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Header #2

List View

General Information | Contact | Default Values | Discount | Document Information | Clarification Request

Procurement Folder: 1628135

Procurement Type: Central Purchase Order

Vendor ID: VS000046134

Legal Name: VisioLogix Corporation

Alias/DBA: VisioLogix Corporation

Total Bid: \$234,898.80

Response Date: 04/25/2025

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Solicitation Description: 36 On-Body Worn Camera Systems for CDL Examiners

Total of Header Attachments: 2

Total of All Attachments: 2



Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

**State of West Virginia
 Solicitation Response**

Proc Folder: 1628135
Solicitation Description: 36 On-Body Worn Camera Systems for CDL Examiners
Proc Type: Central Purchase Order

Solicitation Closes	Solicitation Response	Version
2025-04-28 13:30	SR 0802 ESR04222500000006419	1

VENDOR
 VS0000046134
 VisioLogix Corporation

Solicitation Number: CRFQ 0802 DMV2500000003
Total Bid: 234898.7999999999883584678173 **Response Date:** 2025-04-25 **Response Time:** 15:12:53
Comments:

FOR INFORMATION CONTACT THE BUYER

John W Estep
 304-558-2566
 john.w.estep@wv.gov

Vendor Signature X **FEIN#** **DATE**

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	36 On-Body Worn Camera Systems for CDL Examiners	36.00000	EA	4919.300000	177094.80

Comm Code	Manufacturer	Specification	Model #
45121500			

Commodity Line Comments: Pricing for each unit includes docking stations, mounts, 1-Yr warranty with support, Cloud DEMS software, Cloud Storage, On-Site Training/Implementation, etc. Basically, a complete turnkey without the LTE Data Plan. As requested in the RFP, the per-unit pricing does NOT include an LTE Data Plan Subscription. The LTE Data Plan subscription is a separate line item. Please see APPENDIX A of the VLX_RFP_Respond_SoWV(DMV)_Rev7A.pdf document for LTE Data Plan Subscription Options. Thank you

Extended Description:

36 On-Body Worn Camera Systems for CDL Examiners

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Warranty and Support - Year 1	0.00000	YR	0.000000	0.00

Comm Code	Manufacturer	Specification	Model #
72154200			

Commodity Line Comments: Unit pricing includes a one-year warranty and support.

Extended Description:

36 On-Body Worn Camera Systems for CDL Examiners - Warranty and Support

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Warranty and Support - Year 2 Optional	1.00000	YR	28902.000000	28902.00

Comm Code	Manufacturer	Specification	Model #
72154200			

Commodity Line Comments:

Extended Description:

36 On-Body Worn Camera Systems for CDL Examiners - Warranty and Support

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	Warranty and Support - Year 3 Optional	1.00000	YR	28902.000000	28902.00

Comm Code	Manufacturer	Specification	Model #
72154200			

Commodity Line Comments:

Extended Description:

36 On-Body Worn Camera Systems for CDL Examiners - Warranty and Support



VisioLogix Corporation Response to West Virginia Division of Motor
Vehicles
RFP On Body Worn Camera Systems-CDL Examiners

April 25, 2025

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April 24, 2025

West Virginia Division of Motor Vehicles
5707 MacCorkle Ave.
SE Charleston, WV 25317

Dear John W. Estep,

Re: Body Worn Camera and Evidence Management System RFP for West Virginia Division of Motor Vehicles (WVDMV)

We hereby agree to the terms and conditions of the Request for Proposal (RFP) and respectfully submit our proposal for the Body-Worn Camera (BWC) with Evidence Management Solution on behalf of VisioLogix Corporation (VLX), a Texas-based company headquartered in Houston.

With over 20 years of experience in delivering cutting-edge software and hardware solutions for law enforcement, VisioLogix—formerly known as HD Protech—has established itself as a trusted industry leader. Our solutions are deployed by over 250 agencies, and we continue to expand through strong partnerships with OEM vendors who integrate and distribute our technology.

VisioLogix is solely responsible for delivering 100% of the goods and services outlined in this proposal. For all inquiries related to this project, Junior Sutitanom, VisioLogix Development-Project Manager, is the authorized point of contact with full binding authority.

Proposed Summary:

- VLX complies with the Evaluation, Negotiation and Award process.
- VLX agrees to the terms and conditions of the RFP.
- VLX BWC & EMS system meets or exceeds requirements. Please see [Appendix C BWC Specifications Response](#) for VLX responses to agency specifications for more information.
- Please see [Appendix A](#) for Pricing.
- Camera refresh on the 3rd year.
- Web based evidence management software with our patent-pending FRE™ allows data to be stored centrally or at multiple locations.
- There's **NO** Requirement to purchase VisioLogix's Servers.

Thank you for your consideration.

A handwritten signature in blue ink, appearing to read 'Hanh Dang'.

Hanh Dang
VP/General Manager

Email: ddh@visiologix.com

Federal Tax ID: 81-2581572

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Executive Summary

VisioLogix Corporation (VisioLogix) is pleased to submit this proposal in response to the West Virginia Division of Motor Vehicles Request for Proposal for Body-Worn Cameras and Evidence Management Solutions. With more than **30 years of combined experience** in the public safety industry, our team brings deep expertise and a commitment to delivering **scalable, secure, and easy-to-manage** solutions tailored to law enforcement and airport security needs.

Our body-worn camera solution, paired with the **Hydra Evidence Management System (EMS)**, is designed to exceed the technical and operational requirements set forth in the RFP. We provide a **complete turnkey system** that supports multi-source evidence ingestion, automated upload workflows, centralized management, and flexible deployment models.

Proven Industry Partnerships and Distribution

VisioLogix works with a network of respected partners—including **TelcoSys, OnScene Technologies, MES/Lawmen, and Foxton**—who serve as distributors for our body-worn camera, in-car video, and digital evidence management solutions. With a footprint across over **250+ agencies**, our technology is trusted and field-proven in real-world law enforcement scenarios.

Robust, Flexible, and Interoperable System Architecture

Hydra EMS is a robust platform engineered for flexibility. It does **not require proprietary clients or media players**, and it is **fully compatible with multiple camera brands and third-party data sources**, including in-car video, NVR/DVR systems, and video management software (VMS). The system also allows for seamless integration with CAD and RMS platforms. Hydra supports **three deployment models**:

- **Cloud**
- **On-Premise**
- **Hybrid** (½ Cloud + ½ On-Premise)

As requested in the West Virginia Division of Motor Vehicles RFP, VisioLogix will deploy a **Cloud model** for ease of access, reduced infrastructure needs, and enhanced scalability. Unlike other competitor solutions, VisioLogix further enhance the Cloud model, by offering immediate access to camera data without having to wait hours for the camera upload process to complete.

The FACT Appliance – Fast, Secure, and Cost-Effective

As part of our proposal, we are including the **Hydra Fast Access Cloud Transfer (FACT)** appliance. Unlike traditional Cloud solutions, where officers must wait for files to upload before reviewing them—sometimes taking days—VisioLogix FACT Appliance ensures instant access to recent uploads. The FACT Appliance will reside on-premise but be remotely managed by VisioLogix for seamless operation and support. With VisioLogix, Hollywood Burbank Airport gains a secure, scalable, and future-ready Evidence Management System that optimizes data security, accessibility, and operational efficiency. A cost-effective solution that combines the convenience of Cloud storage with immediate access to recent uploads. Key benefits include:

- No server deployment or complex network reconfiguration required
- Redundant hard drives and power supply for high reliability
- Up to 30 days of on-premise file accessibility before cloud transfer (customizable retention period)
- Read-only file protection—even administrators cannot delete files directly
- Automated retention policies managed through Hydra Evidence Management Software



*Requires FQDN or Public IP address and FW Port 443 (HTTPS) open and assign to the FACT appliance.

The FACT appliance is **remotely managed by VisioLogix** and features **redundant storage and power** for maximum reliability.

Body-Worn Camera: The G5 Advantage

We propose the **G5 Body-Worn Camera**, VisioLogix's next-generation device developed through feedback from over **80 law enforcement agencies**. The G5 offers:

- Rugged, field-tested reliability
- Simplified user interface with restricted menu access
- Hassle-free docking and upload process
- Integration-ready with the Hydra EMS
- A **lower total cost of ownership** than competing devices

To date, our manufacturing partner has successfully shipped over **20,000+ units worldwide**.

Comprehensive Training & Support

We are committed to providing full support throughout deployment and operations. Depending on the scope of the BWC rollout, VisioLogix can deliver a tailored **Project and Training Plan**, including:

- Evidence Management System training
- G5 camera usage and docking procedures
- Onsite, remote, or self-paced video training options

Our team will develop a detailed deployment plan in collaboration with your stakeholders to ensure a smooth and successful implementation.

Appendices & Supporting Materials

1. **Appendix A** – Pricing Schedule
2. **Appendix B** – Electronic Access to Product Materials (Demo videos, manuals, etc.)
3. **Appendix C** – Required Forms
4. **Included DVD** – VisioLogix Standard Agreements, Warranty Info, Product Information, and Videos
(*Electronic equivalents available via Appendix B*)

VisioLogix is excited about the opportunity to partner with West Virginia Division of Motor Vehicles on this high-profile and mission-critical initiative. Our proven track record, innovative technology, and commitment to customer success make us the ideal partner for your body-worn camera and evidence management needs.



The VisioLogix Corporation team has thoroughly reviewed your requirements and can architect solution that is effective, scalable and easy to administer while providing an outstanding value for WVDMV. Assuring the responsible delivery of this high-profile project and essential technology program is our highest priority and we look forward to partnering with WVDMV. VLX will schedule a kickoff planning session to discuss scheduling the training program with WVDMV key stakeholders.

- Initial kick off meeting
- Personnel introductions
- Discuss VLX deployment scenarios requirements and IT current infrastructure
- Define deployment plan and personnel roles
- Set deployment and training schedules
- Begin implementation process, VLX's deployment team will assist with the following tasks:
 - System Set-Up and Configuration
 - Configure categories & custom roles
 - Troubleshoot IT issues
- Daily and weekly project status
- Complete deployment
- Continue support

Once a mutually agreed upon program has been determined, VLX will provide a comprehensive deployment and training plan for WVDMV. A VisioLogix deployment engineer will work WVDMV to set up permissions, security, retention policy and import all users and devices into Hydra. While our other VisioLogix deployment team works with the Bermuda IT department to prepare the network for the new server. To complete the server, we only require the following from IT:

Initial deployment test group (start small, test, evaluate, correct, then deploy) – VLX can help WVDMV deploy key users and make sure the way you've configured your system integrates smoothly into your workflow. We can also help assess readiness based on evaluation and feedback and make any necessary adjustments. Once you've taken these steps, you're ready to schedule the rest of your user training.

VLX will work with WVDMV to formulate a mutually agreed upon training schedule to meet the needs of WVDMV. The train-the-trainer approach also gives WVDMV flexibility in training additional officers outside of normal working hours. Training includes setting up of camera assigned, so when the main user training commences, the trainer can hand out a camera kit, including a camera, clip, the preferred magnetic mount.

Support is available via email, phone, and web ticket submission. We are available to assist with any issue. Our support goes beyond the standard questions and answers with the customer implementing the recommended resolution from the tech. If you want VisioLogix to add, modify users, permissions, security policy changes, etc., for you, we can do it remotely. Our support is what makes us the best in the market. We encourage you to contact our current users for references.



About VisioLogix Corporation / Company Profile

VisioLogix Corporation is a technology innovator with 30+ years of industry expertise delivering high-quality products. Our focus is on centralized management and control of physical security assets. Services from VisioLogix, backed by years of experience in security device manufacturing, software development, network design, and deployment, give us a critical edge in developing security products for law enforcement for securing the homeland. Our unique software offers solutions for Body-Worn Camera, in-car DVR, and video data management. Our comprehensive management suite reduces deployments and maintenance costs. We listen to our customers and ensure that their goals are integral with our vision.

VisioLogix product line and services represent an evolution of design and development based on direct feedback and input from law enforcement and security agencies and IT personnel tasked with managing evidence management systems (EMS). Since its inception in 2000, the VisioLogix EMS has grown into a comprehensive data management solution encompassing software and hardware.

Our EMS solution features include automated camera uploads, including integration for third party cameras, in-car DVR, interview room media, and intelligent data storage monitoring.

The VisioLogix EMS works best with our CITE camera product line but is not limited to just our cameras. Our solution strives to be hardware agnostic and works with various camera hardware and media devices to help protect existing asset investment.

VisioLogix engineers design our EMS software to deploy in the Cloud, on-premise, or a Hybrid with our free HydraSOS (Storage-On-Site) software, budget-minded customers can deploy a hybrid solution with limited internet bandwidth. Software as a Service (SaaS) is available as a full cloud solution for agencies that do not want to manage data but have full control of their on-premise storage.

VisioLogix believes in choice and giving customers options as every agency is unique in its requirements. We continually work to integrate with other manufactures to help reduce cost and improve automation and workflow. We listen to our customers, and new features are continuously evaluated and enhanced significantly when a customer request adds benefit to the system.

Using automated workflow and features unique to VisioLogix, law enforcement agencies can spend less time dealing with media management logistics and more time dedicated to their primary task.

VisioLogix solutions are backed by a comprehensive support program to help ensure ease of training and quick resolution of issues even outside the scope of our system. Please contact any of the agencies using our solution for references.

NOTE: VisioLogix utilize Partners with local presence to offer additional support for repair or training services.

Company Profile

YEAR ESTABLISHED	:	2000 as HD Protech (Sole Proprietorship)
YEAR INCORPORATED	:	2016 as VisioLogix Corporation (Wyoming)
HEADQUARTER	:	6100 Corporate Drive, Suite 234 Houston, Texas 77036, USA
MANUFACTURING	:	Design, Development and Assembly: Houston, TX & Los Angeles, CA



Body Worn Cameras for WVDMV

Component Sources: Shenzhen, China & Europe (UK, Germany, etc.)

MANAGEMENT	:	Chi Nguyen, CEO Hanh Dang, CFO/GM
CONTACT DETAILS	:	Email: info@visiologix.com Phone: +1-281-562-7599 x1000
INDUSTRIES	:	Law Enforcements, Security, Mass Transit, High-Valued Deliveries, Intelligent Transportation Systems
INDUSTRIES EXPERIENCES	:	Selling, supporting and development of BWC and ICV – 18+ Years.
DISTRIBUTOR AND OEM PARTNERS	:	Lawmen Supply, Municipal Emergency Services, EEyelog, Powerconn, KingAlarm, HighMark Ltd., Signal One, Aerotech Solutions, Weisilong, OneCommerce, Telescience
CUSTOMER LISTS	:	Boone County Sheriff's Office (CSO), Atlantic County Justice Facility, Floyd CSO, Grants CSO, Greenwich PD, Jackson CSO, Powerconn, Roanoke PD, Rochester PD
PRODUCT RANGE	:	Evidence Management System, Cloud Services, Cloud Storage, Servers, WAN Deployment, Body-Worn Cameras, In-Car Mobile, Dashcam, Docking Stations...
DEVELOPMENT SPECIALTIES	:	Windows and Linux on x86 and ARM platform
CERTIFICATIONS/AUTHORIZATIONS	:	Microsoft Azure, Amazon AWS, Seagate Lyve Cloud, Wasabi, ASUS, Dell, Lenovo, HPE ISG, Microsoft, Seagate Direct Partner, VMWare, and Wasabi. Authorized repair for EEyelog BWC.
BWC/ICV DEPLOYMENTS	:	250+
EMS SOFTWARE LICENSES	:	Over 300,000 Installed licenses
AVERAGE ANNUAL REVENUE	:	2.2M
AVERAGE ANNUAL GROWTH	:	28%
MARKET AREA	:	North & South America, Asia, Caribbean, Europe, Middle East



Relevant Experience and Roles

The following is a portion of our reference list, please feel free to call anyone on the list.

Client Name and Location	Contract Term (start and end date)	Value of Contract	Procurement Method (Bid? RFP? Other?)	Summary of Services/Products provided to the client
King Alarm Group General Manager IT & Call Center Ferron Senior Ferron.Senior@kingalarmgroup.com 1 Caledonia Ave, Kingston 5 Jamaica M 876-410-9023 P 876-926-0116	Initial Purchase 12/2016 – Annual Purchase	\$230K	Outright Purchase	Provide 120+ BWC and EMS software including warranty support.
Rochester Police Department Lt. Michael Perkowski Michael.Perkowski@CityofRochester.gov Research & Evaluation Section 185 Exchange Blvd Rochester, NY 14614 Phone: 585-428-8831	5/2016 – 5/2020 Extended to 2022	\$800K	RFP	Provide 600+ BWC and EMS software including warranty support.
San Diego Metro Transit System Jeremiah Johnson, Security Systems Administrator jeremiah.johnson@sdmts.com 1255 Imperial Ave. Suite 1000 San Diego, CA 92101 Phone: 619-557-4558	12/2016 – 12/2020 Extended Annually - 2025	\$160K	RFP	Provide 90+ BWC and EMS software including warranty support.
Inter-Con Security Systems, Inc. Jared Hungerford jhungerford@icsecurity.com VP of IT & Security 210 S. De Lacey Ave., Pasadena, CA 91105 Phone: (626) 535-2662	12/2021 – 12/2025 + Optional Two Years Extension (2027)	\$800K	RFP	Provide 200+ BWC and EMS software including warranty support.
Paragould Police Department Cpl. Bradley Rogers bradley.rogers@paragouldcity.org 101 N 3 1/2 Street Paragould, AR 72450 Phone: 870-239-7503	02/2018 – 04/2021 Extended 5 Years – 12/2026	\$138K	Outright Purchase	Provide 55-70 BWC and EMS software including warranty support.
Boone County Sheriff's Office Sergeant Drew Christian dchristian@boonecountyky.org 3000 Conrad Lane Burlington, KY 41005 Phone: 859-334-2175	04/2015 – 04/2016 Extended Annually – 12/2026	\$216K	Outright Purchase	Provide 100 BWC and EMS software including warranty support.
Powerconn (International Distributor) Contract: Military Police of Rio de Janeiro	04/2019 –	Est. \$1.2M	RFP	Integration of 23,000 HKV BWC



Body Worn Cameras for WVDMV

<p>Paul Pollicastro paul@powerconn.us Edificio Premium - R. Orlando Hardt, 125 - Centro, Jacareí - SP, 12327-390, Brazil Phone: +55 11 99974-0578</p>	<p>04/2026</p>			<p>to VLX EMS and VLX EMS Licenses including warranty support.</p>
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Solution Overview

The VisioLogix Body Worn Camera (BWC) system delivers a complete, best-in-class solution—combining robust, field-proven camera hardware with powerful, intuitive evidence management software, backed by a reliable and efficient deployment and support process.

With over 250 law enforcement agencies successfully using our solutions, VisioLogix applies proven, real-world principles to simplify every aspect of body-worn camera deployment, evidence capture, and data management. We're not just a hardware or software vendor—we're a true solutions provider, built around the needs of law enforcement. By working directly with Officers and administrators in the field, we've eliminated unnecessary complexity, ensuring the system is easy to use, easy to manage, and easy to trust

Cloud Infrastructure - VisioLogix Cloud Services – Flexible, Scalable, and Fully Managed

VisioLogix Cloud Services are designed to deliver the best value and flexibility, offering scalable, secure, and budget-conscious solutions tailored to each agency's unique operational needs. Our secure Cloud infrastructure is supported by a team of seasoned professionals and powered by industry-leading platforms including Cisco, HPE, Dell, Microsoft Azure, Amazon AWS, Seagate Lyve Cloud, and other top-tier providers.

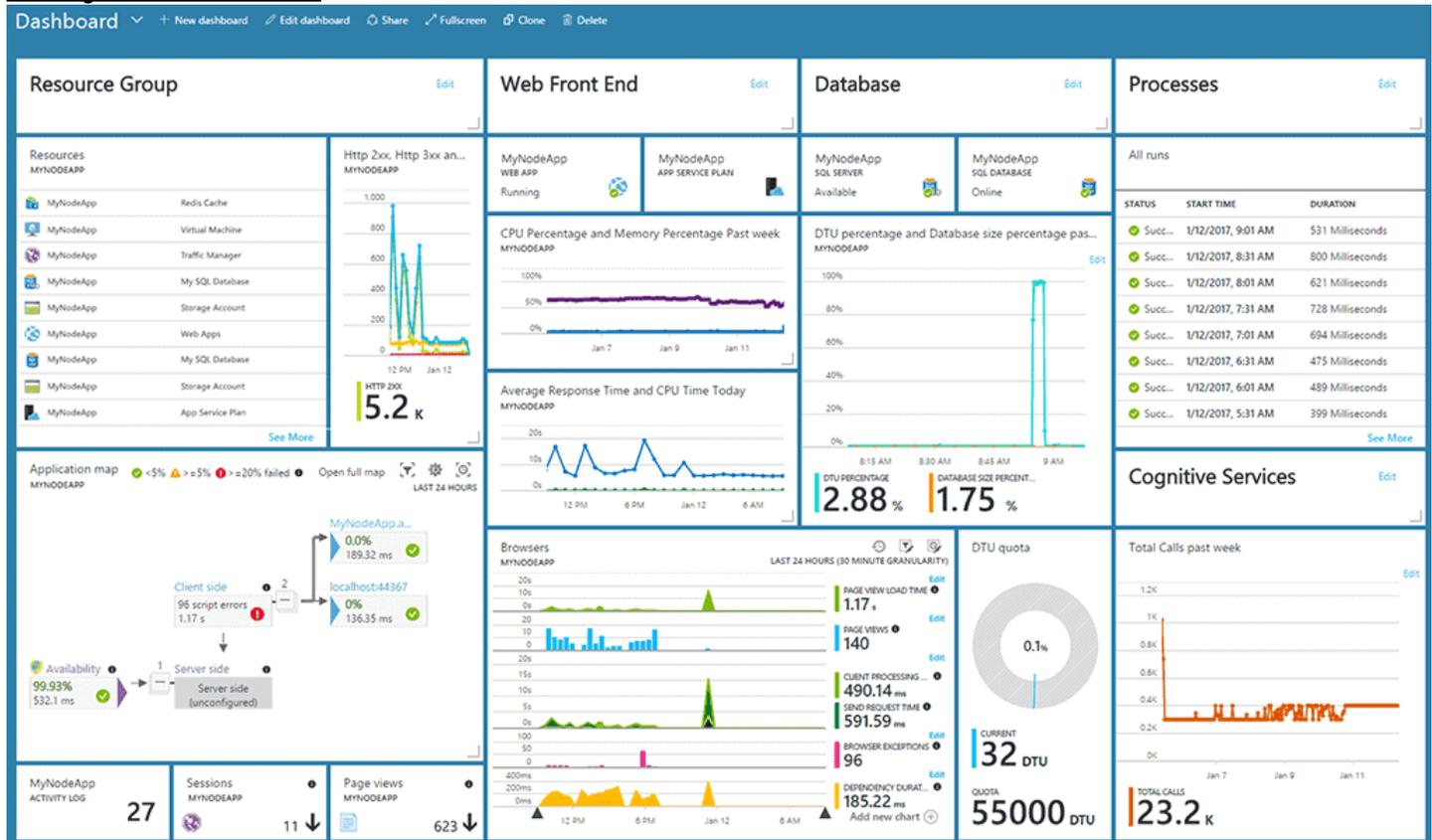
We recognize that no two agencies are alike—requirements, workloads, and budgets vary widely. That's why we offer a multi-provider approach, giving customers the freedom to choose the right blend of performance and cost-efficiency. Our customers rely on Cloud services to offload infrastructure responsibilities and focus on their core mission: public safety.

While many Cloud providers offer similar core benefits—such as 24/7 monitoring, robust security, adaptive resource scaling, and disaster recovery—VisioLogix delivers distinct advantages that set us apart from other BWC and EMS vendors:

1. No Vendor Lock-In – We leverage multiple Cloud providers: one may manage our web and database services, while another handles data storage. This approach ensures operational flexibility and avoids dependence on a single vendor.
2. High Availability & Redundancy – By distributing services across multiple providers, we maintain seamless operations even if one provider experiences downtime, ensuring continuous access and uptime.
3. Cost Efficiency – Our ability to switch providers allows us to avoid cost hikes, maintain low operational overhead, and pass the savings on to our customers through competitive pricing.
4. Elastic Scalability – We proactively scale system resources to handle demand spikes and technical issues without service interruptions.
5. Compliance – At VisioLogix, we take data security and compliance seriously—it's not just a priority, it's part of our culture. Our systems are designed with robust security frameworks that comply with a wide range of industry standards, including CJIS, HIPAA, PCI, FIPS, and more. Our Cloud service partners are certified across 100+ global compliance frameworks, and undergo regular third-party audits to maintain certifications for public safety, healthcare, financial services, retail, and government sectors. These include critical standards for data protection, privacy, and operational security. To further reduce risk and streamline operations, we deploy active monitoring tools that continuously track system changes, detect anomalies, and log security events in real time. This proactive approach ensures your agency meets compliance standards while also benefiting from a scalable, secure, and fully managed infrastructure
6. Fully Managed Support Services – Most vendors manage the infrastructure but leave EMS system

administration to you. At Visiologix, we go further—we provide end-to-end support. Whether you need to add a user, update a retention policy, or configure a setting, our Customer Care Team handles it for you. Authorized users can simply call, email, or message us via Teams or Skype, and we'll take care of the rest—typically within 8 to 30 minutes.

Management Dashboard



Multi-provider solution

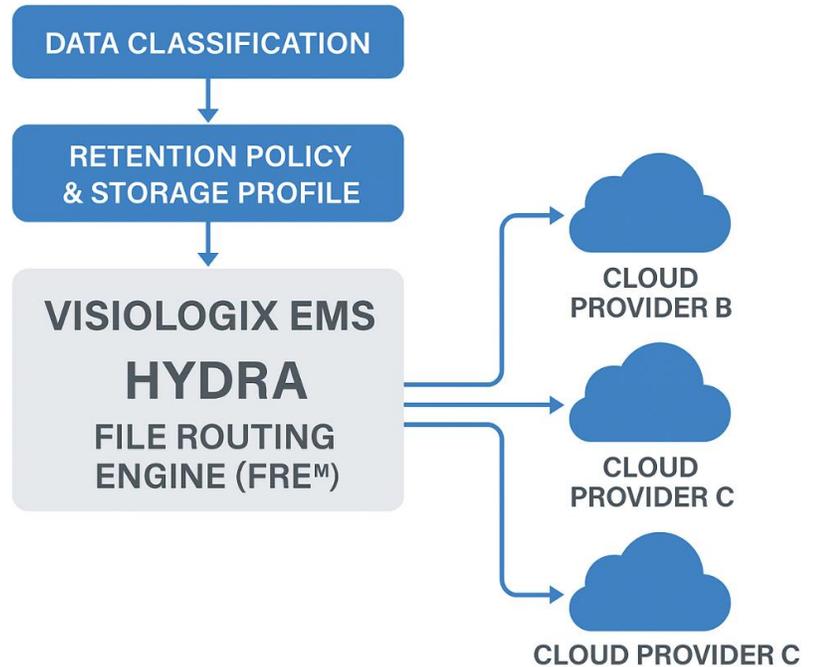
As mentioned, Visiologix offers a **unique, multi-provider architecture** to deliver highly reliable, cost-effective services. This approach allows us to continuously negotiate the best rates with storage providers as your data grows, ensuring optimal pricing for our customers. While some providers may charge for egress communications, **Visiologix strategically utilizes providers that offer unlimited ingress and egress**, minimizing costs and reducing operational risks.

