Office: USDA, OPPM-POD-ACQ-MGMT-BRANCH-FTC **Contracting Officer:** KASEY KOCH **Phone Number:** 970-295-5291
Location of Work:

Award Date: 09/15/2017 **Effective Date:** 09/15/2017
Completion Date: 10/31/2018 **Estimated/Actual Completion Date:** 10/31/2018
Total Dollar Value: \$903,877 **Current Contract Dollar Value:** \$903,877
Complexity: Low **Termination Type:** None
Competition Type: Full and Open Competition **Contract Type:** Firm Fixed Price

Key Subcontractors and Effort Performed:
DUNS:
Effort:
DUNS:
Effort:
DUNS:
Effort:

Project Number:
Project Title:
 United States Department of Agriculture (USDA) Office of Information Security (OIS) Penetration Test of USDA Agencies
Contract Effort Description:
 United States Department of Agriculture (USDA) Office of Information Security (OIS) Penetration Test of USDA Agencies
Small Business Subcontracting:
 Does this contract include a subcontracting plan? No
 Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	Satisfactory	Exceptional
Schedule:	Satisfactory	Exceptional
Cost Control:	Satisfactory	Very Good
Management:	Satisfactory	Very Good
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	Satisfactory	Very Good
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

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Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: Quality Control was exceptional. Reports were carefully reviewed in full and were flawless in presentation and content. No issues or concerns were ever brought up throughout the performance of this contract which involved working with 21 separate agencies. These facts allowed for less oversight which allowed Government assets to be utilized elsewhere which is a cost savings and a benefit to the Government.

SCHEDULE: The start of this requirement was delayed two months due to a protest of the award. Also, there was a government shut-down that impacted the project schedule. Despite these unavoidable delays GSG completed the work in ten months instead of the allotted 12 months. These facts allowed for less oversight which allowed Government assets to be utilized elsewhere which is a cost savings and a benefit to the Government.

COST CONTROL: GSG cut the travel budget by 50% from what was allotted. That is significant, given the number of agencies tested. GSG was very conscious in controlling costs and were very cost effective and conservative with travel costs so that USDA could utilize the savings elsewhere. These actions allowed for cost savings which is a benefit to the Government.

MANAGEMENT: The GSG Management team closely adhered to USDA's Project Management protocols and made the workflow smooth for USDA. GSG provided all coordination, document updates and even updated organizational changes to documents which was not called out in the requirements. GSG was a highly independent team, who required very minimal guidance from USDA and provided outstanding output. These facts allowed for less oversight which allowed Government assets to be utilized elsewhere which is a cost savings and a benefit to the Government.

REGULATORY COMPLIANCE: GSG team tracked new updates closely and any changes to the rules and regulations for Penetration Testing, Operational Assessment Vulnerability and web application processes. For this contract, GSG used top of the line scanning tools, and strict adherence to federal compliance for all work performed. The GSG Team invested a great deal of training and purchasing the newest and finest tools and licenses available to exceed regulatory compliance requirements. These investments were over and above what was required to perform the work and resulted in a better product which was a benefit to the Government.

OTHER AREAS: The GSG team was always ready to provide advice and expert knowledge for other Cybersecurity related issues outside the scope of this contract. Throughout the duration of this contract, other USDA Agencies reached out to the GSG for their insight and GSG was always ready to assist.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: JAMES EDINGTON

Title: Contract Officer

Organization: USDA

Phone Number: 1-970-295-5848 Email Address: james.edington@ftc.usda.gov

Date: 02/07/2019

Contractor Comments:

This evaluation has been modified, please see the original evaluation to view the contractor comments.

Name and Title of Contractor Representative:

Name:

Title:

Phone Number: Email Address:

Date:

Review by Reviewing Official:

I have reviewed all information regarding this CPARS and agree with the modified ratings provided by the Assessing Official. This office strictly follows the CPARS definitions.

