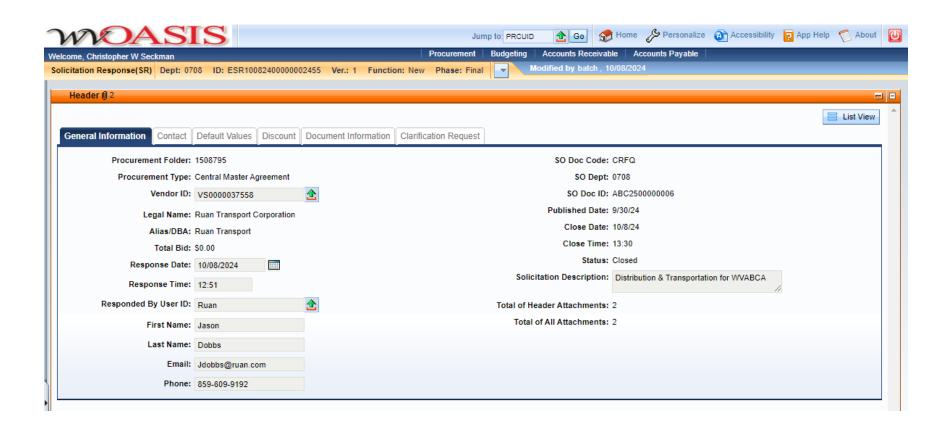


2019 Washington Street, East Charleston, WV 25305 Telephone: 304-558-2306 General Fax: 304-558-6026

Bid Fax: 304-558-3970

The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at *wvOASIS.gov*. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at *WVPurchasing.gov* with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.





**Department of Administration Purchasing Division** 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

#### State of West Virginia **Solicitation Response**

**Proc Folder:** 1508795

**Solicitation Description:** Distribution & Transportation for WVABCA

**Proc Type:** Central Master Agreement

**Solicitation Closes** Solicitation Response Version 2024-10-08 13:30 SR 0708 ESR10082400000002455 1

**VENDOR** 

VS0000037558

Ruan Transport Corporation

**Solicitation Number:** CRFQ 0708 ABC2500000006

**Total Bid:** 0 **Response Date:** Response Time: 2024-10-08 12:51:16

Comments:

FOR INFORMATION CONTACT THE BUYER

Joseph E Hager III (304) 558-2306 joseph.e.hageriii@wv.gov

Vendor

FEIN# DATE Signature X

All offers subject to all terms and conditions contained in this solicitation

FORM ID: WV-PRC-SR-001 2020/05 Date Printed: Oct 8, 2024 Page: 1

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Wholesale distribution services - CASE	0.00000	CASE	3.490000	0.00

Comm Code	Manufacturer	Specification	Model #	
80141702				
80141702				

**Commodity Line Comments:** Years 1 - 3 = \$3.49

Year 4 = \$3.58 Year 5 = \$3.67 Year 6 = \$3.76

#### **Extended Description:**

The West Virginia Purchasing Division is soliciting bids on behalf of WEST VIRGINIA ALCOHOL BEVERAGE CONTROL ADMINISTRATION (WVABCA) to establish an Open-End Contract to provide distributions & transportation for liquor beverages from the WVABCA warehouse located at 97 Independent Avenue, Nitro, WV 25143 per the specifications and instructions contained in the solicitation.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Wholesale distribution services - HOUR	0.00000	HOUR	36.990000	0.00

Comm Code	Manufacturer	Specification	Model #	
80141702				

#### **Commodity Line Comments:**

#### **Extended Description:**

The West Virginia Purchasing Division is soliciting bids on behalf of WEST VIRGINIA ALCOHOL BEVERAGE CONTROL ADMINISTRATION (WVABCA) to establish an Open-End Contract to provide distributions & transportation for liquor beverages from the WVABCA warehouse located at 97 Independent Avenue, Nitro, WV 25143 per the specifications and instructions contained in the solicitation.