By **distributing data across multiple cloud providers**, we not only enhance **redundancy and availability** but also ensure **predictable, consistent pricing**—regardless of data volume or access frequency. For customers with mission-critical reliability needs, Visiologix offers **replication across multiple storage providers**, achieving an industry-leading **99.9995% reliability rate**.

Our **Hydra Evidence Management System (EMS)** enables administrators to **classify files with specific retention policies and storage profiles**. This allows our **File Routing Engine (FRE™)** to intelligently migrate data to designated storage providers based on classification. Whether deploying a straightforward single-location storage solution or a complex multi-tier routing architecture, our **EMS ensures seamless access to every file—no matter where it resides—without the management burden**.

VisioLogix FRE™ reduces costs and maintenance while providing total control of the data

FRE™ provides a robust cost-effective solution allowing full storage ownership, minimal internet bandwidth and data consolidation from multiple sources. The ingest points include computers, mobile forensics, interview video and squad car video stored in a single or multiple Cloud providers data repository.



VisioLogix Body Worn Cameras



The vast majority of BWC cameras in the market are manufactured in Asia, but is designed and developed by VisioLogix. We also work jointly with our Asian partners to integrate essential requirements and features unique to VisioLogix into the units to ensure robust functionality and manage costs.

Part of our solution is to provide different models, sizes, features at an affordable price. All of our BWC units have similar features and functionality so agencies can acquire one model but easily upgrade to a different model while protecting their investment, training, time and cost.

Across all camera models, you will find the same similar features such as:

- Resolution: 1080P, 720P and 480P
- Audio Alert/Notification types: Voice, Beep, Vibrate or Off
- LED lighting notifications (Enable or Disable)
- GPS (Enable or Disable)
- Same functions:
 - Single button enables covert operation – LED and Notification disable or enable

- Enable/Disable photo or audio button
- Enable/Disable mute re-recording portion of the video recording
- Enable/Disable infrared
- Enable/Disable recording reminder

G5 - The primary camera proposed is an IP67 waterproof heavy-duty camera that is full-featured providing a large front button to activate and record video or take a photo. Use in conjunction with EMS Mobile; Officers can now annotate in the field using the vehicle MDT/MDC. EMS Mobile running on the MDT/MDC eliminates the need for additional tethered devices for review in the field. For agencies not allowing Officers to view the camera content, the G5 provides a perfect solution as the camera is secured with password protection and there's no option to see the data on the camera. The camera is not accessible without VisioLogix secure applications.

The G5 is a lightweight, compact, and simple to use camera. When operational the unit delivers a 140° field of view. The 4000-mAh battery delivers up to 12 hours of video at HD definition with 24+ hours of standby (Customers have reported about 13 hours at 720P in pre-record mode). The camera can capture still images while the camera is recording video. There is also an audio-only record capability for recording conversations with victims and witnesses. There is an optional camera log and settings for a PIN (password) to activate the device and protect against unauthorized viewing. Access to camera files is not possible without proper software and authentication.

An essential element of our proposed solution is a GPS module. All (G5, F1, PC1) cameras have a GPS module that provides location data for each video file captured. When combined with the vehicle MDT it gives an added dimension to the data delivered.

The G5 has excellent low light capability operating down to less than 1 Lux and infrared ability that captures up to 10ft at very low to zero light situations.

The G5 represents the latest generation of body camera provided by VisioLogix and possesses an extensive list of features and capabilities that meet or exceed most agency requirements in terms of usability, durability and device management. The G5 has all the features needed to provide ease of use in a stressful environment while giving the officer the needed assurance that the camera is functioning properly through visual and audio alerts when needed, or have the ability to operate silently in a covert mode. When coupled with EMS Mobile, in the field file reviews and case management is accomplished with minimal effort to help reduce workload.

We believe that the camera must be durable, reliable, and easy to use. Operators can be fully trained on the camera's primary functions in less than 5 minutes while advanced operations can be learned in about 15 minutes.

VisioLogix's easy sharing processing using NFC card.

- VLX Camera Sharing Solution – The Easiest Way to Share Cameras
- Eliminate inefficiencies and streamline your workflow with our innovative camera-sharing solution
- No need to log in to EMS to check out cameras
- Eliminates the need for a BWC Administrator to assign cameras
- Reduces errors when checking out cameras
- Speeds up the check-out process





*The information contained herein is subject to change without notice and is provided "as is" without warranty of any kind. The warranties for VisioLogix products are set forth in the express limited warranty statements accompanying such products. Nothing herein should be construed as constituting an additional warranty. VisioLogix shall not be liable for pricing, technical and editorial errors or omissions contained herein.

Supported Models	CITE G5
Product features	<ol style="list-style-type: none"> 1. HD 1080P30 H.265 and H.264 video coding 2. 143°angle lens, with distortion correction 3. Large Front Recording Button 4. IP67 protection 5. Bear machine 2M drop resistance, dustproof and waterproof 6. Live View/Tracking (4G Model)
Lens (Angle)	(170°V/123°H) 140° Wide Angle
Screen	~2" LCD Display in Back of Camera
Video	2560*1440(30fps), 1920*1080(30fps),1280 *720(30fps), 848*480/(30fps). H.265/H.264 encode, MP4 format, synchronization of audio and video; seamless record (including the function of segment record, cycle record and capture record).
Stamps overlaying	Badge ID, Date/Time, GPS
Infrared mode	up to 10M, Manual, Auto, Disabled 4IR LED, IR Cut
Recording	Four High-sensitivity mic, support separate recording, WAV, background noised reduction.
GPS / G-Sensor	YES
SOS	YES, requires 4G.
Playback	Video playback from EMS Mobile software
Buttons	Front/Top Camera Recording, Power, Function, Reset.
LED Indicators	Recording and Status.
Camera Log	Yes, All Button Pushed
Standard Storage	64GB, (128GB Optional)
System settings	Set various parameters. Such as, the time correction, screen off time, save battery, resolution, and so on.
Battery / Charge Time	4000mA polymer battery, direct charger, 4-hour charging time
Continuous Recording Hours on single battery charge	Est. 12H(1080P); 13H(720P); 15H(D1) LED, GPS and Audio set to OFF
Live Stream	4G & Short Distance Live Streaming via WiFi (about 15M ~ 50Ft)

Standby time	About 24H
Professional back clip	Can be worn on the shoulder or the waist, lens can rotate 180 degrees and fixed
Pre and Post Recording	From 30s to 120s
Recording Auto Reminder	Yes (selectable 1m, 2m)
Indicators	LED, Tone, Audio, Vibrate
Video Tagging/Marking	Available in EMS Mobile
Data Encryption	Yes, AES-256 (at rest and transfer)
Software Control Camera Settings	Yes
Automatic Camera Firmware Update	Yes, using Docking Station
Multi-Language Support	English, Chinese (Simplified), Chinese (Traditional), French, German, Italian, Russian, Spanish, Ukrainian
Mobile Client (Classify in the field)	Use EMS Mobile Client (Windows based) work in conjunction with IDS Upload Station. SmartApp for Android and iOS (coming soon).
Operating system compatible	Windows® 10, Linux
Working temperature	-20° - 50° C (-40° - 122° F).
Working humidity	10%-90%
Ingress Protection (IP Rating)	IP67
Dimensions (LxWxH)	77 x 56 x 23mm (2.76"x1.09"x3.74").
Weight	212g (7.48 oz).

¹ While the camera data can survive a 2M (~6-foot) drop at stationary, LCD Display and Lens might not survive the drop and not covered by the hardware warranty.

Standard Camera Kit Content (Items Includes with camera kit)

1. Visiologix G5 Camera
2. Camera Clip
3. Power Adapter & USB Cable
4. Camera Configuration Tool software



Charging/Docking Stations

VisioLogix offers multiple charging and docking station options to accommodate both single-site deployments and large-scale, multi-site enterprise environments. Agencies can choose between two models based on their infrastructure preferences: **Linux®** or **Windows®**.

- The **Linux®** version is compact, making it ideal for agencies with limited installation space.
- The **Windows®** version is designed for agencies seeking full Windows-based integration.

Both models are standalone, embedded systems and do not require a separate PC to function.

Each docking station supports simultaneous charging and uploading of up to **eight body-worn cameras (BWCs)**, automatically transferring video files and metadata into VisioLogix's industry-proven **Hydra Evidence Management Software** via a standard Ethernet connection. Key features include:

- **Secure, local storage buffer** for temporary file retention
- **Efficient file ingestion** from multiple field locations
- **Network bandwidth throttling** to avoid congestion, especially on slower networks
- **User-friendly interface** for rapid setup and deployment in any environment

This solution streamlines operations by enabling faster turnaround of BWCs to the field, reducing downtime, and ensuring secure and efficient data handling across the agency.

Windows® MSDS8 Docking Station

The **8-Port MSDS8 Docking Station** is equipped with the latest version of **Windows®**, enabling seamless integration into existing **Active Directory** environments and **Windows®-based server infrastructures**. This compatibility ensures a smooth deployment process and supports centralized management, authentication, and policy enforcement across your agency's IT ecosystem.



The **Windows®-based MSDS8 Docking Station** is ideal for agencies that require camera sharing among multiple officers. This station uniquely supports the camera check-out functionality, allowing officers to securely sign out devices before their shift. Fully integrated with **Active Directory®**, it enables seamless user authentication and ensures accountability with every check-out/check-in transaction.

Linux® Version

The **IDS8 Docking Station** operates on a secure embedded **Linux®** platform, offering reliable performance with a user-friendly **web-based interface** for simplified maintenance and administration. Designed for budget-conscious agencies, the IDS8 delivers robust security and seamless usability without sacrificing functionality or control.

The **Linux®-based IDS8 Docking Station** is a compact, standalone solution that requires no monitor or external peripherals. Its secure, web-based interface provides administrators with easy access for monitoring and managing the device. For officers, the process is effortless—simply dock the camera, and the station automatically connects and securely uploads all data to the Hydra EMS system.



Single Remote Use Version (IDS1)

The **IDS1 Docking Station** is purpose-built for remote and rural deployments where officers, such as wildlife enforcement or state patrol, are tasked with covering large geographical areas. Designed for **individual camera uploads**, the IDS1 enables secure file transfers using **any available internet connection**, including home broadband or a shared remote office network.

With built-in **Wi-Fi and 4G capabilities**, the IDS1 can connect to a vehicle's existing 4G hotspot, eliminating the need for a dedicated SIM card in the body-worn camera. This provides a **cost-effective, flexible, and reliable** upload solution for single-officer operations, ensuring evidence is safely and efficiently transferred to the VLX's Hydra EMS system from virtually anywhere.

The IDS1 Docking Station is a compact, standalone solution purpose-built for remote and mobile operations. It operates independently without the need for a monitor or external peripherals and can function anywhere with an internet connection.

Equipped with a secure LCD display and an intuitive web-based interface, the IDS1 provides administrators with convenient access for configuration and real-time monitoring. For officers, the process is seamless—dock the camera, and the IDS1 automatically connects, verifies, and securely uploads all data to the Hydra EMS system without additional input.

Designed for efficiency, security, and ease of use, the IDS1 is ideal for agencies needing a reliable upload solution in field-based or decentralized environments.



Mounting Options

One of the most significant issues related to the BWC mission today is in the area of mounting. Many manufacturers have created overly aggressive magnetic mounts that can damage uniforms. We have developed a durable, flexible and easy to mount solution that allows the operator to deploy on virtually any part of their uniform. Also, we offer mounts for helmet, handlebar and vehicle.



OPTIONAL: Activation Devices

The VLX Smart Holster Sensor is a vital addition to modern law enforcement technology, enhancing both officer safety and accountability. Attached directly to a firearm holster, the sensor automatically detects when a weapon is removed and instantly activates the paired body-worn camera (BWC).

For agencies using 4G-enabled BWCs, the moment the holster is activated, Hydra EMS not only begins recording but also generates an SOS alert that is immediately displayed on the Hydra Live View Dashboard. This real-time response gives command staff and dispatch enhanced situational awareness during critical incidents.



The VLX Smart Holster Sensor plays a crucial role in ensuring that officer-involved shootings and other high-risk encounters are captured on video. In an era of heightened scrutiny and media coverage, missed footage can lead to public distrust and costly legal challenges. The automatic activation feature ensures that critical moments are documented—removing reliance on manual camera activation under stress.

By enabling automatic recording of firearm deployments, the VLX Smart Holster Sensor reinforces officer transparency, protects agencies from liability, and helps build stronger trust between law enforcement and the communities they serve.

Evidence Management Solution

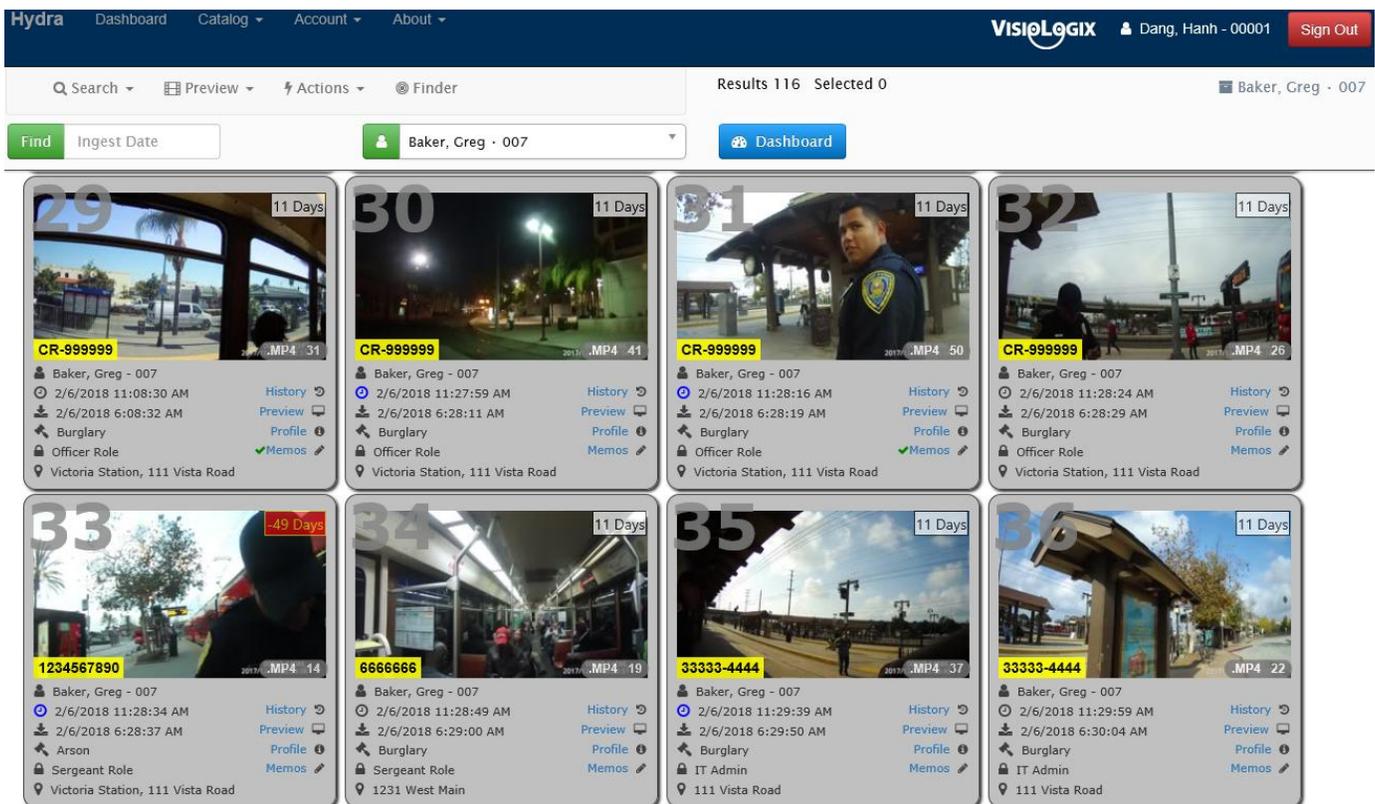
A successful body-worn camera program begins with reliable video capture in the field—but that’s just the starting point. What truly defines the effectiveness of a deployment is how the digital evidence is managed afterward.

Body-worn cameras can generate a massive volume of digital evidence every month. Organizing, searching, sharing, retaining, presenting, and securely managing that evidence is the core responsibility of an effective Evidence Management Software (EMS) system.

VisioLogix EMS is designed with that mission in mind. It transforms the challenge of data overload into an organized, intuitive process. Far more than just a repository for body-worn camera footage, our EMS supports the full lifecycle of digital and physical evidence—from collection to courtroom presentation.

Beyond body-worn camera data, VisioLogix EMS can manage evidence from in-car video, interview rooms, NVR/DVR feeds, mobile devices, and other digital sources, creating a unified evidence ecosystem. With seamless integration, powerful search, and customizable retention policies, our solution gives agencies the control and flexibility needed to operate efficiently, collaborate securely, and meet legal standards with confidence.

In the world of public safety, the hardware may be the face of the operation—but it’s the software that carries the mission.



The screenshot displays the VisioLogix EMS web interface. At the top, there is a navigation bar with 'Hydra' and menu items like 'Dashboard', 'Catalog', 'Account', and 'About'. The user 'Dang, Hanh - 00001' is logged in, and a 'Sign Out' button is visible. Below the navigation bar, there is a search and filter area with 'Search', 'Preview', 'Actions', and 'Finder' options. The main content area shows a grid of 12 video evidence thumbnails, each representing a different incident. Each thumbnail includes a large number (e.g., 29, 30, 31, 32, 33, 34, 35, 36), a date and time stamp, a video file name (e.g., CR-999999.MP4), and a list of actions: 'History', 'Preview', 'Profile', and 'Memos'. The incidents are categorized by 'Burglary' and 'Officer Role' (e.g., Officer Role, Sergeant Role, IT Admin). The location for most incidents is 'Victoria Station, 111 Vista Road'.

VisioLogix EMS & Media Suite: A Scalable, Future-Proof Solution

The VisioLogix Evidence Management System (EMS) and Media software tools form a cohesive, user-friendly platform that gives administrators complete control over digital assets, media access, and system functionality. Designed with flexibility and scalability in mind, our software evolves alongside your agency's needs.

VisioLogix is committed to continuous development—introducing new features, tools, and integrations to support a growing ecosystem of third-party cameras and recording devices. Whether it's in-car DVR systems, IP security cameras, smartphones, or interview room recordings, VisioLogix enables seamless integration into a unified storage and management environment. This ensures agencies can protect their investments while streamlining operations across multiple platforms.

We understand that body-worn camera policies and compliance standards are constantly evolving. That's why VisioLogix EMS is designed to adapt. Our platform continuously incorporates enhancements to support critical policy requirements, including data retention schedules, access control, audit trails, and chain of custody protocols.

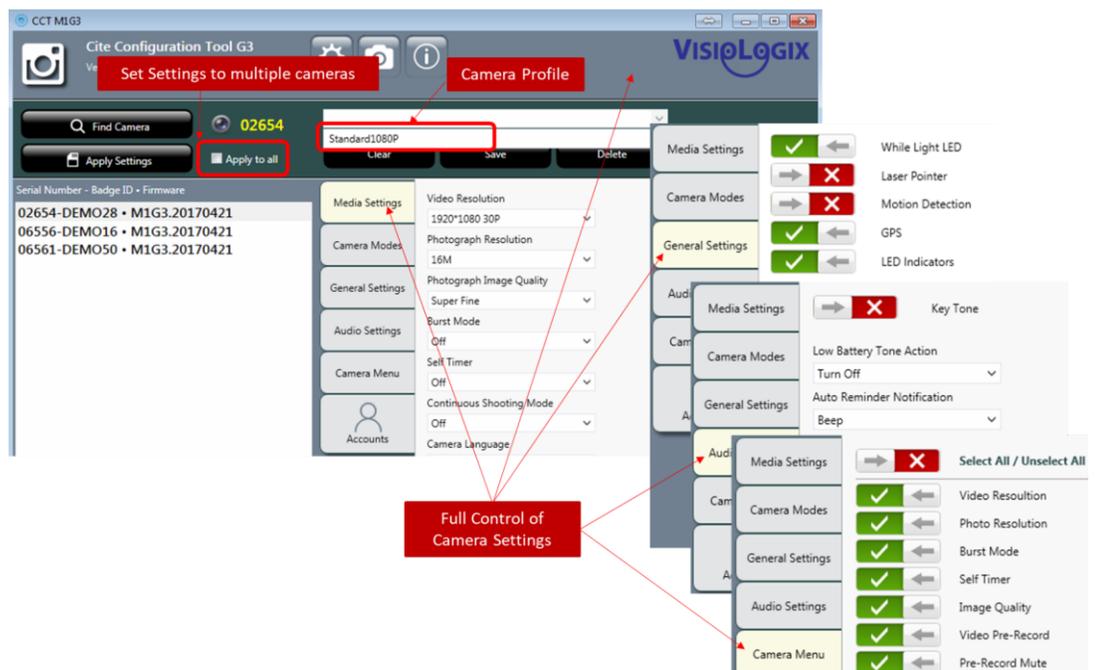
To better demonstrate our system's capabilities, we've organized the body-worn camera workflow into ten key operational processes—ranging from initial device assignment to the secure retention and management of evidentiary files or entire cases. This structured approach helps agencies manage digital evidence with clarity, confidence, and compliance at every step.



Process One: Assignment of the Camera asset

One of the most critical components of any large-scale body-worn camera deployment is the efficient assignment and management of camera assets. VisioLogix simplifies this process with powerful administrative tools designed to streamline operations and reduce administrative overhead.

At the heart of this process is the CITE Configuration Tool, a centralized interface that enables administrators to quickly assign, configure, and manage cameras across the agency. Whether assigning a



standardized camera profile to all units or customizing profiles for specific divisions—such as general patrol, traffic enforcement, or tactical teams—CITE allows for flexible and precise control.

Administrators can predefine camera settings, assign devices to individual officers, and embed user-specific metadata such as badge numbers and names directly into the recorded video files. This ensures clear attribution and accountability for every piece of digital evidence.

Additionally, the system allows the administrator to tailor the in-camera menu interface, limiting or expanding available functions based on operational policy. Officers are presented only with the controls they need, minimizing training time and operational complexity.

Agency leadership and technical administrators consistently value the CITE tool’s intuitive design, time-saving capabilities, and its role in accelerating deployment while ensuring uniformity and compliance across the agency

Process Two: Assign User Access

A successful digital evidence management system depends on clearly defined user roles and access controls. VisioLogix EMS provides a comprehensive access management framework that ensures secure, controlled, and auditable interactions with all digital evidence.

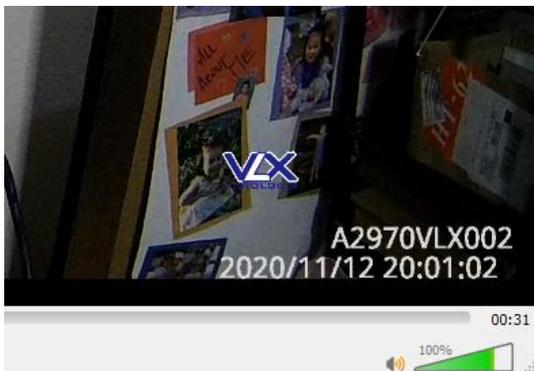
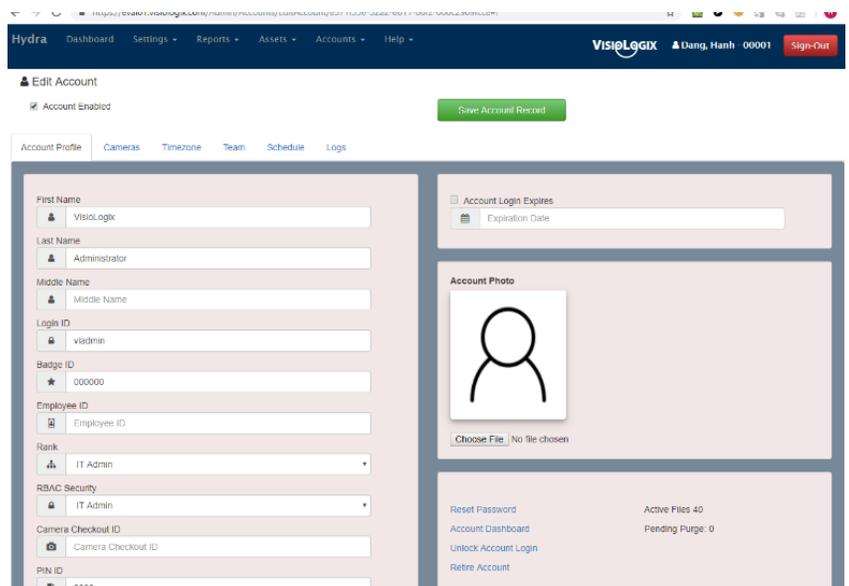
At the core of this framework is the **administrator’s ability to assign specific access rights** to users—by individual, rank, department, or group. This flexibility allows agencies to align user permissions with organizational hierarchy and operational policy, ensuring each user has only the access they need to perform their duties.

