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Header @ 1

[List View](#)**General Information** | [Contact](#) | [Default Values](#) | [Discount](#) | [Document Information](#) | [Clarification Request](#)

Procurement Folder: 968525

Procurement Type: Central Master Agreement

Vendor ID: VS0000009858 

Legal Name: Vitaver &amp; Associates, Inc.

Alias/DBA: Vitaver Staffing

Total Bid: \$780,748.80

Response Date: 12/21/2021 

Response Time: 13:05

Responded By User ID: vitaver2016 

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Last Name: Vitaver

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SO Doc Code: CRFQ

SO Dept: 0210

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Solicitation Description: Addendum #3 Professional Database Admin Services (OT22058)

Total of Header Attachments: 1

Total of All Attachments: 1



Department of Administration  
 Purchasing Division  
 2019 Washington Street East  
 Post Office Box 50130  
 Charleston, WV 25305-0130

**State of West Virginia  
 Solicitation Response**

**Proc Folder:** 968525  
**Solicitation Description:** Addendum #3 Professional Database Admin Services (OT22058)  
**Proc Type:** Central Master Agreement

Solicitation Closes	Solicitation Response	Version
2021-12-21 13:30	SR 0210 ESR12212100000003863	1

**VENDOR**  
 VS0000009858  
 Vitaver & Associates, Inc.

**Solicitation Number:** CRFQ 0210 ISC2200000008  
**Total Bid:** 780748.8000000000465661287307 **Response Date:** 2021-12-21 **Response Time:** 13:05:13  
**Comments:**

**FOR INFORMATION CONTACT THE BUYER**  
 Jessica L Hovanec  
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**Vendor Signature X** **FEIN#** **DATE**

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Professional DBA - Year 1	2080.0000	HOUR	91.000000	189280.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Commodity Line Comments:**

**Extended Description:**

Professional DBA - Year 1

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Professional DBA - Optional Year 2	2080.0000	HOUR	92.000000	191360.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Commodity Line Comments:**

**Extended Description:**

Professional DBA - Optional Year 2

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Professional DBA - Optional Year 3	2080.0000	HOUR	94.760000	197100.80

Comm Code	Manufacturer	Specification	Model #
80111609			

**Commodity Line Comments:**

**Extended Description:**

Professional DBA - Optional Year 3

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	Professional DBA - Optional Year 4	2080.0000	HOUR	97.600000	203008.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Commodity Line Comments:**

**Extended Description:**

Professional DBA - Optional Year 4

***Vitaver and Associates, Inc.'s Response to:***  
**State of West Virginia**  
**Request for Quote**  
**Professional Database Admin Services**  
**CRFQ-0210-ISC2200000008-1**

***Due Date and Time:***  
**December 21, 2021 1:30 PM EST**

***Submitted to:***

*Jessica Hovanec*  
*Senior Buyer*  
*West Virginia Purchasing Division*  
*Email: Jessica.L.Hovanec@wv.gov*

***Submitted by:***

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*VP of Client Services*  
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**Vitaver Staffing - Finding Talent since 1993**

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**COVER PAGE**

**Company Name and Address:** Vitaver and Associates, Inc. 401 East Las Olas Boulevard,  
Suite 1400, Fort Lauderdale, FL 33301

**Phone Number:** (954) 254-9446

**Contract Manager:** Mary Vitaver

**Email Address:** mary@vitaver.com

**DUNS Number:** 009390303

**TIN Number:** 65-0421909

**Small Business Qualification:** Small Minority Owned under NAICS code 541519

**Vitaver Staffing - Finding Talent since 1993**

Account Executive: Mary Vitaver (954) 254-9446

Recruiter: Anna Kim (954) 493 1370

**1.1. Skills Matrix and Resume of Ermias Teferi**

<b>Position: Database Administrator, West Virginia Office of Technology</b>		
<b>Ermias Teferi</b>		
<b>Alexandria, VA</b>		
<b>\$91.00 per hour</b>		
<b>Knowledge/Skill/Ability/Experience</b>	<b># of Years</b>	<b>Last Used</b>
Experience working as a Database Administrator	14	2021
Experience working on projects in the Government sector	5	2021
Experience in Microsoft SQL Server 2008 R2, 2012, 2014, 2016, 2019 Availability Groups and Master Data Services	14	2021
Experience in Microsoft SQL Server Reporting Services 2008 R2, 2012, 2014, 2016, 2019	14	2021
Experience in Microsoft SQL Server Integration Services 2008 R2, 2012, 2014, 2016, 2019	14	2021
Experience in Microsoft SQL Server Analysis Services 2008 R2, 2012, 2014, 2016, 2019	8	2019
Experience in Microsoft SQL Management Studio	14	2021
Experience in Microsoft Windows Server 2008 R2, 2012, 2016, 2019	14	2021
Experience in Microsoft PowerShell 4.0 or greater	14	2021
Experience in TIBCO Scribe 7.6.2 and 7.9	0	N/A
Experience in Microsoft Dynamics CRM 2011, 2013, and Dynamics 365	6	2021
Experience in Azure SQL DB/Managed Instance	4	2021
Experience in Azure Data Factory	1	2021
Experience in Red Gate Data Compare	10	2021
Experience in EMC Avamar/Data Direct	4	2019
Experience in Google Workspace: Google Sheets, Google App Sheets, Google Data Studio	5	2019
Experience in Citrix	5	2021

Experience in Time Matters 15	0	N/A
Experience in Creating T-SQL and PowerShell scripts for task automation	14	2021
Experience in utilization of multiple data encryption at rest strategies, including Always Encrypted and TDE	14	2021
Experience in migration of Microsoft Access tables to utilization SQL Server backend instead of local file storage	14	2021
Experience in use of cross-reference tables in TIBCO Scribe for automating and optimizing lookups against large datasets	0	N/A
Experience in schemas utilized in the Offender360 Accelerator for extendable Corrections systems implemented in Dynamics 2011 or greater	0	N/A
Experience in securely transferring inmate data via VINE (Victim Information and Notification Everyday) integration Protocols	0	N/A
Experience in the implementation of the Time Matters 15 application distributed via an integrated Citrix environment	0	N/A
<b>Education:</b>	B.Sc in Management Information System	
<b>Certification(s):</b>	Microsoft Azure Architect (AZ-303 and AZ-304)	

## ERMIAS TEFERI

### SUMMARY

- Microsoft SQL Database Administrator and Developer with over 12 years of experience in designing, analyzing, adapting, developing, implementing, testing, and maintaining database solutions through Business Intelligence using SQL Server 2016/2014/2012/2008R2/2008/2005, SQL Server Integration(SSIS) and Reporting Services (SSRS).
- Expertise in Database Administration on Production Servers with server configuration, performance tuning, and maintenance with outstanding troubleshooting capabilities.
- Expertise in Database Administration of large and complex databases in SQL Server 2016, 2014, 2012, 2008 R2, 2008 and SQL Server 2005/ 2000 including 24/7 Production support of the databases and round-the-clock database operations.
- Experience and deep knowledge with SQL Server Database Administering high availability and Disaster Recovery Strategies using Clustering, Standby/Replication, Database Mirroring, Log shipping.
- Experienced in Database Monitoring, Performance Tuning, Query Optimization, and Security management
- Expertise in writing T-SQL Queries, Dynamic-queries, sub-queries, and complex joins for generating Complex Stored Procedures, Triggers, User-defined Functions, CTE's Views, and Cursors.
- Strong experience in developing parameterized, drill down, click through, chart, matrix, Ad-Hoc, sub reports using SSRS 2005/2008/2012 using data from a variety of sources.
- Experience in creating a stored procedure for generating reports using Reporting Services (SSRS).
- Cloud/Azure experience includes Azure Services, PaaS, IaaS, and Migrated on-premises databases and Legacy products on Azure, deployed products on Azure, worked on the development and test environment on Azure.
- Proficient in various Extracting, Transforming, and Loading (ETL) tasks, using different transformations like Slowly Changing Dimension, Lookup, Conditional Split, Derived Column to manage data.
- Well-versed in Normalization/ De-Normalization for optimum performance in relational and dimensional database environments and maintaining Referential Integrity by using Triggers, Primary and Foreign Keys.
- Good knowledge of Data Marts, Data Modeling like Dimensional Data Modeling, Star Schema Modeling, Snowflake Modeling, FACT and Dimensions Tables, OLTP Relational Schema, and OLAP Dimensional Modeling.
- Experience in implementing / Designing Transparent Data Encryption (TDE) to encrypt confidential data.
- Experience in building, provisioning, and managing custom SharePoint sites, sub-sites, and web parts.
- Experience in writing PowerShell scripts for installation and automation of certain tasks.
- Experience in Windows server environment (AD, DNS, DHCP, and ADFS) and creating virtual machines using Hyper-V.
- Experienced in Microsoft Dynamics GP installation, implementation, upgrades, and providing support (AP, AR, Payroll, Sales, Inventory, Integration Manager, and Smart List).
- Experience in Microsoft Dynamics CRM 2013 administration, creating workflows, forms, entities, dashboards, reports, user administration, E-mail router configuration, and outlook plug-in installation.

