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Header @ 1

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**General Information** [Contact](#) [Default Values](#) [Discount](#) [Document Information](#) [Clarification Request](#)

Procurement Folder: 1475603

Procurement Type: Central Master Agreement

Vendor ID: VS0000009502

Legal Name: DatamanUSA, llc

Alias/DBA:

Total Bid: \$7,713,638.40

Response Date: 10/30/2024

Response Time: 16:06

Responded By User ID: datamanusa

First Name: Nidhi

Last Name: Saxena

Email: contact@datamanusa.com

Phone: 7202483110

SO Doc Code: CRFQ

SO Dept: 0511

SO Doc ID: MIS2500000001

Published Date: 10/16/24

Close Date: 10/31/24

Close Time: 13:30

Status: Closed

Solicitation Description: TECHNICAL TEMPORARY STAFFING SERVICES

Total of Header Attachments: 1

Total of All Attachments: 1



Department of Administration  
Purchasing Division  
2019 Washington Street East  
Post Office Box 50130  
Charleston, WV 25305-0130

State of West Virginia  
Solicitation Response

**Proc Folder:** 1475603  
**Solicitation Description:** TECHNICAL TEMPORARY STAFFING SERVICES  
**Proc Type:** Central Master Agreement

Solicitation Closes	Solicitation Response	Version
2024-10-31 13:30	SR 0511 ESR10302400000003233	1

**VENDOR**  
VS0000009502  
DatamanUSA, llc

**Solicitation Number:** CRFQ 0511 MIS2500000001  
**Total Bid:** 7713638.400000000372529029846 **Response Date:** 2024-10-30 **Response Time:** 16:06:53  
**Comments:** DatamanUSA is a financially strong company, offer lowest rate without any further discount.  
DatamanUSA would like to thank procurement team for giving this opportunity. Looking forward to working with you,

**FOR INFORMATION CONTACT THE BUYER**  
Crystal G Hustead  
(304) 558-2402  
crystal.g.hustead@wv.gov

**Vendor**  
**Signature X** **FEIN#** **DATE**

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Senior Web Application Analyst	2080.0000	HOUR	70.000000	145600.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

4.1.1 Senior Web Application Analyst - quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Senior Web Application Analyst Optional renewal year 1	2080.0000	HOUR	73.500000	152880.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Senior Web Application Analyst Optional renewal year 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Senior Web Application Analyst Optional renewal year 2	2080.0000	HOUR	77.180000	160534.40

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Senior Web Application Analyst Optional renewal year 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	Senior Web Application Analyst Optional renewal year 3	2080.0000	HOUR	81.030000	168542.40

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Senior Web Application Analyst Optional renewal year 3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
5	Senior Application Oracle Database Administrator	2080.0000	HOUR	122.000000	253760.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

4.1.2 Senior Application Oracle Database Administrator-quantity of hours listed is for bidding purposes only.



Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
6	Senior Application Oracle Database Administrator Opt Ren Yr1	2080.0000	HOUR	128.100000	266448.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments:

Extended Description:

Senior Application Oracle Database Administrator Opt Ren Yr1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
7	Senior Application Oracle Database Administrator Opt Ren Yr2	2080.0000	HOUR	134.510000	279780.80

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments:

Extended Description:

Senior Application Oracle Database Administrator Opt Ren Yr2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
8	Senior Application Oracle Database Administrator Opt Ren Yr3	2080.0000	HOUR	141.230000	293758.40

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments:

Extended Description:

Senior Application Oracle Database Administrator Opt Ren Yr3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
9	Senior Application DB2 Database Administrator	2080.0000	HOUR	118.000000	245440.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments:

Extended Description:

4.1.3 Senior Application DB2 Database Administrator-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
10	Senior Application DB2 Database Administrator Opt Ren Yr1	2080.0000	HOUR	123.900000	257712.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments:

Extended Description:

Senior Application DB2 Database Administrator Opt Ren Yr1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
11	Senior Application DB2 Database Administrator Opt Ren Yr2	2080.0000	HOUR	130.100000	270608.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Senior Application DB2 Database Administrator Opt Ren Yr2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
12	Senior Application DB2 Database Administrator Opt Ren Yr3	2080.0000	HOUR	136.600000	284128.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Senior Application DB2 Database Administrator Opt Ren Yr3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
13	SQL Server Database Administrator	2080.0000	HOUR	110.000000	228800.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

4.1.4 SQL Server Database Administrator-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
14	SQL Server Database Administrator Opt Ren Yr 1	2080.0000	HOUR	115.500000	240240.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

SQL Server Database Administrator Opt Ren Yr 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
15	SQL Server Database Administrator Opt Ren Yr 2	2080.0000	HOUR	121.280000	252262.40

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

SQL Server Database Administrator Opt Ren Yr 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
16	SQL Server Database Administrator Opt Ren Yr 3	2080.0000	HOUR	127.340000	264867.20

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

SQL Server Database Administrator Opt Ren Yr 3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
17	Help Desk Analyst	2080.0000	HOUR	32.000000	66560.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

4.1.5 Help Desk Analyst-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
18	Help Desk Analyst Optional Renewal Year 1	2080.0000	HOUR	33.500000	69680.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Help Desk Analyst Optional Renewal Year 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
19	Help Desk Analyst Optional Renewal Year 2	2080.0000	HOUR	35.000000	72800.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Help Desk Analyst Optional Renewal Year 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
20	Help Desk Analyst Optional Renewal Year 3	2080.0000	HOUR	36.500000	75920.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Help Desk Analyst Optional Renewal Year 3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
21	Business Analyst	2080.0000	HOUR	70.000000	145600.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

4.1.6 Business Analyst-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
22	Business Analyst Optional Renewal Year 1	2080.0000	HOUR	73.500000	152880.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Business Analyst Optional Renewal Year 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
23	Business Analyst Optional Renewal Year 2	2080.0000	HOUR	77.180000	160534.40

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Business Analyst Optional Renewal Year 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
24	Business Analyst Optional Renewal Year 3	2080.0000	HOUR	81.030000	168542.40

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Business Analyst Optional Renewal Year 3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
25	Information Systems Assistant	2080.0000	HOUR	58.700000	122096.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

4.1.7 Information Systems Assistant-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
26	Information Systems Assistant Optional Renewal Year 1	2080.0000	HOUR	61.600000	128128.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Information Systems Assistant Optional Renewal Year 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
27	Information Systems Assistant Optional Renewal Year 2	2080.0000	HOUR	64.680000	134534.40

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Information Systems Assistant Optional Renewal Year 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
28	Information Systems Assistant Optional Renewal Year 3	2080.0000	HOUR	67.900000	141232.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Information Systems Assistant Optional Renewal Year 3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
29	Programmer Analyst	2080.0000	HOUR	90.000000	187200.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

4.1.8 Programmer Analyst-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
30	Programmer Analyst Optional Renewal Year 1	2080.0000	HOUR	94.500000	196560.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Programmer Analyst Optional Renewal Year 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
31	Programmer Analyst Optional Renewal Year 2	2080.0000	HOUR	99.230000	206398.40

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Programmer Analyst Optional Renewal Year 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
32	Programmer Analyst Optional Renewal Year 3	2080.0000	HOUR	104.200000	216736.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Programmer Analyst Optional Renewal Year 3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
33	Senior Mainframe Application Analyst	2080.0000	HOUR	112.000000	232960.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

4.1.9 Senior Mainframe Application Analyst-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
34	Senior Mainframe Application Analyst Optional Ren Yr 1	2080.0000	HOUR	117.600000	244608.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Senior Mainframe Application Analyst Optional Ren Yr 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
35	Senior Mainframe Application Analyst Optional Ren Yr 2	2080.0000	HOUR	123.400000	256672.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Senior Mainframe Application Analyst Optional Ren Yr 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
36	Senior Mainframe Application Analyst Optional Ren Yr 3	2080.0000	HOUR	129.500000	269360.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Senior Mainframe Application Analyst Optional Ren Yr 3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
37	Mainframe Application Analyst	2080.0000	HOUR	78.000000	162240.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

4.1.10 Mainframe Application Analyst-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
38	Mainframe Application Analyst Renewal Yr 1	2080.0000	HOUR	81.900000	170352.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Mainframe Application Analyst Renewal Yr 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
39	Mainframe Application Analyst Renewal Yr 2	2080.0000	HOUR	86.000000	178880.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Mainframe Application Analyst Renewal Yr 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
40	Mainframe Application Analyst Renewal Yr 3	2080.0000	HOUR	90.290000	187803.20

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:**

**Extended Description:**

Mainframe Application Analyst Renewal Yr 3-quantity of hours listed is for bidding purposes only.



## State of West Virginia

**(CRFQ) #0511 MIS2500000001: Technical Temporary Staffing Services**

### TECHNICAL PROPOSAL

**Due on October 31, 2024, 01:30 PM, EDT**

**Bid prepared for and submitted via at:**

**State of West Virginia**

<https://prd311.wvoasis.gov/PRDVSS1X1ERP/Advantage4>

**Enclose:**

- Addendum Acknowledgement
- Federal Fund Addendum
- HIPPA Business Associate Addendum
- Certificate of Insurance
- Solicitation Acknowledgement
- Contract Manager

**Submitted by:**

**DatamanUSA, LLC**

6890 South Tucson Way, Suite 100

Centennial, Colorado 80112-3919

720-248-3110 Phone

720-248-3200 Facsimile


[contact@DatamanUSA.com](mailto:contact@DatamanUSA.com)



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4.2. VENDORS SHALL BE ABLE TO DEMONSTRATE THEIR POTENTIAL TO PROVIDE THESE SERVICES BY PROVIDING DOCUMENTATION TO INDICATE THEY HAVE PROVIDED STAFFING OF AT LEAST SIX (6) INDIVIDUALS WITHIN THE LISTED CLASSIFICATIONS WITHIN THE PAST FIVE (5) YEARS: DOCUMENTATION SHOULD INCLUDE ENOUGH INFORMATION TO INDICATE THAT THE VENDOR PROVIDED AN EMPLOYEE MEETING THE REQUIREMENTS OF A SPECIFICALLY NAMED CLASSIFICATION FROM SECTION 1, ABOVE: THE DOCUMENTATION SHOULD NAME THE ENTITY TO WHOM THE INDIVIDUAL WAS SUPPLIED AND PROVIDE CONTACT INFORMATION FOR THAT ENTITY. VENDORS MUST PROVIDE DOCUMENTATION TO INDICATE THAT THEIR COMPANY MEETS THIS REQUIREMENT PRIOR TO AWARD; HOWEVER, BIDDER MAY INCLUDE THIS DOCUMENTATION WITH THEIR BID. ....	51
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	Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130	<b>State of West Virginia</b> <b>Centralized Request for Quote</b> <b>Service - Prof</b>
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<b>Proc Folder:</b> 1475603			<b>Reason for Modification:</b> ADDENDUM 1 TO PROVIDE ANSWERS TO VENDOR QUESTIONS
<b>Doc Description:</b> TECHNICAL TEMPORARY STAFFING SERVICES			
<b>Proc Type:</b> Central Master Agreement			
<b>Date Issued</b>	<b>Solicitation Closes</b>	<b>Solicitation No</b>	<b>Version</b>
2024-10-16	2024-10-31 13:30	CRFQ 0511 MIS2500000001	2

<b>BID RECEIVING LOCATION</b>
BID CLERK DEPARTMENT OF ADMINISTRATION PURCHASING DIVISION 2019 WASHINGTON ST E CHARLESTON WV 25305 US

<b>VENDOR</b>			
<b>Vendor Customer Code:</b>	VS0000009502		
<b>Vendor Name :</b>	DatamanUSA,llc		
<b>Address :</b>	6890 S Tucson Way, Ste 100		
<b>Street :</b>			
<b>City :</b>	Centennial		
<b>State :</b>	CO	<b>Country :</b> USA	<b>Zip :</b> 80112
<b>Principal Contact :</b>	NIDHI SAXENA		
<b>Vendor Contact Phone:</b>	720-201-5617	<b>Extension:</b>	

<b>FOR INFORMATION CONTACT THE BUYER</b> Crystal G Hustead (304) 558-2402 crystal.g.hustead@wv.gov
---

<b>Vendor Signature X</b> 	<b>FEIN#</b> 84-155-2228	<b>DATE</b> 10/29/2024
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All offers subject to all terms and conditions contained in this solicitation

## 1. Cover Letter

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Department of Administration  
Purchasing Division  
2019 Washington Street East  
Post Office Box 50130  
Charleston, WV 25305-0130

October 31, 2024

**Subject:** DatamanUSA Response to **State of West Virginia Centralized Request for Quote (CRFQ) #0511 MIS2500000001: Technical Temporary Staffing Services.**

DatamanUSA (Dataman®) is pleased to submit our response to **State of West Virginia Centralized Request for Quote (CRFQ) #0511 MIS2500000001: Technical Temporary Staffing Services.** Founded in 2000, Dataman is a leader in providing comprehensive IT Consulting Services for all the positions including but not limited to *Senior Web Application Analyst, Senior Application Oracle Database Administrator, Senior Application DB2 Database Administrator, SQL Server Database Administrator, Help Desk Analyst, Business Analyst, Information Systems Assistant, Programmer Analyst, Senior Mainframe Application Analyst, Mainframe Application Analyst* and others to the State and Local Government agencies, political subdivisions, quasi-governmental agencies, and non-profit organizations.

### ***Integrated Quality Management System Covering ISO-9001, ISO 27001 and ISO 22301***

Dataman has implemented an Integrated Quality Management System and is certified in ISO 9001:2015 – Quality Management Systems, ISO 27001- Information Security Management and ISO 22301 Business Continuity Management systems certifications.



Dataman has delivered Staffing services to organizations across the country through many contracts with similar scope of services. Our relevant contracts include.

- State of Kansas - Statewide Master Information Technology Services Contract (MITSC)
- State of Texas DIR DBITS Contract for Deliverable Based Services (covering state and local government)
- South Carolina: IT Staff Augmentation Contract of the State of South Carolina
- South Carolina: Deliverable Based IT Project Contract
- South Carolina: Project Management Contract of the South Carolina DHEC
- North Carolina: IT Staff Augmentation Contract of the State of North Carolina
- Maryland: CATS+ Contractor Holder of State of Maryland
- IT Staff Augmentation VMS Commonwealth of Pennsylvania through People fluent
- Connecticut: IT Staff Augmentation VMS Contract
- State of Arkansas: Supplier Managed Staff Augmentation Vendor for IT Services
- State of Washington for IT Staffing and Project Based Services
- Vermont: IT Staff Augmentation Contract for the State of Vermont
- New York: Tier-2 Vendor of the HBITS of the State of New York
- New Jersey's IT Staff Augmentation Contract

- Michigan: IT Staff Augmentation Contract of the Wayne County, Michigan
- Massachusetts: ITS53-Project Service Contract for the Commonwealth of Massachusetts
- Florida Department of Management Services - Information Technology Staff Augmentation Services
- County of Arlington, VA for IT Staff Augmentation Services
- Virginia: IT Contingent VMS Contract of the Commonwealth of Virginia
- City of Cincinnati IT Staff Augmentation Contract
- County of Santa Clara, California - IT Professional Services
- Superior Court of California, County of Orange - Temporary Staffing Services
- Judicial Council of California - Master Agreements for Technical Staff Augmentation Services
- Participating in the Temporary Staffing Services Contract of the NASPO Value Point
- Denver International Airport IT Strategic Partners Contract (covering staffing and project services)
- Burlington International Airport for On-Call Information Technology Services
- Regional Transportation District-Denver Oracle and Workday ERP Work Order Contract (Sole Award)
- Northrup Grumman – Technology Staffing Contract (Covering Southern, CA)
- New Mexico Corrections Department - IT Professional Services
- Los Angeles Police Department – IT Staffing
- San Diego Unified Port District – As Needed IT Applications Consulting Services
- San Bernardino County - Information Technology Staffing Services Contract
- Tarrant County College District for Information Technology Consulting & Staffing Partners
- The University of California - Information Technology (IT) Temporary and Professional Services
- Orange County California – IT Staffing Contract

### 1.1. Company Overview



**Gold  
Partner**

**Founded in 2000, DatamanUSA, LLC, is a certified SBE, MBE, WBE with several agencies.** Dataman is a leader in providing comprehensive IT Consulting Services for all the positions including but not limited to ***Senior Web Application Analyst, Senior Application Oracle Database Administrator, Senior Application DB2 Database Administrator, SQL Server Database Administrator, Help Desk Analyst, Business Analyst, Information Systems Assistant, Programmer Analyst, Senior Mainframe Application Analyst, Mainframe Application Analyst*** and others on a Turnkey basis with a focus on the government sector.



Dataman has the extensive, broad-based technical expertise required to deliver rapid solutions that are practical and customized for each application. During the last 24 years, **over 5000** Dataman associates have aided our clients in the deployment of successful technology solutions.

Dataman has been under contract with dozens of Local Government organizations, State Departments,



Dataman has the unique ability to deliver both IT Deliverable (SOW) based solutions and IT Staffing services with both divisions complimenting each other.

Local Transit Districts and Airports for the delivery of Information technology staff augmentation services, management consulting services, technical consulting services, and managed services. As with our current contracts with the State of Arizona, State of Florida, City of Cleveland, City of Cincinnati, Houston Metro, City of Centennial, City and County of Boulder, City of Aurora, Tarrant County College District, Dallas Areas Rapid Transit (DART), City of San Marcos, Smith County, Williamson County, TX, City of Georgetown, TX, Jefferson County School District, City of Albuquerque, Denver International Airport, Burlington International Airport, Baltimore County Public and more, Dataman has delivered highly

skilled professionals and services to support a wide range of client specific information technology and business needs.

<b>DatamanUSA LLC Profile</b>	
<b>Size and location of offices</b>	A Certified small business, MBE, WBE, DBE company Head office in Centennial, Colorado
<b>Type of services offered</b>	<ul style="list-style-type: none"> <li>• <b>IT Consulting Services</b></li> <li>• IT Staff Augmentation Services</li> <li>• Technical Professional Services</li> <li>• Project Management</li> <li>• Contingent Workforce Services</li> <li>• Temporary Staffing Services</li> <li>• Professional Recruitment Services</li> <li>• Administrative Support Services</li> <li>• Transit Industry Consulting</li> <li>• IT Contract Technical Staffing</li> <li>• Payroll Services</li> <li>• Very Low Overhead (VLO) Staffing For Pass Through</li> </ul>
<b>Number of employees</b>	400+
<b>Year founded</b>	2000
<b>Years in the business</b>	24 years
<b>Form of organization</b>	Limited Liability Company
<b>Type of clients</b>	Federal, State, Local Government Agencies and Private Entities
<b>Days and Hours of Working</b>	Mon-Fri 8am to 6pm
<b>Location of Offices</b>	
<ul style="list-style-type: none"> <li>• <b>Maine/New Hampshire Branch</b> 170 Commerce Way, Suite 200, Portsmouth, New Hampshire 03801</li> <li>• <b>Connecticut Branch</b> 175 Capitol Blvd, 4th Floor, Rocky Hill, CT 06067</li> <li>• <b>New Jersey Branch</b> 306, Winthrop Dr Nutely, NJ 07110</li> <li>• <b>Washington DC/Virginia Branch</b> 9100, Briarwood Farms Ct, Fairfax, VA 22031</li> <li>• <b>South Dakota Branch</b> 101 South Reid Street, Suite 307, Sioux Falls, SD 57103</li> <li>• <b>Iowa Branch</b> 699 Walnut Street, 4th Floor, Des Moines, IA 50309</li> <li>• <b>Dallas Branch</b> 5225 Verde Valley Lane, Dallas, TX 75254</li> <li>• <b>Austin Branch</b> 100 Congress Avenue, Suite 2000, Austin, TX 78701</li> <li>• <b>Houston Branch</b> 363 N Sam Houston Pkwy E, Suite 1100, Houston, TX 77060</li> <li>• <b>Centennial Office (Corporate Headquarters)</b> 6890 S Tucson Way, Suite 100, Centennial, CO 80112</li> <li>• <b>Albuquerque Branch</b> 500 Marquette Avenue, Albuquerque, NM 87102</li> </ul>	

- **Washington Branch**  
1400 112th Ave SE, Suite 100, Bellevue, WA 98004
- **California Branch**  
Oppenheimer Tower, 10880 Wilshire Blvd. Suite 1101, Los Angeles, CA 90024
- **Hawaii Branch**  
500 Ala Moana Blvd, Suite 7-400, Honolulu, HI 96813

### 1.2. DatamanUSA - Diversity Affiliations & Certifications

Dataman is a certified MBE, WBE, DBE & SBE Company with public sector experience. Here is the partial list of diversity affiliations and certifications.