Flexible Role-Based Permissions

Permissions can be tailored by:

- **Rank or Role** (e.g., patrol officer, supervisor, command staff)
- **Departmental Group** (e.g., narcotics, traffic, internal affairs)
- **Custom Hierarchies** designed to match your agency’s structure

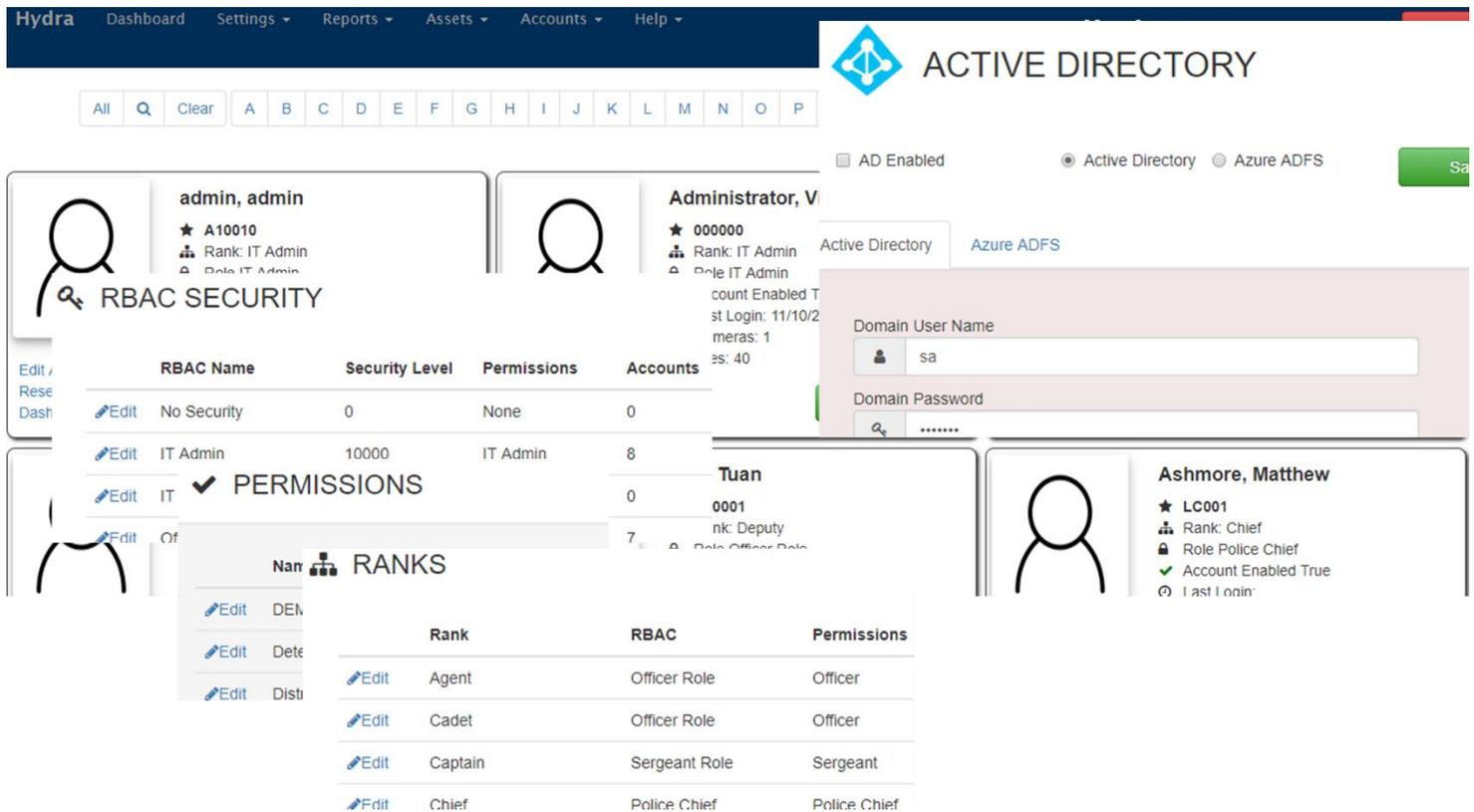
Administrators define who can **view, edit, share, classify, or delete** evidence based on need and responsibility. This limits unauthorized access while maintaining operational efficiency.



User Authentication and Management

User accounts are created and managed through the EMS account management interface. Integration with **Microsoft Active Directory®** or **ADFS®** enables seamless credentialing and authentication, reducing administrative burden and improving security.

For agencies not using Active Directory, the EMS system includes robust internal controls for password policies—offering up to ten configurable rules for password strength and user authentication.



The screenshot displays the Hydra Active Directory management interface. At the top, there is a navigation bar with the following items: Hydra, Dashboard, Settings, Reports, Assets, Accounts, and Help. Below the navigation bar is a search bar with 'All', a search icon, 'Clear', and a grid of letters from A to P. The main content area is divided into several sections:

- RBAC SECURITY:** A table with columns: RBAC Name, Security Level, Permissions, and Accounts.

RBAC Name	Security Level	Permissions	Accounts
No Security	0	None	0
IT Admin	10000	IT Admin	8
- PERMISSIONS:** A table with columns: Rank, RBAC, and Permissions.

Rank	RBAC	Permissions
Agent	Officer Role	Officer
Cadet	Officer Role	Officer
Captain	Sergeant Role	Sergeant
Chief	Police Chief	Police Chief
- ACTIVE DIRECTORY:** A login form with fields for Domain User Name (sa) and Domain Password (*****).

Audit Trails and Chain of Custody

Every file ingested into the EMS is assigned a **SHA2 hash code** and metadata record to ensure file authenticity and traceability. Additionally, each video file receives a **digital signature at the point of capture**. When an officer checks out their camera using their unique PIN, all captured footage is automatically embedded with their badge number or designated identifier.

Every user interaction with a file is logged, ensuring a complete audit trail and a transparent chain of custody that meets or exceeds IACP and CJIS standards.

Retention Policies and File Integrity

Files are assigned a **classification status** that defines how long the evidence must be retained before being eligible for deletion. Even administrators cannot bypass minimum retention periods unless authorized. The system allows for:

- **Pre-configured retention durations**
- **Administrative override of purge-pending files**
- **Safeguards to prevent accidental or unauthorized deletions**

🕒 SYSTEM SETTINGS

	Category	Description	Value
 Edit	CUSTOMER	Customer Account Name	VisioLogix Corporation
 Edit	CUSTOMER	Account Logo URL Reference	http://vlweb.visiologix.com/wp-content/uploads/2018/02/Visiologix_400.png
 Edit	RETAIN	Enable delete unclass after n days	True
 Edit	RETAIN	Min days to delete unclass files	120

VisioLogix EMS ensures both security and accountability by giving administrators powerful yet intuitive tools to manage access and enforce digital evidence policies. This layered control structure supports a secure environment while meeting the compliance needs of modern law enforcement agencies.

Process Three: Deploy in Field

Deploying body-worn cameras in the field should be seamless and intuitive—empowering officers to focus on the situation at hand, not the technology. VisioLogix’s BWC platform ensures that video capture is both **simple to initiate** and **reliable in operation**.

One-Touch Recording

To start recording, the officer simply presses the **record button**, which emits a **configurable audible prompt** such as a voice alert ("Record") or a single beep. To stop the recording, the officer presses and holds the same button for approximately two seconds, triggering a **“Stop” prompt** or a **double beep**, confirming that the video has been saved.

Visual and Tactile Recording Cues

To ensure officers are always aware of the recording status:

- An **optional red LED** can be enabled to indicate active recording.
- Administrators can configure the camera to **beep or vibrate periodically** (e.g., every minute) as a subtle reminder that the device is still capturing video.

These feedback features provide officers with reassurance that their device is functioning properly—particularly valuable during high-stress situations.

Simultaneous Photo Capture

During video recording, officers can also capture **still photographs** without interrupting the recording session. This provides flexibility to document evidence on the spot without losing continuous footage of the event.

Field Annotation with the G5 Camera

Agencies using the **VisioLogix G5 camera** benefit from **built-in field annotation tools**. Officers can annotate video files directly on the device—**no external smartphone or tablet required**—making it easier to organize and identify files for later review, even before upload.

This streamlined, officer-friendly process ensures your agency can maintain high-quality, reliable field recordings—while reducing complexity and enhancing evidence documentation from the moment of capture.

Process Four: Classify Video Events

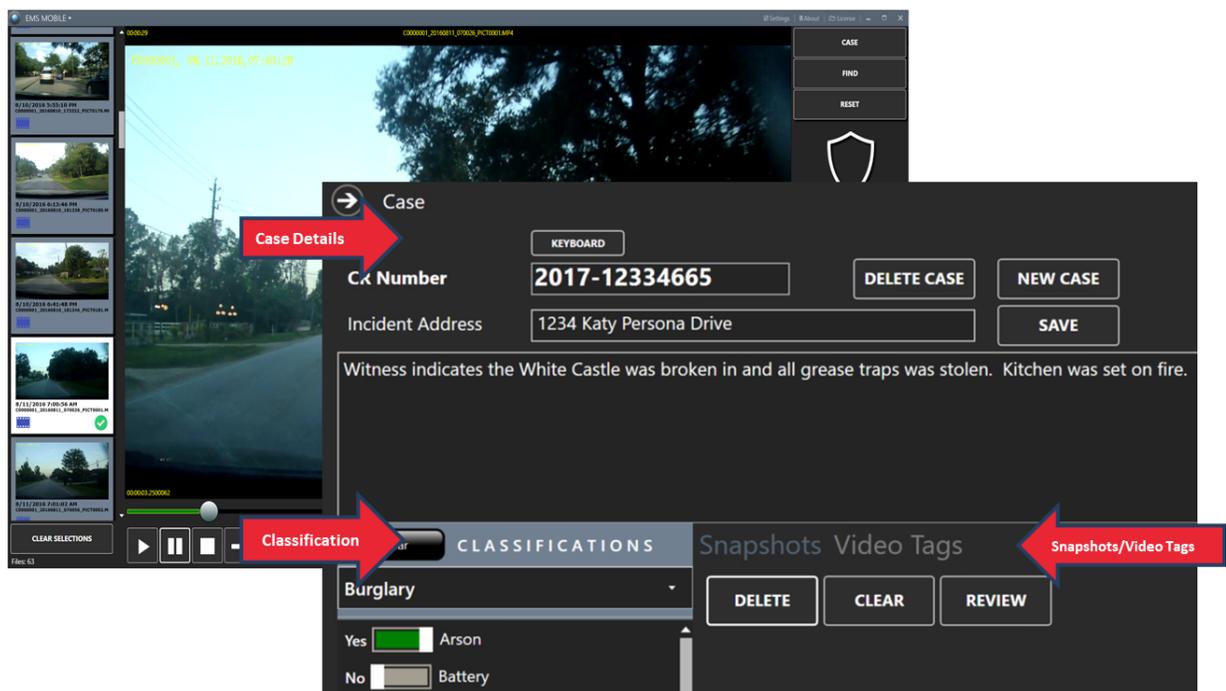
Effective **case management begins in the field**, where details are fresh and context is clear. VisioLogix’s EMS Mobile empowers officers to manage and classify digital evidence in real time—directly from the field—minimizing administrative workload and increasing data accuracy.

Field-Based Classification with EMS Mobile

With EMS Mobile, officers can:

- **Connect their body-worn camera** to the in-vehicle **MDT/MDC**
- **Securely review recorded files**
- **Apply case metadata and classifications** on the spot

This capability allows officers to complete essential documentation before leaving the scene, improving accuracy and reducing the need for follow-up.



Once the files are reviewed and classified, the officer simply docks the camera at a later time to automatically **upload all video, metadata, and classification information** into the EMS system.

Classification Drives Retention

The **assigned classification** is more than just an organizational label—it determines how long the evidence will be retained. Based on **agency policy**, each classification carries a specific retention period:

- Temporary events: days
- Active investigations: months to years
- Critical incidents: indefinite retention

The **retention timer** starts as soon as the file is ingested into the system, ensuring precise lifecycle management of digital evidence in accordance with internal policies and regulatory requirements.

This process reduces errors, improves efficiency, and ensures critical video evidence is properly categorized and preserved—supporting both legal compliance and operational readiness.

Process Five: Download Files to the Evidence Management System

At the end of an officer's shift, the **file ingestion process is designed to be fully automated**, secure, and hands-free—ensuring both efficiency and chain-of-custody compliance.

Seamless Upload with Docking Stations

When the officer docks their body-worn camera into a **VisioLogix charging/docking station**, the system automatically:

- **Detects the device and authenticates the user**
- **Initiates secure file transfer** to the Evidence Management System (EMS)
- **Verifies the integrity of each file** through hash checking (e.g., SHA-2)
- **Deletes files from the device only after successful verification**

Each uploaded file is associated with the officer's ID and stored in the designated secure repository—categorized, timestamped, and ready for review or case assignment.

No Additional Steps Required

Once the camera is docked, **no further action is needed** from the officer or administrator. The EMS handles:

- File organization
- Metadata tagging
- Security compliance
- Retention scheduling (based on previously assigned classifications)

This automation not only saves time but also **eliminates the risk of manual error**—ensuring a consistent and reliable evidence management process every time.



For an agency with a constrained budget, EMS Mobile can be installed on a network PC to upload files to the system. Once the files are verified, EMS Mobile removes the files and cleans up the camera storage card.

Process Six: Review Files

The **Hydra Evidence Management System (EMS)** is equipped with a robust suite of tools that streamline the review, organization, and management of digital assets—ensuring officers and administrators can easily access and work with critical media.

Intuitive and Powerful Search Tools

Hydra offers a **comprehensive search engine** that enables users to quickly locate files:

- By officer name, badge number, or user ID
- By case number or classification
- By date, time, or GPS-tagged location
- Across specific users or globally within the agency (based on access rights)

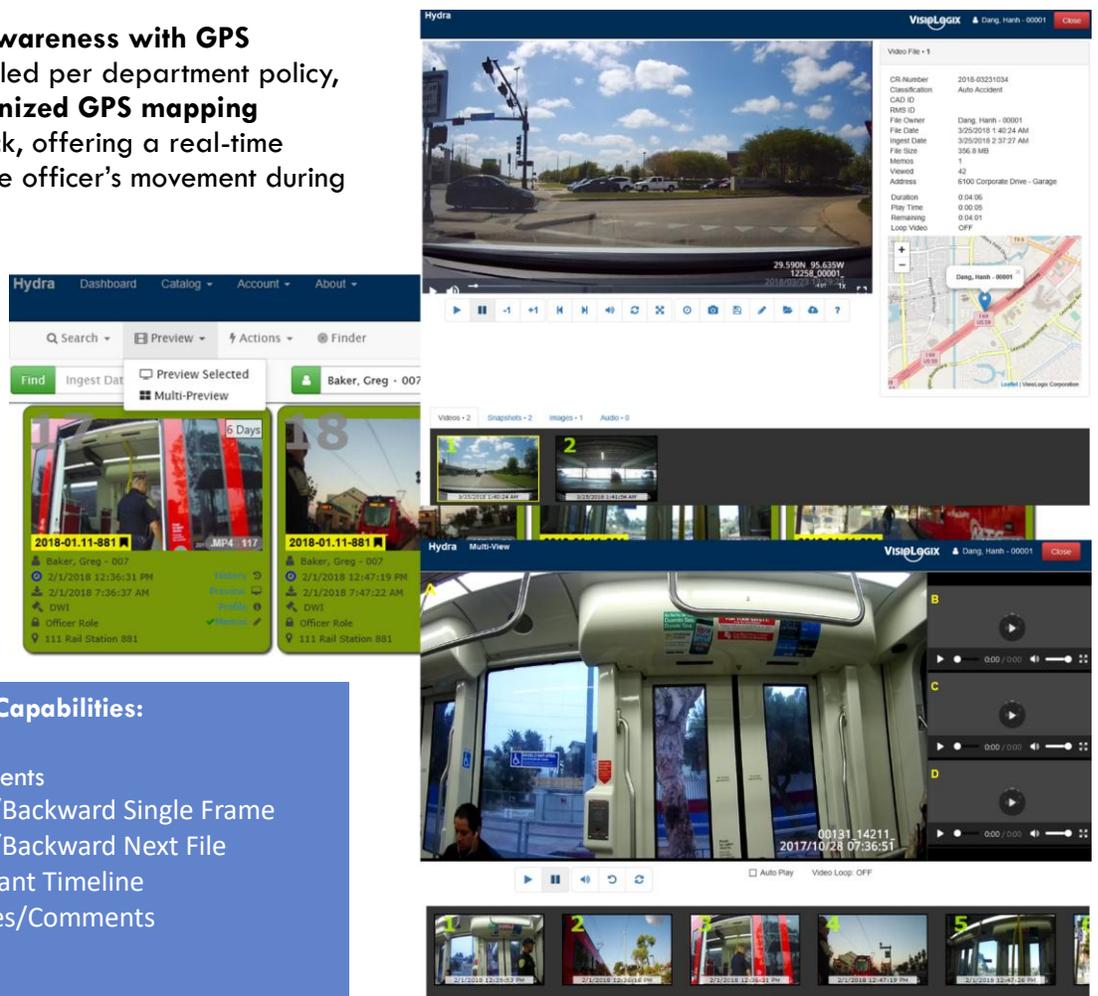
Efficient Media Review Capabilities

Authorized personnel can:

- **Play back audio/video recordings** directly in the system
- **Add or update case metadata**
- **Capture still images** from video footage
- **Group related files** for easy access or case consolidation
- **Submit videos for redaction** or export for legal review

Enhanced Situational Awareness with GPS

If GPS recording is enabled per department policy, Hydra **displays synchronized GPS mapping** alongside video playback, offering a real-time geographic context of the officer's movement during the event.



Primary Media Player Capabilities:

- Take Snapshots
- Create Video Segments
- Advanced Forward/Backward Single Frame
- Advanced Forward/Backward Next File
- Tag or Mark Important Timeline
- Add Unlimited Notes/Comments
- Merge Video Files
- Redact
- And more video tools

Integrated Simple Redaction Capabilities

Traditional redaction tools are often disconnected, requiring file exports and third-party software. **Hydra's built-in web-based redaction engine** eliminates these extra steps by providing:

- **Real-time object detection and tracking** during video playback
- Simple tools to **draw boxes** around objects or faces to be blurred
- **Inverse redaction**—where everything *except* the selected object is blurred
- A **frame-by-frame editor** for precision adjustments when needed

The redaction is handled securely within the system, maintaining **data integrity** and eliminating the risk of unauthorized exposure during exports.



Process Seven: Logging and Control Capabilities

Hydra EMS ensures **full accountability and transparency** through robust system-wide logging and auditing features. Every action—starting from login to logout—is meticulously recorded to maintain an unbroken chain of custody and detailed user activity history.

Comprehensive Audit Logging

The system captures every transaction, including:

- Logins and logouts
- File views, edits, exports, and deletions
- Changes in classifications, case metadata, or user permissions
- Administrative actions and configuration updates

Each interaction is timestamped and tied to the responsible user account, providing a complete, searchable audit trail for **internal reviews, compliance checks, or legal proceedings**.

Advanced Query & Reporting Tools

For day-to-day operations, Hydra includes built-in tools for detailed queries and reporting, allowing administrators to:

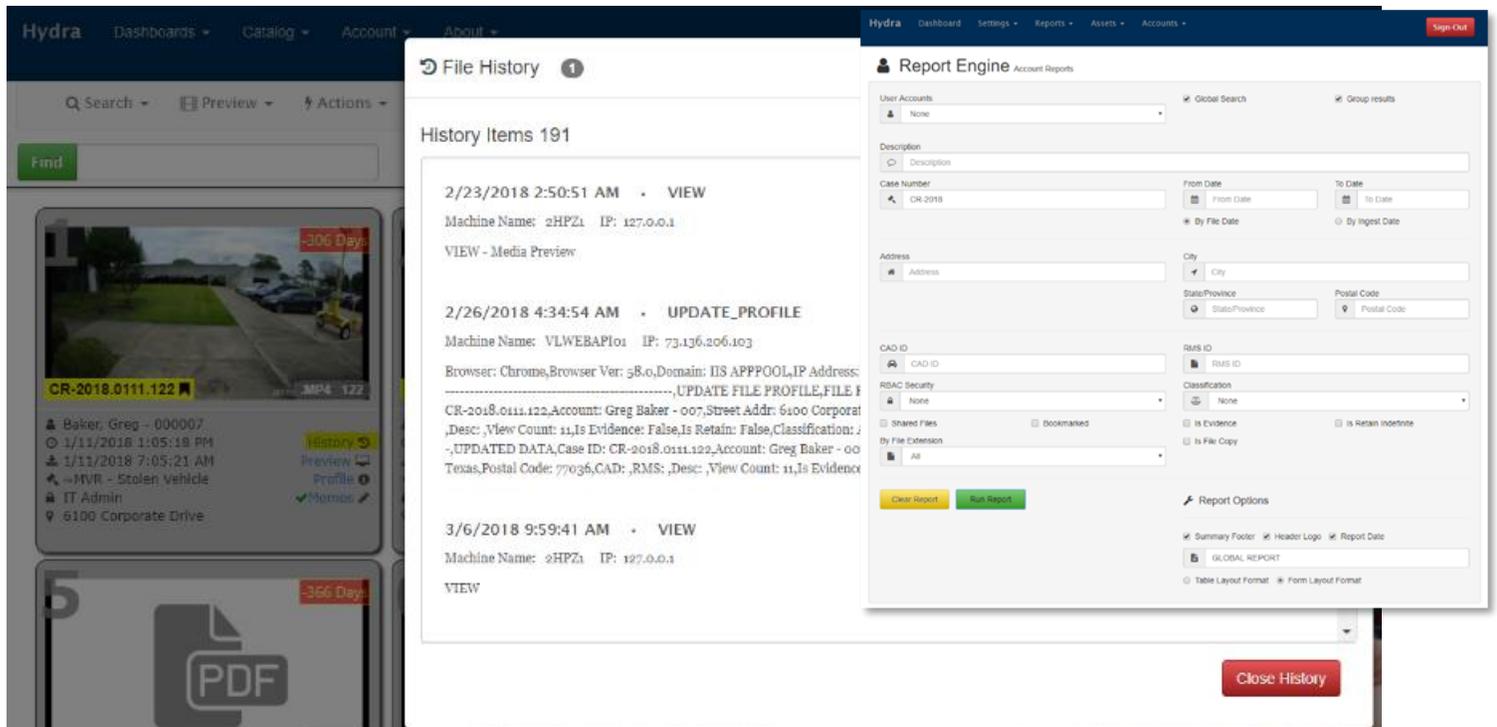
- Filter by file, user, date, or action
- Generate system activity summaries
- Audit specific incidents or user behaviors

Third-Party Reporting Integration

For agencies hosting and maintaining their own systems, Hydra supports integration with industry-standard reporting tools such as:

- **SQL Server Reporting Services (SSRS)**
- **Crystal Reports®**
- Other ODBC-compatible analytics platforms

These integrations allow technically proficient personnel to build custom reports for deeper insights and operational metrics.



Process Eight: Share and File Integrity

A modern Evidence Management System (EMS) must do more than just store files—it must ensure **secure, controlled, and auditable file sharing** both internally and externally. VisioLogix EMS enables seamless collaboration while maintaining the highest levels of security, accountability, and data integrity.

Granular File Sharing Controls

VisioLogix EMS empowers users with the ability to share files under strict access controls:

- Files can only be shared with users whose **security clearance meets or exceeds** the classification level of the file.
- The system enforces these **security hierarchies automatically**, ensuring sensitive evidence is never accessed by unauthorized personnel.
- **Worry-Free Public Sharing:** The expiration date automates the process of revoking access, reducing the risk of the file being accessible indefinitely

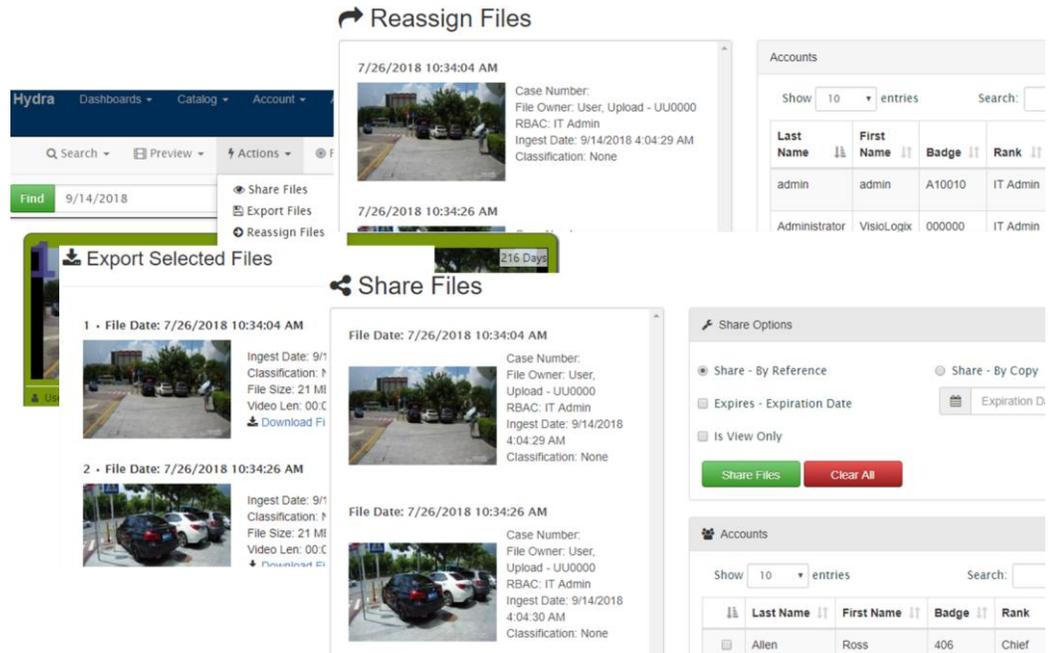
Sharing Methods: Reference or Copy

VisioLogix EMS provides two flexible sharing options: Both methods ensure that **every action is logged** to preserve the **chain of custody**.

- **By Reference:** The original file remains under the owner’s control. Access can be revoked at any time or restricted by an expiration date. This method provides maximum oversight and maintains a **single source of truth**.
- **By Copy:** A new independent file is created and shared without reference to the original. This is useful when a permanent copy is needed for external entities or legal processing.

File Integrity Assurance

Each file is assigned a unique **SHA-2 hash key** during ingestion and again during any duplication process. These hash values allow the system—and any authorized third party—to verify that the content has **not been altered or tampered with**, ensuring complete evidentiary integrity.



The screenshot displays the 'Reassign Files' and 'Share Files' sections of the VisioLogix EMS interface. The 'Reassign Files' section shows a list of files with their ingest dates and classification levels. The 'Share Files' section provides options to share files by reference or by copy, with an expiration date and view-only options. The 'Accounts' section shows a list of users with their last names, first names, badges, and ranks.

Public Share Attention

A link to shared files and security code will send to the email you specify below.

