

22nd Century Technologies, Inc.

Temporary IT Staffing contract for WVDHHR/OMIS

Solicitation #0511 MIS2100000002



TECHNICAL PROPOSAL

Due Date: Sep 18, 2020

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2020 SEP 18 AM 11:46

WV PURCHASING
DIVISION

**Right People at
Right Time at Right Price**

Submitted To:
Department of Administration
Purchasing Division
2019 Washington Street East
Charleston, WV 25305-0130

Submitted By:
Eva Gaddis-McKnight/ Administrator
22nd Century Technologies, Inc.
8251 Greensboro Drive McLean, VA 22102
Telephone: 888-99-87284
Fax: 732-537-0888
Mailto:sledproposals@tscti.com

TSCTI claims that information contained in our proposal is confidential and proprietary. We believe that the data contained in the proposal like contact information of proposed staff, technical and management approach, proposed subcontractor and price quote. Disclosure of these information can be used by our competitors to underprice us on future bids, reverse-engineer aspects of TSCTI's approach, lure away subcontractors or key employees. Thereby we request the government to provide us the opportunity to provide a redacted copy of our response for FOIA and protecting the undue advantage of FOIA disclosure.



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Solicitation CRFQ 511 MIS2100000002



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	Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130	State of West Virginia Centralized Request for Quote Miscellaneous

Proc Folder: 776701 Doc Description: TEMPORARY IT STAFFING FOR WVDHHR/OMIS Proc Type: Central Master Agreement		Reason for Modification: ADDENDUM 3-TO EXTEND BID OPENING DATE
Date Issued 2020-09-17	Solicitation Closes 2020-09-18 13:30	Solicitation No CRFQ 0511 MIS2100000002
		Version 4

BID RECEIVING LOCATION

BID CLERK
 DEPARTMENT OF ADMINISTRATION
 PURCHASING DIVISION
 2019 WASHINGTON ST E
 CHARLESTON WV 25305
 US

VENDOR

Vendor Customer Code: 000000118062
Vendor Name : 22nd Century Technologies, Inc.
Address : 8251
Street : Greensboro Drive
City : McLean
State : VA **Country :** US **Zip :** 22102
Principal Contact : Eva Gaddis-McKnight
Vendor Contact Phone: 888-99-87284 **Extension:** NA

FOR INFORMATION CONTACT THE BUYER

Crystal G Hustead
 (304) 558-2402
 crystal.g.hustead@wv.gov

Eva Gaddis-McKnight

Vendor	223502121	Sept 18, 2020
Signature X	FEIN#	DATE

All offers subject to all terms and conditions contained in this solicitation



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PRICE SHEET

ADDITIONAL INFORMATION

REBID OF CRFQ MIS2100000001

THE WEST VIRGINIA PURCHASING DIVISION IS SOLICITING BIDS ON BEHALF OF WEST VIRGINIA DEPARTMENT OF HEALTH AND HUMAN RESOURCES (WV DHHR), OFFICE OF MANAGEMENT INFORMATION SERVICES (OMIS) TO ESTABLISH MULTIPLE OPEN-END CONTRACTS FOR TECHNICAL STAFFING SERVICES, PER THE ATTACHED DOCUMENTS.

THE POSITION CLASSIFICATIONS LISTED WITHIN THE SOLICITATION ARE TO PROVIDE FOR THE TECHNICAL EXPERTISE TO MEET THE CONTRACTED STAFFING NEEDS FOR ALL ENTITIES WITHIN THE WV DEPARTMENT OF HEALTH AND HUMAN RESOURCES, OFFICE OF MANAGEMENT INFORMATION SERVICES (OMIS) FOR SUPPORT OF OUR IT EFFORTS. THIS INCLUDES SUPPORT FOR ALL DHHR AGENCIES THAT MIGHT HAVE THE NEED FOR THESE SPECIFIC SERVICES. THESE SERVICES WOULD BE USED TO DEVELOP MODIFICATIONS AND ENHANCEMENTS TO THE COMPUTER SYSTEMS FOR THE END-USER STATE AGENCY, AS WELL AS MENTOR, PROVIDE TECHNICAL TRAINING AND SUPPORT AND PROVIDE "SHADOWING" OPPORTUNITIES FOR STATE ANALYSTS, AMONG OTHER TASKS AS DEFINED BY THE END-USER STATE AGENCY ON ITS DELIVERY ORDER FOR THE SERVICES.

QUESTIONS REGARDING THE SOLICITATION MUST BE SUBMITTED IN WRITING TO CRYSTAL.G.HUSTEAD@WV.GOV PRIOR TO THE QUESTION PERIOD DEADLINE CONTAINED IN THE INSTRUCTIONS TO VENDORS SUBMITTING BIDS

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Senior Web Application Analyst	2288.00000	HOURL	\$80.85	\$184,984.80

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Web Application Analyst



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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	Senior Web Application Analyst Optional renewal year 1	2286.00000	HOURL	\$80.85	\$184,984.80

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Web Application Analyst Optional renewal year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
3	Senior Web Application Analyst Optional renewal year 2	2286.00000	HOURL	\$80.85	\$184,984.80

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Web Application Analyst Optional Renewal Year 2



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INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
4	Senior Web Application Analyst Optional renewal year 3	2288.00000	HOUR	\$80.85	\$184,984.80

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Web Application Analyst Optional Renewal Year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
5	Web Application Analyst	2288.00000	HOUR	\$71.35	\$163,243.08

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Web Application Analyst



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
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INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
6	Web Application Analyst Optional renewal year 1	2286.00000	HOUR	\$71.35	\$163,243.08

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Web Application Analyst Optional Renewal Year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
7	Web Application Analyst Optional renewal year 2	2288.00000	HOUR	\$71.35	\$163,243.08

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Web Application Analyst Optional Renewal Year 2



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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
8	Web Application Analyst Optional renewal year 3	2288.00000	HOUR	\$71.35	\$163,243.08

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Web Application Analyst Optional Renewal Year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
9	Senior Mainframe Application Analyst	2288.00000	HOUR	\$70.35	\$160,960.80

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Mainframe Application Analyst



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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
10	Senior Mainframe Application Analyst Optional renewal yr 1	2288.00000	HOURL	\$70.35	\$160,960.80

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Mainframe Application Analyst Optional Renewal Year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
11	Senior Mainframe Application Analyst Optional renewal yr 2	2288.00000	HOURL	\$70.35	\$160,960.80

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Mainframe Application Analyst Optional renewal year 2



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HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
12	Senior Mainframe Application Analyst Optional renewal yr 3	2288.00000	HOURL	\$70.35	\$160,960.80

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Mainframe Application Analyst Optional renewal Year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
13	Mainframe Application Analyst	2288.00000	HOURL	\$63.00	\$144,144.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Mainframe Application Analyst



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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
14	Mainframe Application Analyst Optional renewal year 1	2288.00000	HOURL	\$63.00	\$144,144.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Mainframe Application Analyst Optional renewal year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
15	Mainframe Application Analyst Optional renewal year 2	2288.00000	HOURL	\$63.00	\$144,144.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Mainframe Application Analyst Optional renewal year 2



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HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
16	Mainframe Application Analyst Optional renewal year 3	2288.00000	HOUR	\$63.00	\$144,144.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Mainframe Application Analyst Optional renewal year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
17	Senior CRM Application Analyst	2288.00000	HOUR	\$77.74	\$177,873.70

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior CRM Application Analyst



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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
18	Senior CRM Application Analyst Optional renewal year 1	2288.00000	HOURL	\$77.74	\$177,873.70

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior CRM Application Analyst Optional renewal year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
19	Senior CRM Application Analyst Optional renewal year 2	2288.00000	HOURL	\$77.74	\$177,873.70

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior CRM Application Analyst Optional renewal year 2



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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
18	Senior CRM Application Analyst Optional renewal year 1	2288.00000	HOUR	\$77.74	\$177,873.70

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior CRM Application Analyst Optional renewal year 1

INVOICE TO	SHIP TO
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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
19	Senior CRM Application Analyst Optional renewal year 2	2288.00000	HOUR	\$77.74	\$177,873.70

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior CRM Application Analyst Optional renewal year 2



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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
20	Senior CRM Application Analyst Optional renewal year 3	2288.00000	HOURL	\$77.74	\$177,873.70

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior CRM Application Analyst Optional renewal year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
21	CRM Application Analyst	2288.00000	HOURL	\$70.35	\$160,960.80

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

CRM Application Analyst



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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
22	CRM Application Analyst Optional renewal year 1	2288.00000	HOUR	\$70.35	\$160,960.80

Comm Code	Manufacturer	Specification	Model #
80111808			

Extended Description:

CRM Application Analyst Optional renewal year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
23	CRM Application Analyst Optional renewal year 2	2288.00000	HOUR	\$70.35	\$160,960.80

Comm Code	Manufacturer	Specification	Model #
80111808			

Extended Description:

CRM Application Analyst Optional renewal year 2



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HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
24	CRM Application Analyst Optional renewal year 3	2288.00000	HOUR	\$70.35	\$160,960.80

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

CRM Application Analyst Optional renewal year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
25	Senior SharePoint Application Analyst	2288.00000	HOUR	\$81.27	\$185,945.76

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior SharePoint Application Analyst



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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
26	Senior SharePoint Application Analyst Opt Ren Year 1	2288.00000	HOURL	\$81.27	\$185,945.76

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior SharePoint Application Analyst Opt Ren Year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
27	Senior SharePoint Application Analyst Opt Ren Year 2	2288.00000	HOURL	\$81.27	\$185,945.76

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior SharePoint Application Analyst Opt Ren Year 2



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INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
28	Senior SharePoint Application Analyst Opt Ren Year 3	2285.00000	HOURL	\$81.27	\$185,945.76

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior SharePoint Application Analyst Opt Ren Year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
29	SharePoint Application Analyst	2288.00000	HOURL	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

SharePoint Application Analyst



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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
30	SharePoint Application Analyst Optional Renewal Year 1	2288.00000	HOUR	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

SharePoint Application Analyst Optional Renewal Year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
31	SharePoint Application Analyst Optional Renewal Year 2	2288.00000	HOUR	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

SharePoint Application Analyst Optional Renewal Year 2



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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
32	SharePoint Application Analyst Optional Renewal Year 3	2288.00000	HOUR	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111808			

Extended Description:

SharePoint Application Analyst Optional Renewal Year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
33	Senior Application Oracle Database Administrator	2288.00000	HOUR	\$77.74	\$177,873.70

Comm Code	Manufacturer	Specification	Model #
80111808			

Extended Description:

Senior Application Oracle Database Administrator



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Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
34	Senior Application Oracle Database Administrator Opt Ren Yr1	2288.00000	HOURL	\$77.74	\$177,873.70

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Application Oracle Database Administrator Opt Ren Yr1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
35	Senior Application Oracle Database Administrator Opt Ren Yr2	2288.00000	HOURL	\$77.74	\$177,873.70

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Application Oracle Database Administrator Opt Ren Yr2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
36	Senior Application Oracle Database Administrator Opt Ren Yr3	2288.00000	HOURL	\$77.74	\$177,873.70

Comm Code	Manufacturer	Specification	Model #
60111608			

Extended Description:

Senior Application Oracle Database Administrator Opt Ren Yr3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
37	Application Oracle Database Administrator	2288.00000	HOURL	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
60111608			

Extended Description:

Application Oracle Database Administrator



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
38	Application Oracle Database Administrator Opt Ren Yr1	2288.00000	HOUR	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Application Oracle Database Administrator Opt Ren Yr1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
39	Application Oracle Database Administrator Opt Ren Yr2	2288.00000	HOUR	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Application Oracle Database Administrator Opt Ren Yr2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
40	Application Oracle Database Administrator Opt Ren Yr3	2288.00000	HOUR	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Application Oracle Database Administrator Opt Ren Yr3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
41	Senior Application DB2 Database Administrator	2288.00000	HOUR	\$82.95	\$189,789.60

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Application DB2 Database Administrator



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
42	Senior Application DB2 Database Administrator Opt Ren Yr 1	2288.00000	HOUR	\$82.95	\$189,789.60

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Application DB2 Database Administrator Opt Ren Yr 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
43	Senior Application DB2 Database Administrator Opt Ren Yr 2	2288.00000	HOUR	\$82.95	\$189,789.60

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Application DB2 Database Administrator Opt Ren Yr



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS210000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
44	Senior Application DB2 Database Administrator Opt Ren Yr 3	2288.00000	HOURL	\$82.95	\$189,789.60

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Application DB2 Database Administrator Opt Ren Yr 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
45	Application DB2 Database Administrator	2288.00000	HOURL	\$73.24	\$167,567.40

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Application DB2 Database Administrator



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
46	Application DB2 Database Administrator Opt Ren Yr1	2288.00000	HOUR	\$73.24	\$167,567.40

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Application DB2 Database Administrator Opt Ren Yr1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
47	Application DB2 Database Administrator Opt Ren Yr2	2288.00000	HOUR	\$73.24	\$167,567.40

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Application DB2 Database Administrator Opt Ren Yr2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
48	Application DB2 Database Administrator Opt Ren Yr3	2288.00000	HOURL	\$73.24	\$167,567.40

Comm Code	Manufacturer	Specification	Model #
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80111608

Extended Description:

Application DB2 Database Administrator Opt Ren Yr3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
49	Senior SQL Server Database Administrator	2288.00000	HOURL	\$78.75	\$180,180.00

Comm Code	Manufacturer	Specification	Model #
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80111608

Extended Description:

Senior SQL Server Database Administrator



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
50	Senior SQL Server Database Administrator Optional Ren Yr1	2288.00000	HOURL	\$78.75	\$180,180.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior SQL Server Database Administrator Optional Ren Yr1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
51	Senior SQL Server Database Administrator Optional Ren Yr2	2288.00000	HOURL	\$78.75	\$180,180.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior SQL Server Database Administrator Optional Ren Yr2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
52	Senior SQL Server Database Administrator Optional Ren Yr3	2288.00000	HOURL	\$78.75	\$180,180.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior SQL Server Database Administrator Optional Ren Yr3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
53	SQL Server Database Administrator	2288.00000	HOURL	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

SQL Server Database Administrator



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
54	SQL Server Database Administrator Opt Ren Yr1	2288.00000	HOUR	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

SQL Server Database Administrator Opt Ren Yr1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
55	SQL Server Database Administrator Opt Ren Yr2	2288.00000	HOUR	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

SQL Server Database Administrator Opt Ren Yr2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
56	SQL Server Database Administrator Opt Ren Yr3	2288.00000	HOURL	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

SQL Server Database Administrator Opt Ren Yr3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
57	Senior COGNOS Analyst	2288.00000	HOURL	\$81.26	\$185,921.74

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior COGNOS Analyst



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
58	Senior COGNOS Analyst Optional Renewal Yr 1	2288.00000	HOUR	\$81.26	\$185,921.74

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior COGNOS Analyst Optional Renewal Yr 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
59	Senior COGNOS Analyst Optional Renewal Yr 2	2288.00000	HOUR	\$81.26	\$185,921.74

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior COGNOS Analyst Optional Renewal Yr 2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
60	Senior COGNOS Analyst Optional Renewal Yr 3	2288.00000	HOURL	\$81.26	\$185,921.74

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior COGNOS Analyst Optional Renewal Yr 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
61	COGNOS Analyst	2288.00000	HOURL	\$63.00	\$144,144.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

COGNOS Analyst



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
62	COGNOS Analyst Optional Renewal Year 1	2288.00000	HOURL	\$63.00	\$144,144.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

COGNOS Analyst Optional Renewal Year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
63	COGNOS Analyst Optional Renewal Year 2	2288.00000	HOURL	\$63.00	\$144,144.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

COGNOS Analyst Optional Renewal Year 2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
64	COGNOS Analyst Optional Renewal Year 3	2288.00000	HOURL	\$63.00	\$144,144.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

COGNOS Analyst Optional Renewal Year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
65	Software Test Analyst	2288.00000	HOURL	\$53.00	\$121,273.15

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Software Test Analyst



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
66	Software Test Analyst Optional Year 1	2288.00000	HOURL	\$53.00	\$121,273.15

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Software Test Analyst Optional Year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
67	Software Test Analyst Optional Year 2	2288.00000	HOURL	\$53.00	\$121,273.15

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Software Test Analyst Optional Year 2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
68	Software Test Analyst Optional Year 3	2288.00000	HOURL	\$53.00	\$121,273.15

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Software Test Analyst Optional Year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
69	Help Desk Analyst	2288.00000	HOURL	\$31.50	\$72,072.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Help Desk Analyst



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
70	Help Desk Analyst Optional renewal year 1	2288.00000	HOURL	\$31.50	\$72,072.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Help Desk Analyst Optional renewal year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
71	Help Desk Analyst Optional renewal year 2	2288.00000	HOURL	\$31.50	\$72,072.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Help Desk Analyst Optional renewal year 2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
72	Help Desk Analyst Optional renewal year 3	2288.00000	HOUR	\$31.50	\$72,072.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Help Desk Analyst Optional renewal year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
73	Business Analyst	2288.00000	HOUR	\$68.25	\$156,156.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Business Analyst



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
74	Business Analyst Optional Renewal Year 1	2288.00000	HOURL	\$68.25	\$156,156.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Business Analyst Optional Renewal Year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
75	Business Analyst Optional Renewal Year 2	2288.00000	HOURL	\$68.25	\$156,156.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Business Analyst Optional Renewal Year 2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
76	Business Analyst Optional Renewal Year 3	2288.00000	HOUR	\$68.25	\$156,156.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Business Analyst Optional Renewal Year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
77	Technical Writer	2288.00000	HOUR	\$52.50	\$120,120.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Technical Writer



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
78	Technical Writer Optional Renewal Year 1	2288.00000	HOURL	\$52.50	\$120,120.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Technical Writer Optional Renewal Year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
79	Technical Writer Optional Renewal Year 2	2288.00000	HOURL	\$52.50	\$120,120.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Technical Writer Optional Renewal Year 2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
80	Technical Writer Optional Renewal Year 3	2288.00000	HOURL	\$52.50	\$120,120.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Technical Writer Optional Renewal Year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
81	Information Systems Assistant	2288.00000	HOURL	\$52.50	\$120,120.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Information Systems Assistant



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS210000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
82	Information Systems Assistant Optional renewal year 1	2288.00000	HOUR	\$52.50	\$120,120.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Information Systems Assistant Optional renewal year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
83	Information Systems Assistant Optional renewal year 2	2288.00000	HOUR	\$52.50	\$120,120.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Information Systems Assistant Optional renewal year 2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
84	Information Systems Assistant Optional renewal year 3	2288.00000	HOURL	\$52.50	\$120,120.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Information Systems Assistant Optional renewal year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
85	Imaging Operator	2288.00000	HOURL	\$47.25	\$108,108.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Imaging Operator



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
86	Imaging Operator Optional renewal year 1	2288.00000	HOURL	\$47.25	\$108,108.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Imaging Operator Optional renewal year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
87	Imaging Operator Optional renewal year 2	2288.00000	HOURL	\$47.25	\$108,108.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Imaging Operator Optional renewal year 2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
88	Imaging Operator Optional renewal year 3	2288.00000	HOUR	\$47.25	\$108,108.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
Imaging Operator Optional renewal year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
89	Programmer Analyst	2288.00000	HOUR	\$78.75	\$180,180.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
Programmer Analyst



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
90	Programmer Analyst Optional renewal year 1	2288.00000	HOURL	\$78.75	\$180,180.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Programmer Analyst Optional renewal year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
91	Programmer Analyst Optional renewal year 2	2288.00000	HOURL	\$78.75	\$180,180.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Programmer Analyst Optional renewal year 2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
92	Programmer Analyst Optional renewal year 3	2288.00000	HOURL	\$78.75	\$180,180.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Programmer Analyst Optional renewal year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
93	Systems Programmer	2288.00000	HOURL	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Systems Programmer



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
94	Systems Programmer Optional renewal year 1	2288.00000	HOURL	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Systems Programmer Optional renewal year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
95	Systems Programmer Optional renewal year 2	2288.00000	HOURL	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Systems Programmer Optional renewal year 2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
96	Systems Programmer Optional renewal year 3	2268.00000	HOURL	\$73.50	\$168,168.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Systems Programmer Optional renewal year 3

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
97	Computer Operator	2268.00000	HOURL	\$31.50	\$72,072.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Computer Operator



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
98	Computer Operator Optional renewal year 1	2288.00000	HOUR	\$31.50	\$72,072.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Computer Operator Optional renewal year 1

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
99	Computer Operator Optional renewal year 2	2288.00000	HOUR	\$31.50	\$72,072.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Computer Operator Optional renewal year 2



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
100	Computer Operator Optional renewal year 3	2288.00000	HOURL	\$31.50	\$72,072.00

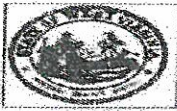
Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Computer Operator Optional renewal year 3

SCHEDULE OF EVENTS

Line	Event	Event Date
1	VENDOR QUESTION DEADLINE	2020-09-10



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



COVER LETTER

Attention: Crystal Hustead
 Email: Crystal.G.Hustead@wv.gov

Date: Sept 18, 2020

On behalf of 22nd Century Technologies, Inc. (TSCTI) I am pleased to present our response to the with the West Virginia Department of Health and Human Resources Solicitation titled "Temporary IT Staffing contract for WVDHHR/OMIS" Solicitation #0511 MIS2100000002 which requires experienced and qualified firms to provide Temporary IT Staffing Services.

TSCTI brings in more than **twenty-three (23) years of capability** in delivering and managing Temporary IT staffing services in a timely manner (often ahead of schedule) to various Local, State and Federal government customers. Our services are certified at **Capability Maturity Model Integration (CMMI) Level 3, International Organization for Standardization (ISO) 9001:2015, ISO 20000-1:2011, and ISO 27001:2013** and based on PMBOK and ITIL standards. We are Microsoft and Oracle certified **Gold Partner** and are currently serving on over **200 prime contracts** serving Federal, State, and Commercial agencies including **WV clients**. TSCTI has a history of serving our clients with high customer satisfaction through exceptional quality and dedicated customer commitment with a **Dun & Bradstreet Open Rating score of 93**.

TSCTI's Experience with State of West Virginia: TSCTI is currently a Prime Vendor to Statewide contract of West Virginia Department of Health and Human Resources (Statewide Contract)-Office of Management Information Services (OMIS). In addition, we have developed very strong banding with the State of WV and have successfully maintained a long-term working relationship with the WV.

Contract Name	Type of Services
West Virginia Department of Health and Human Resources (Statewide)	Temporary Staffing Services
State of West Virginia	Temporary Staffing Services
State of West Virginia university	IT Staffing Services

Table#1 Experience with State of West Virginia

TSCTI's Experience with Statewide Contracts: TSCTI has demonstrated experience of performing 40 Statewide Temporary IT Staffing contracts at a high success rate. Having significant experience in providing temporary IT staffing services under such contracts, we have developed very strong bonding with various State Governments, and few of our prestigious State Clients are listed below:

Contract Name	State
Temporary Staffing Services	Arizona
Temporary Employment Services	Delaware
Information Technology Resources Provider Master Terms and Conditions Contract	Illinois
Staff Augmentation	Kansas
IT Strategic Sourcing Services	Louisiana
IT Professional Services	Washington
Temporary IT Staffing Contract	West Virginia
MSA 2074 IT Staff Augmentation	Nevada
IT Project Staffing	Delaware
Consulting and Technical Services+ (CATS+) Master Contract	Maryland
Consulting and Technical Services (CATS II)	Maryland
SITE (Seeking IT Expertise) Program	Minnesota
Pre-qualification of Information Technology Services	Vermont
ITS63 - IT Services contract	Massachusetts
IT Professional Services	Hawaii



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
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IT Contracted Services	Idaho
Information Technology Professional Services	New Mexico
IT Professional Services Contract Pool	North Dakota
IT Staffing Services (ITSAC)	Texas
Temporary Staffing	Wisconsin
Temporary Employment Services	New Mexico
Temporary employment and Recruitment Services	New Mexico
IT Project Services (ITS53)	Massachusetts
Non-IT Temporary Help Services	Wisconsin
DoD Security Rated IT Temp Service	Georgia
IT Consulting Services for Oracle/PeopleSoft	Connecticut
IT Consulting Services	Florida
(ITS Department, MS) Information Systems Consulting	Mississippi
Project Based Information Technology Consulting Services (PBITS)	New York
Prequalification Agreement Various As-Needed Information Technology Consulting Services	New York
IT Consulting Services MSA 5167010-001	California
California Multiple Award Schedules (CMAS)	California
Computer Hardware, Software, and IT Services	Ohio
Master Information Technology (IT) Services Invitation to Qualify (ITQ)	Pennsylvania
Personnel Services, Temporary MPA-157	Rhode Island
Temporary Employment Services	Vermont
Master Contract for IT Services	Montana
IT Staffing Services	Oklahoma
Computer Technical Support Services	Rhode Island
Information Security and Privacy Services	South Carolina
IT Consulting Services	Missouri
Advanced Temporary Technical Services	New Hampshire
Temporary Employment Services State-wide	Michigan

Table#2Experience with State wide Contracts

Our enclosed proposal contains all the required specification and requirements mentioned in the Solicitation document and we believe that our response meets the requirements as called out in this solicitation. TSCTI acknowledges and agrees to comply with all the all applicable federal, state, and local laws, regulations and ordinances. TSCTI will comply with all contract terms & conditions and mandatory provisions identify by "shall" "will" "must" as indicated in this RFP. TSCTI does not discriminate in its employment practices with regard to race, color, religion, age (except as provided by law), sex, marital status, political affiliation, national Origin. If the Purchasing Division determines that TSCTI's response is deficient in any way, we respectfully request to be promptly notified and be given the opportunity to correct any such deficiency. The representative mentioned below is fully authorized to bind the TSCTI to the terms of this Solicitation and its submission. We have limited our response to the specific items that you requested. We acknowledge the issued Addendum#1, 2 & 3 and agree to comply with all the policies and procedures as specified in the Solicitation. Should you need additional information on these or any other services, please contact me. My contact information is provided below. We look forward to a mutually rewarding partnership.

Sincerely,

Eva Gaddis-McKnight

Eva Gaddis-McKnight
 Contract Administrator



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



DESIGNATED CONTACT: Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

Vikas Sharma / Account Manager
(Name, Title)
Sandeep Singh / Alt Account Manager
(Printed Name and Title)
5400 D. Big Tyler Road Charleston, WV, 25313
(Address)
888-99-(87284) Fax: 732-537-0888
(Phone Number) / (Fax Number)
sledproposals@tscti.com
(email address)

CERTIFICATION AND SIGNATURE: By signing below, or submitting documentation through wvOASIS, I certify that I have reviewed this Solicitation in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that I am authorized by the vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

22nd Century Technologies, Inc.
(Company)
Eva Gaddis-McKnight
(Authorized Signature) (Representative Name, Title)
Eva Gaddis-McKnight/ Administrator
(Printed Name and Title of Authorized Representative)
Sept 17, 2020
(Date)
Telephone: 888-99-87284 Fax: 732-537-0888
(Phone Number) (Fax Number)

Revised 01/09/2020



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



QUALIFICATION

3.1 Vendors shall be in business a minimum of five (5) Years, providing similar information technology services. Vendors must provide documentation to indicate that their company meets this requirement prior to award; however, bidders may include this documentation with their bid.