Name and Title of Reviewing Official:

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Office of Administrative Services - Internal Acquisition Division

Assessment Synopsis: Quality Very Good

2/17/2017 CPARS/FAPIS

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503
CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)
 Nonsystems

Name/Address of Contractor:
 Company Name: GLOBAL SOLUTIONS GROUP, INC.
 Division Name:
 Street Address: 24451 GRAND RIVER AVE
 City: DETROIT
 State/Province: MI Zip Code: 48219
 Country: USA
 CAGE Code:
 DUNS Number: 078343325
 PSC: D310 NAICS Code: 541511
Evaluation Type: Final
Contract Percent Complete:
Period of Performance Being Assessed: 09/30/2015 - 07/19/2016
Contract Number: GS35F171AA GSH0015AA0200 **Business Sector & Sub-Sector:** Nonsystems - Telecommunications
Contracting Office: INTERNAL ACQUISITION DIVISION **Contracting Officer:** DIANE TAYLOR **Phone Number:** 202 208 2915
Location of Work:
Award Date: 09/30/2015 **Effective Date:** 09/30/2015
Completion Date: 09/29/2020 **Estimated/Actual Completion Date:** 07/19/2016
Total Dollar Value: \$941,123 **Current Contract Dollar Value:** \$301,378
Complexity: Low **Termination Type:** None
Competition Type: Full and Open Competition **Contract Type:** Firm Fixed Price
Key Subcontractors and Effort Performed:
 DUNS:
 Effort:
 DUNS:
 Effort:
 DUNS:
 Effort:
Project Number:
Project Title:
 NETAPP EOL HARDWARE SUPPORT AND MAINTENANCE
Contract Effort Description:
 NETAPP EOL HARDWARE SUPPORT AND MAINTENANCE
Small Business Utilization:
 Does this contract include a subcontracting plan? No
 Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Satisfactory
Cost Control:	N/A	Satisfactory
Management:	N/A	N/A
Utilization of Small Business:	N/A	N/A
Regulatory Compliance:	N/A	N/A
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

Variance (Contract to Date):
 Current Cost Variance (%): Variance at Completion (%):

https://cpars.cpars.gov/cpars/app/appviewevaluation_input.action?i=1150500&requestType=P 1/2

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CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)
 MODIFIED EVALUATION

Nonsystems

Name/Address of Contractor:

Company Name: GLOBAL SOLUTIONS GROUP, INC.
 Division Name:
 Street Address: 29468 CHELSEA CROSSING
 City: FARMINGTON HILLS
 State/Province: MI Zip Code: 483312809
 Country: USA
 CAGE Code:
 DUNS Number: 078343325
 PSC: D399 NAICS Code: 541511

Evaluation Type: Interim

Contract Percent Complete:

Period of Performance Being Assessed: 09/19/2018 - 09/18/2019

Contract Number: AG3144B170004 12314418F0567 **Business Sector & Sub-Sector:** Nonsystems - Telecommunications

Contracting Office: USDA, OCP-POD-ACQ-MGMT-BRANCH-FTC **Contracting Officer:** SHANNON SCHIERLING **Phone Number:** 970-295-5505

Location of Work:

Award Date: 09/19/2018 **Effective Date:** 09/19/2018

Completion Date: 09/29/2019 **Estimated/Actual Completion Date:** 10/22/2019

Total Dollar Value: \$252,158 **Current Contract Dollar Value:** \$252,158

Complexity: Low **Termination Type:** None

Competition Type: Full and Open Competition **Contract Type:** Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

Per-Form Operational Security Assessments, Penetration Testing and Web Security Assessments for USDA agencies.

Contract Effort Description:

Per-Form Operational Security Assessments, Penetration Testing and Web Security Assessments for USDA agencies.

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Very Good
Cost Control:	N/A	Exceptional
Management:	N/A	N/A
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Very Good
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A

Variance (Contract to Date):

City of New Orleans

**NASA- SEWP VI
 EXHIBIT 2- PAST PERFORMANCE QUESTIONNAIRE**

Instructions:

The Offeror shall provide a questionnaire for each past performance reference submission and be submitted directly by the evaluator to Government Contracting Officer via email PastPerformance@sewp.nasa.gov. Sections 1-4 are to be completed by the Offeror and verified by the evaluator. Sections 5 and 6 are completed by the evaluator.

Sections 1-3

Provide for contract-related descriptive information and identification of the evaluator.