Date Printed: Oct 8, 2024 Page: 2 FORM ID: WV-PRC-SR-001 2020/05



# Ruan Dedicated Contract Transportation Capabilities



Ruan is a privately-held, family-owned corporation that was founded in Des Moines, IA in 1932.

We are an asset-based 3PL with customer dedicated warehouse space and an annual revenue of \$1.75 billion.



13,000 ACTIVE CARRIER PARTNERSHIPS



300 OPERATIONS NATIONWIDE



**5,400 TEAM MEMBERS** 



4,200 PROFESSIONAL DRIVING TEAM MEMBERS



OWN/OPERATE 3,900 POWER UNITS & 11,000 TRAILERS





## **INDUSTRIES WE SERVE**



AGRICULTURAL



A BEVERAGE





CHEMICALS



CONSUMER
PACKAGED GOODS



**FOOD GRADE** 



FOOD PROCESSING GROCERY







∰ MANUFACTURING



MEDICAL SUPPLIES 📥 METALS

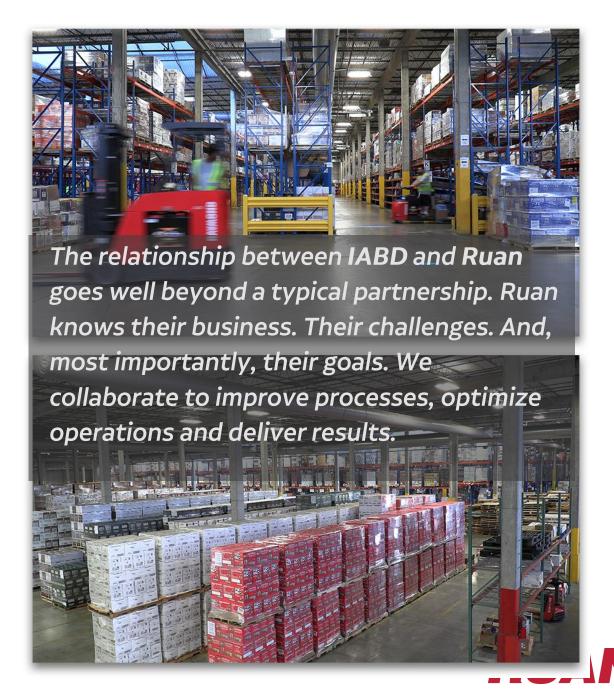




**RETAIL** 









The Iowa Alcoholic Beverages Division is the alcoholic beverage control authority for the state of Iowa regulating liquor wholesales.

#### Ankeny, IA

#### **Statistics**

- + 39 team members
- + 180,000 square feet
- + 24 trailer spots
- + 10 dock doors
- + 125,000 weekly unit picks

#### Other Features

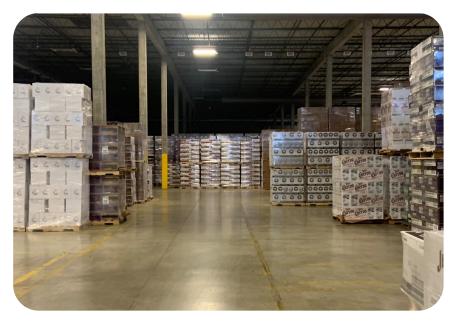
- + Integrated with IABD order management system
- + Real-time inventory transactions
- + Directed put away and pick routes defined by Ruan's WMS
- + Inventory transactions completed at time of shipping
- + Real-time visibility to suppliers
- + Supporting more than 75 suppliers