Link Expiration Date

Description

Export To

Send to Email

This field is required.

Confirm Email

Password

This field is required.

Process Nine: Manage Storage and Retention

Effective evidence management requires more than capturing and organizing files—it demands a strategic approach to **storage, retention, and compliant file lifecycle management**. VisioLogix EMS automates this process, ensuring data is preserved according to agency policies while minimizing storage costs and administrative overhead.

Automated Retention Policies

Retention rules are fully customizable and tied directly to file classifications. Agencies can set retention periods ranging from **a single day to indefinite**, depending on the nature and sensitivity of the content.

Once the retention period for a file has elapsed, the system automatically marks it for removal—removing human error and ensuring compliance with departmental or legal mandates.

Grace Period for Purge Protection

To avoid accidental or premature deletion, EMS includes a configurable **grace period**:

- During this grace period, files marked for purging are temporarily hidden from standard searches and file listings.
- However, they remain **accessible to system administrators**, allowing them to review, restore, or reclassify files before permanent deletion.

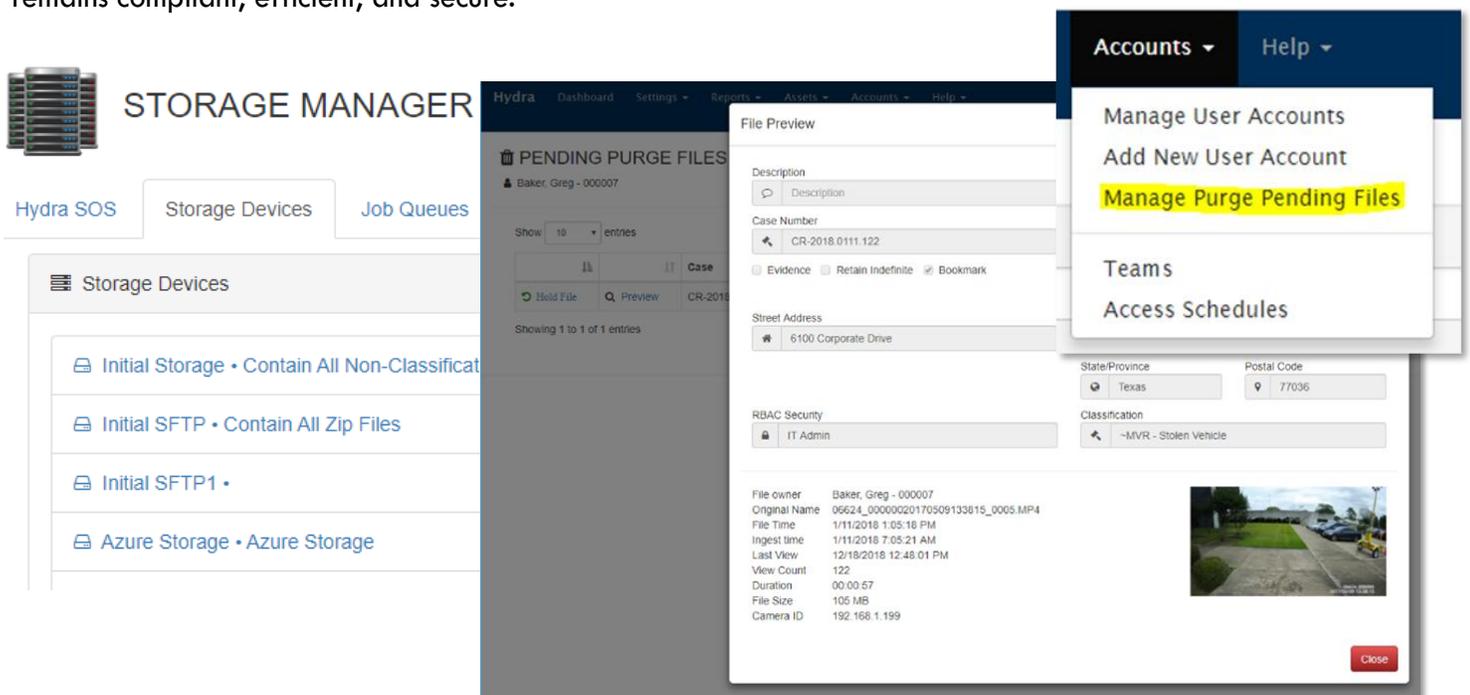
This built-in buffer adds an extra layer of **data protection and oversight**, particularly useful in legal or ongoing investigative scenarios.

Centralized Storage Management

Administrators maintain complete control over where and how files are stored:

- Data can be distributed across local servers, cloud providers, or hybrid configurations.
- Files follow a structured retention workflow that ensures **consistent, transparent, and auditable lifecycle management**.

By combining intelligent automation with human oversight, VisioLogix EMS ensures your storage environment remains compliant, efficient, and secure.



Process Ten: Live View and Live Tracking

Officer safety remains a top priority. With VisioLogix's 4G-enabled Body-Worn Camera (BWC), authorized personnel can remotely access live video, monitor real-time GPS tracking, receive alerts, and more—all through Hydra's Evidence Management System (EMS).

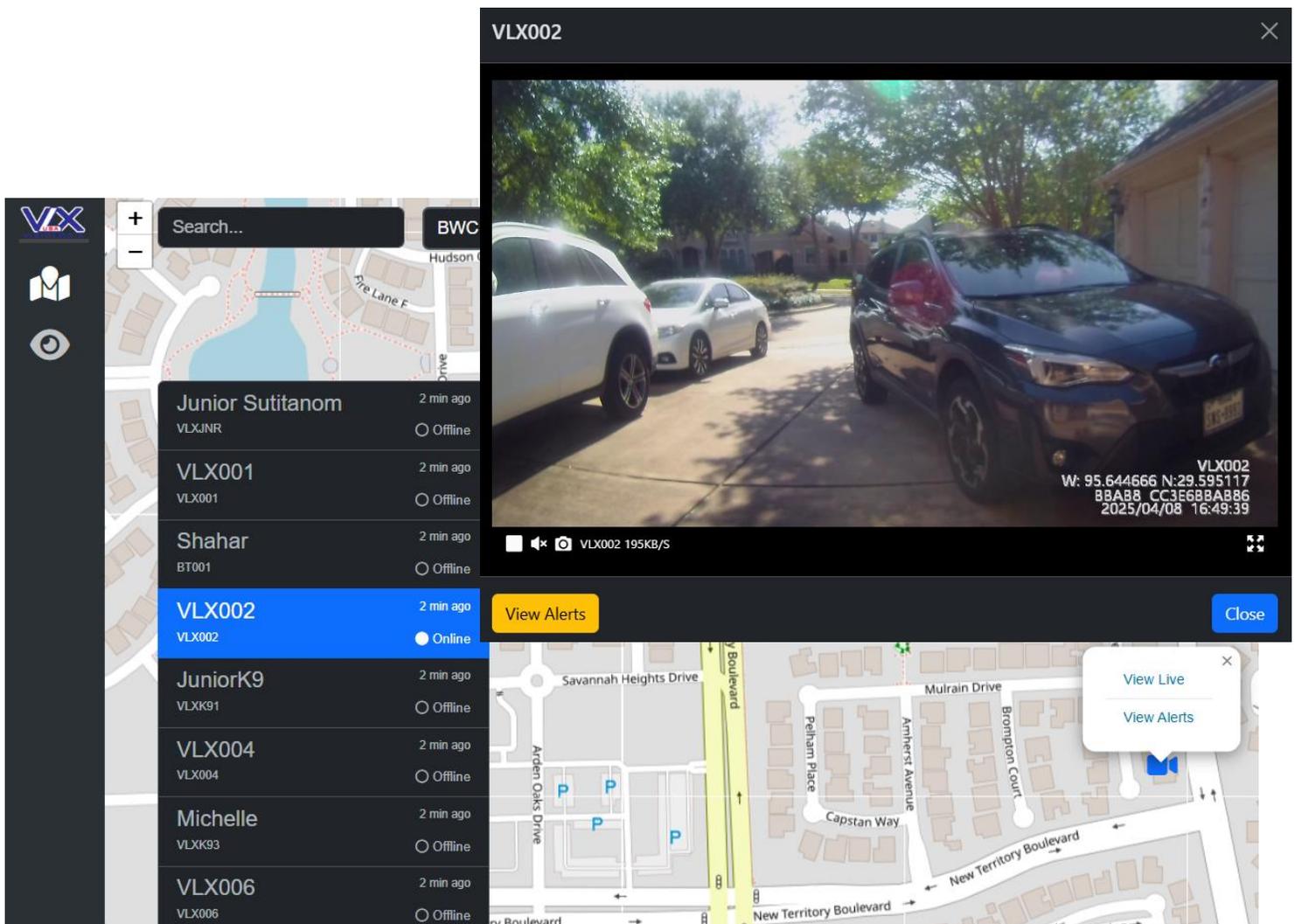
Live View can be initiated in two ways:

- **By the Officer** with a single button press on the camera.
- **By authorized personnel** such as Dispatch or Supervisors, directly through the Hydra EMS dashboard.

Once Live View is activated, Hydra EMS automatically begins recording the session. The recorded footage is securely stored in the EMS once the live session ends. When used alongside VisioLogix's in-car video system, the combined data offers unmatched situational visibility and operational support.

Key Benefits of Live Tracking and Viewing:

- Significantly enhances **Officer safety**
- Improves **situational awareness** for all responding personnel
- Enables supervisors and command staff to **monitor incidents in real-time**
- Supports **immediate tactical guidance and decision-making**
- Provides **precise location data** for faster and more effective response



Service Delivery Architecture

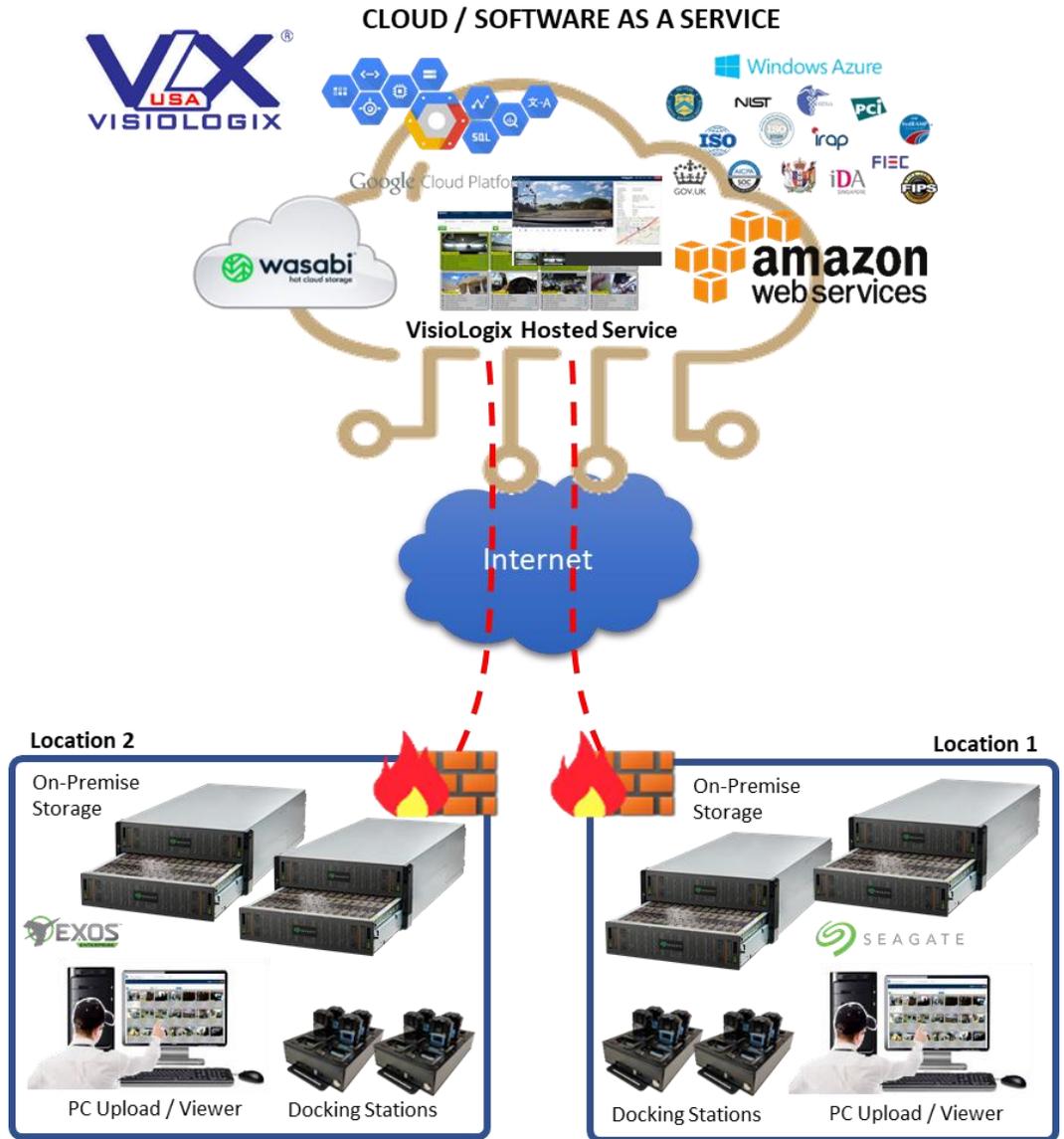
The power and richness of the VisioLogix solution is its ability to adapt to deployed environments that fit the operational requirements of Law Enforcement Agencies.

Many agencies benefit from the VisioLogix Cloud, or SaaS (Software as a Service) solution, allowing them to grow and scale their environment without the need to secure a massive budget required for servers and data center costs.

Depending on agency requirements and budget, IT managers have several deployment options available to them so they can tailor the right solution for their needs.

VisioLogix provides three deployment options for the perfect agency solution:

1. On-Premise
2. Cloud
3. Hybrid (combination of On-Premise and Hosted Servers)



All three solutions deliver a flexible, cost-efficient model which means purchasing less hardware, less software and greatly reduces or eliminates the need to maintain a qualified staff to manage the system.

The Software as a Service (SaaS) solution has been adopted by agencies at about 1.5 to 1 due to the ease of maintenance and cost reductions related to significantly lower IT expenses, reduced hardware requirements, managed cost of internet bandwidth and simplicity of operation while keeping data secured and assessable within the agency.

Budgeting and budget projections are simplified because there are no longer variable mystery charges and ancillary costs associated with a typical Cloud deployment. However, based on agency policies various Cloud storage solutions are available.

The success of the VisioLogix Cloud/SaaS delivery model is due to:

Infrastructure Partners

VisioLogix partners with different Cloud infrastructure providers such as Microsoft Azure Government, Amazon AWS, Wasabi, Seagate Lyve Cloud, etc. to provide the most optimal, secure and redundant system available. Our goal is to provide the best solution that is closest to the customer geographically. VisioLogix features a highly parallelized system architecture that delivers breakthrough performance. A fully compliant provider API protects and extends legacy investments and gives customers a choice in system and storage management applications and backup tools.

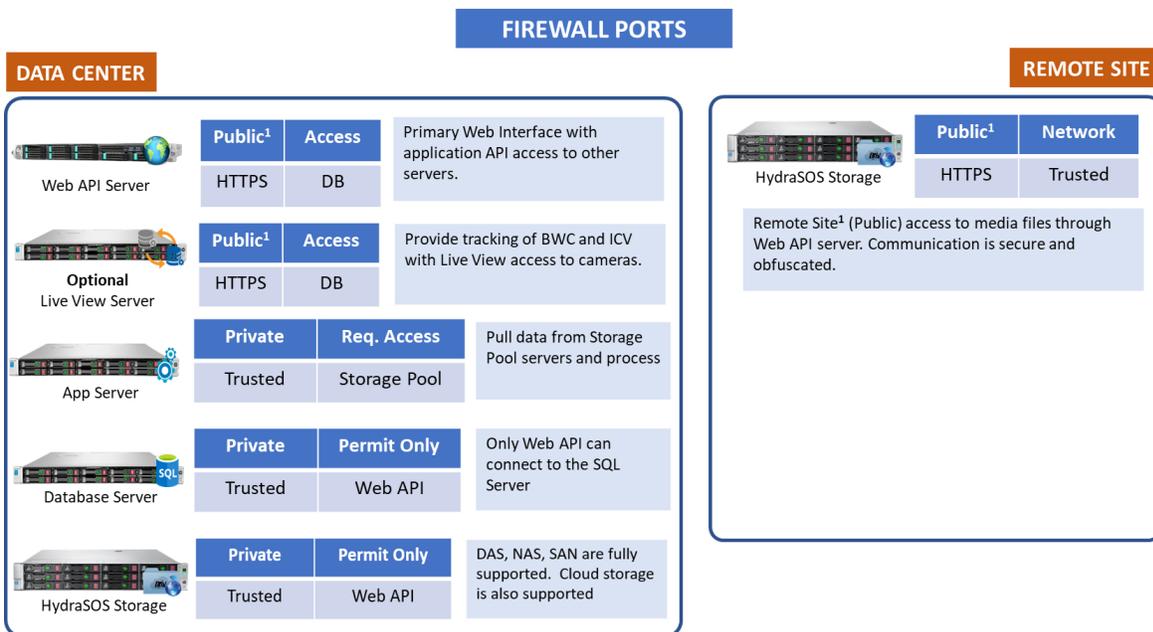
Strong Security Systems and Practices Safeguard Customer Data

VisioLogix provides services engineered for extreme data durability, integrity and security. The service is built and managed according to security best practices and standards and is designed to comply with a range of industry and government regulations including HIPAA, HITECH, FINRA, MiFID, CJIS and FERPA.

VisioLogix takes a defense-in-depth approach to security to protect against the widest range of threats. We ensure the physical security of our data centers; employ strong authentication and authorization controls for all cloud compute, storage and networking infrastructure; and encrypt data at rest

and in transit to safeguard confidential data.

Simple security deployment – ONLY port 443 (HTTPS) should be configured on the firewall to access the Web server which resides in the DMZ. All the other servers and storage should remain on the private network and can communication with each other without having to modify the firewall settings.



¹RESTRICTION: Restrict remote sites access by specific IP address. For remote location, we recommend each site had a static IP on the WAN port and configured the firewalls only to accept data from the static IP address.

Physical Security

The VisioLogix service is hosted in premier Tier IV data center facilities that are highly secure, fully redundant, and certified for SOC-2 and ISO 27001 compliance. Each site is staffed 24/7/365 with on-site security personnel to protect against unauthorized entry. Security cameras continuously monitor the entire facility—both indoors and outdoors. Biometric readers and two-factor or greater authentication mechanisms secure access to the building. Each facility is unmarked so as not to draw attention from the outside.

Secure Network Architecture

Again, by using infrastructure services from Microsoft Azure, Amazon AWS, Wasabi, etc. VisioLogix employs advanced network security elements, including firewalls and other boundary protection devices to monitor and control communications at internal and external network borders. These border security devices segregate customers and regulate the flow of communications between networks to prevent unauthorized access to VisioLogix infrastructure and services.

Immediate Access to Data

VisioLogix doesn't play games with Hot or Cold archived data. With VisioLogix all stored data is Hot and always immediately accessible at the highest speeds in the industry.

Data Privacy and Security

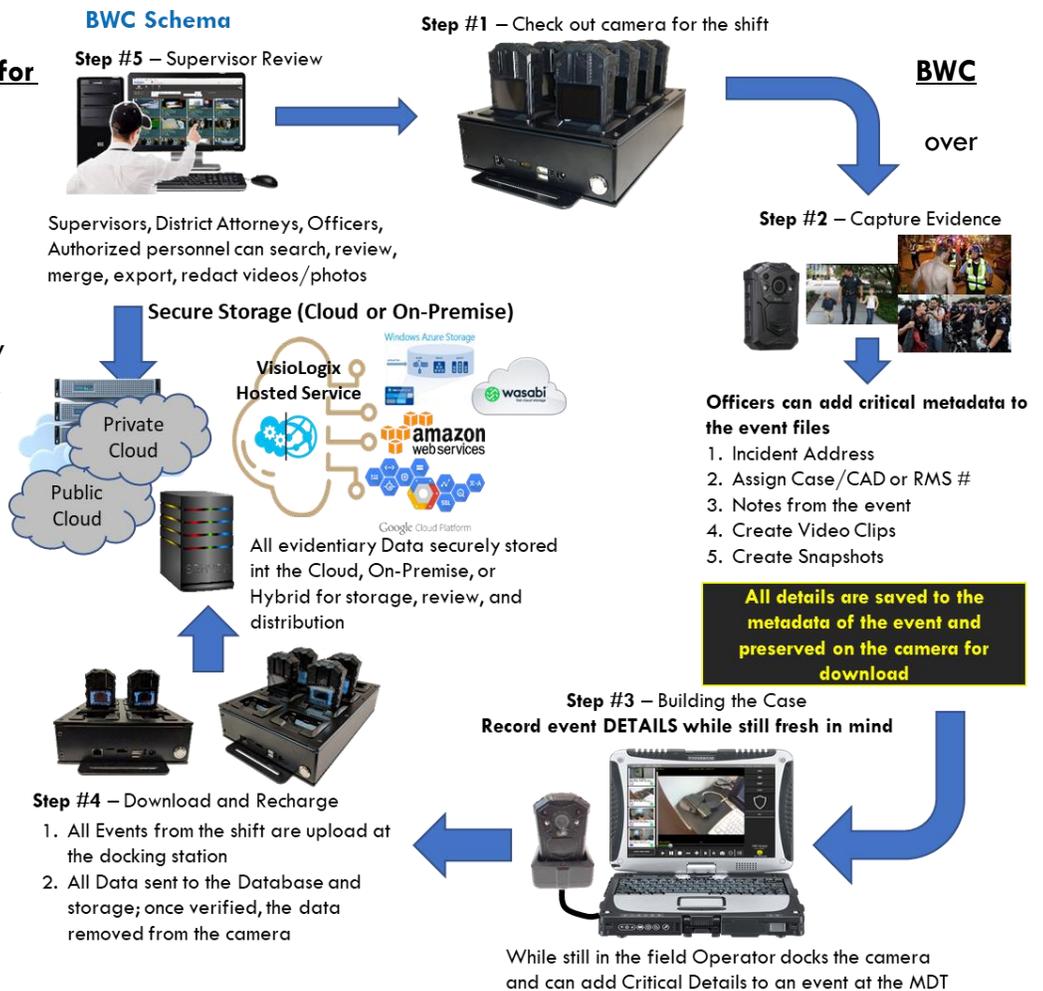
VisioLogix supports a comprehensive set of data privacy and security capabilities to prevent unauthorized access and disclosure. Strong user authentication features tightly control access to stored data. Access control lists (ACLs) and administratively defined policies selectively grant read/ write and administrative permissions to users, groups of users, and roles. VisioLogix encrypts data at rest and data in transit to prevent leakage and ensure privacy. All data stored on VisioLogix is encrypted by default to protect data at rest. And all communications with VisioLogix are transmitted using HTTPS to protect data in transit.

Data Durability and Protection

VisioLogix hot cloud storage is engineered for extreme data durability and integrity. VisioLogix provides five 9s (99.999%) object durability, protecting data from hardware failures and media errors. In addition, VisioLogix supports an optional data immutability capability that protects data against administrative mishaps or malicious attacks. An immutable object cannot be deleted or modified by anyone—including VisioLogix. VisioLogix data immutability protects against the most common causes of data loss and tampering including accidental file deletions, viruses and ransomware.

VisioLogix Proven Deployment for

VisioLogix mission is simple and employs proven best practices for 250+ agencies. The schema is described as simple but effective allowing agencies a worry-free solution while efficiently and securely granting access to data requests from district attorneys, city councils, or even answering a FOIA request.



VisioLogix software sets us apart from other vendor offerings because our software also works with 3rd party ICV and BWC manufacturers.



Absolute Flexibility

Unlike all other Public Cloud Providers, VisioLogix allows you complete access and control to all of your data with the ability to migrate any or all of your data to another source whether it be local or another cloud provider. If you prefer VisioLogix to use your local storage at your facility, VisioLogix can facilitate your preference by using VisioLogix Hydra storage on-site (HydraSOS). HydraSOS provides secure communication between the VisioLogix EMS application and your local storage. The significant benefit of “on-premise local” storage is there’s never any worry about how long it will take to download data and **absolute ZERO Cloud storage cost**. After all, your data is always your data. You just pay a small per-user fee to access the VisioLogix EMS application delivered via Software as a service (SaaS) or Cloud Apps.

Project Approach and Methodology

The VisioLogix Body Worn Camera team consists of a core technical and program management team led by Hanh Dang, GM for VisioLogix. Mr. Hanh Dang has ten years of public safety technology experience and has served over 250+ customers worldwide including Rochester PD, Erlanger PD, Paragould PD, and many others. VisioLogix has or currently working with distributors deploying BWC in Azerbaijan, Singapore, Vietnam, Poland, etc. The balance of the organization will include; Hardware and Software led by Mr. Hanh Dang of VisioLogix, Policy, and Training led by Junior Sutitanom, VisioLogix’s Product Development Manager/Trainer located in Los Angeles California. Additional contractor personnel from Gateway Systems Limited in Bermuda will be deployed throughout the project for system installation, setup and configuration. VisioLogix will support WVDMV with a team of experienced professionals that will coordinate with your designated Project Manager and IT point of contact. The VisioLogix deployment team will facilitate efficient deployment of your VLX body-worn cameras, servers, and evidence management systems. The role, responsibilities, and experience of each VisioLogix deployment team member are described as follow: (Resumes in [APPENDIX C](#))

VENDOR	ROLE	PERSONNEL	BACKGROUND	RESPONSIBILITIES
VisioLogix Corporation (VLX)	Deployment-Project Manager (DPM)	Junior Sutitanom 15+ Years of Project Management experience in over 15 different countries, including managing and implementing over 100 BWC/EMS projects. Junior also provides User and Admin training for multiple agencies.	Deployment/Project Manager is a top-level professional with extensive project management experience and VLX's BWC platform knowledge. The DPM assigned to the project can fully execute the project's size and scope.	<ul style="list-style-type: none"> Oversee all prospect of the body camera and evidence management ensuring deployment success. Manage coordination of Project Plan, training, equipment deliveries and set-up Coordinate with WVDMV Project Manager Monitor all Project progress Provide communication throughout the project
VisioLogix Corporation (VLX)	Training Managers (TM)	Lorena Golveo 10 Years of project management and 15 years of Training experience in the US and abroad. Ms. Golveo has trained over 120+ agencies and presides over 27 BWC/EMS Projects.	VLX Training Managers Managers are BWC experts with extensive years experiencing in public safety technology assessments and deployments.	<ul style="list-style-type: none"> Plan and facilitate Officer and admin training. Implementation assisting includes but not limiting to equipment installation planning; ride-along assessments with training; and assist other onsite services as needed.