TSCTI Overview: TSCTI is a matured IT Staffing company that supports demanding staffing programs for Corporations and State and Local Government Agencies. Our journey began in 1997 in Somerset, NJ by supporting large Federal contracts which nudged us in the direction of creating large candidate pools across the country.

TSCTI is one of the leading Temporary IT Staffing Services Provider firm in the country with presence in all 50 states. Over the last 23 years, we have built a strong business model that is carefully constructed to deliver on multiple facets. We have proven past performance of providing services that exceed our clients' expectations. Today TSCTI supports clients in all 50 states and has grown to be a company that is trusted and sought for providing a complex mix of workforce solutions. With D&B Open rating score of 93, we have serviced over 200 Temporary IT Staffing contracts including 50 state-wide Temporary IT Staffing contracts. Our Global Delivery model with over 150 recruiters, data miners and research analysts working across multiple time zones is backed by an internal database of 4.1 million resources across all major industries. TSCTI provides an array of Temporary IT staffing services. Our operations are organized by industry verticals, customer geography, and technology platforms. Each strategic approach is developed in concert with each customer's broader organizational strategies, goals, and objectives. In addition to helping our customers achieve their day-to-day operational needs, we also help improve strategic alignment and functional integration across lines of business.

This response is the demonstration of our capacity and competency to accomplish the required services requested by Purchasing Division under this contract. TSCTI is **appraised as CMMI Level III and certified as ISO 9001:2015, ISO 20000-1:2011, and ISO 27001:2013** company with 23 years' experience in providing Temporary IT staffing services to public and private sector clients including previous solicitation Statewide contract of **West Virginia Department of Health and Human Resources**. TSCTI is serving government (Federal and State & Local) clients on over 250 Temporary IT Staffing Services contracts with different scope and scale. Through this industry experience, we understand in-depth of Temporary IT staffing services needs in government sector.

TSCTI has presence in all 50 states and has successfully delivered over \$300M of Temporary IT staffing services, with more than 3 million hours of contractual staffing. We have 4500+ temp staff working throughout the nation. TSCTI has built up a solution centric image with clients, consultants and third-party partners. Our company maintained in-house dataset of over 4.1M resumes and it is growing every day. There are 100,000 prescreened applicants similar to classifications given in solicitation throughout the

Head Office: 8251 Greensboro Drive McLean, VA 22102 Phone: 888-99-(87284)

Local Office: 5400 D. Big Tyler Road Charleston, WV, 25313

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TSCTI Quick Facts

Our Mission: Right People at Right Time at Right Price

Our Vision: integrity, ethics, and diligence

Our Philosophy: Customer satisfaction through motivated staff

Successful Delivery with Organizations of Similar Size and Scope:

More than 50 similar Temporary IT Staffing Services contracts with State of WV, Southern Illinois University (IL), Cook County, IL, WMATA, University of TX, WA, MA, UT, DE, MO, CO, AZ, Community College of Aurora (CO) and many more clients across the nation.

TSCTI Strengths

- ISO 9001:2015 Certified Recruitment Process
- 5400 D. Big Tyler Road Charleston, WV, 25313
- 200+ staffing contract across the nation
- Resume database of 4.1M+ consultants
- 45,000 pre-vetted consultants to meet Purchasing Department's requirement locally to WV.
- 4500 Internal Staff
- 154+ Recruiters & 23 years in business
- D&B Open rating score of 93



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



US, of which nearly 45,000+ are available in West Virginia. In 2019, we assigned nearly 1500+ IT personnel of various skill sets to our Client's location a cross US. Our staffing & recruitment division consist of over 500 employees working from all operational locations including our Account Management and Service Delivery teams that continuously looks after our IT professional services Contracts.

TSCTI's entire organizational focus is towards delivering world class Temporary IT Staffing Services to our customers. Therefore, a relentless pursuit of defect eradication is a mission that touches every dimension of TSCTI's business. We specialize in the placement of professionals in direct hire, permanent hire, temp to hire, temp to permanent positions with short and long term assignments duration. Our team has been delivering in a time-efficient, yet highly professional manner and makes us fully capable to provide the required services to the Clients as and when required. Our adequate and successful prior experience in Temporary IT Staffing Services, cultivating skills and brilliant teams provide our clients an exceptional resources all time. Having a strong understanding of today's marketplace and environment allows TSCTI to consistently exceeding our clients' expectations. In the Temporary IT Staffing Services industry, the key to success is based on the ability to locate, attract, and place the most qualified professionals. TSCTI earns client trust and respect by placing the right individuals, and promptly solving clients' requirements.

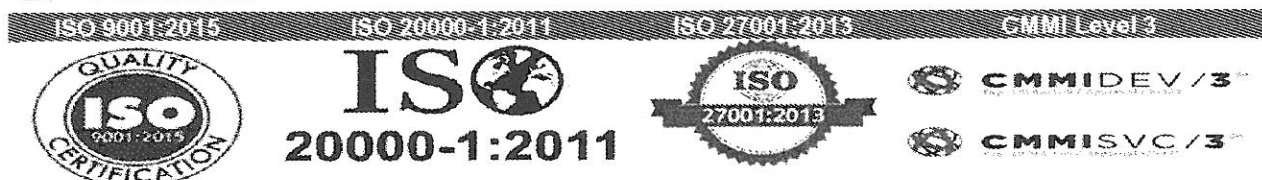
Local Presence in State of WV: TSCTI has local presence in the State of WV and strong business experience in state of WV that will lead us to the better undertaking of the project throughout the contract, resulting in efficient operations, quick response time and completion of tasks and deliverables within defined timeframe and cost. **We are currently located at: 5400 D. Big Tyler Road Charleston, WV, 25313**

Equality of Employment: TSCTI is an equal opportunity employer and does not discriminate because of race, religion, color, age, gender, marital status, sexual orientation, national origin, physical or mental disability, Vietnam-era or disabled-veteran status, or any other categories protected by law.

Our Core Capabilities: We specialize in designing and delivering services for government in the following areas:

IT Staffing:	Short-term workers to fill-in or supplement existing staff.
Project Staffing:	Highly Qualified Specialists for internal projects.
Temp-to-Perm Staffing:	Explore worker competencies before permanent hire.
Direct Hire Staffing:	Place employees in long-term assignments.
Human Resource Consulting	Change Enablement. Training. Improve Productivity.
Management Consulting:	Assessment. Process Improvements. Project Management.
IT Consulting	Software Solutions. CRM. Scalable Architecture. Health IT. Program & Project Mgmt.
Technology:	Telecommunications. Database Mgmt. Support Services. Secure environments.

Certifications:





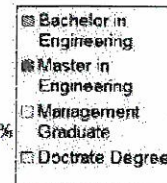
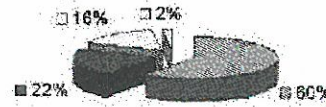
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Experienced and Certified Consultants: Our consultants are highly qualified and immensely skilled in their specific domains. Our major staff holds Master's/ bachelor's Degree and appropriate certifications. The typical profile of TSCTI consultants is as follows:

- Master/ Bachelor's degree in Engineering, Computer Science, Management or equivalent
- 2-20 years of relevant experience
- Excellent communication skills

Majority of the consultants offered by TSCTI are certified professionals in their respective domain



Specialized Areas of Expertise: TSCTI Consultants have expertise in their skills areas which makes them comfortable and fully capable to provide services under any domain related to their skill set.

Technology	Skills Area
Project Management	PMP certified, Project management, Risk management, Resource planning, Cost Analysis, Documentation and Communication
Business Analysis	Requirement analysis, Cost-benefit analysis, risk identification/management, IBM Rational Suite, DOORS, Clear Quest, VISIO, iGraphics
Microsoft & Web Technologies	Visual Studio 6.0/.NET, Visual Interdev, SQL Server, VBScript, Java/J2EE, Java Script, XML, ASP.NET/VB.NET/ADO.NET, Microsoft Office SharePoint (MOSS), Domino/Notes, MS Transaction Server, ASP, ActiveX, Active Directory, XML, Web Services, VC++, HTML/DHTML
Databases/ Modeling	Oracle, Sybase, Informix, MS-SQL Server, MySQL, DB2, Access, MYSQL, Oracle E-Business Suite, Rational Rose, UML, Erwin ERX
Web/ Application server/ Middleware	IIS, Weblogic, Websphere, Apache, PWS, JWS, COM/DCOM/CORBA, EAI, MQ-Series, WEB Services, Tuxedo
GIS	ArcIMS, ArcXML, ArcGIS Schematics ESRI, ESRI Server ESRI Arc GIS 9/9.3, ArcFM, ERDAS, ENVI, USGS TetraCorder, ESRI Engine (ArcObjects), ENVI, ERDAS Imagine (Multi Sensor Fusion)
Telecomm System Analysis	Broadcast System Analysis, Cable Assemblies, In building System Design, RF Field Measurement, Interference Studies, RF Safety, System Design, AM Skirts, Microwave, Program Management, Tower Mapping, Full Turn Key Solutions
ERP/ EPM	Oracle ERP, PeopleSoft CRM/ HRMS/ FM/ EPM/ CS, People Tools, SAP HR/ Financials/ Logistics
SharePoint	Microsoft Office SharePoint Server 2007, SharePoint Portal Server 2003/2007/2010, SharePoint Designer 2007/2010, Web Parts, Microsoft InfoPath 2007/2005/2003, Windows Workflow Foundation, Business Data Catalog, Form Services, Excel Services, K2 Black pearl
LAN/ WAN/ WEB Server	LAN/WAN – Cisco, Novell, Microsoft, Server security (NT/Windows2000, Active Directory), Network security (firewalls, intrusion detection, etc.), Network protocols- TCP/IP, DHCP, DNS, WINS, SNMP, SMTP, NAT (Infrastructure, Network Server, Composite Baseline Analysis), Network planning and topology – Windows NT/2000, HP-UX, Solaris, Linux, UNIX
Desktop/ PC Support	Installing/ configuring/ troubleshooting/ repairing PC hardware and peripherals, PC desktop applications and software, Novell Client 4.91, Remote Desktop Management and Windows 2003 Server
Mainframe	IBM mainframe, z/OS, JCL, TSO/ISPF, system utilities, COBOL 370, CICS, COBOL, ADABAS/ Natural, Endeavor, RACF, N20, CA7, EOS, CA-ADSO, IBM/DB2 for OS390, COBOL/ DC
Data Warehouse	Informatics, COGNOS, Business Objects, Brio, TERADATA
Reporting	Crystal Report, MSSQL Reporting services, Data Dynamic Active Reports
Testing	Quick Test Pro, Load Runner, Win Runner, Test Director, Rational Robot, Rational Test

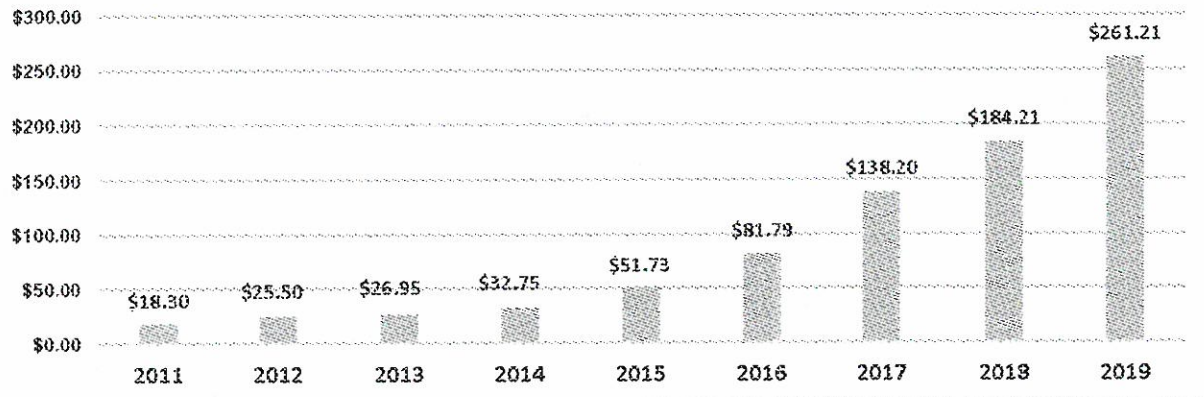


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Manager, Performance Studio, QA Run, QA Director

TSCTI's Financial Capacity: TSCTI is a financially stable and growing company. In the year 2019, we were financially evaluated at \$261.21. TSCTI currently has a credit line of \$25M and has the required financial capacity to provide the services. We don't have any short term or long-term debts. The following graph shows the revenue for last seven years.



Business Partnerships: TSCTI practices are based around the leading technologies in the industry. We emphasize on each practice member/ employee to obtain training and certifications on the relevant technology. TSCTI is a technology partner to industry leaders such as Oracle, Microsoft, Sybase, Business Objects, SAP, Cognos, & Actuate. The partnership model enables our employees to keep abreast of new technology & certifications.

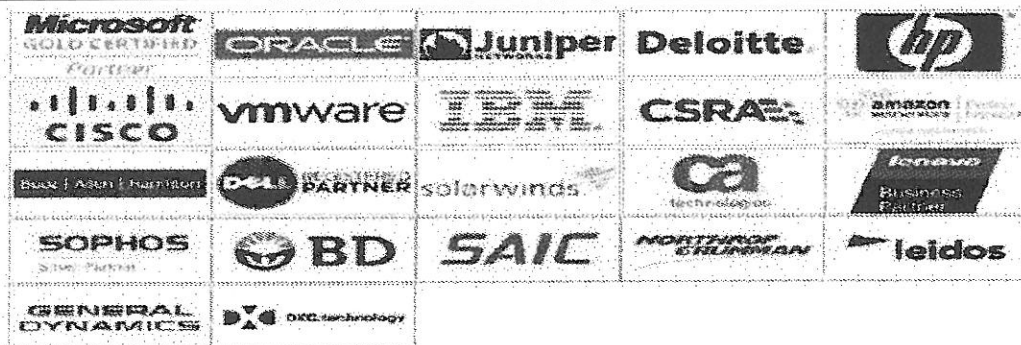
Company	Partnership Level
HP	Registered Partner
IBM	Registered Partner
Dell	Authorized Reseller
Cisco	Registered Partner
Oracle	Gold Level
Lenovo	Authorized Lenovo Reseller
Amazon AWS	Registered Partner
Microsoft	Gold Partner
CA	Registered Partner
Solarwinds	Registered Partner

Our Alliances:

TSCTI has developed key partnerships to deliver the best of breed solution to its clients. We have alliances with a number of leading technology companies like Microsoft, HP, Oracle, Juniper, SolarWinds, Cisco, VMware, Dell, and IBM. We are Microsoft Certified Gold Partner, Oracle Certified Gold Partner and have developed strategic partnerships with leading providers of open-standard software platforms, which have enabled us to provide premium-quality services to our clients through early access to new technologies as well as preferred access to training and technical support.



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Awards

	Washington Technologies ranks 12th fastest-growing Government Business		10thTime we made the Inc. Honor Roll Award from Inc. 500 for getting fastest growing company award 5 times		Inc. 500 rank TSCTI 86th fastest growing NJ company
	Top Diversity Owned Business in the USA		CRN 100 fast growth		Five-Time Inc. 500 Honor ROLL Award
	Top 500 diversity business in the nation		Top 500 Global Software Magazine award for the Fastest growing company		Forbes Best Software company to work (2015)

Features of TSCTI's Solution	Benefits to the Purchasing Division
Presence in all 50 states Nationwide and current incumbent on State of WV temporary staffing contract	Complete understanding of State requirements and will use this advantage to provide best services matching Purchasing Division's needs.
CMMi Level 3 and ISO 20000-1:2011, and ISO 27001:2013 certified process	Continual process improvement maximizing efficiency, reducing total cost of ownership, and resulting in a bigger return on investment.
PMI and PMBOK Based Project Management Approach	Consistent management and delivery processes
DNB Open rating of 93 out of 100	Having a DNB Open rating of 93 for customer satisfaction confirms that we exceed customer expectations in service delivery.
Huge Resume Database	4.1M+ pre-vetted candidates in resume database make us fully capable to fulfil the Purchasing Division's requirements as & when required.
ISO 9001:2015 certified quality process	ISO mandated repetitive quality process provides consistent quality response to Purchasing Division's requirement and exceed customer expectations in services delivery
150+ IT Temporary Staffing Services contracts including 36 State-Wide Contracts.	Proven experience in providing qualified & experienced temporary employees on similar government contracts.
Microsoft and Oracle certified Gold Partnership	Early access to new technologies as well as preferred access to training and technical support.
Best in class benefits packages and retention	Have policies in place to keep employees motivated and

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Local Office:5400 D. Big Tyler Road Charleston, WV, 25313

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policies retain qualified employees for future contracts

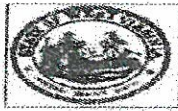
TSCTI Experience: Our two decades of experience in providing Temporary IT Staffing Services has made us one of the consistent top companies for maximum results in IT Staffing sector. Since 1997, the list has certainly grown from the initial presence in the counties to 50 states. The presence has proved as an enabler for expansion to 200 contracts and further elevating the rate of success of our clients. Our strategic partnerships with industry's leaders are also an addition of unique value and an enabler to net chosen results. TSCTI is an accomplished staffing firm, with talented and experienced leadership, accompanied by the diverse workforce. Our focus is on driving our leadership and workforce to achieve merit and superiority, as better we become, better results can be delivered to our clients. The following list of our public clients where we are providing similar services as required by Purchasing Division:

States			
State of Alabama	State of Nebraska	State of Alaska	State of Arizona
State of Arkansas	State of Delaware	State of Hawaii	State of Idaho
State of California	State of Florida	State of Illinois	State of Kentucky
State of Colorado	State of Georgia	State of Indiana	State of Iowa
State of Connecticut	State of Louisiana	State of Montana	State of Maryland
State of Michigan	State of Massachusetts	State of Minnesota	State of Mississippi
State of Missouri	State of Wyoming	State of Wisconsin	State of West Virginia
State of Washington	State of Virginia	State of Vermont	State of Utah
State of Texas	State of Tennessee	State of South Dakota	State of South Carolina
State of Rhode Island	State of Pennsylvania	State of Oregon	State of Oklahoma
State of Ohio	State of North Dakota	State of North Carolina	State of New York
State of New Mexico	State of New Jersey	State of New Hampshire	State of Nevada
Counties/ Cities			
City of Palo Alto (CA)	City of Milwaukee (WI)	Kansas City (MO)	City of Memphis (TN)
County of Ventura (CA)	Alameda County (CA)	LA County (CA)	Arizona Commerce Authority
Orange County (CA)	City of Nashville (TN)	Maricopa County (AZ)	City of Mesa (AZ)
Arapahoe County (CO)	City of Phoenix (AZ)	Miami-Dade County (FL)	Fauquier County (VA)
Baltimore County (MD)	City of Portland (OR)	Nashville County (TN)	Harford County (MD)
Broward County (FL)	City of Tacoma (WA)	New Castle County (DE)	Prince George County (MD)
City of Alexandria (VA)	Clark County (NV)	Wake County (NC)	Suffolk County (NY)
City of Bellevue (WA)	County of Hawaii (HI)	Oakland County (MI)	City of Durham (NC)
City of Henderson (NV)	Dade County (MI)	Palm Beach County (FL)	Pinal County (AZ)
Federal			
US Air Force	House Representative of	Department of Interior	Department of States
Department of Treasury	Department of Transportation	Department of Agriculture	Federal Trade Commission
Department of Labor	Department of Homeland Security	Department of Navy	Department of Commerce
US Marshall Service	Department of the Army	Department of Justice	FMC
Department of Health	Department of Veteran Affairs	Defense Intelligence Agency	Defense Logistics Agency
Defense Language Institute	Federal Bureau of Investigation	National Institute of Health	Peace Corps
Local Agencies			
California	Multiple	University of	AHCCCS (AZ)
			San Antonio Water System

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Schedules	Mississippi		(TX)
Iowa Communications Network	Department of Transportation (OR)	Southern Illinois University	Metro-North Railroad (NY)
Department of Finance & Administration (TN)	Arlington County School Board	Sound Transit (WA)	Miami University (OH)
LIPA (NY)	Douglas County School District	Beaufort County School District	University of Texas Medical Branch
County Of Sacramento (CA)	United Nations Population Fund	United Nations Development Programme	Central New Mexico Community College NM)
Florida International University	Judicial Council of California	Pennsylvania State System of Higher Education (PA)	Fort Worth Independent School District (TX)
Hillsborough County Public Schools	Orange County Public Schools	Community Transit (WA)	Wayne County Airport Authority (MI)
Human Resource Management (WA)	University of West Virginia (WV)	University of Oklahoma (OK)	Upper Rio Grande Workforce Development Board (TX)
Wayne State University (MI)	North County Transit District (CA)	Eugene Water Board (OR)	School District of Greenville County
Commercial			
Amdocs	Citi Group	SuperValu	JP Morgan
Accenture	Booz-Allen-Hamilton	DynCorp International	IBM
Bank of America	SRA	Coca Cola Company	Microsoft
Becton Dickinson	Deloitte	HP-EDS	UPS
Raytheon	Sherwin Williams	Sun Microsystems	Boeing
Ball Aerospace	Intel	HCL	

Table#3: TSCTI's clients

TSCTI Experience Providing Similar Temporary IT Staffing Services: Below table provide details of some of our clients to whom we have provided/ providing similar Temporary IT Staffing Services contracts which are successfully running for more than 5 years:

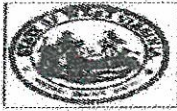
Clients	Duration	Type of Services	Similar temporary positions served
Washington Department of Transportation	Sept 2015 - Present	IT Staffing Services	Senior Web Application Analyst, Web Application Analyst, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
City of Phoenix, State of AZ	May 2014 - Present	IT Staff Augmentation	Senior Application DB2 Database Administrator, Application DB2 Database Administrator, Senior SQL Server Database Administrator, SQL Server Database Administrator, Senior COGNOS Analyst, COGNOS Analyst, Software Test Analyst, Help Desk Analyst, Business Analysis Technical Writer, Information Systems Assistant, Imaging Operator, Programmer Analyst, Systems Programmer, Computer Operator



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California Department of Corrections & Rehabilitation (CDCR)	Jan 2014-Present	IT Temporary Employment Services	Senior SQL Server Database Administrator, SQL Server Database Administrator, Senior COGNOS Analyst, COGNOS Analyst, Software Test Analyst, Help Desk Analyst, Business Analysis Technical Writer, Information Systems Assistant, Imaging Operator, Programmer Analyst, Systems Programmer, Computer Operator, CRM Application Analyst, Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
Washington Metropolitan Area Transit Authority (WMATA)	Mar 2015-Present	Short Term IT Staffing	Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst, Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
United Nations (UNDP)	Oct 2016-Present	IT Professional Services	Senior Application DB2 Database Administrator, Application DB2 Database Administrator, Senior SQL Server Database Administrator, SQL Server Database Administrator, Senior COGNOS Analyst, COGNOS Analyst, Software Test Analyst, Help Desk Analyst, Business Analysis Technical Writer, Information Systems Assistant, Imaging Operator, Programmer Analyst, Systems Programmer, Computer Operator, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst, Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
State of Hawaii	June 2015-Present	IT Consulting	Senior Web Application Analyst, Web Application Analyst, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst, Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
State of North Dakota	May 2014-Present	IT Professional Staffing Services	Senior Application DB2 Database Administrator, Application DB2 Database Administrator, Senior SQL Server Database Administrator, SQL Server Database Administrator, Senior COGNOS Analyst, COGNOS Analyst, Software Test Analyst, Help Desk Analyst, Business Analysis Technical Writer, Information Systems Assistant, Imaging Operator, Programmer Analyst, Systems Programmer, Computer Operator, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst, Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
State of Texas	Jan 2017-	IT Staff	SQL Server Database Administrator, Senior



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	Present	Augmentation Services	COGNOS Analyst, COGNOS Analyst, Software Test Analyst, Help Desk Analyst, Business Analysis Technical Writer, Information Systems Assistant, Imaging Operator, Programmer Analyst, Systems Programmer, Computer Operator
State of Mississippi	May 2016-Present	IT Staff Augmentation Services	Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
Administrative Offices of the Courts, CA	July 2013-Present	IT Staff Augmentation	Software Test Analyst, Help Desk Analyst, Business Analysis Technical Writer, Information Systems Assistant, Imaging Operator, Programmer Analyst, Systems Programmer, Computer Operator, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
State of Pennsylvania	Oct 2012 - Present	IT Professional Staffing Services	Software Test Analyst, Help Desk Analyst, Business Analysis Technical Writer, Information Systems Assistant, Imaging Operator, Programmer Analyst, Systems Programmer, Computer Operator, CRM Application Analyst Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
State of Maryland	Mar 2016-Present	IT Professional Services	Senior Web Application Analyst, Web Application Analyst, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
State of Delaware	Oct 2016-Present	IT Staff Augmentation Services	Application DB2 Database Administrator, Senior SQL Server Database Administrator, SQL Server Database Administrator, Senior COGNOS Analyst
University of Oklahoma	June 2015-Present	IT Staff Augmentation Services	Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
University of Central	June 2015-	IT Technical	Software Test Analyst, Help Desk Analyst,



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Florida	Present	Services	Business Analysis Technical Writer, Information Systems Assistant, Imaging Operator, Programmer Analyst, Systems Programmer, Computer Operator, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
Broward County FL	May 2014- Present	IT Staff Augmentation	Software Test Analyst, Help Desk Analyst, Business Analysis Technical Writer, Information Systems Assistant, Imaging Operator, Programmer Analyst, Systems Programmer, Computer Operator, CRM Application Analyst Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
University of AZ	Jan 2017- Present	IT Professional Services	Senior Web Application Analyst, Web Application Analyst, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
University of MA	May 2016- Present	IT Consulting Services	Imaging Operator, Programmer Analyst, Systems Programmer, Computer Operator, CRM Application Analyst Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator, Software Test Analyst, Help Desk Analyst, Business Analysis Technical Writer, Information Systems Assistant
Department of Air Force	July 2013- Present	IT Professional Services	Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator, Software Test Analyst, Help Desk Analyst, Business Analysis Technical Writer, Information Systems Assistant
Defense Language Institute Foreign	Oct 2012 - Present	IT Staffing Services	Senior Web Application Analyst, Web Application Analyst, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator



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			Administrator
United States Department of Agriculture	June 2015-Present	IT Staff Augmentation	Senior Application DB2 Database Administrator, Application DB2 Database Administrator, Senior SQL Server Database Administrator, SQL Server Database Administrator, Senior COGNOS Analyst, COGNOS Analyst, Software Test Analyst, Help Desk Analyst, Business Analysis
National Institutes of Health (NIH)	May 2014-Present	IT Temporary Employment Services	Senior SQL Server Database Administrator, SQL Server Database Administrator, Senior COGNOS Analyst, COGNOS Analyst, Software Test Analyst, Help Desk Analyst, Business Analysis Technical Writer, Information Systems Assistant, Imaging Operator, Programmer Analyst, Systems Programmer, Computer Operator, CRM Application Analyst Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
Environmental Protection Agency (EPA)	June 2015-Present	Short Term IT Staffing	Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst, Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator
Bureau of Indian Affairs	May 2014-Present	IT Professional Services	Senior Application DB2 Database Administrator, Application DB2 Database Administrator, Senior SQL Server Database Administrator, SQL Server Database Administrator, Senior COGNOS Analyst, COGNOS Analyst, Software Test Analyst,
Department of Navy	Jan 2017-Present	IT Consulting	Senior Web Application Analyst, Web Application Analyst, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator

Table 4: Number of Placements

TSCTI's Experience with State of West Virginia: *TSCTI* is currently a Prime Vendor to Statewide contract of West Virginia Department of Health and Human Resources (Statewide Contract)- Office of Management Information Services (OMIS). In addition, we have developed very strong banding with the State of WV and have successfully maintained a long-term working relationship with the WV.