#### **Dedicated Fleet**

+ Dedicated fleet servicing 1,900 retailers and wholesalers throughout lowa

18 drivers

32 dry vans





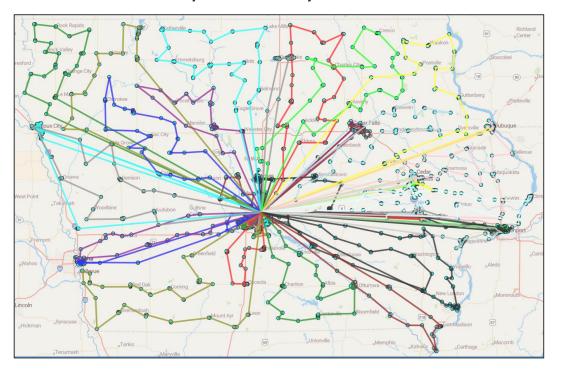


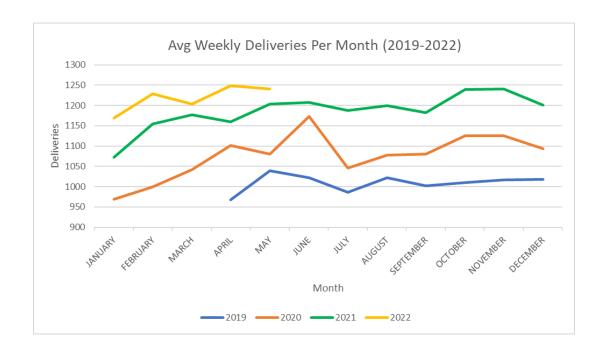


## **DISTRIBUTION MODEL**

- Ruan's fleet delivers to all 1,900 customers on set weekly routes
- Orders are palletized and loaded in reverse stop sequence
- Orders are delivered same day, or next day on longer routes
- Average of 21 deliveries per load

#### **Snapshot of weekly deliveries**





Deliveries have steadily increased since Ruan took over, while still maintaining a 98-99% on time rate



# RUAN

# Dedicated Contract Transportation

## SAFETY FIRST CULTURE

## Safety. We pioneered it.

Our award-winning Megasafe Safety Program was an industry first and continues to set the bar for our best-inclass safety culture, reducing risk for customers and ensuring each of our 4,200 professional drivers return home safely every day.

In addition to equipping our tractors with the latest safety technologies, our drivers are also trained to handle materials that require additional expertise including bulk food, gases and chemicals, metals, and more.







Ruan launched our Video Safety Program, including installing DriveCam **video safety technology in all Ruan trucks**, maintenance vehicles, and company cars.



## DRIVER RECRUITING, QUALIFICATION AND RETENTION

# Ruan's driver retention rate is 3x the national average.

Ruan employs over 4,000 professional company drivers who meet strict safety and service requirements. The keys to our success are training, engagement, and ongoing communication.





#### **DRIVER RECRUITING**

Our internal recruiting staff is comprised of 22 Ruan team members who work on approximately 900 driver applications each week.

Recognized as an employer of choice

In-house driver recruiting and marketing team

Attractive hours and consistent schedules

Late model, safe equipment

Competitive pay and excellent benefits

#### **DRIVER QUALIFICATION**

Driver applications are reviewed to ensure they meet Ruan standards

Incorporate customer specific requirements

Drivers are required to pass a road test and pre-trip and post-trip inspections

#### **DRIVER RETENTION**

Work-life balance
On-site account management
Customer-specific training
manuals

Safety courses and awards:

- Driver of the Year
- Driver Appreciation Week
- Million Mile Driver
- Safety training and driving programs

Uniform programs and appearance mandates

Annual employee engagement survey

Driver-inclusive communication of company strategic initiatives, values and guiding principles



## DRIVER ORIENTATION AND MEGASAFE TRAINING

Megasafe is Ruan's proprietary safety program encompassing **training and job safety analysis** specific to each job function.

All employees receive our award-winning Megasafe training and drivers are re-certified every other year.

- → Ruan company orientation
- → Classroom training on Ruan Megasafe7 Rules of Safe Driving and Ruan Megasafe 5 Rules of Working Safely combined with passing test grade requirement
- Driver observations performed by certified driver trainers

ONGOING QUARTERLY
SAFETY TRAINING FOCUSED
ON STANDARD OPERATING
PROCEDURES BASED ON
THE UNIQUE PRODUCT
DELIVERY REQUIREMENTS,
HANDLING PROCESS,
EQUIPMENT
REQUIREMENTS, AND
ESSENTIAL PPE.





