



**Department of Administration, Purchasing Division
2019 Washington Street East
Charleston, WV 25305-0130
Fax: 304-558-3970**

**VENDOR NAME:
BUYER: Toby L Welch
SOLICITATION NO.: CRFP AGO2400000002
BID OPENING DATE: *Technical* 10/13/23
BID OPENING TIME: 1:30 p.m.
FAX NUMBER: 304-558-3970**

**Cloud-Based Telephony System
Pricing Document Medtel Communications**

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ATTACHMENT C- PRICING PAGE

CRFP AG0240000002

HOSTED VOICE SERVICES

NOTE: Any line item indicated below that is included in the cost listed for another line, please indicate as "included in above pricing" (Identify line)

Additionally, if ANY component of your solution has a cost associated with it and is NOT identified below, please describe in detail at the bottom of the pricing page in the "Comments" sections.

Once the total proposal for the 3 year period has been determined, please provide the total annual costs for 3 optional - 1 year renewals in columns T, U and V.

RENEWAL COST
Year 4 Year 5 Year 6

	<u>Cost/Month/ User</u>	<u>Total Users</u>	<u>Total Monthly Cost</u>	<u>Annual Cost</u>	<u>3 Year Total</u>
4.2.1 Managed Voice Services		200	\$3,000.00	\$36,000.00	\$108,000.00

	<u>Cost/Month/ User</u>	<u>Total Users</u>	<u>Total Monthly Cost</u>	<u>Annual Cost</u>	<u>3 Year Total</u>
4.2.2 Microsoft Outlook Integration (Not Available)	Not Available	200	\$0.00	\$0.00	\$0.00
Encryption Capability	Included	200	\$0.00	\$0.00	\$0.00
Live Person Response 24/7/365	Included	200	\$0.00	\$0.00	\$0.00
In-Person Training- IT (Administrators) (\$2,500 per day)	\$2,500 per day	5	\$0.00	\$12,500.00	\$37,500.00
In-Person Training- End Users (\$2,500 per day)	\$2,500 per day	5	\$0.00	\$12,500.00	\$37,500.00
Ad Hoc Training		200	\$1,000.00	\$12,000.00	\$36,000.00
Remote Training		200	\$1,000.00	\$12,000.00	\$36,000.00

	<u>Cost/Month/ User</u>	<u>Total Users</u>	<u>Total Monthly Cost</u>	<u>Annual Cost</u>	<u>3 Year Total</u>
4.5 Automated Attendant/Voice Menus	Included	200	\$0.00	\$0.00	\$0.00
Contact Center	\$50/month/user (as Required)	10	\$500.00	\$6,000.00	\$18,000.00
Hunt Group Division Feature		200	\$0.00	\$0.00	\$0.00
Hunt List Feature		200	\$0.00	\$0.00	\$0.00

	<u>Cost/Month/ User</u>	<u>Total Users</u>	<u>One Time Cost</u>	<u>Annual Cost</u>	<u>3 Year Total</u>
HARDWARE Yealink T54W Desk Phone	\$180 Cost Per User (One Time)	200	\$36,000.00		\$36,000.00
Yealink WH63 DECT Wireless Headset	\$180 Cost Per User (One Time)	40	\$7,200.00		\$7,200.00

	<u>Cost/Month/ User</u>	<u>Total Users</u>	<u>Total Monthly Cost</u>	<u>Annual Cost</u>	<u>3 Year Total</u>
COMMENTS: Please use this section to identify ANY cost that could be incurred as part of the solution not listed above.					
Item 1		200	\$0.00	\$0.00	\$0.00
Item 2		200	\$0.00	\$0.00	\$0.00
Item 3		200	\$0.00	\$0.00	\$0.00
Third party pass through expenses (data transmittal, storage, etc)		200	\$0.00	\$0.00	\$0.00

Any cost for any feature, configuration, edit or change not noted on this price page is deemed to be provided as part of the solution at NO CHARGE.

3 Year Grand Total

\$316,200.00