Contract Name	Type of Services
West Virginia Department of Health and Human Resources (Statewide Contract)	Temporary Staffing Services



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State of West Virginia	Temporary Staffing Services
State of West Virginia university	IT Staffing Services

Table#5Experience with State of West Virginia

Experience with Health Services: TSCTI maintains a nursing, healthcare and medical recruiting practice as one of our industry specialties. Our two-decade history of supporting top initiatives across public sector healthcare agencies positions us to help local governments achieve their missions. In the year 2019, we placed more than 1200 temporary consultants on numerous healthcare positions. A brief summary of representative projects is provided below:

Name of the Agencies	No of Positions to be Served	Duration
Department of Health and Human Services in Michigan	250+	5 Years
Virginia Department of Health	250+	7 Years
Jackson Health System	70+	7 Years
University of Massachusetts Medical School	24+	6 Years
Marie Katzenbach School for the Deaf	20+	5 Years
Department of Social & Health Services, TX	15+	5 Years
Department of Social & Health Services, WA	15+	6 Years
Department of Human Services, MI	15+	6 Years
California Department of Corrections and Rehabilitation, CA	15+	5 Years
National Institutes of Health, MD	11+	7 Years
Naval Medical Center, CA	10+	5 Years
Texas Health and Human Services Commission, TX	21+	6 Years
Department of Social & Health Services, WA	22+	5 Years
California Prison Health Care, CA	15+	5 Years
California Department of Corrections and Rehabilitation, CA	17+	6 Years
Department of Human Services, OR	12+	6 Years
Department of Human services, MS	20+	5 Years
Grady Hospital, GA	12+	7 Years

Table#6Experience with Health Clients

TSCTI's top clients providing similar size and scope services for more than 5 years: We have extensive experience in managing a network of resources and providing well qualified information technology staff augmentation services to various prestigious clients. Following are the limited and similar case studies where TSCTI has performed work successfully.

1. Name of the Client	Office of Information Technology, Prince George's County, MD
Address:	9201 Basil Court, Suite 250, Largo, MD 20774
Period of Performance:	06/15/16 - 6/30/2021
Description of Services Provided:	
TSCTI has provided Network Engineer, Database Administration and Maintenance support to all the applications (mainframe, client/server and web) under the Office of Information Technology (OIT). During our extensive association, the County has improved its nationwide ranking on Annual Digital Counties Survey from 9 to 2. TSCTI's current and past services to the County include:	
Positions to be Served: Senior Web Application Analyst, Web Application Analyst, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst, Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator, Senior Application DB2 Database Administrator, Application DB2 Database Administrator, Senior SQL Server Database Administrator, SQL Server Database Administrator, Senior COGNOS Analyst, COGNOS Analyst, Software Test Analyst	
2. Name of the Client	Washington Suburban Sanitary Commission (WSSC), MD
Address:	14501 Sweitzer Lane, Laurel, Maryland 20707



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Period of Performance:	07/03/13 - 12/31/2019
Description of Services Provided:	
TSCTI 's team of consultants have provided critical IT support across several projects at Washington Suburban Sanitary Commission (WSSC), as detailed below.	
TSCTI 's services include: Help Desk Analyst, Business Analyst, Technical Writer, Information Systems Assistant, Imaging Operator, Programmer Analyst, Systems Programmer, Computer Operator, SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator, Senior Application DB2 Database Administrator, Application DB2 Database Administrator, Senior SQL Server Database Administrator, SQL Server Database Administrator, Senior COGNOS Analyst, COGNOS Analyst, Software Test Analyst	

3. Name of the Client	University of Maryland University College (UMUC), MD
Address:	Administration Building Room 4113, 3501 University Blvd East A delphi, MD 20783
Period of Performance:	November 2016 - Present
Description of Services Provided:	
TSCTI 's team of consultants have provided critical IT support across several projects in University of Maryland University College (UMUC), as detailed below.	
TSCTI 's services include: Senior Web Application Analyst, Web Application Analyst, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst, Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator, Senior Application DB2 Database Administrator, Application DB2 Database Administrator, Senior SQL Server Database Administrator, SQL Server Database Administrator, Senior COGNOS Analyst, COGNOS Analyst, Software Test Analyst	

4. Name of the Client	New York State Office of General Services (OGS)
Address:	63 W 125th St #215, New York, NY 10027,
Period of Performance:	11/16/16 – Present
Description of Services Provided:	
We at TSCTI is committed to providing full time or part-time support or enhancement for on-going IT initiatives or systems is out-of-scope for this contract. Below listed is the labor categories on which we are providing support to the State.	
TSCTI 's services include: Help Desk Analyst, Business Analyst, Technical Writer, Information Systems Assistant, Imaging Operator, Programmer Analyst, Systems Programmer, Computer Operator, SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator, Senior Application DB2 Database Administrator, Application DB2 Database Administrator, Senior SQL Server Database Administrator, SQL Server Database Administrator, Senior COGNOS Analyst, COGNOS Analyst, Software Test Analyst	

5. Name of the Client	New York Power Authority (NYPA)
Address:	123 Main Street, White Plains, NY 10601
Period of Performance:	8/25/2014 – Present
Description of Services Provided:	
Brief description: TSCTI has provided services on multiple service area with the following responsibilities to the City of Phoenix. We have provided and are still providing IT staffing services to City of Phoenix for various categories mentioned below:	
TSCTI 's services include: Senior Application DB2 Database Administrator, Application DB2 Database Administrator, Senior SQL Server Database Administrator, SQL Server Database Administrator Senior COGNOS Analyst, COGNOS Analyst, Software Test Analyst, Help Desk Analyst, Business Analyst, Technical Writer,	



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Information Systems Assistant, Imaging Operator, Programmer Analyst Systems Programmer, Computer Operator

6. Name of Client	Palm Beach County, FL
Location	301 N. Olive Avenue, West Palm Beach, FL
Service Dates	4/4/2016 – Present
Brief description: Palm Beach County, FL selected vendors for Information Technology Professional Services Contracts. The purpose of Information Technology Professional Services Contracts is to provide contract personnel for information technology projects for any county agency. We have provided and are still providing IT services to Palm Beach County for various categories mentioned below:	
TSCTI 's services include: Senior Web Application Analyst, Web Application Analyst, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst, Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator	

7. Name of the Client :	Metropolitan Transportation Authority, NY
Address:	333 West 34th Street, 10th Floor, New York, NY 10001
Period of Performance:	2007 – Present
Contract description: The IT Professional Service program was established by Department of Transportation, Washington (WSDOT) in 2007 in order to improve efficiency when the state has a need to secure IT contractors to provide certain information technology professional services. We have provided IT personnel for various categories to the Department of Transportation, WA, including but not limited to	
TSCTI 's services include: Software Test Analyst, Help Desk Analyst, Business Analyst, Technical Writer, Information Systems Assistant, Imaging Operator, Programmer Analyst Systems Programmer, Computer Operator, Senior Web Application Analyst, Web Application Analyst, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst, Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator.	
8. Name of the Client	Long Island Power Authority (LIPA), NY
Address:	New York City, New York, United States
Period of Performance:	11/16/2016 - Present
Contract description: The State was seeking responses to from Offeror(s) who can provide Information Technology (IT) Professional Help Services. This Statement of qualification was being solicited by the Department of IT in order to develop a list of qualified Contractors to provide Information Technology (IT) Professional Help Services to various agencies and departments We have provided following services include, but not limited to.	
TSCTI 's services include: Web Application Analyst, Senior Mainframe Application Analyst, Mainframe Application Analyst, Senior CRM Application Analyst, CRM Application Analyst, Senior SharePoint Application Analyst, SharePoint Application Analyst, Senior Application Oracle Database Administrator, Application Oracle Database Administrator	

TSCTI recently completed similar IT staffing contracts of the following clients for more than Five Years.

Client Name	Project Name	Po P	Duratio n
Cook County	IT Staffing Services	IL	8 years
Port Authority of Allegheny County	IT Staffing Services	PA	5 Years
San Antonio Water System	IT Staffing and Services	TX	6 Years
Huston Independent School District	IT Staffing Consulting Services	TX	7 Years
Walworth County	Information Technology Consulting Services	WI	7 Years



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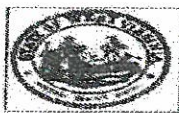
State of Connecticut	IT Staffing Services for Oracle/PeopleSoft	CT	5 Years
Miami Dade Public Schools	IT Staffing	FL	6 Years
Palm Beach County	IT Staffing Services	FL	5 Years
Jackson Health System	IT Staffing & Professional Services	FL	7 Years
State of Florida, Department of Management Services	IT Staffing Services	FL	5 Years
State of California, Department of General Services	IT Staffing Services	CA	6 Years
Sierra College	IT Staffing & Technical Services	CA	5 Years
Hennepin County	IT Staffing Services	MN	7 Years
Central Washington University	Information Technology Staffing and Support Services	WA	5 Years
State of Missouri - Department of Transportation	IT Staffing Services	MO	6 Years

Table#7 Experience with Similar with IT Staff Services

The table below, shows the number of personnel placed at some of our prestigious clients utilizing our robust network of qualified personnel.

Job Classification	No. of FTE's Placed	Job Classification	No. of FTE's Placed
Application Support Technician	524	Information Systems Manager II	146
Applications Developer I	125	Network Control Technician I	122
Applications Developer II	196	Network Control Technician II	215
Application Developer III	214	Network Control Technician III	110
Computer Operations Facility Technician	257	Network Control Supervisor	98
Computer Operations Manager	198	Network Service Technician II	89
Computer Operation Supervisor	189	Network Service Technician III	69
Computer Operator II	196	Systems Software Analyst I	121
Data Base Administrator I	152	Systems Software Analyst II	165
Data Base Administrator II	129	Systems Software Analyst III	96
Data Base Administrator III	189	Systems Software Staff Consultant	84
Equipment Planning Technician	56	Systems Software Supervisor	125
Technology Support Consultant I	125	Business Analyst and Tester	139
Technology Support Consultant II	196	Data Architect	112
Technology Support Consultant III	106	Technical Architect	109
Technology Support Supervisor	99	Business Intelligence Analyst	56
Technology Support Technician I	121	Information Technology Manager	156
Technology Support Technician II	96	Project Manager	189
IT Security Engineer	53	Project Analyst	154
IT Security Analyst	67	Business Analyst	178
IT Security Developer	89	Business Tester	143
Information Security Officer	56	Data Scientist	112
Management Systems Analysts I	157	Data Analyst	133
Management Systems Analysts II	121	Quality Assurance Analyst	111
Network Specialist	128	Network Architect	165

3.2 Vendors shall be able to demonstrate their potential to provide these services by providing documentation to indicate they have provided staffing of a least six(6) individuals within the listed classifications within the past five (5) years: documentation should include enough



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information to indicate that the Vendor provided an envelope meeting the requirements of a specifically named classification from Section 1, above: the documentation should name the entity to whom the individual was supplied and provide contact information for that entity. Vendors must provide documentation to indicate that their company meets this requirement prior to award; however, bidder may include this documentation with their bid.

TSCTI Response: For over 23 years, we have been providing similar Temporary IT Staffing services to federal, state and county agencies across the US. TSCTI has served on over 200+ IT Staffing Services contracts with various public agencies We have 99% success ratio in placing qualified and experienced candidates as per client requirement. Details of some of our individuals within the listed classifications within the past five (5) years.



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Client Name	Contract Title	Duration	# of staff Placed within past 5 years	Relevant Labor Categories	Candidate Names	Relevant Work Being performed	Client POC Details
City of Phoenix Phoenix Aviation Department	IT Staffing Services	2009-2013 2019-Ongoing	100+	Application Support Expert, Training Coordinator, Application Developer, Desktop/Field Support Specialist, Application Support Expert, Customer Service Representative, SharePoint Developer, Network Engineer, Sr. Network Engineer	Cody Michael Mejia, Reina L Pantoja, Vijay K Lingampally, Melissa J Fritz, Rachel K Bushi, Rylee J Clark, Samuel A Mendu, Khizar Ali, Khan, Pavithra, Sasikumar, Darrell B Ellis	We provide a full range of IT and support services to systems (hardware and software), infrastructure including network support and system administration, implementation.	Cadle C. Collins Jr. Department Contracts Specialist II*Lead Phone: 602.273.2054 cadle.collins@phoenix.gov
New York State Office of Information Technology Services	Enterprise Network Support	2013-ongoing	150+	Network Engineer/SME, Unified Communications, Specialist Level 3, Network Engineer, Tier 3 Network Support Analyst, IT Support Specialist	Aaron Timothy Muzzi, Anisha Vemulapalli, Bhargav Kakdia, David William Andrews, Douglas Todd, Eric Keith Goldberg, Eric Ostrander, Jaydeep Patel, John Benedict, John Sheldon Dill, Keith S Makrin, Kenneth J Oriel, Mark Charles Brubaker, Stephen J Rizzo, Syed Ali Asmi Raza	We provide Enterprise Network Support and have won various Job Order under this contract	William Morehouse Enterprise Network Services Office of Information Technology Services 50 Wolf Rd, Floor 3, Albany, NY 12205 (518) 473-9924 w william.morehouse@its.ny.gov www.its.ny.gov

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Washington Metropolitan Area Transit Authority	IT Consulting Services	2009-ongoing	200+	Project Manager Helpdesk Analyst Senior Helpdesk Technician Net Developer Senior Helpdesk Technician Level -I Network Engineer Network Engineer III Senior Business Analyst- Level 2 Data warehouse Specialist, Sr. Solutions Engineer Information System support specialist Level 3 Quality Assurance Analyst Senior, Sr. Captive Specialist Documentum Developer Sr. Network Engineer Sr. Solutions Engineer	Darrell Van Horn Detra N Littles Ferguson Sterling Hymes Gurbhej Kumar Jamal Delante Hunter Joga Reddy Arjula Kevin Norman Jr Kevin Norman Jr Levon K Greer Mitchel Brain Prigal Kakar Iapudi Rakesh Katta Shamsia Yousuf Srinivas PolisetiSusheel SareenTemiday oFabayoVenu MadhavKanchib hotla	We are responsible for clearly and accurately describing each of the essential requirements (functions, performance, design constraints, and quality attributes) of the system / software and its external interfaces.	Albert Fehrens Deputy Chief internal business Operations of department of Information Technology office of Applications 202. 962.5559 (m) 202. 841.7415
Fire Department of the city of new York	Temporary Personnel Services	2018-ongoing	500+	Project Analyst V Computer Consultant 14A, Computer consultant 10 Computer Consultant 2 Computer Consultant 8 Mental Health Counselor 2 Office Clerk 1 Office Clerk 1 Registered Nurse 1 Registered Nurse 1	Adam J Wodzinski Affreen Manish JhaAfjalTalukder Afsan Quayyum AlexandrYakovis Alexandra Hensley Garber Alexandria J Wheeler Alicia Hamlett	We are providing Temporary Personnel Services in various Contract Pool Categories to State of FDNY.	Cecily Halliburton FDNY Assistant Deputy ACCO Bureau of Fiscal Services Halibc@fdny.nyc.go v 718. 999.2845

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Virginia Housing Development Authority	Staff Augmentation	2015-ongoing	220+	Quality Analyst Review Admin Assistant Instructional Designer Quality Review Analysts/Purchase Review Quality Review Analyst Quality Review Analyst Records Room Assistant Senior Business Analyst Accounting Administrative Assistant Administrative Assistant Loan Collections Officer Customer Service Specialist Consulting Manager Accounts Payable Associate Accountant Loan Program Specialist Loan Collections Officer - Part Time	Anthony BenaBena Foster Antonya Johnson-Lewis Cheryll Ramsay Danielle Maria Ingram Danita Dawn Brown Danita D Dawn Brown Donna Leslie Hatcher Durdana Mubashir Khan Felicia R Rene Fowler Felicia Renee Fowler Jason C Ransom Jeffrey Allen Byrd John McGovern	The purpose of this contract is to provide Staff Augmentation for Virginia Housing Development Authority.	Amy Burke, PHR, SHRM-CP, Phone 804-343-5643 Amy.Burke@VHDA.com
City of Sacramento	Temporary Staffing Services	2016-ongoing	40+	Information Security Analyst Accela Developer	Bacher Muzaffar Muhammad Hanif Shalini Kari	City of Sacramento has released a Temporary Staffing Services to acquire IT consultants to perform under various projects for city agencies	Grant Smith smithgran@saccounty.net Department of Technology Sacramento county 9168748033
Dallas Area	IT Staffing	2014-	200+	Train Servicers	Abhinay Boddu	The purpose of this	Sherre Holmes

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Rapid Transit	Services	ongoing		Bus Servicers IT Ent. HP UX System Engineer Destruction Technician Bus Servicers VMware Systems Engineer System Engineer Expert, Lawson Technical Consultant - Expert Level	Adoshay Wilson Alexis Campbell Allison S Parenti Andre McDonald Andy T Nguyen Artalian Evans Betheny M Alphonso Bhanu Prakash Vasanthavada Billy D Betton Billy J Anderson Brandon Carl Cody	contracts is to provide IT Staffing services for IT projects.	Contract Specialist Procurement Office 214- 749- 3118 1401 Pacific Avenue Dallas TX 75202 solmes@dart.org
Palm Beach County	Professional Services Staffing for Information System Services Dept	2017 - ongoing	100+	Jr. Network Administrator Senior Programmer Programmer GIS Support Specialist .Net Programmer System Integrator .Net Developer Analyst Programmer	Brian K Hines Gaurav Natani Hitesh Chhillar Jose Barrero Pei Zhang Richard Ernest Chuilli Srilekha Chunchulu Venkata Naga- Chiranjeevi Ganugapati	The purpose of this contracts is to provide contract personnel for information technology projects for any county agency.	Sheri Haywood - McCabe L. Contact Manager ISS Department. Palm Beach County
Los Angeles County Office of Education	Temporary IT Professionals	2017- Ongoing	50+	OCM Technical Generalist EGIS Consultant Inquisiq Learning Management System Specialist Inquisiq Learning Management System Specialist Software Applications Developer GIS Implementation Consultant	Abraham Kidane Adhanom Dimitris Poulakidas Mark A Norton Rachel Corinne Smith Ramakrishna Ankathi Randall Thomas Clark Thang Nguyen	Los Angeles County Office of Education is seeking qualified contractor support to provide Temporary IT Professionals on need basis	Sonia N. Hooks Coordinator, Administrative Services Unit Technology Services 562-922-6289 direct line Hooks.Sonia@laco.edu 9300 Imperial Highway, Downey, California 90242-

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Form:

				COBOL Application Developer			2890
Maryland Health Benefit Exchange	IT Consulting & Technical Support	2015-Ongoing	50+	Senior Applications Analyst Systems Subject Matter Expert CRM Oracle Right now Specialists Senior System Analyst	Gregory Tullis Gregory Tullis Mehul Dixit Mohammed S Khan	We are providing IT Consulting & Technical Support Services to State of MD for both project-based and staff-augmentation work	Charles Mensah Director, PMO Maryland Health Benefit Exchange P 410-412-9593 charles.mensah@maryland.gov Address: 750 East Pratt Street 16th Floor Baltimore, MD 21202
San Antonio Water System	Temporary employee services for information systems	2013-Ongoing	50+	Sr. Network Engineer Enterprise Architect Senior Database Administrator Sr. Enterprise Architect - Infrastructure Sr Project Manager Helpdesk Analyst Helpdesk Analyst control Systems Project Manager Desktop Support Technician	Bhupender Singh Rawat Christopher Todd Sanders Jude Onuh Mohamed O Rayes Nabil Antary Roger Forsch Ruben Alexander Espinoza Ted Gibson Tristian Nathaniel Lewis	The purpose of this contract is to provide Temporary employee services projects for any Texas state agency.	Max Mokeyev San Antonio Water System 210.233.3458 maxim.mokeyev@aws.org

**** Number of candidates we mentioned in the above table is active and passive.**



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MANDATORY REQUIREMENTS

TSCTI Response: We have carefully reviewed all mandatory requirements mentioned in this Section. We have all resources, people, process and experience available to full fill al requirements. TSCTI has excellent resources in its internal resume database pool of 4.1M+ pre-vetted resumes for various categories required by the Purchasing Division. TSCTI has more than 100,000 highly proficient and experienced candidate's resumes database of IT professional services required by Purchasing Division. We keep on updating this database enabling us to meet requirements of client with short-term notice. We connect to these consultants from time-to-time and also when a requirement comes matching their skills. TSCTI has 4500 internal employees. These employees are on direct payroll of TSCTI. These employees are working at different projects and different locations. Whenever these experience candidates are free to move for another role, these candidates are the first source of job offering for projects like Purchasing Division. Therefore, bringing experience and quality to the assigned task. We are able to search for and provide quality candidates via our Applicant Tracking System (ATS); JobDiva and Talent Identification Strategies involving social media, job boards, targeted search and our local and if required national networks. ATS syncs all the job boards to the ATS and provides the best talent in less time. Hence, more time is spent on scrutinizing than searching candidates. JobDiva offers more and unique ability to search resumes for skills by years of experience, special certification, qualification and training, location, specific pay rate and can exclude or include any desired information for a given client. Therefore, provide the capability to search candidates with any given specifies. JobDiva offers TSCTI recruiters the ability to define Task Types for contacts and candidates.

TSCTI's Resource Qualification TSCTI has excellent resources on its bench and in its resume database pool for various Temporary IT Staffing categories required by the Purchasing Division. Since TSCTI has multiple resource in its database, payroll and bench. TSCTI has mentioned a generic qualification for each service category and we assure the Purchasing Division that TSCTI is capable to provide the resource, if there are any changes are required in the qualification. Our all the resources hold Bachelor's or Master's degree or equivalent work experience. TSCTI read and understand the responsibilities mentioned in the Mandatory Requirements. With 154 domain specified recruiters, TSCTI assures the Purchasing Division that it can provide the best match resource within the minimal time frame. The following table represents the minimum qualification of our consultant working with TSCTI.

Job Category	Education & Certification	Experience and Capabilities
Senior Web Application Analyst	<ul style="list-style-type: none"> • Master's in computer science • Bachelor in Computer Engineering • Microsoft Certified Solutions Developer (MCSD) • Microsoft Certified Solutions Expert (MCSE) • Microsoft Certified Professional Developer (MCPD) 	<ul style="list-style-type: none"> • 15+ years of experience in IT including Analysis, Designing, Development, Testing, Bug fixing and Implementation in the Software Development Life Cycle (SDLC) of Client/Server and Web Technologies for various N - Tier applications. • Creates event driven Web Forms using ASP.NET and implemented form validation using Validation controls using both Custom validation and JavaScript was written for Client-side validations and used the new validation controls in Visual Studio. • Develops system services SOA application platform for use by all web applications utilizing WCF services and the ASP.Net provider model. • Uses Microsoft Team Foundation Server (TFS) for all the source code maintenance needs. • Designs interactive ASP.NETMVC views using jQuery, HTML, CSS, Angular JS, React Js, Bootstrap



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		<ul style="list-style-type: none"> and AJAX to provide excellent user experience. Modifies WCF Web Services to interact with the other applications and exposed them using SOAP and HTTP.
Web Application Analyst	<ul style="list-style-type: none"> Bachelors in Computer Science Microsoft Certified Solutions Developer (MCSD) Microsoft Certified Professional Developer (MCPD) 	<ul style="list-style-type: none"> 8+ years of experience with complete Software Development Life Cycle in both Web based and Enterprise applications including requirement analysis, design, and implementation and testing. Design and implement application using ASP.NET MVC 4.0 with Razor View Engine C JSON jQuery Entity Framework in Visual Studio 2012. Design and develop functional requirements and specifications of WCF Web Services. Develop code for auto-complete function using AJAX and jQuery and implement WebGrid MVC with jQuery/JSON to provide more flexible editable and sort able grid view to increase user interaction. Involves in various projects related to Data Modeling, System/Data Analysis, Design and Development for both OLTP and Data warehousing environments. Works with ETL processes to transfer/migrate data from relational database.
Senior Mainframe Application Analyst	<ul style="list-style-type: none"> MBA in Information Technology Bachelors in Computer Science IBM z/OS Mainframe Practitioner Professional Certificate IBM Certified Application Developer IBM Certified Database Associate 	<ul style="list-style-type: none"> 12+ years of experience with the analysis, design, development, testing, installation, configuration, maintenance and management of applications in mainframe Environments / technologies such as Alnova, Altamira, Altair, Control-M, Changeman, COBOL, CICS, VSAM, JCL and DB2. Involvement in analysis, design, coding, testing, and release for code enhancement requests, act as the Offshore Lead during entire project execution. Experience in large scale Database expansion for new project requirements and impact analysis. Create new Include members, JCL and PROCs for executing the batch programs. Interviews end users, extract requirements, design a new security subsystem, and code the new security subsystem in COBOL using a VSAM database, allowing for enhanced security and increased performance.
Mainframe Application Analyst	<ul style="list-style-type: none"> Bachelors in Information Technology IBM Certified System Programmer IBM Certified Database Associate 	<ul style="list-style-type: none"> 7+ years of experience in multiple full life cycles projects including Requirement Analysis, Detailed Design, with extensive knowledge of Mainframe COBOL and IBM DB2, JCL, CICS, VSAM, EAZYTRIEVE, etc. Prepare the Technical Requirement document (TRD) for the functionality scope in Development and Modifications of COBOL Programs, JCL, PROCs, Jobs of the IBM Mainframe application for the requirement. Research on the requirements, complete analysis of the system impact, analysis of solutions and risk



