

Cloud Based Telephony System

CRFP AGO240000002

Comm- Core LLC

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Steve Hohenberger

Costs

*Steve Hohenberger*

*10/11/2023*

10/13/23 11:00:56  
Purchasing Division

**REQUEST FOR PROPOSAL**

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**Attachment C | Cost Sheet**

*Attached as an Excell Spreadsheet*

**NOTE:** Any line item indicated below that is included in the cost listed for another line, please indicate as "included in above pricing" (identify line)

Additionally, if ANY component of your solution has a cost associated with it and is NOT identified below, please describe in detail at the bottom of the pricing page in the "Comments" sections.

Once the total proposal for the 3 year period has been determined, please provide the total annual costs for 3 optional - 1 year renewals in columns T, U and V.

RENEWAL COST		
Year 4	Year 5	Year 6
\$38,187.07	\$40,096.42	\$42,101.25

4.2.1	Managed Voice Services	Cost/ Month/ User	Total Users	Total Monthly Cost	Annual Cost	3 Year Total
		\$ 15.15	200	\$3,030.72	\$36,368.64	\$109,105.92
	Item 1 Hosted PBX Server	\$20.06	1	\$20.06		
	Item 2 Call Sessions	\$19.87	65	\$1,291.55		
	Item 3 Extension DIDs VM Ext	\$5.03	135	\$679.05		
	Item 4 Router Edgemarc 2900E	\$25.52	5	\$127.60		
	Item 5 Softphone Teams License	\$2.57	200	\$514.00		
	Item 6 Call Recording Module	\$4.81	1	\$4.81		
	Item 7 Call Center Bundle	\$45.34	1	\$45.34		
	Item 8 Call Center Stats PRO	\$29.76	1	\$29.76		
	Item 9 Recording Sytorage 40 GB	\$26.15	1	\$26.15		
	Item 10 Toll Free	\$21.20	2	\$42.40		
	Item 11 Fraud Insurance	\$1.25	200	\$250.00		
	Total			\$3,030.72		

4.2.2	Microsoft Outlook Integration	Cost/ Month/ User	Total Users	Total Monthly Cost	Annual Cost	3 Year Total
	Included w/Teams license item 5 Line 17		200	\$0.00	\$0.00	\$0.00
	Encryption Capability		200	\$0.00	\$0.00	\$0.00
	Live Person Response 24/7/365	\$150/hr	200	\$0.00	\$0.00	\$0.00
	In-Person Training- IT (Administrators)	\$250/Day plus Airfare and Accomodation	200	\$0.00	\$0.00	\$0.00
	In-Person Training- End Users	\$250/Day plus Airfare and Accomodation	200	\$0.00	\$0.00	\$0.00
	Ad Hoc Training	\$100/hour	200	\$0.00	\$0.00	\$0.00
	Remote Training	\$100/hour	200	\$0.00	\$0.00	\$0.00

4.5	Automated Attendant/Voice Menus	Cost/ Month/ User	Total Users	Total Monthly Cost	Annual Cost	3 Year Total
	Contact Center	Call Center Stats Pro: Item 8 Line 20	200	\$0.00	\$0.00	\$0.00
	Hunt Group Division Feature	Included	200	\$0.00	\$0.00	\$0.00
	Hunt List Feature	Included	200	\$0.00	\$0.00	\$0.00

HARDWARE	Yealink T254 Desk Phone	Cost/ Month/ User	Total Users	Total Monthly Cost	Annual Cost	3 Year Total
		\$ 5.62	200	\$1,124.00	\$13,488.00	\$40,464.00
	Yealink DECT Wireless Headset	\$ 4.79	40	\$191.60	\$2,299.20	\$6,897.60

COMMENTS:	One time Cost	Cost/User	Total Users	Total Monthly Cost	Annual Cost	3 Year Total
Please use this section to identify ANY cost that could be incurred as part of the solution not listed above.						
Item 1	Endpoint Provisioning	\$ 1,000.00	\$ 5.00	200	\$0.00	\$0.00
Item 2	Shipping	\$ 100.00	\$ 100.00	1	\$0.00	\$0.00
Item 3	YEALINK CONFERENCE CP935W W/ BASE	\$ 14.71	\$ 14.71	10	\$147.10	\$1,765.20
Item 4					\$0.00	\$0.00
Item 5					\$0.00	\$0.00
	Total One Time Cost	\$ 1,100.00				
Third party pass through expenses (data transmittal, storage, etc)						

Any cost for any feature, configuration, edit or change not noted on this price page is deemed to be provided as part of the solution at NO CHARGE.

3 Year Grand Total \$161,763.12  
 One Time Cost \$1,100.00