Section 4

Lists the major work elements within SEWP VI Scope Description. Please provide your assessment of the “relevant experience” and “performance” associated with our SOW evidenced within the contract for which you are a reference. “Perform” means a contractor who has completed work in that specific Technical Area. “Did Not Perform” means that the specific technical area was not performed under the contract.

Section 5

Evaluates the contractor’s technical, schedule, and cost performance and management. (Additional pages may be used for comments if desired). If you cannot answer any questions, please circle “N/R” for Not Rated.

The following definitions are offered for your use in assigning a performance rating for each of the factors in Sections 5 and 6.

Very High (VH)	The Offeror’s relevant past performance is of exceptional merit; indicating exemplary performance in a timely, efficient, and economical manner; very minor (if any) problems with no adverse effect on overall performance.
High (H)	The Offeror’s relevant past performance demonstrates very effective performance that would be fully responsive to contract requirements with contract requirements accomplished in a timely, efficient, and economical manner, for the most part with only minor problems with little identifiable effect on overall performance.
Moderate (M)	The Offeror’s relevant past performance meets or slightly exceeds minimum acceptable standards; adequate results; reportable problems with identifiable, but not substantial, effects on overall performance.
Low (L)	The Offeror’s relevant past performance meets minimum acceptable standards; with corrective actions needed; reportable problems with identifiable effects on overall performance.
Very Low (VL)	The Offeror’s relevant past performance does not meet minimum acceptable standards in one or more areas; remedial action required in one or more areas; problems in one or more areas, which adversely affect overall performance.
N/R	Not Rated

Section 6

Provides for an evaluation of the contractor’s management of cost and award/incentive fee history.

**NASA- SEWP VI
 EXHIBIT 2- PAST PERFORMANCE QUESTIONNAIRE**

Section 3. Evaluator Information

Name:	LaShonda H. Mendy
Title:	Director of Operations
Agency/Company:	City of New Orleans
Email Address:	LaShonda.Hunter@nola.gov
Phone:	Office: 504-658-7624 Cell: 504-655-6009
Role in Program/Contract:	Director of Operations
Length of Involvement in Program/Contract:	09/02/2022 to Present

Section 4. Technical Area Relevance Ratings

Please check the appropriate blocks for Relevance (Performed or Did Not Perform)

**Category A- ITC/AV Solutions IT Solutions
 (Products-Information Computer Technology, Communication (ICT) and Audio Visual)**