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		<p>mitigation activities with skilled analytical and problem-solving methods.</p> <ul style="list-style-type: none"> • Preparation of Test Plan for all the scenarios and collection of Test Data for the testing process Checks database to determine successful transaction of test data from the application by establishing connectivity using SQL commands.
Senior CRM Application Analyst	<ul style="list-style-type: none"> • M.S. in Computer Science • Bachelors of Technology in Computer Science and Engineering • Certified Zendesk Support Administrator • Zoho CRM Certified Consultant • Dynamics 365 (Certified Associate) 	<ul style="list-style-type: none"> • 14+ years of extensive experience as Sr. Dynamics CRM Analyst and business process re – engineering with proven ability to articulate business values exposed to diverse business processes. • Developing, and implementation of software applications using ASP.NET, C#, VB.NET, MVC, XML, Java-Script, JSON, IIS, SQL Server and Active Directory. • Create SQL Server 2008 database tables, triggers, Views, UDFs and stored procedures and configure using SQL Server Management Studio. • Develop OLAP cubes, write queries to produce reports using SQL Server Analysis Services (SSAS) and Reporting Services (SSRS), Dashboards. • Develop interfaces and bridges using WCF SOAP Services between CRM 2011 and existing enterprise applications for accurate and secure data flow within the enterprise.
CRM Application Analyst	<ul style="list-style-type: none"> • Bachelors in Computer Science • Dynamics 365 Fundamentals Certification • Zoho CRM Certified Consultant 	<ul style="list-style-type: none"> • 8+ years of experience in developing business solutions using Microsoft Technologies like .NET, SQL Server and MS Dynamics CRM. Also experience as a .NET Developer in analysis, design and implementation of web based, windows-based client - server applications in Microsoft technologies using ASP.NET, Web Services, Windows Services, and SQL Server. • Gathered requirements, involved in design/development/testing and documentation of various CRM/.Net/MS Dynamics tasks. • Design and Implement Dynamics CRM look – alike user interface and controls using HTML, JavaScript, CSS, WCF and Web Forms, jQuery. • Create complex Stored Procedures, Functions, SSIS packages, triggers, cursors, tables, and views and other SQL joins.
Senior SharePoint Application Analyst	<ul style="list-style-type: none"> • Bachelors in Computer Science • Microsoft certified Solution Expert (MCSE) • Microsoft Certified Solutions Developer: SharePoint Applications (MCSA) • Microsoft Certified Solution Associate (MCSA) 	<ul style="list-style-type: none"> • 15+ years of experience in IT and as a SharePoint Subject Matter Expert (SME) in implementation, architecture and development, migration and upgrade in working with SharePoint 2007, 2010, 2013, 2016, and Office 365. • Working in Information Technology Development, Analysis, Design, and Implementation of various applications including Web, Windows and Client/Server Application development using SharePoint, NET Framework, C#, ASP.NET MVC,



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		<p>WCF, JQuery, JSON etc.</p> <ul style="list-style-type: none"> • Create custom SharePoint Web Parts using Visual Studio 2005, asp.net, C# with Microsoft. SharePoint and Microsoft. SharePoint. Webpartpages object model. • Migrate SharePoint Sites, Lists and Libraries, web parts, permissions, documents between servers using SharePoint Site Migration Manager (MetaLogix).
SharePoint Application Analyst	<ul style="list-style-type: none"> • Bachelor in Computer Science • Microsoft Certified IT Professional (MCITP) • Office 365 certification 	<ul style="list-style-type: none"> • 8+ years of strong IT experience in complete application development life-cycle including requirements gathering, analysis, testing and deployment phases of SharePoint applications. • Extensively uses ASP.Net, ADO.Net, SSIS, SSRS, Crystal Reports, SOAP, XML, XSD, and XSLT for disconnected databases and displayed proficiency in employing Data grids, Data Readers and Datasets for data manipulation • Work with business analyst in gathering business requirements from the client and defining the system functionalities. • Performs administrative tasks such as access permission to the departmental sites, lists, libraries, installation, configuration, troubleshooting etc.
Senior Application Oracle Database Administrator	<ul style="list-style-type: none"> • MBA in Information Technology • Bachelors in Computer and Electrical Engineering • Oracle Database 12c Administrator Certified Master • Oracle Database PL/SQL Developer Certified Professional • Oracle Certified Expert (OCE) – Oracle Database 12c 	<ul style="list-style-type: none"> • Senior Oracle Database Administrator with over 16+ years of experience in database administration, design, development, replication, data modeling, performance tuning, and high availability solutions. Exceptional and proven database management skills with experience in managing Oracle builds, upgrades / migrations, database security, disaster recovery, patch management and SuperCluster/Exadata in a large complex UNIX and Windows environment. • Expertise in database design, architecture, installation, configuration, upgrades, replication, cloning, backup/recovery, performance tuning and database security. • Experience in developing end - to-end Oracle RAC solutions, single-instance (ASM) builds, configuring OEM and Data Guard including Active DG. • Extensive experience with replication solutions like Oracle Streams, Shareplex, Golden Gate Backing up and restoring database, Backup and recovery plan using Dump and Load command, Creating Logical Device names, using backup server for backup and recovery, Step by step recovery of database after crash.
Application Oracle Database Administrator	<ul style="list-style-type: none"> • Bachelors of Technology in Information Technology • Oracle Database PL/SQL Developer Certified Professional • Oracle Database Foundations 	<ul style="list-style-type: none"> • Over 8+ years of experience as an Oracle DBA (12c, 11g, 10g, 9i) in IT industry Expertise in Oracle 11g, 10g, 9i on various Unix platforms (Linux, HP-UX, Solaris, AIX), windows NT 4.0/2000/2003 in the areas of database creation, refreshing database, user management, RMAN, export and import utility.



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	<ul style="list-style-type: none"> • Certified Junior Associate • CompTIA A+ 	<ul style="list-style-type: none"> • Design and develop Packages, Procedures, Functions and Triggers to handle errors and exceptions at database level. • Creating tables, indexes, synonyms, views, sequences, profiles, constraints, triggers and procedures. • Perform installation, configuration and of Oracle databases on Solaris, Linux, HP-UX and VMware. • Involves in migrating applications from Solaris 10g/11g to Linux 11.2.0.3 using Transportable Table space, RMAN Convert.
Senior Application DB2 Database Administrator	<ul style="list-style-type: none"> • Bachelors in Computer Science • IBM Certified Database Administrator - DB2 11 DBA for z/OS • IBM Certified System Administrator - DB2 12 for z/OS • Certified Advanced Database Administrator 	<ul style="list-style-type: none"> • 12+ years of progressive IT experience in Database Administration, Hadoop administration and application development on multi-platform environments including mainframe applications. • Experience in analysis, physical and logical database design, installation, configuration, maintenance, performance monitoring and tuning, query analysis, backup and recovery, high availability, SQL and Q replication. • Extensive involvement on Data modeling, Design 24X7 databases using Cluster Environments (HACMP, HADR, Veritas's VVR, GRIDSCALE, PURE SCALE), Data Warehouse, Pure Scale, Fault tolerance, Security and Disaster recovery planning. • Work extensively with ETL tools like Data stage, Informatica and ETI Extract using VLDB environments. • Move data from business partner's MySQL database to and from core DB2 databases as well as performing MySQL backups and maintenance.
Application DB2 Database Administrator	<ul style="list-style-type: none"> • Bachelors in Computer Science • IBM Certified Application Developer • IBM Certified Database Associate 	<ul style="list-style-type: none"> • 8+ years of proven DB2 DBA experience expertise in leveraging DB2 database platform for enterprise wide solutions. Work experience includes DB2 Application Programmer/ DB2 Database Administrator. • Administer DB2 Z/OS for v 9.x/8.x/7.x/6.x on IBM mainframe and AIX DB2 environments. • Experience in Data Integration, Performance Tuning and troubleshooting problems. Exposure to Complete Software Development and Maintenance Life Cycle. • Use Third party tools like Platinum for Database operations like Tuning, monitoring, backups & recovery, Data loads and other Database operations. • Migrate database changes across development, beta, and production environments. Install, configure, and maintain DB2 LUW RDBMS server/client software and related DB2 administration tools. Work with DB2 on Solaris, Linux, and AIX environments.
Senior SQL Server Database Administrator	<ul style="list-style-type: none"> • Bachelors in Computer Science • Microsoft Certified Database Administrator (MCDBA) 	<ul style="list-style-type: none"> • 12+ years of experience in Database Administration, Database Design, Modeling, Development & Support of MS SQL Server 2016/2014/2012/2008R2/2008/2005/2000 in Production



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	<ul style="list-style-type: none"> • MCSA: SQL 2016 Database Administration • Microsoft Certified: Azure Database Administrator Associate • MCSE: Data Management and Analytics 	<ul style="list-style-type: none"> • &Development environments. • Good knowledge of MS SQL Server implementing new features like Row and Page compression mechanism, CDC, Data Compression, Backup compression, Resource Governor, Performance Data Collector and Transparent Data Encryption. • Experience in building Adhoc Reports, Parameterized Reports, Linked Reports, Toggle Reports, and Reports with Sub Reports using SSRS. • Design ETL packages dealing with different data sources (SQL Server, Flat Files, and XML) and loaded the data into target data sources by performing different kinds of transformations using SQL Server Integration Services (SSIS) 2008/2005.
SQL Server Database Administrator	<ul style="list-style-type: none"> • Bachelors in Information Technology • Microsoft Certified Database Administrator (MCDBA) • Microsoft Certified: Azure Database Administrator Associate • MCSA: SQL Server 2012/2014 	<ul style="list-style-type: none"> • 7+ years in - depth experience in managing multiple MS SQL Server 2000/2005/2008/ 2008 R2/ 2012/2014/2016 servers with very large OLTP Databases in development, testing/QA and production environments while ensuring their performance, high availability and internal/external security. • Develop SSIS Packages from different sources like SQL Server Database, Flat file, CSV, Excel and many other data sources supports ODBC, OLE DB Data Sources. • Automating maintenance jobs in SQL server job agent and task scheduler: such as Shrinking database, index rebuilding, creating filtered indexes, index reorganizing, cleaning up, updating statistics and full/differential/transactional log backups and other SSIS package tasks. • Extract, Transform and Load (ETL) data from heterogeneous data sources like Oracle, MS Access, and DB2 using MS SQL Integration Service (SSIS), DTS, BCP and Bulk insert. • Creating, managing and delivering server-based reports with interactive views that provide valuable insight for strategic decision making: using MS SQL Reporting service (SSRS).
Senior COGNOS Analyst	<ul style="list-style-type: none"> • Bachelors in Computer Science • IBM Certified Administrator - IBM Cognos Analytics Administrator V11 • IBM Certified Developer - Cognos Analytics • IBM Certified Analyst 	<ul style="list-style-type: none"> • 12+ years of experience in software development life cycle (SDLC) which involves requirement analysis, design, development, implementation & maintenance of Projects. • Work in conjunction with the Oracle Database team to design a Data Warehouse and Framework Manager Metadata Model to work with the imported data. • Extensive experience in utilizing agile methodologies conducted and attended daily stand ups, Sprint Review, Sprint Planning and PBR sessions to create all the future work for better planning of the releases. • Verify Business requirements, Data Quality issues using Ad hoc excel Reports and developed Cognos Reports.



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		<ul style="list-style-type: none"> • Experience with multiple relational databases Sybase, SQL Server, Oracle 10g/9i/8i and DB2. • Creates complex canned reports on Report Studio and implemented functionalities like Master-Detail, Conditional rendering and drill-through as per the requirements.
COGNOS Analyst	<ul style="list-style-type: none"> • Bachelors in Computer Science • IBM Certified Analyst - i2 Analysts Notebook V9 • IBM Certified Developer - Cognos Analytics V11.1.x 	<ul style="list-style-type: none"> • 8 years of experience with Business Intelligence tools, Cognos Analytics 11, Cognos 10.2.1(Report studio, Query Studio, Analysis Studio, Event Studio, Metric Studio, Framework Manager, Cognos workspace Advanced, Active Reports), Cognos 10.1.1, Cognos 8.x, Cognos Transformer, Cognos ReportNet1.1 MR1(Framework Manager, Report Studio, Query Studio). • Expertise with Framework Manager Modeling (Physical Layer, Business Layer, Packages) and Complex Report building with Report Studio. • Experience in Develop and Publish Packages using Framework Manager- Connecting and testing the data source, created database layer, physical layer and presentation layer, defining appropriate relationship between query subjects and created filters, prompts, calculations, summaries and functions in Framework Manager.
Software Test Analyst	<ul style="list-style-type: none"> • Associate's degree in Computer Science • ISTQB Advanced Level Test Analyst certification (CTAL-TA) 	<ul style="list-style-type: none"> • Having two Year experience in computer programming .5 Years experience in evaluating and testing new or modified software programs and software development procedures used to verify that programs function according to user requirements and conform to establishment guidelines • Ability to write, revise, and verify quality standards and test procedures for program design and product evaluation to obtain a quality of software. • 5 Years' experience in in developing, publishing, and implementing test plans. 6 Years' experience in in writing and maintaining test automation. Ability to evaluate, recommend, and implement automated test tools and strategies. • Having 4 Years in writing, implementing, and reporting the status of system test cases for testing analyze test cases and provide regular progress reports. participate in the testing process
Help Desk Analyst	<ul style="list-style-type: none"> • Bachelors in Computer Science • A+ (CompTIA) • HDI-CSR (HDI) • ITIL Foundation (ITIL) • Microsoft 365 Certified: 	<ul style="list-style-type: none"> • Having Five(5) Years' experience in providing technical assistance to computer system users on a variety of issues. identify, research, and resolve technical problems. respond to telephone calls, email, and personnel requests for technical support. Ability in document, track, and monitor the problem to ensure a timely resolution. answer questions to resolve computer problems for clients in person, via telephone or from remote location.



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		<p>May provide assistance concerning the use of computer hardware and software, including printing, installation, word processing, electronic mail, and operating systems.</p> <ul style="list-style-type: none"> • Having excellent communications skills (both verbal and written) to communicate with various stakeholders including, but not limited to, project managers, business analysts, database administrators and application analysts as well as business policy staff and workers.
Business Analyst	<ul style="list-style-type: none"> • Bachelors in Computer Science • IIBA Entry Certificate in Business Analysis (ECBA) • IIBA Certification of Competency in Business Analysis (CCBA) • IIBA Certified Business Analysis Professional (CBAP) • IIBA Agile Analysis Certification (AAC) • IQBBA Certified Foundation Level Business Analyst (CFLBA) 	<ul style="list-style-type: none"> • 5 Years' experience in Business Analyst. Having 5 years' experience in with standard concepts, practices, and procedures within application development. Works under limited supervision with considerable latitude for the use of initiative and independent judgment. • 5 Years' experience in the review, analysis, and evaluation of business systems and user needs. formulate systems to parallel overall business strategies. Prepare solution options and risk identification. Create documents that contain detailed descriptions of user needs, program functions, and steps required to develop or modify computer programs. Play an active role in acceptance testing, document results, reports issues and retests, necessary. • 5 Years' experience in preparing and documenting Functional and Technical Specifications for reporting and data warehouse work assist with business warehouse/intelligence support and enhancements. Assist in deployment and management of end-user reporting tools and platforms. • 5 Years' experience in with relational database concepts, and client-server concepts. Works under general supervision; typically reports to a project leader or manager.
Technical Writer	<ul style="list-style-type: none"> • Associate degree in Computer Science 	<ul style="list-style-type: none"> • 4 Years' experience in using knowledge of commonly used concepts, practices, and procedures within a particular field. • 4 years of experience composing technical documents, manuals, bulletins, brochures, publications, training manuals, and special reports. • Having 4 years' experience in experience composing technical documents, manuals, bulletins, brochures, publications, training manuals, and special reports. t • Having experience organizing and coordinating the composition of materials and drafting of forms suitable for reproduction. Experience in review and edit prepared material and illustrations. Develop



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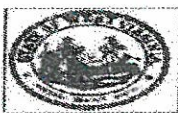
		<p>and refine material for publication in journals and periodicals. Experience in Preparing informational material for release to the mass media</p> <ul style="list-style-type: none"> • Four years of experience overseeing the writing, editing, publishing, and distribution of specification documents. Review project resources and prepare analysis or summaries. Having experience with the techniques and methods of planning, organizing, and writing various types of materials; of research methodology; and of policies, procedures, and regulations. conduct research; compose, review, illustrate, and edit technical documents, materials, and reports; communicate with staff; and train others to develop these skills
Information Systems Assistant	<ul style="list-style-type: none"> • Bachelor's degree in information systems • A+ Certification • Network + Certification 	<ul style="list-style-type: none"> • 4 Years' experience in data processing, word processing, computer operations, system monitoring, data job coordination or advanced level office work which involved operation a computer equipment. Having excellent experience in maintaining hardware and software, in backup and recovery procedures. Having three years in maintaining and preparing comprehensive and accurate reports such as inventory, electronic calendars, and database files and purchasing computer hardware components. • Having have excellent communications skills (both verbal and written) to communicate with various stakeholders including, but not limited to, project managers, business analysts, database administrators and application analysts as well as business policy staff and workers
Imaging Operator	<ul style="list-style-type: none"> • Associate degree in Computer Science 	<ul style="list-style-type: none"> • 2 Years' experience in using Personal Computer based software such as data processing, word processing, database, spreadsheet or in electronic document management imaging or scanning documents. experience using commonly used functional business processes, operations, policies, and business forms, including the relationship among them and to outside entities. • Two Years' experience of in analyzing situations, problems, information and take appropriate action and synthesize information and provide interpretation. • Experience two years in interacting with computer databases and another computer software.
Programmer Analyst	<ul style="list-style-type: none"> • Associate degree in Computer Science • Microsoft (MTA) • Microsoft Azure • Amazon Web Services (AWS Certified Developer 	<ul style="list-style-type: none"> • 5 Years' experience as a Programmer Analyst. Four (4) years of experience in with database management, documentation project control techniques, data processing concepts and equipment usage • 4 years' experience in developing and maintaining



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	<ul style="list-style-type: none"> – Associate Level) • Cloudera (CCDH) • Red Hat 	complex systems and evaluate and analyze system requests to develop work plans for systems development and maintenance.
Systems Programmer	<ul style="list-style-type: none"> • Bachelor degree in Computer Science • Microsoft (MTA) • Microsoft Azure. • Amazon Web Services (AWS Certified Developer – Associate Level) • Cloudera (CCDH). • Oracle (OCP, OCM, OCE) • Oracle (APEX). 	<ul style="list-style-type: none"> • Having 5 years' experience of Systems Programmer using two (2) or more programming languages. • 5 Years' experience in the design, execution, and operation of host resident software such as operating systems, database management, database structures and database communications systems. solving data processing problems and evaluating technical proposals.
Computer Operator	<ul style="list-style-type: none"> • Associate degree in Computer Science 	<ul style="list-style-type: none"> • 3 (three) years of experience in operation, moving and installation of a variety of standard computer equipment including printers, scanners, and other devices. Experience of 4 Years interpreting machine codes and error messages and take appropriate corrective action. • Having Experience in troubleshooting hardware and software issues and applying the necessary repairs. 2 Years' experience in testing system software and applications, monitoring. Having excellent communications skills (both verbal and written) to communicate with various stakeholders including, but not limited to, project managers, business analysts, database administrators and application analysts as well as business policy staff and workers.



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4.2 TSCTI RESPONSIBILITIES

4.2.1 Bidders must provide an hourly rate for each position they expect to submit qualifications for proposed candidates when the need arises. When presenting candidates for review by the Agency, Vendor shall provide the qualifications of proposed candidates who meet all requirements of the RFQ.

TSCTI Response: TSCTI has provided an hourly rate for each position in Price Sheet. We agree to submit the qualifications for all candidates as requested by the Agency. We ensure to the Agency that we have well - qualified candidates to meet all requirements of the RFQ. We will comply with all mandatory RFQ's requirements.

4.2.3 Successful vendors must provide staffing as requested by the Agency. Assignments also may be for a specified period of time and quantity of hours as indicated on each delivery order. Consistent failure on the part of a successful vendor to fulfill requests from the Agency, or consistently being unresponsive to Agency's requests for staffing services, may be grounds for cancellation of the vendor's entire contract.

TSCTI Response: TSCTI has a proven and established ISO 9001:2015 certified Recruitment Process to source, screen, provide top quality candidates and consistently exceed Purchasing Division's regulatory and other quality requirements. Our team recruiting philosophy centers on "Making the Right Match". We have an internal resume database of 4.1M+ pre-vetted resumes, access to various job sites (Monster, Dice, Job Diva Career Builder, etc.), internal pool of IT consultants, and experienced recruitment team who are skilled in providing qualified personnel, for fulfilling staffing requests. We employ a meticulous screening process, combining our understanding of the environment, customer, and requirements with our relevant experience in providing similar IT staffing services to various agencies across the nation.

4.2.3 Successful vendors must provide hourly rates that are inclusive of all costs including, but not limited to, federal, state and local withholding taxes, social security & Medicare taxes as well as all unemployment compensation, workers compensation, general and professional liability premiums. All overhead for the vendor and fringe for the candidate must be included in the successful vendor's hourly rates. All travel expenses must be included in the vendor's hourly rates.

TSCTI Response: TSCTI accept and agree to include employees provide hourly rates that are inclusive of all costs including, but not limited to, federal, state and local withholding taxes, social security & Medicare taxes as well as all unemployment compensation, workers compensation, general and professional liability premiums. We agree to include all the overhead, fringe and all the travel expenses for the candidate in our hourly rates.

4.2.4 Successful vendors shall provide the Agency with information on each staffing candidate according to the state and federal standards, including applications. Vendors must include a current resume and complete qualification documentation for each candidate with their responses. Resumes will identify the candidate's qualifications listed in the requirements section above and will include copies as verification of degrees and certifications. Resume pages will be numbered (ex: 1 of 2, 2 of 2 etc. These must be sent to the Agency along with the listing of possible candidate's o interview.

TSCTI Response: TSCTI agrees and accept to provide resumes to Agency as requested in above mentioned Statement. TSCTI agrees to provide all the information of each staffing candidate according to the State and federal standards, including applications. We have attached the resumes for candidate in Section- Appendix A. We will follow all candidates' qualifications listed in the requirements section 4. MANDATORY REQUIREMENTS in the RFQ.



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4.2.5 Successful Vendor must provide (as requested) the legal documentation to support proof that their candidate is a U.S. citizen or eligible to work in the United States.

TSCTI Response: TSCTI accept and agrees to provide all the legal documentation to proof that our candidate is a U.S. citizen or eligible to work in the United States.

4.2.6 Successful vendor is prohibited from providing as a candidate any employee who was previously dismissed for disciplinary or performance reasons by any DHHR Facility or Office, whether as a full-time employee or as contract temporary staff.

TSCTI Response: TSCTI accept and agree with the above-mentioned Statement.

4.2.7 Successful vendor having the first priority contract for any classification required by the Agency will be contacted first and will have 48 hours (2business days) to acknowledge the initial contact request for staffing (in writing, by a means dictated by the Agency on the initial contact request, but likely by email or fax), and must inform the Agency if they are able or unable to fulfill the request. If unable to supply a candidate at the time,

Vendor must provide a written waiver to the Agency within this same 48hours (2 business days) time: frame. Failure to provide a written waiver will serve as a waiver as it pertains to the Agency's ability to proceed to contacting lower priority vendors. However, repeated failure to provide a written waiver may be grounds for cancellation of a vendor's entire contract (ie, all awarded classifications). If able to supply candidate(s), Vendor must provide to the Agency a list of potential candidates for staffing needs within 2 weeks (10 business days) of the initial notification of need. Vendors must provide all documentation for every candidate who indicates they meet the requirements for the classification, including a qualifications document, template supplied by the agency, and resumes. Vendors may send multiple resumes so the agency may choose the most appropriate candidate.

Should a vendor not respond within the allowed number of days from the original notice of the Agency need (eg, 2 days to confirm/waiver a request;10 business days to provide a list of candidates), the vendor with the second priority contract and other priority vendors for the classification will be contacted and given the opportunity to provide needed staffing. Evaluation will be completed in order of priority.

This second vendor will follow the same process as the first vendor; then the third vendor, and so on, until either a vendor successfully provides a staffing candidate, or all vendors qualifying for award of a contract for that classification are contacted. No second opportunity to meet the need will be given to any vendor until all vendors have been contacted in order of award. The Vendor's provided candidate must consistently perform the contracted duties as outlined in these specifications or in the project-specific scope included within any Delivery Order. The Agency will notify the awarded vendor if a Vendor's employee fails to consistently perform the contracted duties. The Agency may, as part of this notification, request the Vendor replace the candidate; if so, the Vendor has 2 weeks (10 business days) from this notification to provide the qualifications for a replacement. If the vendor provided a candidate under false documentation, that will be grounds for cancellation of the Delivery Order.

TSCTI Response: We have read and understood the above-mentioned statement. We have set process and approach that make us able to full fill any work request within same day, and under this contract we ensure Agency that we will respond to all requirements within 48 hours and there will not any delay and will also provide all required support to accomplish any requirement.

Response Timeline: TSCTI order allows our team to respond to the temporary IT staffing services request within 24 hours. Managers can easily fill out the required information in a request form soon after the staffing request is made from the Purchasing Division. It is convenient and provides efficient, real-time distribution of your orders to our internal network, ensuring prompt and accurate service. our integrated option allows to quickly transfer the order information by using customized templates that



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include your job titles and descriptions. Through this medium the requirement travels quick and fast with set time between the relevant departments and Hiring Manager or other designee to gain a full understanding of your need and to filter best matches for the requirements in quick and no time. We quickly validate both a skill and a culture fit for a candidate to respond to your staffing request in set timeframe. In the following, we have provided an overview of tasks and their associated timeline for this contract.

Step	Responsible Person/Team	Estimated Time
Creating Job requisition in JobDiva based on staffing requirement	Account Manager	1- 2 Hours
Search and identify the perspective candidates	Recruitment Team	2 - 8 Hours
Screening Process	Recruitment Team	4 - 8 Hours
Reference Check for qualified candidates	Recruitment Team	4 - 8 Hours
Response presentation	Recruitment Team	2 Hours
Submittal to client for action and client interview	Account Manager	1 - 2 Hours

Table#3: TSCTI 's Schedule of Services

4.2.8 The successful candidate(s) will be required to present a timesheet for approval on a regular basis not less than a one (1) week period and not more than monthly.

TSCTI Response: We have implemented a simple time sheet and invoicing system tailored to our clients. TSCTI will agree to present our timesheet for approval on a regular basis with in one (1) week. Upon request of our client we can implement any reporting necessary that will be included in our weekly timesheets. TSCTI offers an electronic suite of online tools to increase the efficiency of your ordering, timekeeping, reporting processes and handle our timesheets. TSCTI has QuickBooks Premier accounting software to record financial transactions and QuickBooks Time and Expense to collect and record time and attendance information.

4.2.9 If during the term of the Delivery Order the candidate placed by the vendor leaves the company and/or has to be replaced; the vendor must give written notice to the Agency within one (1) business day, explaining the circumstances of departure, and must replace the candidate with another candidate meeting or surpassing all the requirements for the filled classification listed in Section 4.1 of this contract to maintain continuity of services. Vendor must provide to the Agency a list of potential candidates for the replacement staffing needs within 2 weeks (10 business days) of the notification of replacement. Vendors must provide documentation and resumes for every candidate which indicates their meeting the requirements for the classification. Vendors may send multiple resumes so that the agency may choose. Any interruption of service greater than ten (10) business days will be grounds for cancellation of the Delivery Order. If the Agency needs to issue a secondary Delivery Order to cover any cancelled Delivery Order, they are not required to contact or acquire waivers from any vendor for which they had previously contacted to fill the classification (copies of the original waivers and documentation regarding the cancellation should be kept in the files for both the original the replacement Delivery Order(s)).