- Certified DBE from Regional Transportation District-Denver
- Certified SBE from Regional Transportation District, Denver
- Certified DBE from the Colorado Department of Transportation
- Certified MBE/WBE/DBE/SBE from the Massachusetts Department of Transportation

Dataman has earned an exceptional 95% Overall Performance Rating from customers in a recent independent survey conducted by Dun & Bradstreet. Along with this, Dataman has a D&B Rating of 1R3 which indicates that we are a stable and well-established company with low risk.



Through our expanding national network, our company has helped thousands of candidates find rewarding technology jobs with businesses ranging from high-tech startups to all branches of government including federal, state, local, executive, legislative, courts, and higher education. Dataman's clients rely on Dataman to strengthen their competitive positions and each year we continue to add to our growing list of loyal customers.

Dataman continues to keep abreast of latest technology trends and methodologies and has successfully continued to provide state-of-the-art services to our customers.

### 1.3. DatamanUSA Centers of Excellence & Core Capabilities

Dataman has following Centers of Excellence (verticals) that core capabilities (horizontal);

#### Centers of Excellence:

- Public Sector Center of Excellence
  - Federal Government Center of Excellence
  - State Government Center of Excellence
  - Local Government Center of Excellence
- Transportation Center of Excellence
- Health-IT Center of Excellence

#### Core Capabilities:

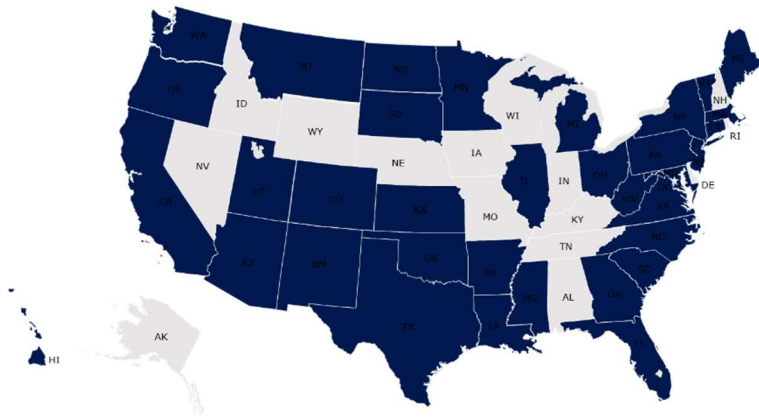
- **Information Systems Consulting Services**
- Cloud Implementation Division
- Application Development Services Division
- Infrastructure Services Division
- IT Cyber Security
- IT Managed Services



- **Temporary Staffing**
  - HealthCare IT Staffing
  - Information Technology Staffing Augmentation Services
  - Administrative Staffing
  - Industrial Labor Staffing
  - Engineering Staffing

#### 1.4. Nationwide Reach

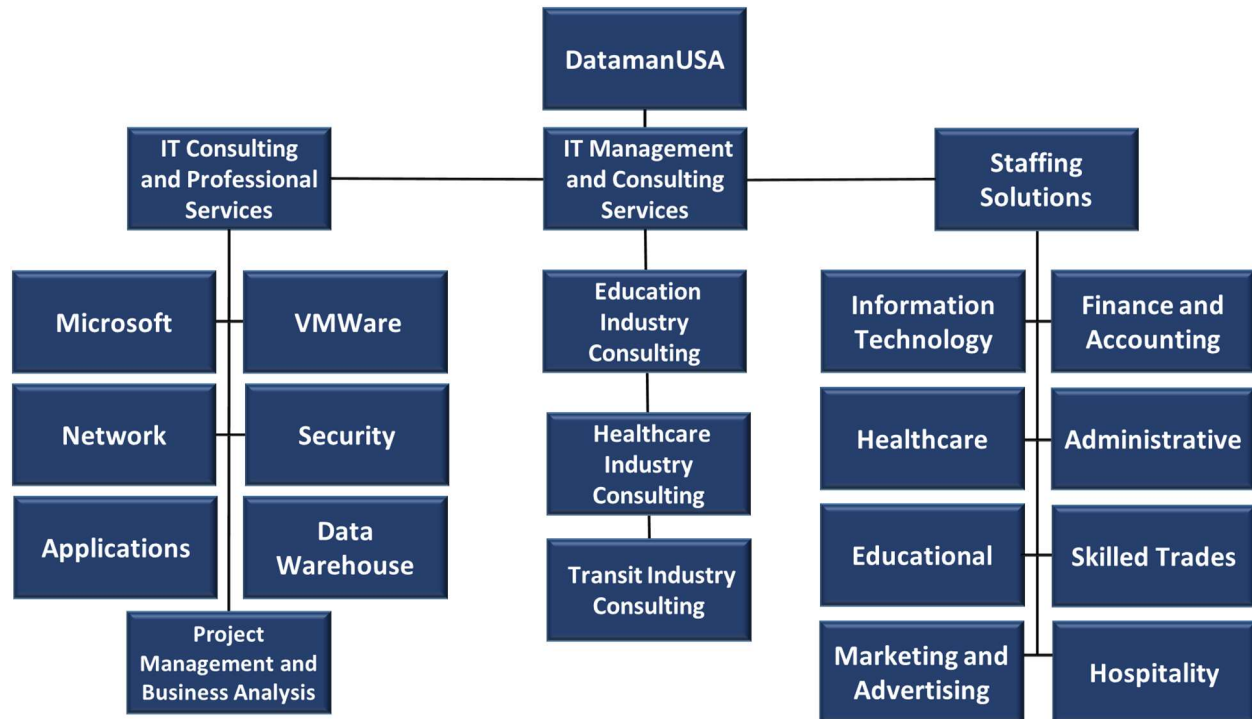
Dataman has the ability to deliver to customers across the globe. We have worked with customers in over 30 states and Washington DC. Our recruiting team has a national reach, and our organization understands how to work with a wide variety of government organizations nationwide. This includes from a staffing standpoint as well as contract and account management. Our account management team can provide quality customer service in all areas of the country.



Team Dataman has successfully implemented modified hub-and-spoke model in the IT & Temporary staffing domain which leverages all strengths of hub-and-spoke model but adds local strength. We assign an account and recruiting managers for each state who travel to state, on as need basis. We also start developing local presence with home office that provides local support but keeps cost down.

#### 1.5. DatamanUSA Services Overview

Dataman believes that 'Doing one thing really well is not enough to create a sustained competitive advantage'. Dataman's commitment to innovation and customer satisfaction has been the cornerstone of its success. To ensure the consistent delivery of results and value to its clients, Dataman has developed an effective and efficient methodology delivered by highly qualified professionals with specific industry and comprehensive technical and functional expertise. Our expert services and State and local Government Center of Excellence differentiate us from our competitors and would help us to provide the best services and resources to the city.



### 1.6. DatamanUSA competitive advantages

Dataman is a leader in providing comprehensive IT Consulting Services for both commercial and government organizations. During the last 24 years, over 5000 Dataman associates have aided our clients in the deployment of successful diverse Information Technology solutions. Dataman has delivered on numerous long-term public-sector contracts. We believe in building long-term relationships with our customers where we truly work as partners.

Dataman's goal is to successfully deliver innovative transformative Information Technology Consulting Services, delivered by talented consultants who have deep experience helping transit agencies improve and streamline their business practices. Dataman offers an unmatched comprehensive, integrated portfolio of services across multiple technologies and industries. Our industry leading consulting partners are focused on strategy led implementation and upgrade services across multiple technologies. Key highlights of Dataman capabilities:

- Significant US government and public sector experience, including expertise with transit industries.
- Significant Information Technology Consulting Services experience using industry leading practices and methodologies.
- Significant experience providing program/portfolio management.
- Ability to provide Information Technology Consulting Services to support multiple platforms with the fixed price, time, and materials-based services.
- Significant technology insight into new and emerging technologies and their practical applications and implications related to Information Technology Consulting Service

#### ➤ *Work Order Process and Methodology*

Our Team's business focus and objectives are very simple and direct – to assist the State in delivering solutions across the Enterprise. Dataman has a strong background working on Job Orders/Work Order



contracts with State and local agencies. Dataman continues to keep abreast of latest technology trends and methodologies and has successfully continued to provide state-of-the-art services to our customers.



### ➤ *Project Management Center of Excellence*

Dataman has a Project Management Center of Excellence (PMCoE) which is highly experienced in supporting and managing wide array of projects which include strategy development, grant-specific initiative execution, process engineering, and organizational design. This gives Dataman added advantage to support State and provide highly skilled project support team.

Dataman PMCoE will support the State through innovation and leadership initiatives and help to reduce cost, accelerate acquisition time, and facilitate a complete, detailed and documented project. Dataman PMCoE will coordinate continuously with the State's in regard to the project staff supplied and will, ensure that value is achieved in all areas.

### ➤ *Technical Capability through Partnership*

Dataman has been participating in the partnership programs of leading project management institutes and technology companies to ensure that the Dataman staff has access to the latest certifications. We have the experience to integrate business processes and IT systems across enterprises using both packaged and custom solutions.

<p><b>Project Management</b></p>    <p><b>Certifications</b></p>	<ul style="list-style-type: none"> <li>• PMP: Project Management Professional</li> <li>• CAPM: Certified Associate in Project Management</li> <li>• CSM: Certified ScrumMaster</li> <li>• CompTIA Project+ certification</li> <li>• PRINCE2 Foundation/PRINCE2 Practitioner</li> <li>• CPMP: Certified Project Management Practitioner</li> <li>• Associate in Project Management</li> <li>• MPM: Master Project Manager</li> <li>• PPM: Professional in Project Management</li> <li>• PMITS: Project Management in IT Security</li> <li>• Certified Project Director</li> </ul>
<p><b>Technical Partnership</b></p>	<ul style="list-style-type: none"> <li>• <b>Oracle Gold Partner</b></li> <li>• <b>Microsoft Silver Partner</b> <ul style="list-style-type: none"> <li>○ Silver Application Integration</li> <li>○ Silver Midmarket Solution Provider</li> </ul> </li> <li>• Microsoft Small Business Specialist</li> <li>• IBM Business Partner</li> <li>• Sun Advantages Partner</li> <li>• Project Management Institute Certified PMPs</li> <li>• Brocade Alliance Partner</li> <li>• Cipher Point Partner (Cyber Security)</li> <li>• Fortinet Partner</li> </ul>

### ➤ *Staffing Services*

Dataman has expertise in attracting, recruiting and retaining qualified consultants. We use our proven and proactive approaches, processes and tools, practiced for a cumulative of 24 years, to provide staff with the required skills. Our staffing approach is driven by selecting meticulous screening process, combining our

understanding of the requirement, and similar experience in staffing government and private sector organizations. Our culture, technology platform and compensation system are consistent across categories which are all designed to find, attract and retain the BEST talent across the entire numerous job categories.



With our proven solution approach, Dataman takes pride in our ability to quickly meet our clients ever-changing needs and makes a strategic effort to deliver individual projects using local resources to control travel costs. Our philosophy is to team with our client's management, as working together is the only way to ensure success.

➤ ***DatamanUSA Public Sector Center of Excellence***

Dataman understands the unique nature of government technology programs having worked with State, Local and Federal government organizations. Dataman has provided both technology, management consulting and managed services for hundreds of public sector and commercial clients throughout the past 21 years.

Dataman has been, or are currently, under contract more than a dozen State and local government agencies as well and transportation agencies (airports, seaports, public transportation rail, bus, demand transit, paratransit) for the delivery of management consulting services, technical consulting services, staffing and managed services.

Along with our key personnel and bench of on-staff consultants, we have the ability to quickly recruit and retain resources who fit the diverse needs of our clients. Our key personnel have experience working with state and county government agencies, transit organizations and airports to understand their unique challenges and needs, identifying and delivering industry talent to help them accomplish their goals. This experience allows us to successfully match market talent with each client's unique organizational needs.

Dataman supports local government organizations in helping government departments meet their ever-changing business needs. State government technology departments are challenged to meet business goals in an industry that is constantly evolving. We have worked with numerous state and county clients to execute sound strategies and deliver cutting edge technology solutions. We understand the unique challenges of state governments and have the experience to bring industry trends from across the globe to our clients. We offer highly skilled on shore and off shore resources to help state government agencies for Temporary Staffing services. Our clients include:

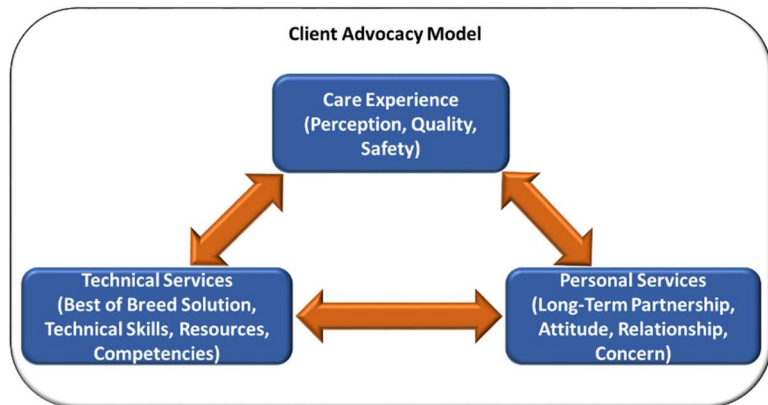
Local Government (Partial List)			
Roswell Park Cancer Institute	City of Broomfield, CO	City of Phoenix	City of Denver
Community Transit, Everett, WA	Los Angeles Dept. of Building and Safety	City of Centennial	City of Albuquerque

NYSERDA	City of Cleveland	Orange County Courts	Williamson County Texas
Smith County Texas	Los Angeles City Planning Dept.	City of Cincinnati	San Antonio Housing Authority Texas
Northrup Grumman	Orange County Transit	County of Santa Clara	Houston Metro
University of California	University of North Dakota	San Jacinto College	Florida Virtual School
County of San Bernardino	Tarrant County College District	North Carolina A&T University	University of Arizona
Jefferson County Public Schools	Medical University of South Carolina	City of Georgetown Texas	Baltimore County Public School
Charleston County School District	Douglas County School District	Adam 12 Five Star Schools	Clemson University
Regional Transportation District-Denver	City and County of Boulder	City of San Marcos Texas	Denver International Airport
<b>State Government (Partial List)</b>			
Pennsylvania Department of Health	Utah Dept. of Human Services	State of Arizona	Texas Education Association
University of North Carolina	University of North Carolina	University of North Carolina	Maryland Dept. of Transportation
Colorado Dept. of Public Safety	South Carolina Department of Information Security	Massachusetts Executive Office of Education	Colorado Department of Transportation
Massachusetts Dept. of Transportation	Washington Department of Transportation	North Carolina Department of Transportation	Pennsylvania Department of Labor and Industry
Colorado Motor Vehicle Department	Texas Office of the Attorney General	Oregon Department of Transportation	Colorado Dept. of Corrections
Texas Department of Aging and Disability Services	North Carolina Motor Vehicle Department	Colorado Governor's Office of Information Technology	Washington State Patrol
Clemson University	North Carolina A&T University	North Carolina Dept. of Transportation	State of South Carolina
Colorado Dept. of Labor and Employment	North Carolina Department of Public Instruction	State of Florida Department of Management Services	State of California
Texas Dept. of Transportation	State of Vermont	State of Maryland	Pennsylvania Dept. of Transportation
South Carolina Department of Education	Pennsylvania Department of Revenue	Metropolitan State University of Denver	

## 1.7. DatamanUSA uniqueness and capabilities

### 1.7.i. Client Advocacy Model

Dataman's commitment to innovation and customer satisfaction has been the cornerstone of its success. To ensure the consistent delivery of results and value to its clients, Dataman has developed an effective and efficient methodology delivered by highly qualified professionals with specific industry and comprehensive technical and functional expertise. At the core of the Dataman culture, is the commitment to provide unparalleled value to the client, delivering quality resources, and projects, to specification, on-time and within budget. To accomplish this, we developed a **Client Advocacy Model (CAM)**. The objective behind our model is to demonstrate our commitment to the client and foster a long-term partnership. As the prime vendor, Dataman will objectively balance each work order scope, schedule, goals and budget by leveraging the capabilities of all subcontractors where needed. This may include balancing local resources to minimize travel cost with the ability to bring in national expertise.



### 1.7.ii. Well Established & Financially Stable Company

Dataman is a financially stable and debt free company. Dataman has delivered over \$100 million of Information Systems Staff Augmentation, Temporary IT Staff Augmentation Services, IT Professionals Contingency Staffing, IT Professional Services, Managed Service Support, Technical Support, and Custom Software Development Solution.

Dataman Cumulative Public Sector Revenue Distribution (Total - \$100+ Million)				
	State of Colorado	\$15M	Denver International Airport	\$2.5M
	Northrop Grumman	\$4.8M	State of Washington	\$4M
	State of Louisiana	\$2.6M	State of California	\$2M
	State of Utah	\$2.5M	State of Vermont	\$5M
	State of South Carolina	\$4.5M	State of Texas	\$10M
	State of New Mexico	\$2.5M	State of Maryland	\$2M
	State of North Carolina	\$5M	Commonwealth of Massachusetts	\$2.6M
	Federal Agencies (Nationwide)	\$4M	State of Mississippi	\$1M
	Commonwealth of Pennsylvania	\$500K	Other Clients	\$29M

### 1.7.iii. Local Staff Augmentation and Recruiting Experience

Dataman has strong experience of offering staff augmentation services to local government agencies. The State will be supported by a dedicated account manager and recruiter(s) with full understanding of technical, non-technical, social and soft skills requirements of the Cleveland Metroparks. We ensure that our consultants blend seamlessly into the work culture of the Cleveland Metroparks.

### 1.7.iv. Experienced Account Management Team

Dataman will assign an experienced account director to support the Cleveland Metroparks. Our account director has 10+ years of experience managing government accounts providing Contingency IT Staffing services. He has been providing high quality services to many agencies and local government

organizations. We follow a proprietary and proven account management process that gives our account team the tools and resources needed to succeed. Our Account Director will work hand in hand with our Recruiting Manager, CIO, Delivery Manager and CEO to deliver high quality valued added candidates to the Cleveland Metroparks.

#### ***1.7.v. Proven Recruitment Process***

Dataman has developed a Recruitment Process to provide our clients with qualified and experienced temporary consultants on short notice. This includes a strong local network and our processes have been proven through the successful management of numerous State, Local and Federal Government contracts. Dataman uses a custom proprietary staffing portal which provides an easy interface to our recruiting and accounts team. Oorwin provides tight collaboration in various teams included in the recruitment process. It provides tools and features such as, requirement status, number of requirements currently opened, assigned recruiters, submissions made by particular recruiter, etc. **Oorwin has over 400,000 resumes in its database.** Dataman also has subscriptions of leading job portal like Dice, Monster etc.