<p>VisioLogix Corporation (VLX)</p>	<p>Deployment Administrators (DA)</p>	<p>Hanh Dang With over 30 years of experience in IT and 15+ years in BWC/EMS management, Mr. Dang has worked as a network engineer on LAN and WAN projects for Fortune 500 and 1000 companies. He profoundly understands network infrastructure and servers for deploying BWC systems and has set up over 100+ BWC systems for different agencies.</p>	<p>VLX Deployment Administrators are experts in networking, embedded systems, and integration of evidence management solutions regardless of whether the customer deploys an on-premise, Cloud, or Hybrid system. VLX's DA are senior experts in VLX's products and services.</p>	<ul style="list-style-type: none"> • Coordinate with WVDMV IT point of contact • Oversee all aspect of network/ technical needs and integrations with WVDMV current systems (if any). • Device and recommend deployment scenarios for each facility (understanding WVDMV shift schedules, camera sharing (if any), facility equipment organizing, etc.
<p>Gateway Systems Limited. (Gateway)</p>	<p>Installation Technicians (IT)</p>	<p>John Kyle of Gateway Systems Ltd. will provide a full list of personnel working on WVDMV projects before the project is initiated.</p>	<p>Gateway installation technicians are thoroughly trained and highly experienced in Windows servers, PC applications, and networking. WVDMV is a current client of Gateway and has extensive experience with WVDMV standards and procedures.</p>	<ul style="list-style-type: none"> • Install Server hardware • Install and configure Windows servers and updates • Install and configure "Administrator" PCs for VLX's Management Configuration Tool • Perform device verification tests

VLX has acknowledged and understands WVDMV's project objectives and deliverables. We have provided comprehensive project plans in the [APPENDIX A](#) section. VLX's project team consists of individuals with experience in the law enforcement and first responder, and IT background with the most highly praised supporting team. The extensive experience allows us to provide a series of roadmaps for personnel to navigate toward a common set of project goals including tracking, problems, risks, change and quality management processes. VLX will provide tools (Web-based Risks Tracking System) used in multiple deployments that are key to the successful management of information technology projects. During the initial project kick-off meeting, our managers will tailor the project methodology with the specific objectives and requirements of the client. The resulting concepts, tools, and techniques will be shared with each member of the team to provides the outline, focus, and discipline to successfully deliver a project of any size and complexity.

Quality management is the key to a successful deployment, which includes different levels of quality assurance throughout the project. Initially, the quality assurance of project deliverables: Our project managers are responsible for verifying that each project deliverable meets the requirements of the contract and that the appropriate reviews/inspections are performed by the agency. Most importantly, our project manager will confirm that any issues are addressed in a timely and appropriate manner. The next level of quality assurance is continuous project reviews. These reviews measure compliance to sound project management practices. Third, our CEO always say, "the workers make the company." VLX employs experienced professional services coordinators who are responsible for managing our staff resources assigned to projects and coordinating timelines with WVDMV dedicated project managers. A successful project is measured in four basic objectives:

- **EXPERIENCED** - Our extensive experience allows us to anticipate potential risks and to take corrective actions early so that project scope, schedule, and budget are not impacted. Identify problems before they develop and provide corrective action.
- **COMMUNICATIONS** – Maintain timely and accurate communication to project participants throughout the entire project. Identify potential problems before they develop and initiate appropriate corrective action.
- **SCHEDULING** – Complete deliverables on schedule and within budget.
- **ATTENTIVE** – Deliver high-quality end products and services while address business objectives, and meet end-user requirements.

Risks Assessments

With any BWC or evidence management system deployment, there will be some potential problems that could be encountered during implementation. Below are just a few potential risks, however, as more issues arise, VLX will track and resolve the problem expeditiously and get the project back on schedule.

Agency Network Capabilities – With regard to risk assessment and mitigation, our deployment team can assist WVDMV with calculating exact storage, servers, and network bandwidth or latency impact and develop ways to reduce these impacts. VLX's deployment team will work in collaboration with WVDMV's IT department to assess what current bandwidth is available and what else may be needed to guarantee a smooth rollout and implementation.

Training – A Training Manager will remain on-site during implementation to train on deployment architectures, camera functionalities, evidence management system, smartphone apps, tips and tricks of the project. Our goal is to provide WVDMV Officers clear and helpful guidance to using the BWC and IT personnel to successfully manage the complete system.

Data Security – VLX leverages its extensive expertise in Cloud and Software as a Service (SaaS) to deploy secure, scalable, and resilient computing and storage resources. Our years of experience ensure a robust infrastructure with layers of redundancies and security measures. All data within the VLX BWC system is encrypted using Advanced Encryption Standard (AES) both at rest and during transport, enhancing the overall security posture and safeguarding sensitive information. This commitment to encryption, coupled with the inherited resilience advantages from our infrastructure, underscores VLX's dedication to providing a trustworthy and durable computing environment.

Risk Tracking Management

VLX employs a systematic and cohesive methodology for recognizing, evaluating, and mitigating risks. VLX develops a primary tool for documenting and managing these risks, critical assets risk tracking system (CARTS), overseen by the Project Manager. Updates to the CART are scheduled at three specific intervals, involving risk assessments and modifications based on developments or actions taken:

- **Individual Identification:** Risks are recorded as soon as they are identified by individuals within the project team.
- **Weekly Project Team Meetings:** Regular weekly project team meetings serve as a platform for updating and revising the Risk/Issue Log based on ongoing assessments and project advancements.
- **Monthly Project Meetings:** Monthly project meetings provide an additional checkpoint for reviewing and adjusting the Risk/Issue Log, considering the broader project context.

WVDMV and VLX Project Managers are responsible for identifying, tracking, and removal of the risks. This ensures a rigorous and collaborative decision-making process, aligning with a commitment to prudent risk management throughout the project lifecycle.



CARTS encompasses the following key elements:

1. Date
2. Description
4. Originator
5. Impact level (high, medium, low)
6. Assigned Tech
7. Mitigation Plan
8. Contingency Plan
9. Team Discussion/Comments
10. Resolution/Close

CARTS structured framework ensures that all relevant information is captured, providing a comprehensive overview of identified risks, their origins, impact assessments, and the strategies in place for mitigation and contingency. Regular updates and reviews during project meetings ensure the continued relevance and effectiveness of risk management strategies.

Sample RM Tracker

RMID	Date	Recorded By	Description	Probability	Impact	Assign	Risk Effect	Risk Reduction	T&A
16	7/26/2021	VLX-Hanh	DB Server Equipment Delay	Medium	High	VLX Dep. Team	Deployment cannot start.	VLX provides temp server.	T: Setup temp se A: Move DB wher
17	7/26/2021	VLX-Junior	BWC Features - Power on recording	Low	Medium	VLX-Junior	Training delay and deployment delay	Request Mft. to update as critical features needed.	T: Make aware ir A: No delay in tra deployment
18	7/27/2021	VLX-Hanh	Windows update causing docking stations to reboot	Low	Low	VLX-Hanh	Docking stations reboot might cause retries of uploaded data	Add schedule for WUS based on PPD shift change	T: Deployment tti A: Est. reboot sch
19	7/31/2021	VLX-Hanh	Awaiting provider to provide IP address	Medium	High	PPD IT	Server deployment delay	Use Private IP address	T: Deployment tti A: No delay, char

Project Timeline

The following timeline is a sample of the key phases of an VLX implementation for body-worn, EMS and in-car camera solutions. Please note, these dates may fluctuate depending on WVDMV specifications.

Project plans are included in the [APPENDIX A](#).

The appointed project manager will use VisioLogix Web-based project management server (PMS) to manage and track the project timeline. The final project schedule will be dependent upon mutual agreement and understanding of the statement of work. The Project schedule pending your approval will look similar to the outline below: Our approach to the phases of project management are as follows:

Inception - Our project team will cooperatively design the project plan to your satisfaction. Detailed plans must be in place to ensure smooth execution of the project. A comprehensive communication plan will be produced to keep stakeholders and participants apprised of all milestones and critical activities.

Definition and Planning - Definition and Planning - It will be critical to identify critical milestones for the successful implementation of the project. Having clear benchmarks will be given to assigning achievable tasks and timelines to keep the team on track. It will also be essential to provide for clear roles and responsibilities between our team and yours. It will also be critical to have a clear scorecard for measurement of success versus milestones.



Launch - All members of the team outlined will be in place to provide for a successful launch. We will track progress by the hour ensure that we have a smooth start. Understanding the nature of police work, we will account for potential delays due to an emergency.

Performance and Control - Any project is only as successful as its ability to deliver over time. With this in mind, our project management team will provide for consistent and transparent communication of crucial issues, product updates, and checkpoints.

Sample Implementation Schedule (Cloud w/FACT Appliance)

The following will provide the implementation plan, followed by the project plan, and the training plan.

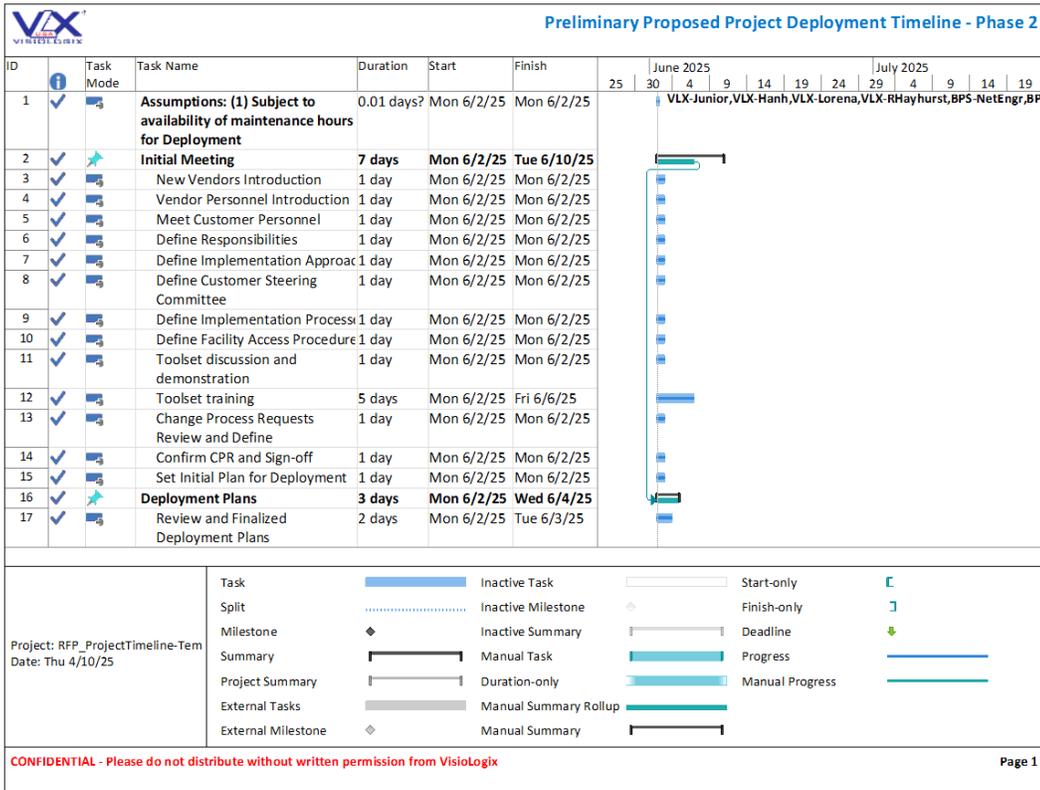
Key Phases/Task Name	EXPECTED COMPLETION
Assumptions: (1) Subject to availability of maintenance hours for Deployment	
Project Initialization	TBD
Vendor Introduction	TBD
Vendor Personnel Introduction	TBD
Complete background checks as necessary	TBD
Meet Customer Personnel	TBD
Confirm Responsibilities and Scope	TBD
Confirm Implementation Approach	TBD
Define Customer Steering Committee	TBD
Perform Site Survey	TBD
Review Infrastructure and Requirements	TBD
Define Implementation Processes and Design Specifications	
Confirm High Availability and Recovery targets	TBD
Define Facility Access Procedures	TBD
Toolset discussion and demonstration	TBD
Publish Firewall / Network impact assessment	TBD
Network and Security assessment with Agency IT Department	TBD
Change Process Requests Review and Definition	TBD
Confirm CPR and Sign-off	TBD
Set Initial Plan for Deployment	TBD
Deployment Plans	
Review and Finalize Hardware Detail Design and Deployment Plans	
FACT Appliance	TBD
Docking Stations	TBD
Body-Worn Cameras	TBD
Review Old Equipment Removal Plan (if any)	
Define Personnel	TBD
Define Tasks	TBD
Set timeline for removal	TBD
Confirm and Sign-off	TBD



Review FACT Appliance and Docking Stations Install Plan	
Define Personnel	TBD
Define Tasks	TBD
Set timeline	TBD
Confirm and Sign-off	TBD
Adjust/Confirm Precinct Installation steps/process	TBD
Confirm installation sequence	TBD
Coordinate Backup, Maintenance and Support roles and schedules	
Set up test environment	TBD
Confirm and Sign-off	TBD
Review EMS Mobile Client Software Install Plan	
Define Personnel	TBD
Define Tasks	TBD
Set timeline	TBD
Confirm and Sign-off	TBD
Adjust/Confirm Precinct Installation steps/process	TBD
Confirm Precinct installation sequence	TBD
Discuss training plans with Steering Committee	
Review and Refine curriculum with Customer Steering Committee	TBD
Review and Finalized Training Plan - Review with Training Personnel	TBD
Coordinate Training Schedule and Material with Policy Statements	
Define Class Size and require equipment	TBD
Set timeline each for each training session	TBD
Commence Old Equipment Removal (If any)	
Review Access Procedures	TBD
Review and Document Existing Server Configuration (if any)	TBD
Review and Document Network Configuration (if any)	TBD
Team updates on PMS - Daily	TBD
Project Manager status review	TBD
Commence FACT Appliance, Docking Stations, and Camera Configuration Install	
Review Access Procedures	TBD
Install Appliance	TBD
Configure server	TBD
Confirm IT to set firewall settings	TBD
Test firewall settings	TBD
Test Client Software Access	TBD
Optional penetration testing / IT review	TBD
Volume and Performance testing	TBD
Fail-over testing	TBD
Appliance Installation Completion Review	TBD



Review and Confirm maintenance and support schedules	TBD
Customer approval and sign off	TBD
For LARGER deployment: Precinct Installation Cycle - Per Precinct items	
Inspect precinct facility/confirm contractor inspection	TBD
Test Docking Station network access from precinct location	TBD
Assure electrical/cooling/network plan approved	TBD
Confirm facility access schedule with Local Station coordinators	TBD
Confirm hardware counts and component orders	TBD
Schedule / verify site installation schedule and publish	TBD
Monitor installation	TBD
Inspect installation	TBD
Confirm User ID/Unit assignments	TBD
Test upload	TBD
Schedule site training	TBD
Commission site	TBD
Review spares and support procedures	TBD
Add precinct components to production monitored list	TBD





Project Goals

VLX acknowledges and understands the mission WVDMV has expressed for your body-worn camera project.

Case Study – Increase Accountability and Reduce Use of Force

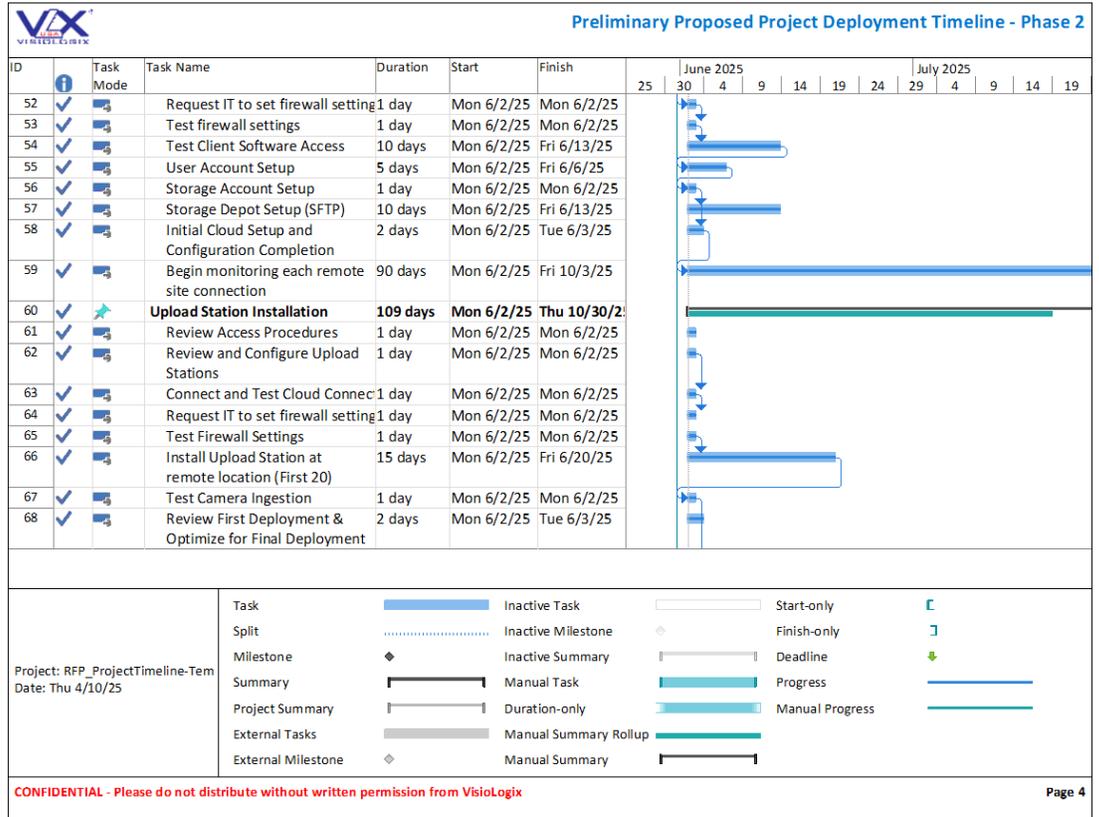
With everyone being able to capture videos nowadays, policing is becoming more complex. Police Officers are being more scrutinized than ever before; however, every point of view is different and most often does not paint a good picture for the Officer as it does not show the Officer’s point of view. VLX utilize technology to simplify the work Officers do every day throughout the criminal justice system. VLX cameras are proven to protect officers by reducing false claims, reduce litigation, enhance Officers safety and accountability, and make communities safer while enhancing public trusts. VLX complete solutions help Officers be safer and more efficient and enable greater transparency within the communities they serve. VLX cameras will reduce citizen complaints and use of force by officers. In the past five years, Police agencies have begun to see the benefit of their captured video footage can expedite the process of building and closing cases.

- Rochester PD in New York - the rate of sustained allegations was about 8 percent, a drop from 20%.
- Boone County reduced its annual use of force incidents from 38 in 2014 to 14 last year, a 63 percent decline.

Enhance Criminal Investigations and Prosecution

Powerconn Tecnologia LTDA (Powerconn), a distributor of security products in Brazil for law enforcement agencies was working with different police agencies during their planning phase - low internet bandwidth for Cloud services and consolidation of digital evidence from different sources. In 2022, Powerconn and its partners was awarded a contract to deploy a complete turnkey body-worn camera and evidence management system for the city of Rio de Janeiro (Rio). Rio has over 50,000 employees and officers serving a population of over 16 million. The system will have over 22,000 BWCs and must be securely accessible for multiple law enforcement and judicial system with future upgrades to handle over 3,000 in-car digital video recorders. The new system must capture, store, manage and share media with the court to create efficiencies for the entire process.

Challenges – Previously, Officers must drive to the location and access the media files, burn to CD/DVD or copy the data to a USB or have the admin at remote locations burn to discs or copy to USB before delivering them via courier, which was cost and resource intensive, posing many challenges including poor security, the risk of losing data and the lack of effective audit trails. Unfortunately, the majority of law



enforcement worldwide are still using these process intensive methods of sharing.

Solution – Deploy VLX HydraSOS solution allowing for storage to be stored locally, but still accessible via VLX EMS located at the data center. Only evidence media files are uploaded as needed for court while local access to evidence is immediately to classify files and add additional metadata.

Conclusion – The Prosecutors and legal aid accessed the footage via VLX EMS and shared with Defense via a secure public access, to enhance the efficiency of the court processes. The results of the solution have been overwhelmingly beneficial: The video evidence collected in the field has driven an increase in charges filed, arrests and convictions in multiple cases. What’s more, the success of the program has helped bring about increased reporting of assaults and life endangering acts, ensuring more accurate statistics and more thorough enforcements.

Simple To Deploy and Automate Process

Boone County Sheriff’s Office (BCSO) wanted a BWC and EMS system easy to deploy and requires little to no IT involvement while automating the captures, stores and manages digital evidence in the field. As such, they selected VisioLogix Hydra EMS and F1 BWC. The simple function use of the BWC in combination with VLX’s EMS Mobile provides easy annotation of incidents in the field.

Challenges – BCSO is looking to reduce Officer hours and overtime pay. Previously, Officers had to annotate evidence files after the fact and only once they have arrived back at the station.

Solutions – Before VLX, Officers had to stay afterhours and classify files and assign cases. With VLX EMS Mobile, all the annotation is done fresh after an incident utilizing existing MDT inside every vehicle. No smartphone or mobile devices are needed for the Officer to carry. No worries if the devices lost or stolen, providing additional costs savings. At the end of each shift, Officers dock their BWC and leave for the day – reducing costs as no overtime are needed, improving Officer moral.

Data Integrity

Evidence integrity is a primary functionality within Hydra EMS; the application provides customers with comprehensive access control features, enabling customers to customize access to the evidence data. Every evidence file within the system is complemented by a detailed, tamper-proof audit trail, which is maintained to provide chain of custody reporting. This audit trail includes evidence metadata along with a detailed record of the “who, when and what” for every interaction with the piece of evidence.

During transfer, a SHA-2 checksum is generated for each video. Once a video lives in Hydra, it can be duplicated as desired. These duplicates are known as child assets. Unmodified child assets will pass the SHA-2 checksum throughout the lifetime of the asset. The SHA-2 cryptographic hash function is applied to each video, and functions as a digital fingerprint for each video captured. These checksums are then compared as part of the upload process to Hydra to confirm that a file has not been compromised during the upload process. If a checksum mismatch occurs, the upload process is reinitiated.

Within Hydra, the SHA-2 checksum is viewable by users with access to the evidence audit trail for the specific piece of evidence. These tamperproof audit trails are created automatically by Hydra upon ingestion of any evidence file. Audit trails are stored in a highly secure database and can be viewed, in a read-only format, by agency users with the appropriate permissions within Hydra. Audit trails include all activity and interactions with the evidence file, and each log record is accompanied by timestamp. Audit trails cannot be edited or changed, even by agency administrators.



The software should be intuitive and user friendly, and have the ability to index, categorize and sort all MVS and BWC video, and include redaction functionality. Hydra EMS was developed for ease of use, with a simple but feature rich layout, and a logical and intuitive flow of information.

Information Sharing

Public Sharing

Sharing by download link makes the shared evidence available via email through a web link, for downloading a ZIP file of the evidence from Hydra EMS without requiring the person downloading the evidence to sign into Hydra EMS. Sharing by download link allows uncontrolled access to the ZIP file of evidence that it links to. You can also specify the duration period in which users can download the files using the link in the email. Hydra EMS makes the shared evidence available for download until the sharing duration expires. Each recipient specified receives an email that includes a link and passcode for downloading a zip file of the evidence.

Internal Sharing

Hydra EMS makes it easy to share evidence and cases with internal accounts within the systems. Since the users already have Hydra EMS credentials, accessing the evidence shared is as easy as logging into the application. After you have added the evidence, you share the file as a reference or a copy of the file. A shared “reference” allows the shared account to view the file as normal. A shared “copy” creates a new file in the shared user account. All unshared data remains completely unavailable. The Sharing Audit report exports a list of all user actions related to sharing evidence and cases to a CSV or PDF file. You can specify the date range for the report. Included in the report are the following details:

- Date and time of the sharing event
- Who initiated the sharing event
- What was shared — evidence or a case
- How was it shared — internal or external to your Hydra EMS agency
- The Case ID of the evidence
- The recipient of the shared evidence
- The permissions shared to the recipient and how long the link is active

A full list of the metadata included in the report is listed below.

- Date Time
- Share Type
- User
- Owner
- Export To
- Export Description
- Case ID
- Files Shared
- Recipient email(s)
- Expiration
- File History
- Notes/Comments
- File Type
- Redacted

WARRANTIES, SUPPORT, AND MAINTENANCE

Based on the requirements, we will provide a warranty on all Hardware including No-Fault Accidental Drop Protection for each year. Our support team will analyze the failure, create an RMA ticket, and ship your replacement to you (included with the replacement is a shipping label for you to return the defective product). The support warranty includes major and minor software updates, phone, email and web support between 8am to 5pm CST. Our support services and product warranties are the best in the industry, we encourage you to contact our references for comments. For more information on warranties, SLA, and data recovery services, etc. please see [APPENDIX B](#)

The Technical Support Manager dedicated to each Agency will maintain a support and service log, and will manage the process of alerting the Agency of upcoming bug fixes and enhancement releases. The Manager will coordinate release testing on your environment; and coordinate the change control process with the appropriate Agency support manager. Once releases are approved, the Support Manager will initiate the roll out of updates off shift. This is an easy and quick process that requires minimal effort and is typically scheduled during low consumption periods.

The plan should include details related to:

1. Delivery method for future upgrades and product enhancements, including frequency of upgrades.
2. Problem reporting and resolution procedures.
3. Thresholds for support limitations.
4. Bug fixes and patches.
5. Performance tunings and incremental enhancement.
6. On-line support.

The update process can be initiated centrally and is driven via TeamViewer, AnyDesk, or any other Agency preferred remote support software to the Precinct application client. Once initiated, the local device pulls the update from the server and applies changes to the local device. The firmware updates can be administered centrally, but are pushed to the cameras individually and update at the next device restart.

With the HTML5 interface all upgrade activity will be further centralized at a single location, the web server.