### TECHNICAL SKILLS

Databases:	Microsoft SQL Server 2016/2014/2012/2008/R2/2005, MS Access, PostgreSQL, Elasticsearch
Platforms:	Windows 2003/2008/2012 server, Windows XP/Vista/7/8, Cloud Computing Microsoft Azure, Amazon Web Service

Tools:	MS Visual Studio 2008/2010/2012, SQL Server Business Intelligence Development Studio (BIDS), SSMS, SSRS, SSIS, SSAS, Crystal Report, SQL Query Analyzer, SQL Profiler, SQL Performance Monitor, Database Tuning Wizard, Import & Export, Red Gate, Idera, Apex SQL Tools, FogBugz, Azure Data Migration Assistant, BigBrother, Solarwinds, Zenoss, JIRA, Pentaho PDI
Software:	Microsoft Office 2003/2007/2010/2013, SharePoint, Microsoft Project 2005, Microsoft SQL Server, Microsoft Visio, SPSS, Tableau, Peachtree, Microsoft Dynamic GP, MS CRM, Management Reporter, IIS Server, ADFS
Programming Languages:	T-SQL, C++, Visual Basic, C#, HTM, CSS, JavaScript, AutoIT Script, PowerShell
Network Topologies	TCP/IP, DNS, WINS, DHCP, FTP, SNMP, SMTP, Active Directory, Hyper-V

## **EXPERIENCE**

### **Corcentric**

**McLean, VA January 2018 – Present**

#### **Sr. SQL Server Database Administrator**

- Upgraded SQL Server 2000 and SQL Server 2005/2008 to SQL Server 2012/2016 on Production/DR/QA Servers.
- Upgrading and consolidation of databases to SQL Server 2012/2014/2016/EC2, RDS, and Azure SQL.
- Configure SQL Server always on available and disaster recovery
- Upgraded SSIS package and SSRS reports to SQL Server 2012.
- Responsible for Query Improvements, Performance Tuning, and the resource bottlenecks.
- Responsible for creating, configuring and migrating, and maintaining the Cloud Databases in AWS.
- Implemented SQL Server partitioned table and index strategies.
- Created complex SQL Queries for multiple projects and fine-tuned T-SQL Queries.
- Monitoring Databases and troubleshoot SQL Server performance issues using Extended event, SQL Server Profiler, Trace, and Index tuning wizard
- Designed, deployed, and scheduled reports using SSRS to generate all daily, weekly, monthly, and quarterly reports.
- Achieved significant performance improvements across multiple applications with index tuning, snapshot isolation, and code refactoring.
- Established data security best practices and achieved full external audit compliance, mitigating the potential of a data breach. Maintained PCI compliance.
- Implemented backup recovery strategies, processes, procedures, and jobs for all SQL instances in the SQL Estate.
- Testing Disaster Recovery procedures and participating in exercises to ensure recovery of database and servers.
- Use of **Query Store** feature for monitoring performance of database systems
- Setup and manage Managed Azure SQL Database

### **Engility (FDA Scientific Computing Support)**

**North Bethesda, MD March 2017 – December 2017**

#### **Sr. SQL Server Database Administrator**

- Responsible for Database support, troubleshooting, planning, and migration. Resource planning and coordination for application migrations with project managers, and application team.
- Automated and enhanced daily administrative tasks, including space management, backup & Recovery, and performance monitoring.
- Responsible for creating a maintenance plan for consistency checks, maintaining indexes and statistics, performing fine Tuning of Database Applications. Cleansing and solving Database troubles.
- Responsible for SQL server logical and physical database design, implementation, maintenance.

- Participated in all database deployments and solved all the critical issues during deployments which prevented the extended downtime of the sites.
- Installed Monthly Security Patches and scheduled regular maintenance to ensure the health and security of the servers.
- Automated the daily routine tasks using PowerShell
- Analyzed Locks, Dead Locks, and handled the isolation Level and Concurrency Effects.
- Monitored Databases and troubleshoot SQL Server performance issues using Extended event, SQL Server Profiler, Trace, and Index tuning wizard
- Prepared the auditing reports for day-to-day as well as weekly/monthly purposes.
- Diagnosed and troubleshoot issues, and conducted performance tuning for optimizations
- Troubleshoot system issues, monitor scheduled jobs, and set up maintenance plans for proactively monitoring the performance of SQL Server databases.
- Calculated and trended database sizes
- Created complex SQL stored procedures, Triggers, Functions, Views, Indexes in SQL Server.
- Configured SSIS packages using Package configuration wizard to allow Packages to run on different environments.
- Used SSIS to create ETL packages to validate, extract, transform and load data to data warehouse databases, data mart databases.

## **XcelHR**

**Rockville, MD February 2015 –March 2017**

### **Sr. SQL Server Database Administrator (on-premises and Azure)**

- Migrated SQL Server 2008 to SQL Server 2012 in Microsoft Windows Server 2012 Enterprise Edition.
- Set up and monitored High-Availability (HA) and Disaster Recovery (DR) technologies including mirroring, log shipping, replication, failover clustering
- Manage the cloud Services and infrastructure of Microsoft, both Stage, and production.
- Migrated Disaster recovery databases into the cloud - Microsoft AZURE.
- Managed Azure IaaS, creating VM and resource deployment and configuration.
- Rebuilt/monitored the indexes at regular intervals for better performance.
- Optimized SQL queries for improved performance and availability.
- Developed, tested, and implemented a robust database backup and recovery strategy. Recovered the databases from backup.
- Migrated SSIS packages from SQL Server 2008 R2 to SSIS 2012.
- Extensively worked on SQL Server Integration Services (SSIS) and SQL Server Reporting Services (SSRS).
- Created SQL Server Agent jobs for monitoring performance of SQL Server, which covers Database Integrity Checks, Update Database Statistics, and Re-indexing.
- Wrote scripts for operational automation of manual administrative tasks.
- Conducted root cause analysis for database incidents and problems.
- Performed database/infrastructure physical design; apply patches to databases as per application requirements.
- Involved in troubleshooting and fine-tuning of databases for their performance and concurrency.
- Involved in Source Data Analysis, analysis, and designing mappings for data extraction also responsible for Design and Development of SSIS Packages to load the Data from various Databases and Files.
- Responsible for monitoring and making recommendations for performance improvement in hosted databases. This involved index creation, index removal, index modification, file group modifications, and adding scheduled jobs to re-index and update statistics in databases.
- Configured and maintained Database mirroring and log shipping for Disaster Recovery
- Monitored physical and virtual servers using performance metrics and alerts.
- Managed and supported Microsoft Dynamics CRM – creating custom workflow activities, custom dashboards, views, forms, entities, relationships, and JavaScript events.

- Managed and supported SharePoint sites – Created sites, built custom workflows, managed permission, and content; set up document management and integrated with CRM.
- Configured SAML claims authentication with ADFS as an Identity Provider Security Token Service for the SharePoint and CRM web applications

### **LifeTech ICT Solutions**

**January 2014 - February 2015**

#### **SQL Server DBA**

- Installed and configured SQL Server instances
- Troubleshoot performance issues using DMV's, Profiler, and Perfmon.
- Performed Index tuning, Query tuning, and application tuning.
- Installed SQL Server patches, and deployed database code changes
- Migrated SQL servers and databases during Operating System upgrades
- Responsible for installing, configuring, and troubleshooting AlwaysOn, and monitoring and troubleshooting Cluster servers.
- Configured log shipping and mirroring
- Configured database maintenance jobs and alerts
- Created and deployed SSIS packages and SSRS reports
- Monitored and tuned databases to optimize database performance
- Involved in troubleshooting and fine-tuning of databases for performance and concurrency.
- Designed and created databases, tables, views, store procedures, and triggers.

### **Johns Hopkins University – TSEHAI**

**Baltimore, MD October 2006 – December 2013**

#### **Database Administrator**

As part of the PEPFAR initiatives, CDC funded Health Data Management System (HDMS) projects developed and deployed in Ethiopia to help collect data from over 250 hospitals nationally.

- Worked on SharePoint Server and Managing PR Trucking system.
- Participated in the design and development of custom solutions in SharePoint 2010 using Visual Studio and SharePoint designer.
- Restructured the stored procedure, designing, coding, and developing the same using the T\_SQL Programming.
- Extensively worked on Dynamic Management Views in SQL Server 2008.
- Installed, authored, and managed reports using SQL Server 2008 Reporting Services.
- Managed the migration of SQL Server 2005 databases to SQL Server 2008.
- Monitored SQL server performance using SQL Profiler to find performance and deadlocks.
- Developed, deployed, and monitored SSIS Packages.
- Performed daily tasks including backup and restore by using SQL Server tools like SQL Server Management Studio, SQL Server Profiler, SQL Server Agent, and Database Engine Tuning Advisor.
- Responsible for unit testing the SSIS packages with respect to their flow and performance issues.
- Monitored and modified Performance using execution plans and Index tuning.
- Extensively worked on DBCC commands and Dynamic Management Objects.
- Involved in troubleshooting and fine-tuning of databases for their performance and concurrency.
- Completed documentation about the database. Recovered the databases from backup in disasters.
- Analyzed long-running slow queries and tune the same to optimize application and system performance.

### **Action Aid**

**May 2006 – October 2006**

#### **IT Infrastructure / Database Administrator**

- Installed, configured, and managed SQL Server 2005 and 2008.
- Created and deployed report using SQL Server Reporting Services (SSRS)
- Database monitoring, backup, and restore of mission-critical databases and system databases

- Performed database performance tuning, troubleshooting, day to day database maintenance tasks, scheduled jobs, and developed Maintenance Plans for database monitoring
- Troubleshoot performance problems and fine-tune databases. Rebuilt the indexes at regular intervals for better performance.
- Designed and implemented comprehensive Backup plan and disaster recovery strategies
- Implemented and scheduled a Replication process for updating our parallel servers.
- Worked extensively in Query analyzer and profiler for tuning queries using a variable for characteristics and query costs.
- Monitored and modified Performance using execution plans and Index tuning.

### **EDUCATION**

Management Information System, B.Sc. (2005)  
Unity University, Addis Ababa, Ethiopia

### **TRAININGS COMPLETED:**

- Certified Information Systems Security Professional (CISSP®), Security University, Herndon VA, USA
- CompTIA Security+ (SYO-401)
- Automating Administration with Windows POWERSHELL (M10961).
- Cisco Certified Network Associate (CCNA) Certified.
- Implementing, Managing & maintaining a Microsoft Windows Server Network Infrastructure: Network Services
- Planning, Implementing & Maintaining a Microsoft Windows Server Active Directory Infrastructure
- Managing Microsoft Windows Server Environment
- A+ Core Hardware
- Microsoft Certified System Engineering
- Project Monitoring & Evaluation Fundamentals
- Project Planning and Management

Resumes submitted to Client are confidential and for Client use only. Client agrees that Vitaver and Associates, Inc. ("VA") is a representative of all Candidates for which resumes are submitted to Client by VA. Accordingly, The Client agrees that, absent a previous Agreement executed by Client and VA, any Candidates submitted to Client by VA is hired either directly or indirectly within 180 days of receipt of resume, Client agrees to pay VA a 20% of the employee's annual first year salary, including guaranteed bonuses as a finder's fee.

