

The following documentation is an electronicallysubmitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at *wvOASIS.gov*. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at *WVPurchasing.gov* with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.

me, Alisha S Pettit			Procuren		Accounts Payable	
tation Response(SR) Dept: 0210	ID: ESR0306240000000	4663 Ver.: 1 Function: 1	New Phase: Final	Modified by batch , 03/06/2024		
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Procurement Folder:	379271			SO Doc Code:	CREO	
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Total Bid: 1	873 600 00			Close Time:	13:30	
Response Date:	Contract of the Contract of Contract			Status:	Closed	
Response Time:				Solicitation Description:	Addendum No 1 - Professional Database	
		4			Engineer (OT24116)	1.
Responded By User ID:	AJF	<b>企</b>		Total of Header Attachments:	1	1114
First Name:	Joe			Total of All Attachments:		
Last Name:	Falascino					
Email:	jfalascino@accoy.com					
Phone:	724-820-1840					



Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

# State of West Virginia **Solicitation Response**

Proc Folder:	1379271	1379271				
Solicitation Description:	Addendum No 1	Addendum No 1 -Professional Database Engineer (OT24116)				
Proc Type:	Central Master A	Central Master Agreement				
Solicitation Closes		Solicitation Response	Version			
2024-03-06 13:30		SR 0210 ESR03062400000004663	1			

VENDOR					
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Solicitation Number:	CRFQ 0210 ISC2400000011				
Total Bid:	873600	Response Date:	2024-03-06	Response Time:	11:37:56
Comments:					

FOR INFORMATION CONTACT THE BUYE Toby L Welch (304) 558-8802 toby.l.welch@wv.gov	R				
Vendor Signature X	FEIN#	DATE			
All offers subject to all terms and conditions contained in this solicitation					

all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount	
1	Professional Database Engineer - YR1	2080.00	00 HOUR	105.000000	218400.00	
Comm	Code Manufacturer		Specifica	ation	Model #	

80111609

#### **Commodity Line Comments:**

#### **Extended Description:**

Fill out an hourly rate into the unit price field. The quantity amount is estimated for evaluation purposes only. The actual hours used may vary depending on usage.

	act Amount
2 Professional Database Engineer - Optional 2080.0000 HOUR 105.000000 218400.00 YR2	

Comm Code	Manufacturer	Specification	Model #	
80111609				

#### **Commodity Line Comments:**

#### **Extended Description:**

Fill out an hourly rate into the unit price field. The quantity amount is estimated for evaluation purposes only. The actual hours used may vary depending on usage.

Line	Comm Ln Desc		Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Professional Data YR3	base Engineer - Optional	2080.00	000 HOUR	105.000000	218400.00
Comm	Code	Manufacturer		Specifica	ation	Model #
801116	09					

#### **Commodity Line Comments:**

#### Extended Description:

Fill out an hourly rate into the unit price field. The quantity amount is estimated for evaluation purposes only. The actual hours used may vary depending on usage.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	Professional Database Engineer - Optional YR4	2080.00	00 HOUR	105.000000	218400.00

Comm Code	Manufacturer	Specification	Model #	
80111609				

#### **Commodity Line Comments:**

#### **Extended Description:**

Fill out an hourly rate into the unit price field. The quantity amount is estimated for evaluation purposes only. The actual hours used may vary depending on usage.



Always on Target Technical Consulting Solutions Phone: (724) 820-1820 FAX: (724) 820-1828