Maintenance, Support and Updates

VLX releases Hydra EMS software upgrades on both a scheduled and nonscheduled basis as required. Software upgrades are “pushed” to Hydra EMS and are immediately available once completed and authorized by WVDMV. VLX applies these upgrades remotely, so you don’t have to worry about properly integrating or updating your systems. The latest product features, enhancements and software updates, upgrades, patches and fixes, and firmware updates are included in the price of software licenses and as part of your investment in Hydra EMS

Operating system (OS) updates are released on an as needed basis base on severity by Microsoft and our development team. OS Updates deployment involves none to some downtime and are done by our VLX Support Team once confirm by WVDMV or on standard update schedule.

Patches contain fixes to known issues reported by external and internal resources or by users at police agencies. There are no additional costs for any software patch or fix deployed. Patch deployment involves minimal or no downtime and are done by our VLX Support Team once confirm by WVDMV or on standard update schedule.

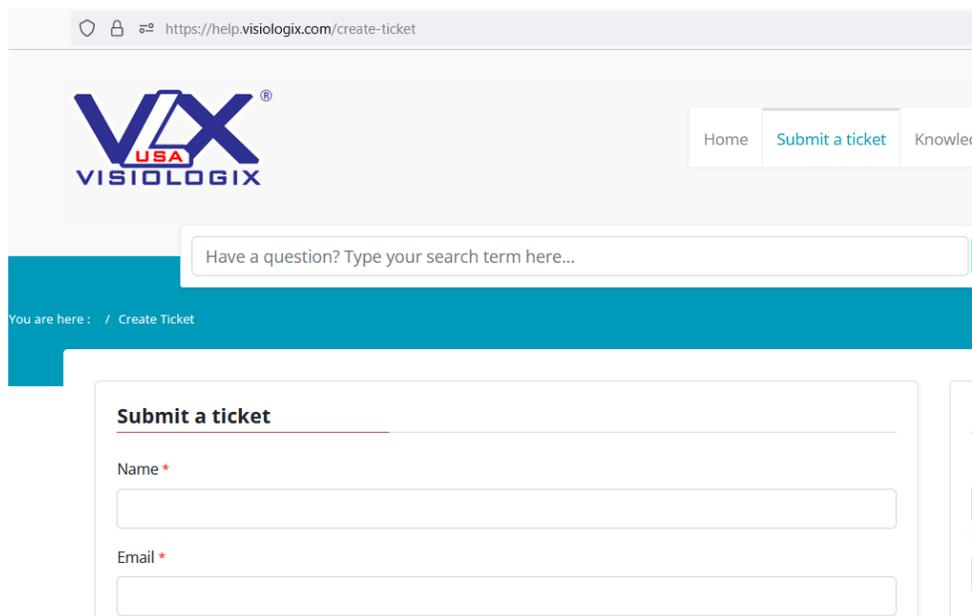
Web, Email, and Phone Assistance

Please review our support agreement for a more detail on support issues. Customer care is available via phone, email, and web. Contact customer care via toll free number, email, or submit a support at our website <https://visiologix.teamwork.com/support>. Each method of support is tracked by our web base help desk system. A ticket will be generated by the system and email back to the user detailing the ticket number, issue, severity, etc. Our knowledge base support also contains information that could help resolve most of the issues.

Severity	Issues	Response Time
Severity 1 Minimal Impact	Non-critical issue. Does not impact customer business. Feature information, documentation, how-to and enhancement requests from the customer.	8 Business Hours
Severity 2 Degraded Operations	A product function has failed, customer production not affected. Support is aware of the issue and a workaround is available.	4 Business Hours
Severity 3 Severe Impact	Product is impaired, customer production up, but impacted. No workaround yet.	2 Business Hours
Severity 4 Critical	Product is down, critically effects customer production environment. No workaround yet available.	< 1 Hour

In addition to the regular support process, the ticket process will feed a product roadmap, reviewed monthly to assure that directional changes and improvements to the system overall map with the Agency program goals. This product roadmap can also be reviewed with the steering committee quarterly or as necessary.

Web Support Ticketing System



The screenshot shows the 'Create Ticket' page on the VISOLOGIX website. The browser address bar displays 'https://help.visiologix.com/create-ticket'. The page features the VISOLOGIX logo with 'USA' underneath. Navigation links for 'Home', 'Submit a ticket', and 'Knowlec' are visible. A search bar contains the text 'Have a question? Type your search term here...'. A breadcrumb trail indicates 'You are here: / Create Ticket'. The main form is titled 'Submit a ticket' and includes input fields for 'Name *' and 'Email *'.

Ticket generated and sent to customer

From: Customer Care
Sent: Tuesday, July 28, 2015 7:28 AM
To: Support Team
Subject: [CS #ITN-254-40365]: Software not working

Customer 1,

Thank you for contacting us. This is an automated response confirming the receipt of your ticket. One o back to you as soon as possible. For your records, the details of the ticket are listed below. When reply that the ticket ID is kept in the subject line to ensure that your replies are tracked appropriately.

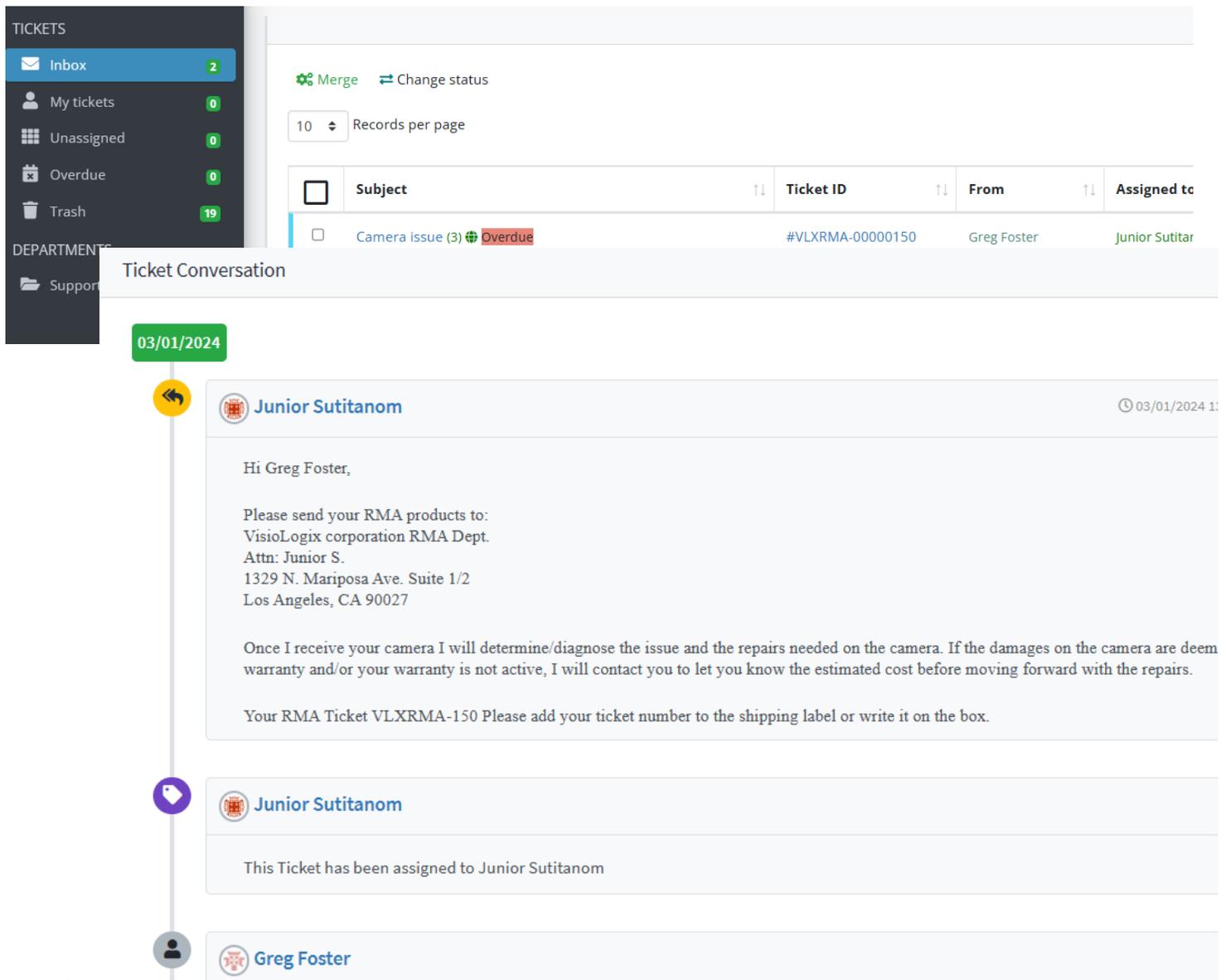
Ticket ID: ITN-254-40365
Subject: Software not working
Department: Technical Support
Type: Issue
Status: Open
Priority: Emergency

You can check the status of or reply to this ticket online at: <http://support.hdprotech.com/index.php?ITN-254-40365>

Kind regards,
 Hdprotech

Support Center: <http://support.hdprotech.com/index.php?>

Customer care team sees ticket in our system (see sample image of our ticking system below)



The screenshot shows a ticketing system interface. On the left is a sidebar with navigation options: TICKETS (Inbox with 2 items, My tickets with 0, Unassigned with 0, Overdue with 0, Trash with 19) and DEPARTMENTS (Support). The main area displays a list of tickets with columns for Subject, Ticket ID, From, and Assigned to. One ticket is visible: 'Camera issue (3) Overdue' with Ticket ID '#VLXRMA-0000150', from 'Greg Foster', and assigned to 'Junior Sutar'. Below the list is a 'Ticket Conversation' window for the selected ticket, dated 03/01/2024. The conversation shows a message from Junior Sutar to Greg Foster, providing RMA instructions and assigning the ticket to Junior Sutar.

Subject	Ticket ID	From	Assigned to
Camera issue (3) Overdue	#VLXRMA-0000150	Greg Foster	Junior Sutar

Ticket Conversation

03/01/2024

Junior Sutar 03/01/2024 1:10

Hi Greg Foster,

Please send your RMA products to:
 VisioLogix corporation RMA Dept.
 Attn: Junior S.
 1329 N. Mariposa Ave. Suite 1/2
 Los Angeles, CA 90027

Once I receive your camera I will determine/diagnose the issue and the repairs needed on the camera. If the damages on the camera are deemed warranty and/or your warranty is not active, I will contact you to let you know the estimated cost before moving forward with the repairs.

Your RMA Ticket VLXRMA-150 Please add your ticket number to the shipping label or write it on the box.

Junior Sutar

This Ticket has been assigned to Junior Sutar

Greg Foster



Training

We are ready and willing to get you in front of customers that are currently deploying our BWC solution. We will set up calls and visits as required.

Please see the following training schedule which includes Train the Trainer courses. Per your requirement, the following will outline our training plan. The project management team will coordinate training in conjunction with the VisioLogix appointed Agency training manager. The team will be required to support both formal and ad hoc training.

With any launch of technology into law enforcement, training and acceptance are critical. VisioLogix has long held the notion that long-term success in any business driven by excellent service and training. As such, the training element is essential to protect the officer and the agency from risk because of an inadequate train Officer. In addition to technical training for agency IT staff and administrators, it will be critical to educate those that will handle evidentiary files to reduce the risk of mishandling data. We will also have “Train the trainers” sessions for the Training personnel as well as in person follow up training to reinforce the train the trainer material.

Proposed Training Plan for Body Worn Cameras for the Agency

Timing	Planned training	Rationale
Launch Week #1	Pre-Implementation Technical Training Session	Need to assess all potential training and technical needs prior to initial installations.
Day # 1 post initial Installations	Post Implementation Technical Training Session	Refresher for Agency Level technical personnel for successful operation of installed HW/SW, storage, and Docking stations.
Day # 1 Train the Administrator	Key Activity is required at the Systems Admin level with important set-up steps for all users.	Administrators will be implementing agency policy relative to retention, user access and authentication/privileges.
Day # 2 Train the Trainers	Key step in educating the first line agency level trainers to be immediate support for end-users.	Trainers will support the training on rudimentary Hardware tasks and assigned activities relative to the Video Management software.
Day # 3 Evidence Management Training	Key Activity for administrators and for those agency personnel that will be handling evidentiary Body Worn Camera related files.	This is key to understand how to properly handled evidence from the implementation of the BWC program.
Day # 4 Support the Trainers	VisioLogix personnel will support initial training sessions conducted by recently trained trainers to reinforce training.	The key will be to ensure that agency personnel are properly trained to make the BWC launch successful.
Ongoing training	Full time VisioLogix technical lead will work with the project manager for directed training targeted at opportunity areas.	Constant proactive training regimen that targets potential problem areas which is critical in such a large deployment.
Optional: End-User Webinars	End-users will have significant on-line training resources; an online suggestion box and desired training topics will be addressed at every monthly Webinar session.	The key will be to ensure that agency personnel are constantly drilled and trained to make the BWC launch successful.

The following two pages provide more detail of what the expected curriculum will be for each type of training.

Camera and Evidence Management System User Training Curriculum

Summary

- Formats: Classroom, Lab, Live Online, Self-Paced
- Length: 4 to 6 hours

Overview:

This hands-on training course explores the daily use of the BWC camera and the software to review, comments, and classification of the media files.

Objectives:

By the end of the course, users should understand how to use the BWC camera and understand the functions and features and be able to meet the following objectives:

- Turn ON and OFF the camera
- Understand the indicators and voice announcements
- How to Start and Stop Video Recording
- How to Start and Stop Audio Recording
- How to Navigate the other Camera Buttons
- How to Record with Pre/Post Recording
- How to Mute Audio during Video Recording
- Log into EMS Software
- How to Upload Videos
- Search for Uploaded Media Files
- Review Media Files
- How to Add Notes, Classify, and Save Reference Information
- Understand How to Use the Media Player
- Understand How to Merge Videos
- Understand how to Export and Create DVDs
- Understand How to use the REDACT tool

Intended Audience:

- Users
- System Administrators responsible for supporting Users

Prerequisites:

- Basic Understanding of using a Digital Camera or Smartphone
- Basic Understanding of using a Windows® base PC



Evidence Management System Administration Training

Summary:

- Formats: Classroom, Lab, Live Online, Self-Paced
- Length: 2 Days

Overview:

The BWC Administration is a one-day course. Day one explores understand the architecture and recommendations of deploying a BWC System. Day two involves the configuration and setting up of the BWC server and storage system.

Objectives: By the end of the course, users should understand how to use the BWC camera and understand the functions and features and be able to meet the following objectives:

- Brief info on BWC System
- Understand the Backend System: Servers and Storage
- Understand the process from Camera to Backend System
- Backup and Redundancy
- Storage Preparation/Setup
- Understanding Admin Tools
- Server Settings and Configurations
- Tricks and Tips for a Low Maintenance System

Intended Audience:

- Network Administrators
- System Administrators responsible for supporting Users

Prerequisites:

- Basic Understanding of using a Digital Camera or Smartphone
- Basic Understanding of Network Protocols
- Basic Understanding of Network Storage
- Proficient in Supporting Windows® base PC
- Proficient Understanding of Windows Server and Windows SQL
- Proficient in Network Troubleshooting

PRODUCT & SOFTWARE TESTING

We will provide the necessary body worn cameras as needed for your Agency to evaluate the system. The camera can be used with VisioLogix EMS evidence management evaluation system currently deployed. We will also provide an Eight-port charging/docking station for your agency to evaluate and see the benefit of using a docking station to easily upload camera data to the evidence management system. There will be no changes to the network, servers, or storage to evaluate our body-worn cameras.



APPENDIX – A Pricing Sheet

Exhibit A - Pricing Page

On-Body Camera Systems RFQ

Item	Item Description	Quantity	Unit Cost	Extended Price
3.1.1	On-Body Camera Systems	36	\$4,171.47	\$150,172.76
3.1.2	Warranty and Support	Year 1	\$26,922.00	\$26,922.00
3.1.2	Warranty and Support	Optional Year 2	\$28,902.00	\$28,902.00
3.1.2	Warranty and Support	Optional Year 3	\$28,902.00	\$28,902.00
			Total Cost	\$234,898.76

Vendor should complete pricing page in its entirety.

ATT FirstNet LTE Data Plan Subscription*

UNLIMITED DATA PER DEVICE	50GB – 100GB	500GB – 1000GB
Monthly Pricing: \$41/device	Monthly Pricing: \$432/pooled	Monthly Pricing: \$3,702/pooled
36 Devices		
Monthly for 36 = \$1,476.00		

*Taxes and fees extra. Prices are per mo. per line. Data added is cumulative to the total data available to the group.

FIRSTNET MOBILE - POOLED PLANS: Require a FirstNet Capable device provisioned with a FirstNet Trio SIM card. Eligibility: All FirstNet Mobile Plans are available only to Public Safety Entities with a qualified AT&T wireless service agreement that includes, without limitation, the Additional Service and Equipment-Related Terms found at att.com/abs-addtl-terms and/or Service Guide, as applicable (Qualified Agreement) for use by their Agency Paid Users. Certain plans are only available to Primary Users; other plans are exclusively for Extended Primary Users. The FirstNet Mobile--Pooled and FirstNet Mobile—Unlimited Plans set forth above are exclusively for Primary User Public Safety Entities. For definitions of Public Safety Entities, Primary Users, Extended Primary Users and Agency Paid Users, see AT&T FirstNet Solution Service Guide (“Service Guide”) or Public Safety Entity Customer’s Qualified Agreement. All AT&T services subject to the terms and conditions in your Qualified Agreement. FirstNet Evolved Packet Core Capabilities: See www.firstnet.com/features for the current capabilities of the FirstNet Evolved Packet Core. International Roaming Blocking Feature: All FirstNet Mobile plans are provisioned with the International Roaming Blocking Feature. Customer must remove the feature to roam in international locations other than Canada and Mexico. There is no charge to remove this feature, but international roaming outside of Canada and Mexico is subject to additional charges. International roaming will require purchase of an international plan (sold separately). International roaming locations are regularly expanded. See www.firstnet.com/firstnetinternational for details. PRICING: Advertised monthly price includes monthly plan charge for talk, text and/or data, depending on plan. Most customers’ bills will show the net price of the Plan. Some customers’ bills may show the net price after a credit has been applied. FirstNet Mobile—Pooled Plan Discounts: The monthly service charges of FirstNet Mobile--Pooled Plans for use with an unsubsidized device are discounted by \$20 per month as compared to the standard monthly service charges of plans for smartphones use with a subsidized device; FirstNet Mobile--Pooled Plans for feature phones and



Body Worn Cameras for WVDMV

data devices are similarly discounted by \$12 per month and \$10 per month, respectively. The FirstNet Mobile—Pooled Plan discount will appear on Customer's bill. Loss of Monthly Service Charge Discount: If Customer upgrades to a subsidized smartphone, feature phone or data device, Customer will lose the applicable plan discount for that Agency Paid User. DEVICES: Sold separately. Devices must be FirstNet Capable. See www.firstnet.com/devices for current list of FirstNet Capable devices. Installment plan charges and other device purchase costs are extra. A limit on the number of financed devices per wireless account may apply. DATA: For use in the United States, Puerto Rico and U.S. Virgin Islands (Domestic Coverage Area or DCA), other U.S. Territories, Canada and Mexico. Additional or promotional data may not be available for use outside the DCA. All AT&T service is subject to AT&T network management practices. See att.com/broadbandinfo for details. Canada and Mexico Service Restrictions: Plan usage not available in Canada and Mexico on Connected Devices. Pay-per-use roaming rates will apply on these devices. 5G SERVICE: Requires compatible FirstNet-capable 5G device, FirstNet SIM and FirstNet 5G plan. Coverage not available everywhere. See firstnet.com/coverage for details. 5G+ SERVICE: Requires a compatible FirstNet-capable 5G+ device, FirstNet SIM and FirstNet 5G plan. Coverage available only in limited locations in specific cities. See firstnet.com/coverage for cities. Compatible device will display 5G+ coverage indicator when used in an area where 5G+ coverage is available. Other restrictions apply. FIRST PRIORITY®: Feature provides prioritization of select data, priority access to available network resources, and preemption capability. Requirements: Agency Paid User Lines must have a qualified FirstNet Mobile data plan and a 4G LTE-compatible, FirstNet Capable device provisioned with an Approved Business Application. Pricing: No additional charge for Primary User Public Safety Entity Agency Paid User lines. Approved Business Applications: Approved Business Applications are limited to applications directly related to the primary missions of Public Safety Entities. These include applications provided under the FirstNet agreement, including the App Catalog, and specifically exclude consumer-oriented applications such as, but not limited to video streaming. Plans must be selected which support the type of application, such as Machine to Machine Plans for machine to machine applications and are subject to the terms of those plans. To help maximize the performance of the network for all public safety users, Approved Business Applications utilizing video should be streamed at a resolution of 480p. Use of plans intended for Approved Business Applications exclude continuous unattended mobile video transmission applications. Limitations: Feature is available only in the DCA (excluding other U.S. Territories) and only for Customer's Approved Business Application data traffic originated on and traversing over the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core. Feature may not be used for Internet traffic other than Customer's Approved Business Application data traffic. Data Prioritization: Feature does not prioritize Customer's Approved Business Application data traffic ahead of all other data traffic; other traffic may have the same or higher prioritization. Priority Access: Feature provides priority access to the available network resources of the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core. Preemption Capability: In conjunction with priority access, grants Customer and its Agency Paid Users the ability to remove or reassign active sessions from other lower priority users' use of the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core when network resources are scarce or occupied. Preemption capability is provisioned as a standard feature on Agency Paid Users' network profile. Available network resources may vary by circumstances and network demands. First Priority® Uplift Management: Provides Primary User Public Safety Entities' designated and authorized communications managers the ability to modify the relative priority and preemption capabilities of the Authorized Users of both Primary User and Extended Primary User Public Safety Entities provisioned with First Priority®. Uplifts may be performed for a minimum duration of 1 hour with a maximum of 48 hours for a given event through the use of the First Priority® Uplift Management portal. Termination or Suspension: AT&T reserves the right to terminate, suspend or restrict the feature if use is inconsistent with applicable terms and conditions; the Business Agreement; or Service Guide (if applicable). UNLIMITED TALK: For phones only. Includes unlimited calls within the DCA and other U.S. Territories (some plans also include calls within Canada and Mexico). Unlimited Talk to Canada and Mexico: For phones only. Includes unlimited International Long Distance calling from the Domestic Coverage Area to Canada and Mexico only. Customer may be charged for calls to special or premium service numbers. Calls to Other Countries: Plans for phones also include ILD calling from the DCA, other U.S. Territories, Canada and Mexico to countries other than Canada & Mexico. Per minute pay-per-use rates apply unless an ILD service package is added to the line placing such calls. Rates subject to change without notice. For rates, see att.com/worldconnect. UNLIMITED TEXT: Standard Messaging – For phones only. Includes



unlimited number of messages up to 1 MB in size within and from the DCA and other U.S. Territories (plans for smartphones and feature phones also include messaging within and from Canada and Mexico) to more than 200 countries for text messages and 120 countries for picture and video messages. AT&T may add, change, and remove included countries at its discretion without notice. Messages sent through applications may incur data and/or add'l charges. See att.com/text2world for details.

AT&T TERMS FOR FIRSTNET MOBILE – POOLED PLANS: Within a single Billing Account Number (BAN), Agency Paid User lines activated on separate FirstNet Mobile--Pooled plans are combined to create a “Data Pool.” Every billing cycle, each Agency Paid User first uses his or her plan’s included data allotment, if any. If an Agency Paid User does not use all of the plan’s Data Allowance, it creates an underage in the amount of the unused Data Allowance (Under Usage). If an Agency Paid User uses more than the plan’s Data Allowance (e.g., any Agency Paid User with a 0 GB plan), the Agency Paid User incurs Data Overage charges in the amount of the excess data usage (Over Usage). At the end of the billing cycle, AT&T calculates the total Under Usage amounts for Agency Paid User lines in the Data Pool and the total Over Usage amounts for Agency Paid User lines in the Data Pool and then compares the two totals. If the total Under Usage amount exceeds the total Over Usage amount, the excess Under Usage is allocated among each Agency Paid User in the Data Pool with Over Usage, resulting in per line credits on Customer’s invoice equal to each such Agency Paid User line’s Data Overage charges. Any remaining excess Under Usage will be forfeited. If the total Under Usage is more than zero and if the total Over Usage amount exceeds the total Under Usage amount then the Under Usage is divided by the Over Usage to create an allocation factor that is applied equally to each Agency Paid User’s Data Overage charges to determine each such Agency Paid User’s share of the total Under Usage amount, resulting in per line credits on Customer’s invoice to partially offset each such Agency Paid User’s Data Overage charges. For example, if a Data Pool has 100 KB of Under Usage and 1000 KB of Over Usage (which means an allocation factor of 10%), then Customer’s invoice will show, with respect to each Agency Paid User line with Over Usage, both (a) the Agency Paid User’s Data Overage charges for the Over Usage at the specified Data Overage rate, and (b) a bill credit equal to 10% of the Agency Paid User’s Data Overage charges. Changing or migrating Agency Paid User lines to FirstNet Mobile--Pooled Plans during a bill cycle may result in one-time prorations or other minor impacts to the credit calculation. If Customer’s organization’s Foundation Account Number has multiple BANs, Customer may have more than one BAN specific Data Pool; however, Agency Paid User Lines in one Data Pool cannot take advantage of another Data Pool’s Under Usage, and each Agency Paid User line can only be part of one Data Pool at a time. AT&T reserves the right to limit the number of Agency Paid User lines in a Data Pool due to business needs and system limitations. Data Overage: If Customer exceeds the total amount of data in the Data Pool during a billing period, a pay-per-use rate of \$0.000009536 per kilobyte (KB) will apply. 1,024 KB = 1 megabyte (MB); 1,048,576 KB = 1 gigabyte (GB).