Account Executive: Mary Vitaver (954) 254-9446  
 Recruiter: Matt Sampson (954) 947-8827

**1.2. Skills Matrix and Resume of Shampa Abedin**

<b>Position: Database Administrator, West Virginia Office of Technology</b>		
<b>Shampa Abedin</b>		
<b>Alexandria, VA</b>		
<b>\$91.00 per hour</b>		
<b>Knowledge/Skill/Ability/Experience</b>	<b># of Years</b>	<b>Last Used</b>
Experience working as a Database Administrator	15+	2021
Experience working on projects in the Government sector	12+	2021
Experience in Microsoft SQL Server 2008 R2, 2012, 2014, 2016, 2019 Availability Groups and Master Data Services	8	2021
Experience in Microsoft SQL Server Reporting Services 2008 R2, 2012, 2014, 2016, 2019	6	2019
Experience in Microsoft SQL Server Integration Services 2008 R2, 2012, 2014, 2016, 2019	8	2019
Experience in Microsoft SQL Server Analysis Services 2008 R2, 2012, 2014, 2016, 2019	6	2019
Experience in Microsoft SQL Management Studio	15+	2021
Experience in Microsoft Windows Server 2008 R2, 2012, 2016, 2019	15+	2021
Experience in Microsoft PowerShell 4.0 or greater	1	2021
Experience in TIBCO Scribe 7.6.2 and 7.9	0	N/A
Experience in Microsoft Dynamics CRM 2011, 2013, and Dynamics 365	0	N/A
Experience in Azure SQL DB/Managed Instance	3	2021
Experience in Azure Data Factory	0	N/A
Experience in Red Gate Data Compare	2	2014
Experience in EMC Avamar/Data Direct	0	N/A
Experience in Google Workspace: Google Sheets. Google App Sheets, Google Data Studio	1	Occasionally
Experience in Citrix	8	2019
Experience in Time Matters 15	0	N/A

Experience in Creating T-SQL and PowerShell scripts for task automation	T-SQL 8 PowerShell 1	N/A
Experience in utilization of multiple data encryption at rest strategies, including Always Encrypted and TDE	8	2021
Experience in migration of Microsoft Access tables to utilization SQL Server backend instead of local file storage	1	2021
Experience in use of cross-reference tables in TIBCO Scribe for automating and optimizing lookups against large datasets	0	N/A
Experience in schemas utilized in the Offender360 Accelerator for extendable Corrections systems implemented in Dynamics 2011 or greater	0	N/A
Experience in securely transferring inmate data via VINE (Victim Information and Notification Everyday) integration Protocols	0	N/A
Experience in the implementation of the Time Matters 15 application distributed via an integrated Citrix environment	0	N/A
<b>Education:</b>	Master's in Science	
<b>Certification(s):</b>	Microsoft Certified Professional (MCP) Microsoft Certified Technology Specialist (MCTS) – SQL Server Database Administrator 2008 Microsoft Certified IT Professional (MCITP) - SQL Server Database Administrator 2008 Administering Microsoft SQL Server 2012/2014 ( ) Microsoft Azure Administrator CompTIA A+ (IT Technician) CompTIA A+ ce Security+ ce (DOD 8570 requirements for IAT II)	



**Certified Microsoft Professional**  
**Certified Microsoft Azure Administrator**  
**Subject Matter Expert (SME): SQL Server Database Administrator**

### Objectives

A self-starting, innovative, constructive, and result oriented professional, seeking opportunity to work as a SQL Server Database Administrator. I am looking for a position to a growing Company, where I would find a unique opportunity to provide, invest, and prove my skills and expertise as a SQL Server Database Administrator.

### Profile

- Industry Focus: Information Technology, MS SQL Server, DBA
- Job Title: SQL Server Database Administrator
- Experience: 15+ Years
- Visa Status: U.S. Citizen
- References: Available

### Education

- Master's in Science, Dhaka University, Dhaka, Bangladesh.
- Bachelor's in Science (With Honors), Dhaka University, Dhaka, Bangladesh.

### Professional Certificates

- Microsoft Certified Professional (MCP)
- Microsoft Certified Technology Specialist (MCTS) – SQL Server Database Administrator 2008
- Microsoft Certified IT Professional (MCITP) - SQL Server Database Administrator 2008
- Administering Microsoft SQL Server 2012/2014 (████████)
- Microsoft Azure Administrator
- CompTIA A+ (IT Technician)
- CompTIA A+ ce
- **Security+ ce** (DOD 8570 requirements for IAT II)
- SharePoint 2007 Essentials.

### Professional Strength

- 15+ years of Database Administration and Management experience in different environments (Test, Development, Production)
- Working experience in **Enterprise, Virtual** and **Clustered** Environments.
- All aspects of MS SQL Server 2019, 2016, 2014, 2012, 2008R2
- Experience to Upgrade Microsoft SQL Server Software to later version.
- Experience to Migrate database one server to another server for various purpose
- Administration & Management: All aspects of SQL Server & Databases.
- Relational Database Design (Logical, Physical, Conceptual): Create, Modify and Implement.
- Capacity Planning
- Backup, Restore, Maintenance Plan for Disaster Recovery
- SQL Agent Job Automation

- Security Management: SQL Server & Database level (Users, User Group, Accounts, and Permission etc.)
- SQL Server Security: Impersonation
- SQL Server Security: Audit
- Master Data Services (MDS)
- Policy-based management
- Data collector
- Resource Governor
- Data Encryption
- Surface Area Configuration
- Monitoring and Troubleshooting SQL Server and Database Performance
- Database Engine Tuning Advisor(DTA)
- Execution Plan
- Profiler
- PerfMon
- DBC Command
- Utility Explorer
- **High Availability:** Database Mirroring, LogShipping, Snapshot Replication, Transactional Replication, Peer-to-Peer Replication
- Working experience with clustered Servers & Databases,
- Create ODBC Connection
- Create Linked Server
- SQL Server Reporting Services (SSRS)

### Programming

- T-SQL, Store Procedures, Trigger, Functions, PowerShell
- Working experience with ASP, ASP.NET, Cold Fusion.

### Operating Systems/Windows

- Good knowledge and working experience with Operating Systems (O/S) includes Windows Server 2012/2016, UNIX, Linux
- Virtual Machine (VMWARE)
- Active Directory

### Other

- **SolarWinds**

### Tools Used

- **SQL Server Tools:** SQL Server Management Studio, Enterprise Manager, Upgrade Advisor, Query Analyzer, SQL Profiler, Database Tuning Advisor and Index Tuning Wizard, Business Intelligence Development Studio, SQLCMD, Reporting Services Configuration manager
- **Third-Party Tools:** ER-Win, Spotlight, Visio, Idera for SQL Doctor: Health check, patch Analyze, backup Analyze, quick indexing, Speed Lite, Core FTP Lite, RedGate.

### Microsoft Office 2003/2007/2010/2013/2016

**Computing Environment (CE) Certification**  
**Training Course Completion Awarded Certificate**

### SQL Server 2008/2008 R2 Training

- Installing and Configuring Microsoft SQL Server 2008

- Database Fundamentals in Microsoft SQL Server 2008
- Creating and Managing Databases in Microsoft SQL Server 2008 R2
- Creating Data Types and Tables in Microsoft SQL Server 2008 R2
- Modifying Data in Tables with Microsoft SQL Server 2008
- Managing Security in Microsoft SQL Server 2008
- Automating Administrative Tasks in Microsoft SQL Server 2008
- Backing Up and Restoring Databases in Microsoft SQL Server 2008
- Data Integrity Using Constraints in Microsoft SQL Server 2008 R2
- Creating and Optimizing Indexes in Microsoft SQL Server 2008 R2
- Managing and Monitoring Transactions in Microsoft SQL Server 2008 R2
- Querying Metadata in Microsoft SQL Server 2008
- Implementing High Availability and Replication in Microsoft SQL Server 2008

### **SQL Server 2012, 2014 Training**

- Installation and Upgrade
- Instance Configuration and Database Creation
- Creating database objects
- Security Management
- Backing up and Restoring Databases
- Database Monitoring and Performance Tuning
- Querying Basics and Modifying Data
- Creating Programming objects and Optimize Queries

### **SQL Server 2016 Training**

- SQL Server Instances and Storage Considerations
- Installing, upgrading, and Migration
- Backing Up databases
- Restoring Databases
- Data Access & Permissions
- High Availability & Disaster Recovery
- Failover Cluster & Always-On Availability Group (AOAG)
- Monitoring SQL Server Instances
- Monitoring Database Activities & Queries
- Managing Indexes and Statistics
- Managing Database Integrity
- Encryption (TDE)
- Auditing

### **Cloud Computing: Microsoft Azure Training**

- AZ-900: Microsoft Azure Fundamentals
- AZ-104: Microsoft Azure Administrator
- AZ-300: Microsoft Azure Database Administrator

### **SHAREPOINT Training**

- SharePoint 2007 essentials
- SharePoint Server 2010 SP1: Administration
- SharePoint Server 2010 SP1: Configuration

### **CompTIA CASP+ CAS-002 Training**

- Technical Integration of Enterprise Concepts
- Security Controls for Hosts
- Research Analysis and Assessment
- Privacy Policies & Procedures and Incident Recovery
- Integration of Computing, Communications, and Disciplines
- Industry Influences, Risk Planning, Strategy, and Control
- Cryptography & Enterprise Storage Concerns
- Application Vulnerabilities and Security Controls
- Advanced Network Design, Management, and Controls

### CompTIA CASP+ CAS-003 Training

Implementing Cryptographic Techniques

### Microsoft Office & Office 365 Training

- Advanced Skills in Microsoft PowerPoint 2013
- Microsoft PowerPoint 2013 Essentials
- Microsoft Outlook 2013 Essentials
- Advanced Skills in Microsoft Outlook 2013
- Microsoft Excel 2013 Essentials
- Microsoft Office 2013 Excel Expert
- Microsoft Word Essentials
- Microsoft Access 2013 Essentials
  - Access Basics
  - Form Basics
  - Report Basics
  - Backup/Restore
  - Access Storage
  - SQL Views & Macros
  - Export/Import
  - Performance Analyze

### Exchange 2016 Training

- Convert User Mailbox to Shared Mailbox in Exchange 2016
- Create Distribution Group in Exchange 2016
- Create Mailbox Database in Exchange 2016
- Create New Mailbox in Exchange 2013
- Create Shared Mailbox in Exchange 2016
- Create User Mailbox in Exchange 2016
- **Microsoft Power BI Training: Installing, Configuring, and Administering**
- **Continue to complete courses for Continue Education Units (CEUs)**

### Professional Training with Course Completion Certificate (Verified By [iatraining.us.army.mil](http://iatraining.us.army.mil))

#### Baseline Certification Training

- NETCOM IA CompTIA A+ (220-701 & 220-702)
- NETCOM IA CompTIA A+ (220-801 & 220-802)
- NETCOM IA CompTIA Security+ (SY0-301)
- NETCOM IA CompTIA Security+ (SY0-401)
- NETCOM IA System Security Certified Practitioner (SSCP) 2012

