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Header 2

List View

General Information Contact Default Values Discount Document Information Clarification Request

Procurement Folder: 986667

Procurement Type: Central Master Agreement

Vendor ID: VS0000021607

Legal Name: GLOBAL SOLUTIONS GROUP INC

Alias/DBA:

Total Bid: \$4,802,844.80

Response Date: 03/03/2022

Response Time: 11:08

Responded By User ID: Globalsolgroup

First Name: Lisa

Last Name: Salvador

Email: info@globalsolgroup.com

Phone: 248-291-5440

SO Doc Code: CRFQ

SO Dept: 0803

SO Doc ID: DOT2200000122

Published Date: 2/24/22

Close Date: 3/3/22

Close Time: 13:30

Status: Closed

Solicitation Description: ADDENDUM NO_1 WVDOT IT Temporary Staffing Services

Total of Header Attachments: 2

Total of All Attachments: 2



Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

State of West Virginia
Solicitation Response

Proc Folder: 986667		
Solicitation Description: ADDENDUM NO_1 WVDOT IT Temporary Staffing Services(81220053)		
Proc Type: Central Master Agreement		
Solicitation Closes	Solicitation Response	Version
2022-03-03 13:30	SR 0803 ESR03032200000005339	1

VENDOR
VS0000021607 GLOBAL SOLUTIONS GROUP INC

Solicitation Number:	CRFQ 0803 DOT2200000122		
Total Bid:	4802844.799999999813735485076	Response Date:	2022-03-03
		Response Time:	11:08:27
Comments:	The spreadsheet is summing ALL extended costs. Upon review, if you have any questions, please contact Lisa Salvador, Vice President 248.291.5440 lisas@globalsolgroup.com		

FOR INFORMATION CONTACT THE BUYER John W Estep 304-558-2566 john.w.estep@wv.gov		
Vendor Signature X	FEIN#	DATE

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Senior Mainframe Application Analyst				616512.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Four year rate for On Site given.
Remote cost for four years: \$577,990.40
See Revised Pricing Page Exhibit A for details.

Extended Description:

Senior Mainframe Application Analyst

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Mainframe Application Analyst				438713.60

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Four year rate for On Site given.
Remote cost for four years: \$411,278.40
See Revised Pricing Page Exhibit A for details.

Extended Description:

Mainframe Application Analyst

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Senior Application Oracle Database Administrator				884582.40

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Four year rate for On Site given.
Remote cost for four years: \$829,316.80
See Revised Pricing Page Exhibit A for details.

Extended Description:

Senior Application Oracle Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	Application Oracle Database Administrator				651892.80

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Four year rate for On Site given.
Remote cost for four years: \$611,166.40
See Revised Pricing Page Exhibit A for details.

Extended Description:

Application Oracle Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
5	Senior Application DB2 Database Administrator				894192.00

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Four year rate for On Site given.
Remote cost for four years: \$838,3223.20
See Revised Pricing Page Exhibit A for details.

Extended Description:

Senior Application DB2 Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
6	Application DB2 Database Administrator				721489.60

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Four year rate for On Site given.
Remote cost for four years: \$676,416.00
See Revised Pricing Page Exhibit A for details.

Extended Description:

Application DB2 Database Administrator

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
7	PC Programmer Analyst				595462.40

Comm Code	Manufacturer	Specification	Model #
80111609			

Commodity Line Comments: Four year rate for On Site given.
Remote cost for four years: \$558,251.20
See Revised Pricing Page Exhibit A for details.

Extended Description:

PC Programmer Analyst



CRFQ 0803 DOT2200000122

Technical Proposal

WVOOT IT Temporary Staffing and Services (81220053)

West Virginia Department of Transportation

Due Date: March 3, 2022—01:30 PM ET

Submitted To:

John Estep



Department of Administration, Purchasing Division
2019 Washington Street East
Charleston, WV 25305-0130
Email: john.w.estep@wv.gov

Submitted By:

Global Solutions Group, Inc.



25900 Greenfield Road, Suite 220
Oak Park, MI 48237



This proposal contains proprietary information that shall not be duplicated, used, or disclosed for any reason other than evaluation of the proposal. If release is required due to transparency requirements, all information regarding performance methodology, pricing methodology, other items that are considered trade secrets and any Personally Identifiable Information must be redacted.

Offeror

Global Solutions Group, Inc.
25900 Greenfield Road, Suite 220
Oak Park, MI 48237
www.GlobalSolGroup.com

CAGE 6M9L5
DUNS 078343325
EIN 20 0010736



Contracting Vehicles



Persons authorized to negotiate with the Government and sign the proposal and subsequent award on Offeror's behalf:

Lisa Salvador, Vice President
Direct: (248) 291-5440
Mobile: (313) 333-0188
lisas@globalsolgroup.com

Acknowledgement of Q&A, addenda, or other revisions to the solicitation documents.

GSG acknowledges Addendum 1& Q/A received on February 24, 2022 respectively.

Submit To:

John Estep



Department of Administration, Purchasing Division
2019 Washington Street East
Charleston, WV 25305-0130
Email: john.w.estep@wv.gov

March 3, 2022

John Estep
State of West Virginia
Department of Administration, Purchasing Division
2019 Washington Street East
Charleston, WV 25305-0130

Subject: Global Solutions Group, Inc. (GSG) Response - CRFQ 0803 WVOOT IT Temporary Staffing and Services (81220053) for the West Virginia Department of Transportation (WVDOT)

Mr. Estep:

GSG hereby present our Technical Proposal CRFQ 0803 WVOOT IT Temporary Staffing and Services (81220053) for the West Virginia Department of Transportation (WVDOT).

GSG is a multifaceted technology company incorporated in the State of Michigan in 2003. We are headquartered in Oak Park, Michigan. **We are an SBA 8(a) Certified Small Business, Certified Women Owned Small Business (WOSB), Certified Minority Business Enterprise (MBE), and Economically Disadvantaged Woman - Owned Small Business (EDWOSB).**

GSG is an ISO/IEC 27001:2013 certified firm. Our cyber team has extensive experience with industry standards and best practices including NIST CSF, FISMA, FedRAMP, PCI-DSS, OWASP, CIS-CSC for Effective Cyber Defense, and others.

GSG has provided quality IT Staffing Services for more than 18 years. GSG is a privately held corporate entity organized and maintained pursuant to the laws of the State of Michigan. Our clients include the State of Kansas; State of Michigan; County of Oakland, Michigan; Port Authority of Pennsylvania; State of North Carolina; City of Sunnyvale, California; Capital Area Transit Authority (CATA) in Lansing, Michigan; City of Crystal Lake, Illinois; etc. We also provide staff to several federal government agencies including the U.S. Department of Agriculture, U.S. Department of the Treasury – IRS, U.S. Department of Justice, U.S. Department of Homeland Security, U.S. Federal Housing Finance Agency, U.S. Navy, U.S. Army, U.S. Air Force, and many more state and local agencies and commercial enterprises as well.

GSG understands that the West Virginia Department of Transportation (WVDOT) is looking for qualified vendors to provide information technology temporary technical staffing services for job positions including Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator, Senior Application DB2 Database Administrator, Application DB2 Database Administrator and PC Programmer Analyst. As you will discover in our proposal, we have a wealth of experience in providing similar staffing services to several local, state, and federal government agencies. We are confident that we have the expertise, resources, and experience that the WVDOT needs. GSG's organizational and corporate structure promotes strong lines of communication, a definitive reporting structure, clear assignment of roles and responsibilities, and delivery of quality services.

***GSG's Experience with
Similar IT Staffing Services***

- Wayne County Airport Authority
- Oakland County
- Capital Area Transit Authority, Lansing, Michigan
- Cook County Illinois
- Port Authority of Alleghany County, Pennsylvania
- State of Kansas
- Connect for Health Colorado
- City of Crystal Lake, Illinois
- City of Phoenix, Arizona
- Cleveland Metro Parks
- City of New Orleans, Louisiana
- Kansas City, Missouri
- City of Detroit
- U.S. Army
- U.S. Department of Agriculture
- U.S. Department of the Treasury-IRS



We have a significant record of excellence in providing IT Staffing Support for a broad range of requirements. Our team is comprised of a large group of certified, highly skilled, and experienced professionals. Envisioning success for this important engagement requires the highest level of service, ensuring timeliness in response and stellar work performance in the delivery of top-notch, team-oriented support staff according to your needs.

A commendatory correspondence for our support personnel working at Naval Medical Center Portsmouth states:

“Despite decreased staffing over the past month, GSG personnel are performing very well. It’s teamwork at its best and they remain professional and dedicated to the mission of this facility.”

- Mr. Sean G. Pearson, Supervisor, Naval Medical Center Portsmouth

GSG’s past and ongoing experience managing staffing projects, both throughout the United States and around the world, has helped us to develop a system of corporate support thoroughly versed in the services the WVDOT requires. Our staff and resources are diverse and can work on multiple long- or short-term projects with a full complement of skill sets and disciplines.

Point of Contact Details

Name: Lisa Salvador

Title: Vice President

Email Address: lisas@globalsolgroup.com

Telephone: (248) 291-5440 (office)
(313) 333-0188 (mobile)

As Vice President of Global Solutions Group, Inc., I am fully authorized to negotiate and bind GSG during the period in which the WVDOT is evaluating proposals. You may contact me at any time.

Regards,


A handwritten signature in blue ink that reads "Lisa Salvador". The signature is fluid and cursive, with the first name "Lisa" and last name "Salvador" clearly distinguishable.

Lisa Salvador
Vice President

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1. RFP First Page

	Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130	State of West Virginia Centralized Request for Quote Service - Prof

Proc Folder: 986667 Doc Description: WVDOT IT Temporary Staffing Services (81220053)		Reason for Modification:
Proc Type: Central Master Agreement		
Date Issued 2022-02-15	Solicitation Closes 2022-03-03 13:30	Solicitation No CRFQ 0803 DOT2200000122
Version 1		

BID RECEIVING LOCATION BID CLERK DEPARTMENT OF ADMINISTRATION PURCHASING DIVISION 2019 WASHINGTON ST E CHARLESTON WV 25305 US
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VENDOR Vendor Customer Code: Vendor Name : Global Solutions Group, Inc. Address : 25900 Greenfield Road, Suite 220 Street : City : Oak Park State : Michigan Country : Oakland Zip : 48237 Principal Contact : Lisa Salvador, Vice President Vendor Contact Phone: 248-291-5440 Extension:

FOR INFORMATION CONTACT THE BUYER John W Estep 304-558-2586 john.w.estep@wv.gov
Vendor Signature X  FEIN# 200010736 DATE February 28, 2022

All offers subject to all terms and conditions contained in this solicitation

2. Addendum 1

ADDENDUM ACKNOWLEDGEMENT FORM **SOLICITATION NO.: CRFQ DOT2200000122**

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:

(Check the box next to each addendum received)

<input checked="" type="checkbox"/> Addendum No. 1	<input type="checkbox"/> Addendum No. 6
<input type="checkbox"/> Addendum No. 2	<input type="checkbox"/> Addendum No. 7
<input type="checkbox"/> Addendum No. 3	<input type="checkbox"/> Addendum No. 8
<input type="checkbox"/> Addendum No. 4	<input type="checkbox"/> Addendum No. 9
<input type="checkbox"/> Addendum No. 5	<input type="checkbox"/> Addendum No. 10

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Global Solutions Group, Inc.

Company




Authorized Signature

March 02, 2022

Date

NOTE: This addendum acknowledgment should be submitted with the bid to expedite document processing.


	Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130	State of West Virginia Centralized Request for Quote Service - Prof

Proc Folder: 986667 Doc Description: ADDENDUM NO_1 WVDOT IT Temporary Staffing Services(81220053)		Reason for Modification: Addendum No_1 Vendor Questions and responses Attach revised Pricing Page with Formulas
Proc Type: Central Master Agreement		
Date Issued	Solicitation Closes	Solicitation No
2022-02-24	2022-03-03 13:30	CRFQ 0803 DOT2200000122
		Version
		2

BID RECEIVING LOCATION BID CLERK DEPARTMENT OF ADMINISTRATION PURCHASING DIVISION 2019 WASHINGTON ST E CHARLESTON WV 25305 US
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VENDOR Vendor Customer Code: Vendor Name : Global Solutions Group, Inc. Address : 25900 Greenfield Road, Suite 220 Street : City : Oak Park State : Michigan Country : Oakland Zip : 48237 Principal Contact : Lisa Salvador, Vice President Vendor Contact Phone: 248-291-5440 Extension:
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FOR INFORMATION CONTACT THE BUYER John W Estep 304-558-2566 john.w.estep@wv.gov

Vendor Signature X 	FEIN# 200010738	DATE February 28, 2022
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All offers subject to all terms and conditions contained in this solicitation

3. GSG History & Years in Business



GSG was founded in 2003, to provide IT Support Services to government agencies and private sector clients. Through our IT Support Services, we recognized a need for document management support, and started providing document digitization/conversion, storage, and destruction services as well as database management to our clients in 2008. We became a Microsoft Partner three years later.