#### ***1.7.vi. Candidate Sourcing and Assessment***

One of the reasons for Dataman's continued success in quickly supplying high- quality staff is our recruiting and matching processes. Dataman employs management practices designed to quickly recruit and hire skilled professionals for any position, which is critical to our business success.

#### ***1.7.vii. Background Screening***

Prior to sending an employee to work for the Cleveland Metroparks, the Dataman Account Management team, in conjunction with the appropriate the State representative(s), will evaluate what pre-employment background screening will be utilized. Dataman assures the State that our screening services will meet the most rigorous requirements.

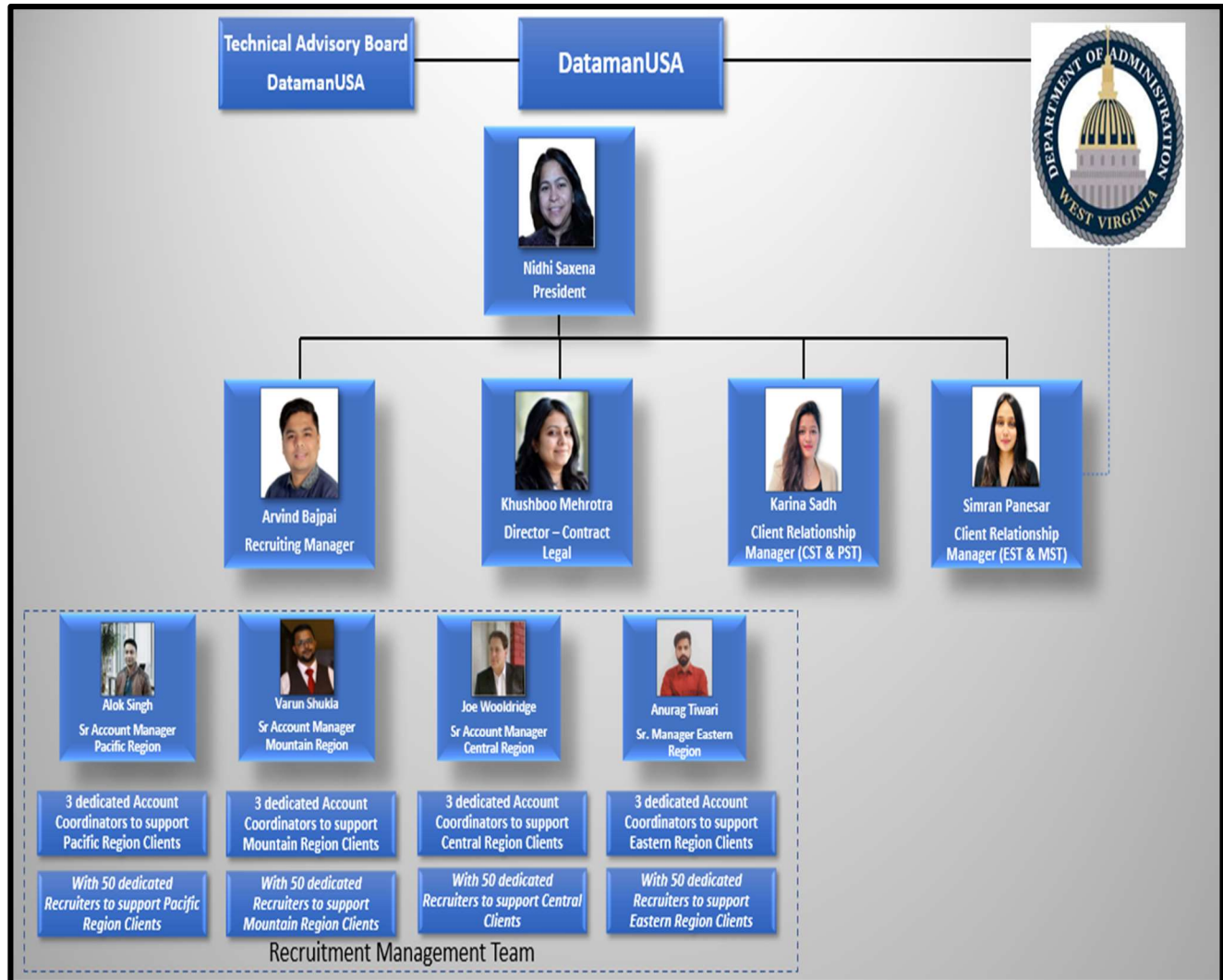
#### ***1.7.viii. Quality Assurance***

To ensure that our performance meets the State requirements, Dataman will use the processes established in our proven Quality Control Program. The overall purpose of Dataman's Quality Control Program is to guarantee that Dataman provides its clients, such as the Cleveland Metroparks, with the level of service they expect from a leader in the employment services industry.

#### ***1.7.ix. Organizational Chart***

Dataman has a strong public-sector account team that has experience in Government Contracting, Account Management, Recruiting and Technology. This experience will allow us to seamlessly begin work with the County and quickly meet their technical staffing needs. Below you will find a brief description of all key personnel and technical staff. This team will be supported by our recruiting and technical teams. Our executive leadership will take an active role in working with the State to meet the goals of this contract. The team members listed below will provide contract management for the State. Our team will be available to you 24/7 via e-mail or cell phone to consult and our CEO Nidhi Saxena is always to respond to emergencies.





Dataman accepts the terms and conditions of the procurement, without taking any exceptions and without any additional assumptions. The validity for this proposal is 120 calendar days.

The contact details of the person to contact regarding the proposal  
Ms. Nidhi Saxena is authorized to bind Dataman in contractual matters and contact person to whom questions may be directed concerning the proposal.

DatamanUSA Contact Information	
Name	Nidhi Saxena
Title	CEO & President
Address (Mailing address)	6890 South Tucson Way, Suite 100 Centennial, Colorado 80112-3919
Phone Number	720 201 5617
Fax Number	720-248-3200
Email Address	contact@DatamanUSA.com

Dataman understands and accepts the requirements, terms and conditions outlined in this RFP and acknowledges the receipt of Addendums. We appreciate this opportunity to partner with you. If you have, any questions do not hesitate to contact me at 720-248-3110.

Thank you,



(Nidhi Saxena)

CEO & President

DatamanUSA LLC

E-mail: [Contact@DatamanUSA.com](mailto:Contact@DatamanUSA.com)

Phone: 720 201 5617

Fax: 720-248-3200

## 2. Solicitation Acknowledgement

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**DESIGNATED CONTACT:** Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

(Printed Name and Title) Nidhi Saxena, President

(Address) 6890 South Tucson Way, Suite 100 Centennial, Colorado 80112-3919

(Phone Number) / (Fax Number) 720-248-3110, 720-248-3200

(email address) contact@DatamanUSA.com

**CERTIFICATION AND SIGNATURE:** By signing below, or submitting documentation through WvOASIS, I certify that: I have reviewed this Solicitation/Contract in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation/Contract for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that this bid or offer was made without prior understanding, agreement, or connection with any entity submitting a bid or offer for the same material, supplies, equipment or services; that this bid or offer is in all respects fair and without collusion or fraud; that this Contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law; that I am authorized by the Vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on Vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

*By signing below, I further certify that I understand this Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract clauses that violate State law; and that pursuant to W. Va. Code 5A-3-63, the entity entering into this contract is prohibited from engaging in a boycott against Israel.*

DatamanUSA LLC

(Company)

(Signature of Authorized Representative)

Nidhi Saxena, President 10/29/2024

(Printed Name and Title of Authorized Representative) (Date)

(720-248-3110), (720-248-3200)

(Phone Number) (Fax Number)

contact@DatamanUSA.com

(Email Address)



### 3. Addendum Acknowledgement Form

**ADDENDUM ACKNOWLEDGEMENT FORM**  
**SOLICITATION NO.: MIS2500000001**

**Instructions:** Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

**Acknowledgment:** I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

**Addendum Numbers Received:**

(Check the box next to each addendum received)

<input checked="" type="checkbox"/> Addendum No. 1	<input type="checkbox"/> Addendum No. 6
<input type="checkbox"/> Addendum No. 2	<input type="checkbox"/> Addendum No. 7
<input type="checkbox"/> Addendum No. 3	<input type="checkbox"/> Addendum No. 8
<input type="checkbox"/> Addendum No. 4	<input type="checkbox"/> Addendum No. 9
<input type="checkbox"/> Addendum No. 5	<input type="checkbox"/> Addendum No. 10

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

\_\_\_\_\_  
DATAMANUSA, LLC

Company

\_\_\_\_\_  
*Nidhi S...*

Authorized Signature

\_\_\_\_\_  
10/29/2024

Date

## 4. Qualification

**4.1.** Vendors shall be in business a minimum of five (5) years, providing similar information technology staffing services. Vendors must provide documentation to indicate that their company meets this requirement prior to award; however, bidders may include this documentation with their bid.



Founded in 2000, DatamanUSA, LLC (a SBE/DBE Certified Company) is a leader in providing Information Technology recruitment services for both commercial and government organizations.

During the last 24 years, over 5000 Dataman associates have aided our clients in the deployment of successful IT recruitment services. Dataman has expertise in attracting, recruiting and retaining qualified consultants. We use our proven and proactive approaches, processes and tools, practiced for

24 years, to provide staff with the required skills. Our staffing approach is driven by selecting meticulous screening process, combining our understanding of the requirement, and similar experience in staffing government and private sector organizations. Our recruiting team and management team have decades of experience in the Recruitment industry and have long-term relationships with candidates across the country.

### **Integrated Quality Management System Covering ISO-9001, ISO 27001 and ISO 22301**

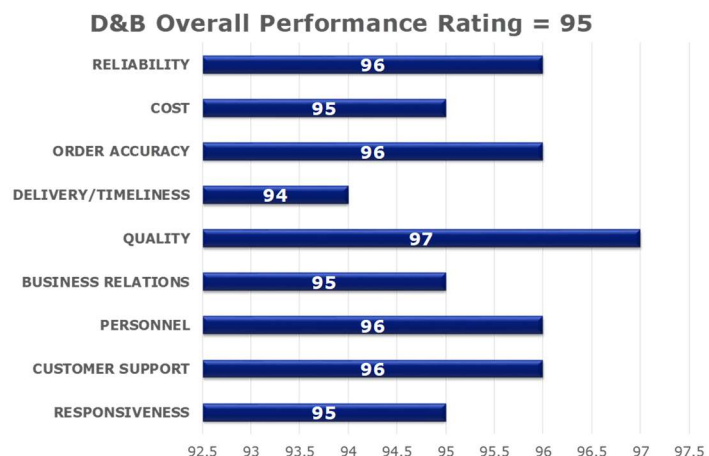
Dataman has implemented an Integrated Quality Management System and is certified in ISO 9001:2015 – Quality Management Systems, ISO 27001- Information Security Management and ISO 22301 Business Continuity Management systems certifications.



Dataman Company Profile	
Type of Services	<ul style="list-style-type: none"> <li>• IT Staff Augmentation Services</li> <li>• Professional Recruitment Services</li> <li>• IT Project Based Services</li> <li>• Temporary Staffing Services</li> <li>• Industrial/Skilled and Unskilled staffing</li> <li>• Healthcare Staffing Services</li> <li>• Transit Industry Consulting</li> <li>• Education Industry Consulting</li> <li>• Very Low Overhead (VLO) Staffing for pass-through</li> </ul>
Year Founded	2000
Form of Organization	Limited Liability Company
State of Corporation	Colorado
Number of Offices and Location	<p>Total number of offices – 14</p> <p>Eastern Region</p> <ul style="list-style-type: none"> <li>• Parsippany, New Jersey</li> <li>• Portsmouth, New Hampshire</li> <li>• Rocky Hill, Connecticut</li> <li>• Fairfax, Virginia</li> </ul> <p>Central Region</p>

	<ul style="list-style-type: none"> <li>• Austin, Texas</li> <li>• Dallas, Texas</li> <li>• Des Moines, Iowa</li> <li>• Houston, Texas</li> <li>• Sioux Falls, South Dakota</li> </ul> <p>Mountain Region</p> <ul style="list-style-type: none"> <li>• <b><u>Centennial, Colorado (Headquarters)</u></b></li> <li>• Albuquerque, New Mexico</li> </ul> <p>Pacific Region</p> <ul style="list-style-type: none"> <li>• Los Angeles, California</li> <li>• Bellevue, Washington</li> </ul> <p>Hawaii Region</p> <ul style="list-style-type: none"> <li>• Honolulu, California</li> </ul>
<b>Number of Employees</b>	400+

Dataman has a unique understanding for delivery of Temporary Staffing Services, Information Technology Professionals Contingency Staffing services on Turnkey Basis to public sector organizations, given our continued outstanding service to government organizations across the country Dataman has been awarded similar government contracts as the prime vendor by over 50 federal, state and local government agencies.



Dataman has earned an exceptional 95% Overall Performance Rating from customers in a recent independent survey conducted by Dun & Bradstreet. Along with this, Dataman has a D&B Rating of 1R3 which indicates that we are a stable and well-established company with low risk.

We understand that every organization has a unique set of challenges and opportunities, and we leverage our unique industry insights, honed through decades of experience in the technology sector, to deliver the talent and solutions necessary to achieve each client's specific goals. Backed by our high-impact professionals, we deliver tangible and meaningful results powered by solutions that help create, innovate and lead change.

<b>DatamanUSA Advantages</b>
<ul style="list-style-type: none"> <li>• <b>State &amp; Local Government Contracting Experts:</b> Fast ramp-up, cultural fit and strong understanding of purchasing regulations.</li> <li>• <b>Recruitment:</b> Experience recruiting qualified Information Technology (IT) staff</li> <li>• <b>Detailed Screening and Vetting Process:</b> Screen qualified IT staff (as per client requirements)</li> <li>• <b>Dedicated Account Manager:</b> Dedicated senior account manager to manage the placement process</li> <li>• <b>IT Sector Experience:</b> 24 years of experience recruiting senior IT Staff</li> <li>• <b>Functional Experts:</b> Competence centers collect and create unique know-how.</li> <li>• <b>Unique Partnership:</b> Integrate best capabilities to provide specific solutions. Common values and goals.</li> <li>• <b>Flexible Sourcing:</b> Provide resources that best fit requirements.</li> </ul>


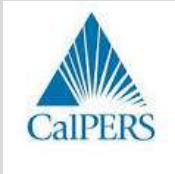

- **Assets & Innovation Driven:** Derive future needs and reveal business potentials from our innovation lab. Use unique solutions, frameworks, methodology, and tools to speed up delivery.
- **Value Pricing:** Competitive through low overhead, resource mix, and appropriate engagement model.
- **Seamless Experience:** Single point of accountability and contact, clear governance, fully aligned delivery Independent: Vendor agnostic for optimum solving.
- **Public Sector Development:** Our team has provided IT Services and Staffing to State, Local and Federal government organizations across the country.

Dataman believes that ‘Doing one thing well is not enough to create a sustained competitive advantage’. Dataman’s commitment to innovation and customer satisfaction has been the cornerstone of its success. To ensure the consistent delivery of results and value to its clients, Dataman has developed an effective and efficient methodology delivered by highly qualified professionals with specific industry and comprehensive technical and functional expertise.

**Dataman has delivered over \$100 million of Staffing Services.**

#### 4.1.i. Awarded Contracts

Dataman has been recently awarded multiple contracts for various State, Authorities, and Local Agencies. Contracts with similar scope and size are listed below:

Client	Service Areas
 <b>State Of Missouri</b>	Project Based IT Consulting Services
 <b>CALPERS</b>	Information Technology Consultants Spring-Fed Pool
 <b>Oklahoma State University</b>	Information Technology On-Call Staff Augmentation – Cloud and Server Infrastructure <ul style="list-style-type: none"> <li>• IT Staff Augmentation Services</li> <li>• Professional Consulting Services</li> </ul>

 <b>Clark County, Nevada</b>	IT Professional Services
 <b>Denver International Airport</b>	Currently providing both temporary staffing and IT Services. Dataman has delivered multiple fixed price IT projects and completed dozens of staffing engagements.
 <b>RTD-Denver</b>	Recently awarded 5-year ERP Work Order contract focusing on taking RTD to the Cloud. Completed over 40 staffing engagements that include Desktop Support, Software Development, Network Administration, Project Management, Business Analysis, Database Administration, Finance, and Human Resources
 <b>Colorado Air National Guard</b>	Data Center Design and Cisco Training as well as multiple administrative staffing engagements
 <b>Colorado Department of Corrections</b>	Designed and Implemented Drupal website and intranet
 <b>US Forest Services (Multiple Colorado Locations)</b>	Currently Provided Project Management Services

 <b>US Bureau of Land Management (Colorado)</b>	Completed multiple Project Management staffing engagements.
 <b>Mississippi Corrections Department</b>	Currently providing Network Administration On-Call support
 <b>City of Pheonix</b>	IT Professional Services
 <b>JUDICIAL COUNCIL OF CALIFORNIA</b> <b>Judicial Council of California</b>	IT Consulting Managed Services
 <b>Los Angeles Police Department</b>	Information Technology Services
 <b>Orange County Transportation Authority</b>	IT Project Management Staffing Services

#### 4.1.ii. Past Performance

Here is the snapshot of few of the may positions that we have provided to government agencies:

##### ➤ Project/Program Management Support



Dataman is a leader in providing Project/Program Management Support in both the public and private sectors which will allow us to give the Cooperative participating states and agencies the greatest possible value in terms of services. Dataman has more than 18 years of experience in providing similar services.

**Dataman has successfully delivered \$15 Million of Project/Program Management and Technical Support Services until now**

We have highly qualified professional who are skilled and certified from international level institutions like International Institute of Business Analysis (IIBA®) and Project Management Institute (PMI).

<b>Job Categories</b>	<b>Highlights of DatamanUSA Team capabilities / Past Performance</b>
<b>Program Manager</b>	Dataman has executed many projects and provided Program Management to clients that include RTD-Denver, US Forest Service and NM Corrections Department.
<b>Project Manager</b>	Dataman has executed numerous public sector projects and has a strong nationwide network of Project Managers. A majority of our PM's are PMP certified and have supported organizations that include Massachusetts Department of Transportation, Pennsylvania Department of Transportation and the US Forest Service.
<b>Business Analyst</b>	Dataman has provide Business Analysis services that include requirements gathering for projects in Accela, Oracle, Workday and many other technologies. Our clients in this area include Northrup Grumman, Maryland Department of Transportation and RTD-Denver
<b><u>Mainframe Application Analyst</u></b>	DatamanUSA has provided Mainframe Application Analyst on multiple occasions to Northrop Grumman for work on federal government contracts.
<b>Project Lead</b>	Dataman has supported clients across the nation in this category.
<b>Communications Specialist</b>	Dataman has executed many projects and provided Communications to clients including RTD-Denver and Northrup Grumman
<b>Documentation and Training Specialist</b>	Documentation and Training is key to Dataman's successful project delivery and we have supported customers on Staff Augmentation assignments and Deliverable Based projects.
<b>Records Conversion Specialist</b>	Dataman has a strong successful history of providing records management services. This includes work with RTD-Denver, City of San Marcos and the Texas Credit Union Department.
<b><u>Senior Mainframe Application Analyst</u></b>	Dataman's Sr. ITS Engineers have experience with Transit organizations nationwide and have unique skill sets and experience to deliver cutting edge solutions around ITS and Mobility.
<b>Records Management Analyst</b>	Dataman's successful records management assignments and projects included work with Northrup Grumman, Denver International Airport and Williamson County, TX.
<b>Accounts Payable Specialist</b>	Dataman has provide staff augmentation services in this area to the State of Vermont Department of Health, RTD-Denver and Northrup Grumman.