## Sustainment Training

- NETCOM IA Information Technology Infrastructure Library (ITIL)2011 Edition

### Personal Ability

- Can-Do attitude
- Excellent in clients support
- Ability to adapt to changing environments
- Excellent ability to work as part of a team and independently
- Research new topics & quick, and continuous learner.
- Detail-oriented, proactive in communicating progress and issues,
- Able to manage time too effectively to meet deadlines and prioritize workload.
- Ability to tailor a system to meet specific organizational needs.
- Excellent analytical, interpersonal, problem-solving skills.
- Experience covers all aspects and levels of database Administration.
- Self-motivated,
- Strong communication and documentation skills
- Ability to independently manage projects and meet deadlines.
- Ability to work under pressure in a fast-paced environment
- Deadline-sensitive execution
- Inspiring organizational leadership

### Ticketing System

- Create, manage, and assign new tickets to appropriate Technology Experts or Groups.
- Manage, Resolve the assigned tickets (For All Network: NIPR, SIPR, JWICS) including:
  - Incidents related
  - Problem related
  - Change Management related
  - Internal & Customer User Accounts related
  - Database Related
- Coordinate incident tickets between Tier II and III
- Administering, managing and providing accurate and up-to-date Ticket History reports on demand

### Change Management Requirements

- Create, Submit and execute Change Request (CR) tasks. (all Networks)
- Create, Submit and execute Change Notification (CN) related to Approved CR
- Support change management process:
  - Submit request through Change Approval Board (CAB)
  - Participate (Weekly) Change Review Board (CRB)
  - Participate (Weekly) Engineering Review Board (ERB)
  - Collaborate between ERB & CRB

### Continuity of Operation (COOP)

- Plan, Create, Test & Establish procedures for COOP
- Document Emergency Operating Records which is developed, tested ready-for-use resources, actions, and procedures for COOP Planning.

### Patch Update & Maintenance

- Plan, test, and implement new OS and SQL Server Patches on test environment.
- Install, configure, upgrade, and patch to operating systems, Network Operating Systems, SQL Server Systems, System Utility Software, Applications, and third-party software
- Perform operations in a manner that minimizes impact on application downtime

#### **Security Technical Implementation Guide (STIGs)**

- Expert level experience to implement all latest Versions MS SQL Server STIGs Versions with new Release
- Expert level experience to create Instance & Databases Checklists
- Expert level experience to Remediation of Open Findings of STIG checklists
- Develop a remediation plan for all outstanding STIGS
- Include and document acceptable mitigations
- Experience to manage POAM for all findings which have not been in compliance
- Expert level experience in create, update, and maintain Server Security Plan.
- Experience to collaborate with Information Assurance Team & Security Specialist
- Experience the preparation and support of annual Commanders Cyber Readiness Inspections (CCRI) & CES

#### **Documentation Skills**

- Create, update, and maintain **documentation** for
  - Individual Server Inventory including SQL Server Inventory
  - SQL Server Database & Application—for Developers use
  - Red Book-- for System administrators use
  - Create and Maintain documentation for Server and Database Configurations
  - Operational Database Functionalities
  - Document the issues and solutions
  - After Action Report (AAR)
  - Create Standard Operating Procedure (SOP)
  - Document prior planning to new integration or implementation
  - Provide weekly and monthly status report.
  - Create and maintain documentation to help train employees resolve day to day issues and knowledge transfer

#### **History of Supported Projects**

- Defense Intelligence Agency (DIA)
- Naval Criminal Investigative Services (NCIS)
- Information Technology Common Support Unit (ITCSU)
- Headquarters Installation Information System (HQIIS)
- Support US Marine Corp Center for Lesson Learned (MCCLL)
- Support Department of Army Criminal Investigation Command (USACIDC)
- U.S. Army Legal Services Agency (USALSA)
- Support Military Health Care Management
- Support Department of Defense Education Activity (DODEA)

#### **Database Architect, Design, and Re-design**

- Ability to create an efficient physical Relational Database (RDB) design from a logical data model and Application Specifications
- Experience to work with Conceptual, Logical, and Physical Data modeling

- Experience to work with database Normalization process
- Strong understanding of Entity Integrity (EI), Referential Integrity (RI), Keys, Constraints
- Experience to work with System and Custom Stored Procedures, Database Triggers, and Functions required to ensuring the structural integrity of the databases.
- Loading and reloading data into a database

## Employment History

### Current Position

#### **ASRC Federal Holding Company**

#### **Sr. System, Software, and SQL Server Database Administrator**

Project: Defense Intelligence Agency (DIA)

**July 2020 to Present**

Statements of Work (SOW)

Serve as a

- Knowledge Management Team (KMT) Key Personnel
- System, Software, and Database Administrator (Technical Team Lead)
- Database Administration (DBA)

#### **General Dynamics Information Technology/CSRA**

Job Location: Quantico, VA

Sr. SQL Server Database/System Administrator

IT Engineering Team (NCIS)

(Architectural Deployment & Operation)

Project: Naval Criminal Investigative Service (NCIS)

AND IT Common Support Unit (ITCSU)

**December 2015 to July 2020**

#### **Professional Solutions Delivered (ProSoDel)**

Job Location: Quantico, VA

Sr. SQL Database Administrator/Architect

Project: US Marine Corp Center for Lesson Learned (MCCLL)

**June 2015 to November 2015**

#### **Micro Technology, LLC**

**Tysons Corner, VA**

Job Location: Arlington, VA

Sr. SQL Database Engineer/Architect

Information Technology: Development/Test/Production

Project: Department of Army Criminal Investigation Command (USACIDC)

**June 2013 to May, 2015**

#### **Copper River Information Technology, LLC**

(Through SOTEC Government Solutions, LLC)

Job Location: Judge Advocate General's Office (JAG) Fort Belvoir, VA

SQL Server Developer/DBA

Project: U.S. Army Legal Services Agency (USALSA)

Information Technology: Development/Production

**September, 2012 to May 2013**

### **Amtex Systems INC.**

New York

Job Location: Chantilly, VA

Title: SQL Server Database Administration

Project: Military Health Care Management

Information Technology

Production/ Infrastructure Support & Operations,

**February, 2012 to August 2012**

### **F.O.W Group**

Headquarter (Through CONVERGENZ)

Washington DC

Job Location: Arlington, VA

Title: SQL Server Database Administrator

Project: Department of Defense Education Activity (DODEA)

Information Technology: Operations

**November, 2010 to January, 2012**

### **Data Group, USA**

Alexandria, VA

SQL Server Database Administrator

Project: Multiple Commercial Projects

Development & Operation

**December, 2007- October, 2010**

### **Elegance Marketing LLC**

*E-Commerce and Data Processing*

**Title: SQL Server Database Administrator**

**Woodbridge, VA**

**Nov, 2005 - 2007**

Resumes submitted to Client are confidential and for Client use only. Client agrees that Vitaver and Associates, Inc. ("VA") is a representative of all Candidates for which resumes are submitted to Client by VA. Accordingly, The Client agrees that, absent a previous Agreement executed by Client and VA, any Candidates submitted to Client by VA is hired either directly or indirectly within 180 days of receipt of resume, Client agrees to pay VA a 20% of the employee's annual first year salary, including guaranteed bonuses as a finder's fee.

Account Executive: Mary Vitaver (954) 254-9446  
 Recruiter: Anna Kim (954) 493-1370

**1.3. Skills Matrix and Resume of Mikias Gebrakidan**

<b>Position: Database Administrator, West Virginia Office of Technology</b>		
<b>Mikias Gebrakidan</b>		
<b>Alexandria, VA</b>		
<b>\$75.00 per hour</b>		
<b>Knowledge/Skill/Ability/Experience</b>	<b># of Years</b>	<b>Last Used</b>
Experience working as a Database Administrator	12	2021
Experience working on projects in the Government sector	8	2017
Experience in Microsoft SQL Server 2008 R2, 2012, 2014, 2016, 2019 Availability Groups and Master Data Services	12	2021
Experience in Microsoft SQL Server Reporting Services 2008 R2, 2012, 2014, 2016, 2019	12	2021
Experience in Microsoft SQL Server Integration Services 2008 R2, 2012, 2014, 2016, 2019	8	2021
Experience in Microsoft SQL Server Analysis Services 2008 R2, 2012, 2014, 2016, 2019	6	2021
Experience in Microsoft SQL Management Studio	12	2021
Experience in Microsoft Windows Server 2008 R2, 2012, 2016, 2019	12	2021
Experience in Microsoft PowerShell 4.0 or greater	6	2021
Experience in TIBCO Scribe 7.6.2 and 7.9	0	N/A
Experience in Microsoft Dynamics CRM 2011, 2013, and Dynamics 365	7	2021
Experience in Azure SQL DB/Managed Instance	6	2021
Experience in Azure Data Factory	3	2021
Experience in Red Gate Data Compare	8	2021
Experience in EMC Avamar/Data Direct	6	2021
Experience in Google Workspace: Google Sheets, Google App Sheets, Google Data Studio	0	N/A
Experience in Citrix	7	2017

Experience in Time Matters 15	0	N/A
Experience in Creating T-SQL and PowerShell scripts for task automation	12	2021
Experience in utilization of multiple data encryption at rest strategies, including Always Encrypted and TDE	8	2019
Experience in migration of Microsoft Access tables to utilization SQL Server backend instead of local file storage	6	2015
Experience in use of cross-reference tables in TIBCO Scribe for automating and optimizing lookups against large datasets	0	N/A
Experience in schemas utilized in the Offender360 Accelerator for extendable Corrections systems implemented in Dynamics 2011 or greater	6	2021
Experience in securely transferring inmate data via VINE (Victim Information and Notification Everyday) integration Protocols	0	N/A
Experience in the implementation of the Time Matters 15 application distributed via an integrated Citrix environment	0	N/A
<b>Education:</b>	Master of Business Administration and Information Systems, Osmania University, India (2009) Bachelor in Business Management, Addis Ababa University, Ethiopia (2007)	
<b>Certification(s):</b>	MCSE (Microsoft Certified Solution Expert) Administering Microsoft SQL Server Querying Microsoft SQL Server Implementing a data warehouse with Microsoft SQL Server CCNA Routing and Switching AWS Certified Developer – Associate Microsoft Azure Administrator Associate Security +	

# Mikias Gebrakidan

## PROFESSIONAL SUMMARY

- 12+ years of experience in Database Administration, Development and Design in SQL Server and hands on experience in Installation, Configuration and Migration of SQL Server.
- Involved in Designing and Modeling of databases using Entity Relationship Diagram (ERD) at the Conceptual, logical and physical level.
- Extensive experience in designing, implementing and maintaining high availability and disaster recovery (HA/DR) plans including backup and restore, log shipping, replication. (transactional/merge), database mirroring, failover clustering and always on availability groups
- Extensive experience in performance tuning /analysis, troubleshooting and query optimization using native tools like MSSQL server profiler, activity monitor, performance monitor, event viewer, index tuning advisor, database tuning advisor (DTA), Dynamic Management Views (DMV), services and protocols, and configuration manager.
- Extensive implementation experience in installation, configuration, customization and extension of Microsoft Dynamics CRM as well as doing the deployment, trouble shooting and production support for the applications developed.
- A Self-starter with strong planning, organizing, analytical and problem-solving skills. Consistently manage time and multiple tasks to meet deadlines, established objectives and quality performance standards.
- Configure and maintain cloud services and infrastructure, including Azure IaaS and PaaS.
- PowerShell and Network Monitoring experience
- Microsoft Azure Storage, Hybrid, Disaster Recovery design, implementation and administration experience.
- Hyper-V & VMware virtualization experience.