As our IT consulting business grew, we recognized that several of our clients were not satisfied with their existing information security services, so we started placing IT Security professionals with those clients. That experience has allowed us to expand our IT services to include Cybersecurity consulting.

Throughout the past 18 years, we have added to our service portfolio while maintaining a commitment to providing excellence in service and value to our clients. Through 18 years of lessons learned, we have developed a lean, flexible corporate culture that is capable of adapting to the needs of our clientele while building a solid foundation both in operational and financial stability upon which we can continue our growth. GSG maintains a strong commitment to continuous improvement in all aspects of our business.

Industries we Serve



Government



Education



Justice Systems



Manufacturing



Commercial



Non-Profit



Financial Services



Healthcare

Core Services

Our team is composed of experts in a wide range of services, including:

IT Services

- Cloud Hosting
- Licensing, Implementation, and Renewal Support
- IT Support
- Help Desk
- Backup/Disaster Recovery
- Database Management
 - SQL, SharePoint
- IT Managed Services
- Telephony
- IT Staffing
- Network Architecting
- Network Administration

Cybersecurity

- Risk Assessment
- Security Audits
- Information Assurance
- Penetration Testing
- Social Engineering
- Security Compliance
- Incident Response
- Planning
- Operational
- Continuity Planning
- Policy and Procedure Development

Document Management

- Enterprise Document Management Solutions
 - Laserfiche
 - OpenText
- Enterprise Records Management
- Enterprise Content Management
- Case Management
- Workflow Management

<ul style="list-style-type: none"> ➤ Hardware ➤ Firewalls <p>Physical Security</p> <ul style="list-style-type: none"> ➤ Security Cameras/CCTV ➤ Entry Systems ➤ Proprietary alerteer™ Security Monitoring Software 	<ul style="list-style-type: none"> ➤ Education and Training ➤ Security Engineering ➤ Security Hardware and Software ➤ Security Information and Event Management ➤ Payment Card Industry Assessment 	<ul style="list-style-type: none"> ➤ Document Imaging System & Services ➤ Document Digitization <ul style="list-style-type: none"> ▪ Hard Copy, ▪ Microfilm/Microfiche, ▪ Large Plans/Drawings ▪ Audio/Visual, Magnetic Media
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4. GSG Approach to Section 3. Qualifications

GSG is experienced in providing a wide range of IT staffing and support services throughout the United States and worldwide to local, state, and federal agencies and corporations. We have earned a national reputation as a valuable partner that consistently exceeds expectations. We make certain that we retain the highly skilled and experienced personnel required to achieve contract objectives. Our hiring processes are focused upon providing continual services in order to guarantee success in securing the most highly qualified individuals.

GSG offers 18 years of lessons learned from performing directly relevant work on large-scale federal government contracts, as well as for commercial and other non-commercial clients. Through our team's experience in IT staffing services — including involvement in government, public services, account administration, and data management — we ensure the reduction of risk and the provision of timely, cost-effective services to the satisfaction of all stakeholders. We will combine this experience with our expert management capabilities and significant resources to ensure customer satisfaction.

GSG maintains a pool of extraordinary contract professionals with whom we have worked effectively on previous contracts, many of which have subject matter expertise in highly specific and specialized areas of IT. The high quality of our team is peerless, having executed numerous programs with highly diverse scopes and levels of complexity. All our proposed personnel have high-level experience in providing similar IT services to both government and private sector organizations. Through our team's experience in IT services, including involvement in government, public services, account administration and data management, we ensure the reduction of risk and the provision of timely, cost-effective services to the satisfaction of all stakeholders.

Our pool of exceptional talent allows us the ability to provide a wide range of personnel with varied experience, educational, and certification levels to match the range of pricing we have provided in our quote.

GSG will provide qualified, effective staff to the WVDOT. Our professional employees are diverse and capable of working on multiple long- or short-term projects, with a full complement of qualifications, education, licenses, and certifications. GSG is fully capable of furnishing a wide range of professional positions. As a result of our years of experience with similar requirements from government and private sector clientele, we understand your requirements and challenges and are fully equipped to meet them through our proven staffing, operational, management, and quality procedures.

GSG utilizes standardized processes to ensure that high-quality candidates are provided to our clients. When evaluating potential employees, we closely screen their skill sets, communication abilities, education, accomplishments, interest in providing the specific services required by the

client, and ability/desire to be a team player. We want to propose only the most highly qualified candidates with verified records of accomplishment for placement in your program.

We have successfully executed IT-related, staffing augmentation, and consulting contracts with similar requirements for local, state, and federal government agencies for more than 18 years. Our reputation is built upon a foundation of responsiveness to client needs plus our flexibility and resourcefulness in problem solving.

We offer the WVDOT:

The following section highlights major features, functions, value-adds, and areas of support that differentiate our service offering from our competitors' offerings:

- **An experienced team** with resources having extensive experience placing personnel with highly specialized education, training, and experience.
- **Highly qualified key personnel** with over 20 years of experience placing staff throughout the United States and worldwide to local, state, and federal agencies and corporations.
- **Experience in providing IT personnel in the categories the WVDOT requires:** GSG offers 18 years of lessons learned, providing directly relevant work performing on large scale, federal, state, and local government contracts as well as on projects for commercial and non-commercial clients. Our experience gives us the capability to comply with a wide range of staffing specifications. Through our team's experience in Staffing projects, including our involvement in government, public services, account administration and data management, we ensure, the reduction of risk and the provision of timely, cost-effective services to the satisfaction of all stakeholders. GSG has a large pool of experienced personnel having a great degree of experience in providing services required for this contract. We have significant experience in providing qualified staff for clients across the country, and for U.S. Government Agencies around the world. The individuals we provide will possess the expertise and performance capabilities required for the position for which they are hired.

We have also provided our Performance Recognition Reviews as a proof of evidence that we have provided similar services within last five years. Please refer section ***Appendix I - Performance Recognition and Reviews.***

In the below sections we have provided qualifications of our proposed personnel who will provide services under this contract. GSG offers 18 years of lessons learned from performing directly relevant work on large-scale federal government contracts, as well as for commercial and other non-commercial clients. Through our team's experience in IT staffing services, including our involvement in government, public services, account administration, and data management, we ensure the reduction of risk and the provision of timely, cost-effective services to the satisfaction of all stakeholders. We will combine this experience with our expert management capabilities and significant resources to ensure customer satisfaction.

Our approach is systematic and process-driven, resulting in finding the best professional candidates for each required position. Our hiring processes are focused upon providing continual services in order to guarantee success in securing the most highly qualified individuals for any given contract.

GSG has provided quality IT personnel for both long-term and short-term contracts and projects, including the federal contracts mentioned below.

Upon notification of intent to award, we will provide further information required (i.e., contract and contact detail).

RELEVANT IT SUPPORT EXPERIENCE

Project: Desktop to Datacenter (D2D) Global IT Surge Support

GSG is under contract with Buckley Air Force Base Medical Group to provide D2D Global IT Surge Support. Our team provides personnel to assist with D2D implementation in support of accomplishing Defense Health Agency mission. This includes, but is not limited to project management, network administration, information security management, database administration, specialized IT support, and IT help desk support at the Military Treatment Facility sites.

Personnel Categories

- Senior Project Manager
- Project Manager
- Technical Writer
- Information Systems Security Officer
- Network Administrator
- Systems Administrator
- Help Desk Specialist
- IT Specialist
- Network Specialist
- Database Administrator

Project: Enterprise IT Environment Project

GSG provided personnel to consult on architecting high-performance solutions for the IT Department's global data, voice, and video networks. Our personnel implemented Cloud services support to ensure IT business systems were designed to enable full integration with the enterprise environment. Our team members were responsible for the performance, integrity, and security of the DoS database, assisting in database design, setting up and testing the new database and data handling systems, and monitoring database efficiency. Our team presented an overview of the new system to the Department's IT leadership, including PowerPoint and video presentation materials. We also ensured that the Cloud services met FedRAMP requirements.

Personnel Categories

- Network Administrator
- Database Administrator
- Telecommunications Business Analyst
- Telecommunications Network Engineer
- Telecommunications Project Manager
- Enterprise Architect
- Solution Architect
- Telephony Specialist

Project: IRS Audit Trail Lead Analysis System (ATLAS)

ATLAS is a criminal investigation case management application that acts as a repository for case data and has functions for crosschecking data, identifying potential conflicts, identifying cases that may have relevant information for other cases, and other functions. Our personnel supervised and carried out configuration and installation of the final program on a test server to ensure proper function and compatibility with existing IRS applications, performed troubleshooting of conflicts, and integrated it with the appropriate systems. GSG also provided training and support for post-go-live end user issues.

Personnel Categories

- Application Administrator
- Project Manager
- Software Testing Manager
- Application Support Specialist
- QA Test Analyst
- Software Instructor
- Software Developer

Project: GIS Solution

We provided personnel in support the **U.S. Army Corps of Engineers (USACE)** for the development of a comprehensive GIS solution to update and maintain geodata, geodatabases, templates, and map products. We conducted analysis of USACE Philadelphia's mission requirements, current GIS management tools, and other processes crucial to their mission. Our personnel led the design and implementation of an intuitive Flex web map service to satisfy a diverse set of needs, including integration of ArcGIS Server and GeoRSS feeds for real-time coastal weather feeds, capture of metadata, custom developed automated GIS workflows, and the creation and management of a role-based and versioned editing environment. We created extensive documentation, usage manuals, and other informational and training materials.

Personnel Categories

- Business Analyst (GIS)
- Data Technician (GIS)
- Software Architect (GIS)
- Software Developer (GIS)
- Project Manager
- Data Scientist
- Database Administrator
- Data/BI Architect
- QA Analyst

Project: CA PPM / Clarity PMM Solutions

GSG personnel supported the implementation of CA PPM/Clarity PPM solutions for the **Federal Housing Finance Agency (FHFA)**. Our team supported Clarity Portfolio Management, Clarity XOG, Clarity System Administration, Clarity Reports Developer, Clarity, CA BOXI & Reporting Consulting, and CA/Clarity Service Desk. Our personnel worked with FHFA to integrate CA/Clarity Service Desk with existing systems including MS SQL Servers. They created as-needed customizations, aligned security protocols with those of FHFA, and provided help desk support. Our personnel reviewed agency requirements relevant to the development and design of their Clarity PPM solution, conducted risk assessment and mitigation, developed data requirements, developed the budget, and oversaw scoping of the project. Our personnel conducted all technical implementation, configuration, and testing for installation of Clarity PPM.

Personnel Categories

- CA Service Desk
- CA Service Desk
- Clarity Solution Consultant (Technical)
- Application Architect
- Implementation Consultant
- Clarity Solution Architect
- Clarity Delivery Consultant
- Clarity Project Manager

Project: Technology Consultation Services

GSG personnel are working closely with the **Capital Area Transit Authority (CATA)** to produce a long-range technology plan that aligns with their strategic goals and establishes a technology framework for the next 5–10 years including Cloud services, security, application development, social media, telecom, and other IT/connectivity needs. Our personnel work under CATA's Director of IT Services in the execution of this plan and will create associated technology plans and strategic planning documents. Our consultants also provide SQL Database environment support. This includes assistance with queries and overall database performance. We also work on integrations between products that use the SQL infrastructure as the back end including Trapeze, Microsoft Dynamics SL, and custom applications for CATA's use such as Ridership and Media Manager. We are responsible for supporting disaster recovery with 4-hour response time for critical database issues, and one business day for other non-critical database issues.

Personnel Categories

- Server/Storage Administrator
- QA Analyst
- Cloud Services Specialist
- Telecommunications Business Analyst
- Technical Writer
- Line of Business Manager
- IT Security Specialist
- Network Administrator
- Management Consultant
- Social Media Specialist

Project: Web-based Content Implementation/Integration

GSG provided experienced web and application developers, user experience experts, and back-end programmers to support development of the online Ag Research Magazine for the **U.S. Department of Agriculture (USDA)**. Our specialists delivered a website using Umbraco Web and integrated the magazine into the existing ARS Web structure and content management system.

Personnel Categories

- Web Developer
- Web Portal Administrator
- Website Specialist
- User Experience Specialist
- Graphic Designer
- Project Manager
- Web Platform Administrator

Project: Enterprise IT Environment Solutions

GSG provided personnel to the **U.S. Department of State** to consult on architecting high-performance solutions for the Department's global data, voice, and video networks. Our personnel implemented Cloud services support to ensure that IT business systems were integrated with the enterprise environment. Our team members were responsible for the performance, integrity, and security of the DoS database. In addition, they assisted in database design, set up and tested the new database and data handling systems, and monitored database efficiency. Our team presented an overview of the new system to the Department's IT leadership, including PowerPoint and video presentation materials. We also ensured that the Cloud services met FedRAMP requirements.