TSCTI Response: TSCTI accept and agree with the above-mentioned Statement. We agree to give one week notice to Agency, except in case of replacement of the Candidate. Our Continuous Staffing approach make us able to replace the candidates in very short time period for any case (e.g. Client has issue with employee's performance, employees has an emergency, or any other reason from Client). We accept that Agency is not required to justify any request to replace a Temporary Employee nor required to give advance notice. Below our process of the Replacement Process:

TSCTI Replacement Policy: We have well-defined and acknowledged replacement policy for an inadequate performance or other employee relations issues and mitigation plan. Replacement planning



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is a form of risk management. The prime aim of replacement of a candidate is to limit the chance of catastrophe stemming from the separation or underperformance of the current temporary employee. With a succinct plan, TSCTI ensures the continuity of business operation, by cultivating talent from the pool of temporary employees. In any case, if the client asks for replacement of an employee due to excessive absenteeism, tardiness, personality conflicts, or other employee relations issues TSCTI initiates the replacement procedure. To understand the areas of deficient, TSCTI management communicates with the Purchasing Division. A detailed discussion with the stakeholders and the concerned employee is set up. If employee will not be able to perform and wants an immediate replacement, TSCTI initiates the replacement of the temporary employee. The temporary employee is communicated to the Human Resource department. And the Account Management team immediately escalate the same to the senior management for corrective action. Parallel, the request will be forwarded to the recruiting team along with complete skill-set, qualification and experience requirement and other preferred areas like domain experience.

Activity	Timeline
Provide resumes to the client	2-4 hours
Facilitate interview with SME	2-4 hours
Facilitate final interview with client	4-6 hours
Background verification (basic)	48-72hours
On boarding	24 hours

As part of this process, consultant's documents their daily tasks are submitted to the Purchasing Division and/ or TSCTI Account Manager. Throughout the lifecycle of the project, the status of key milestones is regularly and formally documented. Changes to project scope, timing, or direction are frequently communicated to ensure the project schedule is monitored and clearly understood at all levels. Under normal scenarios, TSCTI's employee must give a notice of a minimum of 10 days before leaving the contract. The newly hired employee works along with the employee during this period for complete knowledge transfer - understand the project, status, and pending tasks/ issues to minimize the project impact.

In case of replacements, TSCTI replacement policy comprises of three policies that are:

- **Buffer Policy:** TSCTI for every project holds two or three additional members as a buffer. If a current working member is on leave then to avoid delays in the project immediate temporary replacement is carried out from the buffer, should the need arise.
- **Bench Policy:** TSCTI provides a strong reserve of manpower by putting those employees on the required development who have either completed their projects or training and are waiting for some new assignments.
- **Pool of Talents:** We have access to a high number of talented & skilled resources and are competent to provide immediate replacements.

TSCTI is a quality-focused organization that drives continual improvement of all its processes and systems. The above nine steps are continuously reviewed and updated formally (per ISO procedures and policies for each major account) using quarterly and annual account review information. Any feedback provided by clients to improve or streamline recruiting is immediately incorporated into our process

4.2.10 Successful Vendors and candidates must comply with all Agency policies and procedures. Any access or user accounts issued to a candidate to permit working the State computing environment are subject to revocation without notice, and random or periodic audit of user activity may be conducted by the Agency.

TSCTI Response: TSCTI accept and agree with the above-mentioned Statement. TSCTI and our candidates agrees to comply with all Agency policies and procedures.

6. PERFORMANCE:

Head Office: 8251 Greensboro Drive McLean, VA 22102 Phone. 888-99-(87284)
 Local Office: 5400 D. Big Tyler Road Charleston, WV, 25313



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Vendor and Agency shall agree upon a schedule for performance of Contract Services and Contract Services Deliverables, unless such a schedule is already included herein by Agency. In the event that this Contract is designated as an open-end contract, Vendor shall perform in accordance with the release orders that may be issued against this Contract.

TSCTI Response: We have read and agree with this section.

7. PAYMENT:

Agency shall pay only the hourly rate as shown on the Pricing Pages, for all Contract Services performed and accepted under this Contract. Vendor shall accept payment in accordance with the payment procedures of the State of West Virginia.

TSCTI Response: We will accept the payment in accordance with the payment procedures of the State of West Virginia.

8. TRAVEL:

Vendor shall be responsible for all mileage and travel costs, including travel time, associated with performance of this Contract. Any anticipated mileage or travel costs may be included in the flat fee or hourly rate listed on Vendor's bid, but such costs will not be paid by the Agency separately.

TSCTI Response: We have carefully read and accept all terms associated with this section.

9. FACILITIES ACCESS:

Performance of Contract Services may require access cards and/or keys to gain entrance to Agency's facilities. In the event that access cards and/or keys are required:

9.1 Vendor must identify principal service personnel which will be issued access cards and/or keys to perform service.

TSCTI Response: We agree to identify the principal service personnel that will be issued access cards and/or keys to perform service.

9.2. Vendor will be responsible for controlling cards and keys and will pay replacement fee, if the cards or keys become lost or stolen.

TSCTI Response: We are happy to take the responsibility of controlling cards and keys and accept to pay replacement fee, if cards or keys will be lost or stolen.

9.3. Vendor shall notify Agency immediately of any lost, stolen, or missing card or key.

TSCTI Response: We accept and will immediately notify the agency in the case of Lost, stolen, or missing cards or key.

9.4. Anyone performing under this Contract will be subject to Agency's security protocol and procedures.

TSCTI Response: We understand and accept that all temporary employee working under this contract will be subject to Agency's security protocol and procedures.

9.5. Vendor shall inform all staff of Agency's security protocol and procedures.

TSCTI Response: We will inform all staff of Agency's security protocol and procedures.



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10. VENDOR DEFAULT:

We have read and understood each point from 10.1.1. to 10.2.3 of this section and comply with each point. We will maintain all performance standards that Agency is expecting from a successful vendor and comply with all terms and conditions.



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MISCELLANEOUS

11. MISCELLANEOUS:

11.1. **Contract Manager:** During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below.

Contract Manager: Vikas Sharma

Telephone Number: 888-99-87284

Fax Number: 732-537-0888

Email Address: sledproposals@tscti.com



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PURCHASING AFFIDAVIT

STATE OF WEST VIRGINIA
Purchasing Division

PURCHASING AFFIDAVIT

CONSTRUCTION CONTRACTS: Under W. Va. Code § 5-22-1(i), the contracting public entity shall not award a construction contract to any bidder that is known to be in default on any monetary obligation owed to the state or a political subdivision of the state, including, but not limited to, obligations related to payroll taxes, property taxes, sales and use taxes, fire service fees, or other fines or fees.

ALL CONTRACTS: Under W. Va. Code § 5A-3-10a, no contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and: (1) the debt owed is an amount greater than one thousand dollars in the aggregate; or (2) the debtor is in employer default.

EXCEPTION: The prohibition listed above does not apply where a vendor has contested any tax administered pursuant to chapter eleven of the W. Va. Code, workers' compensation premium, permit fee or environmental fee or assessment, and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

DEFINITIONS:

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Employer default" means having an outstanding balance or liability to the old fund or to the uninsured employers' fund for being in policy default, as defined in W. Va. Code § 23-20-2, failure to maintain mandatory workers' compensation coverage, or failure to fully meet its obligations as a workers' compensation self-insured employer. An employer is not in employer default if it has entered into a repayment agreement with the Insurance Commissioner and remains in compliance with the obligations under the repayment agreement.

"Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or control through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party, receiving an amount that meets or exceeds five percent of the total contract amount.

AFFIRMATION: By signing this form, the vendor's authorized signer affirms and acknowledges under penalty of law for false swearing (W. Va. Code § 61-5-3) that: (1) for construction contracts, the vendor is not in default on any monetary obligation owed to the state or a political subdivision of the state, and (2) for all other contracts, that neither vendor nor any related party owe a debt as defined above and that neither vendor nor any related party are in employer default as defined above, unless the debt or employer default is permitted under the exception above.

WITNESS THE FOLLOWING SIGNATURE:

Vendor's Name 22nd Century Technologies, Inc.

Authorized Signature: [Signature]

Date Aug 19, 2020

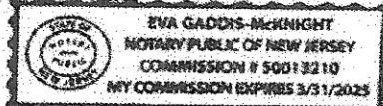
State of NJ

County of Somerset, to-wit:

Taken, subscribed, and sworn to before me this 19th day of August, 2020

My Commission expires 03/31/2025, 20__

AFFIX SEAL HERE



NOTARY PUBLIC

[Signature]

Purchasing Affidavit (Revised 01/19/2019)



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ADDENDUM ACKNOWLEDGEMENT FORM

SOLICITATION NUMBER: CRFQ MIS2100000002

Addendum Number: 1

The purpose of this addendum is to modify the solicitation identified as ("Solicitation") to reflect the change(s) identified and described below.

Applicable Addendum Category:

- ☐ Modify bid opening date and time
- ☐ Modify specifications of product or service being sought
- ☐ Attachment of vendor questions and responses
- ☐ Attachment of pre-bid sign-in sheet
- ☐ Correction of error
- ☒ Other

Description of Modification to Solicitation:

1. To add estimated quantities for bidding purposes. Quantities may be more or less than the estimates provided.
2. To add the Disclosures of Interested Parties form and Purchasing Affidavit that were inadvertently not included in the solicitation documents.

No other changes

Bid opening remains September 17, 2020 at 1:30 PM

Additional Documentation: Documentation related to this Addendum (if any) has been included herewith as Attachment A and is specifically incorporated herein by reference.

Terms and Conditions:

1. All provisions of the Solicitation and other addenda not modified herein shall remain in full force and effect.
2. Vendor should acknowledge receipt of all addenda issued for this Solicitation by completing an Addendum Acknowledgment, a copy of which is included herewith. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.

Revised 6/8/2013



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ADDENDUM ACKNOWLEDGEMENT FORM
SOLICITATION NO.: MIS2100000003

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:

(Check the box next to each addendum received)

<input checked="" type="checkbox"/> Addendum No. 1	<input type="checkbox"/> Addendum No. 6
<input type="checkbox"/> Addendum No. 2	<input type="checkbox"/> Addendum No. 7
<input type="checkbox"/> Addendum No. 3	<input type="checkbox"/> Addendum No. 8
<input type="checkbox"/> Addendum No. 4	<input type="checkbox"/> Addendum No. 9
<input type="checkbox"/> Addendum No. 5	<input type="checkbox"/> Addendum No. 10

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

22nd Century Technologies, Inc.

Company

Paul Haddis-McKnight

Authorized Signature

Sept 18, 2020

Date

NOTE: This addendum acknowledgment should be submitted with the bid to expedite document processing.
Revised 6/3/2012



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



SOLICITATION NUMBER: CRFQ MIS2100000002
Addendum Number: 2

The purpose of this addendum is to modify the solicitation identified as ("Solicitation") to reflect the change(s) identified and described below.

Applicable Addendum Category:

- ☐ | Modify bid opening date and time
- ☐ | Modify specifications of product or service being sought
- ☒ | Attachment of vendor questions and responses
- ☐ | Attachment of pre-bid sign-in sheet
- ☐ | Correction of error
- ☐ | Other

Description of Modification to Solicitation:

1. To provide answers to vendor questions

No other changes

Bid opening remains September 17, 2020 at 1:30 PM

Additional Documentation: Documentation related to this Addendum (if any) has been included herewith as Attachment A and is specifically incorporated herein by reference.

Terms and Conditions:

1. All provisions of the Solicitation and other addenda not modified herein shall remain in full force and effect.
2. Vendor should acknowledge receipt of all addenda issued for this Solicitation by completing an Addendum Acknowledgment, a copy of which is included herewith. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.

Revised 6/8/2012



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



ADDENDUM ACKNOWLEDGEMENT FORM
SOLICITATION NO.: MIS2100000003

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:

(Check the box next to each addendum received)

<input checked="" type="checkbox"/> Addendum No. 1	<input type="checkbox"/> Addendum No. 6
<input checked="" type="checkbox"/> Addendum No. 2	<input type="checkbox"/> Addendum No. 7
<input type="checkbox"/> Addendum No. 3	<input type="checkbox"/> Addendum No. 8
<input type="checkbox"/> Addendum No. 4	<input type="checkbox"/> Addendum No. 9
<input type="checkbox"/> Addendum No. 5	<input type="checkbox"/> Addendum No. 10

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

22nd Century Technologies, Inc.

Company

Erica Laddis McKnight

Authorized Signature

Sept 18, 2020

Date

NOTE: This addendum acknowledgment should be submitted with the bid to expedite document processing.
Revised 6/8/2012



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



SOLICITATION NUMBER: CRFQ MIS2100000002
Addendum Number: 3

The purpose of this addendum is to modify the solicitation identified as ("Solicitation") to reflect the change(s) identified and described below.

Applicable Addendum Category:

- ☒ Modify bid opening date and time
- ☐ Modify specifications of product or service being sought
- ☐ Attachment of vendor questions and responses
- ☐ Attachment of pre-bid sign-in sheet
- ☐ Correction of error
- ☐ Other

Description of Modification to Solicitation:

1. To extend bid opening to September 18, 2020 at 1:30 PM

Due to system wide issues in WVOasis, the bid opening has been extended one day in order to give vendors the ability to respond by alternate methods as described in Section 6 of the Instructions to Vendors Submitting Bids.

If experiencing error when downloading documents, please contact the Oasis helpdesk for technical assistance

Additional Documentation: Documentation related to this Addendum (if any) has been included herewith as Attachment A and is specifically incorporated herein by reference.

Terms and Conditions:

1. All provisions of the Solicitation and other addenda not modified herein shall remain in full force and effect.
2. Vendor should acknowledge receipt of all addenda issued for this Solicitation by completing an Addendum Acknowledgment, a copy of which is included herewith. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.

Revised 6/8/2012



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



ADDENDUM ACKNOWLEDGEMENT FORM
SOLICITATION NO.: MIS2100000003

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:

(Check the box next to each addendum received)

<input checked="" type="checkbox"/> Addendum No. 1	<input type="checkbox"/> Addendum No. 6
<input checked="" type="checkbox"/> Addendum No. 2	<input type="checkbox"/> Addendum No. 7
<input checked="" type="checkbox"/> Addendum No. 3	<input type="checkbox"/> Addendum No. 8
<input type="checkbox"/> Addendum No. 4	<input type="checkbox"/> Addendum No. 9
<input type="checkbox"/> Addendum No. 5	<input type="checkbox"/> Addendum No. 10

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

22nd Century Technologies, Inc.

Company

Paul Eddis, Jr. Knight

Authorized Signature

Sept 18, 2020

Date

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.
 Revised 6/8/2012



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



BUSINESS LICENSE OF THE STATE OF WEST VIRGINIA



2020 Corporation Annual Report

Unified Business Identifier: UF000207650001 For filing with the West Virginia Secretary of State
 a Business for West Virginia Partner
 tel: (304) 558-8000

Business Legal Name	22ND CENTURY TECHNOLOGIES, INC.
WV Effective Date	08/07/2012
Charter Type	Foreign
Class	For Profit
Organization Type	Corporation
Home State	NJ
Business Purpose	5613
Business Purpose Description	Employment Services (placement, executive search, temporary help, professional employer orgs)
Business Purpose County	Out of State
Principal Office	220 DAVIDSON AVENUE SUITE 118 SOMERSET, NJ 08873
Mailing Address	220 DAVIDSON AVENUE SUITE 118 SOMERSET, NJ 08873
Local Office	220 DAVIDSON AVENUE SUITE 118 SOMERSET, NJ 08873
Agent of Process	NATIONAL REGISTERED AGENTS, INC. 1627 QUARRIER ST CHARLESTON, WV 25311-2124
President Information	SATVINDER SINGH 1 EXECUTIVE DRIVE SUITE 285 SOMERSET, NJ 08873
Director Information	SATVINDER SINGH 1 EXECUTIVE DRIVE, SUITE 285 SOMERSET, NJ 08873
Subsidiary Information	Satvinder Singh 220 Davidson Avenue Suite 118 Somerset, NJ 08873
WV County	Out of State
Company Email	efiling@tscti.com
Number of West Virginia resident employees	2
Filing Date	08/22/2020
Total Number of Employees	4000
Company Website Address	
Are you a scrap metal dealer or recycler?	No
Is this a minority owned business?	Yes
Is this a woman owned business?	No
Do you own or operate more than one business in West Virginia?	No
Number of businesses	
Number of counties	

RETAIN A COPY FOR YOUR RECORDS

Head Office: 8251 Greensboro Drive McLean, VA 22102 Phone: 888-99-(87284)
 Local Office: 5400 D. Big Tyler Road Charleston, WV, 25313

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Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



2020 Corporation Annual Report

Unified Business Identifier UF000207650001

For filing with the West Virginia Secretary of State
a Business for West Virginia Partner
tel: (304) 558-8000

Does your organization employ individual(s) who
currently serve or someone who has served as a
member of the United States Armed Forces? No

How many

Does the owner of the organization currently serve
or has served as a member of the United States
Armed Forces? No

Would you like to be contacted by a WWSBDC
business coach? No

I certify the information provided is true. I further certify that I am an officer or individual holding a power-of-attorney and am duly authorized to file this report on behalf of the corporation, as required by the West Virginia Code. I agree that the electronic entry of my name below represents my signature and authorization for this filing.

Satvinder Singh

Authorized By

DIRECTOR

Capacity



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



CERTIFICATE OF INSURANCE

Page 1 of 1



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
09/20/2020

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER InsureYourCompany.com An ISU Network Member 225 Gordons Corner Road Suite 1H Manalapan NJ 07726		CONTACT NAME: Benjamin Levenson PHONE: (888) 242-4675 FAX: (732) 862-1177 E-MAIL: Ben@insureyourcompany.com ADDRESS:																					
INSURED 22nd Century Technologies Inc 220 Davidson Avenue, Suite 110 Somerset NJ 08873		INSURER(S) AFFORDING COVERAGE <table border="1"> <tr> <td>INSURER A:</td> <td>Atlantic Specialty Insurance Company</td> <td>NAIC #</td> <td>27154</td> </tr> <tr> <td>INSURER D:</td> <td>Wesco Insurance Company</td> <td></td> <td>25011</td> </tr> <tr> <td>INSURER C:</td> <td>Harford Insurance</td> <td></td> <td>30104</td> </tr> <tr> <td>INSURER E:</td> <td></td> <td></td> <td></td> </tr> <tr> <td>INSURER F:</td> <td></td> <td></td> <td></td> </tr> </table>		INSURER A:	Atlantic Specialty Insurance Company	NAIC #	27154	INSURER D:	Wesco Insurance Company		25011	INSURER C:	Harford Insurance		30104	INSURER E:				INSURER F:			
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INSURER D:	Wesco Insurance Company		25011																				
INSURER C:	Harford Insurance		30104																				
INSURER E:																							
INSURER F:																							

COVERAGES **CERTIFICATE NUMBER:** 109714 **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> CGL/Auto Deductible \$2500 <input checked="" type="checkbox"/> Contractual Liability GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input checked="" type="checkbox"/> PRO. JECT <input checked="" type="checkbox"/> LOG <input type="checkbox"/> OTHER			711016584-0001	02/07/2020	02/07/2021	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (EA OCCURRENCE) \$ 300,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000
A	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input checked="" type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS			711016584-0001	02/07/2020	02/07/2021	COMBINED SINGLE LIMIT (EA accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ 50,000 Deductible \$ 1,000
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> RETENTIONS \$ 10,000			711016584-0001	02/07/2020	02/07/2021	EACH OCCURRENCE \$ 12,000,000 AGGREGATE \$ 12,000,000
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER MEMBER EXCLUDED? (Mandatory on Not) If yes, describe under DESCRIPTION OF OPERATIONS below Y/N <input checked="" type="checkbox"/> N/A <input checked="" type="checkbox"/>			WWC3483989	07/31/2020	07/31/2021	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH. ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
A	Professional Liability			760010565-0001	02/07/2020	02/07/2021	\$10,000,000 Each Claim / \$10,000,000 Aggregate
C	3rd Party Fidelity Crime Bond			13TP0322386	02/07/2020	02/07/2021	\$5,000,000 Each Loss / \$5,000,000 Aggregate
A	Cyber Liability			760010565-0001	02/07/2020	02/07/2021	\$3,000,000 Each Claim / \$3,000,000 Aggregate
C	EPL-Employment Practices Liab			13KB0343846	11/18/2019	11/18/2020	\$1,000,000 Each Claim / \$1,000,000 Aggregate

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Certificate holder named as additional insured only if there is a written contract.

CERTIFICATE HOLDER Department of Administration, Purchasing Division 2018 Washington Street East Charleston WV 25305	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE <i>Alan Levenson</i>
--	--

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ACORD 28 (2014/01)
CERT NO.109714The ACORD name and logo are registered marks of ACORD
Alan Levenson 09/20/2020



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



APPENDIX- A RESUMES

Resume#1: Senior Web Application Analyst

Summary: Around 10+ years of extensive experience in IT experience in Microsoft Technologies like .Net Frameworks and .Net Technologies, SharePoint. Proficiency in Software Development Life Cycle (SDLC) and AGILE methodologies of development. Technical expertise in .Net core, .NET Framework (2.0/3.0/3.5/4.0), MVC, ASP.NET, SharePoint, C#, Web Services, J2EE, Java, IIS, Visual Studio 2017/2015/2012/2008/2005/2003, AJAX, ADO.Net. Performed in various capacity and roles like Application Development Manager/Lead, Application Architect, Production Support Lead, Developer and Application Optimization. In-depth knowledge of Microsoft technology and software including Windows, IIS, SQL, ASP/ASP .NET, SharePoint 2016/2013/2010/2007. Hands on experience of SharePoint Client Object Model, Ribbon Controls, and customization of Master page Layouts, style sheets, Branding, themes, JavaScript, jQuery, CAML, HTML, and XML. Strong experience in creating Web-parts, Tool parts, Content Types, Page Layouts, List Templates, Features, and their Deployment and various Custom Document Libraries and Lists. Good knowledge of WPF, WCF, LINQ. Worked extensively with ADO.NET objects such as Data Adapter, Dataset, and Data Reader to interact with databases like MySQL, SQL Server 2012/2008/2005 & Oracle 10g/9i. Hands on experience with Power Shell scripts and STSADM commands. In-depth knowledge of designing and developing InfoPath Forms 2007/2010/2013. Worked on Windows Communication Foundation (WCF) in .NET 3.0/3.5. Experienced in XML Web Services (SOAP, WSDL, and UDDI) and Service Oriented Architecture (SOA) concepts using .NET Framework. In-depth knowledge of Core Java (Multithreading, Interfaces, Collections etc.) Good Understanding of Security, Office Integration Advanced Document Management, Web Content Management, Enterprise Content Management, secured stored services and Shared Services. Experienced in generating reports using Microsoft SQL Server Reporting Services (SSRS) 2008.

Education and Certification:

- M.S. in Computer Science, University of Northern Virginia
- B. Tech. in Computer Science
- Sun Certified Java Programmer
- Certified in Microsoft SharePoint 2010, Administrator
- Certified in Microsoft SharePoint 2010, Configuring
- Microsoft Certified Solutions Developer
- .Net Certified

Technical Skills:

- **Operating Systems:** Windows 10/ 8/ 7 / XP/ Vista/ Windows Server 2012/2008
- **.NET Technologies:** .NET Core, MVC, ASP.NET, Silverlight 4.0, WCF, WPF, LINQ, ADO.NET, Web Services, Web Forms, Win Forms, Web Parts, SOAP, Net Framework 2.0/3.0/3.5/4.0/4.5
- **SharePoint Technologies:** SharePoint Server 2010/2013, MOSS 2007, Microsoft SharePoint Designer 2007/2010/2013, InfoPath 2007/2010/2013, Office 365, SharePoint Online.
- **Programming Languages:** C#, Java, J2SE, JEE, SQL, T-SQL, PL/SQL
- **Content Management:** SharePoint 2007/2010, SharePoint Designer 2010
- **Web Technologies:** HTML, DHTML, XHTML, XAML, CSS, XML, XSLT, XPATH, JQUERY, DOM, JavaScript, AJAX
- **Cloud Architecture:** MS Azure, IBM Bluemix, AWS
- **Databases:** SQL Server 2012/2008/2005, Oracle 9i/10g, MySQL
- **Reporting:** SQL Server Reporting Services
- **Version Control:** Team Foundation Server 2008/2010/2015
- **Tools:** Eclipse, Netbeans, Microsoft Visual Studio 2005/2008/2010, Eclipse, Putty, SSH, FTP, MS Office, Macromedia Flash, Fireworks, Dreamweaver, Adobe Photoshop

Professional Experience:

Head Office: 8251 Greensboro Drive McLean, VA 22102 Phone: 888-99-(87284)
Local Office: 5400 D. Big Tyler Road Charleston, WV, 25313



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS210000002



Client	22nd Century technologies, Inc./ DODMERB
Position	Manager Application Development Team
Duration	May 2018 – Present

Responsibilities:

- Manage projects to provide business solutions. Give the project team directions and maintain control of progress, quality and budget
- Handle a team of 20+ application developers.
- Support execution of Internet service life cycle management which includes platform life cycle management, platform architecture, service level management, process improvements, & demand management.
- Management and direction of IT staff responsible for providing ongoing technical and application support to business units
- Responsible for vendor management and seeking out new and innovative solutions
- Monitor Service Quality and put proactive measures in place to improve it
- Design, develop, test, and deploy SharePoint-based applications and workflows based on business requirements.
- Developed SharePoint 2013 custom solutions through Visual Studio 2017 and SharePoint Designer, to include the creation of new workflows, features, modules, web parts, site pages, site content types, site columns, etc. to allow for real-time views into internal or external databases; establishing policies and procedures for publishing Web pages and applications.
- Implemented DevOps Integration to SharePoint Team which includes CI/CD.
- Troubleshooting and identifying farm issues and taking corrective action.
- Translate business requirements into specifications that will be used to implement the required reports and dashboards, created from potentially multiple data sources
- Work with the agile development team on release planning, sprint planning, scoping, and engaging with customers
- Provide daily customer and production support including production issues, enhancements, maintenance, and training.
- Performed Code reviews on the code developed by the team to ensure quality delivery and reduce defects and errors.