Technical Area	Performed	Did Not Perform
1a.II Computer Systems / Compute Facilities This Technical Area includes all forms of computer systems from handheld devices to Quantum Computing Servers. Also included in this technical area are the full suite of technology and services related to setting up and maintaining compute facilities.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2a.II Storage Systems This Technical Area consists of a range of IT Storage Systems offerings ranging from a USB device to a mass storage system. The Offerings are defined via the UNSPSC 43212xxx (Computer data storage management systems) and 43201xxx (Media storage devices). The Offerings fall under PSC Codes 7K20.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3a.Networking and Communication Equipment This Technical Area consists of a range of network technology including switches, routers, concentrators, and diagnostic tools. Networking systems also include network communication devices relying on WIFI, radio and related technology. This area also includes mobile systems and smart phones to allow mobile access to individual's needs. All Networking and technology-based services are integral to this technology area.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4a.Imaging Equipment and Supporting Technology This Technical Area includes peripherals, accessories and other technology that support and complement the full implementation of ITC/AV solutions. Included in this group are display terminals and systems and other low-end client systems to allow user connectivity to a full range of computer systems; and scanners to allow inputting of information. This group also includes multi-functional devices (MFD) which are single devices that serve several functions, including printing, scanning, faxing and photocopying.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
5a.II Power and Cabling Equipment This Technical Area consists of a range of IT power and cabling offerings. The Offerings are defined via the UNSPSC 39121xxx (Power conditioning equipment), and 43202xxx (Sub- assemblies for electronic devices). The Offerings fall under PSC Codes 7H20 and 7J20. Sub-areas within this Technical Area include Uninterruptible Power Supplies (UPS), Power supply units and Computer cables including fiber optic cables. Included are and accessories that directly support the proposed equipment (e.g., power racks, cable trays, various cable bends, connectors, and cable tray hangers).	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Technical Area	Performed	Did Not Perform
<p>6a.Audio / Video Equipment</p> <p>This Technical Area consists of a range of technology and services in support of audio-visual technology and related imaging, sound and display tools. The offerings in this group includes for video acquisition, production, post-production, distribution, and display solutions. Additionally, the increasing complexity and volume of scientific data benefit from paradigms for interaction and visualization that are much closer to normal human interaction in the physical world. These paradigms require immersion and stereoscopic viewing for three-dimensional data, tracked and/or haptic devices with high degrees of freedom, and audio processing systems. Where appropriate, these devices may act as input/output peripherals to developmental computer systems.</p>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<p>7a.Security and Sensor Equipment</p> <p>This group consists of security-oriented technology needed to securely support a full implementation of computer systems and infrastructure. Items in this group will include virus and spyware detection tools, two and three factor authentication tools, firewalls, auditing tools, intrusion detection systems, encryption capabilities, monitoring tools, and secure remote access tools. Security hardware include biometric devices and security related sensors and data input devices. All forms of sensors and other data collection devices along with supporting accessories are included in this area. This Technical Area consists of a range of IT based Security and Sensor offerings. The Offerings are defined via the UNSPSC 4111xxxx (Measuring and observing and testing instruments), 46171xxx (Security surveillance and detection), 461517xx (Forensic equipment), and 52161xxx (Audio and visual equipment). The Offerings fall under PSC Codes 6625, 6350, 6720 and 5811. Sub-areas within this Technical Area include Temperature humidity testers, Access Control Systems, Security Cameras, Motion Sensors, Fingerprint equipment and Digital voice recorders. Included are and accessories that directly support the proposed equipment (e.g., mounts and connectors).</p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<p>8a.Software and Cloud Technology</p> <p>This Technical Area consists of all Software solutions including operating systems, data analysis, visualization, engineering, etc. Software and cloud solutions are not limited to those listed as Mandatory or Additional Sub-Areas. This Technical Area also includes the full suite of Cloud Technology including but not limited to XAAS (X as a Service) and all related software and cloud technology services.</p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

SEWP VI Exhibit 2
PAST PERFORMANCE QUESTIONNAIRE

5. General Performance Survey

No.	PERFORMANCE QUESTIONS	PERFORMANCE RATING (Please circle/Highlight)					
QUALITY							
1.	Quality of services and support provided	VH	H	M	L	VL	N/R
2.	Accuracy and timeliness of cost reporting	VH	H	M	L	VL	N/R
3.	Ability to identify and correct performance deficiencies in a timely	VH	H	M	L	VL	N/R
4.	Demonstrated understanding and compliance with mission safety requirements	VH	H	M	L	VL	N/R
Comment:							
SCHEDULE							
5.	Timeliness, quality, and accuracy of schedule estimates	VH	H	M	L	VL	N/R
6.	Ability to meet/exceed schedule milestones	VH	H	M	L	VL	N/R
Comment:							
COST							
7.	Ability to establish realistic cost estimates and adhere to estimated costs	VH	H	M	L	VL	N/R
8.	Ability to anticipate, identify and control cost growth	VH	H	M	L	VL	N/R
Comment:							
BUSINESS/MANAGEMENT							
9.	Communicating/interfacing with Government and overall responsiveness to Government requests	VH	H	M	L	VL	N/R
10.	Ability to effectively manage the contract including subcontractor performance, if applicable	VH	H	M	L	VL	N/R
11.	Ability to recruit and retain highly skilled personnel, including ability to fill key vacancies in a timely manner	VH	H	M	L	VL	N/R
12.	Adequacy of Contractor's system(s) for processing task orders and/or changes	VH	H	M	L	VL	N/R
13.	Effective and accurate productivity and task status reporting	VH	H	M	L	VL	N/R
Comment:							

**SEWP VI Exhibit 2
 PAST PERFORMANCE QUESTIONNAIRE**

Section 6:

What is the contract value?	2,406,000.00	
Estimated Cost:	Initial Value \$ 800,000.00	Current Value \$ 2,406,00.00
Fee:	\$	\$
Total Value:	\$ 800,000.00	\$ 2,406,00.00

What are the total contract expenditures to date (cost/fees to date based on invoices, reports, etc)?
 \$2,209,812.85

What is the Annual Contract Value to Date (The current contract expenditures to date divided by the number of years of performance to date)?
 \$948,417.43

For example (note, these example numbers may not relate to this specific procurement):

Assume your contract is a current five year contract, is still ongoing, and the latest cost report reflects a cost/fee of \$43,500,000 through the first 2 years and 4 months (to date). In this example, current/total Contract Expenditures incurred to Date are \$43,500,000 and associated period of performance for those expenditures, expressed in years, is 2.33 years.