Personnel Categories

- Cloud Services Specialist
- Network Administrator
- Telecommunications Business Analyst
- Enterprise Architect
- Server/Storage Administrator
- Database Administrator
- Telecommunications Network Engineer
- Telecommunications Technical Writer
- Management Consultant
- Social Media Specialist
- Solution Architect
- Telecommunications Project Manager
- Telephony Specialist

Project: IT Managed Services

GSG provided support to the **U.S. Army – PEO Aviation**. Our personnel provided Infrastructure Support Assistance including informal advice, guidance, and knowledge transfer to assist PEO with the implementation of server, desktop/laptop, and peripheral hardware and software technologies in ways that avoided common support issues and decreased the likelihood of system outages. Our team members provided assessment of specific systems, applications, and architectures to address design, development, deployment, and supportability issues for then-current and planned implementations of technologies. We scoped and estimated each review individually to schedule resources, and a written report was produced to document findings and recommendations.

Personnel Categories

- | | | |
|-------------------------|--|--------------------------|
| ▪ Mainframe Developer | ▪ Technical Writer | ▪ Cisco Network Engineer |
| ▪ Solution Architect | ▪ Software Developer | ▪ Service Desk Analyst |
| ▪ Management Consultant | ▪ Personal Computer Support Specialist | ▪ Database Administrator |

Project: Operation Security Assessment

GSG provides cybersecurity specialists to support the **USDA's** Operation Security Assessment Program on a nationwide scale. Our personnel provide security compliance & risk assessment, intrusion testing, identity and access management, vulnerability assessment, penetration testing, and web and mobile application testing.

Personnel Categories

- | | | |
|---------------------------------|-----------------------------------|--------------------------------------|
| ▪ Red Team/Ethical Hacker | ▪ Penetration Tester | ▪ Cybersecurity Engineer |
| ▪ Cybersecurity Analyst | ▪ Technical Writer | ▪ Web Application Penetration Tester |
| ▪ Cybersecurity Program Manager | ▪ Mainframe Vulnerability Analyst | ▪ Computer Forensics Analyst |

- **Enviably track record for providing staffing support around the country:** GSG has an enviable track record for providing staffing support around the country. We also have an exceptional track record providing high-level IT support for all levels of government and private sector organizations.

5. Technical Capability to meet the Requirement

GSG is experienced in providing a wide range of IT Staffing Services throughout the United States and world-wide to local, state, and federal agencies and corporations. We make certain that we obtain the necessary personnel required to perform the contract objectives. Our approach is systematic and process-driven, resulting in the best professional candidates for each required position. Our hiring processes are focused upon providing continual services in order to guarantee success in securing the most highly qualified individuals for any given contract or task order.

We understand what it takes to manage client's requirement for staffing support. We understand that a successful staffing program not only matches quality personnel for each position, but that the personnel must enrich the workplace into which they are being placed. Our experience has resulted in highly flexible approaches to applying best practices to all aspects of the staffing support lifecycle, from determining if the existing contract personnel will continue in their position(s) or if new personnel are required, through management of personnel performance and client relations.

For this particular contract, our team will provide you with a competent and experienced professional who meets the qualifications of the positions required for this RFP. The individuals we provide will possess the expertise and performance capabilities required for the position for which he is hired. Having nearly 18 years of experience fulfilling similar requirements for other Government clients, we have acquired the capacity, and pool of personnel needed to achieve expertly and effectively the same. GSG has provided quality personnel on both long-term and short-term projects.

5.1 Staffing Approach

We have the ability to respond quickly and efficiently to customer resourcing needs. Moreover, because of our internal office networking infrastructure, we have the ability to maximize control/communication and facilitate project planning and resource management. GSG utilizes the

latest best practices in managing staffing projects and successfully placing personnel. This means we can place personnel — including those with highly specialized skills — in any state, or even to far-flung places like Guam or U.S. operations in Afghanistan, from our offices in Michigan. GSG's dedication to getting to know each client gives us the ability to keep our fingers on the pulse of their operations and enables us to better understand the unique features of a given region's employment environment.

Our team will use proven processes for managing and maintaining our staffing resources, and for increasing staffing to meet contract requirements. We have proven experience in increasing staff to respond to surges and will apply these same procedures on the contract. To evaluate staffing utilization, our management team analyzes weekly staffing reports for ongoing assignments. These reports facilitate our ability to manage staffing requirements, evaluate staffing trends, identify potential needs, and effectively respond to surge requirements.

We use a forecast database that provides a 30-day advance look at upcoming work to evaluate the staffing requirements that are particular to the project. Our managers will use this database as a tool when conducting weekly workload meetings or when meeting with the customer to make adjustments as necessary.

Our aim is to minimize or eliminate employee turnover.

Recruitment

We have the ability to respond quickly and efficiently to customer resourcing needs. Moreover, because of our internal office-networking infrastructure, we can maximize control/communication and facilitate project planning and resource management.

Our team will use proven processes for managing and maintaining our resources, and for increasing staffing to meet contract requirements. We have proven experience in increasing staff to respond to surges and will apply these same procedures on the contract. To evaluate staffing utilization, our management team analyzes weekly staffing reports for ongoing assignments. These reports facilitate our ability to manage staffing requirements, evaluate staffing trends, identify potential needs, and effectively respond to surge requirements.

We use a forecast database that provides a 30-day advance look at upcoming work to evaluate staffing requirements that are assigned to this project. Our managers will use this database as a tool when conducting weekly workload meetings or meeting with the customer to make adjustments as necessary.

Our recruiting teams have core competencies in administrative and clerical support, data entry and analysis, IT and help desk support, medical administration support, customer service, and professional services support, and more. We have a pool of professionals available to support contracts such as this. GSG has a complete pool of experienced personnel having a great degree of experience in providing a broad range of staffing support. We have significant experience in providing qualified staff for clients across the country, and for U.S. Government agencies around the world. For this particular contract, our team will provide you with competent personnel meeting the qualifications of the positions. The individuals we provide will possess the expertise and performance capabilities required for the position for which they are hired.

Staffing Plan - The following pages demonstrate our knowledge and procedures to achieve your goals: Our staffing solutions help you secure and optimize the most strategic and variable component to success — your people. Our goal is to enable you to achieve your business targets better, faster, and more cost-effectively. We offer a full range of workforce solutions and service delivery models to equip you with the people, skills and competencies required to get things done. GSG specializes in

providing various types of staffing requirements including Permanent-Hire (Long-Term), Contract to Hire (A hybrid of Temporary and Direct hire) and Temporary-Hire (Short-Term).

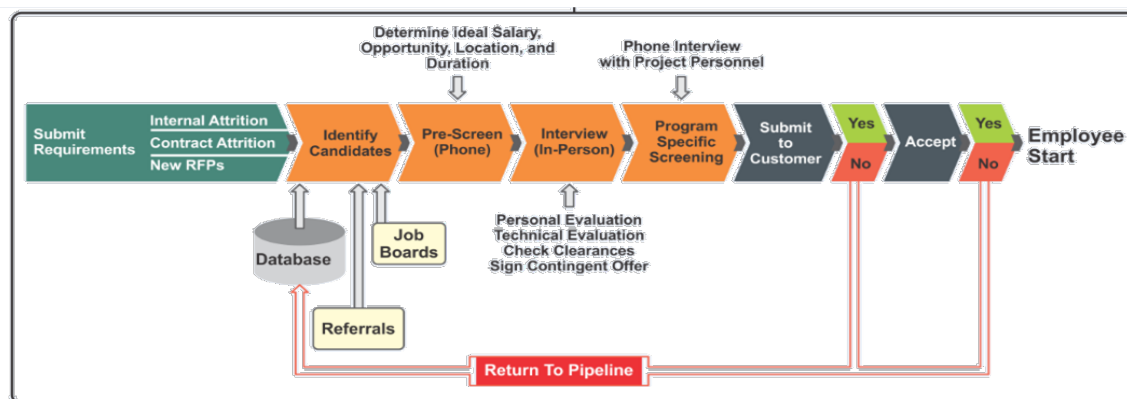
A good staffing plan is a well-thought-out road map for ensuring that our clients are fully staffed, with the long-term goal of avoiding downtime or loss in production due to retirement or other staff turnover. Our staffing plans tend to vary from one client to the next, depending on industry, size of the organization and anticipated growth. With careful planning and research, we have a pipeline of talent ready to step in and fill vacancies as they occur. Our Human Resources department, hiring managers, and administrative staff all have roles in recruiting. Our specialty is in finding top talent for your most critical staffing challenges. We maintain a roster of exceptionally talented developers, clerks, development managers, project managers, analysts, etc. who are ready to seamlessly integrate into your team and get the hard work done. Our goal with our staffing is that every candidate we present is someone you are excited to meet and will seriously consider for your team. Every candidate we present has been vetted through our rigorous process so, we never waste your time with unqualified candidates. We have presented our staff recruitment and hiring process in the upcoming sections.

Staffing Resources - We have the ability to respond quickly and efficiently to customer resourcing needs. Moreover, because of our internal office-networking infrastructure, we have the ability to maximize control/communication and facilitate project planning and resource management. Our team will use proven processes for managing and maintaining our staffing resources, and for increasing staffing to meet contract requirements. To evaluate staffing utilization, our management team analyzes weekly staffing reports for ongoing assignments. These reports facilitate our ability to manage staffing requirements, evaluate staffing trends, identify potential needs, and effectively respond to surge requirements.



GSG uses iCIMS Recruit, a cloud-based, scalable software suite, for our applicant tracking system. The tool enables us to run the searches of candidates in the database to see if they fit open job positions from clients. In addition, iCIMS will do mass mailing of job details to candidates as a means of recruiting for open job orders. We use a forecast database that provides a 30-day advance look at upcoming work to evaluate staffing requirements. Our managers will use this database as a tool when conducting weekly workload meetings or meeting with the customer to make adjustments as necessary.

Recruitment and Hiring Process - GSG utilizes a proactive approach to recruitment. We utilize an established recruitment process, and we make certain to adhere to this with the emphasis on quality. Because of our proactive approach to recruitment, and our recruitment team's solid industry



experience, **we are usually able to respond to requirements with quality submittals in 24 hours.**

The above illustrates the processes involved in our hiring timeline, from the receipt of requirement to employee start date. These activities take place over a 24 to 72-hour period depending on position requirement and urgency of the request.

On the account maintenance side, we are in regular contact with client hiring managers and often are able to obtain information about future requirements from a staffing perspective. Account Management shares this information with the recruitment team. We also forecast staffing trends with our client base, and our recruitment team will proactively recruit with these trends in mind.

Our hiring processes are focused upon providing continual services in order to guarantee success in securing the most highly qualified individuals for a given task order. Our outreach and recruiting tactics include industry-leading innovative efforts to ensure a diverse pool of candidates, which results in a greater choice among candidates. As a part of our outreach, we use electronic job board databases and actively explore candidate resources including trade journals, job/trade and college fairs, college placement offices and alumni associations, social media, professional user groups, trade associations, unemployment databases, and placement centers. These tools provide the ability to secure the most highly qualified candidates for our customers by tapping into every resource available to us.

Our extensive database of pre-screened professionals, technical experts, part-time employees, and referred candidates are immediately available and can be hired and on-site within a day if needed. Whether the workload surge is anticipated or unforeseen, our team can meet the surge capacity requirements by drawing from more than 450 professionals in our database. Our talent management capabilities allow us the flexibility to ramp up and down a program within a short time frame.

We use several tools and methodologies to assist in filling short notice resource requirements. First, we anticipate future requests, and use continuous recruiting efforts, as well as retaining pre-screened candidates. Our hiring sessions are extremely effective for ramping-up large volumes of talent quickly, should that become a requirement for you. These sessions are intensive, with candidates scheduled back-to-back in 30-minute intervals, with assessment, recap and selection on the same day, assuring candidates that the offered jobs are available. We also have a proven capability to surge our support through expansion of our personnel base of part time and full-time staff. Use of part time personnel for temporary surges or vacancies provides not only a substantial cost saving alternative, but also widens that limited field of fully qualified, cleared, personnel.

GSG has an efficient process, coupled with a quick on-boarding plan that will meet any aggressive response and on-boarding timing requirement of the WVDOT. Accordingly, we will respond to staffing requests within 24 hours of the date/time when they are made by the WVDOT. Our recruitment team will assure that all the resumes submitted are accurate, complete and are authorized by the resource to be submitted. We have the proven capacity to handle aggressive turnaround time requests through a reach back pool augmented by proven, seasoned, and experienced recruiters and a developed recruiting and retention methodology. Our recruitment manager will use our proven surge methodology to quickly accommodate fluctuating demands by reaching back to our pre-screened resource pool. As a trusted service provider, we will coordinate closely with the WVDOT to anticipate and meet staffing needs, enabling a rapid response to surge requirements. Our recruitment manager will be responsible and accountable for filling vacancies, and ensuring that all the placement decisions are made based on merit

Candidate Tracking: Our team has access to and utilizes industry leading technology to ensure that sourcing, screening, tracking, and hiring of all the candidate - related activities are managed in an

efficient, organized, and accessible system. By implementing such a proven, robust platform, we are able to demonstrate our ability to support the critical staffing needs of the program. Our process includes resume import, context & Boolean sensitive searches, full history tracking by time and date, and skills classification tools. Candidates are grouped, organized, and tracked in a myriad of associations allowing us to manage our candidate pool and employee base efficiently.