## **PARTNERSHIP TRANSITION**

From drivers and their families to equipment sourcing and best in class service, Ruan is committed to providing a seamless transition. We take ownership and we achieve our timelines.

#### Ruan Project Management

Ruan's in-house project management team will build a timephased project plan designed to exceed expectations.

Our teams will meet weekly to perform project planning, execution and monitoring throughout the transition.

#### → The Driver Experience

- + Engagement & Recognition
- + Transparency
- + Safety Focus

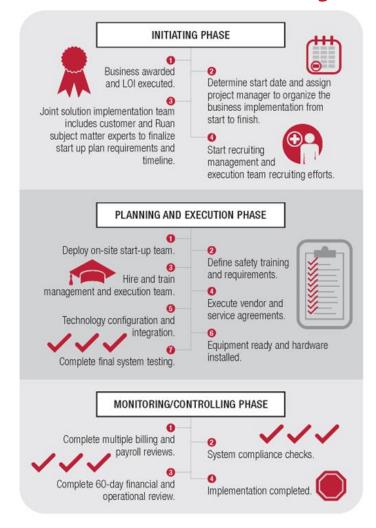
#### Equipment Procurement

- + Pricing based on 2025 model year
- + Explore incumbent purchase options
- Provide short term solutions

#### → Operational excellence

- Site visits / Business requirements
- + Flex drivers & Power only partners
- Exceptional customer service
- + Business intelligence