Therefore, the Average Annual Cost/Fee Incurred to Date: \$18,669,528 (\$43,500,000/2.33 years)

Was there a cost overrun? Yes No
 If yes, please explain.

[Redacted area for cost overrun explanation]

If this was an award fee contract, what are the individual and/or average ratings of performance by your organization? Please attach any available award fee letters or database entries.

[Redacted area for award fee ratings]

Please comment on particularly strong/weak points of Contractor's performance (technical, schedule, and/or cost). If the Overall Contract Performance Rating below is less than Very High, please provide some explanation in this section on why a higher rating was not provided.

Global Solutions Group has been a valuable partner to the City of New Orleans, c
 +

Overall Contract Performance Rating (circle one)
 Very High High Moderate Low Very Low

If less than Very High Performance Rating, please explain:
 [Redacted area]


Please add any other comments you may feel are pertinent.
 [Redacted area]

LaShonda Hunter Mendy
 Rater's Signature

Digitally signed by LaShonda Hunter Mendy
 Date: 2025.02.13 15:17:04 -05'00'

02/13/2025
 Date

Assessment Synopsis: Good



1. Customer Details


Customer Name	U.S. Naval Hospital, Guam
Project Name	N6809617F3015 - Computer Support Services
Contact Person	Jesusa (Sue) Larrew
Designation	Contracting Officer Representative (COR)
Email Id	jesusa.p.larrew.civ@mail.mil
Project Description	Supported the special needs of the Command Information Systems Officer to optimize end-user support. Provided hardware & software support, problem resolution, program enhancement upgrades, etc.

2. Feedback About Global Solutions Group Inc.'s Performance

Ratings: Excellent || Good || Average || Below Average || Poor

	Rating (Place a "Yes" wherever applicable)				
	Excellent	Good	Average	Below Average	Poor
Overall Satisfaction		X			
Quality of the Work Performed		X			
Delivery on Time		X			
Communication and Project Management		X			
Things that went well					
Recognize any outstanding GSG team member(s)					
	(Place "X" Where Applicable)				
	Yes	May Be	No		
Will you recommend our services to others?	X				
Can we provide your name as a Reference to potential clients?	X				

3. Any Suggestions/Remarks

Signature: 

Name: Jesusa Larrew Date: 29 July 2019

Assessment Synopsis: Exceptional

750 EAST PRATT STREET, 6TH FLOOR
BALTIMORE, MD 21202
marylandhbe.com



The following is a response provided by our client, the State of Kansas, to an inquiry regarding services provided by Global Solutions Group, Inc.

MHBE IT Consulting and Technical Support Services IDIQ

RFP # **BPM031490**

A vendor has submitted you as a reference in response to the vendor's proposal for provision of IT Consulting and Technical Support Services for the MHBE. Please complete the following Reference Check form and return to hix.procurement@maryland.gov. Thank you in advance.

Requestor: Global Solutions Group

Reference Name: Nathaniel Kunst, ISO At-Large

Reference Organization: State of Kansas

A. Introduction

1. Why did you choose this vendor for your project?

Global Solutions Group submitted a comprehensive proposal detailing their approaches to a broad range of IT and cybersecurity support. Their record of performance and providing excellent value were also key factors.

2. Please explain what services the vendor provided for you?

Global Solutions Group has provided numerous services for several agencies in the State of Kansas under this contract, including malware recovery support, forensic examination of file permissions, Citrix NetScaler Upgrades, a thorough upgrade of the Board of Tax Appeals' server system, and several "ad hoc" projects.

B. Implementation

1. Was the vendor responsive to your needs? How would you rate the vendor's responsiveness to your needs; Excellent, Very Good, Good Fair, Poor, Undecided?