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## TRAINING & PROFESSIONAL CERTIFICATIONS

- MCSE (Microsoft Certified Solution Expert)
  - Administering Microsoft SQL Server
  - Querying Microsoft SQL Server
  - Implementing a data warehouse with Microsoft SQL Server
- CCNA Routing and Switching
- AWS Certified Developer – Associate
- Microsoft Azure Administrator Associate
- Security +

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## TECHNICAL SKILLS

- Platforms: Windows 2008/2012/2012R2/2016/2019 Server, Hyper V Manager, SharePoint 2016/2019, JIRA
- Databases: Microsoft SQL Server 2016/2014/2012/2008/R2/2005, Oracle 10g/11g/12c, Azure SQL
- Languages: T-SQL, PYTHON, C#, JSON, XML
- Tools: Azure, MS Visual Studio, SQL Server Business Intelligence, SQL Server Reporting Services (SSRS), SQL Server Integration Services (SSIS), SQL Server Analysis Services, SQL Query Analyzer, SQL Profiler, SQL Performance Monitor, Database Tuning Wizard, Crystal Report, Red Gate, IDERA, Microsoft Dynamics CRM, SharePoint 2016. Microsoft Dynamics GP, Power BI, Hyper-V manager, V-Center (VMware).
- Networking/Server: Active Directory, SolarWinds, Wireshark, AppDynamics, WhatsUpGold , SPLUNK

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## PROFESSIONAL EXPERIENCE

**Client:** Farm Credit Bank of Texas, Austin, TX

**July 2020 – Present**

**Role:** Database Administrator

### Responsibilities:

- Provision/de-provision users in Microsoft Dynamics CRM in production, development and staging.
- Manage, configure and install SQL Server Always on Nodes.
- Deploy Microsoft Dynamics CRM solutions and SQL Integration Services packages.
- Refresh and manage production databases for staging, test and development environments.
- Assist Development team in troubleshooting issues with network, Active Directory, deployment, Windows and PowerShell.
- Work with development and engineering teams to automate, build and test CRM solutions.
- Configure, implement, monitor and maintain production, development and staging environments.
- Monitor and analyze system performance and provide recommendations for improvement, including system tuning and configuration changes on Front end and back end servers.
- Provide Tier 4 COOP association support.
- Manage and administer Dynamics 365 online on Azure platform.
- Create queries, export including customized reports as needed.
- Provide user training as needed with regular education and guidance on newly released software additions which may improve CRM capability.
- Performed preventative maintenance of the CRM system to ensure the minimal downtime.

- Managing database security. Design, develop, and implement automated data backup and restoration procedures. Provide technical support for database maintenance and disaster recover
- Manage and configure application and database servers using Hyper-V Manager and VMware (V-client).
- Handled database server tuning, application tuning, maintaining documentation, capacity planning and database security.
- Performed database tuning, created database reorganization procedures, scripted database alerts, and monitored scripts.
- Troubleshoot database performance issues and tune database objects. Set up traces and Profiler to troubleshoot performance issues. Analyze deadlocks diagnose issues on the server. Troubleshoot Infrastructure issues related to SQL database server such as memory, CPU, I/O, Disk, etc. Monitor log files to proactively resolve issues.
- Manage hierarchical security access control, permissions for databases and ensure data integrity. Ability to prepare for and participate in security audits and disaster recovery measures.
- Configure and manage Always on availability group nodes.
- Create and deploy SSIS packages on multiple instances using Kingsway Soft.

**Client: XcelHR Rockville, MD, US**

**September 2015– May 2020**

**Role: Database Administrator**

**Responsibilities:**

- Creating Labs, Virtual Machines along with setting up policies and using Formulas and Custom Images to deploy the network.
- Administer and Configured SQL Server 2016 Always On Availability Groups.
- Working as Cloud Administrator on Microsoft Azure, involved in configuring virtual machines, storage accounts, resource groups.
- Assists in all aspects of the cloud migration initiative, including its impact on networks and security.
- Involved in Analyzing and Upgrading SQL Server 2008 to SQL Server 2016.
- Responsible for SQL server logical and physical database design, implementation, and maintenance.
- Install, configure SQL Server 2008/2008R2/2012/2014/2016 and apply periodic service packs and hotfixes (cumulative updates) for all environments.
- Perform daily checkups on SQL jobs, hardware diagnostics for hard drives, backups, disk-space, SQL and windows error logs as part of proactive maintenance plans.
- Designed and created various Database objects such as Tables, Views, Index, Functions, Stored Procedures, Triggers as per business requirements.
- Manage users and groups (roles), provide appropriate server roles, map them to specific databases and grant specific privileges over selected database securable objects to ensure security and integrity.
- Performed backup, restoration of Databases in Full, Simple & Bulk-Logged Recovery models.
- Performance tuning by analyzing execution plans, creating and maintaining indexes (Rebuild/Reorganize), Update Statistics, Partitions, Client/Server Connectivity, and structure modification.
- Maintain SQL Server 2016 AlwaysOn Availability Groups
- Analyzing Locks, Blocks, Dead Locks, Resource Utilization, handling Isolation Level and Concurrency issues.
- Converts client requirements and functional specifications to technical design with effort estimation Manage the delivery of CRM configuration, custom assembly development and integration code and data migration script for the Microsoft Dynamics CRM-based project.
- Created ETL packages with different data sources and then loaded the data into destination tables by performing different kinds of transformations using SSIS packages.
- Develop reports using SQL Server Reporting Services (SSRS).
- SQL Query Performance Tuning, System Performance Analysis, analyzing the Query Execution Plans, Used SQL Profiler for optimizing the stored procedure.
- Assist in transitions within cloud and onsite services.
- Responsible for managing, patching (Upgrading) and administering Custom SharePoint sites.

**Client: Trowbridge & Trowbridge, Washington DC**

**April 2014 – September 2015**

**Role: IT Admin**

**Responsibilities:**

- Configure, patch, test, monitor, and support SQL Server 2008/2008R2/2012/2014/2016 instances, maintaining the databases at current release and maintenance levels.
- Involved in Administering the servers by creating User logins with appropriate roles, logins, monitoring the user accounts, creation of groups, granting the privileges to users and groups.
- Develop TSQL scripts to create database objects and perform DML and DDL tasks.
- Creating Constraints, Defaults, Rules, Tables, Indexes, Views, Stored Procedures, Functions, Triggers, Cursors, Temp tables and Dynamic SQL queries.
- Involved in Upgrade of Servers from SQL Server 2008 to SQL Server 2012.
- Used SQL Profiler for Performance Monitoring to resolve Dead Locks and long-running queries by checking appropriate changes and used Database Tuning Advisor to improve the performance of Query.

- Troubleshoot Blocking and Deadlocking issues by making appropriate changes to Transaction Isolation levels and the types of locks being held; avoid keeping transactions open for long durations, breaking large transactions to smaller ones.
- Auditing of databases for Logins, Users transactions, and database activities and resolving orphan users.
- Configured and Monitored Database Mirroring for one of the Business Development scenarios; involved in Configuration, Administration, Implementation using Log Shipping.
- Analyze and deploy scripts and packages in prod/test environments from different developers and CAREPOINT (Guardian RX application vendor) based on CR/change request process and in compliance with HIPAA.
- SQL Query Performance Tuning, System Performance Analysis, analyzing the Query Execution Plans, Used SQL Profiler for optimizing stored procedures.
- Implement database refresh using SSIS packages and automated backup/restore jobs.
- Worked with a team of ETL developers, application developers, network engineers, server administrators, system analysts, and testers.

**Client: HPE (Contractor for the FDA), Silver Spring MD**

**February 2015 – April 2017**

**Role: NOC Specialist**

**Responsibilities**

- Reviewed security logs to ensure compliance with policies and procedures and identifies potential anomalies.
- Performed monitoring and surveillance, incident management and resolution, technical support, scheduled maintenance, network configuration, and change request support of the entire global IT network infrastructure.
- Responsible for preparing and maintenance of the log troubleshooting notes and network trouble tickets; Create, open, resolve and close escalated tickets.
- Monitored Data Center using third party tools and troubleshoot or escalate the issues, which includes oversee Bandwidth and IP Flow monitoring programs to fix problems. Investigate, analyze and document network issues.
- Work closely with senior network engineers, field technicians, equipment vendors, and telecom carriers to troubleshoot and resolve various types of network issues and outages.

**Client: CBC, Addis Ababa, Ethiopia**

**November 2009 – December 2013**

**Role: Database Administrator**

**Responsibilities:**

- Responsible for logical and physical planning of the databases capacity planning.
- Involved in Administering the servers by creating User logins with appropriate roles, logins, monitoring the user accounts, creation of groups, granting the privileges to users and groups.
- Involved in writing Stored Procedures, Functions, and Triggers to handle database automation tasks.
- Maintaining database environments, backup and recovery, and performance tuning.
- Develop, Implement and Administer policies and procedures for ensuring security and integrity.
- Migration of data from MS SQL 2005 and other flat files to MS SQL 2008R2.
- Fixed several SQL Query performance issues by examining execution plans, tuning indexes, creating plan guides, adding hint words.
- Profiled and tuned servers on a monthly basis to ensure fast queries and reports.
- Scheduling and monitoring SQL agent jobs.
- Assisting development teams with data cleansing, migration, and loading in addition to assisting and supporting development teams with reviewing, building, testing and maintaining database structures and SQL scripts.

