

Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

# State of West Virginia Centralized Request for Proposals Consulting

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# OVERSIGHT ASSISTANCE FOR BUS AND BUS FACILITIES CRFP DMT250000001

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#### **Table of Contents**

INTRODUCTION	1
PROJECT GOALS AND OBJECTIVES	1
MANDATORY PROJECT WORK ELEMENTS	1
QUALIFICATIONS AND EXPERIENCE	6
ATTACHMENT A: RESUMES	10
ATTACHMENT B: REQUIRED FORMS	31

#### INTRODUCTION

Wagner Associates appreciates the opportunity to submit this proposal to continue to support the Division of Multimodal Transportation Facilities-Transit Section (DMTF-TS) and the West Virginia transit providers in the administration of the Federal Transit Administration (FTA) programs. We have a proven record of supporting the State and its transit providers. We have developed productive, positive relationships with the State's transit providers who have come to rely on us for technical assistance with meeting FTA requirements.

#### PROJECT GOALS AND OBJECTIVES

The goals and objectives of this project are as follows:

- Maintain compliance with the full spectrum of federal code, rules, and regulations and requirements that allows West Virginia transit providers to DMTF-TS to continue to be eligible to receive Federal Transit Administration (FTA) funding
- Assist DMTF-TS and transit providers to continue to provide safe transportation for the passengers of the State's transit systems
- Assist DMTF-TS to ensure that transit providers operate in an efficient, effective manner utilizing the latest in technology and management techniques

#### MANDATORY PROJECT WORK ELEMENTS

Wagner Associates will employ the same procedures it has used successfully in West Virginia and other states to meet or exceed mandatory requirements.

#### **Revision of State Management Plans**

Wagner Associates will work with DMTF-TS to revise the state management plans. We assisted in the development of the plans and are familiar with DMTF-TS policies, including new and changed policies, that should be incorporated into the plans. The revised plans should reflect DMTF-TS' goal of streamlining administration of the programs.

In addition to assisting the State, we have assisted Alaska, Colorado, Massachusetts, Missouri, Montana, New Mexico, and New York revise state management plans.

#### Section 5311 Reviews

Wagner Associates will continue to employ its time-tested approach to conducting Section 5311 reviews.

Annually, we will update the site visit workbook to incorporate new requirements and eliminate outdated requirements. We will visit the DMTF-TS office to hold a kick-off meeting and conduct desk reviews for the reviews scheduled for the year. As part of the desk reviews, we will update the workbooks to incorporate revisions.

After conducting the desk reviews, we will email a workbook with the requested documents and the questions for the review to the subrecipients. To minimize the administrative burden on the subrecipients, the workbook contains the answers to the questions from the last review. Subrecipients are asked to review and update answers as necessary and answer new questions. The process not only minimizes the administrative burden on subrecipients but also enables us to refine and add to previous answers, thus better enabling us to demonstrate compliance.

We will set up a review folder in Dropbox to which the subrecipients will upload requested documents and the completed workbook. The folder contains the documents from the last review. Subrecipients are asked to review the documents and to replace those that are outdated. DMTF-TS will have access to all the folders in Dropbox.

Before the site visit, we review the submitted documents and answers to the questions and identify follow-up items. Doing so makes the site visits more targeted and allows more time for technical assistance.

Onsite, we follow up on identified issues, tour facilities, visually inspect a sample of buses, sample maintenance files, and sample procurement files. Site visits last a day.

After the site visit, we email the subrecipient a draft report for review, enabling them to comment on and address potential findings so that they do not appear in the final report. Findings are categorized as deficiencies or recommendations. Deficiencies require corrective action while recommendations promote good practices. After comments are received on the draft report, we issue a final report within 30 days of the onsite visit. We will work with subrecipients to address findings, assisting with updating procedures or providing samples as needed.

#### **Training Workshops**

Wagner Associates will conduct training as requested by DMTF-TS. We have demonstrated that we are able to develop and provide training on any topic requested by DMTF-TS. Trainings we have conducted for DMTS-TS include a one-day procurement workshop and a one-day workshop on FTA requirements and onsite reviews. Other, shorter trainings included FTA basics, compliance and good practices, ADA complementary paratransit, program updates, federal and State compliance initiatives and trends, budgeting, and maintenances. Most of the shorter trainings were presented at the annual association meeting.

Transit Marketing presented a two-day workshop on transit marketing basics and practices.

Baily White Solutions (BWS), a member of the proposed team, has a contract with the Utah Transit Authority to provide monthly trainings in FTA requirements and provides training in disadvantaged business enterprise (DBE) requirements for the National Transit Institute (NTI).

#### Sections 5303, 5304, 5305, 5310, and 5311 Technical Assistance

Wagner Associates will provide technical assistance to subrecipients as requested by DMTF-TS. Examples of current technical assistance efforts include working with Here and There Transit on budgeting, financial management, operations, and service expansion; developing ADA complementary paratransit rider guides for CENTRA and FMCTA; revising written financial

procedures; and development of WVTIMS. The proposed project team has the experience to provide technical assistance as necessary. When necessary, we can access other transit professionals to provide the assistance.

Wagner Associates will continue to maintain a resources folder in Dropbox with sample policies and procedures. DMTF-FS and all urban and rural transit providers have access to the folder.

### General Changes/Reauthorization Review/New Laws, Regulations, Circulars or Guidance

Wagner Associates keeps abreast of new FTA requirements and interpretations of existing requirements which allows us to provide interpretation and guidance on reauthorization legislation, new federal codes, regulations, circulars, and guidance. Annually, we review the FTA State Management Review and Triennial Review contractor guides for new guidance and requirements and incorporate changes into the onsite workbook.

#### **State Transit Marketing Plan**

Transit Marketing, a member of the proposed team, successfully researched and prepared a marketing plan for a statewide campaign to promote transit. Transit Marketing will be able to continue to work with DMTF-TS on plan development, implementation, and maintenance.

#### FTA State Management, Triennial, and Other Reviews

Wagner Associates has assisted DMTF-TS and other states, including Alaska, Massachusetts, Missouri, Montana, New Mexico, and New York, prepare for State Management Reviews. We will work with DMTF-TS to assemble requested documents and answer questions. We will review the documents for compliance and will work with DMTF-TS to address any compliance issues before the review. We will also work with the civil rights office to ensure compliance and prepare them for the review. We recommend that we attend the onsite portion of the review. Doing so allows us to immediately address FTA reviewer concerns.

We assisted all the urban providers prepare for their Triennial Reviews. We propose following the same approach that we have used in the past—assist with assembling requested documents, review requested documents, and work with the provider to address any compliance issues before the review. When necessary, we visit the provider and work with them to prepare for the review by updating procedures and reviewing maintenance and procurement files. When requested, we attend the reviews. We attended reviews for EPTA, MOVTA, and OVRTA. We strongly recommend that we attend the Weirton Triennial Review as this will be their first review as the direct service provider.

As we have worked with the providers in the past and thus are familiar with their programs, the amount of time necessary to provide assistance has lessened over time. For example, we did not visit MOVTA to help it prepare for the most recent Triennial Review as we had done so for the past two Triennial Reviews. We will work with DMTF-TS and the provider to develop an assistance approach for each agency.

We are able to assist DMTF-TS and urban providers prepare for other FTA reviews as proposed team members have conducted Procurement System Reviews, Financial Management Oversight

Reviews, and civil rights reviews (DBE, Title VI, and ADA complementary paratransit). We assisted KRT prepare for an ADA complementary paratransit review that was canceled because of COVID.

#### Policies and Grant Requirements

As requested, Wagner Associates will provide technical assistance to ensure DMTF-TS policies, procedures, and grant requirements are in compliance with FTA requirements. Much of this effort will be accomplished during preparation for State Management Reviews. For DMTF-TS, we have reviewed state management plans, reviewed DMTF-TS financial and grant management procedures, reviewed DMTF-TS procurement filing procedures, and developed Section 5310 review procedures and onsite workbook.