Global Solutions Group has been very responsive to our needs and we have relied on them for a wide variety of requirements.

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2. How would you rate the accuracy and timeliness of deliverables; Excellent, Very Good, Good, Fair, Poor, Undecided?

Deliverables and reports were all thoughtfully prepared and presented and provided a clear explanation of all activities undertaken by Global Solutions Group. The accuracy and timeliness of deliverables has met and exceeded our expectations.

C. What do you like?

1. Was the end product or service what you expected/required?

Global Solutions Group continues to provide first-class service and support in many capacities that meet and exceed our expectations and requirements.

D. Overall Performance

1. How would you rate the vendor's overall performance: Excellent, Very Good, Good, Fair, Poor, Undecided?

Excellent

2. Have you experienced any challenges working with this vendor? If so, please elaborate.

No challenges at all.

3. Was the vendor able to resolve problems in a timely manner? Explain?

Not Applicable. No challenges / issues.

4. Would you use the vendor again for the same services?

Yes. And we have called on them several times for additional services.

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5. Would you recommend the vendor for our needs? If not, please explain.
If you are looking for a vendor with a wide range of IT capabilities, Global Solutions Group is very capable of responding to your needs, and very flexible to work with.

GLOBAL

SOLUTIONS GROUP, INC.

FORTINET
AUTHORIZED PARTNER

ORACLE
PARTNER NETWORK

FIREEYE



CISCO
Partner

Microsoft
AI Cloud Partner

MICRO FOCUS
BUSINESS PARTNER

FORTIFY

tenable

Laserfiche

amazon
webservices | Partner Network

Exhibit A - Pricing Page

WVDOT Information Technology Staffing Services RFQ(81260081)

CRQM DOT26*44

Contract Item	Description	Est. Qty.	Unit of Measure	Year 1 Unit Cost	Year 2 Unit Cost	Year 3 Unit Cost	Year 4 Unit Cost	Extended Cost
4.1.1	Senior Mainframe Application Analyst	2080	EA	\$98.47	\$101.42	\$104.46	\$107.59	\$856,835.20
4.1.2	Mainframe Application Analyst	2080	EA	\$79.82	\$82.21	\$84.68	\$87.22	\$694,574.40
4.1.3	Senior Application Oracle Database Administrator	2080	EA	\$109.79	\$113.08	\$116.47	\$119.96	\$955,344.00
4.1.4	Application Oracle Database Administrator	2080	EA	\$89.06	\$91.73	\$94.48	\$97.31	\$774,966.40
4.1.5	Senior Application DB2 Database Administrator	2080	EA	\$119.84	\$123.44	\$127.14	\$130.95	\$1,042,849.60
4.1.6	Application DB2 Database Administrator	2080	EA	\$94.78	\$97.62	\$100.55	\$103.57	\$824,761.60
4.1.7	PC Programmer Analyst	2080	EA	\$69.79	\$71.88	\$74.04	\$76.26	\$607,297.60
4.1.8	Senior PC Programmer Analyst	2080	EA	\$84.38	\$86.91	\$89.52	\$92.21	\$734,281.60
4.1.9	Application SQL Server Database Administrator	2080	EA	\$89.04	\$91.71	\$94.46	\$97.29	\$774,800.00
4.1.10	Senior Application SQL Server Database Administrator	2080	EA	\$109.59	\$112.88	\$116.27	\$119.76	\$953,680.00
4.1.11	GIS Database Administrator	2080	EA	\$88.67	\$91.33	\$94.07	\$96.89	\$771,596.80
4.1.12	Senior GIS Database Administrator	2080	EA	\$107.73	\$110.96	\$114.29	\$117.72	\$937,456.00
4.1.13	GIS Architect	2080	EA	\$129.67	\$133.55	\$137.56	\$141.69	\$1,128,327.20
4.1.14	GIS Application Developer	2080	EA	\$84.51	\$87.05	\$89.66	\$92.35	\$735,425.60
4.1.15	Senior GIS Application Developer	2080	EA	\$98.97	\$101.94	\$105.00	\$108.15	\$861,244.80
Grand Total								\$856,835.20