



The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at wvOASIS.gov. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at WVPurchasing.gov with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.

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Procurement Folder: 1278857	SO Doc Code: CRFQ
Procurement Type: Central Master Agreement	SO Dept: 1300
Vendor ID: 000000178058	SO Doc ID: STO2400000002
Legal Name: SYNERGY TELCOM INC	Published Date: 9/15/23
Alias/DBA:	Close Date: 9/21/23
Total Bid: \$28,135.80	Close Time: 13:30
Response Date: 09/19/2023	Status: Closed
Response Time: 12:51	Solicitation Description: Addendum No 1-Voice Communications Equipment-Teams Platform
Responded By User ID: lisagemmer	Total of Header Attachments: 2
First Name: Lisa	Total of All Attachments: 2
Last Name: Gemmer	
Email: lisa.gemmer@synergy-tel.coi	
Phone: 800-201-7590	



Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

**State of West Virginia
 Solicitation Response**

Proc Folder: 1278857
Solicitation Description: Addendum No 1-Voice Communications Equipment-Teams Platform
Proc Type: Central Master Agreement

Solicitation Closes	Solicitation Response	Version
2023-09-21 13:30	SR 1300 ESR09052300000001202	1

VENDOR
 000000178058
 SYNERGY TELCOM INC

Solicitation Number: CRFQ 1300 STO2400000002
Total Bid: 28135.79999999999927240423858 **Response Date:** 2023-09-19 **Response Time:** 12:51:40
Comments:

FOR INFORMATION CONTACT THE BUYER

Toby L Welch
 (304) 558-8802
 toby.l.welch@wv.gov

Vendor Signature X **FEIN#** **DATE**

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Yealink MP56 or equal Desk Phone	65.00000	EA	221.000000	14365.00

Comm Code	Manufacturer	Specification	Model #
43000000			

Commodity Line Comments:

Extended Description:

Yealink MP56, or equal, Desk Phone - per Specifications - 3.1.1

The quantities listed are estimated only and intended for evaluation purposes only. Vendors must enter a unit price for each item.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Yealink WH66 or equal Dual Headset	45.00000	EA	216.600000	9747.00

Comm Code	Manufacturer	Specification	Model #
43000000			

Commodity Line Comments:

Extended Description:

Yealink WH66, or equal, Dual Headset Device - per Specifications - per Specifications - 3.1.2

The quantities listed are estimated only and intended for evaluation purposes only. Vendors must enter a unit price for each item.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Yealink WH67 or equal Headset	20.00000	EA	201.190000	4023.80

Comm Code	Manufacturer	Specification	Model #
43000000			

Commodity Line Comments:

Extended Description:

Yealink WH67, or equal, Headset Device - per Specifications - per Specifications - 3.1.3

The quantities listed are estimated only and intended for evaluation purposes only. Vendors must enter a unit price for each item.



Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
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State of West Virginia
Centralized Request for Quote
Telecomm

Proc Folder: 1278857		Reason for Modification: Addendum No 1 is issued to answer vendor questions and to modify the bid opening date.	
Doc Description: Addendum No 1-Voice Communications Equipment-Teams Platform			
Proc Type: Central Master Agreement			
Date Issued	Solicitation Closes	Solicitation No	Version
2023-09-15	2023-09-21 13:30	CRFQ 1300 STO2400000002	2

BID RECEIVING LOCATION

BID CLERK
 DEPARTMENT OF ADMINISTRATION
 PURCHASING DIVISION
 2019 WASHINGTON ST E
 CHARLESTON WV 25305
 US

VENDOR

Vendor Customer Code:

Vendor Name :

Address :

Street :

City :

State : **Country :** **Zip :**

Principal Contact :

Vendor Contact Phone: **Extension:**

FOR INFORMATION CONTACT THE BUYER
 Toby L Welch
 (304) 558-8802
 toby.l.welch@wv.gov

Vendor Signature X **FEIN#** **DATE**

All offers subject to all terms and conditions contained in this solicitation

ADDITIONAL INFORMATION
Addendum No 1 is issued for the following reasons: 1) To publish vendor's questions with their responses. 2) To modify the bid opening date from 09/19/23 to 09/21/23. --no other changes--

INVOICE TO	SHIP TO
WEST VIRGINIA STATE TREASURERS OFFICE 322 70TH ST SE CHARLESTON WV US	WEST VIRGINIA STATE TREASURERS OFFICE - WAREHOUSE 7300 MACCORKLE AVE SE CHARLESTON WV US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Yealink MP56 or equal Desk Phone	65.00000	EA		

Comm Code	Manufacturer	Specification	Model #
43000000			

Extended Description:
 Yealink MP56, or equal, Desk Phone - per Specifications - 3.1.1
 The quantities listed are estimated only and intended for evaluation purposes only. Vendors must enter a unit price for each item.