# PROFESSIONAL SUMMARY:

- Over 15 years of experience working in the Financial, Insurance, Telecommunication industries and the Government sector as an Architect/Administrator for SQL Server, SharePoint, Project Server and Splunk.
- Supported Four Web Farms and SQL Server having over 5TB of databases and over 5000 users in a 24X7 Environment.
- Worked as Subject Matter Expert (SME) for SQL Server, Integration Services, and Reporting Services and Quest LiteSpeed.
- Extensive experience with Windows clustering and supporting Over 1500 instances of SQL Server installed on a cluster.
- Testing and planning for deployment service packs and cumulative/security updates to the development.
- Creating Production, Test/QA and Development Environments and Moving Code and data between these environments.
- Providing 3rd level support and working with Microsoft Premier Third Tier Support
- Expert in making performance base line and tracking and optimizing system performance, Network, and storage utilization.
- Working with Business and planning and implementation of Backup policies
- Planning and testing migration to higher release from Microsoft
- Expert in planning and implantation of DR policies and infrastructure
- Writing STSADM, PowerShell, T-SQL and VB Script for System administration and monitoring.
- Expert in tuning and optimization of SQL Server
- Working experience writing SSRS/ DTS and SSIS packages for the applications and System Administration
- Deployment of code/changes and 3rd party applications, from Development/Test/QA and Production Environments.
- Installation and configuration of SharePoint and SQL Server with clustering.
- Expert in Writing Technical Documentation for the team members and Business users.
- U.S. Citizen.

# EDUCATION:

Thapar Institute of Engineering & Technology, Patiala, Punjab, India

Master of Engineering in Computer Science

1992

# **CERTIFICATIONS:**

- DP-900: Microsoft Azure Data Fundamentals
- Microsoft Certified Solution Developer (MCSD)
- Microsoft Certified Data Base Administrator (MCDBA)
- Microsoft Certified System Engineer (MCSE)
- Project Management Institute (PMI) PMP
- Certified Information Systems Security Professional (CISSP)

RAM KUMAR SAINI Page 2 of 6

# AREAS OF EXPERTISE:

- <u>O/S</u>: Windows 2022/2019/2012/2008/2003/2000 Enterprise and Datacenter, Windows 7/10
- <u>RDBMS</u>: MS SQL Server 2000/2005/2008/2012/2014/2017/2019/2022
- <u>Hardware</u>: HP, Compaq, Dell, IBM
- <u>Software/Tools</u>: SQL Server Management Studio, Business Intelligence Development Studio (BIDS), SharePoint Portal Server 2003 (SPS2003)/2007/2010/2013/2016, WSS3.0, SSRS 2008 R2, 2012, 2014, 2016, 2019, 2022, SSIS, Visual Studio 2005/2008,2017,2019,2022, Microsoft Access 2007,2010,2023,2016,2019,2021, DocAve, C++, C#, T-SQL, PowerShell 5,6,7, VBScript, Enterprise Manager, DTS, SSIS 2005/2008/2012/2014/2017/2019/2022, SQL Compare and SQL Data Compare, Splunk, Microsoft Visual Studio Team Foundation Server 2010. Microsoft Dynamics, Zoho
- <u>Backup</u>: Veritas NetBackup, EMC (Time Finder), IBM Tivoli, LiteSpeed

# EXPERIENCE:

Ebix, Islin, NJ; Pasadena, CA

Senior SQL Server Database Engineer/ Administrator

- Supporting 24X7 SQL Server Production environment in shifts, including remote/offshore teams.
- Review the existing environment for performance and security compliance.
- Upgrading from SQL Server 2008/2012/2014/2016/2017/2019 to SQL Server 2022.
- Backup, restore and disaster recovery of SQL Server databases.
- Performance monitoring and tuning of SQL Server for high workload applications like SharePoint and Project Server.
- Develop and test the SQL Server upgrade plan from SQL Server 2017 to SQL Server 2019/2022.
- Comparing the SQL Server instances data and schema using SQL Compare and SQL Data Compare.
- Evaluation & Installation of Security update, Cumulative updates and service packs and hardening the SQL Server Clustered and Always ON environments.
- Generating, and reviewing non-compliance and deviation from the enterprise standards, reports.
- Performance monitoring and tuning of SQL Server and databases.
- Tuning of SQL Server Queries, optimizing the slow running queries using execution plan and SQL Profiler.
- Creating user, granting access and resolving access issues related to table, views, stored procedures.
- Installation, configuration & tuning of SQL Server in Cluster for high availability application.
- Supporting Azure SQL Database and related access issues.
- Configuration of SQL Server Clustering, AlwaysOn, Replication and Log Shipping.
- Framing backup policies to meet the Recovery Point Objectives (RPO) and Recovery Time Objectives (RTO).