**EDUCATION**

- Master of Business Administration and Information Systems, Osmania University, India (2009)
- Bachelor in Business management, Addis Ababa University, Ethiopia (2007)

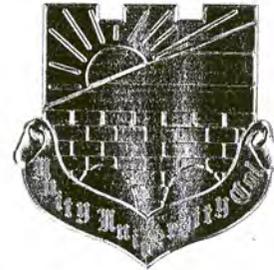
**PROFESSIONAL MEMBERSHIPS**

- Professional Association for SQL Server (PASS)

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Unity University College

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The Senate of Unity University College, by virtue of  
the powers vested in it by the Ministry of Education  
has hereby granted the Degree of

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Bachelor of Science

በ ጠያኔጅ መንጎት ኢንፎርሜሽን ሲስተምስ  
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in Management Inf<sup>n</sup> Systems  
with all honors, privileges and obligations

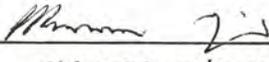
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to Ermias Seyoum Teferi  
Pertaining thereto and in witness thereof has  
authorized its issuance duly signed, and sealed.

አዲስ አበባ ሐምሌ ፲፱ ሦስት ቀን አሥራ ዘጠኝ መቶ  
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Issued in Addis Ababa on this thirtieth day of the  
month of July in the year two thousand and five.

  
ፕሬዚዳንት  
President

  
የአካዳሚክ ም/ፕሬዚዳንት  
Academic Vice President



CANDIDATE NO. 

VERIFICATION NO. 

# Microsoft Certified

## Microsoft Azure Solutions Architect Expert

ERMIAS S TEFERI

Has successfully completed the requirements to be recognized as a Microsoft Certified: Azure Solutions Architect Expert.

Date of achievement: July 17, 2021

Valid until: July 17, 2022

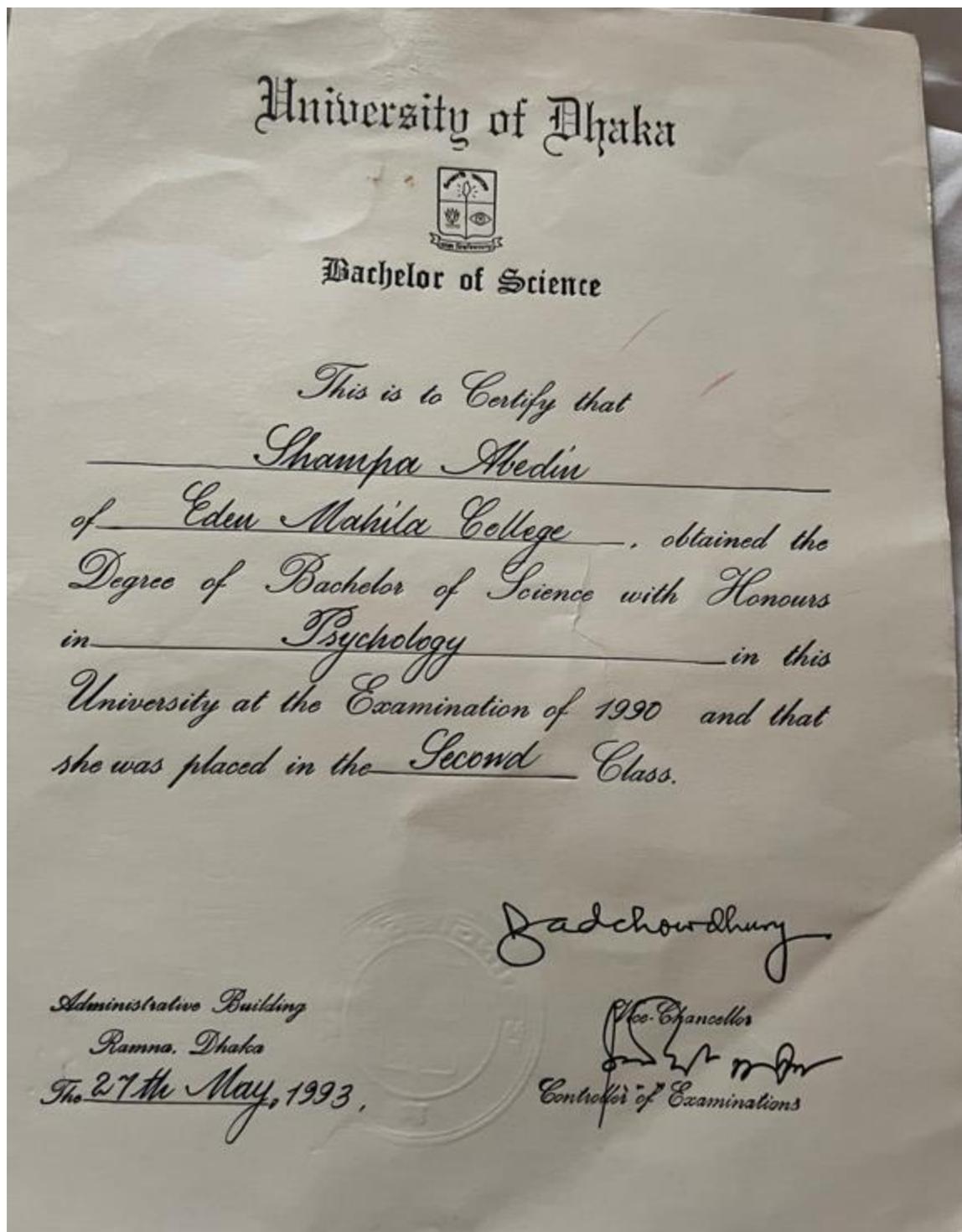


A handwritten signature in blue ink, appearing to read "N. Satya Nadella".

Satya Nadella  
Chief Executive Officer



2.2. Educational diploma and certificates for Shampa Abedin



# Microsoft Certified

## Microsoft Azure Administrator Associate

SHAMPA ABEDIN

Has successfully completed the requirements to be recognized as a Microsoft Certified: Azure Administrator Associate.

Date of achievement: March 06, 2021

Valid until: March 06, 2023



A handwritten signature in black ink, appearing to read "N. Satya Nadella".

Satya Nadella  
Chief Executive Officer





# Microsoft Certified IT Professional

## SHAMPA ABEDIN

Has successfully completed the requirements to be recognized as a Microsoft® Certified IT Professional:  
Database Administrator 2008.

Date of achievement: July 26, 2014

Certification number: [REDACTED]

Satya Nadella  
Chief Executive Officer

**Microsoft**  
CERTIFIED  
IT Professional



# Microsoft Certified Technology Specialist

## SHAMPA ABEDIN

Has successfully completed the requirements to be recognized as a Microsoft® Certified Technology Specialist: SQL Server 2008, Implementation and Maintenance.

Date of achievement: June 19, 2010

Certification number: [REDACTED]

Satya Nadella  
Chief Executive Officer

**Microsoft**  
CERTIFIED  
Technology Specialist

## Microsoft Certification Official Transcript

Microsoft Certification ID: [REDACTED]



shampa abedin  
[REDACTED]

### Active Certifications

### Achievement Date

Microsoft® Certified IT Professional: Database Administrator 2008  
Certification Number: [REDACTED]

July 26, 2014

Microsoft Certified Professional: Microsoft Certified Professional  
Certification Number: [REDACTED]

April 16, 2012

Microsoft® Certified Technology Specialist: SQL Server 2008,  
Implementation and Maintenance  
Certification Number: [REDACTED]

June 19, 2010

### Exams

### Date Completed

462

Administering Microsoft SQL Server 2012/2014 Databases

January 21, 2017

450

PRO: Designing, Optimizing and Maintaining a Database Administrative  
Solution Using Microsoft SQL Server 2008

July 26, 2014

432

Microsoft SQL Server 2008, Implementation and Maintenance

June 19, 2010

## 2.3. Educational diploma and certificates for Mikias Gebrakidan

### Microsoft® Certified Professional Transcript

Last Activity Recorded : June 09, 2018

Microsoft Certification ID : [REDACTED]

**Microsoft**  
**CERTIFIED**  
Professional

MIKIAS A GEBRAKIDAN

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

#### ACTIVE MICROSOFT CERTIFICATIONS:

##### Microsoft® Certified Solutions Associate

Certification Number : [REDACTED] Achievement Date : 06/09/2018  
Certification/Version : SQL Server 2012/2014

##### Microsoft Certified Professional

Certification Number : [REDACTED] Achievement Date : 04/12/2014  
Certification/Version : Microsoft Certified Professional

#### MICROSOFT CERTIFICATION EXAMS COMPLETED SUCCESSFULLY :

Exam ID	Description	Date Completed
463	Implementing a Data Warehouse with Microsoft SQL Server 2012/2014	Jun 09, 2018
461	Querying Microsoft SQL Server 2012/2014	Nov 21, 2014
462	Administering Microsoft SQL Server 2012/2014 Databases	Apr 12, 2014

Microsoft  
CERTIFICATION

ID: [REDACTED]



Mikias Gebrakidan

has successfully completed the AWS Certification requirements and has achieved their:

AWS Certified Developer - Associate

**Issue Date**

November 17, 2018

**Expiration Date**

November 17, 2020

A handwritten signature in cursive script, reading "Maureen Lonergan".

Maureen Lonergan  
Director, Training and Certification

Validation Number [REDACTED]

Validate at: <http://aws.amazon.com/verification>



# Microsoft Certified Solutions Associate

## MIKIAS A GEBRAKIDAN

Has successfully completed the requirements to be recognized as a Microsoft® Certified Solutions Associate: SQL Server 2012/2014.

Date of achievement: 06/09/2018

Certification number [REDACTED]

Satya Nadella  
Chief Executive Officer

**Microsoft**  
CERTIFIED  
Solutions Associate



# Microsoft Certified Professional

**MIKIAS A GEBRAKIDAN**

Has successfully completed the requirements to be recognized as a Microsoft Certified Professional.

Date of achievement: 04/12/2014

Certification number: [REDACTED]

A handwritten signature in black ink, appearing to read "N. Satya".