#### **Triennial Overall DBE Goal Development**

Wagner Associates is assisting DMTF-TS develop its current triennial DBE goals and has assisted DMTF-TS, EPTA, and OVRTA develop their goals. Continued assistance can be provided in accordance with requirements contained in 49 CFR Part 26.45. Updating the goal will follow the defined two-step process. This assistance will include the following activities:

- Define proposed FTA funded non-revenue rolling stock capital projects forecasted for the next three-year period. This will include the amount of forecasted FTA funding for each project.
- Define the FTA funded portion of all contracting opportunities included in subrecipient operating budgets for the next three-year period.
- Verify that the annual values of FTA funded contracting opportunities exceed the FTA threshold for requiring the establishment of a DBE goal.
- Establish North American Industry Classification System (NAICS) codes for each defined contracting opportunity.
- Determine the market area for the subrecipient's contracting opportunities.
- Perform a comparison of all ready, willing, and able contractors for the contracting
  opportunities within the defined market area to certified DBE contractors for each
  contracting opportunity contained in the unified certification program (UCP) directory to
  determine the relative availability of DBE contractors.
- After utilizing project weighting percentages, determine a base DBE goal.
- Adjust the base goal using specific historical utilization factors of DBEs.

#### **Title VI Plan Development**

Wagner Associates assisted DMTF-TS develop its past Title VI plans. The biggest hurdle in developing the plans was documenting past outreach efforts and obtaining information from the Planning Division. We are able to assist DMTF-TS develop future plans.

#### Urbanized Area Formula Program Technical Assistance

Wagner Associates has provided technical assistance to the State's urbanized providers as requested by DMTF-TS. Examples of such assistance include rebranding assistance to the City of Weirton and EPTA, construction management assistance to EPTA, and grant management assistance to Weirton. We are especially proud of the work we did with Weirton to reconcile FTA draws. Our work enabled the city to draw \$165,862 in eligible funds that were left on the table by Weirton Transit Corporation and would have been lost to the city. This and other technical assistance provided to Weirton has put the system on a path to success. Other technical assistance efforts included updating procurement policies and procedures for MOVTA, OVRTA, and EPTA and review of A&E and construction procurements.

#### **Manufacturing Inspection**

RAE Consultants, a proposed team member, is experienced in conducting online vehicle inspections. RAE has conducted online inspections for the states of New York and Colorado, for the bus purchasing consortia the firm administers (Kentucky and Colorado), and transit providers in Arizona, Colorado, and Oregon. RAE will work with DMTF-TS to develop an inspection program for each purchase that takes into account the number and complexity of the buses procured. The program will detail at what stage(s) of assembly online inspections will occur.

#### **Database Management**

Wagner Associates worked with DMTF-TS to develop the West Virginia Transit Information System (WVTIMS). The Access database enables providers to easily collect and manage data related to staffing, training, certifications, operations, finances, maintenance, and accidents and facilitates National Transit Database (NTD) reporting. WVTIMS is deployed at each rural provider and has the potential to be deployed at the smaller urban providers. Deployment in Weirton would be especially helpful to the city. We recommend surveying users to determine what if any enhancements are needed (reports, data fields, etc.) and holding a user group meeting, either during the annual transit conference or as a stand-alone meeting. Attendance at the stand-alone meeting can be a mix of in-person and virtual. The database, especially the maintenance module, can be deployed at Section 5310 providers.

#### **Construction Technical Assistance**

John Clare, a member of the proposed Wagner Associates team, has a proven track record in providing construction technical assistance to West Virginia transit providers, particularly EPTA, OVRTA, and MLTA. The assistance provided includes: assistance with National Environmental Policy Act (NEPA) and Uniform Act compliance, assistance with procurement of architectural and engineering (A&E) and construction services, review of proposals and bids, negotiation of A&E rates, preparation of bid and contract documents, review of plans, and

participation in progress meetings. John Clare has also reviewed construction-related documents for DMTF-TS.

#### **Meetings with DMTF-TS**

Wagner Associates will attend a kick-off meeting in DMTF-TS office within 30 days of contract award. Mr. Wagner will attend in person. If requested, other members of the proposed project team are available to attend virtually. We recommend an annual kick-off meeting, either inperson or virtual, to plan the work for the coming year.

### **Meetings with Transit Providers**

Wagner Associates is available to meet in-person or virtually with transit providers as requested by DMTF-TS. For example, we attended the kick-off meeting for the State audit of Here and There Transit.

#### QUALIFICATIONS AND EXPERIENCE

Wagner Associates exceeds the minimum of ten years of work experience relating to the mandatory qualification/experience requirements.

#### Sections 5311, 5310, 5307, and 5339 (since 1994)

The proposed Wagner Associates team has extensive experience with the Sections 5310, 5311, 5307, and 5339 programs through our past work with FTA supporting the State Management Review and Triennial Review programs and our work providing program support in the administration of FTA transit programs to states, such as Alaska, Arizona, Massachusetts, Missouri, Montana, New York, New Mexico, New York, Oklahoma, Vermont, and West Virginia.

Mr. Wagner began supporting the Triennial Review program which addresses compliance with Sections 5307,5310, and 5339 (formerly 5309) requirements. He conducted Triennial Reviews, assisted FTA with developing the annual Triennial Review Contractors Manual, and presented at Triennial Review workshops. He conducted over 100 Triennial Reviews.

In 1995, Mr. Wagner began working with the Sections 5311 and 5310 programs, first on the development and implementation of the State Management Review program with FTA, and then providing program support to, developing oversight programs for, and conducting onsite reviews for states, including West Virginia. He has conducted over 50 State Management Reviews and has presented at FTA State Management Review workshops.

Since 2008, Mr. Clare has conducted Triennial Reviews and State Management Reviews. To date, he has conducted over 125 reviews of states and transit agencies.

#### Developing oversight programs (since 1995)

In 1995, Mr. Wagner began working with FTA to develop and implement the State Management Review program. He also worked with FTA to update the Triennial Review contractor guide.

He assisted the states of Alaska, Arizona, Massachusetts, Missouri, Montana, New Mexico, New York, Oklahoma, South Carolina, Texas, Vermont, and West Virginia develop oversight programs.

### Conducting onsite reviews (since 1994)

In 1994, Mr. Wagner started conducting Triennial Reviews and, in 1995, State Management reviews. Since then, he has conducted over 100 Triennial Reviews and 50 State Management Reviews. He has conducted onsite reviews of subrecipients for the following states: Alaska, Arizona, Massachusetts, Missouri, Montana, New Mexico, New York, Oklahoma, South Carolina, Texas, Vermont, and West Virginia.

Since 2008, Mr. Clare has conducted Triennial Reviews, State Management Reviews, Procurement System Reviews, Disadvantaged Business Enterprise Reviews, and Unified Certification Reviews for FTA. To date, he has conducted over 125 reviews of states and transit agencies that include some of FTA's largest recipients, such as New York City Transit, Metropolitan Transit Authority (New York), Los Angeles County Metropolitan Transportation Authority, Chicago Transit Authority, Massachusetts Bay Transportation Authority, City of San Francisco, and City of Phoenix. In addition, he has conducted onsite reviews of Section 5311 and 5310 subrecipients for Alaska, Massachusetts, Missouri, and New York.

### **Conducting State Management Reviews (since 1995)**

Mr. Wagner began conducting State Management Reviews in 1995 as part of the development of the program. In addition, he assisted FTA with developing the annual State Management Review Contractors Guide and presented at State Management Review workshops. He has conducted over 50 State Management Reviews.

Mr. Clare has conducted State Management Reviews since 2008.

### **Conducting Triennial Reviews (since 1994)**

In 1994, Mr. Wagner began supporting the FTA Triennial Review program. While supporting the program, he conducted Triennial Reviews, assisted FTA with developing the annual Triennial Review Contractors Guide, and presented at Triennial Review workshops. He has conducted over 100 Triennial Reviews, including reviews of FTA's largest recipients, such as New York City Transit, Metropolitan Transportation Authority (New York), New Jersey Transit, Los Angeles County Metropolitan Transportation Authority, Massachusetts Bay Transportation Authority, Connecticut Department of Transportation, and Maryland Transit Administration.