**Dataman has successfully delivered \$5 Million of Project/Program Management Support Services until now**

### **Dataman Vertical Highlights**

- Dataman has 22 years of experience providing support to government agencies in areas that include Project Management and Business Analysis. Our work includes deliverable-based projects and staffing services. Our Project Managers have delivered high profile projects for organizations that include the Massachusetts Department of Transportation, New Mexico Corrections Department and the Washington State Patrol.
- Our consulting services teams have delivered strategic plans to government organizations around SharePoint, ERP, PMO and IT Governance.
- Dataman was recently awarded a large public-sector contract to provide ERP and Cloud Strategy

### **➤ Technical Support Services**

Dataman has a strong pool of consultants with vast experience in Technical Support Services. Our consultants are highly experienced in Windows, iOS and Android operating systems, as well as cloud platforms. Assist in testing or providing technical advice about updates or changes to existing applications. They are responsible for the implementation, management and top-level support of virtual desktop technologies.

<b>Job Categories</b>	<b>Highlights of DatamanUSA Team capabilities / Past Performance</b>
<b><u>Help Desk Analyst</u></b>	Dataman has over 30 placements in this category with organizations that include Northrup Grumman, Colorado Department of Public Safety and the Washington Employment Security Department.
<b>Order and Provisioning Specialist</b>	Dataman has provided staffing in this area to Northrup Grumman.
<b>Asset Manager</b>	Dataman has supported many of our Transit Industry clients in these areas as well as Northrup Grumman. We are currently providing Asset Management services to Denver International Airport.
<b><u>Information Systems Assistant</u></b>	DatamanUSA has provided support in this category to clients that include Denver International Airport, Colorado Department of Revenue and the University of North Carolina
<b>End-User Device Deployment</b>	DatamanUSA has provided support in this category to clients that include Denver International Airport, Colorado Department of Revenue and the University of North Carolina
<b>Image Management Technician</b>	Dataman has provided staffing in this area to Northrup Grumman.
<b>Customer Service Coordinator</b>	DatamanUSA has provided support in this category to clients that include; Warren Air Force Base
<b>Desktop Virtualization Engineer</b>	Dataman has executed many projects and provided Desktop Virtualization Engineer to clients including RTD-Denver, Houston Metro, Colorado Dept. of Agriculture and the Colorado Dept. of Labor and Employment.
<b>Microsoft SCCM Administrator</b>	Dataman is a Microsoft partner and has provided this service to customers nationwide.
<b>Audio Video (A/V) Technician</b>	Dataman has over 4 placements in this category with organizations that include Colorado Air National Guard, Northrup Grumman and the Colorado Governor's Office of Information Technology.



<b>Audio Video (A/V) Control Systems Programmer</b>	Dataman has provided A/V services to the Colorado Air National Guard as well as private sector organizations
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### ➤ *Database Management*

Dataman is a trusted Infrastructure Management Services provider, which offers Database Management Services to complete the overall maintenance of your infrastructure. We provide a stable and scalable infrastructure. Our team proactively monitors and manages simple to complex databases and collaborates with you for tuning and optimisation. Customers can subscribe to our managed database service and receive comprehensive support for all aspects of the deployment, configuration, and maintenance of the database software, including database design and analysis; management and administration; security, governance, data quality management; and Structured Query Language (SQL) programming, clustering and replication.

### **Dataman has delivered over 5M in Database Management Services**

#### **Our solutions**

Being one of the most sought ‘Database Management Services’ providers for over two decades, we offer best-in-class services across industries. Our team of experts possesses in-depth understanding of both – open and closed source databases, and helps you implement best-suited solutions post a thorough evaluation of your organizational requirements and business goals.

#### **Tiered Database Delivery Model**

The chart below helps describe of the different kinds of tasks performed at the different tiers:

<b>Tier 1</b>	<b>Tier 2</b>	<b>Tier 3</b>
Provide 24x7x365 live DBA support	24x7 DBA Service Requests (SRs) “Perform Database Tasks upon Request”	Proactive DBA Activities “Improve Database Environment”

<b>Job Categories</b>	<b>Highlights of DatamanUSA Team capabilities / Past Performance</b>
<b>Database Administrator</b>	Dataman has executed many projects and provided Database Administrator to our Transit Industry Customers across the country
<b><u>SQL Server Database Administrator</u></b>	Dataman has delivered two projects to the Denver International Airport utilizing SQL Server Database Administrator where we created a mathematical model for analysing impact of ridership by weather.
<b><u>Senior Application DB2 Database Administrator</u></b>	Dataman has executed many projects and provided Senior Application DB2 Database Administrator to client including Denver Water, State of Washington.
<b><u>Senior Application Oracle Database Administrator</u></b>	Dataman has delivered two projects to the Denver International Airport utilizing Senior Application Oracle Database Administrator where we created a mathematical model for analysing impact of ridership by weather.

### ➤ *Network and Telecommunications Systems and Infrastructure*

Dataman understands that delivering superior information technology services to your organization requires reliable and efficient connectivity, both internally and externally. It is critical to leverage cost-effective and efficient network infrastructure solutions that deliver the performance and reliability standards that your

company demands. With certified expertise and extensive experience in a wide array of networking vendors and their technologies, Dataman can help you reliably accelerate data and applications across your entire network at a price you can afford. Our experience in this area includes both Staff Augmentation and IT deliverable-based services.

**Dataman has delivered \$5 Million of Network and Telecommunications Systems and Infrastructure Services**

Dataman has the experience to deliver end-to-end support to assure that your network is running smoothly and outages are avoided. We are expertly qualified to help you design, implement and manage your IT infrastructure. Our consultants will work with you to scope your requirements, install hardware, software, cables and wireless solutions, creating an integrated environment that delivers optimum performance and availability. Whether we help you to build your network, or are engaged to assure its ongoing efficiency, our network administrators will remotely manage and monitor your network including devices, servers and applications. Our team of engineers will ensure that routers, switches, firewalls, VPN and IDS/IPS are running smoothly and efficiently.

<b>Job Categories</b>	<b>Highlights of DatamanUSA Team capabilities / Past Performance</b>
<b>Network Engineer</b>	Dataman has executed many projects and provided Network Engineer and CCNP professionals for projects with clients including the Colorado National Guard, Texas Dept. of Aging and Disability Services and Houston Metro.
<b>Network Administrator</b>	Dataman has executed numerous projects and provided professionals for projects with clients that include Colorado National Guard, State of South Carolina and US GSA
<b>Network/Telecommunications Analyst</b>	Dataman has provided talented professionals and delivered project in this area that include a large IT Telecommunication move for the US GSA
<b>Telecommunications Engineer</b>	Dataman supports customers in this areas by delivering successful projects and providing the right engineers for each project. Our customers in this area include; US Bankruptcy Court, RTD-Denver and the Vermont Department of Labor.
<b>Telecommunications Technician</b>	Dataman has provided Telecommunications services to the State of Texas, US GSA and the US Bankruptcy Court. Our talent services team is highly experienced in the identification and recruitment of top level skill sets in all Network Infrastructure disciplines
<b>Controls Specialist</b>	Dataman has provided staffing services in this area to multiple government organizations nationwide in the Transportation sector
<b>Field Engineer</b>	Dataman has executed many projects and provided Field Engineer for projects with clients including US GSA, Colorado National Guard, Texas Dept. of Aging and Disability Services and the Texas Dept. of Transportation
<b>Field Operations Technician</b>	Dataman has executed many projects and provided Field Technicians to clients including RTD-Denver, US GSA and Houston Metro.
<b>Engineering Aide</b>	Dataman has provided team of engineering Aide to our past clients to ensure that routers, switches, firewalls, VPN and IDS/IPS are running smoothly and efficiently

<b>Computer Aided Design (CAD) Operator</b>	Dataman has provided staffing services in this area to multiple government organizations nationwide in the Transportation sector.
<b>Field Representative</b>	Dataman employees have supported numerous government customers with multi-site locations to provide the services identical to this position
<b>Infrastructure Business Analyst</b>	Dataman Business Analysts have supported our customers both on Staffing engagements and on Dataman's deliverable based projects. Our consultants have worked in areas that include ERP, CRM, Oracle, Cisco and Microsoft.
<b>Intelligent Transportation Systems Engineer</b>	Dataman has a division specifically dedicated to Transportation. Our consultants have delivered numerous ITS projects including the Real-Time Passenger Information Application for RTD-Denver and Causal Data Analytics for Transit Agencies and Airports.
<b><u>Senior Mainframe Application Analyst</u></b>	Dataman's Sr. ITS Engineers have experience with Transit organizations nationwide and have unique skill sets and experience to deliver cutting edge solutions around ITS and Mobility.

#### **Dataman Vertical Highlights**

- Our Experience in this area includes work with the Mississippi Corrections Department, University of North Carolina and the US Postal Service. Our Network professionals have delivered VDI Implementations, LAN/WAN support, Infrastructure Moves and VMWare rollouts for our government partners nationwide.
- Dataman has executed many projects and provided Network Professional/CCNP professionals for projects with clients including the Colorado National Guard, Texas Dept. of Aging and Disability Services and Houston Metro
- Dataman has executed many projects and provided Network Technicians for projects with clients including US GSA, Colorado National Guard, Texas Dept. of Aging and Disability Services and the Texas Dept. of Transportation
- Dataman has provided Telecommunications services to the US GSA and the US Bankruptcy Court
- Dataman has delivered ITS Consulting to transit industry customers nationwide including RTD-Denver, Houston Metro, Maryland Department of Transportation and the Massachusetts Department of Transportation

#### **➤ *Cyber Security***

Dataman understands that security is a constant feature and cause for organizations in both the public and private sector. With the advancement of technology, security threats are becoming more complex and have a more critical impact on business. Dataman's consultants have the experience required to allow you to rest easy knowing you have all your bases covered.

<b>Job Categories</b>	<b>Highlights of DatamanUSA Team capabilities / Past Performance</b>
<b>Information Security Engineers</b>	Dataman has executed numerous projects and provided Information Security engineers to clients including the Colorado National Guard, Texas Department of Human Service and the South Carolina Department of Information Security.
<b>Security Analyst</b>	Dataman has executed many projects and provided Information Security Analysts to clients including the Northrup Grumman Texas Department of Transportation and the South Carolina Department of Information Security.

<b>Security Specialist</b>	Dataman consultants have supported organizations in this category that include; Northrup Grumman, US Air Force and the Colorado Air National Guard.
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<b>Dataman has delivered over 1.5M of Security Services</b>
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- Dataman is a Fortinet Partner, a leader in the Next Generation Firewall, Data Center Firewall, Cloud & SDN Security, Internal Network Firewall, Unified Threat Management and Advanced Threat Protection.
- As a **Fortinet partner**, Dataman provides Fortinet's Managed Security Services for Unified Threat Management (UTM). It includes Firewall / VPN, NGFW (IPS & Application Control), Web Filtering, Advanced Threat Protection (ATP) - Anti-Malware, WAN Optimization, Wireless Access Point, Endpoint Protection and Authentication.
- Dataman is a IBM Business Partner that provides IBM's state of art Cloud and Information Security solution.
- State of Colorado had also awarded State Cyber Security Contract to Dataman. Dataman is currently assisting a local transportation company with their cyber security need.
- Dataman has CISCO certified professionals on bench to help meet security need.

#### **Dataman Vertical Highlights**

- Dataman's certified IT Security professional have supported organizations that include the State of South Carolina, Colorado Air National Guard and Northrup Grumman. Along with our staffing background in this vertical, Dataman has delivered projects that include; Data Center Redesign for the Colorado Air National Guard which included an IT Security Audit and PIN Testing and IT Security Auditing for the State of South Carolina.

#### **Hosting and Server Administration**

When upgrades to an operating system or active directory are needed, Dataman completes these assignments with ease.

<b>Job Categories</b>	<b>Highlights of DatamanUSA Team capabilities / Past Performance</b>
<b>Server Administrator</b>	Dataman has worked with customers nationwide in this area. Our services have included on going managed services for Denver International Airport.
<b>Virtual Machine Administrator</b>	Dataman has supported customers in this area that include Northrup Grumman.
<b>O365 Engineer</b>	Dataman has provided Staff Augmentation and Project Deliver services in this area to numerous customers including the City of San Marcos, Texas Credit Union Department and Northrup Grumman.
<b>O365 Administrator</b>	Dataman provides expertise in O365 delivering both IT Staff Augmentation and IT Project deliver working with government organizations across the country.
<b>Active Directory Administrator</b>	Dataman has provided services in this area to customers that include the City of Broomfield, City of Aurora and Northrup Grumman.
<b>Active Directory Engineer</b>	Dataman supports customers nationwide in this category.
<b>Cloud Engineer</b>	Dataman has a strong Cloud Services group and has supported customers nationwide. We were recently awarded a large Cloud Implementation project with a large US Transportation organizations.

<b>Storage Engineer</b>	Dataman has executed many projects and provided Storage Area Network (SAN) Engineering to clients including North Carolina Dept. of Transportation US GSA and Texas Dept. of Aging and Disability Services
<b>Storage Architect</b>	Dataman supports organizations nationwide in this category and has provided both Staff Augmentation and IT Delivery Services.
<b>Backup Engineer</b>	Dataman has supported organizations in this area that include the Mississippi Corrections Department, Denver International Airport and Northrup Grumman.
<b>Data Center Manager</b>	Dataman has a strong background providing Data Center Services and have worked with customers in Transit, DOD and Corrections.
<b>Microsoft System Center Administrator</b>	Dataman has a strong Microsoft practice and has supported organizations nationwide in this job category.

➤ **Application Development**

Dataman has CMM level-III compliant Software Development Lifecycle processes, Technology Certified Professionals (MCP, MCSD etc.) and PMP Certified Project Manager ensures delivery of project on-time and within budget. Dataman maintains a network of the most highly skilled IT professionals to help support our clients' IT Application Development needs. We provide top level talent for Application Development services including the design, development, and delivery of software applications.

<b>Job Categories</b>	<b>Highlights of DatamanUSA Team capabilities / Past Performance</b>
<b><u>Programmer Analyst</u></b>	Dataman maintains a network of the most highly skilled IT professionals to help support our clients' IT Application Development needs. We provide top level talent for Application Development services including the design, development, and delivery of software applications. We have developed applications that include the Vessel Tracking Application for the Washington State Patrol and the Vehicle Tracking System for RTD-Denver
<b>Mobile Application Developer</b>	Dataman has executed many projects and provided Mobile Application Development to commercial clients. Dataman is currently delivering multiple Mobile Application projects for the State of Washington.
<b>Software Tester</b>	Dataman has provided Software Testing on our Deliverable Based projects and delivered staffing services in this area. We are currently provided all Software Testing for the State of Vermont and State of Idaho's combined Unemployment Insurance Project.
<b>GIS Programmer</b>	Dataman has over 10 placements in this category with organizations that include City of Denver, Denver Regional Transportation District, Oregon Department of Transportation, Northrup Grumman and many commercial organizations.
<b>User Experience (UX) Developer</b>	Dataman has over 20 placements in this category with organizations that include Denver Regional Transportation District, State of Washington and Northrup Grumman.
<b><u>Senior Web Application Analyst</u></b>	Dataman has executed many projects and provided Senior Web Application Analyst to clients that include RTD-Denver, Colorado Dept. of Corrections, Colorado Dept. of Public Safety and New Mexico Corrections Dept.

<b>IoT Developer</b>	Dataman has a pool of IoT Developer who can will be happy to the Cooperative participating states and entities.
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- Our application development professionals are highly skilled in all the latest programming languages, relational database management systems, and application, integration and web servers.
- Programming Languages: C/C++, C#, Unix Borne Shell, Perl, Java, J#, Visual Basic, Ruby, VB.NET, Pascal, Object Pascal, Tcl, SQL, PL/SQL.
- Relational DBMS: Microsoft SQL Server, Microsoft Access, Sybase, MySQL, IBM Informix, Oracle
- Application, Integration, and Web Servers: Sun Java System, Microsoft Transaction Server, Microsoft Message Queue Server, Microsoft Internet Information Services, Microsoft Commerce Server, BEA WebLogic, IBM WebSphere Application Server, Tomcat, Apache, OMG CORBA, Sybase Enterprise Application Server, JBoss
- Our Application Development services can include complete project management from the initial consultation to successful completion of your project, or more simply, provide support for application management.
- We help companies carry out their business by providing the most qualified IT professionals with experience in: Desktop Support, Web Development, Help Desk/Technical Services, Software Development, Data/Database Management, Internet/Intranet, Systems Integration, Security, Infrastructure Management and Project Management/Business Analysis.

**Dataman has delivered \$14 Million of Applications Development Services**

**Dataman Vertical Highlights**

- Dataman has a strong internal team and network of consultants with vast experience in Application Development/ Integration & Support Services. Our work in this areas include Developing a Real-Time Passenger Information System for a large local transit agency, a Vessel Tracking System for a public safety organization, GIS Development and multiple mobile apps for government agencies in the State of Washington and Net Development for New Jersey Courts and Montana Dept. of Public Instruction

➤ ***Data Analytics and Decision Support***

Dataman has a strong internal team and network of consultants with vast experience in Data Analytics and Decision Support Services. Our consultants are highly skilled and have experience with big data analytic tools such as Hadoop, Hive, MapReduce, SPLUNK, Elastic Search. Experience with ETL tools and in programming with SQL and NoSQL. Experience with SQL Analytics, SQL Profiler and XML Programming.

<b>Job Categories</b>	<b>Highlights of DatamanUSA Team capabilities / Past Performance</b>
<b>Data Scientist</b>	Dataman has delivered two projects to the Denver International Airport utilizing Data Scientist where we created a mathematical model for analysing impact of ridership by weather.
<b>Business Intelligence (BI) Analyst</b>	Dataman has executed many projects and provided Business Intelligence Analyst to client including Denver Water, State of Washington.
<b>Big Data Analyst</b>	Dataman has executed many projects and provided Big Data Analyst to our Transit Industry Customers across the country.



<b>Big Data Solutions Architect</b>	Dataman has executed many projects and provided Big Data Solutions Architect to our Transit Industry Customers across the country
<b>SQL Developer</b>	Dataman has executed many projects and provided SQL Developer to multiple clients including City of San Marcos and Washington State Patrol.
<b>Report Developer</b>	Dataman has executed many projects and provided Report Developer to multiple clients including City of San Marcos.

#### 4.1.iii. *DatamanUSA Case studies*

##### *Case Study 1 -IT Project Services and staffing - Commonwealth of Massachusetts*

Client: Commonwealth Of Massachusetts				
<b>Company: DatamanUSA</b>				
<b>Description: IT Project Services and staffing</b>				
<p>Dataman supports The Commonwealth of Massachusetts and the IT Project Services Strategic Sourcing Team (SST) with IT Project Services. Dataman is supporting the IT Project Services Strategic Sourcing Team with multiple information technology professional services, including applications/systems design and development, software and systems integration, cybersecurity, project management and geographic information systems (GIS) services.</p>				
<b>Resources provided</b>				
Web Developer	SharePoint	ERP Programmer/Analyst	GIS Analyst III	WebLogic Programmer
Network Analyst II		Electronic Technician	<b>Senior Application Oracle Database Administrator</b>	Senior Security Analyst
Security Analyst		IT Compliance	<b>Business Analyst</b>	Project Manager
Web Designer - Advanced		SharePoint Developer - Advanced	Salesforce Administrator - Advanced	Salesforce Developer - Mid Level



##### *Case Study 2 – IT Staffing and IT Services Contract - State of Washington*

Client: State of Washington				
<b>Company: DatamanUSA</b>				
<b>Description: IT Staffing and IT Services Contract (Local and State)</b>				
<p>Dataman was awarded the State of Washington IT Services and Staffing contract in 2015. Since awarded, Dataman has placed over 20 technical resources and delivered multiple fixed price projects. We have provided services to Washington organizations that include; the WA State Patrol, WA Administrative Office of the Courts, WA Department of Labor and Industry, WA Department of Transportation, WA Department of Enterprise Services and the WA Department of Licensing. The State of Washington</p>				



IT Services contract is a prime example of Dataman's ability to quickly expand our local network and deliver immediate staffing solutions to our clients.