Satya Nadella  
Chief Executive Officer

**Microsoft**  
CERTIFIED  
Professional

# Mikias Gebrakidan

has successfully completed the requirements to be recognized as



Code: [REDACTED]  
Verify at: <http://verify.CompTIA.org>



CANDIDATE ID

April 18, 2021

CERTIFICATION DATE

EXP DATE: 04/18/2024

TODD THIBODEAUX, PRESIDENT & CEO

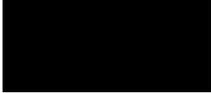


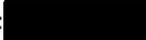
WWW.WES.ORG

P.O. Box 5087, Bowling Green Station  
New York, NY 10274-5087  
U.S.A  
Tel: 212-966-6311 Fax: 212-739-6120  
Email: [www.wes.org/contact.asp](http://www.wes.org/contact.asp)

06-Sep-2012

Mikias Aklilu GEBRAKIDAN



Reference#: 

Thank you for choosing World Education Services (WES).

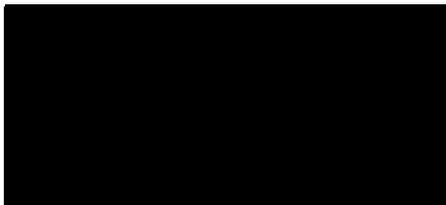
The enclosed evaluation report (Ref: ) was prepared with great care and reflects our best judgment of your educational qualifications. If you have any questions, please contact the Director of Evaluations in writing. To protect your privacy, we do not discuss evaluations over the telephone.

As you requested, your evaluation report and your verified transcripts have been sent to the recipient(s) listed below. Please note that WES sends transcripts only to educational institutions.

Your evaluation report and transcripts are stored at WES and are ready to be sent to any educational institution at anytime. To place future orders log on to our website <https://www.wes.org/appstatus/index.aspx>

Sincerely,

World Education Services





World Education Services

## CREDENTIAL EVALUATION AND AUTHENTICATION REPORT

**Name:** GEBRAKIDAN, Mikias  
**Date of Birth:** June 13, 1985

**Date :** September 06, 2012  
**Ref #:** [REDACTED]  
**Page:** 2 of 4

2. **Credential Authentication:** *Official transcripts were sent directly by the institution*
- Country:** India
- Credential:** Master of Business Administration
- Year:** 2009
- Awarded by:** Osmania University
- Institution Status:** Accredited
- Admission requirements:** Bachelor's degree
- Length of program:** Two years
- Major/Specialization:** Business Administration
- U.S. Equivalency:** Bachelor's and master's degree
- Remarks:** The equivalency for this credential is stated in conjunction with study previously completed (see #1, above).





World Education Services

## COURSE-BY-COURSE ANALYSIS

Name: GEBRAKIDAN, Mikias  
Date of Birth: June 13, 1985

Date : September 06, 2012

Ref #: [REDACTED]

Page: 3 of 4

### INSTITUTIONS - DATES - SUBJECTS

U.S.  
Semester Credits U.S.  
Grades

#### Addis Ababa University

##### 2003-2004

(L) Principles of Accounting I	3.0	A
(L) Microeconomics I	3.0	C
(L) Sophomore English	3.0	A
(L) Introduction to Management	3.0	B
(L) Introduction to Computer Application in Business	2.0	B
(L) Mathematics for Management	3.0	A
(L) Principles of Accounting II	3.0	A
(L) Microeconomics II	3.0	B
(L) Business Communication	3.0	B
(L) Statistics for Management	3.0	A
(L) Quantitative Methods II	3.0	B

##### 2004-2005

(U) Cost and Management Accounting I	3.0	A
(U) Principles of Marketing	3.0	B
(U) Human Resource Management	3.0	B
(U) Organization and Management	3.0	A
(U) Business Law	3.0	A
(U) Materials Management	3.0	C
(U) Financial Accounting I	4.0	A
(U) Cost and Management Accounting II	3.0	A
(U) Risk Management and Insurance	3.0	B
(U) International Marketing	3.0	B
(U) Management Information Systems	3.0	A
(U) Research Methods	3.0	A

##### 2005-2006

(U) Financial Management I	3.0	B
(L) Civics and Ethics Education	3.0	A
(U) Managerial Economics	3.0	A
(U) Operations Research	3.0	B
(U) System Analysis and Design	3.0	C
(U) Financial Management II	3.0	A
(U) Project Analysis and Management	3.0	A
(U) Money and Banking	3.0	A
Seminar in Management	3.0	B

(Continued on next page)



## COURSE-BY-COURSE ANALYSIS

Name: GEBRAKIDAN, Mikias  
Date of Birth: June 13, 1985

Date: September 06, 2012  
Ref #: [REDACTED]  
Page: 4 of 4

INSTITUTIONS - DATES - SUBJECTS	U.S. Semester Credits	U.S. Grades
(U) Operations Management	4.0	B
(U) Business Policy and Strategy	3.0	C
<b>2006-2007</b>		
(L) General Psychology <i>Repeated for grade improvement</i>	3.0	C
<b>Osmania University</b>		
<b>2007-2008</b>		
(U) Management and Organizational Behavior	2.5	A
(U) Managerial Economics	2.5	A
(U) Accounting for Management	2.5	A
(U) Marketing Management	2.5	A
(U) Statistics for Management	2.5	A
(U) Legal Aspects of Business	2.5	A
(U) Information Technology Application for Management	2.0	A
(U) Introduction to Information Technology Lab	1.0	A
(U) Human Resource Management	2.5	A
(U) Business Environment	2.5	A
(U) Financial Management	2.5	A
(U) Marketing Research	2.5	A
(U) Operations Research	2.5	B
(U) Operations Management	2.5	A
(U) Technology and Business	2.5	A
<b>Graduate Study: 2008-2009</b>		
Strategic Management Accounting	2.5	A
Total Quality Management	2.5	B+
Global Business	2.5	A
Financial Risk Management	2.5	B+
Financial Services	2.5	A
Organizational Development	2.5	A
Strategic Management	2.5	A
Supply Chain Management	2.5	A
Entrepreneurial Development	2.5	A
International Finance	2.5	A
Investment Management	2.5	A
Empowerment and Leadership Development Project	2.5	A
	0.0	Pass

### SUMMARY

Total Graduate Semester Credits: 30.0 GPA: 3.89  
Total Undergraduate Semester Credits: 141.5 GPA: 3.49

---

## CREENTIAL EVALUATION AND AUTHENTICATION REPORT

**Name:** GEBRAKIDAN, Mikias  
**Date of Birth:** June 13, 1985

**Date :** September 06, 2012  
**Ref #:** [REDACTED]  
**Page:** 1 of 4

---

### U.S. EQUIVALENCY SUMMARY

Bachelor's and master's degree from a regionally accredited institution

### CREENTIAL ANALYSIS

- |                                   |   |
|-----------------------------------|---|
| <b>Credential Authentication:</b> | <i>Official transcripts were sent directly by the institution</i> |
| <b>Country:</b>                   | Ethiopia  |
| <b>Credential:</b>                | Bachelor of Arts  |
| <b>Year:</b>                      | 2007  |
| <b>Awarded by:</b>                | Addis Ababa University  |
| <b>Institution Status:</b>        | Accredited  |
| <b>Admission requirements:</b>    | Ethiopian Higher Education Entrance Qualification Certificate     |
| <b>Length of program:</b>         | Three years   |
| <b>Major/Specialization:</b>      | Management  |
| <b>U.S. Equivalency:</b>          | Three years of undergraduate study                                |



**ADDENDUM ACKNOWLEDGEMENT FORM**  
**SOLICITATION NO.: CRFQ ISC2200000008**

**Instructions:** Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

**Acknowledgment:** I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

**Addendum Numbers Received:**

(Check the box next to each addendum received)

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6  |
| <input checked="" type="checkbox"/> Addendum No. 2 | <input type="checkbox"/> Addendum No. 7  |
| <input checked="" type="checkbox"/> Addendum No. 3 | <input type="checkbox"/> Addendum No. 8  |
| <input type="checkbox"/> Addendum No. 4            | <input type="checkbox"/> Addendum No. 9  |
| <input type="checkbox"/> Addendum No. 5            | <input type="checkbox"/> Addendum No. 10 |

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Vitaver and Associates, Inc.

\_\_\_\_\_  
Company

Mary Vitaver

  
\_\_\_\_\_  
Authorized Signature

12/21/2021

\_\_\_\_\_  
Date

NOTE: This addendum acknowledgment should be submitted with the bid to expedite document processing.



# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

7/22/2021

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

<b>PRODUCER</b> Risk Strategies Company 3250 N. 29th Ave Hollywood, FL 33020	<b>CONTACT NAME:</b> <b>PHONE (A/C, No. Ext):</b> 954-963-6666	<b>FAX (A/C, No):</b> 954-963-9776
	<b>E-MAIL ADDRESS:</b> aiucerts@risk-strategies.com	
<b>INSURER(S) AFFORDING COVERAGE</b>		<b>NAIC #</b>
<b>INSURER A:</b> Everest National Insurance Company		10120
<b>INSURER B:</b> Lloyd's of London		
<b>INSURER C:</b>		
<b>INSURER D:</b>		
<b>INSURER E:</b>		
<b>INSURER F:</b>		

**INSURED**  
 Vitaver And Associates, Inc.  
 401 East las Olas Blvd., Suite 1400  
 Fort Lauderdale, FL 33301

**COVERAGES**

CERTIFICATE NUMBER: 63009245

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:			91ML000954211	7/26/2021	7/26/2022	EACH OCCURRENCE \$1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$200,000 MED EXP (Any one person) \$10,000 PERSONAL & ADV INJURY \$1,000,000 GENERAL AGGREGATE \$3,000,000 PRODUCTS - COMP/OP AGG \$3,000,000 \$
A	<b>AUTOMOBILE LIABILITY</b> <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY			91ML000954211	7/26/2021	7/26/2022	COMBINED SINGLE LIMIT (Ea accident) \$1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$			91CU000857211	7/26/2021	7/26/2022	EACH OCCURRENCE \$4,000,000 AGGREGATE \$4,000,000 \$
A	<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A	8600001041211	4/18/2021	4/18/2022	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE - EA EMPLOYEE \$1,000,000 E.L. DISEASE - POLICY LIMIT \$1,000,000
A	Professional Liability			91ML000954211	7/26/2021	7/26/2022	Occurrence: \$1,000,000 Aggregate: \$3,000,000/Each Claim Ded.: \$1K Each Claim: \$3,000,000 Aggregate: \$3,000,000/ Ded: \$2,500
B	Cyber Liability Retro Active Date: Unlimited			ESJ0128877194	3/1/2021	3/1/2022	

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Those usual to the Insured's Operations. FOR INFORMATIONAL PURPOSES ONLY.