### Assisting States Prepare for State Management Reviews (since 2007)

Since 2007, Mr. Wagner has assisted the following states prepare for State Management Reviews: Alaska (three times), District of Columbia, Massachusetts (twice), Missouri (twice), Montana (twice), New Mexico (four times), New York (twice), and West Virginia (five times).

### Assisting transit systems prepare for Triennial Reviews (since 2014)

Since 2014, Mr. Wagner has assisted transit systems prepare for Triennial Reviews. In addition to assisting all West Virginia urban transit systems prepare for their Triennial Reviews, he assisted the City of Ashland, Kentucky (three times) and the City of Santa Fe and the North Central Regional Transit District in New Mexico prepare for their Triennial Reviews. Currently, he is assisting the South Central Regional Transit District in New Mexico prepare for its first Triennial Review.

Mr. Clare assisted OVRTA, Weirton, and EPTA prepare for Triennial Reviews.

# Providing training related to FTA programs, financial system(s), and proprietary computer system(s) (since 1995)

The members of the proposed Wagner Associates team are experienced trainers.

Training we have conducted for DMTS-TS include a one-day procurement workshop, and a one-day workshop on FTA requirements and the onsite review program. Other, shorter trainings included FTA basics, compliance and good practices, ADA complementary paratransit, program updates, federal and State compliance initiatives and trends, budgeting, and maintenance. Most of the shorter trainings were presented at the annual association meeting.

For West Virginia, Transit Marketing presented a two-day workshop on transit marketing basics and best practices. The training highlighted the emerging role of technology (apps and trip planners).

Mr. Wagner and Mr. Clare presented at FTA State Management Review and Triennial Review workshops. Mr. Wagner assisted in the development of and served as a trainer for the FTA Tribal Transit Program. Mr. Clare serves as an instruction for Procurement System Review workshops.

Mr. Wagner developed and provided training in FTA requirements to Section 5311, 5310, and 5339 subrecipients in Alaska, Arizona, Maryland, Missouri, Montana, New Mexico, New York, North Carolina, South Carolina, Texas, Vermont, and West Virginia.

At the 2019 Southwest Transit Association conference, Mr. Wagner and Ms. Beauvais developed and provided a five-hour training on grant management and a two-hour training on the FTA Tribal Transit Program. At the 2016 Arizona Transit Association conference, Mr. Wagner and Ms. Beauvais provided training in the FTA Tribal Transit Program, Asset Management, Procurement, and Americans with Disabilities Act (ADA) requirements.

For subrecipients in New Mexico, Mr. Wagner provided training in budgeting for rural transit, the 5311 and Tribal Transit programs, maintaining proper maintenance files, and ADA complementary paratransit. For subrecipients in Vermont, he presented on ADA requirements and how to purchase a bus with FTA funds. He presented on conducting compliance reviews at a Transportation Research Board Rural Transit Conference.

Mr. Clare developed and provided training workshops on FTA procurement requirements to West Virginia and its subrecipients, New Mexico and its subrecipients, the Maryland Transit Administration and its subrecipients, Pace Suburban Bus, and Metro-North Railroad.

Baily White Solutions (BWS), a member of the proposed team, has provided training for FTA (Triennial Review workshops, State Management Review workshops, Procurement System Review workshops), and has a contract with the Utah Transit Authority to provide monthly trainings in FTA requirements and provides training in disadvantaged business enterprise (DBE) requirements for the National Transit Institute (NTI).

Mr. Wagner is assisting Weirton with TrAMS, including developing and submitting applications and annual reporting. He developed procedures and assisted the City draw funds using the FTA ECHO system.

Ms. Beauvais is an experienced TrAMS user. She served as the Section 5310 program manager in Colorado and assists the San Carlos Apache Tribe with TrAMS (applications and reporting).

Working with state departments of transportation that contain a public transit organization that is a direct federal recipient (since 2000)

Since 2000, Mr. Wagner has worked with state departments of transportation. States he has worked with include Alaska, Arizona, Maryland, Missouri, Montana, New Mexico, New York, North Carolina, Oklahoma, South Carolina, Texas, Vermont, and West Virginia.

Mr. Clare has worked with Alaska, Missouri, New Mexico, New York, North Carolina, and West Virginia.

### **ATTACHMENT A: RESUMES**

Daniel W. Wagner, Principal, Wagner Associates
Engagement Role: Project Manager/Lead Reviewer
Technical Assistance, General Changes/Reauthorization Review
New Laws, Regulations, Circulars or Guidance
State Management and Triennial Reviews
Policies and Grant Requirements
Title VI Plan Development

Education: Bachelor of Arts in Economics, The Catholic University of America, graduated summa cum laude and Phi Beta Kappa

*Summary*: Mr. Wagner, principal and founder of Wagner Associates, has over 45 years of experience in management and performance reviews, compliance reviews, and program evaluation.

#### Relevant Experience:

#### State Departments of Transportation

- Developed transit performance and compliance review programs and conducted onsite reviews for West Virginia, Alaska, Arizona, Massachusetts, Missouri, Montana, New York, New Mexico, Oklahoma, South Carolina, Texas, and Vermont.
- Provided program support, advice and technical assistance to West Virginia, Alaska,
   Massachusetts, Missouri, Montana, New Mexico, North Carolina, and New York in the administration of the Sections 5307, 5311, 5310, and/or 5339 programs.
- Prepared West Virginia, Alaska, District of Columbia, Massachusetts, Missouri,
   Montana, New Mexico, and New York for State Management Reviews.
- For Vermont, recommended strategies to better coordinate service delivery to reduce redundant service and leverage multiple transportation funding sources. Assisted two Section 5311 subrecipients in developing procedures for implementing the new coordinated service delivery model, including developing cost allocation plans that allow the providers to more easily bill programs for services. Led the effort to assist eight other Vermont transit providers in developing cost allocation plans.
- Conducted a management and compliance review of the **Rhode Island** Public Transit Authority's ADA transportation program and assisted in the evaluation and development of a training program for paratransit operators.

#### Federal Transit Administration

Conducted State Management Reviews. Served as a lead reviewer and instructor for State Management Reviews. Worked with FTA to develop the annual State Management Review contractor guide and workshop presentation. Conducted special projects. In 1995, served on the team that developed the original State Management Review program. Conducted over 50 State Management Reviews.

- Conducted Triennial Reviews. Worked with FTA to develop Triennial Review contractor guide and workshop presentation. Served as a workshop instructor. Began supporting the program in 1994. Conducted over 100 Triennial Reviews, including reviews of some of FTA's largest grantees—New York City Transit, Metropolitan Transportation Authority (New York), Los Angeles County Metropolitan Transportation Authority, Massachusetts Bay Transportation Authority, New Jersey Transit, Maryland Transit Administration, Central Puget Sound Regional Transit Authority (Sound Transit), Dallas Area Regional Transit (DART), Metropolitan Transit Authority of Harris County (Houston Metro), Bay Area Rapid Transit (BART), Regional Transportation District (RTD Denver), Metropolitan Transit System (San Diego), Utah Transit Authority (Salt Lake), Regional Transit Authority (New Orleans RTA), Pace Suburban Bus, and Commuter Rail Division of the Regional Transportation Authority (Metra).
- Conducted ADA Complementary Paratransit Reviews.
- Conducted Drug and Alcohol Program Audits.
- Conducted ADA Key Station Reviews.
- Conducted Tribal Transit Assessments.

#### Triennial Review Preparation

Assists transit systems prepare for Triennial Reviews. In addition to assisting all West Virginia urban transit systems, he has assisted the City of Ashland, Kentucky; the City of Santa Fe and the North Central Regional Transit District (New Mexico) prepare for their Triennial Reviews.