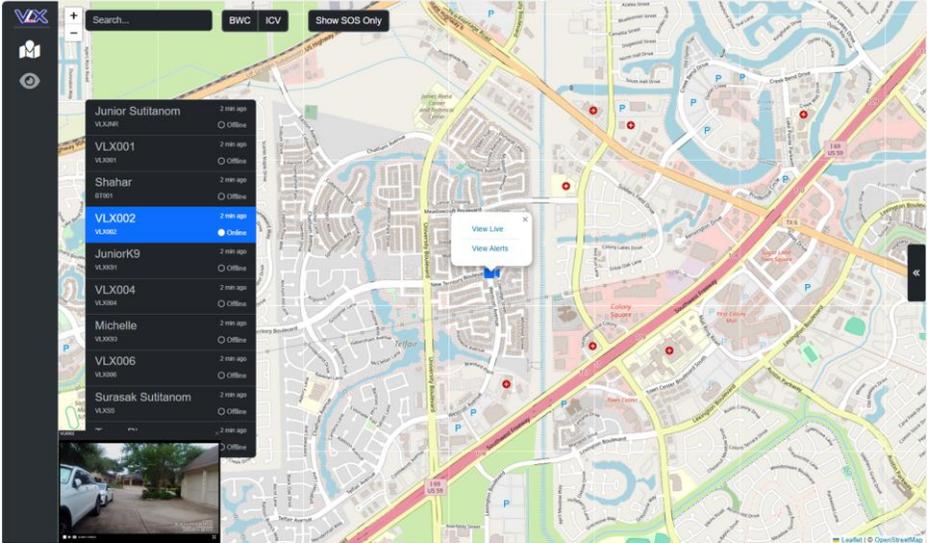


APPENDIX B – SLA, TERMS & CONDITIONS, AND OTHER AGREEMENTS

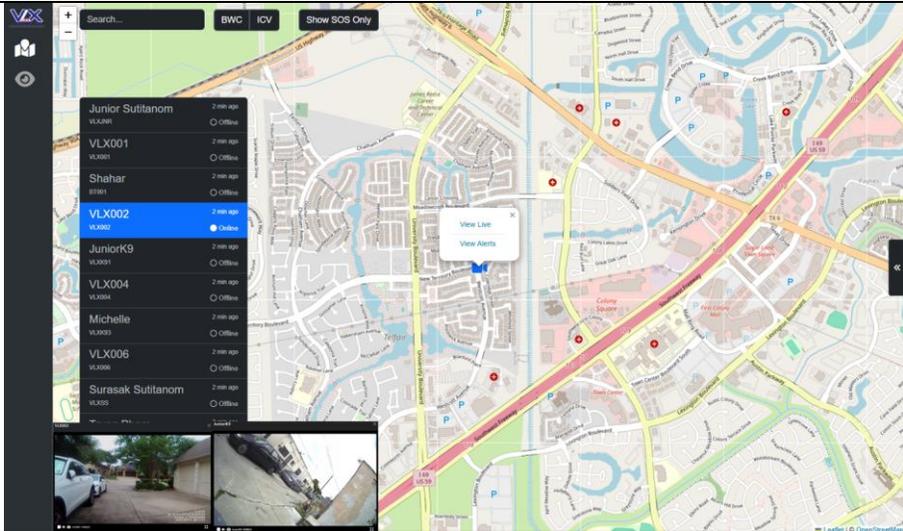
We agree with the terms set in the RFP. For additional terms not listed in the RFP, we are happy to provide our terms and conditions for WVDMV to review. Click on any of the document listed below.

Update Legal Documents are available on our website – <https://www.visiologix.com/terms-and-agreements/>

APPENDIX C – BWC Specifications Response (General Requirements)

	Descriptions compliance with specification offered	Y	N	Deviation from specification Comments
3.1.1	Contract Item #1 is for a total of Thirty-six (36) on body camera worn systems with the following requirements			
	3.1.1.1 Contract Item #1 is for on-body camera systems that include single bay docking stations for each camera and all required ancillary equipment for camera to operate as advertise.	Y		
	3.1.1.2 Contract Item #1 must have real-time GPS and live-streaming capabilities for examiners requiring remote support.	Y		<p>Camera can be tracked and live-view video from Hydra EMS Dashboard.</p> 

	3.1.1.3 Contract Item #1 must have licensing for (3) DMV Administrators and (33) Examiner Camera License.	Y	Licensing terms will cover the (3) DMV Administrators and (33) Examiners. Additional DMV "Viewer" can be added at no charge.
	3.1.1.4 Contract Item #1 must have standalone cloud-base storage solution included that provides streamlined sharing and reviewing tools as well as case summaries that are configurable with retention categories for training purposes and investigations	Y	VLX Solution provides unlimited cloud storage for camera with single examiner association.
	3.1.1.5 Contract item #1 must have selectable 1080, 720, 480 video resolution	Y	
	3.1.1.6 Contract item #1 must have a minimum 12-hour battery life	Y	
	3.1.1.7 Contract item #1 must have a minimum 64GB storage capacity	Y	
	3.1.1.8 Contract item #1 must have proven 6 feet drop test record.	Y	
	3.1.1.9 Contract item #1 must have an operating temperature rang of -20C to 50 C.	Y	
	3.1.1.10 Contract item #1 must have on device full disk encryption.	Y	
	3.1.1.11 Contract item #1 must have built in on device multi mic capability.	Y	
	3.1.1.12 Contract item #1 must have ability to upload evidence wirelessly over LTE without waiting on dock.	Y	<p>While direct LTE transfers are technically supported, VisioLogix does not recommend this method for standard operations due to network reliability, data usage, and transfer security concerns. Instead, the VLX Single Dock offers a reliable alternative for emergency file transfers from within the vehicle.</p> <p>This solution enables the camera to offload data to the dock without interrupting ongoing camera use, allowing the officer to continue recording while previous files are securely transferred.</p> <p>This method ensures critical evidence can be uploaded when immediate access is necessary, without compromising operational continuity or equipment readiness. VLX will provide a total of 66 IDS1 for remote location and emergency uploads.</p> 

	<p>3.1.1.13 Contract item #1 must have ability to support streaming audio and video back to agency (DMV)</p>	<p>Y</p>	
	<p>3.1.1.14 Contract item #1 must have pre-event buffer capability for up to a 2 minutes of pre-event buffer with configurable audio.</p>	<p>Y</p>	<p>VLX CITE G5 Pre and Post Recording is configurable via our camera config tool (CCT).</p>
	<p>3.1.1.15 Contract item #1 must have function to locate a lost device and wipe content option.</p>	<p>N</p>	
<p>3.1.2</p>	<p>Contract #2 is for warranty and support requirements for a three (3) year period.</p>		
	<p>3.1.2.1 Contract Item #2 must have a dedicated 24/7 access to vendors technical support.</p>	<p>Y</p>	
	<p>3.1.2.2 Contract Warranty for each device for breaks, malfunction, lost/stolen hardware replacements provided at useful life of the equipment.</p>	<p>Y</p>	<p>Our No-Fault Accidental Drop Protection allows for one camera replacement per year.</p>
	<p>3.1.2.3 Contract Item #2 must have on-site vendor set-up, configuration, and training.</p>	<p>Y</p>	
	<p>3.1.2.4 Contract Item #2 must have dedicated 24/7 access to vendors Technical Support Team.</p>	<p>Y</p>	
	<p>3.1.2.5 Contract Item #2 must include quote for unlimited storage of camera assets for full three (3) year period from implementation.</p>	<p>Y</p>	
	<p>3.1.2.6 Contract Item #2 must include quote for LTE, SIM cards and data plan subscription to support Live-Streaming of cameras.</p>	<p>Y</p>	<p>VisioLogix will provide the quote for monthly LTE pooled device services and individual devices with unlimited bandwidth for comparison. Please see the pricing range in Appendix A</p>



APPENDIX D – WVDMV FORMS/PDFS

VLX_Signed_Final_CRFQ_0802_DMV2500000003_1_WV_CRFQ_FORM.PDF
VLX_Confirmation_CRFQ DMV2500000003 Specifications.pdf
VLX_Signed_CRFQ DMV2500000003 Terms and Conditions.pdf
ADDENDUM NO_1 CRFQ DMV2500000003_Sign-Confirmation.pdf
ADDENDUM NO_2 CRFQ DMV2500000003_Sign-Confirmation.pdf
ADDENDUM NO_3 CRFQ DMV2500000003_Sign-Confirmation.pdf

ADDENDUM ACKNOWLEDGEMENT FORM
SOLICITATION NO.: CRFQ DMV250000003

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:

(Check the box next to each addendum received)

- | | |
|--|--|
| <input checked="" type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6 |
| <input type="checkbox"/> Addendum No. 2 | <input type="checkbox"/> Addendum No. 7 |
| <input type="checkbox"/> Addendum No. 3 | <input type="checkbox"/> Addendum No. 8 |
| <input type="checkbox"/> Addendum No. 4 | <input type="checkbox"/> Addendum No. 9 |
| <input type="checkbox"/> Addendum No. 5 | <input type="checkbox"/> Addendum No. 10 |

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

VISIOLOGIX CORPORATION

Company



Authorized Signature

APRIL 24, 2025

Date

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.

ADDENDUM ACKNOWLEDGEMENT FORM
SOLICITATION NO.: CRFQ DMV250000003

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:

(Check the box next to each addendum received)

- | | |
|--|--|
| <input type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6 |
| <input checked="" type="checkbox"/> Addendum No. 2 | <input type="checkbox"/> Addendum No. 7 |
| <input type="checkbox"/> Addendum No. 3 | <input type="checkbox"/> Addendum No. 8 |
| <input type="checkbox"/> Addendum No. 4 | <input type="checkbox"/> Addendum No. 9 |
| <input type="checkbox"/> Addendum No. 5 | <input type="checkbox"/> Addendum No. 10 |

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

VISIOLOGIX CORPORATION

Company



Authorized Signature

APRIL 24, 2025

Date

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ADDITIONAL INFORMATION

ADDENDUM NO_3

Addendum No_3 issued to publish and distribute the attached information to the Vendor Community.

REQUEST FOR QUOTATION:

The West Virginia Purchasing Division is soliciting bids on behalf of the West Virginia Division of Motor Vehicles to establish a contract for the one-time purchase of Thirty-Six (36) on-body worn camera systems with ancillary equipment, warranty, and support. Per the Bid Requirements, Specifications, Terms and Conditions attached to this solicitation.

INVOICE TO

DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE. S.E., SUITE 200 CHARLESTON WV US		SHIP TO DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE S.E. SUITE 50 CHARLESTON WV US	
---	--	--	--

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	36 On-Body Worn Camera Systems for CDL Examiners	36.00000	EA		

Comm Code	Manufacturer	Specification	Model #
45121500			

Extended Description:
 36 On-Body Worn Camera Systems for CDL Examiners

INVOICE TO

DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE. S.E., SUITE 200 CHARLESTON WV US		SHIP TO DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE S.E. SUITE 50 CHARLESTON WV US	
---	--	--	--

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	Warranty and Support - Year 1	0.00000	YR		

Comm Code	Manufacturer	Specification	Model #
72154200			

Extended Description:
 36 On-Body Worn Camera Systems for CDL Examiners - Warranty and Support

INVOICE TO			SHIP TO		
DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE. S.E., SUITE 200			DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE S.E.		
CHARLESTON	WV		SUITE 50		
US			CHARLESTON	WV	
			US		

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
3	Warranty and Support - Year 2 Optional	1.00000	YR		

Comm Code	Manufacturer	Specification	Model #
72154200			

Extended Description:

36 On-Body Worn Camera Systems for CDL Examiners - Warranty and Support

INVOICE TO			SHIP TO		
DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE. S.E., SUITE 200			DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE S.E.		
CHARLESTON	WV		SUITE 50		
US			CHARLESTON	WV	
			US		

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
4	Warranty and Support - Year 3 Optional	1.00000	YR		

Comm Code	Manufacturer	Specification	Model #
72154200			

Extended Description:

36 On-Body Worn Camera Systems for CDL Examiners - Warranty and Support

SCHEDULE OF EVENTS

Line	Event	Event Date
1	Tech Questions due by 10:00am	2025-04-10

SOLICITATION NUMBER: CRFQ DMV2500000003

Addendum Number: 3

The purpose of this addendum is to modify the solicitation identified as CRFQ DMV2500000003 (“Solicitation”) to reflect the change(s) identified and described below.

Applicable Addendum Category:

- Modify bid opening date and time
- Modify specifications of product or service being sought
- Attachment of vendor questions and responses
- Attachment of pre-bid sign-in sheet
- Correction of error
- Other

Additional Documentation:

Vendor Question and Response

Bid Opening remains 04/28/2025 at 1:30pm

Terms and Conditions:

1. All provisions of the Solicitation and other addenda not modified herein shall remain in full force and effect.
2. Vendor should acknowledge receipt of all addenda issued for this Solicitation by completing an Addendum Acknowledgment, a copy of which is included herewith. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.

**CRFQ 0802 DMV2500000003
ON-BODY WORN CAMERA SYSTEMS**

Vendor Questions and Agency Response

Q1. How do the devices need to communicate with the DMV?

A1. Must have real-time GPS and live-streaming capabilities for the examiners requiring remote support.

Q2. Does West Virginia DMV require an unlimited data plan subscription to support uploading evidence and live-streaming?

A2. Yes

Q3. Submission Format and Portal Access: Can you confirm whether electronic submission through the wvOASIS portal will be enabled for this RFQ , as indicated in submission instructions? As of today, we are unable to locate it in order to submit electronically.

A3. Electronic Submission is enabled.

Q4. Live Streaming Intent and Usage: Can you please provide additional context on how live streaming is expected to be used by CDL examiners in normal, daily operations? We're hoping to better understand the intended workflows, priorities, and any specific concerns the agency is aiming to address with this feature so we can ensure the proposed solution aligns with those needs.

A4. Live Streaming undecided due to cost.

Q5. Video Storage and Retention: What is the expected retention period for videos—specifically around how long footage is typically retained, and under what circumstances longer-term storage may be required?

A5. CDL Test 60 Days/Flags 90 Days/Written Complaint 180 Days/Investigation 5 Years minimum or Indefinite.

Q6. Data Upload Workflows: Regarding the requirement for single-bay docks, can you provide additional context on how examiners intend to upload video footage after their shift/examination? For example, are BWC devices returned to a centralized office

location for docking at the end of shifts? We're seeking to better understand the intended workflows to ensure our proposed solution aligns with your operational needs?

A6. No assignment to specific locations

Q7. License Breakdown and System Access: Can the agency clarify whether the 33 examiner camera licenses represent the total number of users who need access to the system, or just the number of camera devices being deployed?

a. If the cameras will be shared among multiple examiners, how many total examiners are expected to access the system/cameras?

b. Also, will any additional personnel—such as administrators or supervisors—need access to the system?

A7. Yes 33 Users/Not shared/12 Additional personnel.

Q8. Deployment Locations: Can you please clarify the number of DMV locations or exam centers where the camera systems will be deployed? If multiple locations, approx how many users at each location?

A8. Deployment locations 33, One user at each location

Q9. Public Safety Integration or Collaboration: Is there any anticipated collaboration with local police departments, in terms of needing to share captured evidence in a secured manner?

A9. No

ADDENDUM ACKNOWLEDGEMENT FORM
SOLICITATION NO.: CRFQ DMV2500000003

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VISIOLOGIX CORPORATION

Company



Authorized Signature

APRIL 24, 2025

Date

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.

GENERAL TERMS AND CONDITIONS:

1. CONTRACTUAL AGREEMENT: Issuance of an Award Document signed by the Purchasing Division Director, or his designee, and approved as to form by the Attorney General's office constitutes acceptance by the State of this Contract made by and between the State of West Virginia and the Vendor. Vendor's signature on its bid, or on the Contract if the Contract is not the result of a bid solicitation, signifies Vendor's agreement to be bound by and accept the terms and conditions contained in this Contract.

2. DEFINITIONS: As used in this Solicitation/Contract, the following terms shall have the meanings attributed to them below. Additional definitions may be found in the specifications included with this Solicitation/Contract.

2.1. "Agency" or "Agencies" means the agency, board, commission, or other entity of the State of West Virginia that is identified on the first page of the Solicitation or any other public entity seeking to procure goods or services under this Contract.

2.2. "Bid" or "Proposal" means the vendors submitted response to this solicitation.

2.3. "Contract" means the binding agreement that is entered into between the State and the Vendor to provide the goods or services requested in the Solicitation.

2.4. "Director" means the Director of the West Virginia Department of Administration, Purchasing Division.

2.5. "Purchasing Division" means the West Virginia Department of Administration, Purchasing Division.

2.6. "Award Document" means the document signed by the Agency and the Purchasing Division, and approved as to form by the Attorney General, that identifies the Vendor as the contract holder.

2.7. "Solicitation" means the official notice of an opportunity to supply the State with goods or services that is published by the Purchasing Division.

2.8. "State" means the State of West Virginia and/or any of its agencies, commissions, boards, etc. as context requires.

2.9. "Vendor" or "Vendors" means any entity submitting a bid in response to the Solicitation, the entity that has been selected as the lowest responsible bidder, or the entity that has been awarded the Contract as context requires.

3. CONTRACT TERM; RENEWAL; EXTENSION: The term of this Contract shall be determined in accordance with the category that has been identified as applicable to this Contract below:

Term Contract

Initial Contract Term: The Initial Contract Term will be for a period of _____
_____. The Initial Contract Term becomes effective on the effective start date listed on the first page of this Contract, identified as the State of West Virginia contract cover page containing the signatures of the Purchasing Division, Attorney General, and Encumbrance clerk (or another page identified as _____), and the Initial Contract Term ends on the effective end date also shown on the first page of this Contract.

Renewal Term: This Contract may be renewed upon the mutual written consent of the Agency, and the Vendor, with approval of the Purchasing Division and the Attorney General's office (Attorney General approval is as to form only). Any request for renewal should be delivered to the Agency and then submitted to the Purchasing Division thirty (30) days prior to the expiration date of the initial contract term or appropriate renewal term. A Contract renewal shall be in accordance with the terms and conditions of the original contract. Unless otherwise specified below, renewal of this Contract is limited to _____ successive one (1) year periods or multiple renewal periods of less than one year, provided that the multiple renewal periods do not exceed the total number of months available in all renewal years combined. Automatic renewal of this Contract is prohibited. Renewals must be approved by the Vendor, Agency, Purchasing Division and Attorney General's office (Attorney General approval is as to form only)

Alternate Renewal Term – This contract may be renewed for _____ successive _____ year periods or shorter periods provided that they do not exceed the total number of months contained in all available renewals. Automatic renewal of this Contract is prohibited. Renewals must be approved by the Vendor, Agency, Purchasing Division and Attorney General's office (Attorney General approval is as to form only)

Delivery Order Limitations: In the event that this contract permits delivery orders, a delivery order may only be issued during the time this Contract is in effect. Any delivery order issued within one year of the expiration of this Contract shall be effective for one year from the date the delivery order is issued. No delivery order may be extended beyond one year after this Contract has expired.

Fixed Period Contract: This Contract becomes effective upon Vendor's receipt of the notice to proceed and must be completed within _____ days.

Fixed Period Contract with Renewals: This Contract becomes effective upon Vendor's receipt of the notice to proceed and part of the Contract more fully described in the attached specifications must be completed within _____ days. Upon completion of the work covered by the preceding sentence, the vendor agrees that:

the contract will continue for _____ years;

the contract may be renewed for _____ successive _____ year periods or shorter periods provided that they do not exceed the total number of months contained in all available renewals. Automatic renewal of this Contract is prohibited. Renewals must be approved by the Vendor, Agency, Purchasing Division and Attorney General's Office (Attorney General approval is as to form only).

One-Time Purchase: The term of this Contract shall run from the issuance of the Award Document until all of the goods contracted for have been delivered, but in no event will this Contract extend for more than one fiscal year.

Construction/Project Oversight: This Contract becomes effective on the effective start date listed on the first page of this Contract, identified as the State of West Virginia contract cover page containing the signatures of the Purchasing Division, Attorney General, and Encumbrance clerk (or another page identified as _____), and continues until the project for which the vendor is providing oversight is complete.

Other: Contract Term specified in _____

4. AUTHORITY TO PROCEED: Vendor is authorized to begin performance of this contract on the date of encumbrance listed on the front page of the Award Document unless either the box for "Fixed Period Contract" or "Fixed Period Contract with Renewals" has been checked in Section 3 above. If either "Fixed Period Contract" or "Fixed Period Contract with Renewals" has been checked, Vendor must not begin work until it receives a separate notice to proceed from the State. The notice to proceed will then be incorporated into the Contract via change order to memorialize the official date that work commenced.

5. QUANTITIES: The quantities required under this Contract shall be determined in accordance with the category that has been identified as applicable to this Contract below.

Open End Contract: Quantities listed in this Solicitation/Award Document are approximations only, based on estimates supplied by the Agency. It is understood and agreed that the Contract shall cover the quantities actually ordered for delivery during the term of the Contract, whether more or less than the quantities shown.

Service: The scope of the service to be provided will be more clearly defined in the specifications included herewith.

Combined Service and Goods: The scope of the service and deliverable goods to be provided will be more clearly defined in the specifications included herewith.

One-Time Purchase: This Contract is for the purchase of a set quantity of goods that are identified in the specifications included herewith. Once those items have been delivered, no additional goods may be procured under this Contract without an appropriate change order approved by the Vendor, Agency, Purchasing Division, and Attorney General's office.

Construction: This Contract is for construction activity more fully defined in the specifications.

6. EMERGENCY PURCHASES: The Purchasing Division Director may authorize the Agency to purchase goods or services in the open market that Vendor would otherwise provide under this Contract if those goods or services are for immediate or expedited delivery in an emergency. Emergencies shall include, but are not limited to, delays in transportation or an unanticipated increase in the volume of work. An emergency purchase in the open market, approved by the Purchasing Division Director, shall not constitute a breach of this Contract and shall not entitle the Vendor to any form of compensation or damages. This provision does not excuse the State from fulfilling its obligations under a One-Time Purchase contract.

7. REQUIRED DOCUMENTS: All of the items checked in this section must be provided to the Purchasing Division by the Vendor as specified:

LICENSE(S) / CERTIFICATIONS / PERMITS: In addition to anything required under the Section of the General Terms and Conditions entitled Licensing, the apparent successful Vendor shall furnish proof of the following licenses, certifications, and/or permits upon request and in a form acceptable to the State. The request may be prior to or after contract award at the State's sole discretion.

The apparent successful Vendor shall also furnish proof of any additional licenses or certifications contained in the specifications regardless of whether or not that requirement is listed above.

8. INSURANCE: The apparent successful Vendor shall furnish proof of the insurance identified by a checkmark below prior to Contract award. The insurance coverages identified below must be maintained throughout the life of this contract. Thirty (30) days prior to the expiration of the insurance policies, Vendor shall provide the Agency with proof that the insurance mandated herein has been continued. Vendor must also provide Agency with immediate notice of any changes in its insurance policies, including but not limited to, policy cancelation, policy reduction, or change in insurers. The apparent successful Vendor shall also furnish proof of any additional insurance requirements contained in the specifications prior to Contract award regardless of whether that insurance requirement is listed in this section.

Vendor must maintain:

Commercial General Liability Insurance in at least an amount of: \$1,000,000.00 per occurrence.

Automobile Liability Insurance in at least an amount of: _____ per occurrence.

Professional/Malpractice/Errors and Omission Insurance in at least an amount of: _____ per occurrence. Notwithstanding the forgoing, Vendor's are not required to list the State as an additional insured for this type of policy.

Commercial Crime and Third Party Fidelity Insurance in an amount of: _____ per occurrence.

Cyber Liability Insurance in an amount of: _____ per occurrence.

Builders Risk Insurance in an amount equal to 100% of the amount of the Contract.

Pollution Insurance in an amount of: _____ per occurrence.

Aircraft Liability in an amount of: _____ per occurrence.

9. WORKERS' COMPENSATION INSURANCE: Vendor shall comply with laws relating to workers compensation, shall maintain workers' compensation insurance when required, and shall furnish proof of workers' compensation insurance upon request.

10. VENUE: All legal actions for damages brought by Vendor against the State shall be brought in the West Virginia Claims Commission. Other causes of action must be brought in the West Virginia court authorized by statute to exercise jurisdiction over it.

11. LIQUIDATED DAMAGES: This clause shall in no way be considered exclusive and shall not limit the State or Agency's right to pursue any other available remedy. Vendor shall pay liquidated damages in the amount specified below or as described in the specifications:

_____ for _____.

Liquidated Damages Contained in the Specifications.

Liquidated Damages Are Not Included in this Contract.

12. ACCEPTANCE: Vendor's signature on its bid, or on the certification and signature page, constitutes an offer to the State that cannot be unilaterally withdrawn, signifies that the product or service proposed by vendor meets the mandatory requirements contained in the Solicitation for that product or service, unless otherwise indicated, and signifies acceptance of the terms and conditions contained in the Solicitation unless otherwise indicated.

13. PRICING: The pricing set forth herein is firm for the life of the Contract, unless specified elsewhere within this Solicitation/Contract by the State. A Vendor's inclusion of price adjustment provisions in its bid, without an express authorization from the State in the Solicitation to do so, may result in bid disqualification. Notwithstanding the foregoing, Vendor must extend any publicly advertised sale price to the State and invoice at the lower of the contract price or the publicly advertised sale price.

14. PAYMENT IN ARREARS: Payments for goods/services will be made in arrears only upon receipt of a proper invoice, detailing the goods/services provided or receipt of the goods/services, whichever is later. Notwithstanding the foregoing, payments for software maintenance, licenses, or subscriptions may be paid annually in advance.

15. PAYMENT METHODS: Vendor must accept payment by electronic funds transfer and P-Card. (The State of West Virginia's Purchasing Card program, administered under contract by a banking institution, processes payment for goods and services through state designated credit cards.)

16. TAXES: The Vendor shall pay any applicable sales, use, personal property or any other taxes arising out of this Contract and the transactions contemplated thereby. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.

17. ADDITIONAL FEES: Vendor is not permitted to charge additional fees or assess additional charges that were not either expressly provided for in the solicitation published by the State of West Virginia, included in the Contract, or included in the unit price or lump sum bid amount that Vendor is required by the solicitation to provide. Including such fees or charges as notes to the solicitation may result in rejection of vendor's bid. Requesting such fees or charges be paid after the contract has been awarded may result in cancellation of the contract.

18. FUNDING: This Contract shall continue for the term stated herein, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise made available, this Contract becomes void and of no effect beginning on July 1 of the fiscal year for which funding has not been appropriated or otherwise made available. If that occurs, the State may notify the Vendor that an alternative source of funding has been obtained and thereby avoid the automatic termination. Non-appropriation or non-funding shall not be considered an event of default.

19. CANCELLATION: The Purchasing Division Director reserves the right to cancel this Contract immediately upon written notice to the vendor if the materials or workmanship supplied do not conform to the specifications contained in the Contract. The Purchasing Division Director may also cancel any purchase or Contract upon 30 days written notice to the Vendor in accordance with West Virginia Code of State Rules § 148-1-5.2.b.

20. TIME: Time is of the essence regarding all matters of time and performance in this Contract.

21. APPLICABLE LAW: This Contract is governed by and interpreted under West Virginia law without giving effect to its choice of law principles. Any information provided in specification manuals, or any other source, verbal or written, which contradicts or violates the West Virginia Constitution, West Virginia Code, or West Virginia Code of State Rules is void and of no effect.