INVOICE TO	SHIP TO
WEST VIRGINIA STATE TREASURERS OFFICE 322 70TH ST SE CHARLESTON WV US	WEST VIRGINIA STATE TREASURERS OFFICE - WAREHOUSE 7300 MACCORKLE AVE SE CHARLESTON WV US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	Yealink WH66 or equal Dual Headset	45.00000	EA		

Comm Code	Manufacturer	Specification	Model #
43000000			

Extended Description:
 Yealink WH66, or equal, Dual Headset Device - per Specifications - per Specifications - 3.1.2
 The quantities listed are estimated only and intended for evaluation purposes only. Vendors must enter a unit price for each item.

INVOICE TO		SHIP TO	
WEST VIRGINIA STATE TREASURERS OFFICE 322 70TH ST SE		WEST VIRGINIA STATE TREASURERS OFFICE - WAREHOUSE 7300 MACCORKLE AVE SE	
CHARLESTON	WV	CHARLESTON	WV
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
3	Yealink WH67 or equal Headset	20.00000	EA		

Comm Code	Manufacturer	Specification	Model #
43000000			

Extended Description:

Yealink WH67, or equal, Headset Device - per Specifications - per Specifications - 3.1.3

The quantities listed are estimated only and intended for evaluation purposes only. Vendors must enter a unit price for each item.

SCHEDULE OF EVENTS

<u>Line</u>	<u>Event</u>	<u>Event Date</u>
1	Questions are due by 3:00 p.m.	2023-09-12

SOLICITATION NUMBER: CRFQ STO2400000002
Addendum Number: 1

The purpose of this addendum is to modify the solicitation identified as (“Solicitation”) to reflect the change(s) identified and described below.

Applicable Addendum Category:

- Modify bid opening date and time
- Modify specifications of product or service being sought
- Attachment of vendor questions and responses
- Attachment of pre-bid sign-in sheet
- Correction of error
- Other

Description of Modification to Solicitation:

Addendum No 1 is issued for the following reasons:

- 1) To publish vendor's questions with their responses.
 - 2) To modify the bid opening date from 09/19/23 to 09/21/23.
- no other changes--

Additional Documentation: Documentation related to this Addendum (if any) has been included herewith as Attachment A and is specifically incorporated herein by reference.

Terms and Conditions:

1. All provisions of the Solicitation and other addenda not modified herein shall remain in full force and effect.
2. Vendor should acknowledge receipt of all addenda issued for this Solicitation by completing an Addendum Acknowledgment, a copy of which is included herewith. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.

ATTACHMENT A

CRFQ STO2400000002

Voice Communications Equipment for Teams Voice Platform

Agency Note: We have received questions about which specific variant of the Yealink products we are requesting in this RFQ and will seek to clarify that with this addendum as well as make a general statement for any vendor bidding an "or equal" product offering.

All of the requested hardware will be used with the Microsoft Teams voice platform, as such, when a vendor/OEM offers variant models for different communication platforms, the version explicitly certified for use with Microsoft Teams is required to meet the needs of the WVSTO and the requirements of this Solicitation.

The specific manufacturer part number/model numbers for the Yealink devices used as the reference hardware types listed in this RFQ would be as follows.

Yealink MP56-TEAMS - Yealink MP56 IP Phone certified for use with Microsoft Teams

Yealink WH66-DUAL-TEAMS - Yealink WH66 Headset, Dual certified for use with Microsoft Teams

Yealink WH67-TEAMS - Yealink WH67 convertible mono headset certified for use with Microsoft Teams

Q.1 Can you clarify which of these two models you prefer?? ZOOM or TEAMS??

A.1 See comment above; we are seeking a model for TEAMS, as defined in the Agency Note above

Q.2 Does the End User prefer the Microsoft Version on the MP56 phone and WH66 & WH67 headsets or is the UC/ Standard Version preferred?

A. 2 See comment above as defined in the Agency Note.

ADDENDUM ACKNOWLEDGEMENT FORM
SOLICITATION NO.: CRFQ STO24*002

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:

(Check the box next to each addendum received)

- | | |
|--|--|
| <input checked="" type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6 |
| <input type="checkbox"/> Addendum No. 2 | <input type="checkbox"/> Addendum No. 7 |
| <input type="checkbox"/> Addendum No. 3 | <input type="checkbox"/> Addendum No. 8 |
| <input type="checkbox"/> Addendum No. 4 | <input type="checkbox"/> Addendum No. 9 |
| <input type="checkbox"/> Addendum No. 5 | <input type="checkbox"/> Addendum No. 10 |

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Synergy Telcom Inc.

Company

Lisa K. Gemmer

Authorized Signature

9/19/2023

Date

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.

Revised 6/8/2012

Authorized Reseller Certificate

YEALINK NETWORK TECHNOLOGY Co., Ltd

The professional designer and manufacturer of video conferencing, voice communications and collaboration solutions having its registered office at 666 Hu 'an Road, Huli District, Xiamen, China

Authorized

Synergy Telcom Inc

with registered office at
8222 Indy Lane, Indianapolis, IN 46214

As a Yealink Authorized Dealer for: **Full line of Yealink IP Phone**
in US

The valid period is from 9th Jan 2023 to 9th Jan 2024
For & On behalf of
YEALINK NETWORK TECHNOLOGY CO., LTD

Name / Signature:



Issue Date: 2023.01.05