### Training

- Served as an instructor at State Management Review and Triennial Review workshops.
- Developed and presented training programs in FTA requirements for subrecipients in Alaska, Arizona, Maryland, Missouri, Montana, New Mexico, New York, North Carolina, Oklahoma, South Carolina, Texas, Vermont, and West Virginia.
- Co-developed and co-presented training programs on Grant Management and the FTA Tribal Transit Program at the 2019 Southwest Transit Association conference.
- Developed and presented training programs in Budgeting for Rural Transit, the 5311 and Tribal Transit Programs, ADA complementary paratransit, and maintaining proper maintenance files.
- Co-developed and co-presented training programs in the FTA Tribal Transit Program, Asset Management, Procurement, and Americans with Disabilities Act (ADA) requirements at the 2016 Arizona Transit Association conference.
- Presented on conducting compliance reviews at a Transportation Research Board Rural Transit Conference.
- Co-developed the FTA *Tribal Transit Program* presentation and served as an instructor.

#### **Publications**

Lead author on National Cooperative Highway Research Program Project 20-65 Task 75, "Use of In-kind Match for Federal Transit Administration Awards."

John R. Clare, Principal, Clare Consulting Engagement Role: Triennial Reviews, Procurement, DBE General and Construction Technical Assistance

Education: Master of Arts in Public Administration, State University of New York at Albany; Bachelor of Arts, Political Science, American University

Summary: Mr. Clare has over 50 years of experience in the public transit industry and project management. Before becoming a consultant, he provided project management oversight of several design and construction projects and held a number of senior management positions with the Central New York Regional Transportation Authority in Syracuse, New York.

### Relevant Experience:

#### Federal Transit Administration

- Served as a lead reviewer and instructor for State Management Reviews
- Served as a lead reviewer and instructor for Triennial Reviews
- Serves as a lead reviewer and instructor for Procurement System Reviews
- Served as lead reviewer for Disadvantaged Business Enterprise and Unified Certification Program reviews
- Provides technical assistance for transit agencies with significant Triennial Review or State Management Review compliance issues

West Virginia Department of Transportation – Prepared the OVRTA, EPTA, and Weirton for Triennial Reviews. Provided technical support to EPTA, OVRTA, and MLTA with the management of FTA-funded construction projects. Assisted OVRTA and EPTA with the development of a DBE program, grant management, and other tasks.

North Carolina Department of Transportation – Provided support in the management of the FTA transit programs.

Procurement Training — Developed and provided training workshops on FTA procurement requirements for the West Virginia and its subrecipients, Maryland Transit Administration and its subrecipients, Pace Suburban Bus, and Metro-North Railroad. Developed a model procurement manual for subrecipients in Alaska.

Onondaga County, New York – As a project management consultant, oversaw five major capital improvement projects. Prepared, selected and negotiated professional service contracts; reviewed bid documents; and oversaw design engineers and contractors to ensure projects were done in compliance with government regulations and in accordance with contract requirements.

Central New York Regional Transportation Authority – Held a number of senior management positions responsible for project development, project management, contract administration, procurement, proposal preparation, selection and negotiation of professional service contracts,

capital planning and construction, grant preparation, grant administration, governmental relations and marketing. As the manager responsible for assuring compliance with FTA regulations, served as the point person responsible for FTA *Triennial Reviews*. At the invitation of FTA, moderated a training session on "Surviving a Triennial Review" at an FTA conference. Also at the request of FTA, managed a national bus purchase consortium and a statewide alternative fuels bus purchase consortium. Served as the project manager for multiple capital construction projects, including an Intermodal Transportation Center project. Developed, implemented and evaluated a wide range of innovative programs to improve the efficiency and effectiveness of transit operations, including demand responsive transportation systems, bus air conditioning effectiveness programs, a brake retarder demonstration, an automated bus diagnostic system, and a wheelchair lift life cycle cost project.

Syracuse Metropolitan Transportation Council – Metropolitan Planning Process. For over 25 years, served as a representative on the Syracuse Metropolitan Transportation Council, the metropolitan planning organization for the Syracuse metropolitan area. Served as chairman of the executive committee, first alternate for the policy committee, and a member of the planning committee, the capital projects subcommittee, and the transit subcommittee. Assisted the MPO during *Planning Certification Reviews* conducted by the FTA and the Federal Highway Administration.

#### **Publications**

Lead author on National Cooperative Highway Research Program Project 20-65 Task 63, "Oversight of Facility Projects Guidebook."

### **SELENA BARLOW, Transit Marketing**

Role: State Transit Marketing Plan, Technical Assistance www.transitmarketing.com

#### **Expertise**

Ms. Barlow has more than 30 years of experience marketing public transportation services. Areas of expertise include:

- Marketing Plan Development
- Market Research & Outreach
- Transit Branding
- Passenger Information Materials
- Creation of Promotional and Collateral Materials
- Development of General and Targeted Ridership Campaigns

#### **Current and Recent Transit Clients - Marketing Plans, Branding and Campaigns**

- Sedona Shuttle, AZ marketing plan, branding, passenger info, intro campaign, collateral
- Verde Shuttle, Cottonwood, AZ branding, passenger info, promotional materials
- Butte Council of Governments, CA marketing plan, branding, passenger info, campaign
- Bluegrass Ride, Central KY branding, passenger info, introductory campaigns
- Calaveras Connect, San Andreas, CA marketing plan, branding, passenger info
- San Bernardino County Transportation Agency, San Bernardino, CA multiple campaigns
- Basin Transit, Joshua Tree, CA branding
- CAT and MST, Concord, NH branding and passenger information
- Weirton Ride, Weirton, WV branding and passenger information
- EPTA, Martinsburg, WV branding
- National RTAP Transit Marketing Toolkit
- Santa Cruz Metro, CA Market research and outreach for Transit Development Plan

#### **Education and Training**

Master of Business Administration, Concentration: Marketing, University of Arizona, May 1988

Bachelor of Science, School of Journalism, Major: Advertising, University of Florida, June 1977

#### Relevant Experience

Owner, Transit Marketing, (1988-present)

Provides marketing and market research consultation and services exclusively to public transportation agencies. Has worked for more than a hundred transit systems since 1988.

Transit Marketing Instructor/Trainer (1988-present)

University of the Pacific, Transit/Paratransit Management Certificate Program, (1997-2012)

CTAA, CalACT, New Mexico Public Transit Association, Transit Association of Maryland, AzTA and other organizations (on-going)

Chief of Marketing, Metro-Dade Transit Agency, Miami, FL (1985-87)

Director of Marketing, Sun Tran, Tucson, AZ (1982-85)

### Rick Schuster, THINK Graphic Design

Role: State Transit Marketing Plan, Technical Assistance www.think-graphics.com

#### **Expertise**

Mr. Schuster is a highly skilled graphic designer with 30 years of experience in the transit industry. Areas of expertise include:

- Transit agency branding
- Transit passenger information design
- · Graphic design for advertising
- Graphic design for corporate and collateral materials

#### **Recent Transit Clients**

- Sedona Shuttle, City of Sedona, AZ
- CAT and MST, CAP-BM, Concord, NH
- Calaveras Connect, Calaveras Council of Governments, San Andreas, CA
- San Bernardino County Transportation Authority, San Bernardino, CA
- Marin Transit, San Rafael, CA
- Connect Transit, Bloomington-Normal, IL
- Regional Transit Service, Rochester, NY
- Waukesha Metro, Waukesha, WI
- Maple Grove Transit, Maple Grove, MN
- City of Commerce, CA
- Lafayette CityBus, Lafayette, IN

#### **Education and Training**

Bachelor of Architecture, North Dakota State University, May 1991 Bachelor of Arts in Environmental Design, North Dakota State University, May 1990

#### **Experience**

#### Principal, THINK Graphic Design, Minneapolis, Minnesota (July 2006 to present)

Graphic design with a focus on transit information graphics, transit branding and marketing. Uniquely positioned to help transit agencies better communicate with their customers, with thirty years of experience in transit graphic design. Recognized locally and nationally with several design awards, including multiple APTA Adwheel Awards.

#### Senior Graphic Designer, Metro Transit, Minneapolis, Minnesota (1994-2006)

Responsible for all aspects of Metro Transit's visual identity. Graphic design, art direction and production of marketing materials, informational graphics, signage, etc. The introduction of light-rail transit to the Twin Cities provided a unique opportunity to design all of the rail maps, route diagrams, station area maps, branding and vehicle graphics, and complete signage system for the light rail stations.