22. COMPLIANCE WITH LAWS: Vendor shall comply with all applicable federal, state, and local laws, regulations and ordinances. By submitting a bid, Vendor acknowledges that it has reviewed, understands, and will comply with all applicable laws, regulations, and ordinances.

SUBCONTRACTOR COMPLIANCE: Vendor shall notify all subcontractors providing commodities or services related to this Contract that as subcontractors, they too are required to comply with all applicable laws, regulations, and ordinances. Notification under this provision must occur prior to the performance of any work under the contract by the subcontractor.

23. ARBITRATION: Any references made to arbitration contained in this Contract, Vendor's bid, or in any American Institute of Architects documents pertaining to this Contract are hereby deleted, void, and of no effect.

24. MODIFICATIONS: This writing is the parties' final expression of intent. Notwithstanding anything contained in this Contract to the contrary no modification of this Contract shall be binding without mutual written consent of the Agency, and the Vendor, with approval of the Purchasing Division and the Attorney General's office (Attorney General approval is as to form only). Any change to existing contracts that adds work or changes contract cost, and were not included in the original contract, must be approved by the Purchasing Division and the Attorney General's Office (as to form) prior to the implementation of the change or commencement of work affected by the change.

25. WAIVER: The failure of either party to insist upon a strict performance of any of the terms or provision of this Contract, or to exercise any option, right, or remedy herein contained, shall not be construed as a waiver or a relinquishment for the future of such term, provision, option, right, or remedy, but the same shall continue in full force and effect. Any waiver must be expressly stated in writing and signed by the waiving party.

26. SUBSEQUENT FORMS: The terms and conditions contained in this Contract shall supersede any and all subsequent terms and conditions which may appear on any form documents submitted by Vendor to the Agency or Purchasing Division such as price lists, order forms, invoices, sales agreements, or maintenance agreements, and includes internet websites or other electronic documents. Acceptance or use of Vendor's forms does not constitute acceptance of the terms and conditions contained thereon.

27. ASSIGNMENT: Neither this Contract nor any monies due, or to become due hereunder, may be assigned by the Vendor without the express written consent of the Agency, the Purchasing Division, the Attorney General's office (as to form only), and any other government agency or office that may be required to approve such assignments.

28. WARRANTY: The Vendor expressly warrants that the goods and/or services covered by this Contract will: (a) conform to the specifications, drawings, samples, or other description furnished or specified by the Agency; (b) be merchantable and fit for the purpose intended; and (c) be free from defect in material and workmanship.

29. STATE EMPLOYEES: State employees are not permitted to utilize this Contract for personal use and the Vendor is prohibited from permitting or facilitating the same.

30. PRIVACY, SECURITY, AND CONFIDENTIALITY: The Vendor agrees that it will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the Agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the Agency's policies, procedures, and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in www.state.wv.us/admin/purchase/privacy.

31. YOUR SUBMISSION IS A PUBLIC DOCUMENT: Vendor's entire response to the Solicitation and the resulting Contract are public documents. As public documents, they will be disclosed to the public following the bid/proposal opening or award of the contract, as required by the competitive bidding laws of West Virginia Code §§ 5A-3-1 et seq., 5-22-1 et seq., and 5G-1-1 et seq. and the Freedom of Information Act West Virginia Code §§ 29B-1-1 et seq.

DO NOT SUBMIT MATERIAL YOU CONSIDER TO BE CONFIDENTIAL, A TRADE SECRET, OR OTHERWISE NOT SUBJECT TO PUBLIC DISCLOSURE.

Submission of any bid, proposal, or other document to the Purchasing Division constitutes your explicit consent to the subsequent public disclosure of the bid, proposal, or document. The Purchasing Division will disclose any document labeled "confidential," "proprietary," "trade secret," "private," or labeled with any other claim against public disclosure of the documents, to include any "trade secrets" as defined by West Virginia Code § 47-22-1 et seq. All submissions are subject to public disclosure without notice.

32. LICENSING: In accordance with West Virginia Code of State Rules § 148-1-6.1.e, Vendor must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agency or political subdivision. Obligations related to political subdivisions may include, but are not limited to, business licensing, business and occupation taxes, inspection compliance, permitting, etc. Upon request, the Vendor must provide all necessary releases to obtain information to enable the Purchasing Division Director or the Agency to verify that the Vendor is licensed and in good standing with the above entities.

SUBCONTRACTOR COMPLIANCE: Vendor shall notify all subcontractors providing commodities or services related to this Contract that as subcontractors, they too are required to be licensed, in good standing, and up-to-date on all state and local obligations as described in this section. Obligations related to political subdivisions may include, but are not limited to, business licensing, business and occupation taxes, inspection compliance, permitting, etc. Notification under this provision must occur prior to the performance of any work under the contract by the subcontractor.

33. ANTITRUST: In submitting a bid to, signing a contract with, or accepting a Award Document from any agency of the State of West Virginia, the Vendor agrees to convey, sell, assign, or transfer to the State of West Virginia all rights, title, and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the State of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the State of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to Vendor.

34. VENDOR NON-CONFLICT: Neither Vendor nor its representatives are permitted to have any interest, nor shall they acquire any interest, direct or indirect, which would compromise the performance of its services hereunder. Any such interests shall be promptly presented in detail to the Agency.

35. VENDOR RELATIONSHIP: The relationship of the Vendor to the State shall be that of an independent contractor and no principal-agent relationship or employer-employee relationship is contemplated or created by this Contract. The Vendor as an independent contractor is solely liable for the acts and omissions of its employees and agents. Vendor shall be responsible for selecting, supervising, and compensating any and all individuals employed pursuant to the terms of this Solicitation and resulting contract. Neither the Vendor, nor any employees or subcontractors of the Vendor, shall be deemed to be employees of the State for any purpose whatsoever. Vendor shall be exclusively responsible for payment of employees and contractors for all wages and salaries, taxes, withholding payments, penalties, fees, fringe benefits, professional liability insurance premiums, contributions to insurance and pension, or other deferred compensation plans, including but not limited to, Workers' Compensation and Social Security obligations, licensing fees, etc. and the filing of all necessary documents, forms, and returns pertinent to all of the foregoing.

Vendor shall hold harmless the State, and shall provide the State and Agency with a defense against any and all claims including, but not limited to, the foregoing payments, withholdings, contributions, taxes, Social Security taxes, and employer income tax returns.

36. INDEMNIFICATION: The Vendor agrees to indemnify, defend, and hold harmless the State and the Agency, their officers, and employees from and against: (1) Any claims or losses for services rendered by any subcontractor, person, or firm performing or supplying services, materials, or supplies in connection with the performance of the Contract; (2) Any claims or losses resulting to any person or entity injured or damaged by the Vendor, its officers, employees, or subcontractors by the publication, translation, reproduction, delivery, performance, use, or disposition of any data used under the Contract in a manner not authorized by the Contract, or by Federal or State statutes or regulations; and (3) Any failure of the Vendor, its officers, employees, or subcontractors to observe State and Federal laws including, but not limited to, labor and wage and hour laws.

37. NO DEBT CERTIFICATION: In accordance with West Virginia Code §§ 5A-3-10a and 5-22-1(i), the State is prohibited from awarding a contract to any bidder that owes a debt to the State or a political subdivision of the State. By submitting a bid, or entering into a contract with the State, Vendor is affirming that (1) for construction contracts, the Vendor is not in default on any monetary obligation owed to the state or a political subdivision of the state, and (2) for all other contracts, neither the Vendor nor any related party owe a debt as defined above, and neither the Vendor nor any related party are in employer default as defined in the statute cited above unless the debt or employer default is permitted under the statute.

38. CONFLICT OF INTEREST: Vendor, its officers or members or employees, shall not presently have or acquire an interest, direct or indirect, which would conflict with or compromise the performance of its obligations hereunder. Vendor shall periodically inquire of its officers, members and employees to ensure that a conflict of interest does not arise. Any conflict of interest discovered shall be promptly presented in detail to the Agency.

39. REPORTS: Vendor shall provide the Agency and/or the Purchasing Division with the following reports identified by a checked box below:

Such reports as the Agency and/or the Purchasing Division may request. Requested reports may include, but are not limited to, quantities purchased, agencies utilizing the contract, total contract expenditures by agency, etc.

Quarterly reports detailing the total quantity of purchases in units and dollars, along with a listing of purchases by agency. Quarterly reports should be delivered to the Purchasing Division via email at purchasing.division@wv.gov.

40. BACKGROUND CHECK: In accordance with W. Va. Code § 15-2D-3, the State reserves the right to prohibit a service provider's employees from accessing sensitive or critical information or to be present at the Capitol complex based upon results addressed from a criminal background check. Service providers should contact the West Virginia Division of Protective Services by phone at (304) 558-9911 for more information.

41. PREFERENCE FOR USE OF DOMESTIC STEEL PRODUCTS: Except when authorized by the Director of the Purchasing Division pursuant to W. Va. Code § 5A-3-56, no contractor may use or supply steel products for a State Contract Project other than those steel products made in the United States. A contractor who uses steel products in violation of this section may be subject to civil penalties pursuant to W. Va. Code § 5A-3-56. As used in this section:

- a. "State Contract Project" means any erection or construction of, or any addition to, alteration of or other improvement to any building or structure, including, but not limited to, roads or highways, or the installation of any heating or cooling or ventilating plants or other equipment, or the supply of and materials for such projects, pursuant to a contract with the State of West Virginia for which bids were solicited on or after June 6, 2001.
- b. "Steel Products" means products rolled, formed, shaped, drawn, extruded, forged, cast, fabricated or otherwise similarly processed, or processed by a combination of two or more or such operations, from steel made by the open heath, basic oxygen, electric furnace, Bessemer or other steel making process.
- c. The Purchasing Division Director may, in writing, authorize the use of foreign steel products if:
 1. The cost for each contract item used does not exceed one tenth of one percent (.1%) of the total contract cost or two thousand five hundred dollars (\$2,500.00), whichever is greater. For the purposes of this section, the cost is the value of the steel product as delivered to the project; or
 2. The Director of the Purchasing Division determines that specified steel materials are not produced in the United States in sufficient quantity or otherwise are not reasonably available to meet contract requirements.

42. PREFERENCE FOR USE OF DOMESTIC ALUMINUM, GLASS, AND STEEL: In Accordance with W. Va. Code § 5-19-1 et seq., and W. Va. CSR § 148-10-1 et seq., for every contract or subcontract, subject to the limitations contained herein, for the construction, reconstruction, alteration, repair, improvement or maintenance of public works or for the purchase of any item of machinery or equipment to be used at sites of public works, only domestic aluminum, glass or steel products shall be supplied unless the spending officer determines, in writing, after the receipt of offers or bids, (1) that the cost of domestic aluminum, glass or steel products is unreasonable or inconsistent with the public interest of the State of West Virginia, (2) that domestic aluminum, glass or steel products are not produced in sufficient quantities to meet the contract requirements, or (3) the available domestic aluminum, glass, or steel do not meet the contract specifications. This provision only applies to public works contracts awarded in an amount more than fifty thousand dollars (\$50,000) or public works contracts that require more than ten thousand pounds of steel products.

The cost of domestic aluminum, glass, or steel products may be unreasonable if the cost is more than twenty percent (20%) of the bid or offered price for foreign made aluminum, glass, or steel products. If the domestic aluminum, glass or steel products to be supplied or produced in a “substantial labor surplus area”, as defined by the United States Department of Labor, the cost of domestic aluminum, glass, or steel products may be unreasonable if the cost is more than thirty percent (30%) of the bid or offered price for foreign made aluminum, glass, or steel products. This preference shall be applied to an item of machinery or equipment, as indicated above, when the item is a single unit of equipment or machinery manufactured primarily of aluminum, glass or steel, is part of a public works contract and has the sole purpose or of being a permanent part of a single public works project. This provision does not apply to equipment or machinery purchased by a spending unit for use by that spending unit and not as part of a single public works project.

All bids and offers including domestic aluminum, glass or steel products that exceed bid or offer prices including foreign aluminum, glass or steel products after application of the preferences provided in this provision may be reduced to a price equal to or lower than the lowest bid or offer price for foreign aluminum, glass or steel products plus the applicable preference. If the reduced bid or offer prices are made in writing and supersede the prior bid or offer prices, all bids or offers, including the reduced bid or offer prices, will be reevaluated in accordance with this rule.

43. INTERESTED PARTY SUPPLEMENTAL DISCLOSURE: W. Va. Code § 6D-1-2 requires that for contracts with an actual or estimated value of at least \$1 million, the Vendor must submit to the Agency a disclosure of interested parties prior to beginning work under this Contract. Additionally, the Vendor must submit a supplemental disclosure of interested parties reflecting any new or differing interested parties to the contract, which were not included in the original pre-work interested party disclosure, within 30 days following the completion or termination of the contract. A copy of that form is included with this solicitation or can be obtained from the WV Ethics Commission. This requirement does not apply to publicly traded companies listed on a national or international stock exchange. A more detailed definition of interested parties can be obtained from the form referenced above.

44. PROHIBITION AGAINST USED OR REFURBISHED: Unless expressly permitted in the solicitation published by the State, Vendor must provide new, unused commodities, and is prohibited from supplying used or refurbished commodities, in fulfilling its responsibilities under this Contract.

45. VOID CONTRACT CLAUSES: This Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract clauses that violate State law.

46. ISRAEL BOYCOTT: Bidder understands and agrees that, pursuant to W. Va. Code § 5A-3-63, it is prohibited from engaging in a boycott of Israel during the term of this contract.

DESIGNATED CONTACT: Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

(Printed Name and Title) JUNIOR SUTITANOM, BUSINESS DEVELOPMENT MANAGER

(Address) 6100 CORPORATE DRIVE, SUITE 234, HOUSTON, TX 77036

(Phone Number) / (Fax Number) 281-562-7599 x1104

(email address) JUNIORS@VISOLOGIX.COM

CERTIFICATION AND SIGNATURE: By signing below, or submitting documentation through wvOASIS, I certify that: I have reviewed this Solicitation/Contract in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation/Contract for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that this bid or offer was made without prior understanding, agreement, or connection with any entity submitting a bid or offer for the same material, supplies, equipment or services; that this bid or offer is in all respects fair and without collusion or fraud; that this Contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law; that I am authorized by the Vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on Vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

By signing below, I further certify that I understand this Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract clauses that violate State law; and that pursuant to W. Va. Code 5A-3-63, the entity entering into this contract is prohibited from engaging in a boycott against Israel.

VISOLOGIX CORPORATION

(Company)

(Signature of Authorized Representative)

HANH DANG - GM

(Printed Name and Title of Authorized Representative) (Date)

281 562-7599 x1101

(Phone Number) (Fax Number)

DDH@VISOLOGIX.COM

(Email Address)

REQUEST FOR QUOTATION
On Body Worn Camera Systems-CDL examiners

SPECIFICATIONS

- 1. PURPOSE AND SCOPE:** The West Virginia Purchasing Division is soliciting bids on behalf of the West Virginia Division of Motor Vehicles to establish a contract for the one-time purchase of Thirty-Six (36) on-body worn camera systems with ancillary equipment, warranty, and support.

- 2. DEFINITIONS:** The terms listed below shall have the meanings assigned to them below. Additional definitions can be found in section 2 of the General Terms and Conditions.
 - 2.1 “Contract Item”** means Thirty-Six (36) Camera Systems that will be sold under this contract as more fully described by these specifications.

 - 2.2 “Pricing Page”** means the pages, contained in wvOASIS or attached as Exhibit A, upon which Vendor should list its proposed price for the Contract Items.

 - 2.3 “Solicitation”** means the official notice of an opportunity to supply the State with goods or services that is published by the Purchasing Division.

- 3. GENERAL REQUIREMENTS:**
 - 3.1 Mandatory Contract Item Requirements:** Contract Item must meet or exceed the mandatory requirements listed below and may not fall on the banned products list: <https://www.fcc.gov/supplychain/coveredlist>.
 - 3.1.1 Contract Item #1 is for a total of Thirty-Six (36) on body camera worn systems with the following requirements.**
 - 3.1.1.1** Contract Item #1 is for on-body camera systems that include single bay docking stations for each camera and all required ancillary equipment for camera to operate as advertised.

 - 3.1.1.2** Contract Item #1 must have real-time GPS and live-streaming capabilities for examiners requiring remote support.

 - 3.1.1.3** Contract Item #1 must have licensing for (3) DMV Administrators and (33) Examiner Camera Licenses.

REQUEST FOR QUOTATION
On Body Worn Camera Systems-CDL examiners

- 3.1.1.4** Contract Item #1 must have standalone cloud-based storage solution included that provides streamlined sharing and reviewing tools as well as case summaries that are configurable with retention categories for training purposes and investigations.
- 3.1.1.5** Contract item #1 must have selectable 1080,720,480 video resolution.
- 3.1.1.6** Contract item #1 must have a minimum 12-hour battery life.
- 3.1.1.7** Contract item #1 must have minimum 64GB storage capability.
- 3.1.1.8** Contract item #1 must have proven 6 feet drop test record.
- 3.1.1.9** Contract item#1 must have an operating temperature range of -20 C to 50 C.
- 3.1.1.10** Contract item #1 must have on device full disk encryption.
- 3.1.1.11** Contract item #1 must have built in on device multi mic capability.
- 3.1.1.12** Contract item #1 must have ability to upload evidence wirelessly over LTE without waiting to dock.
- 3.1.1.13** Contract item #1 must have ability to support streaming audio and video back to agency (DMV)
- 3.1.1.14** Contract item #1 must have pre-event buffer capability for up to a 2 minutes of pre-event buffer with configurable audio.
- 3.1.1.15** Contract item #1 must have function to locate a lost device and wipe content option.

**REQUEST FOR QUOTATION
On Body Worn Camera Systems-CDL examiners**

3.1.2 Contract #2 is for warranty and support requirements for a three (3) year period.

3.1.2.1 Contract Item #2 must have a dedicated 24/7 access to vendors Technical Support.

3.1.2.2 Contract Warranty period for each device for breaks, malfunction, lost/stolen hardware replacements provided at useful life of equipment.

3.1.2.3 Contract Item # 2 must have on-site vendor set-up, configuration, and training.

3.1.2.4 Contract Item #2 must have a dedicated 24/7 access to vendors Technical Support Team.

3.1.2.5 Contract Item #2 must include quote for unlimited storage of Camera assets for full three (3) year period from implementation.

3.1.2.6 Contract Item #2 must include quote for LTE, SIM cards and data plan subscription to support Live-Streaming of cameras.

4. CONTRACT AWARD:

4.1 Contract Award: The Contract is intended to provide Agencies with a purchase price for the Contract Items. The Contract shall be awarded to the Vendor that provides the Contract Items meeting the required specifications for the lowest overall total cost as shown on the Pricing Pages.

4.2 Pricing Page: Vendor should complete the Pricing Page. Vendor should complete the Pricing Page in full as failure to complete the Pricing Page in its entirety may result in Vendor's bid being disqualified.

Vendor should type or electronically enter the information into the Pricing Page to prevent errors in the evaluation.

5. PAYMENT:

5.1 Payment: Vendor shall accept payment in accordance with the payment procedures of the State of West Virginia.

REQUEST FOR QUOTATION
On Body Worn Camera Systems-CDL examiners

6. DELIVERY AND RETURN:

- 6.1 Shipment and Delivery:** Vendor shall ship the Contract Items immediately after being awarded this Contract and receiving a purchase order or notice to proceed. Vendor shall deliver the Contract Items within thirty (30) working days after receiving a purchase order or notice to proceed. Contract Items must be delivered to Agency at: **WV DMV 5707 MacCorkle Ave. SE Charleston, WV 25317.**
- 6.2 Late Delivery:** The Agency placing the order under this Contract must be notified in writing if the shipment of the Contract Items will be delayed for any reason. Any delay in delivery that could cause harm to an Agency will be grounds for cancellation of the Contract, and/or obtaining the Contract Items from a third party.
- Any Agency seeking to obtain the Contract Items from a third party under this provision must first obtain approval of the Purchasing Division.
- 6.3 Delivery Payment/Risk of Loss:** Vendor shall deliver the Contract Items F.O.B. destination to the Agency's location.
- 6.4 Return of Unacceptable Items:** If the Agency deems the Contract Items to be unacceptable, the Contract Items shall be returned to Vendor at Vendor's expense and with no restocking charge. Vendor shall either make arrangements for the return within five (5) days of being notified that items are unacceptable or permit the Agency to arrange for the return and reimburse Agency for delivery expenses. If the original packaging cannot be utilized for the return, Vendor will supply the Agency with appropriate return packaging upon request. All returns of unacceptable items shall be F.O.B. the Agency's location. The returned product shall either be replaced, or the Agency shall receive a full credit or refund for the purchase price, at the Agency's discretion.
- 6.5 Return Due to Agency Error:** Items ordered in error by the Agency will be returned for credit within 30 days of receipt, F.O.B. Vendor's location. Vendor shall not charge a restocking fee if returned products are in a resalable condition. Items shall be deemed to be in a resalable condition if they are unused and in the original packaging. Any restocking fee for items not in a resalable condition shall be the lower of the Vendor's customary restocking fee or 5% of the total invoiced value of the returned items.

REQUEST FOR QUOTATION
On Body Worn Camera Systems-CDL examiners

7 VENDOR DEFAULT:

7.1 The following shall be considered a vendor default under this Contract.

7.1.1 Failure to provide Contract Items in accordance with the requirements contained herein.

7.1.2 Failure to comply with other specifications and requirements contained herein.

7.1.3 Failure to comply with any laws, rules, and ordinances applicable to the Contract Services provided under this Contract.

7.1.4 Failure to remedy deficient performance upon request.

7.2 The following remedies shall be available to Agency upon default.

7.2.1 Immediate cancellation of the Contract.

7.2.2 Immediate cancellation of one or more release orders issued under this Contract.

7.2.3 Any other remedies available in law or equity.

8 MISCELLANEOUS:

8.1 Contract Manager: During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below.

Contract Manager: JUNIOR SUTITANOM

Telephone Number: 281-562-7599 x1104

Fax Number: _____

Email Address: JUNIORS@VISOLOGIX.COM



Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

State of West Virginia
 Centralized Request for Quote
 Audio/Video

Proc Folder: 1628135			Reason for Modification:
Doc Description: 36 On-Body Worn Camera Systems for CDL Examiners			
Proc Type: Central Purchase Order			
Date Issued	Solicitation Closes	Solicitation No	Version
2025-03-31	2025-04-22 13:30	CRFQ 0802 DMV2500000003	1

BID RECEIVING LOCATION

BID CLERK
 DEPARTMENT OF ADMINISTRATION
 PURCHASING DIVISION
 2019 WASHINGTON ST E
 CHARLESTON WV 25305
 US

VENDOR

Vendor Customer Code:
Vendor Name : VisioLogix Corporation
Address : 6100 CORPORATE DRIVE, SUITE 234
Street :
City : HOUSTON
State : TX **Country :** USA **Zip :** 77036
Principal Contact : JUNIOR SUTITANOM
Vendor Contact Phone: 281-562-7599 **Extension:** 1104

FOR INFORMATION CONTACT THE BUYER

John W Estep
 304-558-2566
 john.w.estep@wv.gov

Vendor Signature X  **FEIN#** 81-2581572 **DATE** 04/21/2025

All offers subject to all terms and conditions contained in this solicitation

ADDITIONAL INFORMATION**REQUEST FOR QUOTATION:**

The West Virginia Purchasing Division is soliciting bids on behalf of the West Virginia Division of Motor Vehicles to establish a contract for the one-time purchase of Thirty-Six (36) on-body worn camera systems with ancillary equipment, warranty, and support. Per the Bid Requirements, Specifications, Terms and Conditions attached to this solicitation.

INVOICE TO		SHIP TO	
DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE. S.E., SUITE 200		DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE S.E.	
CHARLESTON	WV	SUITE 50 CHARLESTON	WV
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	36 On-Body Worn Camera Systems for CDL Examiners	36.00000	EA	\$4,373.41	\$157,442.76

Comm Code	Manufacturer	Specification	Model #
45121500	VISIOLOGIX	CITE G5 4G	035-1001

Extended Description:

36 On-Body Worn Camera Systems for CDL Examiners

INVOICE TO		SHIP TO	
DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE. S.E., SUITE 200		DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE S.E.	
CHARLESTON	WV	SUITE 50 CHARLESTON	WV
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	Warranty and Support - Year 1	0.00000	YR	\$24,087.00	\$24,087.00

Comm Code	Manufacturer	Specification	Model #
72154200			

Extended Description:

36 On-Body Worn Camera Systems for CDL Examiners - Warranty and Support

INVOICE TO		SHIP TO	
DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE. S.E., SUITE 200		DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE S.E.	
CHARLESTON	WV	SUITE 50 CHARLESTON	WV
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
3	Warranty and Support - Year 2 Optional	1.00000	YR	\$25,732.00	\$25,732.00

Comm Code	Manufacturer	Specification	Model #
72154200			

Extended Description:

36 On-Body Worn Camera Systems for CDL Examiners - Warranty and Support

INVOICE TO		SHIP TO	
DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE. S.E., SUITE 200		DIVISION OF MOTOR VEHICLES 5707 MACCORKLE AVE S.E.	
CHARLESTON	WV	SUITE 50 CHARLESTON	WV
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
4	Warranty and Support - Year 3 Optional	1.00000	YR	\$25,732.00	\$25,732.00

Comm Code	Manufacturer	Specification	Model #
72154200			

Extended Description:

36 On-Body Worn Camera Systems for CDL Examiners - Warranty and Support

SCHEDULE OF EVENTS

<u>Line</u>	<u>Event</u>	<u>Event Date</u>
1	Tech Questions due by 10:00am	2025-04-10

	Document Phase	Document Description	Page
DMV2500000003	Final	36 On-Body Worn Camera Systems for CDL Examiners	4

ADDITIONAL TERMS AND CONDITIONS

See attached document(s) for additional Terms and Conditions

Exhibit A - Pricing Page
On-Body Camera Systems RFQ

Item	Item Description	Quantity	Unit Cost	Extended Price
3.1.1	On-Body Camera Systems	36	\$4,171.47	\$150,172.76
3.1.2	Warranty and Support	Year 1	\$26,922.00	\$26,922.00
3.1.2	Warranty and Support	Optional Year 2	\$28,902.00	\$28,902.00
3.1.2	Warranty and Support	Optional Year 3	\$28,902.00	\$28,902.00
			Total Cost	\$234,898.76

Vendor should complete pricing page in its entirety.