Resume Database: Our recruitment team maintains a company-wide proprietary candidate database, currently populated with 400,000+ candidate resumes and profiles. The database also allows job seekers to browse opportunities; create, update, and submit their resumes for consideration; and set up a personal profile or search agent. E-mail notifications are pushed to registered candidates automatically when new positions matching their personal profiles are posted. When a new user inputs a resume with skill sets matching open requisitions, that resume is immediately sent to the recruiter, reducing sourcing time and increasing recruitment efficiency. As a result of our database, we are quickly able to narrow the pool down to potential candidates who are the best match to our customer requirements.

Sourcing Candidates: Our extensive database of candidates is a testament to our ability to attract and provide a ready source of qualified employees. Beyond the initial reach of our talent base, we utilize technology-driven sourcing, combined with relational recruiting methods, to deliver innovative talent acquisition strategies configured to each client.

Screening Procedure

When evaluating the potential employees, we closely screen candidates for their skill sets, communication abilities, education, accomplishments, driving license validity, Social Security number, interest in providing the specific services required by the client, and ability/desire to be a team player.

We want to propose only the most highly qualified candidates with verified records of accomplishments for placement in your program. Our screening process is organized around the key structural tenet that the 'who' is more important than the 'what.' It is against this backdrop that we are able to leverage our proprietary screening process, Scorecard, which provides us access to one of the most highly qualified candidate pools in the industry.

Scorecard identifies the core performance, education, and certification elements required of a candidate to be considered for a position. Typically, there are 10 elements on the Scorecard summarizing the requirements deemed necessary by our client. These requirements are then reviewed against a candidate's résumé to determine whether the requirements are met or not. We use an alphabetic grading system, with an 'A' grade indicating the requirement is met.

Candidates scoring less than an 'A' on all the requirements will not be moved forward in the screening process. If a potential candidate does meet the requirements, he progresses to the screening process. All the offers of employment are contingent upon the candidate passing a background check and drug screen.

While GSG has a standard process, this can be customized to each client and position. For example, some of our clients require a different drug screen to comply with their internal policies. For positions requiring the handling of money, a credit check may be added. GSG is flexible to meet the WVDOT's requirements.

Our Standard Pre-Screening process includes:



Testing Procedures: GSG's employment testing is used to measure job-related skills, abilities, and work activities. GSG performs testing to predict future job performance and selects candidates based on the test results. Our testing procedure includes:

Basic Skills Test

- Data entry and typing speed, filing, and grammar.
- Phone and email etiquette and other customer service skills.

Specialized Skills Test

- Evaluation of any specialized skills required in a particular position, such as the use of specific software, math skills, manual dexterity, or knowledge of specific subject matter.

Soft Skills Test

- Soft skills describe how someone interacts with others. These tests help GSG assess soft skills by describing how people communicate, their listening style, and their level of empathy.

Background Screening Process

In our processes, GSG follows all Equal Employment Opportunity Commission (EEOC) guidelines for usage, Title VII requirements, and Fair Credit Reporting Act guidelines for obtaining, usage, and record maintenance for all procedures.

Criminal history:

A criminal background check against state and national databases is administered through a third-party organization.

Criminal Background Check: Professional Screening and includes a social security number trace, state and federal criminal history, fingerprint recognition, and records checking. Criminal background reports will reflect the entire criminal history of candidates presented for the past seven years.

- Social Security Number (SSN) Trace review to confirm identifying information
- County or state level searches.

- Federal Criminal National Record Search
- Sex Offender Registry Search

Driving record (may require a specific release form depending on the state):

- May provide information such as full name and physical description, as well as recent moving traffic violations and accidents.

Education verification:

- We contact the institution(s) where the most relevant degrees were obtained. May report dates of attendance, major or course of study, degrees received and dates of graduation.

Professional License and/or Certification Verification:

- We contact the applicable state or national licensing board or professional association.

Credit Ratings

- This is becoming an increasingly controversial tool and we only utilize it when security/bonding requirements dictate.

Social Media Analysis:

- Checking Facebook, LinkedIn, Twitter, and other social networking sites is another area that is controversial. Many states are moving to ban the practice at some level or other. When we do conduct this sort of analysis, we utilize only publicly available information.

Drug Screening:

- Drug screening is performed on-site and is a 10-panel saliva test. Testing is done for cocaine, methamphetamines, benzodiazepines, marijuana, opiates, and amphetamines.

Final Selection

Interview Prospective Personnel



Prescreen Interview: Following the ScoreCard review, a live Prescreen Interview occurs. During this interview, our recruiter reviews the job duties, program location, and other information with the potential candidate to determine his interest in the position. Once his interest is ascertained, our recruiter initiates mild enquiries to begin the resume verification process. This interview typically takes fifteen minutes and concludes with a go/no-go decision made by both the candidate and our recruiter. If it is agreed upon by both parties to move on to the next step, a time and date for this step is determined.

Top Grading Interview: The next step of the process, this interview is the core of our program; This is where we are able to glean the bulk of the information required to make the initial hire/no hire decision. This interview typically runs between 60 to 90 minutes and a series of key questions are presented for each job held over the last fifteen years. The questions cover the candidate's former job description, accomplishments and difficulties, people he worked with (including supervisors and team members), and reason for leaving the job. The responses are tracked in our system for later review and the interview is completed with a final question asking what the candidate's career goals are for the future.

Reference Interview: Following the Top Grading Interview is the Reference Interview, where personal and professional references are reviewed. We also contact former supervisors, whose

details are provided to us during the Top Grading Interview and all gathered information is put into to our system.

Focused Interview: The last step in our screening process involves the Focused Interview, which consists of questions concentrating on one or more key capabilities, disclosed during the previous interview steps, which are relevant to the specific job. Upon successful completion of this step, the candidate is submitted for review to the client and/or hiring manager.

5.2 Performance Management & Evaluation Process

We adopt unique management capabilities to ensure the performance of our personnel. These capabilities include highly efficient management systems and communication with clients that ensure performance objectives are met. Our personnel receive the support of a highly qualified corporate team to ensure efficient operations. This team utilizes management systems and quality control processes to ensure conformance to contract requirements. We manage and supervise our personnel through performance-based management:

The following table represents our systematic approach toward performance-based management. This management approach offers best practices designed to enhance performance efficiencies:

Performance-Based Management Systematic Approach and Methodology

Systematic Approach	Methodology
Establishing performance objectives	Performance objectives are established through a combination of best and proven commercial practice and government-specified performance standards. Performance objectives are developed internally to meet contract requirements and are documented and include contract requirements, approved plans, QC requirements for the program and employees performing tasks associated with performance requirements.
Measuring performance	Supervisors, Managers, and QC Specialists routinely and randomly measure performance proactively and continuously using key performance indicators and customer service indicators that indicate the effectiveness of personnel and the preparedness of employees before performance standards are endangered.
Collecting, analyzing, reviewing, and reporting performance data	Supervisors, Managers, and QC Specialists collect, analyze, review, and report performance data internally as metrics to identify performance trends, root causes, and corrective actions.
Reporting performance data	The Corporate Office is regularly briefed on contract-specific performance data and metrics. Metrics and general performance data indicating a potential performance deficiency are flagged and tracked in our management information system for proactive management. Metrics and general performance data are presented to key government personnel along with a root cause analysis, corrective action plan, and schedule.
Using performance data to drive performance improvement	Advance indicators of potential performance deficiencies afford us the time needed to re-allocate re-sources, conduct supplemental training, or take other corrective actions to improve performance and ensure client satisfaction. Performance is constantly monitored for contract-wide project delivery to respond in a timely manner and preempt negative impacts on mission effectiveness.

5.3 Quality Control Plan

We have numerous resources available to meet a wide range of staffing support requirements. Our staffing resources are diverse and capable of working on multiple long or short-term projects, with a full accompaniment of tools. GSG is fully capable of furnishing a wide range of professional positions. As a result of over years of experience with similar requirements from government and private sector clientele, we understand your requirements and challenges, and are fully equipped to meet these needs through our proven staffing, operational, management and quality procedures.

Our Quality Control Plan (QCP), built on ISO standards, provides structure for internal performance surveillance (reviews/audits), evaluation (quality criteria characteristics), reporting (communication, customer feedback), and deficiency notification and adjustments (issue resolution, customer involvement, continuous improvement). GSG's plan leverages best practices for contract security, recruiting, and transition.

Quality in providing staffing support starts and ends with the personnel we provide. GSG utilizes standardized processes to ensure high-quality candidates are provided to our clients. When evaluating potential employees, we closely screen the candidates for their skill sets, communication ability, education, accomplishments, interest in providing the specific services required by the client, and ability/desire to be a team player. We want to propose only the most highly qualified candidates with verified records of accomplishments for placement in your program. Our screening process is organized around the key structural tenet that the 'who' is more important than the 'what.'

The contractor is responsive at mitigating circumstances and vigilant in their recruiting efforts. Contractor does well at developing performance plans when an issue arises.

— Kimura Armstead
Branch Chief, Contracting Officer
General Services Administration,
Region 4

Selection and hiring of a quality employee was the significant event that led to successful performance of this contract. This individual is intelligent, alert to action that needs to be taken, and creative in finding ways to improve the operations and efficiency of an office.

— Daniel Cotto
Contract Specialist
General Services Administration,
Juneau, Alaska

All the offers of employment are contingent upon the candidate passing a background check. While GSG has a standard process, this can be customized to each client and position. For positions requiring the handling of money, a credit check may be added. GSG is flexible to meet all requirements.

For all positions where confidentiality is required, our personnel sign non-disclosure agreements. We also ensure that personnel are experienced with all aspect of the work. For example, if staffing a position for a medical facility, we require knowledge of HIPAA, the Privacy Act, and any other relevant regulations.

6. References

The following are references from three government agencies where he have provided similar services:

Reference #1 DESKTOP TO DATABASE SUPPORT- BUCKLEY GARRISON MEDICAL GROUP	
Organization Name	Buckley Garrison Medical Group
Contact Name	Mr. Vince Mills, Contract Specialist

Reference #1 DESKTOP TO DATABASE SUPPORT- BUCKLEY GARRISON MEDICAL GROUP	
Address	A2543 460 CONF LGC 510 S Aspen ST RM 120 CP 720 847 6437 Buckley AFB, CO 80011-9572
Phone Number	720-847-5350
Email	vincente.r.mills.civ@mail.mil
Description of the work provided	<p>GSG provides IT staffing support services to assist the MTF sites with transitioning to a single enterprise network via the D2D Program and other IT initiatives.</p> <p>GSG's services follow specific task requirements for the MTF sites, including:</p> <ul style="list-style-type: none"> Task 1: Project Management Task 2: Network Support Task 3: Network Infrastructure Task 4: Information Security Management Task 5: Systems Administration Task 6: Database Administration Task 7: MHS Genesis Support Task 8: Local IT Help Desk Support <p>GSG's personnel provide support and Project Management expertise to the D2D Program, a complex, enterprise-wide migration of infrastructure support. Our personnel ensure the execution of all tasks are aligned with Department of Defense (DoD) policies and regulations. We provide task order level weekly status reports for the first 90 days following award and thereafter provide task order level (roll-up) monthly status reports. Our team manages the installation, testing, monitoring, operating, and troubleshooting of client hardware and software on Windows platforms for MHS GENESIS, the new electronic health record for the Military Health System (MHS).</p>

Reference #2 COMPUTER SPECIALIST SUPPORT FOR THE INFORMATION MANAGEMENT DEPARTMENT	
Organization Name	Department of the Navy – U.S. Naval Hospital, Guam
Contact Name	John Camacho
Address	BLDG 50 Farenholt Rd. Agana Heights, Guam.
Phone Number	671.344.9014
Email	john.j.camacho5.civ@mail.mil
Description of the work provided	<p>GSG provided Computer Specialist to provide Computer Management Support, hardware and software support, and general end-user support to maximize USNH Guam's successful use of the hospital's Automated Information Services (AIS). Coordinated with third-party vendors for updates, patches, and resolution of problems with the systems they provide</p>

Reference #3 CITY OF NEW ORLEANS - STAFF AUGMENTATION	
Organization Name	City of New Orleans
Contact Name	Bobbie Jones
Address	525 St. Charles Ave. New Orleans, LA 70130
Phone Number	504-252-3062
Email	bobbie.jones@nolaog.gov
Description of the work provided	<p>GSG provided IT staff for the preventative maintenance and assistance with disaster recovery as needed throughout the contract. Work would include but not limited to:</p> <p>Our personnel work with OIG IT Staff to perform supervised security penetration testing quarterly and security patch maintenance assistance as needed. Our personnel work with OIG IT staff in the event of disaster in order to restore access and recover data in the event of Data breach or hardware failure.</p>

7. Purchasing Affidavit

STATE OF WEST VIRGINIA
Purchasing Division

PURCHASING AFFIDAVIT

CONSTRUCTION CONTRACTS: Under W. Va. Code § 5-22-1(i), the contracting public entity shall not award a construction contract to any bidder that is known to be in default on any monetary obligation owed to the state or a political subdivision of the state, including, but not limited to, obligations related to payroll taxes, property taxes, sales and use taxes, fire service fees, or other fines or fees.