#### Exhibit Designer, Skyline Pacific Northwest, Seattle, Washington (1993-94)

Exhibit designer for custom portable display company. Design, art direction and production of large-format graphics for trade show displays for a wide variety of clients, both consumer and business-to-business; renderings of displays to aid in sales presentations, using three-dimensional visualization software.

### **ELEA CAREY, Transit Happy**

Role: State Marketing Plan, Technical Assistance

elea@transithappy.com

#### **Expertise**

Longtime communications and marketing consultant with experience in launching new ideas and initiatives. Areas of expertise include:

- Communications strategy
- Creative development
- Social media

- Writing and editing
- Media relations

#### **Recent Transit Clients**

- King County Metro Transit
- Bluegrass Community Action Partnership
- National RTAP
- El Dorado Transit Butte Council of Governments
- Sedona Shuttle
- Northwest Oregon Transit Alliance
- San Bernardino County
   Transportation Authority
- Butte Council of Governments

#### **Education and Training**

Master of Fine Arts in English, Pacific Lutheran University, Tacoma, WA, 2008 Bachelor of Arts in English, San Francisco State University, San Francisco, CA, 1989

#### **Experience**

#### Founder, Transit Happy, San Francisco (August 2020 to present)

Elea founded Transit Happy during the COVID 19 pandemic to support an industry she loves. She works with transit agencies on creative campaigns and communications strategies to increase ridership and raise the profile of this vital public service.

#### Founder, Zero to 1, San Francisco (January 2014-August 2020)

Helped market tech startup founders in multiple verticals and their investors.

#### Co-founder, Women's Startup Lab, Menio Park (2013)

Having supported multiple male tech startup founders, Elea co-founded WSL to provide female entrepreneurs much-needed support and access to Silicon Valley investors.

#### Vice President of Content, Milsal+McCaull/Now Labs, San Francisco (2010-2013)

Worked with early-stage tech startup founders to bring their ideas to life and market them to investors and customers.

#### Founder, Milagro Marketing, Albuquerque (1996-1998)

Founded Milagro Marketing to produce bilingual communications materials with a team of subcontractors in translation and design.

#### Vice President, National Marketing Director, Towery Publishing, Memphis (1991-1996)

The youngest vice president in the history of this multi-faceted business publications group. Oversaw marketing and communications for 100 regional publications.

#### ANN M. BEAUVAIS

Role: Manufacturing Inspection, TrAMS

President / Senior Project Manager: RAE Consultants, Inc.

Areas of Expertise: Transit Vehicle Procurement and Inspections, Federal Regulatory Compliance

#### Experience

Ms. Beauvais specializes in transit award (grant) management, regulatory compliance, transit vehicle procurement and vehicle inspections, and public administration. She has 18 years of experience in public transportation, including successfully managing the various requirements of federal transit award management in state and local government environments. She leads numerous state and local transit award management projects, with an emphasis on assisting rural and medium-size transit agencies with federal regulatory compliance requirements.

#### Procurement

For the Colorado Department of Transportation (CDOT) and Denver Regional Council of Governments (DRCOG), Ms. Beauvais manages the statewide FTA compliant transit vehicle procurement program with current emphasis on light-duty, ADA accessible vans and buses, to include developing specifications and purchasing documents, conducting procurement processes with the CDOT Purchasing Office, inspecting vehicles both at plant and at delivery, and conducting FTA-compliant pre-award and post-delivery Buy America audits.

Ms. Beauvais assists rural and medium size transit agencies, as well as direct tribal transit funding recipients in Arizona, Colorado, Oregon, Kentucky, and West Virginia (10 to 100+ buses) conduct procurements for buses, equipment, and services. This assistance includes writing specifications and scopes of work, developing bid documents, overseeing the procurement process from advertising to award, conducting independent cost estimates and price analyses, and inspecting vehicles at the plant and dealership locations.

She served as the Colorado Mountain Purchasing Consortium (CMPC) program administrator conducting procurements and managing contracts for cutaway bus (seven vehicle classes) and large transit bus (29 to 40-foot) joint procurements. The CMPC comprised of twelve subrecipients in Colorado, New Mexico, and Wyoming who joined together to purchase buses under a consortium model.

While at CDOT, she procured or oversaw procurement-related activities for all transit capital equipment. She conducted statewide FTA-funded transit vehicle procurements with an emphasis on ADA accessible light-duty, body-on-chassis buses and vans, including developing specifications and bid documents, conducting procurement processes with the CDOT Purchasing Office, and inspecting vehicles both at plant and at delivery. She oversaw processes for all FTA-funded direct transit capital (vehicle, software, etc.) purchases made by local agencies in the Section 5311 program, including assisting with specification writing, proposal development, procurement process, and federal requirements.

#### **Presentations and Training**

Ms. Beauvais is an experienced presenter and trainer, having presented on the following topics:

- Maximizing Internal Resources to Leverage FTA Dollars at the 2019 National Rural Transit Assistance Program (RTAP) conference
- Funding and Program Coordination at the 2019 RTAP conference
- FTA Technical Capacity at the 2019 Southwest Transit Association (SWTA) conference
- Tribal Transit Funding and Budgeting at the 2019 SWTA conference

- FTA Compliant Vehicle Procurement Practices at the 2018 Rural Public & Intercity Bus Transportation (RIBTC) / Colorado Association of Transit Agencies (CASTA) joint conference
- Tribal Transit Funding at the 2016 Arizona Transit Association (AzTA) conference
- Americans with Disabilities Act at the 2016 AzTA conference
- Asset Management at the 2016 AzTA conference
- Procurement at the 2016 AzTA conference
- Joint Procurement Methods and Models at the 2015 SWTA conference

#### **Education**

- Master of Public Administration, University of Colorado
- Bachelor of Arts, English and Communications, Fort Lewis College

#### **Training**

- FTA FY2018 Comprehensive Review Workshop
- FTA FY2015 State Management Review Workshop
- FTA FY2014 Triennial Review Workshop
- NTI Procurement Series IV Contract Administration
- NTI Procurement Series III RFP's and Competitive Contract Negotiations
- NTI Procurement Series II Risk Assessment and Basic Cost or Price Analysis
- NTI Procurement Series I Orientation to Transit Procurement
- NTI Procurement for Small and Medium Transit Systems
- NTI Bus Procurement Workshop
- Small Urban and Rural Transit Center Business Plan Development
- NTI Introduction to Asset Management

#### **Board Membership and Recognition**

- Colorado Association of Transit Agencies, Transit Administration Team of the Year, Fall 2015
- Colorado Association of Transit Agencies, Distinguished Service Award, Fall 2010
- Disability Services Inc. Colorado Springs, Board Member; 2013-2017

#### ANDY D. COOK

Role: Manufacturing Inspection

Andy Cook has more than 20 years of experience in the transportation industry, and 14 in public transit and paratransit. He works as a consultant specializing in vehicle specification development, procurement, and inspection, FMVSS and Buy America compliance, transit asset management, and contract administration.

Mr. Cook began his transit career in operations and maintenance with Laidlaw Transit Services in California. Starting with a small paratransit provider, he wore the hats of driver, dispatcher, service technician, and then maintenance manager. Moving into a regional position with Laidlaw and later with vendors National Bus Sales and Creative Bus Sales, he provided on-site field service support, warranty administration, and technical training to transit agencies across the Southwest, such as Sun Van in Arizona, ABQ Ride in New Mexico, Sun Metro in Texas, and numerous affiliates of the Colorado Mountain Purchasing Consortium. For the past seven years, Mr. Cook has contracted with RAE Consultants, Inc. to provide asset management and vehicle procurement services to transit operators in Arizona, Colorado, Kentucky, and West Virginia.