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09/21 – Present



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RAM KUMAR SAINI Page 3 of 6

12/14 - 08/21

- Database backup and restore of SQL Server databases from between different Environments.
- Configuring and managing database backups, snapshots and monitoring of system jobs and resolve related issues.
- Creating and modifying database maintenance for better performance.
- Troubleshooting SharePoint, Project application Servers slow response related to SQL Server using databases 2010/2012/2014/2016/2017/2019 and 2022.
- Worked with SSIS, SSRS, SSAS and Power BI for building reports and dashboards and resolving user issues.
- Administration of SQL Server and databases using PowerShell
- Resolving day to day application and user issues.
- Performing backup and restore of databases and point in time recovery.
- Creating Enterprise Security compliance dashboard to locate the non-compliance servers using Splunk.
- Review the existing environment for performance and security compliance.
- Backup, restore at disaster recovery site of SQL Server databases and resolving application issues.
- Performance monitoring and tuning of SharePoint/SQL Server.
- Develop and test the SQL Server upgrade plan from SQL Server 2017 to SQL Server 2019/2022.
- Comparing the SQL Server instances data and schema using SQL Compare and SQL Data Compare.
- Installation of Security update, Cumulative updates and service packs and hardening the SQL Server Clustered and AlwaysOn environments.
- Generating, and reviewing non-compliance and deviation from the enterprise standards, reports.
- Database backup and restore of SQL Server databases from between different Environments.
- Creating ETL process to import data from CRM Systems, Microsoft Dynamics, Zoho and Microsoft Access using Microsoft SQL Server Integration Services 2019 and 2022 using Visual Studio 2017, 2019, 2022.
- Building reports using Microsoft SQL Server Reporting Services 2019 and 2022.
- Good understanding of C#, ADO.NET and ASP.NET framework.
- Configuring and managing database backups, snapshots and monitoring of system jobs and resolve related issues.
- Creating Enterprise Security compliance dashboard to locate the non-compliance servers using Splunk.
- Providing training to business users and technical team members.

# Nuclear Regulatory Commission & Ebix, Rockville, MD

Senior SQL Server/ SharePoint/Project Server Administrator

- Working with Business users to collect requirements.
- Review the existing environment for performance and security compliance.
- Upgrading from SQL Server 2012/2014/2016/2017/2019 to SQL Server Latest Versions.
- Backup, restore and disaster recovery of SQL Server databases.
- Performance monitoring and tuning of SharePoint/SQL Server.



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- Using Data Migration Assistant to find data migration issues.
- Using System Configuration Checker to find post data migration issues.
- Develop and test the SQL Server upgrade plan from SQL Server 2017 to SQL Server 2019.
- Comparing the SQL Server instances data and schema using SQL Compare and SQL Data Compare.
- Installation of Security update, Cumulative updates, and service packs.
- Generating, and reviewing non-compliance and deviation from the enterprise standards, reports.
- Performance monitoring and tuning of SQL Server and databases.
- Tuning of SQL Server Queries, optimizing the slow running queries.
- Installation & configuration of SQL Server in Cluster environment and supporting.
- Configuration of AlwaysOn, Replication and Log Shipping.
- Providing 24X7 production support in shift rotation.
- Database backup and restore of SQL Server databases from between different Environments.
- Installation & upgrading Project Server 2016 and SharePoint Server 2016.
- Troubleshooting SharePoint, Project application Servers slow response related to SQL Server databases 2010/2012/2014/2016/2017/2019 and 2022.
- Resolving day to day user issues.
- Migration of SQL Server from on prem to Azure cloud.
- Supporting SQL PASS databases,
- Performing backup and restore of databases and point in time recovery.
- Creating Enterprise Security compliance dashboard to locate the non-compliance servers using Splunk and Administrator.
- Installation, configuration and supporting Splunk Enterprise.
- Providing training to business users and technical team members.