ALL CONTRACTS: Under W. Va. Code §5A-3-10a, no contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and: (1) the debt owed is an amount greater than one thousand dollars in the aggregate; or (2) the debtor is in employer default.

EXCEPTION: The prohibition listed above does not apply where a vendor has contested any tax administered pursuant to chapter eleven of the W. Va. Code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

DEFINITIONS:

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Employer default" means having an outstanding balance or liability to the old fund or to the uninsured employers' fund or being in policy default, as defined in W. Va. Code § 23-2c-2, failure to maintain mandatory workers' compensation coverage, or failure to fully meet its obligations as a workers' compensation self-insured employer. An employer is not in employer default if it has entered into a repayment agreement with the Insurance Commissioner and remains in compliance with the obligations under the repayment agreement.

"Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceeds five percent of the total contract amount.

AFFIRMATION: By signing this form, the vendor's authorized signer affirms and acknowledges under penalty of law for false swearing (W. Va. Code §61-5-3) that: (1) for construction contracts, the vendor is not in default on any monetary obligation owed to the state or a political subdivision of the state, and (2) for all other contracts, that neither vendor nor any related party owe a debt as defined above and that neither vendor nor any related party are in employer default as defined above, unless the debt or employer default is permitted under the exception above.

WITNESS THE FOLLOWING SIGNATURE:

Vendor's Name: Global Solutions Group, Inc/

Authorized Signature:  Date: March 2, 2022

State of Michigan

County of Oakland, to-wit:

Taken, subscribed, and sworn to before me this 2nd day of March, 2022.

My Commission expires August 24, 2022.

AFFIX SEAL HERE

RANDOLPH BURBACH
NOTARY PUBLIC, MICHIGAN
COUNTY OF WAYNE
My Commission Expires 08/24/2025
Acting in the County of Oakland

NOTARY PUBLIC


Purchasing Affidavit (Revised 01/19/2018)

Appendix I - Performance Recognition and Reviews

GSG is also providing the following statements and reviews that attest to our capability to fulfil the WVDOT's requirements.

GSG is currently performing on a contract under which we are providing a Document Management Analyst in support of the work of Assistant United States Attorneys for the **United States Department of Justice, United States Attorney's Office, Northern District of California, located in San Francisco**, to date, our client is very satisfied, as evidenced in the below email which we recently received:

"Gregory is doing a fantastic job for us and I enjoy the working relationship I have with your company"

Thanks,

Eric
Eric Campany
Contracting Officer
FASS Supervisor, USAO NDCA
W: (415) 436-7179
C: (415) 336-3038
eric.campany@usdoj.gov

At the U.S. Naval Hospital, Guam we are providing a Program Analyst who is performing Third Party Billing. We recently received the below commendation:

Ever since Ms. Eclavea joined Billing Office she has demonstrated very strong work ethics, and a lot of dedication to her assigned duties. She is always ready to take on additional assignments as required, and ensures they are completed on time.

Thank you very much!
Kind regards,
Aleks
Aleksandra Orgill
U.S. Naval Hospital, Guam

A quotation with regard to our contract at Nellis AFB . . .

At Nellis AFB, GSG is providing personnel to the Mike O'Callaghan Military Treatment Medical Center. Our personnel perform records work that includes reviewing, creating, analyzing, processing, and maintaining medical records data; compiling or extracting medical records data to ensure compliance with regulatory requirements; and performing a variety of other related duties.

Lt. Colonel Gregory Kirkwood commended one of our Medical Records Clerks indicating:

Michelle Williams has worked to make the birth registration as easy as possible for the new parents, especially during the COVID pandemic. She schedules patients to have them meet her at the flagpole so they are able to complete the necessary paperwork without ever leaving their car. The focus on making the best experience possible is evident and much appreciated.

GREGORY A. KIRKWOOD, Lt Col, USAF, MSC, FACHE, PMP
TRICARE Operations & Patient Administration Flight Commander
99th Medical Support Squadron
Mike O'Callaghan Military Medical Center
4700 Las Vegas Blvd N.
Nellis AFB, NV 89191

At the U.S. Naval Hospital in Guam, GSG is providing Computer Management Support Services to maximize USNH Guam's successful use of the hospital's Automated Information Services (AIS). We provide support for the special needs of the Command Information Officer/Information Systems Officer to optimize end user support.

NOTE: For our Computer Management Support Services Contract in Guam, Jesusa Larrew, our COR passed along the below comment she received from the supervisor of our Computer Specialist II we are currently providing:

Ms. Camba is an outstanding member of our team here at NH Guam!

I have received multiple "ICE" comments from NH Guam staff on her superb customer service skills!

V/R

LT

At the **Navy Medical Center Portsmouth, Virginia**, we are providing Automation/Front Desk Clerks who possess a full range of administrative skills. Our personnel provide clerical and administrative services supporting patient and hospital information to patients, hospital staff, and the community at large, emergency notifications of hospital staff for pediatric and cardiac emergencies, conduct physician paging services and operate the TDD text telephone for the Transfer/Call Center. All of our personnel follow established rules and procedures in collecting organizing and providing information. They understand the impact their work has on the effect of adequacy and acceptability of related processes and services.

NOTE: For our Administrative Support Contract at Navy Medical Center, Portsmouth, we received the following commendatory email from. Sean G. Pearson, Supervisor/Head Registrar:

From: "Pearson, Sean G CIV USN NAVHOSP PORS VA (US)" <sean.g.pearson3.civ@mail.mil>
Date: May 30, 2018 at 8:48:52 AM EDT

Good morning all,

I wanted to send you commendatory correspondence regarding our Information Receptionist here at Naval Medical Center Portsmouth.

Despite decreased staffing over the past month and the volume of patient encounters generated through our phone consultations, they are performing very well.

It's teamwork at its best and they remain professional and dedicated to the mission of this facility.

Thank you for the support.....

Very Respectfully,

Mr. Sean G. Pearson
Supervisor (Head Registrar)
Admissions & Dispositions
Clinical Communications Center
Naval Medical Center Portsmouth, VA.
(757) 953-1519 Desk
(757) 553-2285 Cell
sean.g.pearson3.civ@mail.mil

We are providing to Nellis AFB under our contract Medical Records Clerk to provide personnel at the Mike O'Callaghan Military Medical Center:

From: Kirkwood, Gregory A Maj USAF 99 MDG (USA) <gregory.a.kirkwood.mil@mail.mil>

Sent: Wednesday, December 11, 2019 11:51 AM

To: Vicki Shah <VickiS@globalsolgroup.com>

Subject: Employee Feedback – Ms. Borja

Ms. Shah-

Good morning, I wanted to pass along my sincere appreciation for Ms. Erin Borja and how she has become a very valued member of the team. She has been instrumental in getting the Inpatient Records section caught up on our consultation backlog, dating all the way back to 2017. There were hundreds of consults that had to be corrected for proper records management and documentation, a heavy lift with Erin doing the majority of the work. She was highlighted as the flight's "On TOPA the World" (TOPA is the section, TRICARE Operations and Patient Administration) for her efforts and results. Erin has epitomized being a team player as she also has assisted with other tasks within Inpatient Records and always there to help as much as she can.

Please know Erin is an outstanding member of our team and been doing a great job.

v/r

GREGORY A. KIRKWOOD, Maj, USAF, MSC, FACHE, PMP TRICARE Operations & Patient Administration Flight Commander 99th Medical Support Squadron Mike O'Callaghan Military Medical Center

4700 Las Vegas Blvd N.

Nellis AFB, NV 89191

Office: 702-653-2570 (DSN 348)

e-mail: gregory.a.kirkwood.mil@mail.mil

From: Rakich, Lisa -FS <lisa.rakich@usda.gov>
Sent: Monday, June 22, 2020 2:57 PM
To: Bijal Mehta <bijalm@globalsolgroup.com>
Subject: RE: Contract -12034319F0400 - Customer Service Representative -USDA-ND

Thanks for providing us with a quality worker to meet the reception n area needs.

LISA RAKICH

Forest Service
R1 AQM - East Side Acquisition Team

p: 406-491-0561
lisa.rakich@usda.gov

Dillon, MT 59725

www.fs.fed.us   

The following is a completed evaluation for
U.S Naval Hospital, GUAM



1. Customer Details

Customer Name	U.S. Naval Hospital, Guam
Project Name	N6809617F3015 - Computer Support Services
Contact Person	Jesusa (Sue) Larrew
Designation	Contracting Officer Representative (COR)
Email Id	jesusa.p.larrew.civ@mail.mil
Project Description	Supported the special needs of the Command Information Systems Officer to optimize end-user support. Provided hardware & software support, problem resolution, program enhancement upgrades, etc.

2. Feedback About Global Solutions Group Inc.'s Performance

Ratings: Excellent || Good || Average || Below Average || Poor

	Rating (Place a "Yes" wherever applicable)				
	Excellent	Good	Average	Below Average	Poor
Overall Satisfaction		X			
Quality of the Work Performed		X			
Delivery on Time		X			
Communication and Project Management		X			
Things that went well					
Recognize any outstanding GSG team member(s)					
	(Place "X" Where Applicable)				
	Yes	May Be	No		
Will you recommend our services to others?	X				
Can we provide your name as a Reference to potential clients?	X				

3. Any Suggestions/Remarks

Signature: Jesusa Larrew

Name: Jesusa Larrew

Date: 29 July 2019



The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for the GSA Region-4: Administrative & Paralegal Services. These are official assessments of performance made by Federal Government agencies regarding contractor performance on contracts. As you can see, GSG's client was exceptionally satisfied: **2020-2021**

1/21/22, 3:15 PM

CPARS

Print Close

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CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

Nonsystems

Name/Address of Contractor:

Vendor Name: GLOBAL SOLUTIONS GROUP INC

Division Name:

Street: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State: MI Zip: 483312809

Country: USA

CAGE Code:

Unique Entity ID (DUNS): 078343325 Unique Entity ID (SAM): VH3UE9S2T6E5

Product/Service Code: R699 Principal NAICS Code: 561110

Evaluation Type: Interim

Contract Percent Complete:

Period of Performance Being Assessed: 09/30/2020 - 09/29/2021

Contract Number: 47PE0418C0043 **Business Sector & Sub-Sector:** Nonsystems - Prof/Tech/Mng Support

Contracting Office: PBS R4 ACQ PROG SUPPORT CONTRACTS **Contracting Officer:** KIMBERLY CARSON **Phone Number:** (404) 267-8075

Location of Work:

Region 4- Mississippi, Alabama, North Carolina, South Carolina, Georgia, Kentucky, Tennessee, and Florida

Date Signed: 09/28/2018 **Period of Performance Start Date:** 10/01/2018

Est. Ultimate Completion Date/Last Date to Order: 06/30/2023 **Estimated/Actual Completion Date:**

Funding Office ID: 47PE04

Base and All Options Value: \$5,422,185 **Action Obligation:** \$4,042,402

Complexity: Medium **Termination Type:** None

Extent Competed: Full and Open Competition after Exclusion of Sources **Type of Contract:** Firm Fixed Price

Key Subcontractors and Effort Performed:

Unique Entity ID (DUNS): **Unique Entity ID (SAM):**

Effort:

Unique Entity ID (DUNS): **Unique Entity ID (SAM):**

Effort:

Unique Entity ID (DUNS): **Unique Entity ID (SAM):**

Effort:

Project Number:

Project Title:

Administration Contract

Contract Effort Description:

General: This is a non-personal services requirement to provide Administrative Support, and Paralegal Services Support. The Government shall not exercise any supervision or control over the contract service providers performing the services herein. Such contract service providers shall be accountable solely to the Contractor who, in turn is responsible to the Government.

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Description of Services/Introduction: The Contractor shall provide all personnel, equipment, supplies, facilities, transportation, tools, materials, supervision, and other items and non-personal services necessary to provide support, except for those items specified as government furnished property and services.

Scope: The Contractor shall provide Secretary II, Secretary III, and Paralegal I, support in federally owned and leased space for General Services Administration (GSA), Region 4, Public Building Services (PBS). The work to be performed under this contract will be performed at various locations within the GSA Southeast Sunbelt Region. Specifically all areas within the eight states of Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee are the service areas.

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	Satisfactory	Satisfactory
Schedule:	Exceptional	Satisfactory
Cost Control:	Satisfactory	Satisfactory
Management:	Very Good	Satisfactory
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	Satisfactory	Satisfactory
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A

Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: Contractors performance meets contractual requirements and exceeds many to the Government's benefit. During the COVID 19 Pandemic which began in March 2020, the Contractor switched personnel to a virtual environment which greatly benefited GSA in support of official duties. The Contractor presented no weakness during the Period of Performance. There were no corrective action requirements.

SCHEDULE: Contractors performance meets contractual requirements and exceeds many to the Government's benefit without weaknesses. Contractor showed strength in maintaining a virtual workforce during the COVID 19 Pandemic.

COST CONTROL: Contractor performance meets contractual requirements.

MANAGEMENT: The Contractor is customer focused, and engaged in the activities of the Agency. Contractor is very receptive and adaptable to organizational changes.