YEARS OF TRANSPORTATION EXPERIENCE

27

YEARS OF TRANSIT INDUSTRY EXPERIENCE

14

#### **TRAINING AND CERTIFICATIONS**

- NTI Transit Maintenance Leadership Course Completion
- FTA Transit Asset
   Management: Calculating
   Performance Measures and
   Targets
- FTA SMS Awareness
- CSA Certified Compressed Natural Gas Fuel Systems Inspector
- ASE Certified Medium and Heavy Truck Technician
  - Preventative
     Maintenance Inspections
  - Electronic Systems
     Diagnosis and Repair
  - Diesel Engines Diagnosis and Repair

#### PROFESSIONAL EXPERIENCE

Associate, RAE Consultants, Inc. 2017 – present - Mr. Cook has contracted with RAE on various projects since 2017, including the development of Facility Needs Assessment and Transit Asset Management Plans for the San Carlos Apache Tribe, maintenance plans for multiple transit agencies in Colorado, and a body on chassis bus and ADA transit van Master Price Agreement for the Colorado Department of Transportation (CDOT) and Denver Regional Council of Governments (DRCOG). Under RAE, Mr. Cook has assisted CDOT, DRCOG, and FTA grant recipients in Kentucky and West Virginia with technical specifications, vehicle procurement, factory and pre-delivery inspections, Buy America auditing, and enforcing vendor contract compliance. As a contract administrator he currently provides order assistance, warranty resolution oversight, and technical support to agencies purchasing off of the Colorado MPA.

Southwest Field Service Technician, National/Creative Bus Sales 2014-2017 - Mr. Cook served as the primary point of contact for coordinating vehicle inspections and deliveries, warranty claims, technical support, and on-site training programs.

Railcar Engineer, Pikes Peak Cog Railway, 2013-2014

**Heavy Equipment Mechanic, PAE Govt. Services, Antarctica** 2013

Mobile Mechanic, Shade Tree Mechanic LLC, 2012-2013

Light Vehicle Mechanic, Raytheon TSC, Antarctica 2011-2012

Mechanic, Florence Neighborhood Garage, 2007-2011

Regional Field Support Manager/Maintenance Manager, Laidlaw Transit Services, 2001-2006



**Role:** Technical Assistance, General Changes/Reauthorization Review; New Laws, Regulations, Circulars, or Guidance

#### PROFESSIONAL SUMMARY

Ms. White is experienced in the management and execution of performance reviews, compliance reviews, program evaluations, organizational analysis, and financial analysis. Over 15 years' project management experience overseeing federal guidance document development and update, facilitating the logistics and conduct of workshops and compliance assessments. Over seven years' experience in state program management and compliance, including oversight of special projects to implement COVID-19 supplemental funds and Civil Rights requirements, facility construction, bus procurement, state program funding review, and contract administration. Over 10 years' experience as workshop instructor and trainer on FTA and State compliance requirements. Experience with relevant software/systems: Microsoft Suite, Adobe Pro, ShareFile, CANVA.

#### PROFESSIONAL EXPERIENCE

Bailey White Solutions, LLC Managing Principal 2020 – Present

Ms. White is responsible for the day-to-day management of Bailey White Solutions, overseeing a portfolio of projects valued at over \$3 million. In this capacity she:

- Sets strategic direction for the business towards achieving the organization's vision and goals.
- Provides technical direction and guidance on areas of subject matter expertise.
- Identifies and leads the implementation of resources to ensure their efficient and effective use toward meeting client needs and maximizing profitability.
- Ensures effective project management for firm projects through client collaboration, resource allocation, budget planning, subcontractor assignments, final review of deliverables.
- Develops, implements, oversees, and evaluates all project plans ensuring they comply with standard procedures and methods to meet client expectations as well as support overall contract objectives.
- Reviews budgetary structures and processes for assigned projects and addresses financial issues timely; escalates to client as appropriate.
- Prepares, reviews, and presents final project reports that demonstrate a robust attention to detail, a clear and innovative approach to data presentation, accurate technical findings and sound business recommendations for clients.
- Seeks opportunities for business development by targeting new clients/ contracts and developing strategies that meet customer needs.
- Participates in industry organizations to expand the firm's presence and create synergy with perspective partners for future opportunities.
- Presents at industry events to increase firm visibility and name recognition.

Milligan Consulting LLC/Milligan & Company, LLC Director/Manager 2007 – 2024

Ms. White was responsible for the day-to-day management of Milligan Consulting, overseeing a staff of 20 plus employees and a portfolio of projects valued at over \$5 million. In this capacity she:

- Set strategic direction for the division supporting the leadership in recognizing the organization's vision and goals.
- Supported managers by providing technical direction and guidance on areas of subject matter expertise.
- Identified and led the implementation of resources to ensure their efficient and effective use toward maximizing profitability.
- Ensured effective project management for large and complex projects. Project management duties
  included client collaboration, resource allocation, budget planning, staff assignments and supervision, and
  findings report development and presentation.
- Developed, implemented, oversaw, and evaluated all project plans ensuring they comply with standard procedures and methods to meet client expectations as well as support overall contract objectives.
- Reviewed budgetary structures and processes for assigned projects and addressed financial issues timely;
   escalated to senior leadership and client as appropriate.
- Executed all human resource processes related to the division, such as selection and hiring, work review, input for performance evaluation, and staff training, coaching and development.
- Analyzed management team's observations and made sound determinations regarding evidenced based solutions on a thorough knowledge and application of regulations and standard procedures effectively.
- Prepared, reviewed, and presented final project reports that demonstrate a robust attention to detail, a clear and innovative approach to data presentation, accurate technical findings and sound business recommendations for clients.
- Collaborated effectively with all project partners, including staff, clients, government agencies and firm leadership in a manner that resolved issues and problems innovatively and nurtured growing business relationships.
- Seized opportunities for business development by targeting new clients or contracts and by developing proposals and ideas that meet customer needs.
- Participated in industry organizations to expand the firm's presence and create synergy with perspective partners for future opportunities.
- Seized opportunities to present at industry events to increase firm visibility and name recognition.
- Worked with the Partner to expand client base and execute marketing and firm-wide initiatives.

Federal Transit Administration (FTA) Comprehensive Oversight Reviews and Technical Assistance Program, Procurement System Reviews, Title VI, Equal Employment Opportunity (EEO), and Disadvantaged Business Enterprise (DBE), Financial Management Oversight (FMO) Reviews

Served as the primary contact responsible for the performance of all personnel, production staff and support staff assigned as well as all contractual matters.

- Oversaw the firm's reporting schedules, ensuring submission of the required monthly invoices and progress reports to the respective client representative.
- Established and monitored staff assignments and schedules, dissemination of information to team members, and providing technical direction.
- Facilitated the development of the annual reports on contract and program performance for work completed.
- Led the development and maintenance of program guidance to assist in facilitating the execution of tasks.
- Led the coordination and implementation of workshops and technical assistance to client staff and stakeholders, including the FTA's Contractor Manual development and revision.
- Team Leader on the firm's Triennial Review and State Management Reviews.
- Led the development and update of the Procurement System Review Contractor Manual.

- Assisted in and provided technical support for the firm's Civil Rights Review engagement; participated in reviews in the areas of EEO, DBE, and Title VI.
- Provided training and technical support for FTA workshops, transit conferences, and recipients.
- Served as supervisor for FTA's FMO program leading and supervising the implementation of these reviews for agencies such as Metropolitan Transportation Authority of New York and New York City Transit.

#### State Departments of Transportation

Project manager on the firm's engagements with Alaska, Massachusetts, Missouri, New Jersey, and New York to provide grants management, internal control, FTA compliance, and subrecipient oversight tasks, including capital project implementation from real estate acquisition to design and construction, rolling stock procurement, Public Transportation Agency Safety Plan, Transit Asset Management Plan, and Title VI plan template development, capital improvement program update and workshop planning and delivery. As Project Manager, Ms. White was responsible for ensuring the successful implementation and completion of contract tasks and identifying and allocating the resources needed to complete such.

#### US DOT - Federal Aviation Administration

Reviewer on the firm's engagement to conduct DBE program reviews of airport sponsors. These reviews covered 49 CFR Part 23 and 26, with a special emphasis on joint ventures and concessionaires.