# Ingersoll Rand/Thermo King, Bloomington, MN

Senior Project Server Developer/Administrator

- Migration of Project Server 2010 to Project Server 2013
- Review Capacity Planning and Performance of the Environment before and after Migration.
- Coordination with Offshore Development team.
- Review the Post Migration Reporting requirements.
- Review and tuning of SQL Server Reporting Services reports.
- Customization of Project Server as per the client Requirements.

## Broadridge Financial Services, Deer Park, NY

Senior Project Server Business Analyst/Solution Architect/Developer/Administrator

- Analysis of existing environment from Business perspective, solution analysis and recommendations.
- Recommendation for better performance.
- Running various tools for the analysis of capacity and Performance analysis.
- Coordination and escalation with Microsoft Premier Support.

# 08/14 – 10/14

## 02/14 - 07/14



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- Escalation contacts for all the business and technical team issues.
- Review customization and recommendation for better performance.
- Optimization and troubleshooting slow response while saving, checking in, publishing projects and view reports.
- Installation and configuration of Pre and post installation of Project Server including SharePoint, Project Server 2010/2013, SQL Server 2008R2/2012, IIS7, Excel Services, Visio Services, PowerPivot, Reporting Services and Fast Search. (Running on Windows 8 and Windows 8 R2)
- Testing and Installation of Service Pack, cumulative updates, and hotfixes.
- Monitoring and Troubleshooting identified, and user reported issues.
- Development of Reports for resource analysis and capacity planning.
- Configuration and troubleshooting users' issues with timesheets.
- Developing custom reports and dashboard using Reporting Services and Excel PowerPivot.
- Developing solution using Visual Studio 2010/2012/2013, .Net 2.0/3.5/4.5 and C#. Writing TSQL Queries/stored Procedures and functions.
- Formulating and Implementation of security policies.
- Installation configuration and customization of Project Server Environment.
- Up gradation of Project Server 2010 to 2013
- Working as SQL Server Database Administrators of SharePoint and Project Server performance optimization.
- Writing Technical documents and Training manual.

# LPL Financial Services, Charlotte, NC

Senior Project Server Business Analyst/Solution Architect/Developer/Administrator

- Reviewing existing environment and make necessary changes to make sure it is built as per best practices from Industry and Microsoft.
- Working with various categories and levels of users to identify user requirements.
- Capacity planning, identifying appropriate Hardware and Software.
- Optimization and troubleshooting slow response.
- Installation and configuration of Pre and post installation of Project Server.
- Testing and Installation of Service Pack, cumulative updates, and hotfixes.
- Monitoring and Troubleshooting identified, and user reported issues.
- Training to Project Server Administrators, Resource and Project Managers.
- Created various reports for resource analysis and capacity planning.
- Configuration and troubleshooting users' issues with timesheets.
- Developing custom reports and dashboard using Reporting Services and Excel PowerPivot.
- SharePoint and Project Server Administration and training to Administrators.
- Monitoring of Project Server. SharePoint Server and SQL Server. Troubleshooting User and Server related issues.
- Developing solution using visual studio, .Net and C#.
- Formulating and Implementation of security policies.
- Upgrading Project Server 2010 to 2013 as POC
- Writing Technical documents and Training manual.

## 10/13 – 01/14



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05/13 - 10/13

• Evaluation of Nintex Workflow.