Technical positions placed on the State of Washington Contract include:

.NET Architect	Program Manager	Project Manager	.NET Programmer
Project Coordinator	Functional Architect	Quality Assurance Specialist	Network Administrator
Mobile Specialist	J2EE Programmer	Tester	<b>SQL Server Database Administrator</b>

For the Washington State Patrol, Dataman has provided IT Staffing and IT Deliverable based Services. We have a 2-year history working with the State Patrol.

### *Case Study 3– Medical University of South Carolina - System Software/Infrastructure Support*

#### **Client: Medical University of South Carolina**

##### **Company: Dataman**

##### **Description: System Software/Infrastructure Support**

Dataman's resource Thomas Mobley was responsible for the analysis, development, modification, installation, testing and maintenance of operating systems software. Possesses a strong understanding of systems programming, graphical user interfaces and control languages. Evaluates vendor supplied software packages and makes recommendations to IT management. Modifies and/or debugs vendor-supplied utilities and packages. Modifies, installs and prepares technical documentation for system software applications. Diagnoses, isolates and de-bugs software problems and performs problem resolution. Monitors systems capacity and performance, plans and executes disaster recovery procedures and provides Tier 2 technical support.



### *Case Study 4 - Information Technology Staff Augmentation Services - State of Florida*

#### **Client: State of Florida**

##### **Company: DatamanUSA**

**Description:** Dataman is currently providing Information Technology Staff Augmentation Services to the State of Florida in the following domain:

- Application Development
- Data Strategy and Management
- Quality Assurance
- Technology Research
- Technical Support Services
- Support Service
- Information Security
- Geographic Information System (GIS)
- **Programmer Analyst**
- Network Management
- Internet Planning, Eng. & Operations
- Telecommunications
- Electronic Commerce
- Business Intelligence Systems Management





- Enterprise Resource Planning
- Sourcing and Vendor Relationship Management
- Business Management
- Project Management
- **Business Analyst**
- **Information Systems Assistant**

*Case Study 5 - Nationwide IT Staffing Contract - Northrup Grumman*

**Client: Northrup Grumman**

**Description: Nationwide IT Staffing Contract**

Dataman's has a 10 year relationship with Northrup Grumman and over **200 Dataman resources** have supported Northrup Grumman on various initiatives with NG's federal government customers across the country including many engagement in the Northeast. We have provided NG with contract staffing, permanent placements and contract-to-hire. Our employees are currently supporting Northrup Grumman on numerous federal government contracts with agencies that include the US Air Force, US Department of Home Land Security and the US Postal Service. Our recruiting team has developed a true partnership with NG and understands what it takes to find the perfect resource for each Northrup Grumman project.

**NORTHROP GRUMMAN**

**Resources used:**

Project Manager	Test driver services	Project Coordinator	Assembler 2 services
GIS Manager	Information Security Officer	Helpdesk Manager	Web Master
Filing Assistant services	Desktop Support Services	Technician Services	eDiscovery Documentation Analyst Services
Help desk analyst I	Payroll Specialist 2	Engineer Test 2	Help Desk Analyst I
Contract services	IT Service Desk Tech Support	Procurement Analyst Level 3	Sr. Software Developer
help desk Support	PC Network Support Tech 2	Facilities Coordinator	Technical Support
Help Desk Analyst	<b>Information Systems Assistant</b>	Help desk support I	Facilities Coordinator
Help desk Analyst 1	PC Network Support 3	Senior Software Developer	Quality Assurance
PC Network Technician	Enterprise Systems Monitoring Analyst	System Administrator/Production Support Analyst	Full-Life Cycle Recruiter

System Engineer	Help desk Analyst 1	Stock Clerk	IT Service Desk tech Support
<b>Help desk</b>	IT service desk tech support	PC Network Support	Help Desk support
Help Desk 1	Website Designer	Java Developer	Sr. Software
Software Developer	PC Network Support Tech 2	Help Desk Support	Help Desk Analyst 2
Business System Analyst	Services Help Desk Analyst	Help Desk 1	Help Desk Support I
IT Service Desk Technical Support Representative	Filing Assistant	PC Network Support Tech 2	Tech support services
Operation Services Analyst	IT Infrastructure PM	Systems Engineer	.Net Developer
Virtual Software Application Analyst	Java development	Help Desk Support	<b>Help Desk I</b>
C# .net consulting	Technical Analyst	Accountant	Consulting
Project Manager 3	Drafter 3	Labourer/Packer	Java Architect
Contract service	IT service Desk tech Support	PC Network	
Architect	<b>Business Analyst</b>	GIS Administrator	Data Entry Operator
<b>Database Administrator</b>	Functional Architect	Trainer	Mobile Specialist
Information Technology Support Specialist	Network and System Administrator	Program Manager	Product Specialist
.NET Programmer	J2EE Programmer	SOA Developer	Backend Programmer
Quality Assurance Specialist	Senior Architect	Senior Business SME	Senior Database Architect

Senior Program Manager	Service Desk	Software Process Engineer	System Administrator
System Specialist	Team Lead	Technical Architecture Specialist	Technical Specialist
Technical Writer	Tester	Oracle Developer	Admin Assistants
Video Conference Specialist	Voice/Data Engineer	<b>Help Desk</b>	

*Case Study 6 – City of Aurora Colorado*

**Client: City of Aurora Colorado**

**Company: DatamanUSA**

**Description:** In 2017 awarded the City of Aurora's Technology Services contract in 2017. Since 2017, Dataman has delivered a wide range of services to the City including;



**Accela**

**Web**

**Portal**

**Development**

Dataman provides expertise on the Cities Accela Program. This includes; design/deployment of Accela modules, business process review, governance and change management processes, and providing support to the multiple departments in the City to develop policy/procedure development/update to the Accela Platform.

**UI/UX Consulting & Design**

Provided UI/UX consulting which included portal layout design and form process flow for the Cities Land Management and Licensing solution from Accela.

**Network Administration**

Currently supporting the City with ongoing system administration support with a focus on VMware, MS O365 and Active Directory

**SharePoint Development and Administration**

Currently responsible for modernizing the current production Intranet master page with new navigational menus and layout. This includes the design and implementation of an Intranet Classifieds/Bulletin Board custom list.

**Report Writing**

Dataman is currently migrating reports that are currently in Crystal Reports and ColdFusion on to the SSRS platform.

**Resources provided:**

Web SharePoint Developer	ERP Programmer/Analyst	Senior Network Engineer	Network Engineer
Network Analyst II	Electronic Technician	Senior Electronic Technician	<b>Senior Mainframe Application Analyst</b>
Security Analyst	IT Compliance	Business Analyst	Project Manager
Web Designer - Advanced	SharePoint Developer - Advanced	Salesforce Administrator - Advanced	Salesforce Developer - Mid Level
Data Analyst - Advanced	GIS Analyst III	<b>Database Administrator</b>	WebLogic Programmer
Desktop Support Technician	Network and System Administrator	SOA Developer	Oracle ERP Functional Expert
Oracle Technical Expert	Senior Program Manager	Oracle Architect	IT Support Specialist

**Case Study 7 – Reengineering of the Offender Management System – New Mexico Correction Department**

**Client: New Mexico Correction Department**

**Company: DatamanUSA**

**Description: Reengineering of the Offender Management System**

Dataman was award multi-phased the Criminal Information and Management System by New Mexico Correction Department.

Project involved implementation of the Criminal Information and Management System for New Mexico Correction Department by implementing a **GOTS (government off-the-shelf)** product owned by National Offender Management System (NCOMS). Dataman was awarded this project as a prime vendor, deliverable based fixed price and multiple phased approach. The project required all phases of COTS-Software Development Cycle and was completed within time and budget.

Project was executed in phased approach where vendor was responsible for implementing GOTS system and development of new modules and application maintenance and support to already implemented modules and existing legacy applications. Dataman was also responsible to provide programming, technical and database support for legacy applications. Dataman also provided Enterprise Architecture. Dataman followed CMM level-III compliant Software Development Life cycle and project management processes. The SOW of whole project was divided into phases. Each phase was divided into a number of well-defined tasks with roles and responsibilities and due date. Dataman delivered these delivered/tasks on time.

Dataman was responsible for whole project management of the project. Dataman developed all project management documents, conducted weekly meeting, submitted weekly and monthly status report, created and maintained risk management plan etc.



This was a fixed price project and scope included tasks and responsibilities listed under this category.

Dataman was the lowest price bidder. Dataman performed very well in this project and completed this project using standard project management practices and process as a result NMCD was able to get much more development then competition within budgeted. Dataman completed three phases for the budgeted amount while other vendors had bid same amount for phase-I. Dataman delivered these tasks on time.

**Resources used:**

Project Manager	Senior Database Architect	Program Manager	System Administrator
Instructor	Sybase Developer	IT Support Specialist	Network and System Administrator
Product Specialist	J2EE Programmer	Architect	Backend Programmer
Quality Assurance Specialist	Senior Architect	Senior Business SME	<b>Business Analyst</b>
<i>Senior Program Manager</i>	Technical Writer	Software Process Engineer	Functional Architect
<b>Programmer Analyst</b>	Team Lead	Technical Architecture Specialist	Technical Specialist

**Case Study 8 – IT Staffing and IT Services - Denver International Airport**

**Client: Denver International Airport**

**Company: DatamanUSA**

**Description: Overall Contract History**

Dataman has a long history of providing IT Staffing and IT Services to Denver International Airport (DEN). We have worked with multiple business units to provide a wide range of services. Our services have included;



- Causal and Predictive Data Analytics studying the effects of TSA Wait lines on Concession Revenue
- Project Management for multiple infrastructure projects
- Ongoing Maintenance on DEN's Passenger Information Systems (includes on call support)
- SharePoint Development
- IT Training
- SOA Integration Architecture
- 24/7 managed services on DEN's WebLogic Infrastructure
- SOA Upgrade

**Resources provided:**

Web SharePoint Developer	ERP Programmer/Analyst	Senior Network Engineer	Network Engineer
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Network Analyst II	Electronic Technician	Senior Electronic Technician	Senior Security Analyst
Security Analyst	IT Compliance	<b>Business Analyst</b>	Project Manager
Web Designer - Advanced	SharePoint Developer - Advanced	Salesforce Administrator - Advanced	Salesforce Developer - Mid Level
Data Analyst - Advanced	GIS Analyst III	Database Administrator	WebLogic Programmer
Desktop Support Technician	Network and System Administrator	SOA Developer	Oracle ERP Functional Expert
Oracle Technical Expert	Senior Program Manager	Oracle Architect	IT Support Specialist

**Case Study 9 – Colorado Air National Guard (COANG)**

**Client: Colorado Air National Guard (COANG)**

**Company: DatamanUSA**

**Description: Data Center Redesign**

Dataman worked with the COANG to provide expertise in Data Center Architecture and Data Security. Dataman has completed numerous Data Center projects for the COANG.



**Penetration Testing and Vulnerability Assessment**

Configuring, deploying and implementing PKI infrastructure on ASA firewall. Enabling AnyConnect Client for VPN remote access.

**WAN Re-Design**

Configured Cisco ASR 1000 Series  
Configured EIGRP and BGP Routing Protocols  
Configured IPsec and DMVPNs  
Configured IP SLAs  
Evaluated and Optimized Existing Quality of Service Policy  
Developed and Implemented a Multicast Framework for IPTV and VTC Traffic  
Verified / Optimized MTU/MSS Sizing  
Optimized Remote Site Routing / Load Balancing

**Datacenter Re-design.**

Architecture, Design and Build a 10G Data Center Block  
Configured Nexus 7000/5000/2000 series  
Configured OTV, LISP  
Integrated VMWare ESX Servers

Transition of SAN from FC to 10G IP

**Quality of Service Optimization.**

Evaluating Current QoS Policy

Developing an Improved QoS Policy Based on changes due to WAN and Data Center refresh

**Security Audit.**

Assessed overall network security posture and mitigate vulnerabilities.

High-level, passive, non-intrusive security check of the system.

Defined processes and procedures and compile a master checklist of items.

**Virtualization (VDI).**

VMware and NetApp solutions.

Design and implementation of a Virtual Desktop environment across the enterprise. Included optimizing network configurations in response to network traffic shifts.

**Resources used:**

Project Manager	Program Manager	Network & Systems Manager	Database Administrator (SQL server)
Network Administrator	Functional Architect	Project Co- ordinator	Voice/Data Engineer
Information Technology Support Specialist	Video Conference Specialist	Technical Writer	Data Architect
Information Security Officer	Audio Video (A/V) Technician		

***Case Study 10 – IT Project and IT Temporary Staffing - Regional Transportation District (RTD), Denver***

**Client: Regional Transportation District (RTD), Denver**

**Company: DatamanUSA**

**Description: DatamanUSA Overall History with RTD**

The Regional Transportation District (RTD-Denver) is the Denver metro area's transit system providing service over a 2,340 square mile area and serving a population of 2.87 million people. RTD-Denver has more than 140 local express and regional bus routes and six light rail lines making it simple for you to get from point A to point Z and all points in between.

Dataman has been working with RTD-Denver as a trusted partner for the last 10 years. Throughout this partnership, Dataman has grown to understand the unique business needs of RTD and deliver solutions





that keep RTD at the top of innovation in transportation. Along with our Technical consulting, we have completed 30+ staffing engagements.

***Dataman was recently awarded RTD's ERP Work Order Contract (5 year \$10M sole award with potential to increase to \$15M). Contract includes implementations of Oracle Cloud, Workday, Oracle Planning and Budgeting etc.***

**Past Fixed Price Project Delivered to RTD Include;**

- Business Analysis including requirements gathering and consulting for RTD's upcoming Workday implementation.
- Developed a solution to take RTD's vehicle tracking from an outdated manual system to an electronic tablet based system.
- The Real-Time Passenger Information (RTPI) project which involved using Ember Framework to deliver real-time information to riders on the services that RTD offers including bus, Lightrail, and in the future, commuter rail.
- Taking RTD's current Chrystal Reports to a BI platform
- Oracle SOA Development and Testing on RTD's Traveler Information System Light Rail Integration
- .Net Architecture for the DMV License Plate web server migration project
- User Experience/ User Interface Design to enhance usability of RTD's Ride Sponsor portal
- VMware Rollout
- GIS Programming
- Help Desk Support
- Development of IT Governance Policies
- SharePoint Roadmap

**Resources provided:**

Web SharePoint Developer	ERP Programmer/Analyst	Senior Network Engineer	Network Engineer
Network Analyst II	Electronic Technician	Senior Electronic Technician	Senior Security Analyst
Security Analyst	IT Compliance	<b>Business Analyst</b>	Project Manager
Web Designer - Advanced	SharePoint Developer - Advanced	Salesforce Administrator - Advanced	Salesforce Developer - Mid Level
Data Analyst - Advanced	GIS Analyst III	<b>Database Administrator</b>	WebLogic Programmer
Desktop Support Technician	Network and System Administrator	SOA Developer	Oracle ERP Functional Expert
Oracle Technical Expert	Senior Program Manager	Oracle Architect	IT Support Specialist

**Case Study 11 - Business Analysis Services - Texas Workforce Commission**

**Client: Texas Workforce Commission**

**Project Description: Business Analysis Services**

Dataman worked with the Vocational Rehabilitation Systems team, and other IT resources to make sure features align with business requirements. This included defining and documenting application/system requirements, assisting with systems testing, user acceptance testing, and other functional testing.

Dataman created business process and workflow diagrams and maintained related documentation. Our responsibilities included documenting tasks, action items, risk and issues, and other project management documentation.

We participate in the full Project Management Life Cycle (PMLC) and Software Development Life Cycle (SDLC) from project initiation through implementation and post-deployment support.



**Case Study 12 - Information Technology Staffing Support - State Of Louisiana (Office of Technology Services)**

**Client: State Of Louisiana (Office of Technology Services)**

**Company: DatamanUSA**

**Description: Information Technology Staffing Support**

The Louisiana Office of Technology Services establishes, coordinates, and implements all information technology systems and services affecting the management and operations of the executive branch of State government. The creation of OTS consolidates a wide variety of existing hardware platforms, operating systems, database management systems, networks, third party software, and custom applications. Dataman supports Office of Technology Services by providing flexible means of obtaining IT temporary staffing resources quickly, efficiently and cost effectively. Dataman is providing services in all five Staffing Support Areas:



1. Application Support
2. Technical Support Services
3. Support Services
4. Information Security
5. Geographical Information System (GIS).

**Resources provided**

Web SharePoint Developer	ERP Programmer/Analyst	Senior Network Engineer	Network Engineer
Network Analyst II	Electronic Technician	Senior Electronic Technician	Senior Security Analyst
Mainframe Application Analyst	IT Compliance	Business Analyst	Project Manager
Web Designer - Advanced	SharePoint Developer - Advanced	Salesforce Administrator - Advanced	Salesforce Developer - Mid Level

Data Analyst - Advanced	GIS Analyst III	Database Administrator	WebLogic Programmer
Desktop Support Technician	Network and System Administrator	SOA Developer	Oracle ERP Functional Expert
Oracle Technical Expert	Senior Program Manager	Oracle Architect	IT Support Specialist


**Case Study 13 - IT Professional Services - State of New Mexico**

Client: State of New Mexico			
<p><b>Company: DatamanUSA</b></p> <p><b>Description: IT Professional Services</b></p> <p>The State of New Mexico operates technology and communication systems throughout the state. The State of New Mexico intended to establish multiple statewide price agreement with qualified vendor based on standards for all IT Professional Service Categories from which state agencies and other eligible purchasers can select from various qualified IT Professional Services Contractors. Dataman supports The State of New Mexico by providing flexible staffing services quickly, efficiently and cost effectively. Dataman is providing services in the following It Professional Service Categories:</p> <ol style="list-style-type: none"> <li>1. Category - Application Development Services</li> <li>2. Category - IT Project Management, Planning, &amp; Analysis Services</li> <li>3. Category - Database Management Services and Business Intelligence</li> <li>4. Category - End User Support Services</li> <li>5. Category - Systems Administration Services</li> <li>6. Category - Network Services</li> <li>7. Category - IT Security Services</li> <li>8. Category - IT Business and Process Consulting Services</li> <li>9. Category - Marketing Services</li> </ol> <p><b>Resources provided</b></p>			
Web SharePoint Developer	ERP Programmer/Analyst	Senior Network Engineer	Network Engineer
Network Analyst II	Electronic Technician	Senior Electronic Technician	Senior Security Analyst
<b>Programmer Analyst</b>	IT Compliance	<b>Business Analyst</b>	Project Manager
Web Designer - Advanced	SharePoint Developer - Advanced	Salesforce Administrator - Advanced	Salesforce Developer - Mid Level
Data Analyst - Advanced	GIS Analyst III	<b>Senior Application Oracle Database Administrator</b>	WebLogic Programmer




Desktop Support Technician	Network and System Administrator	SOA Developer	Oracle ERP Functional Expert
Oracle Technical Expert	<b>Senior Web Application Analyst</b>	Oracle Architect	IT Support Specialist

**Case Study 14 – IT Services for the Los Angeles Police Department**

Client: Los Angeles Police Department	
<p><b>Description:</b> Dataman is currently providing technical services to the Los Angeles Police Department under the current LADBS Systems Programmer Contractors Contract. Our services include our current engagement providing Report Development for LAPD's RMS.</p> <p>Our current responsibilities include developing Core LAPD output reports pertaining to LAPD Records Management. This includes building forms which includes building of Data window definitions, output reports, loading and modifications of existing Output Reports, using the NicheRMS Output Report editor.</p> <p>Areas of expertise provided include; XML, XSL/XSLT, HTMS/XHTML including CSS, XAML, <b>SQL Server Database Administrator</b> and data modelling.</p>	

**Case Study 15 – Los Angeles Department of Building and Safety - Staffing Services**

Client: Los Angeles Department of Building and Safety	
<p><b>Description: IT Staffing Services</b></p> <p>Dataman is currently providing staff augmentation services on the current LADBS Systems Contractor Programmers contract. Dataman is currently working with our contractors to gain a full understanding of not only LADBS's technical needs, but the soft skills required to succeed at LADBS. This analysis will help Dataman build a stronger network of local consultants who fit LADBS's future needs.</p> <p><b>Our current contractors are supporting LADBS with services that include;</b></p> <p><b>Engagement #1</b></p> <ul style="list-style-type: none"> <li>• Developing database stored procedures, functions, and packages</li> <li>• Providing technical expertise and application development assistance in the design, development, testing and contribution of the Plan and the Universal Cashiering System Provide updates on project status and any problems encountered</li> <li>• Developing the systems in accordance with accepted LADBS and industry standards</li> <li>• Documenting all program code</li> </ul> <p><b>Engagement #2 (Began in August 2019)</b></p> <ul style="list-style-type: none"> <li>• Providing technical expertise and assistance in the design, development, implementation, enhancement and maintenance of Non-Ductile Concrete Retrofit Program, Materials Control System, Online Services, FSS/Advance etc.</li> <li>• Develop the systems in accordance with accepted LADBS and industry standards.</li> </ul>	

**Case Study 16 – Tarrant County College District - Information Technology Consulting & Staffing Partners**

Client: Tarrant County College District
<b>Description: Information Technology Consulting &amp; Staffing Partners</b>

Dataman has been awarded with Information Technology Consulting & Staffing Partners with the aim of enhancing the emerging technology for the school's ability to attract, engage, and educate students as well as enabling more effective instruction by faculty and making staff more efficient in their day-to-day duties. The services include providing a variety of IT staffing, digital technology and transformation services that will aid IT in planning, implementing, configuring and supporting the school's technology projects and initiatives.