Milligan & Company, LLC Supervisor 2002 – 2007

#### Financial Statement Audits of Various Clients

Responsibilities included reviewing working papers, financial statements, and reports; conducting discussions with clients about the results of the work performed; directing senior and junior auditors; reviewing and approving work plans and programs ensuring that assignments are completed within the budgeted time and within delivery commitments; reviewing work papers, financial statements and related reports for accuracy and completeness; following the progress of the engagement and helping resolve accounting, auditing, and reporting problems as they arise.

#### Maryland Transit Administration (MTA)'s Office of Planning

Team Leader and technical liaison for this engagement to analyze capital project funding and review MTA's internal controls. Ms. White led the development of a comprehensive process and procedures manual for the Capital Programming Division to strengthen internal controls over the federal funding process. Ms. White also served as project manager for the firm's subcontract to perform Drug and Alcohol audits of MTA contractors' compliance with federal substance abuse requirements.

Milligan & Company, LLC Senior Accountant, 2000 – 2002

#### Financial Statement Audits of Various Clients

Responsibilities included independently performing a major segment of an audit, directing, and instructing the work of junior auditors, reviewing completed work, and directing revisions if necessary. Ms. White made decisions on routine accounting, auditing, and reporting matters with the assistance of the manager and partner and was regularly assigned on audit engagements in the capacity of senior auditor.

#### Commonwealth of Pennsylvania Office of the Budget Redevelopment Assistance Capital Program

Responsible for reviewing project financing, ensuring grant compliance, identifying risks, and monitoring of state grant-funded economic development construction projects. Recommended corrective measures to ensure successful completion of projects.

Milligan & Company, LLC Staff Accountant 1998 – 2000

#### Financial Statement Audits of Various Clients

Responsibilities included performing specific audit steps under the supervision of a senior auditor contributing towards the preparation of audited financial statements for company clients.

#### Pennsylvania Department of Transportation (PennDOT) DBE Support Services

Project analyst for DBE Supportive Services Center – Eastern Pennsylvania for PennDOT. The Center provided free management and technical assistance to DBEs in doing business with the department in accordance with 49 CFR Parts 23 and 26 in the area of personal and company financial statement review.

#### **ACHIEVEMENTS**

- FTA Triennial and State Management Review Program, Workshop Instructor
- FTA 2014-2024 Triennial and State Management Review Contractor Manual, Co-author
- FTA 2023 and 2024 Procurement System Review Manual, Co-author
- National Cooperative Highway Research Program, Transportation Research Board of The National Academies, Baseline Research on Allowable In-Kind and Local Match Sources, Co-author
- Title VI Report on Transit Emergency Preparedness for Minority, Low-Income, and Limited English Proficient Persons. Published for FTA's Office of Civil Rights, Contributor
- Community Transportation Association of America Conference, Presenter
- New York Public Transit Association Conference, Presenter
- National Cooperative Highway Research Program Project 20-65 Task 63, Oversight of Facility Projects Guidebook, Contributor.

### **Denise Bailey**

Role: New Laws, Regulations, Circulars, or Guidance; DBE; Title VI

### Experience Summary:

Ms. Bailey's experience spans over 35 years. Her focus is on government compliance, and areas of expertise include transportation with concentration in transit and aviation, civil rights, procurement, grants management, oversight, contract compliance, training, and construction management. This included over 15 years as the lead instructor for the National Transit Institute's Disadvantaged Business Enterprise Training, and over 20 years as a lead instructor for FTA's Civil Rights, Triennial Review, and Procurement Systems Reviews training sessions.

#### Education

BS, Commerce & Engineering, Drexel University, Philadelphia PA Years of Experience: 35+

### Certifications, Professional Credentials, Memberships

Women's Transportation Seminar - Past President (Philadelphia chapter), 1994-1996 Conference of Minority Transportation Officials

Airport Minority Advisory Council – Board Member

Board Member, Fairmount Park Conservancy, Past Chair of Finance and Investment Committee

TRB Contracting Equity Committee

# Relevant Experience Bailey White Solutions, LLC

Currently responsible for transportation consulting and training at this certified DBE firm. Clients include Utah Transit Authority (UTA), New Mexico DOT Department of Public Transportation, Hawaii DOT, and Port Authority of New York and New Jersey.

### City of Philadelphia | Department of Aviation – December 2022 – October 2024 Deputy Director of Aviation | Business Diversity and Accessibility

Currently responsible for the Department of Aviation's Disadvantaged Business Enterprise (DBE) and Airport Concessions Disadvantaged Business Enterprise (ACDBE) programs for Federal Aviation Administration (FAA) requirements. Additionally responsible for the airports' FAA requirements related to ADA compliance and Title VI/Nondiscrimination. Leads a team of six for program development, execution, and monitoring. Represents the Department of Aviation on these topics at City, State, and Local events and industry meetings.

### Milligan & Company, LLC | Philadelphia PA - 1992 to 2022

Managed the government consulting practice of this Philadelphia-based, minority-owned firm. Clients included the Philadelphia International Airport, City of Philadelphia, US Department of Transportation, National Transit Institute, Commonwealth of Pennsylvania Redevelopment Assistance Capital Projects (RACP), Massachusetts Department of Public Utilities, Airport Minority Advisory Council, state departments of transportation, and airports.

### **US DOT | FTA | Various Tasks | Various Locations**

Led the firm's efforts for several FTA prime contracts, including:

- Triennial Reviews and State Management Reviews
- DBE, Title VI, ADA and EEO reviews
- Procurement System Reviews
- Drug and Alcohol Audits
- Financial Management Oversight Reviews
- Evaluation of emergency preparedness plans for the Office of Civil Rights

### National Transit Institute | DBE Training Program | Nationwide

Lead Trainer for the DBE Training Program. Updates course materials to reflect recent changes.

# Metropolitan Washington Council of Governments | DBE and Title VI Consulting Services | Washington, DC

Led the firm's efforts on this on-call DBE and Title VI consulting services contract which includes triennial and project goal setting, DBE program development, public participation tasks, reporting and monitoring of DBE participation.

# Commonwealth of Pennsylvania | Office of the Budget | Redevelopment Assistance Capital Program | Harrisburg, PA

Principal-in-Charge reviewing grant applications and monitoring of the financing and construction of projects receiving redevelopment assistance grants from the state.

# City of Philadelphia | Division of Aviation | Diversity Services | Philadelphia International Airport, Philadelphia, PA

Led the firm's efforts on this on-call diversity services contract, which includes DBE, ACDBE, small business, construction monitoring, and workforce development tasks.

# City of Philadelphia | International Airport | Diversity Services for Global Program Partners

Led the firm's engagement with the Airport's Project Management Office to manage diversity requirements. This includes developing and implementing monitoring and reporting processes for minority and woman-owned businesses under the local program and Disadvantaged Business Enterprises under the FAA program and developing policies and procedures for diversity in procurement and workforce.

Tulsa Airports Improvement Trust | DBE/ACDBE Consulting Services | Tulsa, OK Led the firm's efforts on this on-call DBE consulting services contract which includes triennial and project goal setting, DBE program development, public participation tasks, reporting and monitoring of ACDBE/DBE participation. Serves as liaison with FAA regarding goal methodology and reporting.

### **Publications**

Bailey, M. Denise. Report on Transit Emergency Preparedness for Minority, Low-Income, and Limited English Proficient Persons. Published for FTA's Office of Civil Rights, 2007

### George Levitsky, CCTM

Role: Technical Assistance

#### Education

1996: Completed BA degree from Alderson Broaddus University in Organizational

Management

2023: Received honorary degree of Doctor of Public Transportation from Glenville State University

#### Experience

Was Manager of Fairmont-Marion County Transit Authority from December 2002 until January 2024. Named Manager of Year in 2008 from West Virginia Division of Public Transit and 2009 from Community Transportation Association of America.

Served on National, State, and Community volunteer boards, executive committees, and belong to civil organizations. Married and reside in Fairmont, WV with my wife Candace.