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The Contractor has maintained open communications with the Contracting Team.
There were no weaknesses identified.

REGULATORY COMPLIANCE: Contractual requirements were met

ADDITIONAL/OTHER: Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: KIMBERLY CARSON

Title: Lead Contract Specialist

Organization: GSA

Phone Number: 404-267-8075 Email Address: kimberly.carson@gsa.gov

Date: 01/06/2022

Contractor Comments:

ADDITIONAL/OTHER: Global Solutions Group greatly values GSA Region 4 as our client. We greatly appreciate our relationship with GSA Region 4 Contracting personnel and fully appreciate the synergy between our teams.

CONCURRENCE: I concur with this evaluation.

Name and Title of Contractor Representative:

Name: Lisa Salvador

Title: Vice President

Phone Number: 2482915440 Email Address: lisas@globalsolgroup.com

Date: 01/17/2022

Review by Reviewing Official:

Review by Reviewing Official not required.

Name and Title of Reviewing Official:

Name:

Title:

Organization:

Phone Number: Email Address:

Date:

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2019-2020

CPARS

Page 1 of 3

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CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

Nonsystems

Name/Address of Contractor:

Vendor Name: GLOBAL SOLUTIONS GROUP INC
Division Name:
Street: 29468 CHELSEA CROSSING
City: FARMINGTON HILLS
State: MI Zip: 483312809
Country: USA
CAGE Code:
Unique Entity ID (DUNS): 078343325 Unique Entity ID (SAM):
Product/Service Code: R699 Principal NAICS Code: 561110

Evaluation Type: Interim

Contract Percent Complete:

Period of Performance Being Assessed: 10/01/2019 - 09/29/2020

Contract Number: 47PE0418C0043 **Business Sector & Sub-Sector:** Nonsystems - Prof/Tech/Mng Support

Contracting Office: PBS R4 ACQ PROG SUPPORT CONTRACTS **Contracting Officer:** KIMURA ARMSTEAD **Phone Number:** 404-772-8072

Location of Work:

Region 4- Mississippi, Alabama, North Carolina, South Carolina, Georgia, Kentucky, Tennessee, and Florida

Date Signed: 09/28/2018 **Period of Performance Start Date:** 10/01/2018

Est. Ultimate Completion Date/Last Date to Order: 06/30/2023 **Estimated/Actual Completion Date:**

Funding Office ID:

Base and All Options Value : \$5,422,185 **Action Obligation:** \$3,025,885

Complexity: Medium **Termination Type:** None

Extent Competed: Full and Open Competition after Exclusion of Sources **Type of Contract:** Firm Fixed Price

Key Subcontractors and Effort Performed:

Unique Entity ID (DUNS): **Unique Entity ID (SAM):**

Effort:

Unique Entity ID (DUNS): **Unique Entity ID (SAM):**

Effort:

Unique Entity ID (DUNS): **Unique Entity ID (SAM):**

Effort:

Project Number: N/A

Project Title:

Administrative Contract

Contract Effort Description:

General: This is a non-personal services requirement to provide Administrative Support, and Paralegal Services Support. The Government shall not exercise any supervision or control over the contract service providers performing the services herein. Such contract service providers shall be accountable solely to the Contractor who, in turn is responsible to the Government.
Description of Services/Introduction: The Contractor shall provide all personnel, equipment, supplies, facilities, transportation, tools,

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materials, supervision, and other items and non-personal services necessary to provide support, except for those items specified as government furnished property and services.

Scope: The Contractor shall provide Secretary II, Secretary III, and Paralegal I, support in federally owned and leased space for General Services Administration (GSA), Region 4, Public Building Services (PBS). The work to be performed under this contract will be performed at various locations within the GSA Southeast Sunbelt Region. Specifically all areas within the eight states of Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee are the service areas.

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	Satisfactory	Satisfactory
Schedule:	N/A	Exceptional
Cost Control:	N/A	Satisfactory
Management:	Satisfactory	Very Good
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: Contractors performance meets contractual requirements and exceeds many to the Government's benefit. During the COVID 19 Pandemic which began in March 2020, the Contractor switched personnel to a virtual environment which greatly benefited GSA in support of official duties.

The Contractor presented no weakness during the Period of Performance. There were no corrective action requirements.

SCHEDULE: Contractors performance meets contractual requirements and exceeds many to the Government's benefit without weaknesses.

Contractor showed strength in switching personnel from inperson to virtual work within a short period of time during the COVID 19 Pandemic of March 2020.

COST CONTROL: Contractor performance meets contractual requirements.

MANAGEMENT: The Contractor is customer focused, and engaged in the activities of the Agency. Contractor is very receptive and adaptable to organizational changes. The Contractor has maintained open communications with the Contracting Team.

There were no weaknesses identified.

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REGULATORY COMPLIANCE: Contractual requirements were met

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: KIMURA ARMSTEAD
Title: Branch Chief, Contracting Officer
Organization: Public Building Services - Acq
Phone Number: 404-331-2662 Email Address: kimura.armstead@gsa.gov
Date: 02/03/2021

Contractor Comments:

SCHEDULE: GSA and Global Solutions Group coordinated well with the transition to virtual work during the COVID 19 Pandemic.

MANAGEMENT: GSA and Global Solutions Group have developed a very efficient communication process. This communication has been vital to the success in overcoming the obstacles created by the Pandemic.

ADDITIONAL/OTHER: Global Solutions Group appreciates and values our relationship with GSA Region 4.

CONCURRENCE: I concur with this evaluation.

Name and Title of Contractor Representative:

Name: Lisa R Salvador
Title: Vice President
Phone Number: 2482915440 Email Address: lisas@globalsolgroup.com
Date: 02/12/2021

Review by Reviewing Official:

Review by Reviewing Official not required.

Name and Title of Reviewing Official:

Name:
Title:
Organization:
Phone Number: Email Address:
Date:

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2018-2019

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CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

MODIFIED EVALUATION

Nonsystems

Name/Address of Contractor:

Company Name: GLOBAL SOLUTIONS GROUP INC

Division Name:

Street Address: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State/Province: MI Zip Code: 483312809

Country: USA

CAGE Code:

DUNS Number: 078343325

PSC: R699 NAICS Code: 561110

Evaluation Type: Interim

Contract Percent Complete: 40

Period of Performance Being Assessed: 10/01/2018 - 09/30/2019

Contract Number: 47PE0418C0043 **Business Sector & Sub-Sector:** Nonsystems - Prof/Tech/Mng Support

Contracting Office: PBS R4 ACQ PROG SUPPORT CONTRACTS **Contracting Officer:** KIMURA ARMSTEAD **Phone Number:** (404) 772-8072

Location of Work:

Award Date: 09/28/2018 **Effective Date:** 10/01/2018

Completion Date: 06/30/2023 **Estimated/Actual Completion Date:** 06/30/2023

Total Dollar Value: \$5,422,185 **Current Contract Dollar Value:** \$2,008,106

Complexity: Medium **Termination Type:** None

Competition Type: Full and Open Competition after Exclusion of Sources **Contract Type:** Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

R4 Administrative Contract

Contract Effort Description:

Contracted to provide administrative clerical and Paralegal work for Region 4 which includes TN, KY, MS, AL, FL, GA, NC, and SC. Secretaries are located within Field Offices with varying duties depending on the locale. Duties include reception, data entry, and light procurement technicians.

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

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Evaluation Areas	Past Rating	Rating
Quality:	N/A	Satisfactory
Schedule:	N/A	N/A
Cost Control:	N/A	N/A
Management:	N/A	Satisfactory
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	N/A
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: The contractor is responsive at mitigating negative circumstances, and vigilant with their recruiting efforts. Contractor does well at developing performance plans when an issue arises.

MANAGEMENT: The Management Team is responsive to contract issues and ensures an action is taken timely.

ADDITIONAL/OTHER: The contractor has met all the terms and conditions of the contract during this period of performance.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: KIMURA ARMSTEAD

Title: Branch Chief, Contracting Officer

Organization: Public Building Services - Acq

Phone Number: 404-331-2662 Email Address: kimura.armstead@gsa.gov

Date: 05/04/2020

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The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for the GSA Region-10: Administrative Services at Juneau, Alaska. These are official assessments of performance made by Federal Government agencies regarding contractor performance on contracts. As you can see, **GSG's client was exceptionally satisfied:**

5/19/2020

CPARS

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CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

Nonsystems

Name/Address of Contractor:

Company Name: GLOBAL SOLUTIONS GROUP INC

Division Name:

Street Address: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State/Province: MI Zip Code: 483312809

Country: USA

CAGE Code: 6M9L5

DUNS Number: 078343325

PSC: R699 NAICS Code: 561110

Evaluation Type: Final

Contract Percent Complete: 100

Period of Performance Being Assessed: 07/01/2018 - 03/31/2020

Contract Number: 47PL0218C0014 **Business Sector & Sub-Sector:** Nonsystems - Prof/Tech/Mng Support

Contracting Office: PBS R10 **Contracting Officer:** DANIEL COTTO **Phone Number:** 253-931-7973

Location of Work:

Juneau Federal Building & US Courthouse
700 W 9th Street
Juneau, AK 99801-1807

Award Date: 06/28/2018 **Effective Date:** 07/01/2018

Completion Date: 12/31/2022 **Estimated/Actual Completion Date:** 03/31/2020

Total Dollar Value: \$157,664 **Current Contract Dollar Value:** \$157,664

Complexity: Medium **Termination Type:** Convenience

Competition Type: Not Competed under SAP **Contract Type:** Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

Recurring Administrative Support Services for Juneau, AK GSA Office

Contract Effort Description:

Provide one person administrative support for operations of a GSA Federal Building property management office.

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Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	N/A
Cost Control:	N/A	N/A
Management:	N/A	Very Good
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: Selection and hiring of a quality employee was the significant event that led to successful performance of this contract. This individual is intelligent, alert to action that needs to be taken, and creative in finding ways to improve the operations and efficiency of an office. She has excellent interpersonal skills, which as the customer facing person in this office led to positive Tenant Satisfaction Survey comments and ratings. She learned quickly to operate specialized software supporting our building operations, and found ways to improve the processes.

MANAGEMENT: The Contractor communicated frequently and showed sincere interest in meeting or exceeding Government expectations for this contract.

REGULATORY COMPLIANCE: Contractor complies with all applicable regulations, as well as local policies and site specific (airport) requirements

OTHER AREAS: The administrative support we received through this contract met or exceeded our needs while adding a valued member to our office team.

ADDITIONAL/OTHER: Global Solutions Group, Inc. was a good partner to the Government and I am fully satisfied with their performance.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

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5/19/2020

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Name and Title of Assessing Official:

Name: DANIEL COTTO

Title: Contract Specialist

Organization: GSA

Phone Number: 253-931-7973 Email Address: daniel.cotto@gsa.gov

Date: 05/15/2020

Contractor Comments:

QUALITY: Global Solutions Group takes pride in ensuring we provide our clients with the right fit for their staffing needs. We are pleased that the personnel we provided had such a positive impact to the GSA Region 10, Juneau Alaska office.

MANAGEMENT: Global Solutions Group appreciated very much the ease of communication between our management staff and client representatives. Quarterly meetings greatly facilitated ensuring overall successful performance of this contract!

REGULATORY COMPLIANCE: Global Solutions Group understands the importance of ensuring regulatory requirements.

OTHER AREAS: Global Solutions Group truly values GSA Region 10 as our esteemed client. We enjoyed working with contracting and are truly pleased to know that the personnel provided made such a contribution.

ADDITIONAL/OTHER: We greatly value the opportunity to provide GSA Region 10 with qualified personnel to the Juneau Alaska office. It was a win-win situation for all and we greatly look forward to working with GSA Region 10 in the future.

CONCURRENCE: I concur with this evaluation.

Name and Title of Contractor Representative:

Name: Bijal Mehta

Title: President

Phone Number: 313-397-8311 Email Address: bijalm@globalsolgroup.com

Date: 05/18/2020

Review by Reviewing Official:

Review by Reviewing Official not required.