**Categories of IT staff include:**

Technical Support: Desktop Technician, Call Center Support, Deployment Tech, Device Collection/Delivery Services Technical Support, Repair Technician, **Information System Assistant**

Project Management: Application Architect, Business Analyst, ERP Business Analyst, Data Analyst, Cloud Architect, **Senior Web Application Analyst**, Data Architect (Structured, NoSQL, Unstructured), Enterprise Architect, Enterprise Content Management (ECM) Architect, Enterprise Resource Planning (ERP) Architect, Report Writer (currently Orbit), Graphic Artist, Security Architect, User Experience Designer, ITIL Practitioner (currently ITIL v4), Technical Writer

IT Staffing: Systems Administrator (currently Windows, AIX, and Linux), Security Analyst, Azure DevOps Developer, AWS Developer, ECM Developer (currently LaserFiche), ERP Developer (currently Ellucian Colleague), IT Service Management Platform Developer (currently Cherwell), Mobile Platform Developer, NoSQL Developer, Web Application Developer, Audio/Video Engineers, Cisco Engineers, Network Engineer, Quality Assurance Engineer, SunGard Engineer, System Engineer, Telecom Engineer, Knowledge Management Engineers, Augmented/Virtual Reality Integrator, **Database Administrator (currently SQL Server, Oracle)**

Digital Transformation Planning – Research and analysis of creation of strategic guidance for enabling TCCD to achieve their project goals and Initiatives through digital technology platforms and solutions.

Data and Analytics Decision System – Design and development of data-driven systems to enable TCCD stakeholders to make informed decisions and gain visibility into the student lifecycle analytics.

***Case Study 17 - City of Los Angeles - IT Staffing***

**Client: City of Los Angeles**

**Description: IT Staffing**

Dataman holds the City of Los Angeles Department of Building and Safety contract for IT Staff Augmentation. This contract is used by multiple City agencies which Dataman is currently supporting. Our work with the City of Los Angeles has included staffing for many positions including; Project Manager, Report Writer, Information Security Analyst, Network Support, Programmer and Developer, Network Architect, **Senior Application Database Administrator**, Programmers, Software Developer, Software Quality Assurance Analyst/Tester, Web Developer.

***Case Study 18 – Douglas County School District- Information Technology Staff Augmentation***

**Client: Douglas County School District**

**Description: Information Technology Staff Augmentation**

Dataman has been awarded staff augmentation and project-based consulting services to DCSD staff for use with its current or new IT platforms, software systems, operating systems, database administration, enterprise financial system, e-mail communication system, communication systems, telecom systems and other systems. The services included but not limited to:

**Administration-** Call Center Support, Technology Support, Repair Technician, Deployment Tech - Non-Technical, **Help Desk** Support Technician, Device Collection/Delivery Services Technical Support, Project Manager, Consulting Trainer, Scheduler

**Quality Assurance (QA) & Testing-** QA/Testing Manager, QA Associate/Analyst

**Application Development-** Manager, Project Manager, Systems Analyst, Applications Architect, Business Systems Analyst, CRM Business Analyst, CRM Technical Developer

**Developer/Programmer Analyst-** ERP Business Analyst, ERP Technical Developer, Lead Applications Developer, Mobile Applications Developer, Technical Writer, Analyst. Applications Systems IV, Analyst. Oracle Database, **Web Application Analyst**, Analyst. Database IV, Programmer. Software, Specialist IV Quality Assurance, Analyst Business Systems

**Internet & E-Commerce-** Senior Web Developer, Web Administrator, Web Designer, Electronic Data Interchange (EDI) Specialist, E-Commerce Analyst

**Networking/Telecommunications-** Network Architect, Network Manager, Wireless Network Engineer, Network Management Engineer, Network Administrator, Telecommunications Manager, Operations Manager, Telecom Billing Consultant, Audio/Visual Engineer, Computer Operator

**Security-** Data Security Analyst, Systems Security Administrator, Network Security Administrator, Information Systems Security Manager

**Data/Database Administration-** Database Manager, Database Developer, Data Analyst/Report Writer, Data Architect, Data Modeler, Data Warehouse Manager, Business Intelligence Analyst, Portal Administrator

**System-** Systems Engineer, Systems Specialist, Solutions Architect, Chrome Systems Manager

#### *Case Study 18 – State of Colorado Governor’s Office of Information Technology (OIT)*

**Client: State of Colorado Governor’s Office of Information Technology (OIT)**

**Description: IT Staffing and IT Services Contract (Local and State)**

Dataman has been and IT Staffing and Services partner to the State of Colorado Governor’s Office of Information Technology for over a decade. During this time, Dataman has completed IT Staffing engagements with numerous agencies under OIT including the Department of Human Services, Department of Revenue, Department of Transportation and the Department of Agriculture. Along with our staffing engagements, Dataman has completed multiple fixed price technology projects for State of Colorado Agencies.



Staffing Engagements include; Project Manager, Software Engineer, Data Base Administrator, Data Analyst, Network Service Technician, Systems Software Analyst.

Quality of the work performed at the client site was good and the IT Staff Augmentation service was provided within scope, time and budget.

#### *Case Study 19 – State of Texas Department of Information Resources*

**Client: State of Texas Department of Information Resources**



**Description: ITSAC IT Staffing Contract and DBITS Deliverable Based Services Contract**

The Texas Department of Information Resources (DIR) provides state wide leadership and oversight for management of government information and communications technology. The agency's executive director also serves as the chief information officer (CIO) for the State of Texas.



Dataman supports State of Texas State and Local government agencies with IT Staffing and IT Deliverable Based Services through contracts administered by the State of Texas Department of Information Resources. Dataman has been awarded both contracts multiple times and continues to have great success supporting a wide variety of State and Local agencies with diverse IT needs.

Through this contract, we have completed over 50 IT Staffing engagements. We have supported organizations across the State that include; City of San Marcos, Texas Credit Union Dept., Texas DOT, Texas Education Association, Texas Office of the Attorney General, Texas Dept. of Human Services, Texas Comptroller, Williamson County and the Texas Secretary of State.

***Services Provided have included;***

Project Management, IT Security, Network Architecture, SharePoint Development, IT Roadmap, Technical Training, **Database Administration**, Programming, **Help Desk Support**, **Business Analysis**, Business Intelligence and System Administration.

***Case Study 20 - Houston Metro - IT Support Setup***

**Client: Houston Metro**

**Description: IT Support**




The Dataman's team of operation technicians were in charge of maintaining and supporting over 1500 users including 7 remote locations. We built and deployed images as well as managed pc's via Altiris. Utilized MDT 2007/2010, WAIK 2.0 and WINPE3.0 to test Windows 7 image extraction and mass deployment. Maintained top levels in customer service and break fix. Sole support for diagnostic laptops used in maintaining the entire METRO bus fleet. Maintained HP Konika Minolta Printers copiers and scanners. Built both Dell and HP images for desktops/laptops. Resolved known issues as well as uncovered unknown issues relating to OS images, connectivity and application conflicts and break fix. Sole support for diagnostic laptops used in maintaining the entire METRO bus fleet. Maintained HP Konika Minolta Printers copiers and scanners. Built both Dell and HP images for desktops/laptops. Resolved known issues as well as uncovered unknown issues relating to OS images, connectivity and application conflicts.

- Resolved ongoing login issue through Active Directory
- Resolved Outlook issue relating to .dll errors
- Resolved Cummins Diesel and EDP proprietary software for diagnostic laptops at 7 remote sites.
- Maintained high closure rate through BMC Service desk
- Wrote countless KB articles through BMC Service Desk
- Sole support for Mac users




Project Manager	System Administrator	BMC Help Desk	<b>Application DB2 Database Administrator</b>
Voice/Data Engineer	Network and System Administrator	Service Desk	Mobile Specialist
Architect	Functional Architect	Telecom Engineer	Senior Business SME
System Specialist	Technical Specialist	Information Technology Support Specialist	

**Case Study 21 – Texas Credit Union Department-SharePoint Portal Solution**

Client: Texas Credit Union Department			
<b>Description: SharePoint Portal Solution</b>  <p>Delivered a SharePoint 2013 records management and portal solution. Texas Credit Union Department responsible for overseeing over 170 Texas state-chartered credit unions which hold over \$26.5 billion in assets. Implemented a Records Management automation strategy and solution using SharePoint Online to accelerate the transition from paper to electronic records management. Solution significantly reduced the cycle times for their complaint, examination, bylaws, and mergers processes by providing a technology platform and process to automate retention and disposition schedules, standardize the organizational taxonomy, implement governance, and institutionalize a document lifecycle framework.</p>			
Project Manager	Program Manager	System Specialist	SharePoint Architect
SharePoint Developer	Network and System Administrator	Instructor	

**Case Study 22 - Texas Comptroller of Public Accounts - Port of the obsolete Act! CRM system**

Client: Texas Comptroller of Public Accounts	
<b>Description: Port of the obsolete Act! CRM system and reporting database to a platform that integrates with its current SharePoint platform</b>  <p>Dataman is currently migrating TXCUD's processes, forms, and reports from the ACT! Database to a modern repository. This project involves creating a list for each process and providing a field to relate each item to a Credit Union. In addition, views and reports are being created in order to provide visibility at varying stages. Training and documentation will also be provided for each of the stakeholders and/or personas involved.</p>	
<b>Deliverables:</b> <ul style="list-style-type: none"> <li>Conduct assessment of system requirements and data manang interviewing subject matter experts from the CUD,and submit report of findings with graphical representations.</li> <li>Evaluate CUD identified solution mapping the future environment to meet the requiremnts and submit recommendations and plan for solution implementation with graphical representations.</li> </ul>	

- Configuring software to meet documented requirements
- Solution Testing
- Training
- Written Documentation

**Resources used:**

Project Manager	<b>Program Analyst</b>	System Specialist	SharePoint Architect
SharePoint Developer	Network and System Administrator	Instructor	

**Case Study 23 - SECTOR Tribal / Municipal Law Table Update Project – Washington State Parks**

**Client: Washington State Parks**

**Company: DatamanUSA**

**Description: SECTOR Tribal / Municipal Law Table Update Project**

Dataman developed a system to assist State Patrol Officers in performance of their duties on Washington State's waterways. The project will result in creation of modules within SECTOR that document water vessel related infractions and warnings. The project automated the vessel inspection process. The project supports Washington State Parks and Recreation Commission's (State Parks) goal of increasing marine law enforcement officer's efficiency while on the water enforcing the state's recreational boating safety laws.

Environment: MVC 5, HTML 5, CSS 3, JavaScript, Razor, JSON, WCF Services, C#, .NET, SQL Server, Team Foundation, Entity Framework, OOP, Layered Application Design.

**Resources used:**

Project Manager	.NET Programmer/Developer	Functional Architect	<b>Database Administrator</b>
Data Architect	Information Security Officer	Web Master	



**Case Study 24 - IT Security Analysis - South Carolina Enterprise Privacy Office (EPO)**

**Client: South Carolina Enterprise Privacy Office (EPO)**

**Company: DatamanUSA**

**Description: IT Security Analysis**

Dataman worked with the Enterprise Privacy Office (EPO) for the State of South Carolina to support EPO initiatives critical to State of SC Information Privacy Compliance. Dataman supported the implementation of EPO Information Privacy Strategy and Goals, which included various projects and programs central to the privacy function throughout the State Agencies. Dataman was responsible for supporting initiatives related to the design, development and implementation of enterprise wide privacy training, procedures, auditing and monitoring, controls and migration planning. In addition Dataman was a liaison between EPO and the State of South Carolina Agency Privacy Liaisons. Dataman's work included;



- Provided analytical support to the Chief and Deputy Privacy Officers
- Developed and monitored privacy compliance processes
- Created supporting artifacts such as presentations, fact sheets, information papers and training materials
- Reviewed agreements (E.G., Business Associate Agreements, Services Contracts, Confidentiality and Security Agreements)
- Initiated and conducted activities to create information privacy Awareness and Implemented Best of Practices.

#### *Case Study 25 – Help Desk and Technical Support - Warren Air Force Base*

##### **Client: Warren Air Force Base**

##### **Description: Help Desk and Technical Support**

Dataman is currently providing on-site computer helpdesk and administrative support services for the 90th Medical Group. Our IT Support Technicians responsibilities include receiving all internal employee requests for assistance (i.e. phone calls, email, and walk up visits) regarding inquiries and problems associated with Windows XP, VISTA, and 7, Microsoft Office, Health Care System (CHCS/AHLTA), MIPACS, CITA/PIMR, CDA, the Local Area Network (LAN), personal computers (PC's), all network and non-network integrated peripheral devices, external peripheral devices, and PC accessories. Dataman acts as the central point of contact for requests made through the systems flight. Our technician's record encounters and requests in the "Remedy" work ticket tracking application.

Our technicians perform problem resolutions in the areas operating systems, applications, and hardware. Our technicians work closely with other technicians and military and civilian support groups to ensure timely and accurate resolution of personnel requirements

##### **Resources used:**

Project Manager	Helpdesk Manager	Database Administrator	System Administrator
BMC Help Desk	Functional Architect	Program Manager	Mobile Specialist
Information Technology Support Specialist	Network and System Administrator	Telecom Engineer	Senior Business SME
System Specialist	Technical Specialist	Architect	Voice/Data Engineer

#### *4.1.iv. DatamanUSA Nationwide Cooperative Contracts expertise*

DatamanUSA has experience in managing and providing services through similar cooperative contracts. Below is the list of the cooperative contracts that DatamanUSA has and or recently awarded are:

##### *➤ NASPO Value Point Temporary Employment Services*

The cooperative contracting arm of the National Association of State Procurement Officials (NASPO) a non-profit organization formed in 1947, comprised of the Chief Procurement Officials of all fifty states, Washington D.C. and



the U.S. Territories; to promote public procurement throughout the country. NASPO ValuePoint facilitates administration of the NASPO cooperative group contracting consortium of state Chief Procurement Officials for the benefit of state departments, institutions, agencies, and political subdivisions; as well as other eligible entities including cities, counties, special districts, community colleges, universities, and some quasi-governmental and non-profit organizations.

➤ ***OMNIA Partners' cooperative purchasing program for IT Temp/IT Professional Services***

The University of California, as the Principal Procurement Agency, has partnered with OMNIA Partners to make the contract available to other public agencies nationally, including state and local governmental entities, public and private primary, secondary and higher education entities, non-profit entities, and agencies for the public benefit, through OMNIA Partners' cooperative purchasing program. OMNIA Partners is the largest and most experienced purchasing organization for public and private sector procurement. OMNIA Partners is proud to offer more value and resources to state and local government, higher education, K-12 education and non-profits.



➤ ***GoodBuy Purchasing Cooperative***

**The Purchasing Program of the Education Service Center, Region 2 in Texas.**

GoodBuy Purchasing Cooperative (formerly the Multi-Regional Purchasing Program) objective is to make it possible for our members -- Local Education agencies (independent school districts, charter schools, religious-based schools), city and county governmental entities, non-profit organizations, colleges, universities and day care centers -- to purchase goods and services in an efficient, cost effective and competitive procurement method as outlined in the Texas School Law Bulletin, Sec. 44.031 Purchasing Contracts, and the Texas Government Code, Title 7 Intergovernmental Relations, Sec. 791 Interlocal Cooperation Contracts.



➤ ***BuyBoard Purchasing Cooperative***

Dataman is currently serving several agencies through BuyBoard Purchasing Cooperative Contract. The Local Government Purchasing Cooperative d/b/a BuyBoard® (Cooperative), 12007 Research Blvd., Austin, Texas 78759 is a statewide purchasing cooperative for school districts, junior colleges, cities, counties, and other political subdivisions. Dataman has been providing Temporary Personnel Staffing and Workforce Management Services to several agencies. The categories include but is not limited to Administrative/Clerical Services, Accounting/Finance Services, Call/Contact Center Services, Education/Instructional Services, Health Therapy Services, Information Technology Services, Logistics and Support Services etc.



4.2. Vendors shall be able to demonstrate their potential to provide these services by providing documentation to indicate they have provided staffing of at least six (6) individuals within the listed classifications within the past five (5) years: documentation should include enough information to indicate that the Vendor provided an employee meeting the requirements of a specifically named classification from Section 1, above: the documentation should name the entity to whom the individual was supplied and provide contact information for that entity. Vendors must provide documentation to indicate that their company meets this requirement prior to award; however, bidder may include this documentation with their bid.

Dataman is a leader in providing comprehensive IT Consulting Services for all the positions including but not limited to *Senior Web Application Analyst, Senior Application Oracle Database Administrator, Senior Application DB2 Database Administrator, SQL Server Database Administrator, Help Desk Analyst, Business Analyst, Information Systems Assistant, Programmer Analyst, Senior Mainframe Application Analyst, Mainframe Application Analyst* and others on a Turnkey basis with a focus on the government sector. Dataman has the extensive, broad-based technical expertise required to deliver rapid solutions that are practical and customized for each application. During the last 24 years, **over 5000** Dataman associates have aided our clients in the deployment of successful technology solutions.



Dataman has the unique ability to deliver both IT Deliverable (SOW) based solutions and IT Staffing services with both divisions complimenting each other.

Dataman has been under contract with dozens of Local Government organizations, State Departments, Local Transit Districts and Airports for the delivery of Information technology staff augmentation services, management consulting services, technical consulting services, and managed services.