Client	22nd Century Technologies, Inc./ Department of Transportation
Position	Manager Application Development Team
Duration	Nov 2017 – Mar 2018

Responsibilities:

- Responsible for complete implementation and post implementation support with lessons learned for project closure.
- Led Software Development Group to implement functional software into each client's website.
- Created plan to incorporate Project life Cycle and Researched project resources.
- Responsible for ensuring developer met all milestones and goals as laid out in project plan.
- Reviewed, analyzed and evaluated change management requests for a thorough understanding of project direction. Generated and analyzed statistical data reports.
- Lead and manage a team of vendors in supporting Cloud Architect and Migration and responsible for vendors evaluation and proposal.
- Design, develop and implement full stack solutions using Java and hosted in BTS Azure Cloud.
- Converted Oracle database to Azure SQL Server to achieve system integrity using SSMA.
- Developed Web base API on public interface to provide users easy methods to access, variety views, and download data with scalability and flexibility.
- Help to align the organization's business strategy and objectives with Amazon Web Services, Microsoft Azure and Google Compute Engine. Conceptualized and implemented enterprise architecture for Data Ingestion Platform such as the DataStage ETL, providing an optimized and transparent data access and transformation layer with a single relational interface through the use of EMC GreenPlum and IBM Netezza Data Warehouse



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



Appliances, and Hadoop MapReduce and HBase and NoSQL for more than 12 Petabytes data files into Amazon Web Services and Microsoft Azure environments.

- Integrating Azure Search Index with Java Web App.
- Collaborate with key business and technology stakeholders to define the functional and technical design.
- Deployed the system in a production environment and met DOT security requirement.
- Troubleshooting and identifying Cloud issues and taking corrective action.
- Professional and kind customer service when performing support tasks and working with colleagues and customers.

Client	22nd Century Technologies, Inc./ Peace Corps
Position	Manager Application Development Team
Duration	May 2016 – May 2017

Responsibilities:

- Involved in complete SDLC including Analysis, Design, Development, Testing, Deployment, Support and Documentation.
- Analyzed real data and metrics versus the quality management plans and recommended improvement and optimization methods accordingly.
- Enhancement of our agency's-based web and intranet development with Enterprise best practices including governance, policy, and standards.
- Developed reusable custom JSTL tags for localizing static content.
- Developed JSF custom components which are reusable throughout application as per module.
- Involved in design and development of Business Tier using Service Beans Stateless EJB's and JavaBeans, DAO, Data Access Layer using Hibernate Java Stored Procedures.
- Implemented XSLT Transformation rules for Provider Web Service Authorization Module.
- Developed all the tiers of the J2EE application, implemented business logic using spring in the middle tier, developed Beans and helper classes to communicate with the presentation tier which consists of JSPs and Servlets.
- Designed and developed MVC, SharePoint apps, and solutions in on-premises environment.
- Advocated for and educated colleagues in using a modern approach to developing scalable, cloud-portable SharePoint Applications and Tools.
- Created proofs of concepts and mentored teammates in technical aspects of application development (Design, Development, testing, and release) and DevOps Integration to team members.
- Demonstrated strong experience and skills in development technologies including C#, JavaScript, Typescript, CSOM, bootstrap, HTML5, MVC, Design (UX/UI), PowerShell, REST, SharePoint API
- Implemented Office 365 and SharePoint App Development.
- Planned and prepared the Governance plan for permission restructuring in the organization.
- Performed Code reviews on the code developed by the team to ensure quality delivery and reduce defects and errors.

Prior Experience

Client	Position	Duration
22nd Century Technologies, Inc./ National Institutes of Health (NIH)	Manager Application Development Team	Oct 2012 – Sep 2016
22nd Century Technologies, Inc./ Department of Labor, South Dakota	Senior Application Developer	May 2011 – Sep 2016
22nd Century Technologies, Inc./ US Army/Information and System Engineering Command	.Net Application Developer	Feb 2006 – May 2011



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS2100000002



Resume#2: Web Application Analyst

Summary: Around 10+ years of extensive experience in IT experience in Microsoft Technologies like .Net Frameworks and .Net Technologies, SharePoint. Proficiency in Software Development Life Cycle (SDLC) and AGILE methodologies of development. Technical expertise in .Net core, .NET Framework (2.0/3.0/3.5/4.0), MVC, ASP.NET, SharePoint, C#, Web Services, J2EE, Java, IIS, Visual Studio 2017/2015/2012/2008/2005/2003, AJAX, ADO.Net. Performed in various capacity and roles like Application Development Manager/Lead, Application Architect, Production Support Lead, Developer and Application Optimization. In-depth knowledge of Microsoft technology and software including Windows, IIS, SQL, ASP/ASP .NET, SharePoint 2016/2013/2010/2007. Hand on experience of SharePoint Client Object Model, Ribbon Controls, and customization of Master page Layouts, style sheets, Branding, themes, JavaScript, jQuery, CAML, HTML, and XML. Strong experience in creating Web-parts, Tool parts, Content Types, Page Layouts, List Templates, Features, and their Deployment and various Custom Document Libraries and Lists. Good knowledge of WPF, WCF, LINQ. Worked extensively with ADO.NET objects such as Data Adapter, Dataset, and Data Reader to interact with databases like MySQL, SQL Server 2012/2008/2005 & Oracle 10g/9i. Hands on experience with Power Shell scripts and STSADM commands. In-depth knowledge of designing and developing InfoPath Forms 2007/2010/2013. Worked on Windows Communication Foundation (WCF) in .NET 3.0/3.5. Experienced in XML Web Services (SOAP, WSDL, and UDDI) and Service Oriented Architecture [SOA] concepts using .NET Framework. In-depth knowledge of Core Java (Multithreading, Interfaces, Collections etc.) Good Understanding of Security, Office Integration Advanced Document Management, Web Content Management, Enterprise Content Management, secured stored services and Shared Services. Experienced in generating reports using Microsoft SQL Server Reporting Services (SSRS) 2008.

Education and Certification:

- M.S. in Computer Science, University of Northern Virginia
- B. Tech. in Computer Science
- Sun Certified Java Programmer
- Certified in Microsoft SharePoint 2010, Administrator
- Certified in Microsoft SharePoint 2010, Configuring
- Microsoft Certified Solutions Developer
- .Net Certified

Technical Skills:

- **Operating Systems:** Windows 10/ 8/ 7 / XP/ Vista/ Windows Server 2012/2008
- **.NET Technologies:** .NET Core, MVC, ASP.NET, Silverlight 4.0, WCF, WPF, LINQ, ADO.NET, Web Services, Web Forms, Win Forms, Web Parts, SOAP, .NET Framework 2.0/3.0/3.5/4.0/4.5
- **SharePoint Technologies:** SharePoint Server 2010/2013, MOSS 2007, Microsoft SharePoint Designer 2007/2010/2013, InfoPath 2007/2010/2013, Office 365, SharePoint Online.
- **Programming Languages:** C#, Java, J2SE, JEE, SQL, T-SQL, PL/SQL
- **Content Management:** SharePoint 2007/2010, SharePoint Designer 2010
- **Web Technologies:** HTML, DHTML, XHTML, XAML, CSS, XML, XSLT, XPATH, JQUERY, DOM, JavaScript, AJAX
- **Cloud Architecture:** MS Azure, IBM Bluemix, AWS
- **Databases:** SQL Server 2012/2008/2005, Oracle 9i/10g, MySQL
- **Reporting:** SQL Server Reporting Services
- **Version Control:** Team Foundation Server 2008/2010/2015
- **Tools:** Eclipse, Netbeans, Microsoft Visual Studio 2005/2008/2010, Eclipse, Putty, SSH, FTP, MS Office, Macromedia Flash, Fireworks, Dreamweaver, Adobe Photoshop

Professional Experience:

Client	22nd Century technologies, Inc./ DODMERB
Position	Manager Application Development Team
Duration	May 2018 – Present

Responsibilities:

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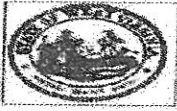


- Manage projects to provide business solutions. Give the project team directions and maintain control of progress, quality and budget
- Handle a team of 20+ application developers.
- Support execution of Internet service life cycle management which includes platform life cycle management, platform architecture, service level management, process improvements, & demand management.
- Management and direction of IT staff responsible for providing ongoing technical and application support to business units
- Responsible for vendor management and seeking out new and innovative solutions
- Monitor Service Quality and put proactive measures in place to improve it
- Design, develop, test, and deploy SharePoint-based applications and workflows based on business requirements.
- Developed SharePoint 2013 custom solutions through Visual Studio 2017 and SharePoint Designer, to include the creation of new workflows, features, modules, web parts, site pages, site content types, site columns, etc. to allow for real-time views into internal or external databases; establishing policies and procedures for publishing Web pages and applications.
- Implemented DevOps Integration to SharePoint Team which includes CI/CD.
- Troubleshooting and identifying farm issues and taking corrective action.
- Translate business requirements into specifications that will be used to implement the required reports and dashboards, created from potentially multiple data sources
- Work with the agile development team on release planning, sprint planning, scoping, and engaging with customers
- Provide daily customer and production support including production issues, enhancements, maintenance, and training.
- Performed Code reviews on the code developed by the team to ensure quality delivery and reduce defects and errors.

Client	22nd Century Technologies, Inc./ Department of Transportation
Position	Manager Application Development Team
Duration	Nov 2017 – Mar 2018

Responsibilities:

- Responsible for complete implementation and post implementation support with lessons learned for project closure.
- Led Software Development Group to implement functional software into each client's website.
- Created plan to incorporate Project life Cycle and Researched project resources.
- Responsible for ensuring developer met all milestones and goals as laid out in project plan.
- Reviewed, analyzed and evaluated change management requests for a thorough understanding of project direction. Generated and analyzed statistical data reports.
- Lead and manage a team of vendors in supporting Cloud Architect and Migration and responsible for vendors evaluation and proposal.
- Design, develop and implement full stack solutions using Java and hosted in BTS Azure Cloud.
- Converted Oracle database to Azure SQL Server to achieve system integrity using SSMA.
- Developed Web base API on public interface to provide users easy methods to access, variety views, and download data with scalability and flexibility.
- Help to align the organization's business strategy and objectives with Amazon Web Services, Microsoft Azure and Google Compute Engine. Conceptualized and implemented enterprise architecture for Data Ingestion Platform such as the DataStage ETL, providing an optimized and transparent data access and transformation layer with a single relational interface through the use of EMC GreenPlum and IBM Netezza Data Warehouse Appliances, and Hadoop MapReduce and HBase and NoSQL for more than 12 Petabytes data files into Amazon Web Services and Microsoft Azure environments.
- Integrating Azure Search Index with Java Web App.
- Collaborate with key business and technology stakeholders to define the functional and technical design.
- Deployed the system in a production environment and met DOT security requirement.
- Troubleshooting and identifying Cloud issues and taking corrective action.



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- Professional and kind customer service when performing support tasks and working with colleagues and customers.

Client	22nd Century Technologies, Inc./ Peace Corps
Position	Manager Application Development Team
Duration	May 2016 – May 2017

Responsibilities:

- Involved in complete SDLC including Analysis, Design, Development, Testing, Deployment, Support and Documentation.
- Analyzed real data and metrics versus the quality management plans and recommended improvement and optimization methods accordingly.
- Enhancement of our agency's-based web and intranet development with Enterprise best practices including governance, policy, and standards.
- Developed reusable custom JSTL tags for localizing static content.
- Developed JSF custom components which are reusable throughout application as per module.
- Involved in design and development of Business Tier using Service Beans Stateless EJB's and JavaBeans, DAO, Data Access Layer using Hibernate Java Stored Procedures.
- Implemented XSLT Transformation rules for Provider Web Service Authorization Module.
- Developed all the tiers of the J2EE application, implemented business logic using spring in the middle tier, developed Beans and helper classes to communicate with the presentation tier which consists of JSPs and Servlets.
- Designed and developed MVC, SharePoint apps, and solutions in on-premises environment.
- Advocated for and educated colleagues in using a modern approach to developing scalable, cloud-portable SharePoint Applications and Tools.
- Created proofs of concepts and mentored teammates in technical aspects of application development (Design, Development, testing, and release) and DevOps Integration to team members.
- Demonstrated strong experience and skills in development technologies including C#, JavaScript, Typescript, CSOM, bootstrap, HTML5, MVC, Design (UX/UI), PowerShell, REST, SharePoint API
- Implemented Office 365 and SharePoint App Development.
- Planned and prepared the Governance plan for permission restructuring in the organization.
- Performed Code reviews on the code developed by the team to ensure quality delivery and reduce defects and errors.

Prior Experience		
Client	Position	Duration
22nd Century Technologies, Inc./ National Institutes of Health (NIH)	Manager Application Development Team	Oct 2012 – Sep 2016
22nd Century Technologies, Inc./ Department of Labor, South Dakota	Senior Application Developer	May 2011 – Sep 2016
22nd Century Technologies, Inc./ US Army/Information and System Engineering Command	.Net Application Developer	Feb 2006 – May 2011



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Resume#3: Senior SharePoint Administrator

Summary: Baskar has 6+ years of hands on experience in MOSS 2007, SharePoint 2010, SharePoint 2013 in Architecture, development and Administration. He is Microsoft Certified Professional. He is skilled in architect, design and development of web parts, workflows, custom SharePoint controls, and customized user interface in a SharePoint 2010 environment. He is experienced in maintaining, supporting, administering and upgrading existing systems and applications. He is proficient in customization of SharePoint Master Pages, Web parts, SharePoint Ribbon Control, Work Flows. He has complete Software Development Lifecycle experience including requirements gathering, designing, implementing and supporting SharePoint Portal Solutions. He possesses strong experience in problem solving, analytical, team, leadership / team player, mentoring, scope / expectation management, effective communication skills.

Education and Certification:

- M.S. in Computer Science, University of Northern Virginia
- B. Tech. in Computer Science
- Certified in Microsoft SharePoint 2010, Administrator
- Certified in Microsoft SharePoint 2010, Configuring
- Microsoft Certified Solutions Develop

Technical Skills:

- **Operating Systems:** Windows 10/ 8/ 7 / XP/ Vista/ Windows Server 2012/2008
- **.NET Technologies:** .NET Core, MVC, ASP.NET, Silverlight 4.0, WCF, WPF, LINQ, ADO.NET, Web Services, Web Forms, Win Forms, Web Parts, SOAP, Net Framework 2.0/3.0/3.5/4.0/4.5
- **SharePoint Technologies:** SharePoint Server 2010/2013, MOSS 2007, Microsoft SharePoint Designer 2007/2010/2013, InfoPath 2007/2010/2013, Office 365, SharePoint Online.
- **Microsoft Technologies:** SharePoint 2007/2010 CrossWorks V11 Solution Platform, Microsoft Office, MOSS 2007, InfoPath 2007/2010, Project Development, SharePoint User Training.

Professional Experience:

Client	22nd Century Technologies, Inc.
Position	SharePoint Administrator
Duration	Nov 2012 – Present

Responsibilities:

- Involved in planning, preparation and Cleanup of the server.
- Installed and activated the Office Web Apps for the SharePoint server
- Installed and worked on a third party tool called DocAve which helps in producing the Job reports and monitoring the SharePoint.
- Documented the procedure for backing up the Secure Store Service.
- Install and configured BCS services on both Test and Production Environments.
- Performed day to day administration tasks such as Backup and Restore, resolve user issues, site creation, maintenance, and troubleshooting.
- Configure incoming and outgoing Email on Share point 2010.
- Provided site administrators & business user support on every aspect of SharePoint implementation.
- Install, configure and troubleshoot Internet Information Server (IIS) 7.0 issues.
- Configure incoming and outgoing Email on Share point 2010.
- Involve in SharePoint Out of the Box Configuration.
- Configure SharePoint 2010 (User Profile Service, Search Service).
- Performed backups and restores of SharePoint sites using scripts and various tools.
- Involved in Creating SharePoint Lists and Views.
- Investigate, resolve, and track SharePoint issues; responding in a timely manner.
- Upgrade and develop new training manuals and other materials to reflect the changes to our SharePoint 2010 environment.
- Create and maintain process documentation related to responsibilities.

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Client	Infosys Technologies Limited, USA
Position	Technology Lead
Duration	Apr 2011 – Nov 2012

Responsibilities:

- Involved in Installation and Configuration of MOSS 2007, Windows Share Point Services 3.0 and Share Point Designer 2007.
- Created Document libraries to share the documents for the team communication.
- Created effective team collaboration sites, sub sites, meeting sites using MOSS 2007.
- Configured search services for the document libraries and people.
- Working knowledge on Service Applications (Web Analytical Reports, User Profile Synchronization, etc.) of SharePoint Server 2010.
- Responsible For implementing and maintaining user profile properties, including "My Sites" functionality.
- Provided SharePoint Administrator support with site collection governance management and business process development and implementation during the 2007 to 2010 SharePoint migration.
- Used PerformancePoint Dashboard designer to create reports which helps to track the account details.
- Made the information and content available for users across the organization
- Managed to reduce the storage space for smooth and faster operation and data retrieval process.
- Created and configured clean and consistent sites, navigation, libraries, lists, web parts and templates.
- Responsible for managing SharePoint user roles and security.

Client	WindyCity Technologies, USA
Position	Senior Software Engineer
Duration	Aug 2010 – Mar 2011,

Responsibilities:

- Designed document by gathering the requirements from business users.
- Prepared Technical Design according to the requirements.
- Developed automated utility to promote the efficiency of the helpdesk ticket tracker system.
- Designed, developed and Implement SSIS packages, SSRS reports on production server.
- Performed testing on SSIS packages, SSRS reports. On-site coordinator and manage Offshore team by supplying tasks and reviewing their work.
- Generated reports to display Audit Trail Report, Partner Summary Report etc. Using SQL Reporting service.
- Attended daily meeting with client and discuss all changes and issues.
- Provide time and cost estimation for projects.
- Involved in the design, development, testing and implementation of n-tier solution architecture for one of the leading payroll processing systems.
- Worked closely with customers to gather requirements and develop solutions based on their specifications.

Client	Dexterity Business Analysts Inc., USA
Position	SharePoint 2007 Administrator
Duration	Dec 2007 – Aug 2010

- Setup and prepared server to deploy a Small server farm moss 2007 solution on Windows 2003 Server.
- Created different users, roles, document libraries, form libraries, Team sites for projects, issue Lists on SharePoint Server 2007.
- Utilized InfoPath 2007, SharePoint Portal 2007 on later stages.
- Involved with developers for the web-part development in SharePoint 2007 within a virtual environment with Microsoft Visual Studio .NET 2007 team.
- Planned backup and recovery methods
- Worked extensively on server reports, managing errors, logging, web applications, and optimizations.
- Responsible for working with end users to define and document requirements, for designing, developing, and testing solutions to meet these requirements.



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- Created SharePoint Security Groups in sites.
- Designed, set up and created SharePoint team sites and areas for the business.
- Managed Metadata was leveraged during the recreation of the site collection and search was enhanced.
- Support in administering, configuring, and monitor SharePoint Servers and SharePoint Application services to ensure the web services run smoothly.
- Gathered requirements, design, and manage workflow process to meet business requirements.

Prior Experience

Client	Position	Duration
22nd Century Technologies, Inc./ National Institutes of Health (NIH)	SharePoint Administrator	Nov 2012 – Present
Infosys Technologies Limited, USA	Technology Lead	Apr 2011 – Nov 2012
WindyCity Technologies, USA	Senior Software Engineer	Aug 2010 – Mar 2011
Dexterity Business Analysts Inc., USA	SharePoint 2007 Administrator	Dec 2007 – Aug 2010,



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Resume#4: Business Analyst (Senior)

Summary A creative and ambitious Analytics Professional with 9+ years of experience across different industries like Healthcare, Telecom, Logistics and Insurance. Proactively led and trained a team of members; delivered scalable functional formulas using advanced statistical & machine learning algorithms; presented actionable business findings to stakeholders. Took complete ownership of projects ensuring quality and meeting stringent deadlines. Experience in all phases of software deployment life cycle (Agile and RUP) including application demos, requirement analysis, business analysis, design and construction phases of application development, change management, ongoing support. Analysis business issues and provided recommendations for possible solutions, work with Business users and IT project teams to drive decision making and define requirements for application development, ensuring that business needs are met. Worked closely with the Development team and Business teams to ensure successful implementation of business requirements. Support the development and maintenance of the business requirements process used to define requirements for systems projects, assist with the definition of project scope and create appropriate scope documentation. Evaluate opportunities to improve application reliability, provide recommendations for possible solutions, and work with IT and Business partners to implement solutions. Experience in conducting JAD sessions, Scrum session, Brainstorming sessions and Focus Groups. Experience in conducting GAP Analysis, Impact Analysis, SWOT analysis and Business Process.

Education and Certification:

- Master's in Business Analytics & Project Management
- Bachelor's in Software Engineering
- PMI-Professional in Business Analysis (PBA) Certification
- IIBA Agile Analysis Certification (IIBA-AAC)

Technical Skills:

- **Business Modeling Tools:** UML CASE Tools, Rational Rose, MS Visio
- **Processes:** RUP, SDLC, Agile Modeling, Scrum Method
- **Requirements Management:** IBM DOORS, Rational RequisitePro
- **Repository Management:** Rational ClearCase
- **Project Management:** Rational ClearQuest, JIRA MS Project
- **Productivity Tools:** MS Excel, MS Word, MS PowerPoint
- **Databases:** MS Access, SQL Server, MySQL, ORACLE 8i
- **Web Application Tools:** HTML5, CSS3, JAVA, C, C++
- **Operating Systems:** Windows, Mac, Linux

Professional Experience:

Client	Knights of Columbus
Position	Sr. Business Analyst
Duration	June 2015 – Present

Responsibilities:

- Prepare project scope document which focus on what are the areas need to develop and mentioned the risks, assumption, dependences and limitation of different projects.
- Identifying various interfacing system and created context diagram and spreadsheet with various information.
- Performing extensive analysis regarding new development and business impacts.
- Performing JAD sessions to gather high level business requirements as well as analysed the Requirements and managed changes. Prepared Business Requirement Document and Functional Specification Document.
- Creating work package and task lists for completion of different artefacts.
- Developing business process models in waterfall process to document existing and future business processes as well as created Use Cases and review with business as well as technical people.
- Developing Activity Diagrams, logical and physical diagrams, Sequence Diagrams, low level business process flow and decomposition diagram for different requirements as well as created different wire frames, mock-ups and prototypes for new web-based business processes.



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- Communicating with developers and QAs to collect information about their release schedule and make them understand about various artefacts.
- Developing large number of test cases as well as executed those test case in test environment.
- Developing training materials for training users about new features of the projects.
- Creating UAT plan document as well as test scenarios and test cases for the UAT execution.
- Creating UAT kick-off document to provide details of UAT session to the training department.
- Supporting directly business UAT people to execute different test cases and documented defects accordingly.
- Preparing the list of UAT defect and prioritize those defects accordingly to the business criticality and start working on change request document.

Client	Express Scripts
Position	Business & Solution Analyst
Duration	April 2010 - June 2015

Responsibilities:

- Conducted gap analysis, created project charter and LOE (Level of Effort) to identify the budget of the project and request for approval.
- Analyzed business issues and provided recommendations for possible solutions, work with Business users and IT project teams to drive decision making and define requirements for application development, ensuring that business needs are met
- Created Business requirement document for business that guides application development efforts.
- Worked closely with the Development team and Business teams to ensure successful implementation of business requirements.
- Supported the development and maintenance of the business requirements process used to define requirements for systems projects, assist with the definition of project scope and create appropriate scope documentation
- Conducted JAD session with businesspeople, stakeholders, SMEs, developing team as well as QA teams to gather high level requirement and discussed with Development team and QA team about the requirements' feasibilities according to the system.
- Assisted my project manager for daily and weekly status report, project tracking, reporting and presentations, involved in preparing project road map.
- Worked with project manager for resources allocations, assigned and track tasks as well as tracking deliverable.
- Created work packages, task lists and schedule meetings with different groups such as Business side, development side, QA and core project team to begin with HLR (High Level Requirement) gathering and HLD (High Level Design) session.
- Gathered and reviewed HLR (High Level Requirements) and DLR (Detail Level Requirements) and send to business people for approval as well as Included use case, context diagram, activity diagram, high and low level business process flow as well as decomposition diagram to make clear understanding about the proposed business processes as well as interface system.
- Create and propose new business process model and process improvement logic and ideas.
- Created and reviewed HLD (High Level Design) and DLD (Detail Level Design) included logical and physical diagrams, sequence diagrams by using MS Visio and send to technical people for approval.
- Scheduled weekly meeting with core project team and discussed about different problems (if there is any) and based on identified problem and appropriate solution.
- Created and maintained PTR (Project Traceability Matrix) to track what was the current phase, delivery date, extended delivery date, issues related with project and various follow up.
- Created change request to change management department if new requirement included or existing requirement excluded.



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Resumes: SQL Server Database Administrator

Summary: 15 years of experience as SQL Server Database administrator with various government clients such as Office of Federal Detention Trustee, Bureau of Alcohol, Tobacco, National Cancer Institute and many more. He has extensive experience in database engineering efforts to include deployments of new databases, data migration and patch/upgrade planning and documentation activities, administration to the operational data warehouse including install/enhance DB objects, maintain DBMS high availability. He has strong experience in write data queries for data analysis of data integration, architect, build, and manage enterprise database system and data modeling, analysis, design of complex databases in accordance to requirements. He is well versed in database security, capacity monitoring and performance tuning including integrity, backup, recovery, access, and standardization. He is highly skilled in application interfaces, device allocations, security, documentation, defines policies and procedures for database administration. He has strong understanding of Microsoft Products, Software Lifecycle Methodology and Information Systems Development.

Education and Certification:

- Master of Business Administration
- Bachelor of Science - Management Information Systems
- Microsoft Certified Systems Engineer (MCSE – Windows Server 2003)
- Microsoft Certified Systems Administrator (MCSA – Windows Server 2003)
- Microsoft Certified IT Professional (MCITP – Database Administrator – SQL Server 2008 & 2005)
- Microsoft Certified IT Professional (MCITP – Database Developer – SQL Server 2008 & 2005)
- Microsoft Certified Database Administrator (MCDBA – SQL Server 2000)

Technical Skills:

- **Operating Systems:** Windows 2000/ 2003/ XP/ Vista/ 2008/ 2008 R2/ 7/ 8/ 8.1/ 2012, Smartphones Windows Mobile/ Android/ iOS and SUSE Linux 9/ 10.
- **Development Languages:** T-SQL, ANSI SQL, PL/SQL, PowerShell, VB6, VBA, VB.Net, ASP.Net, JavaScript, HTML and XML.
- **Databases:** SQL Server 7.0/ 2000/ 2005/ 2008/ 2008 R2/ 2012, Azure, Oracle 9i/ 10g/ 11g, MySQL 5.0/ 5.1/ 5.5 and SharePoint / MOSS – 2003, 2007, 2010
- **Database Technology:** Performance Tuning, ETL, Logical and Physical Database Design, Procedures, functions, CTEs, types, CLR integration, CDC, SQL Server – Failover Clustering (Active/Active, Active/Passive), SQL Server – DTS, SSIS, Bulk Import (BCP), SQL Server – Reporting Services (SSRS), SQL Server – Transparent Data Encryption (TDE), Oracle – DataGuard, MySQL and Microsoft Access.