## TSA, Arlington, VA

Senior Project Server Administrator

- Working with various organizations to identify project management challenges and building solutions to solve business problems.
- Performance tuning and resolving user's issues in Project Server and SQL Server environment.
- Document the environmental issues and review with leadership.
- Resolving users' issues related to Project Professional and Project Server.
- Creating standard reports, Educating and helping users in creating need-based reports.
- Monitoring the environment and enterprise resource pool, cleaning and achieving historical data.
- Troubleshooting Platform specific technical and user issue and coordination with Microsoft Escalation team to find a solution.
- User Management: Creating users, grating permissions, resetting passwords, resolving users' issues related to project and workspace access.
- Post installation customization of Project Server, Excel Services, Performance Services, and Reporting Services by following best practices. Creating views and reports for various categories of users i.e., End users, Project Managers, Resource Managers and Executives.
- Testing, deployment, and migration of solutions from Development, Test, QA, and Production Environments.
- Integration of Project Server with Microsoft Exchange, SharePoint, and Time Tracking System.
- Auditing and performance tuning of Project Server, Collecting environment performance and usage data, and review with key stakeholders and PMO.
- Optimization of SQL Server instances and database to support the heavy workload of 3TB SharePoint content database.
- Using SQL Server profiler and execution plan to find slow running queries and troubleshooting for better performance.
- Creating workflow for resource approval by stakeholders and resource managers.
- Archiving and recovering archived and deleted projects and workspaces.
- Understanding dynamic users' requirements and guiding them how to use Project Server to their full potential.
- Providing training to various categories of users i.e., Team Members, Project Managers, Resource Managers, Executives and Project Server Administrators.
- Writing instruction for Standard Operating Procedures (SOP).
- Writing technical documentation and training documentation.

# Registration No.

# Thapar Institute of Engineering and Technology, Patiala (Deemed University) Master of Engineering

Certified that <u>Ram Humar</u> has obtained the Begree of Master of Engineering in <u>Computer Science Engineering</u> on his/her having successfully completed the prescribed requirements for the said degree in <u>Fuly</u> 1992

Me She is placed in the First with Honours Bivision Biven this day under the seal of the Institute at Patiala The Tuentyfirst day of January. One Thousand Nine Hundred and Ninety Three.



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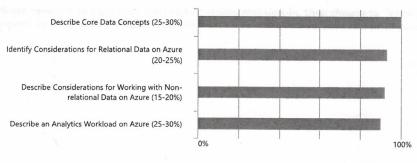
#### **Microsoft Azure Data Fundamentals**

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Candidate: RAM KUMAR SAINI Candidate ID: Result: PASS Passing Score: 700 Your Score: 936 Date: 2/28/2024 Site Number: 72906 Registration:

#### Performance by exam section

Each section, and its corresponding percentage of the exam, appears to the left of the chart. The length of the bars represents your section-level performance. Shorter bars reflect weaker performance, and longer bars reflect stronger performance.



**Note:** Because the number of questions in each section varies, the length of the bars cannot be used to calculate the number of questions answered correctly, and bars cannot be combined to determine percentage of questions answered correctly on the overall exam. If a bar is not displayed for a skill area, no questions were answered correctly in that section of the exam.

What do these results mean?

#### **Congratulations!**

You have passed this Microsoft Certification exam. For more detailed information on how to interpret your score report, next steps to earning your certification, and answers to frequently asked questions, please visit: <u>http://aka.ms/score\_FAQs</u>

**Frequently Asked Questions and Additional Information** 

#### Access program benefits at the Microsoft Certification Dashboard

The Microsoft Certification Dashboard (<u>www.microsoft.com/learning/dashboard.aspx</u>) is your portal for accessing benefits. You can login to your dashboard using your Microsoft Account (the same one you used to register for your exam).

#### When will I see my exam results?

You may expect your exam results to be displayed on your Microsoft transcript with 48 hours. If you do not see your results after 48 hours, please contact Microsoft's moderated for assistance. To reach a customer support agent, click Ask a question at the top of the page and fill out the form. A support agent should respond within one business day. Retain this report; you will need it for verification.

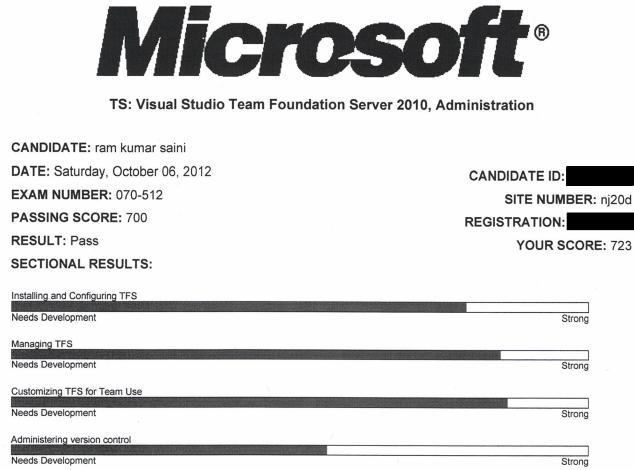
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We want your feedback! In a few days, you may receive an e-mail from <u>microsoftresearch@surveysite.com</u> asking you to complete a brief survey. Your feedback will be used to improve the quality of this and other Microsoft Certification exams. We value your input and appreciate your participation.