Dataman has provided the following documentation to indicate that we meet the requirements of the state:

- DatamanUSA Contract List
- Dataman's Performance Report

#### 4.2.i. *DatamanUSA Contract List*

Client Name: Office of Technology Services (Louisiana)	
Contract Name:	Information Technology Staffing Support
Period:	April 14th, 2022, to November 28th, 2023
Services Performed:	Application Developer/Senior Web Application Analyst & Net Application Developer/Senior Web Application Analyst
Client Name: State of Florida-DOT	
Contract Name:	IT Staffing and Project
Period:	April 1st, 2022, to January 8th, 2024
Services Performed:	Project Manager/Senior Web Application Analyst
Client Name: New York Office of Technology Services	
Contract Name:	IT Temporary Staffing Contract
Period:	March 10th, 2021, to September 30th, 2022
Services Performed:	Data Analyst/SQL Server Database Administrator

<b>Client Name: Texas Health and Human Services (TX HHSC)</b>	
<b>Contract Name:</b>	Health Data Management Staffing
<b>Period:</b>	May 1st, 2020 to December 15th, 2021
<b>Services Performed:</b>	System Administrator/Information Systems Assistant
<b>Client Name: North Carolina Department of Health and Human Services (NC DHHS)</b>	
<b>Contract Name:</b>	CAI Staffing Services
<b>Period:</b>	September 14th, 2020, to June 30th, 2023
<b>Services Performed:</b>	MES Business Analyst/Tech Writer/Senior Web Application Analyst
<b>Client Name: Texas Community College District (TX TCCD)</b>	
<b>Contract Name:</b>	Information Technology Consulting & Staffing Partner
<b>Period:</b>	September 14th, 2020, to December 30th, 2022
<b>Services Performed:</b>	Junior Cybersecurity Analyst/Senior Web Application Analyst
<b>Client Name: Orange County Health Care Agency (California)</b>	
<b>Contract Name:</b>	Information Technology Temporary Employment Services
<b>Period:</b>	October 6th, 2020, to December 31st, 2020
<b>Services Performed:</b>	Information Technologist I/Information Systems Assistant



#### 4.2.ii. *Dataman's Performance Reports*

### Vendor Performance Report

**General Contract Information:**

Commodity/Service: Services

Contract Type: DIR Contract

Purchase Order No:

0000325742

PO Amount: \$252,000.00

PO Date: 9/1/2023

Class/Item:

96269-\*Personnel Services, Temporary;

Contract ID: 0000325742

Report Submission Reason: Contract/PO Completion

**Vendor Information:**

Vendor ID: 1841552285

Vendor Name: DatamanUSA, LLC.

Contact Name: JOE WOOLDRIDGE

Address: 6890 S Tucson Way STE 100

City/State/Zip: Centennial/Colorado/80112

Phone: (512) 903-2002

Email: joe@datamanusa.com

**Agency Information:**

Agency ID: 529

Agency Name: Health & Human Services Commission - 529

Contact Name: Charlette Manuel

Address: 4601 W Guadalupe St

City/State/Zip: Austin/Texas/78751-3146

Phone: (512) 806-4349

Email: Charlette.manuel@hhs.texas.gov

**Performance Factors:****Customer Service**

Vendor staff demonstrated professionalism and competence that significantly exceeded expectations

Exceptional customer service was provided

Exceptional technical support, training and/or assistance was provided

**Delivery**

Service completion and/or Product delivery significantly exceeded estimated date/time

**Communication**

Vendor established highly effective working rapport with agency

Vendor provided exceptional communication, accessibility, and feedback

Vendor responded to letter(s), phone call(s), or email(s) promptly

**Administration**

Invoice accuracy and submittal time significantly exceeded specifications

Report(s) and required documentation significantly exceeded specifications

Contract completed on budget and financial aspects significantly exceeded specifications

**Product**

No Product issues

**Scope**

Vendor worked exceptionally with agency to meet deadlines and milestones

Order and/or service exceeded the requirements (performance, deadlines, report, invoices, etc)

**Report Date:** 10/11/2024

**Date Published:** 10/11/2024

**Report Grade:** A

**Vendor Grade:** A



## Vendor Performance Report

### General Contract Information:

Commodity/Service: Services

Contract Type: DIR Contract

Purchase Order No:

24-0125

PO Amount: \$157,440.00

PO Date: 9/1/2023

Class/Item:

96269-\*Personnel Services, Temporary;

Contract ID: DIR-CPO-4610

Report Submission Reason: Contract/PO Completion

### Vendor Information:

Vendor ID: 18415522285

Vendor Name: DatamanUSA, LLC.

Contact Name: Nidhi Saxena

Address: 6890 S Tucson Way STE 100

City/State/Zip: Centennial/Colorado/80112-3919

Phone: (720) 248-3110

Email: NidhiSaxena@DatamanUSA.com

### Agency Information:

Agency ID: 455

Agency Name: Railroad Commission of Texas - 455

Contact Name: Valerie Wilcox

Address: 111 E 17th Street

City/State/Zip: Austin/Texas/78774

Phone: (512) 463-7189

Email: valerie.wilcox@rrc.texas.gov

### Performance Factors:

#### Communication

Vendor established highly effective working rapport with agency

Vendor provided exceptional communication, accessibility, and feedback

Vendor responded to letter(s), phone call(s), or email(s) promptly

#### Customer Service

Vendor staff demonstrated professionalism and competence that significantly exceeded expectations

Exceptional customer service was provided

#### Administration

Invoice accuracy and submittal time significantly exceeded specifications

Report and required documentation met specifications

Contract completed on budget and financial aspects exceeded some specifications

#### Delivery

Service completed and/or Product delivered on time as scheduled to agency

#### Product

No Product issues

#### Scope

Vendor actively worked with agency to meet deadlines and milestones

Report Date: 9/27/2024

Date Published: 9/27/2024

Report Grade: A

Vendor Grade: A

## Vendor Performance Report

### General Contract Information:

Commodity/Service: Services

Contract Type: DIR Contract

Purchase Order No:

0000327668

PO Amount: \$238,400.00

PO Date: 8/28/2023

Class/Item:

96269-\*Personnel Services, Temporary;

Contract ID: 0000327668

Report Submission Reason: Contract/PO Completion

### Vendor Information:

Vendor ID: 18415522285

Vendor Name: DatamanUSA, LLC.

Contact Name: JOE WOOLDRIDGE

Address: 6890 S Tucson Way STE 100

City/State/Zip: Centennial/Colorado/80112-3919

Phone: (512) 903-2002

Email: joe@datamanusa.com

### Agency Information:

Agency ID: 537

Agency Name: Dept Of State Health Services - 537

Contact Name: Angela Lopez

Address: 1100 West 49th St

City/State/Zip: Austin/Texas/78756-3199

Phone: (512) 806-4349

Email: Angela.lopez@hhs.texas.gov

### Performance Factors:

#### Customer Service

Vendor staff demonstrated professionalism and competence that significantly exceeded expectations

Exceptional customer service was provided

Exceptional technical support, training and/or assistance was provided

#### Delivery

Service completion and/or Product delivery significantly exceeded estimated date/time

#### Communication

Vendor established highly effective working rapport with agency

Vendor provided exceptional communication, accessibility, and feedback

Vendor responded to letter(s), phone call(s), or email(s) promptly

#### Administration

Invoice accuracy and submittal time significantly exceeded specifications

Report(s) and required documentation significantly exceeded specifications

Contract completed on budget and financial aspects significantly exceeded specifications

#### Product

No Product issues

#### Scope

Vendor worked exceptionally with agency to meet deadlines and milestones

Order and/or service exceeded the requirements (performance, deadlines, report, invoices, etc)

Report Date: 10/7/2024

Date Published: 10/7/2024

Report Grade: A

Vendor Grade: A

## Vendor Performance Report

### General Contract Information:

**Commodity/Service:** Services

**Contract Type:** DIR Contract

**Purchase Order No:**

0000292077

**PO Amount:** \$197,672.96

**PO Date:** 9/1/2022

**Class/Item:**

96269

**Contract ID:** 0000292077

**Report Submission Reason:** Contract/PO Completion

### Vendor Information:

**Vendor ID:** 18415522285

**Vendor Name:** DatamanUSA, LLC.

**Contact Name:** Nidhi Saxena

**Address:** 6890 S Tucson Way STE 100

**City/State/Zip:** Centennial/Colorado/80112-3919

**Phone:** 720-248-3110

**Email:** NidhiSaxena@DatamanUSA.com

### Agency Information:

**Agency ID:** 530

**Agency Name:** Dept Family And Protective Svc - 530

**Contact Name:** Jalal Abuikhdair

**Address:** 4900 N Lamar

**City/State/Zip:** Austin/Texas/78751

**Phone:** 512-596-8831

**Email:** Jalal.Abuikhdair@dfps.texas.gov

### General Performance Code(s):

Exceptional customer service response

Order or service completed satisfactorily

**Report Date:** 9/21/2023

**Date Published:** 9/21/2023

**Report Grade:** A

**Vendor Grade:** A

## Vendor Performance Report

### General Contract Information:

Commodity/Service: Services

Contract Type: DIR Contract

Purchase Order No:

22-1130

PO Amount: \$455,224.00

PO Date: 6/20/2022

Class/Item:

Contract ID: 201779

Report Submission Reason: Annual Review

### Vendor Information:

Vendor ID: 18415522285

Vendor Name: DatamanUSA, LLC.

Contact Name: Nidhi Saxena

Address: 6890 S Tucson Way STE 100

City/State/Zip: Centennial/Colorado/80112-3919

Phone: 720-248-3110

Email: NidhiSaxena@DatamanUSA.com

### Agency Information:

Agency ID: 304

Agency Name: Comptroller Of Public Accounts - 304

Contact Name: Melissa Eason

Address: 111 17th Street

City/State/Zip: Austin/Texas/78711

Phone: 512-475-0221

Email: melissa.eason@cpa.texas.gov

### General Performance Code(s):

Order or service completed satisfactorily

Report Date: 9/7/2022

Date Published: 9/7/2022

Report Grade: A

Vendor Grade: A

## Vendor Performance Report

### General Contract Information:

**Commodity/Service:** Services

**Contract Type:** DIR Contract

**Purchase Order No:**

455-22-0879

**PO Amount:** \$119,200.00

**PO Date:** 4/11/2022

**Class/Item:**

96269

**Contract ID:** DIR-CPO-4610

**Report Submission Reason:** Contract/PO Completion

### Vendor Information:

**Vendor ID:** 18415522285

**Vendor Name:** DatamanUSA, LLC.

**Contact Name:** Nidhi Saxena

**Address:** 6890 S Tucson Way STE 100

**City/State/Zip:** Centennial/Colorado/80112-3919

**Phone:** (720) 248-3110

**Email:** NidhiSaxena@DatamanUSA.com

### Agency Information:

**Agency ID:** 455

**Agency Name:** Railroad Commission of Texas - 455

**Contact Name:** Johnny Galvan

**Address:** add1

**City/State/Zip:** austin/Texas/78787

**Phone:** (555) 555-5555

**Email:** johnny.galvan@rrc.texas.gov

### General Performance Code(s):

Service not performed within specifications

### Unsatisfactory Resolution Code(s):

Entire contract canceled (Vendor fault)

**Resolution Date:** 6/24/2022

**Report Date:** 10/5/2022

**Date Published:** 10/5/2022

**Report Grade:** A

**Vendor Grade:** A

## 5. Contract Manager

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**REQUEST FOR QUOTATION  
CRFQ MIS2500000001  
Technical Temporary Staffing Services**

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**11. MISCELLANEOUS:**

**11.1. Contract Manager:** During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below.

**Contract Manager:** Nidhi Saxena  
**Telephone Number:** 720-248-3110  
**Fax Number:** 720-248-3200  
**Email Address:** contact@DatamanUSA.com



## 6. Federal Fund Addendum

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### **FEDERAL FUNDS ADDENDUM**

#### **REQUIRED CONTRACT PROVISIONS FOR NON-FEDERAL ENTITY CONTRACTS UNDER FEDERAL AWARDS (2 C.F.R. § 200.317):**

The State of West Virginia Department of Administration, Purchasing Division, and the Vendor awarded this Contract intend that this Contract be compliant with the requirements of the Procurement Standards contained in the Uniform Administrative Requirements, Cost Principles, and Audit Requirements found in 2 C.F.R. § 200.317, et seq. for procurements conducted by a Non-Federal Entity. Accordingly, the Parties agree that the following provisions are included in the Contract.

**1. MINORITY BUSINESSES, WOMEN'S BUSINESS ENTERPRISES, AND LABOR SURPLUS AREA FIRMS:  
(2 C.F.R. § 200.321)**

- a. The State confirms that it has taken all necessary affirmative steps to assure that minority businesses, women's business enterprises, and labor surplus area firms are used when possible. Those affirmative steps include:
  - (1) Placing qualified small and minority businesses and women's business enterprises on solicitation lists;
  - (2) Assuring that small and minority businesses, and women's business enterprises are solicited whenever they are potential sources;
  - (3) Dividing total requirements, when economically feasible, into smaller tasks or quantities to permit maximum participation by small and minority businesses, and women's business enterprises;
  - (4) Establishing delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women's business enterprises;
  - (5) Using the services and assistance, as appropriate, of such organizations as the Small Business Administration and the Minority Business Development Agency of the Department of Commerce; and
  - (6) Requiring the prime contractor, if subcontracts are to be let, to take the affirmative steps listed in paragraphs (1) through (5) above.
- b. Vendor confirms that if it utilizes subcontractors, it will take the same affirmative steps to assure that minority businesses, women's business enterprises, and labor surplus area firms are used when possible.

**2. DOMESTIC PREFERENCES:  
(2 C.F.R. § 200.322)**

- a. The State confirms that as appropriate and to the extent consistent with law, it has, to the greatest extent practicable under a Federal award, provided a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United



States (including but not limited to iron, aluminum, steel, cement, and other manufactured products).

b. Vendor confirms that will include the requirements of this Section 2. Domestic Preference in all subawards including all contracts and purchase orders for work or products under this award.

c. Definitions: For purposes of this section:

(1) "Produced in the United States" means, for iron and steel products, that all manufacturing processes, from the initial melting stage through the application of coatings, occurred in the United States.

(2) "Manufactured products" means items and construction materials composed in whole or in part of non-ferrous metals such as aluminum; plastics and polymer-based products such as polyvinyl chloride pipe; aggregates such as concrete; glass, including optical fiber; and lumber.

**3. BREACH OF CONTRACT REMEDIES AND PENALTIES:**

(2 C.F.R. § 200.327 and Appendix II)

(a) The provisions of West Virginia Code of State Rules § 148-1-5 provide for breach of contract remedies, and penalties. A copy of that rule is attached hereto as Exhibit A and expressly incorporated herein by reference.

**4. TERMINATION FOR CAUSE AND CONVENIENCE:**

(2 C.F.R. § 200.327 and Appendix II)

(a) The provisions of West Virginia Code of State Rules § 148-1-5 govern Contract termination. A copy of that rule is attached hereto as Exhibit A and expressly incorporated herein by reference.

**5. EQUAL EMPLOYMENT OPPORTUNITY:**

(2 C.F.R. § 200.327 and Appendix II)

Except as otherwise provided under 41 CFR Part 60, and if this contract meets the definition of "federally assisted construction contract" in 41 CFR Part 60-1.3, this contract includes the equal opportunity clause provided under 41 CFR 60-1.4(b), in accordance with Executive Order 11246, "Equal Employment Opportunity" (30 FR 12319, 12935, 3 CFR Part, 1964-1965 Comp., p. 339), as amended by Executive Order 11375, "Amending Executive Order 11246 Relating to Equal Employment Opportunity," and implementing regulations at 41 CFR part 60, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor."

**6. DAVIS-BACON WAGE RATES:**

(2 C.F.R. § 200.327 and Appendix II)

Vendor agrees that if this Contract includes construction, all construction work in excess of \$2,000 will be completed and paid for in compliance with the Davis-Bacon Act (40 U.S.C. 3141–3144, and 3146–3148) as supplemented by Department of Labor regulations (29 CFR Part 5, “Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction”). In accordance with the statute, contractors must:

- (a) pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor.
- (b) pay wages not less than once a week.

A copy of the current prevailing wage determination issued by the Department of Labor is attached hereto as Exhibit B. The decision to award a contract or subcontract is conditioned upon the acceptance of the wage determination. The State will report all suspected or reported violations to the Federal awarding agency.

**7. ANTI-KICKBACK ACT:**  
(2 C.F.R. § 200.327 and Appendix II)

Vendor agrees that it will comply with the Copeland Anti-KickBack Act (40 U.S.C. 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, “Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States”). Accordingly, Vendor, Subcontractors, and anyone performing under this contract are prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The State must report all suspected or reported violations to the Federal awarding agency.

**8. CONTRACT WORK HOURS AND SAFETY STANDARDS ACT**  
(2 C.F.R. § 200.327 and Appendix II)

Where applicable, and only for contracts awarded by the State in excess of \$100,000 that involve the employment of mechanics or laborers, Vendor agrees to comply with 40 U.S.C. 3702 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5). Under 40 U.S.C. 3702 of the Act, Vendor is required to compute the wages of every mechanic and laborer on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of 40 hours in the work week. The requirements of 40 U.S.C. 3704 are applicable to construction work and provide that no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous or dangerous. These requirements do not apply to the purchases of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence.

**9. RIGHTS TO INVENTIONS MADE UNDER A CONTRACT OR AGREEMENT.**  
(2 C.F.R. § 200.327 and Appendix II)

If the Federal award meets the definition of "funding agreement" under 37 CFR § 401.2 (a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding agreement," the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements," and any implementing regulations issued by the awarding agency.

**10. CLEAN AIR ACT**  
(2 C.F.R. § 200.327 and Appendix II)

Vendor agrees that if this contract exceeds \$150,000, Vendor is to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401–7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251–1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

**11. DEBARMENT AND SUSPENSION**  
(2 C.F.R. § 200.327 and Appendix II)

The State will not award to any vendor that is listed on the governmentwide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.

**12. BYRD ANTI-LOBBYING AMENDMENT**  
(2 C.F.R. § 200.327 and Appendix II)

Vendors that apply or bid for an award exceeding \$100,000 must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the non-Federal award.

**13. PROCUREMENT OF RECOVERED MATERIALS**  
(2 C.F.R. § 200.327 and Appendix II; 2 C.F.R. § 200.323)

Vendor agrees that it and the State must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the

Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of the quantity acquired during the preceding fiscal year exceeded \$10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

**14. PROHIBITION ON CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE SERVICES OR EQUIPMENT.**  
(2 C.F.R. § 200.327 and Appendix II; 2 CFR § 200.216)

Vendor and State agree that both are prohibited from obligating or expending funds under this Contract to:

- (1) Procure or obtain;
- (2) Extend or renew a contract to procure or obtain; or
- (3) Enter into a contract (or extend or renew a contract) to procure or obtain equipment, services, or systems that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. As described in Public Law 115–232, section 889, covered telecommunications equipment is telecommunications equipment produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities).
  - (i) For the purpose of public safety, security of government facilities, physical security surveillance of critical infrastructure, and other national security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities).
  - (ii) Telecommunications or video surveillance services provided by such entities or using such equipment.
  - (iii) Telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of the National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country.

In implementing the prohibition under Public Law 115–232, section 889, subsection (f), paragraph (1), heads of executive agencies administering loan, grant, or subsidy programs shall prioritize available funding and technical support to assist affected businesses, institutions and organizations as is reasonably necessary for those affected entities to transition from covered communications equipment and services, to procure replacement equipment and services, and to ensure that communications service to users and customers is sustained.