Professional Experience:

Client	Shutterstock
Position	Sr. Database Administrator
Duration	Jul 2014 – Present

Responsibilities:

- Manage the integrity of MySQL database operations such as audit logging, using triggers.
- Responsible for building and managing SQL cluster environment.
- Upgrade the production database environment from SQL Server 2005 to SQL Server 2008 R2.
- Perform Microsoft SQL Server Database Management System performance evaluations and tuning.
- Responsible for implementing of various MSSQL Server high availability techniques such as Log shipping, Replication, Database Mirroring and Cluster Administration.
- Provide user management and database security Backups, exports and imports, archiving old records and verification of processes
- Analyze data to identify root-cause of issues related to data warehouse and provide troubleshooting in resolving technical issues.
- Responsible for creating and maintaining high availability solutions including Database Mirroring, Log Shipping, Replication, and Clustering.
- Involves project documentation and SLM (Software Lifecycle Management) process standards.

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- Database design, development, implementation, administration, interface design, testing of the entire database architecture for the application interface.
- Monitor and tune database performance.
- Manage assigned service level performance measures
- Maintain database security and password change policy.
- Upgrade databases to the latest releases and applied all essential and security patches.

Client	TIAA-CREF
Position	Database Administrator
Duration	Aug 2010 – Jul 2014

Responsibilities:

- Assisted in the designed, coded, tested and implementation of SQL databases instances.
- Design the backup and disaster recovery strategy for the SQL Server database infrastructure using both SQL Server native methods and NetApp SnapManager for SQL Server.
- Interacted with developers during Design and implementation phases, Implemented security policies and password control policies.
- Designed the backup strategy for the SQL Server database infrastructure.
- Responsible for designing, implementing and maintaining complex databases with respect to access methods, device allocation, organization, security, and documentation.
- Provided and designed tools to assist in the management of the database and transaction processing environment.
- Configured User Authentication to applications and security configurations.
- Involved in the designing and implementing of a Business Intelligence solution incorporating SQL Server Analysis Services, SQL Server Integration Services, and SQL Server Reporting Services.
- Responsible for Application monitoring and DB performance as well as SQL performance analysis, explain, suggestions, index support, reorg monitoring.
- Created logical database data models, reports, maintained and tested data backup, data recovery and disaster recovery procedures.
- Led for the SQL code review team.
- Planned and executed a major redesign of the database enterprise architecture.
- Provided consultation on proprietary services for online issues, user authentication, and server load balancing
- Implemented structured solution to secure backups, switch-over and failover procedures.

Client	Bureau of Alcohol, Tobacco, Firearms and Explosives
Position	Database Administrator
Duration	Sep 2004 – Aug 2010

Responsibilities:

- Implemented MS SQL Cluster (Active/Passive & Active/Active), Multi Node Cluster up to 8 Node for high availability.
- Prepared documentation of database backup and recovery standards
- Diagnosed and corrected problems that occur within Oracle databases and application interfaces
- Planned and executed a major redesign of the database enterprise architecture.
- Provided support to application developers in designing and implementing physical database structures.
- Managed the production and development databases including performance tuning, capacity planning, database security configuration, and database continuity
- Worked on the infrastructure design, data architecture design and database/data warehouse development for system integrations affecting the reporting data model.
- Responsible for the database software installations, upgrades, service packs, and proactively monitored database performance issues in the production environment.
- Designed the database logical schema and physical structure for development and production environment.



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- Designed database load balancing to achieve high levels of performance using distributed partitioned views by implementation of a federation of database servers.
- Provided user management and database security Backups, exports and imports, archiving old records and verification of processes
- Allocated DBA resources for infrastructure project including high priority database security and audit compliance initiatives.
- Performed instance tuning, memory tuning query tuning and complete database tuning.
- Conducted performance optimization at server, database and objects level, including SQL RAM management, disk architecture, index storage tuning, code analysis and optimization.
- Modified, Scheduled and maintained Powershell scripts to move data faster and efficiently.
- Responsible for developing, reviewing and supporting SQL codes, stored procedures, open query statements, triggers etc.
- Responsible for using RDBMS Database Design, Performance Tuning, Optimization, Backup and recovery in SQL Server 2000 and SQL Server 2005 2008 2012.
- Designed and implemented ETL functions to load data from different sources using SQL Server Integration services.
- Reviewed and approved change control process for database migrations and changes.
- Managed day to day production support, including task identification and delegation work to team
- Managed the transition of projects into the production support realm, including evaluating operational readiness.
- Performed Block Recovery, data file recovery using RMAN.
- Developed and completed Data Dictionary for the project.
- Planned, prepared, implemented, and tested backup and recovery procedures for production, Tested, and Development environment.



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Resume#6: Application Oracle Database Administrator

Over 12+ years of IT experience in Application Oracle Database Administrator, Data Modeling. Designed and Implemented several large data warehouse projects utilizing a variety of methodologies, and technology design approaches providing a full range of enterprise services and solutions for both relational and multi-dimensional platforms. In-depth knowledge and expertise for Information Management in areas of Enterprise Architecture Planning, Data Governance, Master Data Management, and Data Warehousing. Design several large terabyte projects for various industries: Financial Services, Manufacturing, Retail, Energy Services Oil Gas, Pharmaceuticals, CPG, Telecommunications, Education Sector, Aerospace and DOD. Extensive knowledge of big data, Hadoop, Map-Reduce, Hive, NoSQL Databases and other emerging technologies. Experience in importing and exporting data from different relational databases like MySQL6.x, Netezza, Oracle into HDFS and Hive using Sqoop. Experience in conducting Joint Application Development (JAD) sessions with SMEs, Stakeholders and other project team members for requirements gathering and analysis. Experience in integration of various relational and non-relational sources such as DB2, Teradata, Oracle, Netezza, SQL Server, NoSQL database. Experience in developing normalized data models into physical RDBMS design via forward engineering as well as reverse engineering existing physical structures for analysis and refinement.

Extensive experience in Data analysis and Data Profiling of source systems using ANSI SQL for designing accurate and optimal Integration and Conversion solutions. Extensive experience with various data processing platforms and languages including Apache Spark (Scala), Apache Drill, Python, and PostgreSQL PL/pgSQL. Experienced in various Teradata utilities like Fastload, Multiload, BTEQ and Teradata SQL Assistant. Extensive experience on usage of ETL & Reporting tools like SQL Server Integration Services (SSIS) and SQL Server Reporting Services (SSRS).

Education and Certification:

- BE in Electronics and Communication
- Oracle Certified Associate
- Amazon Web Services (AWS) Certified Big Data
- Cloudera Certified Professional (CCP): Data Engineer

Technical Skills:

- **Data Warehousing:** EDW relational/dimensional modeling, star schema/cube design, MDM hub design, ETL and BI design
- **DBMS:** Oracle, Netezza, Teradata, DB2/UDB, SQL Server 2008, Sybase, MS Access IMS
- **Data Modeling:** Relational, Dimensional, Data Vault Modeling, MDM Hub, ODS, Structured/Unstructured and OLTP
- **Operating Systems:** Linux, UNIX - Sun Solaris, Dec Alpha, HP-UX, NT, OS2, MVS
- **Life Cycle Expertise:** Requirements analysis, BPR, design, coding, testing, database tuning and DB Admin
- **Methodologies:** Inmon, Kimball, Zachman Framework, TOGAF-v9, IDEF, IE, and Six-Sigma
- **Management:** Lead Enterprise Data Architect/Data Modeler, MIS Dept. Manager, DBA and Project Lead
- **Languages:** SQL, VB, Assembler, COBOL, FORTRAN and CICS
- **Other Products/Tools:** Erwin 9, Power Designer, ER/Studio, Informatica, Data Stage, MS Project, Business Objects

Professional Experience:

Client	EmblemHealth
Position	Database Architect
Duration	Dec 2011 – Present

Responsibilities:

- Responsible for the data architecture design delivery, data model development, review, approval and used Agile Methodology for Data Warehouse development
- Developing and automating multiple departmental Reports using Tableau and MS Excel.



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- Responsible for all metadata relating to the EDW's overall data architecture, descriptions of data objects, access methods and security requirements.
- Design both OLTP and ODS databases for high performance using ERWIN modeling tool.
- Extract ETL code from mainframe and DataStage jobs via Bluezone FTP Client.
- Establish uniform Master Data Dictionary and Mapping rules for metadata, data mapping and lineage.
- Connect to Amazon Redshift through Tableau to extract live data for real time analysis.
- Handle importing of data from various data sources, performed transformations using Hive, MapReduce, loaded data into HDFS and Extracted the data from Oracle into HDFS using Sqoop.
- Involve in Teradata utilities (BTEQ, Fast Load, Fast Export, Multiload, and Tump) in both Windows and Mainframe platforms.
- Design the logical data model from the technical design documents and translating to a physical data model using Erwin 9.6.
- Work with delivery of Data & Analytics applications involving structured and un-structured data on Hadoop based platforms on AWS EMR
- Design and implement Oracle PL/SQL store procedures, functions and packages for data manipulation and validation.
- Involve in all the steps and scope of the project reference data approach to MDM and Created Data Dictionary and Data Mapping from Sources to the Target in MDM Data Model.
- Participate in the creation of Business Objects Universes using complex and advanced database features.
- Design and implement Control-M jobs to automate data marts loading processes.
- Develop Data Mapping, Data Governance, and Transformation and cleansing rules for the Master Data Management Architecture involving OLTP, ODS.
- Work on building Aptitude Operational Data Store (ODS) model in an Oracle Ex-data database.
- Set up of environments to be used for testing and the range of functionalities to be tested as per technical specifications.
- Review Complex ETL Mappings and Sessions based on business user requirements and business rules to load data from source flat files and RDBMS tables to target tables.
- Create Complex SQL Queries using Views, Indexes, Triggers, Roles, Stored procedures and User Defined Functions worked with different methods of logging in SSIS.
- Enforce referential integrity in the OLTP data model for consistent relationship between tables and efficient database design.

Client	Cognizant
Position	Data Modeler
Duration	Aug 2009 – Dec 2011

Responsibilities:

- Involved with all the phases of Software Development Life Cycle (SDLC) methodologies throughout the project life cycle.
- Worked for map reduce and query optimization for Hadoop hive and HBase architecture
- Independently coded new programs and design Tables to load and test the program effectively for the given POC's using Big Data/Hadoop.
- Developed various QlikView Data Models by extracting and using the data from various sources files Excel, Flat Files and Big data.
- Installation and Configuration of other Open Source Software like Pig, Hive, HBase, Flume and Sqoop.
- Actively participated in JAD sessions with Java Architects, ETL Leads, and Technical Leads
- Massively involved in Data Architect role to review business requirement and compose source to target data mapping documents.
- Mapped the data elements from the new system to the downstream BIW (Business Intelligence Warehouse) and produced source to target mapping document.
- Involved in Migrating the data model from one database to Teradata database and prepared a Teradata staging model.
- Participated in JAD sessions for design optimizations related to data structures as well as ETL processes

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- Created 3NF business area data modeling with de-normalized physical implementation of data.
- Designed and changed existing data model as per business requirements using Erwin 9.5.
- Responsible for Metadata Management, keeping up to date centralized metadata repositories using Erwin 9.5 modeling tools.
- Involved in requirement analysis, ETL design and development for extracting data from the heterogeneous source systems like Oracle, flat files, XML files and loading into Staging and Data Warehouse Star Schema.
- Involved in Netezza Administration Activities like backup/restore, performance tuning, and Security configuration
- Developed data Mart for the base data in Star Schema, Snow-Flake Schema
- Designed and maintained Metadata documents on team site for unison in design and implementation of Data Model.
- Developed prototype solutions to verify capabilities for new systems development, enhancement, and maintenance of MDM
- Provided suggestion to implement multitasking for existing Hive Architecture in Hadoop. Also suggested UI customization in Hadoop

Client	Pearson
Position	Data Architect
Duration	Mar 2007 – Aug 2009

Responsibilities:

- Performed Source System Analysis, database design, data modeling for the warehouse layer using MLDM concepts and package layer using Dimensional modeling
- Created HBase tables to load large sets of structured, semi-structured and unstructured data coming from UNIX, NoSQL and a variety of portfolios.
- Created Hive architecture used for real time monitoring and HBase used for reporting
- Worked with DBA group to create Best-Fit Physical Data Model from the Logical Data Model using Forward engineering using Erwin.
- Generate DDL scripts for database modification, Teradata, Macros, Views and set tables.
- Designed and documented Use Cases, Activity Diagrams, OOD (Object Oriented Design) using UML and Visio.
- Developed data Mart for the base data in Star Schema, Snow-Flake Schema involved in developing the data warehouse for the database.
- Developed MapReduce programs to parse the raw data, populate staging tables and store the refined data in partitioned tables in the EDW.
- Involved in capturing data lineage, table and column data definitions, valid values and others necessary information in the data models
- Designed and developed the data dictionary and Meta data of the models and maintain them.
- Performed Data Analysis tasks on warehouses from several sources like Oracle11g, Teradata, and XML and generated various reports and documents
- Processed the data using HQL (like SQL) on top of Map-reduce.
- Interaction with Business Analyst, SMEs and other Data Architects to understanding Business needs and functionality for various project solutions
- Managed, designed, and created the Star Schema and Snowflake Schema for a financial data mart using Erwin.
- Created data masking mappings to mask the sensitive data between production and test environment.
- Developed Star and Snowflake schemas based dimensional model to develop the data warehouse.
- Analyzed the web log data using the HiveQL to extract number of unique visitors per day, page views, visit duration, most purchased product on website.
- Used Normalization (1NF, 2NF&3NF) and De-normalization techniques for effective performance in OLTP and OLAP systems.



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Resume#7: Technical Writer

Summary: Steven is a professional Technical Writer with more than 10+ years of successful, experience in displaying capabilities and expertise in all technical writing, applications, and content environments. He has exceptional background and expertise in the full life cycle of technical documentation design and delivery. He has extensive experience in preparing system life cycle documentation, PeopleSoft documentation, testing and training plans, user manuals, etc. He has vast experience with Word templates, system and software documentation. He holds conspicuous knowledge and inveterate experience with Writer/Editor/Researcher with excellent written and oral communication skills plus managerial. He has vast knowledge in technical writing project management including creating writing groups, coordinating and managing writing staff, document set design and production, and cost estimates. He has exceptional analytical and problem-solving skills and can work effectively in groups or alone. He merges diverse and transferable industry experience with flexibility and critical thinking skills to produce outstanding results.

Education and Certification:

- Doctor of Philosophy
- Bachelor of Arts
- Certified Scrum Master

Technical Skills:

- Technically proficient with MS Office and WordPerfect Suites, Adobe Photoshop, Dreamweaver, Illustrator, PageMaker, InDesign, RoboHelp, Sigmaplot, Sigmastat, Systat, PowerPoint, Outlook, Visio, MS Visual Studio, SharePoint, Snagit, Windows XP, Windows 7, Mac OS 10 and other software packages.
- Technically proficient with many forms of instrumentation, including amplifiers, oscilloscopes, waveform generators, lasers, digitizers, cooled CCD cameras, chromatography, electrophoresis.

Professional Experience:

Client	Jefferies & Company
Position	Technical Writer
Duration	Nov 2015 – Present

Responsibilities:

- Determine schedules, set priorities, and track progress to ensure on-time delivery.
- Research and update equipment data to ensure accuracy of documentation.
- Create written content for user manuals, catalogues, product updates, process documentation, training packages and safety data.
- Train and supervise personnel to meet strict customer requirements and applicable standards.
- Prepare draft illustrations to incorporate into product layout.
- Develop and execute test plans and test cases that define and verify expected results
- Provide day to day project support of Engineering Change Packages (ECPs) and Change Requests (CRs). Provide software development analytical assistance
- Review and help develop technical documentation, instructional manuals and Standard Operating Procedures
- Responsible for proofing, detecting and correcting errors in spelling and punctuation
- Manage publication production, including graphics, layout and printing and ensuring adherence to deadline requirements
- Read, evaluate and edit materials submitted for publication and conferred with authors/validators/graphics regarding changes in content and/or style for publication release
- Provides technical writing and Microsoft application hands-on and group training and acts as a Subject Matter Expert (SME) to provide guidance and direction in wording, graphics, format, and style. Edits multiple documents for consistency in correct form and layout.
- Compiles information from multiple sources to form documents such as technical proposals and Power Point presentations

Client	KPMG LLP
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Position	Technical Writer
Duration	Aug 2015 – Dec 2017

Responsibilities:

- Managed document control as the chief compiler of several documents;
- Coordinated major graphics projects and print jobs.
- Contributed to documentation and process.
- Served as a liaison between government and industry partners within a program environment,
- Facilitated and coordinated logistics for successful reviews and status meetings
- Revised existing documentation for consistency with new templates as well as organizational changes, cleaning content for use in new documents as necessary.
- Created and edited information systems documentation, after-action reports, and standard operating procedures relating to contract-related IT program deliverables.
- Served as team lead for working group, facilitating meetings, coordinating activities, and assisting project manager in determining timelines, estimates, and maximization of resources.
- Finalized documents for print layout and publication printing.
- Created product development documentation, procedures documentation, training presentations, reference materials, and release notes.
- Wrote, edited, and designed company brochures under the direction of the CEO, providing creative and innovative solutions to communication and design needs
- Wrote, edited, formatted, and published a variety of Component Maintenance Manuals, guides, and service bulletins, ensuring that all documents published met defined requirements and adhered to established standards, templates, and authoring processes.
- Responsible for managing documentation projects, identifying scope, assigning available resources, developing schedules, and preparing documentation work plans.
- Developed and wrote user, administrator, and reference documentation for processing and revenue collection software.
- Responsible for Writing, editing, revising and restructuring datasheets, setup instructions, Implementation Guides, hardware/software documents and presentations while delivering clear, correct and well-structured documentation.
- Controlled updated, revision and distribution of product briefs, product guides and quick start guides. Derived document consistency by recommending major revisions, changes, rewrites, or reorganization. Edited and prepared documentation for print.
- Provided reviewed and feedback of team member s materials.
- Learned technical issues in details by collaborating with technical staff and product teams during the development process of products and equipment.
- Wrote, compiled, generated, structured, and edited technical documentation in all stages of major publication projects.
- Managed technical documents including user manuals, newsletter, employee handbooks, terms and conditions copy, and website content.
- Analyzed requirements, develops source material, ensures document flow, and consults or interviews engineering and technical staff to provide assistance in improving internal and deliverable document quality.
- Compiled practice guide through interaction with sales marketing engineers.
- Maintained knowledge base by collaborating with development and Support Teams.
- Responsible for conceptualizing, reviewing, and approving project plans, developing high-quality technical proposals, and creating cash flow analysis to track spending.



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Resume#8: Software Test Analyst

Summary: Over 10 + years of IT experience as Software Test Analyst / QA Lead/Manager, Test Architect, Release Engineer, Sr. QA analyst. Hands on experience in Test Management, on site - offshore Coordination, cross-functional testing meetings, discussions and responsible for deliveries, SDLC, Agile/Scrum environment, Software Testing Process, ASAP Methodology, Reporting, Documentation and Release Management, which includes Analyzing Business Specifications, developing and managing the project test efforts (test plan, test execution strategy, status reports). Expert in managing and coordinating E2E integration, Validation, roll out testing with on site-offshore model with multiple SAP major releases and worked on Test Estimation, Planning and Scheduling, Test Strategy and Plan creation. Coordination, Stakeholder management, escalation management. Good experience in testing of SAP modules like OTC (Order to cash), MM, PS, AFS, FICO, HR/HCM, SCM, SRM, WM, eWM, IM, PM, CRM, Portals, BI, APO, cross-functional testing and Client /Server and Web based applications and B2B/ e-commerce. Good Experience on business process: SCE - Supply Chain Execution, OTC, P2P - Procure to Pay, Rnl - Rebates & Incentive- chargeback (Vistex), RTR - record to report, Billing and Collections domain, Finance, Payroll processes PTC- Prospect to Customer (CRM), EDI and extensively used Solution Manager. Experience in preparing Test plans, Test Schedules, Requirement traceability matrix, Resource Management Plan, Cutover plans and defining the scope of the project, ensure test cases cover all functionality, including new change. Experience in Risk management, risk analysis, impact of risk, probability of risk and mitigation of the risk. Expert in analyzing business requirements and convert them into functional and integration tests. Expert in coordinating the cutover activities for Major and Minor releases. Expert in defining and executing the test cases for integration testing with interfacing systems and third-party applications and Expert in coordinating the UAT testing with business users.

Education and Certification:

- Master of Science in Data Science and Analytics
- Bachelor of Science in Mathematics
- Certification of Professional Achievement in Data Sciences
- IBM Certified Data Architect – Big Data

Technical Skills:

- **ERP:** SAP ECC 6.0
- **EPM:** SAP BPC 7.0/7.5/10.0, 10.1 NW/MS, FICO, BI, AFO, OTC
- **Data Warehousing:** SAP BW 7.0/7.3
- **Industries:** Health Care, Consumer Goods and Services, Oil and Gas, Financial Services
- **Languages:** HTML, VBScript, SQL, MDX
- **Desktop Applications:** MS Office (Word, Excel, and PowerPoint) XP, 2003, 2007, and 2010
- **Database:** Microsoft SQL Server, Oracle 8i/9i/10g and MS Access, MySQL
- **Operation Systems:** Windows NT, Windows Server (2000 & 2003), XP, and Windows 7

Professional Experience:

Client	Alaska Airlines
Position	Sr. SAP Test Manager
Duration	Mar 2016 – Present

Responsibilities:

- Responsible for Test identification & execution, including data creation, owned by Development team, coordinating and ensuring completeness for all agency test efforts, including test planning, test data production, test schedule creation, defect management, metrics and communications.
- Conducting the daily and Weekly SCIT meetings during the SIT and sending the daily meeting minutes to the manager and follow up with team for action items.
- Execute SIT testing including Data Validity, Assist and Liaison to UAT testers in coordination of (UAT) User Acceptance Testing
- Document test cases and results in HPQC and Worked and tested Hybris /Click integration with SAP and S4 HANA
- Strong functional knowledge on SD, LE, WM, eWM and worked on Integration with WM, GTS and eWM.



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- Responsible for GTS/EWM/OTC/P2P module Testing activities.
- Working as a SD(OTC), MM(P2P), EDI Test manager/Quality Lead on Implementations projects.
- Implemented Ariba for purchasing cycle for PO creation/change, ASN and GR on Ariba web portal application allowing integration between external Buyers/Suppliers.
- Responsible for Lead, Arrange and facilitate all Agile ceremonies including, Stand-ups, Reviews, Retrospectives, Grooming, and Sprint & Release planning
- Responsible for Test identification & execution, including data creation, owned by Development team, coordinating and ensuring completeness for all agency test efforts, including test planning, test data production, test schedule creation, defect management, metrics and communications.
- Coordinate all activities between SAP resources and issues escalation path for Project Management and PMO and Recommend configuration based on best practices
- Responsible for Review Business, Functional, Technical Requirements and Process Design Documents Understand existing testing scenarios' impacts for each work stream requirements, Coordinates functionality gaps with Ariba Solutions Management and Preparing test plans and Assist Business leads review test plan.
- Working on web portal application testing allowing integration between external Buyers/Suppliers & SAP
- Review/Report test results and metrics to the engineering leadership and senior members of the technical team
- Working on Order management, Delivery, Shipment, and Configured and tested the Shipping points, Routes, Shipping point Determination, Route Determination, Transfer orders, Storage Location Determination, Leg determination, Billing, Rebates, and Output Determination.
- Working on Sales deals, Group deals including testing of Deal price, list price with positive and Negative scenarios.
- Working on upload functionality to load the test data into CPS tables like Pick, Tran, LAUNCH, SET Tables.
- Involved in the dashboard applications with Reporting and Analytics functionality with BW and HANA.
- Trained the End user/ Business users and prepared the End user manual on the ERP SAP and Ariba portal and conducted Knowledge Transfer sessions and Production Support.
- Orders with special deal pricing validated on arrival and rejected where special deal is not approved.
- Worked on CPS (Configurable Process Scheduling) for building the condition type tables according to the conditions defined by the business users.

Client	Real Networks
Position	SAP Team Lead
Duration	Dec 2012 – Mar 2016

Responsibilities:

- Worked in every module of SAP. From AP, AR, GL, MM, SD, FA, HR.
- Go to guy for complex programs and interfaces. Very familiar with real time interfaces (using Websphere and Webmethods), as well as file transfer interfaces (unix). Familiar with batch jobs and EDI inbound and outbound.
- Implemented PTP, Sales and Distribution, FI and then tested them for production support and enhancements as well as several upgrades.
- Familiar with the business flow from Purchase orders till payments and check reconciliation. Also familiar with sales side from sales order till invoicing, statements and inbound payments.
- Good business and functional knowledge of systems, been part of several new acquisitions, divestitures etc.
- Tested SCM, APO and CRM modules and have good exposure to it.
- Worked on performance testing team and coordinated with offshore team.
- Tested a few upgrades, new implementations, conversions. Worked with people on different teams to get each change done, as the architecture was very complex.
- Familiar with the Sales side (order to cash) and the AP side (procure to pay) and the MM side included in it, right from start to the payment run and statements.
- Very familiar with all the issues that arise with interface connectivity to and from the core system-including middleware and upstream/downstream issues. Used to working on emergency fixes that need to go in right



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away and yet have to be tested with multiple platforms involving many people. I am very calm in a high pressure/stress environment.

- Worked as a backup test lead for dealing with over 30 people in multiple locations and platforms.
- Familiar with CATT procedures and HP Quality center. Used Quality center automation across multiple platforms and validated automation testing results.

Client	Porch
Position	SAP BPC/HANA Consultant
Duration	Apr 2009 – Dec 2012

Responsibilities:

- Involved in defining the Global Delivery Model by Involved in analyzing, writing process flows and best practices.
- Managed the functional and technical testing teams to construct the test cases and process flows for interfaces, forms, reporting for RICEF and the enhancement of functional specifications to resolve GAPS and FSS.
- Worked on business requirements analysis including design analysis to meet internal user requirements
- Provided the analysis of existing processes of CRM, SD, MM, FICO, SRM, BW templates and best practices.
- Worked closely with the ABAP and Xcel team to test and ensure specs were adhered to in designing the interfaces and troubleshooting of the issues.
- Developed and executed test cases for Order to Cash process in Sales and Distribution module.
- Validated the SAP output Layouts and Labels (Order confirmation, Delivery confirmation, Invoice layouts for different GEO'S).
- Created the business components test scripts, based on test cases and uploaded them to Quality center business components module using SAP TAO Tool.
- Created test cases on Quality Center and executed the test cases on CRM CIC, Opportunity management, Quotation management, Order Management, Service orders, Complaint Management, Install base management, Activity Management, Actions, CRM Sales Orders, pricing, billing and rebate, Contract Management
- Assessed SAP and third-party testing tools to include in Global Delivery Model used tools and processes.
- Involved in Database testing using TOAD, Query Analyzer, and Oracle SQL Developer
- Evaluated technology usage and recommend improvements and develop and implement information technology standards and governing procedures.
- Developed the flow charts for testing RICEF objects. And Developed the flow charts for testing MDM.