Name and Title of Reviewing Official:

Name:

Title:

Organization:

Phone Number: Email Address:

Date:

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GSA Region-10: Administrative Services at Boise, Idaho. As you can see, GSG's client was exceptionally satisfied:

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CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

INCOMPLETE-RATED

Nonsystems

Name/Address of Contractor:

Vendor Name: GLOBAL SOLUTIONS GROUP INC
Division Name:
Street: 29468 CHELSEA CROSSING
City: FARMINGTON HILLS
State: MI Zip: 483312809
Country: USA
CAGE Code:
Unique Entity ID (DUNS): 078343325 Unique Entity ID (SAM):
Product/Service Code: R699 Principal NAICS Code: 561110
Evaluation Type: Interim

Contract Percent Complete:

Period of Performance Being Assessed: 06/01/2018 - 12/31/2020

Contract Number: 47PL0218C0013 **Business Sector & Sub-Sector:** Nonsystems - Prof/Tech/Mng Support

Contracting Office: PBS R10 **Contracting Officer:** JOSE DOMINGO **Phone Number:** 253-931-7948

Location of Work:

James A. McClure Federal Building & US Courthouse
550 W Fort Street
Boise, ID 83724-0101

Date Signed: 06/20/2018 **Period of Performance Start Date:** 06/01/2018

Est. Ultimate Completion Date/Last Date to Order: 12/31/2022 **Estimated/Actual Completion Date:**

Funding Office ID: 47PL02

Base and All Options Value : \$177,342 **Action Obligation:** \$177,342

Complexity: Termination Type:

Extent Competed: Not Competed under SAP **Type of Contract:** Firm Fixed Price

Key Subcontractors and Effort Performed:

Unique Entity ID (DUNS): **Unique Entity ID (SAM):**

Effort:

Unique Entity ID (DUNS): **Unique Entity ID (SAM):**

Effort:

Unique Entity ID (DUNS): **Unique Entity ID (SAM):**

Effort:

Project Number:

Project Title:

Administrative Services for the Boise Field Office, Facilities Management Division

Contract Effort Description:

Administrative Services for the Boise Field Office, Facilities Management Division

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

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Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Satisfactory
Cost Control:	N/A	Satisfactory
Management:	N/A	Satisfactory
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: The Administrative Support contractor was always on time to work each day. She eagerly took on any tasks that were given to her. She had a positive and proactive approach to her work in the office, taking it upon herself to organize the supplies and other materials. She was an integral part in helping to move the office temporarily during the office renovation, and then moving back into the renovated office. She also assisted with implementing the new perimeter access control system, being the main point of contact for building tenants and contractors to enroll their ID badges into the system. She took notes during construction project meetings. She assisted the Lease Administration Manager with drafting lease inspection letters to GSA Lessors. She assisted the GSA Fleet Managers to prepare and send new gas cards and notices to customers.

SCHEDULE: No issues exist with the schedule for this contract. We did a stop work order as of April 1, 2020 due to COVID-19. We decided that with few customers in the building and only one GSA staff member in the office, we didn't need an administration position at this time. Global Solutions has been good about organizing and managing their resources and employee during this contract. All deliverables have been received.

COST CONTROL: Global Solutions submitted their invoices promptly and as required by the contract. Monthly invoices were always accurate.

MANAGEMENT: Global Solutions had monthly meetings with their employee/contractor and submitted monthly progress reports on tasks completed. Global Solutions also attended quarterly partnering meetings with the Contracting Officer and COR. Global Solutions was always responsive and open to suggestions to improve service.

REGULATORY COMPLIANCE: Global Solutions complied with all regulatory and reporting requirements in the contract, as stated above.

ADDITIONAL/OTHER: Contractor is performing satisfactorily under the contract.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: Jose Domingo

FOR OFFICIAL USE ONLY



The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for the United States Department of Agriculture (USDA) Office of Information Security (OIS). TAs you can see, **GSG's client was exceptionally satisfied:**

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)
MODIFIED EVALUATION

Nonsystems

Name/Address of Contractor:

Company Name: GLOBAL SOLUTIONS GROUP, INC.

Division Name:

Street Address: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State/Province: MI Zip Code: 483312809

Country: USA

CAGE Code:

DUNS Number: 078343325

PSC: D399 NAICS Code: 541511

Evaluation Type: Final

Contract Percent Complete:

Period of Performance Being Assessed: 09/15/2018 - 10/31/2018

Contract Number: AG3144B170004 AG3144K170265 Business Sector & Sub-Sector: Nonsystems - Telecommunications

Contracting Office: USDA, OPPM-POD-ACQ-MGMT-BRANCH-FTC Contracting Officer: KASEY KOCH Phone Number: 970-295-5291

Location of Work:

Award Date: 09/15/2017 Effective Date: 09/15/2017

Completion Date: 10/31/2018 Estimated/Actual Completion Date: 10/31/2018

Total Dollar Value: \$903,877 Current Contract Dollar Value: \$903,877

Complexity: Low Termination Type: None

Competition Type: Full and Open Competition Contract Type: Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

United States Department of Agriculture (USDA) Office of Information Security (OIS) Penetration Test of USDA Agencies

Contract Effort Description:

United States Department of Agriculture (USDA) Office of Information Security (OIS) Penetration Test of USDA Agencies

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas

Past Rating

Quality:

Satisfactory

Schedule:

Satisfactory

Cost Control:

Satisfactory

Management:

Satisfactory

Small Business Subcontracting:

N/A

Regulatory Compliance:

Satisfactory

Other Areas:

(1) :

N/A

(2) :

N/A

(3) :

N/A

Rating

Exceptional

Exceptional

Very Good

Very Good

N/A

Very Good

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Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: Quality Control was exceptional. Reports were carefully reviewed in full and were flawless in presentation and content. No issues or concerns were ever brought up throughout the performance of this contract which involved working with 21 separate agencies. These facts allowed for less oversight which allowed Government assets to be utilized elsewhere which is a cost savings and a benefit to the Government.

SCHEDULE: The start of this requirement was delayed two months due to a protest of the award. Also, there was a government shut-down that impacted the project schedule. Despite these unavoidable delays GSG completed the work in ten months instead of the allotted 12 months. These facts allowed for less oversight which allowed Government assets to be utilized elsewhere which is a cost savings and a benefit to the Government.

COST CONTROL: GSG cut the travel budget by 50% from what was allotted. That is significant, given the number of agencies tested. GSG was very conscious in controlling costs and were very cost effective and conservative with travel costs so that USDA could utilize the savings elsewhere. These actions allowed for cost savings which is a benefit to the Government.

MANAGEMENT: The GSG Management team closely adhered to USDA's Project Management protocols and made the workflow smooth for USDA. GSG provided all coordination, document updates and even updated organizational changes to documents which was not called out in the requirements. GSG was a highly independent team, who required very minimal guidance from USDA and provided outstanding output. These facts allowed for less oversight which allowed Government assets to be utilized elsewhere which is a cost savings and a benefit to the Government.

REGULATORY COMPLIANCE: GSG team tracked new updates closely and any changes to the rules and regulations for Penetration Testing, Operational Assessment Vulnerability and web application processes. For this contract, GSG used top of the line scanning tools, and strict adherence to federal compliance for all work performed. The GSG Team invested a great deal of training and purchasing the newest and finest tools and licenses available to exceed regulatory compliance requirements. These investments were over and above what was required to perform the work and resulted in a better product which was a benefit to the Government.

OTHER AREAS: The GSG team was always ready to provide advice and expert knowledge for other Cybersecurity related issues outside the scope of this contract. Throughout the duration of this contract, other USDA Agencies reached out to the GSG for their insight and GSG was always ready to assist.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: JAMES EDINGTON

Title: Contract Officer

Organization: USDA

Phone Number: 1-970-295-5848 Email Address: james.edington@ftc.usda.gov

Date: 02/07/2019

Contractor Comments:

This evaluation has been modified, please see the original evaluation to view the contractor comments.

Name and Title of Contractor Representative:

Name:

Title:

Phone Number: Email Address:

Date:

Review by Reviewing Official:

I have reviewed all information regarding this CPARS and agree with the modified ratings provided by the Assessing Official. This office strictly follows the CPARS definitions.

Name and Title of Reviewing Official:

FOR OFFICIAL USE ONLY

The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for United States Department of Agriculture (USDA) Office of Information Security (OIS).

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

MODIFIED EVALUATION

Nonsystems

Name/Address of Contractor:

Company Name: GLOBAL SOLUTIONS GROUP, INC.

Division Name:

Street Address: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State/Province: MI Zip Code: 483312809

Country: USA

CAGE Code:

DUNS Number: 078343325

PSC: D399 NAICS Code: 541511

Evaluation Type: Interim

Contract Percent Complete:

Period of Performance Being Assessed: 09/06/2018 - 09/05/2019

Contract Number: AG3144B170004 12314418F0556 Business Sector & Sub-Sector: Nonsystems - Telecommunications

Contracting Office: USDA, OCP-POD-ACQ-MGMT-BRANCH-FTC Contracting Officer: SHANNON SCHIERLING Phone Number: 970-295-5505

Location of Work:

Award Date: 09/06/2018 Effective Date: 09/06/2018

Completion Date: 09/29/2019 Estimated/Actual Completion Date: 10/22/2019

Total Dollar Value: \$389,202 Current Contract Dollar Value: \$389,202

Complexity: Medium Termination Type: None

Competition Type: Full and Open Competition Contract Type: Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

Security Assessments

Contract Effort Description:

Perform Operational Security Assessments, Penetration Testing and Web Security Assessments for USDA agencies.

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Exceptional
Schedule:	N/A	Very Good
Cost Control:	N/A	Exceptional
Management:	N/A	N/A
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A

Variance (Contract to Date):

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FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: Upon award of this Order, Global Solutions was not provided a Scope. The vendor subsequently worked hand-in-hand with the end customer to identify all requirements and then created the most up-to-date methodology per current standards and requirements. Despite log-in issues to High-Value Application (HVA) sites, and dealing with non-compatible Government Furnished Equipment (GFE), the vendor worked day and night with no additional costs to complete deliverables. The vendor's resulting reports have been deemed exceptional. COR Harry Leyden concurs with these statements.

SCHEDULE: Despite log-in issues to High-Value Application (HVA) sites, and dealing with non-compatible Government Furnished Equipment (GFE), the vendor worked day and night with no additional costs to complete deliverables. The vendor's resulting reports have been deemed exceptional. COR Harry Leyden concurs with these statements.

COST CONTROL: Global Solutions accommodated the end-user and worked remotely on all Web Application Testing which saved the government \$8,000 in Travel Costs.

In addition - during the performance of the 23 Web Application Tests required on this order, the vendor was asked to perform 10 more Web Application Tests under the same order. Global Solutions provided the 10 additional Web Application Tests at NO COST to the government.

Despite log-in issues to High-Value Application (HVA) sites, and dealing with non-compatible Government Furnished Equipment (GFE), the vendor worked day and night with no additional costs to complete deliverables.

For these reasons, the rating has been changed to exceptional and the COR Harry Leyden concurs.

REGULATORY COMPLIANCE: Contractor met all regulatory requirements in accordance with contract terms and conditions.

OTHER AREAS: Customer oriented and provides excellent account management going above and beyond to meet customer deadlines, provide deliverables and keep costs within contractual limits. Excellent work with the customer to define additional scope issues. Communications performed in a timely manner.

ADDITIONAL/OTHER: Harry Leden - COR for this contract confirmed contractor performance ratings and asked to please give a higher rating for this contract based on vendor discussion.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: SHANNON SCHIERLING

Title: Contracting Officer

Organization: Acquisition Management Branch - FTC

Phone Number: 970-295-5505 Email Address: shannon.schierling@usda.gov

Date: 11/04/2019

Contractor Comments:

This evaluation has been modified, please see the original evaluation to view the contractor comments.

Name and Title of Contractor Representative:

Name:

Title:

Phone Number: Email Address:

Date:

Review by Reviewing Official:

concur with modified ratings.

Name and Title of Reviewing Official:

Name: Jason Kuhl

Title: Branch Chief

Organization: Procurement Operations Division

Phone Number: Email Address:

Date: 11/13/2019

The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for United States Department of Agriculture (USDA) Office of Information Security (OIS).

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)
MODIFIED EVALUATION

Nonsystems

Name/Address of Contractor:

Company Name: GLOBAL SOLUTIONS GROUP, INC.

Division Name:

Street Address: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State/Province: MI Zip Code: 483312809

Country: USA

CAGE Code:

DUNS Number: 078343325

PSC: D399 NAICS Code: 541511

Evaluation Type: Interim

Contract Percent Complete:

Period of Performance Being Assessed: 09/19/2018 - 09/18/2019

Contract Number: AG3144B170004 12314418F0567 Business Sector & Sub-Sector: Nonsystems - Telecommunications

Contracting Office: USDA, OCP-POD-ACQ-MGMT-BRANCH-FTC Contracting Officer: SHANNON SCHIERLING Phone Number: 970-295-5505

Location of Work:

Award Date: 09/19/2018 Effective Date: 09/19/2018

Completion Date: 09/29/2019 Estimated/Actual Completion Date: 10/22/2019

Total Dollar Value: \$252,158 Current Contract Dollar Value: \$252,158

Complexity: Low Termination Type: None

Competition Type: Full and Open Competition Contract Type: Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

Perform Operational Security Assessments, Penetration Testing and Web Security Assessments for USDA agencies.

Contract Effort Description:

Perform Operational Security Assessments, Penetration Testing and Web Security Assessments for USDA agencies.

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Very Good
Cost Control:	N/A	Exceptional
Management:	N/A	N/A
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Very Good
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A

Variance (Contract to Date):

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: Global Solutions thoroughly evaluated all Operational Security Assessment (OSA) artifacts. Many documents had not been updated in numerous years by some of the agencies. Data Collection Interviews conducted by the vendor were exceptionally detailed to ensure customers' answered important policy and procedure requirements. Furthermore, the vendor provided ad-hoc services to OCIO and NFC during their critical needs.

COR Harry Leyden supports this evaluation

SCHEDULE: Furlough issues created issues and yet the vendor delivered all four agency OSAs by the original Period of Performance. The contract was extended by default due to the furlough, however Global Solutions worked to complete according to the initial schedule.