#### Implementation & Business Integration



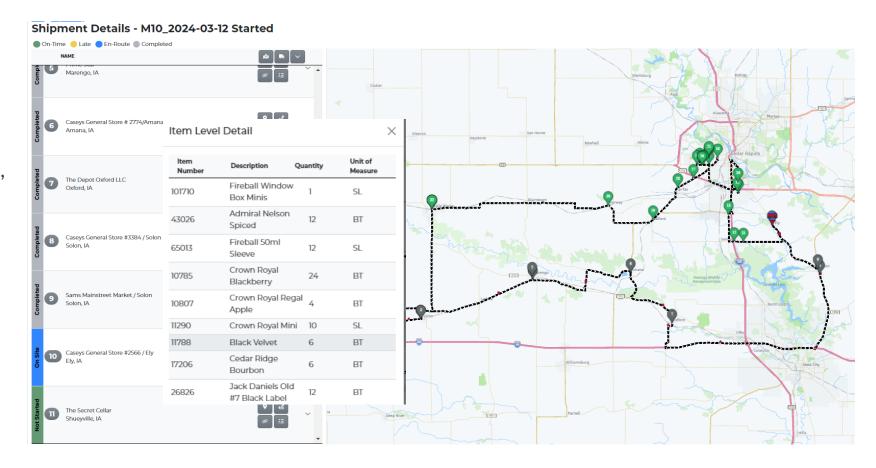


## FREIGHT VISIBILITY

## Real Time Data

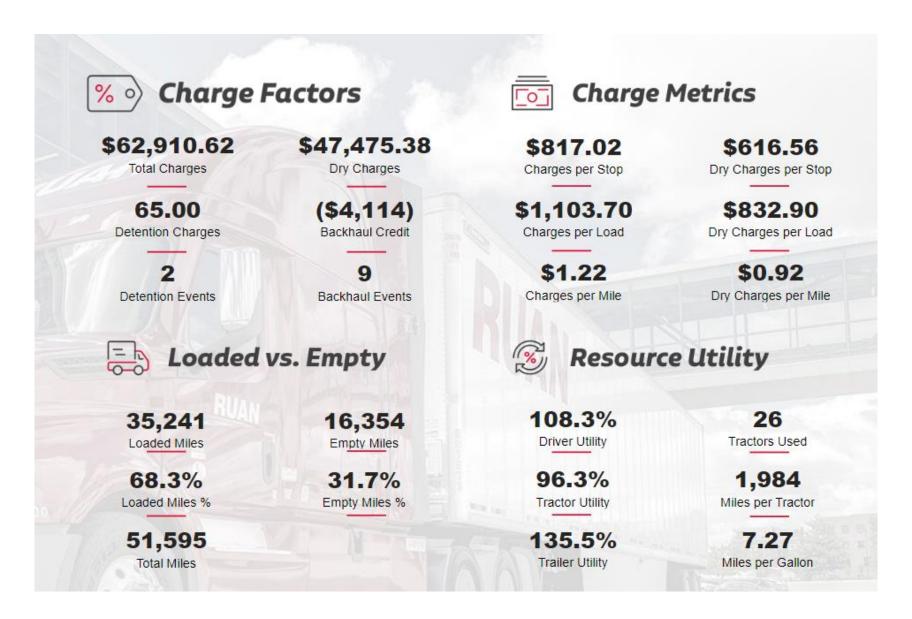
- → ETAs are re-evaluated every 10 minutes with updated GPS pings
- → Real time updates are available to all involved parties
- → Search for shipments by shipment number, location, commodity type, etc.
- → Our RedTrak Android app integrates with a best-of-breed electronic logging device and RTMS2.0, our TMS

Ruan's portal, **accessible by customers 24/7**, displays real-time updates on each truck's physical location, estimated delivery times for future stops, and actual delivery times.





## **BUSINESS INTELLIGENCE**





## **OUR VALUE PROPOSITION**

Ruan offers the ideal flexible combination of asset and non-asset-based supply chain & logistics solutions to get your goods to the right places at the right time – safely and efficiently. We've built our company to anticipate and support your growth goals and help you stay ahead of evolving customer requirements - and we've powered it all with the best team in the industry.

Your dedicated team of Ruan experts deliver results every day through their deep knowledge, commitment to your mission, and their ability to leverage world class technology and data analytics to plan proactively, drive efficiencies, and manage costs on your behalf.

## IT'S NOT JUST ABOUT WHAT WE DO

It's about HOW we do it.
From the top, down. Everyone is at the table.
We're imbedded with you.
We embrace your mission and align our values.
We drive value and efficiencies by listening.
Create innovations by collaborating.
Improve performance through personal connections.

## HUMAN CONNECTIONS DRIVE PERFORMANCE

We are your eyes and ears.
Your best ally and biggest
confidant.
Your team of experts on the
inside.
That understands and cares.
That uncovers challenges - and
solves them.

Day in and day out. We work with you, beside you, and for you.





#### **ATTACHMENT 5**

## REQUEST FOR QUOTATION Qualified Vendor to provide Distribution and Transportation Services

#### PRICING PAGE

WV Alcohol Beverage Control Administration Distribution and Transportation Services.

VENDOR WILL BID ON 3 YEAR BASE CONTRACT AND PRICE FOR RENEWAL YEARS 4, 5, AND 6

	Estimated Quantity	Vendor Rate	Extended Rate Rate				
(Year 1-3 Base Contract)	2,400,000 x	\$	\$ \$8,376,000				
Renewal Year- Year 4	800,000 x	\$ per case	\$\$2,861,80				
Renewal Year-Year 5	800,000 x	\$ <u>3.67</u> per case	<b>\$</b> \$2,933,34				
Renewal Year-Year 6	800,000 x	\$ <u>3.76</u> per case	<b>\$</b> \$3,006,678.63				
Hourly Rate for Transporting Supplies C Equipment for WVABCA							
(Estimated 40hr yearly See Section 4.1.1-B)	120 Hours x	\$per hour	\$ <u>\$4,438.80</u>				
TOTAL DID AMOUNT.		\$17,182,2	262.43				

**TOTAL BID AMOUNT:** 

Delivery rate per standard Case (Bids with a sliding Scale of rates or index will Be Disqualified)

Vendor Name (PRINT): Ruan Transport Corporation

Vendor Signature:

Docusign Envelope ID: 06E7357B-BDE6-4C34-B2E3-5E1C315AE234