# What do these results mean?

Congratulations! You have passed this Microsoft Certification exam. The information shown above indicates your relative performance on each section of this exam. We hope this information will help you determine areas, if any, for further skills development. For a complete list of skills measured on each section of this exam and available learning resources, please review this exam's preparation guide. To view this exam's preparation guide, visit: http://learning.microsoft.com/manager/catalog.aspx, and search the Microsoft Training Catalog for the exam by name or number.

#### Access Program Benefits at the MCP Member Site

The password-protected Microsoft Certified Professional (MCP) Member Site (https://www.microsoft.com/mcp) is your access point for downloading your certificate or logo, sharing your transcript with chosen individuals, or accessing community tools – all benefits of membership in the Microsoft Certification Program.

<u>If this is your first Microsoft Certification Exam</u>, expect an e-mail from Microsoft that provides your Microsoft Certification ID (MC ID) and Access Code for the MCP Member Site (https://www.microsoft.com/mcp).

#### When will I see my exam results?

Please note that it can take up to seven business days for passing results to be displayed on your Microsoft transcript. If you do not see your results within seven days, please contact a Regional Service Center (http://www.microsoft.com/learning/en/us/help/assisted-support.aspx) for assistance. Please retain this printed copy; you will need it for verification.

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For assistance with the MCP Member site, visit: http://www.microsoft.com/learning/en/us/certification/cert-

icrosoft Microsoft S

# Certificate of Excellence

# RAM KUMAR SAINI

Microsoft<sup>®</sup> Certified Professional

Has successfully completed the requirements

to be recognized as a Microsoft Certified Professional

Solution Developer

Microsoft<sup>®</sup>

Signed by Bill Hates

# Certificate of Excellence

# **RAM KUMAR SAINI**

Microsoft<sup>®</sup> Certified Professional

Has successfully completed the requirements

to be recognized as a Microsoft Certified Professional

Systems Engineer



Signed by Bill Hates

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**DESIGNATED CONTACT:** Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

(Printed Name and Title) Joe FALASCINO, VA (Address) 395 VAIley Brock RD, McMurray PA 15317 (Phone Number)/(Fax Number) 724820-1840, 7248201828 (email address) jfAlAscino Caccoy.com

**CERTIFICATION AND SIGNATURE:** By signing below, or submitting documentation through wvOASIS, I certify that: I have reviewed this Solicitation/Contract in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation/Contract for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that this bid or offer was made without prior understanding, agreement, or connection with any entity submitting a bid or offer for the same material, supplies, equipment or services; that this bid or offer is in all respects fair and without collusion or fraud; that this Contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law; that I am authorized by the Vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on Vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

By signing below, I further certify that I understand this Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract clauses that violate State law; and that pursuant to W. Va. Code 5A-3-63, the entity entering into this contract is prohibited from engaging in a boycott against Israel.

A.C. Cor Company
(Company) thsy
(Signature of Authorized Representative) John S YOCCA, PRINCIPAL 3/6/24
(Printed Name and Title of Authorized Representative) (Date) 729 820 - 1868, 729 - 820 - 1828
(Phone Number) (Fax Number) john @ accoy.com
(Email Address)

Revised 8/24/2023

## ADDENDUM ACKNOWLEDGEMENT FORM SOLICITATION NO.: CRFQ ISC2400000011

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received: (Check the box next to each addendum received)

Addendum No. 1
Addendum No. 2
Addendum No. 3
Addendum No. 4
Addendum No. 5

Addendum No. 6 Addendum No. 7 Addendum No. 8 Addendum No. 9 Addendum No. 10

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

A.C. Coy Company
Company
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thing
Authorized Signature
3/6/2024
Date

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.

Revised 8/24/2023