### **Christopher Wayne Counts**

Role: Database Management

**EMPLOYMENT** 

Chief Information Officer / IT
Bland County Medical Clinic, Inc.

Years Employed (2017-Present)
Bastian, Virginia

I began my career at Bland County Medical Clinic as an IT technician and reporting specialist. My job was to provide on-site maintenance for hardware and software, including our Electronic Medical Records system eClinicalWorks. I also create and deliver monthly and yearly reports, both inside the organization and to our governing bodies. My responsibilities grew quickly, and I have now been given the title of Chief Information Officer. My responsibilities now include database administration, employee training, monthly and yearly reporting, hardware and software maintenance, website administration and social media administration. I am also in charge of administration, maintenance and support for our phone system and security systems.

Billing clerk / Administrative assistant Years Employed (2014-2017)
Sanitary Board of Bluefield Bluefield, West Virginia

I was hired by the Sanitary Board of Bluefield to help with several tasks, but most importantly I designed and programmed a billing system that imported readings from seven different water companies, processed and printed bills, and exported the records into our accounting system. I also maintained hardware and software on all the systems within the organization. Another major role was the collection, processing and refunding of deposits. I worked with the water companies on monthly disconnects for non-payment and ran our collections department, as well as unclaimed property reporting. Website design and maintenance and social media administration were also tasks that I performed.

Software Developer / technical support / trainer Years Employed (1999-2014)
Systems, Software & Services, Inc Bluefield, Virginia

Shortly before graduating from college, I was fortunate enough to gain employment with Systems, Software & Services, Inc. in Bluefield, VA. SSS, Inc. is a small company and for the better part of my career there, I worked with limited help or alone. I maintained around 60 different clients during my time with SSS, Inc. My primary role within the company was software developer, but my daily responsibilities were developing and maintaining the software applications, performing nearly all technical support, on-site training and maintenance, hardware installations and maintenance, network installations and maintenance, training of new customers and employees.

#### **EDUCATION**

Associates in computer information systems

Years Attended (1996 - 1999)

Southwest Virginia Community College

Wardell, Virginia

### ATTACHMENT B: REQUIRED FORMS

Designated Contact and Certification and Signature

Addendum Acknowledgement Form

Contract Manager

**RFP** Certification

Certification of Restrictions on Lobbying (FTA required form)

Contract Administrator and the initial point of contact for matters relating to this Contract.
(Printed Name and Title) Daniel W Wagner, Principal
(Address) 5528 24THST N Arlington VA 22205
(Phone Number) / (Fax Number) (703) 582-0145
(email address) _ clan-wagner @ comcast.net
CERTIFICATION AND SIGNATURE: By signing below, or submitting documentation through wvOASIS, I certify that: I have reviewed this Solicitation/Contract in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation/Contract for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that this bid or offer was made without prior understanding, agreement, or connection with any entity submitting a bid or offer for the same material, supplies, equipment or services; that this bid or offer is in all respects fair and without collusion or fraud; that this Contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law; that I am authorized by the Vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on Vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.
By signing below, I further certify that I understand this Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract
clauses that violate State law; and that pursuant to W. Va. Code 5A-3-63, the entity
entering into this contract is prohibited from engaging in a boycott against Israel.
Daniel W. Wagner Aba Wagner Associates (Company) Lawel W. Shagner
(Signature of Authorized Representative)
and the state of t
(Printed Name and Title of Authorized Representative) (Date)
(703) 582-0145
(Phone Number) (Fax Number)
(703) 582-0145

# ADDENDUM ACKNOWLEDGEMENT FORM SOLICITATION NO.: DMT25000000)

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:
(Check the box next to each addendum received)
Addendum No. 1 Addendum No. 6 Addendum No. 2 Addendum No. 7 Addendum No. 3 Addendum No. 8 Addendum No. 4 Addendum No. 9 Addendum No. 5 Addendum No. 10
I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.
Daniel W Wagner Aba Wagner Associates
Lawel W Hagren
Authorized Signature
1/4/2025
Date /
NOTE: This addendum acknowledgement should be submitted with the bid to expedite

document processing.

1

### REQUEST FOR PROPOSAL

West Virginia Department of Transportation, Division of Multimodal Transportation
Facilities-Transit Section

Providing of Technical Assistance, Document Preparation, Oversight Monitoring, Training, Regulatory Guidance, Conduct Reviews of Federal Transit Administration Grant Program Subrecipients, and Guidance on Federal Transit Administration Reviews of Direct and Sub-recipients.

RFP # DMT 2500000001

- 10. VENDOR DEFAULT: The following shall be considered a vendor default under this Contract.
  - 10.1. Failure to perform Contract Services in accordance with the requirements contained herein.
  - 10.2. Failure to comply with other specifications and requirements contained herein.
  - 10.3. Failure to comply with any laws, rules, and ordinances applicable to the Contract Services provided under this Contract.
  - 10.4. Failure to remedy deficient performance upon request.
  - 10.5. The following remedies shall be available to DPT upon default.
    - 10.5.1. Immediate Cancellation of the Contract.
    - 10.5.2. Immediate Cancellation of one or more release orders issued under this Contract.
    - 9.6.3 Any other remedies available in law or equity.
- 11. SEVERABILITY: In the event any provision of the Contract is declared or determined to be unlawful, invalid or unconstitutional, such declaration shall not affect, in any manner, the legality of the remaining provisions of the Contract and each provision of the Contract will be and is deemed to be separate and severable from each other provision.

#### 12. MISCELLANEOUS:

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- 12.1. OWNERSHIP OF DATA: All materials developed for this project shall become the property of the DPT. The successful bidder shall not place any successful bidder name, firm's name, address or telephone number on any part of the data, or handouts. All materials developed for this project shall also be provided in pdf format.
- 12.2. CONTRACT MANAGER: During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its contract manager and his or her contact information below.

Contract Manager:	Daniel W Wagner
Telephone Number:	(703) 582-0145

### REQUEST FOR PROPOSAL

West Virginia Department of Transportation, Division of Multimodal Transportation Facilities-Transit Section

Providing of Technical Assistance, Document Preparation, Oversight Monitoring, Training, Regulatory Guidance, Conduct Reviews of Federal Transit Administration Grant Program Subrecipients, and Guidance on Federal Transit Administration Reviews of Direct and Sub-recipients.

RFP # DMT 2500000001

Fax Number:	
Email Address	: dan-wagner @ comcast.nel

12.3.

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By signing below, I certify that I have reviewed this Request for Proposal in its entirety; understand the requirements, terms and conditions, and other information contained herein; that I am submitting this proposal for review and consideration; that I am authorized by the bidder to execute this bid or any documents related thereto on bidder's behalf; that I am authorized to bind the bidder in a contractual relationship; and that, to the best of my knowledge, the bidder has properly registered with any State agency that may require registration.

Daniel W Wagner Aha Wagner Associates
(Company)

Daniel W Wagner, Principal
(Representative Name, Fille)

(Contact Phone/Fax Number)

1/4/2025
(Date)

#### **Lobbying Certification**

The undersigned Contractor certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for making lobbying contacts to an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form--LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions [as amended by "Government wide Guidance for New Restrictions on Lobbying," 61 Fed. Reg. 1413 (1/19/96). Note: Language in paragraph (2) herein has been modified in accordance with Section 10 of the Lobbying Disclosure Act of 1995 (P.L. 104-65, to be codified at 2 U.S.C. 1601, et seq.)]
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subcontracts. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by 31, U.S.C. § 1352 (as amended by the Lobbying Disclosure Act of 1995). Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

[Note: Pursuant to 31 U.S.C. § 1352(c)(1)-(2)(A), any person who makes a prohibited expenditure or fails

to file or amend a required certification or disclosure form shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such expenditure or failure.]

The Contractor,

Daniel W Wagner , certifies or affirms the truthfulness and accuracy of each statement of its certification and disclosure, if any. In addition, the Contractor understands and agrees that the provisions of 31 U.S.C. A 3801, et seq., apply to this certification and disclosure, if any.

Signature of Contractor's Authorized Official

Name and Title of Contractor's Authorized