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Resume#9: System Programmer

Summary: Information technology consultant with 11+ years dedicated in IBM Mainframes and Data warehouse environments. Performed multiple consulting roles during career including Sr. Mainframe Developer/Support, Business System Analyst/Lead Mainframe Developer for application development, Maintenance, testing Production support. Extensive background in the full software development life cycle SDLC, high level and low-level design and application integration. Possess in-depth knowledge in mainframe technologies. Expertise in design development of programs using COBOL II, CICS, VSAM, IMS/DB, DB2, JCL, TSO/ISPF, SPUFI, SAS on IBM utilities Panvalet, Trace master, File-Aid, Beta 93, Dump Master, XPEDITOR, JOBTrac and having knowledge on JAVA. Having good analysis and programming and debugging skills for large application development systems, data modeling and Business Process Management BPM. Expertise using PPM tool for creating service requests. Involved in all phases of application development from system design to integrated testing QA testing, TQM Total quality management and production support. Strong working knowledge on SAS to generate reports and Data warehouse ETL tool Informatica PowerCenter 8.1.1/7.1/6.2. Strong analytical and design skills in batch programming environment in designing DB2 systems involving batch COBOL. Good working knowledge in Banking, Auto Insurance and Healthcare Domains. Strong technical skill in the area of COBOL, DB2 batch programming and online CICS programming. Good working knowledge in Claims Imports on McKesson health server system.

Education and Certification:

- Bachelor of Engineering in Computer Science
- IBM Certified Professional
- CompTIA A+

Technical Skills:

- **Mainframe:** Source Analyzer, Low level designing, High level designing, Workflow designer, Workflow monitor, Production support, Software development life cycle SDLC, Unisys
- **Databases:** VSAM, DB2, IMS/DB, IDMS, DB2, stored procedures and DB2 catalog, Sybase and Oracle
- **Tools:** MS-VISIO, Visual Source Safe VSS, MS-Office, Endeavor, Trace master, Platinum, File-Aid, Beta 93, Dump Master, XPEDITOR, Beacon, Changeman and CA7, Lotus notes and MS office tools, power builder, CA-JOBTRAC
- **Operating System:** MVS/ESA on IBM/390, Z/OS, Windows 2000/NT/XP/98/95
- **Languages:** SAS, VS COBOL II, MF COBOL, JCL, PL/SQL, HTML, XML, PL/1, Easytrieve, Assembler, JAVA, MVS/JCL, TSO, DB2 DLI, CICS, IMS/DB DC VB, ASP, VB Script, JavaScript, SQL, PL/SQL, UNIX Shell Scripting.
- **OLTP:** CICS, IMS/DC
- **Servers:** McKesson Data Imports, EC2000 for automated claim imports for Insurance, On Demand
- **Utilities:** TSO/ISPF, SDSF, VSAM, SPUFI, FTP, REXX and QMF
- **ETL Tools:** Informatica Power Center 8.1.1/7.1/6.2
- **Middleware:** MQ Series, NDM

Professional Experience:

Client	Western Geophysical, Inc.
Position	Legacy System Programmer
Duration	Jun 2015 – Present

Responsibilities:

- Extensive use of MQ to get data from Salesforce and process on the mainframe
- Design and develop a new auto warranty system. Elicited requirements from the user. Analyzed current batch and CICS system and ensured that all functionalities would be included in the new system.
- The system was developed with Agile methodology, with onshore/offshore developers
- Documentation of the design and appropriate artifacts using UML diagrams
- Maintenance for both COBOL & CICS programs as per the requirements.
- Modification of existing JCL's to suite the requirements of the testers.

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- Code COBOL CICS programs to update DB2 tables by access MQ generated by another department
- Use AQT tools to access Oracle Data Warehouse for testing.
- Participate in QA testing by using ALM (Application Lifecycle Management) bug tracking software.
- System was primarily MVS, TSO, ISPF, COBOL, DB2, CICS, MQ, Endeavor, Xpediter, XML, UML, Oracle Data Warehouse, AQT.
- Maintenance for both COBOL & CICS programs and unit testing the changes.
- Create extracts from VSAM or flat files using DFSORT, File-Aid
- Providing the technical support for all test environments, which include DB2, CICS, IMS issue handling.
- And resolution. Resolution of the errors like S0C1, SOC4, SB37, SE37 etc.
- Involves in 24X7 Production support from offsite.
- Run queries in DB2 to generate reports/extracts for the clients.
- Front end of the system for Confidential dealers was Java based accessed through the Web. For Confidential customer service employees, the front end was developed in CICS.
- Code and test COBOL CICS DB2 programs.
- Code COBOL BATCH programs to Extract and Transform data that loaded into Data Warehouse
- Code COBOL BATCH programs to update DB2 tables from various Vendors using XML format.

Client	Custom Hi-Fi
Position	Mainframe COBOL Developer
Duration	Aug 2010 – May 2015

Responsibilities:

- Designed and wrote mainframe applications to access a distributed system.
- Designed and wrote Credit Cards application in the MVS environment
- Populate DB2 tables with test data created in the COBOL BATCH programs
- Wrote COBOL CICS programs to access the Credit Card DB2 tables.
- Developed a CICS program to run every 15 minutes to read the DB2 table and push the publish account information thru MQ to the UNIX server.
- Environment: IBM Mainframe, MVS, Cobol, DB2, Datacom, MQ Series, Cics, Changeman, NDM, JCL, OMEGAMON, TSO (ISPF), Cics, IBM SCREEN Definition Facility, BMC, Xpediter, Abend-Aid
- Wrote COBOL programs to extract data from DB2 that will be loaded in the GemFire that resides on UNIX
- Accessed the in-memory database was through a Java process.
- In the z/OS CICS environment automatic intercepting all VSAM operations, and instead of accessing VSAM files on the mainframe the system was accessing the in-memory database in the distributed system.
- System was primarily MVS, TSO, ISPF, COBOL, DB2, CICS, MQ, Xpediter, XML, UML, Stored Procedures, Easytrieve, Panvalet, Interrest
- Modification of existing JCL's to suite the requirements of the testers.
- Changed some existing COBOL & CICS programs to add processing for the new accounts.
- Providing the technical support for all test environments, which include DB2, CICS, IMS issue handling and resolution.
- Created new jobs and modified existing jobs using JCL
- Assisted in the deployment of code to Production environment and provided support for the code thereafter.
- Implement the Service improvement plans/service transformation plans. Proactive problem management. Track and prepare/approve RCA's for severity 1 SLA/KPI breaches.
- Performed other functions such as systems analysis and design, user coordination, and systems documentation and technical research.
- Investigation and diagnosis, Resolution and recovery and Incident closure.
- Performed test data preparation and creation of test files
- Performed Assembly/Component, SIT, UAT testing

Client	DXC Technologies
Position	Programmer/Analyst
Duration	May 2008 – Aug 2010



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Responsibilities:

- Developed using complete software development lifecycle.
- Responsible for gathering requirements, getting sign-off from the business users and prepare system requirements specification (SRS) for the solution.
- Gathered System Requirements and develop Design Documentation, Technical Specifications.
- Reviewed in Design, Technical Specifications, and coding phases and creating Flow Charts.
- Developed Online and Batch code according to the technical specification document, compile programs and address compile errors and involve in peer reviews.
- Change the existing application module(s) to meet the new requirements.
- Recompiled all the modules impacted due to copybook changes.
- Prepared of Regression, Integration and UAT Test Plans and Test Reports and Test Data for data integration.
- Support users during System Integration Testing and UAT and after implementation.
- Prepared implementation plan and track components during implementation for successful PROD migration.



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Resume #10: Senior SQL Server Database Administrator

Summary: Certified Database Administrator with 15+ years of experience in IT Industry specializing in Oracle DB, IBM UDB DB2 and SQL Server, with strong experience in various aspects of database administration including physical and logical design, performance monitoring, maintenance, query analysis, optimization, backup/recovery, replication and migration. Worked with Oracle Corporation, (Australia) Pty Ltd., Sydney, Australia as Senior Architect and Applications Engineer/ Sr. Oracle Identity Management Consultant holds professional experience in database Installation, administration, performance tuning, backup & recovery with proven ability at Server side & Client-side responsibilities. Excellent working knowledge of Oracle Fusion Middleware, Identity Management and all its components like OIM, OAM, LDAP/OID, Content Management, WebCenter, Oracle Secure Search and Oracle WebLogic Server. Skilled in leading large projects from scratch and executing program-management efforts on multiple Federal (US Government) information-technology projects involving IT infrastructure upgrade, Cloud migrations to USDA and modernization efforts exceeding \$100M. Experience expertise in leveraging DB2 database platform for enterprise wide solutions. Expert in physical database design, implementation, and maintenance. In-depth understanding of security and backup procedures to ensure database integrity. Background in developing backup and disaster recovery plans for nationwide offices. Expert in Enterprise Cloud Deployments of Oracle Products, Hadoop/Big-Data Architecture Application Development and implementation.

Education and Certification:

- Executive MBA, University of Technology Sydney, Australia
- Bachelor of Technology, Nagarjuna University, India
- Microsoft SQL Server database certifications
- Oracle 9i Database Administrator Certified Associate
- Oracle Database 12c Administrator

Technical Skills:

- **Languages:** Oracle SQL*PLUS, PL/SQL, Perl, Python, JavaScript, PHP, COBOL, REXX, JCL, DB2
- **Application Servers:** Oracle Weblogic, Webcenter Spaces, WebSphere, OC4J, Jboss and Tomcat
- **Databases:** Oracle 12c, Oracle 11i, Oracle 10g, Oracle 9i, DB2, MySQL Server
- **Software Tools:** Eclipse, Together, Oracle JDeveloper, IntelliJ, Toad, PL/SQL Developer, XML
- **COTS:** Oracle SOA Suite, Oracle Fusion Middleware 12C, Oracle Service Bus, Oracle BPEL and BPM, Oracle Identity Management, Oracle APEX
- **Mainframe:** OS/390, MVS/ESA, OS/JCL, JES2, TSO, ACF2
- **Operating Systems:** UNIX (HP, SUN Solaris and DEC), Linux, Windows
- **Others:** Crystal Reports, Web Services, REST, DevOPS, Oracle REST Data Services
- **Bigdata Technologies:** Apache Hadoop, Spark, Storm (Event Processing), Solr (Search Engine), AWS, Pig/Hive, Docker, Kubernetes.

Professional Experience:

Client	US Department of Labor, Washington DC, through 22nd Century Technologies Inc.
Position	Senior Database Consultant
Duration	September 2015 – Present

Responsibilities:

- Managing to work as a DBA/Architect for few DB/Fusion MW/Cloud projects at US Department of Labor & also involved in setting up of the cloud environments for multiple projects within the Organization.
- Provide mentoring services in DB2 DBA, Data Modeling and Development.
- Execute DCL, DDL, and DML on database objects using JCLs and SPUFI.
- Create Financial and Claim extracts from Legacy DB2 and IMS databases
- Assist developers and architects with application, logical & physical database design, create and maintain logical entity relationship diagrams, transform logical models into physical data models.
- Maintain and improve existing ETL solutions from IBM DB2 to SQL Server.
- Managing to support several external (public facing) users on the two modules (such-as whistleblower and maritime crane application) that are extensively used in the migration of the users from other legacy directory stores like Active-Directory.
- Assist in installation, maintenance and support for DB2 and IMS database systems.

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- Perform the Data Analysis DA, Star Schema database design, definition of Metadata, and the implementation of a new SQL Server Datamart Star Schema model enabling the Women and Children's Health reporting by user community.
- DB2 9.7 database administrator functions including, configuring cold and hot backups, daily disk space monitoring, and database object creation and alters.
- DB2 10.5, 10.1, 9.7 database administrator functions including, database object creation and alters implementation, reorgs, statistics collection and analysis.
- DB2 Recoveries, performance tuning, schedule and manage maintenance of production application databases, disaster recovery testing.
- Ensure high availability, data protection, and disaster recovery for enterprise data.
- Responsible for setting up Federal Government compliant cloud environment to install all the Oracle components by checking the JVM performance tuning by developing several Ad-hoc tools to trouble shoot and report problems to the management and Oracle Support.
- Managing to install/configure guidelines for the organization to follow various Audit mechanisms to comply with the Federal the government security requirements.

Client	Integrated Systems Inc.
Position	Database Administrator
Duration	Mar 2015 – Aug 2015

Responsibilities:

- Responsible for setting up the development stage and production environments for multiple Oracle projects within the Organization.
- Developed logical and physical models that complied with the business requirements and data management procedures.
- Led team in performing analysis and coding changes for Focus, WebFocus, IMS, and COBOL upgrades
- Responsibilities included database design, implementation, backup and recovery, tuning and performance, and providing SQL guidelines developers.
- Responsible for coding JCL procedures for various system activities like Backup and Restoration etc.
- Scheduled to use OIM to provide centralized user/group/role provisioning services and workflow services by using the BPEL processes & also configured OUD to achieve LDAP capabilities across the systems.
- mentored Users and IT Staff in Application development in DB2 Database Technologies.
- Responsible for developing the applications (such-as Oracle WebCenter Portal and Oracle BPM) & has also involved in the performance tuning, migrating the users from other legacy directory stores (such-as Active-Directory).
- Create various complex reports using Crystal Reports XI R2
- Enhance/modify existing reports by creating new Parameters, Formulas etc.
- Schedule the reports using Info View to run at specific times in a day/week as desired by the Business Users
- Provided technical leadership and consultation in the design and development of complex data driven projects and design of Crystal Reports. Complex Crystal Reports created from the Database designed
- Managing to use the OAM to install & to achieve authentication, single-sign-on, access control, support for Native Windows authentication & compliance reporting.
- Managing to develop the applications having the complete fusion middleware stack components (such-as SOA, Oracle UCM, WSM) which is built on WLS 12cc using JDK. security benchmarks.
- Provided full range of production DB2 support for all mission critical databases.
- Designed, CouchDB Microsoft SharePoint Sever environments using native backup tool, measuring and fine-tuning server to optimize performance, moving sites across the different web applications, setting up content deployment.

Client	ORACLE Corporation Australia Pvt. Ltd.
Position	Oracle Database Engineer
Duration	Apr 2006 – Mar 2015

Responsibilities:

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- Worked with Oracle WebCenter engineering team by providing support for installation, configuration and maintenance of Oracle Fusion Middleware components (such as LDAP UCM, SES, WebLogic Administration). Running utilities for Data Maintenance
- Updated logical and physical models based upon new business and data requirements.
- Implemented and customized implementation of Oracle Identity Manager (OIM) and Oracle Access Manager (OAM) per the project requirements & also developed a custom file connector to reconcile data received from the target system to OIM provisioning system.
- Worked with Oracle GIT team and lead member for Aria, Push Mail, Oracle Collaboration suite for installation, troubleshooting and tuning.
- Managed to install the RAC database, BIG-IP configuration for load balance capabilities and Content Configuration by involving of the 8 nodes WebLogic Cluster with WebCenter, Content, SOA and Forums/Discussions distributed across the nodes.
- Leveraged various Web Service Standards (such as SOAP, WSDL and UDDI) & used BPM systems for modeling and service execution Oracle Single-Sign-On to achieve SSO mechanism throughout the enterprise.
- Provided technical support for database maintenance and disaster recovery
- Responsible to develop a custom file connector to reconcile data received from the target system to OIM by provisioning the system & installed, configured Single Sign on and user provision using Oracle identity manager (OIM) and Oracle access manager (OAM) for large implementation of WebCenter and associated portals.
- Involved in the Database tuning and capacity planning for all the development and production servers of WebCenter Engineering team & liaising with the Global IT teams for ongoing patching and maintenance of the Oracle GIT.
- Managed to tackle the Oracle Database, Oracle APEX applications, Oracle collaboration Suite and Oracle Components & proactively monitored LDAP/SSO with 120K user base at Oracle Corporation.
- Installation of Oracle 11g Database, Oracle, WebLogic, Oracle RCU (repository configuration) Oracle Hyperion Planning application (Foundation, Planning application, and Essbase installation).
- Automated Essbase application data load procedures with batch and maxl scripts.

Prior Experience

Client	Position	Duration
ORACLE Corporation India PVT. Ltd.	Senior Member Technical Staff	Dec 2003 – Mar 2006



Technical Proposal
Temporary IT Staffing contract for WVDHHR/OMIS
Solicitation CRFQ 511 MIS210000002



Resume #11: Senior Application DB2 Database Administrator

Certified Database Administrator with 15+ years of experience in IT Industry specializing in Oracle DB, IBM UDB DB2 and SQL Server, with strong experience in various aspects of database administration including physical and logical design, performance monitoring, maintenance, query analysis, optimization, backup/recovery, replication and migration. Worked with Oracle Corporation. (Australia) Pty Ltd., Sydney, Australia as Senior Architect and Applications Engineer/ Sr. Oracle Identity Management Consultant holds professional experience in database Installation, administration, performance tuning, backup & recovery with proven ability at Server side & Client-side responsibilities. Excellent working knowledge of Oracle Fusion Middleware, Identity Management and all its components like OIM, OAM, LDAP/OID, Content Management, WebCenter, Oracle Secure Search and Oracle WebLogic Server. Skilled in leading large projects from scratch and executing program-management efforts on multiple Federal (US Government) information-technology projects involving IT infrastructure upgrade, Cloud migrations to USDA and modernization efforts exceeding \$100M. Experience expertise in leveraging DB2 database platform for enterprise wide solutions. Expert in physical database design, implementation, and maintenance. In-depth understanding of security and backup procedures to ensure database integrity. Background in developing backup and disaster recovery plans for nationwide offices. Expert in Enterprise Cloud Deployments of Oracle Products, Hadoop/Big-Data Architecture Application Development and implementation.

Education and Certification:

- Executive MBA, University of Technology Sydney, Australia
- Bachelor of Technology, Nagarjuna University, India
- Microsoft SQL Server database certifications
- Oracle 9i Database Administrator Certified Associate
- Oracle Database 12c Administrator

Technical Skills:

- **Languages:** Oracle SQL*PLUS, PL/SQL, Perl, Python, JavaScript, PHP, COBOL, REXX, JCL, DB2
- **Application Servers:** Oracle Weblogic, Webcenter Spaces, WebSphere, OC4J, Jboss and Tomcat
- **Databases:** Oracle 12c, Oracle 11i, Oracle 10g, Oracle 9i, DB2, MySQL Server
- **Software Tools:** Eclipse, Together, Oracle JDeveloper, IntelliJ, Toad, PL/SQL Developer, XML
- **COTS:** Oracle SOA Suite, Oracle Fusion Middleware 12C, Oracle Service Bus, Oracle BPML and BPM, Oracle Identity Management, Oracle APEX
- **Mainframe:** OS/390, MVS/ESA, OS/JCL, JES2, TSO, ACF2
- **Operating Systems:** UNIX (HP, SUN Solaris and DEC), Linux, Windows
- **Others:** Crystal Reports, Web Services, REST, DevOPS, Oracle REST Data Services
- **Bigdata Technologies:** Apache Hadoop, Spark, Storm (Event Processing), Solr (Search Engine), AWS, Pig/Hive, Docker, Kubernetes.

Professional Experience:

Client	US Department of Labor, Washington DC, through 22nd Century Technologies Inc.
Position	Senior Database Consultant
Duration	September 2015 – Present

Responsibilities:

- Managing to work as a DBA/Architect for few DB/Fusion MW/Cloud projects at US Department of Labor & also involved in setting up of the cloud environments for multiple projects within the Organization.
- Provide mentoring services in DB2 DBA, Data Modeling and Development.
- Execute DCL, DDL, and DML on database objects using JCLs and SPUFI.
- Create Financial and Claim extracts from Legacy DB2 and IMS databases
- Assist developers and architects with application, logical & physical database design, create and maintain logical entity relationship diagrams, transform logical models into physical data models.
- Maintain and improve existing ETL solutions from IBM DB2 to SQL Server.
- Managing to support several external (public facing) users on the two modules (such-as whistleblower and maritime crane application) that are extensively used in the migration of the users from other legacy directory stores like Active-Directory.
- Assist in installation, maintenance and support for DB2 and IMS database systems.

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- Managing to install/configure guidelines for the organization to follow various Audit mechanisms to comply with the Federal the government security requirements.

Client	Integrated Systems Inc.
Position	Database Administrator
Duration	Mar 2015 – Aug 2015

Responsibilities:

- Responsible for setting up the development stage and production environments for multiple Oracle projects within the Organization.
- Developed logical and physical models that complied with the business requirements and data management procedures.
- Led team in performing analysis and coding changes for Focus, WebFocus, IMS, and COBOL upgrades
- Responsibilities included database design, implementation, backup and recovery, tuning and performance, and providing SQL guidelines developers.
- Responsible for coding JCL procedures for various system activities like Backup and Restoration etc.
- Scheduled to use OIM to provide centralized user/group/role provisioning services and workflow services by using the BPEL processes & also configured OUD to achieve LDAP capabilities across the systems.
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- Managing to use the OAM to install & to achieve authentication, single-sign-on, access control, support for Native Windows authentication & compliance reporting.
- Managing to develop the applications having the complete fusion middleware stack components (such-as SOA, Oracle UCM, WSM) which is built on WLS 12cc using JDK. security benchmarks.
- Provided full range of production DB2 support for all mission critical databases.
- Designed, CouchDB Microsoft SharePoint Sever environments using native backup tool, measuring and fine-tuning server to optimize performance, moving sites across the different web applications, setting up content deployment.

Client	ORACLE Corporation Australia Pvt. Ltd.
Position	Oracle Database Engineer
Duration	Apr 2006 – Mar 2015

Responsibilities:



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- Worked with Oracle WebCenter engineering team by providing support for installation, configuration and maintenance of Oracle Fusion Middleware components (such as LDAP UCM, SES, WebLogic Administration). Running utilities for Data Maintenance
- Updated logical and physical models based upon new business and data requirements.
- Implemented and customized implementation of Oracle Identity Manager (OIM) and Oracle Access Manager (OAM) per the project requirements & also developed a custom file connector to reconcile data received from the target system to OIM provisioning system.
- Worked with Oracle GIT team and lead member for Aria, Push Mail, Oracle Collaboration suite for installation, troubleshooting and tuning.
- Managed to install the RAC database, BIG-IP configuration for load balance capabilities and Content Configuration by involving of the 8 nodes WebLogic Cluster with WebCenter, Content, SOA and Forums/Discussions distributed across the nodes.
- Leveraged various Web Service Standards (such as SOAP, WSDL and UDDI) & used BPM systems for modeling and service execution Oracle Single-Sign-On to achieve SSO mechanism throughout the enterprise.
- Provided technical support for database maintenance and disaster recovery
- Responsible to develop a custom file connector to reconcile data received from the target system to OIM by provisioning the system & installed, configured Single Sign on and user provision using Oracle identity manager (OIM) and Oracle access manager (OAM) for large implementation of WebCenter and associated portals.
- Involved in the Database tuning and capacity planning for all the development and production servers of WebCenter Engineering team & liaising with the Global IT teams for ongoing patching and maintenance of the Oracle GIT.
- Managed to tackle the Oracle Database, Oracle APEX applications, Oracle collaboration Suite and Oracle Components & proactively monitored LDAP/SSO with 120K user base at Oracle Corporation.
- Installation of Oracle 11g Database, Oracle, WebLogic, Oracle RCU (repository configuration) Oracle Hyperion Planning application (Foundation, Planning application, and Essbase installation).
- Automated Essbase application data load procedures with batch and maxl scripts.

Prior Experience

Client	Position	Duration
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Resume#12: Help Desk Technician

Skilled Tier III Help Desk Technician with over 13 years of IT experience CompTIA A+ Certified professional with in depth knowledge of PC Repair, Desktop Support, and Access Database Creation. Also, Manufacturing and Machine Technology Specialist with schooling in Metrology, basic knowledge in CNC Code, Mastercam, Solid works, and GD&T. Responsible for resolving issues with desktops and laptops. Analyze technical problems, schedule service calls, and approve all completed work. Create, modify, and maintain files through menu-driven, command line, and graphic interfaces. Currently providing technical support in a 1000+ user environment. Skilled problem-solver able to communicate with users at all levels of technical proficiency. Troubleshoot, resolve and document user help requests for all types of problems. Additionally, utilization makes use of logical thinking and proactive initiatives to overcome challenges in order to and performs at a high level in a demanding, fast-paced environment.

Education and Certification:

- Bachelor's in engineering
- Associate in Arts and Information Technology
- CompTIA A+ Certified
- Microsoft Certified Technology Specialist (MCTS)

Technical Skills:

- Microsoft Excel (10+ years)
- Microsoft Word (10+ years)
- Microsoft PowerPoint (10+ years)
- Microsoft Access (2 years)
- QuickBooks (2 years)
- Sage Accounting (1 year)
- Troubleshooting (10+ years)
- Communications (4 years)
- Computer Repair (2 years)

Professional Experience:

Client	Brandstar
Position	Help Desk Technician
Duration	November 2015 – Present

Responsibilities:

- Provide maintenance of the computer desktop environment by analyzing requirements, resolving problems, installing hardware and software solutions, and supporting the internal IT Help desk.
- Responsible for administration and internal support of the Company's PCs, printers, servers, and related equipment.
- Inventoried and configured new Windows 10 Desktop and Laptop systems
- Installed and configured Office 365
- Tasks include end user support, license tracking, and performing PC maintenance, upgrades and configurations.
- Provide one-on-one end-user training as needed and assist the Systems Administrator in troubleshooting issues.
- Support the following systems: Windows and Mac operating systems, Scheduall, IBIS, Great Plains, Showbuilder and other company-wide software applications.
- Responds to and logs requests for technical assistance in person, via phone and electronically
- Troubleshoot minor computer problems and correct them by using documented support manuals or instructions from other team members or manager
- Identifies and escalates situations requiring urgent attention
- Tracks and routes problems and requests, and documents resolutions
- Track asset information using help desk software system

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- Stays current with system information, changes, and updates
- Purchase IT equipment and software for the company
- Use SharePoint system to reconcile invoices and PO's and process for payment

Client	Confidential
Position	CA Technical Support
Duration	February 2011 - November 2015

Responsibilities:

- Identify system defects and suggest/execute mitigation and resolution steps.
- Assisted CashPro clients and users in understanding the software, system and its functionality.
- Meet both the customer and business needs by prioritizing the troubleshooting process and properly managing time.
- Provided first-level technical and support, troubleshooting desktop, laptop, and network connectivity problems utilizing remote access, via telephone, email or web using documented processes where available and best practices as needed
- Supported proprietary FDIC software and applications (GENESYS, ALERT, 4C/Astep) and FDIC connect website to State and FDIC Bankers, Examiners and FDIC Employees. Web requests include, but are not limited to technical problems or errors, user education/training and general questions
- Created, tracked, and closed trouble and/or infrastructure change tickets for related calls, email and web support while ensuring end-user satisfaction. Escalated issue to higher level of support for assistance and/or resolution as necessary
- Utilized Outlook 2012 email, chat, Web-X and remote-control tools to communicate and assist in take over the user's machine
- Solved Tier I technical issues by investigation and confirming the validity of the problem and seek for known solutions related to the issues with advanced technical troubleshooting and analysis methods.
- Managed delegation sets for servers.
- Updated name server records with current DNS services and registered domain name.
- Used DNS Management Console for GoDaddy.com and set name servers for playfirst.com
- Used Amazon Workstation Management console for Amazon Route 53 to find hosted "zone details".