State of West Virginia

By: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Vendor Name:

By: Nidhi Saxena

Printed Name: Nidhi Saxena

Title: President

Date: 10/29/2024

## 7. HIPAA Business Associate Addendum

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### WV STATE GOVERNMENT

#### HIPAA BUSINESS ASSOCIATE ADDENDUM

This Health Insurance Portability and Accountability Act of 1996 (hereafter, HIPAA) Business Associate Addendum ("Addendum") is made a part of the Agreement ("Agreement") by and between the State of West Virginia ("Agency"), and Business Associate ("Associate"), and is effective as of the date of execution of the Addendum.

The Associate performs certain services on behalf of or for the Agency pursuant to the underlying Agreement that requires the exchange of information including protected health information protected by the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), as amended by the American Recovery and Reinvestment Act of 2009 (Pub. L. No. 111-5) (the "HITECH Act"), any associated regulations and the federal regulations published at 45 CFR parts 160 and 164 (sometimes collectively referred to as "HIPAA"). The Agency is a "Covered Entity" as that term is defined in HIPAA, and the parties to the underlying Agreement are entering into this Addendum to establish the responsibilities of both parties regarding HIPAA-covered information and to bring the underlying Agreement into compliance with HIPAA.

Whereas it is desirable, in order to further the continued efficient operations of Agency to disclose to its Associate certain information which may contain confidential individually identifiable health information (hereafter, Protected Health Information or PHI); and

Whereas, it is the desire of both parties that the confidentiality of the PHI disclosed hereunder be maintained and treated in accordance with all applicable laws relating to confidentiality, including the Privacy and Security Rules, the HITECH Act and its associated regulations, and the parties do agree to at all times treat the PHI and interpret this Addendum consistent with that desire.

NOW THEREFORE: the parties agree that in consideration of the mutual promises herein, in the Agreement, and of the exchange of PHI hereunder that:

1. **Definitions.** Terms used, but not otherwise defined, in this Addendum shall have the same meaning as those terms in the Privacy, Security, Breach Notification, and Enforcement Rules at 45 CFR Part 160 and Part 164.
  - a. **Agency Procurement Officer** shall mean the appropriate Agency individual listed at: <http://www.state.wv.us/admin/purchase/vrc/agencyli.html>.
  - b. **Agent** shall mean those person(s) who are agent(s) of the Business Associate, in accordance with the Federal common law of agency, as referenced in 45 CFR § 160.402(c).
  - c. **Breach** shall mean the acquisition, access, use or disclosure of protected health information which compromises the security or privacy of such information, except as excluded in the definition of Breach in 45 CFR § 164.402.
  - d. **Business Associate** shall have the meaning given to such term in 45 CFR § 160.103.
  - e. **HITECH Act** shall mean the Health Information Technology for Economic and Clinical Health Act. Public Law No. 111-05. 111<sup>th</sup> Congress (2009).

- f. **Privacy Rule** means the Standards for Privacy of Individually Identifiable Health Information found at 45 CFR Parts 160 and 164.
- g. **Protected Health Information or PHI** shall have the meaning given to such term in 45 CFR § 160.103, limited to the information created or received by Associate from or on behalf of Agency.
- h. **Security Incident** means any known successful or unsuccessful attempt by an authorized or unauthorized individual to inappropriately use, disclose, modify, access, or destroy any information or interference with system operations in an information system.
- i. **Security Rule** means the Security Standards for the Protection of Electronic Protected Health Information found at 45 CFR Parts 160 and 164.
- j. **Subcontractor** means a person to whom a business associate delegates a function, activity, or service, other than in the capacity of a member of the workforce of such business associate.

**2. Permitted Uses and Disclosures.**

- a. **PHI Described.** This means PHI created, received, maintained or transmitted on behalf of the Agency by the Associate. This PHI is governed by this Addendum and is limited to the minimum necessary, to complete the tasks or to provide the services associated with the terms of the original Agreement, and is described in Appendix A.
- b. **Purposes.** Except as otherwise limited in this Addendum, Associate may use or disclose the PHI on behalf of, or to provide services to, Agency for the purposes necessary to complete the tasks, or provide the services, associated with, and required by the terms of the original Agreement, or as required by law, if such use or disclosure of the PHI would not violate the Privacy or Security Rules or applicable state law if done by Agency or Associate, or violate the minimum necessary and related Privacy and Security policies and procedures of the Agency. The Associate is directly liable under HIPAA for impermissible uses and disclosures of the PHI it handles on behalf of Agency.
- c. **Further Uses and Disclosures.** Except as otherwise limited in this Addendum, the Associate may disclose PHI to third parties for the purpose of its own proper management and administration, or as required by law, provided that (i) the disclosure is required by law, or (ii) the Associate has obtained from the third party reasonable assurances that the PHI will be held confidentially and used or further disclosed only as required by law or for the purpose for which it was disclosed to the third party by the Associate; and, (iii) an agreement to notify the Associate and Agency of any instances of which it (the third party) is aware in which the confidentiality of the information has been breached. To the extent practical, the information should be in a limited data set or the minimum necessary information pursuant to 45 CFR § 164.502, or take other measures as necessary to satisfy the Agency's obligations under 45 CFR § 164.502.



**3. Obligations of Associate.**

- a. **Stated Purposes Only.** The PHI may not be used by the Associate for any purpose other than as stated in this Addendum or as required or permitted by law.
- b. **Limited Disclosure.** The PHI is confidential and will not be disclosed by the Associate other than as stated in this Addendum or as required or permitted by law. Associate is prohibited from directly or indirectly receiving any remuneration in exchange for an individual's PHI unless Agency gives written approval and the individual provides a valid authorization. Associate will refrain from marketing activities that would violate HIPAA, including specifically Section 13406 of the HITECH Act. Associate will report to Agency any use or disclosure of the PHI, including any Security Incident not provided for by this Agreement of which it becomes aware.
- c. **Safeguards.** The Associate will use appropriate safeguards, and comply with Subpart C of 45 CFR Part 164 with respect to electronic protected health information, to prevent use or disclosure of the PHI, except as provided for in this Addendum. This shall include, but not be limited to:
  - i. Limitation of the groups of its workforce and agents, to whom the PHI is disclosed to those reasonably required to accomplish the purposes stated in this Addendum, and the use and disclosure of the minimum PHI necessary or a Limited Data Set;
  - ii. Appropriate notification and training of its workforce and agents in order to protect the PHI from unauthorized use and disclosure;
  - iii. Maintenance of a comprehensive, reasonable and appropriate written PHI privacy and security program that includes administrative, technical and physical safeguards appropriate to the size, nature, scope and complexity of the Associate's operations, in compliance with the Security Rule;
  - iv. In accordance with 45 CFR §§ 164.502(e)(1)(ii) and 164.308(b)(2), if applicable, ensure that any subcontractors that create, receive, maintain, or transmit protected health information on behalf of the business associate agree to the same restrictions, conditions, and requirements that apply to the business associate with respect to such information.
- d. **Compliance With Law.** The Associate will not use or disclose the PHI in a manner in violation of existing law and specifically not in violation of laws relating to confidentiality of PHI, including but not limited to, the Privacy and Security Rules.
- e. **Mitigation.** Associate agrees to mitigate, to the extent practicable, any harmful effect that is known to Associate of a use or disclosure of the PHI by Associate in violation of the requirements of this Addendum, and report its mitigation activity back to the Agency.

**f. Support of Individual Rights.**

- i. **Access to PHI.** Associate shall make the PHI maintained by Associate or its agents or subcontractors in Designated Record Sets available to Agency for inspection and copying, and in electronic format, if requested, within ten (10) days of a request by Agency to enable Agency to fulfill its obligations under the Privacy Rule, including, but not limited to, 45 CFR § 164.524 and consistent with Section 13405 of the HITECH Act.
- ii. **Amendment of PHI.** Within ten (10) days of receipt of a request from Agency for an amendment of the PHI or a record about an individual contained in a Designated Record Set, Associate or its agents or subcontractors shall make such PHI available to Agency for amendment and incorporate any such amendment to enable Agency to fulfill its obligations under the Privacy Rule, including, but not limited to, 45 CFR § 164.526.
- iii. **Accounting Rights.** Within ten (10) days of notice of a request for an accounting of disclosures of the PHI, Associate and its agents or subcontractors shall make available to Agency the documentation required to provide an accounting of disclosures to enable Agency to fulfill its obligations under the Privacy Rule, including, but not limited to, 45 CFR § 164.528 and consistent with Section 13405 of the HITECH Act. Associate agrees to document disclosures of the PHI and information related to such disclosures as would be required for Agency to respond to a request by an individual for an accounting of disclosures of PHI in accordance with 45 CFR § 164.528. This should include a process that allows for an accounting to be collected and maintained by Associate and its agents or subcontractors for at least six (6) years from the date of disclosure, or longer if required by state law. At a minimum, such documentation shall include:
  - the date of disclosure;
  - the name of the entity or person who received the PHI, and if known, the address of the entity or person;
  - a brief description of the PHI disclosed; and
  - a brief statement of purposes of the disclosure that reasonably informs the individual of the basis for the disclosure, or a copy of the individual's authorization, or a copy of the written request for disclosure.
- iv. **Request for Restriction.** Under the direction of the Agency, abide by any individual's request to restrict the disclosure of PHI, consistent with the requirements of Section 13405 of the HITECH Act and 45 CFR § 164.522, when the Agency determines to do so (except as required by law) and if the disclosure is to a health plan for payment or health care operations and it pertains to a health care item or service for which the health care provider was paid in full "out-of-pocket."
- v. **Immediate Discontinuance of Use or Disclosure.** The Associate will immediately discontinue use or disclosure of Agency PHI pertaining to any individual when so requested by Agency. This includes, but is not limited to, cases in which an individual has withdrawn or modified an authorization to use or disclose PHI.

- g. Retention of PHI.** Notwithstanding section 4.a. of this Addendum, Associate and its subcontractors or agents shall retain all PHI pursuant to state and federal law and shall continue to maintain the PHI required under Section 3.f. of this Addendum for a period of six (6) years after termination of the Agreement, or longer if required under state law.
- h. Agent's, Subcontractor's Compliance.** The Associate shall notify the Agency of all subcontracts and agreements relating to the Agreement, where the subcontractor or agent receives PHI as described in section 2.a. of this Addendum. Such notification shall occur within 30 (thirty) calendar days of the execution of the subcontract and shall be delivered to the Agency Procurement Officer. The Associate will ensure that any of its subcontractors, to whom it provides any of the PHI it receives hereunder, or to whom it provides any PHI which the Associate creates or receives on behalf of the Agency, agree to the restrictions and conditions which apply to the Associate hereunder. The Agency may request copies of downstream subcontracts and agreements to determine whether all restrictions, terms and conditions have been flowed down. Failure to ensure that downstream contracts, subcontracts and agreements contain the required restrictions, terms and conditions may result in termination of the Agreement.
- j. Federal and Agency Access.** The Associate shall make its internal practices, books, and records relating to the use and disclosure of PHI, as well as the PHI, received from, or created or received by the Associate on behalf of the Agency available to the U.S. Secretary of Health and Human Services consistent with 45 CFR § 164.504. The Associate shall also make these records available to Agency, or Agency's contractor, for periodic audit of Associate's compliance with the Privacy and Security Rules. Upon Agency's request, the Associate shall provide proof of compliance with HIPAA and HITECH data privacy/protection guidelines, certification of a secure network and other assurance relative to compliance with the Privacy and Security Rules. This section shall also apply to Associate's subcontractors, if any.
- k. Security.** The Associate shall take all steps necessary to ensure the continuous security of all PHI and data systems containing PHI. In addition, compliance with 74 FR 19006 Guidance Specifying the Technologies and Methodologies That Render PHI Unusable, Unreadable, or Indecipherable to Unauthorized Individuals for Purposes of the Breach Notification Requirements under Section 13402 of Title XIII is required, to the extent practicable. If Associate chooses not to adopt such methodologies as defined in 74 FR 19006 to secure the PHI governed by this Addendum, it must submit such written rationale, including its Security Risk Analysis, to the Agency Procurement Officer for review prior to the execution of the Addendum. This review may take up to ten (10) days.
- l. Notification of Breach.** During the term of this Addendum, the Associate shall notify the Agency and, unless otherwise directed by the Agency in writing, the WV Office of Technology immediately by e-mail or web form upon the discovery of any Breach of unsecured PHI; or within 24 hours by e-mail or web form of any suspected Security Incident, intrusion or unauthorized use or disclosure of PHI in violation of this Agreement and this Addendum, or potential loss of confidential data affecting this Agreement. Notification shall be provided to the Agency Procurement Officer at [www.state.wv.us/admin/purchase/vrc/agencyli.htm](http://www.state.wv.us/admin/purchase/vrc/agencyli.htm) and,

unless otherwise directed by the Agency in writing, the Office of Technology at [incident@wv.gov](mailto:incident@wv.gov) or <https://apps.wv.gov/ot/ir/Default.aspx>.

The Associate shall immediately investigate such Security Incident, Breach, or unauthorized use or disclosure of PHI or confidential data. Within 72 hours of the discovery, the Associate shall notify the Agency Procurement Officer, and, unless otherwise directed by the Agency in writing, the Office of Technology of: (a) Date of discovery; (b) What data elements were involved and the extent of the data involved in the Breach; (c) A description of the unauthorized persons known or reasonably believed to have improperly used or disclosed PHI or confidential data; (d) A description of where the PHI or confidential data is believed to have been improperly transmitted, sent, or utilized; (e) A description of the probable causes of the improper use or disclosure; and (f) Whether any federal or state laws requiring individual notifications of Breaches are triggered.

Agency will coordinate with Associate to determine additional specific actions that will be required of the Associate for mitigation of the Breach, which may include notification to the individual or other authorities.

All associated costs shall be borne by the Associate. This may include, but not be limited to costs associated with notifying affected individuals.

If the Associate enters into a subcontract relating to the Agreement where the subcontractor or agent receives PHI as described in section 2.a. of this Addendum, all such subcontracts or downstream agreements shall contain the same incident notification requirements as contained herein, with reporting directly to the Agency Procurement Officer. Failure to include such requirement in any subcontract or agreement may result in the Agency's termination of the Agreement.

- m. **Assistance in Litigation or Administrative Proceedings.** The Associate shall make itself and any subcontractors, workforce or agents assisting Associate in the performance of its obligations under this Agreement, available to the Agency at no cost to the Agency to testify as witnesses, or otherwise, in the event of litigation or administrative proceedings being commenced against the Agency, its officers or employees based upon claimed violations of HIPAA, the HIPAA regulations or other laws relating to security and privacy, which involves inaction or actions by the Associate, except where Associate or its subcontractor, workforce or agent is a named as an adverse party.

#### 4. Addendum Administration.

- a. **Term.** This Addendum shall terminate on termination of the underlying Agreement or on the date the Agency terminates for cause as authorized in paragraph (c) of this Section, whichever is sooner.
- b. **Duties at Termination.** Upon any termination of the underlying Agreement, the Associate shall return or destroy, at the Agency's option, all PHI received from, or created or received by the Associate on behalf of the Agency that the Associate still maintains in any form and retain no copies of such PHI or, if such return or destruction is not feasible, the Associate shall extend the protections of this Addendum to the PHI and limit further uses and disclosures to the purposes that make the return or destruction of the PHI infeasible. This shall also apply to all agents and subcontractors of Associate. The duty of the Associate and its agents

and subcontractors to assist the Agency with any HIPAA required accounting of disclosures survives the termination of the underlying Agreement.

- c. **Termination for Cause.** Associate authorizes termination of this Agreement by Agency, if Agency determines Associate has violated a material term of the Agreement. Agency may, at its sole discretion, allow Associate a reasonable period of time to cure the material breach before termination.
- d. **Judicial or Administrative Proceedings.** The Agency may terminate this Agreement if the Associate is found guilty of a criminal violation of HIPAA. The Agency may terminate this Agreement if a finding or stipulation that the Associate has violated any standard or requirement of HIPAA/HITECH, or other security or privacy laws is made in any administrative or civil proceeding in which the Associate is a party or has been joined. Associate shall be subject to prosecution by the Department of Justice for violations of HIPAA/HITECH and shall be responsible for any and all costs associated with prosecution.
- e. **Survival.** The respective rights and obligations of Associate under this Addendum shall survive the termination of the underlying Agreement.

**5. General Provisions/Ownership of PHI.**

- a. **Retention of Ownership.** Ownership of the PHI resides with the Agency and is to be returned on demand or destroyed at the Agency's option, at any time, and subject to the restrictions found within section 4.b. above.
- b. **Secondary PHI.** Any data or PHI generated from the PHI disclosed hereunder which would permit identification of an individual must be held confidential and is also the property of Agency.
- c. **Electronic Transmission.** Except as permitted by law or this Addendum, the PHI or any data generated from the PHI which would permit identification of an individual must not be transmitted to another party by electronic or other means for additional uses or disclosures not authorized by this Addendum or to another contractor, or allied agency, or affiliate without prior written approval of Agency.
- d. **No Sales.** Reports or data containing the PHI may not be sold without Agency's or the affected individual's written consent.
- e. **No Third-Party Beneficiaries.** Nothing express or implied in this Addendum is intended to confer, nor shall anything herein confer, upon any person other than Agency, Associate and their respective successors or assigns, any rights, remedies, obligations or liabilities whatsoever.
- f. **Interpretation.** The provisions of this Addendum shall prevail over any provisions in the Agreement that may conflict or appear inconsistent with any provisions in this Addendum. The interpretation of this Addendum shall be made under the laws of the state of West Virginia.
- g. **Amendment.** The parties agree that to the extent necessary to comply with applicable law they will agree to further amend this Addendum.
- h. **Additional Terms and Conditions.** Additional discretionary terms may be included in the release order or change order process.

AGREED:

Name of Agency: \_\_\_\_\_

Name of Associate: Nidhi Saxena

Signature: \_\_\_\_\_

Signature: Nidhi Saxena

Title: \_\_\_\_\_

Title: President

Date: \_\_\_\_\_

Date: 10/29/2024

Form - WVBAA-012004  
Amended 06.26.2013

APPROVED AS TO FORM THIS 26th  
DAY OF Jan 20 13  
BY Patrick Morrissey  
Attorney General



## 8. Certificate of Insurance



DATAUSA-01

PPISANO

### CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)  
10/23/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER License # 0F76001 INSURICA / CTK North American Insurance Services, LLC 1240 North Lakeview Avenue, #125 Anaheim, CA 92807	CONTACT NAME PHONE (A/C, No, Ext): (714) 779-2000 FAX (A/C, No): (714) 779-4129 E-MAIL ADDRESS: INSURER(S) AFFORDING COVERAGE INSURER A: Everest National Insurance Company NAIC # 10120 INSURER B: Everest Denali Insurance Company 16044 INSURER C: Hiscox Insurance Company Inc. 10200 INSURER D: INSURER E: INSURER F:
INSURED DatamanUSA, LLC 6890 S Tucson Way, Ste 100 Centennial, CO 80112	

COVERAGES		CERTIFICATE NUMBER:		REVISION NUMBER:			
THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.							
INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR  GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PROJECT <input type="checkbox"/> LOC OTHER:			91GL000389241	10/1/2024	10/1/2025	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 200,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMPROP AGG \$ 2,000,000 ABUSIVE ACTS \$ 1,000,000 COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000
A	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY			91GL000389241	10/1/2024	10/1/2025	BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$			91EX000417241	10/1/2024	10/1/2025	EACH OCCURRENCE \$ 5,000,000 AGGREGATE \$ 5,000,000 Aggregate \$ 5,000,000
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/ MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N Y	N/A	8600001458241	10/1/2024	10/1/2025	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
C	Crime			UC548605524	10/1/2024	10/1/2025	\$1M Ded. \$10,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

#### CERTIFICATE HOLDER

Department of Administration  
Purchasing Division  
2019 Washington Street East  
Post Office Box 50130  
Charleston, WV 25305-0130

#### CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

ACORD 25 (2016/03)

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