COST CONTROL: Global Solutions planned in such a manner so as to perform work remotely and saved the government \$4,000.00 in travel funds. In addition, the vendor provided 7 Web Application Penetration Tests with no additional cost to the government (5 for NRCS, and 2 for RMA). This resulted in CONSIDERABLE savings to the government.

REGULATORY COMPLIANCE: Global Solutions continually monitored NIST updates to ensure that all regulatory requirements were met and included per NIST Rev-5.

OTHER AREAS: Customer oriented and provides excellent account management. Vendor diligently works to accommodate customer, keep costs in line while providing additional support and customer service. Communications were always performed in a timely manner.

ADDITIONAL/OTHER: Harry Leyden, COR, has reviewed Contractor performance and asked for ratings to be moved to the ratings within this CPAR review.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: SHANNON SCHIERLING

Title: Contracting Officer

Organization: Acquisition Management Branch - FTC

Phone Number: 970-295-5505 Email Address: shannon.schierling@usda.gov

Date: 11/06/2019

Contractor Comments:

This evaluation has been modified, please see the original evaluation to view the contractor comments.

Name and Title of Contractor Representative:

Name:

Title:

Phone Number: Email Address:

Date:

Review by Reviewing Official:

Concur with modified ratings.

Name and Title of Reviewing Official:

Name: Jason Kuhl

Title: Branch Chief

Organization: Procurement Operations Division

Phone Number: Email Address:

Date: 11/13/2019

The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for United States Department of Agriculture (USDA) Office of Information Security (OIS).

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)
MODIFIED EVALUATION

Nonsystems

Name/Address of Contractor:

Company Name: GLOBAL SOLUTIONS GROUP, INC.

Division Name:

Street Address: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State/Province: MI Zip Code: 483312809

Country: USA

CAGE Code:

DUNS Number: 078343325

PSC: D399 NAICS Code: 541511

Evaluation Type: Interim

Contract Percent Complete:

Period of Performance Being Assessed: 09/14/2018 - 09/13/2019

Contract Number: AG3144B170004 12314418F0604 Business Sector & Sub-Sector: Nonsystems - Telecommunications

Contracting Office: USDA, OCP-POD-ACQ-MGMT-BRANCH-FTC Contracting Officer: SHANNON SCHIERLING Phone Number: 970-295-5505

Location of Work:

Award Date: 09/18/2018 Effective Date: 09/14/2018

Completion Date: 09/29/2019 Estimated/Actual Completion Date: 10/22/2019

Total Dollar Value: \$924,160 Current Contract Dollar Value: \$924,160

Complexity: Low Termination Type: None

Competition Type: Full and Open Competition Contract Type: Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

Penetration Testing

Contract Effort Description:

Penetration Testing

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Exceptional
Schedule:	N/A	Very Good
Cost Control:	N/A	Satisfactory
Management:	N/A	N/A
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Very Good
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A

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Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: Despite current reorganization of USDA agency/personnel, Global Solutions navigated through the changing environment to gather detailed requirements and provide high-quality penetration testing reports. The vendor also provided 24 hours - 7 days per week support to all agencies during their scan. Several feedback reports were sent from end customers to support this information.

COR Harry Leyden concurs with this rating.

SCHEDULE: Global Solutions provided all requirements on time despite the USDA reorganization. Vendor was active and continuously reaching out to the various agencies ahead of time - reminding them of upcoming schedule of activities and requesting required information ahead of time, enabling every scan to be on time. The contract was extended only due to furlough, which was beyond vendor control.

COR Harry Leyden concurs with this evaluation.

COST CONTROL: Firm fixed price contract.

REGULATORY COMPLIANCE: Global Solutions routinely utilized well recognized, state of the art industry tools to ensure the most current regulatory changes. The vendor understands the critical nature of IT work and spare no expense or time in ensuring compliance.

COR Harry Leyden concurs with this rating.

OTHER AREAS: Global Solutions was available to assist - or answer any questions or concerns any of the Government Customers had. The vendor was available by phone and email 24/7, both during the interval of customers' Penetration Test and beyond.

COR Harry Leyden concurs with this evaluation.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: SHANNON SCHIERLING

Title: Contracting Officer

Organization: Acquisition Management Branch - FTC

Phone Number: 970-295-5505 Email Address: shannon.schierling@usda.gov

Date: 11/06/2019

Contractor Comments:

This evaluation has been modified, please see the original evaluation to view the contractor comments.

Name and Title of Contractor Representative:

Name:

Title:

Phone Number: Email Address:

Date:

Review by Reviewing Official:

Concur with modified ratings

Name and Title of Reviewing Official:

Name: Jason Kuhl

Title: Branch Chief

Organization: Procurement Operations Division

Phone Number: Email Address:

Date: 11/13/2019

The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for the Bureau of Safety and Environmental Enforcement

2/17/2017

CPARS/FAPIS

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR) Nonsystems

Name/Address of Contractor:

Company Name: GLOBAL SOLUTIONS GROUP INC

Division Name:

Street Address: 24451 GRAND RIVER AVE

City:

State/Province: X Zip Code:

Country: X

CAGE Code:

DUNS Number: 078343325

PSC: D399 NAICS Code: 541519

Evaluation Type: Final

Contract Percent Complete:

Period of Performance Being Assessed: 11/04/2013 - 11/03/2014

Contract Number: INE13PC00016 Business Sector & Sub-Sector: Nonsystems - Telecommunications

Contracting Office: HEADQUARTERS Contracting Officer: CAROLINE LAIKIN-CREDNO Phone Number: 703-787-1828

Location of Work:

Award Date: 07/25/2013 Effective Date: 11/04/2013

Completion Date: 11/03/2014 Estimated/Actual Completion Date: 11/03/2014

Total Dollar Value: \$227,803 Current Contract Dollar Value: \$227,803

Complexity: Low Termination Type: None

Competition Type: Full and Open Competition after Exclusion of Sources Contract Type: Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

Purchase Microsoft Premier Support

Contract Effort Description:

Reseller of Microsoft Premier Support.

Small Business Utilization:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas

Past Rating

Rating

Quality:	N/A	Very Good
Schedule:	N/A	Very Good
Cost Control:	N/A	N/A
Management:	N/A	Very Good
Utilization of Small Business:	N/A	N/A
Regulatory Compliance:	N/A	Very Good
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

https://cpars.cpars.gov/cpars/app/appviewevaluation_input.action?iId=915486&requestType=P

1/2

2/17/2017

CPARS/FAPIS

Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: Reseller of Microsoft Premier Support contract.

SCHEDULE: Delivery ontime.

MANAGEMENT: Management has been easy to work with.

REGULATORY COMPLIANCE: All applicable regulatory requirements met.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: Caroline Laikin

Title: Contracting Officer

Organization: BSEE

Phone Number: Email Address:

Date: 01/21/2015

Contractor Comments:

QUALITY: Global Solutions Group, Inc. appreciate Microsoft technology related support services to BSEE.

Our team certainly proud to provide valued services to BSEE team and we thank you all.

Thanks.

ADDITIONAL/OTHER: Global Solutions Group, Inc. appreciate Microsoft technology related support services to BSEE.

Our team certainly proud to provide valued services to BSEE team and we thank you all.

Thanks.

CONCURRENCE: I concur with this evaluation.

Name and Title of Contractor Representative:

Name: BIJAL MEHTA

Title: President

Phone Number: 313-397-8311 Email Address: bijalm@globalsolgroup.com

Date: 01/29/2015

Review by Reviewing Official:

Review by Reviewing Official not required.

Name and Title of Reviewing Official:

Name:

Title:

Organization:

Phone Number: Email Address:

Date:

FOR OFFICIAL USE ONLY



The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for Office of Administrative Services – Internal Acquisition Division

2/17/2017

CPARS/FAPIS

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

Nonsystems

Name/Address of Contractor:

Company Name: GLOBAL SOLUTIONS GROUP, INC.

Division Name:

Street Address: 24451 GRAND RIVER AVE

City: DETROIT

State/Province: MI Zip Code: 48219

Country: USA

CAGE Code:

DUNS Number: 078343325

PSC: D310 NAICS Code: 541511

Evaluation Type: Final

Contract Percent Complete:

Period of Performance Being Assessed: 09/30/2015 - 07/19/2016

Contract Number: GS35F171AA GSH0015AA0200 Business Sector & Sub-Sector: Nonsystems - Telecommunications

Contracting Office: INTERNAL ACQUISITION DIVISION Contracting Officer: DIANE TAYLOR Phone Number: 202 208 2915

Location of Work:

Award Date: 09/30/2015 Effective Date: 09/30/2015

Completion Date: 09/29/2020 Estimated/Actual Completion Date: 07/19/2016

Total Dollar Value: \$941,123 Current Contract Dollar Value: \$301,378

Complexity: Low Termination Type: None

Competition Type: Full and Open Competition Contract Type: Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

NETAPP EOL HARDWARE SUPPORT AND MAINTENANCE

Contract Effort Description:

NETAPP EOL HARDWARE SUPPORT AND MAINTENANCE

Small Business Utilization:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Satisfactory
Cost Control:	N/A	Satisfactory
Management:	N/A	N/A
Utilization of Small Business:	N/A	N/A
Regulatory Compliance:	N/A	N/A
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

https://cpars.cpars.gov/cpars/app/appviewevaluation_input.action?d=1150500&requestType=P

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GLOBAL

SOLUTIONS GROUP, INC.



Exhibit A - Pricing Page

WVDOT Information Technology Staffing Services RFQ(81220053)

Revised - Version 2 - 2.22.2022

Contract Item	Description	Est. Qty.	Unit of Measure	Year 1 Unit Cost	Year 2 Unit Cost	Year 3 Unit Cost	Year 4 Unit Cost	Extended Cost
4.1.1	Senior Mainframe Application Analyst (On-Site)	2080	EA	\$71.91	\$73.35	\$74.82	\$76.32	\$616,512.00
4.1.1	Senior Mainframe Application Analyst (Remote Work)	2080	EA	\$67.42	\$68.77	\$70.14	\$71.55	\$577,990.40
4.1.2	Mainframe Application Analyst (On-Site)	2080	EA	\$51.17	\$52.20	\$53.24	\$54.31	\$438,713.60
4.1.2	Mainframe Application Analyst (Remote Work)	2080	EA	\$47.98	\$48.93	\$49.91	\$50.91	\$411,278.40
4.1.3	Senior Application Oracle Database Administrator (On-Site)	2080	EA	\$103.18	\$105.25	\$107.35	\$109.50	\$884,582.40
4.1.3	Senior Application Oracle Database Administrator (Remote Work)	2080	EA	\$96.74	\$98.67	\$100.64	\$102.66	\$829,316.80

4.1.4	Application Oracle Database Administrator (On-Site)	2080	EA	\$76.04	\$77.56	\$79.11	\$80.70	\$651,892.80
4.1.4	Application Oracle Database Administrator (Remote Work)	2080	EA	\$71.29	\$72.72	\$74.17	\$75.65	\$611,166.40
4.1.5	Senior Application DB2 Database Administrator (On-Site)	2080	EA	\$104.30	\$106.39	\$108.52	\$110.69	\$894,192.00
4.1.5	Senior Application DB2 Database Administrator (Remote Work)	2080	EA	\$97.79	\$99.74	\$101.74	\$103.77	\$838,323.20
4.1.6	Application DB2 Database Administrator (On-Site)	2080	EA	\$84.16	\$85.84	\$87.56	\$89.31	\$721,489.60
4.1.6	Application DB2 Database Administrator (Remote Work)	2080	EA	\$78.90	\$80.48	\$82.09	\$83.73	\$676,416.00
4.1.7	Programmer Analyst (On-Site)	2080	EA	\$69.46	\$70.85	\$72.26	\$73.71	\$595,462.40
4.1.7	Programmer Analyst (Remote Work)	2080	EA	\$65.12	\$66.42	\$67.75	\$69.10	\$558,251.20
Grand Total								\$9,305,587.20

Contract will be evaluated on all lines but only awarded on first year. Renewal options for years 2, 3, and 4 will be initiated by the Agency, agreed to by the Vendor and processed by the WV Purchasing Division as Change Orders for subsequent years.

The Pricing Pages contain a list of the Contract Items and estimated purchase volume. The estimated purchase volume for each item represents the approximate volume of anticipated purchases only. No future use of the Contract or any individual item is guaranteed or implied.

Vendors Signature:



Assumptions : NOTE: We have noticed the Pricing Page t

1. As per RFP, GSG is considering 2080 hours per year for
2. For any approved overtime, our rate will be the same a
3. If any travel required other than primary onsite location
4. Our proposed billing rate includes base salary and sever
- in order to attract and retain skilled and experienced talent
5. Payment Terms: within 30 days of invoice submission.
6. The above price is inclusive of all Taxes.
7. The proposal will be firm for 90 days.

total ALL extended costs. This may provide an inaccurate estimate of total

the above positions.

is per regular billing rate.

n then travel cost will be extra as per Federal Travel Guidelines.

ral benefit cost towards holidays, vacation and various health insurance cost

nt.