**CERTIFICATE HOLDER**

VITAVER & ASSOCIATES, INC.  
 FOR INFORMATIONAL PURPOSES ONLY  
 401 E LAS OLAS BLVD STE 1400  
 FORT LAUDERDALE, FL 33301-2218

**CANCELLATION**

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

RSC Insurance Brokerage

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ACORD 25 (2016/03)

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**5.1. Price Sheet for Ermias Teferi**



Department of Administration  
 Purchasing Division  
 2019 Washington Street East  
 Post Office Box 50130  
 Charleston, WV 25305-0130

State of West Virginia  
 Centralized Request for Quote  
 Info Technology

<b>Proc Folder:</b> 968525		<b>Reason for Modification:</b>	
<b>Doc Description:</b> Addendum #3 Professional Database Admin Services (OT22058)		Addendum #3 is published to move bid opening date from 12/15/2021 to 12/21/2021.	
<b>Proc Type:</b> Central Master Agreement			
<b>Date Issued</b>	<b>Solicitation Closes</b>	<b>Solicitation No</b>	<b>Version</b>
2021-12-13	2021-12-21 13:30	CRFQ 0210 ISC2200000008	4

**BID RECEIVING LOCATION**

BID CLERK  
 DEPARTMENT OF ADMINISTRATION  
 PURCHASING DIVISION  
 2019 WASHINGTON ST E  
 CHARLESTON WV 25305  
 US

**VENDOR**

**Vendor Customer Code:** VS0000009858  
**Vendor Name :** Vitaver and Associates, Inc.  
**Address :** 401 E Las Olas Blvd, Ste 1400  
**Street :**  
**City :** Fort Lauderdale  
**State :** Florida **Country :** USA **Zip :** 33301  
**Principal Contact :** Mary Vitaver  
**Vendor Contact Phone:** 954-254-9446 **Extension:**

**FOR INFORMATION CONTACT THE BUYER**  
 Jessica L Hovanec  
 304-558-2314  
 jessica.l.hovanec@wv.gov

**Vendor** Vitaver and Associates, Inc., Mary Vitaver  
**Signature X** *Mary Vitaver* **FEIN#** 65-0421909 **DATE** 12/21/2021

**All offers subject to all terms and conditions contained in this solicitation**

**ADDITIONAL INFORMATION**

Addendum #3 is published to move bid opening date from December 15, 2021 to December 21, 2021. Bid opening time remains the same at 1:30 PM EST.

\*\*\*\*\*

The West Virginia Purchasing Division is soliciting bids on behalf of the WV Office of Technology to establish an open-end contract for professional database administrator services per the Terms & Conditions as attached hereto.

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Professional DBA - Year 1	2080.00000	HOUR	\$91.00	\$189,280.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description:**  
Professional DBA - Year 1

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	Professional DBA - Optional Year 2	2080.00000	HOUR	\$92.00	\$191,360.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description:**  
Professional DBA - Optional Year 2

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
3	Professional DBA - Optional Year 3	2080.00000	HOUR	\$94.76	\$197,100.80

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description:**  
Professional DBA - Optional Year 3

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
4	Professional DBA - Optional Year 4	2080.00000	HOUR	\$97.60	\$203,008.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description:**  
Professional DBA - Optional Year 4

**SCHEDULE OF EVENTS**

<u>Line</u>	<u>Event</u>	<u>Event Date</u>
1	Technical Questions due by December 6, 2021 at 10:00 AM EST	2021-12-06

	Document Phase	Document Description	Page
ISC2200000008	Final	Addendum #3 Professional Database Admin Services (OT22058)	4

**ADDITIONAL TERMS AND CONDITIONS**

See attached document(s) for additional Terms and Conditions

## 5.2. Price Sheet for Shampa Abedin



Department of Administration  
 Purchasing Division  
 2019 Washington Street East  
 Post Office Box 50130  
 Charleston, WV 25305-0130

### State of West Virginia Centralized Request for Quote Info Technology

<b>Proc Folder:</b>	968525	<b>Reason for Modification:</b>
<b>Doc Description:</b>	Addendum #3 Professional Database Admin Services (OT22058)	Addendum #3 is published to move bid opening date from 12/15/2021 to 12/21/2021.
<b>Proc Type:</b>	Central Master Agreement	
<b>Date Issued</b>	<b>Solicitation Closes</b>	<b>Solicitation No</b>
2021-12-13	2021-12-21 13:30	CRFQ 0210 ISC2200000008
		<b>Version</b>
		4

**BID RECEIVING LOCATION**

BID CLERK  
 DEPARTMENT OF ADMINISTRATION  
 PURCHASING DIVISION  
 2019 WASHINGTON ST E  
 CHARLESTON WV 25305  
 US

**VENDOR**

**Vendor Customer Code:** VS0000009858  
**Vendor Name :** Vitaver and Associates, Inc.  
**Address :** 401 E Las Olas Blvd, Ste 1400  
**Street :**  
**City :** Fort Lauderdale  
**State :** Florida **Country :** USA **Zip :** 33301  
**Principal Contact :** Mary Vitaver  
**Vendor Contact Phone:** 954-254-9446 **Extension:**

**FOR INFORMATION CONTACT THE BUYER**  
 Jessica L Hovanec  
 304-558-2314  
 jessica.l.hovanec@wv.gov

**Vendor** Vitaver and Associates, Inc. Mary Vitaver  
**Signature** \**Mary Vitaver* **FEIN#** 65-0421909 **DATE** 12/21/2021

**All offers subject to all terms and conditions contained in this solicitation**

**ADDITIONAL INFORMATION**

Addendum #3 is published to move bid opening date from December 15, 2021 to December 21, 2021. Bid opening time remains the same at 1:30 PM EST.

\*\*\*\*\*

The West Virginia Purchasing Division is soliciting bids on behalf of the WV Office of Technology to establish an open-end contract for professional database administrator services per the Terms & Conditions as attached hereto.

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Professional DBA - Year 1	2080.00000	HOUR	\$91.00	\$189,280.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description:**  
Professional DBA - Year 1

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	Professional DBA - Optional Year 2	2080.00000	HOUR	\$92.00	\$191,360.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description:**  
Professional DBA - Optional Year 2

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
3	Professional DBA - Optional Year 3	2080.00000	HOUR	\$94.76	\$197,100.80

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description:**  
Professional DBA - Optional Year 3

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
4	Professional DBA - Optional Year 4	2080.00000	HOUR	\$97.60	\$203,008.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description:**  
Professional DBA - Optional Year 4

**SCHEDULE OF EVENTS**

<u>Line</u>	<u>Event</u>	<u>Event Date</u>
1	Technical Questions due by December 6, 2021 at 10:00 AM EST	2021-12-06

	Document Phase	Document Description	Page
ISC2200000008	Final	Addendum #3 Professional Database Admin Services (OT22058)	4

**ADDITIONAL TERMS AND CONDITIONS**

See attached document(s) for additional Terms and Conditions

### 5.3. Price Sheet for Mikias Gebrakidan



Department of Administration  
 Purchasing Division  
 2019 Washington Street East  
 Post Office Box 50130  
 Charleston, WV 25305-0130

#### State of West Virginia Centralized Request for Quote Info Technology

<b>Proc Folder:</b>	968525	<b>Reason for Modification:</b>
<b>Doc Description:</b>	Addendum #3 Professional Database Admin Services (OT22058)	Addendum #3 is published to move bid opening date from 12/15/2021 to 12/21/2021.
<b>Proc Type:</b>	Central Master Agreement	
<b>Date Issued</b>	<b>Solicitation Closes</b>	<b>Solicitation No</b>
2021-12-13	2021-12-21 13:30	CRFQ 0210 ISC2200000008
		<b>Version</b>
		4

**BID RECEIVING LOCATION**

BID CLERK  
 DEPARTMENT OF ADMINISTRATION  
 PURCHASING DIVISION  
 2019 WASHINGTON ST E  
 CHARLESTON WV 25305  
 US

**VENDOR**

**Vendor Customer Code:** VS0000009858  
**Vendor Name :** Vitaver and Associates, Inc.  
**Address :** 401 E Las Olas Blvd, Ste 1400  
**Street :**  
**City :** Fort Lauderdale  
**State :** Florida **Country :** USA **Zip :** 33301  
**Principal Contact :** Mary Vitaver  
**Vendor Contact Phone:** 954-254-9446 **Extension:**

**FOR INFORMATION CONTACT THE BUYER**  
 Jessica L Hovanec  
 304-558-2314  
 jessica.l.hovanec@wv.gov

**Vendor** Vitaver and Associates, Inc., Mary Vitaver  
**Signature** *Mary Vitaver* **FEIN#** 65-0421909 **DATE** 12/21/2021

**All offers subject to all terms and conditions contained in this solicitation**

**ADDITIONAL INFORMATION**

Addendum #3 is published to move bid opening date from December 15, 2021 to December 21, 2021. Bid opening time remains the same at 1:30 PM EST.

The West Virginia Purchasing Division is soliciting bids on behalf of the WV Office of Technology to establish an open-end contract for professional database administrator services per the Terms & Conditions as attached hereto.

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Professional DBA - Year 1	2080.00000	HOUR	\$75.00	\$156,000.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description:**  
Professional DBA - Year 1

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	Professional DBA - Optional Year 2	2080.00000	HOUR	\$76.50	\$159,120.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description:**  
Professional DBA - Optional Year 2

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
3	Professional DBA - Optional Year 3	2080.00000	HOUR	\$78.80	\$163,904.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description:**  
Professional DBA - Optional Year 3

INVOICE TO		SHIP TO	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
4	Professional DBA - Optional Year 4	2080.00000	HOUR	\$81.00	\$168,480.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description:**  
Professional DBA - Optional Year 4

**SCHEDULE OF EVENTS**

<u>Line</u>	<u>Event</u>	<u>Event Date</u>
1	Technical Questions due by December 6, 2021 at 10:00 AM EST	2021-12-06

	Document Phase	Document Description	Page
ISC2200000008	Final	Addendum #3 Professional Database Admin Services (OT22058)	4

**ADDITIONAL TERMS AND CONDITIONS**

See attached document(s) for additional Terms and Conditions